



**FILED**  
11/20/20  
02:30 PM

ALJ/GK1/mef 11/20/2020

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

(ECP) Tara Martin,

Complainant

Vs.

Case 20-07-018

Tracfone Wireless d/b/a SafeLink  
Wireless (U4231C),

Defendant

**E-MAIL RULING INCLUDING EMAIL COMMUNICATION INTO THE RECORD**

Dated November 20, 2020, at San Francisco, California.

/s/ GERALD F. KELLY  
Gerald F. Kelly  
Administrative Law Judge

C.20-07-018 ALJ/GK1/mef

**From:** Kelly, Gerald F. <[Gerald.Kelly@cpuc.ca.gov](mailto:Gerald.Kelly@cpuc.ca.gov)>  
**Sent:** Friday, November 20, 2020 1:18 PM  
**To:** [RSalzman@Tracfone.com](mailto:RSalzman@Tracfone.com); [CSUstudent90@gmail.com](mailto:CSUstudent90@gmail.com); Shia, Terence <[terence.shia@cpuc.ca.gov](mailto:terence.shia@cpuc.ca.gov)>; Kelly, Gerald F. <[Gerald.Kelly@cpuc.ca.gov](mailto:Gerald.Kelly@cpuc.ca.gov)>  
**Cc:** ALJ\_Support ID <[alj\\_supportid@cpuc.ca.gov](mailto:alj_supportid@cpuc.ca.gov)>; ALJ Docket Office <[ALJ\\_Docket\\_Office@cpuc.ca.gov](mailto:ALJ_Docket_Office@cpuc.ca.gov)>; ALJ Process <[alj\\_process@cpuc.ca.gov](mailto:alj_process@cpuc.ca.gov)>  
**Subject:** C20-07-018 Email Ruling Including Email Communication into the Record.

I issue this email ruling in C20-07-018 to include the following email communication into the record in this proceeding.

The Docket Office shall officially filed this email ruling.

**Gerald F. Kelly**  
Administrative Law Judge  
California Public Utilities Commission – Los Angeles Office  
[Gerald.kelly@cpuc.ca.gov](mailto:Gerald.kelly@cpuc.ca.gov)  
415.355.5506

Notice: This communication may contain confidential and/or legally privileged information for the use of the intended recipient(s). Unauthorized use or disclosure is prohibited. If you are not the intended recipient, please contact the sender and destroy all copies of the communication.

**From:** Tara Martin <[csustudent90@gmail.com](mailto:csustudent90@gmail.com)>  
**Sent:** Tuesday, November 3, 2020 6:48 AM  
**To:** Vanessa Favier <[VFAVIER@tracfone.com](mailto:VFAVIER@tracfone.com)>  
**Cc:** Kelly, Gerald F. <[Gerald.Kelly@cpuc.ca.gov](mailto:Gerald.Kelly@cpuc.ca.gov)>; Richard Salzman <[RSalzman@tracfone.com](mailto:RSalzman@tracfone.com)>; Shia, Terence <[terence.shia@cpuc.ca.gov](mailto:terence.shia@cpuc.ca.gov)>; ALJ Docket Office <[ALJ\\_Docket\\_Office@cpuc.ca.gov](mailto:ALJ_Docket_Office@cpuc.ca.gov)>; ALJ Process <[alj\\_process@cpuc.ca.gov](mailto:alj_process@cpuc.ca.gov)>; ALJ\_Support ID <[alj\\_supportid@cpuc.ca.gov](mailto:alj_supportid@cpuc.ca.gov)>; Daily Calendar <[DailyCalendar2@cpuc.ca.gov](mailto:DailyCalendar2@cpuc.ca.gov)>; ALJ\_Hearing Requests <[ALJ\\_HearingRequests@cpuc.ca.gov](mailto:ALJ_HearingRequests@cpuc.ca.gov)>  
**Subject:** Re: Tara Martin-C20-07-018 Email Ruling Continuing ECP Hearing

Good morning,  
This email is to acknowledge that the matter has been resolved or settled and I wish to have the matter dismissed.

Thank you,  
Tara Martin  
#C20-07-018

C.20-07-018 ALJ/GK1/mef

On Mon, Nov 2, 2020, 7:15 AM Tara Martin <[csustudent90@gmail.com](mailto:csustudent90@gmail.com)> wrote:  
Good Morning,

This reply serves as my acknowledgement that I have received this email from Safelink Wireless and will be receiving a refund check in the amount of \$44.00 via mail within 14 business days.

Tara Martin  
#C20-07-018

On Fri, Oct 30, 2020 at 10:37 AM Vanessa Favier <[VFAVIER@tracfone.com](mailto:VFAVIER@tracfone.com)> wrote:

Good Afternoon,

TracFone Wireless dba SafeLink Wireless does not dispute the allegations set forth in this matter, however we have reached a resolution. Tara Martin will be refunded \$44.00 via mailed check within 14 business-days.

Tara Martin

PO BOX 8571

Lancaster, CA 93539