



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

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Order Instituting Rulemaking to Consider
New Approaches to Disconnections and
Reconnections to Improve Energy Access and
Contain Costs.

Rulemaking 18-07-005
(Filed July 12, 2018)

**DISCONNECTION SETTLEMENT MONTHLY REPORT OF
SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) AND
SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)**

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November 20, 2020

ATTACHMENT A

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	44,395	70,375		1,432	114,770
February 2020	50,025	72,190		1,584	122,215
March 2020	53,948	74,110		1,684	128,058
April 2020	33,745	47,769		1,015	81,514
May 2020	17,439	25,664		526	43,103
June 2020	15,075	24,646		439	39,721
July 2020	13,486	22,728		392	36,214
August 2020	11,492	19,851		333	31,343
September 2020	9,625	16,695		253	26,320
October 2020	9,019	16,118		246	25,137

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with ongoing payment plans					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	44,395	70,375		1,432	114,770
February 2020	50,025	72,190		1,584	122,215
March 2020	53,948	74,110		1,684	128,058
April 2020	33,745	47,769		1,015	81,514
May 2020	17,439	25,664		526	43,103
June 2020	15,075	24,646		439	39,721
July 2020	13,486	22,728		392	36,214
August 2020	11,492	19,851		333	31,343
September 2020	9,625	16,695		253	26,320
October 2020	9,019	16,118		246	25,137

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers receiving payment extension of <30 days					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	20,604	32,127		565	52,731
February 2020	22,534	32,607		623	55,141
March 2020	20,108	28,123		536	48,231
April 2020	12,739	17,611		301	30,350
May 2020	7,190	10,013		182	17,203
June 2020	7,295	11,477		171	18,772
July 2020	6,748	10,735		157	17,483
August 2020	5,298	8,544		127	13,842
September 2020	4,973	8,252		98	13,225
October 2020	4,326	7,327		96	11,653

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with 3 month payment arrangements ¹					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	13,573	21,651		355	35,224
February 2020	19,330	26,215		479	45,545
March 2020	20,725	25,936		531	46,661
April 2020	5,168	6,657		126	11,825
May 2020	208	330		10	538
June 2020	112	206		2	318
July 2020	61	113		4	174
August 2020	30	56		3	86
September 2020	31	32		2	63
October 2020	10	25		0	35

¹ All payment arrangement plans 3 months or fewer.

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	907	2,097		188	3,004
February 2020	1,233	2,623		238	3,856
March 2020	4,453	7,237		357	11,690
April 2020	4,877	7,817		284	12,694
May 2020	294	467		9	761
June 2020	85	122		1	207
July 2020	75	87		1	162
August 2020	32	63		3	95
September 2020	26	41		0	67
October 2020	18	28		2	46

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Month	Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)	Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)
January 2020	SoCalGas does not track this info.	975
February 2020	SoCalGas does not track this info.	2,750
March 2020	SoCalGas does not track this info.	1,947
April 2020	SoCalGas does not track this info.	721
May 2020	SoCalGas does not track this info.	766
June 2020	SoCalGas does not track this info.	814

July 2020	SoCalGas does not track this info.	781
August 2020	SoCalGas does not track this info.	895
September 2020	SoCalGas does not track this info.	1,132
October 2020	SoCalGas does not track this info.	1,250

Section 2 - Broken payment arrangements

Number of customers with late or broken 3 month payment arrangements ²					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	7,439	13,674		213	21,113
February 2020	9,580	16,106		262	25,686
March 2020	15,688	23,516		440	39,204
April 2020	10,824	15,943		283	26,767
May 2020	2,292	3,376		63	5,668
June 2020	225	466		10	691
July 2020	102	215		6	317
August 2020	51	114		1	165
September 2020	33	44		2	77
October 2020	17	33		1	50

² All broken payment arrangement plans 3 months or fewer.

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	587	1,625		136	2,212
February 2020	586	1,624		131	2,210
March 2020	1,072	2,725		232	3,797
April 2020	1,709	4,317		199	6,026
May 2020	1,846	4,877		152	6,723
June 2020	524	1,195		47	1,719
July 2020	284	600		21	884
August 2020	214	370		21	584
September 2020	167	247		11	414
October 2020	168	193		9	361

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 3 – Arrearages

Number of customers in arrears ³					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	624,083	492,269		5,129	1,116,352
February 2020	711,823	544,917		6,117	1,256,740
March 2020	700,395	545,716		6,025	1,246,111
April 2020	700,690	546,006		5,960	1,246,696
May 2020	951,534	643,628		6,746	1,595,162
June 2020	868,017	626,473		6,613	1,494,490
July 2020	773,370	585,563		6,197	1,358,933
August 2020	712,254	563,635		6,058	1,275,889
September 2020	770,645	610,933		6,458	1,381,578
October 2020	713,715	582,762		5,955	1,296,477

³ Customers in arrears are defined as those more than 30 days in arrears.

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers 31-60 days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	492,119	405,382		4,161	897,501
February 2020	624,904	495,472		5,508	1,120,376
March 2020	616,191	500,508		5,420	1,116,699
April 2020	600,790	493,600		5,254	1,094,390
May 2020	789,833	502,856		5,692	1,292,689
June 2020	606,141	490,254		5,169	1,096,395
July 2020	584,799	485,014		4,948	1,069,813
August 2020	565,624	483,533		4,862	1,049,157
September 2020	622,868	527,616		5,238	1,150,484
October 2020	555,412	490,610		4,601	1,046,022

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers 61-90 days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	271,252	250,873		2,247	522,125
February 2020	260,687	245,984		2,316	506,671
March 2020	303,676	294,950		2,810	598,626
April 2020	322,923	300,966		3,043	623,889
May 2020	366,285	334,524		3,216	700,809
June 2020	457,096	321,831		3,527	778,927
July 2020	351,690	317,685		3,085	669,375
August 2020	365,087	334,633		3,180	699,720
September 2020	403,569	370,465		3,353	774,034
October 2020	399,443	374,286		3,299	773,729

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers 91-120 days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	186,447	184,824		1,633	371,271
February 2020	150,637	152,121		1,285	302,758
March 2020	147,497	152,654		1,356	300,151
April 2020	192,569	199,587		1,904	392,156
May 2020	218,533	214,804		2,034	433,337
June 2020	288,838	265,544		2,477	554,382
July 2020	301,023	227,747		2,520	528,770
August 2020	265,188	251,060		2,424	516,248
September 2020	279,198	264,060		2,513	543,258
October 2020	283,907	275,491		2,495	559,398

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers 121+ days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	254,007	235,609		2,361	489,616
February 2020	224,639	208,393		1,970	433,032
March 2020	204,456	188,934		1,712	393,390
April 2020	205,666	192,025		1,885	397,691
May 2020	280,679	272,090		2,543	552,769
June 2020	356,766	340,317		3,236	697,083
July 2020	413,346	387,567		3,689	800,913
August 2020	426,483	368,495		3,912	794,978
September 2020	460,051	424,441		4,195	884,492
October 2020	479,949	447,639		4,388	927,588

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	3,227,124	1,059,397		22,619	4,286,521
February 2020	3,197,209	1,040,093		21,929	4,237,302
March 2020	3,596,831	1,197,684		25,113	4,794,515
April 2020	3,529,640	1,172,720		24,813	4,702,360
May 2020	3,270,434	1,167,033		23,319	4,437,467
June 2020	3,520,722	1,225,569		25,126	4,746,291
July 2020	3,341,854	1,159,211		23,855	4,501,065
August 2020	3,340,308	1,178,504		23,710	4,518,812
September 2020	3,163,167	1,130,298		22,608	4,293,465
October 2020	3,144,860	1,131,830		22,702	4,276,690

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	82,228	65,957		1,227	148,185
February 2020	118,885	87,106		1,688	205,991
March 2020	82,288	58,942		1,302	141,230
April 2020	52,631	33,781		936	86,412
May 2020	35,838	14,227		690	50,065
June 2020	48,360	28,387		804	76,747
July 2020	45,414	26,917		638	72,331
August 2020	40,452	23,016		622	63,468
September 2020	37,754	20,361		609	58,115
October 2020	39,512	23,688		593	63,200

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2020	589,392	414,518		4,041	1,003,910
February 2020	588,343	406,838		4,011	995,181
March 2020	611,938	420,996		3,865	1,032,934
April 2020	678,128	514,355		4,661	1,192,483
May 2020	540,357	402,534		3,686	942,891
June 2020	654,488	502,051		4,474	1,156,539
July 2020	649,135	505,176		4,395	1,154,311
August 2020	633,257	503,402		4,531	1,136,659
September 2020	604,055	493,817		4,136	1,097,872
October 2020	618,947	512,873		4,260	1,131,820

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Total Dollar amount of Residential Accounts in Arrears – January 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 36,800,844	68%
61-90 days	\$ 10,916,738	20%
91-120 days	\$ 5,418,742	10%
121-150 days ⁵	\$ 2,297,079	4%
151-179 days ⁶	\$ (1,159,562)	-2%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 54,273,841	100%

⁵ SoCalGas does not have 121-150 days available. Balance is for 121-147 days.

⁶ SoCalGas does not have 151-179 days available. Balance is for over 147 days.

⁷ Total includes customer deposits and adjustments. This is applicable to all the "Total outstanding receivables" tables.

Total Dollar amount of Residential Accounts in Arrears – February 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 65,149,673	72%
61-90 days	\$ 18,185,346	20%
91-120 days	\$ 5,455,068	6%
121-150 days ⁵	\$ 2,448,189	3%
151-179 days ⁶	\$ (359,214)	0%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 90,879,062	100%

Total Dollar amount of Residential Accounts in Arrears – March 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 53,517,665	58%
61-90 days	\$ 27,292,179	29%
91-120 days	\$ 8,737,351	9%
121-150 days ⁵	\$ 2,755,529	3%
151-179 days ⁶	\$ 432,137	0%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 92,734,861	100%

Total Dollar amount of Residential Accounts in Arrears – April 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 42,349,861	45%
61-90 days	\$ 27,296,403	29%
91-120 days	\$ 17,721,849	19%
121-150 days ⁵	\$ 4,938,714	5%
151-179 days ⁶	\$ 1,258,369	1%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 93,565,196	100%

Total Dollar amount of Residential Accounts in Arrears – May 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 10,605,907	14%
61-90 days	\$ 25,991,818	35%
91-120 days	\$ 18,589,510	25%
121-150 days ⁵	\$ 13,030,373	18%
151-179 days ⁶	\$ 5,769,516	8%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 73,987,124	100%

Total Dollar amount of Residential Accounts in Arrears – June 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 26,981,639	31%
61-90 days	\$ 8,378,876	10%
91-120 days	\$ 17,790,056	20%
121-150 days ⁵	\$ 14,735,788	17%
151-179 days ⁶	\$ 19,167,099	22%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 87,053,458	100%

Total Dollar amount of Residential Accounts in Arrears – July 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 25,352,001	28%
61-90 days	\$ 15,495,018	17%
91-120 days	\$ 6,376,931	7%
121-150 days ⁵	\$ 13,617,967	15%
151-179 days ⁶	\$ 29,418,650	33%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 90,260,567	100%

Total Dollar amount of Residential Accounts in Arrears – August 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 21,856,809	24%
61-90 days	\$ 15,419,757	17%
91-120 days	\$ 12,136,082	13%
121-150 days ⁵	\$ 4,857,733	5%
151-179 days ⁶	\$ 37,591,379	41%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 91,861,760	100%

Total Dollar amount of Residential Accounts in Arrears – September 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 20,774,480	22%
61-90 days	\$ 13,407,652	14%
91-120 days	\$ 11,553,130	12%
121-150 days ⁵	\$ 8,990,178	9%
151-179 days ⁶	\$ 41,376,591	43%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 96,102,031	100%

Total Dollar amount of Residential Accounts in Arrears – October 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 17,921,010	18%
61-90 days	\$ 11,873,073	12%
91-120 days	\$ 11,204,610	12%
121-150 days ⁵	\$ 9,601,801	10%
151-179 days ⁶	\$ 46,712,250	48%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 97,312,744	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – January 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 22,197,705	82%
61-90 days	\$ 5,522,165	20%
91-120 days	\$ 2,398,300	9%
121-150 days ⁵	\$ 839,578	3%
151-179 days ⁶	\$ (3,760,853)	-14%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 27,196,896	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – February 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 40,087,894	80%
61-90 days	\$ 9,585,131	19%
91-120 days	\$ 2,413,124	5%
121-150 days ⁵	\$ 944,955	2%
151-179 days ⁶	\$ (3,048,442)	-6%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 49,982,662	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – March 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 32,076,974	65%
61-90 days	\$ 14,311,188	29%
91-120 days	\$ 4,088,932	8%
121-150 days ⁵	\$ 1,100,266	2%
151-179 days ⁶	\$ (2,496,456)	-5%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 49,080,903	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – April 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 25,291,551	52%
61-90 days	\$ 14,599,857	30%
91-120 days	\$ 8,686,087	18%
121-150 days ⁵	\$ 2,153,940	4%
151-179 days ⁶	\$ (2,152,458)	-4%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 48,578,978	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – May 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 6,635,389	18%
61-90 days	\$ 14,246,618	39%
91-120 days	\$ 9,584,025	26%
121-150 days ⁵	\$ 6,230,467	17%
151-179 days ⁶	\$ 92,887	0%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 36,789,387	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – June 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 15,974,516	36%
61-90 days	\$ 4,806,582	11%
91-120 days	\$ 9,405,153	21%
121-150 days ⁵	\$ 7,505,123	17%
151-179 days ⁶	\$ 6,716,160	15%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 44,407,533	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – July 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 14,625,218	32%
61-90 days	\$ 8,355,779	18%
91-120 days	\$ 3,472,267	8%
121-150 days ⁵	\$ 7,088,635	16%
151-179 days ⁶	\$ 11,994,166	26%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – August 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 12,347,503	27%
61-90 days	\$ 8,174,226	18%
91-120 days	\$ 6,341,847	14%
121-150 days ⁵	\$ 2,577,304	6%
151-179 days ⁶	\$ 16,316,683	36%

180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 45,536,065	100%

180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 45,757,563	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – September 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 11,623,965	25%
61-90 days	\$ 6,961,614	15%
91-120 days	\$ 5,919,476	12%
121-150 days ⁵	\$ 4,570,474	10%
151-179 days ⁶	\$ 18,306,046	39%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 47,381,575	100%

Total Dollar amount of non-CARE/FERA Accounts in Arrears – October 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 9,766,560	21%
61-90 days	\$ 5,998,358	13%
91-120 days	\$ 5,689,504	12%
121-150 days ⁵	\$ 4,874,575	10%
151-179 days ⁶	\$ 21,020,821	44%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 47,349,819	100%

Total Dollar amount of CARE accounts in Arrears – January 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 14,603,139	54%
61-90 days	\$ 5,394,573	20%
91-120 days	\$ 3,020,442	11%
121-150 days ⁵	\$ 1,457,501	5%
151-179 days ⁶	\$ 2,601,291	10%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 27,076,946	100%

Total Dollar amount of CARE accounts in Arrears – February 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 25,061,779	61%
61-90 days	\$ 8,600,215	21%
91-120 days	\$ 3,041,944	7%
121-150 days ⁵	\$ 1,503,234	4%
151-179 days ⁶	\$ 2,689,228	7%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 40,896,400	100%

Total Dollar amount of CARE accounts in Arrears – March 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 21,440,692	49%
61-90 days	\$ 12,980,991	30%
91-120 days	\$ 4,648,419	11%
121-150 days ⁵	\$ 1,655,263	4%
151-179 days ⁶	\$ 2,928,593	7%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 43,653,958	100%

Total Dollar amount of CARE accounts in Arrears – April 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 17,058,310	38%
61-90 days	\$ 12,696,546	28%
91-120 days	\$ 9,035,762	20%
121-150 days ⁵	\$ 2,784,774	6%
151-179 days ⁶	\$ 3,410,827	8%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 44,986,219	100%

Total Dollar amount of CARE accounts in Arrears – May 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 3,970,519	11%
61-90 days	\$ 11,745,200	32%
91-120 days	\$ 9,005,484	24%
121-150 days ⁵	\$ 6,799,905	18%
151-179 days ⁶	\$ 5,676,629	15%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 37,197,737	100%

Total Dollar amount of CARE accounts in Arrears – June 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 11,007,123	26%
61-90 days	\$ 3,572,294	8%
91-120 days	\$ 8,384,904	20%
121-150 days ⁵	\$ 7,230,665	17%
151-179 days ⁶	\$ 12,450,939	29%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 42,645,925	100%

Total Dollar amount of CARE accounts in Arrears – July 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 10,726,783	24%
61-90 days	\$ 7,139,239	16%
91-120 days	\$ 2,904,664	6%
121-150 days ⁵	\$ 6,529,332	15%
151-179 days ⁶	\$ 17,424,484	39%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 44,724,502	100%

Total Dollar amount of CARE accounts in Arrears – August 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 9,509,306	21%
61-90 days	\$ 7,245,531	16%
91-120 days	\$ 5,794,236	13%
121-150 days ⁵	\$ 2,280,429	5%
151-179 days ⁶	\$ 21,274,695	46%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 46,104,197	100%

Total Dollar amount of CARE accounts in Arrears – September 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 9,150,514	19%
61-90 days	\$ 6,446,037	13%
91-120 days	\$ 5,633,654	12%
121-150 days ⁵	\$ 4,419,704	9%
151-179 days ⁶	\$ 23,070,545	47%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 48,720,455	100%

Total Dollar amount of CARE accounts in Arrears – October 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 8,154,449	16%
61-90 days	\$ 5,874,715	12%
91-120 days	\$ 5,515,105	11%
121-150 days ⁵	\$ 4,727,226	9%
151-179 days ⁶	\$ 25,691,429	51%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 49,962,925	100%

Total Dollar amount of FERA accounts in Arrears – January 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – February 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – March 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – April 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A

61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – May 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – June 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – July 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – August 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – September 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in Arrears – October 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – January 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 255,302	71%
61-90 days	\$ 54,246	15%
91-120 days	\$ 24,321	7%
121-150 days ⁵	\$ 11,413	3%
151-179 days ⁶	\$ 14,186	4%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 359,467	100%

Total Dollar amount of Medical Baseline accounts in Arrears – February 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 498,400	74%
61-90 days	\$ 115,760	17%
91-120 days	\$ 29,669	4%
121-150 days ⁵	\$ 11,712	2%
151-179 days ⁶	\$ 14,632	2%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 670,174	100%

Total Dollar amount of Medical Baseline accounts in Arrears – March 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 353,933	56%
61-90 days	\$ 182,901	29%
91-120 days	\$ 62,089	10%
121-150 days ⁵	\$ 16,311	3%
151-179 days ⁶	\$ 16,361	3%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 631,595	100%

Total Dollar amount of Medical Baseline accounts in Arrears – April 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 271,588	42%
61-90 days	\$ 179,835	28%
91-120 days	\$ 129,903	20%
121-150 days ⁵	\$ 36,002	6%
151-179 days ⁶	\$ 23,534	4%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 640,862	100%

Total Dollar amount of Medical Baseline accounts in Arrears – May 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 53,541	11%
61-90 days	\$ 153,835	33%
91-120 days	\$ 117,542	25%
121-150 days ⁵	\$ 90,100	19%
151-179 days ⁶	\$ 55,811	12%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 470,829	100%

Total Dollar amount of Medical Baseline accounts in Arrears – June 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 147,818	28%
61-90 days	\$ 36,313	7%
91-120 days	\$ 104,956	20%
121-150 days ⁵	\$ 105,197	20%
151-179 days ⁶	\$ 139,184	26%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 533,468	100%

Total Dollar amount of Medical Baseline accounts in Arrears – July 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 98,090	21%
61-90 days	\$ 46,096	10%
91-120 days	\$ 37,572	8%
121-150 days ⁵	\$ 82,473	17%
151-179 days ⁶	\$ 207,171	44%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 471,403	100%

Total Dollar amount of Medical Baseline accounts in Arrears – August 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 80,798	18%
61-90 days	\$ 49,011	11%
91-120 days	\$ 39,879	9%
121-150 days ⁵	\$ 23,262	5%
151-179 days ⁶	\$ 247,845	56%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 440,796	100%

Total Dollar amount of Medical Baseline accounts in Arrears – September 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 75,657	17%
61-90 days	\$ 38,093	9%
91-120 days	\$ 37,469	9%
121-150 days ⁵	\$ 20,998	5%
151-179 days ⁶	\$ 265,727	61%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 437,944	100%

Total Dollar amount of Medical Baseline accounts in Arrears – October 2020		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 56,311	13%
61-90 days	\$ 33,529	8%
91-120 days	\$ 38,859	9%
121-150 days ⁵	\$ 33,297	8%
151-179 days ⁶	\$ 264,084	62%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 426,078	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – January 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 50,041,623	92%
\$1000 - \$500	\$ 2,464,020	5%
\$2000-1000	\$ 913,513	2%
>\$2000	\$ 854,685	2%
Total outstanding receivables in arrears ⁷	\$ 54,273,841	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – February 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 82,378,495	91%
\$1000 - \$500	\$ 5,289,052	6%
\$2000-1000	\$ 1,533,823	2%
>\$2000	\$ 1,677,691	2%
Total outstanding receivables in arrears ⁷	\$ 90,879,062	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – March 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 81,719,826	88%
\$1000 - \$500	\$ 7,596,601	8%
\$2000-1000	\$ 1,920,351	2%
>\$2000	\$ 1,498,083	2%
Total outstanding receivables in arrears ⁷	\$ 92,734,861	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – April 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 77,915,101	83%
\$1000 - \$500	\$ 10,865,968	12%
\$2000-1000	\$ 2,896,570	3%
>\$2000	\$ 1,887,558	2%
Total outstanding receivables in arrears ⁷	\$ 93,565,196	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – May 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 54,815,654	74%
\$1000 - \$500	\$ 13,387,512	18%
\$2000-1000	\$ 3,807,206	5%
>\$2000	\$ 1,976,753	3%
Total outstanding receivables in arrears ⁷	\$ 73,987,124	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – June 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 63,696,768	73%
\$1000 - \$500	\$ 15,750,677	18%
\$2000-1000	\$ 4,951,891	6%
>\$2000	\$ 2,654,122	3%
Total outstanding receivables in arrears ⁷	\$ 87,053,458	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – July 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 64,649,456	72%
\$1000 - \$500	\$ 16,901,366	19%
\$2000-1000	\$ 5,671,739	6%
>\$2000	\$ 3,038,006	3%
Total outstanding receivables in arrears ⁷	\$ 90,260,567	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – August 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 64,108,540	70%
\$1000 - \$500	\$ 18,030,574	20%
\$2000-1000	\$ 6,162,123	7%
>\$2000	\$ 3,560,522	4%
Total outstanding receivables in arrears ⁷	\$ 91,861,760	100%

Total Dollar amount of Residential accounts in Arrears by amount owed –September 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 64,689,029	67%
\$1000 - \$500	\$ 20,129,474	21%
\$2000-1000	\$ 6,976,510	7%
>\$2000	\$ 4,307,018	4%
Total outstanding receivables in arrears ⁷	\$ 96,102,031	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – October 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 64,149,031	66%
\$1000 - \$500	\$ 21,383,018	22%
\$2000-1000	\$ 7,387,763	8%
>\$2000	\$ 4,392,933	5%
Total outstanding receivables in arrears ⁷	\$ 97,312,744	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – January 2020		
Number of Days	All Balances	% of Total Outstanding
<\$500	\$ 24,429,124	90%
\$1000 - \$500	\$ 1,388,205	5%
\$2000-1000	\$ 635,105	2%
>\$2000	\$ 744,462	3%
Total outstanding receivables in arrears ⁷	\$ 27,196,896	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – February 2020		
Number of Days	All Balances	% of Total Outstanding
<\$500	\$ 44,170,938	88%
\$1000 - \$500	\$ 3,242,854	6%
\$2000-1000	\$ 1,135,103	2%
>\$2000	\$ 1,433,767	3%
Total outstanding receivables in arrears ⁷	\$ 49,982,662	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – March 2020		
Number of Days	All Balances	% of Total Outstanding
<\$500	\$ 41,813,729	85%
\$1000 - \$500	\$ 4,496,539	9%
\$2000-1000	\$ 1,387,669	3%
>\$2000	\$ 1,327,579	3%
Total outstanding receivables in arrears ⁷	\$ 49,025,515	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – April 2020		
Number of Days	All Balances	% of Total Outstanding
<\$500	\$ 38,350,785	79%
\$1000 - \$500	\$ 6,469,675	13%
\$2000-1000	\$ 2,089,935	4%
>\$2000	\$ 1,668,583	3%
Total outstanding receivables in arrears ⁷	\$ 48,578,978	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – May 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 24,213,329	66%
\$1000 - \$500	\$ 8,052,837	22%
\$2000-1000	\$ 2,775,647	8%
>\$2000	\$ 1,747,574	5%
Total outstanding receivables in arrears ⁷	\$ 36,789,387	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – June 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 28,963,606	65%
\$1000 - \$500	\$ 9,518,954	21%
\$2000-1000	\$ 3,583,852	8%
>\$2000	\$ 2,326,468	5%
Total outstanding receivables in arrears ⁷	\$ 44,392,881	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – July 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 28,701,379	63%
\$1000 - \$500	\$ 10,045,921	22%
\$2000-1000	\$ 4,068,684	9%
>\$2000	\$ 2,720,082	6%
Total outstanding receivables in arrears ⁷	\$ 45,536,065	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed –September 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 27,164,365	57%
\$1000 - \$500	\$ 11,425,916	24%
\$2000-1000	\$ 4,880,591	10%
>\$2000	\$ 3,910,703	8%
Total outstanding receivables in arrears ⁷	\$ 47,381,575	100%

Total Dollar amount of CARE accounts in arrears by amount owed – January 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 25,612,500	95%
\$1000 - \$500	\$ 1,075,815	4%
\$2000-1000	\$ 278,407	1%
>\$2000	\$ 110,224	0%
Total outstanding receivables in arrears ⁷	\$ 27,076,946	100%

Total Dollar amount of CARE accounts in arrears by amount owed – March 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 39,906,097	91%
\$1000 - \$500	\$ 3,100,062	7%
\$2000-1000	\$ 532,682	1%
>\$2000	\$ 170,505	0%
Total outstanding receivables in arrears ⁷	\$ 43,709,346	100%

Total Dollar amount of CARE accounts in arrears by amount owed – May 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 30,602,324	82%
\$1000 - \$500	\$ 5,334,675	14%
\$2000-1000	\$ 1,031,559	3%
>\$2000	\$ 229,179	1%
Total outstanding receivables in arrears ⁷	\$ 37,197,737	100%

Total Dollar amount of CARE accounts in arrears by amount owed – July 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 35,948,077	80%
\$1000 - \$500	\$ 6,855,445	15%
\$2000-1000	\$ 1,603,055	4%
>\$2000	\$ 317,924	1%
Total outstanding receivables in arrears ⁷	\$ 44,724,502	100%

Total Dollar amount of CARE accounts in arrears by amount owed –September 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 37,524,664	77%
\$1000 - \$500	\$ 8,703,557	18%
\$2000-1000	\$ 2,095,919	4%
>\$2000	\$ 396,315	1%
Total outstanding receivables in arrears ⁷	\$ 48,720,455	100%

Total Dollar amount of FERA accounts in arrears by amount owed – January 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – March 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – May 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – August 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 27,714,247	61%
\$1000 - \$500	\$ 10,449,866	23%
\$2000-1000	\$ 4,394,106	10%
>\$2000	\$ 3,199,344	7%
Total outstanding receivables in arrears ⁷	\$ 45,757,563	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – October 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 26,482,254	56%
\$1000 - \$500	\$ 11,841,371	25%
\$2000-1000	\$ 5,070,811	11%
>\$2000	\$ 3,955,383	8%
Total outstanding receivables in arrears ⁷	\$ 47,349,819	100%

Total Dollar amount of CARE accounts in arrears by amount owed – February 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 38,207,557	93%
\$1000 - \$500	\$ 2,046,198	5%
\$2000-1000	\$ 398,720	1%
>\$2000	\$ 243,924	1%
Total outstanding receivables in arrears ⁷	\$ 40,896,400	100%

Total Dollar amount of CARE accounts in arrears by amount owed – April 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 39,564,316	88%
\$1000 - \$500	\$ 4,396,292	10%
\$2000-1000	\$ 806,636	2%
>\$2000	\$ 218,975	0%
Total outstanding receivables in arrears ⁷	\$ 44,986,219	100%

Total Dollar amount of CARE accounts in arrears by amount owed – June 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 34,733,162	81%
\$1000 - \$500	\$ 6,231,722	15%
\$2000-1000	\$ 1,368,039	3%
>\$2000	\$ 327,655	1%
Total outstanding receivables in arrears ⁷	\$ 42,660,577	100%

Total Dollar amount of CARE accounts in arrears by amount owed – August 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 36,394,294	79%
\$1000 - \$500	\$ 7,580,708	16%
\$2000-1000	\$ 1,768,017	4%
>\$2000	\$ 361,178	1%
Total outstanding receivables in arrears ⁷	\$ 46,104,197	100%

Total Dollar amount of CARE accounts in arrears by amount owed – October 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 37,666,777	75%
\$1000 - \$500	\$ 9,541,647	19%
\$2000-1000	\$ 2,316,952	5%
>\$2000	\$ 437,550	1%
Total outstanding receivables in arrears ⁷	\$ 49,962,925	100%

Total Dollar amount of FERA accounts in arrears by amount owed – February 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – April 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – June 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A

\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – July 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – August 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – September 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of FERA accounts in arrears by amount owed – October 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$1000 - \$500	N/A	N/A
\$2000-1000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – January 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 266,144	74%
\$1000 - \$500	\$ 40,234	11%
\$2000-1000	\$ 7,660	2%
>\$2000	\$ 45,430	13%
Total outstanding receivables in arrears ⁷	\$ 359,467	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – February 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 490,383	73%
\$1000 - \$500	\$ 58,717	9%
\$2000-1000	\$ 16,675	2%
>\$2000	\$ 104,399	16%
Total outstanding receivables in arrears ⁷	\$ 670,174	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – March 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 490,713	77%
\$1000 - \$500	\$ 87,283	14%
\$2000-1000	\$ 14,142	2%
>\$2000	\$ 46,381	7%
Total outstanding receivables in arrears ⁷	\$ 638,519	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – April 2020		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 433,649	68%
\$1000 - \$500	\$ 114,790	18%
\$2000-1000	\$ 28,992	5%
>\$2000	\$ 63,431	10%
Total outstanding receivables in arrears ⁷	\$ 640,862	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – May 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 254,800	54%
\$1000 - \$500	\$ 130,993	28%
\$2000-1000	\$ 35,457	8%
>\$2000	\$ 49,579	11%
Total outstanding receivables in arrears ⁷	\$ 470,829	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – June 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 245,623	46%
\$1000 - \$500	\$ 136,241	26%
\$2000-1000	\$ 52,314	10%
>\$2000	\$ 99,452	19%
Total outstanding receivables in arrears ⁷	\$ 533,630	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – July 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 224,277	48%
\$1000 - \$500	\$ 133,320	28%
\$2000-1000	\$ 51,236	11%
>\$2000	\$ 62,570	13%
Total outstanding receivables in arrears ⁷	\$ 471,403	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – August 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 200,187	45%
\$1000 - \$500	\$ 138,047	31%
\$2000-1000	\$ 48,909	11%
>\$2000	\$ 53,652	12%
Total outstanding receivables in arrears ⁷	\$ 440,796	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – September 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 179,887	41%
\$1000 - \$500	\$ 146,546	33%
\$2000-1000	\$ 59,767	14%
>\$2000	\$ 51,395	12%
Total outstanding receivables in arrears ⁷	\$ 437,594	100%

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – October 2020		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 167,353	39%
\$1000 - \$500	\$ 146,920	34%
\$2000-1000	\$ 53,430	13%
>\$2000	\$ 58,375	14%
Total outstanding receivables in arrears ⁷	\$ 426,078	100%

Total number of accounts in arrears by amount owed – January 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	597,667	474,013		4,696	1,071,680
\$500-\$200	23,663	16,349		364	40,012
\$1000-\$500	2,098	1,659		58	3,757
\$2000-\$1000	482	223		6	705
>\$2000	173	25		5	198

Total number of accounts in arrears by amount owed – February 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	643,234	503,184		5,160	1,146,418
\$500-\$200	62,446	38,151		842	100,597
\$1000-\$500	5,024	3,205		88	8,229
\$2000-\$1000	854	322		14	1,176
>\$2000	265	55		13	320

Total number of accounts in arrears by amount owed – March 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	630,010	495,155		4,984	1,125,165
\$500-\$200	62,129	45,237		892	107,366
\$1000-\$500	6,926	4,845		130	11,771
\$2000-\$1000	1,054	431		11	1,485
>\$2000	276	48		8	324

Total number of accounts in arrears by amount owed – April 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	619,897	484,259		4,864	1,104,156
\$500-\$200	68,886	54,204		895	123,090
\$1000-\$500	9,908	6,827		172	16,735
\$2000-\$1000	1,604	656		22	2,260
>\$2000	395	60		7	455

Total number of accounts in arrears by amount owed – May 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	870,317	582,028		5,687	1,452,345
\$500-\$200	66,413	52,536		827	118,949
\$1000-\$500	12,201	8,168		196	20,369
\$2000-\$1000	2,118	828		27	2,946
>\$2000	485	68		9	553

Total number of accounts in arrears by amount owed – June 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	780,203	557,824		5,569	1,338,027
\$500-\$200	70,029	57,927		787	127,956
\$1000-\$500	14,362	9,533		204	23,895
\$2000-\$1000	2,752	1,101		39	3,853
>\$2000	671	88		14	759

Total number of accounts in arrears by amount owed – July 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	684,963	512,660		5,223	1,197,623
\$500-\$200	69,463	61,054		722	130,517
\$1000-\$500	15,087	10,477		201	25,564
\$2000-\$1000	3,085	1,278		40	4,363
>\$2000	772	94		11	866

Total number of accounts in arrears by amount owed – August 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	623,798	486,905		5,153	1,110,703
\$500-\$200	68,545	63,622		646	132,167
\$1000-\$500	15,682	11,579		209	27,261
\$2000-\$1000	3,326	1,412		38	4,738
>\$2000	903	117		12	1,020

Total number of accounts in arrears by amount owed – September 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	678,462	527,670		5,522	1,206,132
\$500-\$200	70,251	68,159		662	138,410
\$1000-\$500	17,146	13,312		220	30,458
\$2000-\$1000	3,696	1,666		45	5,362
>\$2000	1,090	126		9	1,216

Total number of accounts in arrears by amount owed – October 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	622,011	496,466		5,044	1,118,477
\$500-\$200	69,007	69,736		637	138,743
\$1000-\$500	17,779	14,576		221	32,355
\$2000-\$1000	3,836	1,844		42	5,680
>\$2000	1,082	140		11	1,222

Section 4 - Disconnection/Termination

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	1,965	3,816		0	5,781
February 2020	2,471	4,547		0	7,018
March 2020	1,325	2,144		0	3,469
April 2020	0	0		0	0
May 2020	0	0		0	0
June 2020	0	0		0	0
July 2020	0	0		0	0
August 2020	0	0		0	0
September 2020	0	0		0	0
October 2020	0	0		0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	0	0		0	0
February 2020	4	2		0	6
March 2020	18	35		0	53
April 2020	0	0		0	0
May 2020	0	0		0	0
June 2020	0	0		0	0
July 2020	0	0		0	0
August 2020	0	0		0	0
September 2020	0	0		0	0
October 2020	0	0		0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 24 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	12	26		0	38
February 2020	36	47		0	83
March 2020	10	14		0	24
April 2020	0	0		0	0
May 2020	0	0		0	0
June 2020	0	0		0	0
July 2020	0	0		0	0
August 2020	0	0		0	0
September 2020	0	0		0	0
October 2020	0	0		0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 24-48 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	599	1,528		0	2,127
February 2020	923	1,965		0	2,888
March 2020	462	946		0	1,408
April 2020	0	0		0	0
May 2020	0	0		0	0

June 2020	0	0	0	0
July 2020	0	0	0	0
August 2020	0	0	0	0
September 2020	0	0	0	0
October 2020	0	0	0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 48-72 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	239	523		0	762
February 2020	379	783		0	1,162
March 2020	204	321		0	525
April 2020	0	0		0	0
May 2020	0	0		0	0
June 2020	0	0		0	0
July 2020	0	0		0	0
August 2020	0	0		0	0
September 2020	0	0		0	0
October 2020	0	0		0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 72+ hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	468	938		4	1,406
February 2020	675	1,377		2	2,052
March 2020	631	1,149		0	1,780
April 2020	98	251		0	349
May 2020	50	94		1	144
June 2020	26	41		0	67
July 2020	15	27		0	42
August 2020	10	10		0	20
September 2020	3	8		0	11
October 2020	5	4		0	9

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 5 – Security Deposits

Number of customers with security deposits					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	104,565	98,582		772	203,147
February 2020	104,280	99,343		768	203,623
March 2020	103,127	100,790		763	203,917
April 2020	105,371	106,146		789	211,517
May 2020	102,519	105,423		777	207,942
June 2020	100,327	105,066		782	205,393
July 2020	98,462	105,038		769	203,500
August 2020	95,564	103,837		757	199,401
September 2020	93,345	103,445		748	196,790
October 2020	91,365	102,844		732	194,209

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	167,349	128,029		1,499	295,378
February 2020	209,729	148,085		1,866	357,814
March 2020	225,562	166,191		1,931	391,753
April 2020	10,994	7,993		114	18,987
May 2020	0	0		0	0
June 2020	0	0		0	0
July 2020	0	0		0	0
August 2020	0	0		0	0
September 2020	0	0		0	0
October 2020	0	0		0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	68,250	59,570		655	127,820
February 2020	84,219	68,412		776	152,631
March 2020	40,018	34,453		14	74,471
April 2020	0	0		0	0
May 2020	0	0		0	0
June 2020	0	0		0	0
July 2020	0	0		0	0

revised in Aug2020 report
revised in Aug2020 report
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revised in Aug2020 report

August 2020	0	0	0	0
September 2020	0	0	0	0
October 2020	0	0	0	0

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2020	4,019,418	1,608,798		28,105	5,628,216
February 2020	4,020,397	1,611,008		28,116	5,631,405
March 2020	4,014,255	1,620,610		28,196	5,634,865
April 2020	3,991,942	1,645,734		28,227	5,637,676
May 2020	3,969,740	1,670,374		28,224	5,640,114
June 2020	3,956,317	1,685,904		28,182	5,642,221
July 2020	3,943,488	1,699,741		28,098	5,643,229
August 2020	3,931,540	1,713,163		28,002	5,644,703
September 2020	3,917,638	1,728,359		27,935	5,645,997
October 2020	3,900,761	1,746,872		27,869	5,647,633

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
January 2020	N/A	N/A	N/A	N/A	N/A
February 2020	N/A	N/A	N/A	N/A	N/A
March 2020	N/A	N/A	N/A	N/A	N/A
April 2020	N/A	N/A	N/A	N/A	N/A
May 2020	N/A	N/A	N/A	N/A	N/A
June 2020	N/A	N/A	N/A	N/A	N/A
July 2020	N/A	N/A	N/A	N/A	N/A
August 2020	N/A	N/A	N/A	N/A	N/A
September 2020	N/A	N/A	N/A	N/A	N/A
October 2020	N/A	N/A	N/A	N/A	N/A

*Please list this information by CCA if possible.

A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
See supporting tabs by month and zip codes.

A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format (if providing this information would violate customer confidentiality, please blank the affected zip codes for submission to the service list and provide the confidential version to Energy Division)
See supporting tabs by month and zip codes.

Section 8 - Interim Measures Information

Please include the calculation for the annual disconnection goal.

SoCalGas' 2017 disconnection rate of 2.10% is to be applied to its December 13, 2018 residential population in order to determine the annual disconnection goal. SoCalGas' best available information for its residential population is as of December 3, 2018, and therefore uses that information as a proxy for the calculation. SoCalGas' residential population on December 3, 2018 was 5,581,041. Accordingly, SoCalGas' annual disconnection goal for the purposes of D.18-12-013 is **117,202** (i.e., 2.1% * 5,581,041).

Please list any instances in the last quarter in which your utility has invoked temperature related limits on disconnections.

Date	Region	District	Forecasted Low
1/6/2020	Northwest	Lancaster	27
1/6/2020	Northwest	Mojave	32
1/6/2020	Southeast	Rim Forest	30
1/6/2020	Southeast	Wrightwood	31
1/7/2020	Northwest	Frazier Park	31
1/7/2020	Northwest	Lancaster	29
1/7/2020	Southeast	Rim Forest	28
1/7/2020	Southeast	Wrightwood	29
1/8/2020	Northwest	Frazier Park	30
1/8/2020	Northwest	Lancaster	29
1/8/2020	Southeast	Rim Forest	28
1/8/2020	Southeast	Wrightwood	28
1/9/2020	Northwest	Frazier Park	31
1/9/2020	Northwest	Lancaster	30
1/9/2020	Southeast	Rim Forest	28
1/9/2020	Southeast	Wrightwood	27
1/10/2020	Northwest	Frazier Park	31
1/10/2020	Northwest	Lancaster	30
1/10/2020	Southeast	Rim Forest	32
1/13/2020	Northwest	Frazier Park	31
1/13/2020	Northwest	Lancaster	27
1/13/2020	Northwest	Mojave	32
1/13/2020	Northwest	Templeton	32
1/13/2020	Southeast	Rim Forest	30
1/13/2020	Southeast	Wrightwood	31
1/14/2020	Northwest	Frazier Park	31

1/14/2020	Northwest	Lancaster	30
1/14/2020	Southeast	Rim Forest	29
1/14/2020	Southeast	Wrightwood	28
1/15/2020	Northwest	Frazier Park	31
1/15/2020	Northwest	Lancaster	32
1/15/2020	Southeast	Rim Forest	30
1/15/2020	Southeast	Wrightwood	30
1/16/2020	Northwest	Frazier Park	31
1/16/2020	Northwest	Lancaster	32
1/16/2020	Southeast	Rim Forest	31
1/16/2020	Southeast	Wrightwood	31
1/17/2020	Northwest	Frazier Park	29
1/17/2020	Northwest	Lancaster	28
1/17/2020	Southeast	Rim Forest	33
1/17/2020	Southeast	Wrightwood	31
1/28/2020	Southeast	Wrightwood	31
1/29/2020	Southeast	Wrightwood	30
1/31/2020	Northwest	Frazier Park	29
1/31/2020	Northwest	Lancaster	30
1/31/2020	Southeast	Rim Forest	29
1/31/2020	Southeast	Wrightwood	28
2/3/2020	Northwest	Bakersfield	31
2/3/2020	Northwest	Canoga	29
2/3/2020	Northwest	Frazier Park	25
2/3/2020	Northwest	Hanford	28
2/3/2020	Northwest	Lancaster	18
2/3/2020	Northwest	Mojave	29
2/3/2020	Northwest	Oxnard	32
2/3/2020	Northwest	Porterville	28
2/3/2020	Northwest	San Luis Obispo	31
2/3/2020	Northwest	Santa Maria	28
2/3/2020	Northwest	Templeton	22
2/3/2020	Northwest	Valencia	32
2/3/2020	Northwest	Visalia	29
2/3/2020	Southeast	Beaumont	27
2/3/2020	Southeast	Blythe	31
2/3/2020	Southeast	Chino	32
2/3/2020	Southeast	Corona	28
2/3/2020	Southeast	Murrieta	25
2/3/2020	Southeast	Ramona	24
2/3/2020	Southeast	Rim Forest	12
2/3/2020	Southeast	Wrightwood	9
2/3/2020	Southeast	Yucca Valley	24
2/4/2020	Northwest	Bakersfield	31
2/4/2020	Northwest	Canoga	31
2/4/2020	Northwest	Frazier Park	28
2/4/2020	Northwest	Hanford	28
2/4/2020	Northwest	Lancaster	21
2/4/2020	Northwest	Mojave	30
2/4/2020	Northwest	Porterville	28
2/4/2020	Northwest	Santa Maria	30
2/4/2020	Northwest	Templeton	25
2/4/2020	Northwest	Visalia	29
2/4/2020	Southeast	Beaumont	27
2/4/2020	Southeast	Blythe	32
2/4/2020	Southeast	Chino	30
2/4/2020	Southeast	Corona	29
2/4/2020	Southeast	Murrieta	25
2/4/2020	Southeast	Ramona	23
2/4/2020	Southeast	Rim Forest	18
2/4/2020	Southeast	Wrightwood	15
2/4/2020	Southeast	Yucca Valley	29
2/5/2020	Northwest	Lancaster	32
2/5/2020	Southeast	Ramona	32
2/5/2020	Southeast	Rim Forest	31
2/5/2020	Southeast	Wrightwood	32
2/6/2020	Northwest	Lancaster	32
2/7/2020	Southeast	Rim Forest	29
2/7/2020	Southeast	Wrightwood	28
2/10/2020	Southeast	Rim Forest	28
2/10/2020	Southeast	Wrightwood	26
2/11/2020	Southeast	Rim Forest	32
2/11/2020	Southeast	Wrightwood	32
2/14/2020	Northwest	Lancaster	32
2/20/2020	Southeast	Wrightwood	32
2/28/2020	Northwest	Frazier Park	30
2/28/2020	Northwest	Templeton	32
2/28/2020	Southeast	Rim Forest	25
2/28/2020	Southeast	Wrightwood	26
3/2/2020	Northwest	Templeton	31
3/2/2020	Southeast	Wrightwood	30
3/5/2020	Southeast	Rim Forest	31
3/5/2020	Southeast	Wrightwood	32
3/6/2020	Southeast	Rim Forest	32
3/16/2020	Northwest	Frazier Park	27
3/16/2020	Southeast	Rim Forest	28
3/16/2020	Southeast	Wrightwood	29
3/17/2020	Northwest	Frazier Park	28
3/17/2020	Southeast	Rim Forest	25

*Field requested no close day for base due to weather

3/17/2020	Southeast	Wrightwood	27
3/19/2020	Northwest	Frazier Park	31
3/19/2020	Southeast	Rim Forest	30
3/19/2020	Southeast	Wrightwood	30
3/23/2020	Northwest	Frazier Park	31
3/23/2020	Southeast	Rim Forest	28
3/23/2020	Southeast	Wrightwood	28
3/24/2020	Northwest	Frazier Park	29
3/24/2020	Southeast	Rim Forest	27
3/24/2020	Southeast	Wrightwood	26
3/25/2020	Northwest	Frazier Park	28
3/25/2020	Southeast	Rim Forest	26
3/25/2020	Southeast	Wrightwood	24
3/26/2020	Northwest	Frazier Park	29
3/26/2020	Southeast	Rim Forest	25
3/26/2020	Southeast	Wrightwood	24
3/27/2020	Northwest	Frazier Park	31
3/27/2020	Southeast	Rim Forest	31
3/27/2020	Southeast	Wrightwood	30
4/6/2020	Northwest	Frazier Park	31
4/6/2020	Southeast	Rim Forest	30
4/6/2020	Southeast	Wrightwood	29
4/7/2020	Southeast	Rim Forest	30
4/7/2020	Southeast	Wrightwood	30
4/8/2020	Southeast	Rim Forest	30
4/8/2020	Southeast	Wrightwood	30
4/9/2020	Southeast	Rim Forest	32
4/9/2020	Southeast	Wrightwood	30
4/10/2020	Southeast	Wrightwood	32
10/26/2020	Northwest	Lancaster	29
10/26/2020	Southeast	Rim Forest	32
10/26/2020	Southeast	Wrightwood	32

Month	The average amount owed of customers who were disconnected in the previous month.
January 2020	\$ 126.28
February 2020	\$ 121.65
March 2020	\$ 136.91
April 2020	\$ 155.11
May 2020	\$ -
June 2020	\$ -
July 2020	\$ -
August 2020	\$ -
September 2020	\$ -
October 2020	\$ -

January 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
93242	1.3540%
92401	0.8000%
93266	0.6780%
93212	0.5481%
93725	0.5128%
90008	0.4876%
90003	0.4595%
93646	0.4318%
91411	0.4264%
90001	0.4226%
90047	0.4198%
93245	0.4164%
90011	0.4068%
90744	0.3876%
90061	0.3829%
91601	0.3603%
90262	0.3522%
92277	0.3497%
92233	0.3472%
90043	0.3431%
93280	0.3314%
91303	0.3278%
90044	0.3269%
93202	0.3255%
91708	0.3251%
93662	0.3241%
90017	0.3236%
90723	0.3194%
93250	0.3191%
93230	0.3164%
92557	0.3105%
90062	0.3093%
90021	0.2985%
92407	0.2963%
90016	0.2928%
90201	0.2882%
90280	0.2877%
92256	0.2817%
90022	0.2801%
91402	0.2764%
90220	0.2760%
90058	0.2732%
90270	0.2703%
90260	0.2696%
91406	0.2686%
93458	0.2663%
90255	0.2650%
90037	0.2642%
93227	0.2639%
91764	0.2612%
90706	0.2513%
93454	0.2498%
92243	0.2497%
92553	0.2486%
92505	0.2424%
91761	0.2412%
90303	0.2405%
91405	0.2396%
90242	0.2383%
93434	0.2373%
91606	0.2368%
93618	0.2352%
90002	0.2347%
92405	0.2342%
90301	0.2326%
93309	0.2319%
93609	0.2307%
90221	0.2250%
91343	0.2233%
92571	0.2221%
91352	0.2213%
90018	0.2212%
90247	0.2212%
92587	0.2155%
90015	0.2133%
90006	0.2124%
90045	0.2113%
92404	0.2061%
93534	0.2051%
92254	0.2038%
91324	0.1985%
93291	0.1978%
90401	0.1976%
90222	0.1967%
91792	0.1951%
90304	0.1911%

SoCalGas
 Disconnection OIR Report 2020

91355	0.1859%
90039	0.1858%
90020	0.1845%
91790	0.1832%
90250	0.1831%
90716	0.1804%
92509	0.1803%
92410	0.1785%
91304	0.1773%
93444	0.1768%
91605	0.1765%
92543	0.1763%
92252	0.1757%
93263	0.1755%
92507	0.1731%
91331	0.1726%
91321	0.1723%
92707	0.1713%
90023	0.1697%
90731	0.1694%
91733	0.1689%
90501	0.1678%
90302	0.1671%
90007	0.1659%
93311	0.1639%
92227	0.1635%
90040	0.1632%
92408	0.1620%
91403	0.1620%
91306	0.1586%
93455	0.1574%
90063	0.1561%
90033	0.1561%
91340	0.1558%
90056	0.1541%
91367	0.1540%
93648	0.1518%
90601	0.1512%
92324	0.1499%
91364	0.1495%
91204	0.1493%
90065	0.1493%
92316	0.1491%
91768	0.1491%
90019	0.1487%
91607	0.1481%
92567	0.1480%
91710	0.1451%
91706	0.1449%
90602	0.1448%
91302	0.1447%
92675	0.1439%
91325	0.1437%
90059	0.1432%
91436	0.1421%
91602	0.1414%
91345	0.1412%
93647	0.1405%
92627	0.1401%
91504	0.1385%
90004	0.1380%
93272	0.1376%
91205	0.1372%
92582	0.1359%
90041	0.1340%
92532	0.1328%
93292	0.1323%
92544	0.1318%
90005	0.1292%
93277	0.1284%
90026	0.1266%
90305	0.1263%
92411	0.1253%
93221	0.1246%
92591	0.1238%
90292	0.1223%
92551	0.1221%
92595	0.1217%
90057	0.1215%
90277	0.1196%
92201	0.1195%
90094	0.1190%
91342	0.1182%
91702	0.1179%
91335	0.1177%
92570	0.1171%
90048	0.1171%
91103	0.1168%
92354	0.1164%

SoCalGas
Disconnection OIR Report 2020

91356	0.1164%
90504	0.1161%
92335	0.1149%
90715	0.1146%
90254	0.1144%
90717	0.1137%
92236	0.1136%
91311	0.1133%
90640	0.1131%
90032	0.1129%
93036	0.1120%
91401	0.1116%
92377	0.1107%
92584	0.1106%
91722	0.1106%
90660	0.1103%
93654	0.1099%
92677	0.1093%
90405	0.1086%
91203	0.1075%
92504	0.1073%
93274	0.1068%
90031	0.1068%
92555	0.1064%
93446	0.1060%
90012	0.1058%
92548	0.1057%
90710	0.1055%
90027	0.1048%
91763	0.1036%
92240	0.1031%
90266	0.1013%
90502	0.1011%
91732	0.1010%
91767	0.1001%
90028	0.1001%
92508	0.0997%
91723	0.0992%
90249	0.0985%
90240	0.0983%
92706	0.0970%
91423	0.0969%
91776	0.0969%
93433	0.0967%
90241	0.0966%
90066	0.0962%
91106	0.0962%
90248	0.0951%
92503	0.0951%
91377	0.0951%
91344	0.0941%
93535	0.0940%
92501	0.0935%
91748	0.0921%
93030	0.0916%
92701	0.0915%
91202	0.0900%
90680	0.0893%
90042	0.0887%
92563	0.0884%
91801	0.0883%
90606	0.0873%
92225	0.0871%
90605	0.0870%
92657	0.0864%
90745	0.0862%
93003	0.0859%
90064	0.0859%
91724	0.0849%
92250	0.0839%
91709	0.0838%
91016	0.0835%
90278	0.0825%
91316	0.0810%
92284	0.0807%
92840	0.0805%
91766	0.0803%
92231	0.0796%
90403	0.0792%
93308	0.0791%
92545	0.0787%
93312	0.0784%
91362	0.0783%
90746	0.0776%
93656	0.0775%
93420	0.0773%
92831	0.0773%
90212	0.0771%
91206	0.0760%

SoCalGas
 Disconnection OIR Report 2020

93035	0.0754%
90038	0.0745%
92703	0.0736%
93223	0.0736%
92610	0.0711%
90029	0.0710%
90046	0.0699%
91360	0.0698%
91786	0.0694%
90631	0.0693%
91770	0.0690%
93015	0.0689%
92626	0.0688%
92373	0.0686%
90069	0.0680%
93041	0.0679%
92672	0.0678%
92629	0.0677%
92880	0.0672%
90650	0.0672%
90503	0.0671%
90404	0.0660%
92337	0.0657%
91024	0.0656%
90732	0.0656%
93063	0.0655%
90712	0.0653%
90211	0.0639%
93631	0.0634%
91730	0.0634%
91803	0.0628%
92262	0.0627%
92320	0.0623%
91354	0.0622%
92376	0.0622%
92530	0.0620%
92596	0.0618%
92868	0.0616%
92399	0.0611%
90036	0.0609%
91745	0.0603%
91307	0.0591%
92805	0.0591%
92882	0.0588%
91744	0.0584%
90275	0.0578%
91007	0.0576%
92704	0.0565%
91107	0.0563%
91006	0.0560%
90620	0.0555%
92241	0.0555%
92883	0.0547%
90604	0.0542%
91780	0.0533%
91505	0.0532%
91207	0.0519%
91740	0.0517%
91387	0.0510%
93247	0.0504%
92203	0.0504%
92663	0.0501%
90810	0.0501%
91752	0.0498%
90505	0.0495%
93033	0.0489%
92346	0.0481%
91001	0.0478%
92661	0.0477%
90034	0.0475%
91789	0.0466%
91765	0.0462%
93422	0.0460%
90025	0.0458%
92506	0.0457%
91108	0.0450%
92604	0.0447%
91711	0.0447%
92804	0.0442%
93001	0.0440%
92260	0.0436%
90274	0.0431%
91010	0.0428%
92336	0.0422%
92802	0.0421%
90713	0.0414%
91506	0.0412%
91791	0.0411%
91104	0.0407%

SoCalGas
 Disconnection OIR Report 2020

92614	0.0407%
92867	0.0406%
93436	0.0400%
90230	0.0398%
92234	0.0398%
93465	0.0387%
92374	0.0378%
90068	0.0377%
92618	0.0376%
91105	0.0372%
92586	0.0365%
92624	0.0354%
91320	0.0352%
90024	0.0348%
92692	0.0339%
91208	0.0335%
92625	0.0328%
91739	0.0327%
91020	0.0324%
92648	0.0319%
90603	0.0315%
92688	0.0314%
92253	0.0313%
90291	0.0312%
92223	0.0312%
91731	0.0310%
92656	0.0306%
92270	0.0304%
92660	0.0303%
93241	0.0301%
92647	0.0300%
93023	0.0297%
91604	0.0296%
90638	0.0289%
93536	0.0288%
91214	0.0285%
92585	0.0281%
91040	0.0279%
90049	0.0268%
92592	0.0267%
91501	0.0260%
93065	0.0257%
90703	0.0257%
92841	0.0256%
92691	0.0256%
92606	0.0256%
91737	0.0254%
92264	0.0252%
90701	0.0246%
91502	0.0246%
90035	0.0242%
91301	0.0237%
92649	0.0229%
92562	0.0215%
90293	0.0212%
92866	0.0210%
92210	0.0204%
93004	0.0202%
93401	0.0197%
92620	0.0188%
92220	0.0187%
93442	0.0183%
92886	0.0182%
92869	0.0175%
92844	0.0174%
92251	0.0173%
92807	0.0165%
91746	0.0160%
92211	0.0160%
91384	0.0155%
91361	0.0140%
92832	0.0140%
92870	0.0137%
92808	0.0133%
92603	0.0130%
93060	0.0125%
91755	0.0123%
91201	0.0121%
92653	0.0119%
93314	0.0119%
90210	0.0118%
92583	0.0117%
90272	0.0116%
92806	0.0113%
92881	0.0112%
91741	0.0109%
92843	0.0107%
92612	0.0103%
91773	0.0101%

SoCalGas
Disconnection OIR Report 2020

91030	0.0101%
92679	0.0096%
91750	0.0096%
92705	0.0092%
92821	0.0091%
93021	0.0088%
92694	0.0084%
92780	0.0084%
91326	0.0083%
92801	0.0082%
91701	0.0081%
91762	0.0056%
92630	0.0052%
93257	0.0049%

January 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
90011	87
90044	83
90003	78
90047	69
90008	68
90280	65
93230	65
90201	63
91601	60
90043	55
92407	53
90001	52
90744	52
90262	50
90250	49
90706	49
92553	48
90016	47
92557	46
90022	45
90255	44
91402	42
91406	42
90037	41
91761	40
91764	40
93245	39
90723	38
90220	35
91343	35
93291	35
90731	34
90019	33
91331	33
91405	33
91411	33
91606	33
92404	33
92509	33
90018	32
90247	32
91710	32
92505	32
90045	31
93458	31
90006	30
92507	29
92571	29
90026	28
90062	28
90061	27
91303	27
91342	27
92627	27
93534	27
90242	26
90260	26
92677	26
93454	26
90002	25
90221	25
91352	25
91605	25
91706	25
92243	25
90004	24
90301	24
92335	24
93455	24
90501	23
91304	23
91335	23
91355	23
91367	23
92201	23
93274	23
93277	23
92324	22
92503	22
93212	22
90065	21
90066	21
91709	21
91790	21
92410	21
90039	20

SoCalGas
Disconnection OIR Report 2020

91306	20
92405	20
92543	20
93280	20
93309	20
90027	19
90063	19
90640	19
91702	19
92563	19
93535	19
90046	18
91205	18
91607	18
92277	18
92544	18
90007	17
90023	17
90033	17
90303	17
90650	17
90660	17
91321	17
91403	17
92584	17
92707	17
93292	17
93618	17
90020	16
90042	16
90270	16
90302	16
91324	16
91733	16
91801	16
92504	16
92591	16
90017	15
90601	15
91325	15
91344	15
91364	15
91401	15
91792	15
92675	15
93312	15
90032	14
90222	14
90266	14
90277	14
91708	14
91730	14
91732	14
93003	14
90405	13
90631	13
91302	13
91423	13
91504	13
91602	13
91766	13
91767	13
92880	13
93036	13
93444	13
93446	13
90041	12
90048	12
90059	12
90241	12
90278	12
90504	12
90745	12
91016	12
91311	12
91340	12
91786	12
92240	12
92376	12
92555	12
92570	12
92595	12
93030	12
93063	12
90005	11
90031	11
90034	11
90304	11
91356	11

SoCalGas
Disconnection OIR Report 2020

91748	11
91768	11
91770	11
91776	11
92227	11
92336	11
92545	11
92882	11
93311	11
90028	10
90602	10
91362	10
91722	10
91744	10
91763	10
92236	10
92316	10
92399	10
92508	10
92530	10
92532	10
92551	10
92626	10
92672	10
92805	10
92840	10
93250	10
93263	10
93308	10
93646	10
90025	9
90057	9
90064	9
90254	9
90292	9
90403	9
90605	9
91103	9
91106	9
91206	9
91360	9
91745	9
92262	9
92373	9
92704	9
90029	8
90036	8
90038	8
90249	8
90275	8
90503	8
90710	8
90717	8
91204	8
91436	8
92260	8
92346	8
92354	8
92411	8
92618	8
92629	8
92701	8
92703	8
92804	8
93035	8
93654	8
90012	7
90240	7
90305	7
90606	7
90620	7
90712	7
91107	7
91202	7
91316	7
91345	7
91354	7
91387	7
91505	7
91724	7
91765	7
92231	7
92234	7
92506	7
92582	7
92706	7
93033	7
93242	7
93420	7

SoCalGas
Disconnection OIR Report 2020

93436	7
90015	6
90069	6
90094	6
90401	6
90404	6
90604	6
90715	6
90746	6
91001	6
91006	6
91007	6
91203	6
91723	6
91780	6
91789	6
91803	6
92203	6
92223	6
92253	6
92337	6
92377	6
92501	6
92592	6
92648	6
92656	6
92692	6
92831	6
92883	6
93065	6
93536	6
90040	5
90056	5
90502	5
90505	5
90680	5
90716	5
90732	5
91104	5
91307	5
91320	5
91377	5
91711	5
91752	5
92284	5
92374	5
92408	5
92596	5
92647	5
92688	5
92867	5
93001	5
93221	5
93422	5
93433	5
93434	5
93648	5
90024	4
90049	4
90068	4
90212	4
90274	4
90291	4
90638	4
90703	4
90713	4
91604	4
91739	4
91740	4
91791	4
92225	4
92270	4
92401	4
92562	4
92604	4
92614	4
92620	4
92657	4
92660	4
92663	4
92691	4
92802	4
92868	4
93041	4
93202	4
93662	4
90035	3
90230	3
90248	3

SoCalGas
Disconnection OIR Report 2020

91010	3
91024	3
91214	3
91506	3
92211	3
92233	3
92252	3
92254	3
92264	3
92567	3
92586	3
92610	3
92649	3
92886	3
93015	3
93631	3
93647	3
90211	2
90603	2
91040	2
91105	2
91108	2
91207	2
91208	2
91301	2
91501	2
91731	2
91737	2
92220	2
92256	2
92320	2
92548	2
92585	2
92606	2
92625	2
92807	2
92841	2
92869	2
92870	2
93004	2
93023	2
93223	2
93247	2
93266	2
93401	2
93609	2
90021	1
90058	1
90210	1
90272	1
90293	1
90701	1
90810	1
91020	1
91030	1
91201	1
91326	1
91361	1
91384	1
91502	1
91701	1
91741	1
91746	1
91750	1
91755	1
91762	1
91773	1
92210	1
92241	1
92250	1
92251	1
92583	1
92587	1
92603	1
92612	1
92624	1
92630	1
92653	1
92661	1
92679	1
92694	1
92705	1
92780	1
92801	1
92806	1
92808	1
92821	1
92832	1
92843	1

SoCalGas
Disconnection OIR Report 2020

92844	1
92866	1
92881	1
93021	1
93060	1
93227	1
93241	1
93257	1
93272	1
93314	1
93442	1
93465	1
93656	1
93725	1

February 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
93660	12.5000%
93725	2.0513%
93652	1.5873%
93202	1.3810%
90003	0.6523%
90011	0.6497%
93223	0.6259%
90021	0.5935%
90067	0.5348%
90047	0.5110%
92277	0.4849%
90061	0.4815%
90008	0.4587%
91764	0.4435%
90255	0.4272%
93434	0.4235%
90222	0.4215%
92256	0.4208%
90602	0.4187%
90044	0.4170%
90037	0.4123%
90220	0.4098%
92501	0.4045%
91601	0.4016%
92374	0.4006%
92401	0.3984%
93212	0.3973%
90033	0.3853%
93309	0.3823%
93230	0.3789%
90201	0.3749%
90016	0.3738%
90043	0.3616%
90247	0.3591%
91606	0.3574%
90002	0.3567%
92410	0.3480%
91324	0.3467%
90059	0.3466%
90018	0.3450%
90031	0.3390%
92879	0.3387%
91343	0.3378%
90001	0.3328%
92582	0.3291%
90305	0.3244%
90221	0.3241%
90004	0.3216%
91762	0.3209%
90062	0.3201%
90019	0.3200%
92236	0.3062%
91303	0.3017%
90810	0.3008%
90303	0.2968%
91405	0.2826%
92507	0.2797%
90045	0.2786%
90723	0.2769%
91730	0.2758%
90058	0.2695%
91767	0.2695%
90744	0.2683%
90706	0.2663%
93066	0.2656%
93616	0.2646%
91304	0.2613%
90731	0.2589%
92324	0.2586%
93245	0.2552%
92411	0.2500%
92407	0.2456%
91342	0.2447%
90240	0.2386%
91423	0.2385%
92227	0.2371%
91402	0.2368%
90250	0.2351%
90280	0.2344%
90301	0.2318%
90404	0.2302%
90026	0.2263%
91106	0.2236%
91403	0.2184%
90032	0.2173%
91768	0.2167%
90015	0.2134%

SoCalGas
 Disconnection OIR Report 2020

90006	0.2128%
90029	0.2127%
93263	0.2099%
90023	0.2096%
90027	0.2096%
92243	0.2095%
90020	0.2073%
91340	0.2073%
90063	0.2054%
90042	0.2051%
91406	0.2044%
91605	0.2044%
91321	0.2029%
90241	0.2009%
90405	0.2004%
91710	0.1992%
93286	0.1988%
90094	0.1984%
90302	0.1981%
91786	0.1965%
91502	0.1963%
90038	0.1948%
93242	0.1946%
91401	0.1934%
91776	0.1933%
91202	0.1929%
92544	0.1900%
90028	0.1895%
90057	0.1890%
92335	0.1861%
90249	0.1843%
91335	0.1831%
92506	0.1828%
92706	0.1800%
91761	0.1799%
90065	0.1777%
90034	0.1770%
92405	0.1752%
90242	0.1737%
92225	0.1736%
90304	0.1734%
90601	0.1712%
92551	0.1704%
92325	0.1702%
93041	0.1698%
91356	0.1693%
91352	0.1678%
91208	0.1674%
91204	0.1674%
91040	0.1668%
90012	0.1658%
91801	0.1654%
91607	0.1642%
90401	0.1636%
90040	0.1633%
92240	0.1631%
90292	0.1626%
91773	0.1618%
91504	0.1594%
90712	0.1587%
90710	0.1584%
91706	0.1565%
91207	0.1556%
90260	0.1554%
93656	0.1550%
92251	0.1549%
90504	0.1548%
90262	0.1548%
93436	0.1546%
92612	0.1542%
90056	0.1541%
92337	0.1535%
90066	0.1511%
92707	0.1510%
91748	0.1507%
91506	0.1507%
91702	0.1486%
92805	0.1475%
92567	0.1473%
91331	0.1464%
90230	0.1459%
92284	0.1451%
92880	0.1445%
92346	0.1440%
93455	0.1440%
91325	0.1432%
91306	0.1424%
90717	0.1417%
91311	0.1416%

SoCalGas
 Disconnection OIR Report 2020

90291	0.1401%
91364	0.1392%
90272	0.1387%
91708	0.1387%
91709	0.1355%
91206	0.1352%
92882	0.1335%
90245	0.1319%
93291	0.1295%
92843	0.1278%
91744	0.1277%
91737	0.1268%
90007	0.1267%
92802	0.1263%
92832	0.1256%
90605	0.1256%
91203	0.1251%
90640	0.1247%
92404	0.1246%
93454	0.1246%
90046	0.1240%
90064	0.1240%
91731	0.1240%
91766	0.1232%
93021	0.1228%
90041	0.1228%
92672	0.1218%
91107	0.1205%
92504	0.1205%
92673	0.1201%
92201	0.1195%
92234	0.1191%
92883	0.1184%
92694	0.1179%
90005	0.1170%
92359	0.1159%
91326	0.1158%
90715	0.1144%
91790	0.1134%
93060	0.1124%
91001	0.1115%
93274	0.1111%
92399	0.1099%
92626	0.1098%
92557	0.1078%
90036	0.1064%
92270	0.1061%
90210	0.1061%
90293	0.1060%
93631	0.1056%
91104	0.1055%
91733	0.1055%
91775	0.1039%
92627	0.1036%
92376	0.1034%
91763	0.1032%
90069	0.1018%
91381	0.1014%
93010	0.1014%
90270	0.1011%
92881	0.1009%
93292	0.1008%
90503	0.1006%
91745	0.1004%
91344	0.1003%
91723	0.0992%
90701	0.0984%
90025	0.0963%
93654	0.0959%
92655	0.0957%
90501	0.0948%
91367	0.0936%
92630	0.0929%
92320	0.0924%
92203	0.0921%
92703	0.0918%
90732	0.0918%
93534	0.0908%
91501	0.0907%
92231	0.0906%
92782	0.0898%
92804	0.0883%
92509	0.0873%
91602	0.0870%
90650	0.0869%
93536	0.0862%
91010	0.0856%
92618	0.0840%
93312	0.0834%

SoCalGas
 Disconnection OIR Report 2020

91042	0.0823%
92583	0.0815%
93065	0.0814%
90604	0.0813%
93662	0.0811%
91746	0.0800%
92806	0.0792%
90403	0.0791%
91362	0.0782%
93277	0.0780%
92868	0.0771%
92841	0.0769%
93033	0.0768%
91205	0.0761%
91505	0.0759%
92663	0.0749%
93221	0.0746%
93023	0.0743%
90716	0.0723%
90680	0.0714%
92610	0.0711%
91307	0.0709%
92262	0.0694%
92688	0.0690%
92336	0.0688%
93458	0.0688%
90278	0.0687%
92870	0.0684%
90022	0.0684%
91108	0.0674%
92553	0.0672%
91387	0.0655%
92867	0.0650%
92503	0.0647%
90746	0.0646%
91355	0.0646%
91411	0.0645%
92408	0.0635%
90248	0.0633%
93551	0.0624%
91791	0.0615%
92373	0.0609%
93648	0.0606%
92505	0.0605%
91345	0.0605%
92660	0.0604%
92563	0.0603%
91765	0.0594%
90631	0.0585%
92252	0.0585%
92648	0.0585%
91101	0.0580%
91316	0.0578%
91732	0.0576%
92807	0.0576%
90745	0.0575%
92801	0.0573%
91214	0.0568%
92585	0.0559%
91006	0.0558%
91105	0.0558%
90039	0.0556%
92241	0.0556%
92260	0.0544%
92562	0.0536%
91780	0.0533%
91354	0.0533%
92211	0.0532%
92823	0.0522%
90660	0.0519%
91103	0.0519%
91604	0.0518%
93560	0.0516%
93036	0.0515%
92606	0.0509%
92595	0.0506%
90606	0.0498%
92508	0.0498%
93063	0.0490%
91755	0.0489%
90621	0.0488%
92570	0.0487%
90048	0.0487%
91724	0.0485%
90035	0.0482%
91201	0.0482%
90049	0.0468%
92683	0.0467%
92677	0.0462%

SoCalGas
 Disconnection OIR Report 2020

93015	0.0459%
92316	0.0447%
90017	0.0429%
90670	0.0426%
91320	0.0422%
91803	0.0418%
92253	0.0416%
90713	0.0413%
93618	0.0413%
93444	0.0408%
90502	0.0404%
92532	0.0398%
91740	0.0388%
92708	0.0386%
90212	0.0385%
92675	0.0383%
92545	0.0357%
92543	0.0352%
92865	0.0352%
92869	0.0349%
92701	0.0343%
92692	0.0339%
92629	0.0338%
92780	0.0335%
91722	0.0331%
91739	0.0326%
91020	0.0323%
90703	0.0321%
90232	0.0320%
93250	0.0319%
90630	0.0318%
92276	0.0314%
92704	0.0314%
91789	0.0310%
92614	0.0304%
91752	0.0298%
92860	0.0293%
92354	0.0290%
92679	0.0289%
90638	0.0288%
92821	0.0272%
91711	0.0268%
92592	0.0267%
92835	0.0266%
92808	0.0266%
93001	0.0263%
90024	0.0261%
91792	0.0260%
92831	0.0257%
93012	0.0257%
92656	0.0255%
92264	0.0252%
91701	0.0244%
93550	0.0243%
93105	0.0243%
92840	0.0241%
92653	0.0239%
90620	0.0238%
93308	0.0237%
91360	0.0232%
92591	0.0232%
92571	0.0230%
93030	0.0229%
92649	0.0229%
90623	0.0228%
91024	0.0218%
91741	0.0218%
90266	0.0217%
93203	0.0214%
92866	0.0209%
93004	0.0202%
93433	0.0193%
92602	0.0189%
90068	0.0189%
93035	0.0188%
92620	0.0188%
92220	0.0186%
92530	0.0186%
93422	0.0184%
92705	0.0183%
92647	0.0180%
92555	0.0177%
93280	0.0165%
90603	0.0157%
93535	0.0148%
93561	0.0140%
92833	0.0135%
92584	0.0129%
91770	0.0125%

SoCalGas
Disconnection OIR Report 2020

91030	0.0101%
90505	0.0099%
92651	0.0091%
91754	0.0090%
90277	0.0085%
90275	0.0072%
92646	0.0051%

February 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
90011	139
90003	111
90044	106
90047	84
90201	82
93230	78
90019	71
90255	71
91764	68
91601	67
90008	64
90037	64
90250	63
91730	61
90016	60
90043	58
91762	57
90004	56
91342	56
90280	53
91343	53
92374	53
90220	52
90247	52
90706	52
90731	52
90018	50
90026	50
91606	50
92507	47
91710	44
92407	44
90033	42
92879	42
90001	41
90034	41
90045	41
92410	41
91405	39
92335	39
90002	38
90027	38
92324	38
90042	37
90221	36
90744	36
91335	36
91402	36
90031	35
91767	35
90061	34
91304	34
91709	34
91786	34
90066	33
90723	33
93309	33
90046	32
91406	32
91423	32
90006	30
90222	30
91761	30
91801	30
90059	29
90062	29
90602	29
91605	29
91324	28
91331	28
92506	28
92880	28
90032	27
91706	27
92236	27
93436	27
91401	26
92501	26
92544	26
90063	25
90065	25
90241	25
91303	25
92277	25
92805	25
92882	25

SoCalGas
Disconnection OIR Report 2020

90029	24
90301	24
90405	24
91702	24
92346	24
93245	24
93274	24
91403	23
92201	23
93291	23
90262	22
90650	22
91744	22
91776	22
93455	22
90023	21
90038	21
90303	21
90404	21
90640	21
91106	21
92234	21
92243	21
91321	20
91607	20
91766	20
92376	20
92404	20
92627	20
90025	19
90028	19
90242	19
90302	19
91352	19
92240	19
93065	19
90020	18
90291	18
90305	18
91306	18
91748	18
92336	18
92399	18
92504	18
92618	18
92630	18
92672	18
93536	18
90240	17
90601	17
90712	17
92582	17
93202	17
93223	17
90504	16
91206	16
91340	16
91344	16
91356	16
91768	16
91773	16
92227	16
92411	16
92509	16
92557	16
92626	16
92804	16
93212	16
93312	16
90249	15
90260	15
91107	15
91202	15
91311	15
91325	15
91504	15
91745	15
92405	15
92503	15
92612	15
92707	15
93010	15
90036	14
90057	14
91001	14
91326	14
91364	14
91367	14
92270	14

SoCalGas
Disconnection OIR Report 2020

92337	14
92551	14
92694	14
93021	14
93277	14
90007	13
90064	13
90501	13
90605	13
91104	13
91790	13
92553	13
92563	13
92706	13
92883	13
93292	13
93454	13
90272	12
90292	12
90503	12
90710	12
91040	12
92673	12
92802	12
92843	12
93263	12
93534	12
90012	11
90022	11
90041	11
90230	11
90631	11
91506	11
92203	11
92648	11
92677	11
92688	11
93033	11
90005	10
90094	10
90278	10
90304	10
90717	10
91205	10
91208	10
91362	10
91505	10
91733	10
91737	10
91763	10
92211	10
92260	10
92262	10
92325	10
92562	10
92683	10
92703	10
92782	10
92870	10
93041	10
93551	10
90069	9
90210	9
90245	9
90403	9
90604	9
91204	9
91387	9
91765	9
92251	9
92284	9
92832	9
92881	9
93060	9
93063	9
93434	9
90660	8
90745	8
91042	8
91355	8
91502	8
91602	8
91731	8
91732	8
91775	8
92225	8
92231	8
92253	8
92373	8

SoCalGas
Disconnection OIR Report 2020

92505	8
92660	8
92867	8
93458	8
90049	7
90732	7
91203	7
91381	7
91501	7
91604	7
92583	7
92801	7
92806	7
92807	7
93654	7
90015	6
90035	6
90039	6
90270	6
90715	6
90810	6
91006	6
91010	6
91207	6
91214	6
91307	6
91320	6
91354	6
91708	6
91723	6
91780	6
91791	6
92592	6
92663	6
92692	6
92708	6
92841	6
93036	6
90040	5
90048	5
90056	5
90293	5
90401	5
90703	5
90746	5
91316	5
91411	5
91746	5
92508	5
92545	5
92570	5
92595	5
92656	5
92704	5
92868	5
93023	5
93550	5
93631	5
90606	4
90621	4
90630	4
90638	4
90680	4
90701	4
90713	4
91101	4
91103	4
91201	4
91724	4
91739	4
91755	4
91789	4
91803	4
92543	4
92585	4
92606	4
92620	4
92629	4
92675	4
92780	4
92869	4
93286	4
93725	4
90024	3
90266	3
90620	3
91105	3
91108	3
91345	3

SoCalGas
Disconnection OIR Report 2020

91360	3
91701	3
91711	3
91722	3
91740	3
91752	3
92256	3
92264	3
92316	3
92320	3
92359	3
92530	3
92532	3
92567	3
92571	3
92591	3
92610	3
92614	3
92647	3
92649	3
92679	3
92701	3
92821	3
92840	3
93001	3
93012	3
93030	3
93221	3
93308	3
93444	3
93535	3
93560	3
93618	3
90017	2
90021	2
90068	2
90212	2
90232	2
90248	2
90502	2
90670	2
90716	2
91741	2
91770	2
91792	2
92220	2
92354	2
92401	2
92408	2
92555	2
92584	2
92602	2
92653	2
92655	2
92705	2
92808	2
92831	2
92833	2
92835	2
92860	2
92865	2
93004	2
93015	2
93035	2
93066	2
93105	2
93422	2
93648	2
93656	2
90058	1
90067	1
90275	1
90277	1
90505	1
90603	1
90623	1
91020	1
91024	1
91030	1
91754	1
92241	1
92252	1
92276	1
92646	1
92651	1
92823	1
92866	1
93203	1
93242	1

SoCalGas
Disconnection OIR Report 2020

93250	1
93280	1
93433	1
93561	1
93616	1
93652	1
93660	1
93662	1

March 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
92281	1.1475%
92401	0.8048%
93242	0.5859%
90305	0.4147%
90001	0.4050%
90304	0.3988%
90302	0.3950%
92868	0.3697%
90037	0.3671%
93230	0.3586%
92250	0.3342%
90255	0.3310%
90015	0.3207%
92313	0.3123%
91607	0.3122%
93656	0.3089%
90062	0.3088%
90021	0.3021%
91340	0.2976%
92284	0.2901%
91203	0.2872%
91330	0.2841%
90023	0.2799%
90731	0.2736%
90018	0.2688%
90744	0.2676%
90019	0.2657%
92501	0.2648%
90068	0.2646%
93616	0.2646%
91786	0.2600%
92227	0.2515%
92240	0.2491%
90006	0.2485%
90201	0.2467%
93662	0.2439%
90270	0.2359%
90706	0.2356%
91324	0.2352%
92879	0.2332%
93609	0.2301%
91768	0.2165%
90712	0.2146%
93552	0.2119%
90710	0.2106%
91762	0.2079%
91763	0.2064%
90303	0.1979%
92583	0.1977%
90301	0.1929%
90016	0.1928%
93465	0.1922%
91325	0.1911%
90047	0.1884%
93245	0.1807%
91604	0.1779%
91352	0.1766%
91709	0.1755%
92544	0.1752%
91007	0.1727%
91766	0.1724%
91342	0.1703%
91605	0.1693%
91364	0.1692%
90029	0.1686%
92262	0.1671%
90027	0.1658%
93591	0.1632%
91754	0.1629%
91767	0.1617%
90063	0.1561%
92801	0.1555%
91739	0.1548%
92606	0.1529%
92410	0.1527%
91024	0.1526%
92595	0.1520%
90002	0.1499%
90701	0.1478%
90265	0.1466%
93550	0.1457%
91042	0.1443%
92335	0.1431%
90717	0.1418%
93647	0.1399%
92582	0.1354%
90040	0.1307%

SoCalGas
 Disconnection OIR Report 2020

92225	0.1303%
92657	0.1292%
93631	0.1266%
92780	0.1257%
93454	0.1247%
92507	0.1247%
92612	0.1237%
91321	0.1217%
90065	0.1207%
90250	0.1193%
91306	0.1188%
92506	0.1175%
90245	0.1173%
92233	0.1160%
90212	0.1155%
91331	0.1150%
90254	0.1144%
91710	0.1132%
90035	0.1128%
90044	0.1101%
91755	0.1100%
93618	0.1099%
90028	0.1096%
90723	0.1090%
93436	0.1087%
90716	0.1083%
91606	0.1072%
91436	0.1063%
92802	0.1051%
91403	0.1046%
91103	0.1036%
90278	0.1030%
90033	0.1008%
91345	0.1005%
93212	0.0993%
91801	0.0992%
91502	0.0980%
93446	0.0977%
92840	0.0965%
92234	0.0962%
91406	0.0960%
92655	0.0952%
92408	0.0951%
90056	0.0924%
93030	0.0915%
92647	0.0899%
92805	0.0886%
92354	0.0870%
91335	0.0864%
93036	0.0859%
90670	0.0853%
92602	0.0849%
91208	0.0838%
91723	0.0825%
90022	0.0808%
90280	0.0796%
90024	0.0786%
92604	0.0781%
91792	0.0780%
92603	0.0779%
90034	0.0777%
90715	0.0764%
92373	0.0760%
90012	0.0755%
92324	0.0747%
90045	0.0746%
91204	0.0743%
91355	0.0727%
91765	0.0726%
90260	0.0726%
92614	0.0708%
91361	0.0700%
91752	0.0695%
92251	0.0686%
90043	0.0682%
92530	0.0680%
92806	0.0678%
91750	0.0670%
90064	0.0668%
90042	0.0666%
92656	0.0663%
91326	0.0661%
92782	0.0628%
91711	0.0625%
90291	0.0623%
90606	0.0623%
92692	0.0621%
90713	0.0620%
93060	0.0618%

SoCalGas
 Disconnection OIR Report 2020

92543	0.0616%
91304	0.0615%
91776	0.0615%
91205	0.0609%
91745	0.0603%
90059	0.0596%
90003	0.0587%
93427	0.0585%
90031	0.0580%
91011	0.0578%
92336	0.0572%
92376	0.0569%
92630	0.0568%
92503	0.0560%
92241	0.0560%
92220	0.0559%
90041	0.0558%
92509	0.0545%
90026	0.0544%
92648	0.0532%
92660	0.0529%
92865	0.0528%
91803	0.0522%
91775	0.0520%
92880	0.0515%
92683	0.0514%
93274	0.0509%
93004	0.0505%
91307	0.0472%
92620	0.0469%
91367	0.0468%
92405	0.0467%
91789	0.0465%
90272	0.0462%
91402	0.0460%
93455	0.0458%
90242	0.0456%
91722	0.0440%
91790	0.0436%
91741	0.0436%
92562	0.0428%
92843	0.0426%
90061	0.0424%
92264	0.0420%
93561	0.0419%
91040	0.0417%
92833	0.0407%
91107	0.0402%
90032	0.0401%
90046	0.0388%
91411	0.0387%
91344	0.0376%
90039	0.0371%
90604	0.0361%
91201	0.0361%
92592	0.0356%
91744	0.0348%
92804	0.0331%
93543	0.0331%
92625	0.0327%
92618	0.0326%
90211	0.0322%
90241	0.0321%
90703	0.0321%
92691	0.0320%
90631	0.0320%
91001	0.0319%
91356	0.0317%
90220	0.0315%
92704	0.0314%
92411	0.0311%
91360	0.0310%
93648	0.0304%
93241	0.0300%
91423	0.0298%
92545	0.0286%
93035	0.0283%
91006	0.0280%
93033	0.0279%
90247	0.0277%
90077	0.0271%
90732	0.0262%
91740	0.0259%
91343	0.0255%
91206	0.0253%
93247	0.0252%
91748	0.0251%
92688	0.0251%
92404	0.0250%

SoCalGas
 Disconnection OIR Report 2020

92807	0.0247%
93003	0.0245%
91724	0.0243%
91362	0.0235%
91316	0.0231%
90066	0.0229%
92231	0.0226%
93063	0.0218%
90266	0.0217%
91405	0.0217%
90638	0.0216%
93203	0.0214%
91106	0.0213%
91791	0.0205%
91773	0.0202%
90049	0.0201%
93535	0.0197%
90007	0.0195%
92708	0.0193%
90605	0.0193%
91214	0.0189%
92377	0.0184%
92703	0.0184%
91780	0.0177%
92844	0.0174%
93458	0.0172%
93041	0.0170%
93291	0.0169%
90650	0.0158%
92223	0.0155%
92553	0.0155%
91505	0.0152%
90501	0.0146%
90222	0.0141%
91506	0.0137%
93444	0.0136%
92504	0.0134%
92835	0.0133%
90230	0.0133%
91501	0.0129%
91764	0.0129%
90746	0.0129%
91202	0.0129%
90621	0.0122%
91303	0.0120%
91761	0.0120%
90210	0.0118%
90004	0.0115%
92407	0.0111%
91602	0.0109%
91351	0.0108%
92882	0.0107%
90025	0.0101%
92243	0.0100%
90505	0.0099%
91311	0.0094%
93021	0.0088%
93065	0.0086%
92629	0.0085%
90405	0.0084%
90620	0.0079%
90036	0.0076%
92270	0.0076%
91401	0.0074%
91732	0.0072%
90745	0.0072%
91320	0.0070%
92557	0.0067%
91702	0.0063%
91770	0.0063%
93551	0.0062%
91601	0.0060%
92646	0.0051%
93536	0.0048%
90011	0.0047%

March 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
93230	74
90019	59
90037	57
90255	55
90731	55
90201	54
90001	50
90706	46
91786	45
91709	44
90018	39
91342	39
90302	38
91607	38
91762	37
90744	36
90006	35
90250	32
90016	31
90047	31
90027	30
92335	30
93550	30
92240	29
92879	29
90023	28
90044	28
90062	28
90068	28
91766	28
91710	25
91604	24
91605	24
92262	24
92544	24
92868	24
90304	23
90305	23
90712	23
91340	23
91331	22
91767	21
92507	21
93552	21
90301	20
91325	20
91352	20
91763	20
90029	19
90063	19
91324	19
91739	19
92801	19
93436	19
90034	18
90280	18
91007	18
91754	18
91801	18
92284	18
92410	18
92506	18
90065	17
91335	17
91364	17
92227	17
92234	17
92501	17
92583	17
93245	17
90002	16
90710	16
91203	16
91768	16
90278	15
91306	15
91406	15
91606	15
92336	15
92595	15
92647	15
92780	15
92805	15
90035	14
90270	14
90303	14

SoCalGas
Disconnection OIR Report 2020

91042	14
90022	13
90723	13
92313	13
92503	13
92656	13
93454	13
90026	12
90042	12
91321	12
92606	12
92612	12
92840	12
93030	12
93446	12
90028	11
90033	11
90043	11
90045	11
91403	11
91765	11
92324	11
92376	11
92530	11
92630	11
92683	11
92692	11
93274	11
90003	10
90046	10
90717	10
92373	10
92509	10
92620	10
92648	10
92802	10
92880	10
93036	10
90015	9
90024	9
90254	9
91355	9
91745	9
91755	9
92602	9
90245	8
90265	8
90291	8
91103	8
91205	8
91304	8
91326	8
92562	8
92592	8
93618	8
90064	7
90260	7
91024	7
91367	7
91402	7
91711	7
91750	7
91752	7
91776	7
92281	7
92543	7
92582	7
92604	7
92614	7
92618	7
92660	7
92782	7
93455	7
90031	6
90212	6
90631	6
90701	6
90713	6
91344	6
91436	6
91744	6
91789	6
91792	6
92220	6
92225	6
92354	6
92603	6
92657	6
92804	6

SoCalGas
Disconnection OIR Report 2020

92806	6
92833	6
93631	6
90012	5
90032	5
90041	5
90059	5
90066	5
90242	5
90606	5
90703	5
91107	5
91208	5
91345	5
91361	5
91723	5
91790	5
91803	5
92264	5
92691	5
92704	5
93004	5
93060	5
93465	5
90039	4
90040	4
90220	4
90241	4
90247	4
90272	4
90604	4
90650	4
90670	4
90715	4
91001	4
91011	4
91204	4
91307	4
91343	4
91360	4
91423	4
91502	4
91722	4
91741	4
91775	4
92250	4
92251	4
92401	4
92404	4
92405	4
92545	4
92688	4
92843	4
93003	4
93033	4
93063	4
93212	4
93535	4
93656	4
90049	3
90056	3
90061	3
90266	3
90638	3
90716	3
91006	3
91040	3
91201	3
91206	3
91356	3
91362	3
91405	3
91411	3
91748	3
92223	3
92408	3
92553	3
92708	3
92807	3
92865	3
93035	3
93242	3
93291	3
93561	3
93591	3
93647	3
93662	3
90004	2
90007	2

SoCalGas
Disconnection OIR Report 2020

90025	2
90501	2
90605	2
90732	2
91106	2
91214	2
91316	2
91505	2
91724	2
91740	2
91761	2
91764	2
91773	2
91780	2
91791	2
92231	2
92407	2
92411	2
92504	2
92625	2
92655	2
92703	2
92882	2
93065	2
93458	2
93609	2
90011	1
90021	1
90036	1
90077	1
90210	1
90211	1
90222	1
90230	1
90405	1
90505	1
90620	1
90621	1
90745	1
90746	1
91202	1
91303	1
91311	1
91320	1
91330	1
91351	1
91401	1
91501	1
91506	1
91601	1
91602	1
91702	1
91732	1
91770	1
92233	1
92241	1
92243	1
92270	1
92377	1
92557	1
92629	1
92646	1
92835	1
92844	1
93021	1
93041	1
93203	1
93241	1
93247	1
93427	1
93444	1
93536	1
93543	1
93551	1
93616	1
93648	1

April 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

April 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

May 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

May 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

June 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

June 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

July 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

July 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

August 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

August 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

September 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

September 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

October 2020 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	

October 2020 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	

ATTACHMENT B

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	15,645	18,642	596	1,685	34,883
2020-02	14,138	16,064	475	1,508	30,677
2020-03	15,787	17,556	577	1,748	33,920
2020-04	6,647	7,905	266	763	14,818
2020-05	4,315	4,776	187	423	9,278
2020-06	3,560	4,962	173	479	8,695
2020-07	4,170	5,409	207	553	9,786
2020-08	6,191	7,178	314	569	13,683
2020-09	3,485	4,475	209	525	8,169
2020-10	3,729	4,844	232	540	8,805
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with ongoing payment plans					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	7,222	9,070	301	1,080	16,593
2020-02	7,115	8,969	292	1,109	16,376
2020-03	8,552	10,439	361	1,196	19,352
2020-04	9,630	12,181	452	1,242	22,263
2020-05	7,852	10,528	413	1,080	18,793
2020-06	6,999	9,528	371	1,001	16,898
2020-07	6,619	9,403	378	987	16,400
2020-08	6,954	10,066	420	1,037	17,440
2020-09	7,354	10,250	459	1,125	18,063
2020-10	7,709	10,402	478	1,158	18,589
2020-11					
2020-12					

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Number of customers receiving payment extensions less than 30 days					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	13,121	15,990	494	1,399	29,605
2020-02	12,073	13,961	372	1,269	26,406
2020-03	13,309	14,871	460	1,477	28,640
2020-04	4,450	5,363	166	502	9,979
2020-05	2,858	3,069	103	280	6,030
2020-06	2,048	3,055	98	305	5,201
2020-07	2,688	3,398	106	370	6,192
2020-08	4,609	5,060	201	365	9,870
2020-09	1,770	2,504	102	298	4,376
2020-10	1,876	2,631	106	298	4,613
2020-11					
2020-12					

Number of customers with 1-3 months payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	2,447	2,579	101	250	5,127
2020-02	1,978	2,034	101	213	4,113
2020-03	2,222	2,353	105	216	4,680
2020-04	1,803	1,975	85	195	3,863
2020-05	1,220	1,357	68	111	2,645
2020-06	1,282	1,566	62	137	2,910
2020-07	1,275	1,638	82	141	2,995
2020-08	1,385	1,798	102	180	3,285
2020-09	1,536	1,702	101	192	3,339
2020-10	1,633	1,870	120	200	3,623
2020-11					
2020-12					

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Number of customers with more than 3 months payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	77	73	1	36	151
2020-02	87	69	2	26	158
2020-03	256	332	12	55	600
2020-04	394	567	15	66	976
2020-05	237	350	16	32	603
2020-06	230	341	13	37	584
2020-07	207	373	19	42	599
2020-08	197	320	11	24	528
2020-09	179	269	6	35	454
2020-10	220	343	6	42	569
2020-11					
2020-12					

Month	Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)	Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)
2020-01	N/A	1022
2020-02	N/A	575
2020-03	N/A	1171
2020-04	N/A	707
2020-05	N/A	675
2020-06	N/A	2557
2020-07	N/A	1982
2020-08	N/A	617
2020-09	N/A	793
2020-10	N/A	672
2020-11	N/A	
2020-12	N/A	

Section 2 - Broken payment arrangements

Number of customers with late or broken 1-3 months payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	2,054	2,310	94	244	4,458
2020-02	1,868	1,993	87	207	3,948
2020-03	1,301	1,404	65	117	2,770
2020-04	778	866	40	82	1,684
2020-05	816	797	44	75	1,657
2020-06	1,378	1,836	66	151	3,280
2020-07	1,013	1,225	64	108	2,302
2020-08	964	1,132	67	120	2,163
2020-09	1,051	1,185	62	131	2,298
2020-10	1,072	1,197	79	137	2,348
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with late or broken payment arrangements over 3 months					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	74	85	2	45	161
2020-02	50	73	1	23	124
2020-03	61	87	3	32	151
2020-04	82	88	3	14	173
2020-05	74	106	5	16	185
2020-06	189	333	10	28	532
2020-07	145	212	7	27	364
2020-08	117	190	7	19	314
2020-09	109	177	9	21	295
2020-10	113	160	6	26	279
2020-11					
2020-12					

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Section 3 - Arrearages

Number of customer bills 0-30 aging bucket					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	739,616	348,819	8,823	44,708	1,097,258
2020-02	683,968	330,581	8,177	41,892	1,022,726
2020-03	715,463	348,814	8,854	43,795	1,073,131
2020-04	716,533	347,460	8,906	43,974	1,072,899
2020-05	680,825	338,599	8,683	42,261	1,028,107
2020-06	713,635	353,723	9,286	44,929	1,076,644
2020-07	729,703	359,550	9,576	46,503	1,098,829
2020-08	690,736	352,094	9,133	44,685	1,051,963
2020-09	724,218	363,891	9,657	47,522	1,097,766
2020-10	725,275	363,281	9,863	48,051	1,098,419
2020-11					
2020-12					

*Chart title update reflects bill counts versus customer count. It does not impact the data reported. All previous months reflects bill count data.

*A customer may have multiple outstanding bills, each outstanding bill may be counted in a different aging bucket.

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Number of customer bills 31-60 in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	155,013	127,969	2,863	12,826	285,845
2020-02	157,697	126,600	2,826	12,894	287,123
2020-03	167,249	136,588	3,134	13,939	306,971
2020-04	170,777	140,041	3,137	13,954	313,955
2020-05	162,633	131,085	3,045	13,402	296,763
2020-06	160,637	133,210	3,097	13,686	296,944
2020-07	159,414	132,700	3,131	13,565	295,245
2020-08	151,852	130,902	3,095	13,106	285,849
2020-09	115,284	121,165	2,819	11,689	239,268
2020-10	131,995	127,220	3,100	13,244	262,315
2020-11					
2020-12					

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*A customer may have multiple outstanding bills, each outstanding bill may be counted in a different aging bucket.

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

San Diego Gas and Electric

Number of customer bills 61-90 in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	98,832	82,001	1,753	8,528	182,586
2020-02	101,683	78,520	1,684	8,630	181,887
2020-03	113,684	89,022	1,928	9,683	204,634
2020-04	123,835	98,646	2,142	10,516	224,623
2020-05	125,667	99,581	2,154	10,560	227,402
2020-06	120,648	97,194	2,215	10,501	220,057
2020-07	118,114	97,119	2,210	10,346	217,443
2020-08	109,147	94,273	2,133	9,562	205,553
2020-09	106,217	96,668	2,175	9,627	205,060
2020-10	80,936	90,542	1,969	8,841	173,447
2020-11					
2020-12					

*Chart title update relects bill counts versus customer count. It does not impact the data reported. All previous months reflects bill count data.

*A customer may have multiple outstanding bills, each outstanding bill may be counted in a different aging bucket.

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Number of customer bills 91-120 in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	57,624	52,448	1,014	5,749	111,086
2020-02	75,730	55,234	1,176	6,472	132,140
2020-03	83,459	59,570	1,260	7,109	144,289
2020-04	95,784	70,439	1,499	8,109	167,722
2020-05	103,171	76,670	1,633	8,664	181,474
2020-06	104,949	79,545	1,696	8,848	186,190
2020-07	100,042	77,647	1,736	8,676	179,425
2020-08	91,407	75,483	1,679	7,940	168,569
2020-09	86,129	75,681	1,654	7,643	163,464
2020-10	87,595	79,450	1,736	8,021	168,781
2020-11					
2020-12					

*Chart title update relects bill counts versus customer count. It does not impact the data reported. All previous months reflects bill count data.

*A customer may have multiple outstanding bills, each outstanding bill may be counted in a different aging bucket.

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

San Diego Gas and Electric

Number of customer bills 121+ in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	378,736	250,309	4,943	21,903	633,988
2020-02	367,729	243,619	4,806	22,266	616,154
2020-03	389,278	253,659	5,165	24,171	648,102
2020-04	418,448	275,351	5,596	27,359	699,395
2020-05	451,508	301,138	6,143	30,508	758,789
2020-06	486,591	329,642	6,737	33,481	822,970
2020-07	514,766	354,963	7,151	35,155	876,880
2020-08	500,846	360,066	7,269	33,816	868,181
2020-09	494,773	374,452	7,523	33,562	876,748
2020-10	499,162	398,971	7,949	34,985	906,082
2020-11					
2020-12					

*Chart title update relects bill counts versus customer count. It does not impact the data reported. All previous months reflects bill count data.

*A customer may have multiple outstanding bills, each outstanding bill may be counted in a different aging bucket.

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	926,281	212,663	8,319	36,876	1,147,263
2020-02	824,836	184,229	7,374	33,304	1,016,439
2020-03	926,921	221,058	8,684	37,575	1,156,663
2020-04	907,927	208,974	8,828	37,475	1,125,729
2020-05	872,154	215,081	9,146	36,405	1,096,381
2020-06	906,744	229,793	9,698	38,148	1,146,235
2020-07	905,260	231,783	9,907	38,308	1,146,950
2020-08	858,685	219,396	9,484	36,900	1,087,565
2020-09	956,998	244,206	10,531	41,102	1,211,735
2020-10	935,599	238,913	10,379	40,222	1,184,891
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

San Diego Gas and Electric

Number of accounts paid 50-99% % within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	18,023	10,249	418	878	28,690
2020-02	21,168	11,950	503	1,027	33,621
2020-03	12,490	7,796	301	539	20,587
2020-04	10,707	6,819	306	489	17,832
2020-05	8,987	4,789	200	383	13,976
2020-06	11,275	6,951	314	501	18,540
2020-07	11,211	7,313	304	501	18,828
2020-08	12,962	8,370	386	630	21,718
2020-09	9,825	5,235	304	577	15,364
2020-10	13,647	7,598	456	815	21,701
2020-11					
2020-12					

Number of accounts paid <50% % within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	176,819	71,211	2,252	5,797	250,282
2020-02	171,365	64,358	2,137	5,754	237,860
2020-03	179,348	69,954	2,361	6,170	251,663
2020-04	197,324	91,248	2,791	6,713	291,363
2020-05	176,302	76,528	2,591	6,197	255,421
2020-06	187,261	83,389	2,821	6,670	273,471
2020-07	183,491	83,100	2,839	6,777	269,430
2020-08	178,614	80,207	2,722	6,744	261,543
2020-09	131,197	77,436	2,652	4,841	211,285
2020-10	152,752	82,076	2,837	5,936	237,665
2020-11					
2020-12					

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - January 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	25,826,967	42%
61-90 days	10,726,076	17%
91-120 days	5,833,896	9%
121-150 days	8,045,821	13%
151-179 days	4,257,156	7%
180+ days	7,138,765	12%
Total outstanding Receivables	61,828,681	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - January 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	14,550,550	41%
61-90 days	5,719,144	16%
91-120 days	3,398,072	10%
121-150 days	5,005,900	14%
151-179 days	2,596,039	7%
180+ days	4,042,970	11%
Total outstanding Receivables	35,312,676	

Total Dollar amount of CARE Accounts in Arrears - January 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	10,986,828	42%
61-90 days	4,894,833	19%
91-120 days	2,380,162	9%
121-150 days	2,973,091	11%
151-179 days	1,628,858	6%
180+ days	3,053,860	12%
Total outstanding Receivables	25,917,632	

Total Dollar amount of FERA Accounts in Arrears - January 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	289,589	48%
61-90 days	112,099	19%
91-120 days	55,662	9%
121-150 days	66,830	11%
151-179 days	32,259	5%
180+ days	41,934	7%
Total outstanding Receivables	598,373	

Total Dollar amount of Medical Base Line Accounts in Arrears - January 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,379,993	41%
61-90 days	596,023	18%
91-120 days	339,859	10%
121-150 days	431,690	13%
151-179 days	238,050	7%
180+ days	394,279	12%
Total outstanding Receivables	3,379,894	

Total Dollar amount of Residential Accounts in Arrears - January 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	34,468,447	56%
\$1000-\$500	13,480,672	22%
\$2000-\$1000	7,755,761	13%
>\$2000	6,123,801	10%
Total outstanding Receivables	61,828,681	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - January 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	17,857,266	51%
\$1000-\$500	7,538,892	21%
\$2000-\$1000	5,169,885	15%
>\$2000	4,746,633	13%
Total outstanding Receivables	35,312,676	

Total Dollar amount of CARE Accounts in Arrears - January 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	16,227,658	63%
\$1000-\$500	5,800,931	22%
\$2000-\$1000	2,531,203	10%
>\$2000	1,357,840	5%
Total outstanding Receivables	25,917,632	

Total Dollar amount of FERA Accounts in Arrears - January 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	383,523	64%
\$1000-\$500	140,848	24%
\$2000-\$1000	54,673	9%
>\$2000	19,328	3%
Total outstanding Receivables	598,373	

Total Dollar amount of Medical Base Line Accounts in Arrears - January 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	1,476,602	44%
\$1000-\$500	824,777	24%
\$2000-\$1000	698,208	21%
>\$2000	380,307	11%
Total outstanding Receivables	3,379,894	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - February 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	30,301,661	44%
61-90 days	13,508,888	20%
91-120 days	6,698,594	10%
121-150 days	4,075,071	6%
151-179 days	6,011,352	9%
180+ days	8,329,653	12%
Total outstanding Receivables	68,925,219	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - February 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	17,402,470	43%
61-90 days	7,923,908	20%
91-120 days	3,853,332	9%
121-150 days	2,541,850	6%
151-179 days	3,955,642	10%
180+ days	4,940,435	12%
Total outstanding Receivables	40,617,636	

Total Dollar amount of CARE Accounts in Arrears - February 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	12,570,961	45%
61-90 days	5,457,224	20%
91-120 days	2,784,947	10%
121-150 days	1,500,072	5%
151-179 days	2,009,527	7%
180+ days	3,333,398	12%
Total outstanding Receivables	27,656,130	

Total Dollar amount of FERA Accounts in Arrears - February 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	328,230	50%
61-90 days	127,757	20%
91-120 days	60,316	9%
121-150 days	33,149	5%
151-179 days	46,183	7%
180+ days	55,819	9%
Total outstanding Receivables	651,454	

Total Dollar amount of Medical Base Line Accounts in Arrears - February 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,538,287	42%
61-90 days	735,416	20%
91-120 days	378,233	10%
121-150 days	237,805	6%
151-179 days	320,991	9%
180+ days	466,102	13%
Total outstanding Receivables	3,676,835	

Total Dollar amount of Residential Accounts in Arrears - February 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	36,669,516	53%
\$1000-\$500	15,930,862	23%
\$2000-\$1000	9,203,814	13%
>\$2000	7,121,027	10%
Total outstanding Receivables	68,925,219	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - February 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	19,576,387	48%
\$1000-\$500	9,280,353	23%
\$2000-\$1000	6,185,274	15%
>\$2000	5,575,621	14%
Total outstanding Receivables	40,617,636	

Total Dollar amount of CARE Accounts in Arrears - February 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	16,699,770	60%
\$1000-\$500	6,494,733	23%
\$2000-\$1000	2,950,605	11%
>\$2000	1,511,022	5%
Total outstanding Receivables	27,656,130	

Total Dollar amount of FERA Accounts in Arrears - February 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	393,359	60%
\$1000-\$500	155,776	24%
\$2000-\$1000	67,934	10%
>\$2000	34,384	5%
Total outstanding Receivables	651,454	

Total Dollar amount of Medical Base Line Accounts in Arrears - February 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	1,524,829	41%
\$1000-\$500	933,315	25%
\$2000-\$1000	736,112	20%
>\$2000	482,578	13%
Total outstanding Receivables	3,676,835	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - March 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	27,486,901	36%
61-90 days	18,911,187	25%
91-120 days	10,004,628	13%
121-150 days	5,217,534	7%
151-179 days	3,215,359	4%
180+ days	11,530,566	15%
Total outstanding Receivables	76,366,175	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - March 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	14,905,508	33%
61-90 days	11,010,114	25%
91-120 days	6,182,386	14%
121-150 days	3,148,005	7%
151-179 days	2,084,927	5%
180+ days	7,318,521	16%
Total outstanding Receivables	44,649,461	

Total Dollar amount of CARE Accounts in Arrears - March 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	12,255,700	40%
61-90 days	7,712,303	25%
91-120 days	3,737,380	12%
121-150 days	2,025,634	7%
151-179 days	1,105,207	4%
180+ days	4,133,256	13%
Total outstanding Receivables	30,969,479	

Total Dollar amount of FERA Accounts in Arrears - March 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	325,692	44%
61-90 days	188,770	25%
91-120 days	84,862	11%
121-150 days	43,896	6%
151-179 days	25,225	3%
180+ days	78,790	11%
Total outstanding Receivables	747,235	

Total Dollar amount of Medical Base Line Accounts in Arrears - March 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,453,066	36%
61-90 days	960,529	24%
91-120 days	532,535	13%
121-150 days	289,052	7%
151-179 days	184,943	5%
180+ days	632,144	16%
Total outstanding Receivables	4,052,269	

Total Dollar amount of Residential Accounts in Arrears - March 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	39,226,375	51%
\$1000-\$500	18,341,535	24%
\$2000-\$1000	10,720,658	14%
>\$2000	8,077,607	11%
Total outstanding Receivables	76,366,175	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - March 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	20,686,173	46%
\$1000-\$500	10,670,592	24%
\$2000-\$1000	7,051,960	16%
>\$2000	6,240,736	14%
Total outstanding Receivables	44,649,461	

Total Dollar amount of CARE Accounts in Arrears - March 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	18,097,623	58%
\$1000-\$500	7,491,444	24%
\$2000-\$1000	3,583,314	12%
>\$2000	1,797,098	6%
Total outstanding Receivables	30,969,479	

Total Dollar amount of FERA Accounts in Arrears - March 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	442,579	59%
\$1000-\$500	179,498	24%
\$2000-\$1000	85,385	11%
>\$2000	39,773	5%
Total outstanding Receivables	747,235	

Total Dollar amount of Medical Base Line Accounts in Arrears - March 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	1,675,971	41%
\$1000-\$500	965,952	24%
\$2000-\$1000	814,512	20%
>\$2000	595,834	15%
Total outstanding Receivables	4,052,269	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - April 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	24,846,149	30%
61-90 days	17,671,125	21%
91-120 days	14,902,577	18%
121-150 days	8,431,381	10%
151-179 days	4,369,263	5%
180+ days	12,446,969	15%
Total outstanding Receivables	82,667,466	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - April 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	13,236,947	28%
61-90 days	9,512,201	20%
91-120 days	9,003,365	19%
121-150 days	5,370,656	11%
151-179 days	2,697,859	6%
180+ days	7,945,938	17%
Total outstanding Receivables	47,766,966	

Total Dollar amount of CARE Accounts in Arrears - April 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	11,326,354	33%
61-90 days	7,967,853	23%
91-120 days	5,762,841	17%
121-150 days	2,992,108	9%
151-179 days	1,637,512	5%
180+ days	4,417,740	13%
Total outstanding Receivables	34,104,409	

Total Dollar amount of FERA Accounts in Arrears - April 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	282,848	36%
61-90 days	191,071	24%
91-120 days	136,372	17%
121-150 days	68,617	9%
151-179 days	33,893	4%
180+ days	83,291	10%
Total outstanding Receivables	796,091	

Total Dollar amount of Medical Base Line Accounts in Arrears - April 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,225,905	29%
61-90 days	886,800	21%
91-120 days	739,741	18%
121-150 days	436,308	10%
151-179 days	236,132	6%
180+ days	696,392	16%
Total outstanding Receivables	4,221,278	

Total Dollar amount of Residential Accounts in Arrears - April 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	39,798,060	48%
\$1000-\$500	21,028,869	25%
\$2000-\$1000	12,796,936	15%
>\$2000	9,043,600	11%
Total outstanding Receivables	82,667,466	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - April 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	20,953,678	44%
\$1000-\$500	11,872,649	25%
\$2000-\$1000	8,087,539	17%
>\$2000	6,853,099	14%
Total outstanding Receivables	47,766,966	

Total Dollar amount of CARE Accounts in Arrears - April 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	18,435,964	54%
\$1000-\$500	8,920,109	26%
\$2000-\$1000	4,608,205	14%
>\$2000	2,140,131	6%
Total outstanding Receivables	34,104,409	

Total Dollar amount of FERA Accounts in Arrears - April 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	408,418	51%
\$1000-\$500	236,111	30%
\$2000-\$1000	101,192	13%
>\$2000	50,369	6%
Total outstanding Receivables	796,091	

Total Dollar amount of Medical Base Line Accounts in Arrears - April 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	1,636,926	39%
\$1000-\$500	1,058,693	25%
\$2000-\$1000	921,807	22%
>\$2000	603,852	14%
Total outstanding Receivables	4,221,278	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - May 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	21,858,418	26%
61-90 days	15,772,838	19%
91-120 days	13,171,465	16%
121-150 days	12,290,181	15%
151-179 days	7,071,653	8%
180+ days	13,934,224	17%
Total outstanding Receivables	84,098,780	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - May 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	11,887,797	25%
61-90 days	8,291,142	17%
91-120 days	7,281,647	15%
121-150 days	7,670,382	16%
151-179 days	4,603,034	9%
180+ days	8,782,843	18%
Total outstanding Receivables	48,516,845	

Total Dollar amount of CARE Accounts in Arrears - May 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	9,716,953	28%
61-90 days	7,318,497	21%
91-120 days	5,762,107	17%
121-150 days	4,513,580	13%
151-179 days	2,413,808	7%
180+ days	5,056,072	15%
Total outstanding Receivables	34,781,016	

Total Dollar amount of FERA Accounts in Arrears - May 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	253,669	32%
61-90 days	163,199	20%
91-120 days	127,711	16%
121-150 days	106,220	13%
151-179 days	54,811	7%
180+ days	95,309	12%
Total outstanding Receivables	800,919	

Total Dollar amount of Medical Base Line Accounts in Arrears - May 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,071,407	25%
61-90 days	764,550	18%
91-120 days	662,019	16%
121-150 days	598,328	14%
151-179 days	363,581	9%
180+ days	776,804	18%
Total outstanding Receivables	4,236,688	

Total Dollar amount of Residential Accounts in Arrears - May 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	23,832,339	28%
\$1000-\$500	26,447,283	31%
\$2000-\$1000	13,986,706	17%
>\$2000	19,832,452	24%
Total outstanding Receivables	84,098,780	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - May 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	4,023,226	8%
\$1000-\$500	17,177,687	35%
\$2000-\$1000	10,633,469	22%
>\$2000	16,682,465	34%
Total outstanding Receivables	48,516,845	

Total Dollar amount of CARE Accounts in Arrears - May 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	19,365,100	56%
\$1000-\$500	9,035,336	26%
\$2000-\$1000	3,275,506	9%
>\$2000	3,105,076	9%
Total outstanding Receivables	34,781,016	

Total Dollar amount of FERA Accounts in Arrears - May 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	444,014	55%
\$1000-\$500	234,261	29%
\$2000-\$1000	77,732	10%
>\$2000	44,912	6%
Total outstanding Receivables	800,919	

Total Dollar amount of Medical Base Line Accounts in Arrears - May 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	724,029	17%
\$1000-\$500	1,222,574	29%
\$2000-\$1000	632,143	15%
>\$2000	1,657,942	39%
Total outstanding Receivables	4,236,688	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - June 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	21,660,312	25%
61-90 days	14,644,599	17%
91-120 days	12,040,821	14%
121-150 days	10,768,535	12%
151-179 days	10,426,505	12%
180+ days	17,598,040	20%
Total outstanding Receivables	87,138,811	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - June 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	11,089,210	23%
61-90 days	7,756,090	16%
91-120 days	6,381,767	13%
121-150 days	6,067,135	12%
151-179 days	6,637,964	14%
180+ days	11,135,705	23%
Total outstanding Receivables	49,067,871	

Total Dollar amount of CARE Accounts in Arrears - June 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	10,295,283	28%
61-90 days	6,723,516	18%
91-120 days	5,541,843	15%
121-150 days	4,602,939	12%
151-179 days	3,701,615	10%
180+ days	6,334,192	17%
Total outstanding Receivables	37,199,387	

Total Dollar amount of FERA Accounts in Arrears - June 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	275,820	32%
61-90 days	164,993	19%
91-120 days	117,210	13%
121-150 days	98,460	11%
151-179 days	86,926	10%
180+ days	128,143	15%
Total outstanding Receivables	871,553	

Total Dollar amount of Medical Base Line Accounts in Arrears - June 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,005,673	23%
61-90 days	719,772	17%
91-120 days	588,991	14%
121-150 days	543,549	13%
151-179 days	501,522	12%
180+ days	962,790	22%
Total outstanding Receivables	4,322,296	

Total Dollar amount of Residential Accounts in Arrears - June 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	36,793,839	42%
\$1000-\$500	23,379,938	27%
\$2000-\$1000	16,042,440	18%
>\$2000	10,922,594	13%
Total outstanding Receivables	87,138,811	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - June 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	19,639,518	40%
\$1000-\$500	12,447,401	25%
\$2000-\$1000	9,248,416	19%
>\$2000	7,732,536	16%
Total outstanding Receivables	49,067,871	

Total Dollar amount of CARE Accounts in Arrears - June 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	16,765,424	45%
\$1000-\$500	10,683,492	29%
\$2000-\$1000	6,639,958	18%
>\$2000	3,110,513	8%
Total outstanding Receivables	37,199,387	

Total Dollar amount of FERA Accounts in Arrears - June 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	388,897	45%
\$1000-\$500	249,045	29%
\$2000-\$1000	154,065	18%
>\$2000	79,545	9%
Total outstanding Receivables	871,553	

Total Dollar amount of Medical Base Line Accounts in Arrears - June 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	1,389,043	32%
\$1000-\$500	1,096,576	25%
\$2000-\$1000	1,046,818	24%
>\$2000	789,857	18%
Total outstanding Receivables	4,322,296	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - July 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	22,184,614	25%
61-90 days	14,199,287	16%
91-120 days	11,340,212	13%
121-150 days	9,801,128	11%
151-179 days	9,000,502	10%
180+ days	23,671,765	26%
Total outstanding Receivables	90,197,509	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - July 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	11,265,092	23%
61-90 days	6,944,156	14%
91-120 days	6,063,563	12%
121-150 days	5,289,227	11%
151-179 days	5,154,740	10%
180+ days	14,878,205	30%
Total outstanding Receivables	49,594,982	

Total Dollar amount of CARE Accounts in Arrears - July 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	10,628,011	27%
61-90 days	7,083,159	18%
91-120 days	5,158,688	13%
121-150 days	4,421,054	11%
151-179 days	3,765,586	9%
180+ days	8,610,425	22%
Total outstanding Receivables	39,666,923	

Total Dollar amount of FERA Accounts in Arrears - July 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	291,511	31%
61-90 days	171,972	18%
91-120 days	117,961	13%
121-150 days	90,848	10%
151-179 days	80,176	9%
180+ days	183,135	20%
Total outstanding Receivables	935,604	

Total Dollar amount of Medical Base Line Accounts in Arrears - July 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	1,053,344	24%
61-90 days	678,151	15%
91-120 days	553,579	13%
121-150 days	466,569	11%
151-179 days	420,736	10%
180+ days	1,226,507	28%
Total outstanding Receivables	4,398,887	

Total Dollar amount of Residential Accounts in Arrears - July 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	51,913,182	58%
\$1000-\$500	21,308,053	24%
\$2000-\$1000	9,797,911	11%
>\$2000	7,178,363	8%
Total outstanding Receivables	90,197,509	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - July 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	24,317,799	49%
\$1000-\$500	13,783,611	28%
\$2000-\$1000	6,667,506	13%
>\$2000	4,826,065	10%
Total outstanding Receivables	49,594,982	

Total Dollar amount of CARE Accounts in Arrears - July 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	26,968,645	68%
\$1000-\$500	7,324,087	18%
\$2000-\$1000	3,056,778	8%
>\$2000	2,317,414	6%
Total outstanding Receivables	39,666,923	

Total Dollar amount of FERA Accounts in Arrears - July 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	626,737	67%
\$1000-\$500	200,356	21%
\$2000-\$1000	73,626	8%
>\$2000	34,884	4%
Total outstanding Receivables	935,604	

Total Dollar amount of Medical Base Line Accounts in Arrears - July 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	1,093,563	25%
\$1000-\$500	1,188,656	27%
\$2000-\$1000	664,035	15%
>\$2000	1,452,633	33%
Total outstanding Receivables	4,398,887	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - August 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 25,379,499	27%
61-90 days	\$ 14,253,407	15%
91-120 days	\$ 10,759,258	11%
121-150 days	\$ 9,185,650	10%
151-179 days	\$ 8,025,923	9%
180+ days	\$ 26,738,773	28%
Total outstanding Receivables	\$ 94,342,511	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - August 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 13,185,701	26%
61-90 days	\$ 6,853,401	14%
91-120 days	\$ 5,219,280	10%
121-150 days	\$ 4,927,875	10%
151-179 days	\$ 4,327,140	9%
180+ days	\$ 16,090,989	32%
Total outstanding Receivables	\$ 50,604,386	

Total Dollar amount of CARE Accounts in Arrears - August 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 11,871,170	28%
61-90 days	\$ 7,222,126	17%
91-120 days	\$ 5,418,403	13%
121-150 days	\$ 4,168,075	10%
151-179 days	\$ 3,627,009	8%
180+ days	\$ 10,432,152	24%
Total outstanding Receivables	\$ 42,738,935	

Total Dollar amount of FERA Accounts in Arrears - August 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 322,628	32%
61-90 days	\$ 177,881	18%
91-120 days	\$ 121,575	12%
121-150 days	\$ 89,700	9%
151-179 days	\$ 71,775	7%
180+ days	\$ 215,632	22%
Total outstanding Receivables	\$ 999,191	

Total Dollar amount of Medical Base Line Accounts in Arrears - August 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 1,210,704	26%
61-90 days	\$ 671,046	15%
91-120 days	\$ 518,738	11%
121-150 days	\$ 454,173	10%
151-179 days	\$ 381,482	8%
180+ days	\$ 1,368,887	30%
Total outstanding Receivables	\$ 4,605,030	

Total Dollar amount of Residential Accounts in Arrears - August 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 34,917,900	37%
\$1000-\$500	\$ 25,260,930	27%
\$2000-\$1000	\$ 19,994,537	21%
>\$2000	\$ 14,169,144	15%
Total outstanding Receivables	\$ 94,342,511	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - August 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 18,288,279	36%
\$1000-\$500	\$ 12,403,672	25%
\$2000-\$1000	\$ 10,617,246	21%
>\$2000	\$ 9,295,188	18%
Total outstanding Receivables	\$ 50,604,386	

Total Dollar amount of CARE Accounts in Arrears - August 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 16,270,949	38%
\$1000-\$500	\$ 12,553,276	29%
\$2000-\$1000	\$ 9,175,065	21%
>\$2000	\$ 4,739,645	11%
Total outstanding Receivables	\$ 42,738,935	

Total Dollar amount of FERA Accounts in Arrears - August 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 358,673	36%
\$1000-\$500	\$ 303,982	30%
\$2000-\$1000	\$ 202,225	20%
>\$2000	\$ 134,311	13%
Total outstanding Receivables	\$ 999,191	

Total Dollar amount of Medical Base Line Accounts in Arrears - August 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 1,379,949	30%
\$1000-\$500	\$ 1,105,814	24%
\$2000-\$1000	\$ 1,144,674	25%
>\$2000	\$ 974,593	21%
Total outstanding Receivables	\$ 4,605,030	

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Total Dollar amount of Residential Accounts in Arrears - September 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 24,666,382	25%
61-90 days	\$ 17,055,007	17%
91-120 days	\$ 11,169,121	11%
121-150 days	\$ 8,907,051	9%
151-179 days	\$ 7,798,334	8%
180+ days	\$ 29,719,347	30%
Total outstanding Receivables	\$ 99,315,242	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - September 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 13,654,426	26%
61-90 days	\$ 8,400,759	16%
91-120 days	\$ 5,306,166	10%
121-150 days	\$ 4,310,676	8%
151-179 days	\$ 4,183,000	8%
180+ days	\$ 17,125,779	32%
Total outstanding Receivables	\$ 52,980,806	

Total Dollar amount of CARE Accounts in Arrears - September 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 10,673,353	24%
61-90 days	\$ 8,445,285	19%
91-120 days	\$ 5,729,986	13%
121-150 days	\$ 4,500,958	10%
151-179 days	\$ 3,539,633	8%
180+ days	\$ 12,346,971	27%
Total outstanding Receivables	\$ 45,236,187	

Total Dollar amount of FERA Accounts in Arrears - September 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 338,603	31%
61-90 days	\$ 208,963	19%
91-120 days	\$ 132,969	12%
121-150 days	\$ 95,416	9%
151-179 days	\$ 75,701	7%
180+ days	\$ 246,596	22%
Total outstanding Receivables	\$ 1,098,249	

Total Dollar amount of Medical Base Line Accounts in Arrears - September 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 1,281,984	26%
61-90 days	\$ 817,053	17%
91-120 days	\$ 524,850	11%
121-150 days	\$ 427,023	9%
151-179 days	\$ 382,424	8%
180+ days	\$ 1,500,071	30%
Total outstanding Receivables	\$ 4,933,406	

Total Dollar amount of Residential Accounts in Arrears - September 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 32,883,961	33%
\$1000-\$500	\$ 26,248,374	26%
\$2000-\$1000	\$ 22,925,406	23%
>\$2000	\$ 17,257,501	17%
Total outstanding Receivables	\$ 99,315,242	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - September 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 17,139,998	32%
\$1000-\$500	\$ 12,834,111	24%
\$2000-\$1000	\$ 11,955,371	23%
>\$2000	\$ 11,051,326	21%
Total outstanding Receivables	\$ 52,980,806	

Total Dollar amount of CARE Accounts in Arrears - September 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 15,407,772	34%
\$1000-\$500	\$ 13,101,516	29%
\$2000-\$1000	\$ 10,685,280	24%
>\$2000	\$ 6,041,619	13%
Total outstanding Receivables	\$ 45,236,187	

Total Dollar amount of FERA Accounts in Arrears - September 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 336,190	31%
\$1000-\$500	\$ 312,748	28%
\$2000-\$1000	\$ 284,755	26%
>\$2000	\$ 164,556	15%
Total outstanding Receivables	\$ 1,098,249	

Total Dollar amount of Medical Base Line Accounts in Arrears - September 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 1,340,388	27%
\$1000-\$500	\$ 1,150,943	23%
\$2000-\$1000	\$ 1,242,116	25%
>\$2000	\$ 1,199,958	24%
Total outstanding Receivables	\$ 4,933,406	

Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - October 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 33,231,984	29%
61-90 days	\$ 17,094,112	15%
91-120 days	\$ 13,657,373	12%
121-150 days	\$ 9,402,109	8%
151-179 days	\$ 7,662,590	7%
180+ days	\$ 32,612,006	29%
Total outstanding Receivables	\$ 113,660,174	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - October 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 19,756,923	32%
61-90 days	\$ 9,197,615	15%
91-120 days	\$ 6,706,509	11%
121-150 days	\$ 4,459,186	7%
151-179 days	\$ 3,689,907	6%
180+ days	\$ 18,128,465	29%
Total outstanding Receivables	\$ 61,938,603	

Total Dollar amount of CARE Accounts in Arrears - October 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 13,037,624	26%
61-90 days	\$ 7,671,238	15%
91-120 days	\$ 6,796,207	13%
121-150 days	\$ 4,836,972	10%
151-179 days	\$ 3,890,301	8%
180+ days	\$ 14,199,391	28%
Total outstanding Receivables	\$ 50,431,734	

Total Dollar amount of FERA Accounts in Arrears - October 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 437,437	34%
61-90 days	\$ 225,259	17%
91-120 days	\$ 154,657	12%
121-150 days	\$ 105,951	8%
151-179 days	\$ 82,383	6%
180+ days	\$ 284,150	22%
Total outstanding Receivables	\$ 1,289,836	

Total Dollar amount of Medical Base Line Accounts in Arrears - October 2020		
Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 1,793,659	31%
61-90 days	\$ 897,370	15%
91-120 days	\$ 657,081	11%
121-150 days	\$ 441,933	8%
151-179 days	\$ 364,669	6%
180+ days	\$ 1,643,884	28%
Total outstanding Receivables	\$ 5,798,596	

Total Dollar amount of Residential Accounts in Arrears - October 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 33,706,657	30%
\$1000-\$500	\$ 29,272,461	26%
\$2000-\$1000	\$ 27,693,677	24%
>\$2000	\$ 22,987,379	20%
Total outstanding Receivables	\$ 113,660,174	

Total Dollar amount of non-CARE/FERA Accounts in Arrears - October 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 17,967,882	29%
\$1000-\$500	\$ 14,782,716	24%
\$2000-\$1000	\$ 14,676,817	24%
>\$2000	\$ 14,511,189	23%
Total outstanding Receivables	\$ 61,938,603	

Total Dollar amount of CARE Accounts in Arrears - October 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 15,391,232	31%
\$1000-\$500	\$ 14,139,323	28%
\$2000-\$1000	\$ 12,679,554	25%
>\$2000	\$ 8,221,625	16%
Total outstanding Receivables	\$ 50,431,734	

Total Dollar amount of FERA Accounts in Arrears - October 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 347,543	27%
\$1000-\$500	\$ 350,422	27%
\$2000-\$1000	\$ 337,306	26%
>\$2000	\$ 254,565	20%
Total outstanding Receivables	\$ 1,289,836	

Total Dollar amount of Medical Base Line Accounts in Arrears - October 2020		
Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 1,414,098	24%
\$1000-\$500	\$ 1,329,199	23%
\$2000-\$1000	\$ 1,453,924	25%
>\$2000	\$ 1,601,375	28%
Total outstanding Receivables	\$ 5,798,596	

Section 3 - Arrearages

Total number of customer bills in arrears by amount owed – January 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	855,866	432,312	9,703	45,399	1,297,881
\$500-\$200	367,347	269,853	6,473	27,603	643,673
\$1000-\$500	138,422	118,122	2,561	12,500	259,105
\$2000-\$1000	49,709	34,366	552	6,292	84,627
>\$2000	18,477	6,675	107	1,918	25,259

Total number of customer bills in arrears by amount owed – February 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	860,640	429,893	9,767	48,804	1,300,300
\$500-\$200	319,119	247,913	5,803	23,329	572,835
\$1000-\$500	135,912	113,878	2,405	11,769	252,195
\$2000-\$1000	51,649	35,520	551	6,159	87,720
>\$2000	19,487	7,148	143	2,078	26,778

Total number of customer bills in arrears by amount owed – March 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	929,721	459,582	10,875	53,932	1,400,178
\$500-\$200	317,019	257,409	6,003	23,639	580,431
\$1000-\$500	144,454	121,869	2,675	12,389	268,998
\$2000-\$1000	56,573	40,883	592	6,639	98,048
>\$2000	21,366	7,703	196	2,097	29,265

Total number of customer bills in arrears by amount owed – April 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	959,616	472,647	11,373	57,313	1,443,636
\$500-\$200	318,763	262,464	6,007	23,118	587,234
\$1000-\$500	157,374	136,233	2,859	13,629	296,466
\$2000-\$1000	65,661	50,558	829	7,362	117,048
>\$2000	23,963	9,831	212	2,486	34,006

Total number of customer bills in arrears by amount owed – May 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	861,801	438,967	7,714	40,456	1,308,482
\$500-\$200	311,860	227,390	4,576	21,482	543,826
\$1000-\$500	108,620	85,132	1,652	9,168	195,404
\$2000-\$1000	53,568	17,724	360	3,093	71,652
>\$2000	61,181	4,599	93	818	65,873

San Diego Gas and Electric

Total number of customer bills in arrears by amount owed – June 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	974,235	470,158	11,904	61,551	1,456,297
\$500-\$200	329,882	269,548	6,130	23,659	605,560
\$1000-\$500	174,376	167,058	3,397	13,994	344,831
\$2000-\$1000	78,925	70,890	1,210	8,754	151,025
>\$2000	29,042	15,453	390	3,482	44,885

Total number of customer bills in arrears by amount owed – July 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	953,318	470,246	9,944	49,050	1,433,508
\$500-\$200	314,966	238,863	5,258	23,927	559,087
\$1000-\$500	111,030	96,033	1,888	10,868	208,951
\$2000-\$1000	37,806	24,364	333	4,870	62,503
>\$2000	14,163	4,483	130	1,180	18,776

Total number of customer bills in arrears by amount owed – August 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	959,616	472,647	11,373	57,313	1,443,636
\$500-\$200	318,763	262,464	6,007	23,118	587,234
\$1000-\$500	157,374	136,233	2,859	13,629	296,466
\$2000-\$1000	65,661	50,558	829	7,362	117,048
>\$2000	23,963	9,831	212	2,486	34,006

Total number of customer bills in arrears by amount owed – September 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	836,679	429,720	10,336	52,207	1,276,735
\$500-\$200	322,345	248,384	6,194	24,496	576,923
\$1000-\$500	198,321	201,671	4,249	15,855	404,241
\$2000-\$1000	117,233	116,216	2,287	11,309	235,736
>\$2000	52,043	35,691	762	6,175	88,496

Total number of customer bills in arrears by amount owed – October 2020					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	780,018	405,434	9,732	49,492	1,195,184
\$500-\$200	330,371	253,257	6,465	25,687	590,093
\$1000-\$500	211,237	216,183	4,482	17,244	431,902
\$2000-\$1000	136,755	138,099	2,915	13,365	277,769
>\$2000	66,582	46,338	1,023	7,354	113,943

*Chart title update reflects bill counts versus accounts. It does not impact the data reported. All previous months reflects bill count data.

Section 4 - Disconnection/termination

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	2,435	1,266	65	3	3,766
2020-02	2,403	1,248	53	7	3,704
2020-03	1,092	554	30	1	1,676
2020-04	0	0	0	0	0
2020-05	0	0	0	0	0
2020-06	0	0	0	0	0
2020-07	0	0	0	0	0
2020-08	0	0	0	0	0
2020-09	0	0	0	0	0
2020-10	0	0	0	0	0
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Out of those disconnected in the month please show this for whom is their 2nd or more disconnections that year					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	0	0	0	0	0
2020-02	208	76	3	0	287
2020-03	225	61	5	0	291
2020-04	0	0	0	0	0
2020-05	0	0	0	0	0
2020-06	0	0	0	0	0
2020-07	0	0	0	0	0
2020-08	0	0	0	0	0
2020-09	0	0	0	0	0
2020-10	0	0	0	0	0
2020-11					
2020-12					

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Number of customers reconnected within 24 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	1,871	895	53	1	2,819
2020-02	1,915	1,005	45	1	2,965
2020-03	881	429	22	0	1,332
2020-04	0	0	0	0	0
2020-05	0	0	0	0	0
2020-06	0	0	0	0	0
2020-07	0	0	0	0	0
2020-08	0	0	0	0	0
2020-09	0	0	0	0	0
2020-10	0	0	0	0	0
2020-11					
2020-12					

Number of customers reconnected within 24-48 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	123	104	3	0	230
2020-02	145	86	4	2	235
2020-03	40	30	1	0	71
2020-04	0	0	0	0	0
2020-05	0	0	0	0	0
2020-06	0	0	0	0	0
2020-07	0	0	0	0	0
2020-08	0	0	0	0	0
2020-09	0	0	0	0	0
2020-10	0	0	0	0	0
2020-11					
2020-12					

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Number of customers reconnected within 48-72 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	50	40	1	0	91
2020-02	40	21	1	0	62
2020-03	23	15	2	0	40
2020-04	0	0	0	0	0
2020-05	0	0	0	0	0
2020-06	0	0	0	0	0
2020-07	0	0	0	0	0
2020-08	0	0	0	0	0
2020-09	0	0	0	0	0
2020-10	0	0	0	0	0
2020-11					
2020-12					

Number of customers reconnected within 72+					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	88	66	4	0	158
2020-02	93	48	0	0	141
2020-03	52	41	3	1	96
2020-04	3	5	0	1	8
2020-05	4	1	0	0	5
2020-06	2	3	0	0	5
2020-07	4	3	0	0	7
2020-08	3	2	0	0	5
2020-09	2	3	0	0	5
2020-10	0	0	0	0	0
2020-11					
2020-12					

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	117,710	70,190	3,004	4,692	190,904
2020-02	117,881	70,565	3,040	4,805	191,486
2020-03	117,447	71,784	3,109	4,841	192,340
2020-04	114,681	73,828	3,187	4,916	191,696
2020-05	110,770	76,297	3,372	4,984	190,439
2020-06	103,545	76,431	3,419	5,032	183,395
2020-07	97,263	76,007	3,347	5,005	176,617
2020-08	91,543	74,772	3,279	4,995	169,594
2020-09	85,237	72,529	3,124	4,969	160,890
2020-10	78,713	69,729	3,029	4,848	151,471
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total**
2020-01	133,182	80,327	2,747	8,528	216,256
2020-02	126,009	74,836	2,504	7,790	203,349
2020-03	62,695	36,436	1,252	4,069	100,383
2020-04	1,382	734	31	33	2,147
2020-05	1,091	753	28	23	1,872
2020-06	1,196	771	41	28	2,008
2020-07	1,265	802	40	31	2,107
2020-08	1,399	758	39	35	2,196
2020-09	1,244	666	35	35	1,945
2020-10	1,443	798	52	38	2,293
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

**Total includes letters sent for returned payments, which qualifies as a late notice.

Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	6,266	7,333	150	851	13,749
2020-02	5,872	7,387	133	833	13,392
2020-03	2,518	3,132	69	354	5,719
2020-04	0	0	0	0	0
2020-05	0	0	0	0	0
2020-06	0	0	0	0	0
2020-07	0	0	0	0	0
2020-08	0	0	0	0	0
2020-09	0	0	0	0	0
2020-10	0	0	0	0	0
2020-11					
2020-12					

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	1,161,093	287,036	10,516	60,025	1,458,645
2020-02	1,162,916	287,863	10,615	60,466	1,461,394
2020-03	1,160,441	292,470	10,915	60,999	1,463,826
2020-04	1,155,427	299,404	11,486	61,984	1,466,317
2020-05	1,149,614	306,904	12,081	62,582	1,468,599
2020-06	1,148,146	310,442	12,339	63,423	1,470,927
2020-07	1,147,351	313,569	12,575	64,042	1,473,495
2020-08	1,147,665	315,471	12,725	64,728	1,475,861
2020-09	1,147,451	318,151	12,959	65,652	1,478,561
2020-10	1,148,513	319,499	13,152	66,400	1,481,164
2020-11					
2020-12					

*Medical Baseline accounts may be included in Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers involuntarily returned to utility service from CCA **					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2020-01	N/A	N/A	N/A	N/A	N/A
2020-02	N/A	N/A	N/A	N/A	N/A
2020-03	N/A	N/A	N/A	N/A	N/A
2020-04	N/A	N/A	N/A	N/A	N/A
2020-05	N/A	N/A	N/A	N/A	N/A
2020-06	N/A	N/A	N/A	N/A	N/A
2020-07	N/A	N/A	N/A	N/A	N/A
2020-08	N/A	N/A	N/A	N/A	N/A
2020-09	N/A	N/A	N/A	N/A	N/A
2020-10	N/A	N/A	N/A	N/A	N/A
2020-11	N/A	N/A	N/A	N/A	N/A
2020-12	N/A	N/A	N/A	N/A	N/A

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Section 8 - Interim measure information

Please include the calculation for the annual disconnection goal.	3.31% * 1,418,465 = 46,951
Please list any instances in the last quarter in which your utility has invoked temperature related limits on disconnections	<i>February 2020 3rd, 4th & 5th</i> <i>March 2, 2020</i>

Please list the average amount owed of customers who were disconnected in the previous month.	
2020-01	\$394
2020-02	\$299
2020-03	\$367
2020-04	\$0
2020-05	\$0
2020-06	\$0
2020-07	\$0
2020-08	\$0
2020-09	\$0
2020-10	\$0
2020-11	
2020-12	

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January 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	January	92126	0.21%
2020	January	92109	0.24%
2020	January	91910	0.35%
2020	January	92130	0.08%
2020	January	92101	0.38%
2020	January	91911	0.37%
2020	January	92115	0.29%
2020	January	92104	0.32%
2020	January	92128	0.07%
2020	January	92021	0.41%
2020	January	92071	0.19%
2020	January	92122	0.14%
2020	January	92020	0.32%
2020	January	92154	0.34%
2020	January	92117	0.16%
2020	January	92677	0.27%
2020	January	92105	0.39%
2020	January	92024	0.19%
2020	January	92056	0.18%
2020	January	92057	0.22%
2020	January	92037	0.14%
2020	January	91977	0.36%
2020	January	92129	0.10%
2020	January	92127	0.15%
2020	January	92078	0.23%
2020	January	92114	0.27%
2020	January	92064	0.09%
2020	January	92026	0.30%
2020	January	92009	0.08%
2020	January	92103	0.24%
2020	January	91913	0.35%
2020	January	92028	0.15%
2020	January	92027	0.28%
2020	January	91942	0.29%
2020	January	92116	0.28%
2020	January	92111	0.26%
2020	January	92025	0.43%
2020	January	92069	0.37%
2020	January	92054	0.32%
2020	January	92019	0.29%
2020	January	92672	0.23%
2020	January	92040	0.39%
2020	January	91950	0.30%

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2020	January	92084	0.25%
2020	January	92131	0.07%
2020	January	92120	0.21%
2020	January	91941	0.28%
2020	January	92102	0.41%
2020	January	92107	0.33%
2020	January	92108	0.51%
2020	January	92123	0.21%
2020	January	92008	0.15%
2020	January	92110	0.33%
2020	January	92113	0.41%
2020	January	92629	0.28%
2020	January	92081	0.22%
2020	January	92083	0.44%
2020	January	92694	0.35%
2020	January	92065	0.32%
2020	January	92139	0.27%
2020	January	91915	0.44%
2020	January	92119	0.13%
2020	January	92675	0.26%
2020	January	92058	0.35%
2020	January	92011	0.09%
2020	January	92124	0.33%
2020	January	91932	0.42%
2020	January	91945	0.44%
2020	January	92673	0.11%
2020	January	92118	0.07%
2020	January	92106	0.15%
2020	January	92029	0.23%
2020	January	92010	0.11%
2020	January	92173	0.29%
2020	January	91902	0.35%
2020	January	92014	0.19%
2020	January	91901	0.52%
2020	January	92075	0.07%
2020	January	91914	0.18%
2020	January	92692	0.23%
2020	January	92082	0.21%
2020	January	92653	0.12%
2020	January	92007	0.04%
2020	January	92067	0.15%
2020	January	92691	0.47%
2020	January	91978	0.38%
2020	January	92679	0.12%
2020	January	91935	0.25%
2020	January	92624	0.17%
2020	January	92656	0.29%

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2020	January	92004	0.04%
2020	January	92036	0.28%
2020	January	92688	0.15%
2020	January	92003	0.26%
2020	January	92651	0.06%
2020	January	91906	0.59%
2020	January	92091	0.18%
2020	January	92061	0.65%
2020	January	91905	0.52%
2020	January	91916	0.14%
2020	January	92059	1.01%
2020	January	92086	0.22%
2020	January	92070	0.78%
2020	January	91934	0.98%
2020	January	91963	0.78%
2020	January	91931	1.02%

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January 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	January	92126	59
2020	January	92109	67
2020	January	91910	97
2020	January	92130	22
2020	January	92101	105
2020	January	91911	99
2020	January	92115	74
2020	January	92104	81
2020	January	92128	18
2020	January	92021	102
2020	January	92071	48
2020	January	92122	33
2020	January	92020	76
2020	January	92154	81
2020	January	92117	38
2020	January	92677	64
2020	January	92105	92
2020	January	92024	44
2020	January	92056	41
2020	January	92057	50
2020	January	92037	31
2020	January	91977	79
2020	January	92129	23
2020	January	92127	32
2020	January	92078	48
2020	January	92114	56
2020	January	92064	19
2020	January	92026	61
2020	January	92009	16
2020	January	92103	49
2020	January	91913	72
2020	January	92028	29
2020	January	92027	55
2020	January	91942	56
2020	January	92116	54
2020	January	92111	48
2020	January	92025	79
2020	January	92069	67
2020	January	92054	57
2020	January	92019	52
2020	January	92672	40
2020	January	92040	67

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2020	January	91950	51
2020	January	92084	42
2020	January	92131	12
2020	January	92120	33
2020	January	91941	44
2020	January	92102	65
2020	January	92107	52
2020	January	92108	75
2020	January	92123	31
2020	January	92008	21
2020	January	92110	46
2020	January	92113	57
2020	January	92629	38
2020	January	92081	29
2020	January	92083	57
2020	January	92694	44
2020	January	92065	40
2020	January	92139	34
2020	January	91915	54
2020	January	92119	16
2020	January	92675	31
2020	January	92058	40
2020	January	92011	10
2020	January	92124	36
2020	January	91932	46
2020	January	91945	46
2020	January	92673	11
2020	January	92118	7
2020	January	92106	14
2020	January	92029	21
2020	January	92010	9
2020	January	92173	22
2020	January	91902	27
2020	January	92014	14
2020	January	91901	38
2020	January	92075	5
2020	January	91914	12
2020	January	92692	15
2020	January	92082	14
2020	January	92653	7
2020	January	92007	2
2020	January	92067	7
2020	January	92691	19
2020	January	91978	13
2020	January	92679	4
2020	January	91935	8
2020	January	92624	5

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2020	January	92656	7
2020	January	92004	1
2020	January	92036	6
2020	January	92688	3
2020	January	92003	5
2020	January	92651	1
2020	January	91906	8
2020	January	92091	2
2020	January	92061	7
2020	January	91905	4
2020	January	91916	1
2020	January	92059	6
2020	January	92086	1
2020	January	92070	3
2020	January	91934	3
2020	January	91963	2
2020	January	91931	1

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February 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	February	91931	3.06%
2020	February	92059	1.18%
2020	February	91934	0.99%
2020	February	92086	0.86%
2020	February	91906	0.81%
2020	February	92061	0.74%
2020	February	91916	0.55%
2020	February	92070	0.52%
2020	February	92036	0.52%
2020	February	91948	0.50%
2020	February	91977	0.48%
2020	February	92173	0.44%
2020	February	92082	0.43%
2020	February	92083	0.42%
2020	February	92113	0.40%
2020	February	92691	0.40%
2020	February	92020	0.39%
2020	February	92154	0.38%
2020	February	92108	0.37%
2020	February	92084	0.37%
2020	February	91911	0.37%
2020	February	91978	0.35%
2020	February	92123	0.35%
2020	February	92139	0.34%
2020	February	92105	0.34%
2020	February	91935	0.34%
2020	February	92028	0.33%
2020	February	92026	0.32%
2020	February	91945	0.32%
2020	February	92069	0.32%
2020	February	92110	0.31%
2020	February	91950	0.31%
2020	February	91913	0.31%
2020	February	91942	0.30%
2020	February	92065	0.30%
2020	February	91932	0.30%
2020	February	91910	0.30%
2020	February	91901	0.30%
2020	February	92677	0.30%
2020	February	91915	0.30%
2020	February	92114	0.30%
2020	February	92102	0.29%
2020	February	92058	0.29%

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2020	February	92101	0.29%
2020	February	92025	0.29%
2020	February	92021	0.28%
2020	February	91941	0.28%
2020	February	92040	0.28%
2020	February	92126	0.28%
2020	February	92054	0.27%
2020	February	92104	0.27%
2020	February	92019	0.26%
2020	February	92116	0.26%
2020	February	92107	0.25%
2020	February	92004	0.25%
2020	February	92092	0.25%
2020	February	92081	0.25%
2020	February	91902	0.25%
2020	February	92057	0.25%
2020	February	92109	0.24%
2020	February	92675	0.24%
2020	February	92629	0.23%
2020	February	92115	0.23%
2020	February	92124	0.23%
2020	February	92692	0.23%
2020	February	92011	0.23%
2020	February	92673	0.22%
2020	February	91914	0.22%
2020	February	92111	0.22%
2020	February	92120	0.21%
2020	February	92027	0.21%
2020	February	92117	0.21%
2020	February	92037	0.21%
2020	February	92008	0.21%
2020	February	92003	0.21%
2020	February	92672	0.20%
2020	February	92071	0.20%
2020	February	92119	0.20%
2020	February	92103	0.19%
2020	February	92056	0.19%
2020	February	92653	0.19%
2020	February	92078	0.19%
2020	February	92122	0.18%
2020	February	92651	0.18%
2020	February	92694	0.17%
2020	February	92624	0.17%
2020	February	92010	0.16%
2020	February	92129	0.15%
2020	February	92131	0.15%
2020	February	92106	0.15%

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2020	February	92024	0.14%
2020	February	92029	0.14%
2020	February	92075	0.14%
2020	February	92130	0.13%
2020	February	92067	0.13%
2020	February	91962	0.13%
2020	February	92656	0.13%
2020	February	92118	0.11%
2020	February	92009	0.11%
2020	February	92688	0.10%
2020	February	92007	0.09%
2020	February	92128	0.09%
2020	February	92064	0.09%
2020	February	92679	0.09%
2020	February	92091	0.09%
2020	February	92014	0.07%
2020	February	92127	0.05%
2020	February	92121	0.05%

San Diego Gas and Electric

February 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	February	91977	106
2020	February	91911	97
2020	February	92020	95
2020	February	92154	91
2020	February	91910	85
2020	February	92105	81
2020	February	92101	80
2020	February	92126	79
2020	February	92021	71
2020	February	92677	71
2020	February	92109	68
2020	February	92026	67
2020	February	92104	67
2020	February	92028	65
2020	February	91913	63
2020	February	92084	63
2020	February	92114	62
2020	February	92115	60
2020	February	91942	59
2020	February	92069	58
2020	February	92057	57
2020	February	92113	56
2020	February	92108	55
2020	February	92083	54
2020	February	91950	53
2020	February	92025	52
2020	February	92117	51
2020	February	92071	50
2020	February	92123	50
2020	February	92054	49
2020	February	92116	49
2020	February	92040	48
2020	February	92019	47
2020	February	92037	47
2020	February	92102	46
2020	February	91941	44
2020	February	92056	44
2020	February	92110	44
2020	February	92122	44
2020	February	92139	43
2020	February	92027	42
2020	February	92107	40

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2020	February	92111	40
2020	February	92078	39
2020	February	92103	39
2020	February	92065	38
2020	February	91915	37
2020	February	92130	37
2020	February	92672	36
2020	February	91945	34
2020	February	92024	34
2020	February	92120	34
2020	February	92129	34
2020	February	92173	34
2020	February	91932	33
2020	February	92058	33
2020	February	92081	32
2020	February	92629	32
2020	February	92008	29
2020	February	92082	28
2020	February	92675	28
2020	February	92011	25
2020	February	92124	25
2020	February	92119	24
2020	February	92131	24
2020	February	92128	23
2020	February	92673	23
2020	February	91901	22
2020	February	92009	22
2020	February	92694	22
2020	February	91902	19
2020	February	92064	19
2020	February	92691	16
2020	February	91914	15
2020	February	92692	15
2020	February	92106	14
2020	February	92010	13
2020	February	92029	13
2020	February	91978	12
2020	February	91906	11
2020	February	91935	11
2020	February	92036	11
2020	February	92118	11
2020	February	92127	11
2020	February	92653	11
2020	February	92075	10
2020	February	92061	8
2020	February	92059	7
2020	February	92004	6

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2020	February	92067	6
2020	February	92007	5
2020	February	92014	5
2020	February	92624	5
2020	February	91916	4
2020	February	92003	4
2020	February	92086	4
2020	February	91931	3
2020	February	91934	3
2020	February	92651	3
2020	February	92656	3
2020	February	92679	3
2020	February	92070	2
2020	February	92688	2
2020	February	91948	1
2020	February	91962	1
2020	February	92091	1
2020	February	92092	1
2020	February	92121	1

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March 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	March	91901	0.26%
2020	March	91902	0.08%
2020	March	91905	0.13%
2020	March	91906	0.15%
2020	March	91910	0.19%
2020	March	91911	0.20%
2020	March	91913	0.10%
2020	March	91914	0.07%
2020	March	91915	0.17%
2020	March	91916	0.14%
2020	March	91932	0.05%
2020	March	91934	0.33%
2020	March	91941	0.08%
2020	March	91942	0.20%
2020	March	91945	0.03%
2020	March	91948	0.50%
2020	March	91950	0.15%
2020	March	91977	0.03%
2020	March	91978	0.06%
2020	March	92004	0.13%
2020	March	92007	0.11%
2020	March	92008	0.13%
2020	March	92009	0.15%
2020	March	92010	0.15%
2020	March	92011	0.16%
2020	March	92014	0.04%
2020	March	92019	0.08%
2020	March	92020	0.10%
2020	March	92021	0.23%
2020	March	92024	0.14%
2020	March	92025	0.12%
2020	March	92026	0.09%
2020	March	92027	0.14%
2020	March	92028	0.04%
2020	March	92029	0.05%
2020	March	92036	0.28%
2020	March	92037	0.04%
2020	March	92040	0.35%
2020	March	92054	0.02%
2020	March	92056	0.08%
2020	March	92057	0.04%
2020	March	92058	0.05%
2020	March	92060	0.36%

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2020	March	92061	0.28%
2020	March	92064	0.09%
2020	March	92065	0.33%
2020	March	92067	0.06%
2020	March	92069	0.03%
2020	March	92070	0.78%
2020	March	92071	0.17%
2020	March	92075	0.09%
2020	March	92078	0.09%
2020	March	92081	0.02%
2020	March	92082	0.15%
2020	March	92083	0.08%
2020	March	92084	0.06%
2020	March	92091	0.09%
2020	March	92101	0.19%
2020	March	92102	0.34%
2020	March	92103	0.04%
2020	March	92104	0.20%
2020	March	92105	0.31%
2020	March	92106	0.14%
2020	March	92107	0.15%
2020	March	92108	0.10%
2020	March	92109	0.02%
2020	March	92110	0.04%
2020	March	92111	0.04%
2020	March	92113	0.32%
2020	March	92114	0.26%
2020	March	92115	0.25%
2020	March	92116	0.08%
2020	March	92117	0.03%
2020	March	92118	0.04%
2020	March	92119	0.11%
2020	March	92120	0.09%
2020	March	92122	0.01%
2020	March	92123	0.02%
2020	March	92124	0.04%
2020	March	92126	0.03%
2020	March	92127	0.11%
2020	March	92128	0.10%
2020	March	92129	0.11%
2020	March	92130	0.02%
2020	March	92131	0.01%
2020	March	92139	0.20%
2020	March	92154	0.05%
2020	March	92173	0.04%
2020	March	92629	0.18%
2020	March	92651	0.18%

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2020	March	92653	0.12%
2020	March	92656	0.21%
2020	March	92672	0.05%
2020	March	92675	0.11%
2020	March	92677	0.20%
2020	March	92679	0.21%
2020	March	92688	0.20%
2020	March	92691	0.10%
2020	March	92692	0.06%
2020	March	92694	0.05%

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March 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	March	91901	19
2020	March	91902	6
2020	March	91905	1
2020	March	91906	2
2020	March	91910	55
2020	March	91911	53
2020	March	91913	21
2020	March	91914	5
2020	March	91915	21
2020	March	91916	1
2020	March	91932	6
2020	March	91934	1
2020	March	91941	13
2020	March	91942	39
2020	March	91945	3
2020	March	91948	1
2020	March	91950	25
2020	March	91977	7
2020	March	91978	2
2020	March	92004	3
2020	March	92007	6
2020	March	92008	18
2020	March	92009	30
2020	March	92010	12
2020	March	92011	18
2020	March	92014	3
2020	March	92019	15
2020	March	92020	25
2020	March	92021	58
2020	March	92024	34
2020	March	92025	22
2020	March	92026	19
2020	March	92027	28
2020	March	92028	8
2020	March	92029	5
2020	March	92036	6
2020	March	92037	9
2020	March	92040	61
2020	March	92054	4
2020	March	92056	19
2020	March	92057	9
2020	March	92058	6
2020	March	92060	1

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2020	March	92061	3
2020	March	92064	19
2020	March	92065	41
2020	March	92067	3
2020	March	92069	5
2020	March	92070	3
2020	March	92071	42
2020	March	92075	6
2020	March	92078	20
2020	March	92081	3
2020	March	92082	10
2020	March	92083	11
2020	March	92084	11
2020	March	92091	1
2020	March	92101	53
2020	March	92102	53
2020	March	92103	8
2020	March	92104	50
2020	March	92105	73
2020	March	92106	13
2020	March	92107	23
2020	March	92108	14
2020	March	92109	5
2020	March	92110	5
2020	March	92111	8
2020	March	92113	44
2020	March	92114	55
2020	March	92115	65
2020	March	92116	15
2020	March	92117	7
2020	March	92118	4
2020	March	92119	13
2020	March	92120	14
2020	March	92122	3
2020	March	92123	3
2020	March	92124	4
2020	March	92126	9
2020	March	92127	25
2020	March	92128	26
2020	March	92129	24
2020	March	92130	5
2020	March	92131	2
2020	March	92139	25
2020	March	92154	13
2020	March	92173	3
2020	March	92629	25
2020	March	92651	3

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2020	March	92653	7
2020	March	92656	5
2020	March	92672	9
2020	March	92675	13
2020	March	92677	47
2020	March	92679	7
2020	March	92688	4
2020	March	92691	4
2020	March	92692	4
2020	March	92694	6

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April 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	April	All Zip Codes	0.00%

April 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	April	All Zip Codes	0

May 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	May	All Zip Codes	0.00%

May 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	May	All Zip Codes	0

June 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	June	All Zip Codes	0.00%

June 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	June	All Zip Codes	0

July 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	July	All Zip Codes	0.00%

July 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	July	All Zip Codes	0

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August 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	August	All Zip Codes	0.00%

August 2020 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2020	August	All Zip Codes	0

September 2020 Zip Codes by Disconnection			
YEAR	MONTH	ZIP	RATE
2020	September	All Zip Codes	0.00%

September 2020 Zip Codes by Total Number of			
YEAR	MONTH	ZIP	TOTAL
2020	September	All Zip Codes	0

October 2020 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2020	October	All Zip Codes	0.00%

October 2020 Zip Codes by Total Number of			
YEAR	MONTH	ZIP	TOTAL
2020	October	All Zip Codes	0