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**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider
New Approaches to Disconnections and
Reconnections to Improve Energy Access
and Contain Costs.

R.18-07-005

SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E)
MONTHLY DISCONNECT DATA REPORT

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Dated: **April 20, 2021**

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STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider
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MONTHLY DISCONNECT DATA REPORT**

Pursuant to the California Public Utilities Commission’s (Commission) Decision D.18-12-013, Ordering Paragraph (OP) 6, Southern California Edison Company (SCE) hereby submits its monthly report (in Appendix A) detailing specific disconnection data as specified in Appendix B of D.18-12-013, or in a form otherwise approved by the Energy Division. As ordered by the Commission in D.18-12-013, OP 6, monthly reports will be filed on the 20th of each month until the interim protections have ended or further direction is provided.

Respectfully submitted,

ANNA VALDBERG
MABEL TSUI

/s/ Mabel Tsui

By: Mabel Tsui

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Date: April 20, 2021

Appendix A

March 2021 Monthly Disconnect Data Report

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance **					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	26,476	39,711	958	2,313	67,145
Feb-21	22,519	37,159	838	2,006	60,516
Mar-21	22,035	35,560	820	1,844	58,415
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	12,809	15,428	483	1,148	28,720
Feb-21	7,483	7,054	234	479	14,771
Mar-21	8,987	9,283	295	635	18,565
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	10,095	12,289	306	733	22,690
Feb-21	9,809	14,205	335	801	24,349
Mar-21	8,119	9,892	299	642	18,310
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	10,587	17,732	401	970	28,720
Feb-21	7,380	12,985	266	714	20,631
Mar-21	8,106	15,285	272	745	23,663
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	5,794	9,690	251	610	15,735
Feb-21	5,330	9,969	237	491	15,536
Mar-21	5,810	10,383	249	457	16,442
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	161	1,631	8	NA	1,800
Feb-21	181	1,806	7	NA	1,994
Mar-21	221	2,604	7	NA	2,832
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	72	1,590	3	NA	1,665
Feb-21	207	2,873	4	NA	3,084
Mar-21	215	3,659	10	NA	3,884
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**This number reflects number of customer accounts receiving payment plans.

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements						Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	13,743	23,279	552	867	37,574	Jan-21	4,035	7,896	205	419	12,136
Feb-21	7,309	12,635	317	628	20,261	Feb-21	3,348	6,060	147	353	9,555
Mar-21	7,957	13,017	312	707	21,286	Mar-21	4,887	7,601	172	421	12,660
Apr-21						Apr-21					
May-21						May-21					
Jun-21						Jun-21					
Jul-21						Jul-21					
Aug-21						Aug-21					
Sep-21						Sep-21					
Oct-21						Oct-21					
Nov-21						Nov-21					
Dec-21						Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages

Number of customers** in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	331,111	333,958	5,665	14,183	670,734
Feb-21	337,306	337,953	5,737	14,288	680,996
Mar-21	307,142	306,612	5,201	12,847	618,955
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers** 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	118,185	91,551	1,691	4,465	211,427
Feb-21	126,950	101,126	1,872	4,825	229,948
Mar-21	102,024	80,648	1,538	3,888	184,210
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers** 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	44,662	43,803	776	1,840	89,241
Feb-21	45,927	43,562	772	1,911	90,261
Mar-21	48,484	46,633	823	1,982	95,940
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers** 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	38,334	44,219	773	1,955	83,326
Feb-21	26,142	28,341	465	1,207	54,948
Mar-21	25,705	26,666	439	1,178	52,810
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers** 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	129,930	154,385	2,425	5,923	286,740
Feb-21	138,287	164,924	2,628	6,345	305,839
Mar-21	130,929	152,665	2,401	5,799	285,995
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	2,125,104	894,448	20,339	78,336	3,039,891
Feb-21	2,176,105	917,525	20,994	84,228	3,114,624
Mar-21	2,538,641	1,076,942	24,679	91,756	3,640,262
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	103,701	63,777	1,534	7,560	169,012
Feb-21	109,662	70,543	1,647	5,834	181,852
Mar-21	114,660	68,249	1,634	9,812	184,543
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	336,195	238,525	611	20,549	575,331
Feb-21	357,140	266,068	938	17,680	624,146
Mar-21	467,527	325,047	1,566	6,339	794,140
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
**This number reflects number of unique customer accounts.

Section 3 - Arrearages By Number of Days

Total Dollar amount of Residential accounts in arrears - Jan 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 38,461,436	10%
31-60 days	\$ 72,536,601	19%
61-90 days	\$ 45,132,046	12%
91-120 days	\$ 56,300,004	15%
121-150 days	\$ 48,874,797	13%
151-179 days	\$ 35,388,881	9%
180+ days	\$ 79,830,959	21%
Total	\$ 376,524,725	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 25,570,313	12%
31-60 days	\$ 43,305,017	20%
61-90 days	\$ 25,165,466	12%
91-120 days	\$ 30,070,383	14%
121-150 days	\$ 25,609,981	12%
151-179 days	\$ 18,382,724	9%
180+ days	\$ 43,553,317	21%
Total	\$ 211,657,201	100%

Total Dollar amount of CARE accounts in arrears - Jan 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 12,549,982	8%
31-60 days	\$ 28,510,417	18%
61-90 days	\$ 19,480,503	12%
91-120 days	\$ 25,610,312	16%
121-150 days	\$ 22,752,508	14%
151-179 days	\$ 16,659,299	10%
180+ days	\$ 35,594,813	22%
Total	\$ 161,157,834	100%

Total Dollar amount of FERA accounts in arrears - Jan 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 341,142	9%
31-60 days	\$ 721,168	19%
61-90 days	\$ 486,077	13%
91-120 days	\$ 619,309	17%
121-150 days	\$ 512,309	14%
151-179 days	\$ 346,857	9%
180+ days	\$ 682,829	18%
Total	\$ 3,709,690	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,407,255	20%
31-60 days	\$ 2,314,632	26%
61-90 days	\$ 1,240,078	11%
91-120 days	\$ 1,544,514	12%
121-150 days	\$ 1,313,300	9%
151-179 days	\$ 939,516	6%
180+ days	\$ 2,241,135	16%
Total	\$ 11,000,430	100%

Total Dollar amount of Residential accounts in arrears - Feb 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 39,686,183	10%
31-60 days	\$ 77,361,082	20%
61-90 days	\$ 46,606,775	12%
91-120 days	\$ 36,066,950	9%
121-150 days	\$ 47,959,424	12%
151-179 days	\$ 41,494,562	11%
180+ days	\$ 103,803,349	26%
Total	\$ 392,978,324	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 26,563,886	12%
31-60 days	\$ 46,333,746	21%
61-90 days	\$ 26,333,093	12%
91-120 days	\$ 19,717,255	9%
121-150 days	\$ 25,381,569	11%
151-179 days	\$ 21,702,820	10%
180+ days	\$ 55,802,096	25%
Total	\$ 221,834,465	100%

Total Dollar amount of CARE accounts in arrears - Feb 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 12,787,864	8%
31-60 days	\$ 30,288,559	18%
61-90 days	\$ 19,773,285	12%
91-120 days	\$ 15,958,562	10%
121-150 days	\$ 22,046,683	13%
151-179 days	\$ 19,362,869	12%
180+ days	\$ 47,075,815	28%
Total	\$ 167,293,636	100%

Total Dollar amount of FERA accounts in arrears - Feb 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 334,433	9%
31-60 days	\$ 738,778	19%
61-90 days	\$ 500,397	13%
91-120 days	\$ 391,134	10%
121-150 days	\$ 531,171	14%
151-179 days	\$ 428,874	11%
180+ days	\$ 925,437	24%
Total	\$ 3,850,223	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,407,732	13%
31-60 days	\$ 2,087,618	19%
61-90 days	\$ 1,538,091	14%
91-120 days	\$ 968,871	9%
121-150 days	\$ 1,302,648	12%
151-179 days	\$ 1,090,048	10%
180+ days	\$ 2,814,922	25%
Total	\$ 11,209,930	100%

Total Dollar amount of Residential accounts in arrears - March 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 44,167,362	11%
31-60 days	\$ 65,671,447	17%
61-90 days	\$ 49,132,365	13%
91-120 days	\$ 36,699,381	9%
121-150 days	\$ 27,408,251	7%
151-179 days	\$ 39,240,628	10%
180+ days	\$ 129,364,480	33%
Total	\$ 391,683,916	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 29,496,561	13%
31-60 days	\$ 40,233,815	18%
61-90 days	\$ 27,976,874	13%
91-120 days	\$ 20,410,509	9%
121-150 days	\$ 15,007,295	7%
151-179 days	\$ 20,878,475	9%
180+ days	\$ 69,291,784	31%
Total	\$ 223,295,312	100%

Total Dollar amount of CARE accounts in arrears - March 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 14,267,125	9%
31-60 days	\$ 24,836,457	15%
61-90 days	\$ 20,667,656	13%
91-120 days	\$ 15,902,185	10%
121-150 days	\$ 12,104,813	7%
151-179 days	\$ 17,931,102	11%
180+ days	\$ 58,860,832	36%
Total	\$ 164,570,169	100%

Total Dollar amount of FERA accounts in arrears - March 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 403,677	11%
31-60 days	\$ 601,176	16%
61-90 days	\$ 487,836	13%
91-120 days	\$ 386,687	10%
121-150 days	\$ 296,143	8%
151-179 days	\$ 431,051	11%
180+ days	\$ 1,211,864	32%
Total	\$ 3,818,434	100%

Total Dollar amount of Medical Baseline* accounts in arrears - March 2021		
Number of Days	All Balances	% of total outstanding
20-30 days	\$ 1,348,980	13%
31-60 days	\$ 1,788,073	17%
61-90 days	\$ 1,279,914	12%
91-120 days	\$ 1,188,674	11%
121-150 days	\$ 707,690	7%
151-179 days	\$ 1,018,738	10%
180+ days	\$ 3,311,099	31%
Total	\$ 10,643,168	100%

Total Dollar amount of Residential accounts in arrears - April 2021		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2021		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - April 2021		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - April 2021		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2021		
Number of Days	All Balances	% of total outstanding
20-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Section 3 - Arrearages by Amount Owed

Total Dollar amount of Residential accounts in arrears - Jan 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 78,086,511	23%
\$1000 - \$500	\$ 75,233,434	22%
\$2000-1000	\$ 92,754,841	27%
>\$2000	\$ 91,988,503	27%
Total	\$ 338,063,289	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 37,679,921	20%
\$1000 - \$500	\$ 34,979,011	19%
\$2000-1000	\$ 48,586,237	26%
>\$2000	\$ 64,841,718	35%
Total	\$ 186,086,887	100%

Total Dollar amount of CARE accounts in arrears - Jan 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 39,745,210	27%
\$1000 - \$500	\$ 39,541,699	27%
\$2000-1000	\$ 43,118,752	29%
>\$2000	\$ 26,202,192	18%
Total	\$ 148,607,853	100%

Total Dollar amount of FERA accounts in arrears - Jan 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 661,380	20%
\$1000 - \$500	\$ 712,724	21%
\$2000-1000	\$ 1,049,852	31%
>\$2000	\$ 944,592	28%
Total	\$ 3,368,549	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 1,391,549	14%
\$1000 - \$500	\$ 1,824,914	13%
\$2000-1000	\$ 2,575,338	21%
>\$2000	\$ 3,801,373	52%
Total	\$ 9,593,174	100%

Total number of accounts** in arrears by amount owed - Jan 2021					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 >	152,452	157,082	2,220	5,569	311,754
\$500 - \$200	76,428	80,676	1,382	3,388	158,486
\$1000 - \$500	49,086	55,661	999	2,419	105,746
\$2000 - \$1000	34,678	31,637	747	1,791	67,062
>\$2000	18,467	8,902	317	1,016	27,686

Total Dollar amount of Residential accounts in arrears - Feb 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 69,023,422	20%
\$1000 - \$500	\$ 78,229,053	22%
\$2000-1000	\$ 100,101,164	28%
>\$2000	\$ 105,938,502	30%
Total	\$ 353,292,141	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 32,497,654	17%
\$1000 - \$500	\$ 36,762,927	19%
\$2000-1000	\$ 52,034,206	27%
>\$2000	\$ 73,975,792	38%
Total	\$ 195,270,579	100%

Total Dollar amount of CARE accounts in arrears - Feb 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 35,958,633	23%
\$1000 - \$500	\$ 40,744,365	26%
\$2000-1000	\$ 46,968,999	30%
>\$2000	\$ 30,833,776	20%
Total	\$ 154,505,772	100%

Total Dollar amount of FERA accounts in arrears - Feb 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 567,135	16%
\$1000 - \$500	\$ 721,762	21%
\$2000-1000	\$ 1,097,960	31%
>\$2000	\$ 1,128,934	32%
Total	\$ 3,515,790	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 2,215,735	23%
\$1000 - \$500	\$ 1,520,345	16%
\$2000-1000	\$ 2,339,054	24%
>\$2000	\$ 3,727,064	38%
Total	\$ 9,802,198	100%

Total number of accounts** in arrears by amount owed - Feb 2021					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 >	155,779	161,215	2,313	5,751	319,307
\$500 - \$200	76,497	78,032	1,332	3,343	155,861
\$1000 - \$500	48,772	55,112	965	2,296	104,849
\$2000 - \$1000	35,820	33,392	762	1,821	69,974
>\$2000	20,438	10,202	365	1,077	31,005

Total Dollar amount of Residential accounts in arrears - March 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 68,125,162	20%
\$1000 - \$500	\$ 69,291,945	20%
\$2000-1000	\$ 96,141,617	28%
>\$2000	\$ 113,957,830	33%
Total	\$ 347,516,553	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 33,210,803	17%
\$1000 - \$500	\$ 32,389,824	17%
\$2000-1000	\$ 49,503,814	26%
>\$2000	\$ 78,694,311	41%
Total	\$ 193,798,751	100%

Total Dollar amount of CARE accounts in arrears - March 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 34,346,722	23%
\$1000 - \$500	\$ 36,278,486	24%
\$2000-1000	\$ 45,626,643	30%
>\$2000	\$ 34,051,193	23%
Total	\$ 150,303,044	100%

Total Dollar amount of FERA accounts in arrears - March 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 567,636	17%
\$1000 - \$500	\$ 623,635	18%
\$2000-1000	\$ 1,011,160	30%
>\$2000	\$ 1,212,325	36%
Total	\$ 3,414,757	100%

Total Dollar amount of Medical Baseline* accounts in arrears - March 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >	\$ 1,402,965	15%
\$1000 - \$500	\$ 1,517,820	16%
\$2000-1000	\$ 2,364,691	25%
>\$2000	\$ 4,008,712	43%
Total	\$ 9,294,188	100%

Total number of accounts** in arrears by amount owed - March 2021					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 >	138,537	142,999	2,086	5,110	283,622
\$500 - \$200	66,345	68,545	1,146	2,868	136,036
\$1000 - \$500	45,136	50,694	865	2,113	96,695
\$2000 - \$1000	35,169	33,043	715	1,668	68,927
>\$2000	21,955	11,331	389	1,088	33,675

Total Dollar amount of Residential accounts in arrears - April 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of CARE accounts in arrears - April 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of FERA accounts in arrears - April 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total number of accounts** in arrears by amount owed - April 2021					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 >					
\$500 - \$200					
\$1000 - \$500					
\$2000 - \$1000					
>\$2000					

Total Dollar amount of Residential accounts in arrears - May 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of CARE accounts in arrears - May 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of FERA accounts in arrears - May 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - May 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total number of accounts** in arrears by amount owed - May 2021					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 >					
\$500 - \$200					
\$1000 - \$500					
\$2000 - \$1000					
>\$2000					

Total Dollar amount of Residential accounts in arrears - June 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of CARE accounts in arrears - June 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of FERA accounts in arrears - June 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2021		
Amount Owed	All Balances	% of total outstanding
\$500 >		
\$1000 - \$500		
\$2000-1000		
>\$2000		
Total		

Total number of accounts** in arrears by amount owed - June 2021					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
\$200 >					
\$500 - \$200					
\$1000 - \$500					
\$2000 - \$1000					
>\$2000					

Section 4 - Disconnection/Termination

Number of customers sent disconnection notices						Number of customers experiencing disconnection for non-payment						Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	-	-	-	-	-	Jan-21	-	-	-	-	-	Jan-21	-	-	-	-	-
Feb-21	-	-	-	-	-	Feb-21	-	-	-	-	-	Feb-21	-	-	-	-	-
Mar-21	-	-	-	-	-	Mar-21	-	-	-	-	-	Mar-21	-	-	-	-	-
Apr-21						Apr-21						Apr-21					
May-21						May-21						May-21					
Jun-21						Jun-21						Jun-21					
Jul-21						Jul-21						Jul-21					
Aug-21						Aug-21						Aug-21					
Sep-21						Sep-21						Sep-21					
Oct-21						Oct-21						Oct-21					
Nov-21						Nov-21						Nov-21					
Dec-21						Dec-21						Dec-21					

Number of customers reconnected within 24 hours						Number of customers reconnected within 48 hours						Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	-	-	-	-	-	Jan-21	-	-	-	-	-	Jan-21	-	-	-	-	-
Feb-21	-	-	-	-	-	Feb-21	-	-	-	-	-	Feb-21	-	-	-	-	-
Mar-21	-	-	-	-	-	Mar-21	-	-	-	-	-	Mar-21	-	-	-	-	-
Apr-21						Apr-21						Apr-21					
May-21						May-21						May-21					
Jun-21						Jun-21						Jun-21					
Jul-21						Jul-21						Jul-21					
Aug-21						Aug-21						Aug-21					
Sep-21						Sep-21						Sep-21					
Oct-21						Oct-21						Oct-21					
Nov-21						Nov-21						Nov-21					
Dec-21						Dec-21						Dec-21					

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	-	-	-	-	-
Feb-21	-	-	-	-	-
Mar-21	-	-	-	-	-
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	226,193	243,262	4,870	8,582	474,325
Feb-21	208,621	235,221	4,735	8,374	448,577
Mar-21	200,599	231,459	4,653	8,202	436,711
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	402,559	380,976	7,017	21,432	790,552
Feb-21	369,079	351,015	6,516	24,329	726,610
Mar-21	460,547	422,459	7,903	19,564	890,909
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	-	-	-	-	-
Feb-21	-	-	-	-	-
Mar-21	-	-	-	-	-
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/Non FERA**	CARE***	FERA ***	Medical Baseline *	Total**
Jan-21	3,129,936	1,419,140	29,817	107,021	4,578,893
Feb-21	3,112,449	1,434,220	30,388	108,515	4,577,057
Mar-21	3,115,024	1,434,900	30,494	108,589	4,580,418
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-21	0	0	0	0	0
Feb-21	0	0	0	0	0
Mar-21	0	0	0	0	0
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					
Oct-21					
Nov-21					
Dec-21					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts. Medical Baseline Accounts do not include submetered accounts.

** Non-CARE/Non-FERA and Total Accounts do not include submetered accounts.

*** CARE and FERA Accounts do not include submetered accounts.

Section 7 - Zip Code Segmented Information

- A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
- A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90001	10177	0	0.00%	90001	10172	0	0.00%	90001	10182	0	0.00%				
90002	3334	0	0.00%	90002	3337	0	0.00%	90002	3346	0	0.00%				
90008	679	0	0.00%	90008	679	0	0.00%	90008	679	0	0.00%				
90022	16651	0	0.00%	90022	16659	0	0.00%	90022	16650	0	0.00%				
90023	3940	0	0.00%	90023	3956	0	0.00%	90023	3950	0	0.00%				
90032	55	0	0.00%	90032	54	0	0.00%	90032	54	0	0.00%				
90038	296	0	0.00%	90038	301	0	0.00%	90038	287	0	0.00%				
90040	3278	0	0.00%	90040	3274	0	0.00%	90040	3268	0	0.00%				
90043	3621	0	0.00%	90043	3628	0	0.00%	90043	3630	0	0.00%				
90044	8429	0	0.00%	90044	8403	0	0.00%	90044	8420	0	0.00%				
90045	468	0	0.00%	90045	467	0	0.00%	90045	473	0	0.00%				
90046	11781	0	0.00%	90046	11751	0	0.00%	90046	11731	0	0.00%				
90047	4802	0	0.00%	90047	4794	0	0.00%	90047	4799	0	0.00%				
90048	1910	0	0.00%	90048	1908	0	0.00%	90048	1913	0	0.00%				
90056	3286	0	0.00%	90056	3274	0	0.00%	90056	3278	0	0.00%				
90059	3775	0	0.00%	90059	3763	0	0.00%	90059	3786	0	0.00%				
90061	2673	0	0.00%	90061	2675	0	0.00%	90061	2672	0	0.00%				
90063	9412	0	0.00%	90063	9399	0	0.00%	90063	9410	0	0.00%				
90066	2371	0	0.00%	90066	2370	0	0.00%	90066	2346	0	0.00%				
90069	10338	0	0.00%	90069	10312	0	0.00%	90069	10317	0	0.00%				
90201	23449	0	0.00%	90201	23450	0	0.00%	90201	23449	0	0.00%				
90210	5796	0	0.00%	90210	5820	0	0.00%	90210	5809	0	0.00%				
90211	3874	0	0.00%	90211	3860	0	0.00%	90211	3878	0	0.00%				
90212	5952	0	0.00%	90212	5943	0	0.00%	90212	5920	0	0.00%				
90220	13162	0	0.00%	90220	13185	0	0.00%	90220	13186	0	0.00%				
90221	11568	0	0.00%	90221	11561	0	0.00%	90221	11586	0	0.00%				
90222	7552	0	0.00%	90222	7571	0	0.00%	90222	7561	0	0.00%				
90230	9007	0	0.00%	90230	9001	0	0.00%	90230	8978	0	0.00%				
90232	6274	0	0.00%	90232	6266	0	0.00%	90232	6255	0	0.00%				
90240	7996	0	0.00%	90240	7986	0	0.00%	90240	7989	0	0.00%				
90241	14516	0	0.00%	90241	14508	0	0.00%	90241	14491	0	0.00%				
90242	12279	0	0.00%	90242	12256	0	0.00%	90242	12263	0	0.00%				
90245	7434	0	0.00%	90245	7436	0	0.00%	90245	7462	0	0.00%				
90247	12832	0	0.00%	90247	12831	0	0.00%	90247	12811	0	0.00%				
90248	1530	0	0.00%	90248	1520	0	0.00%	90248	1519	0	0.00%				
90249	8381	0	0.00%	90249	8365	0	0.00%	90249	8376	0	0.00%				
90250	28769	0	0.00%	90250	28699	0	0.00%	90250	28760	0	0.00%				
90251	22	0	0.00%	90251	22	0	0.00%	90251	22	0	0.00%				
90254	9706	0	0.00%	90254	9714	0	0.00%	90254	9717	0	0.00%				
90255	17941	0	0.00%	90255	17954	0	0.00%	90255	17977	0	0.00%				
90260	10233	0	0.00%	90260	10208	0	0.00%	90260	10199	0	0.00%				
90262	14884	0	0.00%	90262	14908	0	0.00%	90262	14916	0	0.00%				
90265	7895	0	0.00%	90265	7869	0	0.00%	90265	7886	0	0.00%				
90266	14646	0	0.00%	90266	14624	0	0.00%	90266	14645	0	0.00%				
90270	6273	0	0.00%	90270	6266	0	0.00%	90270	6277	0	0.00%				
90274	10089	0	0.00%	90274	10090	0	0.00%	90274	10095	0	0.00%				
90275	16496	0	0.00%	90275	16503	0	0.00%	90275	16525	0	0.00%				
90277	17940	0	0.00%	90277	17898	0	0.00%	90277	17882	0	0.00%				
90278	16783	0	0.00%	90278	16752	0	0.00%	90278	16726	0	0.00%				
90280	23891	0	0.00%	90280	23918	0	0.00%	90280	23927	0	0.00%				
90290	2334	0	0.00%	90290	2343	0	0.00%	90290	2344	0	0.00%				
90292	7384	0	0.00%	90292	7376	0	0.00%	90292	7328	0	0.00%				
90301	12338	0	0.00%	90301	12337	0	0.00%	90301	12381	0	0.00%				
90302	11285	0	0.00%	90302	11261	0	0.00%	90302	11303	0	0.00%				
90303	7339	0	0.00%	90303	7346	0	0.00%	90303	7379	0	0.00%				
90304	6245	0	0.00%	90304	6221	0	0.00%	90304	6239	0	0.00%				
90305	6157	0	0.00%	90305	6157	0	0.00%	90305	6147	0	0.00%				
90401	5394	0	0.00%	90401	5365	0	0.00%	90401	5367	0	0.00%				
90402	4794	0	0.00%	90402	4792	0	0.00%	90402	4780	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
90403	14497	0	0.00%	90403	14449	0	0.00%	90403	14383	0	0.00%				
90404	11169	0	0.00%	90404	11134	0	0.00%	90404	11223	0	0.00%				
90405	14553	0	0.00%	90405	14514	0	0.00%	90405	14488	0	0.00%				
90501	8749	0	0.00%	90501	8743	0	0.00%	90501	8734	0	0.00%				
90502	6020	0	0.00%	90502	6031	0	0.00%	90502	6039	0	0.00%				
90503	17381	0	0.00%	90503	17363	0	0.00%	90503	17349	0	0.00%				
90504	11833	0	0.00%	90504	11830	0	0.00%	90504	11823	0	0.00%				
90505	14333	0	0.00%	90505	14340	0	0.00%	90505	14346	0	0.00%				
90601	11255	0	0.00%	90601	11284	0	0.00%	90601	11270	0	0.00%				
90602	8550	0	0.00%	90602	8498	0	0.00%	90602	8564	0	0.00%				
90603	6942	0	0.00%	90603	6920	0	0.00%	90603	6913	0	0.00%				
90604	12333	0	0.00%	90604	12335	0	0.00%	90604	12331	0	0.00%				
90605	10743	0	0.00%	90605	10869	0	0.00%	90605	10865	0	0.00%				
90606	8587	0	0.00%	90606	8599	0	0.00%	90606	8598	0	0.00%				
90620	13912	0	0.00%	90620	13912	0	0.00%	90620	13899	0	0.00%				
90621	11425	0	0.00%	90621	11421	0	0.00%	90621	11407	0	0.00%				
90623	5344	0	0.00%	90623	5345	0	0.00%	90623	5353	0	0.00%				
90630	16703	0	0.00%	90630	16708	0	0.00%	90630	16682	0	0.00%				
90631	22796	0	0.00%	90631	22797	0	0.00%	90631	22817	0	0.00%				
90638	15026	0	0.00%	90638	15031	0	0.00%	90638	15025	0	0.00%				
90640	19626	0	0.00%	90640	19628	0	0.00%	90640	19641	0	0.00%				
90650	27257	0	0.00%	90650	27276	0	0.00%	90650	27247	0	0.00%				
90660	16328	0	0.00%	90660	16334	0	0.00%	90660	16326	0	0.00%				
90670	5163	0	0.00%	90670	5174	0	0.00%	90670	5171	0	0.00%				
90680	8592	0	0.00%	90680	8557	0	0.00%	90680	8624	0	0.00%				
90701	4468	0	0.00%	90701	4446	0	0.00%	90701	4449	0	0.00%				
90703	16338	0	0.00%	90703	16317	0	0.00%	90703	16294	0	0.00%				
90704	4747	0	0.00%	90704	4719	0	0.00%	90704	4824	0	0.00%				
90706	23927	0	0.00%	90706	23978	0	0.00%	90706	23916	0	0.00%				
90710	1085	0	0.00%	90710	1081	0	0.00%	90710	1080	0	0.00%				
90712	11175	0	0.00%	90712	11167	0	0.00%	90712	11173	0	0.00%				
90713	9921	0	0.00%	90713	9893	0	0.00%	90713	9899	0	0.00%				
90715	6450	0	0.00%	90715	6443	0	0.00%	90715	6448	0	0.00%				
90716	3199	0	0.00%	90716	3202	0	0.00%	90716	3203	0	0.00%				
90717	7903	0	0.00%	90717	7888	0	0.00%	90717	7889	0	0.00%				
90720	8230	0	0.00%	90720	8227	0	0.00%	90720	8281	0	0.00%				
90723	13419	0	0.00%	90723	13444	0	0.00%	90723	13422	0	0.00%				
90731	527	0	0.00%	90731	530	0	0.00%	90731	535	0	0.00%				
90732	251	0	0.00%	90732	249	0	0.00%	90732	250	0	0.00%				
90740	14267	0	0.00%	90740	14267	0	0.00%	90740	14256	0	0.00%				
90742	648	0	0.00%	90742	640	0	0.00%	90742	641	0	0.00%				
90743	259	0	0.00%	90743	259	0	0.00%	90743	260	0	0.00%				
90745	15786	0	0.00%	90745	15754	0	0.00%	90745	15880	0	0.00%				
90746	8537	0	0.00%	90746	8535	0	0.00%	90746	8525	0	0.00%				
90755	4641	0	0.00%	90755	4649	0	0.00%	90755	4630	0	0.00%				
90802	22971	0	0.00%	90802	22932	0	0.00%	90802	23045	0	0.00%				
90803	18036	0	0.00%	90803	17974	0	0.00%	90803	17936	0	0.00%				
90804	15638	0	0.00%	90804	15580	0	0.00%	90804	15614	0	0.00%				
90805	25776	0	0.00%	90805	25839	0	0.00%	90805	25823	0	0.00%				
90806	13100	0	0.00%	90806	13120	0	0.00%	90806	13143	0	0.00%				
90807	12492	0	0.00%	90807	12486	0	0.00%	90807	12450	0	0.00%				
90808	14720	0	0.00%	90808	14699	0	0.00%	90808	14670	0	0.00%				
90810	9398	0	0.00%	90810	9403	0	0.00%	90810	9412	0	0.00%				
90813	18096	0	0.00%	90813	18084	0	0.00%	90813	18050	0	0.00%				
90814	9706	0	0.00%	90814	9701	0	0.00%	90814	9691	0	0.00%				
90815	15790	0	0.00%	90815	15721	0	0.00%	90815	15677	0	0.00%				
91001	12694	0	0.00%	91001	12669	0	0.00%	91001	12682	0	0.00%				
91006	11221	0	0.00%	91006	11244	0	0.00%	91006	11238	0	0.00%				
91007	12062	0	0.00%	91007	12043	0	0.00%	91007	12053	0	0.00%				
91008	442	0	0.00%	91008	442	0	0.00%	91008	441	0	0.00%				
91010	7927	0	0.00%	91010	7927	0	0.00%	91010	7906	0	0.00%				
91011	7117	0	0.00%	91011	7109	0	0.00%	91011	7111	0	0.00%				
91016	16425	0	0.00%	91016	16452	0	0.00%	91016	16426	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
91020	2643	0	0.00%	91020	2641	0	0.00%	91020	2628	0	0.00%				
91024	4963	0	0.00%	91024	4949	0	0.00%	91024	4943	0	0.00%				
91030	11094	0	0.00%	91030	11066	0	0.00%	91030	11082	0	0.00%				
91104	2376	0	0.00%	91104	2370	0	0.00%	91104	2371	0	0.00%				
91107	3731	0	0.00%	91107	3744	0	0.00%	91107	3734	0	0.00%				
91108	4528	0	0.00%	91108	4530	0	0.00%	91108	4522	0	0.00%				
91214	5118	0	0.00%	91214	5106	0	0.00%	91214	5111	0	0.00%				
91301	9402	0	0.00%	91301	9364	0	0.00%	91301	9379	0	0.00%				
91302	10156	0	0.00%	91302	10090	0	0.00%	91302	10083	0	0.00%				
91307	989	0	0.00%	91307	989	0	0.00%	91307	999	0	0.00%				
91311	1199	0	0.00%	91311	1197	0	0.00%	91311	1210	0	0.00%				
91320	15524	0	0.00%	91320	15529	0	0.00%	91320	15470	0	0.00%				
91321	11180	0	0.00%	91321	11198	0	0.00%	91321	11197	0	0.00%				
91340	6021	0	0.00%	91340	6016	0	0.00%	91340	6025	0	0.00%				
91342	470	0	0.00%	91342	467	0	0.00%	91342	472	0	0.00%				
91350	13709	0	0.00%	91350	13742	0	0.00%	91350	13745	0	0.00%				
91351	10181	0	0.00%	91351	10205	0	0.00%	91351	10210	0	0.00%				
91354	11386	0	0.00%	91354	11373	0	0.00%	91354	11368	0	0.00%				
91355	13629	0	0.00%	91355	13666	0	0.00%	91355	13861	0	0.00%				
91360	15189	0	0.00%	91360	15173	0	0.00%	91360	15213	0	0.00%				
91361	8744	0	0.00%	91361	8744	0	0.00%	91361	8746	0	0.00%				
91362	13921	0	0.00%	91362	13875	0	0.00%	91362	13888	0	0.00%				
91377	5400	0	0.00%	91377	5392	0	0.00%	91377	5373	0	0.00%				
91381	7091	0	0.00%	91381	7076	0	0.00%	91381	7062	0	0.00%				
91384	6840	0	0.00%	91384	6819	0	0.00%	91384	6819	0	0.00%				
91387	15462	0	0.00%	91387	15367	0	0.00%	91387	15510	0	0.00%				
91390	6294	0	0.00%	91390	6309	0	0.00%	91390	6305	0	0.00%				
91701	13315	0	0.00%	91701	13324	0	0.00%	91701	13346	0	0.00%				
91702	2864	0	0.00%	91702	2866	0	0.00%	91702	2869	0	0.00%				
91706	18107	0	0.00%	91706	18134	0	0.00%	91706	18134	0	0.00%				
91708	4557	0	0.00%	91708	4540	0	0.00%	91708	4620	0	0.00%				
91709	26049	0	0.00%	91709	26006	0	0.00%	91709	25965	0	0.00%				
91710	24627	0	0.00%	91710	24631	0	0.00%	91710	24587	0	0.00%				
91711	12749	0	0.00%	91711	12760	0	0.00%	91711	13042	0	0.00%				
91722	9999	0	0.00%	91722	9987	0	0.00%	91722	9999	0	0.00%				
91723	6856	0	0.00%	91723	6852	0	0.00%	91723	6851	0	0.00%				
91724	8553	0	0.00%	91724	8573	0	0.00%	91724	8553	0	0.00%				
91730	25563	0	0.00%	91730	25418	0	0.00%	91730	25489	0	0.00%				
91731	7617	0	0.00%	91731	7629	0	0.00%	91731	7609	0	0.00%				
91732	14790	0	0.00%	91732	14797	0	0.00%	91732	14790	0	0.00%				
91733	10091	0	0.00%	91733	10103	0	0.00%	91733	10097	0	0.00%				
91737	8612	0	0.00%	91737	8582	0	0.00%	91737	8591	0	0.00%				
91739	12103	0	0.00%	91739	12056	0	0.00%	91739	12069	0	0.00%				
91740	8689	0	0.00%	91740	8709	0	0.00%	91740	8698	0	0.00%				
91741	9731	0	0.00%	91741	9705	0	0.00%	91741	9723	0	0.00%				
91744	18134	0	0.00%	91744	18133	0	0.00%	91744	18130	0	0.00%				
91745	16328	0	0.00%	91745	16366	0	0.00%	91745	16350	0	0.00%				
91746	6665	0	0.00%	91746	6669	0	0.00%	91746	6648	0	0.00%				
91748	13906	0	0.00%	91748	13887	0	0.00%	91748	13870	0	0.00%				
91750	11595	0	0.00%	91750	11600	0	0.00%	91750	11653	0	0.00%				
91752	9863	0	0.00%	91752	9855	0	0.00%	91752	9868	0	0.00%				
91754	11943	0	0.00%	91754	11936	0	0.00%	91754	11917	0	0.00%				
91755	8999	0	0.00%	91755	8992	0	0.00%	91755	8991	0	0.00%				
91759	349	0	0.00%	91759	347	0	0.00%	91759	351	0	0.00%				
91761	18257	0	0.00%	91761	18389	0	0.00%	91761	18443	0	0.00%				
91762	19376	0	0.00%	91762	19334	0	0.00%	91762	19407	0	0.00%				
91763	10483	0	0.00%	91763	10509	0	0.00%	91763	10501	0	0.00%				
91764	17046	0	0.00%	91764	17027	0	0.00%	91764	17143	0	0.00%				
91765	16139	0	0.00%	91765	16127	0	0.00%	91765	16130	0	0.00%				
91766	18865	0	0.00%	91766	18865	0	0.00%	91766	18844	0	0.00%				
91767	14725	0	0.00%	91767	14761	0	0.00%	91767	14752	0	0.00%				
91768	8440	0	0.00%	91768	8450	0	0.00%	91768	8461	0	0.00%				
91769	22	0	0.00%	91769	21	0	0.00%	91769	41	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
91770	16767	0	0.00%	91770	16740	0	0.00%	91770	16775	0	0.00%				
91773	11566	0	0.00%	91773	11590	0	0.00%	91773	11571	0	0.00%				
91775	8519	0	0.00%	91775	8534	0	0.00%	91775	8532	0	0.00%				
91776	12389	0	0.00%	91776	12339	0	0.00%	91776	12353	0	0.00%				
91780	11946	0	0.00%	91780	11916	0	0.00%	91780	11922	0	0.00%				
91784	9939	0	0.00%	91784	9928	0	0.00%	91784	9953	0	0.00%				
91786	20219	0	0.00%	91786	20218	0	0.00%	91786	20215	0	0.00%				
91789	13083	0	0.00%	91789	13078	0	0.00%	91789	13087	0	0.00%				
91790	13594	0	0.00%	91790	13594	0	0.00%	91790	13575	0	0.00%				
91791	10934	0	0.00%	91791	10917	0	0.00%	91791	10942	0	0.00%				
91792	9483	0	0.00%	91792	9489	0	0.00%	91792	9484	0	0.00%				
91801	21041	0	0.00%	91801	21042	0	0.00%	91801	21030	0	0.00%				
91803	10369	0	0.00%	91803	10381	0	0.00%	91803	10395	0	0.00%				
92210	4806	0	0.00%	92210	4794	0	0.00%	92210	4807	0	0.00%				
92211	14146	0	0.00%	92211	14041	0	0.00%	92211	14083	0	0.00%				
92220	891	0	0.00%	92220	896	0	0.00%	92220	897	0	0.00%				
92223	20303	0	0.00%	92223	20279	0	0.00%	92223	20338	0	0.00%				
92225	7106	0	0.00%	92225	7097	0	0.00%	92225	7104	0	0.00%				
92230	896	0	0.00%	92230	900	0	0.00%	92230	905	0	0.00%				
92234	21864	0	0.00%	92234	21921	0	0.00%	92234	21890	0	0.00%				
92240	13819	0	0.00%	92240	13880	0	0.00%	92240	13898	0	0.00%				
92241	1803	0	0.00%	92241	1803	0	0.00%	92241	1809	0	0.00%				
92252	5175	0	0.00%	92252	5169	0	0.00%	92252	5183	0	0.00%				
92256	1915	0	0.00%	92256	1914	0	0.00%	92256	1921	0	0.00%				
92258	155	0	0.00%	92258	155	0	0.00%	92258	154	0	0.00%				
92260	21858	0	0.00%	92260	21769	0	0.00%	92260	21839	0	0.00%				
92262	18877	0	0.00%	92262	18847	0	0.00%	92262	18840	0	0.00%				
92264	15426	0	0.00%	92264	15435	0	0.00%	92264	15426	0	0.00%				
92267	707	0	0.00%	92267	712	0	0.00%	92267	717	0	0.00%				
92268	397	0	0.00%	92268	396	0	0.00%	92268	399	0	0.00%				
92270	13472	0	0.00%	92270	13486	0	0.00%	92270	13471	0	0.00%				
92277	9405	0	0.00%	92277	9395	0	0.00%	92277	9381	0	0.00%				
92282	564	0	0.00%	92282	568	0	0.00%	92282	563	0	0.00%				
92284	12076	0	0.00%	92284	12050	0	0.00%	92284	12091	0	0.00%				
92285	1488	0	0.00%	92285	1500	0	0.00%	92285	1505	0	0.00%				
92301	10083	0	0.00%	92301	10136	0	0.00%	92301	10148	0	0.00%				
92305	527	0	0.00%	92305	529	0	0.00%	92305	528	0	0.00%				
92307	14666	0	0.00%	92307	14646	0	0.00%	92307	14670	0	0.00%				
92308	15606	0	0.00%	92308	15585	0	0.00%	92308	15601	0	0.00%				
92309	183	0	0.00%	92309	185	0	0.00%	92309	185	0	0.00%				
92311	12221	0	0.00%	92311	12233	0	0.00%	92311	12241	0	0.00%				
92313	4535	0	0.00%	92313	4551	0	0.00%	92313	4532	0	0.00%				
92316	6007	0	0.00%	92316	6087	0	0.00%	92316	6100	0	0.00%				
92317	351	0	0.00%	92317	352	0	0.00%	92317	349	0	0.00%				
92318	62	0	0.00%	92318	63	0	0.00%	92318	63	0	0.00%				
92320	4026	0	0.00%	92320	4034	0	0.00%	92320	4040	0	0.00%				
92321	414	0	0.00%	92321	412	0	0.00%	92321	412	0	0.00%				
92322	761	0	0.00%	92322	756	0	0.00%	92322	756	0	0.00%				
92324	1224	0	0.00%	92324	1225	0	0.00%	92324	1228	0	0.00%				
92325	6292	0	0.00%	92325	6269	0	0.00%	92325	6281	0	0.00%				
92327	208	0	0.00%	92327	204	0	0.00%	92327	228	0	0.00%				
92328	152	0	0.00%	92328	153	0	0.00%	92328	152	0	0.00%				
92335	24558	0	0.00%	92335	24603	0	0.00%	92335	24585	0	0.00%				
92336	27451	0	0.00%	92336	27517	0	0.00%	92336	27593	0	0.00%				
92337	9490	0	0.00%	92337	9501	0	0.00%	92337	9482	0	0.00%				
92339	722	0	0.00%	92339	725	0	0.00%	92339	721	0	0.00%				
92341	1081	0	0.00%	92341	1075	0	0.00%	92341	1083	0	0.00%				
92342	3072	0	0.00%	92342	3074	0	0.00%	92342	3068	0	0.00%				
92344	5823	0	0.00%	92344	5817	0	0.00%	92344	5837	0	0.00%				
92345	27004	0	0.00%	92345	26983	0	0.00%	92345	26978	0	0.00%				
92346	18370	0	0.00%	92346	18381	0	0.00%	92346	18391	0	0.00%				
92347	310	0	0.00%	92347	306	0	0.00%	92347	307	0	0.00%				
92352	9400	0	0.00%	92352	9358	0	0.00%	92352	9366	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92354	8414	0	0.00%	92354	8422	0	0.00%	92354	8457	0	0.00%				
92356	2696	0	0.00%	92356	2707	0	0.00%	92356	2695	0	0.00%				
92358	417	0	0.00%	92358	414	0	0.00%	92358	415	0	0.00%				
92359	3096	0	0.00%	92359	3099	0	0.00%	92359	3097	0	0.00%				
92363	805	0	0.00%	92363	800	0	0.00%	92363	799	0	0.00%				
92365	1164	0	0.00%	92365	1165	0	0.00%	92365	1163	0	0.00%				
92368	338	0	0.00%	92368	337	0	0.00%	92368	340	0	0.00%				
92371	7430	0	0.00%	92371	7437	0	0.00%	92371	7414	0	0.00%				
92372	2035	0	0.00%	92372	2023	0	0.00%	92372	2034	0	0.00%				
92373	14956	0	0.00%	92373	14923	0	0.00%	92373	14956	0	0.00%				
92374	14680	0	0.00%	92374	14662	0	0.00%	92374	14678	0	0.00%				
92376	22742	0	0.00%	92376	22767	0	0.00%	92376	22797	0	0.00%				
92377	5508	0	0.00%	92377	5510	0	0.00%	92377	5526	0	0.00%				
92378	205	0	0.00%	92378	208	0	0.00%	92378	207	0	0.00%				
92382	4055	0	0.00%	92382	4055	0	0.00%	92382	4054	0	0.00%				
92389	153	0	0.00%	92389	151	0	0.00%	92389	149	0	0.00%				
92391	1305	0	0.00%	92391	1285	0	0.00%	92391	1283	0	0.00%				
92392	20462	0	0.00%	92392	20434	0	0.00%	92392	20529	0	0.00%				
92394	10156	0	0.00%	92394	10165	0	0.00%	92394	10155	0	0.00%				
92395	13063	0	0.00%	92395	13067	0	0.00%	92395	13046	0	0.00%				
92397	2987	0	0.00%	92397	2988	0	0.00%	92397	2984	0	0.00%				
92398	667	0	0.00%	92398	666	0	0.00%	92398	664	0	0.00%				
92399	18264	0	0.00%	92399	18219	0	0.00%	92399	18240	0	0.00%				
92401	602	0	0.00%	92401	605	0	0.00%	92401	599	0	0.00%				
92404	19143	0	0.00%	92404	19155	0	0.00%	92404	19176	0	0.00%				
92405	9623	0	0.00%	92405	9651	0	0.00%	92405	9649	0	0.00%				
92407	19487	0	0.00%	92407	19504	0	0.00%	92407	19466	0	0.00%				
92408	3805	0	0.00%	92408	3818	0	0.00%	92408	3900	0	0.00%				
92410	13773	0	0.00%	92410	13748	0	0.00%	92410	13784	0	0.00%				
92411	6718	0	0.00%	92411	6724	0	0.00%	92411	6728	0	0.00%				
92501	440	0	0.00%	92501	438	0	0.00%	92501	441	0	0.00%				
92503	6452	0	0.00%	92503	6436	0	0.00%	92503	6469	0	0.00%				
92504	2571	0	0.00%	92504	2550	0	0.00%	92504	2560	0	0.00%				
92506	438	0	0.00%	92506	440	0	0.00%	92506	440	0	0.00%				
92507	2746	0	0.00%	92507	2761	0	0.00%	92507	2770	0	0.00%				
92508	2022	0	0.00%	92508	2011	0	0.00%	92508	2011	0	0.00%				
92509	20252	0	0.00%	92509	20244	0	0.00%	92509	20302	0	0.00%				
92518	562	0	0.00%	92518	546	0	0.00%	92518	544	0	0.00%				
92530	18117	0	0.00%	92530	18097	0	0.00%	92530	18244	0	0.00%				
92532	8043	0	0.00%	92532	8045	0	0.00%	92532	8054	0	0.00%				
92536	663	0	0.00%	92536	654	0	0.00%	92536	659	0	0.00%				
92543	13381	0	0.00%	92543	13395	0	0.00%	92543	13401	0	0.00%				
92544	16034	0	0.00%	92544	16078	0	0.00%	92544	16094	0	0.00%				
92545	15978	0	0.00%	92545	15966	0	0.00%	92545	15985	0	0.00%				
92548	2366	0	0.00%	92548	2363	0	0.00%	92548	2376	0	0.00%				
92549	3923	0	0.00%	92549	3922	0	0.00%	92549	3937	0	0.00%				
92551	7194	0	0.00%	92551	7186	0	0.00%	92551	7182	0	0.00%				
92553	20478	0	0.00%	92553	20563	0	0.00%	92553	20558	0	0.00%				
92555	6914	0	0.00%	92555	6928	0	0.00%	92555	6916	0	0.00%				
92557	16123	0	0.00%	92557	16122	0	0.00%	92557	16125	0	0.00%				
92562	22707	0	0.00%	92562	22718	0	0.00%	92562	22832	0	0.00%				
92563	22677	0	0.00%	92563	22821	0	0.00%	92563	22867	0	0.00%				
92567	2771	0	0.00%	92567	2774	0	0.00%	92567	2775	0	0.00%				
92570	15218	0	0.00%	92570	15240	0	0.00%	92570	15298	0	0.00%				
92571	13588	0	0.00%	92571	13561	0	0.00%	92571	13604	0	0.00%				
92582	5113	0	0.00%	92582	5123	0	0.00%	92582	5140	0	0.00%				
92583	10111	0	0.00%	92583	10128	0	0.00%	92583	10120	0	0.00%				
92584	18892	0	0.00%	92584	18930	0	0.00%	92584	19109	0	0.00%				
92585	7943	0	0.00%	92585	8006	0	0.00%	92585	8023	0	0.00%				
92586	10100	0	0.00%	92586	10132	0	0.00%	92586	10153	0	0.00%				
92587	6458	0	0.00%	92587	6471	0	0.00%	92587	6486	0	0.00%				
92590	2110	0	0.00%	92590	2112	0	0.00%	92590	2110	0	0.00%				
92591	14698	0	0.00%	92591	14675	0	0.00%	92591	14636	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92592	26188	0	0.00%	92592	26207	0	0.00%	92592	26270	0	0.00%				
92595	10856	0	0.00%	92595	10843	0	0.00%	92595	10890	0	0.00%				
92596	9625	0	0.00%	92596	9685	0	0.00%	92596	9757	0	0.00%				
92602	10939	0	0.00%	92602	10957	0	0.00%	92602	10975	0	0.00%				
92603	8082	0	0.00%	92603	8023	0	0.00%	92603	8034	0	0.00%				
92604	10118	0	0.00%	92604	10088	0	0.00%	92604	10079	0	0.00%				
92606	9015	0	0.00%	92606	8970	0	0.00%	92606	8939	0	0.00%				
92610	4666	0	0.00%	92610	4662	0	0.00%	92610	4660	0	0.00%				
92612	15603	0	0.00%	92612	15431	0	0.00%	92612	15380	0	0.00%				
92614	12784	0	0.00%	92614	12710	0	0.00%	92614	12679	0	0.00%				
92617	4626	0	0.00%	92617	4601	0	0.00%	92617	4594	0	0.00%				
92618	26933	0	0.00%	92618	26878	0	0.00%	92618	27170	0	0.00%				
92620	23313	0	0.00%	92620	23186	0	0.00%	92620	23198	0	0.00%				
92625	6602	0	0.00%	92625	6598	0	0.00%	92625	6607	0	0.00%				
92626	20655	0	0.00%	92626	20553	0	0.00%	92626	20516	0	0.00%				
92627	22374	0	0.00%	92627	22277	0	0.00%	92627	22229	0	0.00%				
92630	22914	0	0.00%	92630	22899	0	0.00%	92630	22870	0	0.00%				
92637	12667	0	0.00%	92637	12665	0	0.00%	92637	12670	0	0.00%				
92646	21748	0	0.00%	92646	21718	0	0.00%	92646	21696	0	0.00%				
92647	22454	0	0.00%	92647	22423	0	0.00%	92647	22405	0	0.00%				
92648	20952	0	0.00%	92648	20920	0	0.00%	92648	20915	0	0.00%				
92649	14255	0	0.00%	92649	14288	0	0.00%	92649	14246	0	0.00%				
92651	11181	0	0.00%	92651	11206	0	0.00%	92651	11192	0	0.00%				
92653	4494	0	0.00%	92653	4498	0	0.00%	92653	4509	0	0.00%				
92655	2591	0	0.00%	92655	2595	0	0.00%	92655	2598	0	0.00%				
92656	18984	0	0.00%	92656	18882	0	0.00%	92656	18884	0	0.00%				
92657	5493	0	0.00%	92657	5507	0	0.00%	92657	5493	0	0.00%				
92660	16037	0	0.00%	92660	16053	0	0.00%	92660	16016	0	0.00%				
92661	2391	0	0.00%	92661	2373	0	0.00%	92661	2395	0	0.00%				
92663	11475	0	0.00%	92663	11432	0	0.00%	92663	11446	0	0.00%				
92676	742	0	0.00%	92676	744	0	0.00%	92676	750	0	0.00%				
92677	4202	0	0.00%	92677	4201	0	0.00%	92677	4233	0	0.00%				
92678	191	0	0.00%	92678	189	0	0.00%	92678	188	0	0.00%				
92679	7492	0	0.00%	92679	7501	0	0.00%	92679	7485	0	0.00%				
92683	25231	0	0.00%	92683	25216	0	0.00%	92683	25203	0	0.00%				
92688	14232	0	0.00%	92688	14234	0	0.00%	92688	14242	0	0.00%				
92691	13245	0	0.00%	92691	13228	0	0.00%	92691	13255	0	0.00%				
92692	11828	0	0.00%	92692	11813	0	0.00%	92692	11809	0	0.00%				
92701	12464	0	0.00%	92701	12474	0	0.00%	92701	12437	0	0.00%				
92703	12467	0	0.00%	92703	12479	0	0.00%	92703	12530	0	0.00%				
92704	19260	0	0.00%	92704	19243	0	0.00%	92704	19263	0	0.00%				
92705	16080	0	0.00%	92705	15875	0	0.00%	92705	15996	0	0.00%				
92706	9613	0	0.00%	92706	9597	0	0.00%	92706	9603	0	0.00%				
92707	13889	0	0.00%	92707	13851	0	0.00%	92707	13875	0	0.00%				
92708	19144	0	0.00%	92708	19135	0	0.00%	92708	19122	0	0.00%				
92780	17765	0	0.00%	92780	17791	0	0.00%	92780	17830	0	0.00%				
92782	11551	0	0.00%	92782	11527	0	0.00%	92782	11481	0	0.00%				
92801	66	0	0.00%	92801	67	0	0.00%	92801	67	0	0.00%				
92804	4072	0	0.00%	92804	4062	0	0.00%	92804	4067	0	0.00%				
92821	15105	0	0.00%	92821	15092	0	0.00%	92821	15096	0	0.00%				
92823	1794	0	0.00%	92823	1804	0	0.00%	92823	1795	0	0.00%				
92831	13874	0	0.00%	92831	13836	0	0.00%	92831	13764	0	0.00%				
92832	9740	0	0.00%	92832	9751	0	0.00%	92832	9695	0	0.00%				
92833	16070	0	0.00%	92833	16079	0	0.00%	92833	16092	0	0.00%				
92835	8746	0	0.00%	92835	8731	0	0.00%	92835	8752	0	0.00%				
92840	14375	0	0.00%	92840	14381	0	0.00%	92840	14385	0	0.00%				
92841	9260	0	0.00%	92841	9266	0	0.00%	92841	9253	0	0.00%				
92843	11139	0	0.00%	92843	11118	0	0.00%	92843	11119	0	0.00%				
92844	6733	0	0.00%	92844	6721	0	0.00%	92844	6727	0	0.00%				
92845	5791	0	0.00%	92845	5792	0	0.00%	92845	5792	0	0.00%				
92860	7201	0	0.00%	92860	7195	0	0.00%	92860	7199	0	0.00%				
92861	2041	0	0.00%	92861	2039	0	0.00%	92861	2039	0	0.00%				
92865	6667	0	0.00%	92865	6670	0	0.00%	92865	6655	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
92866	5870	0	0.00%	92866	5878	0	0.00%	92866	5862	0	0.00%				
92867	13665	0	0.00%	92867	13670	0	0.00%	92867	13647	0	0.00%				
92868	9082	0	0.00%	92868	9077	0	0.00%	92868	9073	0	0.00%				
92869	12128	0	0.00%	92869	12122	0	0.00%	92869	12115	0	0.00%				
92870	17222	0	0.00%	92870	17414	0	0.00%	92870	17404	0	0.00%				
92879	14494	0	0.00%	92879	14485	0	0.00%	92879	14461	0	0.00%				
92880	15869	0	0.00%	92880	15862	0	0.00%	92880	15876	0	0.00%				
92881	9282	0	0.00%	92881	9298	0	0.00%	92881	9287	0	0.00%				
92882	20593	0	0.00%	92882	20601	0	0.00%	92882	20625	0	0.00%				
92883	10808	0	0.00%	92883	10904	0	0.00%	92883	10918	0	0.00%				
92886	17215	0	0.00%	92886	17158	0	0.00%	92886	17185	0	0.00%				
92887	7298	0	0.00%	92887	7268	0	0.00%	92887	7281	0	0.00%				
93001	13668	0	0.00%	93001	13684	0	0.00%	93001	13742	0	0.00%				
93003	19532	0	0.00%	93003	19538	0	0.00%	93003	19526	0	0.00%				
93004	10717	0	0.00%	93004	10704	0	0.00%	93004	10697	0	0.00%				
93010	17309	0	0.00%	93010	17293	0	0.00%	93010	17300	0	0.00%				
93012	14063	0	0.00%	93012	14030	0	0.00%	93012	14016	0	0.00%				
93013	6349	0	0.00%	93013	6342	0	0.00%	93013	6332	0	0.00%				
93015	5166	0	0.00%	93015	5217	0	0.00%	93015	5218	0	0.00%				
93021	12312	0	0.00%	93021	12324	0	0.00%	93021	12339	0	0.00%				
93022	2166	0	0.00%	93022	2171	0	0.00%	93022	2163	0	0.00%				
93023	7992	0	0.00%	93023	7990	0	0.00%	93023	7987	0	0.00%				
93030	15269	0	0.00%	93030	15245	0	0.00%	93030	15258	0	0.00%				
93033	16147	0	0.00%	93033	16167	0	0.00%	93033	16130	0	0.00%				
93035	11765	0	0.00%	93035	11751	0	0.00%	93035	11716	0	0.00%				
93036	13495	0	0.00%	93036	13473	0	0.00%	93036	13453	0	0.00%				
93040	701	0	0.00%	93040	729	0	0.00%	93040	729	0	0.00%				
93041	7731	0	0.00%	93041	7704	0	0.00%	93041	7696	0	0.00%				
93060	9695	0	0.00%	93060	9716	0	0.00%	93060	9696	0	0.00%				
93063	18987	0	0.00%	93063	18976	0	0.00%	93063	18968	0	0.00%				
93065	25015	0	0.00%	93065	25081	0	0.00%	93065	25062	0	0.00%				
93066	1031	0	0.00%	93066	1032	0	0.00%	93066	1043	0	0.00%				
93067	577	0	0.00%	93067	576	0	0.00%	93067	577	0	0.00%				
93101	12416	0	0.00%	93101	12381	0	0.00%	93101	12388	0	0.00%				
93103	7546	0	0.00%	93103	7567	0	0.00%	93103	7553	0	0.00%				
93105	10422	0	0.00%	93105	10407	0	0.00%	93105	10404	0	0.00%				
93108	5120	0	0.00%	93108	5129	0	0.00%	93108	5124	0	0.00%				
93109	4752	0	0.00%	93109	4738	0	0.00%	93109	4821	0	0.00%				
93110	5648	0	0.00%	93110	5638	0	0.00%	93110	5635	0	0.00%				
93111	6300	0	0.00%	93111	6292	0	0.00%	93111	6306	0	0.00%				
93117	16166	0	0.00%	93117	16065	0	0.00%	93117	16104	0	0.00%				
93202	1231	0	0.00%	93202	1233	0	0.00%	93202	1218	0	0.00%				
93205	1279	0	0.00%	93205	1275	0	0.00%	93205	1281	0	0.00%				
93208	417	0	0.00%	93208	407	0	0.00%	93208	399	0	0.00%				
93215	11762	0	0.00%	93215	11797	0	0.00%	93215	11853	0	0.00%				
93218	306	0	0.00%	93218	308	0	0.00%	93218	306	0	0.00%				
93219	2115	0	0.00%	93219	2107	0	0.00%	93219	2108	0	0.00%				
93221	5379	0	0.00%	93221	5376	0	0.00%	93221	5376	0	0.00%				
93222	1731	0	0.00%	93222	1718	0	0.00%	93222	1724	0	0.00%				
93223	2803	0	0.00%	93223	2819	0	0.00%	93223	2824	0	0.00%				
93225	3033	0	0.00%	93225	3025	0	0.00%	93225	3019	0	0.00%				
93227	643	0	0.00%	93227	642	0	0.00%	93227	641	0	0.00%				
93230	22890	0	0.00%	93230	22828	0	0.00%	93230	22822	0	0.00%				
93235	1352	0	0.00%	93235	1358	0	0.00%	93235	1358	0	0.00%				
93238	1135	0	0.00%	93238	1138	0	0.00%	93238	1133	0	0.00%				
93240	3138	0	0.00%	93240	3127	0	0.00%	93240	3138	0	0.00%				
93244	244	0	0.00%	93244	242	0	0.00%	93244	245	0	0.00%				
93247	5291	0	0.00%	93247	5304	0	0.00%	93247	5297	0	0.00%				
93250	1000	0	0.00%	93250	1002	0	0.00%	93250	999	0	0.00%				
93255	310	0	0.00%	93255	314	0	0.00%	93255	315	0	0.00%				
93256	1482	0	0.00%	93256	1483	0	0.00%	93256	1477	0	0.00%				
93257	24601	0	0.00%	93257	24638	0	0.00%	93257	24682	0	0.00%				
93258	18	0	0.00%	93258	18	0	0.00%	93258	18	0	0.00%				

Jan-21				Feb-21				Mar-21				Apr-21			
ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE	ZIP CODE	CUSTOMER COUNT	TOTAL DISCONNECTIONS	RATE
93260	493	0	0.00%	93260	491	0	0.00%	93260	492	0	0.00%				
93261	632	0	0.00%	93261	629	0	0.00%	93261	632	0	0.00%				
93265	2141	0	0.00%	93265	2119	0	0.00%	93265	2123	0	0.00%				
93267	1775	0	0.00%	93267	1791	0	0.00%	93267	1786	0	0.00%				
93270	1684	0	0.00%	93270	1692	0	0.00%	93270	1689	0	0.00%				
93271	1475	0	0.00%	93271	1466	0	0.00%	93271	1471	0	0.00%				
93272	920	0	0.00%	93272	916	0	0.00%	93272	912	0	0.00%				
93274	24314	0	0.00%	93274	24377	0	0.00%	93274	24332	0	0.00%				
93277	19842	0	0.00%	93277	19785	0	0.00%	93277	19811	0	0.00%				
93283	1149	0	0.00%	93283	1144	0	0.00%	93283	1148	0	0.00%				
93285	2377	0	0.00%	93285	2366	0	0.00%	93285	2362	0	0.00%				
93286	2852	0	0.00%	93286	2858	0	0.00%	93286	2862	0	0.00%				
93287	94	0	0.00%	93287	94	0	0.00%	93287	94	0	0.00%				
93291	19908	0	0.00%	93291	19834	0	0.00%	93291	19888	0	0.00%				
93292	14819	0	0.00%	93292	14832	0	0.00%	93292	14857	0	0.00%				
93301	25	0	0.00%	93301	25	0	0.00%	93301	25	0	0.00%				
93501	2180	0	0.00%	93501	2167	0	0.00%	93501	2171	0	0.00%				
93505	5101	0	0.00%	93505	5083	0	0.00%	93505	5084	0	0.00%				
93510	2499	0	0.00%	93510	2492	0	0.00%	93510	2507	0	0.00%				
93512	120	0	0.00%	93512	122	0	0.00%	93512	123	0	0.00%				
93513	287	0	0.00%	93513	285	0	0.00%	93513	287	0	0.00%				
93514	5023	0	0.00%	93514	5019	0	0.00%	93514	5031	0	0.00%				
93516	865	0	0.00%	93516	868	0	0.00%	93516	874	0	0.00%				
93517	631	0	0.00%	93517	630	0	0.00%	93517	627	0	0.00%				
93518	729	0	0.00%	93518	730	0	0.00%	93518	727	0	0.00%				
93523	517	0	0.00%	93523	517	0	0.00%	93523	523	0	0.00%				
93527	1038	0	0.00%	93527	1034	0	0.00%	93527	1035	0	0.00%				
93529	811	0	0.00%	93529	807	0	0.00%	93529	803	0	0.00%				
93532	1042	0	0.00%	93532	1040	0	0.00%	93532	1047	0	0.00%				
93534	15700	0	0.00%	93534	15723	0	0.00%	93534	15702	0	0.00%				
93535	21844	0	0.00%	93535	21861	0	0.00%	93535	21885	0	0.00%				
93536	23287	0	0.00%	93536	23294	0	0.00%	93536	23295	0	0.00%				
93543	3842	0	0.00%	93543	3842	0	0.00%	93543	3847	0	0.00%				
93544	469	0	0.00%	93544	466	0	0.00%	93544	470	0	0.00%				
93546	9896	0	0.00%	93546	9895	0	0.00%	93546	9886	0	0.00%				
93550	23056	0	0.00%	93550	23095	0	0.00%	93550	23084	0	0.00%				
93551	17640	0	0.00%	93551	17685	0	0.00%	93551	17683	0	0.00%				
93552	10399	0	0.00%	93552	10430	0	0.00%	93552	10451	0	0.00%				
93553	692	0	0.00%	93553	689	0	0.00%	93553	688	0	0.00%				
93555	14411	0	0.00%	93555	14411	0	0.00%	93555	14407	0	0.00%				
93558	59	0	0.00%	93558	59	0	0.00%	93558	60	0	0.00%				
93560	7283	0	0.00%	93560	7292	0	0.00%	93560	7387	0	0.00%				
93561	13355	0	0.00%	93561	13330	0	0.00%	93561	13355	0	0.00%				
93562	872	0	0.00%	93562	876	0	0.00%	93562	876	0	0.00%				
93591	2069	0	0.00%	93591	2076	0	0.00%	93591	2067	0	0.00%				
93664	1927	0	0.00%	93664	1932	0	0.00%	93664	1938	0	0.00%				
93670	23	0	0.00%	93670	24	0	0.00%	93670	23	0	0.00%				

Section 8 - Interim measures information

Total Disconnections / Month						
Month	Total Residential Accounts* (a)	Total Residential Disconnections (b)	Annual Target Rate (c)	Residential Disconnection Cap Annual Target (d) = (a) from prior month x (c)	Residential Disconnections in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e)
Jan-21	4,580,636	0	7%	320,644	49,134	271,510
Feb-21	4,578,893	0	7%	320,522	16,315	304,207
Mar-21	4,577,057	0	7%	320,393	-	320,393
Apr-21			7%			
May-21			7%			
Jun-21			7%			
Jul-21			7%			
Aug-21			7%			
Sep-21			7%			
Oct-21			7%			
Nov-21			7%			
Dec-21			7%			
Jan-22			6%			
Feb-22			6%			
Mar-22			6%			
Apr-22			6%			
May-22			6%			
Jun-22			6%			
Jul-22			6%			
Aug-22			6%			
Sep-22			6%			
Oct-22			6%			
Nov-22			6%			
Dec-22			6%			
Jan-23			5%			
Feb-23			5%			
Mar-23			5%			
Apr-23			5%			
May-23			5%			
Jun-23			5%			
Jul-23			5%			
Aug-23			5%			
Sep-23			5%			
Oct-23			5%			
Nov-23			5%			
Dec-23			5%			
Jan-24			4%			
Feb-24			4%			
Mar-24			4%			
Apr-24			4%			
May-24			4%			
Jun-24			4%			
Jul-24			4%			
Aug-24			4%			
Sep-24			4%			
Oct-24			4%			
Nov-24			4%			
Dec-24			4%			

*This is the number of total residential accounts as of the last day of the previous month.

On the following dates, SCE invoked temperature related limits on disconnections in one or more cities:	
Month	Days
Jan-21	
Feb-21	
Mar-21	
Apr-21	
May-21	
Jun-21	
Jul-21	
Aug-21	
Sep-21	
Oct-21	
Nov-21	
Dec-21	

Average amount owed of customers who were disconnected	
Month	Average Amount
Jan-21	\$ -
Feb-21	\$ -
Mar-21	\$ -
Apr-21	
May-21	
Jun-21	
Jul-21	
Aug-21	
Sep-21	
Oct-21	
Nov-21	
Dec-21	