



**FILED**

05/06/21  
04:59 PM

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

In the matter of the Application of the GOLDEN STATE WATER COMPANY (U133W) for an order (1) authorizing it to increase rates for water service by \$49,518,400 or 14.97% in 2022; (2) authorizing it to increase rates by \$16,107,100 or 4.22% in 2023, and increase rates by \$17,207,900 or 4.31% in 2024 in accordance with the Rate Case Plan; and (3) adopting other related rulings and relief necessary to implement the Commission's ratemaking policies.

Application 20-07-012

**E-MAIL RULING NOTICING REMOTE PUBLIC PARTICIPATION  
HEARINGS FOR GOLDEN STATE WATER COMPANY'S  
GENERAL RATE CASE FOR YEARS 2022-2024**

Dated May 6, 2021, at San Francisco, California.

/s/ CHARLES FERGUSON

Charles Ferguson  
Administrative Law Judge

**From:** Ferguson, Charles <[Charles.Ferguson@cpuc.ca.gov](mailto:Charles.Ferguson@cpuc.ca.gov)>  
**Sent:** Thursday, May 6, 2021 3:14 PM  
**To:** [KSwitzer@gswater.com](mailto:KSwitzer@gswater.com); [rv2@cpuc.ca.gov](mailto:rv2@cpuc.ca.gov); Shia, Terence <[terence.shia@cpuc.ca.gov](mailto:terence.shia@cpuc.ca.gov)>; Foley, Shanna <[Shanna.Foley@cpuc.ca.gov](mailto:Shanna.Foley@cpuc.ca.gov)>; Chan, Victor <[victor.chan@cpuc.ca.gov](mailto:victor.chan@cpuc.ca.gov)>; [CKolosoov@winston.com](mailto:CKolosoov@winston.com); [jadarneylane@gswater.com](mailto:jadarneylane@gswater.com); [Jon.Pierotti@GSWater.com](mailto:Jon.Pierotti@GSWater.com); Ferguson, Charles <[Charles.Ferguson@cpuc.ca.gov](mailto:Charles.Ferguson@cpuc.ca.gov)>; Odell, Eileen <[Eileen.Odell@cpuc.ca.gov](mailto:Eileen.Odell@cpuc.ca.gov)>; Ormond, Jamie <[Jamie.Ormond@cpuc.ca.gov](mailto:Jamie.Ormond@cpuc.ca.gov)>; Ho, Jeremy <[Jeremy.Ho@cpuc.ca.gov](mailto:Jeremy.Ho@cpuc.ca.gov)>; Williams, Lesley <[Lesley.Williams@cpuc.ca.gov](mailto:Lesley.Williams@cpuc.ca.gov)>; Rauschmeier, Richard <[richard.rauschmeier@cpuc.ca.gov](mailto:richard.rauschmeier@cpuc.ca.gov)>; [JKarp@Winston.com](mailto:JKarp@Winston.com)  
**Cc:** ALJ Process <[alj\\_process@cpuc.ca.gov](mailto:alj_process@cpuc.ca.gov)>; ALJ Docket Office <[ALJ\\_Docket\\_Office@cpuc.ca.gov](mailto:ALJ_Docket_Office@cpuc.ca.gov)>; ALJ\_Support ID <[alj\\_supportid@cpuc.ca.gov](mailto:alj_supportid@cpuc.ca.gov)>  
**Subject:** A.20-07-012; E-Mail Ruling Noticing Remote Public Participation Hearings for Golden State Water Company's General Rate Case for Years 2022-2024

To the Parties:

This email ruling sets the remote public participation hearings (PPHs) in Golden State Water Company's (Golden State's) General Rate Case Application (GRC Application), Application (A.) 20-07-012, using live streaming and telephonic services, and directs Golden State to provide customer notice of the remote PPHs. The PPHs are an opportunity for Golden State's customers to communicate directly with the Commission regarding the revenue and rate base changes that Golden State proposes in its GRC Application.

While we remain committed to providing customers with a variety of accessible forums to provide input regarding Golden State's GRC Application, at this time it remains unclear when it will be safe to resume public gatherings. With due consideration to these safety concerns, this ruling sets remote PPHs for this proceeding. Details regarding how to participate in these remote PPHs are described below. Written public comments may also be provided at any time during the proceeding using the "Add Public Comment" button on the "Public Comment" tab of the Docket Card for A.20-07-12, available at [www.cpuc.ca.gov/A2007012Comments](http://www.cpuc.ca.gov/A2007012Comments).

Date	Time	Details
May 25, 2021	1:30 pm	Phone number: <b>800-857-1917</b> Passcode: 7218384 (English); 8147204
May 25, 2021	6:30 pm	(Español) Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>
May 26, 2021	1:30 p.m.	Phone number: <b>800-857-1917</b> Passcode: 7218384 (English); 8147204 (Español) Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>
May 26, 2021	6:30 p.m.	
May 27, 2021	1:30 p.m.	Phone number: <b>800-857-1917</b> Passcode: 7218384 (English); 8147204 (Español) Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>
May 27, 2021	6:30 p.m.	

The May 25 PPHs will be devoted to Golden State’s Region 1 customers; May 26 PPHs to Region 2 customers; and May 27 PPHs to Region 3 customers. Golden State and the Public Advocates Office will be permitted five minutes apiece in each PPH to make presentations.

Participants may observe the PPH via the webcast information provided above. To provide public comment, participants must use the toll-free telephone number and participant code noted above. When it is time for public comment, the Administrative Law Judge will make an announcement through the telephone line for those who wish to speak. Participants who wish to speak must then press “star one” to alert the operator, who will then queue the speakers one-at-a-time and announce each speaker’s name at the allotted time.

**1. Direct Mailing Notice**

Golden State shall prepare a direct mail notice informing its customers of these PPHs and provide a draft of the notice to the Commission’s Public Advisor’s Office. The draft notice shall inform Golden State’s customers about the upcoming remote PPHs, including the purpose of the PPHs, a summary of the

relief that Golden State is requesting in this Application, as well as the date, time, and how to participate in the streaming and telephonic services for the remote PPHs. The Public Advisor's Office may alter or require changes to the direct mail notice.

After the Public Advisor's Office approves the language in the direct mail notice, Golden State shall mail the notice to all its customers. To the extent that any customers are billed electronically via the Internet, notice to those customers may be given electronically. Where customer email addresses are available, Golden State shall also provide the notice through direct email communication.

With each notice it sends by mail or email to an individual customer, Golden State shall include a copy of an appropriate Fact Sheet, prepared by the Commission for each customer.

## **2. Public Notice**

Pursuant to Rule 13.1(c) of the California Public Utilities Commission's Rules of Practice and Procedure, Golden State shall also cause the approved notice to be published in one or more newspapers of general circulation in each of Golden State's rate areas and service regions, not less than five days before the first PPH listed above. Golden State shall also prominently post a notice of the PPHs on its website and in all its offices where customers encounter a Golden State customer service representative.

Golden State shall also provide the Public Advisor's Office, not later than five days prior to the first PPH, a letter verifying that it has complied with the customer notice requirement. The compliance letter shall state the date(s) notices were sent to customers, the method used, and the approximate number of customers notified. One copy of the actual notice shall be attached. The compliance letter shall also provide the dates and locations of publication and posting.

Therefore, **IT IS RULED:**

1. The schedule for public participation hearings is as set forth above and adopted.
2. Golden State Water Company shall provide notice to the public and its individual customers of the public participation hearings as set directed above.
3. Golden State Water Company, no less than five days before May 25, 2021, shall provide the Commission's Public Advisors Office a letter certifying that notice of the public participation hearings has been sent as directed in this ruling to its individual customers and posted in its offices as prescribed above.

**THE DOCKET OFFICE SHALL FORMALLY FILE THIS RULING.**

Dated May 6, 2021, at San Francisco, California.

Charles Ferguson  
Administrative Law Judge  
California Public Utilities Commission  
[charles.ferguson@cpuc.ca.gov](mailto:charles.ferguson@cpuc.ca.gov)

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