



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

FILED
07/21/21
02:51 PM

Order Instituting Rulemaking Evaluating the
Commission's 2010 Water Action Plan
Objective of Achieving Consistency between
Class A Water Utilities' Low-Income Rate
Assistance Programs, Providing Rate Assistance
to All Low – Income Customers of Investor-
Owned Water Utilities, and Affordability.

R.17-06-024
(filed June 29, 2017)

**LIBERTY UTILITIES (PARK WATER) CORP. (U 314-W) AND LIBERTY UTILITIES
(APPLE VALLEY RANCHOS WATER) CORP. (U 346-W) JOINT COMPLIANCE FILING**

Tiffany Thong
Liberty Utilities (California)
Manager, Rates and Regulatory Affairs
9750 Washburn Road
Downey, CA 90241
Phone: (562) 805-2088
Email: Tiffany.Thong@libertyutilities.com

July 21, 2021

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking Evaluating the Commission’s 2010 Water Action Plan Objective of Achieving Consistency between Class A Water Utilities’ Low-Income Rate Assistance Programs, Providing Rate Assistance to All Low – Income Customers of Investor-Owned Water Utilities, and Affordability.

R.17-06-024
(filed June 29, 2017)

**LIBERTY UTILITIES (PARK WATER) CORP. (U 314-W) AND LIBERTY UTILITIES
(APPLE VALLEY RANCHOS WATER) CORP. (U 346-W) JOINT COMPLIANCE FILING**

Pursuant to Administrative Law Judge Camille Watts-Zagha’s Ruling, Liberty Utilities (Park Water) Corp. (U 314-W) (“Liberty”), and Liberty Utilities (Apple Valley Ranchos Water) Corp. (U 346-W) (“Liberty”) provide the attached responses (*see* Attachment A and B) to the Commission’s direction to provide the following information:

File the public version of the reports that have been made to the Water Division pursuant to the Phase 2 scoping memo in a PDF/A compliant format, beginning with the June 12, 2020 reports.

Dated: July 21, 2021

Respectfully submitted,

/s/ Tiffany Thong

Tiffany Thong
Liberty Utilities (California)
Manager, Rates and Regulatory Affairs
9750 Washburn Road
Downey, CA 90241
Phone: (562) 805-2088
Email: Tiffany.Thong@libertyutilities.com

Attachment A

Liberty Utilities (Park Water) Corp.



Liberty Utilities (Park Water) Corp.
9750 Washburn Road
Downey, CA 90241-7002
Tel: 562-923-0711
Fax: 562-861-5902

July 21, 2021

DATA REQUEST RESPONSE

LIBERTY UTILITIES (PARK WATER) CORP.

Subject Matter: Monthly reporting requested in Rulemaking 17-06-024

Requesting Party: California Public Utilities Commission, Water Division
Water.Division@cpuc.ca.gov

Report Period Ended: June 30, 2021

Liberty Utilities (Park Water) Corp. (“Liberty”) provides this response pursuant to the *Second Amended Scoping Memo and Ruling of Assigned Commissioner and Administrative Law Judge Directing Comments to Consider Potential Commission Response to COVID-19* (“Second Amended Scoping Memo”) dated June 2, September 16, and September 28, 2020 in Rulemaking 17-06-024.

REQUEST NO. 1:

Number of customers requesting bill assistance.

RESPONSE:

Please see Attachment 1. The data provided shows the number of customers that have requested and been granted bill payment extensions and bill revenue adjustments.

REQUEST NO. 2:

Number of newly enrolled customers to your low-income rate assistance program.

RESPONSE:

Please see Attachment 2.

REQUEST NO. 3:

Number of overall enrolled customers in your low-income rate assistance program.

RESPONSE:

Please see Attachment 3.

REQUEST NO. 4:

Number of customers late or behind on their bill.

RESPONSE:

Please see Attachment 4. Pursuant to Tariff Rule No. 11, Section B.1.a., bills are considered past due if not paid within 19 days from the date of mailing. The data provided shows the number of customers with greater than 30 days past due bills for Customer Assistance Program (“CAP”) and non-CAP customers, including the average, median, minimum, and maximum arrearages, and the overall arrearage amount for the period as of June 30, 2021.

REQUEST NO. 5:

Average arrearage amount.

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 6:

Median arrearage amount.

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 7:

Range of arrearage amount.

Liberty Utilities (Park Water) Corp.

July 21, 2021

Page 2

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 8:

Overall arrearage amount.

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 9:

Number of customers making partial payments.

RESPONSE:

Please see the response to Request No. 1 for the number of customers with payment arrangements (customers making partial payments).

This completes the response to the reporting required by the Second Amended Scoping Memo. Please contact me if you have any questions.

Sincerely,

LIBERTY UTILITIES (PARK WATER) CORP.

/s/ Tiffany Thong

TIFFANY THONG

Manager, Rates and Regulatory Affairs

(562) 923-0711

Tiffany.Thong@libertyutilities.com

Cc: Stephen St. Marie

Stephen.St.Marie@cpuc.ca.gov

Attachment B

Liberty Utilities (Apple Valley Ranchos Water) Corp.



Liberty Utilities (Apple Valley Ranchos Water) Corp.
21760 Ottawa Road
Apple Valley, CA 92308-6533
Tel: 760-247-6484
Fax: 760-247-1654

July 21, 2021

DATA REQUEST RESPONSE

LIBERTY UTILITIES (APPLE VALLEY RANCHOS WATER) CORP.

Subject Matter: Monthly reporting requested in Rulemaking 17-06-024

Requesting Party: California Public Utilities Commission, Water Division
Water.Division@cpuc.ca.gov

Report Period Ended: June 30, 2021

Liberty Utilities (Apple Valley Ranchos Water) Corp. (“Liberty”) provides this response pursuant to the *Second Amended Scoping Memo and Ruling of Assigned Commissioner and Administrative Law Judge Directing Comments to Consider Potential Commission Response to COVID-19* (“Second Amended Scoping Memo”) dated June 2, September 16, and September 28, 2020 in Rulemaking 17-06-024.

REQUEST NO. 1:

Number of customers requesting bill assistance.

RESPONSE:

Please see Attachment 1. The data provided shows the number of customers that have requested and been granted bill payment extensions and bill revenue adjustments.

REQUEST NO. 2:

Number of newly enrolled customers to your low-income rate assistance program.

RESPONSE:

Please see Attachment 2.

REQUEST NO. 3:

Number of overall enrolled customers in your low-income rate assistance program.

RESPONSE:

Please see Attachment 3.

REQUEST NO. 4:

Number of customers late or behind on their bill.

RESPONSE:

Please see Attachment 4. Pursuant to Tariff Rule No. 11, Section B.1.a., bills are considered past due if not paid within 19 days from the date of mailing. The data provided shows the number of customers with greater than 30 days past due bills for Customer Assistance Program (“CAP”) and non-CAP customers, including the average, median, minimum, and maximum arrearages, and the overall arrearage amount for the period as of June 30, 2021.

REQUEST NO. 5:

Average arrearage amount.

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 6:

Median arrearage amount.

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 7:

Range of arrearage amount.

Liberty Utilities (Apple Valley Ranchos Water) Corp.

July 21, 2021

Page 2

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 8:

Overall arrearage amount.

RESPONSE:

Please see the response to Request No. 4.

REQUEST NO. 9:

Number of customers making partial payments.

RESPONSE:

Please see the response to Request No. 1 for the number of customers with payment arrangements (customers making partial payments).

This completes the response to the reporting required by the Second Amended Scoping Memo. Please contact me if you have any questions.

Sincerely,

LIBERTY UTILITIES (APPLE VALLEY RANCHOS WATER) CORP.

/s/ Tiffany Thong

TIFFANY THONG

Manager, Rates and Regulatory Affairs

(562) 923-0711

Tiffany.Thong@libertyutilities.com

Cc: Stephen St. Marie

Stephen.St.Marie@cpuc.ca.gov