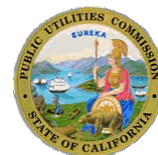


**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**



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Order Instituting Rulemaking to Examine  
Electric Utility De Energization of Power  
Lines in Dangerous Conditions.

R.18-12-005  
(Filed December 13, 2018)

**JOINT WORKING GROUP REPORT OF SOUTHERN CALIFORNIA EDISON  
COMPANY (U 338-E), PACIFIC GAS AND ELECTRIC COMPANY (U 39-E), AND  
SAN DIEGO GAS & ELECTRIC COMPANY (U 902-E)**

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November 29, 2021

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Southern California Edison Company (“SCE”), Pacific Gas and Electric Company (“PG&E”), and San Diego Gas & Electric Company (“SDG&E”) (collectively, “Joint Utilities”), respectfully submit the Joint Working Group Report Pursuant to Commission Decision 21-06-014, attached hetero as attachment A.

Respectfully submitted,

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November 29, 2021

**Attachment A**  
**Joint Working Group Report**

**Report of Pacific Gas and Electric Company (PG&E), Southern California Edison Company (SCE), and San Diego Gas & Electric Company (SDG&E) Regarding August 18th, 2021 Meeting of the Joint Utility Public Safety Power Shutoff Working Group, Pursuant to Ordering Paragraph (OP) 4 of Decision 21-06-014**

**Introduction**

In Decision 21-06-014, the California Public Utilities Commission (CPUC or Commission) created a collaborative effort among the three large California investor-owned electric utilities (jointly, the IOUs)<sup>1</sup> to provide a forum to “share all lessons learned and best practices” pertaining to a variety of topics.<sup>2</sup> This collaborative effort is known as the Joint Utility Public Safety Power Shutoff Working Group. D.21-06-014 requires the IOUs to serve and file a report within 14 days after each meeting that includes, at a minimum, the date/time, attendees, topics discussed, and action items for each utility.<sup>3</sup> This report provides the required data in compliance with D.21-06-014.

**Description of November 15, 2021 Meeting**

Meeting Date and Time:

November 15, 2021, 1:00 PM to 3:30 PM

Attendees:

| <b>PG&amp;E</b>   | <b>SDG&amp;E</b>   | <b>SCE</b>  |
|---|--|---|
| <ul style="list-style-type: none"> <li>• Vanessa Bryan</li> <li>• Shawn Holder</li> <li>• Alex Ma</li> <li>• Spencer Olinek</li> <li>• Julie Tan</li> <li>• Kevin Benson</li> <li>• Kenneth Lee</li> <li>• Elise Hunter</li> <li>• Bill Jubb</li> <li>• Andrew Ace</li> <li>• Angie Gibson</li> <li>• Bill Card</li> <li>• Robert Cupp</li> <li>• Gareth Stamp</li> </ul> | <ul style="list-style-type: none"> <li>• Jonathan Woldemariam</li> <li>• Sarah Almujaheed</li> <li>• Brendon Blockowicz</li> <li>• Brian D’Agostino</li> <li>• Mona Freels</li> <li>• Shaun Gahagan</li> <li>• Katie Mauer</li> <li>• Augie Ghio</li> <li>• Robert Henderson</li> <li>• Richard Hinrichs</li> <li>• Jon Kochik</li> <li>• David Lawrence</li> <li>• Chris Lyons</li> <li>• Elaine Mezta</li> <li>• Shewit Woldegiorgis</li> <li>• Joseph Britton</li> <li>• Jennifer Summer</li> </ul> | <ul style="list-style-type: none"> <li>• Beena Morar</li> <li>• Breanna Medina</li> <li>• David Kaintz</li> <li>• Erik Takayesu</li> <li>• Jessica Lim</li> <li>• Marissa Blunski</li> <li>• Natalie Mendez</li> <li>• Robert Stiens</li> <li>• Tom Brady</li> <li>• William Wojciak</li> <li>• Ranbir Sekhon</li> <li>• Sanjum Punia</li> <li>• Reggie Kumar</li> <li>• Andre Ramirez</li> <li>• Ellecia Purvis</li> <li>• Maria Rios</li> </ul> |

<sup>1</sup> The IOUs are PG&E, SCE and SDG&E.

<sup>2</sup> See for example, D.21-06-014, Ordering Paragraphs 3, 13, 14 ,17.

<sup>3</sup> D.21-06-014, Ordering Paragraph 4.

## Topics Discussed:

1. Welcome and brief review of October meeting
2. Review of October working group report and PSPS preparedness report
  - a. As the host of the October meeting, SCE discussed filing the October working group report and each IOU briefly discussed their respective PSPS preparedness reports.
3. Sub-committee reports on progress
  - a. External Engagement – Discussed final decision to consolidate sub-committee with Customer Experience. First consolidated meeting was held on November 9 and the consolidated committee will continue to meet bi-weekly. October meeting focused on notifications to public safety partners and lessons learned during recent PSPS events for SCE and PG&E. Discussed IOUs providing back-up power during PSPS to critical facilities and infrastructure customers as an exception on a case-by-case basis.
  - b. Customer Experience – October and November meetings focused on OP 11. AFN 2022 plan development is progressing; held three meetings to date with the collaborative planning team. IOU web teams met in November to discuss benchmarking practices and will continue to meet separately. IOU web teams plan to share their discussions with the broader Customer Experience sub-committee. Discussed how each IOU is calculating customers that were notified but not de-energized. Next meeting will explore IOU efforts in meeting requirements to contact building manager of multi-family buildings in AFN communities.
  - c. Emergency Management – Provided an overview of October meeting, which focused on OPs 15, 23 and 24. Also shared best practices regarding integration of SEMS framework into de-energization protocols and what training curriculums each IOU is using. Next meeting will focus on discussing best practices regarding each IOU's PSP portal.
  - d. PSPS Operations – Last meeting discussed interpretation and alignment on OP 2; agreement by all IOUs that OP 2 has been met. Discussed PG&E's EOC and PSPS support during events. conduct a deep dive of each respective PSPS organizational structure, and continued discussion of EOC support will be the focus of the next meeting on November 19.
  - e. Regulatory – Last meeting discussed PSPS preparedness reports, which each IOU submitted to the CPUC on October 26. Met with the PSPS Operations sub-committee on October 26 to discuss risk-benefit analysis as required by OPs 1 and 2. Discussed how to demonstrate improvement.
4. PG&E Public Safety Partner Portal Gap Analysis
  - a. PG&E shared lessons learned from its PSP portal that included areas in its process that aided in its successful implementation as well as opportunities for improvement, trainings that have been held monthly since 2020 that give portal users hands-on experience, and technological challenges such as mobile scaling and using plain language to improve user experience.
5. PSPS post-event report
  - a. SCE discussed implementation of the CPUC's final reporting template amid back-to-back October activations. Also discussed looking for automation opportunities to streamline the substantial report process.

- b. Identifying AFN customers other than those on Medical Baseline proved to be challenging.
  - c. IOUs discussed practices for notifications past any “curfew.”
  - d. IOUs discussed processes for capturing data used in decisions to de-energize during PSPS events.
6. Records Retention Policy:
  - a. Each IOU discussed their initial thoughts on how and where to store records for OPs 34, 39, 42, and 44.
7. Palantir/Foundry Platform in PPS Operations
  - a. PG&E and SCE discussed their experiences using Palantir’s Foundry platform in their PPS operations, including automating several functions, ease of use, hosting capabilities, and training their workforce to become in-house support.
8. Closing roundtable

Action Items:

1. IOUs to schedule a separate meeting to discuss PPS post-season report template
2. Discuss sub-committee assignment for OPs 34, 39, 42, and 44
3. Next meeting to be hosted by PG&E with a suggested date of Wednesday, December 15