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**FILED**

01/31/22  
04:59 PM

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

In the Matter of the Application of CALIFORNIA WATER SERVICE COMPANY (U60W), a California corporation, for an order (1) authorizing it to increase rates for water service by \$80,484,801 or 11.1% in test year 2023, (2) authorizing it to increase rates on January 1, 2024 by \$43,582,644 or 5.4%, and ((3) authorizing it to increase rates on January 1, 2025 by \$43,197,258 or 5.1% in accordance with the Rate Case Plan, and (4) adopting other related rulings and relief necessary to implement the Commission's ratemaking policies.

Application 21-07-002

**E-MAIL RULING NOTICING REMOTE PUBLIC PARTICIPATION HEARINGS**

Dated January 31, 2022, at San Francisco, California.

/s/ CHARLES FERGUSON

Charles Ferguson  
Administrative Law Judge

**From:** Ferguson, Charles <[Charles.Ferguson@cpuc.ca.gov](mailto:Charles.Ferguson@cpuc.ca.gov)>

**Sent:** Monday, January 31, 2022 1:53 PM

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**Subject:** A.21-07-002; E-MAIL RULING NOTICING REMOTE PUBLIC PARTICIPATION HEARINGS FOR CALIFORNIA WATER SERVICE COMPANY'S GENERAL RATE CASE FOR YEARS 2023 - 2025

To the Parties and Service List:

This email ruling sets the remote public participation hearings (PPHs) in California Water Service Company's (Cal Water's) General Rate Case Application (GRC Application), Application (A.) 21-07-002, using live streaming and telephonic services, and directs Cal Water to provide customer notice of the remote PPHs. The PPHs are an opportunity for Cal Water's customers to communicate directly with the Commission regarding the revenue and rate base changes that Cal Water proposes in its GRC Application.

While we remain committed to providing customers with a variety of accessible forums to provide input regarding Cal Water's GRC Application, at this time it remains unclear when it will be safe to resume public gatherings. With due consideration to these safety concerns, this ruling sets remote PPHs for this proceeding. Details regarding how to participate in these remote PPHs are described below. Written public comments may also be provided at any time during the proceeding using the "Add Public Comment" button on the "Public Comment" tab of the Docket Card for A.21-07-002, available at [apps.cpuc.ca.gov/c/A2107002](https://apps.cpuc.ca.gov/c/A2107002).

Date	Time	Details
<b>April 4, 2022</b>	5:30 pm	Phone number: <b>800-857-1917</b> Passcode: 7218384 Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>  Primary focus on: Chico and Oroville customers
<b>April 5, 2022</b>	5:30 pm	Phone number: <b>800-857-1917</b> Passcode: 7218384 Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>  Primary focus on: Dominguez and Hermosa-Redondo customers
<b>April 6, 2022</b>	5:30 pm	Phone number: <b>800-857-1917</b> Passcode: 7218384 Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>  Primary focus on: Antelope Valley, Bay Area, Bear Gulch, Selma, and Westlake customers
<b>April 8, 2022</b>	5:30 pm	Phone number: <b>800-857-1917</b> Passcode: 7218384 Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a>  Primary focus on: Kern River Valley customers

<p><b>April 18, 2022</b></p>	<p>5:30 pm</p>	<p>Phone number: <b>800-857-1917</b>                      Passcode: 7218384                      Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a></p> <p>Primary focus on: Bakersfield, Stockton, and Salinas Valley customers</p>
<p><b>April 19, 2022</b></p>	<p>5:30 pm</p>	<p>Phone number: <b>800-857-1917</b>                      Passcode: 7218384                      Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a></p> <p>Primary focus on: Coast Springs, Dixon, East Los Angeles, Livermore, and Marysville customers</p>
<p><b>April 20, 2022</b></p>	<p>5:30 pm</p>	<p>Phone number: <b>800-857-1917</b>                      Passcode: 7218384                      Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a></p> <p>Primary focus on: Los Altos, Palos Verdes, Visalia, and Willows customers</p>
<p><b>April 22, 2022</b></p>	<p>2:30 pm</p>	<p>Phone number: <b>800-857-1917</b>                      Passcode: 7218384 (English)                      Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a></p> <p>Primary focus on: Customers unable to attend any of the above public participation hearings</p>

<p><b>April 25, 2022</b></p>	<p>5:30 pm</p>	<p>Phone number: <b>800-857-1917</b>                  Passcode: 7218384                  Webcast: <a href="http://www.adminmonitor.com/ca/cpuc/">www.adminmonitor.com/ca/cpuc/</a></p> <p>Primary focus on: Customers unable to attend any of the above public participation hearings</p>
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Participants may observe the PPH via the webcast information provided above. To provide a public comment, participants must use the toll-free telephone number and participant code noted above. When it is time for public comment, the Administrative Law Judge will make an announcement through the telephone line for those who wish to speak. Participants who wish to speak must then press “star one” to alert the operator, who will then queue the speakers one-at-a-time and announce each speaker’s name at the allotted time.

**1. Bill Insert Notices**

Cal Water shall prepare bill insert notices informing its customers of these PPHs and provide a draft of the notice to the Commission’s Public Advisor’s Office. The draft notice shall inform Cal Water’s customers about the upcoming remote PPHs, including the purpose of the PPHs, a summary of the relief that Cal Water is requesting in this Application, as well as the date, time, and how to participate in the streaming and telephonic services for the remote PPHs. The Public Advisor’s Office may alter or require changes to the bill insert notices.

After the Public Advisor’s Office approves the language in the bill insert notice, Cal Water shall deliver the notice to all its customers. To the extent that any customers are billed electronically via the Internet, notice to those customers may be given electronically. Where customer email addresses are available, Cal Water shall also provide the notice through email communication.

With each notice it sends by mail or email to an individual customer, Cal Water shall include a hyperlink (if notice is electronic) or the URL (if notice is by regular mail) to an appropriate Fact Sheet, prepared by the Commission for each customer.

## 2. Public Notice

Pursuant to Rule 13.1(c) of the California Public Utilities Commission's Rules of Practice and Procedure, Cal Water shall also cause the approved notice to be published in one or more newspapers of general circulation in each of Cal Water's rate areas and service regions, not less than five days before the first PPH listed above. Cal Water shall also prominently post a notice of the PPHs on its website and in all its offices where customers encounter a Cal Water customer service representative.

Cal Water shall also provide the Public Advisor's Office, not later than five days prior to the first PPH, a letter verifying that it has complied with the customer notice requirement. The compliance letter shall state the date(s) notices were sent to customers, the method used, and the approximate number of customers notified. One copy of the actual notice shall be attached. The compliance letter shall also provide the dates and locations of publication and posting.

Therefore, **IT IS RULED:**

1. The schedule for public participation hearings is as set forth above and adopted.
2. California Water Service Company shall provide notice to the public and its individual customers of the public participation hearings as directed above.
3. California Water Service Company, no less than five days before April 4, 2022, shall provide the Commission's Public Advisors Office a letter certifying that notice of the public participation hearings has been sent as directed in this ruling to its individual customers and posted in its offices as prescribed above.

**THE DOCKET OFFICE SHALL FORMALLY FILE THIS RULING.**

Charles Ferguson  
Administrative Law Judge  
California Public Utilities Commission  
[charles.ferguson@cpuc.ca.gov](mailto:charles.ferguson@cpuc.ca.gov)

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