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R2010002

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking to Consider Regulating Telecommunications Services Used by Incarcerated People.

Rulemaking 20-10-002

**ADMINISTRATIVE LAW JUDGE'S RULING
DIRECTING SUBMITTAL OF CONTRACTS TO PROVIDE
INCARCERATED PERSON'S CALLING SERVICES IN CALIFORNIA**

Summary

As discussed in the May 20, 2022 *Assigned Commissioner's Ruling Amending Phase II Scope and Schedule and Directing Testimony*, providers of incarcerated person's calling services (IPCS) are directed to submit to the California Public Utilities Commission (Commission) all contracts for provision of such services in California, including video calling services, on an ongoing basis. All providers of IPCS services in California, including the following companies, are directed to submit this information no later than July 26, 2022, using the Commission's secure File Transfer Protocol (FTP) Kiteworks system:

- a. Securus Technologies, LLC;
- b. Global Tel*Link d/b/a ViaPath Technologies;
- c. Inmate Calling Solutions, LLC d/b/a IC Solutions;
- d. Network Communications International Corp. d/b/a NCIC Inmate Communications;
- e. Pay Tel Communications Inc.;
- f. Public Communications Services, Inc. d/b/a ViaPath Technologies;

- g. Telmate, LLC d/b/a ViaPath Technologies; and
- h. Value-Added Communications, Inc. d/b/a ViaPath Technologies.

Files shall be transmitted using the secure FTP Kiteworks system to Kim Hua (kim.hua@cpuc.ca.gov) as described at the June 16, 2022 workshop and in Attachment 1 to this ruling.

The Commission will permit individuals with signed and filed Protective Orders in this proceeding to view and download submitted contracts.¹ Note that signed, filed Protective Orders pertain to individuals, not organizations, and must include any support personnel that may be handling documents marked as confidential.

Providers shall carefully review the Commission's General Order 66-D prior to submitting contracts in response to this ruling.² Providers shall use restraint in their claims of confidentiality when submitting the contracts. Specifically, providers shall limit their claims of confidentiality to the paragraph or sentence scale, rather than asserting that entire pages or documents are confidential. This is appropriate given that the contracts we request address incarceration facilities under government jurisdiction and will generally already be available in the public domain.

Finally, providers shall submit contract amendments and any new contracts on an ongoing basis.

¹ See Appendix 1 to the November 29, 2021 *Assigned Commissioner's Scoping Memo and Ruling Extending Statutory Deadline*.

² Available as of May 16, 2022 at: <https://www.cpuc.ca.gov/Home/Proceedings-and-Rulemaking/CPUC-general-orders>.

IT IS RULED that:

1. All providers of incarcerated person's calling services (IPCS) in California – including Securus Technologies, LLC; Global Tel*Link d/b/a ViaPath Technologies; Inmate Calling Solutions, LLC d/b/a IC Solutions; Network Communications International Corp. d/b/a NCIC Inmate Communications; Pay Tel Communications Inc.; Public Communications Services, Inc. d/b/a ViaPath Technologies; Telmate, LLC d/b/a ViaPath Technologies; and Value-Added Communications, Inc. d/b/a ViaPath Technologies – shall submit to the California Public Utilities Commission all contracts for provision of IPCS in California, including video calling services, on an ongoing basis.

2. Incarcerated person's calling services providers shall submit this information to Kim Hua (Kim.Hua@cpuc.ca.gov) no later than July 26, 2022, using the California Public Utilities Commission's secure File Transfer Protocol Kiteworks system, and shall use the naming protocol described in Attachment 1.

3. Incarcerated person's calling services (IPCS) providers shall submit any and all contract amendments and new contracts addressing California IPCS, including video services, to the California Public Utilities Commission (Commission) on an ongoing basis using the Commission's secure File Transfer Protocol Kiteworks system, addressing the transmittal to Kim Hua (Kim.Hua@cpuc.ca.gov) and using the naming protocol described in Attachment 1.

4. When submitting the contracts, incarcerated person's calling services providers shall limit their claims of confidentiality to the paragraph or sentence scale, rather than asserting that entire pages or entire documents are confidential.

Dated June 22, 2022, at San Francisco, California.

/s/ CATHLEEN A. FOGEL

Cathleen A. Fogel
Administrative Law Judge

ATTACHMENT 1