



ALJ/MMV/fzs 1/6/2023

FILED

01/06/23

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A2210004

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

In the Matter of Application of the Ponderosa Telephone Co. (U1014C) to Modify Intrastate Revenue Requirement and Rate Design and Adjust Selected Rates.

Application 22-10-004

**ADMINISTRATIVE LAW JUDGE’S RULING
SETTING PUBLIC PARTICIPATION HEARING**

This Ruling schedules one remote/virtual public participation hearing (PPH) on February 8, 2023 in this proceeding. The PPH is an opportunity for the customers of Ponderosa Telephone Co. (Ponderosa) to communicate directly with the Commission regarding the revenue and rate design changes proposed in Ponderosa’s GRC Application.

1. Public participation hearing

The schedule for the PPH is as follows:

DATE	TIME
February 8, 2023	Starting at 6:00 p.m.

The following is the information to access the PPH:

<p>Telephone number to comment publicly and/or listen during the PPH: 1-800-857-1917 English Passcode: 1767567# Press *1 to inform the operator that you want to comment</p>	<p>Website to view the PPHs and to access the video recording after the PPHs: www.adminmonitor.com/ca/cpuc</p>
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Public Officials wishing to speak at the PPHs should provide the telephone operator with their name, title, and governmental entity. Based on the number of participants waiting to comment, the Administrative Law Judge (ALJ) may limit an individual's comment time.

Updates and further information regarding the PPHs are available at cpuc.ca.gov/pph. Documents filed in this proceeding are available and the court reporters' transcripts of statements made during the PPHs will be made available through the Docket Card on the Commission's website at Docket Card - <https://apps.cpuc.ca.gov/p/A2210004>. Written public comments may be provided at any time during this proceeding through the Add Public Comment tab on the Commission's website at <https://apps.cpuc.ca.gov/c/A2210004>.

2. Directives

This ruling directs the Ponderosa to assist in the outreach and promotion of the PPH.

By no later than five business days prior to the PPH, Ponderosa shall provide to the Public Advisor's Office the name, title, and telephone number of at least one senior customer service representative who can be reached by customers during the PPH for individual service, including billing issues. The representative information provided to the Public Advisor's Office may be publicly posted or announced during the PPH.

Ponderosa is directed to:

- Include notice of the PPH as a written insert with a mailed bill to customers that currently receive bills via the United States Postal Service. The draft notice shall inform customers about the upcoming remote PPH, including the purpose of the remote PPH, and a summary of the relief that Ponderosa is requesting in its

- application. The notice must provide the details about how to view the remote PPH and how to participate (*see* paragraph 1 of this ruling). Ponderosa shall provide a draft notice to the Public Advisor's Office within 10 days of the issuance of this ruling, and the Public Advisor's Office may modify the draft notice;
- Send an e-mail message to all customers that elect to receive their bills via e-mail. The subject line of the e-mail must clearly notify the recipient that the PPH will be held in this proceeding. The draft notice shall inform customers about the upcoming remote PPH, including the purpose of the remote PPH, and a summary of the relief that Ponderosa is requesting in its application. The notice must provide the details about how to view the remote PPH and how to participate (*see* paragraph 1 of this ruling). Ponderosa shall provide a draft notice to the Public Advisor's Office within 10 days of the issuance of this ruling, and the Public Advisor's Office may modify the draft notice;
 - Send a text message to all customers that elect to receive their bills via text. Ponderosa shall provide a draft notice to the Public Advisor's Office within 10 days of the issuance of this ruling, and the Public Advisor's Office may modify the draft notice;
 - Publicize the PPH on all social media platforms used by Ponderosa; and
 - Post notice of the PPH on the Ponderosa's website in a prominent location so that customers can easily access the notice.

Each form of notice described above shall state that the PPH are remote and are not in-person or in a physical location.

By no later than five days prior to the remote PPH, Ponderosa shall file a letter with the Public Advisor's Office verifying that it has complied with all directives set forth above and attaching a copy of the notice for each

communication method (compliance letter). For each communication method described above, the letter shall state the dates the company sent the notice to customers, the approximate number of customers notified, and the geographic location covered.

3. Summary of Party Positions

Given that the stated purpose of the PPH is to solicit public feedback, and parties have other opportunities to present their opinions, individual parties shall not make presentations at the PPH. However, parties are asked to meet and confer and develop a one-page summary in easily understand terms, without jargon, of their positions on the issues that are in the scope of this proceeding, which the ALJ may read or otherwise make available at the PPH.

The summaries shall be filed and served by no later than January 13, 2023. As already stated, the summaries shall be no longer than one page, using Garamond font in size 12, with 1.5 spacing between lines. Parties are allowed a second page to provide members of the public with a URL to access their positions on this proceeding. These summaries will be posted on the Public Advisor's Office's website at cpuc.ca.gov/pph/ for customers to review prior to the hearing.

IT IS RULED.

Dated January 6, 2023, at San Francisco, California.

/s/ MARGERY L. MELVIN

Margery L. Melvin
Administrative Law Judge