

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



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R1807005

Order Instituting Rulemaking to Consider New
Approaches to Disconnections and
Reconnections to Improve Energy Access and
Contain Costs.

Rulemaking 18-07-005
(Filed July 12, 2018)

**DISCONNECTION SETTLEMENT MONTHLY REPORT OF
SOUTHERN CALIFORNIA GAS COMPANY (U 904 G)**

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April 20, 2023

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.

Rulemaking 18-07-005
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**DISCONNECTION SETTLEMENT MONTHLY REPORT OF
SOUTHERN CALIFORNIA GAS COMPANY (U 904 G)**

Pursuant to the 2014 Disconnection Settlement Agreement, Decision (D.) 14-06-036, and D.18-12-013 Ordering Paragraph 6, Southern California Gas Company (SoCalGas) submits its Monthly Disconnection Report for March 2023 (Attachment A). In addition, pursuant to Final Res. E-5169 Ordering Paragraph (OP) 5, SoCalGas hereby reports the requested metrics related to households enrolled in the Medical Baseline Program in the Disconnections Proceeding, R.18-07-005 monthly report (MBL Metrics) (page 31).

Pursuant to Res. M-4849 and SoCalGas's Advice Letter (AL) 5794 and 5794-A, SoCalGas is not including its progress metrics for the Expiration of Emergency Customer Protections Transition Plan. SoCalGas's approved AL establishing the residential and small business customer transition plan proposed to report metrics for up to a year after lifting the COVID-19 Emergency Protections, which SoCalGas has fulfilled.¹

Respectfully submitted on behalf of SoCalGas,

By: /s/ Holly A. Jones
Holly A. Jones

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April 20, 2023

¹ See SoCalGas AL 5794 and 5794-A; Res. M-48-49 (ordering the utilities to extend emergency customer protections through June 30, 2021, with the exception of disconnections for nonpayment, which were extended through September 30, 2021); D.21-06-035, OP 1.

ATTACHMENT A

Section 1 - Payment plans and bill assistance ¹

Payment Plans are defined as all transactions where a customer requests to defer a payment(s) to a future date(s). Payment Plans may also be referred to as a Payment Extension or a Payment Arrangement / Installment.

Number of customers requesting bill assistance					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	18,047	23,580		872	41,627
February 2023	30,466	35,727		1,508	66,193
March 2023	22,984	28,772		1,115	51,756
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers with ongoing payment plans					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	28,343	51,226		776	79,569
February 2023	34,179	61,505		1,175	95,684
March 2023	29,775	57,234		1,167	87,009
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

** In September 2021, began auto-enrollment of customers in the 24 month payment plans as required by Bill Debt OIR

Calculation method revised in January 2021 to include all active plans going forward

All data and statuses (e.g. CARE, Medical Baseline) are a snapshot in time.

Number of customers with < 1 month payment plans ²					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	5,351	6,809		175	12,160
February 2023	10,959	12,542		350	23,501
March 2023	7,013	8,399		218	15,412
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Calculation method revised in January 2021 to include all payment plans going forward

Number of customers with 1 to 3 month payment plans ³					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	6,796	8,774		236	15,570
February 2023	9,570	10,821		380	20,391
March 2023	5,754	6,870		170	12,624
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns
Calculation method revised in January 2021 to include all payment plans going forward

Number of customers with > 3 months payment plans ⁴					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	5,900	7,997		461	13,897
February 2023	9,937	12,364		778	22,301
March 2023	10,217	13,503		727	23,720
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

** In September 2021, began auto-enrollment of customers in the 24 month payment plans as required by Bill Debt OIR
Calculation method revised in January 2021 to include all payment plans going forward

Month	Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider) *	Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)
January 2023		1,979
February 2023		4,118
March 2023		5,330
April 2023		
May 2023		
June 2023		
July 2023		
August 2023		
September 2023		
October 2023		
November 2023		
December 2023		

* SCG is not in possession of this information

R.18-07-005 Attachment B - Report Headings that have been modified in this report:

- ¹ Section 1 - Payment arrangements and bill assistance
- ² Number of customers receiving payment extension of <30 days
- ³ Number of customers with 3 month payment arrangements
- ⁴ Number of customers with 3 month+ payment arrangements

Section 2 - Broken Payment Plans ¹

Payment Plans are defined as all transactions where a customer requests to defer a payment(s) to a future date(s). Payment Plans may also be referred to as a Payment Extension or a Payment Arrangement / Installment.

Number of customers with late or broken payment plans 3 months or less ²					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	4,248	7,354		145	11,602
February 2023	6,491	10,566		269	17,057
March 2023	10,670	15,848		397	26,518
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Calculation method revised in January 2021 to include all payment plans going forward

Number of customers with late or broken payment plans > 3 month ³					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	15,964	10,463		401	26,427
February 2023	14,002	10,899		518	24,901
March 2023	15,866	13,900		682	29,766
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Calculation method revised in January 2021 to include all payment plans going forward

R.18-07-005 Attachment B - Report Headings that have been modified in this report:

¹ Section 2 - Broken payment arrangements

² Number of customers with late or broken 3 month payment arrangements

³ Number of customers with late or broken 3 month+ payment arrangements

Section 3A – Arrearages by Unique Customer Count ¹

Balances more than 30 days are considered in arrears.

Number of customer accounts in arrears ²					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	655,313	571,381		4,686	1,226,694
February 2023	721,277	632,011		6,232	1,353,288
March 2023	992,807	765,946		7,501	1,758,753
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns
Customer accounts are only counted once (unique count) in the oldest aging bucket

Number of unique customer accounts 31-60 days in arrears ³					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	229,155	169,265		1,848	398,420
February 2023	326,589	257,382		3,423	583,971
March 2023	507,044	306,060		3,324	813,104
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns
Customer accounts are only counted once (unique count) in the oldest aging bucket

Number of unique customer accounts 61-90 days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	80,501	69,720		582	150,221
February 2023	78,315	69,913		724	148,228
March 2023	161,650	150,310		1,954	311,960
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

Number of unique customer accounts 91-120 days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	45,743	42,451		316	88,194
February 2023	41,804	38,778		318	80,582
March 2023	51,793	48,055		486	99,848
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

Number of unique customer accounts 121+ days in arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	299,914	289,945		1,940	589,859
February 2023	274,569	265,938		1,767	540,507
March 2023	272,320	261,521		1,737	533,841
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2023	3,333,004	1,272,051		23,267	4,605,055
February 2023	3,123,509	1,138,707		22,319	4,262,216
March 2023	3,493,871	1,364,685		27,048	4,858,556
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2023	91,851	72,988		1,169	164,839
February 2023	123,707	101,176		1,689	224,883
March 2023	100,284	68,753		1,845	169,037
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline *	Total
January 2023	574,943	444,518		3,677	1,019,461
February 2023	736,917	583,212		5,362	1,320,129
March 2023	705,702	559,300		5,228	1,265,002
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

R.18-07-005 Attachment B - Report Headings that have been modified in this report:

¹ Section 3 - Arrearages

² Number of customers in arrears

³ Number of customers xx-xx days in arrears

Section 3B.1 – Arrearages by Days ¹

The balance numbers reflect the aging of arrearage dollar amounts and a unique customer may have arrearages in various aging buckets

Total Dollar amount of Residential Accounts in Arrears – January 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 84,336,206	34%
61-90 days	\$ 30,291,184	12%
91-120 days	\$ 17,172,935	7%
121-150 days ⁵	\$ 14,658,053	6%
151-179 days ⁶	\$ 102,104,893	41%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 248,563,271	100%

⁵ SoCalGas does not have 121-150 days available. Balance is for 121-147 days.

⁶ SoCalGas does not have 151-179 days available. Balance is for over 147 days.

⁷ Total includes customer overpayments and adjustments. This is applicable to all the “Total outstanding receivables” tables.

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – January 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 51,865,786	36%
61-90 days	\$ 17,117,726	12%
91-120 days	\$ 9,087,483	6%
121-150 days ⁵	\$ 7,497,617	5%
151-179 days ⁶	\$ 58,130,242	40%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 143,698,854	100%

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – January 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 32,470,420	31%
61-90 days	\$ 13,173,458	13%
91-120 days	\$ 8,085,452	8%
121-150 days ⁵	\$ 7,160,436	7%
151-179 days ⁶	\$ 43,974,651	42%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 104,864,416	100%

Total Dollar amount of FERA accounts in Arrears – January 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – January 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 511,281	52%
61-90 days	\$ 127,466	13%
91-120 days	\$ 44,651	5%
121-150 days ⁵	\$ 34,605	4%
151-179 days ⁶	\$ 270,403	27%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 988,407	100%

Total Dollar amount of Residential Accounts in Arrears – February 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 209,521,045	52%
61-90 days	\$ 46,753,136	12%
91-120 days	\$ 23,255,778	6%
121-150 days ⁵	\$ 13,194,803	3%
151-179 days ⁶	\$ 106,519,461	27%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 399,244,223	100%

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – February 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 129,002,079	55%
61-90 days	\$ 27,023,966	11%
91-120 days	\$ 12,867,712	5%
121-150 days ⁵	\$ 6,996,927	3%
151-179 days ⁶	\$ 60,032,382	25%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 235,923,067	100%

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – February 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 80,518,966	49%
61-90 days	\$ 19,729,170	12%
91-120 days	\$ 10,388,066	6%
121-150 days ⁵	\$ 6,197,876	4%
151-179 days ⁶	\$ 46,487,079	28%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 163,321,157	100%

Total Dollar amount of FERA accounts in Arrears – February 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – February 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 1,591,152	71%
61-90 days	\$ 229,499	10%
91-120 days	\$ 87,424	4%
121-150 days ⁵	\$ 34,586	2%
151-179 days ⁶	\$ 285,859	13%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 2,228,520	100%

Total Dollar amount of Residential Accounts in Arrears – March 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 132,828,209	31%
61-90 days	\$ 131,866,968	30%
91-120 days	\$ 38,568,532	9%
121-150 days ⁵	\$ 19,825,587	5%
151-179 days ⁶	\$ 111,882,480	26%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 434,971,776	100%

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – March 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 81,847,240	32%
61-90 days	\$ 76,875,523	30%
91-120 days	\$ 22,105,227	9%
121-150 days ⁵	\$ 11,001,984	4%
151-179 days ⁶	\$ 62,749,721	25%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 254,579,696	100%

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – March 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 50,980,969	28%
61-90 days	\$ 54,991,445	30%
91-120 days	\$ 16,463,305	9%
121-150 days ⁵	\$ 8,823,602	5%
151-179 days ⁶	\$ 49,132,759	27%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 180,392,080	100%

Total Dollar amount of FERA accounts in Arrears – March 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – March 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	\$ 1,074,917	43%
61-90 days	\$ 887,462	35%
91-120 days	\$ 170,441	7%
121-150 days ⁵	\$ 68,363	3%
151-179 days ⁶	\$ 299,633	12%
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ 2,500,816	100%

Total Dollar amount of Residential Accounts in Arrears – April 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – April 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – April 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – April 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – April 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – May 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – May 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – May 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – May 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – May 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – June 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – June 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – June 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – June 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – June 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – July 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – July 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – July 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – July 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – July 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – August 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – August 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – August 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – August 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – August 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – September 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – September 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – September 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – September 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – September 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – October 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – October 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – October 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – October 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – October 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – November 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – November 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – November 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – November 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – November 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of Residential Accounts in Arrears – December 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of non-CARE/FERA Accounts in Arrears – December 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Customer accounts in this section are not unique and may have arrearages in various aging buckets

Total Dollar amount of CARE accounts in Arrears – December 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in Arrears – December 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days	N/A	N/A
61-90 days	N/A	N/A
91-120 days	N/A	N/A
121-150 days ⁵	N/A	N/A
151-179 days ⁶	N/A	N/A
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	N/A	N/A

Total Dollar amount of Medical Baseline accounts in Arrears – December 2023		
Number of Days	All Balances	% of Total Outstanding
31-60 days		#DIV/0!
61-90 days		#DIV/0!
91-120 days		#DIV/0!
121-150 days ⁵		#DIV/0!
151-179 days ⁶		#DIV/0!
180+ days	N/A	N/A
Total outstanding receivables in arrears ⁷	\$ -	#DIV/0!

R.18-07-005 Attachment B - Report Headings that have been modified in this report:

¹ Section 3 - Arrearages

Section 3B.2 – Arrearages by Dollar Range ¹

The balance numbers reflect the aging of arrearage dollar amounts and a unique customer may have arrearages in various dollar ranges.

Total Dollar amount of Residential accounts in Arrears by amount owed – January 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 117,789,412	47%
\$501-\$1000	\$ 72,262,953	29%
\$1001-\$2000	\$ 37,807,589	15%
>\$2000	\$ 20,703,316	8%
Total outstanding receivables	\$ 248,563,271	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – January 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 59,748,022	42%
\$501-\$1000	\$ 39,557,913	28%
\$1001-\$2000	\$ 25,987,270	18%
>\$2000	\$ 18,405,649	13%
Total outstanding receivables	\$ 143,698,854	100%

Total Dollar amount of CARE accounts in arrears by amount owed – January 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 58,041,389	55%
\$501-\$1000	\$ 32,705,041	31%
\$1001-\$2000	\$ 11,820,319	11%
>\$2000	\$ 2,297,667	2%
Total outstanding receivables	\$ 104,864,416	100%

Total Dollar amount of FERA accounts in arrears by amount owed – January 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – January 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 347,676	35%
\$501-\$1000	\$ 241,018	24%
\$1001-\$2000	\$ 156,993	16%
>\$2000	\$ 242,720	25%
Total outstanding receivables	\$ 988,407	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – February 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 156,188,153	39%
\$501-\$1000	\$ 120,534,026	30%
\$1001-\$2000	\$ 78,518,818	20%
>\$2000	\$ 44,003,226	11%
Total outstanding receivables	\$ 399,244,223	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – February 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 78,816,342	33%
\$501-\$1000	\$ 67,949,928	29%
\$1001-\$2000	\$ 50,872,345	22%
>\$2000	\$ 38,284,452	16%
Total outstanding receivables	\$ 235,923,067	100%

Total Dollar amount of CARE accounts in arrears by amount owed – February 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 77,371,811	47%
\$501-\$1000	\$ 52,584,098	32%
\$1001-\$2000	\$ 27,646,473	17%
>\$2000	\$ 5,718,774	4%
Total outstanding receivables	\$ 163,321,157	100%

Total Dollar amount of FERA accounts in arrears by amount owed – February 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – February 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 694,877	31%
\$501-\$1000	\$ 593,332	27%
\$1001-\$2000	\$ 382,602	17%
>\$2000	\$ 557,708	25%
Total outstanding receivables	\$ 2,228,520	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – March 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 123,407,108	28%
\$501-\$1000	\$ 134,411,244	31%
\$1001-\$2000	\$ 111,135,318	26%
>\$2000	\$ 66,018,105	15%
Total outstanding receivables	\$ 434,971,776	100%

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – March 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500	\$ 57,403,426	23%
\$501-\$1000	\$ 72,692,369	29%
\$1001-\$2000	\$ 69,181,252	27%
>\$2000	\$ 55,302,649	22%
Total outstanding receivables	\$ 254,579,696	100%

Total Dollar amount of CARE accounts in arrears by amount owed – March 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 66,003,683	37%
\$501-\$1000	\$ 61,718,875	34%
\$1001-\$2000	\$ 41,954,066	23%
>\$2000	\$ 10,715,456	6%
Total outstanding receivables	\$ 180,392,080	100%

Total Dollar amount of FERA accounts in arrears by amount owed – March 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – March 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	\$ 590,223	24%
\$501-\$1000	\$ 766,149	31%
\$1001-\$2000	\$ 558,361	22%
>\$2000	\$ 586,084	23%
Total outstanding receivables	\$ 2,500,816	100%

Total Dollar amount of Residential accounts in Arrears by amount owed – April 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – April 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – April 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – April 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – April 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – May 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – May 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – May 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – May 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – May 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – June 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!

>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – June 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – June 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – June 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – June 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – July 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – July 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – July 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – July 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – July 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – August 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – August 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – August 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – August 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – August 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – September 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – September 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – September 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – September 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – September 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – October 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – October 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – October 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – October 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – October 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – November 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – November 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – November 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – November 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – November 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of Residential accounts in Arrears by amount owed – December 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of non-CARE/FERA accounts in arrears by amount owed – December 2023		
Amount Owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of CARE accounts in arrears by amount owed – December 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

Total Dollar amount of FERA accounts in arrears by amount owed – December 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500	N/A	N/A
\$501-\$1000	N/A	N/A
\$1001-\$2000	N/A	N/A
>\$2000	N/A	N/A
Total outstanding receivables	N/A	N/A

Total Dollar amount of Medical Baseline accounts in arrears by amount owed – December 2023		
Amount owed	All Balances	% of Total Outstanding
<\$500		#DIV/0!
\$501-\$1000		#DIV/0!
\$1001-\$2000		#DIV/0!
>\$2000		#DIV/0!
Total outstanding receivables	\$ -	#DIV/0!

R.18-07-005 Attachment B - Report Headings that have been modified in this report:

¹ Section 3 - Arrearages

Section 3C – Arrearages Count by Dollar Range ¹

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – January 2023 2					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	441,064	394,119		3,238	835,183
\$200-\$500	132,755	119,029		944	251,784
\$501-\$1000	57,213	48,142		348	105,355
\$1001-\$2000	19,615	9,366		122	28,981
>\$2000	4,666	725		34	5,391

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – February 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	378,186	357,681		3,092	735,867
\$200-\$500	196,713	174,553		1,925	371,266
\$501-\$1000	98,210	76,543		865	174,753
\$1001-\$2000	37,953	21,333		281	59,286
>\$2000	10,215	1,901		69	12,116

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – March 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	650,313	480,939		4,083	1,131,252
\$200-\$500	172,402	160,464		1,786	332,866
\$501-\$1000	103,510	88,794		1,095	192,304
\$1001-\$2000	50,870	31,833		417	82,703
>\$2000	15,712	3,916		120	19,628

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – April 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – May 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – June 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – July 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – August 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – September 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – October 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – November 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

Total number of customer accounts in arrears by amount owed – December 2023					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200					
\$200-\$500					
\$501-\$1000					
\$1001-\$2000					
>\$2000					

Customer accounts are only counted once (unique count) in the highest dollar range for that account

R.18-07-005 Attachment B - Report Headings that have been modified in this report:¹ Section 3 - Arrearages² Total number of accounts in arrears by amount owed – Month

Section 4 - Disconnection/Termination

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 24 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 24-48 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 48-72 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers reconnected within 72+ hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 5 – Security Deposits

Number of customers with security deposits					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	0	0		0	0
February 2023	0	0		0	0
March 2023	0	0		0	0
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	3,937,569	1,795,788		27,866	5,733,357
February 2023	3,911,609	1,826,446		29,677	5,738,055
March 2023	3,891,054	1,851,578		31,832	5,742,632
April 2023					
May 2023					
June 2023					
July 2023					
August 2023					
September 2023					
October 2023					
November 2023					
December 2023					

*Medical Baseline accounts are also included in one of the Non-CARE, Non-FERA, CARE, or FERA columns

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
January 2023	N/A	N/A		N/A	N/A
February 2023	N/A	N/A		N/A	N/A
March 2023	N/A	N/A		N/A	N/A
April 2023	N/A	N/A		N/A	N/A
May 2023	N/A	N/A		N/A	N/A
June 2023	N/A	N/A		N/A	N/A
July 2023	N/A	N/A		N/A	N/A
August 2023	N/A	N/A		N/A	N/A
September 2023	N/A	N/A		N/A	N/A
October 2023	N/A	N/A		N/A	N/A
November 2023	N/A	N/A		N/A	N/A
December 2023	N/A	N/A		N/A	N/A

*Please list this information by CCA if possible.

A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format

See supporting tabs by month and zip codes.

A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

See supporting tabs by month and zip codes.

Section 7 - Basic Information

A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format

January 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	0.0000%

February 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	0.0000%

March 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate
NONE	0.0000%

April 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

May 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

June 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

July 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

August 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

September 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

October 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

November 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

December 2023 Zip Codes by Disconnection Rate	
ZIP CODE	Disconnection Rate

A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

January 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	0

February 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	0

March 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections
NONE	0

April 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

May 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

June 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

July 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

August 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

September 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

October 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

November 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

December 2023 Zip Codes by Total Number of Disconnections	
ZIP CODE	Total Disconnections

Section 8 - Interim Measures Information

Please include the calculation for the annual disconnection goal.

The disconnection cap of 2% was established in the Disconnection OIR (D.20-06-003, Ordering Paragraph 1).

Accordingly, SoCalGas' 2022 rolling annual residential disconnection cap as of March 2023 was 114,761 (2% x 5,738,055).

YearMonth	Total Residential Accounts	Total Residential Disconnects	Annual Target Rate	Residential Disconnection Cap Annual Target (d) (a) from prior month x (c)	Residential Disconnects in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e) If (e) > (d), then 0
202301	5,733,357	0	2%	114,574	0	114,574
202302	5,738,055	0	2%	114,667	0	114,667
202303	5,742,632	0	2%	114,761	0	114,761
202304			2%			
202305			2%			
202306			2%			
202307			2%			
202308			2%			
202309			2%			
202310			2%			
202311			2%			
202312			2%			

Please list any instances in the last quarter in which your utility has invoked temperature related limits on disconnections.

Date	Region	District	Forecasted Low
1/3/2023	Northwest	Frazier Park	32
1/3/2023	Southeast	Rim Forest	30
1/3/2023	Southeast	Wrightwood	32
1/4/2023	Southeast	Rim Forest	32
1/4/2023	Southeast	Wrightwood	32
1/5/2023	Northwest	Frazier Park	32
1/5/2023	Southeast	Rim Forest	30
1/5/2023	Southeast	Wrightwood	30
1/6/2023	Northwest	Frazier Park	30
1/6/2023	Northwest	Lancaster	29
1/6/2023	Southeast	Rim Forest	30
1/6/2023	Southeast	Wrightwood	30
1/9/2023	Southeast	Wrightwood	30
1/10/2023	Northwest	Frazier Park	32
1/10/2023	Southeast	Rim Forest	29
1/10/2023	Southeast	Wrightwood	30
1/11/2023	Northwest	Frazier Park	32
1/11/2023	Southeast	Rim Forest	30
1/11/2023	Southeast	Wrightwood	30
1/13/2023	Northwest	Lancaster	31
1/17/2023	Northwest	Frazier Park	25
1/17/2023	Northwest	Lancaster	28
1/17/2023	Northwest	Mojave	32
1/17/2023	Northwest	Templeton	32
1/17/2023	Southeast	Rim Forest	25
1/17/2023	Southeast	Wrightwood	26
1/17/2023	Southeast	Yucca Valley	32
1/18/2023	Northwest	Frazier Park	25
1/18/2023	Northwest	Lancaster	25
1/18/2023	Northwest	Mojave	30
1/18/2023	Northwest	Templeton	28
1/18/2023	Northwest	Valencia	30
1/18/2023	Southeast	Murrieta	31

1/18/2023	Southeast	Rim Forest	25
1/18/2023	Southeast	Wrightwood	25
1/18/2023	Southeast	Yucca Valley	32
1/19/2023	Northwest	Frazier Park	25
1/19/2023	Northwest	Hanford	31
1/19/2023	Northwest	Lancaster	22
1/19/2023	Northwest	Mojave	30
1/19/2023	Northwest	Porterville	32
1/19/2023	Northwest	San Luis Obispo	29
1/19/2023	Northwest	Templeton	28
1/19/2023	Northwest	Visalia	32
1/19/2023	Southeast	Rim Forest	23
1/19/2023	Southeast	Wrightwood	21
1/20/2023	Northwest	Frazier Park	24
1/20/2023	Northwest	Hanford	31
1/20/2023	Northwest	Lancaster	27
1/20/2023	Northwest	Mojave	30
1/20/2023	Northwest	Templeton	26
1/20/2023	Southeast	Blythe	31
1/20/2023	Southeast	Murrieta	30
1/20/2023	Southeast	Ramona	32
1/20/2023	Southeast	Rim Forest	23
1/20/2023	Southeast	Wrightwood	22
1/20/2023	Southeast	Yucca Valley	32
1/21/2023	Northwest	Frazier Park	25
1/21/2023	Northwest	Hanford	31
1/21/2023	Northwest	Lancaster	26
1/21/2023	Northwest	Mojave	30
1/21/2023	Northwest	Porterville	32
1/21/2023	Northwest	San Luis Obispo	32
1/21/2023	Northwest	Santa Maria	31
1/21/2023	Northwest	Templeton	29
1/21/2023	Southeast	Rim Forest	22
1/21/2023	Southeast	Wrightwood	22
1/21/2023	Southeast	Yucca Valley	31
1/24/2023	Northwest	Frazier Park	32
1/24/2023	Northwest	Hanford	30
1/24/2023	Northwest	Lancaster	26
1/24/2023	Northwest	Templeton	28
1/24/2023	Northwest	Visalia	32
1/24/2023	Southeast	Rim Forest	29
1/24/2023	Southeast	Wrightwood	28
1/25/2023	Northwest	Hanford	32
1/25/2023	Northwest	Lancaster	28
1/25/2023	Northwest	Templeton	30
1/25/2023	Southeast	Blythe	32
1/25/2023	Southeast	Rim Forest	30
1/25/2023	Southeast	Wrightwood	26
1/26/2023	Southeast	Rim Forest	29
1/26/2023	Southeast	Wrightwood	28
1/27/2023	Northwest	Frazier Park	32
1/27/2023	Southeast	Rim Forest	30
1/27/2023	Southeast	Wrightwood	31
1/30/2023	Northwest	Frazier Park	24
1/30/2023	Northwest	Hanford	29
1/30/2023	Northwest	Lancaster	26
1/30/2023	Northwest	Mojave	29
1/30/2023	Northwest	Porterville	32
1/30/2023	Northwest	Templeton	29
1/30/2023	Northwest	Visalia	31
1/30/2023	Southeast	Murrieta	30
1/30/2023	Southeast	Ramona	32
1/30/2023	Southeast	Rim Forest	21
1/30/2023	Southeast	Wrightwood	20
1/30/2023	Southeast	Yucca Valley	31
1/31/2023	Northwest	Frazier Park	23
1/31/2023	Northwest	Hanford	29
1/31/2023	Northwest	Lancaster	20
1/31/2023	Northwest	Mojave	29
1/31/2023	Northwest	Porterville	31
1/31/2023	Northwest	San Luis Obispo	31

1/31/2023	Northwest	Santa Maria	32
1/31/2023	Northwest	Templeton	27
1/31/2023	Northwest	Visalia	31
1/31/2023	Southeast	Murrieta	31
1/31/2023	Southeast	Ramona	32
1/31/2023	Southeast	Rim Forest	23
1/31/2023	Southeast	Wrightwood	20
1/31/2023	Southeast	Yucca Valley	31
2/1/2023	Northwest	Frazier Park	30
2/1/2023	Northwest	Hanford	31
2/1/2023	Northwest	Lancaster	24
2/1/2023	Northwest	Mojave	32
2/1/2023	Northwest	Templeton	27
2/1/2023	Northwest	Visalia	32
2/1/2023	Southeast	Murrieta	30
2/1/2023	Southeast	Ramona	32
2/1/2023	Southeast	Rim Forest	27
2/1/2023	Southeast	Wrightwood	25
2/2/2023	Northwest	Lancaster	26
2/2/2023	Northwest	San Luis Obispo	32
2/2/2023	Northwest	Templeton	29
2/2/2023	Southeast	Rim Forest	31
2/2/2023	Southeast	Wrightwood	31
2/3/2023	Northwest	Lancaster	32
2/6/2023	Northwest	Frazier Park	26
2/6/2023	Northwest	Lancaster	31
2/6/2023	Northwest	Templeton	32
2/6/2023	Southeast	Rim Forest	25
2/6/2023	Southeast	Wrightwood	26
2/7/2023	Northwest	Frazier Park	31
2/7/2023	Northwest	Templeton	32
2/7/2023	Southeast	Rim Forest	32
2/7/2023	Southeast	Wrightwood	27
2/8/2023	Northwest	Lancaster	32
2/9/2023	Northwest	Frazier Park	32
2/9/2023	Northwest	Lancaster	29
2/10/2023	Northwest	Frazier Park	29
2/10/2023	Northwest	Lancaster	29
2/10/2023	Southeast	Rim Forest	27
2/10/2023	Southeast	Wrightwood	26
2/13/2023	Northwest	Bakersfield	32
2/13/2023	Northwest	Frazier Park	23
2/13/2023	Northwest	Hanford	29
2/13/2023	Northwest	Lancaster	23
2/13/2023	Northwest	Mojave	28
2/13/2023	Northwest	Porterville	28
2/13/2023	Northwest	Santa Maria	31
2/13/2023	Northwest	Templeton	26
2/13/2023	Northwest	Valencia	29
2/13/2023	Northwest	Visalia	28
2/13/2023	Southeast	Beaumont	31
2/13/2023	Southeast	Murrieta	31
2/13/2023	Southeast	Ramona	32
2/13/2023	Southeast	Rim Forest	21
2/13/2023	Southeast	Wrightwood	20
2/13/2023	Southeast	Yucca Valley	29
2/14/2023	Northwest	Bakersfield	32
2/14/2023	Northwest	Canoga	30
2/14/2023	Northwest	Frazier Park	20
2/14/2023	Northwest	Hanford	29
2/14/2023	Northwest	Lancaster	18
2/14/2023	Northwest	Mojave	27
2/14/2023	Northwest	Porterville	30
2/14/2023	Northwest	San Luis Obispo	30
2/14/2023	Northwest	Santa Barbara	32
2/14/2023	Northwest	Santa Maria	29
2/14/2023	Northwest	Templeton	22
2/14/2023	Northwest	Valencia	27
2/14/2023	Northwest	Visalia	30
2/14/2023	Southeast	Beaumont	31
2/14/2023	Southeast	Blythe	30

2/14/2023	Southeast	Murrieta	28
2/14/2023	Southeast	Ramona	31
2/14/2023	Southeast	Rim Forest	19
2/14/2023	Southeast	Wrightwood	20
2/14/2023	Southeast	Yucca Valley	30
2/15/2023	Northwest	Canoga	31
2/15/2023	Northwest	Frazier Park	20
2/15/2023	Northwest	Hanford	28
2/15/2023	Northwest	Lancaster	20
2/15/2023	Northwest	Mojave	27
2/15/2023	Northwest	Porterville	29
2/15/2023	Northwest	San Luis Obispo	30
2/15/2023	Northwest	Santa Barbara	32
2/15/2023	Northwest	Santa Maria	29
2/15/2023	Northwest	Templeton	23
2/15/2023	Northwest	Valencia	28
2/15/2023	Northwest	Visalia	30
2/15/2023	Southeast	Beaumont	30
2/15/2023	Southeast	Blythe	31
2/15/2023	Southeast	Murrieta	29
2/15/2023	Southeast	Ramona	30
2/15/2023	Southeast	Rim Forest	19
2/15/2023	Southeast	Wrightwood	20
2/15/2023	Southeast	Yucca Valley	29
2/16/2023	Northwest	Frazier Park	25
2/16/2023	Northwest	Hanford	29
2/16/2023	Northwest	Lancaster	21
2/16/2023	Northwest	Mojave	29
2/16/2023	Northwest	Porterville	31
2/16/2023	Northwest	San Luis Obispo	32
2/16/2023	Northwest	Santa Maria	31
2/16/2023	Northwest	Templeton	26
2/16/2023	Northwest	Visalia	31
2/16/2023	Southeast	Blythe	32
2/16/2023	Southeast	Murrieta	30
2/16/2023	Southeast	Ramona	32
2/16/2023	Southeast	Rim Forest	24
2/16/2023	Southeast	Wrightwood	22
2/16/2023	Southeast	Yucca Valley	30
2/17/2023	Northwest	Frazier Park	29
2/17/2023	Northwest	Hanford	32
2/17/2023	Northwest	Lancaster	24
2/17/2023	Northwest	Santa Maria	32
2/17/2023	Northwest	Templeton	28
2/17/2023	Northwest	Valencia	30
2/17/2023	Southeast	Rim Forest	29
2/17/2023	Southeast	Wrightwood	26
2/17/2023	Southeast	Yucca Valley	32
2/21/2023	Northwest	Frazier Park	21
2/21/2023	Northwest	Lancaster	27
2/21/2023	Northwest	Mojave	28
2/21/2023	Northwest	Templeton	31
2/21/2023	Southeast	Beaumont	32
2/21/2023	Southeast	Rim Forest	20
2/21/2023	Southeast	Wrightwood	19
2/21/2023	Southeast	Yucca Valley	30
2/22/2023	Northwest	Frazier Park	21
2/22/2023	Northwest	Lancaster	27
2/22/2023	Northwest	Mojave	28
2/22/2023	Northwest	Templeton	31
2/22/2023	Southeast	Beaumont	32
2/22/2023	Southeast	Rim Forest	21
2/22/2023	Southeast	Wrightwood	20
2/22/2023	Southeast	Yucca Valley	30
2/23/2023	Northwest	Frazier Park	20
2/23/2023	Northwest	Lancaster	28
2/23/2023	Northwest	Mojave	28
2/23/2023	Northwest	Templeton	32
2/23/2023	Southeast	Rim Forest	21
2/23/2023	Southeast	Wrightwood	19
2/23/2023	Southeast	Yucca Valley	30

2/24/2023	Northwest	Frazier Park	23
2/24/2023	Northwest	Lancaster	29
2/24/2023	Northwest	Mojave	30
2/24/2023	Northwest	Templeton	31
2/24/2023	Northwest	Valencia	31
2/24/2023	Southeast	Rim Forest	23
2/24/2023	Southeast	Wrightwood	22
2/24/2023	Southeast	Yucca Valley	29
2/27/2023	Northwest	Frazier Park	24
2/27/2023	Northwest	Mojave	32
2/27/2023	Southeast	Rim Forest	24
2/27/2023	Southeast	Wrightwood	25
2/27/2023	Southeast	Yucca Valley	31
2/28/2023	Northwest	Frazier Park	21
2/28/2023	Northwest	Hanford	29
2/28/2023	Northwest	Lancaster	23
2/28/2023	Northwest	Mojave	26
2/28/2023	Northwest	Porterville	29
2/28/2023	Northwest	San Luis Obispo	31
2/28/2023	Northwest	Santa Maria	29
2/28/2023	Northwest	Templeton	27
2/28/2023	Northwest	Valencia	31
2/28/2023	Northwest	Visalia	29
2/28/2023	Southeast	Beaumont	29
2/28/2023	Southeast	Chino	32
2/28/2023	Southeast	Murrieta	28
2/28/2023	Southeast	Ramona	29
2/28/2023	Southeast	Rim Forest	19
2/28/2023	Southeast	Riverside	32
2/28/2023	Southeast	San Bernardino	31
2/28/2023	Southeast	Wrightwood	21
2/28/2023	Southeast	Yucca Valley	30
3/1/2023	Northwest	Frazier Park	20
3/1/2023	Northwest	Hanford	30
3/1/2023	Northwest	Lancaster	26
3/1/2023	Northwest	Mojave	27
3/1/2023	Northwest	Porterville	30
3/1/2023	Northwest	Santa Maria	31
3/1/2023	Northwest	Templeton	28
3/1/2023	Northwest	Valencia	31
3/1/2023	Northwest	Visalia	30
3/1/2023	Southeast	Beaumont	30
3/1/2023	Southeast	Chino	32
3/1/2023	Southeast	Murrieta	29
3/1/2023	Southeast	Ramona	30
3/1/2023	Southeast	Rim Forest	19
3/1/2023	Southeast	San Bernardino	32
3/1/2023	Southeast	Wrightwood	20
3/1/2023	Southeast	Yucca Valley	30
3/2/2023	Northwest	Frazier Park	20
3/2/2023	Northwest	Hanford	30
3/2/2023	Northwest	Lancaster	26
3/2/2023	Northwest	Mojave	28
3/2/2023	Northwest	Porterville	30
3/2/2023	Northwest	Santa Maria	31
3/2/2023	Northwest	Templeton	28
3/2/2023	Northwest	Valencia	31
3/2/2023	Northwest	Visalia	31
3/2/2023	Southeast	Beaumont	30
3/2/2023	Southeast	Murrieta	30
3/2/2023	Southeast	Ramona	31
3/2/2023	Southeast	Rim Forest	20
3/2/2023	Southeast	Wrightwood	20
3/2/2023	Southeast	Yucca Valley	30
3/3/2023	Northwest	Frazier Park	27
3/3/2023	Northwest	Mojave	32
3/3/2023	Southeast	Rim Forest	25
3/3/2023	Southeast	Wrightwood	26
3/6/2023	Northwest	Frazier Park	24
3/6/2023	Northwest	Lancaster	32
3/6/2023	Northwest	Mojave	32

3/6/2023	Northwest	Templeton	32
3/6/2023	Southeast	Rim Forest	25
3/6/2023	Southeast	Wrightwood	26
3/7/2023	Northwest	Frazier Park	25
3/7/2023	Northwest	Mojave	32
3/7/2023	Northwest	Templeton	32
3/7/2023	Southeast	Rim Forest	25
3/7/2023	Southeast	Wrightwood	25
3/8/2023	Northwest	Frazier Park	27
3/8/2023	Southeast	Rim Forest	26
3/8/2023	Southeast	Wrightwood	29
3/9/2023	Northwest	Frazier Park	30
3/9/2023	Southeast	Rim Forest	31
3/9/2023	Southeast	Wrightwood	31
3/15/2023	Northwest	Frazier Park	32
3/15/2023	Southeast	Rim Forest	32
3/16/2023	Northwest	Frazier Park	28
3/16/2023	Southeast	Wrightwood	29
3/17/2023	Northwest	Frazier Park	30
3/17/2023	Southeast	Wrightwood	30
3/20/2023	Northwest	Frazier Park	28
3/20/2023	Southeast	Rim Forest	30
3/20/2023	Southeast	Wrightwood	24
3/21/2023	Northwest	Frazier Park	26
3/21/2023	Southeast	Rim Forest	29
3/21/2023	Southeast	Wrightwood	23
3/22/2023	Northwest	Frazier Park	26
3/22/2023	Southeast	Rim Forest	29
3/22/2023	Southeast	Wrightwood	23
3/23/2023	Northwest	Frazier Park	21
3/23/2023	Southeast	Rim Forest	28
3/23/2023	Southeast	Wrightwood	22
3/24/2023	Northwest	Frazier Park	20
3/24/2023	Southeast	Rim Forest	27
3/24/2023	Southeast	Wrightwood	21
3/27/2023	Northwest	Frazier Park	21
3/27/2023	Northwest	Lancaster	29
3/27/2023	Northwest	Mojave	32
3/27/2023	Northwest	Porterville	32
3/27/2023	Northwest	Templeton	30
3/27/2023	Southeast	Rim Forest	29
3/27/2023	Southeast	Wrightwood	21
3/28/2023	Northwest	Frazier Park	24
3/28/2023	Southeast	Rim Forest	29
3/28/2023	Southeast	Wrightwood	23
3/29/2023	Northwest	Frazier Park	24
3/29/2023	Southeast	Rim Forest	29
3/29/2023	Southeast	Wrightwood	22
3/30/2023	Northwest	Frazier Park	23
3/30/2023	Southeast	Rim Forest	27
3/30/2023	Southeast	Wrightwood	22
3/31/2023	Northwest	Frazier Park	24
3/31/2023	Northwest	Lancaster	31
3/31/2023	Southeast	Rim Forest	27
3/31/2023	Southeast	Wrightwood	21

Month	The average amount owed of customers who were disconnected in the previous month.	
January 2023	\$	-
February 2023	\$	-
March 2023	\$	-
April 2023		
May 2023		
June 2023		
July 2023		
August 2023		
September 2023		
October 2023		
November 2023		
December 2023		

MBL Household Counts																
Month	New Households Enrolled				Removed Households*				Certifications**				Total Households			
	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households
January 2023	448	335	N/A	783	62	47	N/A	109	106	102	N/A	208	13,071	15,190	N/A	28,261
February 2023	1,004	1,144	N/A	2,148	63	55	N/A	118	103	119	N/A	222	13,879	16,395	N/A	30,274
March 2023	950	969	N/A	1,919	9	10	N/A	19	124	199	N/A	323	14,745	17,311	N/A	32,056
April 2023			N/A				N/A				N/A				N/A	
May 2023			N/A				N/A				N/A				N/A	
June 2023			N/A				N/A				N/A				N/A	
July 2023			N/A				N/A				N/A				N/A	
August 2023			N/A				N/A				N/A				N/A	
September 2023			N/A				N/A				N/A				N/A	
October 2023			N/A				N/A				N/A				N/A	
November 2023			N/A				N/A				N/A				N/A	
December 2023			N/A				N/A				N/A				N/A	

*Includes household(s) removed from Medical Baseline due to failure to recertify by self-certification or certification by medical practitioner, customers who requested to be de-enrolled, and removal due to closed account.

*Covid protections ended June 30, 2021. MBL customers due to recertify were all sent a request in July 2021 and those who did not respond were subsequently terminated in November 2021.

**Includes households that recertify by self-certified or certified by medical practitioner

***The tables above do not include all customer attrition for the Medical Baseline

The 2022 MBL Metric report layout changes were made to ensure alignment of MBL Metrics reports among the Investor-Owned Utilities (IOUs).