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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE

STATE OF CALIFORNIA

Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	R.18-07-005

SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) MONTHLY DISCONNECT DATA REPORT

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Dated: April 20, 2023

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE

STATE OF CALIFORNIA

Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	R.18-07-005

SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E) MONTHLY DISCONNECT DATA REPORT

Pursuant to the California Public Utilities Commission's (Commission) Decision Adopting Interim Rules to Reduce Residential Customer Disconnections for California-Jurisdictional Energy Utilities (D.) 18-12-013 (hereinafter, the "Disconnections Decision"), Ordering Paragraph (OP) 6, Southern California Edison Company (SCE) hereby submits its monthly report in Appendix A—detailing specific disconnections data as specified in Appendix B of the Disconnections Decision and data pursuant to Resolution E-5169, OP 5, relating to Medical Baseline Households.

Please note, data related to residential disconnections for non-payment in the January and February 2023 monthly reports have been revised and updated herein due to an ongoing evaluation of how SCE's new system tracks this data in comparison with its manual processes. As SCE resumes residential disconnections, the reporting process continues to be refined to identify discrepancies between system and manual processes. As such, the numbers in this report supersede all numbers reported in January and February 2023 monthly reports. The revised numbers are indicated in red in Section 4, Section 7 Zip Code Data, and Section 8.

This monthly report follows the format outlined in the relevant Commission orders or in a form otherwise approved by the Energy Division. As ordered by the Commission, monthly reports will be filed on the 20th of each month (or the next business day thereafter) until the interim protections have ended or further direction is provided.

Respectfully submitted,

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April 20, 2023

Appendix A

March 2023 Monthly Disconnect Data Report

Section 1 - Payment Arrangements and Bill Assistance

Number of customers requesting bill assistance **					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	46,934	48,152	1,481	2,405	96,567
Feb-23	40,102	36,167	1,125	1,780	77,394
Mar-23	53,097	42,503	1,392	1,769	96,992
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	99,331	105,785	2,554	5,635	207,670
Feb-23	115,628	127,804	3,214	6,506	246,646
Mar-23	106,398	104,029	2,750	5,088	213,177
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	7,742	7,111	220	477	15,073
Feb-23	6,583	5,061	154	360	11,798
Mar-23	6,509	4,913	127	350	11,549
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	8,132	8,242	217	387	16,591
Feb-23	7,366	7,354	175	354	14,895
Mar-23	7,771	7,074	171	341	15,016
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	31,060	32,799	1,044	1,541	64,903
Feb-23	26,153	23,752	796	1,066	50,701
Mar-23	38,817	30,516	1,094	1,078	70,427
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	1,601	2,730	5	221	4,336
Feb-23	859	1,559	4	148	2,422
Mar-23	1,418	2,183	1	165	3,602
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider) ***					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	844	2,286	5	186	3,135
Feb-23	324	848	6	64	1,178
Mar-23	2,164	5,465	7	477	7,636
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
**This number reflects number of customer accounts receiving payment plans.
*** Number of customers who received outside bill payment assistance from organizations is defined as customers that received assistance from the Low-Income Home Energy Assistance Program (LIHEAP).

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	5,260	4,155	102	190	9,517
Feb-23	5,118	4,127	99	171	9,344
Mar-23	6,575	4,409	115	214	11,099
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	16,372	10,901	341	529	27,614
Feb-23	15,504	10,701	355	487	26,560
Mar-23	19,821	11,965	411	539	32,197
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages***

Number of customers** in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	552,375	290,288	6,725	13,010	849,388
Feb-23	550,639	286,734	6,596	12,559	843,969
Mar-23	508,265	260,812	6,302	12,084	775,379
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers** 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	136,632	65,297	1,337	3,209	203,266
Feb-23	135,103	61,849	1,247	2,995	198,199
Mar-23	119,372	46,029	1,101	2,733	166,502
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers** 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	60,906	28,589	653	1,343	90,148
Feb-23	61,421	32,624	671	1,478	94,716
Mar-23	51,870	27,131	564	1,224	79,565
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers** 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	35,507	19,175	474	1,027	55,156
Feb-23	36,453	18,526	421	868	55,400
Mar-23	38,188	22,293	480	1,067	60,961
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers** 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	319,330	177,227	4,261	7,431	500,818
Feb-23	317,662	173,735	4,257	7,218	495,654
Mar-23	298,835	165,359	4,157	7,060	468,351
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	1,608,505	517,839	10,523	46,098	2,136,867
Feb-23	1,228,311	393,643	8,039	35,587	1,629,993
Mar-23	1,708,061	520,713	10,872	47,635	2,239,646
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	26,932	17,784	320	1,426	45,036
Feb-23	23,448	20,143	355	1,121	43,946
Mar-23	46,763	40,147	727	2,097	87,637
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	419,931	225,744	4,409	9,127	650,084
Feb-23	295,012	148,195	2,823	5,899	446,030
Mar-23	364,789	157,535	3,386	6,628	525,710
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
**This number reflects number of unique customer accounts.
*** Active Residential 31+ Days.

Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Jan 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 65,241,402	8%
31-60 days	$ 120,047,410	15%
61-90 days	$ 79,891,640	10%
91-120 days	$ 83,304,964	10%
121-150 days	$ 114,011,564	14%
151-179 days	$ 96,526,864	12%
180+ days	$ 241,982,563	30%
Total	$ 801,006,407	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 48,340,589	8%
31-60 days	$ 85,800,253	15%
61-90 days	$ 56,957,682	10%
91-120 days	$ 59,114,976	10%
121-150 days	$ 79,206,528	14%
151-179 days	$ 68,213,934	12%
180+ days	$ 182,073,074	31%
Total	$ 579,707,036	100%

Total Dollar amount of CARE accounts in arrears - Jan 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 16,432,950	8%
31-60 days	$ 33,259,874	15%
61-90 days	$ 22,208,057	10%
91-120 days	$ 23,380,885	11%
121-150 days	$ 33,723,401	16%
151-179 days	$ 27,428,426	13%
180+ days	$ 58,199,113	27%
Total	$ 214,632,707	100%

Total Dollar amount of FERA accounts in arrears - Jan 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 467,863	7%
31-60 days	$ 987,283	15%
61-90 days	$ 725,901	11%
91-120 days	$ 809,102	12%
121-150 days	$ 1,081,635	16%
151-179 days	$ 884,505	13%
180+ days	$ 1,710,377	26%
Total	$ 6,666,664	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 1,611,978	12%
31-60 days	$ 2,226,327	16%
61-90 days	$ 1,514,146	11%
91-120 days	$ 1,658,690	12%
121-150 days	$ 2,033,817	15%
151-179 days	$ 1,668,717	12%
180+ days	$ 3,196,780	23%
Total	$ 13,910,456	100%

Total Dollar amount of Residential accounts in arrears - Feb 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 54,950,534	7%
31-60 days	$ 119,388,002	15%
61-90 days	$ 95,927,910	12%
91-120 days	$ 68,548,360	8%
121-150 days	$ 70,286,161	9%
151-179 days	$ 108,924,743	13%
180+ days	$ 304,211,870	37%
Total	$ 822,237,580	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 43,122,718	7%
31-60 days	$ 86,646,409	14%
61-90 days	$ 68,180,762	11%
91-120 days	$ 48,884,816	8%
121-150 days	$ 49,787,834	8%
151-179 days	$ 76,002,987	13%
180+ days	$ 227,582,635	38%
Total	$ 600,208,161	100%

Total Dollar amount of CARE accounts in arrears - Feb 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 11,438,000	5%
31-60 days	$ 31,795,886	15%
61-90 days	$ 26,939,114	13%
91-120 days	$ 19,022,280	9%
121-150 days	$ 19,816,054	9%
151-179 days	$ 31,899,119	15%
180+ days	$ 74,372,417	35%
Total	$ 215,282,871	100%

Total Dollar amount of FERA accounts in arrears - Feb 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 389,816	6%
31-60 days	$ 945,706	14%
61-90 days	$ 808,034	12%
91-120 days	$ 641,263	10%
121-150 days	$ 682,273	10%
151-179 days	$ 1,022,638	15%
180+ days	$ 2,256,818	33%
Total	$ 6,746,548	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 1,551,536	11%
31-60 days	$ 2,201,430	16%
61-90 days	$ 1,658,772	12%
91-120 days	$ 1,241,139	9%
121-150 days	$ 1,325,115	10%
151-179 days	$ 1,887,776	14%
180+ days	$ 3,969,166	29%
Total	$ 13,834,934	100%

Total Dollar amount of Residential accounts in arrears - March 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 47,211,449	6%
31-60 days	$ 115,253,728	14%
61-90 days	$ 83,741,320	10%
91-120 days	$ 80,142,276	10%
121-150 days	$ 59,410,691	7%
151-179 days	$ 63,310,477	8%
180+ days	$ 356,181,300	44%
Total	$ 805,251,241	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 36,431,893	6%
31-60 days	$ 87,018,385	15%
61-90 days	$ 59,149,350	10%
91-120 days	$ 56,226,459	10%
121-150 days	$ 41,766,795	7%
151-179 days	$ 44,353,794	8%
180+ days	$ 262,047,055	45%
Total	$ 586,993,733	100%

Total Dollar amount of CARE accounts in arrears - March 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 10,400,235	5%
31-60 days	$ 27,380,069	13%
61-90 days	$ 23,895,902	11%
91-120 days	$ 23,226,507	11%
121-150 days	$ 17,087,064	8%
151-179 days	$ 18,328,668	9%
180+ days	$ 91,315,073	43%
Total	$ 211,633,518	100%

Total Dollar amount of FERA accounts in arrears - March 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 379,321	6%
31-60 days	$ 855,273	13%
61-90 days	$ 696,067	11%
91-120 days	$ 689,310	10%
121-150 days	$ 556,833	8%
151-179 days	$ 628,015	9%
180+ days	$ 2,819,172	43%
Total	$ 6,623,990	100%

Total Dollar amount of Medical Baseline* accounts in arrears - March 2023

Number of Days	All Balances	% of total outstanding
21-30 days	$ 1,457,207	10%
31-60 days	$ 2,195,431	16%
61-90 days	$ 1,536,661	11%
91-120 days	$ 1,431,895	10%
121-150 days	$ 1,130,752	8%
151-179 days	$ 1,227,825	9%
180+ days	$ 5,046,676	36%
Total	$ 14,026,446	100%

Total Dollar amount of Residential accounts in arrears - April 2023

Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2023

Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - April 2023

Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - April 2023

Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2023

Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - May 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - May 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - May 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - May 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - June 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - June 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - June 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - July 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - July 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - July 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - July 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Aug 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Aug 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Aug 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Sept 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Sept 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Sept 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Oct 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Oct 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Oct 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Nov 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Dec 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2023		
Number of Days	All Balances	% of total outstanding
21-30 days		
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
** Active Residential Customers 21+ days.

Section 3 - Arrearages by Amount Owed***

Total Dollar amount of Residential accounts in arrears - Jan 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 80,984,864	11%
$1000 - $500	$ 110,990,430	15%
$2000-1000	$ 194,873,779	26%
>$2000	$ 348,915,932	47%
Total	$ 735,765,005	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 49,347,766	9%
$1000 - $500	$ 68,417,752	13%
$2000-1000	$ 127,863,549	24%
>$2000	$ 285,737,381	54%
Total	$ 531,366,447	100%

Total Dollar amount of CARE accounts in arrears - Jan 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 30,990,637	16%
$1000 - $500	$ 41,536,073	21%
$2000-1000	$ 65,198,070	33%
>$2000	$ 60,474,976	31%
Total	$ 198,199,756	100%

Total Dollar amount of FERA accounts in arrears - Jan 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 646,461	10%
$1000 - $500	$ 1,036,605	17%
$2000-1000	$ 1,812,160	29%
>$2000	$ 2,703,575	44%
Total	$ 6,198,802	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 1,339,182	11%
$1000 - $500	$ 1,726,433	14%
$2000-1000	$ 3,033,062	25%
>$2000	$ 6,199,800	50%
Total	$ 12,298,478	100%

Total number of accounts in arrears by amount owed - Jan 2023**

Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >	186,204	98,853	1,745	3,822	286,802
$500 - $200	106,241	66,588	1,458	2,978	174,287
$1000 - $500	94,159	57,607	1,427	2,388	153,193
$2000 - $1000	89,575	46,380	1,279	2,141	137,234
>$2000	76,196	20,860	816	1,681	97,872

Total Dollar amount of Residential accounts in arrears - Feb 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 80,191,188	10%
$1000 - $500	$ 109,178,127	14%
$2000-1000	$ 195,224,216	25%
>$2000	$ 382,693,515	50%
Total	$ 767,287,046	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 49,454,839	9%
$1000 - $500	$ 67,437,944	12%
$2000-1000	$ 127,582,196	23%
>$2000	$ 312,610,464	56%
Total	$ 557,085,443	100%

Total Dollar amount of CARE accounts in arrears - Feb 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 30,095,162	15%
$1000 - $500	$ 40,721,556	20%
$2000-1000	$ 65,892,591	32%
>$2000	$ 67,135,563	33%
Total	$ 203,844,871	100%

Total Dollar amount of FERA accounts in arrears - Feb 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 641,187	10%
$1000 - $500	$ 1,018,627	16%
$2000-1000	$ 1,749,430	28%
>$2000	$ 2,947,488	46%
Total	$ 6,356,732	100%

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 1,279,511	10%
$1000 - $500	$ 1,687,183	14%
$2000-1000	$ 2,895,295	24%
>$2000	$ 6,421,410	52%
Total	$ 12,283,398	100%

Total number of accounts in arrears by amount owed - Feb 2023**

Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >	179,971	95,986	1,623	3,578	277,580
$500 - $200	106,684	64,786	1,462	2,883	172,932
$1000 - $500	92,834	56,398	1,401	2,343	150,633
$2000 - $1000	89,260	46,702	1,235	2,041	137,197
>$2000	81,890	22,862	875	1,714	105,627

Total Dollar amount of Residential accounts in arrears - March 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 73,547,395	10%
$1000 - $500	$ 103,626,966	14%
$2000-1000	$ 182,506,207	24%
>$2000	$ 398,359,222	53%
Total	$ 758,039,791	100%

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 45,996,613	8%
$1000 - $500	$ 64,484,719	12%
$2000-1000	$ 118,203,563	21%
>$2000	$ 321,876,944	58%
Total	$ 550,561,839	100%

Total Dollar amount of CARE accounts in arrears - March 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 26,963,811	13%
$1000 - $500	$ 38,153,247	19%
$2000-1000	$ 62,610,472	31%
>$2000	$ 73,505,753	37%
Total	$ 201,233,283	100%

Total Dollar amount of FERA accounts in arrears - March 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 586,971	9%
$1000 - $500	$ 989,001	16%
$2000-1000	$ 1,692,172	27%
>$2000	$ 2,976,526	48%
Total	$ 6,244,669	100%

Total Dollar amount of Medical Baseline* accounts in arrears - March 2023

Amount Owed	All Balances	% of total outstanding
$500 >	$ 1,211,572	10%
$1000 - $500	$ 1,620,207	13%
$2000-1000	$ 2,780,777	22%
>$2000	$ 6,956,683	55%
Total	$ 12,569,239	100%

Total number of accounts in arrears by amount owed - March 2023**

Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >	154,786	80,574	1,546	3,413	236,906
$500 - $200	100,583	59,077	1,329	2,721	160,989
$1000 - $500	88,549	52,648	1,357	2,252	142,554
$2000 - $1000	82,658	44,237	1187	1,945	128,082
>$2000	81,689	24,276	883	1,753	106,848

Total Dollar amount of Residential accounts in arrears - April 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - April 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - April 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - April 2023**

Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - May 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - May 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - May 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - May 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - May 2023**

Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - June 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - June 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - June 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2023

Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - June 2023**

Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Section 3 - Arrearages by Amount Owed***

Total Dollar amount of Residential accounts in arrears - July 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - July 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - July 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - July 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts** in arrears by amount owed - July 2023					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - Aug 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Aug 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Aug 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts** in arrears by amount owed - Aug 2023					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - Sept 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Sept 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Sept 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts** in arrears by amount owed - Sept 2023					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - Oct 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Oct 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Oct 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts** in arrears by amount owed - Oct 2023					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - Nov 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts** in arrears by amount owed - Nov 2023					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

Total Dollar amount of Residential accounts in arrears - Dec 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2023		
Amount Owed	All Balances	% of total outstanding
$500 >		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts** in arrears by amount owed - Dec 2023					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
$200 >					
$500 - $200					
$1000 - $500					
$2000 - $1000					
>$2000					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
**This number reflects number of unique customer accounts.
*** Active Residential Customers 31+ days.

Section 4 - Disconnection/Termination

Number of customers sent disconnection notices					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	3,026	682	13	-	3,721
Feb-23	9,750	2,665	58	-	12,473
Mar-23	33,544	12,115	385	-	46,044
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	201	52	-	-	253
Feb-23	1,139	371	5	-	1,515
Mar-23	3,585	1,209	21		4,816
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	-	-	-	-	-
Feb-23	-	-	-	-	-
Mar-23	1	1	-	-	2
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	145	44	-	-	189
Feb-23	862	304	5	-	1,171
Mar-23	2,762	1,009	18	-	3,789
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	7	2	-	-	9
Feb-23	32	8	-	-	40
Mar-23	152	31	2	-	185
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	4	1	-	-	5
Feb-23	29	8	-	-	37
Mar-23	78	18	-	-	96
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	16	2	-	-	18
Feb-23	90	18	-	-	108
Mar-23	342	87	1	-	430
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	167,107	68,952	1,711	2,563	237,770
Feb-23	166,004	67,117	1,694	2,487	234,815
Mar-23	162,876	66,441	1,689	2,360	231,006
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)**					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	223,463	70,651	2,202	6,053	296,316
Feb-23	242,320	80,845	2,481	6,412	325,646
Mar-23	224,273	66,520	2,089	5,774	292,882
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	3,026	682	13	-	3,721
Feb-23	9,781	2,632	60	-	12,473
Mar-23	33,544	12,115	385	-	46,044
Apr-23	-	-	-	-	-
May-23	-	-	-	-	-
Jun-23	-	-	-	-	-
Jul-23	-	-	-	-	-
Aug-23	-	-	-	-	-
Sep-23	-	-	-	-	-
Oct-23	-	-	-	-	-
Nov-23	-	-	-	-	-
Dec-23	-	-	-	-	-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Customers who have received a past due notice and are at risk of disconnection for nonpayment, as defined by SCE's internal business rules.

Section 7 - Basic Information

Number of active customer accounts in IOU territory**					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	3,409,471	1,134,867	26,027	92,822	4,570,365
Feb-23	3,421,082	1,125,569	25,946	93,087	4,572,597
Mar-23	3,422,425	1,127,896	26,086	94,925	4,576,407
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-23	-	-	-	-	-
Feb-23	-	-	-	-	-
Mar-23	-	-	-	-	-
Apr-23					
May-23					
Jun-23					
Jul-23					
Aug-23					
Sep-23					
Oct-23					
Nov-23					
Dec-23					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
** Customer accounts do not include submetered accounts.

Section 7 - Zip Code Segmented Information

- A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
- A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

Jan-23	
ZIP CODE	RATE
92241	0.11%
93202	0.08%
93223	0.07%
90212	0.07%
93256	0.07%
90044	0.05%
92372	0.05%
93265	0.05%
92585	0.05%
93247	0.04%
92567	0.04%
91340	0.03%
92325	0.03%
92359	0.03%
90056	0.03%
92394	0.03%
93555	0.03%
90043	0.03%
92234	0.03%
91767	0.03%
92371	0.03%
92311	0.03%
92878	0.02%
92553	0.02%
90250	0.02%
91711	0.02%
92677	0.02%
92354	0.02%
92701	0.02%
90606	0.02%
92313	0.02%
90701	0.02%
92881	0.02%
90063	0.02%
92841	0.02%
92706	0.02%
92335	0.02%
91024	0.02%
91786	0.02%
90401	0.02%
93221	0.02%
93015	0.02%
91321	0.02%
92582	0.02%
92376	0.02%
90502	0.02%
93021	0.02%
90270	0.02%
92344	0.02%
92703	0.02%
92503	0.02%
92407	0.02%
92587	0.02%
90640	0.02%
93561	0.02%
92410	0.01%
93036	0.01%
92225	0.01%
92555	0.01%
91384	0.01%

Jan-23	
ZIP CODE	TOTAL DISCONNECTIONS
90250	7
92234	7
92335	5
92553	5
90044	4
90212	4
91767	4
91786	4
92376	4
92585	4
93555	4
90640	3
91711	3
92311	3
92394	3
92407	3
92630	3
92701	3
93257	3
93536	3
90022	2
90063	2
90201	2
90255	2
90405	2
90606	2
90660	2
90745	2
91016	2
91321	2
91340	2
91360	2
91709	2
91710	2
91732	2
91745	2
91761	2
91764	2
92223	2
92241	2
92325	2
92345	2
92354	2
92371	2
92399	2
92404	2
92410	2
92557	2
92563	2
92584	2
92626	2
92660	2
92703	2
92705	2
92706	2
92841	2
92881	2
93021	2
93036	2
93223	2

Jan-23	
ZIP CODE	RATE
90405	0.01%
92551	0.01%
91732	0.01%
91360	0.01%
92630	0.01%
92660	0.01%
93536	0.01%
90265	0.01%
90745	0.01%
92557	0.01%
91016	0.01%
93257	0.01%
91745	0.01%
90660	0.01%
90022	0.01%
92705	0.01%
91010	0.01%
91764	0.01%
90249	0.01%
90746	0.01%
91740	0.01%
90602	0.01%
90255	0.01%
90680	0.01%
92399	0.01%
91792	0.01%
92404	0.01%
90810	0.01%
92405	0.01%
92337	0.01%
91761	0.01%
91302	0.01%
91351	0.01%
92626	0.01%
92584	0.01%
92301	0.01%
90001	0.01%
91763	0.01%
92223	0.01%
92596	0.01%
90712	0.01%
91354	0.01%
90621	0.01%
92563	0.01%
90201	0.01%
91754	0.01%
92692	0.01%
91780	0.01%
91710	0.01%
90604	0.01%
90807	0.01%
90301	0.01%
91709	0.01%
92395	0.01%
90220	0.01%
91789	0.01%
91701	0.01%
91748	0.01%
92543	0.01%
92345	0.01%
92879	0.01%
92840	0.01%
90241	0.01%
92374	0.01%

Jan-23	
ZIP CODE	TOTAL DISCONNECTIONS
93247	2
93561	2
90001	1
90043	1
90056	1
90220	1
90241	1
90249	1
90262	1
90265	1
90270	1
90277	1
90280	1
90301	1
90401	1
90502	1
90602	1
90604	1
90621	1
90630	1
90680	1
90701	1
90706	1
90712	1
90746	1
90802	1
90805	1
90807	1
90810	1
91010	1
91024	1
91302	1
91320	1
91351	1
91354	1
91384	1
91387	1
91701	1
91706	1
91730	1
91740	1
91744	1
91748	1
91754	1
91763	1
91766	1
91770	1
91780	1
91789	1
91792	1
91801	1
92225	1
92260	1
92262	1
92264	1
92301	1
92313	1
92337	1
92344	1
92346	1
92359	1
92372	1
92374	1
92392	1

Jan-23	
ZIP CODE	RATE
93030	0.01%
90262	0.01%
91387	0.01%
92570	0.01%
92264	0.01%
91320	0.01%
92544	0.01%
92833	0.01%
92545	0.01%
90630	0.01%
91770	0.01%
90277	0.01%
91706	0.01%
91744	0.01%
92346	0.01%
92530	0.01%
92262	0.01%
91766	0.01%
91801	0.00%
92392	0.00%
92260	0.00%
92627	0.00%
90802	0.00%
90706	0.00%
90280	0.00%
91730	0.00%
90805	0.00%
92592	0.00%

Jan-23	
ZIP CODE	TOTAL DISCONNECTIONS
92395	1
92405	1
92503	1
92530	1
92543	1
92544	1
92545	1
92551	1
92555	1
92567	1
92570	1
92582	1
92587	1
92592	1
92596	1
92627	1
92677	1
92692	1
92833	1
92840	1
92878	1
92879	1
93015	1
93030	1
93202	1
93221	1
93256	1
93265	1

Feb-23	
ZIP CODE	RATE
92378	0.46%
92347	0.37%
93207	0.30%
93208	0.27%
93562	0.24%
92506	0.23%
93227	0.22%
93523	0.20%
93219	0.19%
92401	0.17%
92311	0.15%
92301	0.14%
93534	0.13%
92359	0.13%
93535	0.12%
91723	0.12%
93516	0.12%
93247	0.11%
93272	0.11%
92590	0.11%
90059	0.11%
91762	0.11%
92411	0.11%
93250	0.10%
92553	0.10%
90063	0.10%
92407	0.10%
90270	0.10%
92410	0.10%
90301	0.10%
92405	0.10%
91763	0.10%

Feb-23	
ZIP CODE	TOTAL DISCONNECTIONS
93535	27
91762	21
93534	20
92553	20
92345	20
92407	19
90201	19
92311	18
92335	17
90280	16
91764	15
91786	15
93274	15
92301	14
90813	14
90255	14
90631	14
92376	14
93536	14
92410	13
93033	13
93230	13
90301	12
91767	12
90262	12
90022	12
92530	12
91766	12
92404	12
92234	12
91710	12
92395	11

Feb-23	
ZIP CODE	RATE
92313	0.09%
91731	0.09%
91764	0.09%
90221	0.09%
90066	0.09%
90044	0.09%
92395	0.09%
92316	0.08%
91767	0.08%
90201	0.08%
93033	0.08%
90262	0.08%
90813	0.08%
90255	0.08%
90715	0.08%
90680	0.08%
92504	0.08%
92394	0.08%
93215	0.08%
91786	0.08%
92408	0.08%
90061	0.07%
90404	0.07%
92345	0.07%
90022	0.07%
92225	0.07%
92567	0.07%
91387	0.07%
90069	0.07%
92879	0.07%
92335	0.07%
90212	0.07%
92866	0.07%
90303	0.07%
93286	0.07%
93560	0.07%
93256	0.07%
93225	0.07%
90280	0.07%
90222	0.07%
92377	0.07%
92530	0.07%
91766	0.06%
91792	0.06%
92404	0.06%
93555	0.06%
92557	0.06%
90241	0.06%
90717	0.06%
90631	0.06%
93274	0.06%
92307	0.06%
92376	0.06%
90002	0.06%
91381	0.06%
93536	0.06%
90249	0.06%
93505	0.06%
90001	0.06%
90670	0.06%
92252	0.06%
92240	0.06%
93230	0.06%
93277	0.06%

Feb-23	
ZIP CODE	TOTAL DISCONNECTIONS
91387	11
93277	11
92392	11
90805	11
91763	10
90221	10
92879	10
92557	10
92262	10
90640	10
90706	10
90063	9
92405	9
93215	9
93555	9
90241	9
92307	9
92780	9
92704	9
92882	9
90650	9
90250	9
91723	8
92394	8
90404	8
92240	8
93030	8
92570	8
92346	8
93257	8
92336	8
92411	7
91731	7
90044	7
90680	7
90069	7
92707	7
91732	7
92683	7
90804	6
90270	6
91792	6
90001	6
90247	6
92701	6
91790	6
91748	6
92374	6
93247	7
91016	6
90660	6
92870	6
93063	6
92260	6
92223	6
92562	6
90802	6
91730	6
92316	5
90715	5
92225	5
90303	5
93560	5
90222	5

Feb-23	
ZIP CODE	RATE
92551	0.06%
92241	0.06%
92234	0.05%
91107	0.05%
92262	0.05%
93030	0.05%
90048	0.05%
92582	0.05%
92570	0.05%
92780	0.05%
92392	0.05%
92707	0.05%
91302	0.05%
92583	0.05%
92508	0.05%
90640	0.05%
90232	0.05%
91710	0.05%
91733	0.05%
93501	0.05%
92320	0.05%
91732	0.05%
92704	0.05%
91724	0.05%
90247	0.05%
92701	0.05%
93022	0.05%
91740	0.05%
90606	0.05%
92587	0.05%
92843	0.04%
91755	0.04%
91790	0.04%
91748	0.04%
92346	0.04%
92882	0.04%
92661	0.04%
90603	0.04%
92782	0.04%
90805	0.04%
90810	0.04%
90504	0.04%
90706	0.04%
92706	0.04%
92374	0.04%
91024	0.04%
93510	0.04%
92679	0.04%
90804	0.04%
91722	0.04%
92548	0.04%
90806	0.04%
91020	0.04%
90220	0.04%
93004	0.04%
92356	0.04%
92663	0.04%
90723	0.04%
91016	0.04%
90660	0.04%
93015	0.04%
90302	0.04%
93223	0.04%
90210	0.04%

Feb-23	
ZIP CODE	TOTAL DISCONNECTIONS
90717	5
91381	5
90249	5
91302	5
92583	5
91733	5
92843	5
92782	5
90504	5
90806	5
90220	5
90723	5
92264	5
92821	5
92308	5
90745	5
91744	5
92399	5
93291	5
93219	4
92359	4
90059	4
92313	4
90212	4
92866	4
92377	4
92551	4
91724	4
91740	4
90606	4
91755	4
90810	4
92706	4
91722	4
93004	4
92663	4
90302	4
92284	4
90242	4
91776	4
91739	4
91001	4
92840	4
92373	4
93292	4
91320	4
91765	4
92544	4
91770	4
93003	4
92627	4
92563	4
93065	4
91709	4
92408	3
93505	3
90670	3
92252	3
92582	3
90232	3
92587	3
90603	3
92679	3
91768	3

Feb-23	
ZIP CODE	RATE
91768	0.04%
90602	0.03%
90501	0.03%
92870	0.03%
92397	0.03%
92284	0.03%
91340	0.03%
90650	0.03%
90242	0.03%
93257	0.03%
92264	0.03%
92821	0.03%
92342	0.03%
92277	0.03%
91776	0.03%
91739	0.03%
92308	0.03%
93063	0.03%
90745	0.03%
91001	0.03%
90250	0.03%
90716	0.03%
92337	0.03%
93546	0.03%
92503	0.03%
92507	0.03%
92865	0.03%
92555	0.03%
91803	0.03%
92260	0.03%
92223	0.03%
92840	0.03%
92887	0.03%
92683	0.03%
91744	0.03%
92373	0.03%
91791	0.03%
92399	0.03%
90211	0.03%
91321	0.03%
92336	0.03%
92371	0.03%
92562	0.03%
90802	0.03%
90046	0.03%
93292	0.03%
92883	0.03%
93041	0.03%
91750	0.03%
93543	0.03%
91320	0.03%
92692	0.03%
91754	0.03%
90240	0.03%
91780	0.03%
93291	0.03%
91007	0.03%
91765	0.03%
92544	0.03%
92869	0.03%
92804	0.02%
92878	0.02%
91730	0.02%
92354	0.02%

Feb-23	
ZIP CODE	TOTAL DISCONNECTIONS
90602	3
90501	3
92277	3
92337	3
93546	3
91803	3
91791	3
91321	3
90046	3
92883	3
91750	3
92692	3
91754	3
91780	3
91007	3
92869	3
91789	3
92867	3
93036	3
91350	3
91360	3
90703	3
91745	3
90278	3
90630	3
92886	3
92626	3
92618	3
93562	2
92590	2
90066	2
92504	2
90061	2
92567	2
93286	2
93225	2
90002	2
91107	2
92320	2
91024	2
93015	2
90210	2
91340	2
92503	2
92865	2
92555	2
92887	2
92371	2
93041	2
90240	2
92354	2
92585	2
92881	2
90814	2
93060	2
90260	2
93552	2
90712	2
90601	2
91006	2
91354	2
91773	2
93035	2
90604	2

Feb-23	
ZIP CODE	RATE
91770	0.02%
91789	0.02%
92585	0.02%
92867	0.02%
93036	0.02%
92881	0.02%
90814	0.02%
93003	0.02%
91350	0.02%
93060	0.02%
93514	0.02%
91360	0.02%
90260	0.02%
90401	0.02%
91214	0.02%
93552	0.02%
90623	0.02%
93221	0.02%
90703	0.02%
92657	0.02%
91745	0.02%
92627	0.02%
90278	0.02%
90712	0.02%
90630	0.02%
90601	0.02%
91006	0.02%
91354	0.02%
91708	0.02%
92886	0.02%
91773	0.02%
92563	0.02%
92845	0.02%
93035	0.02%
92325	0.02%
90604	0.02%
90304	0.02%
91390	0.02%
92703	0.02%
93065	0.02%
91709	0.02%
92625	0.02%
92691	0.02%
93561	0.02%
90292	0.02%
91701	0.02%
91746	0.01%
92626	0.01%
92543	0.01%
91362	0.01%
92270	0.01%
90403	0.01%
92688	0.01%
91384	0.01%
92211	0.01%
90638	0.01%
92660	0.01%
90265	0.01%
91010	0.01%
93010	0.01%
91775	0.01%
91737	0.01%
92705	0.01%
90503	0.01%

Feb-23	
ZIP CODE	TOTAL DISCONNECTIONS
92703	2
92691	2
93561	2
91701	2
92543	2
91362	2
92270	2
90403	2
92688	2
92211	2
90638	2
92660	2
93010	2
92705	2
90503	2
90803	2
92656	2
91761	2
92584	2
92592	2
92378	1
92347	1
93207	1
93208	1
92506	1
93227	1
93523	1
92401	1
93516	1
93272	1
93250	1
93256	1
92241	1
90048	1
92508	1
93501	1
93022	1
92661	1
93510	1
92548	1
91020	1
92356	1
93223	1
92397	1
92342	1
90716	1
92507	1
90211	1
93543	1
92804	1
92878	1
93514	1
90401	1
91214	1
90623	1
93221	1
92657	1
91708	1
92845	1
92325	1
90304	1
91390	1
92625	1
90292	1

Feb-23	
ZIP CODE	RATE
92352	0.01%
90803	0.01%
91361	0.01%
90230	0.01%
92656	0.01%
92868	0.01%
92618	0.01%
91741	0.01%
91761	0.01%
91351	0.01%
92586	0.01%
91784	0.01%
92584	0.01%
92595	0.01%
92651	0.01%
90605	0.01%
91030	0.01%
92596	0.01%
92602	0.01%
93021	0.01%
92614	0.01%
92592	0.01%
91355	0.01%
92831	0.01%
93001	0.01%
90740	0.01%
90505	0.01%
90266	0.01%
93012	0.01%
90815	0.01%
92591	0.01%
92880	0.01%
92833	0.01%
92545	0.01%
90275	0.01%
90277	0.01%
93551	0.01%
91706	0.01%
92648	0.00%
91801	0.00%

Feb-23	
ZIP CODE	TOTAL DISCONNECTIONS
91746	1
91384	1
90265	1
91010	1
91775	1
91737	1
92352	1
91361	1
90230	1
92868	1
91741	1
91351	1
92586	1
91784	1
92595	1
92651	1
90605	1
91030	1
92596	1
92602	1
93021	1
92614	1
91355	1
92831	1
93001	1
90740	1
90505	1
90266	1
93012	1
90815	1
92591	1
92880	1
92833	1
92545	1
90275	1
90277	1
93551	1
91706	1
92648	1
91801	1

Mar-23	
ZIP CODE	RATE
92581	2.27%
91042	2.08%
92258	1.30%
90038	1.15%
92327	0.97%
91364	0.72%
92282	0.71%
92368	0.60%
93518	0.57%
92385	0.46%
92230	0.45%
93505	0.44%
93227	0.44%
93534	0.44%
90732	0.41%
92410	0.40%
93523	0.40%
93501	0.39%
92347	0.38%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
93535	75
93257	70
93534	65
92553	63
92404	59
93274	57
92345	55
92410	54
92376	51
93277	50
92240	49
93230	44
92335	43
91764	42
92311	42
92392	41
93536	41
92557	40
92234	39

Mar-23	
ZIP CODE	RATE
92240	0.36%
92311	0.36%
93283	0.35%
93535	0.34%
92344	0.34%
92220	0.33%
93255	0.33%
92301	0.33%
92404	0.32%
92553	0.31%
92356	0.30%
92532	0.30%
92405	0.30%
93066	0.30%
93553	0.30%
92587	0.29%
93257	0.29%
93247	0.29%
92395	0.28%
92313	0.28%
93532	0.27%
92411	0.27%
93221	0.27%
92225	0.26%
92394	0.26%
93277	0.26%
92363	0.26%
92567	0.26%
92557	0.25%
91764	0.25%
92358	0.25%
93560	0.25%
90002	0.25%
90221	0.25%
90045	0.25%
93510	0.24%
90044	0.24%
93202	0.24%
93562	0.24%
93205	0.24%
92501	0.24%
93543	0.24%
93516	0.24%
93274	0.24%
93267	0.23%
91387	0.23%
92324	0.23%
91008	0.23%
93235	0.23%
92376	0.22%
93544	0.22%
92544	0.22%
91342	0.22%
92590	0.22%
92570	0.21%
91768	0.21%
91732	0.20%
93256	0.20%
92345	0.20%
92277	0.20%
93240	0.20%
93230	0.20%
92252	0.20%
92392	0.19%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
92407	38
90805	36
92395	36
91387	35
92262	35
92544	35
92562	35
90201	34
93291	34
92301	33
92336	33
92570	32
91730	31
92260	31
92530	31
91732	30
91761	30
93292	29
90221	28
92405	28
90650	27
92307	27
92394	27
92308	26
92346	26
90280	25
90813	25
91762	25
92374	25
90022	24
90631	24
90706	24
91786	24
92532	24
90802	23
91709	23
92509	23
90262	22
91710	22
91766	22
92592	22
93065	22
93505	22
92344	21
92543	21
92707	21
93030	21
93215	21
93555	21
90044	20
91744	20
91767	20
92563	20
92584	19
92587	19
90241	18
91768	18
91770	18
91790	18
92223	18
92225	18
92277	18
92284	18
92411	18

Mar-23	
ZIP CODE	RATE
92407	0.19%
93292	0.19%
92372	0.19%
92371	0.19%
92262	0.19%
92307	0.19%
92583	0.18%
90292	0.18%
92585	0.18%
92365	0.18%
92335	0.18%
92234	0.18%
93215	0.18%
90023	0.18%
93536	0.18%
91302	0.17%
93286	0.17%
92401	0.17%
91702	0.17%
93291	0.17%
92374	0.17%
90047	0.17%
92503	0.17%
92530	0.17%
92308	0.17%
92337	0.17%
90043	0.17%
91737	0.17%
92342	0.17%
91351	0.16%
92548	0.16%
92883	0.16%
92536	0.16%
92562	0.16%
92398	0.16%
91010	0.16%
92707	0.16%
91761	0.15%
92543	0.15%
90302	0.15%
92284	0.15%
91792	0.15%
93555	0.15%
90262	0.15%
92878	0.15%
92260	0.15%
90201	0.15%
90022	0.15%
90305	0.15%
93591	0.15%
92339	0.15%
93219	0.15%
91390	0.14%
92346	0.14%
90813	0.14%
91763	0.14%
91731	0.14%
93030	0.14%
90805	0.14%
90063	0.14%
92653	0.14%
91739	0.14%
91767	0.14%
93225	0.14%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
92583	18
92705	18
92882	18
92883	18
93560	18
90302	17
90640	17
91302	17
91739	17
92780	17
93033	17
90220	16
90255	16
90301	16
90723	16
91351	16
92337	16
92399	16
92585	16
92630	16
92821	16
92879	16
93551	16
90806	15
91763	15
92211	15
92591	15
92656	15
92880	15
93247	15
90250	14
90604	14
90605	14
91737	14
91748	14
91792	14
91801	14
92371	14
92571	14
92683	14
92704	14
92840	14
93221	14
93550	14
90046	13
90063	13
90660	13
91010	13
91016	13
91776	13
92626	13
92870	13
90242	12
90292	12
90745	12
91780	12
92313	12
92586	12
92627	12
92701	12
93010	12
90601	11
90804	11
91355	11

Mar-23	
ZIP CODE	RATE
91790	0.13%
92354	0.13%
91723	0.13%
90059	0.13%
92316	0.13%
90066	0.13%
92285	0.13%
90304	0.13%
91724	0.13%
90605	0.13%
90301	0.13%
91730	0.13%
92551	0.13%
90241	0.13%
90303	0.13%
91762	0.13%
90056	0.12%
90220	0.12%
91708	0.12%
93270	0.12%
91786	0.12%
90723	0.12%
90401	0.12%
92586	0.12%
91766	0.12%
90806	0.12%
91340	0.12%
92555	0.12%
90046	0.12%
92377	0.12%
92504	0.12%
90604	0.11%
93272	0.11%
92879	0.11%
92655	0.11%
92844	0.11%
92509	0.11%
90680	0.11%
92336	0.11%
90061	0.11%
92241	0.11%
91744	0.11%
92881	0.11%
90810	0.11%
93033	0.11%
91770	0.11%
92211	0.11%
92705	0.11%
90631	0.11%
91776	0.11%
92821	0.11%
90280	0.11%
91740	0.10%
90602	0.10%
91741	0.10%
91748	0.10%
90265	0.10%
93250	0.10%
90802	0.10%
90706	0.10%
91780	0.10%
91307	0.10%
92571	0.10%
92408	0.10%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
91724	11
91731	11
92264	11
92354	11
92373	11
92503	11
93063	11
90680	10
90810	10
91007	10
91321	10
91741	10
91745	10
91765	10
91791	10
92252	10
92545	10
92596	10
92660	10
92691	10
92703	10
92881	10
92886	10
90069	9
90247	9
90303	9
90305	9
90602	9
90638	9
91354	9
91390	9
91723	9
91733	9
91740	9
91754	9
92551	9
92706	9
92708	9
92831	9
92868	9
93003	9
93543	9
93552	9
90002	8
90047	8
90265	8
90278	8
90304	8
90503	8
90703	8
90815	8
91320	8
91722	8
91752	8
91789	8
92316	8
92356	8
92555	8
92595	8
92844	8
92867	8
93001	8
93501	8
90023	7

Mar-23	
ZIP CODE	RATE
90650	0.10%
93527	0.10%
90242	0.10%
90601	0.10%
92780	0.10%
92840	0.10%
92591	0.10%
92868	0.10%
92706	0.10%
92701	0.09%
90222	0.09%
92880	0.09%
92584	0.09%
93265	0.09%
90069	0.09%
91791	0.09%
90040	0.09%
92507	0.09%
91710	0.09%
90255	0.09%
90701	0.09%
91321	0.09%
93551	0.09%
91709	0.09%
92596	0.09%
90240	0.09%
91733	0.09%
92582	0.09%
90210	0.09%
92882	0.09%
90755	0.09%
93065	0.09%
92399	0.09%
92563	0.09%
93552	0.09%
90640	0.09%
92610	0.09%
92592	0.09%
91355	0.08%
92223	0.08%
91007	0.08%
91775	0.08%
92656	0.08%
91016	0.08%
90270	0.08%
90660	0.08%
92703	0.08%
91354	0.08%
91722	0.08%
90715	0.08%
91752	0.08%
90745	0.08%
92691	0.08%
91754	0.08%
92373	0.08%
92595	0.08%
92804	0.07%
92870	0.07%
92704	0.07%
93015	0.07%
90804	0.07%
91311	0.07%
93271	0.07%
92264	0.07%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
90222	7
90240	7
90505	7
91340	7
91360	7
91362	7
91701	7
91706	7
91708	7
91711	7
91775	7
91803	7
92377	7
92567	7
92651	7
93036	7
93561	7
90001	6
90043	6
90249	6
90401	6
90405	6
90807	6
91030	6
91301	6
91755	6
91773	6
92618	6
92653	6
92688	6
92843	6
92869	6
92878	6
93004	6
93240	6
93510	6
93546	6
90059	5
90210	5
90260	5
90270	5
90277	5
90715	5
90808	5
91001	5
91006	5
91350	5
91381	5
91384	5
91702	5
91750	5
92270	5
92342	5
92582	5
92648	5
92841	5
92860	5
93021	5
93060	5
93286	5
90056	4
90501	4
90620	4
90701	4

Mar-23	
ZIP CODE	RATE
92320	0.07%
91384	0.07%
90249	0.07%
93223	0.07%
93010	0.07%
90247	0.07%
92860	0.07%
92630	0.07%
92831	0.07%
91801	0.07%
91803	0.07%
91755	0.07%
92651	0.07%
92660	0.06%
91301	0.06%
92626	0.06%
91765	0.06%
93550	0.06%
93546	0.06%
92210	0.06%
91745	0.06%
92545	0.06%
91789	0.06%
93514	0.06%
90638	0.06%
91381	0.06%
91214	0.06%
90001	0.06%
92867	0.06%
93001	0.06%
93063	0.06%
93222	0.06%
92886	0.06%
91711	0.06%
93004	0.06%
92887	0.06%
92683	0.06%
92627	0.06%
91030	0.06%
90211	0.05%
91107	0.05%
92843	0.05%
92841	0.05%
90048	0.05%
93561	0.05%
91701	0.05%
90212	0.05%
92823	0.05%
91773	0.05%
92549	0.05%
91320	0.05%
90815	0.05%
91362	0.05%
93036	0.05%
93023	0.05%
93060	0.05%
92508	0.05%
92382	0.05%
90717	0.05%
90260	0.05%
92869	0.05%
90505	0.05%
90703	0.05%
90250	0.05%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
90712	4
90717	4
90746	4
90755	4
91361	4
92230	4
92282	4
92372	4
92408	4
92548	4
92590	4
92610	4
92612	4
92620	4
92647	4
92663	4
92782	4
92835	4
92887	4
93015	4
93023	4
93225	4
93267	4
93283	4
93518	4
90038	3
90040	3
90061	3
90066	3
90212	3
90230	3
90266	3
90275	3
90403	3
90404	3
90603	3
90630	3
90713	3
90740	3
91214	3
91746	3
91784	3
92210	3
92220	3
92320	3
92324	3
92504	3
92507	3
92614	3
92655	3
92679	3
92804	3
92833	3
93013	3
93041	3
93066	3
93117	3
93202	3
93205	3
93219	3
93235	3
93256	3
93514	3
93532	3

Mar-23	
ZIP CODE	RATE
92861	0.05%
90807	0.05%
90278	0.05%
92677	0.05%
93013	0.05%
92708	0.05%
90503	0.05%
91360	0.05%
93003	0.05%
90746	0.05%
92835	0.05%
90501	0.05%
91361	0.05%
91108	0.04%
91746	0.04%
91006	0.04%
91750	0.04%
90603	0.04%
93285	0.04%
92688	0.04%
90405	0.04%
91104	0.04%
93021	0.04%
92679	0.04%
91001	0.04%
93041	0.04%
91706	0.04%
91020	0.04%
90623	0.04%
92663	0.04%
92270	0.04%
90712	0.04%
92866	0.04%
92845	0.03%
92782	0.03%
91350	0.03%
90808	0.03%
92397	0.03%
90230	0.03%
92325	0.03%
92359	0.03%
90716	0.03%
90713	0.03%
92865	0.03%
91784	0.03%
90620	0.03%
90277	0.03%
90245	0.03%
90404	0.03%
92612	0.03%
92648	0.02%
90720	0.02%
92614	0.02%
92606	0.02%
92352	0.02%
90606	0.02%
90403	0.02%
90740	0.02%
90254	0.02%
92618	0.02%
90266	0.02%
90274	0.02%
93117	0.02%
90670	0.02%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
93591	3
90211	2
90245	2
90254	2
90274	2
90606	2
90621	2
90623	2
90720	2
90803	2
91107	2
91108	2
92241	2
92258	2
92285	2
92325	2
92327	2
92352	2
92363	2
92365	2
92368	2
92382	2
92549	2
92606	2
92649	2
92677	2
92692	2
92845	2
92865	2
92866	2
93035	2
93223	2
93227	2
93265	2
93270	2
93516	2
93523	2
93553	2
93562	2
90045	1
90048	1
90502	1
90504	1
90670	1
90716	1
90732	1
90814	1
91008	1
91020	1
91042	1
91104	1
91307	1
91311	1
91342	1
91364	1
92339	1
92347	1
92358	1
92359	1
92385	1
92397	1
92398	1
92401	1
92501	1

Mar-23	
ZIP CODE	RATE
92833	0.02%
92657	0.02%
92647	0.02%
90275	0.02%
90630	0.02%
93110	0.02%
92620	0.02%
90621	0.02%
93035	0.02%
92692	0.02%
90502	0.02%
92625	0.02%
92649	0.01%
90803	0.01%
90814	0.01%
90504	0.01%
93012	0.01%

Mar-23	
ZIP CODE	TOTAL DISCONNECTIONS
92508	1
92536	1
92581	1
92625	1
92657	1
92823	1
92861	1
93012	1
93110	1
93222	1
93250	1
93255	1
93271	1
93272	1
93285	1
93527	1
93544	1

Apr-23	
ZIP CODE	RATE

Apr-23	
ZIP CODE	TOTAL DISCONNECTIONS

May-23	
ZIP CODE	RATE

May-23	
ZIP CODE	TOTAL DISCONNECTIONS

Jun-23	
ZIP CODE	RATE

Jun-23	
ZIP CODE	TOTAL DISCONNECTIONS

Jul-23	
ZIP CODE	RATE

Jul-23	
ZIP CODE	TOTAL DISCONNECTIONS

Aug-23	
ZIP CODE	RATE

Aug-23	
ZIP CODE	TOTAL DISCONNECTIONS

Sep-23	
ZIP CODE	RATE

Sep-23	
ZIP CODE	TOTAL DISCONNECTIONS

Oct-23	
ZIP CODE	RATE

Oct-23	
ZIP CODE	TOTAL DISCONNECTIONS

Nov-23

Nov-23

ZIP CODE	RATE
ZIP CODE	RATE

ZIP CODE	TOTAL DISCONNECTIONS
ZIP CODE	TOTAL DISCONNECTIONS

Dec-23	
ZIP CODE	RATE

Dec-23	
ZIP CODE	TOTAL DISCONNECTIONS

Section 8 - Interim Measures Information

Total Disconnections / Month

Month	**Total Residential Accounts*** (a)	**Total Residential Disconnections** (b)	**Annual Target Rate** (c)	**Residential Disconnection Cap Annual Target** (d) = (a) from prior month x (c)	**Residential Disconnections in Past 11 Months** (e) sum of (b) from prior 11 months	**Residential Disconnections Allowed for Current Month** (d) - (e)
Jan-21	4,580,636	-	7%	320,644	49,134	271,510
Feb-21	4,578,893	-	7%	320,522	16,315	304,207
Mar-21	4,577,057	-	7%	320,393	-	320,393
Apr-21	4,580,418	-	7%	320,629	-	320,629
May-21	4,456,734	-	7%	311,971	-	311,971
Jun-21	4,465,054	-	7%	312,553	-	312,553
Jul-21	4,463,117	-	7%	312,418	-	312,418
Aug-21	4,468,023	-	7%	312,761	-	312,761
Sep-21	4,469,650	-	7%	312,875	-	312,875
Oct-21	4,475,058	-	7%	313,254	-	313,254
Jan-21	4,482,476	-	7%	313,773	-	313,773
Dec-21	4,479,396	-	7%	313,557	-	313,557
Jan-22	4,491,053	-	6%	269,463	-	269,463
Feb-22	4,570,365	-	6%	274,221	-	274,221
Mar-22	4,531,142	-	6%	271,868	-	271,868
Apr-22	4,529,894	-	6%	271,793	-	271,793
May-22	4,530,678	-	6%	271,840	-	271,840
Jun-22	4,538,203	-	6%	272,292	-	272,292
Jul-22	4,544,477	-	6%	272,668	-	272,668
Aug-22	4,548,361	-	6%	272,901	-	272,901
Sep-22	4,553,547	-	6%	273,212	-	273,212
Oct-22	4,513,097	-	6%	270,785	-	270,785
Nov-22	4,559,108	24	6%	273,546	24	273,522
Dec-22	4,561,560	115	6%	273,693	139	273,554
Jan-23	4,565,101	253	5%	228,255	392	227,863
Feb-23	4,570,365	1,515	5%	228,518	1,907	226,611
Mar-23	4,572,597	4,815	5%	228,629	6,722	221,907
Apr-23			5%			
May-23			5%			
Jun-23			5%			
Jul-23			5%			
Aug-23			5%			
Sep-23			5%			
Oct-23			5%			
Jan-23			5%			
Dec-23			5%			
Jan-24			4%			
Feb-24			4%			
Mar-24			4%			
Apr-24			4%			
May-24			4%			
Jun-24			4%			
Jul-24			4%			
Aug-24			4%			
Sep-24			4%			
Oct-24			4%			
Jan-24			4%			
Dec-24			4%			

*This is the number of total residential accounts as of the last day of the previous month.
**Residential customers shall not be disconnected when temperatures above 100 degrees or below 32 degrees are forecasted based on a 72-hour look-ahead period.

On the following dates, SCE invoked temperature related limits on disconnections in one or more cities:**

Month	Days
Jan-23	2, 3, 4, 5, 6, 9, 10, 11, 12, 13, 16, 17, 18, 19, 20, 23, 24, 25, 26, 27, 30, 31
Feb-23	1, 2, 3, 6, 7, 8, 9, 10, 13, 14, 15, 16, 17, 21, 22, 23, 24, 27, 28
Mar-23	1, 2, 3, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 20, 21, 22, 23, 24, 27, 28, 29, 30, 31
Apr-23	
May-23	
Jun-23	
Jul-23	
Aug-23	
Sep-23	
Oct-23	
Nov-23	
Dec-23	

Average amount owed of customers who were disconnected

Month	Average Amount
Jan-23	$ 1,314
Feb-23	$ 1,250
Mar-23	$ 1,442
Apr-23	
May-23	
Jun-23	
Jul-23	
Aug-23	
Sep-23	
Oct-23	
Nov-23	
Dec-23	

MBL Household Counts

MBL Household Counts - 2023*																
Month	**New Households Enrolled**				**Removed Households****				**Certifications*****				**Total Households**			
	MBL Only Households	**CARE and MBL Households**	**FERA and MBL Households**	**Total MBL Households**	**MBL Only Households**	**CARE and MBL Households**	**FERA and MBL Households**	**Total MBL Households**	**MBL Only Households**	**CARE and MBL Households**	**FERA and MBL Households**	**Total MBL Households**	**MBL Only Households**	**CARE and MBL Households**	**FERA and MBL Households**	**Total MBL Households**
January	1,962	1,411	31	3,404	2,166	1,303	20	3,489	2,615	1,556	35	4,206	55,450	36,672	700	92,822
February	2,309	1,476	32	3,817	1,784	1,032	19	2,835	1,195	809	18	2,022	55,824	36,562	701	93,087
March	1,846	1,166	20	3,032	204	154	4	362	418	227	7	652	57,179	37,042	704	94,925
April																
May																
June																
July																
August																
September																
October																
November																
December																

* Household status changes that include both a new MBL enrollment and a MBL removal, and that occur within the same calendar month will not be included in the 'New Households Enrolled' or 'Removed Households' tables.
** Household(s) removed from Medical Baseline due to failure to recertify eligibility. Does not include households removed for other reasons.
*** Households that recertify by self-certification or by certification from a medical practitioner.