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# APPENDIX H

## HopSkipDrive Annual Reports Confidentiality Templates

### HopSkipDrive 2016 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

### HopSkipDrive 2016 Annual Reports - Suspended Drivers

Field	Confidential or Public
TNC Drivers That Have Been Suspended or Deactivated for Any Reasons Related to Safety and/or Consumer Protection	Confidential

### HopSkipDrive 2016 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### HopSkipDrive 2016 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**HopSkipDrive 2016 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

### HopSkipDrive 2016 Annual Reports - Average Miles Logged

Field	Confidential or Public
Driver	Public
Total Distance Logged During Reporting Period	Confidential
Months Driven	Confidential
Average Miles Logged Per Month	Public

### HopSkipDrive 2016 Annual Reports - Number of Hours

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public



### HopSkipDrive 2016 Annual Reports - Average Hours Logged

Field	Confidential or Public
Driver	Public
Total Hours Logged During Reporting Period	Confidential
Months Driven	Confidential
Average Hours Logged Per Month	Public

### HopSkipDrive 2016 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public

### HopSkipDrive 2016 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

### HopSkipDrive 2016 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Where the Ride Began	Public
Total Rides	Public

### HopSkipDrive 2017 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

### HopSkipDrive 2017 Annual Reports - Annual Report on Total Violations & Incidents

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### HopSkipDrive 2017 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### HopSkipDrive 2017 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential



### HopSkipDrive 2017 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**HopSkipDrive 2017 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### HopSkipDrive 2017 Annual Reports - Average Miles Logged

Field	Confidential or Public
Driver	Public
Total Distance Logged During Reporting Period	Confidential
Months Driven	Confidential
Average Miles Logged Per Month	Public

**HopSkipDrive 2017 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### HopSkipDrive 2017 Annual Reports - Average Hours Logged

Field	Confidential or Public
Driver	Public
Total Hours Logged During Reporting Period	Confidential
Months Driven	Confidential
Average Hours Logged Per Month	Public

### HopSkipDrive 2017 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public

### HopSkipDrive 2017 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

### HopSkipDrive 2017 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Where the Ride Began	Public
Total Rides	Public



### HopSkipDrive 2018 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

### HopSkipDrive 2018 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Alleged Transportation Service Issue	Public
Resolution	Public

### HopSkipDrive 2018 Annual Reports - Annual Report on Total Violations & Incidents

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### HopSkipDrive 2018 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### HopSkipDrive 2018 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential
Driver Authorized to Drive for TNC?	Public

**HopSkipDrive 2018 Annual Reports - Assault & Harassments**

Field	Confidential or Public
Complaint ID	Public
Date of Incident	Public
Time of Incident	Public
Date Complaint Filed (Month/day/year)	Public
Time Complaint Filed	Public
Date Complaint Resolved (month/day/year)	Public
Time Complaint Resolved	Public
Name of Driver (Last, First)	Confidential
Unique Identification of Driver	Confidential
Waybill # Associated with Incident	Public
VIN #	Confidential
Description of Alleged Sexual Assault/Harassment	Confidential
Investigation (Yes/No)	Public
Consequence to Driver	Public
Description of How Complaint Was Resolved	Confidential

### HopSkipDrive 2018 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**HopSkipDrive 2018 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public



### HopSkipDrive 2018 Annual Reports - Mean & Median Number of Miles

Field	Confidential or Public
Driver Name	Confidential
Mean Miles	Public
Median Miles	Public

**HopSkipDrive 2018 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### HopSkipDrive 2018 Annual Reports - Mean & Median Number of Hours

Field	Confidential or Public
Driver Name	Confidential
Mean Hour	Public
Median Hour	Public

### HopSkipDrive 2018 Annual Reports - 50,000+ Miles

Field	Confidential or Public
TNC Vehicles That Have Traveled More Than 50,000 Miles	Public

### HopSkipDrive 2018 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was accepted)	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/ Donated	Public

### HopSkipDrive 2018 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

### HopSkipDrive 2018 Annual Reports - Incidents Arising From Fare-Splitting

Field	Confidential or Public
Date of Incident	Public
Time of Incident	Public
Date Complaint Filed	Public
Complaint Name and/or Number	Public
VIN#	Confidential
Name of Driver (last, first, initial)	Confidential
Cause of Incident (collission, assault,	Public
Driver Suspension (yes/no)	Public
Outcome or status of investigation	Public
Amount paid, if any	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### HopSkipDrive 2019 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public



### HopSkipDrive 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public

### HopSkipDrive 2019 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

### HopSkipDrive 2019 Annual Reports - Aggregated Requests Not Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

### HopSkipDrive 2019 Annual Reports - Annual Report on Total Violations & Incidents

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public

## HopSkipDrive 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential

## HopSkipDrive 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

# HopSkipDrive 2019 Annual Reports - Assault & Harassments

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harrassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

### HopSkipDrive 2019 Annual Reports - Off-Platform Solicitation

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public



### HopSkipDrive 2019 Annual Reports - Law Enforcement Citations

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### HopSkipDrive 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### HopSkipDrive 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

### HopSkipDrive 2019 Annual Reports - Number of Miles

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Year & Month	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public

### HopSkipDrive 2019 Annual Reports - Number of Hours

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Year & Month	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public

### HopSkipDrive 2019 Annual Reports - 50,000+ Miles

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

### HopSkipDrive 2019 Annual Reports - Driver Names & Identifiers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

## HopSkipDrive 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public



### HopSkipDrive 2019 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

(END OF APPENDIX H)

# **APPENDIX I**

## **InDriver Annual Reports**

## **Confidentiality Templates**

### InDriver 2019 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### InDriver 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Confidential
Resolution	Public

### InDriver 2019 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

### InDriver 2019 Annual Reports - Aggregated Requests Not Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**InDriver 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public

## InDriver 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential



## InDriver 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

# InDriver 2019 Annual Reports - Assault & Harassments

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**InDriver 2019 Annual Reports - Off-Platform Solicitation**

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**InDriver 2019 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### InDriver 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### InDriver 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**InDriver 2019 Annual Reports - Number of Miles**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Year & Month	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public

**InDriver 2019 Annual Reports - Number of Hours**

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Year & Month	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public



### InDriver 2019 Annual Reports - 50,000+ Miles

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

### InDriver 2019 Annual Reports - Driver Names & Identifiers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

## InDriver 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

### InDriver 2019 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

(END OF APPENDIX I)

**APPENDIX J**

**MVN2 Annual Reports**

**Confidentiality Templates**

### MVN2 2018 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

### **MVN2 2018 Annual Reports - Accessibility Complaints**

Field	Confidential or Public
Ticket Number	Public
Date	Public
Alleged Transportation Service Issue	Public
Resolution	Public

## MVN2 2018 Annual Reports - Annual Report on Total Violations & Incidents

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public



**MVN2 2018 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

## MVN2 2018 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

**MVN2 2018 Annual Reports - Assault & Harassments**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Assault or Sexual Harassment	Confidential
Description of Incident	Confidential
Outcome or status of investigation of each incident.	Confidential

### **MVN2 2018 Annual Reports - Driver Training**

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**MVN2 2018 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

**MVN2 2018 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

**MVN2 2018 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Citation Number	Public
Vehicle or Penal Code	Public
Outcome of Citation	Public

**MVN2 2018 Annual Reports - Requests Accepted**

Field	Confidential or Public
Date of request	Public
Driver	Confidential
UID	Confidential
Time Trip Began	Public
Time Trip Ended	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was accepted)	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/ Donated	Public



**MVN2 2018 Annual Reports - Requests Not Accepted**

Field	Confidential or Public
Date of request	Public
Driver	Confidential
UID	Confidential
Time of request	Public
Time trip Request	Public
Time Trip Canceled	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

**(END OF APPENDIX J)**

## **APPENDIX K**

# **Nomad Transit (Via) Annual Reports Confidentiality Templates**

**Nomad Transit (Via) 2019 Annual Reports - Annual Report on Providing Accessible Vehicles**

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### Nomad Transit (Via) 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public

**Nomad Transit (Via) 2019 Annual Reports - Aggregated Requests Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

**Nomad Transit (Via) 2019 Annual Reports - Aggregated Requests Not Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**Nomad Transit (Via) 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public

## Nomad Transit (Via) 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential



## Nomad Transit (Via) 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

# **Nomad Transit (Via) 2019 Annual Reports - Assault & Harassments**

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harrassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**Nomad Transit (Via) 2019 Annual Reports - Off-Platform Solicitation**

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**Nomad Transit (Via) 2019 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### Nomad Transit (Via) 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### Nomad Transit (Via) 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

### Nomad Transit (Via) 2019 Annual Reports - Number of Miles

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public

## Nomad Transit (Via) 2019 Annual Reports - Number of Hours

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public



**Nomad Transit (Via) 2019 Annual Reports - 50,000+ Miles**

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

**Nomad Transit (Via) 2019 Annual Reports - Driver Names & Identifiers**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

## Nomad Transit (Via) 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

**Nomad Transit (Via) 2019 Annual Reports - Requests Not Accepted**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

(END OF APPENDIX K)

**APPENDIX L**

**Opoli Annual Reports**  
**Confidentiality Templates**

### Opoli 2019 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### Opoli 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public

### Opoli 2019 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public



**Opoli 2019 Annual Reports - Aggregated Requests Not Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**Opoli 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public

## Opoli 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential

## Opoli 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

## Opoli 2019 Annual Reports - Assault & Harassments

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harrassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

### Opoli 2019 Annual Reports - Off-Platform Solicitation

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**Opoli 2019 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### Opoli 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public



### Opoli 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

# Opoli 2019 Annual Reports - Number of Miles

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public

## Opoli 2019 Annual Reports - Number of Hours

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public

### Opoli 2019 Annual Reports - 50,000+ Miles

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

### Opoli 2019 Annual Reports - Driver Names & Identifiers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

## Opoli 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

**Opoli 2019 Annual Reports - Requests Not Accepted**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

**(END OF APPENDIX L)**

## **APPENDIX M**

# **Ride Plus Annual Reports Confidentiality Templates**



### Ride Plus 2018 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Calendar Year	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Rides with Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public
% of completed access requests	Public

### Ride Plus 2018 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Alleged transportation service issue	Public

### Ride Plus 2018 Annual Reports - Annual Report on Total Violations & Incidents

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

**Ride Plus 2018 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Ride Plus 2018 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### Ride Plus 2018 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

## Ride Plus 2018 Annual Reports - Requests Accepted

Field	Confidential or Public
Trip Date	Public
TripNbr	Public
Trip-Status	Public
PU Zip	Public
PU Schedule	Public
PU Actual	Public
DO Zip	Public
DO Schedule	Public
DO Actual	Public
Billed Amount	Public
Miles	Public

**Ride Plus 2019 Annual Reports - Requests Accepted**

Field	Confidential or Public
Trip Date	Public
Trip Number (Redacted due to HIPAA	Public
Status	Public
Miles	Public
PU - Actual Time	Public
PU - Zip	Public
DO - Actual Time	Public
DO - Zip	Public

**(END OF APPENDIX M)**



## **APPENDIX N**

# **Shuddle Annual Reports Confidentiality Templates**

### Shuddle 2015 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Shuddle 2015 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### Shuddle 2015 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Shuddle 2015 Annual Reports - Zero Tolerance

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### Shuddle 2015 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

### Shuddle 2015 Annual Reports - Number of Miles

Field	Confidential or Public
first_name	Confidential
last_name	Confidential
vin	Confidential
10/1/2014	Public
11/1/2014	Public
1/1/2015	Public
2/1/2015	Public
3/1/2015	Public
4/1/2015	Public
5/1/2015	Public
6/1/2015	Public
7/1/2015	Public
8/1/2015	Public

### Shuddle 2015 Annual Reports - Number of Hours

Field	Confidential or Public
first_name	Confidential
last_name	Confidential
vin	Confidential
10/1/2014	Public
11/1/2014	Public
1/1/2015	Public
2/1/2015	Public
3/1/2015	Public
4/1/2015	Public
5/1/2015	Public
6/1/2015	Public
7/1/2015	Public
8/1/2015	Public



### Shuddle 2015 Annual Reports - Requests Accepted

Field	Confidential or Public
Date (day,month,year)	Public
Time	Public
Date (day,month,year)	Public
Time	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public
Zip Code	Public
If not Accepted, Provide Explanation	Public

(END OF APPENDIX N)