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# APPENDIX O

## Sidecar Annual Reports Confidentiality Templates

### Sidecar 2014 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

### Sidecar 2014 Annual Reports - Complaints or Issue

Field	Confidential or Public
Complaints or Issue	Public
Total # Reported	Public
Total # Suspended	Public
Total # Perm Deactivated	Public
Total # Reported	Public
Inappropriate Behavior	Public
Total # Suspended	Public
Zero Tolerance	Public
Total # Perm Deactivated	Public

### Sidecar 2014 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

## Sidecar 2014 Annual Reports - Number of Miles

Field	Confidential or Public
Month	Public
DriverID	Confidential
VIN #	Confidential
Driver Name (last, first initial)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

**Sidecar 2014 Annual Reports - Number of Hours**

Field	Confidential or Public
Month	Public
DriverID	Confidential
VIN #	Confidential
Driver Name (last, first initial)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

### Sidecar 2014 Annual Reports - Requests Accepted

Field	Confidential or Public
Date (day,month,year)	Public
Time	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public
Zip Code	Public
If not Accepted, Provide Explanation	Public

### Sidecar 2014 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date (day,month,year)	Public
Time	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public
Zip Code	Public
If not Accepted, Provide Explanation	Public



### Sidecar 2015 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Sidecar 2015 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### Sidecar 2015 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Sidecar 2015 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### Sidecar 2015 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**Sidecar 2015 Annual Reports - Number of Miles**

Field	Confidential or Public
Month	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

## Sidecar 2015 Annual Reports - Number of Hours

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### Sidecar 2015 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was accepted)	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/ Donated	Public



### Sidecar 2015 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

(END OF APPENDIX O)

## **APPENDIX P**

# **SilverRide Annual Reports Confidentiality Templates**

**SilverRide 2017 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

**SilverRide 2017 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### SilverRide 2017 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### SilverRide 2017 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

## SilverRide 2017 Annual Reports - Number of Miles

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public

**SilverRide 2017 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Minutes	Public



### SilverRide 2017 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public

### SilverRide 2018 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**SilverRide 2018 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

**SilverRide 2018 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### SilverRide 2018 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### SilverRide 2018 Annual Reports - Suspended Drivers

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

### SilverRide 2018 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**SilverRide 2018 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public



## SilverRide 2018 Annual Reports - Number of Hours

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Minutes	Public

### SilverRide 2019 Annual Reports - Driver Names & Identifiers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

### SilverRide 2018 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request*	Public
Time of request*	Public
Zip Code of Requester (at the time of request)*	Public
Date that request was accepted*	Public
Time that request was accepted*	Public
Zip Code of Driver (at the time request was accepted)*	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/ Donated*	Public

### SilverRide 2019 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### SilverRide 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public

### SilverRide 2019 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

### SilverRide 2019 Annual Reports - Aggregated Requests Not Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**SilverRide 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public



## SilverRide 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential

## SilverRide 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

# SilverRide 2019 Annual Reports - Assault & Harassments

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**SilverRide 2019 Annual Reports - Off-Platform Solicitation**

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**SilverRide 2019 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### SilverRide 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### SilverRide 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

## SilverRide 2019 Annual Reports - Number of Miles

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public



## SilverRide 2019 Annual Reports - Number of Hours

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public

**SilverRide 2019 Annual Reports - 50,000+ Miles**

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

### SilverRide 2019 Annual Reports - Driver Names & Identifiers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

## SilverRide 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

**SilverRide 2019 Annual Reports - Requests Not Accepted**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

**(END OF APPENDIX P)**

# **APPENDIX Q**

## **SocialDrv Annual Reports Confidentiality Templates**

### SocialDrv 2017 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**SocialDrv 2017 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public



**SocialDrv 2017 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### SocialDrv 2017 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### SocialDrv 2017 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

### SocialDrv 2017 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public

### SocialDrv 2017 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

(END OF APPENDIX Q)

## **APPENDIX R**

# **Summon (Ridelabs) Annual Reports Confidentiality Templates**

### Summon (Ridelabs) 2014 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

## Summon (Ridelabs) 2014 Annual Reports - Accidents & Incidents & Zero Tolerance

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Outcome or status of investigation of each collision and/or Zero Tolerance Complaint	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential
Total number of zero tolerance complaints during period: 4	Public
Total number of incidents during period: 2	Public



**Summon (Ridelabs) 2014 Annual Reports - Driver Training**

Field	Confidential or Public
Month	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

## Summon (Ridelabs) 2014 Annual Reports - Number of Miles

Field	Confidential or Public
Year	Public
Month	Confidential
Driver first name	Confidential
Driver last name	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

# Summon (Ridelabs) 2014 Annual Reports - Number of Hours

Field	Confidential or Public
Year	Public
Month	Confidential
Driver first name	Confidential
Driver last name	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

### Summon (Ridelabs) 2014 Annual Reports - Requests Accepted

Field	Confidential or Public
Date (day,month,year)	Public
Time	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public
Zip Code	Public
If not Accepted, Provide Explanation	Public

### Sumnmon (Ridelabs) 2014 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date Trip Requested	Public
Time Trip Requested	Public
Zip Code Where Requested	Public
If not Accepted, Provide Explanation	Public

### Summon (Ridelabs) 2015 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Summon (Ridelabs) 2015 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

**Summon (Ridelabs) 2015 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential



### Summon (Ridelabs) 2015 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

**Summon (Ridelabs) 2015 Annual Reports - Driver Training**

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**Summon (Ridelabs) 2015 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

**Summon (Ridelabs) 2015 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### Summon (Ridelabs) 2015 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was accepted)	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/ Donated	Public

**Sumnmon (Ridelabs) 2015 Annual Reports - Requests Not Accepted**

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

**(END OF APPENDIX R)**

**APPENDIX S**

**Wingz Annual Reports**  
**Confidentiality Templates**

### Wingz 2014 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public



**Wingz 2014 Annual Reports - Accidents & Incidents & Zero Tolerance**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Outcome or status of investigation of each collision and/or Zero Tolerance Complaint	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Wingz 2014 Annual Reports - Driver Training

Field	Confidential or Public
Month	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**Wingz 2014 Annual Reports - Number of Miles**

Field	Confidential or Public
Month	Public
VIN #	Confidential
Driver Name (last, first initial)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

**Wingz 2014 Annual Reports - Number of Hours**

Field	Confidential or Public
Month	Public
VIN #	Confidential
Driver Name (last, first initial)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public

### Wingz 2014 Annual Reports - Requests Accepted

Field	Confidential or Public
Date (day,month,year)	Public
Time	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public
Zip Code	Public
If not Accepted, Provide Explanation	Public

### Wingz 2015 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Wingz 2015 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

**Wingz 2015 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision. Specify the following: a brief	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential



### Wingz 2015 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### Wingz 2015 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

### Wingz 2015 Annual Reports - Number of Miles

Field	Confidential or Public
departure_date	Public
driver_name	Confidential
VIN	Confidential
Miles driven	Public

### Wingz 2015 Annual Reports - Number of Hours

Field	Confidential or Public
departure_date	Public
driver_name	Confidential
VIN	Confidential
total_driving_duration_hours	Public

### Wingz 2015 Annual Reports - Requests Accepted

Field	Confidential or Public
date_of_request	Public
date_accepted	Public
zip_code_start	Public
zip_code_end	Public
distance_miles	Public
amount_paid	Public

### Wingz 2015 Annual Reports - Requests Not Accepted

Field	Confidential or Public
date_of_request	Public
month	Public
date_accepted	Public
zip_code_start	Public
zip_code_end	Public
distance_miles	Public
amount_paid	Public
month	Public
# not accepted	Public

### Wingz 2016 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Wingz 2016 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public



### Wingz 2016 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Wingz 2016 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### Wingz 2016 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**Wingz 2016 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

**Wingz 2016 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### Wingz 2016 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public

### Wingz 2017 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Wingz 2017 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public



**Wingz 2017 Annual Reports - Accidents & Incidents**

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Wingz 2017 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### Wingz 2017 Annual Reports - Driver Training

Field	Confidential or Public
Month and Year	Public
Total Number of Drivers tht Became Eligible and Completed the Course	Public

**Wingz 2017 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

**Wingz 2017 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### Wingz 2017 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/Donated	Public

### Wingz 2017 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public

### Wingz 2018 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public



**Wingz 2018 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### Wingz 2018 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential

### Wingz 2018 Annual Reports - Zero Tolerance

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### Wingz 2018 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**Wingz 2018 Annual Reports - Number of Miles**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

**Wingz 2018 Annual Reports - Number of Hours**

Field	Confidential or Public
Month & Year	Public
VIN #	Confidential
Driver Name (last, first)	Confidential
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Month Total	Public

### Wingz 2018 Annual Reports - Requests Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was accepted	Public
Time that request was accepted	Public
Zip Code of Driver (at the time request was accepted)	Public
Zip Code of Where the Ride Began	Public
Zip Code of Where the Ride Ended	Public
Miles Traveled	Public
Amount Paid/ Donated	Public

### Wingz 2018 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Date of request	Public
Time of request	Public
Zip Code of Requester (at the time of request)	Public
Date that request was not accepted	Public
Time that request was not accepted	Public
Zip Code of Driver (at the time request was not accepted)	Public
Reason / explanation for ride not being accepted	Public



### Wingz 2019 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### Wingz 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public

**Wingz 2019 Annual Reports - Aggregated Requests Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

**Wingz 2019 Annual Reports - Aggregated Requests Not Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**Wingz 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public

## Wingz 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential

**Wingz 2019 Annual Reports - Zero Tolerance**

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

## Wingz 2019 Annual Reports - Assault & Harassments

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public



**Wingz 2019 Annual Reports - Off-Platform Solicitation**

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**Wingz 2019 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### Wingz 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### Wingz 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**Wingz 2019 Annual Reports - Number of Miles**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public

## Wingz 2019 Annual Reports - Number of Hours

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public

**Wingz 2019 Annual Reports - 50,000+ Miles**

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

**Wingz 2019 Annual Reports - Driver Names & Identifiers**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential



## Wingz 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

### Wingz 2019 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

(END OF APPENDIX S)

**APPENDIX T**

**Ziro Ride Annual Reports**  
**Confidentiality Templates**

### Ziro Ride 2019 Annual Reports - Annual Report on Providing Accessible Vehicles

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### ZiRo Ride 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public

### Ziro Ride 2019 Annual Reports - Aggregated Requests Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

### Ziro Ride 2019 Annual Reports - Aggregated Requests Not Accepted

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**Ziro Ride 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public



## Ziro Ride 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential

## Ziro Ride 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

**Ziro Ride 2019 Annual Reports - Assault & Harassments**

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

### Ziro Ride 2019 Annual Reports - Off-Platform Solicitation

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

**Ziro Ride 2019 Annual Reports - Law Enforcement Citations**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential

### Ziro Ride 2019 Annual Reports - Suspended Drivers

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### Ziro Ride 2019 Annual Reports - Driver Training

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**Ziro Ride 2019 Annual Reports - Number of Miles**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public



**Ziro Ride 2019 Annual Reports - Number of Hours**

Field	Confidential or Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public

### Ziro Ride 2019 Annual Reports - 50,000+ Miles

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

## Ziro Ride 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

### Ziro Ride 2019 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

(END OF APPENDIX T)

**APPENDIX U**

**Zum Annual Reports**

**Confidentiality Templates**

### **Zum 2018 Annual Reports - Annual Report on Providing Accessible Vehicles**

Field	Confidential or Public
Month & Year	Public
Total # of Requested Rides (all types)	Public
Number of Hours an Accessible vehicle is available per month	Public
Number of accessible vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of fulfilled Accessible Vehicle Requests	Public

**Zum 2018 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public

### Zum 2018 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Date of incident/accident	Public
Time of incident/accident	Public
Date Complaint Filed (month/day/year)	Public
Complaint Name and/or Number	Public
Waybill No. Associated with Incident	Public
VIN #	Confidential
Name of Driver (last, first initial)	Confidential
Cause of incident	Public
Outcome or status of investigation of each incident / collision	Public
Amount paid, if any, to any party in each incident reported on this spreadsheet.	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's insurance	Confidential
Amount Paid by any other Source	Confidential



**Zum 2018 Annual Reports - Zero Tolerance**

Field	Confidential or Public
Date	Public
Time	Public
Name of Driver	Confidential
Complaint details	Confidential
Outcome of investigation into complaint	Confidential

### **Zum 2018 Annual Reports - Driver Training**

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

**Zum 2018 Annual Reports - Number of Miles**

Field	Confidential or Public
unique_driver_id	Public
tot_miles	Confidential
tot_hours	Confidential

### Zum 2018 Annual Reports - Requests Accepted

Field	Confidential or Public
unique_request_id	Public
request_zipcode	Public
request_date	Public
request_time	Public
start_zipcode	Public
end_zipcode	Public
ride_start_time	Public
ride_end_time	Public
miles	Public
earnings	Public
unique_driver_id	Confidential
driver_name	Confidential
status	Public

### Zum 2018 Annual Reports - Requests Not Accepted

Field	Confidential or Public
zipcode	Public
num_rides	Public
accepted_rides	Public
not_accepted_rides	Public

### Zum 2018 Annual Reports - Carpool Fare Structure Per Ride

Field	Confidential or Public
unique_request_id	Public
num_carpool_parents	Public
split_fare	Public

### **Zum 2019 Annual Reports - Annual Report on Providing Accessible Vehicles**

Field	Confidential or Public
Month & Year	Public
Total Number of Requested Rides (All Types)	Public
Total Number of Hours an Accessible Vehicle is Available	Public
Number of Accessible Vehicles	Public
Total Number of Customer Requests for Accessible Vehicles	Public
Total Percentage (%) of Customer Requests for Accessible Vehicles	Public
Total Number of Fulfilled Accessible Vehicle Requests	Public
Percentage % of Completed Accessible Vehicle Requests	Public

### Zum 2019 Annual Reports - Accessibility Complaints

Field	Confidential or Public
Date	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Alleged Transportation Service Issue	Public
Resolution	Public



**Zum 2019 Annual Reports - Aggregated Requests Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Accepted Trips	Public

**Zum 2019 Annual Reports - Aggregated Requests Not Accepted**

Field	Confidential or Public
Zip Code of Request	Public
Total Trip Requests Not Accepted	Public

**Zum 2019 Annual Reports - Annual Report on Total Violations & Incidents**

Field	Confidential or Public
Number of drivers that were found to have committed a violation but were not suspended:	Public
Number of drivers that were found to have committed a violation and were suspended:	Public
Total number of drivers found to have committed a violation	Public
Total Number of Accidents or Incidents Reported to TNC Involving a Driver	Public

## Zum 2019 Annual Reports - Accidents & Incidents

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident/Accident	Public
Incidents & Accidents Location Latitude	Confidential
Incidents & Accidents Location Longitude	Confidential
Incidents & Accidents Location Zip Code	Public
Datetime Complaint Filed	Public
Cause of incident	Public
Outcome or status of investigation of each incident/accident	Public
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Amount Paid to Any Party Involved in Incident	Confidential
Amount Paid by Driver's Insurance	Confidential
Amount Paid by TNC's Insurance	Confidential
Amount Paid by Any Other Source	Confidential
Datetime Complaint Resolved	Confidential

## Zum 2019 Annual Reports - Zero Tolerance

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public
Datetime of Zero Tolerance Incident	Public
Zero Tolerance Incident Location Latitude	Confidential
Zero Tolerance Incident Location Longitude	Confidential
Zero Tolerance Incident Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Zero Tolerance Complaint	Confidential
Whether Incident Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential

## Zum 2019 Annual Reports - Assault & Harassments

Field	Confidential or Public
Waybill Number of Trip	Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Alleged Assault / Harrassment	Public
Alleged Assault / Harrassment Location Latitude	Confidential
Alleged Assault / Harrassment Location Longitude	Confidential
Alleged Assault / Harrassment Location Zip Code	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Description of Alleged Sexual Assault/Harassment	Confidential
Whether Assault / Harrassment Occurred During a Trip Involving Fare-splitting ("Shared/Pooled") (Y/N)	Public
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

## Zum 2019 Annual Reports - Off-Platform Solicitation

Field	Confidential or Public
Complaint Identification Number	Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Incident	Public
Datetime Complaint Filed	Public
Datetime Complaint Resolved	Public
Off-Platform Solicitation Location Latitude	Confidential
Off-Platform Solicitation Location Longitude	Confidential
Off-Platform Solicitation Zip Code	Public
Description of Off-Platform Solicitation Complaint	Confidential
Investigation Conducted? (Y/N)	Public
Consequence to Driver	Public
Description of How Complaint was Resolved	Confidential
Whether Driver is Currently Authorized to Drive for TNC (Y/N)	Public

### Zum 2019 Annual Reports - Law Enforcement Citations

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Citation	Public
Citation Number	Public
Name of Officer who Issued Citation	Public
Location of Citation (e.g. LAX, SFO)	Public
Number of Violations	Public
Amount of Each Citation	Public
Whether Citation was Appealed (Y/N)	Public
Final Total Citation Amount	Public
Who Paid	Public
Citation Reason	Confidential



### **Zum 2019 Annual Reports - Suspended Drivers**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Datetime of suspension	Public
Datetime of reactivation (if applicable)	Public
Reason for Suspension	Confidential
Driver Permanently Deactivated? (Y/N)	Public

### **Zum 2019 Annual Reports - Driver Training**

Field	Confidential or Public
Month & Year	Public
Total Number of Drivers that Became Eligible and Completed Driver Training Course	Public

## Zum 2019 Annual Reports - Number of Miles

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Miles	Public
Average (Mean) Miles	Public
Median Miles	Public

## Zum 2019 Annual Reports - Number of Hours

Field	Confidential or Public
Name of Driver	Confidential
Total Months Worked	Public
Total Days Worked	Public
Month & Year	Public
Day 1	Public
Day 2	Public
Day 3	Public
Day 4	Public
Day 5	Public
Day 6	Public
Day 7	Public
Day 8	Public
Day 9	Public
Day 10	Public
Day 11	Public
Day 12	Public
Day 13	Public
Day 14	Public
Day 15	Public
Day 16	Public
Day 17	Public
Day 18	Public
Day 19	Public
Day 20	Public
Day 21	Public
Day 22	Public
Day 23	Public
Day 24	Public
Day 25	Public
Day 26	Public
Day 27	Public
Day 28	Public
Day 29	Public
Day 30	Public
Day 31	Public
Total Hours	Public
Average (Mean) Hours	Public
Median Hours	Public

**Zum 2019 Annual Reports - 50,000+ Miles**

Field	Confidential or Public
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Whether vehicle is leased to or rented by driver rather than owned by driver (Y/N)	Public
Driver Name	Confidential
Driver Identification Number	Confidential
Total Miles Driven	Public

**Zum 2019 Annual Reports - Driver Names & Identifiers**

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Driver's California Drivers License (CDL) Number	Confidential

## Zum 2019 Annual Reports - Requests Accepted

Field	Confidential or Public
Waybill Number of Trip	Public
Name of Driver	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime App is Turned On or Passenger is Dropped off	Public
Zip Code of Driver When Driver App is Turned on or Last Passeng	Public
Latitude of Driver When Driver App is Turned on or Last Passen	Confidential
Longitude of Driver When Driver App is Turned on or Last Passen	Confidential
Zip Code of Requester (at time of trip request)	Public
Latitude of Requester (at time of trip request)	Confidential
Longitude of Requester (at time of trip request)	Confidential
Zip Code of Driver (at time of trip request)	Public
Latitude of Driver (at time of trip request)	Confidential
Longitude of Driver (at time of trip request)	Confidential
Datetime of Trip Request	Public
Period 1 Miles Traveled (from time app is turned on or passenge	Public
Datetime Request was accepted_at	Public
Latitude of Driver (at time trip request was accepted)	Confidential
Longitude of Driver (at time trip request was accepted)	Confidential
Zip Code of Driver (at time trip request was accepted)	Public
Datetime of Passenger Pick-up	Public
Period 2 Miles Traveled (from time of request to pick-up)	Public
Zip Code of Passenger Pick-up)	Public
Latitude of Passenger Pick-up	Confidential
Longitude of Passenger Pick-up	Confidential
Datetime of Passenger Drop-off	Public
Zip Code of Passenger Drop-off	Public
Latitude of Passenger Drop-off	Confidential
Longitude of Passenger Drop-off	Confidential
Period 3 Miles Traveled (from pick-up to drop-off)	Public
Whether Passenger Requested to Fare-Split (Shared/Pooled) Trip	Public
Amount Paid	Public
Tip Amount of Total Amount Paid	Public
Surge Pricing in Effect? (Y/N)	Public
Vehicle Occupancy	Public

### Zum 2019 Annual Reports - Requests Not Accepted

Field	Confidential or Public
Name of Driver (Last Name, First Name)	Confidential
Driver Identification Number	Confidential
Vehicle Identification Number (VIN)	Confidential
Vehicle Description (Make/Model/Year)	Public
Datetime of Trip Request	Public
Latitude of Requester (at the time of trip request)	Confidential
Longitude of Requester (at the time of trip request)	Confidential
Zip Code of Requester (at the time of trip request)	Public
Datetime that trip request was not accepted	Public
Latitude of Driver (at the time trip request was not accepted)	Confidential
Longitude of Driver (at the time trip request was not accepted)	Confidential
Zip Code of Driver (at the time trip request was not accepted)	Public
Reason / explanation for trip not being accepted	Public

(END OF APPENDIX U)