



EXHIBIT D

FILED

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**SAN JOSE WATER COMPANY
(U-168-W)**

PROPOSED NOTICE TO CUSTOMERS

JANUARY 2024

P U B L I C N O T I C E

Para más información en cómo este cambio impactará su factura, llame al (408) 279-7900.

**NOTICE OF APPLICATION
San Jose Water Company's
Request to Increase Water Rates
Application No. XX-XX-XXX**

Why am I receiving this notice?

On January 2, 2024, San Jose Water Company (SJWC) filed its General Rate Case (GRC) Application XX-XX-XXX, seeking authority from the California Public Utilities Commission (CPUC) to increase rates in 2025, 2026 and 2027. The application is requesting a total of \$103,047,000 increase in cost of service over the three-year period of 2025-2027.

If the CPUC approves this application, SJWC will recover forecasted costs in rates over a three-year period beginning January 1, 2025. This will impact your bill.

Why is SJWC requesting this rate increase?

SJWC has been providing safe and reliable water service for more than 150 years and many of the facilities used for water service have reached the end of their useful lives. SJWC is proposing this rate increase due to escalating operating expenses related to:

- Increasing labor, healthcare and other benefits to fulfil the infrastructure replacement;
- Significant system infrastructure replacement requirements.

Infrastructure improvements are necessary in order to maintain safe and reliable water service. These improvements include water main and well replacements, enhancements to pumping stations and well fields, as well as water tank upgrades and replacements throughout SJWC's 140 square miles of service area.

How could this affect my water bill?

If SJWC's rate request is approved by the CPUC, the average monthly residential bill with a 3/4-inch meter using 10 Ccf per month would increase by \$13.18 (or 12.3 %) from \$107.44 at present rates, to \$120.62 in 2025, by \$4.82 (or 4.0 %) to \$125.44 in 2026, and by \$5.68 (or 4.5 %) to \$131.12 in 2027. These rates exclude current and requested surcharges and fees.

SJWC also seeks authority for: (1) recovery of \$23,462,630 for its balancing account via a \$0.5459/Ccf customer surcharge for 12 months beginning January 1, 2025, until recovered. These surcharges are excluded in the approximate rates stated in the previous paragraph. The charges shown on your water bill may vary from the numbers shown above due to temporary credits or surcharges in effect.

Proposed Water Rate Increase

Schedule 1 and Schedule 1C– General Metered Service Charge Rate Impact

	2023 (current)	2025 (proposed)	Increase	2026 (proposed)	Increase	2027 (proposed)	Increase
5/8	52.97	70.44	33.0%	73.23	4.0%	76.51	4.5%
3/4	52.97	70.44	33.0%	73.23	4.0%	76.51	4.5%
1	88.32	117.40	32.9%	122.05	4.0%	127.52	4.5%
1 1/2	176.64	234.79	32.9%	244.10	4.0%	255.04	4.5%
2	282.61	375.66	32.9%	390.57	4.0%	408.07	4.5%
3	529.89	704.37	32.9%	732.31	4.0%	765.13	4.5%
4	883.14	1,173.95	32.9%	1,220.52	4.0%	1,275.22	4.5%
6	1766.31	2,347.90	32.9%	2,441.65	4.0%	2,550.44	4.5%
8	2826.10	3,756.65	32.9%	3,906.33	4.0%	4,080.70	4.5%
10	4062.49	5,400.18	32.9%	5,615.38	4.0%	5,866.00	4.5%

Schedule 1 and 1C - Per Ccf Rate Impact

Residential Customers		Rates Proposed in SJWC's Application					
Usage	Present Rates*	2025 Rates	Change	2026 Rates	Change	2027 Rates	Change
0 to 6 Ccf	\$4.73	\$4.19	-11.4%	\$4.36	4.0%	\$4.56	4.6%
6+ to 12 Ccf	\$6.52	\$6.26	-4.0%	\$6.51	4.0%	\$6.81	4.6%
12+ Ccf	\$9.75	\$11.95	22.6%	\$12.43	4.0%	\$13.00	4.6%
All Other Customers: (Business, Industrial, Public Authority,							
All Usage	\$6.52	\$6.26	-4.0%	\$6.51	4.0%	\$6.81	4.6%

*Quantity Charge Present Rates include current Valley Water expense offset surcharges

How does the rest of this process work?

This application will be assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt SJWC's application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding are currently reviewing SJWC's application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information regarding the Public Advocates Office, please call **1-415-703-1584**, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Where can I get more information?

Contact SJWC

Phone: 408-279-7900

Email: customer.service@sjwater.com

Mail: 110 W. Taylor Street, San Jose, CA 95110

A copy of the Application and any related documents may also be reviewed at www.sjwater.com.

Contact CPUC

Please visit cpuc.ca.gov/AXXXXXXXcomments to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding. Your participation by providing your thoughts on SJWC's request can help the CPUC make an informed decision.

If you have questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Email: **Public.Advisor@cpuc.ca.gov**

Mail: CPUC Public Advisor's Office
505 Van Ness Avenue
San Francisco, CA 94102

Please reference **Application A.XX-XX-XXX** in any communications you have with the CPUC regarding this matter.

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