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BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	R. 18-07-005 (Filed July 12, 2018)

PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M) MONTHLY DISCONNECT DATA REPORT

AARON J. LEWIS

Pacific Gas and Electric Company
300 Lakeside Drive, Suite 210
Law Department 19th Floor
Oakland, CA 94612
Telephone: (530) 400-9136
Facsimile: (415) 973-5520
E-Mail: Aaron.Lewis2@pge.com

Dated: February 20, 2024

Attorney for
PACIFIC GAS AND ELECTRIC COMPANY

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PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M) MONTHLY DISCONNECT DATA REPORT

Pursuant to Decision 18-12-013,[1/] Pacific Gas and Electric Company (PG&E) hereby submits its Monthly Disconnect Data Report which provides data regarding service terminations and reconnections, billing assistance and payment arrangements, arrears, and created and broken payment plans. The report is provided in Attachment A.

In each applicable table, Medical Baseline accounts are included in the data for CARE, FERA, Non-CARE/Non-FERA, and in the totals provided as well. Medical Baseline data is then also reported separately. In order to make this clear, the data response charts are presented so that the total column in each response separates Medical Baseline from the other reported groups.

Respectfully Submitted,

AARON J. LEWIS

By: */s/ Aaron J. Lewis*
AARON LEWIS

Pacific Gas and Electric Company
300 Lakeside Drive, Suite 210
Law Department 19th Floor
Oakland, CA 94612
Telephone: (530) 400-9136
Facsimile: (415) 973-5520
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1/ See Ordering Paragraph (OP) 6 and Appendix B. As provided for in OP 6, the format of the attached report has been updated with Energy Division approval.

ATTACHMENT A

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total

PG&E does not track nor have the ability to track the number of customers who apply for internal or external bill assistance. PG&E can provide the number of customers that have received internal and external bill assistance which can be found in the table at the end of Section 1.

Number of customers with ongoing payment plans**

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	92,098	90,699	3,764	14,887	186,561
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers receiving payment extension of <30 days

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	9,444	8,898	261	776	18,603
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with 3 month payment arrangements

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	4,619	17,206	181	2,346	22,006
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with 3+ month payment arrangements

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	82,836	108,117	3,522	12,492	194,475
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total

PG&E is not in a position to track this information.

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)

Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	1,035	6,159	54	520	7,248
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Number of customers reported with ongoing payment plans does not include-payment plans newly created during the reporting month. Volumes include customers continuing to adhere to payment plan requirements.

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	761	1,369	16	120	2,146
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	23,888	36,885	1,077	3,642	61,850
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages

Number of customers in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	537,210	467,647	13,413	63,423	1,018,270
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	266,381	151,518	4,396	24,227	422,295
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	80,842	65,187	1,744	8,122	147,773
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	49,402	48,656	1,412	5,798	99,470
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	140,585	202,286	5,861	25,276	348,732
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	3,554,682	1,024,963	29,116	219,667	4,608,761
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	101,532	67,248	2,488	10,702	171,268
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	478,371	317,395	7,000	33,665	802,766
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages By Number of Days

Total Dollar amount of Residential accounts in arrears - Jan 2024		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 174,143,640	26.84%
61-90 days	$ 82,841,663	12.77%
91-120 days	$ 68,795,513	10.60%
121-150 days	$ 57,618,720	8.88%
151-179 days	$ 50,318,359	7.76%
180+ days	$ 215,014,125	33.14%
Total	$ 648,732,021	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2024		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 99,362,566	31.15%
61-90 days	$ 41,523,546	13.02%
91-120 days	$ 31,819,308	9.98%
121-150 days	$ 25,253,010	7.92%
151-179 days	$ 21,204,460	6.65%
180+ days	$ 99,805,255	31.29%
Total	$ 318,968,145	100.00%

Total Dollar amount of CARE accounts in arrears - Jan 2024		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 71,786,531	22.73%
61-90 days	$ 39,486,685	12.50%
91-120 days	$ 35,414,340	11.21%
121-150 days	$ 30,981,407	9.81%
151-179 days	$ 27,801,160	8.80%
180+ days	$ 110,414,463	34.95%
Total	$ 315,884,586	100.00%

Total Dollar amount of FERA accounts in arrears - Jan 2024		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 2,994,543	21.58%
61-90 days	$ 1,831,432	13.20%
91-120 days	$ 1,561,865	11.25%
121-150 days	$ 1,384,303	9.97%
151-179 days	$ 1,312,740	9.46%
180+ days	$ 4,794,407	34.54%
Total	$ 13,879,290	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2024		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 13,324,718	21.70%
61-90 days	$ 6,904,960	11.25%
91-120 days	$ 6,117,819	9.96%
121-150 days	$ 5,997,489	9.77%
151-179 days	$ 5,052,205	8.23%
180+ days	$ 24,000,742	39.09%
Total	$ 61,397,934	100.00%

Total Dollar amount of Residential accounts in arrears - Feb 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Feb 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Feb 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - March 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - March 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - March 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - March 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - April 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - April 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - April 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - May 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - May 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - May 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - May 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - June 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - June 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - June 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - July 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2024

Number of Days	All Balances	% of total outstanding
31-60 days		21.87%
61-90 days		12.10%
91-120 days		11.87%
121-150 days		11.25%
151-179 days		8.64%
180+ days		34.27%
Total		100.00%

Total Dollar amount of CARE accounts in arrears - July 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - July 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - July 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Aug 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Aug 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Aug 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2024

Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Sept 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Sept 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Sept 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Oct 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Oct 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Oct 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Nov 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Dec 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2024		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages by Amount Owed

Total Dollar amount of Residential accounts in arrears - Jan 2024		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 111,468,691	17.18%
$1000 - $500	$ 99,569,775	15.35%
$2000-1000	$ 141,965,794	21.88%
>$2000	$ 295,727,760	45.59%
Total	$ 648,732,021	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2024		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 58,197,440	18.25%
$1000 - $500	$ 42,097,393	13.20%
$2000-1000	$ 59,357,924	18.61%
>$2000	$ 159,315,387	49.95%
Total	$ 318,968,145	100.00%

Total Dollar amount of CARE accounts in arrears - Jan 2024		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 51,955,935	16.45%
$1000 - $500	$ 55,693,113	17.63%
$2000-1000	$ 79,310,038	25.11%
>$2000	$ 128,925,500	40.81%
Total	$ 315,884,586	100.00%

Total Dollar amount of FERA accounts in arrears - Jan 2024		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 1,315,316	9.48%
$1000 - $500	$ 1,779,269	12.82%
$2000-1000	$ 3,297,833	23.76%
>$2000	$ 7,486,873	53.94%
Total	$ 13,879,290	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2024		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 6,267,625	10.21%
$1000 - $500	$ 7,242,758	11.80%
$2000-1000	$ 11,498,939	18.73%
>$2000	$ 36,388,612	59.27%
Total	$ 61,397,934	100.00%

Total number of accounts in arrears by amount owed - Jan 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <	284,046	187,927	3,680	23,363	475,653
$500 - $200	117,816	110,088	3,051	13,836	230,955
$1000 - $500	59,409	77,718	2,446	10,070	139,573
$2000 - $1000	42,058	56,646	2,298	8,109	101,002
$2000 >	33,881	35,268	1,938	8,045	71,087

Total Dollar amount of Residential accounts in arrears - Feb 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total**		

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total**		

Total Dollar amount of CARE accounts in arrears - Feb 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total**		

Total Dollar amount of FERA accounts in arrears - Feb 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total**		

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total**		

Total number of accounts in arrears by amount owed - Feb 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - March 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - March 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - March 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - March 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - March 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - April 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - April 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - April 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - April 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - May 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - May 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - May 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		#DIV/0!
$1000 - $500		#DIV/0!
$2000-1000		#DIV/0!
>$2000		#DIV/0!
Total		#DIV/0!

Total Dollar amount of Medical Baseline* accounts in arrears - May 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - May 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - June 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - June 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - June 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - June 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - July 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - July 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - July 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - July 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - July 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - Aug 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		#DIV/0!
$1000 - $500		#DIV/0!
$2000-1000		#DIV/0!
>$2000		#DIV/0!
Total		#DIV/0!

Total Dollar amount of CARE accounts in arrears - Aug 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Aug 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Aug 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - Sept 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Sept 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Sept 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Sept 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - Oct 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Oct 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Oct 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Oct 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - Nov 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Nov 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

Total Dollar amount of Residential accounts in arrears - Dec 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2024		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Dec 2024					
Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					-
$500 - $200					-
$1000 - $500					-
$2000 - $1000					-
$2000 >					-

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 4 - Disconnection/Termination

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	5,256	1,484	106	5	6,846
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	0	0	0	0	0
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	3,609	694	75	2	4,378
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	186	81	0	1	267
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	61	39	2	1	102
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 72+ hours**					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	373	112	4	3	489
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
** Reconnections include energy theft/diversion premises where repairs and inspections were required

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	0	0	0	0	0
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	318,714	208,997	6,277	28,336	533,833
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers who received an initial disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	62,534	56,846	1,385	4,818	120,765
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	4,166,961	1,393,700	38,223	264,448	5,598,884
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
PG&E does not have tracking in place to identify customers returned involuntarily from a CCA.					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Zip Code Segmented Information

- A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
- A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

Jan-24		Jan-24	
ZIP CODE	DISCONNECTION RATE	ZIP CODE	TOTAL DISCONNECTIONS
95511	1.74%	93307	109
93224	1.45%	93309	102
95560	1.37%	95206	83
95686	1.25%	94606	75
95537	1.22%	94601	74
95493	0.97%	93304	71
95553	0.93%	93727	71
95589/95595	0.92%	94590	71
95113	0.84%	94124	68
95645	0.82%	93722	66
93954	0.81%	94605	65
94586	0.78%	93313	64
93239	0.77%	94110	64
95374	0.68%	94109	63
95613	0.65%	94103	61
94124	0.65%	94565	61
95950	0.65%	94509	59
93249	0.63%	94541	58
95470	0.62%	95207	58
95955	0.57%	93906	56
95930	0.56%	94603	55
95230	0.56%	93308	52
95665	0.54%	95687	52
94603	0.53%	93726	48
95558	0.52%	94102	48
95675	0.52%	93612	47
93646	0.51%	94578	46
95318	0.50%	94589	46
95203	0.49%	95210	46
93650	0.49%	93311	45
94590	0.48%	93720	45
94589	0.48%	94513	43
95471	0.48%	94591	43
95939	0.48%	95128	42
94601	0.47%	94803	41
93609	0.47%	95125	41
95914	0.46%	94531	39
94606	0.46%	95209	39
95206	0.46%	93702	38
95428	0.46%	94561	38
93307	0.46%	94577	38
93640	0.46%	93654	37
95432	0.45%	93711	37
93309	0.44%	94568/94569	37
93304	0.44%	93312	36
93243	0.44%	94621	36
94803	0.42%	93638	35
93626	0.42%	95112	35
95421	0.41%	95204	34
94605	0.39%	94901	33
93701	0.39%	95023	33
93654	0.39%	95116	33
94511	0.39%	94610	32
95210	0.39%	93705	31
94548	0.38%	93710	31
95212	0.38%	94066	31
95043	0.37%	94619	31
94621	0.37%	95212	31
95257	0.37%	95691	31
94514	0.37%	95961	31
93313	0.37%	94611	30
95202	0.36%	95126	30
93451	0.35%	95376	30

95248	0.35%	94538	29
94102	0.35%	95991	29
96084	0.34%	93306	28
93608	0.33%	93458	28
95690	0.33%	94010	28
94103	0.33%	94015	28
93622	0.33%	94107	28
95231	0.33%	94401	28
94503	0.33%	95203	28
93203	0.33%	93611	27
93254	0.32%	93704	27
93726	0.32%	94607	27
95542	0.32%	95020	27
93906	0.32%	95901	27
94619	0.32%	94105	26
95960	0.32%	94704	26
93621	0.32%	95117	26
94578	0.32%	93657	25
95461	0.32%	93662	25
93702	0.32%	95008	25
93280	0.31%	95124	25
93268	0.31%	96080	25
93301	0.31%	93703	24
95207	0.31%	94114	24
93668	0.30%	94523	24
95961	0.30%	95205	24
95549	0.30%	95501	24
95485	0.30%	93637	23
93612	0.30%	94558	23
95551	0.30%	95336	23
95546	0.30%	95337	23
95464	0.30%	95503	23
95222	0.29%	95688	23
95204	0.29%	93905	22
93250	0.29%	94061	22
95425	0.29%	94533	22
95258	0.29%	94544	22
93660	0.29%	94804	22
95209	0.29%	95123	22
94704	0.28%	93280	21
95128	0.28%	93706	21
94105	0.28%	94123	21
94020/94021	0.28%	94133	21
95304	0.28%	94536	21
93710	0.28%	94580	21
96069	0.28%	94903	21
95220	0.28%	95035	21
93662	0.27%	95219	21
94933	0.27%	94080	20
94531	0.27%	94086	20
95225	0.26%	94503	20
93308	0.26%	94566	20
93727	0.26%	94612	20
94541	0.26%	94806	20
93638	0.26%	95110	20
95116	0.26%	96007	20
95692	0.26%	93301	19
94561	0.25%	93955	19
95110	0.25%	94534	19
94509	0.25%	94588	19
93705	0.25%	93268	18
93212	0.25%	94115	18
95458	0.24%	94526	18
93311	0.24%	94602	18
93722	0.24%	95062	18
96021	0.24%	95377	18
93445	0.24%	95926	18
93703	0.23%	93203	17
95503	0.23%	94530	17
95501	0.23%	95301	17
93720	0.23%	95993	17
94580	0.23%	93263	16
95540	0.23%	93305	16

95935	0.23%	93454	16
94401	0.23%	94085	16
96073	0.23%	94547	16
93704	0.23%	94597	16
94577	0.23%	95113	16
93263	0.22%	95403	16
94110	0.22%	95776	16
95117	0.22%	93314	15
93458	0.22%	93619	15
95205	0.22%	93907	15
93711	0.22%	94112	15
95691	0.22%	94582	15
94591	0.22%	94928	15
94607	0.22%	95127	15
95687	0.21%	95132	15
93657	0.21%	95330	15
95306	0.21%	95695	15
95562	0.21%	96021	15
94610	0.21%	93635	14
96080	0.21%	93640	14
94901	0.21%	93701	14
93230	0.21%	93725	14
96007	0.21%	94044	14
94109	0.21%	94117	14
95681	0.21%	94403	14
94066	0.21%	94608	14
95901	0.20%	95037	14
95215	0.20%	95076	14
95125	0.20%	95111	14
94565	0.20%	95133	14
93955	0.20%	95215	14
93725	0.20%	95341	14
93907	0.20%	95401	14
96022	0.20%	95407	14
93241	0.20%	95470	14
93737	0.20%	93455	13
95991	0.20%	93646	13
95605	0.20%	94134	13
95547	0.19%	94564	13
94572	0.19%	94583	13
94960	0.19%	95304	13
94525	0.19%	95367	13
93706	0.19%	95425	13
94513	0.19%	95476	13
93620	0.19%	95540	13
93204	0.19%	95928	13
95012	0.19%	96022	13
94564	0.19%	94002	12
94599	0.19%	94506	12
93206	0.19%	94546	12
94612	0.19%	94960	12
93312	0.18%	95134	12
93433	0.18%	95136	12
93721	0.18%	95202	12
95219	0.18%	95492	12
93637	0.18%	95665	12
93926	0.18%	95966	12
94903	0.18%	95973	12
95126	0.18%	93212	11
95023	0.17%	93940	11
94547	0.17%	94030	11
95776	0.17%	94040	11
95685	0.17%	94402	11
93625	0.17%	94521	11
95937	0.17%	94559	11
95046	0.17%	95404	11
93234	0.17%	95605	11
95383	0.17%	95620	11
93927	0.17%	95667	11
95018	0.17%	93245	10
94133	0.17%	93422	10
95237	0.17%	93433	10
94956	0.17%	94014	10

94611	0.17%	94551	10
94523	0.17%	94553	10
95376	0.16%	94579	10
95112	0.16%	94949	10
94107	0.16%	95122	10
93905	0.16%	95409	10
95252	0.16%	93622	9
95367	0.16%	93630	9
95377	0.16%	93636	9
95426	0.16%	94043	9
94505	0.16%	94087	9
93960	0.16%	94505	9
95688	0.16%	94549	9
93611	0.16%	94550	9
95982	0.16%	94609	9
93930	0.16%	95003	9
94588	0.16%	95472	9
94010	0.16%	95482	9
95327	0.16%	95560	9
95133	0.16%	95648	9
93616	0.15%	95762	9
95341	0.15%	93250	8
94061	0.15%	93446	8
94530	0.15%	93901	8
94579	0.15%	93927	8
95627	0.15%	93960	8
95245	0.15%	94070/94074	8
94085	0.15%	94122	8
94949	0.15%	94131	8
95337	0.15%	94520	8
94602	0.15%	94539	8
94568/94569	0.15%	94585	8
95465	0.15%	94703	8
95469	0.15%	94952	8
94015	0.14%	95252	8
94804	0.14%	95361	8
94526	0.14%	95618	8
93630	0.14%	95682	8
93305	0.14%	95945	8
95124	0.14%	96003	8
95330	0.14%	93241	7
93432	0.14%	93609	7
94597	0.14%	93610	7
94019	0.14%	93730	7
95130	0.14%	93930	7
95457	0.14%	94019	7
94506	0.14%	94545	7
95993	0.14%	94595	7
94123	0.14%	94596	7
94709	0.14%	94709	7
95301	0.14%	94954	7
94534	0.13%	95066	7
95310	0.13%	95118	7
93454	0.13%	95120	7
95073	0.13%	95130	7
93314	0.13%	95220	7
95620	0.13%	95222	7
93636	0.13%	95340	7
95020	0.13%	95348	7
95336	0.13%	95437	7
94114	0.13%	95519	7
95320	0.13%	95521	7
94930	0.13%	95677	7
95953	0.13%	95965	7
93430	0.13%	93405	6
95249	0.13%	93445	6
95525	0.13%	93451	6
93730	0.13%	93620	6
95008	0.13%	93650	6
95446	0.13%	94062	6
94030	0.13%	94108	6
95492	0.13%	94132	6
95441	0.13%	94572	6

95062	0.13%	95129	6
95066	0.12%	95320	6
94566	0.12%	95366	6
95132	0.12%	95765	6
95912	0.12%	93204	5
94134	0.12%	93436	5
93656	0.12%	93625	5
93723	0.12%	93631	5
94538	0.12%	93723	5
95641	0.12%	93728	5
93306	0.12%	93908	5
93610	0.12%	93923	5
95454	0.11%	93933	5
95246	0.11%	94041	5
95333	0.11%	94404	5
95436	0.11%	94511	5
95407	0.11%	94555	5
94002	0.11%	94560	5
95926	0.11%	94571	5
93924	0.11%	94805	5
93601	0.11%	94930	5
95672	0.11%	95012	5
93436	0.11%	95018	5
94402	0.11%	95073	5
93667	0.11%	95131	5
95437	0.10%	95383	5
95713	0.10%	95422	5
93648	0.10%	95686	5
95228	0.10%	95692	5
94115	0.10%	95949	5
95695	0.10%	95953	5
94005	0.10%	95963	5
93242	0.10%	93210	4
95573	0.10%	93249	4
93908	0.10%	93401	4
95401	0.10%	93626	4
94108	0.10%	93648	4
95966	0.10%	93737	4
94806	0.10%	93926	4
95111	0.10%	94025	4
94582	0.10%	94116	4
95918	0.10%	94519	4
95932	0.10%	94542	4
94559	0.10%	94702	4
94044	0.10%	94941	4
95942	0.10%	95240	4
95519	0.10%	95258	4
94086	0.10%	95327	4
94805	0.10%	95370	4
95403	0.10%	95374	4
95134	0.09%	95421	4
95127	0.09%	95428	4
93426	0.09%	95446	4
95366	0.09%	95451	4
94544	0.09%	95458	4
95123	0.09%	95461	4
93635	0.09%	95464	4
94558	0.09%	95616	4
95965	0.09%	95645	4
93245	0.09%	95650	4
93460	0.09%	95685	4
94080	0.09%	95713	4
93463	0.09%	96073	4
94703	0.09%	93234	3
94571	0.09%	93239	3
94583	0.09%	93428/93429	3
93728	0.09%	93430	3
94608	0.09%	93444	3
94928	0.09%	93463	3
93210	0.09%	93660	3
95322	0.09%	93721	3
93619	0.09%	93924	3
95476	0.09%	94022	3

95917	0.09%	94065	3
94609	0.08%	94303	3
94533	0.08%	94507	3
95311	0.08%	94510	3
94536	0.08%	94514	3
95409	0.08%	94518	3
95521	0.08%	94525	3
95963	0.08%	94556	3
93455	0.08%	94563	3
94403	0.08%	94586	3
94585	0.08%	94587	3
94549	0.08%	94707	3
95423	0.08%	94801	3
95003	0.08%	94904	3
95928	0.08%	94925	3
93631	0.08%	94939	3
95650	0.08%	94945	3
95035	0.08%	95010	3
95037	0.08%	95014	3
95482	0.08%	95032	3
95618	0.08%	95046	3
95122	0.08%	95060	3
95570	0.08%	95121	3
93940	0.08%	95228	3
93453	0.08%	95231	3
95004	0.08%	95242	3
94542	0.08%	95322	3
95365	0.08%	95360	3
95136	0.08%	95405	3
95973	0.08%	95436	3
95633	0.08%	95485	3
93422	0.08%	95490	3
94545	0.08%	95542	3
93901	0.07%	95546	3
95472	0.07%	95553	3
93428/93429	0.07%	95562	3
94925	0.07%	95603	3
95451	0.07%	95932	3
94904	0.07%	95955	3
95360	0.07%	93224	2
95667	0.07%	93230	2
94923	0.07%	93243	2
94112	0.07%	93460	2
94546	0.07%	93555	2
93921	0.07%	93614	2
94117	0.07%	93656	2
95945	0.07%	94005	2
94551	0.07%	94020/94021	2
93405	0.07%	94089	2
95460	0.07%	94158	2
94043	0.07%	94574	2
94521	0.07%	94599	2
94014	0.07%	94705	2
95404	0.07%	94708	2
95682	0.07%	94931	2
94595	0.07%	94947	2
95346	0.07%	94965	2
93923	0.07%	95006	2
94040	0.07%	95033	2
94041	0.07%	95070	2
95422	0.07%	95119	2
94596	0.07%	95148	2
94939	0.07%	95225	2
94132	0.06%	95237	2
96055	0.06%	95248	2
95361	0.06%	95249	2
94070/94074	0.06%	95338	2
95236	0.06%	95388	2
95677	0.06%	95423	2
95033	0.06%	95426	2
95010	0.06%	95448	2
94131	0.06%	95457	2
95019	0.06%	95471	2

95076	0.06%	95511	2
93675	0.06%	95537	2
94951	0.06%	95551	2
93602	0.06%	95589/95595	2
94520	0.06%	95627	2
95118	0.06%	95640	2
95949	0.06%	95672	2
95614	0.06%	95690	2
94062	0.06%	95726	2
94065	0.06%	95747	2
94707	0.06%	95912	2
94519	0.06%	95914	2
94952	0.06%	95959	2
95006	0.06%	95982	2
95623	0.06%	95988	2
95490	0.06%	93206	1
95988	0.05%	93242	1
95120	0.05%	93254	1
95348	0.05%	93426	1
94507	0.05%	93432	1
95131	0.05%	93442	1
94931	0.05%	93453	1
95640	0.05%	93465	1
94574	0.05%	93601	1
94553	0.05%	93602	1
95119	0.05%	93608	1
95722	0.05%	93616	1
94702	0.05%	93621	1
96003	0.05%	93667	1
95388	0.05%	93668	1
94954	0.05%	93675	1
94556	0.05%	93921	1
94550	0.05%	93950	1
95340	0.05%	93954	1
95762	0.05%	94027	1
95726	0.05%	94063	1
93933	0.05%	94118	1
94539	0.04%	94517	1
94087	0.04%	94548	1
94555	0.04%	94552	1
94563	0.04%	94598	1
94945	0.04%	94618	1
94303	0.04%	94706	1
93446	0.04%	94923	1
94708	0.04%	94933	1
95129	0.04%	94951	1
95631	0.04%	94956	1
96088	0.04%	95004	1
93614	0.04%	95019	1
95658	0.04%	95043	1
94027	0.04%	95065	1
94022	0.04%	95138	1
95765	0.04%	95230	1
94158	0.04%	95236	1
95648	0.04%	95245	1
95338	0.04%	95246	1
93444	0.04%	95257	1
94122	0.04%	95306	1
94089	0.03%	95310	1
94965	0.03%	95311	1
94705	0.03%	95318	1
94404	0.03%	95333	1
95405	0.03%	95334	1
95065	0.03%	95346	1
95121	0.03%	95365	1
95370	0.03%	95432	1
94941	0.03%	95441	1
94560	0.03%	95454	1
94801	0.03%	95460	1
94518	0.03%	95465	1
93401	0.03%	95469	1
95032	0.03%	95493	1
95448	0.03%	95525	1

94510	0.03%	95547	1
95242	0.03%	95549	1
94116	0.03%	95558	1
95694	0.03%	95570	1
95240	0.03%	95573	1
95603	0.03%	95602	1
93465	0.03%	95613	1
95959	0.02%	95614	1
94025	0.02%	95623	1
94517	0.02%	95631	1
95616	0.02%	95632	1
95334	0.02%	95633	1
94947	0.02%	95641	1
94552	0.02%	95658	1
95070	0.02%	95675	1
95060	0.02%	95681	1
95148	0.02%	95694	1
93442	0.02%	95722	1
95138	0.02%	95746	1
93555	0.02%	95917	1
94587	0.01%	95918	1
94706	0.01%	95930	1
95014	0.01%	95935	1
95602	0.01%	95937	1
94618	0.01%	95939	1
93950	0.01%	95942	1
95746	0.01%	95950	1
95632	0.01%	95960	1
96001	0.01%	96001	1
94598	0.01%	96055	1
94063	0.01%	96069	1
95747	0.01%	96084	1
94118	0.01%	96088	1

Section 8 - Interim measures information

2024 Residential Disconnections Limitation Goal*		
2024 Disconnection Rate	A	See Section 8b
PG&E's Total Residential Customer Population	B	See Section 8b
2024 Disconnections Limitation Goal (A x B = C) <=	C	See Section 8b

On the following dates, PG&E invoked temperature related limits on disconnections in one or more cities:	
Month	Days
Jan-24	20
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	

Average amount owed of customers who were disconnected	
Month	Average Amount
Jan-24	$1,804.28
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	

* As provided in Ordering Paragraph 1a of D.18-12-013

Section 8 - Interim measures information

Total Disconnection / Month

Month	Total Residential Accounts (a)	Total Residential Disconnections (b)	Annual Target Rate (c)	* Residential Disconnection Cap Annual Target (d) = (a) from prior month x (c)	Residential Disconnection in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e)
Jan-21	5,507,488	0	4.00%	220,299	27,648	192,651
Feb-21	5,512,643	0	4.00%	220,299	6,955	213,344
Mar-21	5,518,595	0	4.00%	220,505	0	220,505
Apr-21	5,524,282	0	4.00%	220,743	0	220,743
May-21	5,530,161	0	4.00%	220,971	0	220,971
Jun-21	5,527,937	0	4.00%	221,206	0	221,206
Jul-21	5,532,588	0	4.00%	221,117	0	221,117
Aug-21	5,533,180	0	4.00%	221,303	0	221,303
Sep-21	5,533,500	0	4.00%	221,327	0	221,327
Oct-21	5,534,654	0	4.00%	221,340	0	221,340
Nov-21	5,535,966	0	4.00%	221,386	0	221,386
Dec-21	5,537,783	0	4.00%	221,438	0	221,438
Jan-22	5,542,988	0	4.00%	221,511	0	221,511
Feb-22	5,544,955	0	4.00%	221,719	0	221,719
Mar-22	5,547,795	0	4.00%	221,798	0	221,798
Apr-22	5,550,448	0	4.00%	221,911	0	221,911
May-22	5,554,327	0	4.00%	222,017	0	222,017
Jun-22	5,558,193	0	4.00%	222,173	0	222,173
Jul-22	5,560,561	0	4.00%	222,327	0	222,327
Aug-22	5,565,913	14	4.00%	222,422	0	222,422
Sep-22	5,567,885	146	4.00%	222,636	14	222,622
Oct-22	5,570,803	3,878	4.00%	222,715	160	222,555
Nov-22	5,571,645	6,687	4.00%	222,832	4,038	218,794
Dec-22	5,575,558	7,714	4.00%	222,865	10,725	212,140
Jan-23	5,578,972	2,695	3.50%	195,144	18,439	176,705
Feb-23	5,580,759	12,675	3.50%	195,264	21,134	174,130
Mar-23	5,582,694	16,155	3.50%	195,326	33,809	161,517
Apr-23	5,583,371	11,338	3.50%	195,394	49,964	145,430
May-23	5,588,126	20,391	3.50%	195,417	61,302	134,115
Jun-23	5,589,604	19,564	3.50%	195,584	81,693	113,891
Jul-23	5,588,692	22,440	3.50%	195,636	101,257	94,379
Aug-23	5,590,209	19,085	3.50%	195,604	123,683	71,921
Sep-23	5,590,821	19,439	3.50%	195,657	142,622	53,035
Oct-23	5,589,415	18,833	3.50%	195,678	158,183	37,495
Nov-23	5,591,041	11,916	3.50%	195,629	170,329	25,300
Dec-23	5,593,293	7,280	3.50%	195,686	174,531	21,155
Jan-24	5,598,884	6,846	3.50%	195,765	179,116	16,649
Feb-24			3.50%	0		
Mar-24			3.50%	0		
Apr-24			3.50%	0		
May-24			3.50%	0		
Jun-24			3.50%	0		
Jul-24			3.50%	0		
Aug-24			3.50%	0		
Sep-24			3.50%	0		
Oct-24			3.50%	0		
Nov-24			3.50%	0		
Dec-24			3.50%	0		

* Owing to a recently discovered calculation error in PG's 2023 reporting, Column D was not updated to reflect previous monthly total residential accounts. The corrected values are reflected here.

Arrearage Management Plan												
Program	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Number Remaining on AMP [1]	0											
Incremental Monthly Enrollment	11,622											
Total AMP Enrollment as of End of Month	400,653											
Incremental Dollar Amount of AMP Forgiveness for the Month	13,800,978											
Customer Completed AMP	3,327											
Customer Voluntarily Opt-Out / Account Closure	691											
Customer Removed Involuntarily from AMP [2]	9,999											
Incremental Count of Customers Removed Involuntarily from AMP Disconnected [3]	6,416											
Number of Customers Removed from AMP within last 6 months	97,944											
Percentage of Customers Removed Involuntarily Disconnected [4]	64%											

1 Data Set: 58,085 customers enrolled in AMP during the protections period (3/16/20 to 6/30/21).

2 Customers removed from AMP before completing the program, due to not meeting program requirements.

3 Customers disconnected within six months of AMP removal.

4 Percentage of customers removed from AMP that have been disconnected.

MBL Household Counts																
Month	New Households Enrolled				Removed Households*				Certifications**				Total Households			
	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households
Jan-24	1,994	1,488	29	3,511	11,866	9,549	209	21,624	4,120	3,178	53	7,351	147,378	115,477	2,027	264,882
Feb-24																
Mar-24																
Apr-24																
May-24																
Jun-24																
Jul-24																
Aug-24																
Sep-24																
Oct-24																
Nov-24																
Dec-24																

*Includes household(s) removed from Medical Baseline both voluntarily and involuntarily.
**Includes households that recertify by self-certified or certified by medical practitioner.

Households on D-Medical *		
Month	Households Switched from MBL to D-Medical	Total households receiving D-Medical
Jan-24	**7649**	**9022**
Feb-24		
Mar-24		
Apr-24		
May-24		
Jun-24		
Jul-24		
Aug-24		
Sep-24		
Oct-24		
Nov-24		
Dec-24		

*On December 1, 2022, we launched the new Home Electric (aka E-Elec) rate for non-NEM residential customers