



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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R1807005

Order Instituting Rulemaking to Consider
New Approaches to Disconnections and
Reconnections to Improve Energy Access
and Contain Costs.

R.18-07-005

SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E)
MONTHLY DISCONNECT DATA REPORT
JANUARY 2024

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Dated: February 20, 2024

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STATE OF CALIFORNIA**

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New Approaches to Disconnections and
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SOUTHERN CALIFORNIA EDISON COMPANY’S (U 338-E)
MONTHLY DISCONNECT DATA REPORT
JANUARY 2024

Pursuant to the California Public Utilities Commission’s (Commission) Decision Adopting Interim Rules to Reduce Residential Customer Disconnections for California-Jurisdictional Energy Utilities (D.) 18-12-013 (hereinafter, the “Disconnections Decision”), Ordering Paragraph (OP) 6, Southern California Edison Company (SCE) hereby submits its monthly report in Appendix A—detailing (a) disconnections data as specified in the Disconnections Decision, and (2) data pursuant to Resolution E-5169, OP 5, relating to Medical Baseline Allowance (MBL) households.

As always, this monthly report follows the format outlined in the Disconnections Decision or in a form otherwise approved by the Energy Division. As ordered by the Commission, monthly reports will be filed by the 20th of each month (or the next business day thereafter) until the interim protections have ended or further direction is provided.

Respectfully submitted,

ANNA VALDBERG

JOSHUA D. BURK

/s/ Joel Mallord

By: Joel Mallord

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Dated: February 20, 2024

Appendix A

January 2024 Monthly Disconnect Data Report

Section 1 - Payment Arrangements and Bill Assistance

Number of customers requesting bill assistance **					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	44,204	51,906	1,526	2,536	97,636
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	56,567	50,859	1,711	3,331	109,137
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	5,978	6,928	190	487	13,096
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	6,844	8,076	165	358	15,085
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	31,382	36,902	1,171	1,691	69,455
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	472	2,025	9	180	2,506
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider) ***					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	648	3,966	14	326	4,628
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**This number reflects number of customer accounts receiving payment plans.

*** Number of customers who received outside bill payment assistance from organizations is defined as customers that received assistance from the Low-Income Home Energy Assistance Program (LIHEAP).

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	4,880	6,722	103	303	11,705
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	21,535	21,941	741	919	44,217
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages***

Number of customers** in arrears						Number of customers** 31-60 days in arrears						Number of customers** 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	501,781	358,882	8,983	15,770	869,646	Jan-24	124,982	66,213	1,508	3,261	192,703	Jan-24	66,466	37,601	862	1,692	104,929
Feb-24						Feb-24						Feb-24					
Mar-24						Mar-24						Mar-24					
Apr-24						Apr-24						Apr-24					
May-24						May-24						May-24					
Jun-24						Jun-24						Jun-24					
Jul-24						Jul-24						Jul-24					
Aug-24						Aug-24						Aug-24					
Sep-24						Sep-24						Sep-24					
Oct-24						Oct-24						Oct-24					
Nov-24						Nov-24						Nov-24					
Dec-24						Dec-24						Dec-24					

Number of customers** 91-120 days in arrears						Number of customers** 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	32,724	21,000	541	1,004	54,265	Jan-24	277,609	234,068	6,072	9,813	517,749
Feb-24						Feb-24					
Mar-24						Mar-24					
Apr-24						Apr-24					
May-24						May-24					
Jun-24						Jun-24					
Jul-24						Jul-24					
Aug-24						Aug-24					
Sep-24						Sep-24					
Oct-24						Oct-24					
Nov-24						Nov-24					
Dec-24						Dec-24					

Number of accounts paid 100% within 30 days from statement date						Number of accounts paid 50-99% within 30 days from statement date						Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	2,471,288	823,002	20,723	79,079	3,315,013	Jan-24	28,125	21,598	463	1,327	50,186	Jan-24	637,986	426,530	9,479	17,920	1,073,995
Feb-24						Feb-24						Feb-24					
Mar-24						Mar-24						Mar-24					
Apr-24						Apr-24						Apr-24					
May-24						May-24						May-24					
Jun-24						Jun-24						Jun-24					
Jul-24						Jul-24						Jul-24					
Aug-24						Aug-24						Aug-24					
Sep-24						Sep-24						Sep-24					
Oct-24						Oct-24						Oct-24					
Nov-24						Nov-24						Nov-24					
Dec-24						Dec-24						Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

**This number reflects number of unique customer accounts.

*** Active Residential 31+ Days.

Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Jan 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2024			Total Dollar amount of CARE accounts in arrears - Jan 2024			Total Dollar amount of FERA accounts in arrears - Jan 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days	\$ 75,471,537	8%	21-30 days	\$ 49,887,197	9%	21-30 days	\$ 24,802,483	7%	21-30 days	\$ 781,858	7%	21-30 days	\$ 2,005,511	9%
31-60 days	\$ 112,581,792	12%	31-60 days	\$ 69,499,886	13%	31-60 days	\$ 41,792,302	11%	31-60 days	\$ 1,289,604	12%	31-60 days	\$ 2,552,720	11%
61-90 days	\$ 90,934,999	10%	61-90 days	\$ 54,428,983	10%	61-90 days	\$ 35,400,307	10%	61-90 days	\$ 1,105,708	10%	61-90 days	\$ 2,231,367	10%
91-120 days	\$ 81,016,840	9%	91-120 days	\$ 47,473,058	9%	91-120 days	\$ 32,466,286	9%	91-120 days	\$ 1,077,496	10%	91-120 days	\$ 2,289,805	10%
121-150 days	\$ 107,909,200	12%	121-150 days	\$ 61,642,645	11%	121-150 days	\$ 44,813,504	12%	121-150 days	\$ 1,453,051	13%	121-150 days	\$ 2,464,927	11%
151-179 days	\$ 96,286,954	10%	151-179 days	\$ 54,328,007	10%	151-179 days	\$ 40,688,279	11%	151-179 days	\$ 1,270,668	12%	151-179 days	\$ 2,342,090	10%
180+ days	\$ 358,067,384	39%	180+ days	\$ 208,808,576	38%	180+ days	\$ 145,336,513	40%	180+ days	\$ 3,922,294	36%	180+ days	\$ 8,700,855	39%
Total	\$ 922,268,707	100%	Total	\$ 546,068,352	100%	Total	\$ 365,299,674	100%	Total	\$ 10,900,680	100%	Total	\$ 22,587,275	100%

Total Dollar amount of Residential accounts in arrears - Feb 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2024			Total Dollar amount of CARE accounts in arrears - Feb 2024			Total Dollar amount of FERA accounts in arrears - Feb 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

Total Dollar amount of Residential accounts in arrears - March 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - March 2024			Total Dollar amount of CARE accounts in arrears - March 2024			Total Dollar amount of FERA accounts in arrears - March 2024			Total Dollar amount of Medical Baseline* accounts in arrears - March 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

Total Dollar amount of Residential accounts in arrears - April 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - April 2024			Total Dollar amount of CARE accounts in arrears - April 2024			Total Dollar amount of FERA accounts in arrears - April 2024			Total Dollar amount of Medical Baseline* accounts in arrears - April 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

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Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Sept 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2024			Total Dollar amount of CARE accounts in arrears - Sept 2024			Total Dollar amount of FERA accounts in arrears - Sept 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

Total Dollar amount of Residential accounts in arrears - Oct 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2024			Total Dollar amount of CARE accounts in arrears - Oct 2024			Total Dollar amount of FERA accounts in arrears - Oct 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

Total Dollar amount of Residential accounts in arrears - Nov 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2024			Total Dollar amount of CARE accounts in arrears - Nov 2024			Total Dollar amount of FERA accounts in arrears - Nov 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

Total Dollar amount of Residential accounts in arrears - Dec 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2024			Total Dollar amount of CARE accounts in arrears - Dec 2024			Total Dollar amount of FERA accounts in arrears - Dec 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2024		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Active Residential Customers 21+ days.

Section 3 - Arrearages by Amount Owed***

Total Dollar amount of Residential accounts in arrears - Jan 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2024			Total Dollar amount of CARE accounts in arrears - Jan 2024			Total Dollar amount of FERA accounts in arrears - Jan 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2024			Total number of accounts** in arrears by amount owed - Jan 2024					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >	\$79,465,611	9%	\$500 >	\$43,823,553	9%	\$500 >	\$34,857,660	10%	\$500 >	\$784,398	8%	\$500 >	\$1,483,199	7%	\$200 >	177,418	109,497	2,133	4,271	289,048
\$1000 - \$500	\$109,711,651	13%	\$1000 - \$500	\$59,660,076	12%	\$1000 - \$500	\$48,729,528	14%	\$1000 - \$500	\$1,322,048	13%	\$1000 - \$500	\$2,018,001	10%	\$500 - \$200	94,081	74,811	1,786	3,352	170,678
\$2000-1000	\$198,723,179	23%	\$2000-1000	\$111,789,707	23%	\$2000-1000	\$84,564,454	25%	\$2000-1000	\$2,369,019	23%	\$2000-1000	\$3,553,405	17%	\$1000 - \$500	82,111	67,282	1,829	2,795	151,222
>\$2000	\$458,896,728	54%	>\$2000	\$280,907,820	57%	>\$2000	\$172,345,550	51%	>\$2000	\$5,643,358	56%	>\$2000	\$13,527,160	66%	\$2000 - \$1000	78,496	59,571	1,667	2,508	139,734
Total	\$846,797,169	100%	Total	\$496,181,156	100%	Total	\$340,497,191	100%	Total	\$10,118,822	100%	Total	\$20,581,764	100%	>\$2000	69,675	47,721	1,568	2,844	118,964
Total Dollar amount of Residential accounts in arrears - Feb 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2024			Total Dollar amount of CARE accounts in arrears - Feb 2024			Total Dollar amount of FERA accounts in arrears - Feb 2024			Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2024			Total number of accounts** in arrears by amount owed - Feb 2024					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					
Total Dollar amount of Residential accounts in arrears - March 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - March 2024			Total Dollar amount of CARE accounts in arrears - March 2024			Total Dollar amount of FERA accounts in arrears - March 2024			Total Dollar amount of Medical Baseline* accounts in arrears - March 2024			Total number of accounts** in arrears by amount owed - March 2024					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					
Total Dollar amount of Residential accounts in arrears - April 2024			Total Dollar amount of non-CARE/FERA accounts in arrears - April 2024			Total Dollar amount of CARE accounts in arrears - April 2024			Total Dollar amount of FERA accounts in arrears - April 2024			Total Dollar amount of Medical Baseline* accounts in arrears - April 2024			Total number of accounts** in arrears by amount owed - April 2024					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
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Amount Owed	All Balances	% of total outstanding</																																																																																																																																																						

Section 4 - Disconnection/Termination

Number of customers sent disconnection notices					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	20,375	10,541	298	179	31,214
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	534	168	2	-	704
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	-	-	-	-	-
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	214	89	1	-	304
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	4	4	-	-	8
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	9	3	-	-	12
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	25	14	-	-	39
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Number of customers that were reconnected during this reporting period and can include reconnections due to a new customer moving into a location with a prior disconnection for non-payment. Customer may have been disconnected in a prior reporting period.

***Due to system synching issues, the disconnections and reconnections numbers include some customers whose disconnections were either canceled or never processed and reconnections where disconnections did not take place. SCE is evaluating potential system changes to address these issues.

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	105,957	71,450	1,760	2,471	179,167
Feb-24					
Mar-24					
Apr-24					
May-24					
Jun-24					
Jul-24					
Aug-24					
Sep-24					
Oct-24					
Nov-24					
Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)**						Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	346,963	174,716	4,873	11,102	526,552	Jan-24	20,375	10,541	298	179	31,214
Feb-24						Feb-24					
Mar-24						Mar-24					
Apr-24						Apr-24					
May-24						May-24					
Jun-24						Jun-24					
Jul-24						Jul-24					
Aug-24						Aug-24					
Sep-24						Sep-24					
Oct-24						Oct-24					
Nov-24						Nov-24					
Dec-24						Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Customers who have received a past due notice and are at risk of disconnection for nonpayment, as defined by SCE's internal business rules.

Section 7 - Basic Information

Number of active customer accounts in IOU territory**						Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-24	3,294,534	1,280,256	30,618	103,513	4,605,408	Jan-24	-	-	-	-	-
Feb-24						Feb-24					
Mar-24						Mar-24					
Apr-24						Apr-24					
May-24						May-24					
Jun-24						Jun-24					
Jul-24						Jul-24					
Aug-24						Aug-24					
Sep-24						Sep-24					
Oct-24						Oct-24					
Nov-24						Nov-24					
Dec-24						Dec-24					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Customer accounts do not include submetered accounts.

Section 7 - Zip Code Segmented Information

- A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
- A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

*Due to system synching issues, the disconnections and reconnections numbers include some customers whose disconnections were either canceled or never processed and reconnections where disconnections did not take place. SCE is evaluating potential system changes to address these issues.

Jan-24	
ZIP CODE	RATE
93244	0.43%
93205	0.16%
93505	0.16%
93501	0.15%
92676	0.13%
92408	0.12%
93516	0.12%
93272	0.11%
92220	0.11%
92391	0.08%
90621	0.08%
92404	0.08%
90061	0.07%
93223	0.07%
91768	0.07%
90606	0.07%
92371	0.07%
93256	0.07%
92410	0.07%
92335	0.07%
92316	0.07%
93240	0.07%
90240	0.06%
91746	0.06%
92225	0.06%
91723	0.06%
92707	0.06%
92307	0.06%
90222	0.05%
92405	0.05%
93041	0.05%
90048	0.05%
93219	0.05%
91732	0.05%
91791	0.05%
93265	0.05%
91321	0.05%
92308	0.05%
92557	0.04%
92376	0.04%
90290	0.04%
93285	0.04%
92543	0.04%
91007	0.04%
90604	0.04%
92374	0.04%
91761	0.04%
92583	0.04%
90401	0.04%
91214	0.04%
93230	0.04%
91731	0.04%
90201	0.04%
92701	0.04%

Jan-24	
ZIP CODE	TOTAL DISCONNECTIONS
92335	16
92404	14
92376	10
90621	9
92410	9
93230	9
90201	9
90706	9
93274	9
93505	8
92707	8
92307	8
91761	8
91732	7
92308	7
92557	7
93277	7
92553	7
93257	7
91768	6
90606	6
92543	6
92374	6
92545	6
91766	6
90640	6
91786	6
93291	6
93535	6
93550	6
91730	6
90650	6
92408	5
92371	5
90240	5
92405	5
91791	5
91321	5
91007	5
90604	5
92701	5
91790	5
91767	5
92570	5
92544	5
92584	5
90802	5
92316	4
91746	4
92225	4
91723	4
90222	4
93041	4
92583	4

91020	0.04%
92252	0.04%
90706	0.04%
93221	0.04%
91790	0.04%
93274	0.04%
92545	0.04%
93015	0.04%
90712	0.04%
93110	0.04%
93277	0.04%
90212	0.04%
90221	0.03%
92866	0.03%
90746	0.03%
92553	0.03%
91750	0.03%
91767	0.03%
92284	0.03%
91340	0.03%
92570	0.03%
90063	0.03%
90304	0.03%
91739	0.03%
90301	0.03%
91766	0.03%
92841	0.03%
90814	0.03%
92544	0.03%
93060	0.03%
90040	0.03%
90640	0.03%
91786	0.03%
93291	0.03%
90001	0.03%
92867	0.03%
92555	0.03%
91752	0.03%
93257	0.03%
92240	0.03%
92394	0.03%
90605	0.03%
90211	0.03%
93535	0.03%
93550	0.03%
91107	0.03%
93117	0.03%
92549	0.03%
90265	0.03%
90023	0.03%
92804	0.02%
92532	0.02%
91730	0.02%
90044	0.02%
92584	0.02%
91010	0.02%
90680	0.02%
90701	0.02%
90650	0.02%
90802	0.02%
92346	0.02%
90810	0.02%
92610	0.02%
92704	0.02%
92840	0.02%
90241	0.02%
92407	0.02%

90712	4
90221	4
91750	4
92284	4
91739	4
90301	4
92867	4
92240	4
93117	4
92346	4
92704	4
92407	4
92509	4
92392	4
90631	4
91710	4
90805	4
92345	4
93501	3
91731	3
90746	3
90063	3
92841	3
90814	3
93060	3
90001	3
91752	3
92394	3
90605	3
92840	3
90241	3
91360	3
90745	3
90703	3
90660	3
92780	3
91764	3
92870	3
91706	3
92530	3
92262	3
91762	3
92648	3
92260	3
92627	3
92562	3
90280	3
93205	2
90061	2
93223	2
93240	2
90401	2
91214	2
92252	2
93221	2
93015	2
93110	2
90212	2
92866	2
91340	2
90304	2
92555	2
90265	2
92532	2
90044	2
91010	2
90680	2

91351	0.02%
91360	0.02%
91733	0.02%
92301	0.02%
92586	0.02%
92509	0.02%
90745	0.02%
90623	0.02%
92392	0.02%
90703	0.02%
90660	0.02%
90601	0.02%
91006	0.02%
90631	0.02%
91773	0.02%
92845	0.02%
92780	0.02%
93035	0.02%
91764	0.02%
92311	0.02%
92870	0.02%
91706	0.02%
91710	0.02%
90242	0.02%
93021	0.02%
92325	0.02%
92530	0.02%
92262	0.02%
90270	0.02%
92377	0.02%
92703	0.02%
90715	0.02%
90805	0.02%
91355	0.02%
92395	0.02%
91701	0.02%
92503	0.01%
91762	0.01%
92648	0.01%
91362	0.01%
92345	0.01%
92260	0.01%
92211	0.01%
92860	0.01%
92571	0.01%
90303	0.01%
92627	0.01%
93012	0.01%
92562	0.01%
93534	0.01%
93292	0.01%
93023	0.01%
93033	0.01%
90280	0.01%
91016	0.01%
90630	0.01%
92352	0.01%
90255	0.01%
92881	0.01%
91792	0.01%
92399	0.01%
90254	0.01%
92832	0.01%
92708	0.01%
93003	0.01%
92604	0.01%
90274	0.01%

90810	2
91351	2
91733	2
92301	2
92586	2
90601	2
91006	2
91773	2
93035	2
92311	2
90242	2
93021	2
92703	2
91355	2
92395	2
91701	2
91362	2
92211	2
92571	2
93012	2
93534	2
93292	2
93033	2
91016	2
90630	2
90255	2
92399	2
92708	2
93003	2
92647	2
93065	2
90250	2
92618	2
92336	2
93244	1
92676	1
93516	1
93272	1
92220	1
92391	1
93256	1
90048	1
93219	1
93265	1
90290	1
93285	1
91020	1
90040	1
90211	1
91107	1
92549	1
90023	1
92804	1
90701	1
92610	1
90623	1
92845	1
92325	1
90270	1
92377	1
90715	1
92503	1
92860	1
90303	1
93023	1
92352	1
92881	1

90260	0.01%
91722	0.01%
91763	0.01%
92647	0.01%
90302	0.01%
92843	0.01%
90046	0.01%
91754	0.01%
92692	0.01%
92883	0.01%
92869	0.01%
92596	0.01%
91776	0.01%
90807	0.01%
93065	0.01%
91001	0.01%
92614	0.01%
90247	0.01%
90220	0.01%
91789	0.01%
92831	0.01%
93036	0.01%
90403	0.01%
90740	0.01%
90250	0.01%
92618	0.01%
92373	0.01%
93030	0.01%
90262	0.01%
91387	0.01%
92336	0.01%
92612	0.01%
91320	0.01%
92591	0.01%
92833	0.01%
91745	0.01%
90275	0.01%
90022	0.01%
90503	0.01%
92886	0.01%
92705	0.01%
90277	0.01%
90813	0.01%
93551	0.01%
91744	0.01%
92656	0.01%
93063	0.01%
91801	0.00%
92646	0.00%
92234	0.00%
92223	0.00%
92563	0.00%
93536	0.00%
91709	0.00%
92592	0.00%

Feb-24	
ZIP CODE	RATE

Mar-24	
ZIP CODE	RATE

91792	1
90254	1
92832	1
92604	1
90274	1
90260	1
91722	1
91763	1
90302	1
92843	1
90046	1
91754	1
92692	1
92883	1
92869	1
92596	1
91776	1
92883	1
92869	1
92596	1
91776	1
90807	1
91001	1
92614	1
90247	1
90220	1
91789	1
92831	1
93036	1
90403	1
90740	1
92373	1
93030	1
90262	1
91387	1
92612	1
91320	1
92591	1
92833	1
91745	1
90275	1
90022	1
90503	1
92886	1
92705	1
90277	1
90813	1
93551	1
91744	1
92656	1
93063	1
91801	1
92646	1
92234	1
92223	1
92563	1
93536	1
91709	1
92592	1

Feb-24	
ZIP CODE	TOTAL DISCONNECTIONS

Mar-24	
ZIP CODE	TOTAL DISCONNECTIONS

Apr-24	
ZIP CODE	RATE

Apr-24	
ZIP CODE	TOTAL DISCONNECTIONS

May-24	
ZIP CODE	RATE

May-24	
ZIP CODE	TOTAL DISCONNECTIONS

Jun-24	
ZIP CODE	RATE

Jun-24	
ZIP CODE	TOTAL DISCONNECTIONS

Jul-24	
ZIP CODE	RATE

Jul-24	
ZIP CODE	TOTAL DISCONNECTIONS

Aug-24	
ZIP CODE	RATE

Aug-24	
ZIP CODE	TOTAL DISCONNECTIONS

Sep-24	
ZIP CODE	RATE

Sep-24	
ZIP CODE	TOTAL DISCONNECTIONS

Oct-24	
ZIP CODE	RATE

Oct-24	
ZIP CODE	TOTAL DISCONNECTIONS

Nov-24	
ZIP CODE	RATE

Nov-24	
ZIP CODE	TOTAL DISCONNECTIONS

Dec-24	
ZIP CODE	RATE

Dec-24	
ZIP CODE	TOTAL DISCONNECTIONS

Section 8 - Interim Measures Information

Total Disconnections / Month						
Month	Total Residential Accounts* (a)	Total Residential Disconnections (b)	Annual Target Rate (c)	Residential Disconnection Cap Annual Target (d) = (a) from prior month x (c)	Residential Disconnections in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e)
Jan-21	4,580,636	-	7%	320,644	49,134	271,510
Feb-21	4,578,893	-	7%	320,522	16,315	304,207
Mar-21	4,577,057	-	7%	320,393	-	320,393
Apr-21	4,580,418	-	7%	320,629	-	320,629
May-21	4,456,734	-	7%	311,971	-	311,971
Jun-21	4,465,054	-	7%	312,553	-	312,553
Jul-21	4,463,117	-	7%	312,418	-	312,418
Aug-21	4,468,023	-	7%	312,761	-	312,761
Sep-21	4,469,650	-	7%	312,875	-	312,875
Oct-21	4,475,058	-	7%	313,254	-	313,254
Jan-22	4,482,476	-	7%	313,773	-	313,773
Dec-21	4,479,396	-	7%	313,557	-	313,557
Jan-22	4,491,053	-	6%	269,463	-	269,463
Feb-22	4,570,365	-	6%	274,221	-	274,221
Mar-22	4,531,142	-	6%	271,868	-	271,868
Apr-22	4,529,894	-	6%	271,793	-	271,793
May-22	4,530,678	-	6%	271,840	-	271,840
Jun-22	4,538,203	-	6%	272,292	-	272,292
Jul-22	4,544,477	-	6%	272,668	-	272,668
Aug-22	4,548,361	-	6%	272,901	-	272,901
Sep-22	4,553,547	-	6%	273,212	-	273,212
Oct-22	4,513,097	-	6%	270,785	-	270,785
Nov-22	4,559,108	24	6%	273,546	24	273,522
Dec-22	4,561,560	115	6%	273,693	139	273,554
Jan-23	4,565,101	253	5%	228,255	392	227,863
Feb-23	4,570,365	1,515	5%	228,518	1,907	226,611
Mar-23	4,572,597	4,816	5%	228,629	6,723	221,906
Apr-23	4,576,407	10,915	5%	228,820	17,638	211,182
May-23	4,578,017	10,189	5%	228,900	27,827	201,073
Jun-23	4,584,311	1,115	5%	229,215	28,942	200,273
Jul-23	4,585,481	-	5%	229,274	28,942	200,332
Aug-23	4,590,390	27	5%	229,519	28,969	200,550
Sep-23	4,589,451	221	5%	229,472	29,190	200,282
Oct-23	4,591,481	387	5%	229,574	29,553	200,021
Nov-23	4,596,054	422	5%	229,802	29,860	199,942
Dec-23	4,598,836	336	5%	229,941	29,943	199,998
Jan-24	4,605,408	704	4%	184,216	29,132	155,084
Feb-24			4%			
Mar-24			4%			
Apr-24			4%			
May-24			4%			
Jun-24			4%			
Jul-24			4%			
Aug-24			4%			
Sep-24			4%			
Oct-24			4%			
Jan-24			4%			
Dec-24			4%			

*This is the number of total residential accounts as of the last day of the previous month.

**Residential customers shall not be disconnected when temperatures above 100 degrees or below 32 degrees are forecasted based on a 72-hour look-ahead period.

On the following dates, SCE invoked temperature related limits** on disconnections in one or more cities:	
Month	Days
Jan-24	1, 2, 3, 4, 5, 8, 9, 10, 11, 12, 15, 16, 17, 18, 19, 22, 23, 24, 25, 26, 29, 30, 31
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	

Average amount owed of customers who were disconnected	
Month	Average Amount
Jan-24	\$ 5,645
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	
Jul-24	
Aug-24	
Sep-24	
Oct-24	
Nov-24	
Dec-24	

MBL Household Counts

MBL Household Counts - 2023*																
Month	New Households Enrolled				Removed Households**				Certifications***				Total Households			
	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households
January	720	779	14	1,513	273	220	6	499	14	7	0	21	58,953	43,725	835	103,513
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																

* Household status changes that include both a new MBL enrollment and a MBL removal, and that occur within the same calendar month will not be included in the 'New Households Enrolled' or 'Removed Households' tables.

** Household(s) removed from Medical Baseline due to failure to recertify eligibility. Does not include households removed for other reasons.

*** Households that recertify by self-certification or by certification from a medical practitioner.