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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

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A2310002

Application Of MCImetro Access
Transmission Services LLC d/b/a
Verizon Access Transmission Services
(U-5253-C) to Discontinue Local
Exchange Service.

Application 23-10-002

E-MAIL RULING REQUIRING RESPONSE TO INQUIRIES

Dated April 18, 2024, at San Francisco, California.

/s/ SEANEEN McCARTHY WILSON

Seaneen McCarthy Wilson
Administrative Law Judge

From: Wilson, Seaneen <Seaneen.Wilson@cpuc.ca.gov>
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Subject: A.23-10-002 Ruling Requiring Response to Inquiries

Good morning. In order for the Commission to properly consider Application (A.) 23-10-002, the California Public Utilities Commission (Commission) requires further information,

The Guidelines adopted in Decision (D.) 06-10-021, as modified in D.10-07-024, set out a Commission-managed process, applied when a Competitive Local Exchange Carrier (CLEC) seeks to discontinue providing local exchange services: the stated objective of the Guidelines is for the CLEC to “give its customers the opportunity to migrate to another local exchange carrier without interruption of service.

The following information is required to confirm compliance with these requirements:

1. Provide total number of customers at issue in A.23-10-002.
2. Provide total number of telephone lines at issue in A.23-10-002.
3. Provide list of all “priority” or “essential” customers (such as hospitals, fire departments, police departments, etc.) at issue in A.23-10-002.
4. Provide copies of each Customer Notice sent to customers regarding proposed discontinuance, as well as:
 - a. Date each notice was sent to customers;
 - b. Languages used in each notice;
 - c. Confirmation that each notice was in compliance with requirements of the above referenced Guidelines;
 - d. How was each notice in compliance with Guidelines;
5. Confirmation that Commission Staff were provided with each draft Customer notice;
 - a. Confirmation that MCIMetro (MCI) complied with all Commission Staff recommendations regarding each draft Customer Notice.
6. Does MCI plan to issue further Customer Notices?
 - a. If so, when does MCI plan to issue these Customer Notices?
 - b. If so, how many further Customer Notices does MCI plan to issue?

7. Confirm that MCI provided its draft Application and Exit Plan to Commission Staff, as well as date(s) each was provided.
8. Provide documentation that Commission Staff approved of all measures taken by MCI in relation to A.23-10-002, Exit Plan, Customer Notices, and the migration of its customers.
9. In addition to the items discussed above, state whether and how MCI complied with each of the requirements of the Guidelines, including documentation of such.

The Applicant shall file and serve its response to the inquiries herein within 10 days.

The Docket Office shall formally file this ruling.

IT IS SO ORDERD.

Seaneen McCarthy Wilson - she/her/hers
Administrative Law Judge II, Retired Annuitant
California Public Utilities Commission
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