BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

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Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	R. 18-07-005 (Filed July 12, 2018)

PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M) MONTHLY DISCONNECT DATA REPORT

AARON J. LEWIS

Pacific Gas and Electric Company
300 Lakeside Drive
Oakland, CA 94612
Telephone: (530) 400-9136
Facsimile: (415) 973-5520
E-Mail: Aaron.Lewis2@pge.com

Attorney for
PACIFIC GAS AND ELECTRIC COMPANY

Dated: February 20, 2025

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OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	R. 18-07-005 (Filed July 12, 2018)

PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M)
MONTHLY DISCONNECT DATA REPORT

Pursuant to Decision (D.) 18-12-013,[1/] Pacific Gas and Electric Company (PG&E) hereby submits its Monthly Disconnect Data Report (Report) which provides data regarding service terminations and reconnections, billing assistance and payment arrangements, arrears, as well as created and broken payment plans. The Report is provided as Attachment A, and includes data from the Community Based Organization Pilot Program.

In each applicable table, Medical Baseline accounts are included in the data for CARE, FERA, Non-CARE/Non-FERA, and in the totals provided as well. Medical Baseline data is then also reported separately. In order to make this clear, the data response charts are presented so that the total column in each response separates Medical Baseline from the other reported groups.

Respectfully Submitted,

AARON J. LEWIS

By: *_/s/ Aaron J. Lewis_*
AARON LEWIS

Pacific Gas and Electric Company
300 Lakeside Drive
Oakland, CA 94612
Telephone: (530) 400-9136
Facsimile: (415) 973-5520
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1/ See Ordering Paragraph (OP) 6 and Appendix B. As provided for in OP 6, the format of the attached report has been updated with Energy Division approval.

ATTACHMENT A

Section 1 - Payment arrangements and bill assistance

Number of customers requesting bill assistance

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total

PG&E does not track nor have the ability to track the number of customers who apply for internal or external bill assistance. PG&E can provide the number of customers that have received internal and external bill assistance which can be found in the table at the end of Section 1.

Number of customers with ongoing payment plans**

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	109,747	126,598	5,460	17,411	241,805
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers receiving payment extension of <30 days

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	8,665	7,587	208	628	16,460
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers with 3 month payment arrangements

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	3,326	9,768	142	1,363	13,236
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers with 3+ month payment arrangements

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	62,272	75,729	2,646	8,030	140,647
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total

PG&E is not in a position to track this information.

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)

Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	475	3,040	28	283	3,543
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Number of customers reported with ongoing payment plans does not include-payment plans newly created during the reporting month. Volumes include customers continuing to adhere to payment plan requirements.

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	373	417	8	45	798
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	9,956	14,451	440	1,067	24,847
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages

Number of customers in arrears					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	602,288	475,880	15,193	62,631	1,093,361
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers 31-60 days in arrears					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	314,930	165,984	5,218	25,210	486,132
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers 61-90 days in arrears					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	83,847	67,791	2,012	8,291	153,650
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers 91-120 days in arrears					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	61,437	61,345	1,999	7,502	124,781
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers 121+ days in arrears					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	142,074	180,760	5,964	21,628	328,798
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	3,592,722	964,572	28,481	200,449	4,585,775
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	127,364	91,356	3,612	12,455	222,332
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	499,565	336,276	8,297	32,313	844,138
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages By Number of Days

Total Dollar amount of Residential accounts in arrears - Jan 2025		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 233,727,323	31.22%
61-90 days	$ 95,807,626	12.80%
91-120 days	$ 93,712,379	12.52%
121-150 days	$ 72,722,415	9.71%
151-179 days	$ 53,129,355	7.10%
180+ days	$ 199,518,881	26.65%
Total	$ 748,617,979	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2025		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 131,279,181	33.90%
61-90 days	$ 47,700,079	12.32%
91-120 days	$ 43,888,737	11.33%
121-150 days	$ 33,529,543	8.66%
151-179 days	$ 25,075,999	6.48%
180+ days	$ 105,793,822	27.32%
Total	$ 387,267,361	100.00%

Total Dollar amount of CARE accounts in arrears - Jan 2025		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 97,678,136	28.34%
61-90 days	$ 45,891,553	13.32%
91-120 days	$ 47,378,951	13.75%
121-150 days	$ 37,226,600	10.80%
151-179 days	$ 26,735,486	7.76%
180+ days	$ 89,709,972	26.03%
Total	$ 344,620,698	100.00%

Total Dollar amount of FERA accounts in arrears - Jan 2025		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 4,770,007	28.51%
61-90 days	$ 2,215,993	13.25%
91-120 days	$ 2,444,691	14.61%
121-150 days	$ 1,966,272	11.75%
151-179 days	$ 1,317,871	7.88%
180+ days	$ 4,015,088	24.00%
Total	$ 16,729,920	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2025		
Number of Days	All Balances	% of total outstanding
31-60 days	$ 16,549,047	25.90%
61-90 days	$ 7,636,409	11.95%
91-120 days	$ 7,833,770	12.26%
121-150 days	$ 6,240,872	9.77%
151-179 days	$ 4,649,729	7.28%
180+ days	$ 20,981,192	32.84%
Total	$ 63,891,020	100.00%

Total Dollar amount of Residential accounts in arrears - Feb 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Feb 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Feb 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - March 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - March 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - March 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - March 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - April 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - April 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - April 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - May 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - May 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - May 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - May 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - June 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - June 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - June 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - July 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - July 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - July 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - July 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Aug 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Aug 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Aug 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Sept 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Sept 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Sept 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Oct 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Oct 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Oct 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Nov 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Residential accounts in arrears - Dec 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2025		
Number of Days	All Balances	% of total outstanding
31-60 days		
61-90 days		
91-120 days		
121-150 days		
151-179 days		
180+ days		
Total		

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages by Amount Owed

Total Dollar amount of Residential accounts in arrears - Jan 2025		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 125,299,030	16.74%
$1000 - $500	$ 105,859,517	14.14%
$2000-1000	$ 145,507,848	19.44%
>$2000	$ 371,951,584	49.69%
Total	$ 748,617,979	100.00%

Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2025		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 67,544,969	17.44%
$1000 - $500	$ 48,729,563	12.58%
$2000-1000	$ 63,101,870	16.29%
>$2000	$ 207,890,959	53.68%
Total	$ 387,267,361	100.00%

Total Dollar amount of CARE accounts in arrears - Jan 2025		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 56,183,920	16.30%
$1000 - $500	$ 55,103,747	15.99%
$2000-1000	$ 78,725,050	22.84%
>$2000	$ 154,607,980	44.86%
Total	$ 344,620,698	100.00%

Total Dollar amount of FERA accounts in arrears - Jan 2025		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 1,570,141	9.39%
$1000 - $500	$ 2,026,206	12.11%
$2000-1000	$ 3,680,928	22.00%
>$2000	$ 9,452,645	56.50%
Total	$ 16,729,920	100.00%

Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2025		
Amount Owed	All Balances	% of total outstanding
$500 <	$ 6,651,049	10.41%
$1000 - $500	$ 7,057,332	11.05%
$2000-1000	$ 10,653,066	16.67%
>$2000	$ 39,529,573	61.87%
Total	$ 63,891,020	100.00%

Total number of accounts in arrears by amount owed - Jan 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <	304,530	179,768	3,707	22,280	488,005
$500 - $200	140,177	122,320	3,658	14,716	266,155
$1000 - $500	69,459	77,229	2,815	9,849	149,503
$2000 - $1000	44,680	55,945	2,554	7,511	103,179
$2000 >	43,442	40,618	2,459	8,275	86,519

Total Dollar amount of Residential accounts in arrears - Feb 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Feb 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Feb 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Feb 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - March 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - March 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - March 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - March 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - March 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - March 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - April 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - April 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - April 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - April 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - April 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - April 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - May 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - May 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - May 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - May 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - May 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - May 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - June 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - June 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - June 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - June 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - June 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - June 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - July 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - July 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - July 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - July 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - July 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - July 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - Aug 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Aug 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Aug 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Aug 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Aug 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Aug 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - Sept 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Sept 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Sept 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Sept 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - Oct 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Oct 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Oct 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Oct 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - Nov 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Nov 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Nov 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Nov 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

Total Dollar amount of Residential accounts in arrears - Dec 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of CARE accounts in arrears - Dec 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of FERA accounts in arrears - Dec 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2025		
Amount Owed	All Balances	% of total outstanding
$500 <		
$1000 - $500		
$2000-1000		
>$2000		
Total		

Total number of accounts in arrears by amount owed - Dec 2025					
Amount Owed	Non CARE/ Non FERA	CARE	FERA	Medical Baseline *	Total
$200 <					
$500 - $200					
$1000 - $500					
$2000 - $1000					
$2000 >					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 4 - Disconnection/Termination

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	5,926	2,372	114	9	8,412
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	3	4	0	0	7
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	4,157	1,217	83	4	5,457
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	138	90	4	3	232
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	58	62	4	0	124
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 72+ hours**					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	432	146	3	2	581
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
** Reconnections include energy theft/diversion premises where repairs and inspections were required.

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	0	0	0	0	0
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	339,193	211,144	7,298	23,190	557,635
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers who received an initial disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	65,120	56,873	1,466	4,159	123,459
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	4,224,166	1,362,321	39,505	243,601	5,625,992
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
PG&E does not have tracking in place to identify customers returned involuntarily from a CCA.					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 7 - Zip Code Segmented Information

• A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format

• A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

Jan-25		Jan-25	
ZIP CODE	DISCONNECTION RATE	ZIP CODE	TOTAL DISCONNECTIONS
95469	2.06%	93722	129
94922	1.40%	94606	110
93249	1.29%	93309	102
93219	1.22%	95206	92
95537	1.20%	94590	87
93606	1.18%	93304	83
95939	0.97%	93307	80
95717	0.94%	94103	79
95968	0.85%	94109	78
95463	0.81%	93727	78
93652	0.81%	95112	75
95951	0.79%	94541	75
95140	0.79%	94605	73
95978	0.76%	95207	72
93224	0.75%	95687	70
94514	0.75%	93313	68
95471	0.73%	93705	66
95229	0.73%	94601	64
93926	0.71%	94806	62
95435	0.71%	95901	59
95457	0.69%	94589	59
95466	0.69%	93726	59
95659	0.68%	94603	58
93241	0.67%	93637	58
94606	0.66%	94538	57
95589	0.66%	95337	56
95960	0.64%	94509	56
95563	0.64%	95210	54
95564	0.63%	94102	54
95113	0.63%	95376	53
95913	0.63%	93905	52
94589	0.62%	95076	51
95044	0.60%	94110	51
95692	0.59%	95966	50
94590	0.59%	94561	49
93723	0.58%	94117	49
93640	0.58%	95125	48
95955	0.57%	95336	47
96092	0.57%	95126	47
93650	0.56%	94607	47
95684	0.56%	95961	46
93206	0.56%	94704	46
94603	0.56%	93720	46
95232	0.56%	95407	45
95637	0.55%	95204	45
93203	0.54%	94533	45
95248	0.53%	95401	44
93673	0.53%	95209	44
95110	0.53%	95205	44
93705	0.53%	94513	44
93266	0.53%	95110	43
93230	0.53%	93710	43
93647	0.53%	93704	43
95675	0.52%	95128	42
93626	0.52%	94901	42
93304	0.52%	94565	41
95558	0.52%	95501	39
95206	0.51%	94621	39
95374	0.51%	94608	39
93242	0.51%	94578	38
95686	0.51%	94568	38
94704	0.50%	95691	37
95947	0.49%	95111	37
96065	0.48%	94611	37

93660	0.48%	93662	37
93722	0.47%	95340	36
95210	0.45%	95020	36
93701	0.45%	93612	36
94605	0.45%	94577	35
93637	0.45%	93906	35
96022	0.45%	94536	34
96055	0.45%	95008	33
93309	0.44%	94107	33
95231	0.44%	93702	33
95901	0.44%	93311	33
94963	0.43%	95422	32
93445	0.43%	94803	32
95961	0.43%	94115	32
93646	0.43%	93638	32
95422	0.43%	93703	31
95554	0.42%	95023	30
94103	0.42%	94610	30
95970	0.42%	94086	30
95237	0.42%	94066	30
95224	0.42%	96022	29
95966	0.42%	95116	29
96062	0.42%	94531	29
93721	0.41%	95667	28
94601	0.41%	94061	28
94621	0.41%	93245	28
95205	0.41%	93203	28
95360	0.41%	95695	27
93662	0.40%	94558	27
93268	0.40%	93711	27
95701	0.40%	93635	27
93726	0.40%	93308	27
95461	0.39%	95688	26
95467	0.39%	95348	26
95932	0.39%	95136	26
95204	0.39%	95124	26
94548	0.39%	94547	26
94102	0.39%	94080	26
93710	0.39%	93955	26
95207	0.38%	93723	26
93905	0.38%	93654	26
95656	0.38%	95503	25
93313	0.38%	95330	25
95228	0.38%	94612	25
95556	0.38%	94539	25
95222	0.38%	93706	25
95501	0.37%	93454	25
94607	0.37%	95949	24
94946	0.37%	95403	24
95203	0.37%	95219	24
96088	0.36%	94043	24
93704	0.36%	93657	24
95987	0.36%	93241	24
93608	0.35%	96007	23
95428	0.35%	95367	23
95112	0.34%	95122	23
93280	0.34%	94804	23
93641	0.34%	94609	23
95407	0.34%	94559	23
95333	0.34%	94105	23
95202	0.34%	93611	23
95337	0.33%	93280	23
94541	0.33%	93268	23
93307	0.33%	95118	22
94803	0.33%	94588	22
93728	0.33%	93458	22
93621	0.33%	93306	22
95468	0.33%	95965	21
95251	0.32%	95203	21
95209	0.32%	94597	21
94561	0.32%	94566	21
95946	0.32%	94545	21
95387	0.32%	94544	21

95962	0.31%	94526	21
93664	0.31%	94403	21
95713	0.31%	94133	21
95668	0.31%	93312	21
93201	0.31%	95377	20
94806	0.31%	95062	20
95401	0.31%	95035	20
94567	0.31%	94801	20
93703	0.30%	94014	20
95388	0.30%	94002	20
93204	0.30%	93618	20
95560	0.30%	95212	19
95551	0.30%	95123	19
94503	0.30%	95037	19
95605	0.30%	94928	19
95041	0.30%	94503	19
95451	0.29%	94123	19
95376	0.29%	93728	19
95379	0.29%	95991	18
93615	0.29%	95776	18
95949	0.29%	95404	18
95636	0.28%	94591	18
96051	0.28%	94085	18
94547	0.28%	93640	18
95687	0.28%	93263	18
95977	0.28%	95963	17
95367	0.28%	95765	17
96069	0.28%	95648	17
93727	0.28%	95605	17
95948	0.28%	95360	17
95963	0.28%	95301	17
93702	0.28%	94960	17
94960	0.27%	94903	17
95128	0.27%	94619	17
95126	0.27%	94580	17
93955	0.27%	94579	17
93654	0.27%	94303	17
95965	0.27%	95993	16
95336	0.27%	95451	16
93212	0.27%	95215	16
95689	0.27%	94401	16
95436	0.27%	94015	16
94933	0.27%	93926	16
93609	0.27%	93725	16
94901	0.27%	93701	16
95470	0.26%	95946	15
94578	0.26%	95409	15
96008	0.26%	95134	15
96035	0.26%	94564	15
95369	0.26%	94114	15
93239	0.26%	93933	15
94579	0.26%	93647	15
95691	0.26%	93630	15
95111	0.26%	93619	15
93427	0.26%	95472	14
95979	0.25%	95469	14
94109	0.25%	94585	14
95446	0.25%	94505	14
94528	0.25%	93455	14
95441	0.25%	95338	13
95340	0.25%	95003	13
95503	0.25%	94550	13
93245	0.25%	94534	13
94505	0.24%	94124	13
94117	0.24%	94108	13
93263	0.24%	94062	13
95320	0.24%	94040	13
94608	0.24%	93305	13
95426	0.24%	95932	12
96007	0.24%	95713	12
94105	0.24%	95692	12
94509	0.24%	95492	12
95338	0.24%	95388	12

94303	0.24%	95121	12
93737	0.24%	95120	12
93630	0.24%	95113	12
95914	0.24%	95032	12
95125	0.24%	94596	12
93638	0.23%	94560	12
95002	0.23%	94549	12
93720	0.23%	93907	12
95215	0.23%	93212	12
95212	0.23%	95948	11
93612	0.23%	95482	11
93234	0.23%	95320	11
93725	0.23%	95228	11
94538	0.23%	95202	11
93706	0.23%	94941	11
96073	0.23%	94582	11
95330	0.23%	94553	11
95623	0.23%	94530	11
94545	0.22%	94134	11
95116	0.22%	94087	11
93243	0.22%	93901	11
95464	0.22%	93646	11
93618	0.22%	93631	11
94612	0.22%	93445	11
95076	0.22%	93420	11
95542	0.22%	96003	10
95634	0.22%	95677	10
95612	0.22%	95467	10
95726	0.22%	95457	10
94609	0.22%	95304	10
95304	0.22%	94602	10
95258	0.21%	94583	10
94564	0.21%	94546	10
94108	0.21%	94520	10
95227	0.21%	94022	10
93667	0.21%	93908	10
94930	0.21%	93301	10
95254	0.21%	96088	9
94577	0.21%	95726	9
93454	0.21%	95684	9
95421	0.21%	95603	9
95953	0.21%	95341	9
93648	0.21%	95222	9
94611	0.21%	95133	9
95645	0.21%	94965	9
95462	0.21%	94805	9
95546	0.20%	94571	9
95485	0.20%	94556	9
93908	0.20%	94521	9
93906	0.20%	93636	9
95681	0.20%	93436	9
93657	0.20%	96021	8
94559	0.20%	95953	8
95348	0.20%	95762	8
95658	0.20%	95682	8
94066	0.20%	95650	8
95219	0.20%	95620	8
94610	0.20%	95446	8
95918	0.20%	95425	8
94061	0.20%	95361	8
94508	0.20%	95132	8
94801	0.20%	95127	8
95988	0.20%	95010	8
94531	0.19%	94930	8
93436	0.19%	94702	8
95776	0.19%	94402	8
94572	0.19%	94158	8
95249	0.19%	94089	8
94513	0.19%	94070	8
94107	0.19%	94010	8
95255	0.19%	93940	8
95118	0.19%	93648	8
93252	0.19%	93614	8

94580	0.19%	93433	8
94599	0.18%	93249	8
95695	0.18%	93210	8
94597	0.18%	93204	8
94115	0.18%	96055	7
95667	0.18%	96002	7
95122	0.18%	95988	7
94588	0.18%	95987	7
93656	0.18%	95959	7
95688	0.18%	95945	7
94110	0.18%	95602	7
95425	0.18%	95521	7
94619	0.18%	95436	7
93635	0.18%	95370	7
94002	0.18%	95117	7
95020	0.18%	94952	7
95377	0.17%	94595	7
93631	0.17%	94587	7
93311	0.17%	94551	7
93458	0.17%	94025	7
94533	0.17%	93960	7
94805	0.17%	93927	7
93210	0.17%	93721	7
94043	0.17%	93650	7
94956	0.17%	93644	7
93625	0.17%	93610	7
94526	0.17%	95951	6
95008	0.17%	95470	6
94133	0.17%	95240	6
95136	0.17%	95129	6
95690	0.17%	95030	6
94085	0.17%	94706	6
95664	0.17%	94618	6
95010	0.16%	94574	6
93644	0.16%	94572	6
93301	0.16%	94523	6
93711	0.16%	94514	6
93907	0.16%	94507	6
93614	0.16%	94063	6
95650	0.16%	94041	6
94574	0.16%	94019	6
95220	0.16%	93449	6
94571	0.16%	93314	6
95023	0.16%	95968	5
93616	0.15%	95746	5
94965	0.15%	95658	5
94158	0.15%	95640	5
95365	0.15%	95616	5
95245	0.15%	95476	5
93651	0.15%	95461	5
94804	0.15%	95437	5
94511	0.15%	95379	5
95124	0.15%	95334	5
94568	0.15%	95237	5
94556	0.15%	95138	5
93933	0.15%	94710	5
95465	0.15%	94709	5
93927	0.14%	94703	5
94903	0.14%	94132	5
93433	0.14%	94118	5
95403	0.14%	94030	5
94585	0.14%	93737	5
93921	0.14%	93730	5
95062	0.14%	93660	5
95524	0.14%	93626	5
94710	0.14%	93625	5
94086	0.14%	93444	5
94089	0.14%	93427	5
94539	0.14%	93242	5
95460	0.14%	93230	5
93960	0.14%	96073	4
94014	0.14%	95666	4
95301	0.14%	95623	4

93308	0.14%	95453	4
93611	0.13%	95231	4
94565	0.13%	95220	4
94536	0.13%	95135	4
95225	0.13%	95073	4
95372	0.13%	95065	4
95640	0.13%	94954	4
95975	0.13%	94598	4
94566	0.13%	94555	4
94022	0.13%	94519	4
94525	0.13%	94518	4
96021	0.13%	94510	4
95993	0.13%	94404	4
94401	0.13%	94131	4
95065	0.13%	94122	4
95121	0.13%	94112	4
94062	0.13%	94044	4
95492	0.13%	93615	4
95236	0.13%	93609	4
95045	0.13%	93606	4
94124	0.12%	93401	4
95409	0.12%	93234	4
95458	0.12%	96035	3
95631	0.12%	95955	3
94123	0.12%	95947	3
95991	0.12%	95694	3
94403	0.12%	95642	3
93449	0.12%	95634	3
95019	0.12%	95631	3
94957	0.12%	95618	3
95641	0.12%	95519	3
94019	0.12%	95471	3
95134	0.12%	95466	3
93610	0.12%	95464	3
95003	0.12%	95448	3
93305	0.12%	95428	3
93636	0.12%	95426	3
94080	0.12%	95405	3
95454	0.12%	95383	3
95472	0.12%	95374	3
95666	0.11%	95366	3
95046	0.11%	95333	3
95246	0.11%	95258	3
94596	0.11%	95249	3
95030	0.11%	95248	3
95032	0.11%	95242	3
93622	0.11%	95148	3
94928	0.11%	95060	3
95404	0.11%	94708	3
93924	0.11%	94563	3
94549	0.11%	94542	3
94507	0.11%	94506	3
95334	0.11%	94116	3
94558	0.11%	93924	3
95073	0.11%	93656	3
95765	0.11%	93622	3
93250	0.11%	93620	3
93312	0.11%	93250	3
94134	0.10%	93206	3
93901	0.10%	96062	2
95037	0.10%	96051	2
94005	0.10%	95977	2
95383	0.10%	95973	2
94702	0.10%	95962	2
94018	0.10%	95960	2
95573	0.10%	95939	2
95133	0.10%	95918	2
95341	0.10%	95709	2
94709	0.10%	95701	2
94530	0.10%	95689	2
94111	0.10%	95686	2
95482	0.10%	95685	2
95709	0.10%	95665	2

95602	0.09%	95659	2
93620	0.09%	95563	2
95620	0.09%	95560	2
95120	0.09%	95551	2
94038	0.09%	95546	2
95626	0.09%	95542	2
94534	0.09%	95537	2
93306	0.09%	95485	2
94591	0.09%	95468	2
95665	0.09%	95462	2
93420	0.09%	95460	2
95677	0.09%	95458	2
94544	0.09%	95441	2
93455	0.09%	95421	2
93730	0.09%	95365	2
95663	0.09%	95322	2
95642	0.09%	95255	2
95685	0.09%	95236	2
94941	0.09%	95131	2
95959	0.08%	95119	2
95311	0.08%	95046	2
95669	0.08%	95045	2
94114	0.08%	95033	2
94015	0.08%	95019	2
94602	0.08%	95018	2
95521	0.08%	95014	2
94706	0.08%	94949	2
95138	0.08%	94947	2
93619	0.08%	94945	2
95123	0.08%	94939	2
94041	0.08%	94922	2
93453	0.08%	94920	2
94618	0.08%	94707	2
94040	0.08%	94705	2
95004	0.08%	94599	2
95453	0.08%	94552	2
94402	0.08%	94525	2
95694	0.08%	94515	2
95536	0.08%	94511	2
95603	0.08%	94508	2
95035	0.08%	94018	2
94520	0.08%	94005	2
95437	0.07%	93921	2
94560	0.07%	93667	2
94582	0.07%	93463	2
94515	0.07%	93446	2
94550	0.07%	93442	2
95648	0.07%	93405	2
95018	0.07%	93266	2
94595	0.07%	93219	2
95682	0.07%	96092	1
95346	0.07%	96069	1
95132	0.07%	96065	1
94583	0.07%	96008	1
95938	0.06%	96001	1
96003	0.06%	95979	1
96002	0.06%	95978	1
94070	0.06%	95975	1
95361	0.06%	95970	1
94708	0.06%	95938	1
95746	0.06%	95926	1
95033	0.06%	95914	1
95912	0.06%	95913	1
95945	0.06%	95912	1
93675	0.06%	95747	1
93444	0.06%	95722	1
93643	0.06%	95717	1
95117	0.06%	95690	1
93451	0.06%	95681	1
93463	0.06%	95675	1
94546	0.06%	95672	1
94542	0.06%	95669	1
95322	0.06%	95668	1

94519	0.06%	95664	1
94553	0.06%	95663	1
94030	0.06%	95656	1
93940	0.06%	95645	1
94521	0.06%	95641	1
94703	0.06%	95637	1
95370	0.06%	95636	1
95135	0.05%	95626	1
94063	0.05%	95619	1
95672	0.05%	95612	1
94132	0.05%	95589	1
94087	0.05%	95573	1
95119	0.05%	95564	1
93314	0.05%	95558	1
95722	0.05%	95556	1
95127	0.05%	95554	1
94952	0.05%	95540	1
95619	0.05%	95536	1
94551	0.05%	95524	1
95366	0.05%	95490	1
95247	0.04%	95465	1
94010	0.04%	95463	1
94939	0.04%	95454	1
95762	0.04%	95435	1
94563	0.04%	95423	1
94523	0.04%	95387	1
95129	0.04%	95372	1
95448	0.04%	95369	1
95519	0.04%	95363	1
95423	0.04%	95346	1
94025	0.04%	95327	1
94552	0.04%	95321	1
95240	0.04%	95311	1
94027	0.04%	95254	1
95327	0.04%	95252	1
94518	0.04%	95251	1
94707	0.04%	95247	1
94598	0.04%	95246	1
95012	0.04%	95245	1
94510	0.04%	95232	1
94506	0.03%	95229	1
94920	0.03%	95227	1
94555	0.03%	95225	1
94705	0.03%	95224	1
93442	0.03%	95140	1
95476	0.03%	95130	1
94587	0.03%	95070	1
95405	0.03%	95066	1
94131	0.03%	95044	1
95618	0.03%	95041	1
94949	0.03%	95012	1
95321	0.03%	95006	1
93401	0.03%	95004	1
95006	0.03%	95002	1
95616	0.03%	94963	1
94954	0.03%	94957	1
94945	0.03%	94956	1
94044	0.03%	94946	1
94118	0.03%	94933	1
94931	0.03%	94931	1
95242	0.03%	94925	1
94404	0.03%	94904	1
95148	0.03%	94567	1
93428	0.03%	94548	1
94925	0.02%	94528	1
94904	0.02%	94517	1
93405	0.02%	94111	1
94517	0.02%	94038	1
93930	0.02%	94027	1
95131	0.02%	94024	1
94947	0.02%	93950	1
95252	0.02%	93930	1
95130	0.02%	93923	1

94116	0.02%	93675	1
94112	0.02%	93673	1
95490	0.02%	93664	1
95066	0.02%	93652	1
94122	0.02%	93651	1
95540	0.02%	93643	1
95060	0.02%	93641	1
93402	0.02%	93621	1
95363	0.01%	93616	1
93923	0.01%	93608	1
93950	0.01%	93453	1
95973	0.01%	93451	1
94024	0.01%	93428	1
93446	0.01%	93402	1
96001	0.01%	93252	1
95014	0.01%	93243	1
95070	0.01%	93239	1
95926	0.01%	93224	1
95747	0.00%	93201	1

Section 8 - Interim measures information

2025 Residential Disconnections Limitation Goal*		
2025 Disconnection Rate	A	See Section 8b
PG&E's Total Residential Customer Population	B	See Section 8b
2025 Disconnections Limitation Goal (A x B = C) <=	C	See Section 8b

On the following dates, PG&E invoked temperature related limits on disconnections in one or more cities:

Month	Days
Jan-25	21
Feb-25	
Mar-25	
Apr-25	
May-25	
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	

Average amount owed of customers who were disconnected

Month	Average Amount
Jan-25	$1,801.96
Feb-25	
Mar-25	
Apr-25	
May-25	
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	

* As provided in Ordering Paragraph 1a of D.18-12-013

Section 8 - Interim measures information

Total Disconnection / Month						
Month	Total Residential Accounts (a)	Total Residential Disconnections (b)	Annual Target Rate (c)	* Residential Disconnection Cap Annual Target (d) = (a) from prior month x (c)	Residential Disconnection in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e)
Jan-22	5,542,988	0	4.00%	221,511	0	221,511
Feb-22	5,544,955	0	4.00%	221,719	0	221,719
Mar-22	5,547,795	0	4.00%	221,798	0	221,798
Apr-22	5,550,448	0	4.00%	221,911	0	221,911
May-22	5,554,327	0	4.00%	222,017	0	222,017
Jun-22	5,558,193	0	4.00%	222,173	0	222,173
Jul-22	5,560,561	0	4.00%	222,327	0	222,327
Aug-22	5,565,913	14	4.00%	222,422	0	222,422
Sep-22	5,567,885	146	4.00%	222,636	14	222,622
Oct-22	5,570,803	3,878	4.00%	222,715	160	222,555
Nov-22	5,571,645	6,687	4.00%	222,832	4,038	218,794
Dec-22	5,575,558	7,714	4.00%	222,865	10,725	212,140
Jan-23	5,578,972	2,695	3.50%	195,144	18,439	176,705
Feb-23	5,580,759	12,675	3.50%	195,264	21,134	174,130
Mar-23	5,582,694	16,155	3.50%	195,326	33,809	161,517
Apr-23	5,583,371	11,338	3.50%	195,394	49,964	145,430
May-23	5,588,126	20,391	3.50%	195,417	61,302	134,115
Jun-23	5,589,604	19,564	3.50%	195,584	81,693	113,891
Jul-23	5,588,692	22,440	3.50%	195,636	101,257	94,379
Aug-23	5,590,209	19,085	3.50%	195,604	123,683	71,921
Sep-23	5,590,821	19,439	3.50%	195,657	142,622	53,035
Oct-23	5,589,415	18,833	3.50%	195,678	158,183	37,495
Nov-23	5,591,041	11,916	3.50%	195,629	170,329	25,300
Dec-23	5,593,293	7,280	3.50%	195,686	174,531	21,155
Jan-24	5,598,884	6,846	3.50%	195,765	179,116	16,649
Feb-24	5,601,923	13,292	3.50%	195,960	173,287	22,673
Mar-24	5,604,047	11,035	3.50%	196,067	170,424	25,643
Apr-24	5,607,075	17,102	3.50%	196,141	170,121	26,020
May-24	5,611,157	16,442	3.50%	196,247	166,832	29,415
Jun-24	5,609,819	15,980	3.50%	196,390	163,710	32,680
Jul-24	5,612,255	11,509	3.50%	196,343	157,250	39,093
Aug-24	5,615,929	25,701	3.50%	196,428	149,674	46,754
Sep-24	5,614,947	27,934	3.50%	196,557	155,936	40,621
Oct-24	5,617,168	25,701	3.50%	196,523	165,037	31,486
Nov-24	5,619,702	11,791	3.50%	196,600	178,822	17,778
Dec-24	5,619,435	7,762	3.50%	196,689	183,333	13,356
Jan-25	5,625,992	8,412	3.50%	196,680	184,249	12,431
Feb-25			3.50%	196,909		
Mar-25			3.50%	0		
Apr-25			3.50%	0		
May-25			3.50%	0		
Jun-25			3.50%	0		
Jul-25			3.50%	0		
Aug-25			3.50%	0		
Sep-25			3.50%	0		
Oct-25			3.50%	0		
Nov-25			3.50%	0		
Dec-25			3.50%	0		

* Owing to a recently discovered calculation error in PG's 2023 reporting, Column D was not updated to reflect previous monthly total residential accounts. The corrected values are reflected here.

Section 10 - MBL Household Counts

Month	New Households Enrolled: MBL Only Households	New Households Enrolled: CARE and MBL Households	New Households Enrolled: FERA and MBL Households	New Households Enrolled: Total MBL Households	Removed Households*: MBL Only Households	Removed Households*: CARE and MBL Households	Removed Households*: FERA and MBL Households	Removed Households*: Total MBL Households	Certifications**: MBL Only Households	Certifications**: CARE and MBL Households	Certifications**: FERA and MBL Households	Certifications**: Total MBL Households	Total Households: MBL Only Households	Total Households: CARE and MBL Households	Total Households: FERA and MBL Households	Total Households: Total MBL Households
Jan-25	2,030	1,649	45	3,724	893	936	13	1,842	2,211	1,728	28	3,967	136,439	104,352	2,030	242,821
Feb-25																
Mar-25																
Apr-25																
May-25																
Jun-25																
Jul-25																
Aug-25																
Sep-25																
Oct-25																
Nov-25																
Dec-25																

*Includes household(s) removed from Medical Baseline both voluntarily and involuntarily.

**Includes households that recertify by self-certified or certified by medical practitioner.

Section 11 - Households on D-Medical *

Month	Households Switched from MBL to D-Medical	Total households receiving D-Medical
Jan-25	535	18,938
Feb-25		
Mar-25		
Apr-25		
May-25		
Jun-25		
Jul-25		
Aug-25		
Sep-25		
Oct-25		
Nov-25		
Dec-25		

*On December 1, 2022, we launched the new Home Electric (aka E-Elec) rate for non-

Section 12 - CBO Pilot

Month	Number of Customer Accounts Enrolled (active enrolled)	Number of Bundled Customer Accounts	Number of Unbundled Customer Accounts **	Amount Owed by Pilot Customers (active enrolled)
Jan-25	225	141	84	$ 572,483
Feb-25				
Mar-25				
Apr-25				
May-25				
Jun-25				
Jul-25				
Aug-25				
Sep-25				
Oct-25				
Nov-25				
Dec-25				

* CBO pilot program launched on November 26, 2024.
**Unbundled accounts include Core Transport Agent/Direct Access customers (active 3rd party sub SA) in the areas where the Pilot is being offered. There are no CCAs in the area where the Pilot is being offered.