



**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE
STATE OF CALIFORNIA**

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R1807005

Order Instituting Rulemaking to Consider New
Approaches to Disconnections and Reconnections
to Improve Energy Access and Contain Costs.

R.18-07-005

SOUTHERN CALIFORNIA EDISON COMPANY'S (U 338-E)
MONTHLY DISCONNECT DATA REPORT
JANUARY 2025

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Dated: February 20, 2025

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STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider New
Approaches to Disconnections and Reconnections
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MONTHLY DISCONNECT DATA REPORT
JANUARY 2025

Pursuant to the California Public Utilities Commission’s (Commission) Decision Adopting Interim Rules to Reduce Residential Customer Disconnections for California-Jurisdictional Energy Utilities (D.) 18-12-013 (hereinafter, the “Disconnections Decision”), Ordering Paragraph (OP) 6, Southern California Edison Company (SCE) hereby submits its monthly report in Appendix A—detailing (a) disconnections data as specified in the Disconnections Decision, and (2) data pursuant to Resolution E-5169, OP 5, relating to Medical Baseline Allowance (MBL) households.

As always, this monthly report follows the format outlined in the Disconnections Decision or in a form otherwise approved by the Energy Division. As ordered by the Commission, monthly reports will be filed by the 20th of each month (or the next business day thereafter) until the interim protections have ended or further direction is provided. The numbers contained herein should be considered the most up-to-date and fully supersede the information provided in prior months’ reports.

In this current monthly report, SCE is correcting an inadvertent error in reporting the rolling monthly disconnection cap. According to Appendix 1 of D.20-06-003, the rolling cap should be calculated using the prior 11 months, excluding the current month. For example, to calculate the cap for January 2025, SCE should sum the actual disconnection counts from February 2024 to

December 2024 and then deduct them from the 4% cap based on current customer counts to determine the permitted number of disconnections for January. However, in the past, SCE has mistakenly included the current month in its calculations, i.e., summing the 11 months from March through January in this example. This has resulted in shifting the reported cap by a month across all past reports. This error has however not impacted compliance, as SCE has remained well under the cap since the inception of the rolling monthly caps. The reporting for actual disconnections remains unchanged. In the current report, SCE updates column G and F in Section 8 of the report for all prior months to reflect the correct calculation.

Respectfully submitted,

ANNA VALDBERG
JOEL MALLORD

/s/ Joel Mallord

By: Joel Mallord

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Dated: February 20, 2025

Appendix A

January 2025 Monthly Disconnect Data Report

Section 1 - Payment Arrangements and Bill Assistance

Number of customers requesting bill assistance **					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	58,744	67,428	2,153	3,414	128,325
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers with ongoing payment plans					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	79,678	89,734	2,646	4,631	172,058
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers receiving payment extension of <30 days					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	7,606	7,477	268	554	15,351
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers with 3 month payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	6,801	8,029	218	402	15,048
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers with 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	44,337	51,922	1,667	2,458	97,926
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	212	1,416	7	157	1,635
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider) ***					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	585	4,083	6	331	4,674
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
**This number reflects number of customer accounts receiving payment plans.
*** Number of customers who received outside bill payment assistance from organizations is defined as customers that received assistance from the Low-Income Home Energy Assistance Program (LIHEAP).

Section 2 - Broken Payment Arrangements

Number of customers with late or broken 3 month payment arrangements						Number of customers with late or broken 3 month+ payment arrangements					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	5,529	7,329	173	345	13,031	Jan-25	42,357	47,452	1,534	1,906	91,343
Feb-25						Feb-25					
Mar-25						Mar-25					
Apr-25						Apr-25					
May-25						May-25					
Jun-25						Jun-25					
Jul-25						Jul-25					
Aug-25						Aug-25					
Sep-25						Sep-25					
Oct-25						Oct-25					
Nov-25						Nov-25					
Dec-25						Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 3 - Arrearages***

Number of customers** in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	474,680	378,461	9,518	19,645	862,659
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers** 31-60 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	154,499	73,838	1,910	4,232	230,247
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers** 61-90 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	55,462	33,364	768	1,603	89,594
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers** 91-120 days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	36,958	24,013	678	1,256	61,649
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers** 121+ days in arrears					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	227,761	247,246	6,162	12,554	481,169
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	2,239,860	790,055	16,582	81,996	3,046,497
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	28,220	24,318	480	1,401	53,018
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	504,231	372,373	7,549	18,458	884,153
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
**This number reflects number of unique customer accounts.
*** Active Residential 31+ Days.

Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Jan 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2025			Total Dollar amount of CARE accounts in arrears - Jan 2025			Total Dollar amount of FERA accounts in arrears - Jan 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days	\$ 69,008,213	8%	21-30 days	\$ 44,860,921	10%	21-30 days	\$ 23,389,090	5%	21-30 days	\$ 758,202	6%	21-30 days	\$ 2,061,655	6%
31-60 days	\$ 114,558,368	13%	31-60 days	\$ 68,602,869	15%	31-60 days	\$ 44,566,523	10%	31-60 days	\$ 1,388,976	12%	31-60 days	\$ 3,448,832	10%
61-90 days	\$ 73,379,325	8%	61-90 days	\$ 39,513,977	9%	61-90 days	\$ 32,883,969	8%	61-90 days	\$ 981,379	8%	61-90 days	\$ 2,319,770	7%
91-120 days	\$ 82,322,270	9%	91-120 days	\$ 41,316,435	9%	91-120 days	\$ 39,750,241	9%	91-120 days	\$ 1,255,594	10%	91-120 days	\$ 2,758,419	8%
121-150 days	\$ 118,423,127	13%	121-150 days	\$ 57,391,170	13%	121-150 days	\$ 59,203,162	14%	121-150 days	\$ 1,828,794	15%	121-150 days	\$ 3,823,405	12%
151-179 days	\$ 92,745,855	10%	151-179 days	\$ 43,098,643	9%	151-179 days	\$ 48,326,013	11%	151-179 days	\$ 1,321,199	11%	151-179 days	\$ 3,254,656	10%
180+ days	\$ 358,480,957	39%	180+ days	\$ 164,235,397	36%	180+ days	\$ 189,727,815	43%	180+ days	\$ 4,517,745	37%	180+ days	\$ 15,333,453	46%
Total	\$ 908,918,114	100%	Total	\$ 459,019,413	100%	Total	\$ 437,846,813	100%	Total	\$ 12,051,889	100%	Total	\$ 33,000,190	100%
Total Dollar amount of Residential accounts in arrears - Feb 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2025			Total Dollar amount of CARE accounts in arrears - Feb 2025			Total Dollar amount of FERA accounts in arrears - Feb 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		
Total Dollar amount of Residential accounts in arrears - March 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - March 2025			Total Dollar amount of CARE accounts in arrears - March 2025			Total Dollar amount of FERA accounts in arrears - March 2025			Total Dollar amount of Medical Baseline* accounts in arrears - March 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		
Total Dollar amount of Residential accounts in arrears - April 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - April 2025			Total Dollar amount of CARE accounts in arrears - April 2025			Total Dollar amount of FERA accounts in arrears - April 2025			Total Dollar amount of Medical Baseline* accounts in arrears - April 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

Section 3 - Arrearages By Number of Days**

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Section 3 - Arrearages By Number of Days**

Total Dollar amount of Residential accounts in arrears - Sept 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Sept 2025			Total Dollar amount of CARE accounts in arrears - Sept 2025			Total Dollar amount of FERA accounts in arrears - Sept 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Sept 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		
Total Dollar amount of Residential accounts in arrears - Oct 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Oct 2025			Total Dollar amount of CARE accounts in arrears - Oct 2025			Total Dollar amount of FERA accounts in arrears - Oct 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Oct 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		
Total Dollar amount of Residential accounts in arrears - Nov 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Nov 2025			Total Dollar amount of CARE accounts in arrears - Nov 2025			Total Dollar amount of FERA accounts in arrears - Nov 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Nov 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		
Total Dollar amount of Residential accounts in arrears - Dec 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Dec 2025			Total Dollar amount of CARE accounts in arrears - Dec 2025			Total Dollar amount of FERA accounts in arrears - Dec 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Dec 2025		
Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding	Number of Days	All Balances	% of total outstanding
21-30 days			21-30 days			21-30 days			21-30 days			21-30 days		
31-60 days			31-60 days			31-60 days			31-60 days			31-60 days		
61-90 days			61-90 days			61-90 days			61-90 days			61-90 days		
91-120 days			91-120 days			91-120 days			91-120 days			91-120 days		
121-150 days			121-150 days			121-150 days			121-150 days			121-150 days		
151-179 days			151-179 days			151-179 days			151-179 days			151-179 days		
180+ days			180+ days			180+ days			180+ days			180+ days		
Total			Total			Total			Total			Total		

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Active Residential Customers 21+ days.

Section 3 - Arrearages by Amount Owed***

Total Dollar amount of Residential accounts in arrears - Jan 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Jan 2025			Total Dollar amount of CARE accounts in arrears - Jan 2025			Total Dollar amount of FERA accounts in arrears - Jan 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Jan 2025			Total number of accounts** in arrears by amount owed - Jan 2025					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >	\$82,281,472	10%	\$500 >	\$45,011,930	11%	\$500 >	\$36,422,502	9%	\$500 >	\$847,040	8%	\$500 >	\$1,694,941	5%	\$200 >	189,733	110,809	2,289	4,883	302,831
\$1000 - \$500	\$108,254,239	13%	\$1000 - \$500	\$55,000,006	13%	\$1000 - \$500	\$51,848,797	13%	\$1000 - \$500	\$1,405,435	12%	\$1000 - \$500	\$2,441,249	8%	\$500 - \$200	96,671	78,886	1,930	3,880	177,487
\$2000-1000	\$170,077,716	20%	\$2000-1000	\$84,308,581	20%	\$2000-1000	\$83,267,005	20%	\$2000-1000	\$2,502,130	22%	\$2000-1000	\$4,514,488	15%	\$1000 - \$500	76,926	72,172	1,944	3,381	151,042
>\$2000	\$479,296,474	57%	>\$2000	\$229,837,974	55%	>\$2000	\$242,919,418	59%	>\$2000	\$6,539,082	58%	>\$2000	\$22,287,857	72%	\$2000 - \$1000	59,469	58,570	1,759	3,155	119,798
Total	\$839,909,901	100%	Total	\$414,158,491	100%	Total	\$414,457,722	100%	Total	\$11,293,687	100%	Total	\$30,938,535	100%	>\$2000	51,881	58,024	1,596	4,346	111,501
Total Dollar amount of Residential accounts in arrears - Feb 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - Feb 2025			Total Dollar amount of CARE accounts in arrears - Feb 2025			Total Dollar amount of FERA accounts in arrears - Feb 2025			Total Dollar amount of Medical Baseline* accounts in arrears - Feb 2025			Total number of accounts** in arrears by amount owed - Feb 2025					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					
Total Dollar amount of Residential accounts in arrears - March 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - March 2025			Total Dollar amount of CARE accounts in arrears - March 2025			Total Dollar amount of FERA accounts in arrears - March 2025			Total Dollar amount of Medical Baseline* accounts in arrears - March 2025			Total number of accounts** in arrears by amount owed - March 2025					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					
Total Dollar amount of Residential accounts in arrears - April 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - April 2025			Total Dollar amount of CARE accounts in arrears - April 2025			Total Dollar amount of FERA accounts in arrears - April 2025			Total Dollar amount of Medical Baseline* accounts in arrears - April 2025			Total number of accounts** in arrears by amount owed - April 2025					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					
Total Dollar amount of Residential accounts in arrears - May 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - May 2025			Total Dollar amount of CARE accounts in arrears - May 2025			Total Dollar amount of FERA accounts in arrears - May 2025			Total Dollar amount of Medical Baseline* accounts in arrears - May 2025			Total number of accounts** in arrears by amount owed - May 2025					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					
Total Dollar amount of Residential accounts in arrears - June 2025			Total Dollar amount of non-CARE/FERA accounts in arrears - June 2025			Total Dollar amount of CARE accounts in arrears - June 2025			Total Dollar amount of FERA accounts in arrears - June 2025			Total Dollar amount of Medical Baseline* accounts in arrears - June 2025			Total number of accounts** in arrears by amount owed - June 2025					
Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	All Balances	% of total outstanding	Amount Owed	Non CARE/Non FERA	CARE	FERA	Medical Baseline*	Total
\$500 >			\$500 >			\$500 >			\$500 >			\$500 >			\$200 >					
\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$1000 - \$500			\$500 - \$200					
\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$2000-1000			\$1000 - \$500					
>\$2000			>\$2000			>\$2000			>\$2000			>\$2000			\$2000 - \$1000					
Total			Total			Total			Total			Total			>\$2000					

Section 4 - Disconnection/Termination

Number of customers sent disconnection notices					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	39,241	32,709	791	259	72,741
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers experiencing disconnection for non-payment					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	2,351	1,774	28	-	4,153
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Out of those disconnected in the month please show those for whom it is their 2nd or more disconnection that year					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	2	-	-	-	2
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 24 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	1,479	1,257	21	-	2,757
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 48 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	29	26	-	-	55
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 72 hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	26	27	1	-	54
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers reconnected within 72+ hours					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	110	97	2	-	209
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.
** Number of customers that were reconnected during this reporting period may include reconnections on accounts disconnected in a prior reporting period.
***Due to system synching issues, the disconnection and reconnection numbers include a small amount of exceptions (e.g., disconnections canceled or never processed).

Section 5 - Security Deposits

Number of customers with security deposits					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	78,755	56,952	1,558	2,580	137,265
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

Section 6 - Notices

Number of customers who received an initial disconnection notice (15 day or similar)**					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	296,718	161,411	4,806	12,003	462,935
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

Number of customers who received a secondary disconnection notice (48 hour or similar)					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	39,241	32,709	791	259	72,741
Feb-25					
Mar-25					
Apr-25					
May-25					
Jun-25					
Jul-25					
Aug-25					
Sep-25					
Oct-25					
Nov-25					
Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Customers who have received a past due notice and are at risk of disconnection for nonpayment, as defined by SCE's internal business rules.

Section 7 - Basic Information

Number of active customer accounts in IOU territory**						Number of customers involuntarily returned to utility service from CCA					
Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total	Month	Non CARE/Non FERA	CARE	FERA	Medical Baseline *	Total
Jan-25	3,289,886	1,322,149	31,676	119,539	4,643,711	Jan-25	-	-	-	-	-
Feb-25						Feb-25	-	-	-	-	-
Mar-25						Mar-25	-	-	-	-	-
Apr-25						Apr-25	-	-	-	-	-
May-25						May-25	-	-	-	-	-
Jun-25						Jun-25	-	-	-	-	-
Jul-25						Jul-25	-	-	-	-	-
Aug-25						Aug-25	-	-	-	-	-
Sep-25						Sep-25	-	-	-	-	-
Oct-25						Oct-25	-	-	-	-	-
Nov-25						Nov-25	-	-	-	-	-
Dec-25						Dec-25					

* Medical Baseline Accounts are also included in the Non CARE/Non FERA, CARE, and FERA accounts.

** Customer accounts do not include submetered accounts.

Section 7 - Zip Code Segmented Information

- A list of zip codes within the IOU territory by disconnection rate for that month, descending, Excel format
- A list of zip codes within the IOU territory by total number of disconnections for that month, descending, Excel format

*Due to system synching issues, the disconnection numbers include a small amount of exceptions (e.g., disconnections canceled or never processed) .

Jan-25	
ZIP CODE	RATE
92401	0.86%
93227	0.64%
93267	0.52%
92405	0.52%
92410	0.48%
90044	0.44%
90732	0.42%
92551	0.41%
92404	0.40%
90731	0.38%
92324	0.38%
93286	0.37%
93270	0.36%
93247	0.36%
91764	0.35%
92282	0.35%
90813	0.34%
92411	0.32%
91723	0.32%
92267	0.31%
92553	0.31%
93518	0.31%
93250	0.31%
92316	0.30%
93207	0.30%
92701	0.30%
90047	0.27%
90304	0.27%
92240	0.26%
92376	0.26%
92571	0.26%
90305	0.26%
93257	0.26%
90716	0.25%
91724	0.25%
93223	0.24%
93501	0.24%
92844	0.24%
90802	0.24%
90715	0.24%
91786	0.24%
90249	0.24%
91752	0.24%
91762	0.23%
93292	0.23%
90250	0.23%
92557	0.23%
90303	0.23%
92544	0.22%
92234	0.22%
90810	0.22%
92532	0.22%
91342	0.22%
92335	0.22%

Jan-25	
ZIP CODE	TOTAL DISCONNECTIONS
92404	75
92410	65
90250	65
92553	63
93257	63
92336	63
91764	62
90813	60
92376	60
90802	54
92335	53
90805	53
92405	49
92234	49
91762	48
91786	47
91730	46
93274	42
92701	39
92260	39
92571	38
93291	38
92240	37
90044	36
93292	36
92557	36
92544	36
91710	36
92346	35
91766	35
92407	35
91761	34
92223	33
92530	32
92509	32
92704	31
92683	31
92543	30
93030	30
93277	30
90631	30
92551	29
92879	29
91387	28
90247	27
90806	27
92647	27
91752	25
93036	25
90301	24
92780	24
92703	23
91767	23
93033	23

92543	0.21%
90247	0.21%
92879	0.21%
90805	0.21%
90806	0.20%
92336	0.20%
93030	0.20%
92548	0.20%
92408	0.20%
90755	0.20%
92841	0.19%
92503	0.19%
90301	0.19%
92655	0.19%
92365	0.19%
92346	0.19%
91730	0.19%
93221	0.19%
91766	0.19%
91387	0.19%
92260	0.18%
91768	0.18%
92703	0.18%
91340	0.18%
93291	0.18%
92407	0.18%
93036	0.18%
92225	0.18%
90302	0.17%
92337	0.17%
92530	0.17%
93274	0.17%
92662	0.17%
92704	0.16%
91761	0.16%
90602	0.16%
90260	0.16%
92831	0.16%
92706	0.16%
93066	0.16%
92509	0.16%
91722	0.16%
93277	0.15%
90241	0.15%
91767	0.15%
92252	0.15%
91710	0.15%
90008	0.15%
92223	0.15%
93033	0.14%
92614	0.14%
92780	0.14%
92264	0.14%
90620	0.14%
92371	0.14%
92595	0.14%
92880	0.13%
90631	0.13%
90242	0.13%
92878	0.13%
92555	0.13%
91737	0.13%
90701	0.13%
91792	0.13%
92363	0.13%
90501	0.13%
91740	0.13%

92562	23
92411	22
91723	22
90241	22
92705	22
91709	22
91724	21
90810	21
92831	21
92264	21
92880	21
91744	21
92262	21
92626	21
90650	21
90249	20
92618	20
93247	19
90302	19
90620	19
92316	18
92532	18
92841	18
92614	18
92882	18
92584	18
90304	17
92844	17
90303	17
91790	17
92374	17
90305	16
91768	16
92337	16
90260	16
91722	16
90242	16
90715	15
92706	15
92595	15
90604	15
90804	15
90602	14
93215	14
92545	14
90047	13
92503	13
91763	13
92843	13
93101	13
92284	13
91739	13
90505	13
92656	13
92648	13
92225	12
91792	12
91741	12
92583	12
90621	12
92883	12
92596	12
91748	12
92570	12
92708	12
92630	12
92592	12

91790	0.13%
92647	0.13%
91763	0.12%
90604	0.12%
91741	0.12%
92705	0.12%
92683	0.12%
92583	0.12%
93215	0.12%
92843	0.12%
91744	0.12%
92374	0.11%
92262	0.11%
90043	0.11%
93101	0.11%
92284	0.11%
92241	0.11%
93041	0.11%
90621	0.11%
91739	0.10%
92626	0.10%
90606	0.10%
92562	0.10%
91791	0.10%
90804	0.10%
92567	0.10%
92881	0.10%
92883	0.10%
90680	0.10%
92377	0.10%
92354	0.09%
92835	0.09%
90605	0.09%
92865	0.09%
90505	0.09%
90704	0.09%
91784	0.09%
92596	0.09%
91748	0.09%
92882	0.09%
90717	0.09%
90603	0.09%
92582	0.09%
91709	0.09%
92832	0.09%
92545	0.09%
92584	0.08%
92606	0.08%
93205	0.08%
92860	0.08%
93543	0.08%
92570	0.08%
90670	0.08%
90650	0.08%
92868	0.08%
93235	0.07%
92585	0.07%
91350	0.07%
92211	0.07%
90638	0.07%
92707	0.07%
93110	0.07%
91351	0.07%
92604	0.07%
92656	0.07%
93060	0.07%
91773	0.07%

93286	11
91340	11
91737	11
90501	11
91740	11
91791	11
91350	11
92211	11
90638	11
92833	11
91745	11
93010	11
92399	11
92627	11
93221	10
92371	10
90605	10
92707	10
92373	10
92591	10
92646	10
92563	10
93267	9
90755	9
92555	9
90606	9
92881	9
90680	9
91784	9
90716	8
92408	8
92252	8
93041	8
92354	8
92835	8
92832	8
91773	8
90807	8
91711	8
92840	8
90815	8
91765	8
90703	8
93003	8
93223	7
90717	7
92606	7
92868	7
92585	7
91351	7
92604	7
93060	7
90712	7
92782	7
90504	7
91701	7
92867	7
92821	7
90503	7
92886	7
92870	7
93270	6
92548	6
92878	6
90701	6
92377	6
92865	6

92313	0.07%
92833	0.07%
93256	0.07%
92373	0.07%
91745	0.07%
92618	0.07%
93010	0.07%
92359	0.07%
90807	0.06%
91711	0.06%
92648	0.06%
93013	0.06%
90712	0.06%
92285	0.06%
92708	0.06%
92591	0.06%
92210	0.06%
92782	0.06%
90504	0.06%
92399	0.06%
91708	0.06%
92840	0.05%
91381	0.05%
91701	0.05%
92866	0.05%
92845	0.05%
92630	0.05%
90815	0.05%
91750	0.05%
92867	0.05%
92692	0.05%
92627	0.05%
91765	0.05%
92508	0.05%
92804	0.05%
90703	0.05%
92861	0.05%
92586	0.05%
92320	0.05%
92646	0.05%
92653	0.05%
92592	0.05%
92691	0.05%
92821	0.05%
90720	0.05%
93265	0.05%
93561	0.05%
90601	0.04%
91746	0.04%
92270	0.04%
93035	0.04%
93109	0.04%
92688	0.04%
92563	0.04%
92602	0.04%
90254	0.04%
92590	0.04%
92610	0.04%
90245	0.04%
92869	0.04%
92887	0.04%
90503	0.04%
93003	0.04%
92886	0.04%
93103	0.04%
93117	0.04%
93105	0.04%

90603	6
92860	6
91750	6
92692	6
92691	6
93561	6
92270	6
92688	6
93117	6
92612	6
90630	6
90803	6
92620	6
92401	5
92324	5
93501	5
92655	5
92582	5
91381	5
92586	5
90601	5
93035	5
92602	5
92869	5
91789	5
93001	5
90740	5
92660	5
90660	5
90043	4
90704	4
90670	4
93110	4
93013	4
91708	4
90720	4
90254	4
93105	4
92663	4
93004	4
92637	4
90275	4
93227	3
93250	3
92662	3
92567	3
93543	3
92313	3
92210	3
92866	3
92845	3
91746	3
90245	3
92887	3
93103	3
90814	3
91321	3
90808	3
90278	3
90277	3
90731	2
92282	2
92267	2
93518	2
92365	2
93066	2
92241	2

92870	0.04%
90623	0.04%
92612	0.04%
91789	0.04%
92504	0.04%
92663	0.04%
92657	0.04%
93004	0.04%
90630	0.04%
93001	0.04%
93015	0.04%
90740	0.04%
90803	0.03%
92660	0.03%
92637	0.03%
90814	0.03%
92625	0.03%
90056	0.03%
92344	0.03%
92587	0.03%
90660	0.03%
91321	0.03%
92620	0.03%
90240	0.03%
92507	0.03%
90275	0.02%
92677	0.02%
90808	0.02%
90274	0.02%
90278	0.02%
90277	0.02%
93111	0.02%
91390	0.02%
91355	0.02%
93012	0.01%
90713	0.01%
92651	0.01%
91354	0.01%
92345	0.01%
90266	0.01%
92649	0.01%
90262	0.01%
93534	0.01%
92308	0.01%
93551	0.01%
90201	0.00%
90280	0.00%

92359	2
92804	2
92320	2
92653	2
93109	2
92610	2
90623	2
92657	2
93015	2
92625	2
92344	2
92587	2
90240	2
90274	2
91355	2
93012	2
92345	2
90732	1
93207	1
91342	1
90008	1
92363	1
93205	1
93235	1
93256	1
92285	1
92508	1
92861	1
93265	1
92590	1
92504	1
90056	1
92507	1
92677	1
93111	1
91390	1
90713	1
92651	1
91354	1
90266	1
92649	1
90262	1
93534	1
92308	1
93551	1
90201	1
90280	1

Feb-25	
ZIP CODE	RATE

Feb-25	
ZIP CODE	TOTAL DISCONNECTIONS

Mar-25	
ZIP CODE	RATE

Mar-25	
ZIP CODE	TOTAL DISCONNECTIONS

Apr-25	
ZIP CODE	RATE

Apr-25	
ZIP CODE	TOTAL DISCONNECTIONS

May-25	
ZIP CODE	RATE

May-25	
ZIP CODE	TOTAL DISCONNECTIONS

Jun-25	
ZIP CODE	RATE

Jun-25	
ZIP CODE	TOTAL DISCONNECTIONS

Jul-25	
ZIP CODE	RATE

Jul-25	
ZIP CODE	TOTAL DISCONNECTIONS

Aug-25	
ZIP CODE	RATE

Aug-25	
ZIP CODE	TOTAL DISCONNECTIONS

Sep-25	
ZIP CODE	RATE

Sep-25	
ZIP CODE	TOTAL DISCONNECTIONS

Oct-25	
ZIP CODE	RATE

Oct-25	
ZIP CODE	TOTAL DISCONNECTIONS

Nov-25	
ZIP CODE	RATE

Nov-25	
ZIP CODE	TOTAL DISCONNECTIONS

Dec-25	
ZIP CODE	RATE

Dec-25	
ZIP CODE	TOTAL DISCONNECTIONS

Section 8 - Interim Measures Information

Total Disconnections / Month						
Month	Total Residential Accounts* (a)	Total Residential Disconnections (b)	Annual Target Rate (c)	Residential Disconnection Cap Annual Target (d) = (a) from prior month x (c)	Residential Disconnections in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e)
Jan-21	4,580,636	-	7%	320,644	49,134	271,510
Feb-21	4,578,893	-	7%	320,522	16,315	304,207
Mar-21	4,577,057	-	7%	320,393	-	320,393
Apr-21	4,580,418	-	7%	320,629	-	320,629
May-21	4,456,734	-	7%	311,971	-	311,971
Jun-21	4,465,054	-	7%	312,553	-	312,553
Jul-21	4,463,117	-	7%	312,418	-	312,418
Aug-21	4,468,023	-	7%	312,761	-	312,761
Sep-21	4,469,650	-	7%	312,875	-	312,875
Oct-21	4,475,058	-	7%	313,254	-	313,254
Jan-21	4,482,476	-	7%	313,773	-	313,773
Dec-21	4,479,396	-	7%	313,557	-	313,557
Jan-22	4,491,053	-	6%	269,463	-	269,463
Feb-22	4,570,365	-	6%	274,221	-	274,221
Mar-22	4,531,142	-	6%	271,868	-	271,868
Apr-22	4,529,894	-	6%	271,793	-	271,793
May-22	4,530,678	-	6%	271,840	-	271,840
Jun-22	4,538,203	-	6%	272,292	-	272,292
Jul-22	4,544,477	-	6%	272,668	-	272,668
Aug-22	4,548,361	-	6%	272,901	-	272,901
Sep-22	4,553,547	-	6%	273,212	-	273,212
Oct-22	4,513,097	-	6%	270,785	-	270,785
Nov-22	4,559,108	24	6%	273,546	-	273,546
Dec-22	4,561,560	115	6%	273,693	24	273,669
Jan-23	4,565,101	253	5%	228,255	139	228,116
Feb-23	4,570,365	1,515	5%	228,518	392	228,126
Mar-23	4,572,597	4,816	5%	228,629	1,907	226,722
Apr-23	4,576,407	10,915	5%	228,820	6,723	222,097
May-23	4,578,017	10,189	5%	228,900	17,638	211,262
Jun-23	4,584,311	1,115	5%	229,215	27,827	201,388
Jul-23	4,585,481	-	5%	229,274	28,942	200,332
Aug-23	4,590,390	27	5%	229,519	28,942	200,577
Sep-23	4,589,451	221	5%	229,472	28,969	200,503
Oct-23	4,591,481	387	5%	229,574	29,190	200,384
Nov-23	4,596,054	422	5%	229,802	29,553	200,249
Dec-23	4,598,836	336	5%	229,941	29,860	200,081
Jan-24	4,605,408	704	4%	184,216	29,943	154,273
Feb-24	4,609,118	2,883	4%	184,364	29,132	155,232
Mar-24	4,612,389	5,982	4%	184,495	27,199	157,296
Apr-24	4,616,474	7,526	4%	184,658	22,266	162,392
May-24	4,620,908	7,072	4%	184,836	19,603	165,233
Jun-24	4,622,578	5,008	4%	184,903	25,560	159,343
Jul-24	4,626,511	5,124	4%	185,060	30,568	154,492
Aug-24	4,630,266	6,814	4%	185,210	35,665	149,545
Sep-24	4,634,106	5,977	4%	185,364	42,258	143,106
Oct-24	4,637,216	17,733	4%	185,488	47,848	137,640
Nov-24	4,640,161	13,961	4%	185,606	65,159	120,447
Dec-24	4,643,190	9,277	4%	185,727	78,784	106,943
Jan-25	4,643,711	4,153	4%	185,748	87,357	98,391
Feb-25			4%			
Mar-25			4%			
Apr-25			4%			
May-25			4%			
Jun-25			4%			
Jul-25			4%			
Aug-25			4%			
Sep-25			4%			
Oct-25			4%			
Nov-25			4%			
Dec-25			4%			

*This is the number of total residential accounts as of the last day of the previous month.

**Residential customers shall not be disconnected when temperatures above 100 degrees or below 32 degrees are forecasted based on a 72-hour look-ahead period.

On the following dates, SCE invoked temperature related limits** on disconnections in one or more cities:	
Month	Days
Jan-25	1,2,3,6,7,8,9,10,13,14,15,16,17,20,21,22,23,24,27,28,29,30,31
Feb-25	
Mar-25	
Apr-25	
May-25	
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	

Average amount owed of customers who were disconnected	
Month	Average Amount
Jan-25	\$ 2,309
Feb-25	
Mar-25	
Apr-25	
May-25	
Jun-25	
Jul-25	
Aug-25	
Sep-25	
Oct-25	
Nov-25	
Dec-25	

MBL Household Counts

MBL Household Counts - 2025*																
New Households Enrolled					Removed Households**				Certifications***				Total Households			
Month	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households	MBL Only Households	CARE and MBL Households	FERA and MBL Households	Total MBL Households
January	890	758	11	1,659	72	34	0	106	254	158	0	412	67,535	51,026	978	119,539
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																

* Household status changes that include both a new MBL enrollment and a MBL removal, and that occur within the same calendar month will not be included in the 'New Households Enrolled' or 'Removed Households' tables.

** Household(s) removed from Medical Baseline due to failure to recertify eligibility. Does not include households removed for other reasons.

*** Households that recertify by self-certification or by certification from a medical practitioner.

Section 12

CBO Pilot				
Month	Number of Customer Accounts Enrolled (active enrolled)	Number of Bundled Customer Accounts	Number of Unbundled Customer Accounts **	Amount Owed by Pilot Customers (active enrolled)
Jan-25	93	93	N/A	\$ 251,930.85
Feb-25				
Mar-25				
Apr-25				
May-25				
Jun-25				
Jul-25				
Aug-25				
Sep-25				
Oct-25				
Nov-25				
Dec-25				

* CBO pilot program launched on December 11, 2024.

** SCE does not have any unbundled customers in the areas where the pilot is being offered.