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05/06/25

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A2501001

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Application of SAN GABRIEL VALLEY WATER COMPANY (U337W) for Authority to Increase Rates Charged for Water Service in its Los Angeles County Division by \$13,758,500 or 13.2% in July 2026, \$4,535,700 or 3.8% in July 2027, and \$4,867,900 or 4.0% in July 2028, and in its Fontana Water Company division by \$12,335,200 or 12.7% in July 2026, \$4,368,100 or 3.9% in July 2027, and \$4,467,900 or 3.9% in July 2028, and related relief.

Application 25-01-001

**ADMINISTRATIVE LAW JUDGE'S RULING  
NOTICING PUBLIC PARTICIPATION HEARINGS**

This ruling sets four remote public participation hearings (PPHs) in San Gabriel Valley Water Company's (San Gabriel Water) General Rate Application (GRC Application), Application (A.) 25-01-001 and directs San Gabriel Water to provide customer notice of the four PPHs. The first and second PPHs will be held on July 8, 2025 at 2:00 p.m. and 6:00 p.m. using live streaming and telephonic services. The third and fourth PPHs will be held on July 9, 2025 at 2:00 p.m. and 6:00 p.m. and will be held in-person.

Details regarding how to participate in these remote PPHs are described below. Written public comments may also be provided at any time during the

proceeding using the “Add Public Comment” button on the “Public Comment” tab of the Docket Card for A.25-01-001.

## **1. Remote Public Participation Hearings**

The first and second PPHs will be held on July 8, 2025, at 2:00 p.m. and 6:00 p.m. and can be viewed via the internet, or listened to via phone, with the information below. If you wish to make a public comment, please participate by dialing:

**Toll-Free: 1-800-857-1917**

**Public Access: 1673482#**

The link below will provide the public access to the internet broadcast of on the day of the hearing:

[www.adminmonitor.com/ca/cpuc/](http://www.adminmonitor.com/ca/cpuc/)

Participants may observe the first and second PPHs via the webcast information provided above. To provide public comment, participants should use the toll-free telephone number and participant code noted above. When it is time for public comment, the Administrative Law Judge will make an announcement through the telephone line for those who wish to speak. Participants who wish to speak must then press “star one” to alert the operator, who will then queue the speakers one-at-a-time and announce each speaker’s name at the allotted time.

The third and fourth PPHs will be held on July 9, 2025, at 2:00 p.m. and 6:00 p.m. at the Fontana City Council Chambers, 8353 Sierra Avenue, Fontana, California 92335.

## **2. Customer Notice**

San Gabriel Water shall prepare a separate bill-insert notice for each of the two service territories informing its customers of the PPHs and provide a draft of the notice to the Commission’s Public Advisor’s Office. The draft notice shall inform San Gabriel Water’s customers about the upcoming PPHs, including the

purpose of the PPHs, a summary of the relief that San Gabriel Water is requesting in this Application, as well as the date, time, and location (for the Fontana District) and how to participate in the streaming and telephonic services for the remote PPHs (for the Los Angeles District). The Public Advisor's Office may alter or require changes to the bill-insert notice.

After the Public Advisor's Office approves the language in the bill-insert notice, San Gabriel Water shall mail the notice to all its customers. To the extent that any customers are billed electronically via the Internet, notice to those customers may be given electronically. Where customer email addresses are available, San Gabriel Water shall also provide the notice through direct e-mail communication. If a billing cycle does not allow for the timely notice (Rule 13.1 (b)) of the bill insert to some customers, a direct mailer may be used.

### **3. Public Notice**

Pursuant to Rule 13.1(c) of the California Public Utilities Commission's Rules of Practice and Procedure, San Gabriel Water shall also cause the approved notice to be published in one or more newspapers of general circulation in San Gabriel Water's general service area not less than five days before the first PPHs. At a minimum, the approved notice shall be posted in one or more newspapers of general circulation in its Region 1 service area and Region 2 service area. San Gabriel Water shall also prominently post a notice of the PPHs on its website and in all of their offices where customers come into contact with a San Gabriel Water customer service representative.

San Gabriel Water shall provide the Public Advisor's Office, not later than five days prior to the first PPH, a letter verifying that it has complied with the customer notice requirements in this ruling. The compliance letter shall state the date(s) notices were sent to customers, the method used, and the approximate

number of customers notified. One copy of the actual notice shall be attached. The compliance letter shall also provide the dates and locations of publication and posting.

**4. Other Directives**

San Gabriel Water shall prepare for their PPHs: the name, title, and telephone number of at least one senior customer service representative who can be reached by customers during the hearing for individual service or billing issues and one representative prepared to respond to specific questions about the material in its Application. San Gabriel Water shall provide this information to the Public Advisor's Office no later than seven days before their respective PPH. This information may be posted for the public during the hearing.

**IT IS SO RULED** that:

1. The schedule for the public participation hearings is set forth above.
2. San Gabriel Valley Water Company shall provide customer notice via bill insert or the Internet not less than five days before the date of the first scheduled public participation hearing. Where customer email addresses are available, the San Gabriel Valley Water Company shall also provide the notice through direct e-mail communication.
3. In each service area where a PPH will be held, San Gabriel Valley Water Company shall publish a notice of the PPH in one or more local newspapers of general circulation not less than five days before the first PPH.
4. San Gabriel Valley Water Company shall prominently post a notice of the PPHs on their website and in all their offices where customers come into contact with a customer service representative.

5. San Gabriel Valley Water Company shall provide the Public Advisor's Office, not later than five days prior to the public participation hearing, a letter verifying that it has complied with the customer notice requirement.

6. San Gabriel Valley Water Company shall have at least one customer service representative available at each of the respective PPHs to answer any billing or service questions that individual customers may have.

Dated May 6, 2025, at San Francisco, California.

/s/ MINH LEQUANG  
Minh LeQuang  
Administrative Law Judge