

**PUBLIC UTILITIES COMMISSION**505 VAN NESS AVENUE
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July 11, 2025

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Ratesetting

TO PARTIES OF RECORD IN APPLICATION 23-09-006:

This is the proposed decision of Administrative Law Judge Patricia Miles. Until and unless the Commission hears the item and votes to approve it, the proposed decision has no legal effect. This item may be heard, at the earliest, at the Commission's August 14, 2025 Business Meeting. To confirm when the item will be heard, please see the Business Meeting agenda, which is posted on the Commission's website 10 days before each Business Meeting.

Parties of record may file comments on the proposed decision as provided in Rule 14.3 of the Commission's Rules of Practice and Procedure.

The Commission may hold a Ratesetting Deliberative Meeting to consider this item in closed session in advance of the Business Meeting at which the item will be heard. In such an event, notice of the Ratesetting Deliberative Meeting will appear in the Daily Calendar, which is posted on the Commission's website. If a Ratesetting Deliberative Meeting is scheduled, *ex parte* communications are prohibited pursuant to Rule 8.2(c)(4).

/s/ MICHELLE COOKE

Michelle Cooke

Chief Administrative Law Judge

MLC:jds

Decision **PROPOSED DECISION OF ALJ MILES** (Mailed 7/11/2025)

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Blue Casa Telephone, LLC (U-7222C), to Discontinue its Provision of Local Exchange and Interexchange Services, including Basic Service and Relinquish Eligible Telecommunications Carrier Designation.

Application 23-09-006

**DECISION AUTHORIZING BLUE CASA TELEPHONE, LLC
TO DISCONTINUE PROVIDING LOCAL EXCHANGE AND INTEREXCHANGE
SERVICE AND TO RELINQUISH ITS ELIGIBLE TELECOMMUNICATIONS
CARRIER DESIGNATION**

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**DECISION AUTHORIZING BLUE CASA TELEPHONE, LLC
TO DISCONTINUE PROVIDING LOCAL EXCHANGE AND INTEREXCHANGE
SERVICE AND TO RELINQUISH ITS ELIGIBLE TELECOMMUNICATIONS
CARRIER DESIGNATION**

Summary

This decision authorizes Blue Casa Telephone, LLC, to discontinue providing service in the service territories of Frontier California Inc. and Pacific Bell Telephone Company d/b/a AT&T California. Blue Casa Telephone, LLC, may do so as it has met all requirements found in the California Public Utilities Commission's telecommunications Mass Migration Guidelines. Blue Casa Telephone, LLC, is also authorized to relinquish its eligible telecommunications carrier designation, as it no longer services residential customers in California.

Application 23-09-006 is closed.

1. Background**1.1. Factual Background**

Blue Casa Telephone, LLC (Blue Casa), was granted a certificate of public convenience and necessity (CPCN) authorizing it to provide resold and limited facilities-based local exchange service on February 1, 2012.¹ Blue Casa provided resold and limited facilities-based local exchange services, and had a Lifeline only Eligible Telecommunications Carrier (ETC) designation within the territories of Pacific Bell Telephone Company d/b/a AT&T California (AT&T California) and Frontier California Inc. (Frontier) since November 30. It operates on a landline-only basis providing local exchange service to approximately 3,695

¹ On December 20, 2012, by Resolution T-17384, Blue Casa was granted designation as a Lifeline-only ETC supporting service to low-income customers within service areas of AT&T California, Frontier, Consolidated Telephone of California Company (Consolidated) and Citizens Telecommunications Company of California, Inc. d/b/a Frontier Communications of California (Citizens). On November 30, 2017, Resolution T-17554 granted Blue Casa's requested to relinquish ETC designation in service areas of Citizens and Consolidated.

customers (2,121 California and federal Lifeline customers in AT&T California's service territory, 669 California and federal Lifeline customers in Frontier's service territory and approximately 778 business customers).² On September 13, 2023, Blue Casa filed an application seeking authorization from the Commission to discontinue its provision of basic, local exchange and interexchange services, to relinquish its ETC designation, and to fully exit the telecommunications marketplace (Application). Responses to the Application were filed by Center for Accessible Technology (CforAT),³ AT&T California⁴ and Frontier.⁵

1.2. Procedural Background

On September 21, 2023, Resolution ALJ-1763533 preliminarily set the categorization of this proceeding as ratesetting.

On November 14, 2023, the assigned Administrative Law Judge (ALJ) issued a Ruling that set a prehearing conference (PHC) for November 29, 2023. The PHC produced discussion of the issues of law and fact related to the

² See Application at 3. Blue Casa is represented by John L. Clark, whose offices are located at 864 Las Trampas Road, Lafayette CA 94549 with phone number (925) 367-5808.

³ CforAT is represented by Paul Goodman, and its offices are located at 3075 Adeline Street, Suite 220 Berkeley, CA 94703. Its phone number is (510) 841-3224. In its response, filed on October 16, 2023, CforAt requested that the Commission identify default carriers for Blue Casa customers who do not independently select an alternative carrier and also ensure that customer notifications are written in formats that are accessible to individuals with vision impairments.

⁴ AT&T is represented by Nelsonya Causby, whose offices are located at AT&T Services, Inc., 430 Bush Street, 6th Floor, San Francisco, CA 94108. Its phone number is (415) 268-8977. In its response, filed on October 16, 2023, AT&T indicates that Blue Casa has not paid substantial sums owed to AT&T for services that AT&T continues to provide.

⁵ Frontier is represented by Sarah Banola, whose offices BRB Law LLP are located at 436 14th Street, Suite 1205 Oakland, CA 94612. Its phone number is (973) 903-0189. In its response, filed January 2, 2024, Frontier agrees with AT&T that the Commission should require Blue Casa to reimburse Frontier's reasonable costs for implementing any forced mass migration as a condition of exiting the market.

Application, whether there is a need for evidentiary hearing, the possible scope of issues and the schedule for issuance of a decision by the Commission.

Frontier did not attend the PHC. However, during the PHC, AT&T California, Blue Casa and CforAT indicated that they had met with representatives of Frontier prior to the PHC. As part of the December 23, 2024, Assigned Commissioners Scoping Memo and Joint Rulings with Administrative Law Judge (Scoping Memorandum), Frontier was designated as a party to the proceeding. The question of whether the Commission should order AT&T California and Frontier to be default carriers was of particular concern, as Blue Casa indicated that more than 2,000 of its customers had not selected other carriers.⁶ Frontier and AT&T California estimate that it would require eight to ten weeks to migrate customers that are in their respective service areas.

AT&T California and Frontier also requested that the Commission order Blue Casa to compensate them for costs associated with implementing the migration of Blue Casa customers. Blue Casa indicated that its creditor had taken possession of cash receipts and other assets for creditor rights, which created pressure on Blue Casa to end services.⁷ Pursuant to the Mass Migration Guidelines, Section XI, the Commission can order an exiting CLEC to compensate a Default Carrier for providing services. If this is not feasible, the Commission can examine other alternatives on a case-by-case basis. In this case, no other alternatives have been proposed. Moreover, because Blue Casa has

⁶ Attachment 1 to Exhibit A of the Application is sample customer correspondence in which Blue Casa informs customers that they must select a new local telephone provider on or before November 12, 2023, because Blue Casa will stop providing local telephone service effective December 12, 2023.

⁷ See AT&T California Response dated January 22, 2024.

represented that it does not have remaining assets, it does not appear to be feasible for Blue Casa to compensate AT&T California and Frontier.

1.2.1. Jurisdiction - Mass Migration Guidelines

The Mass Migration Guidelines (Guidelines) adopted in Decision (D.) 06-10-021, as modified in D.10-07-024, set out a Commission-managed process, applied when a communications utility such as Blue Casa, seeks to discontinue providing local exchange services. The stated objective of the Guidelines is to give customers the opportunity to migrate to another local exchange carrier without interruption of service. The Guidelines have certain specific requirements regarding information that must be included in customer notices to inform customers of their options for choosing a new service provider, terminating their services, or being migrated from one carrier to another.

In its response to the Application, CforAt requested that the Commission ensure that customer notifications are written in formats that are accessible to disabled individuals. On November 27, 2023, CforAT filed a PHC statement in which it confirmed that Blue Casa satisfactorily addressed its concerns about the accessibility of customer communications.

1.2.2. Migration Activity

On several dates between January 8, 2024 and June 13, 2024, Blue Casa provided active line count updates to reflect the number of lines migrated to Frontier and AT&T California. In its final closing line count update on June 13, 2024, Blue Casa reported that it had fully discontinued all of its operations and that Frontier and AT&T California had reported their completion of the migration of all remaining local exchange service customers to their respective retail services.

However, on or about October 20, 2024, AT&T California learned that approximately 86 access lines served by Blue Casa had not been included in the active line count spreadsheets. As a result, these customers were not migrated to AT&T California. AT&T California requested that the Commission issue a ruling directing migration of the omitted lines to AT&T California.

On November 21, 2024, the assigned ALJ issued a ruling ordering migration of the remaining Blue Casa customers to AT&T California. AT&T California was required to notify the impacted customers that they were to become customers of AT&T California unless they change their service or terminate service with AT&T California and select a different service provider. AT&T California and Frontier were ordered to file a Joint Declaration attesting to the successful migration (from Blue Casa to AT&T and Frontier) of all Blue Casa customers who had not selected another service provider.⁸ On March 3, 2025, AT&T California filed a Joint Declaration on behalf of itself and Frontier to confirm that all remaining customers had been migrated.

2. Submission Date

On March 3, 2025, with the filing of the Joint Declaration regarding the successful migration of all customers, this proceeding was submitted, and the record was deemed complete.

3. Issues Before the Commission

As defined in the December 15, 2023, Scoping Memo, the issues in this proceeding are as follows:

1. Whether the Application and related documents and actions meet all Commission requirements sufficient to

⁸ AT&T California and Frontier requested an extension of time to complete the migration and joint declaration, and in a further ruling dated December 5, 2024, were given until March 1, 2025, to submit their joint declaration.

- authorize Blue Casa to discontinue providing local exchange and interexchange services and to relinquish its ETC designation?
2. Whether it appears appropriate under the Commission's Mass Migration Guidelines in Decision (D.) 10-07-024, that AT&T California and Frontier should be designated as default carriers for Blue Casa customers within their respective territories.
 3. Whether the Application's exit plan, which identifies December 13, 2023 as the date when Blue Casa's services will disconnect, should be extended to provide Blue Casa an opportunity to confirm that customers have located new service with a default carrier?
 4. Whether there are any special concerns related to Blue Casa's LifeLine customers, including any deadlines for renewal that may occur during the remainder of 2021.
 5. Does the application raise issues pertinent to the Commission's Environmental and Social Justice Action Plan (ESJAP), and if so, whether the objectives of the ESJAP are met?
- 4. Discussion**
- 4.1.1. Communications Utility Responsibilities to its Customers Pursuant to the Commission's Mass Migration Guidelines**
- The Guidelines adopted in D.06-10-021, as modified in D.10--07--024, set out a Commission-managed process which is applied when a Competitive Local Exchange Carrier (CLEC), such as Blue Casa, seeks to discontinue providing local exchange services: the stated objective of the Guidelines is for the CLEC to "give its customers the opportunity to migrate to another local exchange carrier without interruption of service."⁹ Adherence to the Guidelines is overseen by Commission Staff, and requires the departing CLEC to file an Exit Plan and

⁹ Guidelines at 1.

Industry Notification to carriers potentially affected by the discontinuance of service, and notification to affected customers.¹⁰ Affected customers must be notified at least 60 days in advance of the final service termination date, and a second notice must be given to customers who have not taken action to select a carrier.¹¹

In further detail, the Guidelines require submission of customer list information and progress reports to Commission Staff. It also includes technical information, such as the procedures for transferring NXX codes and unlocking telephone numbers in the E-911 database. It also establishes criteria for the Commission's approval of a CLEC's termination of service, and for appointment of a default carrier if the exiting carrier has not found an arranged carrier to serve the customers who have not voluntarily selected an alternative carrier.¹²

The following is a series of excerpts from the Guidelines:

II. General Principles

The goals of these mass migration guidelines are to:

1. Ensure that customers do not lose essential local voice service when their local service provider exits the market.
2. Maintain the ability of regulators to monitor events and assist parties if needed.
3. Avoid double migrations whenever possible.
Double migrations are generally the product of timing constraints where the customer is migrated initially without their action to an "Arranged Carrier" or a "Default Carrier" and then again to the carrier of the customer's choice. For purposes of these guidelines, an "Arranged Carrier" is a carrier with whom the exiting

¹⁰ *Id.* at 3-6.

¹¹ *Id.* at 7-8.

¹² *Id.* at 9-17.

CLEC has negotiated a lawful and feasible business arrangement to serve those customers of the exiting CLEC who do not voluntarily choose a replacement carrier in the time provided under these Guidelines. A “Default Carrier” is either a carrier who has agreed, at the Commission’s request, to serve those customers of the exiting CLEC who do not voluntarily choose a replacement carrier or is the underlying carrier or carrier of last resort selected by the Commission to serve those customers.

4. Require that the CLEC give its customers ample notification to allow the customers to select the carrier of their choice.
5. Comply with federal and state laws and regulations.
6. Coordinate information flow and activities through a project management team.
7. Ensure that the exiting CLEC provides sufficient network information for each facilitating ILEC or other underlying Network Service Provider and each customer’s new retail carrier to migrate its customers seamlessly.¹³

The itemized Exit Plan under the Guidelines identifies 18 specific elements that must be addressed.¹⁴ Similarly, the Industry Notification identifies the entities in the communications sector who must be provided service of these documents.¹⁵

Finally, the Guidelines provide a host of specific requirements to ensure that customers are fully informed, which reads as follows:

- V. Customer Notification
- A. Timeline

¹³ *Id.* at 1-2.

¹⁴ *Id.* at 4-5.

¹⁵ *Id.* at 5-6.

Carriers involved in mass migrations must meet the following timelines in order to ensure enough time to migrate customers:

- Exiting CLEC (and, when applicable, any Arranged Carriers) must (jointly) notify customers 60 days in advance of the final service termination date. This letter must comply with FCC [Federal Communications Commission] and Commission requirements including a listing of the service rates and terms of any Arranged Carrier named in the notice.
- In accordance with FCC requirements, any Arranged Carrier or Default Carrier named in a customer notice must provide its potential end user customers 30 days to make an informed decision before it begins migrating customers. Thus, the first 30-day segment after the initial notification will be the FCC mandated 30-day decision period. The next 30 days after the notice will be used by the Arranged Carrier or Default Carrier to begin migrating customers who have not made other carrier selections.
- If the exiting CLEC or any Arranged Carrier or Default Carrier is unable to meet one or more of these deadlines, it may request that the Director of the Telecommunications Division waive the deadline(s). If the Director of the Telecommunications Division waives the above-prescribed deadline(s), the CLEC and its Arranged Carrier(s) or Default Carrier(s) shall meet any other deadline(s) as may be prescribed.

B. Contents

Appendix A to these guidelines contains two sample letters that illustrate what information must be included in the letter to be sent by the exiting CLEC that is notifying the customer of discontinuing service. Letter 1 represents the information that the exiting CLEC must send to the customer when there is an Arranged Carrier named as a potential service provider. Letter 2 represents the information that the exiting CLEC must send to the customer when the exiting CLEC has not made any customer service arrangements with any other Arranged Carrier. Decision 96-10-076's in-language

requirement, that notice is provided in the language used to sell the services, applies to these notices.

The appropriate customer notification letter should include the following elements at a minimum:

- Identify the new Arranged Carrier, if applicable.
- State the customer's right to choose an alternative carrier in all types of mass migrations and refer the customer to the Customer Guide Section of the local white pages directory for listings of alternative carriers.
- State the customer's need to take prompt action when there is no Arranged Carrier or the customer will be assigned to another carrier.
- Provide clear instructions to the customer regarding the choice of an alternative provider, including a list of the services impacted by the change in service provider.
- Provide a toll-free number for the exiting carrier and the Arranged Carrier(s), if any.
- Clearly state time deadlines for customer action in accordance with the Commission's Mass Migration Guidelines.
- Applicable information about long distance service and whether it may be impacted by the cutover.
- State the customer's responsibility for payment of telephone bills during the migration period.
- Describe the changes, if any, in rates, charges, terms, or conditions of service.

A second notice must be given to each customer who has not taken action to select a carrier. The timeframe of the second notice will depend upon the circumstances of the migration. The form of the second notice generally will be left to the discretion of the exiting carrier and could include any, or all of, the following: a follow-up letter, a telephone call to the customer, a bill insert, or any other effective means of direct contact with the customer. If there is a default carrier, the second notice must provide its name and toll-free

contact number. CLECs, Arranged Carriers, and Default Carriers must submit notification letters to the Commission's Public Advisor and to the Telecommunications Division for approval.

Mass migrations involving an Arranged Carrier must identify a cut-off date. The cut-off date is defined as the date after which customers will have to wait until the mass migration is completed before they can obtain local exchange service from a different provider. When the customer is notified 60 days in advance of the proposed service termination date, the cut-off date will be 30 days from the scheduled migration. This cut-off date is intended to ensure that the customer has adequate time to make a decision and that the Arranged Carrier has adequate time to send out notification information concerning the scheduled migration. Customers who have not selected an alternative provider by the cut-off date will then be transferred to the Arranged Carrier. If pursuant to Section V. A, above, the Commission permits a customer notice interval of less than 60 days, the Commission will also establish a cut-off date. Regardless, the notification process must allow the customer 30 days to select a new local carrier.

Customer notice for mass migrations involving a Default Carrier also must include a cut-off date.

The Guidelines then go on, in Section V. "Customer Notification," to detail the specific timelines in which customers must be noticed "in order to ensure enough time to migrate customers." Customers must be notified "60 days in advance of the final service termination date. This letter must comply with FCC and Commission requirements including a listing of the service rates and terms of any Arranged Carrier named in the notice."¹⁶

Further, pursuant to customer notification, the arranged carrier "must provide its potential end-user customers 30 days to make an informed decision before it migrates customers. Thus, the first 30-day segment following initial

¹⁶ *Id.* at 6-7.

notification will be the FCC mandated 30-day decision period.” The Guidelines go on to note that the assigned ALJ or the assigned Commissioner can “waive” these prescribed timelines.¹⁷

Regarding the content of the customer notices, the Guidelines prescribe clear rules and also provide sample letters in its Appendix. The Guidelines clearly state that “Decision 96-10-076’s in-language requirement, that notice be provided in the language used to sell the services, applies to these notices.”¹⁸ The Guidelines also provides a clear statement of the contents of the customer notification letter, identifying the following elements:

- Identify the new Arranged Carrier, if applicable.
- State the customer’s right to choose an alternative carrier in all types of mass migrations and refer the customer to the Customer Guide Section of the local white pages directory for listings of alternative carriers.
- State the customer’s need to take prompt action when there is no Arranged Carrier or the customer will be assigned to another carrier.
- Provide clear instructions to the customer regarding the choice of an alternative provider, including a list of the services impacted by the change in service provider.
- Provide a toll-free number for the exiting carrier and the Arranged Carrier(s), if any.
- Clearly state time deadlines for customer action in accordance with the Commission’s Mass Migration Guidelines.
- Applicable information about long distance service and whether it may be impacted by the cutover.

¹⁷ *Id.* at 7.

¹⁸ *Id.* at 8.

- State the customer's responsibility for payment of telephone bills during the migration period.
- Describe the changes, if any, in rates, charges, terms, or conditions of service.

Finally, the Guidelines express the criteria for Commission approval of the migration. "If a CLEC fails to comply with the Guidelines, Staff, the assigned ALJ and/or the assigned Commissioner may recommend that enforcement proceedings be initiated to consider fines and/or restrictions on future operating authority of owners, partners, directors, officers, and/or affiliates."¹⁹

The Guidelines make clear that the approval of the CLEC's termination of service depends upon the effectiveness of its Exit Plan and the execution of its Exit Plan.

In sum, the Guidelines are designed to provide step-by-step directions, including model examples, fitting such circumstances as are found in this proceeding.

Blue Casa attached its Exit Plan as Exhibit A to its Application. Its Exit Plan has the elements required by the Guidelines. Blue Casa has terminated services to its customers and has worked cooperatively with Frontier and AT&T California to comply with the Guidelines and successfully migrate its customers. Blue Casa's steps have been undertaken with the review, oversight, and approval of the Commission Staff, and have been determined to be in full compliance with the Guidelines.

¹⁹ *Id.* at 14.

4.2. Blue Casa Successfully Discharged its Responsibilities Regarding the Mass Migration of its Customers

The facts of this proceeding illustrate a simple process. First, the total number of Blue Casa customers at issue was approximately 3,695 residential customers and approximately 778 business customers.²⁰ Second, there were no “priority” or “essential” customers (such as hospitals, fire departments, police departments, etc.) reported. Third, both AT&T California and Frontier, are already the underlying Network Service Providers in Blue Casa’s territory, meaning that, while the customers were receiving service from Blue Casa, the actual equipment, wiring, and hardware all belonged to Frontier and AT&T California and that Blue Casa was already using their existing networks to provide service to its customers.²¹

4.2.1. Customer Notices

Commission Staff were provided with Blue Casa’s Application and Exit Plan (attached to the Application). The proposed First Customer Notice was Attachment 1 to Exhibit A. Commission Staff reviewed the Application, the proposed Exit Plan, and the proposed First Customer Notice and found that Blue Casa complied with the Guidelines’ requirements and model for its First Customer Notice, sent December 8, 2023, which was timely under the Guidelines.

A second notice was sent out on February 9, 2024 to all Blue Casa customers, notifying them of the deadline of March 12, 2024 to choose an alternate service provider or they will be transferred to AT&T California or

²⁰ Application at 3.

²¹ Application at 2.

Frontier depending on their respective geographic location. Commission Staff found this second notice to be incomplete and Blue Casa sent a revised notice to the affected Blue Casa business customers on February 29, 2024, with deadline of April 1, 2024 to choose an alternate service provider. This was also timely under the Guidelines.

4.2.2. Migration Notices

On March 12, 2024, in accordance with the approved Customer Notices, AT&T and Frontier began the migration of those customers who had not already selected another service provider or who had not elected to terminate their telephone service.

As previously noted, on March 3, 2025, AT&T California filed a Joint Declaration on behalf of itself and Frontier attesting to the successful migration from Blue Casa of all AT&T California and Frontier customers who had not selected another service provider or who had not elected to terminate their telephone service.

Commission Staff approved of all measures taken by Blue Casa, AT&T California and Frontier in relation to its Exit Plan, its Customer Notices, and the migration of its customers.

4.3 Blue Casa May Relinquish its Designation as Eligible Telecommunications Carrier and Discontinue its Status as a LifeLine Service Provider

Blue Casa's Application requested authority to relinquish its designation as an Eligible Telecommunications Carrier (ETC) in California and discontinue its status as a LifeLine service provider. Blue Casa properly cited to 47 United

States Code § 214(e)(4).²² In this circumstance (in which telecommunications facilities already exist), to relinquish its ETC designation, advance notice of the request must be provided to the appropriate state commission and the service area must continue to be served by another ETC.

At the time of Blue Casa's September 13, 2023 Application, Blue Casa provided LifeLine-only ETC service in areas served by AT&T California and Frontier. Both AT&T California and Frontier hold ETC designations and also offer Basic Service, including federal Lifeline and California LifeLine service throughout their respective service territories. Therefore, Blue Casa provided advance notice to the Commission of its request, made more than 120 days in advance of the proposed service termination date, and more than 200 days prior to its December 13, 2025 cessation of services. On December 10, 2023, the FCC granted Blue Casa's application to discontinue Residential Local Service throughout its service territory in California.²³

Since there are alternative ETC providers in Blue Casa's service area and Blue Casa provided sufficient advance notice of its intent to relinquish ETC authority, we find that Blue Casa may relinquish its designation as an ETC and discontinue its status as a LifeLine service provider. Because of the existence of alternative providers, there also will be no interruption of services to any community that Blue Casa serves. Therefore, we also find that approval of Blue Casa's application is not inconsistent with the Commission's Environmental and Social Justice Action Plan (ESJAP) goals and objectives.

²² Application at 5.

²³ *Ibid.*

5. Summary of Public Comment

Rule 1.18 allows any member of the public to submit written comment in any Commission proceeding using the “Public Comment” tab of the online Docket Card for that proceeding on the Commission’s website. Rule 1.18(b) requires that relevant written comment submitted in a proceeding be summarized in the final decision issued in that proceeding. There have not been any public comments received on this proceeding.

6. Procedural Matters

This decision affirms all rulings made by the Administrative Law Judge and assigned Commissioner in this proceeding. All motions not ruled on are deemed denied.

7. Comments on Proposed Decision

The proposed decision in this matter was mailed to the parties in accordance with Section 311 of the Public Utilities Code and comments were allowed under Rule 14.3 of the Commission’s Rules of Practice and Procedure. Opening Comments were filed on July __, 2025, by XXXX.

8. Assignment of Proceeding

Darcie L. Houck is the assigned Commissioner and Patricia B. Miles is the assigned ALJ in this proceeding.

Finding of Fact

1. Blue Casa’s September 13, 2023, Application, First Customer Notice (sent December 8, 2023), Second Customer Notice (sent February 9, 2024) and Revised Notice (sent February 29, 2024) provided adequate notice to the Commission and to its customers that it intended to end all telecommunications services in its territory.

2. Frontier and AT&T California are underlying Network Service Providers for approximately 3,695 customers in Blue Casa’s territory.

3. AT&T California's service territory includes 2,121 California and federal Lifeline customers of Blue Casa.

4. Frontier's service territory includes 669 California and federal Lifeline customers, and approximately 778 business customers of Blue Casa.

5. Blue Casa's Exit Plan, its First Customer Notice, Second Customer Notice, and Revised Customer Notice were each reviewed and approved by the Commission's Communications Division staff.

6. Blue Casa complied with all of the applicable requirements found in the Guidelines.

7. Blue Casa no longer serves residential customers in California.

8. The FCC granted Blue Casa's application to discontinue basic, local exchange and interexchange services, and to relinquish its ETC designation in California on December 10, 2023.

Conclusions of Law

1. Blue Casa met the Commission's requirements for customer migration pursuant to D.06-10-021, as modified in D.10-07-024.

2. Blue Casa should be granted authorization to discontinue providing basic, local exchange and interexchange services in California.

3. Blue Casa met the requirements of 47 United States Code § 214(e)(4) to relinquish its ETC designation.

4. Blue Casa should be allowed to relinquish its ETC designation and discontinue its status as a LifeLine service provider in California.

5. Application 23-09-006 should be closed.

O R D E R

IT IS ORDERED that:

1. Blue Casa Telephone, LLC (U-7222C), is authorized to discontinue providing residential service in California.
2. Blue Casa Telephone, LLC (U-7222C), may relinquish its Eligible Telecommunications Carrier designation and discontinue its status as a LifeLine service provider in California.
3. Application 23-09-006 is closed.

This order is effective today.

Dated August __, 2025, at Sacramento, California.