



BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

FILED

09/08/25

04:59 PM

C2509007

Maria Tadeo,

Complainant,

vs.

Case

Pacific Gas and Electric Company (U39E),

Defendant.

Complaint
(Rule 4.2)

COMPLAINANT	DEFENDANT
<p>Maria Tadeo 4567 Del Mar Drive Guadalupe, CA 95434 T: 805-260-5241 e-mail: erictadeo12@yahoo.com</p>	<p>Pacific Gas and Electric Company (U39E) Attn: Steven Frank, Attorney and Cliff Gleicher, Attorney 300 Lakeside Drive Oakland CA 94612 T1: 415-973-6976 T2: 415-971-2678 E-mail 1: steven.frank@pge.com E-mail 2: Cliff.Gleicher@pge.com E-mail 2: pgetariffs@pge.com</p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A)

Maria Tadeo

COMPLAINANT(S)

vs.

(B)

Pacific Gas and Electric Company

DEFENDANT(S)

(Include Utility "U-Number", if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

YES NO

Has staff responded to your complaint?

YES NO

Did you appeal to the Consumer Affairs Manager?

YES NO

Do you have money on deposit with the Commission?

YES NO

Amount \$ _____

Is your service now disconnected?

YES NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Maria Tadeo	4567 Del Mar Drive Guadalupe Ca 93434	805-260-5241

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
PG&E	PO BOX 997300 Sacramento Ca 95899-7300	800-468-4743
Pacific Gas and Electric Company	300 Lakeside Drive Oakland Ca 94612	

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

see ATTACHED

(G) Scoping Memo Information (Rule 4.2(a))

(1) The proposed category for the Complaint is (check one):

adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? YES NO

(3) Regular Complaint Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

PG&E should refund the over billed amount of \$6,000.00 based on historical data of both meters and amount already refunded and credited.

PG&E only went back 3 years from my 8 years of paying the wrong meter.
I am seeking the remaining 5 years

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	Eric Tadeo
Address:	1483 Royal Way San Luis Obispo Ca 93405
Telephone Number:	805-345-5969
E-mail:	erictadeo12@yahoo.co
Signature	

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 09/08/2025, at Guadalupe, California
(date) (City)

Mana Tadeo
(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) **NUMBER OF COPIES NEEDED FOR FILING:**

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office

505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Maria Tadeo
Signature

09/08/20225
Date

Maria Tadeo
Print your name

I, Maria Tadeo, would like to provide information on why I am making a complaint. I am the homeowner of 4567 Del Mar Drive Guadalupe CA 93434. I only speak Spanish so my son Eric Tadeo is helping me make this complaint.

In January of 2017 we moved into our new construction home 4567 Del Mar Drive Guadalupe CA 93434. From the very beginning my electricity bill was unusually high coming in at \$300 at times. I bought high efficiency appliances and tried to save energy everywhere I could, but nothing made the bill go down. I would go to Mexico for weeks at a time and the bill would come in as if I had never left.

I called PG&E a few times asking for someone to come and check if there was something wrong. I was told everything was fine and no one came to investigate. I was told I was using the most energy at 2:00 A.M. which was crazy because nobody is awake at that time. This caused me financial stress for years. Imagine you living in the dark and getting a \$300 bill. In California an unexpected 300-dollar bill can bankrupt families.

With the recent push to go solar I felt the high bill was a push to go solar since I was the homeowner and account holder. I changed the account to my son Javier Tadeo's name to see if that would alleviate the bill but it did nothing.

In November of 2024 we discovered the meter was crossed with our neighbors. We immediately informed PG&E about the situation and they admitted to the mistake. We had been paying the wrong meter for almost 8 years but PG&E said they could only go back 3 years. They issued my son Javier Tadeo credit and sent me a check for a refund. Based on the historical data on the meter I am owed an additional \$6,000.

All I want is what I overpaid. I am not asking for anymore. At the time of discovery my meter was barely over 20,000kWh while my neighbor's was pushing 48,000 kWh. They have lived in that home the same amount of time I have. It was new construction at the time and we are both original owners.

Given the current rate of PG&E per kWh of .46312 I should have only paid \$9,262 but since the meters were crossed I paid \$22,229 over an 8 year period. I was already reimbursed some money and my son was given credit to his account but they only went back 3 years and I am seeking the rest. They also wanted me to reach out to Central Coast Community Energy Eclectic Generation, a local power generation company, for their side of the refund. I should not have to because I pay PG&E not 3CE.

I understand that there is much more to calculating an electric bill than just multiplying the cost per kWh and subtracting the different but at this point I am owed the benefit of the Doubt since I was put through financial stress for nearly 8 years .

Maria Tadeo



**Pacific Gas and
Electric Company®**

December 2, 2024

Javier Tadeo
4567 Del Mar Dr
Guadalupe, CA 93434

Account No: 3307386505

Re: 4567 Del Mar Dr
(SA 3309002314)

Dear Javier,

During a review of your account, we discovered that the electric usage at your meter was being billed to another customer, and their usage was being billed to you. We have corrected the issue and apologize for any inconvenience this may have caused.

What you can expect

As a result of the meters crossing and the usage being applied incorrectly, your account was over charged. On your upcoming bill you will see the corrected charges, which covers [10/5/23] to [10/22/24]. This correction will decrease your charges by \$1,309.65 for that time period.

For questions or concerns

If you have any questions regarding this issue, please contact us at **1-800-743-5000**.

Thank you for being a valued customer and for your patience as we resolve this issue.

Sincerely,
PG&E Billing Operations

**Your electric usage was
billed incorrectly due to a
crossed-meter issue.
Please read for more
information.**

CCC-1123-7002

Internal



**Pacific Gas and
Electric Company**

December 2, 2024

Maria Tadeo
4567 Del Mar Dr
Guadalupe, CA 93434

**Your electric usage was
billed incorrectly due to a
crossed-meter issue.
Please read for more
information.**

Account No: 8099209809

Re: 4567 Del Mar Dr
(SA 8092905820)

Dear Maria,

During a review of your account, we discovered that the electric usage at your meter was being billed to another customer, and their usage was being billed to you. We have corrected the issue and apologize for any inconvenience this may have caused.

What you can expect

As a result of the meters crossing and the usage being applied incorrectly, your account was over charged. On your upcoming bill you will see the corrected charges, which covers [10/25/21] to [10/2/23]. This correction will decrease your charges by \$1,632.60 for that time period.

For questions or concerns

If you have any questions regarding this issue, please contact us at **1-800-743-5000**.

Thank you for being a valued customer and for your patience as we resolve this issue.

Sincerely,
PG&E Billing Operations

CCC-1123-7002

Internal

Previous attachment



My meter at 4567 Del Mar Drive. Date stamped December 2024 but was discovered in November

Meter ID# 1010195947

Since these homes were new construction we can assume they started at 0 kWh if not close to it.



My neighbors meter that I was paying. Date stamped December 2024

Meter ID 1010195929

In theory both meters started at 0 because they were both new construction homes and we are both original owners



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3307386505-8
Statement Date: 11/26/2024
Due Date: 12/17/2024

Service For:

Javier Tadeo
4567 DEL MAR DR
GUADALUPE, CA 93434

Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.
Saturday 8 a.m.-5 p.m.
Phone: 1-800-743-5000
www.pge.com/MyEnergy

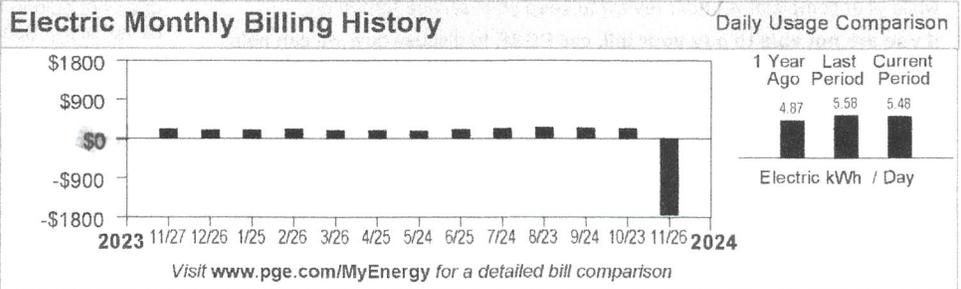
Ways To Pay

www.pge.com/waystopay

Your Account Summary

Amount Due on Previous Statement	\$172.92
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	\$172.92
Current PG&E Electric Delivery Charges	\$39.21
Central Coast Community Energy Electric Generation Charges	20.45
Electric Corrections	-1,813.87

CREDIT BALANCE - NO PAYMENT DUE **-\$1,581.29**



Important Messages

Your current electricity rate Your electricity usage is currently billed on a rate for a single-family home or common-use area of a multi-family complex. If this is incorrect, please call us at 1-800-743-5000 for a free rate analysis.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call 9-1-1.

No payment is due. Please retain for your records. Thank you.

9990330738650580000005966000000000



Account Number:
3307386505-8

Total Amount Due:
No Payment Due

841940139701 2 AB 0.593 781 6148 15



JAVIER TADEO
4567 DEL MAR DR
GUADALUPE CA 93434-1858

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



84194015006148004001U0



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3307386505-8
Statement Date: 11/26/2024
Due Date: 12/17/2024

Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/cca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf.

Recovery Bond Charge/Credit: Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00650 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00650 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexpplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2024 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 3307386505-8

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3307386505-8

Statement Date: 11/26/2024

Due Date: 12/17/2024

Details of PG&E Electric Delivery Charges

10/23/2024 - 11/20/2024 (29 billing days)

Service For: 4567 DEL MAR DR

Service Agreement ID: 3309002314

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

10/23/2024 - 11/20/2024

Baseline Allowance	217.50 kWh	(29 days x 7.5 kWh/day)	
Energy Charges			
Peak	43.923750 kWh	@ \$0.49378	\$21.69
Off Peak	115.020210 kWh	@ \$0.46378	53.34
Baseline Credit	158.943960 kWh	@ -\$0.10117	-16.08
Generation Credit			-22.91
Power Charge Indifference Adjustment			1.14
Franchise Fee Surcharge			0.17
Guadalupe Utility Users' Tax (5.000%)			1.86

Total PG&E Electric Delivery Charges \$39.21

2020 Vintaged Power Charge Indifference Adjustment

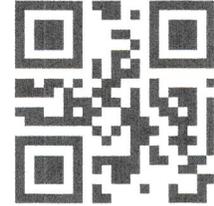
Bill Corrections

Cancellations

10/05/2023 - 10/24/2023	361.262000 kWh	-88.94
10/24/2023 - 11/26/2023	597.165000 kWh	-147.17
11/26/2023 - 12/25/2023	510.308000 kWh	-125.25
12/25/2023 - 01/24/2024	457.988000 kWh	-132.27
01/24/2024 - 02/25/2024	479.464000 kWh	-143.54
02/25/2024 - 03/25/2024	418.456000 kWh	-124.83
03/25/2024 - 04/24/2024	402.574000 kWh	-120.50
04/24/2024 - 05/23/2024	386.291000 kWh	-115.97
05/23/2024 - 06/24/2024	420.368000 kWh	-142.12
06/24/2024 - 07/23/2024	478.050000 kWh	-164.73
07/23/2024 - 08/22/2024	524.134000 kWh	-178.36
08/22/2024 - 09/23/2024	489.294000 kWh	-164.67
09/23/2024 - 10/22/2024	514.866000 kWh	-\$162.83
Total Cancellations		-\$1,811.18

Details of charges continue on next page. ➔

Rate Identification Number



USCA-PGCC-0100-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

Service Information

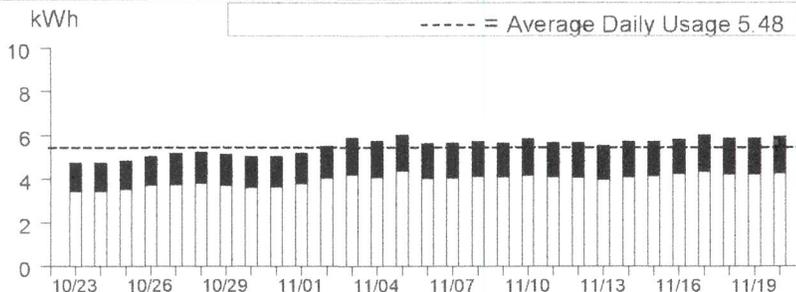
Prior Meter #	1010195929
Current Meter #	1010195947
Meter Exchange Date	10/23/2024

Total Usage (Est.)	158.943960 kWh
Baseline Territory	T
Heat Source	B - Not Electric
Serial	C
Rotating Outage Block	50

Additional Messages

This is an estimated bill. We were not able to read the meter(s) due to insufficient billing information. As a result, we estimated your energy usage for this bill. We are currently reviewing your PG&E account to determine your correct energy usage. Please call **1-800-743-5000** if you would like more information, or have any questions.

Electric Usage This Period: 158.943960 kWh, 29 billing days



	Usage	Energy Charges
■ Peak ¹	27.63%	\$21.69
□ Off Peak ²	72.37%	\$53.34

¹Peak: 4:00pm-9:00pm, Every Day;

²Off Peak: All Other Hours

84194015006148004002U0



Visit www.pge.com/MyEnergy for a detailed bill comparison.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3307386505-8
Statement Date: 11/26/2024
Due Date: 12/17/2024

Details of PG&E Electric Delivery Charges (continued)

Service For: 4567 DEL MAR DR
Service Agreement ID: 3309002314

Bill Corrections

Rebills

10/05/2023 - 10/24/2023	104.993000 kWh	20.15
10/24/2023 - 11/26/2023	161.000000 kWh	30.86
11/26/2023 - 12/25/2023	145.000000 kWh	27.83
12/25/2023 - 01/24/2024	160.000000 kWh	37.36
01/24/2024 - 02/25/2024	150.000000 kWh	36.57
02/25/2024 - 03/25/2024	141.000000 kWh	34.50
03/25/2024 - 04/24/2024	147.000000 kWh	36.70
04/24/2024 - 05/23/2024	142.000000 kWh	35.61
05/23/2024 - 06/24/2024	174.000000 kWh	49.25
06/24/2024 - 07/23/2024	168.000000 kWh	46.84
07/23/2024 - 08/22/2024	191.000000 kWh	52.51
08/22/2024 - 09/23/2024	189.000000 kWh	52.25
09/23/2024 - 10/22/2024	162.000000 kWh	\$41.10

Total Rebills \$501.53

Total Bill Corrections **-\$1,309.65**



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3307386505-8
Statement Date: 11/26/2024
Due Date: 12/17/2024

Details of Central Coast Community Energy Electric Generation Charges

10/23/2024 - 11/20/2024 (29 billing days)

Service For: 4567 DEL MAR DR

Service Agreement ID: 3307136958 ESP Customer Number: 3309002314

Rate Schedule: MBRETCH1 3Cchoice Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

10/23/2024 - 11/20/2024

Generation - Peak - Winter	43.923750 kWh @ \$0.18300	\$8.04
Generation - Off Peak - Winter	115.020210 kWh @ \$0.09900	11.39
Energy Commission Tax		0.05
Guadalupe Utility Users' Tax (5.000%)		0.97

Total Central Coast Community Energy Electric Generation Charges \$20.45

Bill Corrections

Cancellations

10/05/2023 - 10/24/2023	361.262000 kWh	-38.73
10/24/2023 - 11/26/2023	597.165000 kWh	-65.88
11/26/2023 - 12/25/2023	510.308000 kWh	-56.98
12/25/2023 - 01/24/2024	457.988000 kWh	-57.52
01/24/2024 - 02/25/2024	479.464000 kWh	-60.62
02/25/2024 - 03/25/2024	418.456000 kWh	-53.41
03/25/2024 - 04/24/2024	402.574000 kWh	-51.00
04/24/2024 - 05/23/2024	386.291000 kWh	-48.98
05/23/2024 - 06/24/2024	420.368000 kWh	-54.84
06/24/2024 - 07/23/2024	478.050000 kWh	-62.24
07/23/2024 - 08/22/2024	524.134000 kWh	-68.62
08/22/2024 - 09/23/2024	489.294000 kWh	-64.18
09/23/2024 - 10/22/2024	514.866000 kWh	-\$65.26
Total Cancellations		-\$748.26

Rebills

10/05/2023 - 10/24/2023	104.993000 kWh	11.10
10/24/2023 - 11/26/2023	161.000000 kWh	16.96
11/26/2023 - 12/25/2023	145.000000 kWh	15.27
12/25/2023 - 01/24/2024	160.000000 kWh	19.07
01/24/2024 - 02/25/2024	150.000000 kWh	18.40
02/25/2024 - 03/25/2024	141.000000 kWh	17.29
03/25/2024 - 04/24/2024	147.000000 kWh	18.02
04/24/2024 - 05/23/2024	142.000000 kWh	17.41
05/23/2024 - 06/24/2024	174.000000 kWh	21.71
06/24/2024 - 07/23/2024	168.000000 kWh	21.10
07/23/2024 - 08/22/2024	191.000000 kWh	23.98
08/22/2024 - 09/23/2024	189.000000 kWh	23.74
09/23/2024 - 10/22/2024	162.000000 kWh	\$19.99
Total Rebills		\$244.04

Total Bill Corrections -\$504.22

Rate Identification Number



USCA-XXMB-0338-PGE

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

Service Information

Prior Meter #	1010195929
Current Meter #	1010195947
Meter Exchange Date	10/23/2024

Total Usage 158.943960 kWh
Serial C

For questions regarding charges on this page, please contact:

CENTRAL COAST COMMUNITY ENERGY
70 GARDEN CT STE 300
MONTEREY CA 93940
1-877-455-2223
www.3cEnergy.org

8419401500614800400300





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3307386505-8
Statement Date: 11/26/2024
Due Date: 12/17/2024

Additional Messages

Monterey Bay Community Power is now Central Coast Community Energy (3CE).

3CE is a community-owned public agency governed by board members who represent each community served. Sourcing electricity from clean and renewable energy resources, revenue generated by 3CE stays local and helps keep electricity rates competitive for customers, while also funding innovative energy programs designed to lower greenhouse gas emissions and stimulate economic development. 3CE serves customers in communities throughout Monterey, San Benito, San Luis Obispo, Santa Barbara and Santa Cruz counties. Visit 3CEnergy.org or call (888) 909-6227 to learn more.

NOTE: Your 3CE Electric Generation Charge replaces PG&E's charge for electric generation. This change is reflected in the "Generation Credit" line item shown on the "Details of the PG&E Electric Delivery Charges" page of your bill. PG&E continues to provide all electric delivery, billing, and gas services (if applicable) for 3CE service area.

Customer Privacy

Learn about 3CE's privacy policy at:
www.3cEnergy.org/privacy-policy/



ESTADO DE CUENTA DE ENERGÍA

www.pge.com/MyEnergy

No. de cuenta: 8099209809-7

Fecha de la factura: 12/30/2024

Fecha límite de pago: 01/21/2025

Servicio para:

MARIA TADEO
4567 DEL MAR DR
GUADALUPE, CA 93434

¿Preguntas sobre su factura?

Lunes-Viernes 7am-7pm
Sábados 8am-5pm
Teléfono: 1-800-743-5000
www.pge.com/MyEnergy

Formas de pago

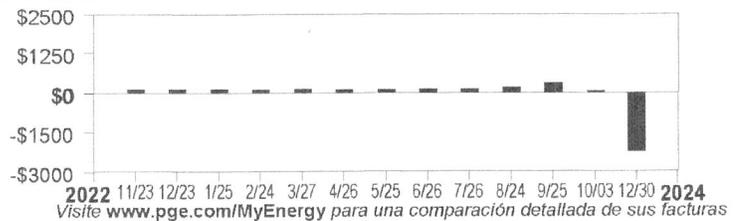
www.pge.com/waystopay

Resumen de su cuenta

Cantidad debida en el estado de cuenta anterior	\$0.00
Pago(s) recibido(s) desde el último estado de cuenta	0.00
Saldo pendiente previo	\$0.00
Cargos actuales de PG&E por la entrega de electricidad	\$8.75
Ajustes de electricidad	-600.00
Central Coast Community Energy Cargos de generación de electricidad	3.76
Correcciones en la electricidad	-2,249.30

SALDO DE CRÉDITO – NO HAY	
SALDO A PAGAR	-\$2,836.79

Facturación mensual histórica de electricidad



Mensajes importantes

Línea base de electricidad durante la temporada de invierno: Este periodo comenzó el 1 de octubre. El total de las cantidades relacionadas con la tarifa básica eléctrica que muestra su facturación fue calculada utilizando las cantidades de consumo de energía durante todos los días de invierno. Cualquier otro día de facturación durante el período anterior al 1 de octubre, fue calculado con cantidades referentes a la línea básica de verano.

Continúa en la página 0

No hay pago pendiente. Por favor conserve para sus archivos. Muchas gracias.

99908099209809700000012510000000000



Número de cuenta:
8099209809-7

Cantidad total a pagar:
No hay pago pendiente

858120135334 1 AV 0.545 731 9403 12



MARIA TADEO
4567 DEL MAR DR
GUADALUPE CA 93434-1858

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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ESTADO DE CUENTA DE ENERGÍA

www.pge.com/MyEnergy

No. de cuenta: 8099209809-7

Fecha de la factura: 12/30/2024

Fecha límite de pago: 01/21/2025

Números telefónicos importantes - Lunes-Viernes 7 a.m.-7 p.m., Sábado 8 a.m.-5 p.m.

Servicio al cliente (Se aceptan llamadas de retransmisión) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

華語客戶服務 (Chinese) 1-800-893-9555

Business Customer Service 1-800-468-4743

Reglas y tarifas

Podría reunir los requisitos para recibir una tarifa más baja. Si desea informarse sobre las tarifas opcionales o ver una lista completa de las reglas y tarifas, visite www.pge.com o llame al 1-800-743-5000.

Si usted cree que hay un error en su factura, por favor llame al **1-800-743-5000** para hablar con un representante. Si no está satisfecho con nuestra respuesta, comuníquese con la Comisión de Servicios Públicos de California (CPUC, por sus siglas en inglés), Consumer Affairs Branch (División de Asuntos del Consumidor - CAB, por sus siglas en inglés), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 o 7-1-1 (8:30 AM - 4:30 PM, de lunes a viernes) o visite www.cpuc.ca.gov/complaints/.

Para evitar que el servicio sea suspendido o desconectado mientras espera el resultado de una queja o reclamación ante la CPUC, específicamente, con respecto a la exactitud de su factura, por favor, comuníquese con la CAB para obtener asistencia. Si su caso cumple con los criterios de elegibilidad, la CAB le dará instrucciones sobre como enviar un cheque o giro postal para ser confiscado o retenido hasta que se resuelva su caso. Usted debe continuar pagando los cargos actuales mientras su queja esté bajo revisión para mantener activo su servicio.

Si no le es posible pagar su factura, llame a PG&E para llegar a un acuerdo. Podría reunir los requisitos para recibir tarifas reducidas de conformidad con el programa CARE u otros programas especiales o agencias, cuya asistencia usted podría tener a su disposición. Usted podría cumplir los requisitos del programa Energy Savings Assistance Program de PG&E, un programa de eficiencia energética para clientes residenciales que cumplen los requisitos de ingresos.

Definiciones importantes

Los apagones rotativos están sujetos a cambio sin previo aviso debido a condiciones operativas.

Nivel 1/Límite de consumo (línea de base): Algunos clientes residenciales reciben la tarifa de consumo Nivel 1/Baseline allowance (Límite base de consumo permitido) – la CPUC aprobó un porcentaje de uso promedio por cliente – durante los meses de verano e invierno. Su Nivel 1/Baseline allowance, proporciona energía para sus necesidades básicas a un precio asequible y fomenta la conservación. Su consumo se asigna en base al clima donde usted vive, la temporada y su fuente de calefacción. En la medida que use más energía, usted paga más. Cualquier consumo por encima del baseline allowance (límite base de consumo permitido) se cobrará a un precio más alto.

Wildfire Fund Charge: Cargo en nombre del Departamento de Recursos Hidráulicos (DWR, por sus siglas en inglés) del Estado de California para financiar el Fondo contra Incendios de California. Para ser utilizado antes del 1º de octubre de 2020, este cargo incluye los costos relacionados con la crisis energética de California en 2001, también recolectado en nombre del DWR. Estos cargos le pertenecen al DWR, no a PG&E.

Power Charge Indifference Adjustment (PCIA): El PCIA es un cargo para asegurar que tanto los clientes de PG&E como aquellos que dejaron el servicio de PG&E para comprar electricidad de otros proveedores paguen los costos de mercado mencionados anteriormente para los recursos de generación eléctrica que fueron adquiridos por PG&E en su nombre. "Por encima del mercado" se refiere a la diferencia entre lo que paga la empresa de servicios públicos por la generación eléctrica y los precios actuales del mercado por la venta de esos recursos. Visite www.pge.com/ccca.

Wildfire Hardening Charge (Cargo por Refuerzo de Incendios Forestales): A PG&E se le ha permitido emitir bonos que le permiten recuperar más rápidamente ciertos costos relacionados con la prevención y mitigación de incendios forestales catastróficos, reduciendo al mismo tiempo el costo total para sus clientes. Su factura por el servicio eléctrico incluye un cargo fijo por recuperación, llamado: Cargo por Refuerzo de Incendios Forestales, que ha sido aprobado por la CPUC, (por sus siglas en inglés) para reembolsar esos bonos. El derecho a recaudar el Cargo por Refuerzo de Incendios Forestales ha sido transferido a una entidad separada, llamada (Entidad de Propósito Especial - SPE), que emitió los bonos y no pertenece a PG&E. PG&E recauda el Cargo por Refuerzo de Incendios Forestales en nombre de la Entidad de Propósito Especial. Para más detalles, visite: www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf.

Cargo/Crédito de Bono por Recuperación (Recovery Bond Credit): Su factura del servicio eléctrico incluye un cargo que ha sido aprobado por la CPUC para reembolsar los bonos emitidos para cubrir ciertos costos relacionados con incendios forestales catastróficos. La tarifa de Cargo de Bono por Recuperación (RBC) es actualmente de \$0.00650 por kWh. PG&E también ha contribuido con algunos aportes económicos en un fondo de fideicomiso que se utiliza para ofrecer un crédito al cliente, igual a \$0.00650 por kWh. El derecho a recolectar el RBC ha sido transferido a una o más Entidades de Propósitos Especiales (Special Purpose Entities), que emitieron los bonos y no pertenecen a PG&E. PG&E está recaudando esa parte del RBC en nombre de las Entidades de Propósitos Especiales.

Recargo del Programa de uso público de gas (Gas Public Purpose Program [PPP]). Utilizado para financiar programas impuestos por el Estado para dar asistencia con el gas a clientes de bajos ingresos, para programas de eficiencia energética, y para la investigación y desarrollo en el interés público. Para ver más definiciones, visite www.pge.com/billexplication. Para ver los folletos adjuntos a su factura más reciente, incluyendo notificaciones legales u obligatorias, visite www.pge.com/billinserts.

Consulte la tabla que refleja el "Desglose de sus Cargos por Electricidad" en la última página

"PG&E" se refiere a Pacific Gas and Electric Company, una subsidiaria de PG&E Corporation. © 2024 Pacific Gas & Electric Company. Todos los derechos reservados.

Por favor, no escriba en el casillero. Sólo para uso del sistema.

Actualizar mi información (en inglés solamente)

Los cambios entran en vigencia en 1-2 periodos de facturación.

Número de cuenta: 8099209809-7

Cambiar mi dirección postal a _____

Ciudad _____ Estado _____ Código postal _____

Teléfono principal _____ Correo electrónico principal _____

Formas de pago

- **En línea vía web o móvil en www.pge.com/waystopay**
- **Por correo:** Envíe su pago junto con este talón de pago en el sobre proporcionado.
- **Con tarjeta de débito, Visa, MasterCard, AMEX o Discover:** Llame al 877-704-8470 en cualquier momento. (Nuestro proveedor independiente de servicio cobra una comisión por transacción).
- **En un neighborhood payment center:** Para encontrar un centro de pago de vecindario cerca de usted, visite www.pge.com o llame al 800-743-5000. Por favor lleve una copia de su factura con



ESTADO DE CUENTA DE ENERGÍA

www.pge.com/MyEnergy

No. de cuenta: 8099209809-7

Fecha de la factura: 12/30/2024

Fecha límite de pago: 01/21/2025

Detalles de los cargos de PG&E por la entrega de electricidad

09/25/2023 - 10/02/2023 (8 días)

Servicio para: 4567 DEL MAR DR
Service Agreement ID: 8092905820 CERRADO
Programa de tarifas: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

09/25/2023 - 09/30/2023

Asignación de la Línea Base	39.00	kWh	(6 days x 6.5 kWh/day)	
Cargos de energía				
Horas pico	6.093780	kWh	@ \$0.53933	\$3.29
Horas no pico	23.156220	kWh	@ \$0.45589	10.56
Crédito para la Línea Base	29.250000	kWh	@ -\$0.08851	-2.59
Crédito de generación				-4.69
Ajustes de cargos por diferencias en el cambio de energía				-0.05
Sobrecargo de la cuota de franquicia				0.03
Guadalupe Impuesto de Uso de Servicios Públicos (5.000%)				0.33

10/01/2023 - 10/02/2023

Asignación de la Línea Base	15.00	kWh	(2 days x 7.5 kWh/day)	
Cargos de energía				
Horas pico	2.031260	kWh	@ \$0.43662	\$0.89
Horas no pico	7.718740	kWh	@ \$0.40827	3.15
Crédito para la Línea Base	9.750000	kWh	@ -\$0.08851	-0.86
Crédito de generación				-1.39
Ajustes de cargos por diferencias en el cambio de energía				-0.02
Sobrecargo de la cuota de franquicia				0.01
Guadalupe Impuesto de Uso de Servicios Públicos (5.000%)				0.09

Total de cargos de PG&E por suministro de electricidad \$8.75

Ajustes

Ajuste de satisfacción del cliente -\$600.00

Total de ajustes -\$600.00

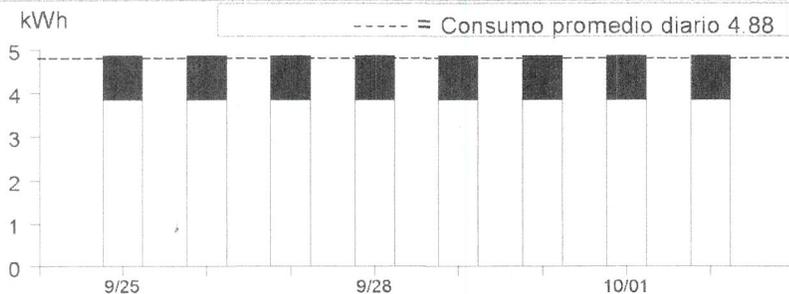
Información del servicio

# de medidor	1010195929
Consumo total (Est.)	39.000000 kWh
Línea de Base	T
Fuente de calor	B - No eléctrico
Serie	C
Bloque de apagón rotativo	50

Información adicional

Esto es una factura estimada No fue posible leer el (los) medidor(es) de su hogar este mes. Debido a la insuficiencia de los datos de facturación; como resultado se estimó su consumo de energía para esta factura. Actualmente estamos revisando su cuenta de energía de PG&E para determinar su consumo correcto de energía. Por favor llame **1-800-743-5000** si desea más información o tiene preguntas.

Consumo eléctrico en este periodo: 39.000000 kWh, 8 días



	Consumo	Cargos de energía
■ Horas pico ¹	20.83%	\$4.18
□ Horas no pico ²	79.17%	\$13.71

¹Pico: 4:00pm-9:00pm, Todos los Días;
²No Pico: Todas los Otros Horarios

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Detalles de los cargos de PG&E por la entrega de electricidad (continúa)



Servicio para: 4567 DEL MAR DR
Service Agreement ID: 8092905820

Correcciones a la factura

Cancelaciones

10/25/2021 - 11/23/2021	417.589000 kWh	-84.23
11/23/2021 - 12/23/2021	478.387000 kWh	-99.10
12/23/2021 - 01/24/2022	501.491000 kWh	-112.78
01/24/2022 - 02/23/2022	482.146000 kWh	-112.09
02/23/2022 - 03/24/2022	466.729000 kWh	-102.48
03/24/2022 - 04/25/2022	472.077000 kWh	-\$100.15
04/25/2022 - 05/24/2022	479.349000 kWh	-104.39
05/24/2022 - 06/23/2022	431.202000 kWh	-108.95
06/23/2022 - 07/25/2022	441.849000 kWh	-117.00
07/25/2022 - 08/24/2022	512.725000 kWh	-140.10
08/24/2022 - 09/25/2022	575.187000 kWh	-158.16
09/25/2022 - 10/24/2022	493.289000 kWh	-95.06
10/24/2022 - 11/22/2022	414.110000 kWh	-89.00
11/22/2022 - 12/22/2022	429.063000 kWh	-92.28
12/22/2022 - 01/24/2023	456.986000 kWh	-92.15
01/24/2023 - 02/23/2023	406.539000 kWh	-79.57
02/23/2023 - 03/26/2023	429.972500 kWh	-90.82
03/26/2023 - 04/25/2023	394.280000 kWh	-83.47
04/25/2023 - 05/24/2023	367.409000 kWh	-77.08
05/24/2023 - 06/25/2023	394.140000 kWh	-95.50
06/25/2023 - 07/25/2023	368.490000 kWh	-99.17
07/25/2023 - 08/23/2023	437.522000 kWh	-123.29
08/23/2023 - 09/24/2023	742.015000 kWh	-222.28
09/24/2023 - 10/02/2023	120.908000 kWh	-33.44
Total de cancelaciones		-\$2,512.54

Refacturación

10/25/2021 - 11/23/2021	211.000000 kWh	35.29
11/23/2021 - 12/23/2021	236.000000 kWh	39.67
12/23/2021 - 01/24/2022	230.000000 kWh	42.48
01/24/2022 - 02/23/2022	219.000000 kWh	41.63
02/23/2022 - 03/24/2022	190.000000 kWh	32.96
03/24/2022 - 04/25/2022	231.000000 kWh	\$39.27
04/25/2022 - 05/24/2022	207.000000 kWh	35.20
05/24/2022 - 06/23/2022	219.000000 kWh	46.36
06/23/2022 - 07/25/2022	234.000000 kWh	52.54
07/25/2022 - 08/24/2022	219.000000 kWh	49.14
08/24/2022 - 09/25/2022	221.000000 kWh	48.54
09/25/2022 - 10/24/2022	195.000000 kWh	34.71
10/24/2022 - 11/22/2022	192.000000 kWh	32.57
11/22/2022 - 12/22/2022	207.000000 kWh	35.12
12/22/2022 - 01/24/2023	196.000000 kWh	31.54
01/24/2023 - 02/23/2023	198.000000 kWh	31.23
02/23/2023 - 03/26/2023	208.000000 kWh	35.54
03/26/2023 - 04/25/2023	198.000000 kWh	34.36
04/25/2023 - 05/24/2023	170.000000 kWh	29.49
05/24/2023 - 06/25/2023	183.000000 kWh	36.80

Los detalles de los cargos continúan en la página siguiente. ➡



ESTADO DE CUENTA DE ENERGÍA

www.pge.com/MyEnergy

No. de cuenta: 8099209809-7

Fecha de la factura: 12/30/2024

Fecha límite de pago: 01/21/2025

Detalles de los cargos de PG&E por la entrega de electricidad (continúa)

Servicio para: 4567 DEL MAR DR
Service Agreement ID: 8092905820

Correcciones a la factura

06/25/2023 - 07/25/2023	160.000000 kWh	36.07
07/25/2023 - 08/23/2023	149.000000 kWh	34.07
08/23/2023 - 09/24/2023	157.000000 kWh	36.61
Total de refacturación		\$871.19

Total de correcciones de la factura **-\$1,641.35**

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ESTADO DE CUENTA DE ENERGÍA

www.pge.com/MyEnergy

No. de cuenta: 8099209809-7

Fecha de la factura: 12/30/2024

Fecha límite de pago: 01/21/2025

Detalles de los Cargos por Generación Eléctrica de Central Coast Community Energy

09/25/2023 - 10/02/2023 (8 días)

Servicio para: 4567 DEL MAR DR

Service Agreement ID: 8099520299 ESP Customer Number: 8099209662 CERRADO

Programa de tarifas: MBRETCH1 3Cchoice Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

09/25/2023 - 10/02/2023

Generation - Peak - Summer	6.093780 kWh	@ \$0.14800	\$0.90
Generation - Off Peak - Summer	23.156220 kWh	@ \$0.07300	1.69
Generation - Peak - Winter	2.031260 kWh	@ \$0.15700	0.32
Generation - Off Peak - Winter	7.718740 kWh	@ \$0.08500	0.66
Impuesto de la Comisión de Energía del Estado			0.01
Guadalupe Impuesto de Uso de Servicios Públicos (5.000%)			0.18

Cargos total por Generación Eléctrica de Central Coast Community Energy

\$3.76

Correcciones a la factura

Cancelaciones

10/25/2021 - 11/23/2021	417.589000 kWh	-32.28
11/23/2021 - 12/23/2021	478.387000 kWh	-37.28
12/23/2021 - 01/24/2022	501.491000 kWh	-39.07
01/24/2022 - 02/23/2022	482.146000 kWh	-37.51
02/23/2022 - 03/24/2022	466.729000 kWh	-48.23
03/24/2022 - 04/25/2022	472.077000 kWh	-\$50.98
04/25/2022 - 05/24/2022	479.349000 kWh	-51.38
05/24/2022 - 06/23/2022	431.202000 kWh	-47.22
06/23/2022 - 07/25/2022	441.849000 kWh	-48.87
07/25/2022 - 08/24/2022	512.725000 kWh	-56.08
08/24/2022 - 09/25/2022	575.187000 kWh	-62.80
09/25/2022 - 10/24/2022	493.289000 kWh	-52.47
10/24/2022 - 11/22/2022	414.110000 kWh	-44.50
11/22/2022 - 12/22/2022	429.063000 kWh	-46.98
12/22/2022 - 01/24/2023	456.986000 kWh	-45.51
01/24/2023 - 02/23/2023	406.539000 kWh	-38.43
02/23/2023 - 03/26/2023	429.972500 kWh	-40.26
03/26/2023 - 04/25/2023	394.280000 kWh	-37.28
04/25/2023 - 05/24/2023	367.409000 kWh	-34.66
05/24/2023 - 06/25/2023	394.140000 kWh	-37.94
06/25/2023 - 07/25/2023	368.490000 kWh	-35.44
07/25/2023 - 08/23/2023	437.522000 kWh	-42.27
08/23/2023 - 09/24/2023	742.015000 kWh	-70.10
09/24/2023 - 10/02/2023	120.908000 kWh	-12.18

Total de cancelaciones **-\$1,049.72**

Refacturación

10/25/2021 - 11/23/2021	211.000000 kWh	16.09
11/23/2021 - 12/23/2021	236.000000 kWh	17.99
12/23/2021 - 01/24/2022	230.000000 kWh	17.54

Los detalles de los cargos continúan en la página siguiente. ➡

Información del servicio

# de medidor	1010195929
Consumo total	39.000000 kWh
Serie	C

Si tiene alguna pregunta sobre los cargos indicados en esta página, por favor comuníquese con:

CENTRAL COAST COMMUNITY ENERGY
70 GARDEN CT STE 300
MONTEREY CA 93940
1-877-455-2223
www.3cEnergy.org
1232

Información adicional

Monterey Bay Community Power es ahora Central Coast Community Energy (3CE).

La 3CE es una agencia pública de propiedad comunitaria administrada por miembros de la junta que representan a cada comunidad atendida. Al abastecerse de electricidad a partir de recursos energéticos limpios y renovables, los ingresos generados por la 3CE se mantienen en la localidad y ayudan a mantener las tarifas eléctricas competitivas para los clientes, al tiempo que se financian programas energéticos innovadores diseñados para reducir las emisiones de gases de efecto invernadero y se estimula el desarrollo económico. La 3CE sirve a clientes en las comunidades de los condados de Monterey, San Benito, San Luis Obispo, Santa Bárbara y Santa Cruz. Visite cccenergy.org o llame al (888) 909-6227 para obtener más información.

NOTA: Su Carga de Generación Eléctrica de 3CE reemplaza la carga de generación eléctrica de PG&E. Este cambio se refleja en la línea de "Crédito de Generación" que aparece en la página de "Detalles de los Cargos por Entrega/Suministro de Electricidad de PG&E" de su factura. PG&E continúa proporcionando todos los servicios de entrega/suministro de electricidad, facturación y gas (si corresponde) en el área de servicio de 3CE.

Privacidad del Cliente

Conozca la política de privacidad de 3CE en: www.3CEnergy.org/privacy-policy/