

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE

STATE OF CALIFORNIA

COMMISSIONER JOHN REYNOLDS, in attendance

COMMISSIONER MATTHEW BAKER, in attendance

ADMINISTRATIVE LAW JUDGE JOHN LARSEN, presiding

Application of Pacific Gas and Electric	)	PUBLIC
Company for Authority, Among Other	)	PARTICIPATION
Things, to Increase Rates and Charges	)	HEARING
for Electric and Gas Service Effective	)	
on January 1, 2027. (U39M)	)	Application
	)	25-05-009

REPORTERS' TRANSCRIPT
Virtual Proceeding
October 23, 2025
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PUBLIC UTILITIES COMMISSION, STATE OF CALIFORNIA
SAN FRANCISCO, CALIFORNIA



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VIRTUAL PROCEEDING

OCTOBER 23, 2025 - 6:00 P.M.

* * * * *

ADMINISTRATIVE LAW JUDGE LARSEN: We are now on the record.

Today is October 23rd, 2025, and this is the remote public participation hearing for the Commission to receive public comment on Pacific Gas and Electric Company's application in proceeding A.25-05-009 in its 2027 general rate case.

I am John Larsen, and I am one of three administrative law judges assigned to this proceeding. We are joined by assigned Commissioner John Reynolds and Commissioner Matthew Baker.

We will be paying careful attention to the comments provided today. Through your comments, we would like to better understand how PG&E's gas and electric service has provided an impact to you. For example, at the public participation hearing three years ago, the last PG&E general rate case, we learned from many public officials that provided comments in the area near Fresno and Bakersfield that electric capacity was limited in those areas. This is noted in the decisions for PG&E's last general rate case, which you can find at the end of the fact sheet, which is at cpuc.ca.gov/pph.

1 If you missed that web address and you are accessing
2 this hearing where it's on the computer, it is also
3 listed on the screen where it says, "Download Agenda."

4 All right. So one thing we would like to know
5 from these hearings is whether that problem that was
6 reported on previously still exists. And I don't see it
7 on -- oh, there's the fact sheet. Okay.

8 All right. Note that a court reporter will
9 transcribe everything that is said today in a written
10 transcript which will be filed on the docket in this
11 proceeding, which is public. So you don't have to take
12 notes; you can get the transcript later.

13 For those who intend to speak, please call the
14 number on the screen, 1-800-857-1917, enter 1673482#,
15 and press *1, then provide your name and location, when
16 prompted, and you will be placed in the queue. If you
17 are an elected official, we'd appreciate it if you could
18 provide that information when you begin to speak. If
19 you are an interested party to the proceeding, this
20 public participation hearing is not the venue for you to
21 provide input. The purpose of this hearing is to hear
22 from members of the public who are not participating in
23 the proceeding. You may decide to speak at any time
24 before we end the forum to speak simply by pressing star
25 and one. The audio and visual feed for this hearing is

1 being recorded, and is also accessible on the CPUC
2 website. If you do not wish to be recorded, please do
3 not provide public comment here. You may submit written
4 comment on the docket for this proceeding, instead,
5 using the process explained in the fact sheet. It's
6 also on the screen to your left.

7 Before we start, we would like to give you a
8 brief overview of what the public -- the California
9 Public Utilities Commission, or CPUC, is, what we do,
10 and then provide a brief overview of the proceeding.

11 CPUC is the state agency that regulates
12 privately-owned utilities that provide essential
13 services, such as electricity, gas, and water. There
14 are five commissioners at the CPUC who are appointed by
15 the governor and confirmed by the State Senate. The
16 five commissioners make the final decision on PG&E's
17 request to increase rates in this case. As one of the
18 administrative law judges in this proceeding, I manage
19 this proceeding to evaluate all of the documentation and
20 information received in it, including your input, with
21 the assistance of staff from the Commission's Energy
22 Division. The Public Advocates Office of the California
23 Public Utilities Commission, or Cal Advocates, is one of
24 the interested parties in this proceeding, and is
25 required to participate to advocate for the interests of

1 PG&E's customers. In this case, about 23 consumer,
2 community, industry, and environmental groups have also
3 intervened to provide input. All these groups are in
4 the process of submitting testimony in preparation for a
5 hearing in April of next year. After receiving all of
6 the interested parties' final recommendations, the ALJs
7 will develop recommendations, with the assistance of the
8 Commission's Energy Division staff, propose final
9 recommendations to Commissioner Reynolds. After the
10 impact of any proposed rate changes are calculated, a
11 proposed decision will be published for additional
12 public comment before a final decision is prepared for a
13 vote by the commissioners. Commissioners will decide
14 whether to adopt a proposed decision or to, instead,
15 adopt their own different decision based on the evidence
16 in the proceeding. We anticipate a decision to be
17 issued in May of 2027.

18 In the general rate case, or GRC, such as this,
19 the Commission takes a thorough look at the utility's
20 forecasted operations for a year, called the test year,
21 which is 2027, plus the next two years. The Commission
22 looks at capital additions, operating expenses, other
23 administrative costs, such as benefits, taxes, and
24 everything else needed to provide safe and reliable gas
25 and electric service.

1 On May 15th, 2025 PG&E submitted its general
2 rate case application seeking Commission approval of the
3 proposal to adopt modified gas and electric rates to
4 reflect PG&E's projected costs to serve each customer.
5 Proposed gas and electric rates will be applicable in
6 years 2027 through the end of 2030. Detailed
7 information -- information regarding this request is
8 available on the Commission's website, including the
9 fact sheet for this proceeding.

10 Recently, PG&E provided an overview of rate
11 changes from all its proceedings, which is referenced in
12 the fact sheet. In this proceeding, PG&E protect --
13 projects slight decreases in 2027's gas rates, and
14 increases in electric rates of 5.4 percent for CARE
15 customers, and 5.2 percent for non-CARE customers;
16 again, see the fact sheet for more detailed information.
17 For 20 -- for years 2028, '29, and '30, P -- PG&E is
18 proposing rate increases of 6.1 percent each year.
19 Please note this is an estimate based on average usage
20 for residential customers, and does not reflect what
21 might change with your monthly PG&E bills. For more
22 information, again, please reference the fact sheet.

23 For more information on the scope and schedule
24 of this proceeding, please see the scoping memo on the
25 docket dated July 31st, 2025. It describes the primary

1 issue in this proceeding as being whether the proposed
2 revenue requested covers proposed costs, are just and
3 reasonable, and should be adopted by the Commission. In
4 its application, PG&E describes areas in which it is
5 proposing to spend additional money. It highlights
6 increases for electric distribution of 991 million, and
7 electric generation of 305 million. Some of the key
8 investments PG&E is proposing to make include wildfire
9 safety, including undergrounding more electric lines,
10 electrical capacity upgrades. Some of these upgrades
11 may be needed to accommodate the growth in electric --
12 electronic data-storing data centers; also, electric
13 capacity upgrades may also be needed to accommodate an
14 increased use of electricity, instead of natural gas and
15 gasoline. For more information on PG&E's proposed
16 investments, see the link to the workshop for this
17 proceeding held on May 29th, 2025.

18 We are obtaining public comment through more
19 remote and live hearings and written public comment. To
20 assist us in getting public feedback, we are looking for
21 particular comments to understand how people are
22 participating in this energy infrastructure transition.
23 We have provided useful information on the -- on that
24 through the links on the fact sheet, which provides
25 information on home electrification, including

1 incentives and other resources to help you become energy
2 efficient, and to possibly reduce your energy bills.
3 Note that there are separate proceeding for how rate
4 increases are allocated, including who pays the flat
5 rate, and how much. This proceeding also doesn't change
6 any of the bill assistance programs. Since wildfire
7 mitigations are a part of this proceeding, we are
8 particularly interested in feedback on wildfire safety
9 and undergrounding electric lines, such as do you agree
10 with investment to underground electric lines, for
11 example. These are some of the questions we will be
12 asking, and we will be addressing some of them in this
13 proceeding. For information on other PG&E proceedings
14 that impact rates, see the information filed in
15 September that is referenced in the fact sheet.

16 If you have a question unrelated to the
17 proposed increase, such as a question about a service
18 problem or bill inaccuracy, PG&E's customer service
19 representatives are available by phone now, and you are
20 encouraged to contact PG -- PG&E at the following phone
21 numbers for help; and this is on the screen. PG&E's
22 available 24/7 at 1-800-743-5000, or visit ww.pge.com
23 (sic) for support and in-language assistance; also, PG&E
24 officers are present at this hearing, and are listening,
25 and hope to learn from the customers' feedback. If you

1 have a question that you want to ask PG&E during this
2 public participation hearing, you may call
3 1-800-839-1741, and Eboney Billups is on the line.

4 All right. Now we will hear from Commissioner
5 Reynolds.

6 COMMISSIONER JOHN REYNOLDS: Thank you, Judge
7 Larsen, and good evening, everyone. Thank you for
8 taking time to be with us this evening.

9 I'm John Reynolds, the assigned commissioner
10 for this proceeding at the California Public Utilities
11 Commission, and I'm here today to hear your comments
12 regarding Pacific Gas and Electric's general rate case
13 application, along with my colleagues.

14 I'd like to start with providing some brief
15 remarks about the California Public Utilities
16 Commission, which I will also call the CPUC, and our
17 review of this application.

18 Once every four years, each of California's
19 large investor-owned electric utilities files a general
20 rate case, also known as a GRC, application at the CPUC
21 to update its regional electricity rates. Utilities
22 have a constitutional entitlement to have the
23 opportunity to earn back their expenditures with a fair
24 return on investments made, similar to what they would
25 achieve in the stock market. The utility produces

1 volumes of testimony to support the requested rates,
2 including planned investments, expense forecasts, and
3 depreciation studies, covering much of PG&E's operations
4 and investments, the poles and wires that distribute
5 electricity to customers, its gas system, and everything
6 it takes to run these systems, including administrative
7 and IT systems, fleet vehicles, and staff. Over the
8 next year, this information will be subject to
9 considerable litigation by intervening parties, and
10 scrutinized by Commission staff. Part of the process of
11 considering the application is to hold public hearings
12 like this one, both to inform PG&E's customers about the
13 application and to listen to your feedback. Ultimately,
14 it is our job to consider everything before us within
15 the legal record, and set rates at a level that will
16 allow the utilities to provide safe and reliable service
17 at just and reasonable rates.

18 I would like to offer a few notes on this
19 particular GRC application. In this application, PG&E
20 requests \$72 billion over four years to fund its
21 operations and investments. This revenue requirement
22 represents an eight percent increase in 2027, and
23 subsequent annual increases of 6.1 percent from 2028
24 through 2030. The application states that, at least in
25 2027, rates will remain flat, but notes that the reason

1 for this is that, quote, revenue requirements currently
2 in rates will expire, helping to offset proposed
3 increases in this GRC, end quote. Many of the
4 investments proposed in the GRC application will be
5 necessary and important to ensure that the lights will
6 remain on for 16 million people across PG&E's territory;
7 but, not all of them will be. The job of this
8 commission is to evaluate the proposed investments, and
9 find the right balance of projects to fund. At a high
10 level, that means, for every request, we must ask
11 whether spending improves reliability, safety, or cost
12 outcomes, spending is required by statute or regulation,
13 or the benefits of the spending outweigh the costs.

14 For a more concrete example, let's take a quick
15 look at wildfire mitigation. The risk of catastrophic
16 wildfire in California is high, and driven higher with
17 climate change. In the last ten years, we have seen a
18 number of destructive utility-caused wildfires which
19 have led to billions in costs for ratepayers. At this
20 point, it's not reasonable to ask whether or not we
21 should reduce our wildfire risk; it's clear that we
22 must. But, how we get there is the key question.
23 Undergrounding power lines may offer significant risk
24 reductions, but is also a costly approach, and slow
25 compared to other mitigation measures, and the cost of

1 undergrounding will be borne by ratepayers for decades.
2 As the lead commissioner for some of our recent safety
3 analyses, including our risk-based decision-making
4 rulemaking, I am a staunch supporter of using all of the
5 analytical tools to become available for making informed
6 decisions about which safety investments bring the best
7 outcomes for ratepayer outlooks. California utilities,
8 including PG&E, must be attentive to how they can lower
9 risk on their systems and how they can reduce risk in
10 the most cost-effective manner.

11 I want to note that this is not the only
12 proceeding for PG&E to request a rate increase. There
13 are separate CPUC proceedings where PG&E has sought
14 recovery for costs limited to wildfire and vegetation
15 management, fuel, and various capital projects.
16 Further, a significant portion of PG&E's rates are
17 beyond CPUC jurisdiction, including transmission assets,
18 which are regulated by the Federal Energy Regulatory
19 Commission. This GRC exists within that broader
20 context, and while it remains a critical part of the
21 ratemaking process, it controls a bit more than --

22 (Audio interruption.)

23 COMMISSIONER JOHN REYNOLDS: -- half of
24 PG&E's revenue. I am interested in squaring PG&E's
25 recent public statements that its rate base will grow by

1 over 50 percent in the next five years with other claims
2 made by PG&E that rates will remain below the rate of
3 inflation for years to come. I'm also mindful that when
4 PG&E pledges that rates will remain stable for years to
5 come that rates are currently unaffordable for many
6 residents of the state. Stable rates won't offer relief
7 to those who are struggling to pay their bills.

8 I want to finish with thanking all of you
9 again. By coming here this evening, you are playing an
10 important role in the GRC process, and I thank all of
11 you for spending your valuable time to be here today. I
12 look forward to hearing comments from the public, and I
13 also want to thank our CPUC staff, the Public Advisor's
14 Office, the court reporters, IT staff, our judge, and
15 everyone who is helping us to ensure that today's event
16 goes smoothly.

17 Thank you, Judge Larsen.

18 ALJ LARSEN: Thank you, Commissioner.

19 Let's now turn to Commissioner Baker.

20 COMMISSIONER BAKER: Thank you, Judge.

21 I am one of five public utility commissioners
22 and the Bagley-Keene partner to Commissioner Reynolds on
23 PG&E's general rate case.

24 It is public policy in the State of California
25 that proceedings of public agencies must be conducted

1 openly so that the public can be kept informed. To
2 support this objective, a majority of commissioners
3 cannot, outside of an authorized meeting, discuss
4 Commission business, including PG&E's general rate case
5 at the center of today's conversation. Two
6 commissioners, however, can establish a partnership on a
7 proceeding -- this is called a Bagley-Keene
8 partnership -- and discuss sub -- substantive issues.
9 In this role, I look forward to collaborating with
10 Commissioner Reynolds, and identifying opportunities to
11 balance the need for more affordable, safe, and reliable
12 utility services.

13 I do appreciate the time that everyone is
14 taking to share their personal perspective and
15 experiences this evening. Direct feedback, particularly
16 on something as sensitive as rates, is a critical
17 component of the process.

18 I want to thank the judge, and I want to thank
19 commissioner -- Commissioner Reynolds for eloquently
20 describing the process.

21 And, with that, I'll turn it back to you,
22 Judge. Thank you.

23 ALJ LARSEN: All right. Thank you,
24 Commissioner Baker.

25 Let's now turn to the public. If you want to

1 speak, please call 1-800-857-1917, and enter pass code
2 1673482#, then press *1 on your phone. Please provide
3 your name, when prompted. If you are a public official,
4 state your title and position, in addition to your name.

5 The court reporters are transcribing everything
6 is said -- that is said in our hearing today. Note, the
7 court reporters have a difficult job, so when it's time
8 to speak, we ask that you speak slowly and clearly, so
9 that the court reporter can capture everything you say.

10 To be sure we have an accurate record, it may be
11 necessary for the court reporter or me to ask the
12 speaker to repeat themselves, if something is not
13 understandable. We ask that you state and spell your
14 name, and if you like, the city you are calling from.
15 Again, you may decide at any time before we end the
16 forum to speak simply by pressing *1. Each speaker will
17 have a time limit of three minutes, and we will go to
18 around 8:30, if we have enough speakers, which I think
19 we do, and a chime will be sounded when the three
20 minutes is up. We will be able to hear you most clearly
21 if you speak directly into your phone or headset. It is
22 best not to use a speakerphone.

23 It is important to mention that this is not the
24 time and place to ask questions about your individual
25 bills or service. If you have questions about your

1 individual bills or service, I encourage you to contact
2 PG&E at 1-800-839-1741, or you may contact the CPUC's
3 Consumer Affairs Branch at 1-800-649-7570 for billing
4 issues. Please do not disclose your individual phone
5 number or residence address, since this proceeding is
6 open to the public, and is being recorded. If you do
7 not wish to speak publicly today, but would still like
8 to comment on this proceeding, please submit written
9 comments on the docket card.

10 It is also important to note that we will not
11 be answering questions about the proceeding at today's
12 hearing. We are here to listen to your comments and to
13 provide information.]

14 All right. Operator, are there any public
15 officials on the line?

16 THE OPERATOR: Thank you. At this time, I have
17 not had anyone identify themselves immediately as a
18 official.

19 ALJ LARSEN: Okay. Will you please, then, call
20 on the first person in the line?

21 THE OPERATOR: The first person is Michelle.
22 Your line is open.

23 STATEMENT OF SPEAKER MICHELLE

24 Good evening. Thank you for allowing me to
25 speak. I just wanted to make a comment about my

1 situation, and probably other people, I'm sure, in
2 California.

3 But I -- I don't know how they're justifying
4 raising rates when I'm currently sitting without PG&E
5 right now for the second time this year. I'm disabled.
6 I've worked my whole entire life, and I find myself in a
7 very precarious situation.

8 And as I recall it, I remember that PG&E was
9 the cheapest bill. Out of water, garbage, and
10 electricity, it was always the cheapest bill my entire
11 life, and now it seems to be unaffordable.

12 So that being said, I think you guys should do
13 more for people who are disabled. I have no income
14 right now. I'm waiting for Social Security; and as I
15 said, this is the second time this year that I've been
16 without PG&E.

17 The last time was last year. The same month,
18 they turned off my PG&E. It was off for five months,
19 and I just got it turned back on. I utilize all the
20 programs that I'm able to utilize, and it's the dead of
21 winter, and it's cold, and here I am with no PG&E. I
22 hope I don't have to wait until March to get it turned
23 back on again.

24 Again, thank you for your time. I don't think
25 they need to have a raise to support more AI database

1 centers.

2 Thank you.

3 ALJ LARSEN: All right. Thank you, Michelle.

4 Thank you for the time and comment.

5 Next speaker, please?

6 THE OPERATOR: Thank you. The next speaker is
7 Jill Carol Erisman.

8 Your line is open.

9 STATEMENT OF SPEAKER CAROL

10 This is Jill Carol, and I have a question. If
11 people are going on solar, and they're not using all the
12 solar, and the solar is going back to PG&E, and they can
13 use it, why are the rates going up so high just because
14 they're not able to charge these people double what they
15 are having to pay in the solar system?

16 PG&E doesn't take care of those solar panels,
17 as far as I know. They are taken care of by the people
18 that own them on their house, so I don't know why PG&E
19 would have any added costs of maintenance of those, and
20 they're getting free electricity to be used.

21 It's very concerning to me. I'm 91 years old,
22 and you know what? It's not an easy place to be in. I
23 don't like being 91, but here I am. So I would really
24 like to know what -- if these people are not using
25 batteries to save this, and you're getting the residuals

1 of extra electricity, how come the rates are going up?

2 That's my question.

3 Thank you.

4 ALJ LARSEN: Okay. That's a good question. We
5 do have PG&E officers available to talk about the
6 application, and I hope they could address that
7 question. So if you'd call 1 (800) 839-1741, there are
8 representatives available, and they're the ones who are
9 going to be -- who could talk about your bills; but they
10 can also direct you, I think, to another line that can
11 talk about questions like that related to the
12 application. So thank you very much for the question.

13 Operator, next speaker, please?

14 THE OPERATOR: Thank you. The next speaker is
15 Laura.

16 Your line is open.

17 STATEMENT OF SPEAKER McCASLIN

18 Hi. My name is Laura McCaslin. I live in
19 Newcastle, California, and I am on the board for Stop
20 PG&E.

21 Rate increases are not justifiable. PG&E is
22 never held accountable. They always ask for rate
23 increases for different reasons, and there's never any
24 follow-up to see if they use that money according to the
25 reason why they requested the rate increase, and then

1 they request money again for the same exact reason.

2 So there's no accountability, there's no
3 transparency. PG&E is a monopoly. So many of us cannot
4 get solar. Because we have trees around our house, we
5 cannot get it. Many renters cannot get solar, so we are
6 held hostage to PG&E.

7 PG&E is incentivized to increase the cost of
8 operations so that the profit to shareholders is
9 greater. For example, they're talking about burying
10 lines when they could be using new technology and
11 insulating lines, which is much, much cheaper, it's much
12 faster to get constructed into operation, but PG&E and
13 their shareholders make a lot more money by burying, so
14 there's an incentive there to not do what is cheapest
15 and what is best for -- for the ratepayers.

16 They also have a direct conflict of interest.
17 The governor takes donations from PG&E. The governor
18 then appoints a CPUC member to make fat salaries, so
19 there's a conflict of interest. They're basically paid
20 off.

21 The CPUC members who are supposed to be
22 protecting the ratepayers are paid off, which is --
23 there's no integrity in the whole PG&E/governor/CPUC
24 system.

25 They're found guilty of neglect and

1 incompetence causing death, people dying, people losing
2 their homes, their property; and now the ratepayers have
3 to pay for all this to be fixed even though they were
4 guilty while our insurance is being -- is being
5 cancelled?

6 PG&E is incompetent, is what I'm saying
7 overall. They're incompetent, and they have incentives
8 to rip us all off and to just rape us financially. We
9 were also told that we weren't --

10 (Timer notification.)

11 SPEAKER McCASLIN: I'm hearing that we are now.
12 And we don't need advice on how to save electricity. We
13 have over 8,500 members in our organization, we all
14 share these examples or these ideas.

15 We are working our butts off to save as much
16 electricity as possible. SMUD and Roseville charge
17 much, much less. Why is that? Therefore, no more rate
18 increases. We've seen enough, we've suffered enough.
19 We need somebody to stand up for us.

20 Thank you very much.

21 ALJ LARSEN: All right. Thank you.

22 Operator, next caller, please.

23 THE OPERATOR: Thank you. The next speaker is
24 Jacob Dresdale.

25 Your line is open.

1 STATEMENT OF SPEAKER DRESDALE

2 Good evening, your Honor. I'm here as a
3 concerned Californian. Over the last decade, PG&E's
4 rate hikes have cost me over \$62,000. Even when I first
5 moved here, rates were higher than in other states.
6 This is not just unfair, it is outrageous, indefensible,
7 and must stop.

8 Electricity cannot be a luxury in 2025. PG&E
9 should be only allowed to raise prices if California
10 rates fall below the lowest electricity rate in the
11 nation, full stop. Rates must be forced down, not up.
12 Anything else is a direct assault on the American dream,
13 punishing Californians for using the services they need
14 to live and work.

15 Working from home, essentially, for many, means
16 higher bills, yet PG&E continues raising rates with no
17 accountability and no end in sight. They even charge
18 transfer fees for renewable energy, punishing citizens
19 for trying to do right by the planet.

20 With rising temperatures, HVAC is no longer an
21 optional part of life in California. It's required for
22 health and safety. This makes Californians more
23 dependent on PG&E, making these rate hikes cruel and
24 exploitive.

25 PG&E must be fully accountable for every

1 misstep, overbilling, and catastrophic failure,
2 including the fires they've caused. If it bankrupts
3 them, so be it. In America, citizens are responsible
4 for their mistakes.

5 Why do corporations hand out CEO bonuses
6 instead of owning theirs? PG&E executives' take-home
7 annual pay package is greater than most Americans see in
8 a lifetime, while customers pay for their mismanagement.
9 Frankly, no citizen should care if PG&E makes a profit
10 or goes out of business.

11 Allowing them to raise rates now or in the
12 future guarantees that they will continue bleeding
13 Californians dry, which is wrong and unacceptable. If
14 unchecked, it will lead to bankruptcies and death among
15 Californians who cannot keep up with the overburdened
16 cost of living here. I urge --

17 (Timer notification.)

18 SPEAKER DRESDALE: -- transparent usage-based
19 billing audits to prevent overcharging and ensure
20 fairness; mandatory renewable energy programs that do
21 not pass costs on to consumers, including State-assisted
22 solar or geothermal on building properties; incentives
23 for energy efficiency paired with support for vulnerable
24 households that put energy benefits people first, not
25 profit.

1 I'm almost done.

2 ALJ LARSEN: Okay.

3 SPEAKER DRESDALE: Stock, CEO bonuses, and
4 incentives must be conditional on lowering rates for
5 consumers. Californians -- Californians should lead the
6 world in green energy, not reward this bad behavior.

7 California as a whole deserves a utility system
8 that respects life, health, work, and wallet. PG&E has
9 had too many chances to act responsibly --

10 ALJ LARSEN: Okay. Sir --

11 SPEAKER DRESDALE: -- and shows no remorse.

12 I -- I'm --

13 (Timer notification.)

14 ALJ LARSEN: Let's go to -- can we keep to the
15 three minutes so everyone gets a chance to speak? Thank
16 you.

17 Operator, next caller, please.

18 THE OPERATOR: Thank you. Our next speaker is
19 Brendon Powers.

20 Your line is open.

21 STATEMENT OF SPEAKER POWERS

22 Yeah, hello, everyone. My name is
23 Brendon Powers, Dublin, California. I do work for the
24 Port of Oakland as an engineer.

25 I just wanted to say that I think increasing

1 rates doesn't make sense at this time with the record
2 profits that PG&E has had as of last year,
3 \$2.47 billion. It's mind-boggling that we're here now
4 discussing the rate increase when they've had such a
5 record profit year last year.

6 Additionally, everyone PG&E's bill has gone up
7 60 percent since 2020; so it's -- I strongly object and
8 I encourage the CPUC Commission to really look into this
9 and think about how the past rates have been utilized,
10 past rate increases have been utilized, and also
11 consider that whenever new customers ask for new
12 services from PG&E, if PG&E doesn't already have
13 infrastructure in place, they usually make the customers
14 pay for that, so infrastructure increase doesn't really
15 seem to make sense in rate increases.

16 All right. That's all I have. Thank you.

17 ALJ LARSEN: All right. Thank you, Mr. Powers.
18 Thanks for your time and your comment.

19 Next speaker, please.

20 THE OPERATOR: Thank you. The next speaker is
21 Moshika Arvid.

22 Your line is open.

23 STATEMENT OF SPEAKER ARVID

24 I'm sorry. Was that me?

25 Hi. My name is -- okay. My name is

1 Moshika Arvid. I'm in Sunnyvale.

2 The CPUC should not approve any PG&E rate
3 increases without a clear delineation of how much of the
4 rate increase will go towards adding data center
5 capacity versus how much is necessary to support safety
6 and reliability in the electric distribution system, the
7 current non-hyperscale data center ratepayers.

8 Electricity rates are rapidly increasing all
9 over the country as electricity providers race to
10 support hyperscale data centers. These massive
11 facilities consume megawatts of power, with some
12 consuming more power than cities.

13 While California has been late to the
14 hyperscale data center buildout, we are not immune.
15 PG&E recently signed an implementation agreement with
16 the City of San Jose to ensure that PG&E is ready to
17 deliver local infrastructure upgrades to meet data
18 center operators' requests for nearly 2,000 megawatts.

19 The agreement includes clear performance
20 milestones and the timelines for PG&E to deliver power.
21 It will be expensive to build out this capacity; and
22 until those data centers come online, those expenses
23 will be paid by current ratepayers.

24 We're already feeling the effects of current
25 data center buildouts due to a significant increase in

1 electric distribution capital costs, which drove nearly
2 60 percent of PG&E's overall cost increase from 2023 to
3 2024.

4 MWC 06, 07, 46, and 54 all describe the system
5 safety upgrades; but they're also the very same
6 activities required to build up capacity to support new
7 data centers.

8 For these reasons, the CPUC should not approve
9 any PG&E rate increases without a clear delineation of
10 how much of that rate increase will go towards adding
11 data center capacity versus how much is necessary to
12 support safety and reliability in the electric
13 distribution system, the current non-hyperscale data
14 center --

15 (Timer notification.)

16 SPEAKER ARVID: Thank you.

17 ALJ LARSEN: Okay. Thank you. I took note of
18 that very detailed comment on this timely issue, so we
19 appreciate that.

20 Operator, next caller?

21 THE OPERATOR: Thank you. Our next speaker is
22 Bill Halldin, Rocklin City Council.

23 Sir, your line is open. And if you could
24 please spell your name?

25 ///

STATEMENT OF SPEAKER HALLDIN

Yes. My name is Bill, last name Halldin, H-a-l-l-d-i-n. I'm a member of the Rocklin City Council.

I'm calling in without a lot of prepared remarks, but just want to reiterate what I think everybody knows, which is our residents are overburdened with the expense of PG&E's electric rates in our community.

The -- the increase that we've seen over the last ten years has put a huge burden on our residents, particularly in the summer months when they have to make the choice between air-conditioning and paying for other of life's necessities; and given the weather in the Sacramento area in the summer, you know, going without air-conditioning is really not an option.

I'd ask the CPUC to look back at the charges that have been put into the rate structure of PG&E already. I'm particularly troubled by the cost that's being passed along to our residents for undergrounding power lines in the north state.

Our residents actually are paying today for underlying -- undergrounding the power lines in Rocklin. Those charges are passed along to our residents in Mello-Roos taxes, and now they're paying for

1 undergrounding other people's lines throughout the
2 state, going long distances when there's not even
3 customers as -- as you've done this; and I really think
4 that the cost of that shouldn't be borne by our
5 ratepayers.

6 I'm not even sure if the whole thing should be
7 done and scrapped because it's -- it's so expensive to
8 do it on a per-mile basis; and, again, our residents are
9 still paying today for the undergrounding of power lines
10 in Rocklin, and why -- why they should be asked to pay
11 for undergrounding other parts of the state is beyond
12 me.

13 So I would -- you know, our residents are
14 suffering under these rates --

15 (Timer notification.)

16 SPEAKER HALLDIN: -- and we've seen so many
17 utilities throughout the country who are able to keep
18 rates dramatically lower than PG&E; and we've really got
19 to just go through all the expenses, push the state to
20 roll back things that are diving up the costs, and --
21 and do something -- do better for our residents.

22 Thank you.

23 ALJ LARSEN: Thank you very much. I took note
24 of that comment on the undergrounding payments in
25 Rockland. So thank you for your time and comment.

1 Operator, next caller, please.

2 THE OPERATOR: Thank you. Our next comment
3 comes from Steve Hogle of Sonoma County.

4 Your line is open. And if you could please
5 spell your name.

6 STATEMENT OF SPEAKER HOGLE

7 Yeah. Steve, S-t-e-v-e, last name is Hogle,
8 H-o-g-l-e.

9 And my comment is -- first of all, thank you
10 for taking my call. I respect the CPUC. I think you do
11 need to take a better look at what PG&E is trying to do;
12 and I'll go on the record as saying I agree with the
13 previous callers, and I won't have to repeat what they
14 have offered because I agree.

15 I am a senior; and when I open up my PG&E bill
16 at the end of the month, or whenever I receive it, I am
17 floored at the cost that PG&E is charging for delivery.
18 I do get my power from a different company, called
19 Sonoma Clean Power. I'm sure PG&E would rather have me
20 not do that, but it is my choice when I can pay a small
21 amount for the power I get and the fee that I pay for
22 PG&E's delivery is staggering.

23 And to me, it is -- I just -- I see it
24 constantly, that they ask for what? More to line the
25 pockets. I myself am not an advocate either of the

1 undergrounding.

2 I think it's environmentally unsafe, and a -- a
3 danger to the environment; but mostly we -- we were a
4 victim of the 2019 Kincade Fire, and we got ravaged, and
5 I don't believe that PG&E has really taken the care that
6 they should of us, and the costs that we're being
7 charged now are over the top, and I do urge you to
8 please reconsider any kind of a rate increase by PG&E at
9 this time.

10 And, again, I do agree with the previous
11 callers who delineated very well what the reasons were.
12 Thank you very much for your time, with great respect.]

13 ALJ LARSEN: All right. Thank you for your
14 time and comment. We appreciate it.

15 Operator, next caller.

16 THE OPERATOR: Thank you. The next speaker is
17 Karen Schneider of Lafayette.

18 Your line is open, and could you please spell
19 your name?

20 STATEMENT OF SPEAKER SCHNEIDER

21 My name is Karen Schneider, K-a-r-e-n
22 S-c-h-n-e-i-d-e-r.

23 I -- I -- I -- I want to go on the record,
24 given this opportunity, to say I -- it is unconscionable
25 that PG&E, with record profits -- 2.24 billion in 2023,

1 and this year, quarter three rose 35 percent profits
2 over third quarter last year -- I -- I -- the -- the --
3 that they are asking for more money, it -- I -- I don't
4 understand how a public utility -- I mean isn't it a
5 public utility? It's -- it's certainly not serving the
6 people. It's serving stockholders. And the PUC should
7 not be granting their request. Thank you.

8 ALJ LARSEN: All right. Thank you for your
9 comment. We appreciate it.

10 Operator, next caller.

11 THE OPERATOR: Thank you. The next speaker is
12 Sylvia (sic) Point.

13 Your line is open, and if you could please
14 spell your name.

15 STATEMENT OF SPEAKER POINT

16 Hi. My name is Cynthia Point, C-y-n-t-h-i-a,
17 last name P-o-i-n-t, and I have two comments.

18 First of all, I decree -- first of all, I agree
19 with many of the things that the previous callers have
20 said.

21 Number one, how much of the PG&E electricity
22 with rate increase is dependent on the forecast for data
23 centers popping up in PG&E's extended network, because
24 we should not be paying, as current users of
25 electricity, for these poor -- future data centers to be

1 produced in places where they're not even set up yet.
2 If there are data centers to be set up, they should be
3 providing their own system for power, which includes
4 rooftop solar and batteries. We should not be paying
5 for generating their electricity.

6 Number two, we have been paying, since the late
7 1990s, an extra surcharge for fire hardening PG&E's
8 lines all over Northern California. Most of that money
9 was not actually spent on doing that. It was sent to
10 the shareholders in the Boston area who bought PG&E
11 stock in the late 1990s, and it is unconscionable that
12 we are still paying for that, and that work was never
13 done, and we are paying for the fires that PG&E caused
14 because that work was not done, and we should not be
15 paying for that. That is a shareholder responsibility.
16 I own stock in various companies; but, if a company is
17 misbehaving, it's not the ratepayers who should be
18 paying.

19 I live in a very small house in San Francisco
20 with no air conditioning. I use almost no power except
21 for a few lights during the day; no air conditioning,
22 nothing else, and my power bill is outrageous. This is
23 not sustainable. There needs to be some oversight by
24 the CPUC, and it should not be a revolving door with
25 energy executives moving from energy companies into the

1 CPUC, and back out again, because what that causes is
2 the commissioners to approve rate increases whenever
3 they are asked for, with no oversight. This is not what
4 the people of California have asked for. We want the
5 CPUC to actually do oversight. It is outrageous that
6 people who are living on fixed incomes are paying for
7 electricity --

8 (Timer notification.)

9 SPEAKER POINT: -- given our fixed income and
10 low usage. Thank you.

11 ALJ LARSEN: Thank you for your time and
12 comment.

13 Operator, next caller, please.

14 THE OPERATOR: Thank you. The next speaker is
15 Brad Barnard of Amador Chamber of Commerce.

16 Your line is open, and please spell your name.

17 STATEMENT OF SPEAKER BARNARD

18 Brad, B-r-a-d, and then B-a-r-n-a-r-d.

19 PG&E's a -- a critical partner for the Amador
20 county and the chamber of commerce. I know that I sound
21 like I'm the minority here, but I'd like to voice our
22 support for PG&E's general rate increase, in particular,
23 for the critical funding updating the grid, which will
24 greatly benefit Amador County while providing the grid
25 for future growth and demand of new homes, businesses,

1 and EVs, and more.

2 PG&E has been making great strides to provide
3 uninterrupt- -- uninterrupted and reliable service in
4 the county by undergrounding and tree maintenance in an
5 effort to address fire safety, a very serious concern in
6 our rural and forested areas. The rate increase is
7 minimal, and while most of our county is over -- is
8 older and on a fixed income, they can mostly adjust.
9 There -- nobody's happy about paying more money; but,
10 for the service we need and the safety need, the peace
11 of mind, it's worth the effort.

12 I would urge the approval of the GRC so that
13 there are no necessary -- unnecessary delays, and most
14 probably unprecedented costs. Thanks very much,
15 appreciate the opportunity to speak.

16 ALJ LARSEN: All right. Thank you.

17 Operator, next caller.

18 (No response.)

19 ALJ LARSEN: Operator, do we have another
20 caller on the -- on the line?

21 THE OPERATOR: Thank you. Our next speaker is
22 Sue Raymond (sic).

23 Your line is open, and please spell your name.

24 STATEMENT OF SPEAKER LAYMAN

25 Do you mean Sue Layman? S-u-e L, as in Larry,

1 a-y-m-a-n, Bakersfield.

2 With the exception of the gentleman who just
3 went before me, who I think is completely wrong in his
4 statement, everyone that spoke has had very good, very
5 solid, very accurate reasons why this should not be
6 done. I think it's a matter of extremely poor business
7 management with PG&E, a lot of political influence.
8 But, the amount of money asked for is beyond reasonable,
9 saying that some of it's going to be used for clean
10 energy expansion, which is a very broad, undefined term.
11 Clean energy, green energy has been so abused. We have
12 fields and fields of solar panels being -- sitting
13 there, and they're not being used, and they're having to
14 be thrown away, because they aren't recycled. They
15 can't be recycled. People who have the solar panels on
16 their -- on their roofs are very sorry, many of them,
17 because what it takes to clean them and repair them and
18 all of that wipes out any improvements in their bills.
19 The gentleman who lives next door to the left has just
20 been very sorry about that. The lady who lives to the
21 right has the tankless water heater, and yet, if
22 electricity goes out or whatever, it doesn't work; it
23 doesn't heat the water. So the clean energy things are
24 not being used properly. The windmills are killing the
25 birds, you know, burning the ground. Again --

1 (Timer notification.)

2 SPEAKER LAYMAN: -- when those things run out
3 of their lifetime, they're -- you can't just -- destroy
4 them, you can't recycle them.

5 We've got to do a better job in California of
6 managing our resources, managing our utilities, and
7 helping the people. My bill has gone up almost a
8 hundred percent in the past year, while my usage has
9 gone down; and it's almost unobtainable to make a
10 payment, because I also am on fixed energy.

11 So I hope that the CPUC commissioners will
12 really seriously read and listen to all of this.
13 Unfortunately, I think all the decisions have already
14 been made, and are forgone conclusions, and this is just
15 an exercise in futility for us; but, I certainly hope
16 not. And thank you for allowing me to speak.

17 ALJ LARSEN: Well, I can say we certainly have
18 not made any decisions, yet. There's a long ways to go
19 in this proceeding, and we thank you for your time and
20 your comment.

21 Next -- next caller, please.

22 THE OPERATOR: Thank you. The next speaker is
23 Sherie Ann Rose (sic).

24 Your line is open, and please spell your name.

25 ///

1 STATEMENT OF SPEAKERS SHERIE and ROSE

2 My name is Sherie, S-h-e-r-i-e, and my mom
3 is -- this is mother and daughter. My mom is Rose,
4 R-o-s-e.

5 SPEAKER ROSE: Hello.

6 ALJ LARSEN: Yes, go ahead.

7 SPEAKER SHERIE: Yes. Thank you. So a -- a
8 couple of years ago, it started happening more and more
9 and more of our electricity. We're in the Bay Area
10 here, in -- in Silicon valley. I want to be kind of
11 specific a little bit here. And my mom is in her 80s.
12 She's lived here all her life; so have I. And what
13 we're experiencing here is more outages, a lot; and it's
14 very concerning. And so our bill is going up, and there
15 was one time, in particular, a couple years ago, our
16 electricity went out, and was out for three days. And
17 in those three days, we were so stressed. I had
18 realization afterwards like the stress that we went
19 through. We lost food. No PG&E person representative
20 ever called, never came to our house, nothing. So the
21 customer service was like out the door. This is
22 critical. I had to call up after like weeks later, and
23 it came to realization that I think I need to call,
24 because maybe we could have gotten reimbursed. Nothing;
25 it was too late. So -- and then our bill, you know,

1 keeps going up higher and higher and higher. I know you
2 keep hearing that. And also, keep in mind, the -- I
3 want to jump backwards here. The gentleman that was
4 saying that it -- something about it's going to be good
5 for -- no, it's not. I disagree with him.

6 (Timer notification.)

7 SPEAKER SHERIE: -- have to speak out. And
8 that's it. I hope it doesn't -- I hope the bills -- our
9 bills go lower, down, because it has to. It's getting
10 really insane and ridiculous.

11 And I'm also very curious. How much is this
12 connected to the big ugly bill? I wonder. I'm
13 wondering. So that's that. Thank you very much.

14 SPEAKER ROSE: Okay. I want to --

15 SPEAKER SHERIE: One more thing; my mom has one
16 more thing.

17 SPEAKER ROSE: I want to close it out. I just
18 want to say one last thing, hopefully.

19 In the Bay Area here, I drive when -- I see
20 buildings going up everywhere, everywhere. Now, doesn't
21 that bring more revenue for the city? Yes. But, you
22 know, our bills still keep going up. And my bill is
23 over \$200.

24 SPEAKER SHERIE: And we're -- we're on a fixed
25 income, too. We're both seniors.

1 ALJ LARSEN: Okay.

2 SPEAKER ROSE: So it's over \$200, and I tell my
3 daughter "We -- we hardly use the TV. We shut the
4 lights off here and there, everywhere."

5 SPEAKER SHERIE: And also, my -- living here
6 with my mom --

7 ALJ LARSEN: So caller --

8 (Crosstalk.)

9 SPEAKER SHERIE: -- turn the lights off. Thank
10 you very much. Thank you.

11 SPEAKER ROSE: Thank you, Judge --

12 ALJ LARSEN: Okay.

13 SPEAKER ROSE: -- for allowing us to --

14 ALJ LARSEN: Okay. Thank you.

15 Operator, next caller, please.

16 THE OPERATOR: Thank you. The next speaker is
17 Melody Royal.

18 Your line is open, and please spell your name.

19 STATEMENT OF SPEAKER ROYAL

20 Hello, and thank you. My name is Melody Royal,
21 M-e-l-o-d-y R-o-y-a-l.

22 Thank you for this opportunity. Yes, it's
23 amazing of record-smashing profits; holy cow. 86
24 million was distributed to shareholders. The proposed
25 rate increase would provide an estimate 11.3 return for

1 investors. Why don't we take the money off of their
2 pockets rather than ours? I say maybe they don't
3 make -- they make two percent next year. I think that
4 would be your money.

5 To be just and reasonable, the rates have to
6 stay the same in 2027. I ask you, do not -- I beg of
7 you, please do not engage with lobbyists. Remember why
8 you have this position, and remember your integrity.
9 It's there. And don't think about the shareholders.
10 Thank you.

11 ALJ LARSEN: All right. Thank you for your
12 comment.

13 Next caller, please.

14 THE OPERATOR: Thank you. Our next comment
15 comes from Suresh Bazaj.

16 Your line is open, and if you could please
17 spell your name.

18 STATEMENT OF SPEAKER BAZAJ

19 Hi. Thank you. And this is Suresh Bazaj.
20 I'll spell it. S, as in Sam, u-r-e-s-h, last name
21 Bazaj, B as in Bob, a-z, as in zebra, a-j. I live in
22 Fremont.

23 For more -- for more than a year, PG&E's view
24 has been promising that the rates will go down. They
25 have specific demand increases, especially for new data

1 centers; yet, here we are, PG&E asking for more than
2 15 percent increase from already insane high rates. It
3 seems like a case of white lie; complete disconnect
4 between the PR messaging and the CPUC filing. There's
5 absolutely no reason, no justification for this insane
6 rate increase. Thank you.

7 ALJ LARSEN: Thanks for your time and your
8 comment.

9 Next caller, please.

10 (No response.)

11 ALJ LARSEN: Operator?

12 THE OPERATOR: Thank you. Our next speaker is
13 Isaac Haney-Owens.

14 Your line is open, and please spell your name.

15 STATEMENT OF SPEAKER HANEY-OWENS

16 My name Isaac, I-s-a-a-c, last name H-a-n-e-y
17 hyphen O-w-e-n-s.

18 I'm calling because I'm the low-income PG&E
19 customer who -- who can get scared every time I hear on
20 the news that there's going to be a -- that PG&E's
21 asking for a rate increase. I get scared, wondering if
22 my bill is going to get to the point where I can't
23 afford it. And I'm on one of PG&E's programs for
24 low-income people, and it's still -- my bill is still
25 high. And I don't even use things -- I don't even use

1 things like -- like high-powered things like -- like
2 the -- the things that eat a lot of power in my space.
3 I don't. So I don't know why my bill has to be so high.

4 And -- and as we all know, that -- that PGE's
5 likely to get this rate increase, and if they -- and if
6 they do get this rate increase, I would like it to be
7 set up so -- so it's based on income of what -- how much
8 money the customers make so that the customers do -- for
9 low-income pay less in rate increase -- pay less in the
10 rate increase than the wealthier customers.

11 And I feel that -- that all of these projects
12 that PG&E wants to fund they should have the rate --
13 they've had a -- they should have the -- the
14 shareholders pay for it, because they're the ones who
15 should really be paying for it, instead of benefiting
16 from us low-income individuals that have to pay these
17 higher rates. The shareholders should have to pay for
18 these -- for these -- these projects that PG&E wants --
19 wants to do. Thank you.

20 ALJ LARSEN: Thank you for your time and your
21 comment.

22 Operator, next caller, please.

23 THE OPERATOR: Thank you. The next comment
24 comes from Liz Haemmel.

25 Your line is open, and please spell your name.

1 STATEMENT OF SPEAKER HAEMMEL

2 Hi. Thank you for taking my call. It's --
3 L-i-z is the first name. The last name is H-a-e-m, like
4 Mary, M, like Mary, e-l.

5 I agree with all the previous callers, except
6 the man from Amador County. I just want to tell you I
7 lived in a private mobile home park with the woman who
8 owned the mobile home. The people there did not allow
9 residents to have solar on their roofs. Her electric
10 bill -- she had a running electric tab. I don't know;
11 it was probably almost \$1000 a month. And she was in
12 her 80s, and she really didn't have the money to pay
13 that.

14 And so it's just not right, and I don't want to
15 see this increase that they're talking about. And
16 that's it. Thank you.

17 ALJ LARSEN: Okay. Thanks for your time and
18 your comment.

19 Operator, next caller.

20 THE OPERATOR: Thank you. The next comment
21 comes from Mark Vasiah (sic).

22 Your line is open, and please spell your name.

23 STATEMENT OF SPEAKER RASIAH

24 Hello. It's Mark Rasiah.

25 ALJ LARSEN: Spell your name.

1 SPEAKER RASIAH: R-a -- M-a-r-k R-a-s-i-a-h.

2 ALJ LARSEN: Okay. Thank you. Go ahead.

3 SPEAKER RASIAH: Good evening, Commissioners.
4 My name is Mark Rasiah from San Ramon.

5 And when I went through the agenda bill this
6 evening, I was astounded to see that there had been --
7 expense request was about a million and a half.
8 \$1.4 billion was being requested.

9 And I was wondering, has there been any
10 analysis done to find out how much of a person's
11 disposable income is spent on energy from PG&E, over the
12 10 -- last 10 years, for example, to see the real impact
13 it has on consumers?

14 Just as an example, I filed a claim with PG&E
15 for loss of service, and the claims investigator came
16 back to me saying that they couldn't find the crew that
17 worked on that particular street at that time. They had
18 no clue who it was. So that was just incompetence.

19 And then I have a monthly average budgeted
20 amount that they sent me, or they used to charge me,
21 which is fine, and that helped me plan my budget. But,
22 now they've changed that, and you get a different
23 budgeted amount each month, which shows you that they
24 have somebody else working behind the scene on the admin
25 side who doesn't really get the idea of a budget and the

1 advantage of having a fixed amount each month.

2 So these are little examples of inefficiencies
3 that I see happening at PG&E, and here's -- here's a
4 request for admin expenses of over a billion point --
5 \$1.3 billion. And in a deeply blue progressive state
6 like California, I can understand the need to tax and
7 spend. But, this must be a good time for --

8 (Timer notification.)

9 SPEAKER RASIAH: -- management to evaluate the
10 efficiency of the services provided by PG&E admin staff.
11 And with that being said, I'll take this off-line.
12 Thank you.]

13 ALJ LARSEN: Okay, sir. That's a very good
14 question; and I won't try to answer it, but I'll direct
15 you to the -- the fact sheet which is on the screen, or
16 it's www.cpuc.ca.gov/pph/.

17 And it has links to information about
18 affordability metrics that do try to track the impact on
19 customers throughout the service area. So you might
20 find that helpful. All right. Again, thanks for the
21 comment.

22 Next caller, please?

23 THE OPERATOR: Thank you. The next speaker is
24 Ruscal.

25 Your line is open, and please spell your name.

1 STATEMENT OF SPEAKER CAYANGYAN

2 My name is Ruscal, R-u-s-c-a-l, last name
3 Cayangyan, C-a-y-a-n-g-y-a-n. I'm speaking as a former
4 elected official who proudly represented the City of
5 Vallejo, its 120,000 residents. I'm also speaking as a
6 former California Assembly District 14 delegate, and a
7 former delegate of U.S. Senator Bernie Sanders.

8 As a longtime California resident and PG&E
9 customer, we're in an affordability crisis in this
10 state. If you care about our state, if you care about
11 affordability, I respectfully request this Commission
12 vote no on allowing PG&E another rate increase.

13 We cannot afford another rate increase. PG&E
14 has received six rate increases in the past year; yet
15 last year, they -- PG&E has brought in \$2.4 billion
16 profit, so I respectfully request that the Commission
17 oppose any new rate increases for PG&E now and into the
18 future. We need a moratorium on rate increases, and we
19 need to audit PG&E.

20 Thank you for your time.

21 ALJ LARSEN: Thank you for your time and
22 comment.

23 Operator, next caller, please.

24 THE OPERATOR: Thank you. The next speaker is
25 Shannon Bolt.

1 Your line is open, and please spell your name.

2 STATEMENT OF SPEAKER BOLT

3 Yes. My name is Shannon Bolt, spelled
4 S-h-a-n-n-o-n B-o-l-t, like a lightning bolt. I'm a
5 resident of San Francisco, and I'm also a participant in
6 the Ohm program, which encourages PG&E customers to save
7 energy.

8 And it's been a very illuminating experience
9 because I'm actually able to see the discrepancies
10 between when we are -- our regular use of electricity
11 and when we are trying to save electricity by literally
12 turning off everything in our home.

13 And we've had multiple reportage discrepancies
14 with what PG&E reports to Ohm; and I don't bother to
15 bring this up with PG&E because when I have done that in
16 the past, they just claim to do an investigation and
17 then tell me that everything is fine, so I'm not sure
18 what benefits the billing questions phone number you're
19 offering is for because PG&E does not care.

20 PG&E also provides terrible services. My
21 sister in El Cerrito, who has a fully electrified home,
22 has been left without power overnight for her and her
23 three small children and their animals, and they have
24 been without heat and hot water as a result of having a
25 fully electrified home.

1 Furthermore, my OhmHour actually compliments my
2 partner and myself about how little energy we use; and
3 yet in the winter, our -- when we use heat in
4 San Francisco, our bills soar over \$400 routinely for
5 the two of us, which is more than when I had four
6 people -- four roommates living in the same unit.

7 As renters, we cannot increase our energy
8 efficiency any more. We do everything we can already.
9 I actually live away from home about 85 percent of
10 nights; so really, it's like one person living in our
11 home, because I live in my clients' homes for the
12 majority of the year, and I use their power to do things
13 like charge my laptop. We don't have a TV --

14 (Timer notification.)

15 SPEAKER BOLT: -- we don't have any other
16 excess electronics, so -- and we have -- and we have
17 Energy Star appliances, so it's completely confusing
18 why, when they're reporting record profits -- and it --
19 and it also doesn't make any sense that they're claiming
20 to spend these things on investments because that's not
21 actually what the term "profit" means.

22 I'm a small business owner. Basic accounting
23 means investments that are expenses, and those are taken
24 out of profits. So profits is actually what they're not
25 investing in anything, and the profits that they

1 reported in 2024 would easily cover the expenditure
2 increases that they have estimated for future years.

3 So I agree rate increases are unconscionable;
4 they're overly unsustainable; and if the CPUC wants to
5 maintain any semblance of independence and not be in the
6 pocket of PG&E, they must, must deny these rate
7 increases.

8 Thank you so much for your time.

9 ALJ LARSEN: All right. Thank you for your
10 time and comment.

11 Operator, next caller, please.

12 THE OPERATOR: Thank you. The next comment
13 comes from Emma Sturm.

14 Your line is open, and please spell your name.

15 STATEMENT OF SPEAKER STURM

16 Hi, there. My name is Emma Sturm, E-m-m-a
17 S-t-u-r-m. I'm a lifelong resident of California and
18 current resident of San Luis Obispo County in a rural
19 area.

20 As a lot of other people have said tonight, I
21 am also very concerned about a potential rate increase.
22 I see that they are asking for it to operate, maintain,
23 and improve its electric and gas system, critical
24 upgrades, yada, yada, yada.

25 As others, I am very concerned about any

1 accountability, given that like where are the funds
2 actually going towards upgrades given that PG&E has a
3 record of burning down towns, killing people, losing
4 lawsuits proving that they have burned down towns and
5 killed people?

6 And it seems like the accountability has not
7 been there. It seems like they have only pushed that
8 expense of losing those lawsuits onto the taxpayers and
9 the customers.

10 As with other people, I am very concerned about
11 a \$2.47 billion profit, breaking the profit year before
12 that, setting records each year for making so much
13 profit. I will gladly go on record saying I think PG&E
14 is one of the least ethical companies that has maybe
15 ever existed in the United States, and I think that's
16 really saying something.

17 I'm very concerned about fixed-income residents
18 as well. I also live in an apartment. As many others
19 have said, I can only reduce my usage so much. I can
20 only reduce cooking on my electric stove making food for
21 myself, heating my apartment to a liveable temperature
22 that meets Code and is safe for me to live in.

23 So yeah, I just want to voice my opposition.
24 I'm also glad that I showed up today, as I wasn't even
25 thinking about PG&E funding potential data centers as

1 well. I am very staunchly opposed to that as well.

2 Thank you for your time and for taking my
3 comment today; and once again, I would just like to
4 voice my opposition --

5 (Timer notification.)

6 SPEAKER STURM: -- to any rate increase. Thank
7 you.

8 ALJ LARSEN: All right. Thank you for your
9 time and your comment.

10 Operator, next caller, please.

11 THE OPERATOR: Thank you. The next comment
12 comes from Kelly Loehrer.

13 Your line is open, and please spell your name.

14 STATEMENT OF SPEAKER LOEHRER

15 K-e-l-l-y L-o-e-h-r-e-r.

16 So I agree with most of the people that have
17 spoken before me. So PG&E is wanting the ratepayers to
18 pay for all of the upgrades while PG&E and their
19 stockholders receive all the benefits. I just think
20 that is ridiculous.

21 If you take their profits -- they've been
22 profiting over \$2 billion each year, and it keeps
23 increasing. If they want to spend half of their profits
24 each year, that would pay for what they're wanting to
25 do, and then guess what? They are actually doing

1 something to earn that money that they're collecting
2 from all of us poor people.

3 You want all of us who are barely making it,
4 barely surviving and living paycheck to paycheck -- we
5 don't get a raise of 3 percent every year. We don't get
6 a raise of 6 percent every year.

7 PG&E has murdered people and gotten away with
8 it. They aren't taking care of their lines like they're
9 supposed to, and yet you want us ratepayers to pay for
10 their bad. That's not okay, and you're -- the Utility
11 Commission should be ashamed that you would continue to
12 allow PG&E to raise their rates like this.

13 You're supposed to be for the public. You're
14 supposed to be for us, not for these corporations that
15 are bringing in billions and billions of dollars, and
16 only for the rich.

17 If you guys continue to do that, then I do
18 agree that the Commission needs to go; and PG&E, I think
19 still needs to go, but we should not be paying for all
20 the upgrades while they're raking in all the profits.

21 Thank you very much.

22 ALJ LARSEN: Thank you for your time and your
23 comments.

24 Operator, next caller, please.

25 THE OPERATOR: Thank you.

1 The next speaker is Tom Lundahl.

2 Your line is open, and please spell your name.

3 STATEMENT OF SPEAKER LUNDAHL

4 It's T-o-m L-u-n-d-a-h-l.

5 I spent a third of my life -- I thank you guys
6 for letting me speak. I spent a third of my life with
7 the company. No, you guys cannot give them another rate
8 increase. You've given them rate increases to do
9 nothing but pilfer the money.

10 I live up here in Chico; and ever since the
11 Paradise -- and there's still people up there waiting
12 for their money; so with the profits, they could clean
13 all that part up, but -- there's a cogen over at
14 Dullivan (phonetic).

15 I challenge the CPUC gentlemen and you, your
16 Honor, to go out. Get out of Sacramento, come up here.
17 Go look at Paradise after six years, see what they're
18 doing in Greenville. They are working contractors. We
19 have a -- in -- in the City of Chico, there's this C&C
20 utility company that has set up shop here.

21 There is no more emergencies up here; so as far
22 as the contractor for PG&E, they should be already gone;
23 and the rates that you gave to them, that's what it's
24 paying for. There's cogens. PG&E will not run the
25 cogen over the Dullivan state-of-the-art ran by natural

1 gas.

2 They have biofuel in Anderson, and they have
3 shut it down, basically.

4 (Timer notification.)

5 SPEAKER LUNDAHL: And that's what I'm
6 challenging the CPUC, to go out and see these places and
7 see what -- what they're actually doing. They're --
8 they have built another workforce inside a workforce;
9 and in the contract, IEW, as far as I can remember,
10 contractors are only supposed to get a quarter of our
11 work.

12 And so these guys are working down here on
13 Saturdays and Sundays at double-time pay. So there's no
14 reason for the ratepayers to pay for any of that type of
15 stuff, and the CPUC needs to look at that and the
16 pyramid -- I went through two bankruptcies, and that's
17 exactly what happened.

18 They just grow, the management, management.
19 They have a senior vice president, they have a vice
20 president, they have an assistant vice president, and
21 then they bring in all these other --

22 ALJ LARSEN: Sir, I think your --

23 SPEAKER LUNDAHL: Anyway, just a few little
24 things to look at to stop the rates. Do not do it,
25 please.

1 ALJ LARSEN: All right. Thank you for your
2 comment.

3 All right. Next caller, please.

4 THE OPERATOR: Thank you. The next speaker is
5 MaryAnn Dueberry. Your line is open and please spell
6 your name.

7 STATEMENT OF SPEAKER DUEBERRY

8 Last name is Dueberry, D-u-e-b-e-r-r-y, like a
9 book due at the library.

10 I opted out of the smart meters, and so I was
11 paying, supposedly, a \$10 rate each month for someone to
12 come out and check my meter; but evidently that's not
13 happening. I have someone checking my -- I don't know
14 if they check my meter or not.

15 My bill goes up and down each month; because
16 when I first contacted PG&E, I asked them if they were
17 charging me -- cost-averaging my rate with my
18 neighborhood, and they told me no.

19 Because I was working at the time, and -- and
20 nobody -- and nobody was here. So now that I'm home and
21 they're still supposedly -- I called again and they tell
22 me they are cost-averaging. My bill one month might be
23 \$200; the next month, it's 6 or 700, so I can't depend
24 on what my bill is going to be.

25 Nobody is able to tell me why that changed, and

1 I don't get a monthly bill, and they're doing something
2 each month. And during the winter, I was leaving my
3 heater off. I'm sitting in the house with robes and
4 blankets around me, and my bill is still sky high.

5 I do not think that you should increase the
6 rates. They have not done what they were supposed to do
7 already with any of the money they have received.

8 There's nothing been done with the money that
9 they requested for all of the other rate increases, so I
10 don't know how you are continuing to increase their
11 rates. Somebody is in somebody's pocket.

12 ALJ LARSEN: All right. Thank you for your
13 time and your comment. We appreciate it.

14 Next caller, please.

15 THE OPERATOR: Thank you. The next speaker is
16 Susan Schneider of Sacramento.

17 Your line is open, and please spell your name.

18 STATEMENT OF SPEAKER SCHNEIDER

19 Yes, hello. My name is Susan Schneider,
20 S-c-h-n-e-i-d-e-r. I'm in Sacramento, California; and
21 I'm calling, actually, as one of the rare customers
22 talking about gas.

23 Our gas rates have been going up over the
24 decades. Ever since they did the big bankruptcy
25 reorganization in 2004, I've watched our rates go up

1 higher and higher; and it frustrates me that we're going
2 to be paying up to 10 percent more before the end of the
3 decade in 2030, and yet I was just reviewing basic
4 information on -- on the internet about all these
5 ridiculous profits and absolutely ridiculous salaries
6 and stock payouts to the top CEO, Ms. Poppe, of PG&E,
7 and her top four or five executives.

8 You know, most of us living in the community
9 are on either fixed incomes, retired, or living on close
10 budgets; and with all the other utility increases --
11 water, garbage, electrical -- even SMUD has raised their
12 rates -- it just seems uncanny that they would not be
13 able to find out of shareholders' profits enough money
14 to cover some of these improvement costs.

15 And we haven't seen much improvement costs in
16 Sacramento for the gas issues. They've had to repair
17 some pipes because they were falling apart and you could
18 smell gas; and then they didn't come back and finish the
19 job and close up the area, the concrete area, and finish
20 up the lawn that they tore up in our yard.

21 So this is -- you know, to me it's just
22 absolutely appalling to ask for these customers, both
23 electrical and gas, to pay these rate increases when
24 they're still receiving record, record salaries, record
25 stock payouts.

1 Absolutely appalling, and I really hope that
2 the CPCU (sic) and your Honor will look at these issues.
3 You have -- obviously, the majority of people are
4 calling against this rate increase.

5 (Timer notification.)

6 SPEAKER SCHNEIDER: Thank you. Have a good
7 evening.]

8 ALJ LARSEN: Thank you. We -- we will look at
9 everything very carefully. Thanks for your time and
10 your comment.

11 Next caller -- well, we're going to take a
12 short break. We're off the record.

13 (Recess.)

14 ALJ LARSEN: All right. We're back on the
15 record.

16 Operator, next caller, please.

17 THE OPERATOR: One moment, sir. Thank you. We
18 are back.

19 The next speaker is Padma.

20 Your line is open, and if you could please
21 spell your name.

22 STATEMENT OF SPEAKER TABDLI

23 Hi. My name is Padma Tabdli, P-a-d-m-a
24 T-a-b-d-l-i. Thanks for taking the call.

25 Next to breathing air and water, electricity

1 has become a basic commodity. We need it; can't imagine
2 life without electricity.

3 But, having said that, and more of the new
4 homes that are being constructed, are being only to
5 fixed house, and all electricity dependency. For the
6 end consumers, I don't have a choice to choose between
7 the electricity suppliers. My phone -- like the
8 telephone company, I can choose any cell phone company I
9 want. There are a bunch of -- bunch of major players;
10 but, there's no such choice for electricity or gas.
11 PG&E is providing electricity to my home, the only
12 provider, period; so I don't have a choice. When I
13 don't have a choice, being a basic commodity, I expect
14 the state to control the prices within -- make it based
15 on the occupancy, legal occupancy in a given place, and
16 make it fix the price, because this is a basic
17 commodity. You can't pull the plug, especially when
18 there's a --

19 (Timer notification.)

20 SPEAKER TABDLI: They think they're
21 disconnected automatically. Right? They shut down. We
22 just stand it, people in the city.

23 I don't think approving a pray -- price
24 increase is going to solve the problem, either.
25 Historically, I never seen even one CPUC declining

1 PG&E's rate increase; not once. It basically means
2 you're favoring a private -- private company, which is
3 making profits. Are they taking care of the citizens?
4 CPUC is supposed to take care of the citizens, I
5 believe; so, if not, I correct my appunction.

6 I want to -- you take a look at it at the point
7 of it is a basic commodity which humans are surviving
8 on, and people that's considering them from Social
9 Security in order to increase the base income. But, the
10 prices are going up every year, five times in 2015 --
11 I'm sorry, 2025, alone. It's a lot of increase. The
12 CPUC should actually subsidize, cut down the prices for
13 residents, and make it fixed price rather than letting
14 them be like the stock market. Right? We don't have a
15 choice to choose, like I mentioned. We don't have a
16 choice to choose our products.

17 Thank you for taking the comment.

18 ALJ LARSEN: Yeah. Thank you for your time and
19 your comment. I think there's a flat rate for some
20 customers. I'll let you know that, and you can look up
21 more information on that. But, thanks for your comment.

22 Next caller, please.

23 THE OPERATOR: Thank you. The next caller is
24 Cynthia Fitzgerald.

25 Your line is open, and please spell your name.

1 (No response.)

2 THE OPERATOR: Ms. Fitzgerald, could you check
3 your mute feature?

4 STATEMENT OF SPEAKER FITZGERALD

5 Yes. Can you hear me now?

6 THE OPERATOR: Yes.

7 SPEAKER FITZGERALD: Great. My name is Cynthia
8 Fitzgerald, C-y-n-t-h-i-a. Fitzgerald is
9 F-i-t-z-g-e-r-a-l-d. I'm calling from Scotts Valley,
10 California, in Santa Cruz County.

11 I and my children, and your homes, have all
12 lost power we -- currently; and yet, like everyone else,
13 we've experienced the challenges of trying to cover the
14 costs of our increasing bills. I highly endorse the
15 comments of men -- all of the previous callers, with the
16 exception of one, who's been mentioned. I understand
17 that's his viewpoint; but, as you hear, it's certainly
18 not the viewpoint of the majority of us. And I
19 encourage the commissioners that's here to consider
20 being ground breakers, and hear the deep concerns, and
21 act with compassion, after listening to all of us, and
22 deny the request for a rate increase. As you've heard,
23 we currently -- people who are disabled, people who are
24 on fixed incomes, and our seniors are increasingly at
25 risk in their homes and apartments because they're

1 unable to cover these costs. People are --

2 (Timer notification.)

3 SPEAKER FITZGERALD: -- and without opportunity
4 to even buy food, at times, so that they can stay warm
5 in our winters.

6 Please consider passing the cost of their
7 errors to the shareholders rather than to the
8 ratepayers. Again, we ask for transparency. Please
9 publish your responses to the concerns that have been
10 raised this evening, and vote no. Thank you so much.

11 ALJ LARSEN: Thank you for your
12 (indecipherable) comment.

13 Operator, next caller, please.

14 THE OPERATOR: Thank you. The next speaker is
15 Christine Moyer.

16 Your line is open, and please spell your name.

17 STATEMENT OF SPEAKER MOYER

18 Hi. My name is Christine Moyer, and
19 C-h-r-i-s-t-i-n-e, and my last name is Moyer, M-o-y-e-r.
20 And I am from Paradise, California.

21 And I strongly oppose the CPUC raising our
22 rates, especially here in Paradise, California. I mean
23 I'm not only speaking for myself. I'm speaking for
24 thousands of people, because Paradise was a senior
25 community, and the majority of the people who are on

1 fixed incomes here in Paradise, and that was even way
2 before the Camp Fire happened. Now, you guys -- I mean
3 you've raised rates pretty much every single year, and
4 you guys are making record profits.

5 And, you know, I was a nurse in the hospital
6 before the --

7 (Timer notification.)

8 SPEAKER MOYER: Now, I haven't even spoke for
9 three minutes. That couldn't even be the dinging. Can
10 I still say what I want to say or --

11 ALJ LARSEN: If -- if you could wrap up. We
12 are -- we are shortening the time to fit everybody in.

13 SPEAKER MOYER: Okay. Okay. Well, then, I
14 mean I've been waiting on hold for like two hours
15 already almost. But in any event --

16 (Crosstalk.)

17 SPEAKER MOYER: So what I want to say is that
18 it's very wrong, because the people are still in dire
19 straits here. I mean PG&E just has no idea what they've
20 done to Paradise, California. And I don't care what
21 people say here. Some of us in here will say that. The
22 CPUC people need to come here to Paradise, and see how
23 people are really suffering and living in tiny little
24 campers. I mean our -- our fire was -- the three fires
25 was people from 10 years still not seeing it. You guys

1 raised the rates. I mean seniors have to freeze in the
2 wintertime and roast in the summer, because they can't
3 put on their air conditioning, they can't put on their
4 heater. I mean they have to choose between food or to
5 have their medication. A lot of people don't drive,
6 they can't get to places. And the people that are on
7 the CARE program, you know, that -- that's, you know,
8 just a very tiny amount, and the people that are on like
9 the medical baseline, the people that have to have
10 oxygen on all the time, and --

11 (Timer notification.)

12 SPEAKER MOYER: -- PG&E has done this to us,
13 and especially think that they are not going to have
14 compassion and empathy for the people here that are
15 gravely suffering because --

16 (Timer notification.)

17 SPEAKER MOYER: -- are 30 percent.

18 And Bill Johnson -- what is it? Yeah. Bill
19 Johnson, he was the CEO. Let me just say this: He was
20 the CEO, and he pled guilty at the time of the fire, and
21 he pled guilty to all these counts of -- of involuntary
22 manslaughter. But, you know, nobody from PG&E, none of
23 the executives or anybody, had to go to jail. And for
24 some reason, I just feel that we're being -- like you
25 guys want -- especially our -- the -- all the fires -- I

1 mean I'm not only speaking for Paradise. I'm talking
2 the Tubbs Fire, the Butte Fire, down south. And it's
3 just -- it really is ludicrous and unethical that you
4 guys want to raise rates, especially for a town that --
5 that PG&E burned to the ground. It was their
6 negligence. Nobody asked us to do this. My only family
7 member here in Paradise, California was my beloved
8 mother. She was killed in a car accident before the
9 fire. Her house burned down, too. So I'm dealing with
10 two homes burning down, and all the stuff that goes
11 on --

12 (Timer notification.)

13 SPEAKER MOYER: -- and it's just wrong that
14 PG&E makes their record profits in '23. I don't -- I
15 think it's like 2.24 billion, in '24, 2.7 billion.

16 And I just would like to know -- I'm a baby
17 boomer. I don't know what era the CEOs of PG&E are, but
18 I'm a baby boomer, and I grew up in a time to where
19 people had empathy and sympathy for people, and they
20 lived by the Golden Rule, and I would just like to say
21 that our governor, which is a shareholder, Justice
22 Montali, and all these people that seem to be
23 discriminating against our three fires, because they --

24 ALJ LARSEN: Okay.

25 SPEAKER MOYER: -- don't want to include us,

1 it's just not right. And then you guys want to raise
2 rates, and take food from elderly people.

3 One last thing, and I'll let you go.

4 ALJ LARSEN: Caller, sorry.

5 SPEAKER MOYER: How would you guys feel if
6 these were your parents or your grandparents, and you
7 were doing this to them, that they had to choose between
8 if they could have warmth or have to eat. You know,
9 people ought to put the shoe --

10 ALJ LARSEN: Okay.

11 SPEAKER MOYER: -- on the other foot for a
12 minute, and see what it's like to --

13 ALJ LARSEN: I really --

14 (Crosstalk.)

15 ALJ LARSEN: Ma'am, I really do understand, but
16 we've got to go to the next caller.

17 Operator, next caller, please. Sorry.

18 THE OPERATOR: Thank you. Thank you. The next
19 speaker is Avi (sic).

20 Your line is open, and please spell your name.

21 STATEMENT OF SPEAKER ABBEY

22 Is that me?

23 THE OPERATOR: Yes, ma'am.

24 ALJ LARSEN: Yes, please go ahead.

25 SPEAKER ABBEY: It's Abbey. It's A-b-b-e-y,

1 not Ari.

2 Okay. I am calling -- I just want to reiterate
3 basically everything -- well, the majority of things
4 that people have been saying about record profits for
5 shareholders, which is disgusting, and basically that
6 we're bailing out the -- the -- the consumers are
7 bailing PG&E out for their -- we're all sure they're all
8 guilty of -- by killing people in fires and everything.
9 And it's really strange to me that they're currently
10 running ads about dropping rates while they're asking
11 for an increase. That's disgusting as all get-out.

12 But, I'm going to move on to what our
13 neighborhood is dealing with. In the past few months,
14 very illegal -- bordering on illegal behavior, at the
15 very least, terrible customer service, lying from PG&E.
16 And this was within the past couple of months.
17 Violating their own policies, and --

18 (Timer notification.)

19 SPEAKER ABBEY: -- basically they're upgrading
20 telephone poles on our -- on our alley, and they've cut
21 our electric off in the middle of a heat wave, with no
22 prior notice at all. And they -- when I call and I say,
23 "Hey, you guys knew you were going to replace these
24 poles, and gave us no notice, and then you act --

25 (Timer notification.)

1 SPEAKER ABBEY: -- like you don't know what's
2 going on, they can claim it was an emergency. And I
3 said, "We have pictures of this. They've done it twice
4 already." No notification, the -- PG&E has a policy --
5 (Timer notification.)

6 SPEAKER ABBEY: -- that requires three days --
7 three days' notification or \$30 to the customers, which
8 is not enough. But, they don't even want to give that,
9 and you have to call for that. Because they lie to us
10 when we call them. They lie to us, and say, "No, that
11 was an emergency." And we say, "Excuse me. We have
12 pictures of you. I talked to the people working on the
13 telephone poles. They were -- contacted you ahead of
14 time, but you can't even notify the residents of this,
15 and you just shut our electric off during 100-degree
16 temperature." This has happened twice, it's going to
17 happen again, and we're just going to keep documenting,
18 and we're going to keep documenting the lies when we
19 call in and we're told that it is an emergency. But, we
20 have pictures of telephone poles that are snapped in
21 half. We're pissed. It's not okay.

22 Also, PG&E broke down my neighbor's gate to get
23 supposedly a gas leak, jackhammered --

24 (Timer notification.)

25 SPEAKER ABBEY: -- off the corner of her

1 apartment, never came back --

2 (Crosstalk.)

3 SPEAKER ABBEY: Never came back to fix the
4 gate. She's still trying to get them back here. And
5 there was another entrance, they never had to break down
6 the gate; but, they decided to do it, anyway, and then
7 make excuses.

8 (Crosstalk.)

9 SPEAKER ABBEY: Excuses, and they don't make
10 good on their --

11 ALJ LARSEN: Okay. Ma'am, can you put that
12 information in writing in the comments, either in the
13 comment line or emailing the Public Advisor that's
14 on the -- the information is on the screen. Do you see
15 that information? Hello?

16 SPEAKER ABBEY: Yes. I'm on the phone. I'm
17 not looking at the -- I don't have a screen to look at.

18 ALJ LARSEN: Oh, okay. It's -- it's
19 public.advisor@cpuc.ca.gov, because we -- to get the
20 details of your complaint. We would appreciate that.
21 Okay. You can also go --

22 (Crosstalk.)

23 ALJ LARSEN: You can also go on and make a
24 public comment. So please put that in writing. Thank
25 you.

1 All right. Operator, next caller.

2 THE OPERATOR: Thank you. The next comment
3 comes from Susan Box (sic).

4 Your line is open, and please spell your name.
5 Susan Box (sic), your line is open.

6 STATEMENT OF SPEAKER BOX

7 Are you saying, "Stacy Box"?

8 THE OPERATOR: Yes.

9 SPEAKER BOX: Okay. Hi. My name is spelled
10 S-t-a-c-y, last name is B-o-x.

11 And I'm -- my comments are just about like
12 everybody else's, record profits and -- and -- and
13 just -- just money grabbing. That's what it feels like
14 to all of us who are getting stuck paying these bills.

15 I have in-laws who I go to their home in the
16 heat of July. We live in Bakersfield. They are sitting
17 in a home that is so hot I can't breathe, because they
18 can't afford to have the PG&E bill be any higher. It's
19 as high as my mortgage payment. This is ridiculous.
20 It's ridiculous that a company wants us to keep paying
21 more and more and more and more and more because they
22 are not -- because they didn't do what they were
23 supposed to do with the money, in the first place. So
24 they caused all of these, you know, fires and -- and --
25 and problems here in the state, and then they want us to

1 pick up the bill for it. It's not acceptable. We don't
2 have a choice. I -- I've been paying my own bills for
3 over 40 years, and I have no choice but to use PG&E. If
4 I had a choice, I wouldn't. They need to be broken up.

5 (Timer notification.)

6 SPEAKER BOX: And as somebody else said -- and
7 as somebody else said, I have concerns with the fact
8 that -- that some of the CPUC commissioners have been
9 appointed by Gavin Newsom, and that Gavin Newsom
10 collects money from PG&E. It all sounds sketchy. We're
11 all not happy, and we beg you, beg you, to say no this
12 time. Thank you.

13 ALJ LARSEN: Okay. Thank you for your time and
14 your comment. We appreciate it.

15 Operator, next caller, please.

16 THE OPERATOR: Thank you. The next speaker is
17 Elizabeth Alvarez.

18 Your line is open, and please spell your name.

19 STATEMENT OF SPEAKER ALVAREZ

20 My name's Elizabeth Alvarez, A-l-v-a-r-e-z.

21 I'm calling because the continuing of raising
22 the charges is -- is -- is just beyond us. I used to
23 pay between 16 and \$23 a month. I live in a studio
24 apartment in Oakland, California. And now, it's gotten
25 to above \$80 a month. And it's just me by myself. And

1 I was raised to be responsible. I don't -- I don't have
2 AC in my unit. I don't use the heater. I have gas and
3 PG&E -- gas and electric through PG&E, and it's -- it --
4 it's outrageous, it really angers me that I basically
5 just have to take it, like everybody else, because PG&E
6 has monopolized the whole NorCal area.

7 My parents, who live in Kingsburg, California,
8 they also have --

9 (Timer notification.)

10 SPEAKER ALVAREZ: -- electric bill, and we are,
11 again, responsible. We -- we try to use as minimal
12 electricity and gas as possible. And I highly, please
13 request, ask, beg. I will beg. We cannot continue to
14 keep paying for PG&E's errors and mistakes. It is -- it
15 is just outrageous. I get it. I -- I understood one
16 time raising it --

17 (Timer notification.)

18 SPEAKER ALVAREZ: -- raising it because of the
19 fires that occur, and the system needed to be upgraded
20 or whatever; but more than that, it's just -- it's
21 ridiculous.

22 I've had neighbors who --

23 (Timer notification.)

24 SPEAKER ALVAREZ: -- literally lost their lives
25 because they cannot afford their PG&E bill. The man

1 turned a -- a candle, fell asleep, and the whole
2 building went up in flames, and that building still has
3 not been able to -- to -- been -- be rented out. I mean
4 it -- it's -- it's crazy. My building went up in flames
5 because one of their transformers --

6 ALJ LARSEN: I think --

7 SPEAKER ALVAREZ: -- basically sent it up in
8 flames. So --

9 ALJ LARSEN: I think I understand what you're
10 saying, and I appreciate your comment.

11 Operator, for -- the next caller, please.

12 THE OPERATOR: Thank you. The next speaker is
13 Lisa.

14 Your line is open, and please spell your name.

15 STATEMENT OF SPEAKER DAVIDSON

16 My name is Lisa Davidson, L-i-s-a
17 D-a-v-i-d-s-o-n, and I will try to be very brief.

18 I was motivated to call when I understood that
19 the rate increase will cover PG&E's investing or
20 on-lining data centers, or as a previous very astute
21 commenter called them, build-outs. I don't think that
22 they should pass on these rates to customers. We know
23 that when all those build-outs are completed, we
24 won't -- the prices -- our rates will not go down.

25 My other concerns are that PG -- or as -- same

1 as everyone else is talking about, the historic earnings
2 and what they've done with them. They've spent them on
3 stockholder shares and earnings. Their obvious lack of
4 transparency and accountability -- I work in the
5 accounting world. I don't see how they're getting away
6 with this. It would be really nice to see some real
7 numbers. You know, where's the money going? And then
8 the fact that there's no market working here. Just like
9 other people have commented, the woman, in fact, in
10 front of me --

11 (Timer notification.)

12 SPEAKER DAVIDSON: -- said, they're a monopoly.
13 I would -- I -- they don't get a increase until they
14 come back with some really good numb -- numbers, and I
15 vote for either a state-run or some kind of nonprofit.
16 This is ridiculous; no more monopolies. Thank you very
17 much.

18 ALJ LARSEN: Thank you. Thanks for your
19 comment and your time.

20 Next caller, please.

21 THE OPERATOR: Thank you. The next speaker is
22 Ellina Yin.

23 Your line is open.

24 STATEMENT OF SPEAKER YIN

25 Hello. Good evening, commissioners. My name

1 is Ellina Yin, and as a former commissioner in the City
2 of San Jose, I know commissioners take an oath, and that
3 oath is to the constitution and to the people, not to
4 corporations, and I hope that the CPUC uphold their
5 obligation to serve the people.

6 With that said, according to the 20 -- 2024,
7 risk spending account -- accountability report, the
8 Public Advocates Office said that PG&E has failed to
9 complete its Commission-authorized overhead conductor
10 replacement for at least five consecutive years, and is
11 not conforming with its own standards for overhead asset
12 replacements. This has resulted in a cumulative
13 underspending of approximately \$101 million from 2020 to
14 2024. This chronic underspending and corresponding
15 noncompletion of work promised -- this is wildfire
16 safety negligence. It's criminal. And any other
17 non-monopolistic business who just decided not to do
18 work promised for four years would be fired, taken to
19 court, and not given a raise, not making \$2.47 billion
20 in profit.

21 And now PG&E has signed an implementation
22 agreement with the City of San Jose to ensure that
23 PG&E --

24 (Timer notification.)

25 SPEAKER YIN: -- infrastructure upgrades to

1 meet data center operators' request for nearly
2 2,000 megawatts of new demand. Why are we responsible
3 for footing the bill for billionaires and their data
4 centers?

5 PG&E has not provided any transparency around
6 the funding and how it will be allocated. I think it's
7 morally bankrupt to give them this rate increase, and as
8 Mr. Gerald said, I hope that the commissioners choose to
9 be groundbreakers, instead, in this decision. Thank you
10 so much for your time.

11 ALJ LARSEN: Thank you for your time and your
12 comment.

13 Next caller, please.

14 THE OPERATOR: Thank you. The next speaker is
15 Cathy McFarland.

16 Your line is open, and please spell your name.]

17 STATEMENT OF SPEAKER McFARLAND

18 Yes. Cathy, C-a-t-h-y, McFarland,
19 M-c-F-a-r-l-a-n-d.

20 So with PG&E, as we discussed the fixed-rate
21 increases, if you noted, back in 2024, the total
22 compensation pack for nine executives were \$46,075,580,
23 with their actual salaries being 15 million.

24 Almost \$29,182 were in equity or actual shares.
25 Ms. Poppe makes -- when you can figure this out, she

1 makes \$59,818 a day; whereas the employees like heavy
2 equipment operators and linemen make 100,000 a year, so
3 she makes in two days more than their -- their employees
4 do on the ground actually doing real work for the
5 company, which I find very disgusting.

6 And also, homeowners with solar panels have
7 contributed a lot of electricity to the grid --

8 (Timer notification.)

9 SPEAKER McFARLAND: -- for PG&E. PG&E buys its
10 extra electricity for almost nothing, and then PG&E at
11 that point passes it on to us at an exuberant rate, and
12 you've got to realize they have no production costs, and
13 the transportation -- there's no transportation costs
14 because of the existing infrastructure, so they're
15 making millions of dollars on every solar that they have
16 that extra, and they keep asking for an increase.

17 I'd like the PUC, the governor, and any entity
18 involved that owns even one share of stock --

19 (Timer notification.)

20 SPEAKER McFARLAND: -- should not have the
21 ability to vote or even say an increase due to the
22 conflict of interest because that vote will increase
23 their own wealth.

24 Thank you.

25 ALJ LARSEN: Thank you for your comments.

1 Operator, next caller, please.

2 THE OPERATOR: Thank you. The next speaker is
3 Bryan Espinosa.

4 Your line is open, and please spell your name.

5 STATEMENT OF SPEAKER ESPINOSA

6 Hello. Can you hear me?

7 ALJ LARSEN: Yes, we can hear you. Thank you.

8 SPEAKER ESPINOSA: Fantastic. Bryan,
9 B-r-y-a-n, Espinosa, E-s-p-i-n-o-s-a. I'm from Burney
10 in Shasta County.

11 I want to frame this issue as less of a
12 financial issue because financially, you could do it.
13 You're making \$2.4 million, you could find
14 inefficiencies and changes, so it's not a financial
15 issue.

16 This is a moral issue, so you have to make --
17 you know, we've heard people making their sacrifices.
18 I'm not even going to go into that. The point is, like
19 I said, this is a moral decision, do you put your
20 profits before people.

21 I want PG&E to -- to treat its customers like
22 it treats its employees. I have many friends that work
23 at PG&E. They are treated well. Treat your customers
24 like you treat your employers -- anyways, you know what
25 I'm saying.

1 So like I said, there -- we're -- we're going
2 to find out is this a dog and -- and pony show? Do you
3 actually care? Do you give a crap? I don't know if you
4 do. So far, no. Our rates have only gone up, so let's
5 find out.

6 Are you paid off by Newsome, who is a terrible,
7 terrible person? I'd use other words, but I know this
8 is being recorded. So let's find out, Commissioners.
9 Are you for the people? Are you going to do something?
10 Are you going to vote this out when people are dying and
11 suffering and can't eat?

12 I'm choosing not to eat food so I can keep an
13 air conditioner going in my young son's room so he
14 doesn't freaking get heat exhaustion. You're telling me
15 you can't find inefficiencies in -- in PG&E?

16 I -- I have friends who work there. I have
17 built a power plant by hand, and we had it up and
18 running, and PG&E wouldn't take the power onto the grid
19 for almost a year, and we were in contract, so don't
20 tell me --

21 (Timer notification.)

22 SPEAKER ESPINOSA: -- you know, that there's
23 some inefficiencies you can't solve.

24 And one more thing that is a procedural issue
25 on your part. I didn't even get this mailer until

1 yesterday at 4:00 p.m., so how many people didn't get
2 these mailers and were not notified --

3 (Timer notification.)

4 SPEAKER ESPINOSA: -- of this opportunity until
5 it's too late?

6 ALJ LARSEN: We'll look into that. I
7 appreciate your time and your comment.

8 SPEAKER ESPINOSA: The -- the last thing I
9 need --

10 ALJ LARSEN: I think we've got to go to the
11 next call. Sorry.

12 Operator, next caller, please?

13 THE OPERATOR: The next speaker is Terry Ganpi.
14 Your line is open, and please spell your name.

15 STATEMENT OF SPEAKER GANPI

16 Awesome. It's actually Hari Ganpi, H-a-r-i,
17 last name G-a-n-p-i.

18 I'll try to keep this really quick. I think a
19 lot of other people have already made great points about
20 why it's going to harm Californians; but I think there's
21 a couple other things as well.

22 So, for example, how other power companies that
23 operate in California, like Silicon Valley Power, are
24 able to operate in a way that doesn't gouge their
25 customers with the same rates that PG&E has historically

1 for the past several years now.

2 They're charging far less and they're also
3 operating in areas that are still prone to wildfires, so
4 understanding why there's such a difference between the
5 two companies -- and a lot of it does seem to be due to
6 negligence and mismanagement within PG&E as well that
7 shouldn't be rewarded with a rate increase.

8 Additionally, there's not really a clear plan
9 in the fact sheet or some of the other filings that I
10 was able to read before this. Again, I got the notice
11 kind of late for this, and I'm not able to find a lot of
12 info about what the plan is between capex and opex for
13 managing wildfire risk.

14 It's hard to really understand the efficacy of
15 what these rate increases would actually go towards
16 without having that information present; and then
17 additionally, I notice that depreciation increases are
18 listed there as well --

19 (Timer notification.)

20 SPEAKER GANPI: -- which I don't quite
21 understand why ratepayers are paying for depreciation,
22 which is basically double-paying for a thing that
23 they've already purchased, and they're simply trying to
24 remove the losses on it.

25 One other quick thing. The URL you have for

1 written comments doesn't appear to work, so -- I tried
2 leaving my comment there, and that's why I stuck around
3 on the line. That link returns an empty end point when
4 you try to go to it, so there seems to be some issues
5 with this whole process as well.

6 ALJ LARSEN: Okay. Could you call the Public
7 Advisor number, (866) 849-8390, to make sure your
8 comments are forwarded? And -- and also call the PG&E
9 line, and they can give you -- try to address your
10 questions regarding the application.

11 Do you have that number? Are you looking at
12 the screen, or would you like the number?

13 SPEAKER GANPI: Could you repeat it one more
14 time, please?

15 ALJ LARSEN: (800) 839-1741, and ask to speak
16 to somebody regarding the application.

17 SPEAKER GANPI: What was the first number you
18 said?

19 ALJ LARSEN: (800) 839-1741.

20 SPEAKER GANPI: Thank you.

21 ALJ LARSEN: Okay. Next caller, please.

22 THE OPERATOR: The next speaker is Brian from
23 Sunnyvale.

24 Your line is open, and please spell your name.

25 ///

1 STATEMENT OF SPEAKER LOMBARD

2 Thank you. My name is Brian Lombard, B-r-i-a-n
3 L-o-m-b-a-r-d.

4 We were told by the PG&E CEO, Poppe, that rates
5 would be reduced going forward after the exorbitant
6 increases the last three years. Now new increases? The
7 direct access proposed rate increases are outrageous.

8 The non-bundled customers will have increases
9 for no benefit. They do not use any of the services.
10 This is also outrageous. I do not see any indication
11 that the CPUC is making reasoned decisions to protect
12 the public uses for unjustified rate increases, the
13 solar rooftop program in particular.

14 It seems we are already paying for new rate
15 provisions.

16 (Timer notification.)

17 SPEAKER LOMBARD: No data -- no data center
18 subsidies, please. No increases. Honor your mandate.

19 Thank you.

20 ALJ LARSEN: Thanks for your time and your
21 comment. Appreciate it.

22 Operator, next caller, please.

23 THE OPERATOR: Thank you. The next speaker is
24 Denise Columbia of Altum Partners LLC.

25 Your line is open, and please spell your name.

1 STATEMENT OF SPEAKER COLUMBIA

2 Hi. Denise, D-e-n-i-s-e, Columbia,
3 C-o-l-u-m-b-i (sic). I'm a seventh-generation
4 Californian, and I also live in Amador County.

5 I agree that these upgrades are needed, but
6 make all of the execs who mismanaged the company pay for
7 it. I believe the company should be turned over to the
8 State so it could be run nonprofit. This is a huge
9 conflict of interest.

10 To say that the rate increase is minimal is
11 laughable. The mismanagement of PG&E executives in the
12 preceding decades and currently should not be the
13 responsibility of the consumers. None of us wants to
14 give the execs bonuses.

15 If they need a bonus on top of that giant
16 paycheck, go work somewhere else. This is supposed to
17 be a public works utility. I would go so far as to say
18 it is unconstitutional to have a private monopoly on a
19 public utility like this.

20 We received a bill of \$1,900 for a month of
21 utilities at my home. We were new in the home. It
22 snowed; and both my elderly mother and baby were in the
23 house, so we heated it. Three months later was the
24 first time I took out a personal loan in order to keep
25 the electricity on.

1 In the last few years, I have blocked out all
2 the windows, cut down several trees so I could put solar
3 on the house and purchased propane heaters to heat the
4 house. My PG&E bills still get up to over \$1,000 in the
5 winter.

6 I can only assume it is something to do with
7 having a well that uses electricity every time we draw
8 water, and I work from home. There are no PG&E
9 considerations for either situation. We continue to
10 decrease our usage considerably, but our bill still goes
11 up.

12 Sure, I could use better appliances; but I
13 cannot afford anything more at this time. We're barely
14 scraping by. Regardless, when I call and ask for
15 assistance, I'm told it's just the way it is and maybe I
16 should get a CPAP machine or something so I can get
17 the -- the health benefit, right?

18 But I guess I'm just too healthy and I make too
19 much money in order to get any kind of break.

20 (Timer notification.)

21 SPEAKER COLUMBIA: So far I've taken out two
22 separate personal loans in order to cover the increases
23 in the last five years alone, and I'm in a big pay --
24 payback agreement right now again. My credit is now
25 shot, and I've got four liens on the house with

1 upgrades, so that I likely --

2 (Timer notification.)

3 SPEAKER COLUMBIA: -- wouldn't be able to break
4 even if I sold the property.

5 PG&E is the number one reason I keep
6 considering leaving my state that I love so much. I
7 already spend about \$1,000 per month on the upgrades I
8 made in an effort to get the PG&E bill down. If I leave
9 the state I love so much, PG&E will be the number one
10 reason I go. It makes it impossible to budget.

11 And that's all I've got.

12 ALJ LARSEN: All right. Thanks for your
13 comment and your time. Appreciate it.

14 Operator, next caller, please.

15 THE OPERATOR: Thank you. The next speaker is
16 Paul Landon.

17 Your line is open. Please state and spell your
18 name.

19 STATEMENT OF SPEAKER LANDON

20 Paul Landon. Can you hear me? P-a-u-l
21 L-a-n-d-o-n.

22 Yeah, so I don't understand why we are -- you
23 know, when we get solar and we have to pay these charges
24 so it kind of defeats the purpose of even having the
25 solar.

1 And then again, you know, record profits, and
2 then they're asking for these rate increases; but it
3 seems like all this new transmission and everything
4 they're putting in is just for the data centers for AI,
5 so is someone getting paid off in the Commission or --
6 or the California payroll that -- that's getting
7 pocketed some money?

8 I mean, it seems kind of silly that we would
9 even be debating almost a 15-percent increase over just
10 quite a few years when we're not going to see benefits
11 personally. I'm not going to get a 15-percent increase
12 in my service. I still have overhead lines in the 11th
13 largest city in the United States.

14 It seems kind of silly to have to look at lines
15 every time I leave my house. So I'm not sure what all
16 of this is going to be. And I'm on the construction
17 side, and I see kind of the wasteful spending. When
18 PG&E is involved, they send out three or four engineers.

19 (Timer notification.)

20 SPEAKER LANDON: -- do anything, so there's
21 quite a bit of spending, so, you know, why -- why is
22 there -- why is there such a record profit? Why aren't
23 they using that money for all the damage they've done,
24 to rebuild?

25 I mean, maybe we should be able to cap their

1 profits or -- or figure out how to use the profits to do
2 what they need to do to better the service so they can
3 provide more service, which will then, in turn, become
4 more revenue later on?

5 Thank you.

6 ALJ LARSEN: Thank you. Appreciate the
7 comment.

8 Operator, next caller, please.

9 THE OPERATOR: Thank you. The next speaker is
10 Liezel Lucero.

11 Your line is open, and please spell your name.

12 STATEMENT OF SPEAKER LUCERO

13 Hello. Can you hear me?

14 ALJ LARSEN: Yes. Go ahead, please.

15 SPEAKER LUCERO: Hi. My name is Liezel Lucero,
16 L-i-e-z-e-l L-u-c-e-r-o. I am a resident of Daly City
17 and proud member of NDC, the National Diversity
18 Coalition.

19 There are seniors and young people trying to
20 make ends meet; but at the end -- so NDC is interested
21 in the utility company to become a community partner,
22 from energy assistance programs that helps families keep
23 their lights on, to safety workshops to educate
24 residents about fire prevention and emergency
25 preparedness.

1 PG&E has shown no commitment to serving our
2 neighborhoods. Personally, I witnessed how their (audio
3 disruption) --

4 ALJ LARSEN: Go ahead.

5 Are you okay?

6 SPEAKER LUCERO: Yeah, I'm okay.

7 -- whether it's after a storm or during
8 difficult economic times to ensure no one is left
9 behind; and as a Daly City resident and community
10 advocate, I'm proud of PG&E; but raising, you know,
11 the -- the bill is actually -- I'm against it because
12 I'm -- you know, so I'm a member of the community that,
13 you know, struggles with PG&E.

14 But I know that we can all do this together.
15 Thank you.

16 ALJ LARSEN: Thank you for the comments and
17 your time.

18 Operator, next caller, please.

19 THE OPERATOR: Thank you. The next speaker is
20 Brian Kemp.

21 Your line is open, and please spell your name.

22 STATEMENT OF SPEAKER KEMP

23 Yeah, this Brian Kemp, B-r-i-a-n K-e-m-p. I'm
24 a San Francisco ratepayer, no relation to Georgia's
25 governor.

1 It's amazing to hear the emotion in people's
2 voices. Electricity is essential to their well-being.
3 But I want to talk capitalism.

4 When publicly traded companies make bad
5 investments, shareholders pay for that. When Macy's
6 doesn't update their stores, when Walgreens overbuilds,
7 shareholders get hurt.

8 PG&E fails to invest after blowing up San Mateo
9 and Paradise. You've had six increases in the last
10 five -- over the last year; and over the last five
11 years, PG&E has almost doubled their rates.

12 One of those increases went directly to
13 increasing PG&E's dividend to Wall Street from 10 to
14 11 percent. PG&E needs to invest money to avoid burning
15 down another town. Investors should pay for that, just
16 like any other public company.

17 Otherwise, every rate increase you approve is
18 just going to encourage more San Franciscans to demand
19 our legal right to kick out PG&E and use our
20 Hetch Hetchy electricity rate that's much lower and
21 supports the community, not Wall Street.

22 Please, I ask the PUC no more rate increases
23 unless PG&E is willing to share them among its
24 investors. PG&E has a tremendous business opportunity
25 with these data centers, and they have billions of

1 profits to invest, but investors need to pay for that,
2 not ratepayers.

3 That's how capitalism works; and if PG&E wants
4 to be a public company, that's how PG&E should work.
5 Thank you.

6 ALJ LARSEN: Thank you. Appreciate it.

7 Next caller, please.

8 THE OPERATOR: Thank you. The next speaker is
9 Maida Salcido.

10 Your line is open, and please spell your name.

11 STATEMENT OF SPEAKER SALCIDO

12 Hi. It's M-a-i-d-a, last name S-a-l-c-i-d-o.

13 And I would just like to comment about -- I'm
14 appalled at how many horror stories I've listened to in
15 the last two hours now; and you guys are considering
16 raising -- allowing PG&E to raise the rates again.

17 That's just unbelievable to me. I just -- I
18 can't see justification for a rate increase. I'm
19 completely against it.

20 Now, I'm a college student and a Bay Area
21 native; and in the last six years that I've had this
22 one-bedroom apartment, my PG&E bill went from \$15 a
23 month on average, and 185 in the winter, or so, to 85 a
24 month on average, with \$268 in the winter.

25 I am -- it -- I am hardly ever here. I'm -- I

1 spend 12 hours on campus, so how is it possible that I
2 am spending that much money in electrical costs?
3 It's -- it's insane.

4 So all -- all I'm asking is that -- you know,
5 I'm already paying two grand a month on a really bad
6 crappy one-bedroom apartment in the Bay Area, and now
7 you guys want -- want to --

8 (Timer notification.)

9 SPEAKER SALCIDO: I mean \$5 for some people, or
10 11, or \$10, or however much it is -- I mean, I'm sorry.
11 No. You need to vote no; and if you don't, you're just
12 basically telling everybody here that you just don't
13 give a shit.

14 Thanks.]

15 ALJ LARSEN: Thanks for the comment; anytime.
16 Next caller, please.

17 THE OPERATOR: Thank you. The next speaker is
18 Molinas Mulcani (sic).

19 Your line is open, ask please spell your name.

20 STATEMENT OF SPEAKER ILICANI

21 L-o-l-i-t-a-s, like in Sam, I-l-i-c-a-n-i.

22 And I'm not going to repeat all the stuff
23 that's already been said after two hours, but my main
24 thing is we do feel the same pain, and I think they
25 should minimize the record profits to single digit

1 profits for the shareholders, and that way, they could
2 use some money that they would have gotten on all these
3 upgrades that PG&E's asking for, instead of asking all
4 of us customers that can't afford it. And like everyone
5 else, our bill has doubled, too. I live in Sonoma
6 County.

7 And that's all I really want to say. I know
8 it's getting late. But, thank you for asking us for our
9 opinions and inputs. I really appreciate it.

10 ALJ LARSEN: Well, thank you for your time and
11 your comment, and we appreciate it, also.

12 SPEAKER ILICANI: Thank you.

13 ALJ LARSEN: You're welcome.

14 Next -- next caller, please.

15 THE OPERATOR: Thank you. The next speaker is
16 Ahmed Chenna.

17 Your line is open, and please spell your name.

18 STATEMENT OF SPEAKER CHENNA

19 Hello. Do you hear me?

20 ALJ LARSEN: Yes, go ahead. Sir, the line's
21 open. Sir?

22 We'll go to the next caller, and maybe we can
23 come back to you.

24 SPEAKER CHENNA: Hello? Do you hear me?

25 ALJ LARSEN: Yes, now we hear you. Can you go

1 ahead?

2 SPEAKER CHENNA: Okay. My first name, Ahmed,
3 A-h-m-e-d; last name, C-h-e-n-n-a. I am Sunnyvale
4 resident.

5 I don't agree about this increase in rate,
6 because for the last three years, PG&E increased the
7 rates by 56 percent, and also, they killed the solar
8 energy business in California. So that's the result of
9 the -- the NEM, which is the Net Energy Metering 3,
10 that's replacing the Net Metering Energy 2, which is
11 the -- 60,000 people lost their job. So now we don't
12 have alternative in order to be independent from PG&E,
13 because now we have to have batteries in order to have,
14 you know, energy in our house, electricity, and that
15 mean that we need to spend at least 30 -- 36 -- \$30,000
16 in order to do that.

17 (Timer notification.)

18 SPEAKER CHENNA: So -- so that's because of
19 the -- of the CPU, because of the CPU. They agreed on
20 that business. So the CPU, in fact, should be
21 dissolved, because it's not working for the public.
22 They are working for PG&E. So I -- I don't see any role
23 they are playing to help the people of California. The
24 main recommendation is to --

25 (Timer notification.)

1 SPEAKER CHENNA: -- dissolve the CPU at all.
2 Thank you.

3 ALJ LARSEN: Got it. All right. Thank you;
4 appreciate the comment.

5 Operator, next caller, please.

6 THE OPERATOR: Thank you. The next comment
7 comes from Mary Rose.

8 Your line is open, and please spell your name.

9 STATEMENT OF SPEAKER KACZOROWSKI

10 Mary Rose Kaczorowski, K-a-c-z-o-r-o-w-s-k-i.
11 Can you hear me?

12 ALJ LARSEN: Yes, we can. Go ahead.

13 SPEAKER KACZOROWSKI: Okay. So I was in
14 subsidize HUD -- subsidized HUD senior housing complex
15 run by a nonprofit that can barely keep up with simple
16 repair -- repairs. Our complex is typical; 50 years
17 old, in desperate need of upgrading. I have an
18 inefficient heating system. Even though we have LED
19 bulbs and new refrigerators, that hardly makes a
20 difference. My neighbors don't use heat; as a result,
21 many of our apartments are getting mold on the windows.
22 Many of my neighbors don't cook, because it's too
23 expensive. The HEAP program has run out of money. I
24 personally qualify, but there's not enough money in the
25 pot to go around, so some of us are not getting HEAP

1 anymore. And many renters are cost-burdened, and
2 need -- and need higher earnings. We can't, as seniors,
3 earn anymore money.

4 Here in Mendocino County, we're enrolled in
5 Sonoma Clean Power, and they have a -- it's a
6 community -- it's positioned as a local community-owned
7 alternative, but we still --

8 (Timer notification.)

9 SPEAKER KACZOROWSKI: -- still provides
10 20 percent of our electricity. None of us can afford
11 additional increases.

12 And I'm going to send you an email, because
13 basically, residential and smaller customers are going
14 to end up helping spread infrastructure costs that large
15 data centers generate, meaning they're getting the
16 subsidies, because they're not always paying the full --

17 (Timer notification.)

18 SPEAKER KACZOROWSKI: -- marginal cost of their
19 impact; we are. So our Social Security COLA increase --
20 you know, our rents go up, our medical go up, we don't
21 get -- I -- I have no choice.

22 (Timer notification.)

23 SPEAKER KACZOROWSKI: I can't go anywhere else
24 on my Social Security. And to do another increase
25 means, you know -- I'm running a dehumidifier. PG&E's

1 supposed to help us get new windows and new insulation.
2 We could use heat pumps. But, you know, it's -- we're
3 not getting any -- any help. This is -- this is a
4 crisis for senior housing.

5 So please, please act humanely, and look at
6 how -- you know, 45 percent of households in California
7 are renters. That's 16.9 million Californians. We're
8 getting screwed. We're not getting help. Please do
9 something. Thank you.

10 ALJ LARSEN: Okay. Thanks for your comment.
11 We appreciate it.

12 Operator, next caller.

13 THE OPERATOR: Thank you. The next comment
14 comes from Allison Seibel.

15 Your line is open, and please spell your name.

16 STATEMENT OF SPEAKER SEIBEL

17 Good evening. My name's Allison Seibel,
18 A-l-l-i-s-o-n Seibel, S-e-i-b-e-l.

19 I'm a licensed clinical social worker in
20 Humboldt County, California. And when I got the email
21 to make a comment, I was compelled to call, because I
22 work with seniors on hospice care, and I've witnessed
23 them being unable to use their oxygen machines because
24 they can't afford their energy bills. And I feel like
25 this is unjust. So I would just like to say that I hope

1 the commissioners listen to the comments, and vote no on
2 this increase. We should be focusing on deliverable
3 results, not approving unchecked new spending. Thank
4 you.

5 ALJ LARSEN: The commissioners are listening.
6 Thank you for your comments, and we appreciate it.

7 Next caller, please.

8 THE OPERATOR: Thank you. The next comment
9 comes from Machelles.

10 Your line is open, and please spell your name.

11 STATEMENT OF SPEAKER THOMPSON

12 Yeah. My name is Machelles, M-a-c-h-e-l-l-e;
13 last name is Thompson, T-h-o-m-p-s-o-n.

14 And I called -- this is the time I've called,
15 because I hung up after I spoke the first time, and I
16 called your 1-800 number, and they again confirmed that
17 I am no longer able to -- I'm not approved for any
18 programs, and I'm not able to get any help, and I'm
19 going to have to go without PG&E now again for five more
20 months, until March when I can get funding available.
21 So I guess this is what -- what happens when you can't
22 afford your bill because you're disabled. And nobody
23 cares that helping -- they can't help you at PG&E.

24 So I hope you guys choke on your funds -- on
25 your billions of dollars that you're going to increase

1 our rates on. Thank you.

2 Oh, yeah, and the antitrust act, the Sherman
3 Antitrust Act of 1890, why don't you -- why don't we
4 reenact that, and prosecute PG&E, and figure out the
5 monopoly for anticompetitive behaviors? Okay. Thank
6 you. It should be broken up.

7 ALJ LARSEN: All right. Thank you for calling.
8 Operator, next caller, please.

9 THE OPERATOR: Thank you. The next comment
10 comes from Ann Sweeney.

11 Your line is open, and please spell your name.

12 STATEMENT OF SPEAKER SWEENEY

13 Hi. Ann Sweeney, A-n-n S-w-e-e-n-e-y, and I'm
14 calling from Auburn.

15 The rate case tells us PG&E wants this increase
16 to make power safer and greener. Those are very noble
17 objectives. And what I object to is PG&E passing these
18 costs on to the ratepayer. PG&E has posted over
19 \$2 billion in profits for the last two years, and are
20 on-track to do the same for 2025. PG&E has deferred
21 maintenance, and then found at fault for many fire
22 events; yet, they have yet to settle with the victims
23 of -- of these events. The CPUC, direct appointees of
24 Gavin Newsom, continue to safeguard PG&E profits and ex
25 sane -- and insane executive compensation. From where I

1 sit, it appears that their exec- -- excessive political
2 contributions have been quite effective. I have watched
3 Alice Reynolds testify in front of a group of senators,
4 and her lack of knowledge was staggering. To
5 paraphrase, she pretty much said PG&E deserves these
6 crazy rates because they need it. Hey, great. As a
7 taxpayer, I was appalled. Alice and the CPUC are
8 supposed to protect the California ratepayer --

9 (Timer notification.)

10 SPEAKER SWEENEY: -- from corporate excess;
11 instead, they just rubber-stamp every demand made by
12 PG&E. The rates are no longer just an inconvenience,
13 but they have become a true hardship for the majority of
14 Californians, both as individuals and small businesses.
15 I do not care how noble the objectives. If the average
16 Californian has to choose between groceries and
17 utilities, the rates are too high. The CPUC and their
18 elected leaders need to understand that most of us do
19 not have a 200,000-plus salaries and gold-plated
20 benefits that they have.

21 (Timer notification.)

22 SPEAKER SWEENEY: Rates need to come down, they
23 need to come down now. Thank you.

24 ALJ LARSEN: All right. Thank you for your
25 comment. We appreciate it.

1 Next caller, please.

2 THE OPERATOR: Thank you. The next speaker is
3 Ananda Tuckerman.

4 Your line is open, and please spell your name.

5 STATEMENT OF SPEAKER TUCKERMAN

6 Hi. My name's Ananda Tuckerman; that's
7 A-n-a-n-d-a, and the last name is T-u-c-k-e-r-m-a-n.

8 I wanted to say, one, thanks for letting us
9 share our opinions. And my bill now is 500 a month, and
10 a couple of years ago, it was only \$212. And we are now
11 using our electricity as sparingly as possible, but yet,
12 our rates still keep going up.

13 Oh, um, I just want to ask for no more rate
14 hikes. That's it. Thank you.

15 ALJ LARSEN: Well, thank you for your time and
16 your comment. We appreciate it.

17 Operator, next speaker.

18 THE OPERATOR: Thank you. The next speaker is
19 Tom Knox.

20 Your line is open, and please spell your name.

21 STATEMENT OF SPEAKER KNOX

22 Good evening. T-o-m K-n-o-x.

23 I'm with Valley Clean Air Now. Our
24 organization believes strongly that we need sustained
25 and strategic investment in both home electrification

1 and transportation electrification to both help with
2 affordability and to mitigate the increasingly expensive
3 costs of climate incidents. We have been working
4 closely with PG&E on a variety of programs to do both
5 for years. I've found their team, you know, from top to
6 bottom to be committed, creative, very open to outside
7 input, very committed to solving problems. Our
8 experience has made me feel strongly that the -- the
9 utilities at PG&E are good stewards of ratepayer funds,
10 and need to have the funds in the GRC to continue to
11 improve our infrastructure to meet California's climate
12 goals.

13 So we support the GRC request, and thank you
14 very much --

15 (Timer notification.)

16 SPEAKER KNOX: -- for your consideration.

17 ALJ LARSEN: All right. Thank you.

18 Next speaker, please.

19 THE OPERATOR: Thank you. The next speaker is
20 Mary Ann Dewberry.

21 Your line is open, and please spell your name.

22 UNIDENTIFIED SPEAKER: Going down to L.A.
23 Tuesday night, and hitting all 24 tonight.

24 ALJ LARSEN: Hello?

25 ///

1 STATEMENT OF SPEAKER DUEBERRY

2 Mary, M-a-r-y, Dueberry, D-u-e-b-e-r-r-y.

3 I called before. I'm against PG&E getting
4 funds to help fund somebody else's data center. That's
5 money that we shouldn't be -- that shouldn't be imposed
6 on us.

7 The solar energy -- I have people coming by my
8 house all the time ask -- telling me they're PG --
9 they're part of PG&E. And if I called P and -- PG&E, I
10 get a runaround. So I would appreciate it if PG&E could
11 put something out that says who they are recommending
12 for solar, and why. Thank you.

13 ALJ LARSEN: Okay. All right. Ms. Dueberry, I
14 think you had the last word tonight, unless the
15 commissioners would like to make any closing comments.

16 COMMISSIONER JOHN REYNOLDS: Thank you, Judge
17 Larsen.

18 I'll just briefly say that I want to thank
19 everybody for spending time this evening to share their
20 comments and suggestions with us.

21 And thanks to all at the PUC that made this
22 possible.

23 ALJ LARSEN: All right. Thank you.

24 Commissioner Baker, any comments?

25 COMMISSIONER BAKER: No. I'll just echo

1 Commissioner Reynolds' remarks, and I want to thank you,
2 too, for -- for the work you did this evening.

3 ALJ LARSEN: All right. Appreciate it. You're
4 welcome.

5 All right. That concludes all the speakers who
6 signed up to speak. Again, if you would like to provide
7 additional comment, you may submit written comments on
8 the docket card.

9 And I would apologize, because after
10 eight o'clock, there has been maintenance on that
11 website. So if you do want to submit a written comment,
12 please do so in the morning. The maintenance is
13 supposed to end at 10 o'clock, and it's already about
14 that.

15 So again, for assistance with providing
16 additional comments, please contact the
17 commissioners' -- Commission's Public Advisor's Office
18 at public.advisor@cpuc.ca.gov.

19 On behalf of ourselves and all the
20 commissioners, we want to thank everyone for your
21 participation here today. We appreciate that you took
22 the time out of your day to participate in this
23 proceeding with us late at night.

24 We -- we also want to thank everyone who helped
25 with this hearing. We could not accomplish this without

1 the help of our court reporters and all the staff.

2 Thank you, everyone, for all the help. We appreciate
3 all your efforts.

4 This concludes this evening's public
5 participation hearing for this proceeding. We are
6 adjourned, and off the record.

7 (At the hour of 8:22 p.m., this matter having
8 been continued to 2:00 p.m., November 7,
9 2025, the Commission then adjourned.)]

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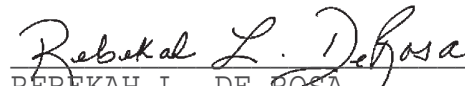
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BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE
STATE OF CALIFORNIA

CERTIFICATION OF TRANSCRIPT OF PROCEEDING

I, REBEKAH L. DE ROSA, CERTIFIED SHORTHAND
REPORTER NO. 8708, IN AND FOR THE STATE OF CALIFORNIA,
DO HEREBY CERTIFY THAT THE PAGES OF THIS TRANSCRIPT
PREPARED BY ME COMPRISE A FULL, TRUE, AND CORRECT
TRANSCRIPT OF THE TESTIMONY AND PROCEEDINGS HELD IN
THIS MATTER ON OCTOBER 23, 2025.

I FURTHER CERTIFY THAT I HAVE NO INTEREST IN THE
EVENTS OF THE MATTER OR THE OUTCOME OF THE PROCEEDING.
EXECUTED THIS OCTOBER 30, 2025.


REBEKAH L. DE ROSA
CSR NO. 8708

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE
STATE OF CALIFORNIA

CERTIFICATION OF TRANSCRIPT OF PROCEEDING

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Rhonda Norberg
CSR NO. 9265

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