

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Southern California Gas
Company (U 904 G) for Approval of the
Branch Offices Closure Proposal.

A.25-05-001
(Filed May 2, 2025)



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**SOUTHERN CALIFORNIA GAS COMPANY'S MOTION TO MODIFY PUBLIC
NOTICE REQUIREMENTS FOR PUBLIC PARTICIPATION HEARINGS**

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October 29, 2025

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Pursuant to Rule 11.1 of the California Public Utilities Commission (Commission or CPUC) Rules of Practice and Procedure and Ordering Paragraph (OP) 6 of the Administrative Law Judge’s Ruling Rescheduling Public Participation Hearings, Dismissing Unions’ Motion, and Removing Status Conference from the Procedural Schedule (Ruling) issued on October 24, 2025 (Ruling), Southern California Gas Company (SoCalGas) hereby submits this Motion to Modify Public Notice Requirements for Public Participation Hearings (Motion). In the Ruling, Administrative Law Judge Carrie Sisto ordered Public Participation Hearings (PPHs) on January 26, February 2, and February 6, 2026.¹ The Ruling requires SoCalGas to “[p]ost notice of its PPHs on SoCalGas’ website and in a prominent location at every branch office and alternate payment locations, so all customers may easily access the notice and participation information...”²

The purpose of this Motion is to modify the requirement for SoCalGas to post notices of the PPHs at Authorized Payment Locations (APLs) because SoCalGas is unable to unilaterally post such notices. SoCalGas does not own, rent, or have any contracts with APLs, which typically include check cashing and grocery stores.³ SoCalGas instead has a contract with Fiserv, a company that acts as an intermediary between SoCalGas and APLs; Fiserv has contracts with each APL to allow SoCalGas customers to make payments.⁴ SoCalGas can nonetheless instruct

¹ Ruling at 3.

² *Id.* at 6.

³ Declaration of Thuy Nguyen (Nguyen Decl.), ¶ 2; *see also* <https://www.socalgas.com/billing-payment/ways-to-pay/payment-locations>.

⁴ Nguyen Decl., ¶ 2.

Fiserv to send a copy of the PPH notice to every APL requesting that they be posted in a prominent location within 30 days from the first PPH scheduled for January 26, 2026. SoCalGas therefore requests that the Ruling be modified so that SoCalGas is allowed to direct Fiserv to ask every APL to post the PPH notices.

SoCalGas respectfully requests that the Motion be granted and allow SoCalGas to instruct Fiserv to request the APLs to post the PPH notices at each APL.

Respectfully submitted,

By: /s/ Ismael Bautista, Jr.
Ismael Bautista, Jr.

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DECLARATION OF THUY NGUYEN

I, Thuy Nguyen, declare as follows:

1. I am employed at Southern California Gas Company (SoCalGas) as the Branch Office and Electronic Billing & Payment Manager, I am responsible for overseeing customer in-person bill payments, bill presentment, and electronic bill payment channels for SoCalGas. I submit this declaration in support of the Motion to Modify Public Notice Requirements for Public Participation Hearings (Motion). If called upon, I could and would competently testify to the facts set forth herein from my own personal knowledge.

2. SoCalGas has a contract with Fiserv, a company that acts as an intermediary between SoCalGas and Alternate Payment Locations (APLs). Fiserv has contracts with each APL to allow SoCalGas customers to make bill payments. Although SoCalGas does not own or rent any of the APLs, SoCalGas will nonetheless request Fiserv to send a copy of the PPH notice to every APL under its contract with SoCalGas so that they are posted in a prominent location within 30 days from the first PPH scheduled for January 26, 2026.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated this 29th day of October, 2025, at Monterey Park, California.

By: Thuy Nguyen
THUY NGUYEN