



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

FILED

10/06/25

04:59 PM

C2510015

Ericka Manos,

Complainant,

(ECP)

vs.

Southern California Edison Company (U338E),

Case (C.) _____

Defendant.

Expedited Complaint
(Rule 4.6)

COMPLAINANT	DEFENDANT
Ericka Manos 12918 Kiowa Road Apt 2 Apple Valley CA 92308 T: 909-251-3351 E-mail: manosericka2@gmail.com	Southern California Edison Company (U338E) Attn: Anna Valdborg, Director & Managing Attorney 2244 Walnut Grove Avenue Rosemead, CA 91770 T-626-302-6008 E-mail 1: Anna.Valdborg@sce.com E-mail 2: case.admin@sce.com E-mail 3: AdviceTariffManager@sce.com

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Ericka Manos

COMPLAINANT(S)

VS.

(B) Southern California Edison (SCE)

DEFENDANT(S)

(Include Utility "U-Number", if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

☒ YES ☐ NO

Has staff responded to your complaint?

☐ YES ☒ NO

Did you appeal to the Consumer Affairs Manager?

☒ YES ☐ NO

Do you have money on deposit with the Commission?

☐ YES ☐ NO

Amount \$ _____

Is your service now disconnected?

☐ YES ☒ NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

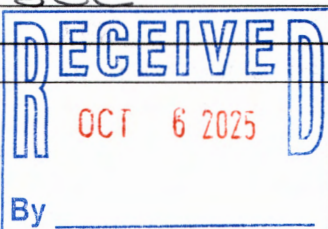
Name of Complainant(s)	Address	Daytime Phone Number
Ericka Manos	12918 Kiowa Rd #2	909 251 8351
	Apple Valley, CA 92308	

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
SCE	Southern California Edison	



(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

Please see attached letter/
documents

(G) Scoping Memo Information (Rule 4.2(a))

(1) The proposed category for the Complaint is (check one):

☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

☐ ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? ☒ YES ☐ NO

(3) ☐ Regular Complaint ☒ Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

Please see attached

- (5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	open availability
Hearing (Example: 7/1/09)	

Explain here if you propose a schedule different from the above guidelines.

open

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

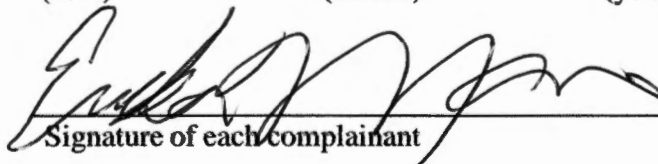
Please see attached

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

(J)

Dated Apple Valley, California, this 1 day of October, 2025
(City) (date) (month) (year)

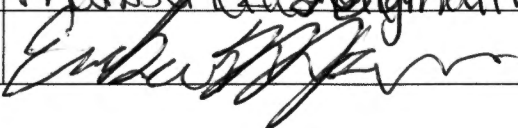

Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	(Self) Ericka Manos
Address:	12018 Kiowa Rd Apple Valley, CA
Telephone Number:	909 251 3351
E-mail:	manosericka2@gmail.com
Signature	

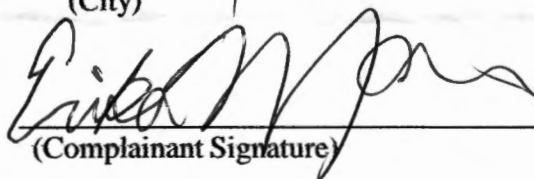
VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 10-1-2025, at Apple Valley, California
(date) (City)


(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office

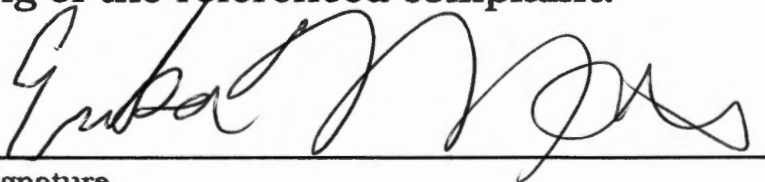
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.



Signature

10/1/2025
Date

Ericka Manos

Print your name

Ericka Manos
12918 Kiowa Rd
Apple Valley, Ca 92308

Commission File Number: 685927 complaint with Southern California Edison

I am writing to formally appeal and request removal of all charges and any associated records relating to an account that was fraudulently opened in my name.

I recently became aware that an account was established under my personal information without my knowledge or authorization.

A miscellaneous transfer in the amount of \$2,747.25 service address 11485 Oakwood Ave Hesperia. I have no consensual relationship with your company for that location. The denial letter that I received on July 30th was the first time I was given the address.

I drove to that address, it is a boarded up abandoned house. Seems as if nobody has been there in years. This account and its associated charges are a direct result of identity theft.

As such I am not responsible for these charges under applicable federal and state consumer protection laws including the Fair credit reporting act. I request that you remove all charges associated with this address and remove my name from being associated with that address/account.

I am also requesting to be refunded in the amount of \$1,050 that was credited to my account. I made the company aware that I was going to receive a deposit to my account in the amount of \$1,050 from the housing program that I am currently participating in.. That was given to me as a summer incentive for help with the higher energy usage during summer months. It was intended to get me ahead on my bills.

Instead the company sce took it upon themselves and applied it to the miscellaneous transfer balance from the fraudulent account.

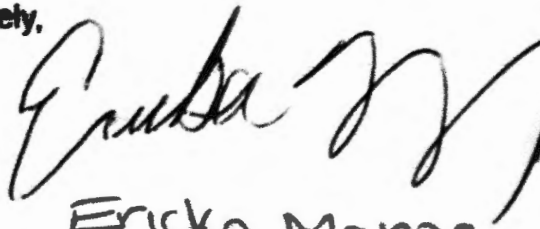
.Even though the company as a whole was aware that I was in the process of disputing the miscellaneous transfer charges. I made it clear that I did not authorize any payment to be applied to the fraudulent charges. I am not responsible for that balance.

I am willing to file a police report as requested by Southern California Edison. What I'm not willing to do is falsify the police report. Southern California Edison has told me that only with the police report can we move further okay no problem but they are requiring that I name my ex-boyfriend.

I was in an abusive relationship. There is a possibility that maybe a person could have obtained and used my information. I cannot name him as the person who did it.. Not having proof without a reasonable doubt that it was him who used my information I would then be falsifying a police report.

They ultimately are still holding me responsible for those charges. I am including the affidavit of identity theft. I am willing to file a police report if that is what is needed to relieve me of those fraudulent charges. Thank you for your attention in this matter..

Sincerely,

 8/11/2025
Ericka Mandos

10/1/2025

This is the second attempt to resolve. I sent out the first on 8/11/2025

 10/1/2025