



PUBLIC UTILITIES COMMISSION
STATE OF CALIFORNIA
505 VAN NESS AVENUE | SAN FRANCISCO, CALIFORNIA 94102



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May 7, 2025

Karl Wardin
Regional Vice President, Regulatory
AT&T

Re: Advice Letters 232 and 49960

Dear Karl,

I'm writing to inform you that the California Public Utilities Commission's (CPUC) Communications Division (CD) staff will be suspending the referenced advice letters and asking AT&T to submit amendments to each removing the following sentence:

"Community engagement pursuant to Ordering Paragraph 5 of the Decision is not required because this is a service restoration effort and not a rebuild effort."

Ordering Paragraph 5 of CPUC Decision (D.)21-10-020 requires facilities-based wireless and wireline providers, within 30 days of being permitted back into a disaster area, to meet in person with the impacted community to allow an opportunity to discuss any rebuilding plans. There is no exception made for service restoration versus rebuild effort:

5. Within 30 days of being permitted back into a disaster area discussed in Ordering Paragraph 4, the facilities-based wireless or wireline provider shall meet in person with the impacted community to allow an opportunity to discuss any rebuilding plans and consider incorporating any comments made by the affected community while working on their restoration. The meeting should be with the appropriate local government contained within the disaster area, including the chief executive or leader of the city, township or Tribal government, or their designee. In the case of an unincorporated area, the communication must be established with the appropriate County. In the

case of Tribal governments, the meeting(s) must be with any tribe(s) that have Tribal lands or ancestral territory overlapping with any portion of the disaster area¹.

Furthermore, within 60 days after service is restored and all restoration or rebuilding work is complete following a disaster discussed in Ordering Paragraphs 4 and 5, the facilities-based wireline or wireless provider shall file a Tier 2 Advice Letter, as outlined in Ordering Paragraph 6².

I welcome a follow up call with you and your team at the next opportunity should you have any questions. In the meantime, please submit an amendment to the above referenced advice letters and begin meeting with the impacted community as required in D.21-10-020.

Thank you for your understanding.

Sincerely,



Ana Maria Johnson
Deputy Executive Director – Broadband and Communications
California Public Utilities Commission

Cc: Rachel Peterson, Executive Director
Robert Osborn, Director, Broadband Consumer Programs and Carrier Oversight
Jonathan Koltz, Assistant General Counsel

¹ (D.)21-10-020

² Ibid