



ALJ/JYL/vhj 11/20/2025

FILED

11/24/25

02:20 PM

C2507019

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Jameon Walton,

Complainant

vs.

Case 25-07-019

Southwest Gas Corporation (U905G),

Defendant.

**EMAIL RULING GRANTING SECOND EXTENSION OF TIME TO FILE
ANSWER AND MOTION TO ACCEPT LATE-FILED ANSWER**

Dated November 20, 2025, at San Francisco, California.

/s/ JEFFREY LEE

Jeffrey Lee
Administrative Law Judge

From: Lee, Jeffrey <Jeffrey.Lee@cpuc.ca.gov>
Sent: Thursday, November 20, 2025 2:46 PM
To: Valerie Ontiveroz <valerie.ontiveroz@swgas.com>;
Mr.JameonJWalton@gmail.com
Cc: ALJ Support ID <alj_supportid@cpuc.ca.gov>; ALJ Process
<alj_process@cpuc.ca.gov>; ALJ Docket Office
<ALJ_Docket_Office@cpuc.ca.gov>; Andrew Hall <Andrew.Hall@swgas.com>;
Laurie Brown <laurie.brown@swgas.com>; Stephanie Smith
<stephanie.smith@swgas.com>
Subject: C.25-07-019 (ECP) Jameon Walton v. Southwest Gas Corp -- ALJ E-MAIL RULING GRANTING SECOND EXTENSION OF TIME TO FILE ANSWER AND MOTION TO ACCEPT LATE-FILED ANSWER

C.25-07-019 (ECP) Jameon Walton v. Southwest Gas Corp -- ALJ E-MAIL RULING GRANTING SECOND EXTENSION OF TIME TO FILE Answer and Motion to Accept Late-Filed Answer

TO ALL PARTIES OF RECORD:

Defendant Southwest Gas Corporation requests a second extension of time to file its Answer and Motion to Accept the Late-Filed Answer in this proceeding.

Southwest Gas stated that it requires an extension of time after a series of meetings with Complainant Walton, and in light of the upcoming holiday. Southwest Gas requests a second extension from November 20, 2025 to December 2, 2025, to prepare and file its Answer and Motion to Accept the Late-Filed Answer. No parties have opposed Southwest Gas' request.

For good cause shown, the requested extension is granted to all parties to this proceeding.

Southwest Gas shall meet and confer with Complainant Walton and on or by **December 2, 2025** must file and serve a joint proceeding status report.

Moreover, if Southwest Gas contests any issues in the complaint, it shall file its Answer and Motion to Accept the Late-Filed Answer on or by **December 2, 2025** that justifies its default regarding the October 21, 2025 answer deadline.

Should the parties settle all issues in this proceeding, then Southwest Gas shall (1) meet and confer with Complainant Walton and (2) prepare, file, and serve a joint Motion to Dismiss the Complaint, including in the motion whether the dismissal is requested with or without prejudice.

The Expedited Complaint Hearing in this proceeding may be reset if justified by Southwest Gas. As necessary, a notice will be issued with the new time, date, and instructions for hearing participation. Prior to any evidentiary hearing, the Parties' will be directed by the Administrative Law Judge to meet and confer and prepare, exchange, and serve by email their witness and exhibit lists, marked exhibits, and other pre-hearing information. Southwest Gas will be instructed to provide in a joint pre-hearing statement whether Complainant received one or more bill adjustments from Defendant, the amount remaining in controversy, if any, and identification all issues to be addressed by the Administrative Law Judge at the hearing.

The parties are reminded that *ex parte* communications with the assigned Administrative Law Judge are prohibited in this adjudicatory proceeding under Commission Rule of Practice and Procedure 8.2(b).

The Docket Office Shall Formally File this Email Ruling.

IT IS SO RULED.

Jeffrey Lee
Administrative Law Judge
California Public Utilities Commission



Jeffrey Lee
Administrative Law Judge

California Public Utilities
Commission
San Francisco Headquarters
505 Van Ness Ave.
San Francisco, CA 94102

Email: jeffrey.lee@cpuc.ca.gov
Web: www.cpus.ca.gov

From: Valerie Ontiveroz <valerie.ontiveroz@swgas.com>
Sent: Thursday, November 20, 2025 2:12 PM
To: Lee, Jeffrey <Jeffrey.Lee@cpuc.ca.gov>; Mr.JameonWalton@gmail.com
Cc: ALJ Support ID <alj_supportid@cpuc.ca.gov>; ALJ Process
<alj_process@cpuc.ca.gov>; ALJ Docket Office
<ALJ_Docket_Office@cpuc.ca.gov>; Andrew Hall <Andrew.Hall@swgas.com>;
Laurie Brown <laurie.brown@swgas.com>; Stephanie Smith
<stephanie.smith@swgas.com>
Subject: [EXTERNAL] Re: EXTERNAL: C.25-07-019 (ECP) JAMEON WALTON
V. SOUTHWEST GAS CORP -- ALJ E-MAIL RULING GRANTING EXTENSION
OF TIME TO FILE STATUS REPORT

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Honorable Judge Lee,

Southwest Gas has met and conferred with Mr. Walton on three occasions attempting to resolve his complaint, including communicating with Mr. Walton via email per his request. At this point, Mr. Walton has rejected Southwest Gas' proposals offered in good faith for reduced bill for services rendered so that we may establish gas service for him. Southwest Gas has communicated with Mr. Walton that we will be filing a status report today reflecting the same to meet the required filing date of November 20, 2025.

However, although Southwest Gas was hopeful that a resolution may be reached with Mr. Walton given the significant reduction in amounts owed; that is not the case at this juncture. Therefore, Southwest Gas will prepare an Answer to the complaint. In light of the upcoming holiday, Southwest Gas requests a second extension to December 2, 2025, to prepare and file its Answer and Motion to Accept the Late-Filed Answer.

Respectfully,
Valerie



Valerie J. Ontiveroz | Sr. Manager/Regulatory Affairs & Compliance

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From: Lee, Jeffrey <Jeffrey.Lee@cpuc.ca.gov>
Sent: Monday, November 17, 2025 4:38 PM
To: Valerie Ontiveroz <valerie.ontiveroz@swgas.com>;
Mr.JameonJWalton@gmail.com <Mr.JameonJWalton@gmail.com>
Cc: ALJ Support ID <alj_supportid@cpuc.ca.gov>; ALJ Process
<alj_process@cpuc.ca.gov>; ALJ Docket Office
<ALJ_Docket_Office@cpuc.ca.gov>; Andrew Hall <Andrew.Hall@swgas.com>;
Laurie Brown <laurie.brown@swgas.com>
Subject: EXTERNAL: C.25-07-019 (ECP) JAMEON WALTON V. SOUTHWEST
GAS CORP -- ALJ E-MAIL RULING GRANTING EXTENSION OF TIME TO
FILE STATUS REPORT

[WARNING] This message originated outside of Southwest Gas. **DO NOT**
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**C.25-07-019 (ECP) Jameon Walton v. Southwest Gas Corp -- ALJ E-MAIL
RULING GRANTING EXTENSION OF TIME TO FILE status report**

TO ALL PARTIES OF RECORD:

Southwest Gas Corporation requests a three-day extension of time to file a joint proceeding status report in this proceeding.

Southwest Gas stated that it requires an extension of time to complete its review of this matter and allow for an additional round of communication with Complainant Walton. This requested extension of time would extend the filing deadline from November 17, 2025 to November 20, 2025. No parties have opposed Southwest Gas' request.

For good cause shown, the requested extension is granted to all parties to this proceeding. Southwest Gas shall meet and confer with Complainant Walton and on or by **November 20, 2025** must file and serve a joint proceeding status report.

Moreover, if Southwest Gas contests any issues in the complaint, it shall file an answer and accompanying motion to accept the late-filed answer on or by **November 20, 2025** that justifies its default regarding the October 21, 2025 answer deadline.

Should the parties settle all issues in this proceeding, then Southwest Gas shall (1) meet and confer with Complainant Walton and (2) prepare, file, and serve a joint Motion to Dismiss the Complaint, including in the motion whether the dismissal is requested with or without prejudice.

The Expedited Complaint Hearing in this proceeding may be reset if justified by Southwest Gas. As necessary, a notice will be issued with the new time, date, and instructions for hearing participation. Prior to any evidentiary hearing, the Parties' will be directed by the Administrative Law Judge to meet and confer and prepare, exchange, and serve by email their witness and exhibit lists, marked exhibits, and other pre-hearing information. Southwest Gas will be instructed to provide in a joint pre-hearing statement whether Complainant received one or more bill adjustments from Defendant, the amount remaining in controversy, if any, and identification all issues to be addressed by the Administrative Law Judge at the hearing.

The Docket Office Shall Formally File this Email Ruling.

IT IS SO RULED.

Jeffrey Lee
Administrative Law Judge
California Public Utilities Commission



Jeffrey Lee
Administrative Law Judge

California Public Utilities
Commission
San Francisco Headquarters
505 Van Ness Ave.
San Francisco, CA 94102
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Web: www.cpuc.ca.gov

From: Valerie Ontiveroz <valerie.ontiveroz@swgas.com>
Sent: Monday, November 17, 2025 4:06 PM
To: Lee, Jeffrey <Jeffrey.Lee@cpuc.ca.gov>; Mr.JameonWalton@gmail.com
Cc: ALJ Hearing Requests <ALJ_HearingRequests@cpuc.ca.gov>; ALJ Support ID <alj_supportid@cpuc.ca.gov>; ALJ Process <alj_process@cpuc.ca.gov>; ALJ Docket Office <ALJ_Docket_Office@cpuc.ca.gov>; Gimeno, Maria Dolores <MariaDolores.Gimeno@cpuc.ca.gov>; Wayne, Charisse <Charisse.Wayne@cpuc.ca.gov>; Andrew Hall <Andrew.Hall@swgas.com>; Laurie Brown <laurie.brown@swgas.com>
Subject: [EXTERNAL] Re: EXTERNAL: C.25-07-019 (ECP) Jameon Walton v. Southwest Gas Corp -- Administrative Law Judge Email Ruling Postponing November 14, 2025 Expedited Complaint Hearing and Ordering Joint Status Report

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Honorable Lee,

As summarized in Mr. Walton's email of November 14, 2025 (copy attached), Southwest Gas held a meet and confer meeting with Mr. Walton on Friday, November 14 at 8:30 a.m. As noted in Mr. Walton's email summary, Southwest Gas offered to waive \$326.50 off of Mr. Walton's \$974.63 balance resulting in a balance of \$648.13. I have attached a copy of the entire communication for your reference. As Mr. Walton noted in his email he has refused Southwest Gas' proposed plan of action. However, Southwest Gas has continued to review Mr. Walton's account, including call history and bills regarding his service address. Southwest Gas requests a 3-day extension to November 20, 2025 to file and serve its status report. The additional time will allow Southwest Gas to complete its additional review and allow for an additional round of communication with Mr. Walton.

Thank you,
Valerie



Valerie J. Ontiveroz | Sr. Manager/Regulatory Affairs & Compliance

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From: Lee, Jeffrey <Jeffrey.Lee@cpuc.ca.gov>
Sent: Monday, November 10, 2025 1:14 PM
To: Valerie Ontiveroz <valerie.ontiveroz@swgas.com>;
Mr.JameonWalton@gmail.com <Mr.JameonWalton@gmail.com>
Cc: Lee, Jeffrey <Jeffrey.Lee@cpuc.ca.gov>; ALJ Hearing Requests
<ALJ_HearingRequests@cpuc.ca.gov>; ALJ Support ID
<alj_supportid@cpuc.ca.gov>; ALJ Process <alj_process@cpuc.ca.gov>; ALJ
Docket Office <ALJ_Docket_Office@cpuc.ca.gov>; Gimeno, Maria Dolores
<MariaDolores.Gimeno@cpuc.ca.gov>; Wayne, Charisse

<Charisse.Wayne@cpuc.ca.gov>

Subject: EXTERNAL: C.25-07-019 (ECP) Jameon Walton v. Southwest Gas Corp -
- Administrative Law Judge Email Ruling Postponing November 14, 2025
Expedited Complaint Hearing and Ordering Joint Status Report

[WARNING] This message originated outside of Southwest Gas. **DO NOT CLICK** links or attachments unless you recognize the sender and know the content is safe.

C.25-07-019 (ECP) Jameon Walton v. Southwest Gas Corp -- Administrative Law Judge Email Ruling Postponing November 14, 2025 Expedited Complaint Hearing and Ordering Joint Status Report

TO ALL PARTIES ON THE SERVICE LIST:

In the above-referenced expedited complaint proceeding (ECP), Complainant Jameon Walton filed an expedited complaint on July 28, 2025. The California Public Utilities Commission (Commission) issued instructions to answer on October 1, 2025 to Defendant Southwest Gas Corporation (Southwest Gas). Those instructions set a deadline of October 21, 2025 for Southwest Gas to file its answer.

To date, no answer contesting any aspect of the complaint has been filed with the Commission by Southwest Gas. As a result, no issues raised in the Complaint have been contested or disputed by Southwest Gas, making an evidentiary hearing unnecessary.

Accordingly, this Email ruling postpones the Expedited Complaint Hearing scheduled for November 14, 2025, at 10:30 a.m. That Expedited Complaint Hearing shall be taken off-calendar.

On or by **November 17, 2025**, Southwest Gas shall (1) meet and confer with Complainant Walton and (2) prepare, file, and serve a joint proceeding status report, including whether the parties have settled or are in the process of settling all or some issues raised in the Complaint.

Moreover, if Southwest Gas contests any issues in the complaint, it shall file an answer and accompanying motion to accept the late-filed answer on or by ***November 17, 2025*** that justifies its default regarding the October 21, 2025 answer deadline.

Should the parties settle all issues in this proceeding, then Southwest Gas shall (1) meet and confer with Complainant Walton and (2) prepare, file, and serve a joint Motion to Dismiss the Complaint, including in the motion whether the dismissal is requested with or without prejudice.

The Expedited Complaint Hearing in this proceeding may be reset if justified by Southwest Gas. As necessary, a notice will be issued with the new time, date, and instructions for hearing participation. Prior to any evidentiary hearing, the Parties' will be directed by the Administrative Law Judge to meet and confer and prepare, exchange, and serve by email their witness and exhibit lists, marked exhibits, and other pre-hearing information. Southwest Gas will be instructed to provide in a joint pre-hearing statement whether Complainant received one or more bill adjustments from Defendant, the amount remaining in controversy, if any, and identification all issues to be addressed by the Administrative Law Judge at the hearing.

The Docket Office shall formally file this Email Ruling.

IT IS SO RULED.

Jeffrey K. Lee

Administrative Law Judge

California Public Utilities Commission

jeffrey.lee@cpuc.ca.gov



Jeffrey Lee

Administrative Law Judge

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Thank you for your cooperation.

