



FILED

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R2304006

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking
Proceeding to Consider Changes to
Requirements on Video Franchisees
Under the Digital Infrastructure and
Video Competition Act, and Revisions
to General Order 169.

Rulemaking 23-04-006

**ADMINISTRATIVE LAW JUDGE'S RULING STRIKING INADVERTENTLY
RELEASED INCORRECT STAFF REPORT**

On December 1, 2025, an incorrect preliminary version of the Commission's Communications Division's Staff Report and Proposal (Staff Report) was inadvertently released to the service list of this proceeding by a ruling. To ensure that the correct Staff Report version is in the proceeding record and is commented on by the parties, the incorrect preliminary Staff Report is stricken from the record and removed from the proceeding docket. Parties are directed to destroy the December 1, 2025, version of the Staff Report (incorrect version) and are directed not to prepare comments on that incorrect Staff Report.

This ruling also vacates the separate December 1, 2025, ALJ Ruling Revising Schedule and Inviting Comments on Staff Report.

Background

On April 17, 2023, the California Public Utilities Commission (Commission) issued the Order Instituting Rulemaking (OIR) that opened this proceeding. The purpose of the OIR includes examining Commission implementation of legislation that requires the Commission to "adopt customer

service requirements for a holder of a state franchise and adjudicate any customer complaints.” (Pub. Util. Code §5895(b).) Parties filed comments and reply comments on the OIR in June 2023.

On April 3, 2024, the Assigned Commissioner’s Scoping Memo and Ruling (Scoping Memo) was filed and served. The Scoping Memo memorialized the issues based on those in the OIR, comments and reply comments on the OIR, and matters addressed at the December 13, 2023, prehearing conference. The Scoping Memo identified several issues organized within six subjects and established a schedule to promote the efficient and fair resolution of the rulemaking.

On December 1, 2025, the Staff Report¹ was filed and served as an Attachment to the ALJ ruling. Attached to the Staff Report were additional Attachments that included a redlined version of General Order 169 and an ASCI Telecommunications, Cell Phone and Smartwatch Study for 2025.

The Staff Report and its two Attachments are stricken. This will allow time for Staff to prepare a new Report to address issues related to formatting, correcting redlines to General Order 169, and focusing questions directed to parties on Public, Educational, and Governmental Access Channels (PEG) issues. An updated ruling with a correct final version of the Staff Report will be forthcoming by subsequent ruling, along with a revised schedule for parties to file and serve comments and reply comments on the Staff Report. Parties will be afforded ample opportunity to comment on the correct final version of the Staff Report when it is released.

¹ In quasi-legislative proceedings, the Commission’s Rules require an assigned Commissioner’s ruling or staff report setting forth recommendations to resolve issues identified in the scoping memo. (Rule 7.5(a).)

Docket Office is instructed to immediately strike and remove the incorrect preliminary version of the Staff Report with its two Attachments filed on December 1, 2025, from the docket of this proceeding.

IT IS SO RULED.

Dated December 5, 2025, at San Francisco, California.

/s/ MARGERY MELVIN

Margery Melvin
Administrative Law Judge