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**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric
Company for Approval of Energy Savings
Assistance and California Alternate Rates for
Energy Programs and Budgets for 2021-2026
Program Years.

(U 39 M)

Application No. 19-11-003
(Filed November 4, 2019)

And Related Matters.

Application No. 19-11-004
Application No. 19-11-005
Application No. 19-11-006
Application No. 19-11-007

**PACIFIC GAS AND ELECTRIC COMPANY'S (U 39 M) ANNUAL COOLING CENTER
PROGRAM REPORT FOR PROGRAM YEAR 2025**

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Dated: December 19, 2025

Attorney for:
PACIFIC GAS AND ELECTRIC COMPANY

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**PACIFIC GAS AND ELECTRIC COMPANY’S (U 39 M) ANNUAL COOLING CENTER
PROGRAM REPORT FOR PROGRAM YEAR 2025**

Pacific Gas and Electric Company (PG&E) files the attached Cooling Center Program Annual Report (Annual Report) in compliance with Ordering Paragraph (OP) 83 in Decision (D.) 12-08-044 and OP 121 in D. 16-11-022, *as modified by* D.17-12-003, requiring PG&E to report information concerning their cooling center activities by December 21st of each year.^{1/} See Appendix A for the Annual Report. As 2021 marked the beginning of a new six-year program cycle, PG&E is filing this Annual Report in Application (A.) 19-11-003, et al. only until a new application and program cycle is established.

The Annual Report contains information on cooling center facility activities including attendance at the facilities and itemized expenses for 2025. The Annual Report also describes the energy education and marketing materials provided at each cooling center facility, updated website information for cooling center locations, and heat trigger plans to meet the needs of the communities served.

Respectfully Submitted,

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Continued from the previous page

1/ Modified D.16-11-022, p. 480.

ATTACHMENT

PACIFIC GAS AND ELECTRIC COMPANY'S ANNUAL COOLING CENTER PROGRAM REPORT FOR PROGRAM YEAR 2025

I. INTRODUCTION

Pacific Gas and Electric Company (PG&E) is filing this Cooling Center Program (Program) 2025 Annual Report (Report) in compliance with Ordering Paragraph (OP) 83 in Decision (D.) 12-08-044 and OP 121 in D.16-11-022, *as modified by* D.17-12-009, requiring PG&E to report annual information concerning Program activities by December 21.¹ The Report contains information on Program activities including attendance at facilities and itemized expenses for the 2025 reporting year. Also described in the Report are the energy education and marketing materials provided at each Cooling Center facility, updated website information for Cooling Center locations, and specific heat trigger plans to meet the needs of the communities served.

II. SUMMARY BACKGROUND

Cooling Centers are public spaces open during high temperatures, typically from May 15 to October 15. They offer relief from extreme heat, especially for seniors and income-qualified residents, aiming to reduce heat-related health risks. While PG&E does not run Cooling Centers, it provides modest financial support² to local organizations that apply for grants to defray costs of operating these facilities.

In 2025, PG&E's Cooling Center team collaborated with local governments to enhance existing services in their service area. Efforts included educating target customers about heat safety and sharing center information through bill inserts and the website. Local governments leveraged their knowledge of community needs to select effective Cooling Center locations. PG&E continued the reimbursement model introduced in 2021 after benchmarking with other Investor-Owned Utilities.³

PG&E provided financial and informational support in 2025 to select local government-operated Cooling Centers. PG&E did not spend the full allocated grant total of \$82,500 for

¹ D.16-11-022, p. 198. See also D.21-06-015, p.475, OP 19.

² See D.21-06-015, p.475, OP 19.

³ A.11-05-017, et al, PG&E Annual Cooling Center Program Report for Program Year 2021, Report pp. 1-2.

the 2025 program year, but offered financial support to 67 Cooling Center locations, with 37 of those centers activated during heat events. By comparison, in 2024 PG&E spent the full allocated grant and supported 60 locations, with 57 activated locations. Due to a milder summer season in 2025, fewer centers required activation and fewer partners submitted reimbursable expenses. As a result, PG&E spent \$28,931.39 on grant reimbursements. The remaining Cooling Center expenditures were for staff labor and marketing/educational materials, intended to raise awareness of programs, resulting in a total combined 2025 Cooling Center expenditure of \$103,389.04.

To participate in PG&E's Program, local government partners must provide the following accommodations in their cooling centers:⁴

- Free entrance to all visitors;
- Admission on a nondiscriminatory basis;
- A center location that is easily accessible by public transportation or shuttle service;
- A safe and comfortable atmosphere;
- Seating areas;
- Complimentary water/snacks;
- Access for disabled persons;
- Established criteria that trigger the opening of the Cooling Centers, such as a certain temperature or heat advisories from the National Weather Service; and
- Brochures promoting PG&E services such as the California Alternate Rates for Energy (CARE), Family Energy Rate Assistance (FERA), and the Energy Savings Assistance (ESA) Program.

In 2025, PG&E partnered with 11 local government organizations to support 37 Cooling Centers, which served 18,362 patrons, through collaboration with PG&E's Public Affairs department.

- City of Fresno, 3 Cooling Centers

⁴ See generally, D. 16-11-022, p. 334-335.

- City of Kingsburg, 2 Cooling Centers
- City of Madera, 2 Cooling Centers
- City of San Jose, 3 Cooling Centers
- City of Sanger, 0 Cooling Centers (Applied for grant for 2 centers, but did not submit operational data or receipts for reimbursement)
- City of Delano, 0 Cooling Centers (Applied for grant for 2 centers, but did not submit operational data or receipts for reimbursement)
- City of West Sacramento, 0 Cooling Centers (Applied for grant for 3 centers but did not activate)
- El Dorado County, 0 Cooling Centers (Applied for grant for 6 centers, but weather did not meet activation criteria)
- Kern County, 10 Cooling Centers
- Merced County Office of Emergency Services, 17 Cooling Centers
- Shasta County, 0 Cooling Centers (Applied for grant for 15 centers, but weather did not meet activation criteria)

As directed in D.16-11-022, and *modified by* D.17-12-009⁵ PG&E incorporated the Cooling Center budget for 2025 into the 2023 GRC Phase I Proceeding. PG&E discussed this directive in Application (A.) 19-11-003 filed on November 4, 2019.⁶ D.21-06-015 approved the continuation of funding of Cooling Centers through the GRC I given that Cooling Centers benefit all patrons, and not just income qualified patrons.⁷

III. 2025 COOLING CENTER PROGRAM REPORTS

PG&E's detailed 2025 Annual Cooling Center Activity Report (provided as Attachment A) provides data on 2025 Cooling Center expenses, attendance, and additional information

⁵ D.16-11-022, as modified by D.17-12-009, OP 114, "Pacific Gas and Electric Company, Southern California Edison Company, and San Diego Gas & Electric Company (electric Investor-Owned Utilities) shall include Cooling Center costs in their General Rate Case Proceedings going forward. The electric Investor-Owned Utilities are authorized to continue to utilize California Alternate Rates for Energy Program administrative dollars for Cooling Center activity, only until each utility's next General Rate Case."

⁶ PGE-01, PG&E Direct Testimony, Ch. II, p. I-58, lines 1-31.

⁷ D.21-06-015, p. 69, and p. 475, OP 19.

regarding the 2025 program year. Partner sites received bilingual customer assistance materials including CARE/FERA program brochures, enrollment applications, Medical Baseline forms, ESA Program information, and rate plan education resources. The brochures were available in English and Spanish (provided as Attachment B). PG&E also included a bill insert in both English and Spanish in customers' May bill package prior to the start of Cooling Center season, which included information on locating cooling centers and available assistance programs (provided as Attachment C).

Additionally, PG&E launched a revamped interactive Cooling Centers Map to support public access to Cooling Center information. During the program year, PG&E corrected accessibility-related issues to improve usability, such as keyboard navigation. PG&E also added an address-based search feature that allows users to locate the nearest PG&E-funded Cooling Center. The map further links customers to the statewide Cal OES Cooling Center Directory to expand visibility of both PG&E-funded and non-PG&E Cooling Centers (provided as Attachment D).⁸

IV. CONCLUSION

The 2025 PG&E Cooling Center Program Annual Report provides an overview of the program's operations, specifically highlighting the activities carried out throughout the year and outlining the reporting requirements fulfilled by government organizations that received reimbursements for participating in the program. The report describes the role that Cooling Centers play in assisting local governments protect communities from the dangers of extreme heat by offering safe, air-conditioned spaces where residents can seek refuge during heat waves. These centers are instrumental in reducing the risk of heat-related illnesses and fatalities, particularly among vulnerable populations. Furthermore, the program fosters collaboration between PG&E and various local agencies, enabling a coordinated response that prioritizes public safety and encourages community involvement during periods of high temperatures. Through these efforts, the Cooling Center Program demonstrates PG&E's ongoing commitment to supporting the well-being of customers and strengthening community resilience in the face of increasingly frequent heat events.

⁸ D.16-11-022, as modified by D.17-12-009, pg. 499, OP 124.

ATTACHMENT A

Pacific Gas and Electric Company
2025 Cooling Center Information

Administrator/Org	Cooling Center Name	Service Address	City/ZIP	Type of Facility (i.e., Pools, libraries, senior centers)	Maximum Capacity Limitation	Stand- alone Cooling Center Y/N	Public Access Y/ N	Days & Hours of Operation ¹	Number of Days Open as a Cooling Center	Average Daily Attendance (Rounded)
City of Delano ²	11th Avenue Community Center	200 W. 11th Avenue	Delano CA 93215	Community Center	400	N	Y	M-F: 3 pm - 7 pm	Not Provided	Not Provided
City of Delano ²	Jefferson Center	436 Jefferson Center	Delano CA 93215	Senior Center	250	N	Y	M-F: 9 am - 1 pm	Not Provided	Not Provided
El Dorado County ³	El Dorado County Library - Placerville Branch	345 Fair Lane	Placerville 95667	Library	N/A	N	Y	T-W: 12 pm - 7 pm Thu-Sat: 10 am - 5 pm	Not Activated	Not Activated
El Dorado County ³	El Dorado County Library - Cameron Park Branch	2500 Country Club Drive	Cameron Park 95682	Library	N/A	N	Y	M: 10 am - 5 pm T: 12 pm - 7 pm W: 10 am - 5 pm Thu: 12 pm - 7 pm F: 10 am - 5 pm Sat: 1 pm - 5 pm	Not Activated	Not Activated
El Dorado County ³	El Dorado County Library - El Dorado Hills Branch	7455 Silva Valley Pkwy	El Dorado 95762	Library	N/A	N	Y	M: 10 am - 5 pm T: 10 am - 7 pm W: 10 am - 5 pm Thu: 10 am - 7 pm F: 10 am - 5 pm Sat: 1 pm - 5 pm	Not Activated	Not Activated
El Dorado County ³	El Dorado County Library - Georgetown Branch	6680 Orleans Street	Georgetown 95634	Library	N/A	N	Y	T-W: 12 pm - 7 pm Thu-F: 10 am - 5 pm Friday: 10 am - 5 pm Sat: 10 am - 3 pm	Not Activated	Not Activated
El Dorado County ³	El Dorado County Library - South Lake Tahoe Branch	1000 Rufus Allen Blvd	South Lake Tahoe 96150	Library	N/A	N	Y	M: 10 am - 5 pm T-W: 10 am - 7 pm Thu-Sat: 10 am - 5 pm	Not Activated	Not Activated
El Dorado County ³	Pioneer Park	6740 Fairplay Road	Somerset 95667	Community Center	N/A	Y	Y	TBD, Hours of operation determined at the time of the event	Not Activated	Not Activated
City of Fresno	Maxie L. Parks	1802 E California Ave.	Fresno 93706	Community Center	250	N	Y	M - Sun: 12 pm - 8 pm	5	10
City of Fresno	Mosqueda Community Center	4670 E. Butler	Fresno 93702	Community Center	100	N	Y	M - Sun: 12 pm - 8 pm	5	17
Kern County	Arvin Community Center	800 Walnut Drive	Arvin 93203	Community Center	30	N	Y	M - Sun: 1 pm - 8 pm	12	5
Kern County	East Bakersfield Veterans Bldg.	2101 Ridge Road	Bakersfield 93305	Veterans Bldg.	103	N	Y	M - Sun: 1 pm - 8 pm	4	5
Kern County	Frazier Park Recreation Bldg.	3801 Park Drive	Frazier Park 93225	Rec Bldg.	375	N	Y	M - Sun: 1 pm - 8 pm	5	3
Kern County	Gusher's Hall	271 California Street	Maricopa 93252	Community Bldg.	267	N	Y	M - Sun: 1 pm - 8 pm	1	3
Kern County	Hummel Community Building	2500 20th Street	Rosamond 93560	Community Bldg.	104	N	Y	M - Sun: 1 pm - 8 pm	1	1
Kern County	Kern River Valley Senior Center	6405 Lake Isabella Blvd	Lake Isabella 93240	Senior/Vet Bldg.	439	N	Y	M - Sun: 1 pm - 8 pm	4	4
Kern County	Strata Center	10350 Heather Ave	California City 93505	Recreation Center	350	N	Y	M - Sun: 1 pm - 8 pm	2	Not Provided
Kern County	Taft Community Bldg.	500 Cascade Place	Taft 93268	Community Bldg.	250	N	Y	M - Sun: 1 pm - 8 pm	1	Not Provided
Kern County	Walker Senior Center	505 Sunset Avenue	Shafter 93263	Senior Center	75	N	Y	M - Sun: 1 pm - 8 pm	1	Not Provided
Kern County	Mission at Kern County	816 E. 21st St.	Bakersfield 93305	Rescue Mission	60	N	Y	M - Sun: 8 am - 11 pm	4	Not Provided
Kern County	Rasmussen Senior Center	115 E. Roberts Lane	Bakersfield 93308	Senior Center	Unknown	N	Y	M - F: 8 am - 5 pm	Not Provided	Not Provided
Kern County	The Kerr McGee Center	100 W. California Ave	Ridgecrest 93555	Community Center	Unknown	N	Y	M - Sat: 11 am - 5:30 pm	Not Provided	Not Provided
City of Fresno	Ted C. Wills	770 N. San Pablo	Fresno 93728	Community Center	300	N	Y	M - Sun: 12 pm - 8 pm	5	15
City of Kingsburg	Kingsburg Senior Center	1450 Ellis Street	Kingsburg 93631	Senior Center	215	N	Y	M - F: 8 am - 5 pm	22	15
City of Kingsburg	Crandell Swim Complex	1900 18th Ave	Kingsburg 93631	City Pool	500	N	Y	M - F: 12 pm - 4 pm	22	50
City of Madera, Parks & Community Services	Pan American Community Center	703 E. Sherwood Way	Madera 93638	Community Center	75	N	Y	M - F: 8 am - 7 pm (Weekends only during excessive heat days 8 am - 7 pm)	13	19
City of Madera, Parks & Community Services	Madera Police Department	330 S. "C" Street	Madera 93638	Police Department Lobby area	10	N	Y	Sun - Sat 24hrs	13	0
Merced County	Atwater Police Department	750 Bellevue Road	Atwater 95301	City/County Building	40	N	Y	M - Sun: 10 am - 6 pm	141	0

Annual Cooling Center Activity Report _December 18, 2025
Attachment A

Merced County	Atwater Library Branch	1600 Third Street	Atwater 95301	Library	15	N	Y	T: 10 am – 8 pm W - Thu: 10 am – 6 pm F - Sat: 10 am – 3 pm	102	9
Merced County	Delhi Library Branch	16881 W. Schendel Road	Delhi 95315	Library	30	N	Y	M - T & Thu: 10 am – 6 pm W: 10 am - 8 pm F: 10 am - 5 pm Sat: 10 am - 3 pm	121	4
Merced County	Dos Palos City Hall	2174 Blossom Street	Dos Palos 93620	City/County Building	5	N	Y	M - F: 8 am - 4 pm	101	0
Merced County	Dos Palos Police Department	1546 Golden Gate Avenue	Dos Palos, 93620	City/County Building	50	N	Y	M - F: 8 am-5 pm	101	0
Merced County	Gustine Library Branch	205 6th Street	Gustine, 95322	Library	10	N	Y	T: 10 am – 6 pm Thu: 10 am – 6 pm Sat: 10 am – 5 pm	61	3
Merced County	Hilmar Library Branch	20041 W. Falke Street	Himar, 95324	Library	6	N	Y	W: 10 am - 6 pm F: 10 am - 5 pm Sat: 10 am - 3 pm	62	0
Merced County	Le Grand Library Branch	12949 Le Grand Road	Le Grand, 95333	Library	25	N	Y	M – Thu: 10 am - 6 pm F: 10 am - 5 pm Sat: 10 am - 3 pm	102	26
Merced County	Livingston Police Department	1446 C Street	Livingston, 95334	City/County Building	50	N	Y	Sun - Sat: 8 am - 5 pm	141	0
Merced County	Livingston Library Branch	1212 Main Street	Livingston, 95334	Library	20	N	Y	T: 10 am - 8 pm Thu: 10 am - 6 pm Sat: 10 am - 5 pm	61	0
Merced County	Los Banos Library Branch	1312 Seventh Street	Los Banos, 93635	Library	30	N	Y	T: 10 am - 6 pm Thu: 10 am - 6 pm W: 10 am - 8 pm F - Sat: 10 am - 5 pm	101	7
Merced County	Los Banos-Mercy Springs Church of Nazarene	1238 Santa Barbara Drive	Los Banos, 93635	Church	60	N	Y	M - F: 1 pm - 7 pm	141	0
Merced County	Merced Library Branch	2100 O Street	Merced, 95340	Library	125	N	Y	M: 10 am - 6 pm T: 10 am - 8 pm W: 10 am - 8 pm Thu: 10 am - 6 pm F - Sat: 10 am - 5 pm	121	72
Merced County	Santa Nella Library Branch	29188 W. Centinella Avenue	Santa Nella, 95322	Library	6	N	Y	T: 1 pm - 6 pm Thu: 1 pm - 6 pm	40	1
Merced County	Snelling Library Branch	15916 N. Hwy 59	Snelling, 95369	Library	6	N	Y	T: 1 pm - 6 pm Thu: 1 pm - 6 pm	40	5
Merced County	Jerry O'Banion-Dos Palos Library Branch	951 Center Avenue	Dos Palos, 93620	Library	25	N	Y	W: 10 am - 6 pm F: 10 am - 5 pm Sat: 10 am - 3 pm	62	7
Merced County	Planada Community Center	9167 Stanford Avenue	Planada, 95365	Community Center	250	N	Y	M - F: 8 am - 3:30 pm	101	10
City of San Jose Department of Parks, Recreation and Neighborhood Services	Camden Community Center	3369 Union Ave	San Jose 95124	Community Center	100	Y	Y	M - Thu: 8 am - 8 pm F: 8 am – 6 pm	17	20
City of San Jose Department of Parks, Recreation and Neighborhood Services	Roosevelt Community Center	901 E. Santa Clara Street	San Jose 95116	Community Center	100	Y	Y	M - F: 8 am - 6 pm Sat: 9 am - 1 pm	17	20
City of San Jose Department of Parks, Recreation and Neighborhood Services	Emma Prusch Farm Park	647 S. King Rd	San Jose 95116	Community Center	100	Y	Y	M - F: 8 am - 6 pm Sat: 9 am - 1 pm	17	20
City of Sanger ²	City of Sanger Annex Building	1789 Jensen Ave	Sanger 93657	Conference Building	50	Y	N	Sun - Sat	Not Provided	Not Provided
City of Sanger ²	Sanger Senior Center	730 Recreation Ave	Sanger 93657	Senior Center	150	N	y	M - F	Not Provided	Not Provided
Shasta County ³	Redding Library	1100 Parkview Ave	Redding 96001	Library	130	N	Y	M - Thu: 10 am - 8pm F - Sat: 10 am - 6pm Sun: 1 pm - 5 pm	Not Activated	Not Activated
Shasta County ³	Anderson Library	3200 W Center St.	Anderson 96007	Library	50	N	Y	T - F: 9 am - 6 pm Sat: 10 am - 2 pm	Not Activated	Not Activated
Shasta County ³	Burney Library	37116 Main St.	Burney 96013	Library	10	N	Y	W - Sat: 11 am - 1 pm & 2 pm - 6 pm	Not Activated	Not Activated

Attachment A

Shasta County ³	Shasta Lake Community Center	4499 Main St.	Shasta Lake City 96019	Community Center	290	Y	N	As Needed	Not Activated	Not Activated
Shasta County ³	Good News Rescue Center	3075 Veda St	Redding 96001	Mission	300	N	Y	24/7	Not Activated	Not Activated
Shasta County ³	Frontier Center	2081 Frontier Trail	Anderson 96007	Senior Center	400	N	Y	M - F: 8:30 am - 4 pm	Not Activated	Not Activated
Shasta County ³	Shasta District Fairgrounds	1890 Briggs St.	Anderson 96007	Fairgrounds	TBD	N	Y	M - F: 8 am - 5 pm	Not Activated	Not Activated
Shasta County ³	St. James Lutheran Church	2500 Shasta View Drive	Redding 96002	Church	Fellowship Hall - 88, Lower Level - 60	Y	N	As Needed	Not Activated	Not Activated
Shasta County ³	Cottonwood Community Center	20595 Gas Point Rd	Cottonwood 96022	Community Center	South Hall - 60, North Hall - 85	Y	N	As Needed	Not Activated	Not Activated
Shasta County ³	Shasta Lake Visitor's Center	1525 Median Avenue	Shasta Lake City 96019	Meeting Room	30	Y	N	As Needed	Not Activated	Not Activated
Shasta County ³	Shasta Lake Gateway Library	1525 Median Avenue	Shasta Lake City 96019	Library	N/A	N	Y	As Needed	Not Activated	Not Activated
Shasta County ³	Intermountain Fairgrounds	44218 A St	McArthur 96056	Fairgrounds		Y	N	As Needed	Not Activated	Not Activated
Shasta County ³	McFall Resource Room	1628 Market St	Redding, 96001	Meeting Room	80	Y	Y	N/A	Not Activated	Not Activated
Shasta County ³	Tri-County Community Center	37477 CA-299	Burney, 96013	Community Center	80	Y	Y	NA	Not Activated	Not Activated
Shasta County ³	Circle of Friends (AC Space)	36985 CA-299	Burney, 96013	Wellness Center	20	N	Y	M: 9 am - 4 pm W: 9 am - 4 pm F: 9 am - 4 pm	Not Activated	Not Activated
City of West Sacramento ²	City of West Sac - Galleria	1110 W Capitol Ave	Sacramento 95691	City Hall	200	N	Y	M - F: 8 am - 5 pm & As Need	Not Provided	Not Provided
City of West Sacramento ²	City of West Sac - Community Center	1075 W Capitol Ave	Sacramento 95691	Community Center/ Senior Center	200	N	Y	M - F: 8 am - 5 pm & As Need	Not Provided	Not Provided
City of West Sacramento ²	City of West Sac - Rec Center	1 Raider Ln	Sacramento 95691	Rec Center	200	N	Y	M - F: 8 am - 5 pm & As Need	Not Provided	Not Provided
Total Estimated Attendance									18,362	

¹ Days and hours of Cooling Center operations are dependent on need based upon temperature threshold determined by individual city/county.

² City of Delano, City of Sanger, and City of West Sacramento did not provide operation data or reimbursement requests.

³ El Dorado County and Shasta County cooling center locations were not activated. However, both counties still incurred expenses.

**Pacific Gas and Electric Company
2025 Cooling Center Information**

Administrator	2025 Maximum Reimbursement Amount	2025 Reimbursement Amount Paid	County	Estimated Eligible Low-Income Population by County ¹	CARE/ESA/ FERA Outreach Materials and/or Energy Education
City of Fresno	\$ 10,000	\$ 2,178.34	Fresno	136,741	Y
City of Kingsburg ³	\$ 6,500	\$ 7,364.70	Fresno	136,741	Y
City of Madera	\$ 8,000	\$ 2,435.09	Madera	19,107	Y
City of San Jose	\$ 10,000	\$ 853.36	Santa Clara County	97,109	Y
City of Sanger ²	\$ 1,000	\$ -	Fresno	136,741	Y
City of West Sacramento ²	\$ 1,500	\$ -	Yolo	24,574	Y
El Dorado County	\$ 4,000	\$ 20.25	El Dorado	12,896	Y
Kern County	\$ 20,000	\$ 4,736.87	Kern	149,211	Y
Merced County	\$ 10,000	\$ 9,681.60	Merced	36,220	Y
City of Delano ²	\$ 1,500	\$ -	Kern	149,211	Y
Shasta County	\$ 10,000	\$ 1,661.18	Shasta	21,041	Y
TOTAL	\$ 82,500	\$ 28,931.39			

¹ Source: A.14-11-007_Joint compliance IOUs filing of CARE eligible customers and related information, filed on April 14, 2025.

Estimated eligible low-income population is available at county level where the cooling centers are located.

² City of Sanger, City of West Sacramento, and City of Delano did not submit receipts for PG&E's 2025 Cooling Center Program.

³ City of Kingsburg was reimbursed over the budgeted amount as a result of underspend from other entities.

1. Total Authorized 2025 Cooling Center Budget

1a. Total Reimbursement Amount ¹	\$ 32,652.47
1b. Total Utility Staff Labor (Including Tracking & Reporting) ²	\$ 21,731.86
1c. Total Utility Marketing /Education/ Outreach ²	\$ 49,004.71
1d. Total Utility Other Expenses	\$ -
1e. Total Combined 2025 Cooling Center Expenditures	\$ 103,389.04

¹ Total reimbursement amount includes \$3,721.08 from El Dorado County that carried over from the prior program year due to an address change requiring the check to be reissued.

² Increased staff labor and outreach in 2025 were primarily associated with the development and public launch of the new PG&E Funded Cooling Centers interactive map.

Note: The expenses listed above were as of December 2, 2025.

2. Number of IOU supported 2025 Cooling Center Facilities.

Through existing partnerships and integration efforts between programs and PG&E's internal Governmental Relations department, PG&E established partnerships with 11 local government organizations that supported 37 activated Cooling Center facilities in 2025.

3. Describe the energy education and marketing materials provided at each Cooling Center facility.

- For the 2025 program year, PG&E provided Cooling Center partners with bilingual (English/Spanish) energy assistance and customer support materials. These included the Integrated Brochure highlighting CARE, FERA, ESA, Medical Baseline, rate plan options, payment assistance, and energy-saving tips. CARE/FERA Universal Brochures and enrollment applications were also provided in both languages (English/Spanish), allowing customers to apply for bill discount programs onsite. (See attachment B).
- A bill insert was included in PG&E customers' May bill prior to the Cooling Center season. (See Attachment C) The bill insert provides information on what Cooling Centers are and includes instructions on how to locate nearby cooling centers. Included in the bill insert is also a PG&E phone number and a website to locate cooling centers.

4. Identify best practices utilized during 2025 that should continue moving forward.

Best practices utilized during the 2025 program year include:

- Opening Cooling Centers in public locations such as libraries, recreation centers, and community centers increased accessibility for families, seniors, and unhoused residents.
- Extended operating hours (5-8pm and later when possible) allowed guests to cool down after peak daytime heat, improving comfort and safety.
- Providing hydration supplies (water, Gatorade), snacks, fruit, granola bars, chips, and other refreshments encouraged continued use and supported health needs during heat events.
- Offering entertainment and recreational activities such as board games, movies, crafts, coloring books, and reading materials improved guest experience, increased engagement, and supported vulnerable populations such as youth and seniors.
- Advance public communication and messaging before heat events helped residents plan ahead and increased awareness of open center locations.
- Several counties successfully implemented free or accessible transportation options through public transit systems or shuttle support, improving access for those without vehicles.
- Centers that maintained dedicated air-conditioned rooms or quiet rest areas created comfortable environments for elderly, medically sensitive, and low-income individuals.
- Community based staffing and welcoming environments were repeatedly described as contributing to positive guest experience and return use.

Overall, partners reported that the Cooling Center Program is effective in offering their respective communities a place to escape the heat.

5. Identify any challenges and/or obstacles experienced throughout 2025.

PG&E identifies the following challenges or obstacles it faced in operating the Cooling Centers in 2025:

- Three partners did not submit receipts or final expense documentation required for reimbursement.
- Several partners experienced lower overall attendance than anticipated, even when centers were open and available.
- Some centers did not activate due to weather triggers not being met, resulting in fewer operational days and reduced engagement.

Challenges/obstacles experienced as stated by our partners included:

- Minimal utilization at certain locations despite being fully staffed and accessible.
- Lack of late-evening transportation limited the ability to remain in centers until closing.
- Younger and working age adults were less likely to use Cooling Centers than seniors, creating uneven demographic usage.
- A few partners expressed that additional engagement, entertainment, or promotion may have helped increase attendance.
- Partners observed that some unhoused individuals were hesitant to enter Cooling Centers because they did not want to leave personal belongings or pets unattended outside.

6. Based on the above, what recommendations should be considered to improve cooling center programs in the future?

Some recommendations include:

- Increase outreach and early communication to improve public awareness and attendance.
- Expand marketing channels such as social media, websites, signage, and local news.
- Continue to work with local and regional partners to explore transportation solutions for guests without vehicles, including extended public transit alignment, rideshare vouchers, or shuttle availability.
- Work with community partners and outreach groups to encourage participation from unhoused individuals by providing secure storage options and pet-friendly accommodations where feasible.
- Evaluate locations with consistently low attendance to determine whether additional outreach is needed, or if resources should be shifted to higher-demand areas.
- Encourage partners to provide comfort items, activities, and engagement resources (games, books, cooling supplies) to improve guest experience and encourage return visits.
- Support localized marketing collaborations with tribal governments, county agencies, nonprofit organizations, senior service providers, and outreach networks to ensure equitable visibility across the service territory.

7. Per D.16-11-022, as modified by D.17-12-003, the following items were addressed:

A. The utilities are directed to include Cooling Center costs in their General Rate Case Proceedings going forward. PG&E incorporated the Cooling Center budget request for 2025 into the 2023 General Rate Case (GRC) Phase I Proceeding.

B. The utilities must demonstrate that all authorized Cooling Center funding results in incremental benefit to existing local government Cooling Center patrons, in an increase in the number of patrons, and/or in an increase in the availability and accessibility of Cooling Centers (for example: longer hours or more locations). The electric Investor-Owned Utilities must also demonstrate that the Cooling Centers specifically benefit the low-income population. (Ordering Paragraph 117)

The low income residents served are defined in the budget table above and include high temperature counties in PG&E's service territory with the greatest amount of CARE eligible customers which include but are not limited to Fresno, Kern, Merced, etc.

Year	# of Activated Cooling Centers
2025	37

C. The utilities are directed to continue current coordination efforts with local and federally-recognized tribal entities with respect to Cooling Center operations. (Conclusion of Law 164)

Specific examples in 2025:

- El Dorado County continued its collaboration with tribal partners and included them in Cooling Center outreach communication.
- Prior to the start of the Cooling Center season, Kern County issued a press release acknowledging the potential for extreme heat temperatures and the possible need for a place for individuals to go who might lack the means to cool down or remain cool during higher temperatures. The Cooling Center locations and hours of operation and program details are provided in the press release, which is then widely distributed amongst TV/ Radio/ Internet information resources, as well as posted on Kern County Aging and Adult Services' web page. A Cooling Center flyer containing information about the Cooling Centers is also widely distributed to senior centers, social service and governmental agencies, community partner agencies, and other interested parties. There was also a daily email notification sent out to Kern County represented agencies for local tribal communities, who have signed up to receive program information.
- Shasta County participated directly in tribal community events, including Redding Rancheria's Discover Health Fair and Pit River's Annual Good Medicine Health Fair, where Cooling Center resources were distributed and networks were strengthened.
- The City of Madera provided a press release that went out to all local media outlets, along with the City's social media accounts and website, which the tribal community have access to.

Overall, partners reported their outreach materials were sent to all communities and were easily accessible for all persons. This included mail, press releases, updated website information, and additional advertisements.

D. The utilities are directed to inform Cooling Center patrons how to escape heat, how to minimize energy usage, and what low-income and other programs are available to further assist Cooling Center patrons, including relevant transportation and accessibility issues. (Ordering Paragraph 118)
The utilities must ensure information is available to Cooling Center patrons regarding how customer bills may be impacted by the recently adopted retail rates reform and on what customers can do to offset bill increases, such as conserving energy, participating in demand response programs, and participating in the Energy Savings Assistance (ESA) or other energy efficiency programs. This outreach should be conducted in coordination with any Marketing Outreach and Education programs and aligned with all updates to the utilities' ESA Program Energy Education modules. (Ordering Paragraph 119)

During the 2025 program year, partners continued to distribute and display educational materials that support customer understanding of bill impacts and available assistance programs. Outreach included:

- Cooling Centers shared information on energy-saving behaviors, heat safety, and ways to reduce home cooling costs.
- Resource tables at several sites included printed materials on low-income energy programs, including CARE/FERA enrollment, Medical Baseline, and ESA offerings.
- Educational materials were provided in English and Spanish, supporting accessibility for diverse populations.
- Kern County distributed flyers through senior centers, service agencies, and media outlets, helping customers learn how to stay cool affordably.
- Madera and Shasta counties offered reading materials and informational resources available to guests on-site.
- Partners continued to rely on PG&E provided brochures and public facing information to support bill education and energy assistance awareness.

Overall, partners ensured that energy-related educational materials were visible, accessible, and aligned with PG&E guidance for 2025.

E. The utilities are authorized to fund cooling center transportation costs under currently authorized CARE fund shifting rules and reporting requirements subject to a cap not to exceed 15% of individual authorized cooling center utility budgets for transportation of cooling center patrons. (Ordering Paragraph 120)

- Cooling Center partners were advised that 15% of transportation costs was included in their grant amount as part of the program. The grant amount is reported in Answer 1 above.
- For the program year of 2025, no partners reported transportation expenses.

F. The utilities must ensure that their websites are updated for future Cooling Center seasons with user-friendly information regarding availability of public Cooling Centers in their service territories. The websites should clearly display site names, locations, and hours of operation. This information should be easily viewable from both desktop computers and mobile devices. E-mail blasts, bill inserts, print/radio ads, and specific targeting to medical baseline customers must also be utilized to promote Cooling Center awareness and generate program enrollments, along with any other effective marketing and outreach tactics. To the extent possible, all printed materials must be made available in formats accessible to disabled and limited English speaking populations. Educational materials provided in the Cooling Centers should also include outreach regarding the recently adopted changes to retail rates. (Ordering Paragraph 123)

For the 2025 program year, PG&E provided Cooling Center information under the Severe Weather Safety "Heat Safety" webpage to improve public access. The site provides heat-safety guidance, and directs residents to multiple location tools, including the new interactive PG&E-Funded Cooling Centers Map (see attachment D) that allows users to search by address, filter facilities, and locate the nearest center. PG&E added additional details and corrected accessibility issues during the program year. The updated map was made publicly available in October. The website also links customers to the statewide Cal OES Cooling Center Directory to expand visibility of both PG&E-funded and non-PG&E facilities, and residents may additionally obtain Cooling Center locations by calling 1-877-474-3266. **Please reference the answer to question 3 describing the marketing materials sent out for this program year.**

pge.com/cooling-centers

G. The utilities are directed to continue to coordinate with local entities regarding heat triggers in their respective service territories and to ensure that there are plans in place to meet the needs of communities when high temperatures occur either before or after the Cooling Center season, which generally runs each year from May 15 through October 15. (Ordering Paragraph 125)

For the 2025 program year, PG&E continued coordination with county and partner agencies to align on temperature triggers and ensure operational readiness both within and outside of the May 15–October 15 cooling season window. Each county confirmed or updated its heat activation criteria, with several partners prepared to open centers if conditions exceeded triggers even outside standard program dates. Many Cooling Centers utilized year-round facilities such as libraries, senior centers, and community centers, allowing quick activation and readiness for early or late season heat events. Partners reported that communication regarding heat triggers and activation decisions occurred through local emergency services, internal county channels, and media advisories to ensure the public was notified if Cooling Centers opened outside the standard timeframe.

ATTACHMENT B



Discount and assistance programs

Reduce monthly bills with CARE or FERA

CARE and FERA programs offer income-qualified households a significant monthly discount on energy bills. Find out if you are eligible for CARE or FERA at pge.com/carefera.

Energy Savings Assistance Program

If you live in a house, apartment, or mobile home that is five years or older, you could receive free improvements to make your home more energy efficient, safe and comfortable. Both renters and owners are eligible. Find out if you're income-qualified at pge.com/esa.

Medical Baseline program

If someone in your home depends on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price through the Medical Baseline program. You will also receive extra notifications in advance of a Public Safety Power Shutoff. Find more information at pge.com/medicalbaseline.

Payment support

Receive help paying your past due energy bill
pge.com/reach and pge.com/liheap

Relief for Energy Assistance through Community Help (REACH) and Low Income Energy Assistance Program (LIHEAP) are two programs that provide an energy bill credit if your income qualifies. Funding availability may vary, so apply soon.

Balance your monthly bill
pge.com/budgetbilling

With **Budget Billing**, your monthly bill will be averaged out to allow you to budget your energy costs and eliminate big payment swings.

Arrange more time to pay
pge.com/paymentarrangement

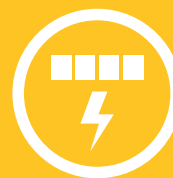
If you cannot pay your bill on time or in full, you can set up a **Payment Arrangement** to extend your due date.

Send past-due reminders to a friend or relative
pge.com/thirdpartynotification

Get help finding a solution to past-due payment notices by adding a friend or relative to receive duplicate notices.

Solutions for saving money and managing energy bills

Programs, tips and tools for your home



We are here to help

Pacific Gas and Electric Company (PG&E) provides income-qualified assistance programs for customers who need it the most, because we know that sometimes our customers need energy bill guidance.

Programs such as CARE, FERA and the Energy Savings Assistance Program are just a few of the ways we can help our customers save.

For more information about PG&E's assistance programs, visit pge.com/financialassistance. For the **CARE/FERA** program call **1-866-743-2273**.

Let us speak your language

PG&E wants to make sure we are contacting you in your preferred language. Things like bills, critical safety communications, and other messages when available will be delivered in the language of your choice.

If you'd like to update your contact information or change your language preference,* log in to your online account at pge.com or call PG&E so that a customer service representative can help you.

*Your preferred language may not be available.

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©2025 Pacific Gas and Electric Company. All rights reserved. The Energy Savings Assistance Program from Pacific Gas and Electric Company is available to selected, income-qualified customers. These offerings are funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission.
English 6.25 CRS-0625-4774








Rate plan choices

Pick the rate plan that is right for you

PG&E offers multiple rate plan options, and you can pick which one works best for your household. There are three main types of residential rate plans:

- 

Tiered Rate Plan: Bills are based on how much energy you use during each billing month.
- 

Time-of-Use Rate Plans: When you use energy is as important as **how much** you use.
- 

Electric Vehicle (EV) Rate Plans: For homes that also charge an EV or battery.

Learn more about residential rate plans at pge.com/rates.

How to choose your rate plan

PG&E offers a personalized rate plan comparison based on your past energy use. Log in to your account online to view your comparison at pge.com/ratechoices.



Energy management

Manage your cooling and heating costs

In the **summer**, set your **air conditioner to 78 degrees Fahrenheit** or higher. Visit one of our community cooling centers when temperatures are unusually high. In the **winter**, set your **heater to 68 degrees Fahrenheit** or lower during the day and **55 degrees Fahrenheit** at night.

Unplug unused electronics

Turn off and unplug computers, TVs, phone chargers, entertainment consoles, coffee makers and other devices.

Wash full loads of laundry using cold water

Today’s detergents work well in cold water, **saving about 90% of the energy** your washing machine would use to heat water.

Replace inefficient light bulbs

Use light-emitting diode (LED) bulbs—they use 75% less energy, last six times longer, and create a warm, inviting feeling in your home.

For more energy savings tips, visit pge.com/everydaytips.



Save 20% or more with CARE

Reduce your monthly gas and electric bills by enrolling in the California Alternate Rates for Energy (CARE) program.

Income-qualified customers receive a monthly discount of 20% or more on their gas and electric rates. Check your income level below to see if you qualify.

Apply at pge.com/CARE.
You can also call **1-866-743-2273**.

Save 18% with FERA

Get help with your monthly electric bill by enrolling in the Family Electric Rate Assistance (FERA) program, which offers a monthly discount for larger households.

Eligible households receive a monthly discount of 18% on their electric rates. Check your income level below to see if you qualify.

Apply at pge.com/FERA.
You can also call **1-800-743-5000**.

ANNUAL HOUSEHOLD INCOME*			
Number of persons in household	CARE	FERA	Energy Savings Assistance Program
1	\$42,300 or less	\$42,301–\$52,875	\$39,125 or less
2	\$42,300 or less	\$42,301–\$52,875	\$52,875 or less
3	\$53,300 or less	\$53,301–\$66,625	\$66,625 or less
4	\$64,300 or less	\$64,301–\$80,375	\$80,375 or less
5	\$75,300 or less	\$75,301–\$94,125	\$94,125 or less
6	\$86,300 or less	\$86,301–\$107,875	\$107,875 or less
7	\$97,300 or less	\$97,301–\$121,625	\$121,625 or less
8	\$108,300 or less	\$108,301–\$135,375	\$135,375 or less
Each additional person, add	\$11,000	\$11,000–\$13,750	\$13,750

*Before taxes based on current income sources. Valid through May 31, 2026.

Energy Savings Assistance Program

CARE and FERA participants living in a house, mobile home or apartment that is at least five years old may qualify for free home upgrades. Proof of income required.

Learn more at pge.com/esa.



Programas de descuento y asistencia

Reduzca las facturas mensuales con CARE o FERA

Los programas CARE y FERA ofrecen a los hogares que reúnen los requisitos de ingresos un descuento mensual considerable en las facturas de energía. Averigüe si reúne los requisitos para CARE o FERA en pge.com/carefera.

Programa Energy Savings Assistance

Si vive en una casa, apartamento o casa móvil que tenga una antigüedad de cinco años o más, podría recibir mejoras gratuitas para lograr que su hogar sea más eficiente en el consumo de energía, además de más seguro y confortable. Tanto arrendadores como propietarios de viviendas reúnen los requisitos. Averigüe si reúne los requisitos de ingresos en pge.com/esa.

Programa Medical Baseline (Tarifas Básicas por Razones Médicas)

Si alguien en su hogar depende de un equipo de soporte vital o de otro tipo debido a necesidades médicas, puede ser elegible para recibir energía adicional al precio más bajo a través del programa Medical Baseline. También recibirá notificaciones adicionales para avisarle con anticipación que habrá una Suspensión del Suministro Eléctrico por Motivos de Seguridad Pública. Encuentre más información en pge.com/lineabasemedica.

Apoyo para realizar pagos

Reciba ayuda para pagar su factura de energía vencida pge.com/reach y pge.com/liheap

Relief for Energy Assistance through Community Help (REACH por sus siglas en inglés) y Low Income Energy Assistance Program (LIHEAP, por sus siglas en inglés) son dos programas que proporcionan un crédito para pagar su factura de energía si sus ingresos califican. La disponibilidad de financiación puede variar, por eso le sugerimos presentar su solicitud lo antes posible.

Equilibre su factura mensual pge.com/budgetbilling

Con **Budget Billing**, su factura mensual se promediará para permitirle presupuestar sus costos de energía y eliminar grandes cambios en los pagos.

Obtenga más tiempo para pagar pge.com/paymentarrangement

Si no puede pagar su factura a tiempo o en su totalidad, puede solicitar **Facilidades de Pago** para extender la fecha límite de pago.

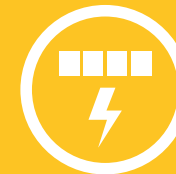
Envíe recordatorios de pagos atrasados a un amigo o familiar pge.com/thirdpartynotification

Obtenga ayuda para encontrar una solución a los avisos de pagos vencidos agregando a un amigo o familiar para que reciba los avisos duplicados.

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Soluciones para ahorrar dinero y administrar las facturas de energía

Programas, consejos y herramientas para su hogar



Estamos aquí para ayudar

Pacific Gas and Electric Company (PG&E) ofrece programas de asistencia por ingresos calificados para los clientes que más los necesitan, porque sabemos que a veces nuestros clientes necesitan orientación sobre la factura de energía.

Los programas como CARE, FERA y Programa Energy Savings Assistance son tan solo algunas de las formas con las que podemos ayudar a nuestros clientes a ahorrar.

Para obtener más información sobre los programas de asistencia de PG&E, visite pge.com/financialassistance. Para los programas **CARE** o **FERA**, llame al **1-866-743-2273**.

Permítanos hablarle en su idioma

En PG&E queremos asegurarnos de comunicarnos con usted en su idioma preferido. Cosas como facturas, comunicaciones críticas sobre seguridad y otros mensajes cuando estén disponibles se entregarán en el idioma que usted elija.

Si desea actualizar su información de contacto o cambiar su preferencia de idioma,* inicie sesión en su cuenta por Internet en pge.com o llame a PG&E para que un representante de servicio al cliente pueda ayudarlo.

*Es posible que su idioma preferido no esté disponible.



Opciones de planes de tarifas

Elija el plan de tarifas más apropiado a sus necesidades

PG&E ofrece múltiples opciones de planes de tarifas y usted puede elegir cuál es la más apropiada para su hogar. Hay tres tipos principales de planes de tarifas residenciales:



Tiered Rate Plan (Plan de Tarifas por Niveles): Las facturas se basan en cuánta energía consume durante cada mes de facturación.



Planes de Tarifa Time-of-Use (Según la Hora de Consumo): Cuándo consume electricidad es tan importante como cuánta electricidad consume.



Electric Vehicle (EV) Rate Plans (Planes de Tarifas para Vehículos Eléctricos): Para hogares que también cargan un EV o batería.

Obtenga más información sobre los planes de tarifas residenciales en [pge.com/tarifas](https://www.pge.com/tarifas).

Cómo elegir su plan de tarifas

PG&E ofrece una comparación personalizada de planes de tarifas basada en su consumo de energía en el pasado. Ingrese a su cuenta por Internet para ver una comparación en [pge.com/ratechoices](https://www.pge.com/ratechoices).



Administración de la energía

Controle sus costos de enfriamiento y calefacción

En el **verano**, ajuste su **aire acondicionado a 78 grados Fahrenheit** o más. Visite uno de nuestros centros comunitarios de enfriamiento cuando las temperaturas sean inusualmente altas. En **invierno**, programe su **calefacción a 68 grados Fahrenheit** o menos durante el día, y a **55 grados Fahrenheit** durante la noche.

Desenchufe los aparato electrónicos que no se estén usando

Apague y desenchufe computadoras, televisores, cargadores de teléfonos, consolas de entretenimiento, cafeteras y otros dispositivos.

Lave cargas completas de ropa con agua fría

Los detergentes actuales funcionan bien con agua fría. **Esto le ahorrará cerca del 90% de la energía** que su lavadora utiliza para calentar el agua.

Reemplace las bombillas (focos) ineficientes

Use bombillas de diodo emisor de luz (LED): usan un 75% menos de energía, duran seis veces más y crean una sensación cálida y acogedora en su hogar.

Para obtener más consejos sobre cómo ahorrar energía, visite [pge.com/everydaytips](https://www.pge.com/everydaytips).

Ahorre un 20% o más con CARE

Reduzca sus cuentas de energía y gas mensuales inscribiéndose en el programa California Alternate Rates for Energy (CARE).

Los clientes que reúnen los requisitos de ingresos reciben un descuento mensual del 20% o más en sus tarifas de gas y electricidad. Consulte su nivel de ingresos a continuación para ver si reúne los requisitos.

Haga su solicitud en [pge.com/CARE](https://www.pge.com/CARE). También puede llamar al **1-866-743-2273**.

Ahorre 18% con FERA

Obtenga ayuda con su factura mensual de electricidad inscribiéndose en el programa Family Electric Rate Assistance (FERA), que ofrece un descuento mensual para hogares más grandes.

Los hogares que reúnen los requisitos reciben un descuento mensual del 18% en sus tarifas de electricidad. Verifique el nivel de ingresos a continuación para ver si reúne los requisitos.

Haga su solicitud en [pge.com/FERA](https://www.pge.com/FERA). También puede llamar al **1-800-743-5000**.

INGRESO ANUAL DEL HOGAR*			
Número de personas en el hogar	CARE	FERA	Programa Energy Savings Assistance
1	\$42,300 o menos	\$42,301–\$52,875	\$39,125 o menos
2	\$42,300 o menos	\$42,301–\$52,875	\$52,875 o menos
3	\$53,300 o menos	\$53,301–\$66,625	\$66,625 o menos
4	\$64,300 o menos	\$64,301–\$80,375	\$80,375 o menos
5	\$75,300 o menos	\$75,301–\$94,125	\$94,125 o menos
6	\$86,300 o menos	\$86,301–\$107,875	\$107,875 o menos
7	\$97,300 o menos	\$97,301–\$121,625	\$121,625 o menos
8	\$108,300 o menos	\$108,301–\$135,375	\$135,375 o menos
Por cada persona adicional, añada	\$11,000	\$11,000–\$13,750	\$13,750

*Antes de impuestos en base a las fuentes de ingresos actuales. Válido hasta el 31 de mayo de 2026.

Programa Energy Savings Assistance

Los participantes de CARE y FERA que vivan en una casa, casa móvil o apartamento que tenga al menos cinco años de antigüedad podrían reunir los requisitos para recibir mejoras en el hogar de forma gratuita. Se requiere comprobante de ingresos.

Obtenga más información en [pge.com/esa](https://www.pge.com/esa).



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ATTACHMENT C



SUMMER SAFETY TIPS

Stay safe— Find cooling centers near you

A cooling center is a place where you and your family can go to cool off during hot summer days when high temperatures can become life threatening. Cooling centers are free, open to everyone and easy to find.

Cooling center locations include:

- Government-run senior centers
- Community centers
- Recreation sites
- Libraries

For the most updated information on cooling center locations, please call your local city or county government, or call PG&E's cooling center locator line at **1-877-474-3266** or visit [pge.com/coolingcenters](https://www.pge.com/coolingcenters).



詳情請致電 1-800-893-9555

Muốn biết thêm chi tiết, xin gọi 1-800-298-8438

TTY is available at 711 or 1-800-735-2929



CONSEJOS DE SEGURIDAD PARA EL VERANO

Permanezca a salvo— Encuentre centros con aire acondicionado cerca de usted

Un centro con aire acondicionado es un lugar a donde usted y su familia pueden acudir para refrescarse durante los días calurosos de verano cuando las altas temperaturas pueden convertirse en un peligro de muerte. Los centros con aire acondicionado son gratuitos, están abiertos para todos y son fáciles de encontrar.

Las ubicaciones de los centros con aire acondicionado incluyen:

- Centros para adultos mayores operados por el gobierno
- Centros comunitarios
- Lugares recreativos
- Bibliotecas

Para obtener la información más actualizada sobre la ubicación de los centros con aire acondicionado, sírvase llamar al gobierno local de su ciudad o condado, o llame al localizador de centros con aire acondicionado de PG&E al **1-877-474-3266** o visite [pge.com/centrosdeenfriamiento](https://www.pge.com/centrosdeenfriamiento).



ATTACHMENT D



Map Legend



Nearest Center

[Access CA OES Cooling Centers and Resources](#)

Select a PG&E funded Cooling Center to zoom to:

Facility Type: Library

Located at 16881 Schendel Ave, Delhi, CA, 95315, USA

Facility Type: Library

Located at 20041 Falke St, Hilmar, CA, 95324, USA

Facility Type: Library

Located at 29188 W Centinella Dr, Gustine, CA, 95322, USA

Facility Type: Senior Center

Located at 436 Jefferson St, Delano, CA, 93215, USA

Facility Type: Library

Located at 15916 State Highway 59, Snelling, CA, 95369, USA

Facility Type: Recreation Center

Located at 1 Raider Ln, West Sacramento, CA, 95691, USA

Facility Type: Community Center

Located at 1075 W Capitol Ave, West Sacramento, CA, 95691, USA

Facility Type: City/County Building

Located at 1110 W Capitol Ave, West Sacramento, CA, 95691, USA

Facility Type: Community Center

Located at 6740 Fairplay Rd, Somerset, CA, 95684, USA

Facility Type: Community Center

Located at 4670 E Butler Ave, Fresno, CA, 93702, USA

Facility Type: Community Center

Located at 770 N San Pablo Ave, Fresno, CA, 93728, USA

Facility Type: City/County Building

Located at 1880 S Bethel Ave, Kingsburg, CA, 93631, USA

Facility Type: Community Center

Located at 703 Sherwood Way, Madera, CA, 93638, USA



Enter address to find the nearest PG&E funded cooling center



50 mi

