

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**



**FILED**

12/22/25

09:51 AM

A1911003

Application of Pacific Gas and Electric  
Company for Approval of Energy Savings  
Assistance and California Alternate Rates  
for Energy Programs and Budgets for  
2021-2026 Program Years (U39M).

Application 19-11-003

And Related Matters.

Application 19-11-004

Application 19-11-005

Application 19-11-006

Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)**  
**ON LOW INCOME ASSISTANCE PROGRAMS FOR NOVEMBER 2025**

ELLEN A. BERMAN

Attorney for  
SOUTHERN CALIFORNIA EDISON  
COMPANY

EB Energy Law, Inc.  
50 W. Hillcrest Drive, Suite 218  
Thousand Oaks, CA 91360  
Telephone: (310) 663-7478  
E-Mail: [ellen@ebenergylaw.com](mailto:ellen@ebenergylaw.com)

ANNA VALDBERG

Attorney for  
SOUTHERN CALIFORNIA EDISON  
COMPANY

2244 Walnut Grove Avenue  
Post Office Box 800  
Rosemead, California 91770  
Telephone: (626) 302-1058  
E-Mail: [Anna.Valdberg@sce.com](mailto:Anna.Valdberg@sce.com)

**Dated: December 22, 2025**

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE  
STATE OF CALIFORNIA**

Application of Pacific Gas and Electric Company for Approval of Energy Savings Assistance and California Alternate Rates for Energy Programs and Budgets for 2021-2026 Program Years (U39M).	Application 19-11-003
And Related Matters.	Application 19-11-004 Application 19-11-005 Application 19-11-006 Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA EDISON COMPANY (U 338-E)  
ON LOW INCOME ASSISTANCE PROGRAMS FOR NOVEMBER 2025**

Pursuant to Decision (D.) 21-06-015, Southern California Edison Company (SCE) hereby submits the attached monthly status report on its Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) programs.

The purpose of this report is to consolidate activity for the ESA, CARE, and FERA programs and provide the California Public Utilities Commission's (CPUC's) Energy Division (ED) with information to assist in analyzing these low-income programs.

This report presents year-to-date ESA, CARE, and FERA program results and expenditures through November 30, 2025.

Respectfully submitted,  
ELLEN A. BERMAN

/s/ Ellen A. Berman  
By: Ellen A. Berman

Attorney for  
SOUTHERN CALIFORNIA EDISON COMPANY

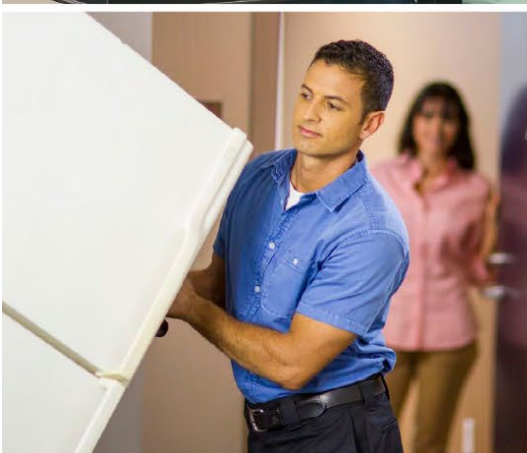
EB Energy Law, Inc.  
50 W. Hillcrest Drive, Suite 218  
Thousand Oaks, CA 91360  
Telephone: (310) 663-7478  
E-Mail: [ellen@ebenergylaw.com](mailto:ellen@ebenergylaw.com)

**Dated: December 22, 2025**

**Attachment A**

**ESA, CARE, and FERA Programs Report**

**November 2025**



# Southern California Edison

## November 2025 Monthly Report for Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA) Programs

December 21, 2025



## TABLE OF CONTENTS

<b>1.</b>	<b>ENERGY SAVINGS ASSISTANCE (ESA) EXECUTIVE SUMMARY .....</b>	<b>1</b>
1.1	<i>ESA Program Summary .....</i>	<i>1</i>
1.2	<i>ESA Program Customer Outreach and Enrollment Update .....</i>	<i>14</i>
1.3	<i>Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD) .....</i>	<i>30</i>
1.4	<i>Workforce Education &amp; Training (WE&amp;T).....</i>	<i>31</i>
1.5	<i>ESA Program Studies and Pilots.....</i>	<i>33</i>
<b>2.</b>	<b>CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) EXECUTIVE SUMMARY .....</b>	<b>39</b>
2.1	<i>CARE Program Summary .....</i>	<i>39</i>
2.2	<i>CARE Marketing &amp; Outreach.....</i>	<i>42</i>
2.3	<i>CARE Recertification Complaints.....</i>	<i>47</i>
2.4	<i>CARE Studies and Pilots.....</i>	<i>48</i>
2.5.	<i>CARE Program PEV Freezes.....</i>	<i>49</i>
2.6	<i>CARE Fixed Income.....</i>	<i>52</i>
<b>3.</b>	<b>FAMILY ELECTRIC RATE ASSISTANCE (FERA) EXECUTIVE SUMMARY</b>	<b>53</b>
3.1	<i>FERA Program Summary .....</i>	<i>56</i>
3.2	<i>FERA Marketing &amp; Outreach .....</i>	<i>58</i>
3.3	<i>FERA Recertification Complaints.....</i>	<i>60</i>
3.4	<i>FERA Studies and Pilots .....</i>	<i>60</i>
<b>4</b>	<b>APPENDIX A – ESA, CARE, AND FERA PROGRAM TABLES</b>	
4.1	<i>ESA Program Tables</i>	
4.2	<i>CARE Program Tables</i>	
4.3	<i>FERA Program Tables</i>	

**Southern California Edison Company's Monthly Report for  
Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and  
Family Electric Rate Assistance (FERA) Programs**

*2025 Report*

Southern California Edison Company (SCE) provides numerous opportunities for customers to reduce their energy bills, become more energy efficient, and receive payment arrangements or assistance in tough times. Three of these programs—all focused on helping income-qualified residents—are covered in this monthly report: Energy Savings Assistance (ESA), California Alternate Rates for Energy (CARE), and Family Electric Rate Assistance (FERA).<sup>1</sup> These programs directly benefit low-income customers by reducing their energy bills, increasing the comfort and safety of their homes, and promoting energy education and efficiency practices that lead to resource adequacy, and a lower carbon footprint. Budgets and goals for these programs from July 1, 2021, through December 31, 2026, were authorized in Decision (D.) 21-06-015, which provides the foundational data for this report. All program accomplishments and expenditures herein relate to calendar year 2025, up to and including November 30, 2025.

**Energy Savings Assistance (ESA) Program monthly report**

**1. ESA PROGRAM EXECUTIVE SUMMARY**

**1.1 ESA Program Overview**

The objective of SCE's Energy Savings Assistance (ESA) program is to help income-qualified customers reduce their energy consumption and costs while increasing their health, comfort, and safety at no additional cost to them. Through the ESA program, SCE offers several energy-efficient appliances to income-qualified customers, including energy-efficient refrigerators, air conditioners, and home-efficiency solutions like weatherization that can help customers save energy and money. SCE currently has five individual programs under its ESA umbrella: ESA Main, which is available to income-

---

<sup>1</sup> SCE has provided monthly reports for the CARE and Low-Income Energy Efficiency (now ESA) programs since 2001. See D.01-05-033, Ordering Paragraph (OP) 17. SCE began including monthly FERA metrics beginning in 2022. See D.21-06-015 at 435.

qualified customers living in single-family or mobile homes; Southern Multifamily Whole Building (MFWB) program, which is available in multifamily dwellings; ESA Whole Home, for high energy users; ESA Building Electrification (BE) pilot; and ESA Clean Energy Homes (CEH) pilot. To be eligible for an ESA program, customers may be homeowners or renters and must meet the program's income guidelines, which are established by the California Public Utilities Commission (CPUC or Commission) and updated annually. Specific measures are authorized according to criteria observed in each home for existing appliances and feasibility of installation.

The ESA Main program shifted focus from a household treatment model to a deeper energy savings model prioritizing enrolling customers with higher energy usage. As a result of the program shift, SCE implemented the following program-wide changes in 2023; however, SCE plans to continue these offerings through the end of the program cycle in 2026.

1. *Tiered Offering – Basic and Basic Plus.* Whether a customer qualifies for Basic vs. Basic Plus offering is based on their average energy use. Those who qualify for Basic Plus are considered high-energy-use customers, or 200% above normal baseline levels. Qualified Basic customers (below 200% baseline electricity usage) are eligible for Light-Emitting Diodes (LEDs) lighting, smart power strips, refrigerators, smart communicating thermostats, clothes washers, dishwashers, freezers, pool pumps, evaporative coolers, weatherization services, Heat Pump Water Heaters (HPWHs), non-heat pump heating, ventilation, and air conditioning (HVAC) systems and heat pump HVAC systems. Basic Plus includes all the Basic offerings as well as additional heating/cooling measures (e.g., Portable Air Conditioners and Room Air Conditioners). These latter measures are more complicated and expensive to install, and typically less cost-effective, but the offerings are necessary to obtain deeper energy savings in high energy usage homes.
2. *Fuel Substitution measures are also being offered.* SCE is offering highly-efficient heat pump HVAC systems and HPWHs to replace gas and propane fueled systems where feasible. The ESA program, along with the SCE-approved

contractors, aims to educate SCE customers on the benefits of electrification through these new offerings.

**1.1.1 Provide a summary of the ESA Program elements as approved in D.21-06-015.**

<b>ESA Table 1.1.1.1 ESA Main (SF, MH) Program Summary Expenses for 2025</b>			
	<b>2025 Authorized/ Planning Assumptions<sup>2</sup></b>	<b>Actual to Date<sup>3</sup></b>	<b>%</b>
Budget <sup>4 5</sup>	64,009,981	\$ 63,887,997	100%
Homes Treated	59,512	51,446	86%
kWh Saved <sup>5 6</sup>	33,507,277	19,008,947	57%
kW Demand Reduced <sup>5</sup>	13,451	3,016	22%
Therms Saved <sup>5</sup>	363,961	62,237	17%
GHG Emissions Reduced (Tons) <sup>6</sup>	N/A	N/A	N/A

SCE's ESA Main program directly serves Single-Family (SF) and Mobile Home (MH) residential customers. To qualify for ESA Main, households must

---

<sup>2</sup> Authorized ESA budget, energy savings goals and household treatment target per Table 5 of Attachment 1, D.21-06-015. The 2025 goals for kWh, kW, and therms include ESA Main and MFWB; however, the above table reports result only from ESA Main and does not include results from MFWB.

<sup>3</sup> As shown in ESA Monthly Report Table 1 and Table 2.

<sup>4</sup> ESA Main program budget includes measures and PA budget categories as shown on ESA Monthly Report Table 1.

<sup>5</sup> Per Table 5 of Attachment 1, D.21-06-015, the 2025 goals for kWh, kW, and therms include ESA Main, MF CAM and MFWB; however, the above table reports results only from ESA Main and does not include results from MF CAM or MFWB.

<sup>6</sup> Derived by utilizing the United States Environmental Protection Agency GHG Equivalencies Calculator.

receive electricity service from SCE, meet the program's income guidelines, and meet feasibility requirements for measure installation. The program is available to both homeowners and renters (renters must have the homeowner's written permission before receiving certain program measures and services).

There are three stages in the ESA Main program. Each stage is delivered by an SCE-approved contractor. First, the enrollment and assessment stage occurs when an ESA contractor confirms the customer's income eligibility and does a walk-through of the home to collect information to help SCE determine the potential for installation of one or more appliances or services. Second, the installation stage occurs when the appliances are delivered, replaced, and installed. Third, the final stage occurs when an inspection is conducted in the home to verify that the contractor has completed the work to meet quality standards. If the work is not done properly, it will be redone at no cost to the customer.

As of November 30, 2025, SCE has spent 100% of the year's ESA Main program budget. This includes both measures and Program Administrative (PA) budget categories.

The SCE team is continuing to (a) work closely with the ESA contractors through the challenges faced during the ramp-up process, and (b) collaborate on program plans intended to improve performance. SCE continued to evaluate the effectiveness of the operational changes made to the program thus far. SCE implemented several strategies to improve the ESA Program performance, such as (1) lowering the high-usage threshold to allow more customers to be eligible for additional measures, (2) including more measures to ESA participants who were not deemed high usage, (3) reinstating joint enrollments with Southern California Gas Company (SoCalGas), and (4) authorizing contractors to identify and enroll customers through their own outreach methods. These strategies improved ESA program performance throughout 2024 and the first half of 2025 and will continue through the second half of 2025.

SCE continues to track advanced payments issued to contractors in June of 2024. Repayments started in September 2024 and continued through November

2025. A total of \$4,607,168 has been repaid. The November payments for four contractors were not received in November; however, the missed payments are expected to be made in December. Additionally, one other contractor skipped their November repayment, since they were one month ahead in their repayment schedule. SCE is committed to supporting the contractors in their continued efforts to ramp up ESA program operations and serve more customers in the remainder of the program cycle. For a detailed breakdown of SCE’s Contractor Advanced Funding and Repayment Schedule, see ESA Table 10 in Appendix A.

Furthermore, SCE has initiated bi-monthly contractor forums. These meetings take place either in person or virtually and are an opportunity for SCE to engage and hear directly from its ESA contractors. These sessions are designed to facilitate constructive dialogue, allowing contractors to share observations, pain points, and feedback. SCE aims to collaborate on solutions for high-priority issues raised by its ESA contractors. SCE is committed to collaborating with contractors on these high-priority issues raised at the forum.

#### **Claimable kWh Calculations**

<b>ESA Table 1.1.1.1. a</b> <b>Claimable kWh (Year to Date)</b>		
<b>Total Savings Methodology</b>	<b>kWh (Year to Date)</b>	<b>% of 2025 Authorized Forecasted Planning Assumptions</b>
As Reported	19,008,947	57%
As Reported with Heat Pump Negative Savings Removed	20,965,521	63%
As Reported with Heat Pump Negative Savings Removed and Replaced with Claimable kWh	25,979,593	78%

ESA Table 1.1.1.1.a, Claimable kWh, presents a comparison of total savings in kWh determined by the methodology of savings calculations. The reported savings are 19,008,947 kWh, which accounts for 57% of the forecast. When heat pump negative savings are removed, the savings amount increases to

20,965,521 kWh, representing 63% of the forecast. Furthermore, when these negative savings are replaced with claimable kWh, the total savings amount rises to 25,979,593 kWh, achieving 78% of the forecast. This table underscores the impact of how savings calculations methodologies affect kWh savings.

**For a detailed breakdown of ESA program expenses, see the ESA Expenses Summary Table in Appendix A.**

<b>ESA Table 1.1.1.2 ESA Program Administrative Expenses for 2025</b>	
	<b>YTD</b>
Administrative Expenses	\$ 4,783,806
Total Program Costs	\$ 63,887,997
% of Administrative Spend	7%

Administrative expenses are capped at 10% of the program costs in program year 2025. As of November 2025, administrative expenses account for 7% of program costs. The calculation of the percentage of administrative expenses has been adjusted to be consistent with the energy efficiency programs per D. 21-06-015. Costs such as marketing and outreach, evaluation, and training were included in administrative expenses in previous reports but have been removed.

**For a detailed breakdown of ESA Main metrics, see the following Tables in Appendix A:**

- **ESA Table 2 – Installations**
- **ESA Table 3A – Energy & Bill Savings**
- **ESA Table 4A – Homes / Buildings Treated**
- **ESA Table 5A – Customer Summary**

<b>ESA Table 1.1.1.3a MFWB (In-Unit, CAM/WB)<sup>7</sup> Summary Expenses for 2025 by IOU</b>			
	<b>2025 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget <sup>7</sup>	\$14,700,798	\$7,271,373	49%
Properties Treated	80	22	28%
Homes Treated (in Unit)	15,359	6,353	41%
kWh Saved	10,561,043	2,484,614	24%
kW Demand Reduced	0	489	0%
Therms Saved	0	10,472	0%
GHG Emissions Reduced (tons)	N/A	N/A	N/A

The Southern MFWB program is designed to deliver whole-building energy efficiency, electrification, health, and safety upgrades to income-qualified multifamily property owners and residents. Through a whole-building approach, eligible multifamily properties who meet applicable income qualifications and building requirements may receive whole building, common area, and in-unit measures. The Southern MFWB program serves both deed and non-deed restricted multifamily buildings within the territories of SCE, SoCalGas, and San Diego Gas and Electric (SDG&E). The Southern MFWB program is being implemented by Richard Heath & Associates (RHA), a non-utility, third party.

Upon completion of property treatments, the lead utility, SDG&E, will conduct inspections prior to payment approval. Only when payments are approved will SCE receive notice of project completion, which may result in reported delays. In the table above, “Properties Treated” refers to Common Area

---

<sup>7</sup> Budget does not include budget and spend allocated to SPOC. MFWB program budget includes In-Unit (after May 2023), WB, SPOC, and Implementer administrative budget categories as shown on ESA Monthly Report Table 1.

and Whole Building projects. These projects include the installation of measures within the properties' common area and/or the replacement of appliances that serve the whole building. This table also outlines specific budget and planning assumptions unique to SCE, and actual figures accumulated year-to-date for the Southern MFWB program.

Due to ongoing SDG&E system issues, 2025 program data availability has been delayed. However, year-to-date data was received in the month of November, and the table has been updated accordingly.

**For a detailed breakdown of ESA Southern MFWB metrics, see the following Tables in**

**Appendix A:**

- **ESA Table 2A – Installations & Expenses**
- **ESA Table 3B – Energy & Bill Savings (In Unit)**
- **ESA Table 3C – Energy & Bill Savings (Building)**
- **ESA Table 4B – Homes / Buildings Treated (In Unit)**
- **ESA Table 4C – Homes / Buildings Treated (Building)**
- **ESA Table 5B – Customer Summary (In Unit)**
- **ESA Table 5C – Customer Summary (Building)**

<b>ESA Table 1.1.1.4</b> <b>ESA Whole Home Summary Expenses for 2025</b>			
	<b>2025</b> <b>Authorized/ Planning</b> <b>Assumptions<sup>8</sup></b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$3,884,864	\$2,011,692	52%
Homes Treated	400	115	29%
kWh Saved	N/A	351,859	N/A
kW Demand Reduced	N/A	19	N/A
Therms Saved	N/A	8,054	N/A
GHG Emissions Reduced (tons)	N/A	N/A	N/A

In D.21-06-015, the Commission approved a pilot-based redesign of the ESA Program based on Energy Division recommendations. The redesigned pilot, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint effort between SCE and SoCalGas targeting high-usage CARE customers in shared service areas. Maroma Energy Services was selected as the implementer in late 2022 and Illume as the evaluator.

ESA WH launched in May 2023 with enrollment and assessments. Initial participation was low, but targeted adjustments in marketing collateral and expanded email outreach drove steady improvement through 2024. Installations have increased in 2025 by more than 400% compared to 2024. Despite this progress, both utilities continue working to boost installation rates and have implemented several strategies, including:

- Modifying customer segmentation and increasing frequency of lead list updates to Maroma;
- SCE establishing bulk equipment purchase agreements with Maroma;

---

<sup>8</sup> Home treatment, energy savings and GHG emissions reduction targets were not included in D.21-06-015. SCE will report on actual achievements upon completion of home treatment.

- Revising payment terms from Net 30 to Net 10 for faster contractor reimbursement; and
- Providing Maroma weekly usage details, based on most recent 12 months of consumption data to facilitate the percent savings<sup>1</sup> meets program eligibility guidelines.

These changes have improved operational efficiency and contractor performance. As of November 30, 2025, 1,012 customers have enrolled, and the average cost per treated home is \$13,713.94.

More information regarding ESA Whole Home outreach and enrollment is available in Section 1.2.1.

**For a detailed breakdown of ESA Whole Home metrics, see the following Tables in**

**Appendix A:**

- **ESA Table 2B – Installations & Expenses**
- **ESA Table 3D – Energy & Bill Savings (Pilot Plus)**
- **ESA Table 3E – Energy & Bill Savings (Pilot Deep)**
- **ESA Table 4D – Homes / Buildings Treated**
- **ESA Table 5D – Customer Summary**

<b>ESA Table 1.1.1.5</b> <b>ESA BE Pilot Summary Expenses for 2025</b>			
	<b>2025 Authorized/ Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$12,115,651	\$10,609,772	88%
Homes Treated <sup>9</sup>	N/A	320	0
kWh Saved	N/A	(575,364)	0
kW Demand Reduced	N/A	40	0
Therms Saved	N/A	110,353	0
Claimable kWh Saved <sup>10</sup>	N/A	2,657,979	0
GHG Emissions Reduced (tons)	N/A	N/A	N/A

The ESA BE pilot program is an SCE-only pilot offered to income-qualified customers residing in single family homes. While it primarily targets customers in Disadvantaged Communities (DACs), it is available to all income-qualified customers within SCE’s service area. The BE pilot focuses on converting space and water heating systems from natural gas to electric heat pumps, aiming to reduce energy costs and Greenhouse Gas (GHG) emissions. Select homes may also receive additional electrification measures, such as induction cooking equipment, energy-efficient electric clothes dryers, and electrical panel upgrades.

---

<sup>9</sup> The Homes Treated number represents the number of projects that had the final verification performed by SCE in 2025.

<sup>10</sup> The claimable kWh saved was calculated using methodology in Fuel Substitution Technical Guidance Document in accordance with D.19-08-009. Claimable kWh = kWh + (Therms x 29.3). The California Public Utilities Commission, Fuel Substitution Technical Guidance Document v.1; available at [cpuc.ca.gov/-/media/cpuc-website/divisions/energy-division/documents/building-decarb/fuel-substitution-technical-guide-v11.docx](http://cpuc.ca.gov/-/media/cpuc-website/divisions/energy-division/documents/building-decarb/fuel-substitution-technical-guide-v11.docx).

SCE continues to strengthen customer engagement, streamline processes, and enhance the overall customer experience. The BE pilot has gained significant traction and continues to maintain a stable pipeline of projects from the early enrollment phase to installation, pending final documentation.

Further details of November 2025 activities, including ongoing collaborations to integrate related initiatives and expand customer access to additional program benefits, are provided in Section 1.2.1.

**For a detailed breakdown of ESA BE pilot metrics, see these Tables in Appendix A:**

- **ESA Table 2C – Installations & Expenses**
- **ESA Table 3F – Energy & Bill Savings**
- **ESA Table 5E – Customer Summary**

<b>ESA Table 1.1.1.6 ESA Clean Energy Homes (CEH) Pilot Summary Expenses for 2025</b>			
	<b>2025 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$1,661,000	\$244,124	15%
Homes Treated <sup>11</sup>	N/A	N/A	N/A
kWh Saved <sup>13</sup>	N/A	N/A	N/A
kW Demand Reduced <sup>13</sup>	N/A	N/A	N/A
Therms Saved	N/A	N/A	N/A
GHG Emissions Reduced (tons)	N/A	N/A	N/A

The ESA Clean Energy Homes (CEH) pilot, an SCE-only pilot, offers incentives for low-income housing developers to incorporate innovative low-carbon technologies and building practices into residential new-construction

---

<sup>11</sup> CEH does not track installations or homes treated since it is a new construction program that provides design assistance and tenant education.

designs that will provide housing with low utility cost to residents. This pilot supports the state's ambitious GHG reduction goals and strives to bring environmental equity to vulnerable customers. It offers technical design assistance, location-specific GHG-driven financial incentives, coordinated education, and outreach to overcome barriers to affordable all-electric construction. The Association for Energy Affordability (AEA) is the implementer.

D.21-06-015 provided guidance for implementing the CEH pilot program in geographic areas not served by SoCalGas, Pacific Gas and Electric Company (PG&E), SDG&E, and Southwest Gas Corporation, limiting eligible areas to Catalina Island, Long Beach, Vernon, and portions of Inyo and Mono counties. The pilot is also available to properties or buildings that do not meet the Building Initiative for Low Emissions Development (BUILD) program's low-income community/DAC definition.

As reported in 2024, geographic limitations hindered project recruitment and enrollment into the pilot. Despite best efforts to enhance interest in the pilot, interest remained low. From inception to date, the pilot program only managed to secure eight total project applications. Since January 2025, SCE has worked closely with the implementer to enact the ramp-down plan which provides work in progress, project statuses, and slated incentive payment months. All participants have been informed of the program closure timeline through the end of 2025. All active recruitment efforts have concluded, and there will be no further recruitment for program enrollment. The remaining budget allocated for the pilot program will be reallocated to support other ESA program activities.

As of November 2025, the final milestone payment request for the program's only design incentive and remaining tenant education incentives claims

were received and approved for payment processing. SCE is on track to close out all remaining activities for the pilot program ramp down in December 2025.

**For a detailed breakdown of ESA CEH pilot expenses and installations,  
see ESA Table 2D in Appendix A.**

### **1.1.2 Program Measure Changes**

**If applicable, discuss any measure changes that may have taken place in ESA (SF, MH), MFBW, ESA Pilot Plus and Pilot Deep, and/or ESA BE during this reporting month.**

SCE made no program measure changes to its ESA suite of programs and pilots in November 2025.

## **1.2 ESA Program Customer Outreach and Enrollment Update**

**1.2.1 Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.**

### **ESA Main (SF, MH) Program Contractor Outreach**

SCE's outreach efforts, with the support of its ESA program contractors, include many channels and innovative approaches to inform and enroll customers. The following section describes some of the methods SCE implements to enroll customers and conduct outreach activities that inform customers about the ESA program.

SCE continues to partner with Community-Based Organizations (CBOs) and private-sector service providers to assess homes for the delivery of ESA program services in local communities for the ESA Main program. ESA contractors are continuing to enroll customers through various methods, including SCE-generated leads and marketing initiatives, contractor outreach activities, and other leveraged efforts.

SCE continues to provide its generated leads to contractors, including those customers who reach out to the Customer Contact Center (CCC) as well as

those who sign up at the SCE.com ESA webpage. SCE is dedicated to enhancing its marketing and outreach efforts, to boost awareness and generate customer leads for the ESA program. New, strategically targeted marketing campaigns, including direct mail and email, are being deployed, focusing on geographic areas with the highest potential for ESA participation.

SCE's ESA contractors also perform enrollments for SoCalGas (for those customers able to jointly enroll) thereby increasing the contractors' enrollment potential and creating a better, more streamlined customer experience. ESA contractors also conduct enrollment activities such as neighborhood canvassing, door knocking, community event participation, and other activities that reach income-qualified customers. ESA contractors are intensifying their outreach efforts and, in November of 2025, generated around 4,400 outreach leads. SCE continues to gather feedback from contractors and is committed to supporting them in these outreach activities.

### **Southern Multifamily Whole Building (MFWB) Program**

In November of 2025, thirty-two new properties were enrolled, and fifteen property assessments were completed. By the end of November, a total of 6,353 tenant units had been treated, and 22 properties have received Common Area measures within SCE's service territory. Disparities in treatments persist throughout SCE territory, as customers continue to represent less than 30% of the direct implementation expenditures, which is SCE's contribution to program funding.

To explain the process: once a property is enrolled and assessed, RHA provides the property owner with a list of approved common area and/or whole building program measures, known as an incentive proposal. CAM installations proceed upon confirmation from the property owner and use either an owner-selected contractor or a qualified trade ally from the designated contractor pool. Simultaneously, a subcontractor is assigned to perform the tenant unit treatment. Once the treatment passes the lead utility's inspection, invoicing can proceed.

Throughout November of 2025, SCE's Single Point of Contact (SPOC) actively engaged with interested property owners, conducted outreach to potential participants, and referred properties to RHA for participation in the MFWB program. By the end of November, the SPOC provided RHA with 39 property leads, which included SOMAH program referrals, and 1,980 tenant leads. The SPOC also explored referral opportunities to programs such as Solar on Multifamily Affordable Housing (SOMAH) and SCE's Charge Ready for potential participation. To date, 675 referrals from the MFWB program have been provided to the SOMAH program.

## **ESA Whole Home**

### **Outreach**

Customer segmentation modifications maximize the potential for eligible customers which are sent to Maroma quarterly, supporting continued growth in participation. Maroma's targeted marketing—email campaigns for customers with registered addresses and direct mail for others—has significantly improved response rates, more than doubling since February 2024. Co-branded materials from Maroma, SCE, and SoCalGas continue to enhance credibility, and door-to-door outreach paired with direct mail has proven highly effective. Recent efforts include mailing postcards to customers in Los Angeles, Riverside, and San Bernardino counties in three different mailings: 11/10/25 targeting 1,967 customers, 11/17/25 targeting 5,645 customers, and 11/24/25 targeting 4,445 customers.

## Sample Letter



Hello [Customer Name],

As a residential customer of both Southern California Edison (SCE) and Southern California Gas Company (SoCalGas), you may be eligible for the Energy Saving Assistance (ESA) Whole Home Program. Whether you rent or own your home, this program offers energy-efficient home upgrades and appliances at no cost. Upgrades made through this program may lower your energy bills and make your home more energy efficient and comfortable.

If you are eligible, upgrades may include:

- New energy-efficient appliances including refrigerator, freezer, dishwasher, and clothes washer
- Heating and A/C system upgrades
- New double pane windows
- LED lighting
- And more!

Let us know you're interested by calling 833-367-5497 or submitting an online interest form at [maromaesa.com](http://maromaesa.com). Use the access code **03020000**.



SCE has contracted with MAROMA Energy Services to implement and manage the ESA Whole Home program on behalf of SCE and SoCalGas.

### How it works

Once you have confirmed your interest, a MAROMA Energy Services team member will be in touch to review the program and schedule a home visit to begin the process.

During the home visit, a team member will review your eligibility and, if eligible, assess your home to identify potential upgrades that could help you save energy. From there, we will work with you to set up a project plan and schedule work to be performed on your home. The program covers all equipment and installation costs for recommended and installed upgrades.

This program is only available to select income-eligible households in select areas. Funding for the program is limited and available on a first-come, first-served basis.

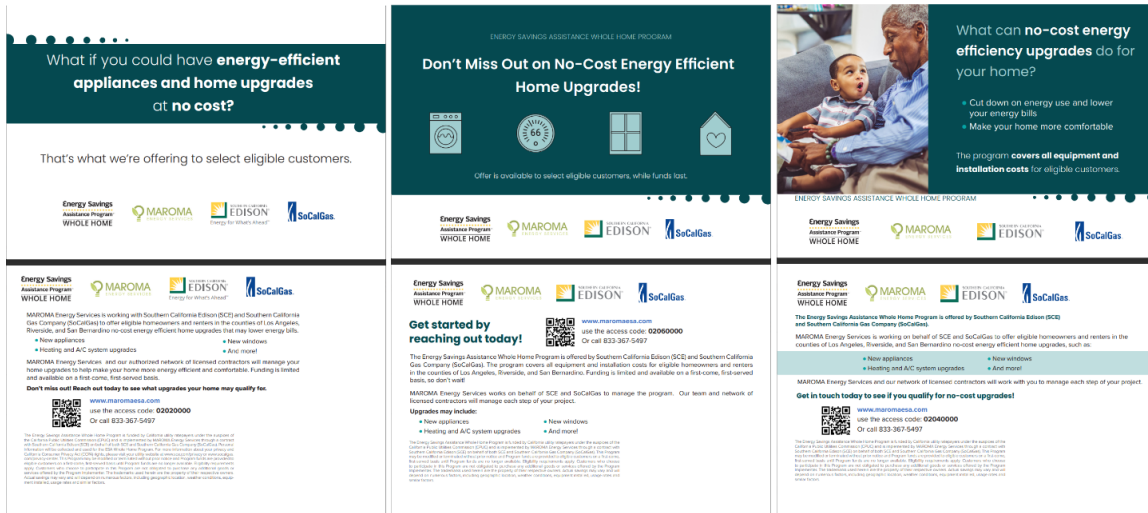
Best regards,

MAROMA Energy Services

Upland, CA  
833-367-5497  
[maromaesa.com](http://maromaesa.com)

The Energy Savings Assistance Whole Home Program is funded by California utility ratepayers under the auspices of the California Public Utilities Commission (CPUC) and is implemented by MAROMA Energy Services through a contract with Southern California Edison (SCE) on behalf of both SCE and SoCalGas. This Program may be modified or terminated without prior notice and Program funds are provided to eligible customers on a first-come, first-served basis until Program funds are no longer available. Eligibility requirements apply. Customers who choose to participate in this Program are not obligated to purchase any additional goods or services offered by the Program Implementer. The trademarks used herein are the property of their respective owners. Actual savings may vary and will depend on numerous factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

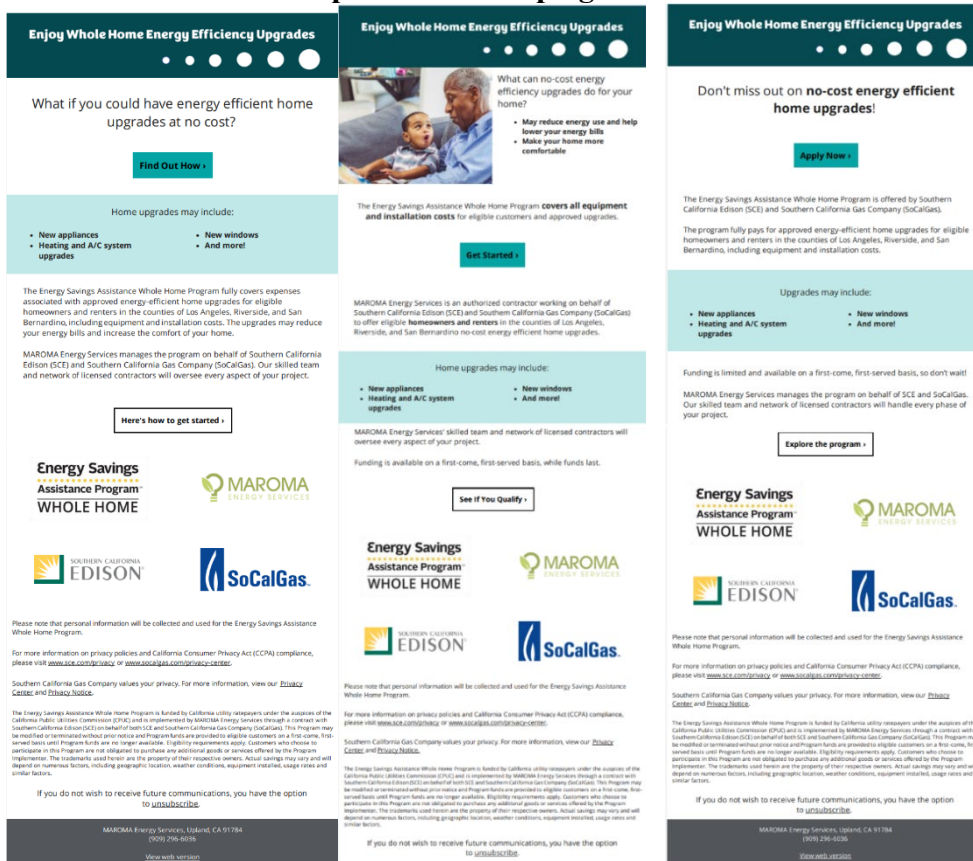
## Sample Postcards 1-3



The email campaign, launched in April of 2024, continues to provide promising response rates. Through this engagement, customers are providing their best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. In

addition, the July campaigns targeted groups geographically, to minimize the drive time between appointments for both auditors and installation crews. The email campaigns for November were sent out in three groups between 11/11 - 11/30 and targeted 16,623 customers.

## Sample Email Campaigns



## Enrollment

Nine contractors are actively managing customer leads. To support their workload and streamline operations, an Energy Auditor has been integrated into the enrollment process. This adjustment shifts responsibility for conducting energy audits from contractors to a third party, enabling contractors to focus on installation and post-installation activities (this model was implemented in late June of 2024).

Enrollment for ESA Whole Home is ongoing, with 1,012<sup>14</sup> homes currently in the pipeline.

### ESA Whole Home Progress through November 30, 2025

Project Status	Number of Homes
In Progress (lead was contacted and wants to participate, but enrollment intake has not started)	490
Enrolled (audit in progress, desktop review, installation approved, post-installation review)	180
Installed (project completed and pending invoice to SCE)	133
Completed (invoiced to SCE)	143
De-Enrolled (minimum savings not met, refused to participate, exceeds mitigation cap)	66*

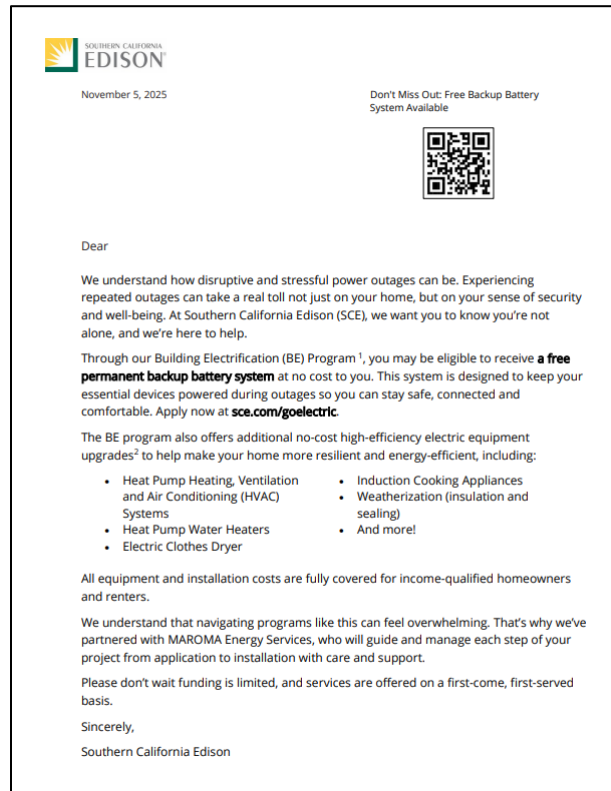
\*not included in current pipeline

### ESA BE Pilot

In November, SCE advanced two initiatives aimed at strengthening resilience for vulnerable customers by launching a targeted battery storage outreach campaign for high fire risk areas (HFRA) and collaborating with the City of Norwalk to promote battery storage alongside the BE Pilot. These efforts exemplify SCE's collaborative approach, working seamlessly with internal and external partners to deliver innovative solutions that enhance resilience for disadvantaged and low-income communities.

The HFRA outreach campaign deployed 266 emails and 549 direct mailers (See BE Sample Letter), emphasizing the availability of a free permanent battery storage solution designed to maintain power for essential devices during outages, helping customers stay safe, connected, and comfortable. Funding for battery storage installations (e.g., equipment, materials, and labor) is being provided by SCE's Wildfire Mitigation Plan Memorandum Account, ensuring that customers receive this critical support without added financial burden. Customers were encouraged to respond promptly due to limited funding and first-come, first-served eligibility. Initial results generated 39 leads, demonstrating early interest among eligible households. The implementer continued outreach efforts by engaging prior respondents and conducting follow-up activities to convert interest into participation.

## BE Sample Letter



At the same time, SCE strengthened community collaboration through ongoing discussions with the City of Norwalk to develop outreach strategies, including co-branding, to promote the BE pilot alongside the City's battery storage offering. These efforts reinforce SCE's commitment to equitable electrification and resilience planning at the community level.

As of November 2025, the BE pilot has completed comprehensive BE retrofits for 440 low-income homes since its launch. This includes 320 homes treated year-to-date. Additionally, 546 projects are currently in various stages of implementation, reflecting a strong and sustained pipeline of activity (see the table below for detailed year-to-date metrics).

### ESA BE Pilot Progress through November 30, 2025

Project Status	Number of Homes
Enrollment phase (home assessment, scope development, etc.)	155
Installation in progress (procuring equipment and permits, electrical upgrades, etc.)	304

Installations complete, pending final documentation (completing Title 24, permit inspection, etc.)	87
<b>Subtotal</b>	<b>546</b>
Homes Treated	320
<b>TOTAL</b>	<b>866</b>

### **ESA Clean Energy Homes (CEH) Pilot**

As outlined in the CEH section of this report, the primary objective for 2025 is to successfully conclude the CEH pilot. In alignment, SCE has halted new recruitment and marketing efforts for the program. The program is ramping down and will close by the end of 2025.

To clarify the program's status, the CEH website now displays only the contact phone number for inquiries, replacing previous content. This revision aims to reduce confusion about the enrollment process and the program's availability.

### **Language Line**

SCE continues to use Focus International for real-time language translations services. These services enable enrollment and outreach, installation, and inspection field personnel to overcome language barriers while completing their relative task(s). Various languages are available for translation, including American Sign Language (ASL).

The table below denotes the number of calls made in the languages used in translation for the month of November.

<b>Language</b>	<b>Number of Calls</b>
Vietnamese	3
Mandarin	1
Arabic	2

### **Tribal Outreach**

The Tule River, Bridgeport, Soboba, and Chemehuevi tribes are participating in the Mini Grant Program. As part of this outreach initiative, SCE

will educate tribal leaders about its income-qualified programs. The objective is to empower tribal leaders to act as intermediaries within their communities, disseminating information about these programs to boost tribal enrollments and installations.

Throughout the month, the SCE Tribal team engaged in monthly safety meetings, the Colorado River Indian Tribes Meeting and the National Congress of American Indians Annual Convention. SCE has participated in 35 tribal-focused events year-to-date in 2025.

- For a detailed breakdown of SCE’s Tribal metrics, see the following Tables in Appendix A:**

  - **ESA Table 8 – Clean Energy Referral, Leveraging, and Coordination**
  - **ESA Table 9 – Tribal Outreach**

**1.2.2 Customer Assistance Marketing, Education and Outreach for the ESA Program.**

**General Awareness Marketing**

**Online Advertising, Social Media, & Radio**

ESA messaging is live across the following marketing channels: search ads, social media, programmatic banners, and digital audio.



## **Direct Marketing**

SCE direct marketing efforts for this reporting month included:

### **Email**

In addition to the direct mail campaign described below, SCE collaborated with a third-party marketing agency to begin deploying a ZIP code-specific email campaign beginning in June of 2025. The messaging focused on new customer acquisition. In the month of November, one deployment totaling approximately 214,000 emails were sent to customers, providing them with ESA's value proposition and enrollment information. The following email wave is scheduled for December of 2025:





**Receive Free\* Energy-Efficient Appliances that Could Lower Your Bills  
—for Qualified Homeowners and Renters**

The Energy Savings Assistance (ESA) program is designed to help you conserve energy and save money. It's a win-win. If you qualify, we'll cover the costs of new energy-efficient appliances—including installation, which could even include energy saving heat-pump products.

The online application only takes a few minutes to complete. Once your application is processed, you will be referred to an authorized contractor in your area.



**Appliances and Services that Could Save You Money**

The ESA program offers several appliance upgrades and energy-saving products and services for which you may be eligible, including:

<ul style="list-style-type: none"><li>• Lighting</li><li>• Smart Power Strip</li><li>• Refrigerator Replacement</li><li>• Smart Thermostat</li><li>• Thermostatic Shower Valve/ Showerhead</li><li>• Clothes Washer Replacement</li><li>• Dishwasher Replacement</li><li>• Freezer Replacement</li></ul>	<ul style="list-style-type: none"><li>• Heat Pump Water Heater Replacement</li><li>• Pool Pump Replacement</li><li>• Cooling:<ul style="list-style-type: none"><li>- Evaporative Cooler</li><li>- Evaporative Cooler Maintenance</li><li>- Window or Wall AC Replacement</li><li>- Central AC or Central Heat Pump Replacement</li><li>- Portable AC</li></ul></li><li>• HVAC Filter</li><li>• Weatherization Services</li></ul> <p><small>*Certain restrictions may apply for all products and services. *May not be available in all areas.</small></p>
--	---

**Apply Now for ESA >**

**We're Here to Help**

To learn more about the ESA program and view eligibility requirements, please visit [sce.com/esap](https://sce.com/esap). If you are interested in learning more about this and other money-saving programs, you can also call our SCE Energy Efficiency Department at 1-800-736-4777, Monday through Friday, 8 a.m.–6 p.m.

\*Terms and Conditions apply.

## Direct Mail

SCE collaborated with a third-party marketing agency to begin deploying a ZIP code-specific direct mail campaign beginning in June 2025. In the month of November, one deployment totaling approximately 110,000 mailers were sent to customers, providing them with ESA's value proposition and enrollment information. The following direct mail wave is scheduled for December of 2025:



## Co-Marketing

The ESA program is taking advantage of cross-promotional opportunities within SCE, such as co-marketing with other customer programs. SCE produced a trifold brochure that is used in acquisition campaigns for other programs. The brochure highlights various ESA appliances that may be available to customers, as well as electrification measures such as HPWHs. This brochure was included

in various program direct mail campaigns over the past few months, including those for the Arrearage Management Plan (AMP), LIHEAP and MBL programs.

## Sample ESA Brochure

**Pumped Savings**  
A heat pump water heater can save a family of four an average of \$550 a year on their electric bill with an expected lifetime savings of \$5,600!<sup>4</sup>



**Bombas que ahorran**  
Un calentador de agua con bomba de calor puede ahorrarle a una familia de cuatro un promedio de \$550 al año en sus facturas de electricidad con un ahorro previsto durante toda su vida útil de \$5,600.<sup>4</sup>

**Thermostats que ahorran**  
Ahorrar un promedio de alrededor un 8% en tus facturas de calefacción y refrigeración es solo el comienzo con un termostato inteligente.<sup>5</sup>

**Cool Savings**  
Saving an average of approximately 8% on your heating and cooling bills is just the start with a smart thermostat.<sup>5</sup>

**Termostatos que ahorran**  
Ahorrar un promedio de alrededor un 8% en tus facturas de calefacción y refrigeración es solo el comienzo con un termostato inteligente.<sup>5</sup>

**A happy and grateful customer.**  
"Life evolves, and life keeps getting expensive. The benefits from SCE truly help people in need, like me." Read more about what SCE customer, Daniel Gonzales and his wife have to say about the energy and money-savings benefits they are enjoying from their new free appliances received through SCE's Energy Savings Assistance program. Visit [energized-edison.com/stories](http://energized-edison.com/stories).

**Un cliente feliz y agradecido.**  
"La vida cambia y se encarece cada vez más. Los beneficios de SCE realmente ayudan a las personas necesitadas como yo". Lee más sobre lo que Daniel Gonzales, cliente de SCE, y su esposa dicen sobre los beneficios de ahorro de energía y dinero que disfrutan gracias a sus nuevos electrodomésticos gratuitos que recibieron a través del programa Energy Savings Assistance de SCE. Visita [energized-edison.com/stories](http://energized-edison.com/stories).

**Note:** Due to the popularity and high volume of applications, please be patient as we process your request and assign an SCE-approved contractor. Applications are processed in the order they are received, and you may check your status at any time online at [sce.com/esa](http://sce.com/esa).

**Nota:** debido a la popularidad y al alto volumen de solicitudes, ten paciencia mientras tramitamos tu solicitud y asignamos un contratista aprobado. Las solicitudes se tramitan según el orden en que se reciben, y puedes verificar su estado en cualquier momento en línea en [sce.com/es/esa](http://sce.com/es/esa).

**\*The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Program and services are available to customers who meet specific household income guidelines or who participate in certain Public Assistance Programs. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced, may apply. All replacement refrigerators meet ENERGY STAR® standards and are top-freezer models without extra features, such as ice makers. Services are offered on a first-come, first-served basis until funding is exhausted or the program is discontinued. A copayment may be required for some services. Program may be modified or terminated without prior notice. California consumers are not obligated to purchase any full fee service or other service not funded by this program. This program is available to both homeowners and renters who meet qualifications. Renters may be required to obtain the property owner's written permission before services are delivered.**

**\*El programa de asistencia para ahorrar energía es financiado por los usuarios de servicios públicos de California y es administrado por Southern California Edison bajo la supervisión de la Comisión de Servicios Públicos de California. El programa y los servicios están disponibles para los usuarios que cumplen los requisitos específicos de ingresos del hogar y que participan en ciertos programas de asistencia pública. Es posible que los servicios no estén disponibles en todas las zonas. Pueden aplicarse ciertas restricciones, tales como la antigüedad, la capacidad y el estado del sistema o electrodoméstico a ser cambiado. Todos los refrigeradores de recambio cumplen con las normas de ENERGY STAR® y consisten en modelos con el congelador en la parte de arriba y sin funciones extra como máquinas de hacer hielo. Los servicios se ofrecen según el orden en que se reciben las solicitudes hasta agotar los fondos o hasta que el programa se interrumpa. Es posible que se requiera un copago para algunos servicios. El programa puede ser modificado o cancelado sin previo aviso. Los consumidores de California no están obligados a comprar ningún servicio de cargo completo ni de ningún otro tipo que no esté cubierto por este programa. Este programa está disponible tanto para los propietarios de viviendas como para los inquilinos que cumplen los requisitos. Es posible que los inquilinos deban obtener la autorización por escrito del propietario antes de la prestación de los servicios.**

**©2024 Southern California Edison.**

**Energy Savings Assistance Program**

**SAVE ENERGY AND MONEY WITH FREE\* ENERGY-EFFICIENT APPLIANCES**

**Programa Energy Savings Assistance**

**AHORRA ENERGÍA Y DINERO CON ELECTRODOMÉSTICOS DE CONSUMO EFICIENTE GRATUITOS\***

**SAVING ENERGY = SAVING MONEY**  
The Energy Savings Assistance (ESA) program delivers and installs new, energy-efficient appliances and products to replace your older, power-hungry models. Today's energy-saving appliances not only use less electricity, but are also good for our environment, improve grid reliability, and may help lower your energy bill! Even better, new appliances and products through the ESA program are provided and installed at no cost\*.

**Qualify one of two ways.**

- Household income limits or
- Participation in a public assistance program

Visit [sce.com/esa](http://sce.com/esa) for details.

**The difference adds up.**  
As our state and SCE continue to focus on becoming less dependent on fossil fuels and reducing greenhouse gas emissions, programs like ESA can help make a difference. Plus, a typical household can save about \$450 on their energy bill each year enjoying the quality and performance of energy-efficient appliances.<sup>1</sup>

ESA provides a variety of energy-savings appliances and products to make your home more comfortable and energy efficient. Please visit [sce.com/esa](http://sce.com/esa) for a complete list.

<sup>1</sup> Source / Fuente: EnergyStar.gov  
[https://www.energystar.gov/articles/default?filter=2022\\_Operative\\_of\\_Achievements.pdf](https://www.energystar.gov/articles/default?filter=2022_Operative_of_Achievements.pdf)

**AHORRO DE ENERGÍA = AHORRO DE DINERO**  
Energy Savings Assistance o ESA (Programa de ayuda para el ahorro de energía) entrega e instala electrodomésticos y productos nuevos de consumo eficiente para reemplazar tus modelos más antiguos que consumen mucha energía. Los electrodomésticos eficientes modernos no solo consumen menos electricidad, sino que también son positivos para nuestro medio ambiente, mejoran la confiabilidad de la red y pueden ayudar a bajar tus facturas de energía. Y lo que es mejor, los electrodomésticos y productos nuevos del programa ESA se entregan e instalan sin costo alguno\*.

**Es posible calificar de dos maneras diferentes.**

- Límites de ingresos del hogar o
- Participación en un programa de asistencia pública

Visita [sce.com/es/esa](http://sce.com/es/esa) para más detalles.

**La diferencia suma.**  
Mientras que en California y SCE continuamos esforzándonos por reducir nuestra dependencia en los combustibles fósiles, así como las emisiones de gases de efecto invernadero, programas como ESA pueden ayudar a marcar la diferencia. Además, un hogar típico puede ahorrar alrededor de \$450 en sus facturas de energía todos los años disfrutando de la calidad y el rendimiento de los electrodomésticos de consumo eficiente.<sup>1</sup>

ESA ofrece una variedad de electrodomésticos y productos de ahorro de energía que ayudan a mejorar la comodidad y eficiencia energética de tu hogar. Visita [sce.com/es/esa](http://sce.com/es/esa) para una lista completa.

**Bright Savings**  
EnergyStar® dishwashers, on average, are 10% more energy efficient and 20% more water efficient than standard models.<sup>1</sup>

**Lavavajillas que ahorran**  
En promedio, los lavavajillas EnergyStar® son un 10% más eficientes en el consumo de energía y un 20% más eficientes en el consumo de agua que los modelos estándar.<sup>1</sup>

<sup>1</sup> Source / Fuente: EnergyStar.gov  
[https://www.energystar.gov/articles/default?filter=2022\\_Operative\\_of\\_Achievements.pdf](https://www.energystar.gov/articles/default?filter=2022_Operative_of_Achievements.pdf)

**Fresh Savings**  
An EnergyStar® refrigerator on average uses up to 35% less energy than an older model.<sup>2</sup>

**Refrigeradores que ahorran**  
Un refrigerador certificado por EnergyStar® consume en promedio hasta un 35% menos electricidad que un modelo más antiguo.<sup>2</sup>

<sup>2</sup> Source / Fuente: EnergyStar.gov  
[https://www.energystar.gov/articles/default?filter=2022\\_Operative\\_of\\_Achievements.pdf](https://www.energystar.gov/articles/default?filter=2022_Operative_of_Achievements.pdf)

**Apply now. It's simple.**  
Go to [sce.com/esa](http://sce.com/esa) and complete the short application. Once processed, an SCE-approved contractor will reach out to you to assess the eligible new appliances and products available to you.\*

**Presenta tu solicitud ahora. Es muy sencillo.**  
Entra a [sce.com/es/esa](http://sce.com/es/esa) y llena la breve solicitud. Una vez que esta se haya tramitado, un contratista aprobado por SCE se comunicará contigo para evaluar los electrodomésticos y productos nuevos que se encuentran disponibles para ti.\*

**Note:** Photos of appliances are shown for illustrative purposes only and are subject to change.

**Nota:** las fotos de los electrodomésticos se muestran solo a título ilustrativo y se encuentran sujetas a cambios.

## **Community Outreach and Engagement**

### **CBO Activities**

SCE is committed to implementing additional marketing and outreach activities, to increase program awareness and drive customer interest. On a quarterly basis, SCE furnishes updated messaging to CBOs and encourages these organizations to distribute across their respective networks via email and social media channels. These enhanced outreach efforts are intended to give the CBOs information on the ESA program and help increase program awareness for customers in communities served by ESA.

### **Multicultural Outreach**

The 4th Annual Multicultural Celebration, hosted by SCE at the Energy Education Center in Tulare, showcased the diversity of the Central Valley while reinforcing SCE's commitment to community engagement and clean energy education. SCE Mobile Education Unit team hosted a welcome outreach table and greeted customers. Many strategic partners & organizations such as the United Way of Tulare County, California Conservation Corps, Parent Network and local colleges showcased exhibitor displays and networking opportunities. The event also featured panel discussions with local leaders and SCE executives, including Pedro J. Pizarro, CEO of Edison International, and Jill Anderson, EVP and COO of SCE. This in-person setting strengthened relationships with community partners and highlighted resources for energy efficiency and electrification. Overall, the celebration successfully united stakeholders to promote collaboration, celebrate cultural diversity, and advance the transition to a cleaner energy future in the region.

<p><b><u>For a detailed breakdown of SCE's customer segmentation,</u></b> <b><u>see ESA Table 7 in Appendix A.</u></b></p>
--

### **Other Customer Engagement Efforts**

As of November 2025, SCE has successfully participated in 166 community events. SCE is exploring opportunities beyond traditional outreach, turning events into dynamic hubs for learning, connection, and collaboration.

### **November Event Highlights**

To date, 54% percent of outreach activities were conducted in Disadvantaged Communities, demonstrating SCE's strong commitment to equity and access. This targeted approach ensures that education, resources, and enrollment support reach populations that face the greatest barriers, while fostering trust and increasing program participation. Outreach teams are engaging customers directly by facilitating immediate online enrollment during interactions, creating meaningful connections and delivering real-time assistance. Continued presence in underserved neighborhoods reinforces SCE's role as a trusted partner and essential link to critical energy programs, helping to close gaps in awareness and participation.

### **Load Disaggregation Reporting**

SCE continues to advance its Load Disaggregation Reporting tool in alignment with D.17-12-009, offering CARE customers personalized insights into household energy usage by end use over time. Accessible through the SCE My Account portal, the reports are available in six languages: English, Spanish, Chinese (Mandarin), Korean, and Vietnamese. Phase 1 launched in 2024 with email distribution, followed by Phase 2 in 2025, which enabled direct downloads and introduced updated welcome letters to promote the feature. ESA contractors actively use these reports to support customer education and deliver tailored energy efficiency recommendations based on actual usage patterns.

### **CCC, Branch Offices, and Payment Offices**

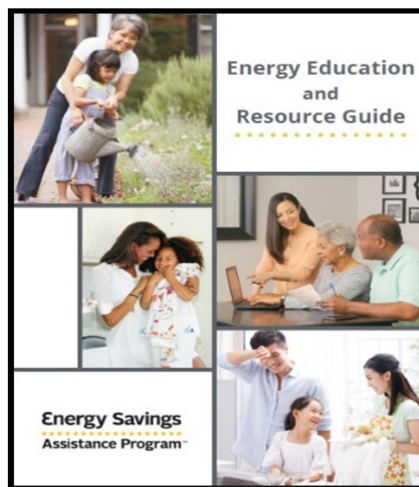
Customers who call SCE's Customer Contact Center (CCC) are informed of and referred to the ESA program. Customers are assigned to contractors in their service areas. The ESA contractors follow up on the leads and contact the customer to assess eligibility and program

enrollment. In November of 2025, SCE received more than 550 ESA-related calls from interested customers.

### **1.2.3 Managing Energy Use**

SCE contractors regularly go through the ESA program’s Customer Energy Education and Resource Guide with each ESA participant, either face-to-face or through virtual means. The guide, accessible in print and digital (PDF) formats in seven distinct languages, can also be provided in Braille, upon request. The guide’s primary objective is to equip low-income customers with the necessary information to help them save energy and decrease their utility expenses. It includes a step-by-step guide on how to register for SCE My Account, our online self-service portal on SCE.com. This portal provides our customers with additional resources and opportunities to help them save time, energy, and costs, and to engage in residential energy efficiency rebate and demand response programs.

#### **ESA Assistance Program Energy Education and Resource Guide**



### **1.2.4 Services to Reduce Energy Bill**

ESA contractors must provide at least 20 minutes of in-home energy education during their enrollment and assessment visit with the customer. This education covers energy-saving techniques and specific cost-saving strategies for the customer’s home. Additionally, contractors provide information on programs like AMP, MBL, and other assistance programs, to inform customers about bill-

related options for reducing their energy costs. ESA contractors also encourage customers to visit [SCE.com/residential/assistance](https://www.sce.com/residential/assistance) to explore all of SCE’s financial assistance programs. ESA contractors serve as a valuable communication channel, informing customers about the benefits and resources available through SCE, state agencies, and local programs.

### **1.2.5 Additional Activities**

#### **ESA Outreach Contractors**

SCE issued contracts to four outreach companies through a competitive solicitation process. These ESA agencies are conducting outreach, marketing, and lead generation services. However, unlike ESA enrollment, these agencies will focus on hard-to-reach areas, collecting customer leads in the communities via events and partnerships with other agencies. These companies will not visit homes, but SCE will pass on leads to current contractors. This additional mitigation activity improves program performance, expands outreach and awareness efforts, and increases ESA enrollments for the rest of the program cycle.

In November of 2025, SCE continued collaborating with these outreach agencies, supporting them in the ramp-up process through regular sync-up meetings and system training activities. In November, these outreach agencies have submitted approximately 220 ESA program leads from customers who might be eligible and interested.<sup>12</sup> SCE will continue to partner with these agencies on future events and outreach activities focused on hard-to-reach communities.

#### **SASH Program Referrals**

Per D.16-11-022, OP 84, SCE is required to provide the Single-Family Affordable Solar Homes (SASH) Program Administrator (GRID Alternatives) with a list of CARE high-usage customers in owner-occupied, single-family households who have previously participated in the ESA program or have

---

<sup>12</sup> In the August 2025 Monthly Report, SCE provided the ESA Outreach Agency year-to-date leads, rather than the monthly lead total of 116.

successfully appealed their removal from the CARE rate. On a monthly basis, SCE runs various reports to determine if customers previously enrolled in ESA meet the criteria above. If they do, SCE sends the customer referrals to GRID Alternatives through an SCE SharePoint site. There were zero customer referrals to share in November.

### **1.3 Leveraging Success Evaluation, Including California State Department of Community Services and Development (CSD)**

**1.3.1 Please provide a status on referrals, of the leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA, CARE and FERA. What new steps or programs have been implemented? What were the results in terms of new enrollments? Please also provide coordination efforts with the TECH program.**

Currently, SCE does not have any projects to leverage with the CSD. Even with changes in measure eligibility and feasibility, no projects have been identified for reimbursement.

The Federal Communications Commission (FCC) has stated that the Affordable Connectivity Program (ACP) ended on June 1, 2024, due to a lack of funding. SCE will continue to incorporate promotional messaging on IQP materials to guide customers to the low-cost plan program website at [internetforallnow.org/offers/low-cost-plans](https://internetforallnow.org/offers/low-cost-plans) and at the dedicated phone number (844-547-2171).

**For a detailed breakdown of SCE's leveraging efforts with CSD,**

**see the following Tables in Appendix A:**

- **ESA Table 2E – Installations & Expenses**
- **ESA Table 3G – Energy & Bill Savings**
- **ESA Table 4E – Homes / Buildings Treated**
- **ESA Table 5F – Customer Summary**

**1.3.2 Please provide a status on coordination efforts with TECH Clean California.**

ESA coordination with TECH Clean California concluded in December of 2024, since funding has been depleted. In 2025, coordination efforts continued only for contractor training opportunities. There were no coordination efforts or training activities in September.

**For a detailed breakdown of SCE’s referral, leveraging, and coordination efforts, see ESA Table 8 in Appendix A.**

**1.4 Workforce Education & Training (WE&T)**

**1.4.1 Please summarize efforts to improve and expand ESA program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.**

SCE continues to encourage ESA contractors to utilize its Workforce Education & Training (WE&T) resources. First, SCE’s Energy Education Centers (EEC), located in Irwindale and Tulare, California, offer a wide range of low-cost and free resources for ESA contractors. SCE consistently communicates via email to all ESA contractors and vendors to keep them informed about the educational offerings at the EEC. These communications serve as reminders and invitations for them to participate in various educational programs. In November of 2025, ESA offered 49 courses for contractors and vendors. Examples of the courses offered during this period include:

Course Title	Date
IHACI: (CAQI/QM/QS) System Performance Module Part 1 - Thermodynamics: Heat In Motion	11/05/2025
IHACI: (CAQI/QM/QS) System Performance Module Part 2 - A Sub-System of the Building	11/06/2025
IHACI: (CAQI/QM/QS) System Performance Module Part 3 - Heating System: Comfort with Energy Efficiency	11/10/2025

SCE contracts with various Local Private Contractors (LPCs), CBOs, and Faith-Based Organizations (FBOs) to provide ESA program services. Many of these organizations are in low-income communities and DACs. In November of 2025, approximately 353 individuals from these organizations supported SCE's ESA program. Also, as of November 30, 2025, SCE has approved approximately 37 active ESA program representatives to conduct virtual (not in-person) enrollment and assessment activities.

SCE awarded a contract to Proteus Inc. to implement an Energy Career Training (ECT) program, which aims to equip individuals in low-income communities and DACs with soft and technical skills. This program aligns with the WE&T objectives outlined in D.21-06-015, Section 6.13.

The program has several key objectives:

1. **Hiring Local and Disadvantaged Workers:** The ECT program seeks to enable the hiring of local individuals who face disadvantages in the job market.
2. **Career-Ladder Opportunities:** It aims to create opportunities for career development, allowing participants to progress along the career ladder.
3. **Monitoring and Metrics:** The program will establish metrics to monitor its effectiveness in achieving these goals.

The first four weeks of training focus on classroom learning, covering theory and concepts. In addition, the students focus on completing the Occupational Safety and Health Administration (OSHA) 10-hour construction safety training and other topics, including math concepts, construction basics, heat pump measures, refrigeration, pool pump measures, plumbing, electrical, and HVAC installations.

The 12<sup>th</sup> cohort, consisting of 17 students, started on September 29, 2025, and is scheduled to end on November 25, 2025.

## **1.5 ESA Program Studies and Pilots**

### **1.5.1 ESA Program Studies**

#### **2025 Low Income Needs Assessment (LINA) Study**

The 2025 Low Income Needs Assessment (LINA) study officially kicked off in January 2024 with a finalized evaluation report delivered on October 30, 2025. SoCalGas managed the contract for the study on behalf of the ED and Investor-Owned Utilities (IOUs). The consultant hired to conduct the study is Evergreen Economics. The study focused on learning more about measure needs and opportunities based on usage and other considerations of high- and low-usage ESA customers. The customer survey was completed on March 18, 2025. The study team completed all its scheduled focus groups in June 2025, some of which took place in Spanish, Cantonese, Mandarin, and Vietnamese. A draft report was delivered to the IOUs and the Energy Division (ED) in August of 2025, and the study results were presented to the Low Income Oversight Board (LIOB) in September 2025. The study report was finalized on October 30, 2025, and posted on the CPUC Public Documents Area website.<sup>13</sup> No further work has been carried out in November aside from receipt and payment of invoices from SoCalGas.

#### **ESA/CARE Categorical Study**

This study was completed in October of 2023, and the ED approved the Advice Letter in September 2024.

#### **Non-Energy Impacts Study**

The Non-Energy Impacts (NEI) Study is a statewide review specifically intended to review non-energy impacts on program participants, including health, comfort, and safety. SCE is the contract manager for this statewide study that was conducted by Evergreen Economics. Over the course of this research, the evaluator found quantifiable non-energy impacts for ESA participants who

---

<sup>13</sup> 2025 Low Income Needs Assessment Final Report *available at* [pda.energydataweb.com/api/view/4241/2025%20LINA%20Final%20Report\\_103025.pdf](https://pda.energydataweb.com/api/view/4241/2025%20LINA%20Final%20Report_103025.pdf)

received certain types of ESA measures. Based on the analysis of survey findings using a conjoint methodology, the study team developed average IOU first-year non-energy impact values for comfort, noise, and indoor air quality equal to \$9, \$1, and \$1, respectively. The IOUs updated their ESA Cost-Effectiveness Test (ESACET) inputs for comfort and noise in September of 2025 and are using the updated tool in support of the PY2028-2033 cycle application. SCE began the process of closing out its contract with the evaluator in October 2025 and in November 2025 started preparing invoices to send to the other IOUs for their costs of the study.

## **ESA/CARE Study Working Group**

### **1.5.2 ESA Program Pilots**

#### **Evaluation of the ESA Whole Home Pilot**

The ESA Whole Home (formerly referred to as “Pilot Plus/Deep”) Joint Pilot Evaluation was initiated in October of 2022. Illume is the evaluation firm contracted to conduct the evaluation and is contracting with Verdant for the impact evaluation.

This research includes both a process evaluation (in general, investigating the drivers of program performance impacts) and an impact evaluation (which measures program savings). The bulk of research activities in May 2025 centered on the impact evaluation – particularly a realignment of the impact evaluation scope based on the lower-than-expected enrollment:

- While the ESA Plus and Deep pilot program has provided energy efficiency upgrades to over 30 customers as of Q1 2025 across Riverside, L.A., and San Bernardino Counties, the original impact evaluation proposal assumed there would be substantially more projects completed at this stage.
- The impact evaluation was forecast for completion by Q3 2025, but lower-than-anticipated installations and data challenges have pushed back the target

completion date. While data requests have been processed to support the evaluation, the target forecast is now in April 2026.

- The research will still characterize installations, develop a matched control group, and use a difference-in-difference regression model to estimate impacts for the 30 customer installations.

The revised plan is a scaled-back version of the original approach, but it will still provide SCE and SoCalGas with an initial assessment of the energy and bill impacts from the extensive retrofits offered by the pilot. The assessment will also create an analysis framework that will be used for the Q3 2026 impact evaluation, facilitating a more efficient analysis that will require less time to implement.

The highlight of November's activity includes work on both the impact and process evaluations:

#### Impact evaluation:

- The research team is moving forward with Phase 1 of impact evaluation since customer matching issues are resolved, and the team has agreed to remove outliers from the sample.
- Highlights on Phase 1 results will be discussed in December.
- Additional gas and electric interval data will be requested through September to increase the impact sample.
- The team is working towards having results by end of year for utility review pending additional data - to discuss further at 1/6 meeting.

#### Process Evaluation:

- Fielding on the Non-participant Survey was completed in November with a final count of 74 respondents.
- Results remain in line with earlier process evaluation findings from 2024 forward.
- A draft results memo will be discussed in December with PA comments by EOY and a final in Q1 2026.

- **Evaluation of ESA Building Electrification (BE) Pilot**

In addition to obtaining final overarching process and impact evaluation findings, the BE pilot evaluation is designed to assess multiple phases and key elements throughout the life of the pilot. This ongoing evaluation aims to inform real-time enhancements and optimization of the BE pilot implementation, with the goal of maximizing energy savings potential, reducing GHG emissions, improving cost effectiveness, and increasing customer satisfaction.

The latest, most critical Evaluation, Measurement, and Verification (EM&V) activities supported in October of 2025 include:

- **Data Collection and Analysis:**

This includes continuing with reviewing and evaluating Advanced Metering Infrastructure (AMI) smart meter electricity usage data; updating the control group matching algorithm with alignment to participant group characteristics and usage.; starting interim impact analysis using gas and electricity energy usage to evaluate energy savings and bill impacts from weatherization and fuel substitution (decarbonization) measures; and completing the review and analysis of aggregated responses from Waves 1 and 2 of the post-installation survey for interim reporting, expected in Q1 2026.

- **Data Request:**

SCE's EM&V and Data Analytics and Automation teams have resolved most of the missing data from latest AMI data requests, which is needed to support an ongoing impact evaluation analysis (this is targeted for Q4 2025). To enhance the analysis, an additional data request has been submitted for non-participating residential solar customers, with data expected to be available in December of 2025.

- **BE Pilot Bill Analysis Tool:**

SCE is planning to revise the bill screening tool review memo. This includes making recommendations to the implementer who regularly reviews and supports bill screening tool quality assurance. We must continue the vetting process using real customer data or maintain

screening records from a new or updated tool, to enable similar or more detailed vetting during the impact evaluation process. We expect to conduct an additional tool evaluation once the impact evaluation results are available; this will enable comparisons between actual and predicated energy consumption and bill impacts. Additional assessment and/or evaluation of the tool will occur once the impact analysis is completed, sometime in Q1 or Q2 of 2026. The evaluation team is also planning and coordinating the review and testing of CPUC’s Bill Impact tool once the tool is published (likely sometime in 2026).

- **Program Data Tracking Review and Enhancement:**

This effort is ongoing. The evaluation team continues to review and assess the latest BE pilot data tracking to support the process evaluation surveys and improve program tracking, particularly for missing customer contact information not tracked in SCE’s system of record (iEnergy) as well as for tracking and evaluating new implemented measures.

### **Evaluation of Clean Energy Homes (CEH) Pilot**

The CEH pilot evaluation kicked off in February of 2022. The consultant hired for the evaluation is Apex Analytics (Apex). The evaluation dates are as follows:

<b>Evaluation Phase</b>	<b>Activities</b>
<b>Pre-Implementation (2023)</b> <i>Evaluation Planning</i>	Program document review
	Staff and implementer interviews
	Develop data collection tools
<b>Implementation (2024-2025)</b> <i>Formative Evaluation</i>	Staff and implementer follow-up interviews and monitoring
	Participating builder and developer interviews
<b>Post-Implementation (2025-2026)</b> <i>Summative Evaluation</i>	Evaluation kickoff meeting and updated plan
	Staff and implementer follow-up interviews
	Non-participating builder and developer interviews
	Building simulation modeling

Program enrollments did not meet forecasts, so the evaluation has been restructured to focus on what was driving lower than expected uptake.

In December of 2024, SCE presented the CEH pilot status to the CPUC and received approval to sunset the program by August 2025. In discussions with the CPUC ED staff regarding the closure of this pilot, the ED has asked SCE to conduct close-out research to identify lessons learned. SCE scheduled a meeting with the evaluation contractor to pursue this recommendation.

In July of 2025, the research team drafted a report of the evaluation that synthesized findings from staff, the implementor, the participating developer, and from non-participating interviews. The report provided insight into the program's uptake and operations, and documented lessons learned and future recommendations. The draft includes a write-up of preliminary survey results from follow-up research conducted in June of 2025. Key findings include:

As noted in the July monthly report, participants felt the tenant education funding was attractive, because it would enable them to engage with more tenants. For instance, they could offer food for participants at tenant education workshops to boost attendance or create videos for tenants. Another participant talked about not having the capacity to develop tenant education offerings that meet the program's specifications on their own, instead wanting pre-made resources they could adopt.

There were some challenges with the program's performance-based incentives: One participant's project was not otherwise required to meet prevailing wage requirements, and they indicated meeting those particular requirements to qualify for the incentive would prohibitively increase the cost of the project. There were no further research updates for October.

<p><b><u>For a detailed breakdown of SCE's expenditures for pilots and studies, see ESA Table 6 in Appendix A.</u></b></p>
--

## **2. CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE) EXECUTIVE SUMMARY**

### **2.1 CARE Program Summary**

The CARE program offers reduced energy rates to low-income households in SCE's service area, based on income up to 200% of the Federal Poverty Guidelines. It assists with single-family homes, sub-metered facilities, nonprofit group homes, agricultural employee housing, and migrant farm worker housing. Participants can save 32.5%<sup>14</sup> on their monthly electricity bills.

---

<sup>14</sup> Starting January 1, 2025, the electric rate discount has been adjusted to 32.5% due to recalculations required by AB 205. On Catalina Island, services receive the following discounts: water at 32.5% and gas at 20%. The gas discount increased from 20% to 32.5% effective June 1, 2025, following D.25-06-010.

**2.1.1 Please provide CARE Program Summary Costs.**

<b>CARE Table 2.1.1.1 CARE Program Summary Costs for 2025</b>			
<b>CARE Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach	\$3,794,128	\$ 1,446,006	38%
Processing, Certification and Verification	\$1,660,211	\$ 1,399,779	84%
Post Enrollment Verification	\$524,278	\$ 106,166	20%
Information Tech/Programming	\$570,000	\$ 152,881	27%
CHANGES Program	\$525,000	\$ 380,070	72%
Measurement & Evaluation	\$36,000	\$ 74,744	208%
Regulatory Compliance	\$597,354	\$ 590,662	99%
General Administration	\$1,459,095	\$ 2,622,958	180%
CPUC ED	\$135,625	\$ 20,325	15%
<b>Total Expenses</b>	<b>\$9,301,691</b>	<b>\$ 6,793,589</b>	<b>73%</b>
<b>Subsidies and Benefits</b>	<b>\$421,034,721</b>	<b>\$ 825,913,560</b>	<b>196%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$430,336,412</b>	<b>\$ 832,707,149</b>	<b>194%</b>
<p>[a] D.21-06-015 approved the CARE program budget for PYs 2021-2026. 2025 authorized budget includes proxy Benefit Burdens of \$1,107,039, pending GRC final decision.</p> <p>[b] Actual expenses include employee benefits costs.</p> <p>[c] The CHANGES Program provides funding to CBOs to assist Limited English Proficient (LEP) customers with energy education and billing issues.</p> <p>[d] Expenditures associated with CARE-funded M&amp;E studies can fall under multiple years and cycles. The cycle to date expenditures are \$170,166 which fall below the total authorized budget of \$319,500 for PY 2021-2026.</p>			

**For a detailed breakdown of CARE program expenses,**  
**see CARE Table 1 in Appendix A.**

### 2.1.2 Provide the CARE Program enrollment rate to date.

CARE Program Enrollment		
Participants Enrolled	Eligible Participants <sup>15</sup>	Enrollment Rate
1,358,502	1,284,448	106%

**For a detailed breakdown of SCE's CARE metrics, see the following Tables in**

**Appendix A:**

- **CARE Table 2 – Enrollment Overview**
- **CARE Table 3A – Post-Enrollment Verification**
- **CARE Table 3B – High-Use Verification**
- **CARE Table 4 – Enrollment by County**
- **CARE Table 5 – Recertification**
- **CARE Table 8 – Enrollment Rate for High Disconnection, High Poverty, & Disadvantaged Communities by ZIP Code**
- **CARE Table 9 – Lowest Enrollment Rates for High Disconnection, High Poverty, & Disadvantaged Communities by ZIP Code**

### 2.1.3 CHANGES Program

The Community Help and Awareness of Natural Gas and Electricity Services (CHANGES) program assists customers with Limited English Proficiency (LEP) through CBOs.

SCE continues to pursue opportunities to improve its CHANGES program. Notably, SCE met with CHANGES staff to strengthen interactions between SCE, CHANGES CBOs, and LEP customers. To ensure efficient support, CBOs are encouraged to use dedicated CHANGES support line at 1-866-

---

<sup>15</sup> On April 15, 2025, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE and FERA Eligible Customers and Related Information. This number reflects estimates of SCE's CARE-eligible participants for 2025.

743-1648, where agents are specifically trained to address CHANGES-related issues, including payment plans. Additionally, SCE staff have been reminded that calls from CBOs should be handled by trained personnel and should not be routed to the general SCE line.

On November 19<sup>th</sup>, the SCE CHANGES advisor met with internal SCE staff taking calls from CBOs. It was noted that some CHANGES CBOs have adopted call-handling practices that are counterproductive. These concerns have been shared with CPUC staff to discourage continuation of those practices. Information on the CHANGES evaluation can be found in Section 2.4.

## **2.2 CARE Marketing & Outreach**

### **2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

SCE remains steadfast in its dedication to prioritizing outreach and communication efforts for the CARE and FERA programs, particularly focusing on underserved and linguistically diverse communities. These initiatives involve collaboration across various internal SCE departments, including Local Public Affairs, Consumer Affairs, Marketing, Corporate Communications, Strategic Engagement, and Business Solutions. In addition to internal teamwork, SCE actively engages in external outreach activities, establishing partnerships with chambers, foundations, FBOs, and CBOs to effectively reach out to hard-to-reach customer segments. SCE uses a journey-style marketing strategy to reach distinct demographics of the CARE and FERA programs. This includes channels like social media, text messages, direct mail, email, SCE.com, webinars, CBO collaborations, and banner ads. The comprehensive CARE and FERA campaign features, updated emails and direct mail, starting with an introduction and follow-up for customers identified in a funnel analysis. The mass media campaign increases awareness of potential energy bill savings from enrolling in CARE or FERA through online search, social media, and display ads.

In November, SCE sent marketing letters with Homekey CARE applications to all Homekey awardees in its territory, fulfilling AB 2672 requirements. Project Homekey, part of California's AB 2672, seeks to increase

housing for those facing or at risk of homelessness. The campaign promoted CARE enrollment to help vulnerable groups access energy bill discounts.

**Direct Marketing**

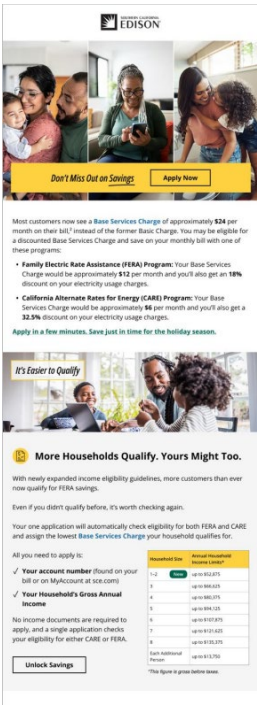
SCE focuses on identifying and assisting income-qualified customers who may benefit from its various programs and service offerings.

**Email and Direct Mail**

In November 2025, SCE continued the email campaign to promote the CARE and FERA programs to high-propensity customers.

This outreach followed the distribution of the initial Base Services Charge (BSC) notification. As part of the customer journey campaign, 767,556 emails in Wave 3, targeting both CARE and FERA customer segments. In November Wave 3 “Final Reminder Email” was deployed as part of our continued effort to drive program enrollment (see the email journey samples below):

3



Wave 2

## **CCC**

SCE's CCC offers various methods for customers to enroll in the CARE program. Customers can register via the dedicated CARE enrollment toll-free number using the Interactive Voice Response (IVR) system, with the option of speaking with an agent if assistance is required. Additionally, if customers call any other SCE number, they can select an IVR option to receive information about SCE programs, including CARE. When customers contact an agent regarding unrelated matters but mention needing bill assistance or experiencing financial difficulties, agents proactively provide information about CARE and other relevant programs.

Regardless of how the contact is initiated, CCC agents emphasize phone-based enrollment services. Customers can be transferred to the IVR for direct enrollment upon request, directed to SCE.com for online enrollment, or sent a CARE application via mail, according to their preference. For the month of November 2025, SCE processed 18,283 new enrollment applications, with 91% received through self-service channels (online or phone).

CCC agents were also available to answer any questions related to the launch of the Base Service Charge (BSC) for CARE and FERA customers.

## **Community Outreach & Engagement**

To ensure effective outreach for the Base Services Charge (BSC) launch, SCE issued an RFP and selected over 50 Community-Based Organizations (CBOs) as partners. These CBOs received comprehensive training on BSC and Income Qualified Programs (IQP) and were equipped with communication tools, including kits, infographics, and fact sheets, enabling them to educate and engage their communities about the new charge and related assistance programs.

SCE continued its collaboration with CBOs, regularly sharing vital information on rates, wildfire, and emergency readiness, as well as CARE, FERA, ESA, and MBL programs, to engage effectively with the diverse communities associated with each CBO.

Further details on optimizing the advantages of these ongoing collaborations can be found in Section 1.2.2.

### **Tribal Outreach**

See Section 1.2.1, Tribal Outreach.

### **CARE Partners (Capitation Agencies)**

The Capitation Fee Program aims to encourage CBOs to collaborate with SCE to assist hard-to-reach customer populations in enrolling in the CARE and FERA programs. The program reimburses organizations for helping income-qualified customers receive assistance through CARE or FERA programs.

The Capitation Fee Program team is continuing its efforts to engage existing Capitation Agencies (those CBOs participating in the Capitation Fee Program) while strategically registering additional contractors to overcome enrollment barriers, including language, culture, and special needs, to enroll the hardest-to-reach customers. Because of these efforts, the Capitation Fee Program continues to show enrollments from agencies that were previously inactive. As part of SCE's strategy to bolster FERA enrollments, SCE strives to recruit Capitation Agencies dedicated to recruiting FERA customers.

SCE currently has 60 Capitation Agencies participating in the program. In November of 2025, Capitation Agencies successfully enrolled 29 new customers in the CARE program. Current and ongoing campaign strategies and efforts include:

- Leveraging events sponsored by communities and cultural celebrations to reach populations that may be eligible to enroll in the CARE program.
- Partnering with SCE personnel to leverage existing SCE relationships with FBOs, CBOs, and local governments.
- Utilizing existing channels to develop creative approaches for agencies to conduct CARE/FERA outreach, including community-based virtual outreach events and fairs.

To prepare for the launch of the Basic Service Charge (BSC) and support customers during the transition, SCE conducted a seminar with capitation

agencies. The session provided an overview of the BSC and explained its potential impact on customers.

CARE Capitation Agencies	
ESA Leads	NA
CARE Enrollments	29
CARE Recertification	NA

**For a detailed breakdown of CARE Capitation Agency expenditures, see CARE Table 6 in Appendix A.**

**2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.**

SCE enrolls new CARE customers through the Energy Assistance Fund (EAF) program. EAF is an income-qualified program that helps residential households pay their electricity bills. EAF is funded through voluntary donations from SCE employees, shareholders, and customers. EAF partners with United Way of Greater Los Angeles and more than 80 CBOs to process assistance requests and applications. In November r of 2025, 42 customers who received EAF grants were enrolled in CARE.

SCE uses social media, such as Facebook and Instagram, to promote EAF and inform customers on how to apply for grants.

SCE coordinates CARE enrollments with other income-qualified programs, such as ESA, LIHEAP, and programs offered by other utilities such as SoCalGas and certain water utilities. ESA participants who are not already enrolled in discounted rate programs are automatically enrolled in the appropriate program each month (if they agree to enrollment on their application forms). As described in this report, the CARE program actively integrates messaging with the ESA program through outreach events, communications, and marketing campaigns that inform attendees about the ESA and CARE programs available to

qualifying customers. Additionally, LIHEAP participants are automatically enrolled in the CARE program. They also receive information about the MBL program, along with the ESA Program Brochure referenced in the ESA Marketing section of this report. Regarding data sharing, in November 2025, SCE began CARE quarterly data sharing transfers with Ventura Water. SCE consistently incorporates AMP messaging across various CARE/FERA materials, including the updated application form and recently produced direct mail campaign letters. Additionally, SCE has recently improved its website by integrating a link to the AMP application when eligible CARE/FERA customers log into their accounts via My Account. Efforts have been completed to add an AMP link in order to inform customers about the AMP program when they are submitting a CARE/FERA application online.

## **2.3 CARE Recertification Complaints**

### **2.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolutions.**

Complaints from customers regarding recertification are reported to SCE's Consumer Affairs Department. These recertification-related complaints commonly involve issues such as recertification removals, processing delays, and program eligibility questions. Informal complaints originate with the Consumers Affairs Branch (CAB) of the Commission<sup>16</sup> and are referred back to SCE's Consumer Affairs Department for resolution. In November 2025, the CARE/FERA support team received two complaints via SCE's Consumer Affairs

---

<sup>16</sup> The IOUs have interpreted this section to call for the disclosures of information that goes through the CAB. SCE, going forward, will also include any formal complaints filed with the CPUC on the CARE recertification. SCE has not been reporting recertification issues that arise through SCE internal channels whether these are inquiries, complaints, questions and other types of requests. Should the Commission determine that additional information is required to be reported under this section, SCE will promptly comply.

team related to the recertification process. The customer accounts were reviewed with the customers, assistance was provided regarding the recertification process, and the matters were resolved.

SCE also tracks formal complaints initiated with the CPUC. In November 2025, there were no formal complaints related to CARE recertification.

## **2.4 CARE Studies and Pilots**

### **2.4.1 CARE Program Studies**

#### **2025 Low Income Needs Assessment (LINA) Study**

Refer to ESA Section 1.5.1, 2025 LINA Study.

#### **ESA/CARE Categorical Study**

Refer to ESA Section 1.5.1, ESA/CARE Categorical Study.

#### **CHANGES Evaluation**

D.21-06-015 required two evaluations to be conducted during the program cycle for the CHANGES program. The CPUC staff within the Consumer Affairs Branch (CAB) are responsible for directing and managing the study, including developing the scope of work. The first was completed in 2023, which suggested several potential program improvements including establishing better data collection and tracking across CBOs and potential modifications to how IOUs fund CHANGES to better reflect the program services. The study also noted the program appears to be meeting some level of customer needs, the current funding level is appropriate, and the program remains well situated as a CARE-funded program, given most of the CHANGES customers are on the CARE rate.

In 2024, the CPUC and study team discussed and solidified the scope of the second evaluation. PG&E was selected as the contract manager for this study, conducted by Verdant Associates. In May 2025, the CPUC ED notified the IOUs that they planned to oversee the completion of the evaluation, with PG&E continuing to serve as the contract manager. The other IOUs were removed from the study team. This evaluation is focused on two main objectives:

1. Benchmarking Analysis: Assess the CHANGES program by comparing its services and offerings to similar programs administered by other jurisdictions and/or existing within the IOUs.
2. Market Profile Analysis: Evaluate whether the current program design and implementation approach meets customer needs or if modifications are necessary.

The consultant delivered a draft evaluation report to the CPUC and also shared it with the IOUs in November 2025. The final evaluation report is expected in December 2025.

#### **2.4.2 CARE Program Pilots**

There are currently no CARE pilots.

**For a detailed breakdown of SCE's expenditures for Pilots and Studies,**  
**see CARE Table 7 in Appendix A.**

#### **2.5. CARE Program Post-Enrollment Verification (PEV) Freezes<sup>17</sup>**

Per D.19-07-015, the emergency relief program activates upon issuance of a proclamation or declaration of a State of Emergency by the Governor of California or the President of the United States, referred to herein as an Emergency Protection Order (EPO). Customers qualify for consumer protections when experiencing utility service disruption, quality decline, or loss due to a

---

<sup>17</sup> CPUC Res. M-4833 directed IOUs to freeze CARE program Post-Enrollment Verification (PEV) in the counties impacted by the California wildfires. SCE expanded the CARE PEV freeze to customers in affected counties where a state of emergency proclamation was issued by the Governor of California due to a disaster that resulted in the inability to deliver utility services to customers and remains in place for one year from the date of the proclamation. D.19-07-015 extends SCE's Emergency Consumer Protection Plan to include residential and non-residential customers in areas where a state of emergency proclamation is issued by the California Governor's Office or the President of the United States where the disaster has either resulted in the loss or disruption of the delivery or receipt of utility service, and/or resulted in the degradation of the quality of utility service.

disaster related to the EPO. Protections begin from the EPO date, lasting at least 12 months or longer as determined by the Governor’s Office of Emergency Services. Utilities are encouraged to extend support beyond regulations, potentially offering additional assistance programs.

SCE is required to halt removals from CARE and FERA programs to maintain customer discounts during the protected period. Recertification requests are required to be postponed until the protection period ends. Post-Enrollment Verification (PEV) freezes are also a part of these measures.

ZIP code selection is based on whether the “event” triggering an EPO created an outage lasting 24 hours or more in an affected ZIP code. In November 2025, 148 of 770 ZIP codes in SCE’s service territory had EPOs in effect.<sup>18</sup> No additional EPOs were issued.

The chart below provides an overview of the ZIP code count with expiration dates for emergency protection orders currently in effect.

<b>ZIP Code Count</b>	<b>EPO Expiration Date</b>
11	11/07/2025
133	01/08/2026
1	03/03/2026
3	06/18/2026

In June 2025, SCE determined that from at least 2019<sup>19</sup> to June 2025, SCE experienced issues that resulted in verification and recertification requests being sent to a broad spectrum of CARE/FERA customers covered by EPOs. During

---

<sup>18</sup> It should be noted that the count and expiration dates are subject to change as new EPO events are called and causes ZIP codes to be assigned a new date later than in previous reporting.

<sup>19</sup> SCE initially reported that the issue started in 2021; however, SCE has now determined that it went back to at least 2019. SCE is reviewing data for 2018 which is a more complex process given the subsequent system changes.

EPOs, utilities are required to support low-income residential customers and “suspend all CARE and FERA program removals to avoid unintentional loss of the discounted rate during the period for which the customer is protected.”<sup>20</sup> As such, utilities are required to “discontinue generating all recertification and verification requests that require customers to provide their current income information.”<sup>21</sup> SCE intended to implement these EPO protections pursuant to a methodology called the “ZIP code approach,” meaning all CARE and FERA customers within a ZIP code subject to an EPO would receive the protections described above.

However, due to a technical issue, SCE’s system continued sending recertification and verification letters to many CARE and FERA customers, even those in ZIP codes subject to EPO protections, and SCE continued to process program recertifications and income verifications (for example, moving customers between CARE and FERA programs) and, in some instances, removed customers from their current program.

SCE continues to identify impacted customers and develop a remediation plan. SCE has not yet completed the mass correction of all directly affected customers who were de-enrolled or have a gap in enrollment. On November 24, 2025, SCE began remediation activities for active Emergency Protective Orders by re-enrolling directly affected customers who were de-enrolled from CARE/FERA due to not responding to a recertification or verification request. SCE will continue to re-enroll directly affected customers beginning with currently active emergency protection orders. Once all customers have been re-

---

<sup>20</sup> D.19-07-015. Decision Adopting an Emergency Disaster Relief Program for Electric, Natural Gas, Water and Sewer Utility Customers

<sup>21</sup> Order Instituting Rulemaking Regarding Emergency Disaster Relief Program. R.18-03-011 at 23.

enrolled, SCE will continue remediation by providing credits for customers who had a gap in enrollment.

Additionally, directly impacted customers included in counts above have been corrected through our program services group as customers have proactively re-enrolled. SCE does not have a specific timeline for completion but will provide updates within our bi-weekly report to Energy Division. Additionally, SCE has and will continue to report this issue in closing Advice Letters for EPOs. For previously closed EPOs, SCE plans to seek guidance from the ED's Executive Director, via letter, about how to proceed.

## **2.6 CARE Fixed Income**

The chart below shows the number of new CARE enrollments for customers who self-attested their fixed income eligibility:

<b>Month</b>	<b>Count</b>
January	3,667
February	3,222
March	3,202
April	3,051
May	2,513
June	2,428
July	3,240
August	3,504
September	4,263
October	7,052
November	2,825
YTD	38,967

## **2.7 Challenges encountered in administering the CARE/FERA/MBL programs**

This section discusses the various challenges encountered in administering the CARE/FERA/MBL programs. Details on the issue affecting EPO-protected customers is provided in Section 2.5.

As originally reported in the February 2025 Monthly Report and the 2024 Annual Low Income Annual Report filed on May 1, 2025 (and updated in subsequent reports) SCE uncovered issues affecting Domestic Service Multifamily Accommodation Submetered customers (DMS Customers).

(DMS) customers. During SCE's transition to its new SAP-based customer service system, manual procedures were implemented for master-meter customers with sub-metered tenants.

Master-meter customers, also known as DMS customers, are property owners or managers with multiple sub-metered units under a master meter. DMS customers are billed by SCE for the total usage shown on the master meter. DMS customers must pass through any CARE/FERA discounts or MBL credits to enrolled tenants. The number of units enrolled in CARE/FERA and/or MBL programs, along with the total discounted or credited amount, is stated on the DMS customer's bill. The following section describes the issues that affected DMS customers:

### **1) DMS Billing Issues**

Since 2021, customers being enrolled into CARE, FERA or MBL ("Programs") were being manually entered into SCE's Program enrollment system. However, the manual process that updated the billing system to reflect sub-metered tenants' enrollment in the Programs was not consistently performed and eventually stopped. This led to discrepancies between the number of units entitled to receive CARE/FERA discounts and MBL allowances and the number of units that actually received them on the DMS customer bill. In some cases, the discrepancy caused a DMS customer to receive more Program discounts than it

should have received, and in other cases, the discrepancy caused a DMS customer to receive fewer Program discounts than it should have received based on the number of sub-metered tenants enrolled in the Programs. Additionally, approximately 250 DMS service accounts experienced a change that required a new account to be opened. For these DMS sites, the CARE/FERA discounts and MBL allowances were not transferred to the new account, resulting in a loss of the associated CARE/FERA discounts and MBL allowances. In 2025, SCE corrected the Program enrollments issue on a going-forward basis.

Additionally, throughout 2025, SCE has been working with the Energy Division to develop a remediation plan that would include: rebilling the DMS customers pursuant to SCE's Rule 17, providing additional credits that go beyond the three-year Rule 17 time period to DMS customers, informing DMS customers and their tenants of the error and their respective rights and obligations with respect to the billing credits provided by SCE to the DMS customers, and locating tenants that have moved out.

## 2) DMS Monthly Tenant Listings

The automated system that generated tenant listings for DMS customers was replaced with a manual process to generate the tenant listings.

In SCE's original 2022 and 2023 Annual Report filings, SCE disclosed that it no longer automatically provided the required monthly tenant listings but instead provided a tenant report to DMS customers "on-demand" if a property owner or property manager requested the tenant listing. Thus, contrary to existing requirements, SCE did not provide monthly tenant listings to all DMS customers from March 2022 until November 2023. In December 2023, SCE developed enhancements for the auto-generation of these listings, which are now sent to DMS customers each month.

### 3) DMS Recertification

SCE did not reinstate the recertification process for tenants living at a DMS customer property after the COVID-19 moratorium ended on August 26, 2021.

In May of 2023, SCE implemented a bot that was intended to run a list of customers that were due for recertification; however, while that list was created the actual recertification requests were not sent to the customers due to a failure in the manual process. Also in May 2025, SCE found recertification letters had not been sent to customers, leading to those customers being de-enrolled from the Programs. SCE has now re-enrolled incorrectly-removed customers and will start the rebill process in December, issuing appropriate bill credits as part of the overall DMS remediation efforts.

### Additional Disclosures

SCE also identified a system issue that existed from April 2024 through June 2025, which resulted in back-billing certain customers who moved from CARE to FERA or FERA to CARE. Specifically for customers who moved from FERA to CARE, SCE's system retroactively applied the FERA rate as if it should have been effective earlier. SCE corrected this billing issue and rebilled the impacted customers; however, SCE will not adjust billing for FERA customers who received the benefit of the higher CARE discount.

SCE also identified some active CARE customers whose accounts were missing the Late Payment Charge (LPC) "interest rate" lock. This lock is used to exempt CARE customers from being charged a late payment fee as set forth in SCE's Rule 9, Section F. During July 2025, SCE added interest locks to 11,553 customer accounts to avoid further impacts. SCE identified the root cause and implemented corrective action in August 2025, to prevent future account impacts.

In September 2025, SCE completed the evaluation of LPC impacts and determined approximately 283,000 CARE customers were assessed LPCs. SCE began processing account corrections in October 2025 and is expected to

complete the activity in December 2025. The actions will result in the reversal of approximately \$5 million in LPCs assessed between 2021 and 2025. LPC reversals will apply to both active and inactive accounts.

### **3. FAMILY ELECTRIC RATE ASSISTANCE (FERA) EXECUTIVE SUMMARY**

#### **3.1 FERA Program Summary**

The FERA program offers eligible income-qualified households within SCE's service area, a monthly discount on energy rates. To qualify, households with three or more members must have incomes above 200% but not exceeding 250% of the Federal Poverty Guidelines (FPG). Participating households, including single-family residences and those in sub-metered facilities, can save 18% on their electric bills.<sup>22</sup>

Throughout 2025, SCE will continue its efforts to achieve a positive adoption rate of FERA among eligible households. To support this objective, SCE continues to utilize information flyers specifically for FERA. This informational flyer will provide enrollment details, accessible through SCE's online portal or toll-free IVR system. Additionally, customers can submit the CARE/FERA application by mail, with the necessary form conveniently included on the reverse side of the flyer.

In September of 2024, Governor Newsom signed into law Senate Bill (SB) 1130, which will change the FERA program by removing household size limitations and allowing FERA to have its own stand-alone application. SCE has fully implemented and operationalized SB 1130. In October of 2025, SCE received 276 enrollments via leveraging (intra-utility) activities, and 2,145 enrollments via customer self-enrollment (online, paper, and phone).

---

<sup>22</sup> See Pub. Util. Code § 739.12.

**3.1.1. Please provide FERA Program summary costs.**

The following table provides the FERA budget and expenses, by category.

<b>FERA Table 3.1.1.1 FERA Program Summary Costs for 2025</b>			
<b>FERA Budget Categories</b>	<b>Authorized Budget</b>	<b>Actual Expenses Year-to-Date</b>	<b>% of Budget Spent</b>
Outreach	\$877,766	\$ 727,908	83%
Processing / Certification and Re-certification	\$415,053	\$ 99,095	24%
Post Enrollment Verification	\$131,069	\$ 9,051	7%
Information/Tech Programming	\$30,000	\$ -	0%
Pilots	\$ -	\$ -	0%
Studies	\$24,000	\$ 0	0%
Regulatory Compliance	\$19,270	\$ -	0%
General Administration	\$47,068	\$ 57,081	121%
CPUC ED Staff	\$4,375	\$ -	0%
<b>Total Expenses</b>	<b>\$1,548,601</b>	<b>\$ 893,136</b>	<b>58%</b>
<b>Subsidies and Benefits</b>	<b>\$51,506,652</b>	<b>\$ 13,684,150</b>	<b>27%</b>
<b>Total Program Costs &amp; Discounts</b>	<b>\$ 53,055,253</b>	<b>\$ 14,577,285</b>	<b>27%</b>

**For a detailed breakdown of FERA expenditures,  
see FERA Table 1 in Appendix A.**

### 3.1.2 Provide the FERA Program enrollment rate to date.

FERA Table 3.1.2.1 FERA Enrollment		
Participants Enrolled	Eligible Participants <sup>23</sup>	Enrollment Rate
43,731	357,233	12%

\*43,731 represents a NET gain of 1,895 FERA enrollments over October 2025.

**For a detailed breakdown of SCE's FERA metrics, see the following Tables in**

**Appendix A:**

- **FERA Table 2 – Enrollment Overview**
- **FERA Table 3A – Post-Enrollment Verification**
- **FERA Table 3B – High-Use Verification**
- **FERA Table 4 – Enrollment by County**
- **FERA Table 5 – Recertification**

## 3.2 FERA Marketing & Outreach

### 3.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.

SCE's FERA outreach aligns closely with CARE initiatives, involving internal partners such as SCE's Consumer Affairs and Corporate Communications, and external agencies like FBOs and CBOs. Through data-driven funnel analysis, SCE continues to strive to achieve a 70% FERA penetration goal. Despite expansive efforts, SCE continues to face challenges in

<sup>23</sup>

On April 15, 2025, PG&E, on behalf of the IOUs, filed the Annual Estimates of CARE and FERA Eligible Customers and Related Information. This number reflects estimates of SCE's FERA Eligible Participants for 2025.

increasing FERA enrollments, achieving only a 10% penetration rate to date.<sup>24</sup> To improve enrollment numbers, SCE continues to explore other avenues by engaging with state agencies and implementing more targeted campaigns for hard-to-reach customers.

SB 1130 will allow enrollment of customers who previously exceeded household limits. However, given past FERA results, the current targets are too high. SCE plans to adjust these targets in the next application cycle.

In November 2025, the paid media strategy emphasized segmented targeting through media outreach, focusing on customers in key life stages and featuring refreshed creative assets. This approach supported our marketing objectives and included the following channels: paid social ads, programmatic banner ads, and paid search.

**Email and Direct Mail**

See Section 2.2.1 for the joint Customer Journey Campaign with CARE.

**Community Outreach & Engagement**

See Section 2.2.1 for joint Community Outreach and Engagement with CARE.

**Tribal Outreach**

See Section 1.2.1, Tribal Outreach.

**FERA Partners (Capitation Agencies)**

Capitation Agencies	
ESA Leads	N/A
FERA Enrollments	0
FERA Recertifications	N/A

---

<sup>24</sup> Penetration rate decreases from 15% to 9% attributed to the 2025 revised household eligibility estimates.

**For a detailed breakdown of FERA Capitation Agency expenditures,  
see FERA Table 6 in Appendix A.**

### **3.3 FERA Recertification Complaints**

#### **3.3.1 Report the number of customer complaints received (formal or informal, however, and wherever received) about their FERA recertification efforts, with the nature of the complaints and resolution.**

Complaints from customers regarding recertification were reported to SCE's Consumer Affairs Department. These recertification-related complaints commonly involve issues such as recertification removals, processing delays, and program eligibility questions. Informal complaints originate with the Consumers Affairs Branch (CAB) of the Commission<sup>25</sup> and are referred back to SCE's Consumer Affairs Department for resolution. In November 2025, the CARE/FERA support team received zero complaints via SCE's Consumer Affairs team related to the FERA recertification process. The customer accounts were reviewed with the customers, assistance was provided regarding the recertification process, and the matters were resolved. SCE also tracks formal complaints initiated with the Commission. During October 2025, there were zero formal complaints related to FERA recertification.

### **3.4 FERA Studies and Pilots**

#### **3.4.1 FERA Program Studies**

There are no active studies on the FERA program.

#### **3.4.2 FERA Program Pilot**

SCE's FERA Nurture pilot is a strategic telemarketing initiative designed to interact with and educate customers who have received a FERA direct mail

---

<sup>25</sup> The IOUs have interpreted this section to call for the disclosures of information that goes through the CAB. SCE, going forward, will also include any formal complaints filed with the CPUC on the FERA recertification. SCE has not been reporting recertification issues that arise through SCE internal channels whether these are inquiries, complaints, questions, and other types of requests. Should the Commission determine that additional information is required to be reported under this section, SCE will promptly comply.

letter or email but initially opted not to enroll. The focus is to deliver personalized information about the FERA discount and address specific customer concerns or issues. The pilot's calling operations began on June 19, 2023.

In August of 2024, SCE paused pilot efforts due to low customer engagement. This break allows the FERA Operations Team to address the impact of SB 1130 on the program. SCE completed and implemented the necessary system and form changes for SB1130 and is currently compiling information to allow the Nurture pilot to resume and focus on reaching customers previously deemed ineligible under the previous FERA requirements.

**Appendix A**

**ESA, CARE, AND FERA PROGRAM TABLES**

## **4 APPENDIX A – ESA, CARE, AND FERA PROGRAM TABLES**

### **4.1 ESA Program Tables**

**ESA Summary** – Expenses Summary

**ESA Program** – Table 1 – Main (SF, MH) Expenses

**ESA Program** – Table 2 – Main (SF, MH) Summary

**ESA Program** – Table 2A – Multifamily Whole Building (MFWB)

**ESA Program** – Table 2B – Pilot Plus and Pilot Deep

**ESA Program** – Table 2C – Building Electrification Retrofit Pilot

**ESA Program** – Table 2D – Clean Energy Homes New Construction Pilot

**ESA Program** – Table 2E – CSD Leveraging

**ESA Program** – Table 3A, 3B, 3C, 3D, 3F, 3G & 3H – Energy Savings and Average Bill Savings per Treated Home/Common Area

**ESA Program** – Table 4A, 4B, 4C, 4D & 4E – Homes/Buildings Treated

**ESA Program** – Table 5A, 5B, 5C, 5D, 5E & 5F – Program Customer Summary

**ESA Program** – Table 6 – Expenditures for Pilots and Studies

**ESA Program** – Table 7 – Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions

**ESA Program** – Table 8 – Clean Energy Referral, Leveraging, and Coordination

**ESA Program** – Table 9 – Tribal Outreach

## **4.2 CARE Program Tables**

**CARE Program** – Table 1 – Program Expenses

**CARE Program** – Table 2 – Enrollment, Recertification, Attrition, and Penetration

**CARE Program** – Table 3A & 3B – Post-Enrollment Verification Results (Model & Electric only High Usage)

**CARE Program** – Table 4 – Enrollment by County

**CARE Program** – Table 5 – Recertification Results

**CARE Program** – Table 6 – Capitation Contractors

**CARE Program** – Table 7 – Expenditures for Pilots and Studies

**CARE Program** – Table 8 – Disadvantaged Communities Enrollment Rate for ZIP Codes

**CARE Program** – Table 9 – CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC by ZIP Code

## **4.3 FERA Program Tables**

**FERA Program** – Table 1 – Program Expenses

**FERA Program** – Table 2 – Enrollment, Recertification, and Attrition

**FERA Program** – Table 3A & 3B – Post-Enrollment Verification Results (Model & Electric only High Usage)

**FERA Program** – Table 4 – Enrollment by County

**FERA Program** – Table 5 – Recertification Results

**FERA Program** – Table 6 – Capitation Contractors

**Energy Savings Assistance Program - Expenses Summary**  
**Southern California Edison**  
**Through November 2025**

	Authorized Budget <sup>1</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF and MH)	\$ 64,009,981		\$ 64,009,981	\$ 6,321,769		\$ 6,321,769	\$ 63,887,997		\$ 63,887,997	100%	0%	100%
ESA Multifamily Whole Building <sup>[2]</sup>	\$ 14,700,798		\$ 14,700,798	\$ 2,097,454		\$ 2,097,454	\$ 7,271,373		\$ 7,271,373	49%	0%	49%
ESA Pilot Plus and Pilot Deep	\$ 3,884,864		\$ 3,884,864	\$ 323,615		\$ 323,615	\$ 2,011,692		\$ 2,011,692	52%	0%	52%
Building Electrification Retrofit Pilot	\$ 12,115,651		\$ 12,115,651	\$ 1,230,913		\$ 1,230,913	\$ 10,609,772		\$ 10,609,772	88%	0%	88%
Clean Energy Homes New Construction Pilot <sup>[3]</sup>	\$ 1,661,000		\$ 1,661,000	\$ 27,485		\$ 27,485	\$ 244,124		\$ 244,124	15%	0%	15%
Single Point of Contact (SPOC)	\$ 171,929		\$ 171,929	\$ 10,448		\$ 10,448	\$ 128,094		\$ 128,094	75%	0%	75%
<b>ESA Program TOTAL</b>	<b>\$ 96,372,294</b>		<b>\$ 96,372,294</b>	<b>\$ 10,011,684</b>		<b>\$ 10,011,684</b>	<b>\$ 84,153,052</b>		<b>\$ 84,153,052</b>	<b>87%</b>	<b>0%</b>	<b>87%</b>

<sup>[1]</sup> Budget authorized in D.21-06-015, Attachment 1.

<sup>[2]</sup> Does not include MFWB Co-Funding Agreement payments/reimbursements to SDG&E (lead utility). Costs illustrates expenses only.

<sup>[3]</sup> Reflects the revised budget approved in AL 4664-E, December 15, 2021.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses**  
**Southern California Edison**  
**Through November 2025**

Appliances	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
ESA Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Energy Efficiency	\$ 54,623,567		\$ 54,623,567						\$ -			
Appliances			\$ -	\$1,768,109		\$ 1,768,109	\$18,414,588		\$ 18,414,588			
Domestic Hot Water			\$ -	\$1,117,634		\$ 1,117,634	\$10,814,656		\$ 10,814,656			
Enclosure			\$ -	\$2,744		\$ 2,744	\$29,612		\$ 29,612			
HVAC			\$ -	\$1,197,671		\$ 1,197,671	\$8,758,924		\$ 8,758,924			
Maintenance			\$ -	\$11,342		\$ 11,342	\$209,710		\$ 209,710			
Lighting			\$ -	\$229,546		\$ 229,546	\$2,082,896		\$ 2,082,896			
Miscellaneous			\$ -	\$396,712		\$ 396,712	\$3,613,389		\$ 3,613,389			
Customer Enrollment			\$ -	\$848,547		\$ 848,547	\$8,998,829		\$ 8,998,829			
In Home Education			\$ -	\$153,110		\$ 153,110	\$1,696,409		\$ 1,696,409			
Pilot			\$ -	\$ -		\$ -	\$ -		\$ -			
<b>Energy Efficiency TOTAL</b>	<b>\$ 54,623,567</b>	<b>\$ -</b>	<b>\$ 54,623,567</b>	<b>\$ 5,725,415</b>	<b>\$ -</b>	<b>\$ 5,725,415</b>	<b>\$ 54,619,013</b>	<b>\$ -</b>	<b>\$ 54,619,013</b>	<b>100%</b>		<b>100%</b>
Training Center	\$ 450,488		\$ 450,488	\$51,608		\$ 51,608	\$ 520,134		\$ 520,134	115%		115%
Workforce Education and Training	\$ -		\$ -	\$0		\$ -	\$ -		\$ -	0%		0%
Inspections	\$ 950,922		\$ 950,922	\$139,648		\$ 139,648	\$ 1,430,768		\$ 1,430,768	150%		150%
Marketing and Outreach	\$ 2,539,025		\$ 2,539,025	\$213,678		\$ 213,678	\$ 1,002,516		\$ 1,002,516	39%		39%
Studies	\$ 92,500		\$ 92,500	\$25,713		\$ 25,713	\$ 152,924		\$ 152,924	165%		165%
Regulatory Compliance	\$ 821,669		\$ 821,669	\$90,451		\$ 90,451	\$ 993,404		\$ 993,404	121%		121%
General Administration	\$ 4,480,231		\$ 4,480,231	\$75,255		\$ 75,255	\$ 5,160,463		\$ 5,160,463	115%		115%
CPUC Energy Division	\$ 51,579		\$ 51,579	\$0		\$ -	\$ 8,774		\$ 8,774	17%		17%
<b>Administration Subtotal</b>	<b>\$ 9,386,414</b>		<b>\$ 9,386,414</b>	<b>\$ 596,354</b>		<b>\$ 596,354</b>	<b>\$ 9,268,984</b>		<b>\$ 9,268,984</b>	<b>99%</b>		<b>99%</b>
<b>TOTAL PROGRAM COSTS</b>	<b>\$ 64,009,981</b>		<b>\$ 64,009,981</b>	<b>\$ 6,321,769</b>		<b>\$ 6,321,769</b>	<b>\$ 63,887,997</b>		<b>\$ 63,887,997</b>	<b>100%</b>		<b>100%</b>
<b>Funded Outside of ESA Program Budget</b>												
Indirect Costs				\$40,001		\$ 40,001	\$ 1,565,694		\$ 1,565,694			
NGAT Costs						\$ -			\$ -			
<b>ESA Program Administrative Expenses <sup>[2]</sup></b>												
Administrative Expenses <sup>[3]</sup>							\$ 4,783,806		\$ 4,783,806			
Total Program Costs							\$ 63,887,997		\$ 63,887,997			
% of Administrative Spend									7%			

<sup>[1]</sup> Budget authorized in D.21-06-015, Attachment 1.

<sup>[2]</sup> D.21-06-015, OP 112 - "Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program."

<sup>[3]</sup> Administrative Expenses adjusted to be consistent with the Energy Efficiency program administrative costs categories.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2 - Main (SF, MH) Summary  
Southern California Edison  
Through November 2025

ESA Main Program (Summary) Total									
Measures	Basic	Plus	Units	Year-To-Date Completed & Expensed Installation					
				Quantity Installed	kWh [2] (Annual)	kW [2] (Annual)	Therms [2] (Annual)	Expenses (\$)	% of Expenditure
Appliances									
Clothes Dryer	N/A	N/A	Each	-	-	-	-	-	0%
Dishwasher	x		Each	30	1,675	(0)	-	22,542	0%
Freezer	x		Each	2,258	1,914,784	230	-	2,709,282	5%
High Efficiency Clothes Washer	x		Home	25	2,326	0	-	29,654	0%
Induction Cooking Appliance-FS	N/A	N/A	Each	-	-	-	-	-	0%
Microwave	N/A	N/A	Each	-	-	-	-	-	0%
Refrigerator	x		Home	11,518	5,345,344	642	-	15,653,110	29%
Domestic Hot Water									
Combined Showerhead/TSV	x		Each	182	367	0	-	8,624	0%
Faucet Aerator	N/A	N/A	Home	-	-	-	-	-	0%
Heat Pump Water Heater	N/A	N/A	Each	-	-	-	-	-	0%
Heat Pump Water Heater - Electric	x		Each	381	628,068	78	-	2,076,526	4%
Heat Pump Water Heater - Gas	x		Each	1,283	(1,939,961)	(117)	235,178	8,678,877	16%
Heat Pump Water Heater - Propane	x		Each	6	(8,956)	(1)	-	44,270	0%
Low-Flow Showerhead	N/A	N/A	Home	-	-	-	-	-	0%
Solar Water Heating	N/A	N/A	Home	-	-	-	-	-	0%
Other Domestic Hot Water	x		Home	134	147	0	-	1,330	0%
Tankless Water Heater	N/A	N/A	Each						0%
Thermostatic Shower Valve	x			45	2,227	0	-	2,298	0%
Thermostatic Shower Valve Combined Showerhead	N/A	N/A	Each	-	-	-	-	-	0%
Thermostatic Tub Spout/Diverter	N/A	N/A	Each	-	-	-	-	-	0%
Water Heater Repair	N/A	N/A	Each	-	-	-	-	-	0%
Water Heater Replacement	N/A	N/A	Each	-	-	-	-	-	0%
Water Heater Tank and Pipe Insulation	x		Home	33	-	-	-	2,730	0%
Enclosure									
Air Sealing	x		Home	196	1,862	0	-	6,001	0%
Attic Insulation	x		Home	2,893	1,075	0	-	19,739	0%
Attic Insulation CAC NonElect Heat	x		Home	380	473	0	81	3,685	0%
Caulking	x		Home	9	196	0	-	187	0%
Diagnostic Air Sealing	N/A	N/A	Home	-	-	-	-	-	0%
Floor Insulation	N/A	N/A	Home	-	-	-	-	-	0%
Minor Home Repairs	N/A	N/A	Home	-	-	-	-	-	0%
HVAC									
Central A/C Replacement		x	Home	593	108,558	16	-	2,692,884	5%
Central Heat Pump-FS (propane or gas space)	N/A	N/A	Each	-	-	-	-	-	0%
Duct Test and Seal	x		Home	899	-	-	-	230,384	0%
Energy Efficient Fan Control		x	Home	3	330	0	-	1,396	0%
Evaporative Cooler (Installation)		x	Home	3,301	1,560,702	234	-	4,369,115	8%
Evaporative Cooler (Replacement)		x	Home	5	2,805	0	-	6,835	0%
Furnace Repair	N/A	N/A	Home	-	-	-	-	-	0%
Furnace Replacement	N/A	N/A	Home	-	-	-	-	-	0%
Heat Pump Replacement		x	Home	90	87,673	39	-	566,589	1%
Heat Pump Replacement - CAC Gas		x	Each	19	(16,613)	14	2,728	100,008	0%
Heat Pump Replacement - CAC Propane		x	Each	1	(1,382)	1	-	3,763	0%
High Efficiency Forced Air Unit (HE FAU)	N/A	N/A	Home	-	-	-	-	-	0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	N/A	N/A	Home	-	-	-	-	-	0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	N/A	N/A	Home	-	-	-	-	-	0%
Portable A/C		x	Each	13	(11,193)	(13)	-	6,815	0%
Prescriptive Duct Sealing	N/A	N/A	Home	-	-	-	-	-	0%
Removed - A/C Time Delay	N/A	N/A	Home	-	-	-	-	-	0%
Removed - FAU Standing Pilot Conversion	N/A	N/A	Each	-	-	-	-	-	0%
Room A/C Replacement		x	Home	87	(8,330)	(1)	-	70,245	0%
Smart Thermostat	x		Home	2,041	527,072	-	-	710,890	1%
Wholehouse Fan	N/A	N/A	Each	-	-	-	-	-	0%
Maintenance									
Central A/C Tune up		x	Home	702	70,312	49	(11)	94,911	0%
Furnace Clean and Tune	N/A	N/A	Home	-	-	-	-	-	0%
HVAC Air Filter Service		x	Each	294	2,565	1	-	18,007	0%
Condenser Coil Cleaning		x	Each	-	-	-	-	-	0%
Evaporative Cooler - Maint Functioning		x	Each	183	-	-	-	61,976	0%
Evaporative Cooler - Maint Non-Functioning		x	Each	70	462	1	-	34,815	0%
Evaporative Cooler Maintenance		x	Home	-	-	-	-	-	0%
Evaporator Coil		x	Each	-	-	-	-	-	0%
Fan Control Adjust		x	Each	-	-	-	-	-	0%
Range Hood	N/A	N/A	Home	-	-	-	-	-	0%
Refrigerant Charge Adjustment		x	Each	-	-	-	-	-	0%
Lighting									
Exterior Hard wired LED fixtures	x		Each	3,213	46,925	-	-	310,970	1%
LED A-Lamps	x		Each	192,879	3,895,112	471	(67,956)	1,761,279	3%
LED R/BR Lamps	x		Each	1,038	14,648	2	(275)	10,646	0%
Removed - Interior Hard wired LED fixtures	N/A	N/A	Each						0%
Removed - LED Night Light	N/A	N/A	Each						0%
Removed - LED Torchiere	N/A	N/A	Each	-	-	-	-	-	0%
Removed - Occupancy Sensor	N/A	N/A	Each	-	-	-	-	-	0%
Miscellaneous									
Air Purifier	N/A	N/A	Home	-	-	-	-	-	0%
CO and Smoke Alarm	N/A	N/A	Each	-	-	-	-	-	0%
Cold Storage	N/A	N/A	Each	-	-	-	-	-	0%
Comprehensive Home Health and Safety Check-up	N/A	N/A	Home	-	-	-	-	-	0%
Pool Pumps	x		Home	433	315,315	98	-	692,104	1%
Smart Strip	N/A	N/A	Home	-	-	-	-	-	0%
Smart Strip Tier II	x		Each	46,492	6,464,358	1,269	(107,509)	2,921,285	5%
Pilots									
									0%
Customer Enrollment									
ESA Outreach & Assessment			Home	54,328				\$ 8,998,829	16%
ESA In-Home Energy Education			Home	54,153				\$ 1,696,409	3%
Total Savings/Expenditures					19,008,947	3,016	62,237	\$ 54,619,013	100%
Total Households Weatherized <sup>[6]</sup>				63					

Households Treated			Total	
- Single Family Households Treated			Home	46,054
- Mobile Homes Treated			Home	5,392
Total Number of Households Treated			Home	51,446
# Eligible Households to be Treated for PY <sup>[7]</sup>			Home	59,512
% of Households Treated			%	86%
- Master-Meter Households Treated			Home	2,115

ESA Program - Main	Year to Date Expenses <sup>[8]</sup>		
	Electric	Gas	Total
Administration <sup>[9]</sup>	\$ -		\$ -
Direct Implementation (Non-Incentive)	\$ -		\$ -
Direct Implementation	\$54,619,013		\$54,619,013
TOTAL ESA Main COSTS	\$54,619,013	\$ -	\$54,619,013

<<Includes measures costs

<sup>[1]</sup> Savings are based on DNV/GL Impact Evaluation Program Years 2015-2017 for measures studied by that evaluation. Savings for all other measures are based on SCE or Statewide Work Papers.

<sup>[2]</sup> Other Domestic Hot Water includes Faucet Aerators and Low Flow Showerheads.

<sup>[3]</sup> Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

<sup>[4]</sup> Attic insulation for homes not heated by electricity or IOU-provided natural gas. Must have central AC.

<sup>[5]</sup> SCE performs Duct Test and Seal only as required by Title 24 as part of HVAC replacements. Costs and savings are embedded in the HVAC costs and savings.

<sup>[6]</sup> Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, and minor home repairs.

<sup>[7]</sup> Based on authorized 2025 Program Year budget approved in CPUC Decision 21-06-015 (June 13, 2021).

<sup>[8]</sup> Total ESA Main YTD expenses are reported in ESA Table 1.

<sup>[9]</sup> Please see ESA Table 1 for Administration Costs.

NOTE: Any measures noted as 'New' have been added during the course of this program year.

NOTE: Any measures noted as 'Removed', are no longer offered by the program but have been kept for tracking purposes.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2A - Multifamily Whole Building  
Southern California Edison  
Through November 2025

	Table 2A-1 ESA Program - Multifamily Whole Building <sup>5, 8</sup>									
	Year-To-Date Completed & Expensed Installation									
	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area)	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
Measures <sup>1</sup>										
Appliances										
High Efficiency Clothes Washer	Each	In-Unit								
High Efficiency Clothes Washer - CAM	Each	CAM/WB								
Refrigerator	Each	In-Unit								
Refrigerator - CAM	Each	CAM/WB								
	-									
Domestic Hot Water										
New: Non-Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAM/WB								
New: Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAM/WB								
Storage Water Heater	Cap-kBtuh	CAM/WB								
Tankless Water Heater	Cap-kBtuh	CAM/WB								
Heat Pump Water Heater	kW	CAM/WB								
Demand Control DHW Recirculation Pump	Each	CAM/WB								
Low flow Showerhead	Each	CAM/WB								
Faucet Aerator	Each	CAM/WB								
Thermostatic Tub Spout/Diverter	Each	In-Unit								
TSV and Low Flow Showerhead	Each	In-Unit								
Thermostatic Shower Valve	Each	In-Unit								
Water Heater Tank and Pipe Insulation	Household	In-Unit								
Water Heater Repair/Replacement	Household	In-Unit								
Heat Pump Water Heater - FS - CAM	Each	CAM/WB								
Hot Water Pipe Insulation	Each	CAM/WB								
Boiler Controls	Each	CAM/WB								
Envelope										
Air Sealing	Household	In-Unit								
Attic Insulation	Sq Ft	CAM/WB								
Attic Insulation - CAM	Sq Ft	CAM/WB								
Wall Insulation Blow-in	Sq Ft	CAM/WB								
Windows	Sq Ft	CAM/WB								
Window Film	Sq Ft	CAM/WB								
Repair Ceiling/Floor/Wall (Interior/Exterior)	Area-ft2	In-Unit								
HVAC										
Air Conditioners Split System - CAM	Cap-Tons	CAM/WB								
Heat Pump Split System	Cap-Tons	CAM/WB								
New: Packaged Air Conditioner - CAM	Cap-Tons	CAM/WB								
Package Terminal A/C	Cap-Tons	CAM/WB								
Package Terminal Heat Pump	Cap-Tons	CAM/WB								
Furnace Replacement	Cap-kBtuh	CAM/WB								
Space Heating Boiler	Cap-kBtuh	CAM/WB								
Smart Thermostats	Each	In-Unit								
Smart Thermostats - CAM	Each	CAM/WB								
Furnace Repair/Replacement	Each	In-Unit								
Central A/C Replacement	Each	In-Unit								
High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit								
Portable A/C	Each	In-Unit								
Central A/C Tune up	Each	In-Unit								
Blower Motor Retrofit	Each	CAM/WB								
Efficient Fan Controller	Area-ft2-BA	In-Unit								
Lighting										
Interior LED Lighting	Each	CAM/WB								
Interior LED Lighting - CAM	Each	CAM/WB								
Interior TLED Type A Lamps	Each	CAM/WB								
Interior TLED Type C Lamps	Each	CAM/WB								
New: LED T8 Lamp - Interior	Each	CAM/WB								
New: LED T8 Lamp - Exterior	Each	CAM/WB								
LED, New Fixtures, Exterior - CAM	Each	CAM/WB								
LED, New Fixtures, Interior - CAM	Each	CAM/WB								
Interior LED Screw-in	Each	CAM/WB								
Interior LED Exit Sign	Each	CAM/WB								
Exterior LED Lighting	Each	CAM/WB								

	Table 2A-2 ESA Program - Multifamily Whole Building (IOU) <sup>8</sup>									
	Year-To-Date Completed & Expensed Installation									
	Units (of Measure such as "each")	Measure Type (In-unit vs Common Area)	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure	
Measures <sup>1</sup>										
Appliances										
High Efficiency Clothes Washer	Each	In-Unit	-	-	-	-	-	\$ -	0.0%	
High Efficiency Clothes Washer - CAM	Each	CAM/WB	10	-	2,637	0	210	\$ 20,000	0.4%	
Refrigerator	Each	In-Unit	427	-	231,861	28	-	\$ 536,022	11.1%	
Refrigerator - CAM	Each	CAM/WB	5	-	2,715	0	-	\$ 6,981	0.1%	
Domestic Hot Water										
New: Non-Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAM/WB	-	-	-	-	-	\$ -	0.0%	
New: Condensing Domestic Hot Water Boiler	Cap-kBtuh	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Storage Water Heater	Cap-kBtuh	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Tankless Water Heater	Cap-kBtuh	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Heat Pump Water Heater	kW	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Demand Control DHW Recirculation Pump	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Low flow Showerhead	Each	CAM/WB	288	-	56,283	11	-	\$ 9,688	0.2%	
Faucet Aerator	Each	CAM/WB	707	-	68,601	14	-	\$ 7,820	0.2%	
Thermostatic Tub Spout/Diverter	Each	In-Unit	104	-	14,353	3	-	\$ 13,040	0.3%	
TSV and Low Flow Showerhead	Each	In-Unit	90	-	10,232	2	-	\$ 4,298	0.1%	
Thermostatic Shower Valve	Each	In-Unit	190	-	11,943	2	-	\$ 8,707	0.2%	
Water Heater Tank and Pipe Insulation	Household	In-Unit	-	-	-	-	-	\$ -	0.0%	
Water Heater Repair/Replacement	Household	In-Unit	-	-	-	-	-	\$ -	0.0%	
Heat Pump Water Heater - FS - CAM	Each	CAM/WB	1	-	(1,140)	-	175	\$ 18,000	0.4%	
Hot Water Pipe Insulation	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Boiler Controls	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Envelope										
Air Sealing	Household	In-Unit	1,817	-	-	-	-	\$ 20,182	0.4%	
Attic Insulation	Sq Ft	CAM/WB	850	-	77	0	11	\$ 945	0.0%	
Attic Insulation - CAM	Sq Ft	CAM/WB	46,650	-	3,311	3	442	\$ 44,180	0.9%	
Wall Insulation Blow-in	Sq Ft	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Windows	Sq Ft	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Window Film	Sq Ft	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Repair Ceiling/Floor/Wall (Interior/Exterior)	Area-ft2	In-Unit	43	-	-	-	-	\$ 823	0.0%	
HVAC										
Air Conditioners Split System - CAM	Cap-Tons	CAM/WB	82	-	2,769	3	(23)	\$ 287,984	6.0%	
Heat Pump Split System	Cap-Tons	CAM/WB	19	-	1,507	1	-	\$ 67,390	1.4%	
New: Packaged Air Conditioner - CAM	Cap-Tons	CAM/WB	4	-	1,328	0	10	\$ 7,520	0.2%	
Package Terminal A/C	Cap-Tons	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Package Terminal Heat Pump	Cap-Tons	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Furnace Replacement	Cap-kBtuh	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Space Heating Boiler	Cap-kBtuh	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Smart Thermostats	Each	In-Unit	862	-	96,406	-	2,585	\$ 151,216	3.1%	
Smart Thermostats - CAM	Each	CAM/WB	977	-	91,674	-	1,776	\$ 166,042	3.4%	
Furnace Repair/Replacement	Each	In-Unit	5	-	573	-	-	\$ 1,472	0.0%	
Central A/C Replacement	Each	In-Unit	-	-	-	-	-	\$ -	0.0%	
High Efficiency Forced Air Unit (HE FAU)	Each	In-Unit	-	-	-	-	-	\$ -	0.0%	
Portable A/C	Each	In-Unit	-	-	-	-	-	\$ -	0.0%	
Central A/C Tune up	Each	In-Unit	-	-	-	-	-	\$ -	0.0%	
Blower Motor Retrofit	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Efficient Fan Controller	Area-ft2-BA	In-Unit	1,316,112	-	397,545	389	7,509	\$ 180,438	3.7%	
Lighting										
Interior LED Lighting	Each	CAM/WB	2,128	-	34,049	4	(649)	\$ 26,655	0.6%	
Interior LED Lighting - CAM	Each	CAM/WB	7	-	200	-	-	\$ 910	0.0%	
Interior TLED Type A Lamps	Each	CAM/WB	10,754	-	66,591	8	(1,239)	\$ 115,346	2.4%	
Interior TLED Type C Lamps	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
New: LED T8 Lamp - Interior	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
New: LED T8 Lamp - Exterior	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
LED, New Fixtures, Exterior - CAM	Each	CAM/WB	291	-	3,379	0	(65)	\$ 45,530	0.9%	
LED, New Fixtures, Interior - CAM	Each	CAM/WB	100	-	2,073	0	(27)	\$ 13,407	0.3%	
Interior LED Screw-in	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Interior LED Exit Sign	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	
Exterior LED Lighting	Each	CAM/WB	-	-	-	-	-	\$ -	0.0%	

New: LED Parking Garage Fixtures	Each	CAM/WB							
LED Exterior Wall or Pole Mounted Fixture	Each	CAM/WB							
LED, Wall Mounted Fixture, Exterior - CAM	Each	CAM/WB							
LED, Pole Mounted Fixture, Exterior - CAM	Each	CAM/WB							
LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAM/WB							
LED, Type A Lamps - CAM	Each	CAM/WB							
LED, A Lamps - CAM	Each	CAM/WB							
Exterior LED Lighting - Pool	Each	CAM/WB							
Wall or Ceiling Mounted Occupancy Sensor - CAM	Each	CAM/WB							
LED Diffuse A-Lamps	Each	In-Unit							
LED Reflector Bulbs	Each	In-Unit							
LED, PAR/R/BR Lamps, Interior - CAM	Each	CAM/WB							
Miscellaneous									
Tier-2 Smart Power Strip	Household	In-Unit							
Tier-2 Smart Power Strip - CAM	Each	CAM/WB							
Variable Speed Pool Pump	Each	CAM/WB							
Cold Storage	Each	In-Unit							
Air Purifier	Household	In-Unit							
CO and Smoke Alarm	Household	In-Unit							
Minor Repair	Household	In-Unit							
Electrification									
New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit							
Heat Pump Clothes Dryer - FS	Each	In-Unit							
Induction Cooktop - FS	Each	In-Unit							
Ductless Mini-split Heat Pump - FS	Each	In-Unit							
Heat Pump Water Heater - FS	Each	In-Unit							
Heat Pump Pool Heater - FS	Each	CAM/WB							
Ductless Mini Split - FS	Each	CAM/WB							
Heat Pump Water Heater - FS	Each	CAM/WB							
Customer Enrollment									
ESA Outreach & Assessment	Household	In-Unit							
ESA In-Home Energy Education	Household	In-Unit							
Ancillary Services									
Ancillary Services , Common Area - CAM									
Assessment CAM									
Enrollment Whole Building									
Project Completion, Common Area - CAM									
Project Completion, Whole Building									
Project Completion, In Unit									
Taxes									
Shipping									
Permit Fee									
QA/Inspection, In Unit									
Implementer QA/Inspection, In Unit									
Total				-	-	-	-	\$ -	0.00%

Multifamily Properties Treated	Number
Total Number of Multifamily Properties Treated <sup>2</sup>	0
Subtotal of Master-metered Multifamily Properties Treated	0
Total Number of Multifamily Tenant Units w/in Properties Treated <sup>3</sup>	0
Total Number of buildings w/in Properties Treated	0
Multifamily Properties Treated (In-Unit)	Number
Total Number of households individually treated (in-unit)	-

ESA Program - MFWB	Year to Date Expenses <sup>6</sup>		
	Electric	Gas	Total
Administration	\$ -	\$ -	\$ -
Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -
Direct Implementation	\$ -	\$ -	\$ -
SPOC	\$ -	\$ -	\$ -
TOTAL MFWB COSTS	\$ -	\$ -	\$ -

[1] Measures are customized by each IOU, see 'Table 2B-1, Eligible Measures List'. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures. PG&E inadvertently misreported the number of DHW, Furnace, and Window installations in August that the quantities were reported in system output (kBtu) for DHW and Furance, and in sqft sizes for Windows. These totals have been corrected in this month's report.

Highlighted in red are the in-unit measure types that were not included in the previous version of the table.

[2] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings. 2021.

New: LED Parking Garage Fixtures	Each	CAM/WB	-	-	-	-	\$ -	0.0%
LED Exterior Wall or Pole Mounted Fixture	Each	CAM/WB	2	-	178	-	\$ 1,200	0.0%
LED, Wall Mounted Fixture, Exterior - CAM	Each	CAM/WB	76	-	4,959	0	\$ 20,450	0.4%
LED, Pole Mounted Fixture, Exterior - CAM	Each	CAM/WB	24	-	2,138	-	\$ 14,400	0.3%
LED Corn Lamp for Exterior Wall or Pole Mounted	Each	CAM/WB	-	-	-	-	\$ -	0.0%
LED, Type A Lamps - CAM	Each	CAM/WB	264	-	15,499	0	(178) \$ 6,925	0.1%
LED, A Lamps - CAM	Each	CAM/WB	5	-	411	0	(8) \$ 100	0.0%
Exterior LED Lighting - Pool	Each	CAM/WB	-	-	-	-	\$ -	0.0%
Wall or Ceiling Mounted Occupancy Sensor - CAM	Each	CAM/WB	19	-	3,726	0	(53) \$ 2,265	0.0%
LED Diffuse A-Lamps	Each	In-Unit	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	Each	In-Unit	-	-	-	-	\$ -	0.0%
LED, PAR/R/BR Lamps, Interior - CAM	Each	CAM/WB	6	-	284	0	(2) \$ 180	0.0%
Miscellaneous								
Tier-2 Smart Power Strip	Household	In-Unit	3,397	-	656,816	9	(1) \$ 263,471	5.5%
Tier-2 Smart Power Strip - CAM	Each	CAM/WB	3,569	-	691,502	9	(1) \$ 268,317	5.6%
Variable Speed Pool Pump	Each	CAM/WB	3	-	10,135	1	(0) \$ 6,118	0.1%
Cold Storage	Each	In-Unit	-	-	-	-	\$ -	0.0%
Air Purifier	Household	In-Unit	-	-	-	-	\$ -	0.0%
CO and Smoke Alarm	Household	In-Unit	2,584	-	-	-	\$ 53,968	1.1%
Minor Repair	Household	In-Unit	13,655	-	-	-	\$ 241,155	5.0%
							-	
Electrification								
New - Central Heat Pump-FS (propane or gas space)	Each	In-Unit	-	-	-	-	\$ -	0.0%
Heat Pump Clothes Dryer - FS	Each	In-Unit	-	-	-	-	\$ -	0.0%
Induction Cooktop - FS	Each	In-Unit	-	-	-	-	\$ -	0.0%
Ductless Mini-split Heat Pump - FS	Each	In-Unit	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater - FS	Each	In-Unit	-	-	-	-	\$ -	0.0%
Heat Pump Pool Heater - FS	Each	CAM/WB	-	-	-	-	\$ -	0.0%
Ductless Mini Split - FS	Each	CAM/WB	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater - FS	Each	CAM/WB	-	-	-	-	\$ -	0.0%
Customer Enrollment								
ESA Outreach & Assessment	Household	In-Unit	6,833				\$ 306,785	6.4%
ESA In-Home Energy Education	Household	In-Unit	6,832				\$ 114,969	2.4%
Ancillary Services								-
Ancillary Services , Common Area - CAM			23		-	-	\$ 70,259	1.5%
Assessment CAM			226		-	-	\$ 629,166	13.0%
Enrollment Whole Building			245		-	-	\$ 412,848	8.6%
Project Completion, Common Area - CAM			25		-	-	\$ 75,589	1.6%
Project Completion, Whole Building			26		-	-	\$ 87,149	1.8%
Project Completion, In Unit			6,563		-	-	\$ 361,275	7.5%
Taxes			989		-	-	\$ 21,604	0.4%
Shipping			6		-	-	\$ 4,051	0.1%
Permit Fee			21		-	-	\$ 9,729	0.2%
QA/Inspection, In Unit			5,133		-	-	\$ 60,780	1.3%
Implementer QA/Inspection, In Unit			5,131		-	-	\$ 36,468	0.8%
Total			1,438,179	-	2,484,614	489	10,472 \$ 4,823,817	100%

Multifamily Properties Treated	Number
Total Number of Multifamily Properties Treated <sup>2</sup>	303
Subtotal of Master-metered Multifamily Properties Treated	N/A
Total Number of Multifamily Tenant Units w/in Properties Treated <sup>3</sup>	15,290
Total Number of buildings w/in Properties Treated	794
Multifamily Properties Treated (In-Unit)	Number
Total Number of households individually treated (in-unit)	6,353

ESA Program - MFWB	Year to Date Expenses <sup>6</sup>		
	Electric	Gas	Total
Administration	\$ 1,271,094	\$ -	\$ 1,271,094
Direct Implementation (Non-Incentive)	\$ 2,921,110	\$ -	\$ 2,921,110
Direct Implementation	\$ 3,079,170	\$ -	\$ 3,079,170
SPOC	\$ 128,094	\$ -	\$ 128,094
TOTAL MFWB COSTS	\$ 7,399,467	\$ -	\$ 7,399,467

<<Includes measures costs

[3] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.

[4] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.

[5] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022, modified by D.17-12-009, where 65% of tenants are income eligible based (at or below 200% of the Federal Poverty Guidelines).

[6] Total MFWB YTD expenses are reported in ESA Table 2A.

[7] Measure type column added to identify if a measure is for in-unit or common area/whole building because they use different workpaper savings.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

NOTE: Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.

Energy Savings Assistance Program Table 2B - Pilot Plus and Pilot Deep  
Southern California Edison  
Through November 2025

ESA Program - Pilot Plus										ESA Program - Pilot Deep									
Measures	Units	Quantity Installed	Year-To-Date Completed & Expensed Installation					%	Measures	Units	Quantity Installed	Year-To-Date Completed & Expensed Installation					%		
			kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure					kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure			
<b>Appliances</b>										<b>Appliances</b>									
Energy Star Chest Freezer: 14-18 cf	Each	-	-	-	-	\$ -	0%	Energy Star Chest Freezer: 14-18 cf	Each	2	698	-	(3.12)	\$ 2,390	0%				
Energy Star Chest Freezer: 20-22 cf	Each	-	-	-	-	\$ -	0%	Energy Star Chest Freezer: 20-22 cf	Each	-	-	-	\$ -	0%					
Energy Star Chest Freezer: 5-9 cf	Each	-	-	-	-	\$ -	0%	Energy Star Chest Freezer: 5-9 cf	Each	-	-	-	\$ -	0%					
Energy Star Qualified Clothes Washer	Each	-	-	-	-	\$ -	0%	Energy Star Qualified Clothes Washer	Each	2	-	-	20.63	\$ 2,290	0%				
HP Washer/Dryer Combo Unit	Each	-	-	-	-	\$ -	0%	HP Washer/Dryer Combo Unit	Each	-	-	-	\$ -	0%					
Energy Star Qualified Dishwashers	Each	2	44.60	0.011	1.24	\$ 2,060	2%	Energy Star Qualified Dishwashers	Each	-	-	-	\$ -	0%					
Energy Star Qualified Refrigerators - Large 20+ cf	Each	3	142.20	0.000	(1.98)	\$ 4,305	4%	Energy Star Qualified Refrigerators - Large 20+ cf	Each	16	6,528	-	(47.29)	\$ 22,960	2%				
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	-	-	-	-	\$ -	0%	Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	-	-	-	\$ -	0%					
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	-	-	-	-	\$ -	0%	Energy Star Qualified Refrigerators - Small 14-16 cf	Each	1	548	-	(1.38)	\$ 1,000	0%				
Energy Star Upright Freezer: 13.5-15 cf	Each	-	-	-	-	\$ -	0%	Energy Star Upright Freezer: 13.5-15 cf	Each	1	-	-	\$ -	0%					
Energy Star Upright Freezer: 16-18 cf	Each	-	-	-	-	\$ -	0%	Energy Star Upright Freezer: 16-18 cf	Each	-	-	-	\$ -	0%					
Energy Star Upright Freezer: 20-22 cf	Each	-	-	-	-	\$ -	0%	Energy Star Upright Freezer: 20-22 cf	Each	-	-	-	\$ -	0%					
<b>Cooling Measures</b>										<b>Cooling Measures</b>									
Energy Star Qualified Ceiling Fans	Each	1	60.26	0.008	(1.22)	\$ 300	0%	Energy Star Qualified Ceiling Fans	Each	3	(47)	-	0.53	\$ 900	0%				
Whole House Fan	Each	-	-	-	-	\$ -	0%	Whole House Fan	Each	50	12,925	6.38	(31.73)	\$ 161,156	11%				
Evaporative cooler installation 3,000 CFM	Each	-	-	-	-	\$ -	0%	Evaporative cooler installation 3,000 CFM	Each	11	17,943	-	-	\$ 1,415	0%				
Evaporative cooler installation 4,000 CFM	Each	-	-	-	-	\$ -	0%	Evaporative cooler installation 4,000 CFM	Each	2	722	-	-	\$ 3,025	0%				
Evaporative cooler installation 5,000 CFM	Each	-	-	-	-	\$ -	0%	Evaporative cooler installation 5,000 CFM	Each	2	913	-	-	\$ 3,680	0%				
Replace Room AC with Energy Star Qualified RAC - 10k BTU	Each	-	-	-	-	\$ -	0%	Replace Room AC with Energy Star Qualified RAC - 10k	Each	-	-	-	\$ -	0%					
Replace Room AC with Energy Star Qualified RAC - 12k BTU	Each	-	-	-	-	\$ -	0%	Replace Room AC with Energy Star Qualified RAC - 12k	Each	-	-	-	\$ -	0%					
Replace Room AC with Energy Star Qualified RAC - 15k BTU	Each	-	-	-	-	\$ -	0%	Replace Room AC with Energy Star Qualified RAC - 15k	Each	-	-	-	\$ -	0%					
Replace Room AC with Energy Star Qualified RAC - 6-8k	Each	-	-	-	-	\$ -	0%	Replace Room AC with Energy Star Qualified RAC - 6-8k	Each	2	484	-	\$ 1,700	0%					
<b>Domestic Hot Water</b>										<b>Domestic Hot Water</b>									
Faucet Aerator	Each	39	285.20	0.156	160.12	\$ 366	0%	Faucet Aerator	Each	158	806	0.05	486.14	\$ 1,603	0%				
Low-Flow Showerhead - Handheld	Each	33	1537.80	0.443	217.60	\$ 1,399	1%	Low-Flow Showerhead - Handheld	Each	149	3,201	0.38	831.28	\$ 6,538	0%				
Low-Flow Showerhead - Regular	Each	-	-	-	-	\$ -	0%	Low-Flow Showerhead - Regular	Each	6	47	-	38.15	\$ 240	0%				
Energy Star HE Gas Storage Water Heater - 40G	Each	-	-	-	-	\$ -	0%	Energy Star HE Gas Storage Water Heater - 40G	Each	-	-	-	\$ -	0%					
Energy Star HE Gas Storage Water Heater - 50G	Each	-	-	-	-	\$ -	0%	Energy Star HE Gas Storage Water Heater - 50G	Each	-	-	-	\$ -	0%					
Replace existing electric W/H with HP Water Heater - 40G	Each	-	-	-	-	\$ -	0%	Replace existing electric W/H with HP Water Heater - 40G	Each	1	-	-	30.93	\$ 2,540	0%				
Replace existing electric W/H with HP Water Heater - 50G	Each	-	-	-	-	\$ -	0%	Replace existing electric W/H with HP Water Heater - 50G	Each	-	-	-	34.17	\$ 3,164	0%				
Replace existing electric W/H with HP Water Heater - 80G	Each	-	-	-	-	\$ -	0%	Replace existing electric W/H with HP Water Heater - 80G	Each	-	-	-	\$ -	0%					
Replace with Solar Water Heating w/storage back up	Each	-	-	-	-	\$ -	0%	Replace with Solar Water Heating w/storage back up	Each	-	-	-	\$ -	0%					
Replace with Solar Water Heating w/tankless back up	Each	-	-	-	-	\$ -	0%	Replace with Solar Water Heating w/tankless back up	Each	-	-	-	\$ -	0%					
Replace with Tankless Water Heater	Each	-	-	-	-	\$ -	0%	Replace with Tankless Water Heater	Each	17	-	-	1,407.42	\$ 82,480	6%				
Thermostatic Shower Valve	Each	33	870.00	0.476	259.90	\$ 1,870	2%	Thermostatic Shower Valve	Each	143	2,130	0.19	813.08	\$ 8,014	1%				
Thermostatic Tub Spout/Diverter	Each	-	-	-	-	\$ -	0%	Thermostatic Tub Spout/Diverter	Each	2	28	-	2.60	\$ 110	0%				
Water Heater - Repair water leak - NTE \$300	T&M	-	-	-	-	\$ -	0%	Water Heater - Repair water leak - NTE \$300	T&M	-	-	-	\$ -	0%					
Water Heater Blanket	Each	-	-	-	-	\$ -	0%	Water Heater Blanket	Each	-	-	-	\$ -	0%					
Water Heater Pipe Insulation	Each	13	0.00	0.000	25.16	\$ 369	0%	Water Heater Pipe Insulation	Each	33	-	-	(4.42)	\$ 941	0%				
<b>Enclosure</b>										<b>Enclosure</b>									
Attic Cover Replacement	Each	-	-	-	-	\$ -	0%	Attic Cover Replacement	Each	-	-	-	\$ -	0%					
Attic Insulation, Add R-11	Per Square	-	-	-	-	\$ -	0%	Attic Insulation, Add R-11	Per Square	9,800	1,408	-	52.03	\$ 20,090	0%				
Attic Insulation, Add R-19	Per Square	5,308	53.08	0.000	116.23	\$ 12,343	11%	Attic Insulation, Add R-19	Per Square	28,081	4,091	-	291.27	\$ 54,856	4%				
Attic Insulation, Add R-30	Per Square	1,879	163.85	0.226	37.90	\$ 4,039	4%	Attic Insulation, Add R-30	Per Square	17,117	8,972	-	456.42	\$ 36,800	3%				
Attic Insulation, Add R-38	Per Square	-	-	-	-	\$ -	0%	Attic Insulation, Add R-38	Per Square	12,548	7,949	-	710.28	\$ 27,022	2%				
Attic Insulation, Add R-49	Per Square	-	-	-	-	\$ -	0%	Attic Insulation, Add R-49	Per Square	1,320	24	-	97.91	\$ 3,102	0%				
Caulking	Per Linear	-	-	-	-	\$ -	0%	Caulking	Per Linear	-	-	-	\$ -	0%					
Cover Plate Gaskets	Per Home	-	-	-	-	\$ -	0%	Cover Plate Gaskets	Per Home	-	-	-	\$ -	0%					
Duct Sealing - 120 Minutes	Per System	18	1877.88	1.008	47.84	\$ 6,840	6%	Duct Sealing - 120 Minutes	Per System	69	19,734	-	236.46	\$ 25,400	2%				
Duct Sealing - 60 Minutes	Per System	-	-	-	-	\$ -	0%	Duct Sealing - 60 Minutes	Per System	-	-	-	\$ -	0%					
Duct Sealing - 90 Minutes	Per System	-	-	-	-	\$ -	0%	Duct Sealing - 90 Minutes	Per System	-	-	-	\$ -	0%					
Floor Insulation, Add R-19	Per Square	-	-	-	-	\$ -	0%	Floor Insulation, Add R-19	Per Square	-	-	-	\$ -	0%					
Glass Replacement	Per Square	-	-	-	-	\$ -	0%	Glass Replacement	Per Square	-	-	-	\$ -	0%					
High Efficiency Windows	Per Square	-	-	-	-	\$ -	0%	High Efficiency Windows	Per Square	3,783	22,075	-	195.65	\$ 213,184	15%				
High-Performance Cool Roofs	Per Square	-	-	-	-	\$ -	0%	High-Performance Cool Roofs	Per Square	-	-	-	\$ -	0%					
Insulated Exterior Doors	Per Door	-	-	-	-	\$ -	0%	Insulated Exterior Doors	Per Door	1	4	-	7.59	\$ 650	0%				
Kitchen Exhaust Dampers	Each	-	-	-	-	\$ -	0%	Kitchen Exhaust Dampers	Each	-	-	-	\$ -	0%					
Minor Home/Envelope Repairs - NTE \$600	T&M	-	-	-	-	\$ -	0%	Minor Home/Envelope Repairs - NTE \$600	T&M	14	52	-	0.75	\$ 2,681	0%				
Prescriptive Duct Sealing (No HVAC Replacement)	Per System	-	-	-	-	\$ -	0%	Prescriptive Duct Sealing (No HVAC Replacement)	Per System	-	-	-	\$ -	0%					
Radiant Barriers	Per Square	-	-	-	-	\$ -	0%	Radiant Barriers	Per Square	-	-	-	\$ -	0%					
Room AC/Evaporative Cooler Cover	Each	-	-	-	-	\$ -	0%	Room AC/Evaporative Cooler Cover	Each	-	-	-	\$ -	0%					
Wall Insulation, Add R-13	Per Square	-	-	-	-	\$ -	0%	Wall Insulation, Add R-13	Per Square	-	-	-	\$ -	0%					
Weather-stripping	Per Linear	576	0.00	0.000	0.10	\$ 3,312	3%	Weather-stripping	Per Linear	2,388	2,092	-	709.51	\$ 13,845	1%				
Window Film (Tint)	Per Square	-	-	-	-	\$ -	0%	Window Film (Tint)	Per Square	-	-	-	\$ -	0%					
<b>HVAC</b>										<b>HVAC</b>									
Duct Insulation (R-6)	Per Linear	-	-	-	-	\$ -	0%	Duct Insulation (R-6)	Per Linear	-	-	-	\$ -	0%					
Duct Repair	Each	1	-	-	-	\$ 32	0%	Duct Repair	Each	-	-	-	\$ -	0%					
Duct Replacement	Per Linear	30	-	-	-	\$ 315	0%	Duct Replacement	Per Linear	65	-	-	\$ 593	0%					
Duct Test - Title 24 or to perform duct sealing	Per System	16	0.00	0.000	0.00	\$ 2,250	2%	Duct Test - Title 24 or to perform duct sealing	Per System	102	-	-	\$ 16,010	1%					
ECM Blower Motor	Each	-	-	-	-	\$ -	0%	ECM Blower Motor	Each	1	0	-	\$ 630	0%					
Efficient Fan Controller	Each	15	2,353.92	3.025	0.00	\$ 4,125	4%	Efficient Fan Controller	Each	31	2,022	1.89	-	\$ 8,465	1%				
HE Wall Furnace 82% AFUE	Each	-	-	-	-	\$ -	0%	HE Wall Furnace 82% AFUE	Each	-	-	-	\$ -	0%					
HVAC System - Filter Replacement (No HVAC Replacement)	Each	16	130.72	0.061	0.00	\$ 1,040	1%	HVAC System - Filter Replacement (No HVAC Replacement)	Each	55	466	0.20	26.61	\$ 3,628	0%				
HVAC Tune-up	Each	16	785.05	0.264	-0.06	\$ 6,920	6%	HVAC Tune-up	Each	16	838	0.93	-	\$ 6,355	0%				
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95%	Each	-	-	-	-	\$ -	0%	Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95%	Each	-	-	-	\$ -	0%					
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95%	Each	-	-	-	-	\$ -	0%	Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95%	Each	-	-	-	\$ -	0%					
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95%	Each	-	-	-	-	\$ -	0%	Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95%	Each	-	-	-	\$ -	0%					
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95%	Each	-	-	-	-	\$ -	0%	Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95%	Each	-	-	-	\$ -	0%					
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95%	Each	-	-	-	-	\$ -	0%	Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95%	Each	-	-	-	\$ -	0%					
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0%	Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	1	-	-	2.59	\$ 6,060	0%				
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0%	Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	-	-	-	\$ -	0%					
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0%	Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	3	5	-	163.29	\$ 15,720	0%				
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	-	-	-	-	\$ -	0%	Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	1	(0)	-	18.11	\$ 5,925	0%				
Replace Package GE with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	-	-	-	-	\$ -	0%	Replace Package GE with 16+ SEER/80%+ AFUE - 2 1/2	Each	1	2,256	-	106.6	\$ 9,555	1%				
Replace Package GE with 16+ SEER/80%+ AFUE - 2 Ton	Each	-	-	-	-	\$ -	0%	Replace Package GE with 16+ SEER/80%+ AFUE - 2 Ton	Each	-	-	-	\$ -	0%					
Replace Package GE with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each	-	-	-	-	\$ -	0%	Replace Package GE with 16+ SEER/80%+ AFUE - 3 1/2	Each	-	-	-	\$ -	0%					
Replace Package GE with 16+ SEER/80%+ AFUE - 3 Ton	Each	-	-	-	-	\$ -	0%	Replace Package GE with 16+ SEER/80%+ AFUE - 3 Ton	Each	-	-	-	\$ -	0%					
Replace Package GE with 16+ SEER/80%+ AFUE - 4 Ton	Each	-	-	-	-	\$ -	0%	Replace Package GE with 16+ SEER/80%+ AFUE - 4 Ton	Each	-	-	-	\$ -	0%					
Replace Package GE with 16+ SEER/80%+ AFUE - 5 Ton	Each	-	-	-	-	\$ -	0%	Replace Package GE with 16+ SEER/80%+ AFUE - 5 Ton	Each	-	-	-	\$ -	0%					
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	-	-	-	-	\$ -	0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	-	-	-	\$ -	0%					
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	-	-	-	-	\$ -	0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	-	-	-	\$ -	0%					
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	-	-	-	-	\$ -	0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	-	-	-	\$ -	0%					
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	-	-	-	-	\$ -	0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	-	-	-	\$ -	0%					
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	-	-	-	-	\$ -	0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	1	501	-	(2.27)	\$ 9,650	1%				
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	-	-	-	-	\$ -	0%	Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	-	-	-	\$ -	0%					
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	-	-	-	-	\$ -	0%	Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	-	-	-	\$ -	0%					
Replace Split AC Only with 16+ SEER - 2 Ton	Each	-	-	-	-	\$ -	0%	Replace Split AC Only with 16+ SEER - 2 Ton	Each	1	1,422	-	\$ 5,523	0%					
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	-	-	-	-	\$ -	0%	Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	7	15,075	-	188.89	\$ 47,720	0%				
Replace Split AC Only with 16+ SEER - 3 Ton	Each	-	-	-	-	\$ -	0%	Replace Split AC Only with 16+ SEER - 3 Ton	Each	18	32,814	-	\$ 104,740	7%					
Replace Split AC Only with 16+ SEER - 4 Ton	Each	-	-	-	-	\$ -	0%	Replace Split AC Only with 16+ SEER - 4 Ton											

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 2C - Building Electrification Retrofit Pilot**  
**Southern California Edison**  
**Through November 2025**

Measures	Units	ESA Program - Building Electrification Retrofit Pilot <sup>[1]</sup>					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual) <sup>[2]</sup>	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>							
Electric Dryer	Each	98	(29,900)	-	1,483	\$ 131,002	1.3%
Heat Pump Dryer	Each	7	(1,603)	-	102	\$ 14,631	0.1%
Induction Cooktop	Each	9	(809)	-	52	\$ 16,810	0.2%
Induction Range	Each	78	(16,146)	-	1,115	\$ 168,108	1.7%
<b>Domestic Hot Water</b>							
Heat Pump Water Heater	Each	321	(396,140)	-	54,187	\$ 1,658,151	16.9%
<b>Enclosure</b>							
Attic Insulation	Home	123	71,520	40	7	\$ 435,645	4.4%
<b>HVAC</b>							
Heat Pump HVAC	Each	336	(207,767)	-	53,407	\$ 4,609,611	46.9%
Duct Seal	Each	270	-	-	-	\$ 105,523	1.1%
Smart Thermostat	Each	175	5,481	-	-	\$ 55,285	0.6%
<b>Miscellaneous<sup>[3]</sup></b>							
Minor Home Repair	Home	295				\$ 1,084,610	11.0%
Carbon Monoxide/Smoke Alarm	Each	1,231				\$ 101,132	1.0%
Electric Panel	Each	129				\$ 451,500	4.6%
Electric Sub-Panel	Each	34				\$ 64,190	0.7%
Electrical Circuit Run	Each	750				\$ 785,205	8.0%
Induction Cookware	Home	86				\$ 13,291	0.1%
<b>Customer Enrollment</b>							
Energy Assessment	Home	320				\$ 131,725	1.3%
<b>Total Savings/Expenditures</b>			<b>(575,364)</b>	<b>40</b>	<b>110,353</b>	<b>\$ 9,826,419</b>	<b>100%</b>
<b>Claimable kWh Savings<sup>[4]</sup></b>			<b>2,657,979</b>				

<b>Households Treated</b>		<b>Total</b>
Single Family Households Treated	Home	320
Estimated Avg. Annual Bill SavingsTreated <sup>[5]</sup>	Home	\$ 459

ESA Program - Building Electrification	Year to Date Expenses		
	Electric	Gas	Total
<b>Administration</b>	\$ 348,964		\$ 348,964
<b>Direct Implementation (Non-Incentive)<sup>[6]</sup></b>	\$ 239,278		\$ 239,278
<b>Direct Implementation<sup>[7]</sup></b>	\$ 10,021,530		\$ 10,021,530
<b>TOTAL Building Electrification COSTS</b>	\$ 10,609,772	\$ -	\$ 10,609,772

<<Includes measures costs

<sup>[1]</sup> The costs for the following measures are included in the overall expenditures of the BE Pilot: additional line set for ductless mini-splits, building permits, and thermostat common wire.

<sup>[2]</sup> The BE Pilot has reviewed all fuel-substitution measures and updated the data with the negative kWh value.

<sup>[3]</sup> These measures do not have any savings associated and may be required to complete the installation to electrify the residential end-uses of participating households.

<sup>[4]</sup> Claimable kWh Savings was calculated using methodology in Fuel Substitution Technical Guidance Document in accordance to D.19-08-009; Claimable kWh = kWh + (Therm \* 29.3).

<sup>[5]</sup> Estimated average annual bill savings is calculated prior to participation. The estimated annual bill savings is based on existing equipment in the home, electric and gas utility rates, and usage. The bill savings analysis is based on the assumption that heating, cooling and hot water usage will remain the same in the future and using a Time-Of-Use plan (e.g., TOU-D-PRIME) that best fits the home.

<sup>[6]</sup> Includes Marketing & Outreach, Processing, and Inspection costs.

<sup>[7]</sup> Direct Implementation Year to Date (YTD) Expenses will have a monthly lag of recorded expenditures and not match the expenditures in Cell G31. The YTD expenditures include an accrual reconciliation to reflect actual expenditures of the 2024 reported homes treated and installed measures.

Energy Savings Assistance Program Table 2D - Clean Energy Homes New Construction Pilot  
Southern California Edison  
Through November 2025

ESA CEH Program Offerings	ESA Program - Clean Energy Homes New Construction Pilot <sup>[1]</sup>					
	Monthly Total (Projects)	Monthly Total Units (Living Units)	Cumulative Program Launch-to-date Total (Projects) <sup>[2]</sup>	Cumulative Program Launch-to-date Total Units (Living Units) <sup>[2]</sup>	Estimated Incentive Expenses (\$)	% Incentive Budget
Interest Form submitted	0	0	19	954		
Interest Form denied	0	0	11	539		
Application for direct design assistance (in progress)	0	0	0	0	\$ -	0
Application for direct design assistance (completed)	0	0	0	0	\$ -	0
Applications for design incentive (in progress) <sup>[3]</sup>	0	0	1	8	\$ 50,000	1.32%
Applications for design incentive (completed)	0	0	0	0	\$ -	0
Applications for tenant education incentive (in progress) <sup>[4]</sup>	0	0	2	246	\$ 10,723	0.28%
Applications for tenant education incentive (completed)	0	0	0	0	\$ -	0
Total Savings/Expenditures					\$ 60,723	1.60%

<sup>[1]</sup> CEH does not track installations since it is a Design Assistance and Tenant Education Incentive Program. CEH tracks Interest Forms (Interest in the Program).

<sup>[2]</sup> Interest Forms include a count of those customers interested in General Technical Assistance: AEA provides general education and guidance. Those participants who submit a formal application to participate in the program will do so under with direct design or a design incentive. Direct Design: AEA provides direct design assistance for all-electric builds. Design Incentive: Participant submitted an application for a design incentive. No new applications will be received in 2025 due to the ramp down of CEH. All marketing and outreach activities have ceased.

<sup>[3]</sup> The (\$) amount for DI is \$50K for each project. One project have incentive totals to \$50k.

<sup>[4]</sup> The (\$) amount for the TE incentive maximum incentive is \$25K for each project. Two projects have incentives totals to estimated at \$30k. The Implementer provided direct work on some TE work which lowered the incentive amount. The table was adjusted for the actual amount of \$10,723 in Novmeber 2025.

Lowered 3 projects. In May 2025, one Developer consolidated their four applications to two applications and in July one project will not move forward. November program is ramping down a

**NOTE:** Columns reflect cumulative total numbers instead of YTD total, as previously reported.

ESA CEH Outreach and Education	Units	Monthly Total	YTD Total
Webinars	Number of webinars	0	0
Active leads	Unique developer	0	0
Non-active Leads	Unique developer	0	0

\*In 2025 all marketing and outreach activities have ceased. No new webinars, active leads or non-active leads will be tracked.

Design Assistance Completed Applications	Units	Quantity	Compliance Margin Designed kWh (Annual)*	Compliance Margin Designed BTU (Annual)*	Avoided CO2 Emissions	Estimated Incentive Expenses (\$)	% Incentive Budget
Direct Design Assistance	Living Units	0				\$ -	0.00%
Design Incentive	Living Units	9				\$50,000.00	0.00%
Total Savings/Expenditures						\$ -	0.00%

\*There zero DA applications under review. One DI application was received.

ESA Program - Clean Energy Homes	Current Month Expenses			Year to Date Expenses		
	Electric	Gas	Total	Electric	Gas	Total
Administration	\$ 9,904	\$ -	\$ 9,904	\$ 149,824	\$ -	\$ 149,824
Direct Implementation (Non-Incentive)	\$ 6,858	\$ -	\$ 6,858	\$ 58,577	\$ -	\$ 58,577
Direct Implementation	\$ 10,723	\$ -	\$ 10,723	\$ 35,723	\$ -	\$ 35,723
TOTAL Clean Energy Homes COSTS	\$ 27,485	\$ -	\$ 27,485	\$ 244,124	\$ -	\$ 244,124

**Energy Savings Assistance Program Table 2E - CSD Leveraging**  
**Southern California Edison**  
**Through November 2025**

Measures	Basic	Plus	Units	ESA Program - CSD Leveraging					
				Year-To-Date Completed & Expensed Installation					
				Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>									
Clothes Dryer			Each						
Dish Washer			Each						
Freezer			Each						
High Efficiency Clothes Washer			Each						
Induction Cooking Appliance-FS			Each						
Microwave			Each						
Refrigerator			Each						
<b>Domestic Hot Water</b>									
Combined Showerhead/TSV			Home						
Faucet Aerator			Each						
Heat Pump Water Heater			Each						
Heat Pump Water Heater - Electric			Each						
Heat Pump Water Heater - Gas			Each						
Heat Pump Water Heater - Propane			Each						
Low-Flow Showerhead			Home						
Solar Water Heating			Home						
Other Domestic Hot Water			Home						
Tankless Water Heater			Each						
Thermostatic Shower Valve									
Thermostatic Shower Valve Combined Showerhead			Each						
Thermostatic Tub Spout/Diverter			Each						
Water Heater Repair			Each						
Water Heater Replacement			Each						
Water Heater Tank and Pipe Insulation			Each						
<b>Enclosure</b>									
Air Sealing			Home						
Attic Insulation			Home						
Attic Insulation CAC NonElect Heat			Home						
Caulking			Home						
Diagnostic Air Sealing			Home						
Floor Insulation			Home						
Minor Home Repairs			Home						
<b>HVAC</b>									
Central A/C replacement			Each						
Central Heat Pump-FS (propane or gas space)			Home						
Duct Test and Seal			Each						
Energy Efficient Fan Control			Each						
Evaporative Cooler (Installation)			Each						
Evaporative Cooler (Replacement)			Each						
Furnace Repair			Home						
Furnace Replacement			Home						
Heat Pump Replacement			Home						
Heat Pump Replacement - CAC Gas			Home						
Heat Pump Replacement - CAC Propane			Home						
High Efficiency Forced Air Unit (HE FAU)			Home						
High Efficiency Forced Air Unit (HE FAU) - Early Replacement			Home						
High Efficiency Forced Air Unit (HE FAU) - On Burnout			Home						
Portable A/C			Each						
Prescriptive Duct Sealing			Home						
Removed - A/C Time Delay			Each						
Removed - FAU Standing Pilot Conversion			Each						
Room A/C Replacement			Home						
Smart Thermostat			Home						
Wholehouse Fan			Each						

<b>Maintenance</b>									
Central A/C Tune up			Home						
Furnace Clean and Tune			Home						
HVAC Air Filter Service			Each						
Condenser Coil Cleaning			Each						
Evaporative Cooler - Maint Functioning			Each						
Evaporative Cooler - Maint Non-Functioning			Each						
Evaporative Cooler Maintenance			Home						
Evaporator Coil			Each						
Fan Control Adjust			Each						
Range Hood			Home						
Refrigerant Charge Adjustment			Each						
<b>Lighting</b>									
Exterior Hard wired LED fixtures			Each						
LED A-Lamps			Each						
LED R/BR Lamps			Each						
Removed - Interior Hard wired LED fixtures			Each						
Removed - LED Night Light			Each						
Removed - LED Torchiere			Each						
Removed - Occupancy Sensor			Each						
<b>Miscellaneous</b>									
Air Purifier			Home						
CO and Smoke Alarm			Each						
Cold Storage			Home						
Comprehensive Home Health and Safety Check-up			Each						
Pool Pumps			Each						
Smart Strip			Each						
Smart Strip Tier II			Each						
<b>Pilots</b>									
<b>Customer Enrollment</b>									
Outreach & Assessment			Home						
In-Home Education			Home						
<b>Total Savings/Expenditures</b>									
Total Households Weatherized									

CSD MF Tenant Units Treated	Total
-	-
-	-

ESA Program - CSD Leveraging	Year to Date Expense		
	Electric	Gas	Total
Administration	\$ -		\$ -
Direct Implementation (Non-Incentive)	\$ -		\$ -
Direct Implementation	\$ -		\$ -
<b>TOTAL CSD Leveraging COSTS</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>

**Energy Savings Assistance Program Tables 3A-3H - Energy Savings and Average  
Bill Savings per Treated Home/Common Area  
Southern California Edison  
Through November 2025**

<b>Table 3A, ESA Main Program (SF, MH)</b>	
Annual kWh Savings	19,008,947
Annual Therm Savings	62,237
Lifecycle kWh Savings	212,406,059
Lifecycle Therm Savings	765,055
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated households	\$ 78
Average Lifecycle Bill Savings / Treated Household	\$ 873

<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit)</b>	
Annual kWh Savings	2,423,863
Annual Therm Savings	9,935
Lifecycle kWh Savings	12,248,925
Lifecycle Therm Savings	59,691
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 81
Average Lifecycle Bill Savings / Treated Property	\$ 412

<b>Table 3C, ESA Program - Multifamily Whole Building (MFWB)</b>	
Annual kWh Savings	60,751
Annual Therm Savings	537
Lifecycle kWh Savings	684,596
Lifecycle Therm Savings	14,853
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 605
Average Lifecycle Bill Savings / Treated Property	\$ 7,373

<b>Table 3D, ESA Program - Pilot Plus</b>	
Annual kWh Savings	14,684
Annual Therm Savings	875
Lifecycle kWh Savings	146,842
Lifecycle Therm Savings	8,749
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 202
Average Lifecycle Bill Savings / Treated Property	\$ 2,019

**Energy Savings Assistance Program Tables 3A-3H - Energy Savings and Average  
Bill Savings per Treated Home/Common Area  
Southern California Edison  
Through November 2025**

<b>Table 3E, ESA Program - Pilot Deep</b>	
Annual kWh Savings	337,175
Annual Therm Savings	7,179
Lifecycle kWh Savings	3,371,750
Lifecycle Therm Savings	71,789
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Property	\$ 846
Average Lifecycle Bill Savings / Treated Property	\$ 8,463

<b>Table 3F, ESA Program - Building Electrification (SCE Only) <sup>[2]</sup></b>	
Annual kWh Savings	2,657,979
Annual Therm Savings	110,353
Lifecycle kWh Savings	53,933,996
Lifecycle Therm Savings	2,188,032
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ 1,716
Average Lifecycle Bill Savings / Treated Households	\$ 34,814

<b>Table 3G, ESA Program - CSD Leveraging</b>	
Annual kWh Savings	-
Annual Therm Savings	-
Lifecycle kWh Savings	-
Lifecycle Therm Savings	-
Current kWh Rate	\$ -
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Households	\$ -
Average Lifecycle Bill Savings / Treated Households	\$ -

<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, CSD Leveraging, Pilot Plus and Pilot Deep</b>	
Annual kWh Savings	21,845,420
Annual Therm Savings	80,763
Lifecycle kWh Savings	228,858,172
Lifecycle Therm Savings	920,137
Current kWh Rate <sup>[1]</sup>	\$ 0.21
Current Therm Rate	\$ 1.38
Average 1st Year Bill Savings / Treated Households	\$ 1,813
Average Lifecycle Bill Savings / Treated Households	\$ 19,141

<sup>[1]</sup> The current kWh rate for 2025 is the projected 2025 kWh rate listed in the 2024 Annual report, ESA Table 9, filed May 1, 2025.

<sup>[2]</sup> The kWh Savings are based on the Claimable Savings from ESA Table 2C.

<sup>[3]</sup> Summary is the sum of ESA Main, MF In Unit, MFWB, Pilot Plus Pilot Deep, CSD Leveraging.

**Energy Savings Assistance Program Table 4A-4E - Homes/Buildings Treated**  
**Southern California Edison**  
**Through November 2025**

Table 4A, ESA Program (SF, MH)						
	Eligible Households			Households Treated YTD		
County	Rural <sup>[1]</sup>	Urban	Total	Rural	Urban	Total
Fresno	0	887	887	0	0	0
Imperial	300	1	301	1	0	1
Inyo	2,126	11	2,137	6	0	6
Kern	20,881	16,870	37,751	1,052	96	1,148
Kings	11,767	0	11,767	454	0	454
Los Angeles	3,978	681,097	685,075	22	26,253	26,275
Madera	0	2	2	0	0	0
Mariposa	1	0	1	0	0	0
Mono	3,525	0	3,525	21	0	21
Orange	1	270,971	270,972	0	3,286	3,286
Riverside	128,224	117,754	245,978	3,789	2,991	6,780
San Bernardino	51,592	233,295	284,887	2,646	6,365	9,011
San Diego	1	0	1	0	0	0
Santa Barbara	0	22,766	22,766	0	23	23
Tulare	51,200	16,150	67,350	2,457	694	3,151
Ventura	3,132	83,376	86,508	14	1,276	1,290
<b>Total</b>	<b>276,728</b>	<b>1,443,180</b>	<b>1,719,908</b>	<b>10,462</b>	<b>40,984</b>	<b>51,446</b>

Table 4B, ESA Program - MFWB (MF In-Unit)						
	Eligible Properties <sup>[2]</sup>			Properties Treated YTD		
County				Rural	Urban	Total
Kern				124	0	124
Kings				18	0	18
Los Angeles				0	1,932	1,932
Orange				0	2,224	2,224
Riverside				377	247	624
San Bernardino				1	1,254	1,255
Santa Barbara				0	1	1
Tulare				114	27	141
Ventura				0	34	34
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>634</b>	<b>5,719</b>	<b>6,353</b>

Table 4C, ESA Program - Multifamily Whole Building (MF CAM, MF MFWB)						
	Eligible Households			Households Treated YTD		
County				Rural	Urban	Total
Kings				1	0	1
Los Angeles				0	6	6
Orange				0	6	6
Riverside				2	0	2
San Bernardino				1	3	4
Tulare				2	0	2
Ventura				0	1	1
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>6</b>	<b>16</b>	<b>22</b>

Table 4D, ESA Program - Pilot Plus and Pilot Deep						
	Eligible Households			Households Treated YTD		
County	Rural	Urban	Total	Rural	Urban	Total
Los Angeles	236	24,422	24,658	0	0	0
Riverside	6,332	5,358	11,690	57	55	112
San Bernardino	1,548	10,114	11,662	0	3	3
<b>Total</b>	<b>8,116</b>	<b>39,894</b>	<b>48,010</b>	<b>57</b>	<b>58</b>	<b>115</b>

Table 4E, ESA Program - CSD Leveraging						
	Eligible Households			Households Treated YTD		
County				Rural	Urban	Total
<b>Total</b>					<b>0</b>	<b>0</b>

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5A - 5E - Energy Savings Assistance Program Customer Summary  
Southern California Edison  
Through November 2025

Table 5A, ESA Main Program (SF, MH)																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household	(Annual)			# of Household	(Annual)			# of Household	(Annual)			# of Household	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									3,796	3,002	1,340,804	212	3,796	3,002	1,340,804	212
February									3,730	112	1,177,350	191	3,730	112	1,177,350	191
March									3,940	1,925	1,394,443	209	3,940	1,925	1,394,443	209
April									4,445	4,529	1,536,780	233	4,445	4,529	1,536,780	233
May									4,593	3,089	1,597,357	243	4,593	3,089	1,597,357	243
June									4,022	(2,506)	1,507,836	228	4,022	(2,506)	1,507,836	228
July									2,220	854	1,051,817	165	2,220	854	1,051,817	165
August									7,952	6,493	2,980,406	490	7,952	6,493	2,980,406	490
September									6,347	12,904	2,326,297	391	6,347	12,904	2,326,297	391
October									5,758	26,030	2,129,211	340	5,758	26,030	2,129,211	340
November									4,643	5,804	1,966,646	313	4,643	5,804	1,966,646	313
December													-	-	-	-
YTD	-	-	-	-	-	-	-	-	51,446	62,237	19,008,947	3,016	51,446	62,237	19,008,947	3,016

Table 5B, ESA Program - MFWB In-Unit																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January													-	-	-	-
February													-	-	-	-
March													-	-	-	-
April													-	-	-	-
May													-	-	-	-
June													-	-	-	-
July													-	-	-	-
August													-	-	-	-
September													-	-	-	-
October													-	-	-	-
November									6,353	9,935	2,423,863	479	6,353	9,935	2,423,863	479
December													-	-	-	-
YTD	-	-	-	-	-	-	-	-	6,353	9,935	2,423,863	478.84	6,353	9,935	2,423,863	479

Table 5C, ESA Program - Multifamily Whole Building (MFCAM) <sup>[1]</sup>																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Properties	(Annual)			# of Properties	(Annual)			# of Properties	(Annual)			# of Properties	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-	-	-	-	-	-	-	-
February									-	-	-	-	-	-	-	-
March									-	-	-	-	-	-	-	-
April									-	-	-	-	-	-	-	-
May									-	-	-	-	-	-	-	-
June									-	-	-	-	-	-	-	-
July									-	-	-	-	-	-	-	-
August									-	-	-	-	-	-	-	-
September									-	-	-	-	-	-	-	-
October									-	-	-	-	-	-	-	-
November									22	537	60,751	10	22	537	60,751	10
December													-	-	-	-
YTD	-	-	-	-	-	-	-	-	22	537.06	60,751	9.97	22	537.06	60,751	9.97

<sup>[1]</sup> Multifamily Whole Building/Common Area Measures; does not include in-unit measures, which are detailed in Table 5B.

Table 5D, ESA Program - Pilot Plus and Pilot Deep																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	3	413	8,447	0.26								3	413	8,447	0.26	
February	3	231	5,565	0.23								3	231	5,565	0.23	
March	5	723	24,132	1.88								5	723	24,132	1.88	
April	5	457	5,470	0.57								5	457	5,470	0.57	
May	14	678	24,278	1.09								14	678	24,278	1.09	
June	12	802	38,753	2.01								12	802	38,753	2.01	
July	20	1,857	72,197	3.56								20	1,857	72,197	3.56	
August	22	1,254	45,707	4.20								22	1,254	45,707	4.20	
September	9	334	33,384	1.07								9	334	33,384	1.07	
October	7	392	26,642	0.73								7	392	26,642	0.73	
November	15	912	67,286	3.45								15	912.16	67,286	3.45	
December												-	-	-	-	
YTD	115	8,054	351,859	19.04					-	-	-	-	115	8,054	351,859	19.04

Table 5E, ESA Program - Building Electrification (SCE Only)																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	Household Treated by Month	Annual			Household Treated by Month	Annual			Household Treated by Month	Annual <sup>[1]</sup>			Household Treated by Month	Annual		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									15	4,860	(28,773)		15	4,860	(28,773)	-
February									20	6,963	(39,514)	3	20	6,963	(39,514)	3
March									4	1,586	(10,309)		4	1,586	(10,309)	-
April									29	10,145	(53,147)	5	29	10,145	(53,147)	5
May									39	13,291	(73,287)	4	39	13,291	(73,287)	4
June									48	16,718	(87,492)	7	48	16,718	(87,492)	7
July									24	8,852	(42,295)	3	24	8,852	(42,295)	3
August									34	11,340	(57,845)	5	34	11,340	(57,845)	5
September									40	14,028	(72,890)	6	40	14,028	(72,890)	6
October									32	11,399	(56,039)	4	32	11,399	(56,039)	4
November									35	11,171	(53,771)	3	35	11,171	(53,771)	3
December													-	-	-	-
YTD	-	-	-	-	-	-	-	-	320	110,353	(575,362)	40	320	110,353	(575,362)	40

<sup>[1]</sup> Sum of monthly Therm, kWh, and kW may have a variance when compared to the YTD because of rounding.

Table 5F, ESA Program - CSD Leveraging																
Month	Gas & Electric				Gas Only				Electric Only				Total			
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)			# of Household Treated by	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January									-	-	-	-	-	-	-	-
February									-	-	-	-	-	-	-	-
March									-	-	-	-	-	-	-	-
April									-	-	-	-	-	-	-	-
May									-	-	-	-	-	-	-	-
June									-	-	-	-	-	-	-	-
July									-	-	-	-	-	-	-	-
August									-	-	-	-	-	-	-	-
September									-	-	-	-	-	-	-	-
October									-	-	-	-	-	-	-	-
November									-	-	-	-	-	-	-	-
December									-	-	-	-	-	-	-	-
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies  
Southern California Edison  
Through November 2025

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
ESA Pilot Plus/Deep Program Pilot	\$ 19,424,318	\$ -	\$ 19,424,318	\$ 323,615	\$ -	\$ 323,615	\$ 2,011,692	\$ -	\$ 2,011,692	\$ 3,639,833	\$ -	\$ 3,639,833	19%		19%
Building Electrification Retrofit Pilot	\$ 40,832,693	\$ -	\$ 40,832,693	\$ 1,230,913	\$ -	\$ 1,230,913	\$ 10,609,772	\$ -	\$ 10,609,772	\$ 14,280,618	\$ -	\$ 14,280,618	35%		35%
Clean Energy Homes New Construction Pilot	\$ 8,859,000	\$ -	\$ 8,859,000	\$ 27,485	\$ -	\$ 27,485	\$ 244,124	\$ -	\$ 244,124	\$ 1,509,843	\$ -	\$ 1,509,843	17%		17%
Total Pilots	\$ 69,116,010	\$ -	\$ 69,116,010	\$ 1,582,013	\$ -	\$ 1,582,013	\$ 12,865,588	\$ -	\$ 12,865,588	\$ 19,430,295	\$ -	\$ 19,430,295	28%		28%
Pilot Evaluations (SCE) <sup>[6]</sup>															
ESA Pilot Plus/Deep Program Pilot Evaluation <sup>[7]</sup>	\$ 1,744,513	\$ -	\$ 1,744,513	\$ 22,710	\$ -	\$ 22,710	\$ 121,837	\$ -	\$ 121,837	\$ 350,280	\$ -	\$ 350,280	20%		20%
Building Electrification Retrofit Pilot Evaluation	\$ 594,930	\$ -	\$ 594,930	\$ 17,657	\$ -	\$ 17,657	\$ 154,694	\$ -	\$ 154,694	\$ 376,138	\$ -	\$ 376,138	63%		63%
Clean Energy Homes New Construction Pilot Evaluation	\$ 164,550	\$ -	\$ 164,550	\$ -	\$ -	\$ -	\$ 19,172	\$ -	\$ 19,172	\$ 47,667	\$ -	\$ 47,667	29%		29%
Total Pilot Evaluations	\$ 2,503,993	\$ -	\$ 2,503,993	\$ 40,368	\$ -	\$ 40,368	\$ 295,703	\$ -	\$ 295,703	\$ 774,085	\$ -	\$ 774,085	31%		31%
Studies <sup>[1][2]</sup>															
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study <sup>[3]</sup>	\$ 75,000	\$ -	\$ 75,000	\$ 23,489	\$ -	\$ 23,489	\$ 68,143	\$ -	\$ 68,143	\$ 74,169	\$ -	\$ 74,169	99%		99%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000	\$ -	\$ 75,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study <sup>[4]</sup>	\$ 22,495	\$ -	\$ 22,495	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 22,494	\$ -	\$ 22,494	100%		100%
Load Impact Evaluation Study	\$ 450,000	\$ -	\$ 450,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
ESA Non-Energy Impacts (NEI) Study <sup>[5]</sup>	\$ 150,000	\$ -	\$ 150,000	\$ 200	\$ -	\$ 200	\$ 80,247	\$ -	\$ 80,247	\$ 131,712	\$ -	\$ 131,712	88%		88%
Rapid Feedback Research and Analysis	\$ 155,000	\$ -	\$ 155,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	\$ 150,000	\$ -	\$ 150,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Total Studies	\$1,077,495	\$ -		\$23,689	\$ -	\$23,689	\$148,390	\$ -	\$148,390	\$228,375	\$ -	\$228,375	21%		0%

<sup>[1]</sup> Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

<sup>[2]</sup> Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending).

<sup>[3]</sup> Decision D.21-06-015 approved Joint Utilities' 2025 LINA Study for \$500,000. SoCalGas holds the statewide contract for this co-funded study. SCE has not been fully cross-billed so the actual amount incurred will be greater than what is reflected in this table until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets.

<sup>[4]</sup> Authorized per D.21-06-015, the Categorical Study will be funded 50/50 via the ESA and CARE budgets.

<sup>[5]</sup> Decision D.21-06-015 approved Joint Utilities' 2022 ESA NEI Study for \$500,000. SCE holds the statewide contract for this co-funded study and will cross-bill the other IOUs. The total budget and spend reflected includes SCE’s allocated CFA portion only.

<sup>[6]</sup> Pilot Evaluation budget and expenditures are included in the overall budget and expenditures of the Pilot.

<sup>[7]</sup> This represents the full evaluation budget.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Edison  
Through November 2025

ESA Main (SF, MH)

Customer Segments	# of Households Eligible <sup>[1]</sup>	# of Households Treated <sup>[2]</sup>	Enrollment Rate = (C/B)	# of Households Contacted <sup>[3]</sup>	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Demographic											
Housing Type											
SF	1,182,355	46,061	3.90%	16,606	277%	350	350	0.060	0.05	-	\$ 925
MH	109,067	5,385	4.94%	1,160	464%	337	337	0.050	(2.10)	(2.10)	\$ 714
MF In-Unit	424,628	0	0.00%	0	0%	0	0	-	-	-	\$ -
Rent vs. Own											
Own	853,550	27,300	3.20%	11,113	246%	361	361	0.060	2.85	2.77	\$ 1,197
Rent	866,356	24,146	2.79%	6,653	363%	335	335	0.050	(3.58)	(3.59)	\$ 571
Previous vs. New Participant											
Previous	-	10	0.00%	3	333%	225	225	0.190	59.09	59.09	\$ 3,265
New Participant	27,051	51,436	190.14%	17,763	290%	349	349	0.050	(0.18)	(0.23)	\$ 903
Seniors	517,903	17,380	3.36%	6,986	249%	363	363	0.060	0.35	0.28	\$ 1,000
Veterans	93,998	951	1.01%	390	244%	362	364	0.060	5.13	4.87	\$ 1,308
Hard-to-Reach <sup>[4]</sup>	1,352,338	48,069	3.55%	16,459	292%	350	350	0.050	(0.36)	(0.39)	\$ 891
Vulnerable <sup>[5]</sup>	603,866	42,505	7.04%	14,857	286%	345	345	0.050	(1.28)	(1.30)	\$ 792
Location											
DAC	464,442	30,027	6.47%	10,187	295%	352	352	0.060	(3.27)	(3.30)	\$ 645
Rural	276,728	10,460	3.78%	3,752	279%	395	396	0.060	4.38	4.22	\$ 1,476
Tribal	8,832	74	0.84%	23	322%	378	378	0.060	4.04	4.04	\$ 1,322
PSPS Zone	118,256	302	0.26%	168	180%	323	323	0.050	2.12	2.12	\$ 1,009
Wildfire Zone	281,693	8,063	2.86%	2,799	288%	322	322	0.050	3.69	3.66	\$ 1,152
Climate Zone 06	255,968	1,709	0.67%	680	251%	295	295	0.040	-	-	\$ 888
Climate Zone 08	416,496	18,169	4.36%	6,432	282%	325	325	0.050	(4.10)	(4.10)	\$ 466
Climate Zone 09	322,218	8,689	2.70%	2,805	310%	398	398	0.060	(4.40)	(4.40)	\$ 587
Climate Zone 10	354,584	9,921	2.80%	3,451	287%	285	285	0.050	5.06	5.06	\$ 1,125
Climate Zone 13	85,320	4,547	5.33%	1,634	278%	431	433	0.060	0.02	(0.36)	\$ 1,409
Climate Zone 14	168,751	6,688	3.96%	2,228	300%	431	433	0.060	6.59	6.50	\$ 1,768
Climate Zone 15	63,163	1,247	1.97%	340	367%	179	179	0.030	9.02	9.02	\$ 1,264
Climate Zone 16	53,342	476	0.89%	196	243%	361	361	0.050	(3.28)	(3.28)	\$ 850
CARB Communities <sup>[6]</sup>	169,417	14,343	8.47%	4,948	290%	334	334	0.050	(4.32)	(4.32)	\$ 474
Financial											
CARE	1,284,448	37,847	2.95%	13,883	273%	351	351	0.050	0.44	0.42	\$ 968
FERA	357,233	548	0.15%	214	256%	367	367	0.060	4.37	4.37	\$ 1,229
Disconnected <sup>[7]</sup>	35,313	162	0.46%	87	186%	310	310	0.050	(1.66)	(1.66)	\$ 804
Arrearages	687,677	9,058	1.32%	4,231	214%	355	355	0.060	(1.49)	(1.53)	\$ 811
High Usage	69,406	1,348	1.94%	602	224%	367	367	0.060	1.38	1.23	\$ 1,077
High Energy Burden <sup>[8]</sup>	372,317	14,008	3.76%	4,855	289%	358	359	0.050	4.87	4.72	\$ 1,433
SEVI <sup>[9]</sup>											
Low <sup>[9]</sup>	203,389	2,983	1.47%	954	313%	324	324	0.050	3.46	3.46	\$ 1,158
Medium <sup>[9]</sup>	595,200	16,739	2.81%	6,003	279%	355	355	0.060	2.76	2.68	\$ 1,168
High <sup>[9]</sup>	523,601	31,724	6.06%	10,809	293%	348	348	0.050	(2.06)	(2.09)	\$ 739
Affordability Ratio <sup>[10]</sup>	88,451	50,982	57.64%	17,755	287%	349	349	0.050	(0.15)	(0.19)	\$ 906
Health Condition											
Medical Baseline	26,355	2,472	9.38%	1,011	245%	375	375	0.060	3.53	3.53	\$ 1,300
Respiratory <sup>[11]</sup>											
Low <sup>[11]</sup>	370,549	3,594	0.97%	1,152	312%	328	328	0.050	2.66	2.66	\$ 1,074
Medium <sup>[11]</sup>	506,698	23,757	4.69%	8,356	284%	331	331	0.050	(0.94)	(1.00)	\$ 780
High <sup>[11]</sup>	444,943	24,095	5.42%	8,258	292%	369	369	0.060	0.17	0.13	\$ 999
Disabled	338,216	6,867	2.03%	2,537	271%	384	385	0.060	2.72	2.61	\$ 1,305

Customer Segments:

NOTES:

<sup>[1]</sup> Athens eligibility estimates at 250 FPL applied to customer segment population.

<sup>[2]</sup> Households Treated data is not additive because customers may be represented in multiple categories.

<sup>[3]</sup> Includes only households that SCE contacted by direct mail or email campaigns in CY2023. Customers could also have been contacted multiple times within a year. They could also be contacted by other means, such as by contractors or another utility, which is not reflected in this value. SCE only tracks its direct mail and email campaign efforts.

Hard to Reach

<sup>[4]</sup> "Hard to Reach" is defined as a customer who meets at least one of the following characteristics: Prefers non-English language, is low income, lives in a mobile home or multifamily dwelling unit, is a renter/tenant, or is Rural.

Vulnerable

<sup>[5]</sup> Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

CARB Communities  
Disconnected

<sup>[6]</sup> Utilized AB617 Communities identified by CARB's Community Air Protection Program (CAPP).

<sup>[7]</sup> Based on calendar year 2024.

High Energy Burden

<sup>[8]</sup> Utilizing Low-Income Energy Affordability Data (LEAD) Tool to determine average energy burden as a % of income by census tract. High Energy Burden threshold of 6.3% and above is selected based on 2016 Low Income Needs Assessment (LINA).

SEVI

<sup>[9]</sup> The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing.

Affordability Ratio

<sup>[10]</sup> Utilizing AR20 data, census tracts with Electric AR20 above 15% is selected. Threshold based on CPUC 2019 Annual Affordability Report.

Respiratory

<sup>[11]</sup> Based on Asthma score in CalEnviroScreen 4.0.

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Edison  
Through November 2025

Multifamily Whole Building (MFWB)

Customer Segments	# of Properties Eligible	# of Properties Treated <sup>[1]</sup>	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Location											
DAC											
Rural		6				475.24	108.00	0.01	28.72	3.33	\$ 26,879
Tribal											
PSPS Zone											
Wildfire Zone											
Climate Zone 06		4				432.04	172.60	0.05	1.53	2.23	\$ 29,125
Climate Zone 08		5				562.14	26.08	0.21	0.06	1.29	\$ 56,292
Climate Zone 09		3				877.92	553.08	0.21	5.45	6.38	\$ 31,866
Climate Zone 10		5				1,741.72	20.40	0.20	34.09	0.77	\$ 27,773
Climate Zone 13		3				860.33	216.00	0.01	2.29	6.65	\$ 19,203
Climate Zone 14		2				1,165.96	670.00	0.19	-2.55	0.00	\$ 28,673
CARB Communities <sup>[2]</sup>											
Other											
Vulnerable <sup>[3]</sup>											
High Energy Burden <sup>[4]</sup>											
SEVI <sup>[5]</sup>											
Low											
Medium											
High											
Affordability Ratio <sup>[6]</sup>											
Respiratory <sup>[7]</sup>											
Low											
Medium											
High											

Households Treated

CARB Communities

Vulnerable

High Energy Burden

SEVI

Affordability Ratio

Respiratory

<sup>[1]</sup> Households Treated data is not additive because customers may be represented in multiple categories.

<sup>[2]</sup> Utilized AB617 Communities identified by CARB's Community Air Protection Program (CAPP).

<sup>[3]</sup> Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

<sup>[4]</sup> Utilizing Low-Income Energy Affordability Data (LEAD) Tool to determine average energy burden as a % of income by census tract. HEB threshold of 6.3% and above is selected based on 2016 Low Income Needs Assessment (LINA).

<sup>[5]</sup> The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing.

<sup>[6]</sup> Utilizing AR20 data, census tracts with Electric AR20 above 15% is selected. Threshold based on CPUC 2019 Annual Affordability Report.

<sup>[7]</sup> Based on Asthma score in CalEnviroScreen 4.0.

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Edison  
Through November 2025

MFWB (individual in-unit treatment)											
Customer Segments	# of Units Eligible	# of Units Treated <sup>[1]</sup>	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures only)	Avg. Cost Per Treated Unit
Rent vs. Own											
Own		72				333	312	0.03	0.83	0.83	\$ 510
Rent		6,281				261	182	0.02	0.92	0.94	\$ 425
Previous vs. New Participant											
New											
Previous											
Seniors		4,040				242	161	0.01	0.33	0.36	\$ 409
Veterans		126				196	151	0.01	-0.02	0.01	\$ 290
Hard-to-Reach <sup>[2]</sup>											
Vulnerable <sup>[3]</sup>											
Location											
DAC											
Rural		634				325	310	0.07	4.11	4.12	\$ 410
Tribal											
PSPS Zone											
Wildfire Zone											
Climate Zone 06		302				257	202	0.05	1.07	1.08	\$ 286
Climate Zone 08		2,694				264	207	0.02	-0.14	-0.13	\$ 395
Climate Zone 09		959				220	140	0.01	0.61	0.66	\$ 490
Climate Zone 10		1,699				290	153	0.01	0.46	0.50	\$ 452
Climate Zone 13		283				311	305	0.16	7.38	7.40	\$ 414
Climate Zone 14		237				152	91	0.01	10.02	10.01	\$ 518
Climate Zone 15		152				233	225	0.00	0.52	0.52	\$ 448
Climate Zone 16		27				330	330	0.01	-0.79	-0.79	\$ 222
CARB Communities <sup>[4]</sup>											
Financial											
CARE											
FERA											
Disconnected											
Arrearages											
High Usage											
High Energy Burden <sup>[5]</sup>											
SEVI <sup>[6]</sup>											
Low											
Medium											
High											
Affordability Ratio <sup>[7]</sup>											
Health Condition											
Medical Baseline											
Respiratory <sup>[8]</sup>											
Low											
Medium											
High											
Disabled		1,199				269	206	0.02	1.05	1.08	\$ 412

Customer Segments:  
Households Treated  
  
Hard to Reach  
  
  
Vulnerable  
CARB Communities  
High Energy Burden  
  
SEVI  
Affordability Ratio  
Respiratory

**NOTES:**  
<sup>[1]</sup> Households Treated data is not additive because customers may be represented in multiple categories.  
<sup>[2]</sup> "Hard to Reach" is defined as a customer who meets at least one of the following characteristics: Prefers non-English language, is low income, lives in a mobile home or multifamily dwelling unit, is a renter/tenant, or is Rural.  
<sup>[3]</sup> Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.  
<sup>[4]</sup> Utilized AB617 Communities identified by CARB's Community Air Protection Program (CAPP).  
<sup>[5]</sup> Utilizing Low-Income Energy Affordability Data (LEAD) Tool to determine average energy burden as a % of income by census tract. HEB threshold of 6.3% and above is selected based on 2016 Low Income Needs Assessment (LINA).  
<sup>[6]</sup> The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing.  
<sup>[7]</sup> Utilizing AR20 data, census tracts with Electric AR20 above 15% is selected. Threshold based on CPUC 2019 Annual Affordability Report.  
<sup>[8]</sup> Based on Asthma score in CalEnviroScreen 4.0.

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Edison  
Through November 2025

Pilot Plus and Pilot Deep

Customer Segments	# of Households Eligible <sup>[1]</sup>	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only)	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Demographic											
Housing Type											
SF	68,689	115	0.17%	57,063	0.20%	3,059	-	0.17	70	-	\$ 13,547
MH	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [2]											
Own	35,855	83	0.23%	30,610	0.27%	3,181	-	0.17	69	-	\$ 13,597
Rent	6,611	32	0.48%	5,479	0.58%	2,743	-	0.15	74	-	\$ 13,415
N/A	7,428	0		20,974		N/A	N/A	N/A	N/A	N/A	N/A
Previous vs. New Participant [3]											
Previous	14,083	30	0.21%	7,578	0.40%	2,909	-	0.19	54	-	\$ 13,365
New Participant	33,927	85	0.25%	49,485	0.17%	3,112	-	0.16	76	-	\$ 13,611
Seniors	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	58,696	115	0.20%	57,063	0.20%	3,059	-	0.17	70	-	\$ 13,547
Vulnerable	44,172	3	0.01%	35,962	0.01%	7,142	-	0.20	81	-	\$ 13,643
Location											
DAC	27,499	32	0.12%	19,518	0.16%	2,430	-	0.18	72	-	\$ 12,923
Rural	8,116	57	0.70%	3,614	1.58%	3,371	-	0.17	63	-	\$ 13,086
Tribal	233	1	0.43%	225	0.44%	18,766	-	-	32	-	\$ 8,639
PSPS Zone	10,806	113	1.05%	9,320	1.21%	3,088	-	0.17	69	-	\$ 13,507
Climate Zone 06	1,672	0	0.00%	1,361	0.00%	0	-	-	0	-	\$ -
Climate Zone 08	10,797	0	0.00%	10,472	0.00%	0	-	-	0	-	\$ -
Climate Zone 09	15,445	0	0.00%	13,668	0.00%	0	-	-	0	-	\$ -
Climate Zone 10	27,672	114	0.41%	26,677	0.43%	2,921	-	0.17	70	-	\$ 13,590
Climate Zone 13	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	9,953	0	0.00%	2,375	0.00%	0	-	-	0	-	\$ -
Climate Zone 15	1,706	1	0.06%	1,553	0.06%	18,766	-	-	32	-	\$ 8,639
Climate Zone 16	1,050	0	0.00%	698	0.00%	0	-	-	0	-	\$ -
CARB Communities	7,949	3	0.04%	7,639	0.04%	2,496	-	0.27	41	-	\$ 15,224
Financial											
CARE	68,689	115	0.17%	57,063	0.25%	3,059	-	0.17	70	-	\$ 13,547
FERA	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disconnected	442	0	0.00%	403	0.00%	0	-	-	0	-	\$ -
Arrearages	33,547	76	0.23%	39,439	0.16%	3,244	-	0.15	74	-	\$ 14,247
High Usage	5,035	115	2.28%	57,063	0.25%	3,059	-	0.17	70	-	\$ 13,547
High Energy Burden	19,922	0	0.00%	20,764	0.00%	0	-	-	0	-	\$ -
SEVI											
Low	10,229	12	0.12%	8,015	0.13%	3,582	-	0.18	69	-	\$ 15,548
Medium	35,425	62	0.18%	27,259	0.42%	3,140	-	0.17	60	-	\$ 12,816
High	23,035	41	0.18%	21,726	0.20%	2,783	-	0.16	86	-	\$ 14,065
N/A [4]	33	N/A	N/A	67	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Affordability Ratio	53,796	32	0.06%	47,042	0.63%	3,906	-	0.16	64	-	\$ 13,666
Health Condition											
Medical Baseline	1,275	2	0.16%	1,007	0.00%	4,333	-	0.116	54	-	\$ 13,827
Respiratory											
Low	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

<sup>[1]</sup> Based on entire Program Customer List  
<sup>[2]</sup> Rent vs Own data provided is missing / added N/A  
<sup>[3]</sup> Previous (ESA Enrolled / ESA Treated) vs New (Not ESA Enrolled)  
<sup>[4]</sup> Customer list missing SEVI data

Energy Savings Assistance Program Table 7 - Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Edison  
Through November 2025

Building Electrification (SCE Only)

Customer Segments	# of Households Eligible <sup>[1]</sup>	# of Households Treated	Enrollment Rate = (C/B)	# of Households Contacted <sup>[2]</sup>	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving and HCS Measures) <sup>[3]</sup>	Avg. Energy Savings (kWh) Per Treated Households (Energy Saving Measures only) <sup>[3]</sup>	Avg. Peak Demand Savings (kW) Per Treated Households	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Households (Energy Saving Measures only)	Avg. Cost Per Treated Households
Demographic											
Housing Type											
SF		320			0%	8,306	8,306	0.13	345	345	30,708
MH					0%						
MF In-Unit					0%						
Rent vs. Own											
Own		288			0%	8,346	8,346	0.13	347	347	30,600
Rent		32			0%	7,945	7,945	0.13	321	321	31,676
Previous vs. New Participant											
Previous					0%						
New Participant		320			0%	8,306	8,306	0.13	345	345	30,708
Seniors					0%						
Veterans					0%						
Hard-to-Reach					0%						
Vulnerable					0%						
Location											
DAC					0%						
Rural					0%						
Tribal					0%						
PSPS Zone					0%						
Wildfire Zone					0%						
Climate Zone 06		3			0%	5,601	5,601	-	225	225	34,774
Climate Zone 08		27			0%	6,930	6,930	0	277	277	29,981
Climate Zone 09		31			0%	7,180	7,180	0.13	287	287	32,311
Climate Zone 10		72			0%	6,673	6,673	0.03	298	298	28,727
Climate Zone 13		161			0%	9,577	9,577	0.20	392	392	31,639
Climate Zone 14		13			0%	9,364	9,364	0	411	411	27,651
Climate Zone 15		12			0%	6,548	6,548	-	246	246	29,791
Climate Zone 16		1			0%	8,884	8,884	-	429	429	31,816
CARB Communities					0%						
Financial											
CARE		262			0%	8,151	8,151	0.11	339	339	30,479
FERA		6			0%	7,683	7,683	-	334	334	30,470
Disconnected					0%						
Arrearages					0%						
High Usage					0%						
High Energy Burden					0%						
SEVI											
Low					0%						
Medium					0%						
High					0%						
Affordability Ratio					0%						
Health Condition											
Medical Baseline		32			0%	8,785	8,785	0.09	369	369	32,010
Respiratory											
Low					0%						
Medium					0%						
High					0%						
Disabled					0%						

<sup>[1]</sup> Eligible households not applicable to BE Pilot.  
<sup>[2]</sup> Number of customers contacted will be updated in future reporting.  
<sup>[3]</sup> The kWh Savings are based on the Claimable Savings from ESA Table 2C.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 8 - Clean Energy Referral, Leveraging, and Coordination  
Southern California Edison  
Through November 2025**

Partner	Brief Description of Effort	Outbound	Collaboration	Inbound	# of Leads <sup>[4]</sup>	# of Enrollments <sup>[5]</sup>
		# of Referral <sup>[1]</sup>	# of Leveraging <sup>[2]</sup>	# of Coordination Efforts <sup>[3]</sup>		
Single-Family Affordable Solar Homes (SASH) <sup>[9]</sup> <sup>[10]</sup>	Provides qualified low-income homeowners fixed, up front, capacity-based incentives to help offset the upfront cost of a solar electric system.	19	N/A	N/A	373	130
Multifamily Affordable Solar Housing (MASH)	Provides solar incentives on qualifying affordable housing multifamily dwellings. MASH is the low-income, multifamily component within the California Solar Initiative program.	675	1	N/A	34	0
Medical Baseline (MBL) <sup>[11]</sup>	Provides eligible enrolled customers with an additional 16.5 kilowatt-hours (kWh) of electricity per day. Provided at the lowest baseline rate, this program helps offset the cost of operating the necessary medical equipment.	N/A	N/A	147	8,004	4,941
CARE/FERA Income Verification	Number of ESA Main enrollments with their income having been verified by ESA program that had the rate CARE/FERA identified and show no indication of previous PEV.	N/A	N/A	2,734	N/A	N/A
CARE High Usage	Customers whose usage was identified as exceeding 400% to 600% (or more) above the baseline.	N/A	N/A	N/A	168	168
Cool Center Informational Exchange	SCE provides information to respective counties' cool centers within the SCE service territory about all of the low-income programs and services that are available.	N/A	N/A	10	N/A	N/A
Demand Response - Summer Discount Plan (SDP) <sup>[7]</sup>	Residential and non-residential customers participate by allowing SCE to shut down their A/C for up to 6 hours a day during “Energy Events” called during periods of high electricity demand, or emergencies. SCE will supply and install a load control device on your home or central-A/C unit to remotely shut it off during energy events.	56	N/A	5	N/A	N/A
Demand Response - Smart Energy Program (SEP) <sup>[7]</sup>	Eligible residential customers who own a qualifying Wi-Fi enabled smart thermostat may enroll. During an "energy event", SCE will notify the smart thermostat provider to temporarily adjust the temperature setting on the thermostat up to four degrees to limit A/C usage. Participating customers may qualify for a one-time \$75 incentive for enrolling and earn up to \$40 annually for participating between June 1 through September 30.	196	N/A	6	N/A	N/A
Tribal Activity	SCE collaborated with Tribal leaders, offering \$13K mini grants aimed at providing training on SCE’s income-qualified programs. The objective was to empower Tribal leaders to act as intermediaries within their communities, disseminating information about these programs to increase Tribal enrollments and installations. In addition, the SCE Tribal team engages daily with 13 federally recognized tribes to promote SCE products and services.	N/A	N/A	35	0	N/A
Other Utilities <sup>[6]</sup>	Southwest Gas	1,718	N/A	N/A	1,313	93
Other Utilities <sup>[6]</sup>	SoCalGas	N/A	N/A	N/A	512	488
Other Utilities <sup>[6]</sup>	PG&E	N/A	N/A	N/A	N/A	N/A
MFWB <sup>[8]</sup>	Coordination with RHA (SDG&E's Implementer) for the Southern MFWB program	1,985	N/A	0	N/A	N/A
ESA Whole Home to ESA Main	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	145	4

<sup>[1]</sup> Number of outbound referrals being given to the Partner.

<sup>[2]</sup> Number of activities that involve the sharing of resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.).

<sup>[3]</sup> Number of unique activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery. Unique marketing activities are different types of activities, not the total sum of the correspondences. Events are unique event counts, not the total sum of event days.

<sup>[4]</sup> Number of inbound Leads or Referrals from the Partner.

<sup>[5]</sup> Number of enrollments that results from the Leads or Referrals supplied by the Partner.

<sup>[6]</sup> Utility Territorial Overlap; Referrals being exchanged between the utilities.

<sup>[7]</sup> YTD number of customers that enrolled in the program within 120-days of their ESA in-home visitation in which they received Energy Education.

<sup>[8]</sup> Number of referrals being supplied to SDG&E by SCE and the number of Enrollments being completed on behalf of SCE by MFWB.

<sup>[9]</sup> D.16-11-022, OP 84: "Starting January 1, 2017, Pacific Gas and Electric Company, Southern California Edison Company, and San Diego Gas & Electric Company shall provide the Singlefamily Affordable Solar Homes Program Administrator, current GRID Alternatives, with a monthly list of owner occupied singlefamily households that have completed the Energy Savings Assistance (ESA) Program requirements of the California Alternate Rates for Energy (CARE) Program high usage process."

<sup>[10]</sup> Enrollments previously calculated as leads successfully imported to ESA systems. Updated to reflect current calculation based on number of imported and enrolled customers.

<sup>[11]</sup> Number of Leads may be less than previously reported depending on the customers account status at the time the data is provided

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table - 9 Tribal Outreach**  
**Southern California Edison**  
**Through November 2025**

OUTREACH STATUS	Quantity (Includes CARE, FERA, and ESA)	List of Participating Tribes
Tribes completed ESA Meet & Confer	1	Bridgeport Indian Colony
Tribes requested outreach materials or applications	8	Bridgeport Indian Colony, Soboba, Tule River Indian tribe
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	0	
Tribes and Housing Authority sites involved in Focused Project/ESA	1	Bridgeport Indian Colony
Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	2	Morongo, Bridgeport Indian Colony
Housing Authority and TANF offices who participated in Meet and Confer	0	

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 10 - Contractor Advanced Funding and Repayment**  
**Southern California Edison**  
**Through November 2025**

		A	B	C	D	C + D = E	B - E = F
Month	Year	Total Advanced Amount	Expected Monthly Collection <sup>[1]</sup>	Total Contractor Invoices Applied for the Month <sup>[2]</sup>	Total Electronic Payments Applied for the Month <sup>[3]</sup>	Total Payments Received for the Month	Total Advances Outstanding for the Month <sup>[4]</sup>
May	2024	\$ 8,000,000					
June	2024	\$ 1,000,000					
July	2024						
August	2024						
September	2024		\$ 321,429	\$ -	\$ 322,143	\$ 322,143	\$ (714)
October	2024		\$ 321,429	\$ -	\$ 322,168	\$ 322,168	\$ (739)
November	2024		\$ 321,429	\$ -	\$ 347,143	\$ 347,143	\$ (25,714)
December	2024		\$ 321,429	\$ -	\$ 307,857	\$ 307,857	\$ 13,571
January	2025		\$ 321,429	\$ -	\$ 336,429	\$ 336,429	\$ (15,000)
February	2025		\$ 321,429	\$ -	\$ 322,143	\$ 322,143	\$ (714)
March	2025		\$ 321,429	\$ -	\$ 322,143	\$ 322,143	\$ (714)
April	2025		\$ 321,429	\$ -	\$ 297,143	\$ 297,143	\$ 24,286
May	2025		\$ 321,429	\$ -	\$ 286,429	\$ 286,429	\$ 35,000
June	2025		\$ 321,429	\$ -	\$ 357,857	\$ 357,857	\$ (36,428)
July	2025		\$ 321,429	\$ -	\$ 236,429	\$ 236,429	\$ 85,000
August	2025		\$ 321,429	\$ -	\$ 357,857	\$ 357,857	\$ (36,429)
September	2025		\$ 321,429	\$ -	\$ 297,143	\$ 297,143	\$ 24,286
October	2025		\$ 321,429	\$ -	\$ 282,857	\$ 282,857	\$ 38,571
November	2025		\$ 321,429	\$ -	\$ 211,429	\$ 211,429	\$ 110,000
December	2025					\$ -	\$ -
January	2026					\$ -	\$ -
February	2026					\$ -	\$ -
March	2026					\$ -	\$ -
April	2026					\$ -	\$ -
May	2026					\$ -	\$ -
June	2026					\$ -	\$ -
July	2026					\$ -	\$ -
August	2026					\$ -	\$ -
September	2026					\$ -	\$ -
October	2026					\$ -	\$ -
November	2026					\$ -	\$ -
December	2026					\$ -	\$ -
<b>Total</b>		\$ 9,000,000	\$ 4,821,430	\$ -	\$ 4,607,168	\$ 4,607,168	\$ (4,392,832)

<sup>[1]</sup> The amount of repayments expected to be collected each month, calculated by dividing the total Advance Payment into 28 monthly installments. The first repayment is due on September 3, 2024, with subsequent repayments due on the first business day of each month. The Prime Contractor must repay the full Advance Payment by December 1, 2026.

<sup>[2]</sup> Prime Contractor may fulfill its Repayment Obligation by invoice reduction, allowing SCE to withhold payments due for an outstanding invoice. SCE will credit the Repayment Obligation amount to reduce the unpaid balance of the Advance Payment and pay the remaining invoice amount to Prime Contractor.

<sup>[3]</sup> Prime Contractor may fulfill its Repayment Obligation through electronic payments, such as via Automated Clearing House (ACH) or wire.

<sup>[4]</sup> SCE will track payments, outstanding balances, and the remaining balance of the Advanced Payment on a monthly basis. The May payment for two Prime Contractors was received in June 2025 and is reflected on this report.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 1 - Program Expenses**  
**Southern California Edison**  
**Through November 2025**

	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
Outreach	\$ 3,794,128		\$ 3,794,128	\$ 188,287		\$ 188,287	\$ 1,446,006		\$ 1,446,006	38%		38%
Processing / Certification Re-certification	\$ 1,660,211		\$ 1,660,211	\$ (351,632)		\$ (351,632)	\$ 1,399,779		\$ 1,399,779	84%		84%
Post Enrollment Verification	\$ 524,278		\$ 524,278	\$ (54,528)		\$ (54,528)	\$ 106,166		\$ 106,166	20%		20%
IT Programming	\$ 570,000		\$ 570,000	\$ 7,349		\$ 7,349	\$ 152,881		\$ 152,881	27%		27%
CHANGES Program	\$ 525,000		\$ 525,000	\$ 99,755		\$ 99,755	\$ 380,070		\$ 380,070	72%		72%
Measurement and Evaluation	\$ 36,000		\$ 36,000	\$ 23,536		\$ 23,536	\$ 74,744		\$ 74,744	208%		208%
Regulatory Compliance	\$ 597,354		\$ 597,354	\$ 7,273		\$ 7,273	\$ 590,662		\$ 590,662	99%		99%
General Administration	\$ 1,459,095		\$ 1,459,095	\$ 690,361		\$ 690,361	\$ 2,622,958		\$ 2,622,958	180%		180%
CPUC Energy Division	\$ 135,625		\$ 135,625	\$ -		\$ -	\$ 20,325		\$ 20,325	15%		15%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 9,301,691</b>	<b>\$ -</b>	<b>\$ 9,301,691</b>	<b>\$ 610,401</b>	<b>\$ -</b>	<b>\$ 610,401</b>	<b>\$ 6,793,589</b>	<b>\$ -</b>	<b>\$ 6,793,589</b>	<b>73%</b>	<b>0%</b>	<b>73%</b>
CARE Rate Discount	\$ 421,034,721		\$ 421,034,721	\$ 57,751,867		\$ 57,751,867	\$ 825,913,560		\$ 825,913,560	196%		196%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 430,336,412</b>		<b>\$ 430,336,412</b>	<b>\$ 58,362,268</b>		<b>\$ 58,362,268</b>	<b>\$ 832,707,149</b>		<b>\$ 832,707,149</b>	<b>194%</b>	<b>0%</b>	<b>194%</b>
Other CARE Rate Benefits												
- DWR Bond Charge Exemption				\$ 1,046,672		\$ 1,046,672	\$ 16,968,494		\$ 16,968,494			
- CARE Surcharge Exemption				\$ 2,906,054		\$ 2,906,054	\$ 44,565,435		\$ 44,565,435			
- kWh Surcharge Exemption							\$ -					
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				<b>\$ 3,952,726</b>	<b>\$ -</b>	<b>\$ 3,952,726</b>	<b>\$ 61,533,929</b>	<b>\$ -</b>	<b>\$ 61,533,929</b>			
Indirect Costs				\$ 106,153		\$ 106,153	\$ 1,435,286		\$ 1,435,286			

[1] See AL-4536 for 2026 Authorized.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 2 - Enrollment, Recertification, & Attrition Southern California Edison Through November 2025																											
	New Enrollment										Recertification				Attrition (Drop Offs)					Enrollment		Total CARE Participant s	Estimated CARE Eligible [6]	Enrollmen t Rate % (W/X)	Total Residentia l Accounts <sup>5</sup>	Gas Only	Electric Only
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Schedule d	Non- Scheduled	Automati c	Total Recertification (L+M+N)	No Response <sup>[4]</sup>	Failed PEV	Failed Recertificat ion	Other <sup>[5,7]</sup>	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)						
	Inter- Utility <sup>[1]</sup>	Intra- Utility <sup>[2]</sup>	Leveraging <sup>[3]</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																		
January	773	475	244	1,492	14,328	2,507	6,981	40	23,856	25,348	10,412	1,229	12,295	23,936	17,225	10	74	8,701	26,010	49,284	-662	1,353,319	1,284,448	105%	4,637,422		4,637,422
February	5	95	222	322	12,602	3,912	6,135	73	22,722	23,044	4,911	205	10,624	15,740	13,953	10	52	12,332	26,347	38,784	-3,303	1,350,016	1,284,448	105%	4,638,886		4,638,886
March	0	628	159	787	16,034	2,841	6,959	41	25,875	26,662	4,733	188	6,953	11,874	30,249	1	49	9,132	39,431	38,536	-12,769	1,337,247	1,284,448	104%	4,633,669		4,633,669
April	0	446	266	712	12,165	2,371	5,989	44	20,569	21,281	7,080	178	387	7,645	8,337	3	56	11,996	20,392	28,926	889	1,338,136	1,284,448	104%	4,641,264		4,641,264
May	0	479	308	787	11,450	1,987	5,208	77	18,722	19,509	8,941	175	1,323	10,439	11,508	0	109	13,923	25,540	29,948	-6,031	1,332,105	1,284,448	104%	4,649,194		4,649,194
June	102	322	292	716	6,027	2,937	7,804	111	16,879	17,595	22,449	3,023	7,371	32,843	7,132	2	82	14,239	21,455	50,438	-3,860	1,328,245	1,284,448	103%	4,645,963		4,645,963
July	0	438	324	762	6,184	5,124	8,696	87	20,091	20,853	17,759	11,020	3,984	32,763	6,240	3	73	12,793	19,109	53,616	1,744	1,329,989	1,284,448	104%	4,648,552		4,648,552
August	0	373	233	606	10,588	4,122	8,198	92	23,000	23,606	21,763	4,400	4,246	30,409	7,012	7	60	10,687	17,766	54,015	5,840	1,335,829	1,284,448	104%	4,657,884		4,657,884
September	28	302	212	542	22,708	5,486	7,880	130	36,204	36,746	9,621	6,135	13,353	29,109	7,925	2	54	13,815	21,796	65,855	14,950	1,350,779	1,284,448	105%	4,655,540		4,655,540
October	39	269	170	478	15,221	2,798	6,498	103	24,620	25,098	7,148	504	10,822	18,474	7,694	2	34	14,505	22,235	43,572	2,863	1,353,642	1,284,448	105%	4,652,046		4,652,046
November	1	515	4	520	12,608	1,698	3,977	29	18,312	18,832	4,311	366	7,459	12,136	5,329	3	19	8,621	13,972	30,968	4,860	1,358,502	1,284,448	106%	4,659,183		4,659,183
December																											
YTD Total	948	4,342	2,434	7,724	139,915	35,783	74,325	827	250,850	258,574	119,128	27,423	78,817	225,368	122,604	43	662	130,744	254,053	483,942	4,521	1,358,502	1,284,448	106%	4,659,183		4,659,183

<sup>[1]</sup> Enrollments via data sharing between the IOUs.

<sup>[2]</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>[3]</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>[4]</sup> No response includes no response to both Recertification and Verification.

<sup>[5]</sup> Includes customers who requested to be removed, deceased, and customers who moved out.

<sup>[6]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 15, 2025.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

# CARE Program Table 3A - Post-Enrollment Verification Results (Model)

## Southern California Edison

Through November 2025

Month	Total CARE Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,353,319	1,207	0.1%	885	12	897	74.3%	0.1%
February	1,350,016	131	0.0%	16	1	17	13.0%	0.0%
March	1,337,247	4,381	0.3%	16	2	18	0.4%	0.0%
April	1,338,136	387	0.0%	174	8	182	47.0%	0.0%
May	1,332,105	892	0.1%	32	5	37	4.1%	0.0%
June	1,328,245	962	0.1%	35	8	43	4.5%	0.0%
July	1,329,989	834	0.1%	100	7	107	12.8%	0.0%
August	1,335,829	578	0.0%	0	2	2	0.3%	0.0%
September	1,350,779	110	0.0%	2	0	2	1.8%	0.0%
October	1,353,642	158	0.0%	2	0	2	1.3%	0.0%
November	1,358,502	73	0.0%	0	0	0	0.0%	0.0%
December								
YTD Total	1,358,502	9,713	0.7%	1,262	45	1,307	13.5%	0.1%

Month	Total CARE Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January	1,353,319	150	0.0%	116	0	116	77.3%	0.0%
February	1,350,016	50	0.0%	2	0	2	4.0%	0.0%
March	1,337,247	44	0.0%	13	0	13	29.5%	0.0%
April	1,338,136	1,092	0.1%	854	3	857	78.5%	0.1%
May	1,332,105	430	0.0%	361	0	361	84.0%	0.0%
June	1,328,245	461	0.0%	11	3	14	3.0%	0.0%
July	1,329,989	564	0.0%	33	2	35	6.2%	0.0%
August	1,335,829	620	0.0%	510	2	512	82.6%	0.0%
September	1,350,779	555	0.0%	416	2	418	75.3%	0.0%
October	1,353,642	697	0.1%	497	0	497	71.3%	0.0%
November	1,358,502	1,321	0.1%	4	1	5	0.4%	0.0%
December								
YTD Total	1,358,502	5,984	0.4%	2,817	13	2,830	47.3%	0.2%

<sup>[1]</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 45 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due to emergency disaster protections.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 4 - Enrollment by County**  
**Southern California Edison**  
**Through November 2025**

County	Estimated Eligible Households <sup>[1]</sup>			Total Households Enrolled <sup>[2]</sup>			Enrollment Rate <sup>[3]</sup>		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	694	0	694	45	0	45	6%	0%	6%
Imperial	1	296	297	0	35	35	0%	12%	12%
Inyo	10	1,619	1,629	40	947	987	400%	58%	61%
Kern	13,285	17,079	30,364	10,569	14,973	25,542	80%	88%	84%
Kings	0	9,195	9,195	198	10,026	10,224	0%	109%	111%
Los Angeles	506,838	3,237	510,075	555,711	2,678	558,389	110%	83%	109%
Madera	2	0	2	0	0	0	0%	0%	0%
Mariposa	0	1	1	0	0	0	0%	0%	0%
Mono	0	2,642	2,642	12	855	867	0%	32%	33%
Orange	192,585	1	192,586	176,234	0	176,234	92%	0%	92%
Riverside	91,190	91,433	182,623	96,896	107,019	203,915	106%	117%	112%
San Bernardino	180,922	39,934	220,856	208,990	42,408	251,398	116%	106%	114%
San Diego	0	1	1	0	1	1	0%	100%	100%
Santa Barbara	17,383	0	17,383	9,190	0	9,190	53%	0%	53%
Tulare	12,887	40,654	53,541	14,491	48,405	62,896	112%	119%	117%
Ventura	60,008	2,551	62,559	56,716	2,063	58,779	95%	81%	94%
<b>Total</b>	<b>1,075,805</b>	<b>208,643</b>	<b>1,284,448</b>	<b>1,129,092</b>	<b>229,410</b>	<b>1,358,502</b>	<b>105%</b>	<b>110%</b>	<b>106%</b>

<sup>[1]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 15, 2025.

<sup>[2]</sup> Total Households Enrolled includes submeter tenants.

<sup>[3]</sup> Penetration Rate and Enrollment Rate are the same value.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 5 - Recertification Results**  
**Southern California Edison**  
**Through November 2025**

Month	Total CARE Households	Households Requested to Recertify [1][2][5]	% of Households Total (C/B)	Households Recertified	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,353,319	21,029	1.6%	3,959	7,542	18.8%	0.6%
February	1,350,016	12,975	1.0%	3,945	10,646	30.4%	0.8%
March	1,337,247	44,866	3.4%	5,348	7,678	11.9%	0.6%
April	1,338,136	35,128	2.6%	6,684	5,883	19.0%	0.4%
May	1,332,105	35,480	2.7%	7,468	7,465	21.0%	0.6%
June	1,328,245	56,172	4.2%	8,461	8,128	15.1%	0.6%
July	1,329,989	46,716	3.5%	5,761	7,084	12.3%	0.5%
August	1,335,829	14,488	1.1%	2,666	4,517	18.4%	0.3%
September	1,350,779	6,798	0.5%	1,871	1,428	27.5%	0.1%
October	1,353,642	8,399	0.6%	1,836	33	21.9%	0.0%
November	1,358,502	8,527	0.6%	651	18	7.6%	0.0%
December							
<b>YTD</b>	<b>1,358,502</b>	<b>290,578</b>	<b>21.4%</b>	<b>48,650</b>	<b>60,422</b>	<b>16.7%</b>	<b>4.45%</b>

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

[3] Includes customers who did not respond or who requested to be de-enrolled. Does not include customers who were deenrolled due to other reasons such as moved out, no response/failed verification, deceased, and etc.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

[5] D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year

**Note:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 6 - Capitation Contractors<sup>1</sup>  
Southern California Edison  
Through November 2025

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		x			-	9
ALPHA ENTERPRISES		x			-	-
APAC SERVICE CENTER	x				1	24
ARMENIAN RELIEF SOCIETY	x				-	-
ASIAN AMERICAN DRUG ABUSE PROG	x				-	-
ASIAN AMERICAN RESOURCE CENTER	x		x		1	38
ASIAN YOUTH CENTER	x				-	-
BEST PARTNERS	x				12	624
BETHEL BAPTIST CHURCH	x				-	-
BISHOP PAIUTE TRIBE	x				-	-
C.O.R. COMM DEVELOPMENT CORP	x				-	-
CAREGIVERS VOLUNTEERS ELDERLY		x			-	-
CHINESE CHRISTIAN HERALD CRUS.	x				-	-
CHINO NEIGHBORHOOD HOUSE		x			-	-
CITIHOUSING REAL ESTATE SERVIC		x			-	-
CITY IMPACT	x				-	-
CITY OF BEAUMONT SENIOR CENTER		x	x		-	1
COMMUNITY HEALTH INITIATIVE of OC		x			-	-
DELHI CENTER	x				-	-
DESERT COMMUNITY ENERGY		x			-	-
DESERT MANNA MINISTRIES INC	x				-	-
DESIGNATED EXCEPTIONAL SERVICES		x			-	9
DISABLED RESOURCES CTR, INC		x	x		5	47
EL CONCILIO DEL CONDADO DE	x		x		-	-
FAMILY SVC ASSOC OF REDLANDS	x				-	-
FOOD SHARE	x				-	-
GO THE CALENDAR		x			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			x		1	4
HELP OF OJAI, INC.	x				-	-
HOUSING AUTHORITY OF KINGS CO	x		x		-	-
INLAND SOCAL 211+	x	x			6	44
KERNVILLE UNION SCHOOL DISTRIC	x				-	-
KINGS COMMUNITY ACTION ORG	x				-	-
KINGS CTY COMMISSION ON AGING	x				-	-
LA COUNTY HOUSING AUTHORITY		x			-	-
LEAGUE OF CALIF HOMEOWNERS	x				-	-
LIFT TO RISE	x				-	-
LTSC COMM. DEVEL. CORP	x				-	5
MENIFEE VALLEY CHAMBER OF COMMERCE		x			-	-
MEXICAN AMERICAN OPPORTUNITY		x	x		-	-
MTN COMM FAM RESOURCE CNTR	x				-	1
NEW GREATER CIR. MISSION, INC	x				-	-
NEW HOPE VILLAGE, INC	x				-	1
NEW HORIZONS CAREGIVERS GROUP		x			-	1
OCCC	x				-	-
OPERATION GRACE	x				-	-
OUR COMMUNITY WORKS	x				3	19
PACIFIC ISLANDER HLTH (PIHP)	x				-	-
PACIFIC PRIDE FOUNDATION	x				-	-
PRM CONSULTING, INC.	x	x	x		-	-
RIVERSIDE DEPT COMM ACTION		x	x	x	-	-
SALVATION ARMY SANTA FE SPGS	x				-	-
SALVATION ARMY VISALIA CORPS	x				-	-
SANTA ANITA FAMILY SERVICE	x				-	-
SENIOR ADVOCATES OF THE DESERT	x				-	-
SHARE OUR SELVES	x				-	-
SHIELDS FOR FAMILIES	x	x			-	-
SMILES FOR SENIORS FOUND.	x				-	-
SOUTHEAST CITIES SERVICE CTR.		x			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	x				-	-
ST VINCENT DE PAUL		x			-	-
THE CAMBODIAN FAMILY	x				-	-
UNITED CAMBODIAN COMMUNITY INC		x			-	-
VICTOR VALLEY COMM SVC COUNCIL	x				-	-
VIETNAMESE COMMUNITY OF OC INC	x				-	-
VOLUTNEERS OF EAST LOS ANGELES	x		x		-	-
XFINITI SOLUTIONS, LLC		x			-	-
Total Enrollments					29	827

<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD

CARE Program Table 7 - Expenditures for Pilots and Studies  
Southern California Edison  
Through November 2025

	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Pilots															
Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%		0%
Studies <sup>[1][2]</sup>															
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study <sup>[3]</sup>	\$ 75,000		\$ 75,000	\$ 23,489	\$ -	\$ 23,489	\$ 68,143	\$ -	\$ 68,143	\$ 74,169	\$ -	\$ 74,169	99%		99%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	\$ 75,000		\$ 75,000	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Joint IOU - Statewide CARE-ESA Categorical Study <sup>[4]</sup>	\$ 22,495		\$ 22,495	\$ -		\$ -	\$ -		\$ -	\$ 22,494		\$ 22,494	100%		100%
Joint IOU - CHANGES Evaluation 1 <sup>[5]</sup>	\$ 73,503		\$ 73,503	\$ -		\$ -	\$ -		\$ -	\$ 73,503		\$ 73,503	100%		100%
Joint IOU - CHANGES Evaluation 2 <sup>[5]</sup>	\$ 52,676		\$ 52,676	\$ -		\$ -	\$ -		\$ -	\$ -		\$ -	0%		0%
Total Studies	\$ 298,674		\$ 298,674	\$ 23,489	\$ -	\$ 23,489	\$ 68,143	\$ -	\$ 68,143	\$ 170,166		\$ 170,166	57%		57%

<sup>[1]</sup> Authorized per D.21-06-015. Funds for pilots and studies may be rolled over to the next program year or borrowed from a future program year within the cycle, to allow for flexibility in scheduling changes with these efforts. Funding amounts listed reflect SCE's 30% allocation among the IOUs. Final authorized budgets may be adjusted by the ESA/CARE Studies Working Group per D.21-06-015.

<sup>[2]</sup> Some studies cover multiple cycles. Hence this column total reflects the total study spending (as opposed to cycle spending).

<sup>[3]</sup> Decision D.21-06-015 approved Joint Utilities' 2025 LINA Study for \$500,000. SoCalGas holds the statewide contract for this co-funded study. SCE has not been fully cross-billed so the actual amount incurred will be greater than what is reflected in this table until bills are reconciled. SCE's 30% allocation is \$150,000, funded 50/50 via the ESA and CARE budgets.

<sup>[4]</sup> Authorized per D.21-06-015, the Categorical Study will be funded 50/50 via the ESA and CARE budgets.

<sup>[5]</sup> CHANGES Evaluation funding is not part of EM&V budget, but funded out of CARE budget as part of the CHANGES program. Two evaluations will be conducted during this cycle. The total statewide budget for both studies is \$420,600 The first of the 2 was completed in 2023 and cost a total of 245,011. SCE pays 30% if the study cost. The budget for the second evaluation is \$175,500. SCE has not yet been billed for the second evaluation.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantaged Communities Enrollment Rate for Zip  
Southern California Edison  
Through November 2025**

**Total CARE Households Enrolled**

<b>Month</b>	<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections <sup>[1]</sup></b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) <sup>[2]</sup></b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate) <sup>[3]</sup></b>
January	38%	95%	45%	58%
February	38%	95%	45%	58%
March	38%	94%	44%	57%
April	38%	93%	44%	57%
May	38%	93%	44%	57%
June	38%	93%	44%	57%
July	38%	93%	44%	57%
August	38%	93%	44%	57%
September	38%	94%	44%	58%
October	38%	94%	45%	58%
November	38%	94%	45%	58%
December				

<sup>[1]</sup> Disconnections are based on previous calendar year.

<sup>[2]</sup> Includes zip codes with >25% of customers with incomes less than 100% FPG.

<sup>[3]</sup> DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may

**CARE Table 9 - CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC by Zip Code  
Southern California Edison  
Through November 2025**

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes that have 10% or more Disconnections <sup>[1]</sup>
92661	11%
92317	24%
92581	29%
92660	30%
90291	31%
92657	33%
92220	36%
93518	39%
93255	42%
90292	44%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG) <sup>[2]</sup>
92341	13%
92266	13%
92617	14%
93208	16%
93554	19%
93260	24%
93207	30%
93519	30%
93528	43%
93285	51%

ZIP	Top 10 Lowest CARE Enrollment Rate for Zip Codes in DAC <sup>[3]</sup>
93554	19%
93260	24%
93207	30%
93519	30%
93528	43%
93285	51%
93265	54%
92347	56%
92225	63%
93283	66%

<sup>[1]</sup> Disconnections are based on previous calendar year.

<sup>[2]</sup> Includes zip codes with >25% of customers with incomes less than 100% FPG.

<sup>[3]</sup> DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

**NOTES:**

Some zip codes rolled up to the nearest zip code for privacy reasons due to the number of people residing in that zip code.

Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 1 - Program Expenses**  
**Southern California Edison**  
**Through November 2025**

	<b>Authorized Budget <sup>[1]</sup></b>	<b>Current Month Expenses</b>	<b>Year to Date Expenses</b>	<b>% of Budget Spent YTD</b>
<b>FERA Program:</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>	<b>Electric</b>
Outreach	\$ 877,766	\$ 48,581	\$ 727,908	83%
Processing / Certification Re-certification	\$ 415,053	\$ 21,428	\$ 99,095	24%
Post Enrollment Verification	\$ 131,069	\$ (594)	\$ 9,051	7%
IT Programming	\$ 30,000	\$ -	\$ -	0%
Pilot(s)	\$ -	\$ -	\$ -	0%
Studies	\$ 24,000	\$ (10)	\$ (0)	0%
Regulatory Compliance	\$ 19,270	\$ -	\$ -	0%
General Administration	\$ 47,068	\$ 5,742	\$ 57,081	121%
CPUC Energy Division	\$ 4,375	\$ -	\$ -	0%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>\$ 1,548,601</b>	<b>\$ 75,146</b>	<b>\$ 893,136</b>	<b>58%</b>
FERA Rate Discount	\$ 51,506,652	\$ 1,072,448	\$ 13,684,150	27%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>\$ 53,055,253</b>	<b>\$ 1,147,594</b>	<b>\$ 14,577,285</b>	<b>27%</b>
Indirect Costs		\$ 10,472	\$ 62,162	

[1] See AL-4536 for 2026 Authorized.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Program Table 2 - Enrollment, Recertification, & Attrition Southern California Edison Through November 2025																								
	New Enrollment										Recertification										Enrollment		Total FERA Participants	Estimated FERA Eligible <sup>[6]</sup>
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non-Scheduled	Automatic	Total Recertification (L+M+N)	No Response <sup>[4]</sup>	Failed PEV	Failed Recertification	Other <sup>[5,7]</sup>	Total Attrition (P+Q+R +S)	Gross (K+O)	Net Adjusted (K-T)			
	Inter-Utility <sup>[1]</sup>	Intra-Utility <sup>[2]</sup>	Leveraging <sup>[3]</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)															
January	0	45	0	45	604	39	95	0	738	783	169	47	0	216	929	0	5	166	1,100	999	-317	32,176	357,233	
February	0	8	0	8	563	53	104	0	720	728	108	36	0	144	649	0	5	265	919	1,647	-191	31,985	357,233	
March	0	139	0	139	744	30	92	1	867	1,006	86	18	0	104	1,181	0	7	126	1,314	2,320	-308	31,677	357,233	
April	0	58	0	58	526	24	79	0	629	687	306	15	20	341	372	0	5	217	594	1,281	93	31,770	357,233	
May	0	121	0	121	533	19	59	0	611	732	197	16	17	230	613	0	9	464	1,086	1,818	-354	31,416	357,233	
June	0	528	0	528	422	150	260	0	832	1,360	660	48	173	881	292	0	4	103	399	1,759	961	32,377	357,233	
July	0	480	0	480	461	313	330	1	1,105	1,585	493	185	115	793	288	0	5	104	397	1,982	1,188	33,565	357,233	
August	0	473	0	473	998	220	359	0	1,577	2,050	499	70	214	783	264	0	7	40	311	2,361	1,739	35,304	357,233	
September	0	336	0	336	2,901	288	347	0	3,536	3,872	233	109	295	637	313	1	4	-988	-670	3,202	4,542	39,846	357,233	
October	0	276	0	276	1,706	139	300	0	2,145	2,421	153	16	312	481	293	0	5	133	431	2,852	1,990	41,836	357,233	
November	0	673	0	673	1,385	84	160	0	1,629	2,302	112	10	234	356	263	0	2	142	407	2,709	1,895	43,731	357,233	
December																								
YTD Total	0	3,137	0	3,137	10,843	1,359	2,185	2	14,389	17,526	3,016	570	1,380	4,966	5,457	1	58	772	6,288	22,930	11,238	43,731	357,233	

<sup>[1]</sup> Enrollments via data sharing between the IOUs.

<sup>[2]</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>[3]</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

<sup>[4]</sup> No response includes no response to both Recertification and Verification.

<sup>[5]</sup> Includes customers who requested to be removed, deceased, and customers who moved out.

**FERA Program Table 3A - Post-Enrollment Verification Results (Model)**

**Southern California Edison**

**Through November 2025**

Month	Total FERA Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	32,176	59	0.2%	48	0	48	81.4%	0.1%
February	31,985	10	0.0%	3	0	3	30.0%	0.0%
March	31,677	262	0.8%	1	1	2	0.8%	0.0%
April	31,770	49	0.2%	23	0	23	46.9%	0.1%
May	31,416	64	0.2%	2	0	2	3.1%	0.0%
June	32,377	68	0.2%	1	1	2	2.9%	0.0%
July	33,565	102	0.3%	13	0	13	12.7%	0.0%
August	35,304	80	0.2%	0	0	0	0.0%	0.0%
September	39,846	79	0.2%	0	0	0	0.0%	0.0%
October	41,836	164	0.4%	0	1	1	0.6%	0.0%
November	43,731	32	0.1%	0	0	0	0.0%	0.0%
December								
<b>YTD Total</b>	<b>43,731</b>	<b>969</b>	<b>2.2%</b>	<b>91</b>	<b>3</b>	<b>94</b>	<b>9.7%</b>	<b>0.2%</b>

<sup>[1]</sup> Includes customers verified as over income or who requested to be de-enrolled.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 90 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due to

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 3B Post-Enrollment Verification Results (Electric only High Usage)**

**Southern California Edison**

**Through November 2025**

Month	Total FERA Households Enrolled	Households Requested to Verify <sup>[3]</sup>	% of FERA Enrolled Requested to Verify Total	FERA Households De-enrolled (Due to no response)	FERA Households De-enrolled (Verified as Ineligible) <sup>[1]</sup>	Total Households De-enrolled <sup>[2]</sup>	% De-enrolled through Post Enrollment Verification	% of Total FERA Households De-enrolled
January	32,176	6	0.0%	6	0	6	100.0%	0.0%
February	31,985	0	0.0%	0	0	0	0.0%	0.0%
March	31,677	1	0.0%	0	0	0	0.0%	0.0%
April	31,770	11	0.0%	10	0	10	90.9%	0.0%
May	31,416	8	0.0%	7	0	7	87.5%	0.0%
June	32,377	11	0.0%	1	0	1	9.1%	0.0%
July	33,565	8	0.0%	0	0	0	0.0%	0.0%
August	35,304	8	0.0%	8	0	8	100.0%	0.0%
September	39,846	18	0.0%	12	0	12	66.7%	0.0%
October	41,836	28	0.1%	21	0	21	75.0%	0.1%
November	43,731	33	0.1%	0	0	0	0.0%	0.0%
December								
<b>YTD Total</b>	<b>43,731</b>	<b>132</b>	<b>0.3%</b>	<b>65</b>	<b>0</b>	<b>65</b>	<b>49.2%</b>	<b>0.1%</b>

<sup>[1]</sup> Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

<sup>[2]</sup> Verification results are tied to the month initiated. The process allows customers 45 days to respond to the verification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by the California emergencies / events for a period of one year commencing from the date the Governor of California issued an emergency proclamation due to a disaster. Applicable to April 2023 reporting and beyond. Number of requests updated to exclude customers exempted due to emergency disaster protections.

**FERA Program Table 4 - Enrollment by County**  
**Southern California Edison**  
**Through November 2025**

County	Estimated Eligible Households <sup>[1]</sup>			Total Households Enrolled <sup>[2]</sup>			Enrollment Rate <sup>[3]</sup>		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	186	0	186	1	0	1	1%	0%	1%
Imperial	0	0	0	0	0	0	0%	0%	0%
Inyo	3	491	494	0	26	26	0%	5%	5%
Kern	3,087	3,969	7,056	347	309	656	11%	8%	9%
Kings	0	2,549	2,549	1	292	293	0%	11%	11%
Los Angeles	138,791	887	139,678	17,499	132	17,631	13%	15%	13%
Madera	0	0	0	0	0	0	0%	0%	0%
Mariposa	0	0	0	0	0	0	0%	0%	0%
Mono	0	841	841	0	43	43	0%	5%	5%
Orange	53,476	0	53,476	6,455	0	6,455	12%	0%	12%
Riverside	26,197	26,267	52,464	3,331	4,069	7,400	13%	15%	14%
San Bernardino	50,948	11,245	62,193	6,364	1,067	7,431	12%	9%	12%
San Diego	0	0	0	0	0	0	0%	0%	0%
Santa Barbara	4,846	0	4,846	276	0	276	6%	0%	6%
Tulare	3,286	10,365	13,651	362	1,079	1,441	11%	10%	11%
Ventura	18,991	807	19,798	1,994	84	2,078	10%	10%	10%
<b>Total</b>	<b>299,811</b>	<b>57,421</b>	<b>357,232</b>	<b>36,630</b>	<b>7,101</b>	<b>43,731</b>	<b>12%</b>	<b>12%</b>	<b>12%</b>

<sup>[1]</sup> Based on the Annual Estimates of CARE and FERA Eligible Customers and Related Information filed on April 15, 2025.

<sup>[2]</sup> Total Households Enrolled includes submeter tenants.

<sup>[3]</sup> Penetration Rate and Enrollment Rate are the same value.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**FERA Program Table 5 - Recertification Results**  
**Southern California Edison**  
**Through November 2025**

Month	Total CARE Households	Households Requested to Recertify <sup>[1][2][5]</sup>	% of Households Total (C/B)	Households Recertified	Households De-enrolled <sup>[3]</sup>	Recertification Rate % <sup>[4]</sup> (E/C)	% of Total Households De-enrolled (F/B)
January	32,176	967	3.0%	89	342	9.2%	1.06%
February	31,985	635	2.0%	95	587	15.0%	1.84%
March	31,677	1,610	5.1%	118	319	7.3%	1.01%
April	31,770	1,167	3.7%	121	288	10.4%	0.91%
May	31,416	1,099	3.5%	93	296	8.5%	0.94%
June	32,377	1,476	4.6%	115	320	7.8%	0.99%
July	33,565	1,299	3.9%	74	277	5.7%	0.83%
August	35,304	460	1.3%	45	225	9.8%	0.64%
September	39,846	215	0.5%	21	48	9.8%	0.1%
October	41,836	236	0.6%	19	1	8.1%	0.0%
November	43,731	231	0.5%	4	1	1.7%	0.0%
December							
<b>YTD</b>	<b>43,731</b>	<b>9,395</b>	<b>21.5%</b>	<b>794</b>	<b>2,704</b>	<b>8.5%</b>	<b>6.18%</b>

<sup>[1]</sup> Excludes count of customers recertified through the probability model.

<sup>[2]</sup> Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

<sup>[3]</sup> Includes customers who did not respond or who requested to be de-enrolled. Does not include customers who were deenrolled due to other reasons such as moved out, no response/failed verification. deceased. and etc.

<sup>[4]</sup> Percentage of customers recertified compared to the total participants requested to recertify in that month.

<sup>[5]</sup> D.19-07-015 established a permanent set of emergency disaster customer protection measures that the utilities are mandated to implement in the event of a declared emergency. In response to the mandated customer protections, SCE has implemented a CARE post-enrollment verification (PEV) freeze to low-income customers impacted by

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

FERA Program Table 6 - Capitation Agencies<sup>[1]</sup>  
Southern California Edison  
Through November 2025

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
2-1-1 ORANGE COUNTY		X			-	-
ALPHA ENTERPRISES		X			-	-
APAC SERVICE CENTER	X				-	-
ARMENIAN RELIEF SOCIETY	X				-	-
ASIAN AMERICAN DRUG ABUSE PROG	X				-	-
ASIAN AMERICAN RESOURCE CENTER	X		X		-	-
ASIAN YOUTH CENTER	X				-	-
BEST PARTNERS	X				-	-
BETHEL BAPTIST CHURCH	X				-	-
BISHOP PAIUTE TRIBE	X				-	-
C.O.R. COMM DEVELOPMENT CORP	X				-	-
CAREGIVERS VOLUNTEERS ELDERLY		X			-	-
CHINESE CHRISTIAN HERALD CRUS.	X				-	-
CHINO NEIGHBORHOOD HOUSE		X			-	-
CITIHOUSING REAL ESTATE SERVIC		X			-	-
CITY IMPACT	X				-	-
CITY OF BEAUMONT SENIOR CENTER		X	X		-	-
COMMUNITY HEALTH INITIATIVE of OC		X			-	-
DELHI CENTER	X				-	-
DESERT COMMUNITY ENERGY		X			-	-
DESERT MANNA MINISTRIES INC	X				-	-
DESIGNATED EXCEPTIONAL SERVICES		X			-	-
DISABLED RESOURCES CTR, INC		X	X		-	-
EL CONCILIO DEL CONDADO DE	X		X		-	-
FAMILY SVC ASSOC OF REDLANDS	X				-	-
FOOD SHARE	X				-	-
GO THE CALENDAR		X			-	-
GRID ALTERNATIVES INLAND EMPIRE INC			X		-	1
HELP OF OJAI, INC.	X				-	-
HOUSING AUTHORITY OF KINGS CO	X		X		-	-
INLAND SOCAL 211+	X	X			-	1
KERNVILLE UNION SCHOOL DISTRIC	X				-	-
KINGS COMMUNITY ACTION ORG	X				-	-
KINGS CTY COMMISSION ON AGING	X				-	-
LA COUNTY HOUSING AUTHORITY		X			-	-
LEAGUE OF CALIF HOMEOWNERS	X				-	-
LIFT TO RISE	X				-	-
LTSC COMM. DEVEL. CORP	X				-	-
MENIFEE VALLEY CHAMBER OF COMMERCE		X			-	-
MEXICAN AMERICAN OPPORTUNITY		X	X		-	-
MTN COMM FAM RESOURCE CNTR	X				-	-
NEW GREATER CIR. MISSION, INC	X				-	-
NEW HOPE VILLAGE, INC	X				-	-
NEW HORIZONS CAREGIVERS GROUP		X			-	-
OCCC	X				-	-
OPERATION GRACE	X				-	-
OUR COMMUNITY WORKS	X				-	-
PACIFIC ISLANDER HLTH (PIHP)	X				-	-
PACIFIC PRIDE FOUNDATION	X				-	-
PRM CONSULTING, INC.	X	X	X		-	-
RIVERSIDE DEPT COMM ACTION		X	X	X	-	-
SALVATION ARMY SANTA FE SPGS	X				-	-
SALVATION ARMY VISALIA CORPS	X				-	-
SANTA ANITA FAMILY SERVICE	X				-	-
SENIOR ADVOCATES OF THE DESERT	X				-	-
SHARE OUR SELVES	X				-	-
SHIELDS FOR FAMILIES	X	X			-	-
SMILES FOR SENIORS FOUND.	X				-	-
SOUTHEAST CITIES SERVICE CTR.		X			-	-
SOUTHEAST COMMUNITY DEVELOPMEN	X				-	-
ST VINCENT DE PAUL		X			-	-
THE CAMBODIAN FAMILY	X				-	-
UNITED CAMBODIAN COMMUNITY INC		X			-	-
VICTOR VALLEY COMM SVC COUNCIL	X				-	-
VIETNAMESE COMMUNITY OF OC INC	X				-	-
VOLUTNEERS OF EAST LOS ANGELES	X		X		-	-
XFINITI SOLUTIONS, LLC		X			-	-
Total Enrollments					-	2

<sup>[1]</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

**NOTE:** Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD