

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**



**FILED**

01/21/26

10:42 AM

Application 19-11-003 A1911003  
(Filed November 4, 2019)

Application of Pacific Gas and Electric  
Company for Approval of its Energy Savings  
Assistance and California Alternate Rates for  
Energy Programs and Budgets for 2021-2026  
Program Years. (U39M)

And Related Matters.

Application 19-11-004  
Application 19-11-005  
Application 19-11-006  
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON  
LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2025**

ISMAEL BAUTISTA, JR.

*Attorney for:*

**SOUTHERN CALIFORNIA GAS COMPANY**

555 West 5<sup>th</sup> Street, GT14G1

Los Angeles CA 90013

Telephone: (213) 231-5978

Facsimile: (213) 629-9620

E-Mail: [ibautista@socalgas.com](mailto:ibautista@socalgas.com)

Date: January 21, 2026

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Application of Pacific Gas and Electric  
Company for Approval of its Energy Savings  
Assistance and California Alternate Rates for  
Energy Programs and Budgets for 2021-2026  
Program Years. (U39M)

Application 19-11-003  
(Filed November 4, 2019)

And Related Matters.

Application 19-11-004  
Application 19-11-005  
Application 19-11-006  
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON  
LOW-INCOME ASSISTANCE PROGRAMS FOR DECEMBER 2025**

This is the twelfth monthly report for program year (PY) 2025. The purpose of this report is to consolidate activity for the California Alternate Rates for Energy (CARE) Program and Energy Savings Assistance (ESA) Program and provide the California Public Utilities Commission's Energy Division with information to assist in analyzing the low-income programs.

This report presents year-to-date CARE and ESA Program results and expenditures through December 31, 2025, for Southern California Gas Company (SoCalGas).

Respectfully Submitted  
on behalf of Southern California Gas Company,

By: /s/ Ismael Bautista, Jr.  
ISMAEL BAUTISTA, JR.

*Attorney for:*  
**SOUTHERN CALIFORNIA GAS COMPANY**  
555 West 5<sup>th</sup> Street, GT14G1  
Los Angeles CA 90013  
Telephone: (213) 231-5987  
Facsimile: (213) 629-9620  
E-Mail: [ibautista@socalgas.com](mailto:ibautista@socalgas.com)

Date: January 21, 2026

**Southern California Gas Company**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rates for Energy (CARE)**

**Program Monthly Report**

**LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT**  
**TABLE OF CONTENTS**

Title	Page
<b>1. ESA PROGRAM EXECUTIVE SUMMARY .....</b>	<b>2</b>
<i>1.1. ESA Program Overview.....</i>	<i>2</i>
<i>1.2. ESA Program Customer Outreach and Enrollment Update.....</i>	<i>13</i>
<i>1.3. Leveraging Success Evaluation, Including California Department of Community Services &amp; Development (CSD).....</i>	<i>38</i>
<i>1.4. Workforce Education and Training .....</i>	<i>40</i>
<i>1.5. Studies and Pilots.....</i>	<i>42</i>
<i>1.6. Miscellaneous .....</i>	<i>47</i>
<b>2. CARE PROGRAM EXECUTIVE SUMMARY .....</b>	<b>47</b>
<i>2.1. CARE Program Overview.....</i>	<i>47</i>
<i>2.2. Marketing &amp; Outreach.....</i>	<i>51</i>
<i>2.3. CARE Recertification Complaints .....</i>	<i>55</i>
<i>2.4. CARE Studies and Pilots.....</i>	<i>55</i>
<i>2.5. Miscellaneous .....</i>	<i>57</i>
<b>3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS .....</b>	<b>59</b>
<b>4. APPENDIX B – ESA PROGRAM AND CARE TABLES .....</b>	<b>61</b>

## ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

### 1. ESA PROGRAM EXECUTIVE SUMMARY

#### 1.1. ESA Program Overview

##### 1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA Programs for the 2021-2026 Program Cycle.<sup>1</sup> This report reflects the approved budget and homes treated updates per D.21-06-015.

#### Main ESA Program

Program Summary for 2025 Main ESA Program (SF, MH)			
	2025 Authorized / Planning Assumption	Actual to Date	%
Budget	\$95,388,391	\$77,416,611	81%
Homes Treated	69,837	41,908	60%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	1,033,426	72%%
GHG Emissions Reduced (Tons)**	7,345	5,468	74%

\* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

\*\* GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

ESA Program Administrative Expenses for 2025		
	December 2025	YTD
Administrative Expenses	\$640,189	\$8,555,446
Total Program Costs	\$9,900,816	\$77,416,611

---

<sup>1</sup> D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

## **Health, Comfort and Safety Measures**

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. To incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA Working Group (WG) meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following change to its monthly reporting beginning in July 2024:

ESA Program Table 2 has suspended future reporting on negative therm savings measures. No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report therm savings from all measures.

SoCalGas will also continue to monitor installation of all HCS measures to evaluate the success of this initiative. Actual year-to-date installations and therm savings are shown in a separate section of ESA Program Table 2.

## Multifamily Whole Building (MFWB)

<b>Program Summary for 2025</b> <b>ESA Program MFWB (MF In-unit, CAM) SoCalGas</b>			
	<b>2025 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget**	\$20,950,948	\$12,662,303	60%
Properties Treated*	126	203	161%
Homes Treated*	21,269	6,433	30%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	276,597	46%
GHG Emissions Reduced (Tons)	3,244	1,463	45%

\* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

\*\* Includes expenses recorded in SoCalGas SAP only.

On July 1, 2023, the ESA Program Southern MFWB program<sup>2</sup> opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the Implementer.

In December 2025, SoCalGas' segment of the Southern MFWB Program continued progress on whole-building initiatives by enrolling 38 properties and completing 23 property assessments, with a total of 2,800 units enrolled. During the month, the Program finalized 4 CAM projects and delivered 656 in-unit treatments. Year-to-date, SoCalGas has completed 32 CAM projects and treated 5,318 units.

---

<sup>2</sup> ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

## Pilot Plus/Deep

Program Summary for 2025 Pilot Plus/Deep			
	2025 Authorized / Planning Assumptions*	Actual to Date	%
Budget**	\$3,884,864	3,631,633	93%
Homes Treated	400	142	36%
kWh Saved	N/A	472,864	N/A
kW Demand Reduced	N/A	32	N/A
Therms Saved	N/A	9,978	N/A
GHG Emissions Reduced (Tons)	N/A	N/A	N/A

\* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

\*\* Includes expenses recorded in SoCalGas SAP only.

In D.21-06-015, the Commission approved a pilot-based redesign of the ESA Program based on Energy Division recommendations. The redesigned pilot, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint effort between SCE and SoCalGas targeting high-usage CARE customers in shared service areas. Maroma Energy Services was selected as the implementer in late 2022, and Illume as the evaluator.

ESA WH launched in May 2023 with enrollment and assessments. Initial participation was slow, but targeted adjustments in marketing collateral and expanded email outreach drove steady improvement through 2024. Installations have increased in 2025 by more than 400% compared to 2024. Despite this progress, both utilities continue working to boost installation rates and have implemented several strategies, including:

- Modifying customer segmentation and increasing frequency of lead list updates to Maroma.



- SCE establishing bulk equipment purchase agreements with Maroma.
- Revising payment terms from Net 30 to Net 10 for faster contractor reimbursement.
- Providing Maroma weekly usage details, based on most recent 12 months of consumption data to facilitate the percent savings meets program eligibility guidelines.

These changes have improved operational efficiency and contractor performance.

As of December 31, 2025, there are 753 that have enrolled, and the average cost per treated home is \$13,902.

**For a detailed breakdown of ESA Whole Home metrics, see the following tables:**

- ESA Table 2B – Installations & Expenses
- ESA Table 3D – Energy & Bill Savings (Pilot Plus)
- ESA Table 3E – Energy & Bill Savings (Pilot Deep)
- ESA Table 4D – Homes / Buildings Treated
- ESA Table 5D – Customer Summary

### **Outreach**

Customer segmentation modifications maximize the potential for eligible customers, which are sent to Maroma quarterly, supporting continued growth in participation. Maroma’s targeted marketing—email campaigns for customers with registered addresses and direct mail for others—has significantly improved response rates, more than doubling since February 2024. Co-branded materials from Maroma, SCE, and SoCalGas continue to enhance credibility, and door-to-

door outreach paired with direct mail has proven highly effective. In December, there were no direct mail campaigns.

## Sample Letter



Hello [Customer Name],

As a residential customer of both Southern California Edison (SCE) and Southern California Gas Company (SoCalGas), you may be eligible for the Energy Saving Assistance (ESA) Whole Home Program. Whether you rent or own your home, this program offers energy-efficient home upgrades and appliances at no cost. Upgrades made through this program may lower your energy bills and make your home more energy efficient and comfortable.

If you are eligible, upgrades may include:

- New energy-efficient appliances including refrigerator, freezer, dishwasher, and clothes washer
- Heating and A/C system upgrades
- New double pane windows
- LED lighting
- And more!

Let us know you're interested by calling 833-367-5497 or submitting an online interest form at [maromaesa.com](http://maromaesa.com). Use the access code 03020000.



SCE has contracted with MAROMA Energy Services to implement and manage the ESA Whole Home program on behalf of SCE and SoCalGas.

### **How it works**

Once you have confirmed your interest, a MAROMA Energy Services team member will be in touch to review the program and schedule a home visit to begin the process.

During the home visit, a team member will review your eligibility and, if eligible, assess your home to identify potential upgrades that could help you save energy. From there, we will work with you to set up a project plan and schedule work to be performed on your home. The program covers all equipment and installation costs for recommended and installed upgrades.

This program is only available to select income-eligible households in select areas. Funding for the program is limited and available on a first-come, first-served basis.

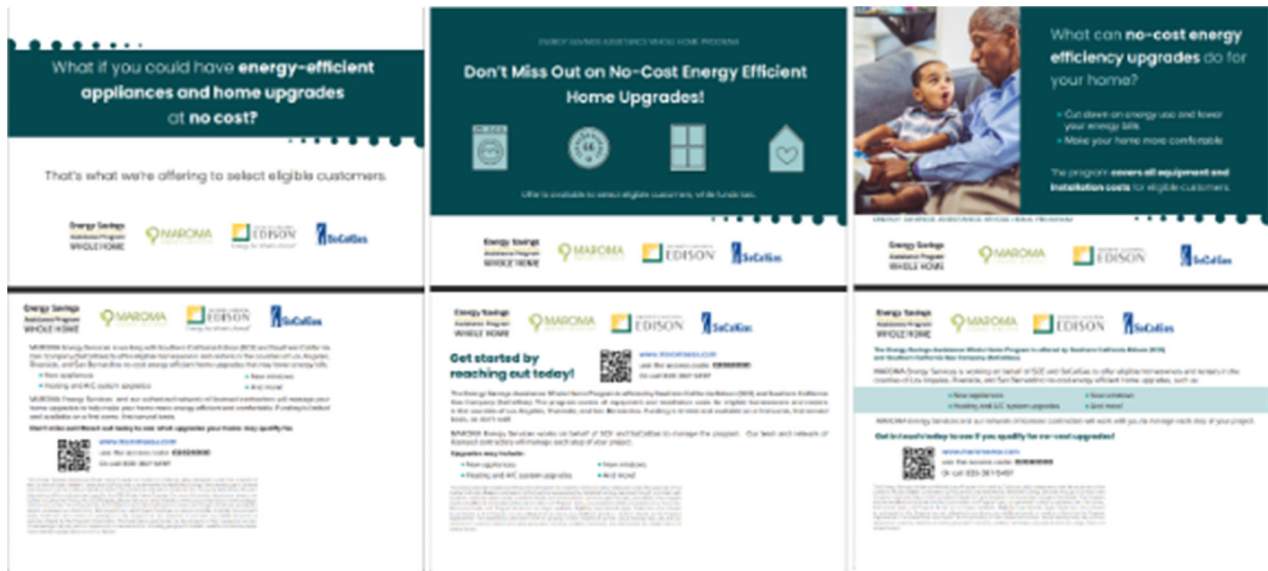
Best regards,

MAROMA Energy Services

Upland, CA  
833-367-5497  
[maromaesa.com](http://maromaesa.com)

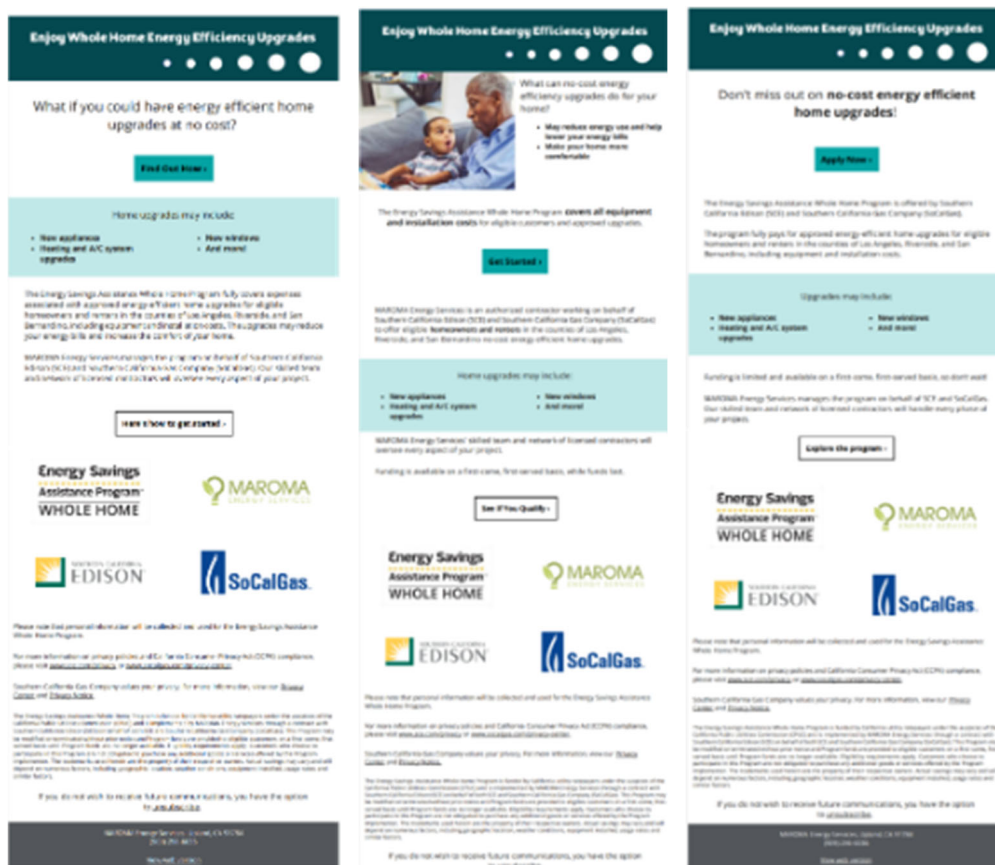
The Energy Savings Assistance Whole Home Program is funded by California utility ratepayers under the auspices of the California Public Utilities Commission (CPUC) and is implemented by MAROMA Energy Services through a contract with Southern California Edison (SCE) on behalf of both SCE and SoCalGas. This Program may be modified or terminated without prior notice and Program funds are provided to eligible customers on a first-come, first-served basis and Program funds are no longer available. Eligibility requirements apply. Customers who choose to participate in this Program are not obligated to purchase any additional goods or services offered by the Program implementer. The trademarks used herein are the property of their respective owners. Actual savings may vary and will depend on numerous factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

### Sample Postcards 1-3



The email campaign, launched in April of 2024, continues to provide promising response rates. Through this engagement, customers are providing their best contact information, enabling contractors to assess and schedule “hot” leads. The campaign has helped identify the most viable customers for enrollment. In addition, the July campaigns targeted groups geographically, to minimize the drive time between appointments for both auditors and installation crews. The email campaigns for December were sent out in three groups between December 12<sup>th</sup> and December 19<sup>th</sup> and targeted 10,303 customers.

## Samples of Email Campaigns:



## Enrollment

Nine contractors are actively managing customer leads. To support their workload and streamline operations, an Energy Auditor has been integrated into the enrollment process. This adjustment shifts responsibility for conducting energy audits from contractors to a third party, enabling contractors to focus on installation and post-installation activities (this model was implemented in late June of 2024).

Enrollment for ESA Whole Home is ongoing, with 603<sup>3</sup> homes currently in the pipeline.

#### **ESA Whole Home Progress through December 31, 2025**

<b>Project Status</b>	<b>Number of Homes</b>
In Progress (Lead was contacted and wants to participate, but Enrollment intake has not started)	37
Enrolled (Audit in Progress, Desktop Review, Installation Approved, Post Installation Review)	261
Installed (Project Completed and pending invoice to SCE)	135
Completed (Invoiced to SCE)	170
De-Enrolled (Minimum savings not met, Refused to participate, Exceeds mitigation cap)	150*

\*not included in current pipeline

#### **Evaluation of the ESA Whole Home Pilot**

The ESA Whole Home pilot evaluation was initiated in October of 2022. Illume is the evaluation firm contracted to conduct the evaluation and is contracting with Verdant for the impact evaluation.

This research includes both a process evaluation (in general, investigating the drivers of program performance impacts) and an impact evaluation (which measures program savings). The bulk of research activities in May 2025 centered on the impact evaluation, particularly a realignment of the impact evaluation scope based on the lower-than-expected enrollment:

While the ESA Plus and Deep pilot program has provided energy efficiency upgrades to over 30 customers as of Q1 2025 across Riverside, L.A., and San Bernardino Counties, the original

---

<sup>3</sup> Enrollment numbers will fluctuate from month to month, as customers may be ineligible following the energy audit or they may choose to be removed from the program.

impact evaluation proposal assumed there would be substantially more projects completed at this stage.

The impact evaluation was forecast for completion by Q3 2025, but lower-than-anticipated installations and data challenges have pushed back the target completion date. While data requests have been processed to support the evaluation, the target forecast is now in April 2026.

The research will still characterize installations, develop a matched control group, and use a difference-in-difference regression model to estimate impacts for the 30 customer installations.

The revised plan is a scaled-back version of the original approach, but it will still provide SCE and SoCalGas with an initial assessment of the energy and bill impacts from the extensive retrofits offered by the pilot. The assessment will also create an analysis framework that will be used for the Q3 2026 impact evaluation, facilitating a more efficient analysis that will require less time to implement.

The bulk of December research activity focused on the impact evaluation as follows:

- Full Year Matching Approach Discussion.
- Hourly model debugging.
- Weather Normalization Approaches for Net Energy Metering Customers.
- Clarifying data request.
- Generating esa keys to contract numbers.
- Matching esa keys to contract numbers with customer list v3.
- Pre-Post AMI data modeling.
- Pre-Post Gas modeling.

- Automation of Open DSM weather normalization.
- Processing new gas data.
- Pre-post modeling.

SCE will provide additional interval data in January to support the impact evaluation.

For the Process Evaluation, the research team is exploring ways to obtain more data on why potential participants did not eventually enroll in the program. Some preliminary data suggests that access to the home and concerns about permits are barriers to enrollment. There are discussions on how to collect more data to tease out these barriers.

### **Process Evaluation**

The non-participant survey received 74 responses, with results consistent with 2024 findings; a memo is expected in early December. Planning for 2026 is underway, including participant interviews and continued post-install surveys to assess equipment impacts.

### **Impact Evaluation**

Phase 1 is progressing after resolving customer matching issues, with results targeted by year-end for utility review. Early findings show strong matching between control and treated groups, though a significant number of homes have Photovoltaic (PV) systems an unexpected trend. Gas-side matching is robust, and Advanced Meter Interval (AMI) data aligns well across groups. Key considerations include addressing duplicate AMI data, refining matching methods (propensity score preferred), and understanding PV home behavior, which appears to show higher-than-expected usage. Next steps include finalizing matching strategies and deeper analysis of PV impacts.

### **1.1.2. Program Measure Changes**

**If applicable, discuss any measure changes that may have taken place in the ESA Main Program (SF, MH), MFWB and Pilot Plus/Deep during this reporting month.**

There were no measure changes in December.

## **1.2. ESA Program Customer Outreach and Enrollment Update**

### **1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.**

As SoCalGas continues to focus on therm savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust. SoCalGas's goal is to encourage customers' active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels. SoCalGas, using CARE as a proxy, targets ZIP codes likely to have both a high eligibility percentage and a low enrollment rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.



### **1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.**

#### Ethnic and Mass Media Campaign

Following the success of its January–March campaign promoting Customer Assistance Programs (CAP), SoCalGas relaunched the campaign in July 2025. This ongoing effort aims to drive program enrollment growth by increasing awareness among eligible customers through a targeted, multilingual media mix. The campaign’s tagline, "Everybody Needs a Little Help Sometimes," highlights the support available through ESA Program, CARE, and the Medical Baseline Allowance. The campaign concluded in December 2025, and performance results are currently under evaluation. Final results will be completed and reported by the end of Q1 2026.

#### E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of December.

#### Energy Savings Assistance Program – Emails

SoCalGas sent 21,176 emails as part of the ESA Program marketing outreach in December. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

#### Energy Saving Assistance Program - Direct Mailings

In December, SoCalGas sent approximately 24,508 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

#### Energy Savings Assistance Program – Text Messaging

In December, SoCalGas delivered approximately 22,961 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program's dedicated vanity URL at [socalgas.com/Improvements](http://socalgas.com/Improvements).

#### Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of -December.

#### Energy Savings Assistance Program - Web Activities

In December, SoCalGas generated 974 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

### Energy Savings Assistance Program – Social Media Activity

In December, SoCalGas's ESA Program social media strategy addressed customer concerns linked to ongoing immigration enforcement activity, which has impacted door-to-door outreach and led to canceled contractor appointments. To build trust and encourage participation, SoCalGas's social media messaging emphasized that only certified contractors, authorized by SoCalGas, conduct scheduled visits to install energy-saving improvements. This reassurance has remained a consistent tactic to support program enrollment and ease customer apprehension.

### Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year.

CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A summary of outreach activity that occurred during the month of December can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Program programs and provide the community with information on enrollment. A partial list of the

organizations, their primary focus, and the counties and communities they serve follows.

LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various kinds of help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. The mission of Catholic Charities of Orange County is to provide service to people in need, to promote

their voice in society, and to call on the Church and all people to do the same.

Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations.

A collaboration was established in 2020 with the Center Auxiliary for

Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients, and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information where stands are placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income, working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. Worksite Wellness staff offers virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also

been made available in person at local parks. Staff also provided enrollment assistance to families that qualify for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still being conducted over the phone, while others are being done in person as the Worksite Wellness office remains open at 100% capacity.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development

Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case-management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and people with disabilities. The storefront facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity



for one-on-one discussion on SoCalGas's low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in referrals of low-income clients or agencies representing schools, infant & children's programs, medical assistance programs, and veteran outreach services.

In Bakersfield, SoCalGas Customer Assistance Programs collaborate with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina shares customer assistance information through their radio stations, community events, and social media platforms. Chavez Radio Group shares Customer Assistance Programs information on their social media platforms.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service

center for the rural low-income, limited, or non-English speaking community. El Concilio transitions low-income families by providing services that integrate them into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support, and family reunification.

The Link is disseminating CAP information to the community members in San Luis Obispo.

In our Southern Desert region, SoCalGas works with Food in Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average of 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to toddlers to teens and into adulthood – El Nido transforms the lives of tens of

thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. Through their collaboration with SoCalGas, information regarding SoCalGas's Customer Assistance Programs is distributed to tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas collaborates with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children

up to six (6) years old. They also provide services to diverse, multiethnic communities, with program participants speaking several languages.

In 2021, SoCalGas also began collaborating with the Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. Viet SoCal also publishes information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs continues collaborating with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their barriers to

opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and other community-based programs by selling donated clothing and household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and

financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities.

Starting in April 2024, SoCalGas began collaborating with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups, and necessary items for pregnancy and early childcare. They are actively involved in community public health initiatives supporting education on healthy pregnancies.

Beginning in August 2024, SoCalGas began a new collaboration with Goodwill Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free.

#### Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness of SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas services.

SoCalGas engages in ongoing collaborative outreach efforts with Southern



California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training.

Ventura County has a large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Since the COVID-19 pandemic, MICOP has leveraged its radio resources and has provided information on customer assistance programs through their radio stations.

In January 2023, SoCalGas began collaborating with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe

space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Powwows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeño Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19<sup>th</sup> century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and

improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community.

#### Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more

independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, BSS has changed its programming to provide one-on-one assistance through mail and phone calls.

In addition, SoCalGas works with California Resource Services for Independent Living (CRS-IL), a cross-disability, non-residential, disability rights organization. CRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. CRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona, and San Bernadino. CRS-IL is committed to the founding principles of independent living, self-advocacy, and personal empowerment.

Frank D. Lanterman Regional Center (Lanterman) is one of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500

individuals with developmental disabilities. Lanterman Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituent's self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits people with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for people with disabilities.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a

private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount. SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality of life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets.

SoCalGas Customer Assistance Programs collaborates with the OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who

are affected by autism spectrum disorder. OCAF's goal is to educate, empower, & employ individuals affected by Autism and other related disabilities along with their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events.

A summary of disability outreach activity that took place during the month of July can be found in Appendix A.

#### Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team, which continued through July. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

#### **1.2.3. Managing Energy Use**

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy

education to each individual customer. For example, educating the customers on recommended thermostat settings for their specific home allows their homes to remain comfortable, decreases their energy usage, and reduces furnace maintenance. Customers are also provided with guidance on various energy industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical or an online version of the Energy Education Guide.

#### **1.2.4. Services to Reduce Energy Bill**

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

#### **1.2.5. Additional Activities**

No additional activities to report.



### **1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)**

In 2025, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities. Year-to-date, \$257,769 has been co-funded to support the installation of High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company<sup>4</sup>
- Liberty Utilities, formerly Park Water Company<sup>5</sup>
- Los Angeles Department of Water & Power (LADWP)
- Metropolitan Water District (MWD)
- San Gabriel Valley Water Company<sup>6</sup>
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

---

<sup>4</sup> Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

<sup>5</sup> Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

<sup>6</sup> San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

To help mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District of Southern California (MWD) to provide installations of cold-water measures such as premium efficiency toilets (0.8 or 1.0 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), weather-based smart irrigation controllers and smart hose bib controllers through SoCalGas's ESA Program. These measures are entirely funded by MWD and will be provided to SoCalGas customers in MWD's territories until December 31, 2029, or budget exhaustion.

Water Agency	Number of Units Served
Metropolitan Water District	485

SoCalGas also has a collaboration with Los Angeles Department of Water & Power (LADWP) to install water measures such as premium high efficiency toilets (0.8 gallons per flush to replace existing toilets with 1.6 gallons per flush or higher), HE clothes washers, faucet aerators, low flow shower heads, thermostatic shower valves, and tub spouts.

Water Agency	Number of Units Served
Los Angeles Water and Power	272

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Riverside Public Utilities

Providers have reported 2025 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups,

Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement.

Qualifying measures vary per electric provider and availability of funding.

<b>Municipal Electric Provider</b>	<b>Participating Customers</b>
Anaheim Public Utilities	1382
Riverside Public Utilities	339
<b>Total</b>	<b>1721</b>

**1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.**

SoCalGas continues to explore opportunities to collaborate with various organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. In December, there were no new leveraging activities with CSD.

#### **1.4. Workforce Education and Training**

**1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.**

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020. Implementation of the curriculum as well as online testing began in June 2020. SoCalGas began presenting field operations training online in September 2020

and continues to address certain challenges due to the technical nature of the subject matter when they arise.

The year-to-date training results are as follows.

<b>SoCalGas Enrollment &amp; Assessment Training</b>					
	<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>	<b>Total</b>
Attended Class	56	50	41	34	181
Tested	56	50	41	34	181
Passed	43	37	28	21	129
Pass Rate	77%	74%	68%	62%	71%

<b>SoCalGas Field Operations Training</b>										
<b>Class</b>	<b>Q1</b>		<b>Q2</b>		<b>Q3</b>		<b>Q4</b>		<b>YTD</b>	
	<b>No. of Classes</b>	<b>No. of Students</b>	<b>No. of Classes</b>	<b>No. of Students</b>	<b>No. of Classes</b>	<b>No. of Students</b>	<b>No. of Classes</b>	<b>No. of Students</b>	<b>No. of Classes</b>	<b>No. of Students</b>
Wx / NGAT Initial	2	3	4	14	2	6	2	15	10	38
HVAC Initial	1	3	2	9	2	5	1	9	6	26
Wx / NGAT Refresher	1	2	4	35	0	0	9	91	14	128
HVAC Refresher	0	0	4	19	2	13	1	10	7	42
<b>Grand Total</b>	<b>4</b>	<b>8</b>	<b>14</b>	<b>77</b>	<b>6</b>	<b>24</b>	<b>13</b>	<b>125</b>	<b>37</b>	<b>234</b>

In addition, SoCalGas is also working directly with Strategic Energy Innovation (SEI) Career Workforce Readiness (CWR) program to find ways to leverage the Workforce Education & Training (WE&T) program by creating training programs as well as seek out and hire those within the Disadvantaged Communities. The CWR program's primary objective is to prepare and place disadvantaged workers for the energy efficiency workforce. CWR will target workers in disadvantaged areas with specific training, as well as partner with organizations that provide job-related training.

The YTD metrics are as follows:

<b>Contractor</b>	<b># of CWR Participants Employed for 12 Months After Receiving Training Q3</b>	<b>% of Total WE&amp;T Training Program Participants That Meet the Definition of Disadvantaged Worker Q3</b>
American Eco	None	None
EASE	None	None
FCI	None	None
JHC	None	None
Maravilla	None	None
MGM	None	None
Proteus	None	None
QCS	None	None
RHA	None	None
Staples	None	None
Synergy (EAGL)	None	None
TELACU	None	None
Winegard	None	None

## **1.5. Studies and Pilots**

### **1.5.1. ESA Program Studies**

#### 2025 Low Income Needs Assessment (LINA) Study

The Low-Income Needs Assessment (LINA) is a mandated study required to be completed every three (3) years per AB 327 and PUC §382(d). SoCalGas is the Statewide lead for the 2025 study. The 2025 LINA is focused on understanding customer behavior for both low and heavy users. The statewide team and Energy Division (ED) representative reached out to the Low-Income Oversight Board (LIOB) and presented the initial research questions for the study and had follow up discussions. In June 2023, the ED approved the scope of work for the study, and the statewide team finalized solicitation materials for the Request for Proposal (RFP). Proposals received by August 8, 2023, were scored and discussed

by the statewide study team and representatives from ED and LIOB. On August 31st, ED determined the winning bidder. Contract negotiations were completed with the selected bidder, Evergreen Economics. The 2025 LINA Study Kick-off meeting was held on January 9, 2024. The focus was on lessons learned from past LINA studies and expected research challenges. SoCalGas delivered the first anonymized data request to Evergreen to conduct their characterization study, however only about 25% of the number of customers was expected in the dataset. Evergreen shared the draft findings on secondary market characterization for review and how these insights will influence future research tasks, such as developing customer survey questions, sampling, and conducting focus groups. It's important to note that many of the characteristics are likely correlated (e.g., home type and home size, or renter status and home type).

As part of our ongoing commitment to understanding and addressing community needs, Evergreen successfully completed all seven scheduled focus groups, marking the conclusion of the data collection phase for the LINA project. These sessions were guided by a draft Focus Group guide developed by Evergreen to build upon insights gathered from earlier survey data and reviewed by the LINA Study Team. The focus groups, held across California from late May through early June, included two conducted in Vietnamese and Cantonese (or Mandarin) to ensure linguistic and cultural inclusivity. Evergreen partnered with community-based organizations (CBOs) and other stakeholders to recruit participants, particularly for the final Vietnamese-language group.

With approval from the LINA Study Team, Evergreen allocated a portion of the study's reserved funds to support additional analytical work. This included a regression analysis to identify opportunities for program improvement.

Preliminary findings revealed that immutable factors—such as home size and household composition—were associated with high energy usage, while modifiable factors like outdated equipment and energy conservation attitudes also played a role. A complementary cluster analysis grouped customers based on shared behaviors and characteristics, enabling the development of targeted strategies for different segments of high and low energy users.

The presentation to the Low-Income Oversight Board (LIOB) for the LINA 2025 study took place on September 25, 2025. The draft report is available online via the PDA Website for public review and comment. Comments will be accepted through October 2, 2025. The final report, along with a response to comments document, was published on October 31, 2025.

#### Non-Energy Impacts (NEI) Study

D.21-06-015 authorized a NEI study with a budget of \$500,000 and directed the ESA Program Working Group (ESA WG) to provide inputs on study scope. A Tier 1 Advice Letter (AL) was subsequently submitted jointly by PG&E, SCE, SDG&E and SoCalGas, which informs the Commission of the next steps to be taken to begin the study, and how the recommendations from the ESA WG will be taken into consideration. The primary objective of the NEI Study is to assess

and quantify health, comfort and safety impacts as a result of ESA Program treatments. Competitive solicitation for the study concluded in December 2023 and Evergreen Economics was selected to conduct the study.

In March 2025, a field survey was completed followed by data analysis and a draft report submitted by the consultant in April. The study's findings were presented during a public workshop held on May 28, 2025, with a public comment period concluding on June 4. The study identified measurable non-energy impacts for ESA Program participants who received specific ESA Program treatments. Using a conjoint analysis methodology, the study team estimated average first-year non-energy impact values for IOUs: \$9 for comfort, \$1 for noise, and \$1 for indoor air quality. The final report was published on June 17, 2025, and made available on the CPUC's Public Documents Area and Calmac.

Building on these findings, the IOUs completed the non-energy impact study in June 2025 and incorporated the quantified comfort and noise benefits into the existing NEBs Tool (Version 3.1), resulting in the release of Version 4.0 in July 2025. This updated tool will be used for the PY 2028–2033 ESA program application and future filings, and Version 3.1 will be retired. The Energy Division has reviewed and agreed with the use of Version 4.0 for the upcoming application. The IOUs are currently developing utility-specific values for comfort, noise, and indoor air quality, with plans to update ESACET inputs for comfort



and noise in the coming weeks. Additionally, the IOUs plan to propose a new NEBs study in the next program cycle to update health and safety benefits and other relevant inputs.

To ensure transparency and keep stakeholders informed, the IOUs will prepare a memo comparing NEBs Tool Versions 3.1 and 4.0 using the PY 2023 dataset, which reflects the measure mix used in the recent study. A draft of this memo will be provided to the Energy Division for optional review in August prior to distribution to the service list.

#### ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.<sup>7</sup> Working Group membership is composed of IOU representatives, ED staff and no more than two (2) representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA Program and CARE and providing feedback on study deliverables.

---

<sup>7</sup> D.21-06-015, OP 176.

### 1.5.2. ESA Program Pilots

#### ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above for detailed information regarding ESA Program Pilot Plus/Deep.

### 1.6. Miscellaneous

No additional items to report.

## 2. CARE PROGRAM EXECUTIVE SUMMARY

### 2.1. CARE Program Overview

#### 2.1.1. Please provide CARE Program summary costs.

CARE Budget Categories	2025 Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$4,604,267	\$3,598,683	78%
Processing, Certification and Verification	\$2,616,123	\$1,378,022	59%
Information Tech./Programming	\$1,144,150	\$1,033,175	90%
Pilots	--	\$0	N/A
CHANGES	\$437,502	\$468,560	107%
Studies	\$62,500	\$31,776	51%
Regulatory Compliance	\$624,391	\$357,866	57%
General Administration	\$1,200,786	\$1,099,590	92%
CPUC Energy Division Staff	\$84,413	\$11,279	13%
Total CARE Administrative Expenses	\$10,774,132	\$8,150,127	76%
<b>Subsidies and Benefits</b>	\$143,264,981	\$196,411,109	137%
<b>Total Program Costs and Discounts</b>	<b>\$154,039,114</b>	<b>\$204,561,236</b>	<b>133%</b>

**2.1.2. Provide the CARE Program enrollment rate to date.**

CARE Enrollment		
Participants Enrolled	Eligible Participants	Enrollment Rate
1,729,600	1,586,607	110%

**CARE My Account Activity & Enrollments**

CARE Program enrollment has been integrated within My Account and applications are processed in real-time.<sup>8</sup> Once logged into My Account, customers receive message center notifications to apply for the CARE Program if eligible, or due for recertification or post-enrollment verification (PEV), depending on the CARE status. SoCalGas has a dedicated CARE web portal leveraging My Account where customers can complete enrollment, recertification and PEV. All web flows are available in English, Spanish, Chinese, Korean, and Vietnamese. CARE customers may also opt-out of the program if they wish to or no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 547,134 successful enrollments, 305,490 recertifications, 40,957 post-enrollment verifications and 44,746 opt-outs. Activity for December is as follows:

---

<sup>8</sup> D.17-12-009 at 45-46 and OP 2.

<b>CARE My Account Activity</b>			
	<b>Transactions</b>	<b>Approved</b>	<b>% Approved</b>
Self-certification	6,856	6,194	90%
Re-certification	6,644	6,505	98%
PEV	3,948	2,646	67%
Customer opt-out	274	N/A	N/A

### **CARE CSR Enrollment Initiative**

Since 2018, CARE phone enrollments can be completed through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements due to D.16-11-022. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn on services, back on services, and payment arrangements to further improve the customer experience.

During the month of December 2025, live CSRs successfully enrolled 10,951 customers in CARE. An additional 2,290 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 998,850 with an additional 300,941 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

### CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and transactional SMS text messages. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of December, SoCalGas processed a total of 8,349 on-line renewals.

### CARE Probability Model Updates

SoCalGas has been continuously monitoring, evaluating and improving its probability model performance. As the product of Machine Learning Model Operations, the CARE probability model enables continuous learning of historical CARE customer verification outcomes. A variety of automation methods were applied to implement the model for operations. SoCalGas last refreshed its probability model in May 2025 with updated thresholds for PEV and auto-recertification. With the May 2025 refresh, the accuracy and coefficients of the model have remained consistent with the previous version.

The thresholds have been updated as follows:

PEV: 0.525 -> ~0.5618 (+0.0368)

Auto: ~0.7167 -> ~0.7997 (-0.083)

## **2.2. Marketing & Outreach**

### **2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.**

#### CARE Emails & Enrollments

Although SoCalGas temporarily paused email outreach due to achieving program overpenetration in targeted areas, customer engagement remained strong across multiple channels. Notably, 690 new enrollments came from customers not previously on CARE, located in specific ZIP codes. Additionally, 2,881 existing SoCalGas customers who were not enrolled in CARE signed up during this period. Furthermore, 849 customers reapplied online using the webpage link provided in earlier email campaigns distributed throughout the year.

#### CARE Text Messages & Enrollments

SoCalGas has temporarily paused text message outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows for a reassessment of outreach priorities to maintain alignment with program goals and resource optimization. A total of 884 new enrollments were recorded, which may have been influenced by text messages sent throughout the year.

#### CARE Direct Mail Activity & Enrollments

SoCalGas has temporarily paused Direct Mail outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows for a reassessment of outreach priorities to promote continued alignment with program goals and resource optimization. A total of 732 enrollments were recorded,

primarily driven by customers who proactively searched for and visited the CARE homepage. These organic visits may have been influenced by Direct Mailers distributed throughout the year, which helped raise awareness and guide customers to the program.

#### CARE Bill Inserts

SoCalGas did not send a Bill Insert in December. There were 32 enrollments in December from Bill Inserts sent in previous months this year.

#### CARE Social & Mass Media Campaign

Following the success of its January–March campaign promoting Customer Assistance Programs (CAP), SoCalGas relaunched the campaign in July 2025. This ongoing effort aims to drive program enrollment growth by increasing awareness among eligible customers through a targeted, multilingual media mix. The campaign's tagline, "Everybody Needs a Little Help Sometimes," highlights the support available through ESA Program, CARE, and the Medical Baseline Allowance. The campaign concluded in December 2025, and performance results are currently under evaluation. Final results will be completed and reported by the end of Q1 2026.

#### Project Homekey/AB 2672 Activity

Project Homekey initiative provides housing for individuals experiencing or at risk of homelessness, focusing on affordable housing and supportive services.

Assembly Bill 2672 went into effect September 27, 2024, and the CPUC's energy division directed all IOUs to add additional eligibility information to the Expanded CARE Program brochures and applications when updating the effective income guideline changes. Specific to government-owned facilities, Homekey-funded facilities can additionally qualify for the CARE discount. All eligible Homekey-awardee customers can enroll for the CARE Expanded Program. All Expanded CARE communications were updated to include the additional eligibility guidelines.

**2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

CARE Third-Party Enrollments & Outreach

In December, SoCalGas continued its grassroots outreach efforts for the CARE Program through third-party bilingual (English and Spanish) canvassers and trusted CBOs and FBOs. These partners play a vital role in educating customers about CARE enrollment and recertification. There were no reported enrollments in December. Outreach activities remain ongoing, and these organizations continue to serve as key messengers within the communities they support. For a partial list of participating organizations, their focus areas, and the regions they serve, please refer to Section 1.2.2.

CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with



other utilities such as SCE, SDG&E and PG&E. During the month of December, 1,658 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in December generated 1,611 CARE enrollments.

Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their "pre-enrollment verification" is used by SoCalGas to meet CARE's PEV requirements. There were 28 customers enrolled through leveraging during the month of December.

#### California Lifeline

On April 14, 2020, SoCalGas received a request from ED to incorporate co-marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at <https://www.californialifeline.com/en>.

In December, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas's CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

## **2.3. CARE Recertification Complaints**

### **2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.**

There were no recertification complaints in the month of December.

## **2.4. CARE Studies and Pilots**

### **2.4.1. CARE Program Studies**

#### 2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Evaluation

The CHANGES program, as mandated by CPUC D.21-06-015, is undergoing its second independent evaluation, due by December 31, 2025. A pre-scoping workshop in February 2025 gathered stakeholder input to shape the evaluation scope, which was finalized through a competitive process from September 2024 to February 2025.

The evaluation focuses on two key objectives:

1. Benchmarking CHANGES against similar programs.

2. Assessing whether the current program design still meets the evolving needs of its target customers.

The CPUC confirmed compliance with D.21-06-015, especially regarding IOU involvement. To enhance future impartiality, CPUC staff will solely engage with evaluators moving forward. These actions reflect the Commission's commitment to transparency, stakeholder trust, and continuous improvement in program evaluation.

As part of this effort, the *2022–2024 Evaluation of the Community Help and Awareness of Natural Gas and Electricity Services (CHANGES) Program* has reached a key milestone. The Draft Evaluation Report is now available for stakeholder review. An evaluation workshop was held on December 2, 2025, to present preliminary findings and gather feedback. Stakeholders are encouraged to submit comments to Verdant no later than 5:00 PM on December 9, 2025. This input will help the final report reflect diverse perspectives and supports the Commission's goal of delivering fair, transparent, and effective program evaluations.

#### 2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

#### Categorical Eligibility Study

See Section 1.5.1 above.

#### 2.4.2. CARE Program Pilots

There are currently no CARE pilots.

### 2.5. Miscellaneous

#### 2.5.1. CARE Program PEV Freezes

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility recertification and verification and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

CARE Program Post-Enrollment Verification Freezes			
Date of Proclamation	Disaster Name	Affected County/ZIP Codes	Proclamation End Date
July 30, 2024	Boren Fire in SoCalGas's service territory	Kern County	July 30, 2025
September 3, 2024	Accelerated land movement impacts to utility service in the City of Rancho Palos Verdes	Los Angeles County	September 3, 2025
September 7, 2024	Line Fire	San Bernardino County	Due to the multiple states of emergency declared for the related wildfire events, SoCalGas is extending emergency customer protections for customers directly impacted by the Line Fire to September 11, 2025

<b>CARE Program Post-Enrollment Verification Freezes</b>			
September 11, 2024	Bridge Fire	Los Angeles, San Bernardino Counties	September 11, 2025
September 11, 2024	Airport Fire	Orange, Riverside Counties	September 11, 2025
November 7, 2024	Mountain Fire	Ventura County	November 7, 2025
January 7, 2025	Los Angeles County Fires and Windstorm Conditions (includes Palisades Fire and windstorm conditions, Eaton, Hurst, Lidia, Sunset, Woodley and Hughes Fires)	Los Angeles, Ventura Counties	January 7, 2026
June 18, 2025	Franklin Fire	Los Angeles County	June 18, 2026
December 23, 2025	2025 Mid-September Storm	Imperial, San Bernardino	December 24, 2026
December 23, 2025	2025 August Monsoon Storms	Imperial	December 24,2026
December 23, 2025	Gifford Fire	Santa Barbara, San Luis Obispo	December 24,2026
December 23, 2025	January 2025 Windstorm Event	City Of Rancho Cucamonga	December 24,2026
December 24, 2025	2025 Late December Storms	Los Angeles, Orange, Riverside, San Bernardino, San Diego, Shasta	December 25,2026

## 2.6 CARE Fixed Income

<b>CARE Fixed Income Households New Enrollments</b>		
	<b>December 2025</b>	<b>YTD</b>
Verified 1-2 Persons Fixed Income Households	120	30,896

### 3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS

#### CBO Outreach Events

<b>Community Organization</b>	<b>Number of Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
211 Orange County	6 posts- 412 reached	7	2,635
Catholic Charities of Orange County (CCOC)	10 posts	8	5,000
Center for Family Strengthening-Promotores Collaborative (CFS-Promotores Collaborative)	12 posts-2,094 reached	4	64
Chavez Radio Group	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Chinatown Service Center (CSC)	4 posts- 5 reached	14	980
El Concilio	1 post- 2,022 reached	451	683
El Nido Family Centers	5 posts-50 reached	5	155
Families Forward	1 post- 144 reached	16	1,139
Food in Need of Distribution (FIND) Food Bank	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Food Share Ventura County	2 posts-797 reached	44	44
Goodwill Central Coast	6 posts	5	60
Goodwill Industries of Orange County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Human Services Association (HSA)	46 posts-879 reached	2	52
Inner City Law Center	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Los Angeles County/USC Medical Center Auxiliary (CARES)	2 posts- 160 reached	1	1,000
Newstart Housing	10 posts-2,970 reached	8	4,377

<b>Community Organization</b>	<b>Number of Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
ONEgeneration	3 posts- 12 reached	10	64
PARS Equality Center			
Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO)	2 posts-3,100 reached	20	450
South County Outreach	10 posts-5,053 reached	26	3,334
St. Barnabas Senior Services	4 posts-116 reached	34	671
The Link Family Resource Center (The Link)	12 posts-84 reached	15	1,144
The Vietnamese Community of the Southern Californians (VietSoCal)	10 posts-5,479 reached	73	2,143
Unity Shoppe	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Veterans Legal Institute	2 posts	14	30
Walking Shield	6 posts-2,625 reached	10	85
Worksite Wellness LA	3 posts-5,101 reached	3	867
SoCalGas Outreach Events	0	7	3,500
<b>TOTAL FOR MONTH</b>	<b>171 posts-31,109 reached</b>	<b>777</b>	<b>28,477</b>

### **Tribal Outreach Events**

<b>Community Organization</b>	<b>Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
Fernandeño Tataviam Band of Mission Indians (FTBMI)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Indigenous Women Rising	7 posts-350 reached	16	00
The Mixteco Indigena Community Organizing Project (MICOP)	3 posts-4,512 reached	5	565

<b>Community Organization</b>	<b>Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
Torres Martinez Desert Cahuilla Indians (TMDCI)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
<b>TOTAL FOR MONTH</b>	<b>10 posts-4,862 reached</b>	<b>21</b>	<b>1,465</b>

#### **Disability Events**

<b>Community Organization</b>	<b>Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
GLAD	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Blindness Support Services	8 posts-49 reached	3	699
Disability Community Resource Center (DCRC)	6 posts-455 reached	8	119
Fiesta Educativa	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Frank D. Lanterman Regional Center	2 posts-357 reached	7	380
OC Autism Foundation	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
South Central Los Angeles Regional Center (SCLARC)	8 posts-4,423 reached	7	297
California Resource Services for Independent Living (CRS-IL)	5 posts-691 reached	164	960
<b>TOTAL FOR MONTH</b>	<b>29 posts-5,975 reached</b>	<b>189</b>	<b>2,455</b>

#### **4. APPENDIX B – ESA PROGRAM AND CARE TABLES**

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed  
ESA Main (SF, MH)



ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed (Multifamily Whole Building)

ESA Program – Table 2B - Program Expenses & Energy Savings by Measures Installed (Pilot Plus/Deep)

ESA Program – Table 2C-D - Program Expenses & Energy Savings by Measures Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2E - Program Expenses & Energy Savings by Measures Installed (CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial, Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

**Energy Savings Assistance Program Table - Expenses Summary**  
**Southern California Gas Company**  
**December 2025**

ESA Program:	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses <sup>[2]</sup>			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH) <sup>[3]</sup>	N/A	\$ 95,388,391	\$ 95,388,391	N/A	\$ 9,900,816	\$ 9,900,816	N/A	\$ 77,416,611	\$ 77,416,611	N/A	81%	81%
ESA Multifamily Whole Building <sup>[2]</sup>	N/A	\$ 20,950,948	\$ 20,950,948	N/A	\$ 1,231,622	\$ 1,231,622	N/A	\$ 12,662,303	\$ 12,662,303	N/A	60%	60%
ESA Pilot Plus and Pilot Deep <sup>[3]</sup>	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 115,167	\$ 115,167	N/A	\$ 1,668,060	\$ 1,668,060	N/A	26%	26%
CSD Leveraging	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>ESA Program TOTAL</b>	<b>N/A</b>	<b>\$ 122,849,884</b>	<b>\$ 122,849,884</b>	<b>N/A</b>	<b>\$ 11,247,605</b>	<b>\$ 11,247,605</b>	<b>N/A</b>	<b>\$ 91,746,973</b>	<b>\$ 91,746,973</b>	<b>N/A</b>	<b>75%</b>	<b>75%</b>

<sup>[1]</sup> Reflects authorized funding per D.21-06-015 dated June 3, 2021.

<sup>[2]</sup> SoCalGas has remitted MFWB implementation funding to SDG&E through April 2025, \$5,538,197. Costs illustrate expenses only.

<sup>[3]</sup> Includes expenses recorded in SoCalGas SAP only.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses**  
**Southern California Gas Company**  
**December 2025**

<b>Appliances</b>	<b>Authorized Budget<sup>[1]</sup></b>			<b>Current Month Expenses</b>			<b>Year to Date Expenses</b>			<b>% of Budget Spent YTD</b>		
<b>ESA Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
<b>Energy Efficiency</b>												
Appliances	N/A	\$ -	\$ -	N/A	\$ 255,587	\$ 255,587	N/A	\$ 2,248,429	\$ 2,248,429	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 2,859,863	\$ 2,859,863	N/A	\$ 16,400,275	\$ 16,400,275	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 1,893,995	\$ 1,893,995	N/A	\$ 13,441,724	\$ 13,441,724	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 2,016,608	\$ 2,016,608	N/A	\$ 16,389,830	\$ 16,389,830	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 1,019,219	\$ 1,019,219	N/A	\$ 9,463,562	\$ 9,463,562	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 213,462	\$ 213,462	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 894,799	\$ 894,799	N/A	\$ 7,884,288	\$ 7,884,288	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 132,850	\$ 132,850	N/A	\$ 1,166,541	\$ 1,166,541	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
						\$ -			\$ -			
<b>Energy Efficiency TOTAL</b>	<b>N/A</b>	<b>\$ 82,850,295</b>	<b>\$ 82,850,295</b>	<b>N/A</b>	<b>\$ 9,072,921</b>	<b>\$ 9,072,921</b>	<b>N/A</b>	<b>\$ 67,208,109</b>	<b>\$ 67,208,109</b>	<b>N/A</b>	<b>81%</b>	<b>81%</b>
Training Center	N/A	\$ 810,413	\$ 810,413	N/A	\$ 39,738	\$ 39,738	N/A	\$ 555,740	\$ 555,740	N/A	69%	69%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,561,997	\$ 1,561,997	N/A	\$ 55,179	\$ 55,179	N/A	\$ 1,065,575	\$ 1,065,575	N/A	68%	68%
Marketing and Outreach	N/A	\$ 1,437,876	\$ 1,437,876	N/A	\$ 146,797	\$ 146,797	N/A	\$ 1,055,584	\$ 1,055,584	N/A	73%	73%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies <sup>[2]</sup>	N/A	\$ 231,250	\$ 231,250	N/A	\$ 1,171	\$ 1,171	N/A	\$ 41,731	\$ 41,731	N/A	18%	18%
Regulatory Compliance	N/A	\$ 536,772	\$ 536,772	N/A	\$ 29,275	\$ 29,275	N/A	\$ 474,308	\$ 474,308	N/A	88%	88%
General Administration	N/A	\$ 7,855,757	\$ 7,855,757	N/A	\$ 554,300	\$ 554,300	N/A	\$ 6,998,645	\$ 6,998,645	N/A	89%	89%
CPUC Energy Division	N/A	\$ 104,031	\$ 104,031	N/A	\$ 1,435	\$ 1,435	N/A	\$ 16,918	\$ 16,918	N/A	16%	16%
<b>Administration TOTAL</b>	<b>N/A</b>	<b>\$ 12,538,096</b>	<b>\$ 12,538,096</b>	<b>N/A</b>	<b>\$ 827,895</b>	<b>\$ 827,895</b>	<b>N/A</b>	<b>\$ 10,208,502</b>	<b>\$ 10,208,502</b>	<b>N/A</b>	<b>81%</b>	<b>81%</b>
<b>TOTAL PROGRAM COSTS</b>	<b>N/A</b>	<b>\$ 95,388,391</b>	<b>\$ 95,388,391</b>	<b>N/A</b>	<b>\$ 9,900,816</b>	<b>\$ 9,900,816</b>	<b>N/A</b>	<b>\$ 77,416,611</b>	<b>\$ 77,416,611</b>	<b>N/A</b>	<b>81%</b>	<b>81%</b>
<b>Funded Outside of ESA Program Budget</b>												
Indirect Costs				N/A	\$ 268,946	\$ 268,946	N/A	\$ 3,324,576	\$ 3,324,576			
NGAT Costs					\$ 309,146	\$ 309,146		\$ 1,753,768	\$ 1,753,768			
<b>ESA Program Administrative Expenses<sup>[3]</sup></b>												
Administrative Costs				N/A	\$ 640,189	\$ 640,189	N/A	\$ 8,555,446	\$ 8,555,446			
Total Program Costs				N/A	\$ 9,900,816	\$ 9,900,816	N/A	\$ 77,416,611	\$ 77,416,611			
% of Administrative Spend												

<sup>[1]</sup> Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

<sup>[2]</sup> Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

<sup>[3]</sup> OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.



Energy Savings Assistance Program Multifamily Whole Building (MFCAM, MF In-Unit) Table 2A  
Southern California Gas Company  
December 2025

	Table 2A-1 ESA Program - Southern Multifamily Whole Building [1]						
	Year-To-Date Completed & Expensed Installation						
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)
ESA MFWB Measures [2][3]							% of Expenditure
Appliances							
High Efficiency Clothers Washer	Home						#DIV/0!
Domestic Hot Water							
Low Flow Showerhead	Home						#DIV/0!
Faucet Aerator	Home						#DIV/0!
Faucet Aerator - CAM	Each						#DIV/0!
Thermostatic Tub Spout/Diverter	Home						#DIV/0!
Thermostatic Shower Valve	Home						#DIV/0!
TSV and Low Flow Showerhead	Home						#DIV/0!
Water Heater Tank and Pipe Insulation	Lin. Ft.						#DIV/0!
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.						#DIV/0!
Water Heater Repair/Replacement - HC&S	Home						#DIV/0!
Demand Control DHW Recirculation Pump - CAM	Each						#DIV/0!
Water Heater Repair	Home						#DIV/0!
Water Heater Replace**	Cap-kBTUh						#DIV/0!
Central Boiler Replace**	Cap-kBTUh						#DIV/0!
New: Non-Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUh						#DIV/0!
New: Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUh						#DIV/0!
Central Domestic Hot Water Boiler - CAM	Cap-kBTUh						#DIV/0!
Storage Water Heater - CAM	Each						#DIV/0!
Tankless Water Heater - CAM	Each						#DIV/0!
Envelope							
Air Sealing/Envelope [6]	Home						#DIV/0!
Attic Insulation	Home						#DIV/0!
Attic Insulation - CAM	Home						#DIV/0!
Repair Ceiling/Floor/Wall (Interior/Exterior)							#DIV/0!
Wall Furnace Replacement - HC&S							#DIV/0!
HVAC							
A/C Tune-up**	Cap-Tons						#DIV/0!
Furnace Replacement**	Cap-kBTUh						#DIV/0!
Heat Pump Split System**	Cap-Tons						#DIV/0!
Programmable Thermostat	Each						#DIV/0!
Furnace Repair/Replacement	Each						#DIV/0!
Furnace Replacement - HC&S	Each						#DIV/0!
Efficient Fan Controller	Each						#DIV/0!
New: Packaged Air Conditioner	Cap-Tons						#DIV/0!
New: Packaged Air Conditioner - CAM	Cap-Tons						#DIV/0!
Smart Thermostats	Each						#DIV/0!
Smart Thermostats - CAM	Each						#DIV/0!
Maintenance							#DIV/0!
Combustion Ventilation Air (CVA) Repair	Each						#DIV/0!
Lighting							
Exterior LED Lighting	Fixture						#DIV/0!
Exterior LED Lighting - Pool	Lamp						#DIV/0!
Interior LED Exit Sign	Fixture						#DIV/0!
Interior LED Fixture	Fixture						#DIV/0!
Interior LED Lighting	KiloLumen						#DIV/0!
Interior LED Screw-in	Lamp						#DIV/0!
Interior TLED Type A Lamps	Lamp						#DIV/0!
Interior TLED Type C Lamps	Lamp						#DIV/0!
Miscellaneous							
Tier-2 Smart Power Strip	Each						#DIV/0!
Variable Speed Pool Pump	Each						#DIV/0!
CO and Smoke Alarm	Each						#DIV/0!
Minor Repair	Each						#DIV/0!
Customer Enrollment - In Unit							
ESA Outreach & Assessment	Home						#DIV/0!
ESA In-Home Energy Education	Home						#DIV/0!
Assessment CAM	Home						#DIV/0!
Enrollment Whole Building	Home						#DIV/0!
Other							
Audit	Home						#DIV/0!
Project Completion Fee	Property						#DIV/0!
Taxes	Home						#DIV/0!
Project Completion Fee - CAM	Property						#DIV/0!
Ancillary Services							
Audit	Home						#DIV/0!
Project Completion, Common Area - CAM	Home						#DIV/0!
Project Completion, In Unit	Home						#DIV/0!
Project Completion, Whole Building	Home						#DIV/0!
Taxes	Home						#DIV/0!
QA/Inspection, In Unit	Home						#DIV/0!
Permit Fee	Home						#DIV/0!
Ancillary Services - CAM	Each						#DIV/0!
Shipping	Each						#DIV/0!
Implementer QA/Inspection, In Unit	Each						#DIV/0!
Total			-	-	-	-	\$ - #DIV/0!

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	
Subtotal of Master-metered Multifamily Properties Treated	
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	
Total Number of buildings w/in Properties Treated	

Multifamily Properties Treated (In-Unit)	Number
Total number of households individually treated (In-unit)	

ESA Program - MFWB	Year to Date Expenses			
	Electric	Gas	Total (14)	
Administration			\$ -	
Direct Implementation (Non-Incentive)			\$ -	
Direct Implementation			\$ -	<<Includes measures costs
TOTAL MFWB COSTS [14]	\$	- \$	- \$	-

	Table 2A-2 ESA Program - SoCalGas Multifamily Whole Building [1]						
	Year-To-Date Completed & Expensed Installation						
	Units (of Measure such as "each")	Quantity Installed	Number of Units for Cap-kBTUh and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)
ESA MFWB Measures [2][3]							% of Expenditure
Appliances							
High Efficiency Clothers Washer	Home	20		-	-	420	\$ 30,200 0.3%
Domestic Hot Water							
Low Flow Showerhead	Home	4,680		0	0	38,820	\$ 157,763 1.7%
Faucet Aerator	Home	9,618		0	0	41,986	\$ 106,952 1.1%
Faucet Aerator - CAM	Each	4		0	0	23	\$ 45 0.0%
Thermostatic Tub Spout/Diverter	Home	1,903		0	0	11,462	\$ 240,691 2.5%
Thermostatic Shower Valve	Home	1,211		0	0	3,248	\$ 55,706 0.6%
TSV and Low Flow Showerhead	Home	292		0	0	2,948	\$ 15,289 0.2%
Water Heater Tank and Pipe Insulation	Lin. Ft.	13		0	0	57	\$ 348 0.0%
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.	633		0	0	5,313	\$ 16,431 0.2%
Water Heater Repair/Replacement - HC&S	Home	5		0	0	-	\$ 10,173 0.1%
Demand Control DHW Recirculation Pump - CAM	Each						0.0%
Water Heater Repair	Home						0.0%
Water Heater Replace**	Cap-kBTUh						0.0%
Central Boiler Replace**	Cap-kBTUh						0.0%
New: Non-Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUh						\$ 318,963 3.4%
New: Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUh	6796		0	0	18,933	\$ 319,963 3.4%
Central Domestic Hot Water Boiler - CAM	Cap-kBTUh	20762.3		0	0	143,841	\$ 1,930,972 20.3%
Storage Water Heater - CAM	Each	4		0	0	117	\$ 13,098 0.1%
Tankless Water Heater - CAM	Each	40		0	0	3,110	\$ 576,678 6.1%
Instantaneous Domestic Hot Water Heater - CAM	Cap-kBTUh	5		0	0	23	\$ 151,002
Envelope							
Air Sealing/Envelope [6]	Home	1,223		-	-	-	\$ 23,554 0.2%
Attic Insulation	Home						0.0%
Attic Insulation - CAM	Home	86,450		-	-	972	\$ 133,428 1.4%
Repair Ceiling/Floor/Wall (Interior/Exterior)		47		-	-	-	\$ 1,017 0.0%
Wall Furnace Replacement - HC&S		3		-	-	-	\$ 8,046 0.1%
Wall Insulation Blow-in							
Wall Insulation Blow-in - CAM	Area-ft2	13,000		-	-	1,404	\$ 15,600
HVAC							
A/C Tune-up**	Cap-Tons						0.0%
Furnace Replacement**	Cap-kBTUh						0.0%
Heat Pump Split System**	Cap-Tons						0.0%
Programmable Thermostat	Each						0.0%
Furnace Repair/Replacement	Each	616		0	0	181	\$ 55,083 0.6%
Furnace Replacement - HC&S	Each	3		0	0	-	\$ 15,336 0.2%
Efficient Fan Controller	Each	187477		0	0	1,292	\$ 25,489 0.3%
New: Packaged Air Conditioner	Cap-Tons						0.0%
New: Packaged Air Conditioner - CAM	Cap-Tons	4		0	0	-	\$ 11,280 0.1%
Smart Thermostats	Each	403		0	0	2,362	\$ 54,760 0.6%
Smart Thermostats - CAM	Each	16		0	0	86	\$ 3,651 0.0%
Maintenance							
Combustion Ventilation Air (CVA) Repair	Each	33		0	0	-	\$ 1,368 0.0%
Lighting							
Exterior LED Lighting	Fixture						0.0%
Exterior LED Lighting - Pool	Lamp						0.0%
Interior LED Exit Sign	Fixture						0.0%
Interior LED Fixture	Fixture						0.0%
Interior LED Lighting	KiloLumen						0.0%
Interior LED Screw-in	Lamp						0.0%
Interior TLED Type A Lamps	Lamp						0.0%
Interior TLED Type C Lamps	Lamp						0.0%
Miscellaneous							
Tier-2 Smart Power Strip	Each						0.0%
Variable Speed Pool Pump	Each						0.0%
CO and Smoke Alarm	Each	1,270		-	-	-	\$ 47,829 0.5%
Minor Repair	Each	14,432		-	-	-	\$ 383,517 4.0%
Customer Enrollment - In Unit							
ESA Outreach & Assessment	Home	7,096		-	-	-	\$ 560,854 5.9%
ESA In-Home Energy Education	Home	7,133		-	-	-	\$ 210,827 2.2%
Assessment CAM	Home	248		-	-	-	\$ 1,142,725 12.0%
Enrollment Whole Building	Home	493		-	-	-	\$ 1,291,135 13.6%
Other							
Audit	Home						0.0%
Project Completion Fee	Property						0.0%
Taxes	Home						0.0%
Project Completion Fee - CAM	Property						0.0%
Ancillary Services							
Audit	Home						0.0%
Project Completion, Common Area - CAM	Home	47		-	-	-	\$ 212,927 2.2%
Project Completion, In Unit	Home	6,621		-	-	-	\$ 612,734 6.5%
Project Completion, Whole Building	Home	45		-	-	-	\$ 262,304 2.8%
Taxes	Home	801		-	-	-	\$ 72,383 0.8%
QA/Inspection, In Unit	Home	6,585		-	-	-	\$ 127,570 1.3%
Permit Fee	Home	30		-	-	-	\$ 9,696 0.1%
Ancillary Services - CAM	Each	20		-	-	-	\$ 182,091 1.9%
Shipping	Each	14		-	-	-	\$ 9,875 0.1%
Implementer QA/Inspection, In Unit	Each	6,585		-	-	-	\$ 76,542 0.8%
Total			-	-	-	276,597	\$ 9,496,894 98%

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	203
Subtotal of Master-metered Multifamily Properties Treated	N/A
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	9,651
Total Number of buildings w/in Properties Treated	334

Multifamily Properties Treated (In-Unit)	Number
Total number of households individually treated (In-unit)	6,433

ESA Program - MFWB	Year to Date Expenses			
	Electric	Gas	Total (14)	
Administration	\$ 1,784,256		\$ 1,784,256	
Direct Implementation (Non-Incentive)	\$ 5,813,471		\$ 5,813,471	
Direct Implementation	\$ 5,064,575		\$ 5,064,575	<<Includes measures costs
TOTAL MFWB COSTS [14]	\$ -	\$ 12,662,303	\$ 12,662,303	

[1] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.  
[2] Measures are customized by each IOU, see "Table 2B-1, Eligible Measures List". Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.  
[3] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted.  
Savings estimates are sourced from the PY2015 to 2017 ESA Impact Evaluation; Energy Division instructed the IOUs to use these results for 2019 and 2020 savings estimates.  
[4] All savings are calculated based on the following sources:  
DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017," April 26, 2019.  
[5] Microwave savings are from ECONorthWest Studies received in December of 2011.  
[6] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.  
[7] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.  
[8] Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.  
[9] Per D.17-12-009 at p.213, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.  
[10] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.  
[11] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.  
[12] NMEC calculations require 12 months prior and 12 months post implementation data.  
[13] Includes expenditures for projects from 2022; partial payment for projects completed in 2022 may have been included in 2021.  
Includes expenses recorded in SoCalGas SAP only.  
[14] SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only.  
\*\* Represents the unit of measure such as Cap Tons and Cap kBTUh. It is not a count of each measure installed or each home the measure was installed in.

Notes:  
No data available for July.  
Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.  
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)  
Southern California Gas Company  
December 2025

Measures	Units	ESA Program - Pilot Plus <sup>[1]</sup>					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances	Total						
Energy Star Chest Freezer: 14-18 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Chest Freezer: 20-22 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Chest Freezer: 5-9 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Clothes Washer	Each	0	0	0	0	\$ -	0.00%
HP Washer/Dryer Combo Unit	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Dishwashers	Each	2	44.6	0.011	1.24	\$2,060.00	1.98%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	3	142.2	0	-1.98	\$4,305.00	4.13%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Upright Freezer: 13.5-15 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Upright Freezer: 16-18 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Upright Freezer: 20-22 cf	Each	0	0	0	0	\$ -	0.00%
Cooling Measures	Total						
Energy Star Qualified Ceiling Fans	Each	1	60.26	0.008	-1.22	\$300.00	0.29%
Whole House Fan	Each	0	0	0	0	\$ -	0.00%
Evaporative cooler installation 3,000 CFM	Each	0	0	0	0	\$ -	0.00%
Evaporative cooler installation 4,000 CFM	Each	0	0	0	0	\$ -	0.00%
Evaporative cooler installation 5,000 CFM	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	0	0	0	0	\$ -	0.00%
Domestic Hot Water	Total						
Faucet Aerator	Each	39	285.2	0.156	160.12	\$366.30	0.33%
Low-Flow Showerhead - Handheld	Each	33	1537.8	0.443	217.6	\$1,398.60	1.30%
Low-Flow Showerhead - Regular	Each	0	0	0	0	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 40G	Each	0	0	0	0	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 50G	Each	0	0	0	0	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 40G	Each	0	0	0	0	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 50G	Each	0	0	0	0	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 80G	Each	0	0	0	0	\$ -	0.00%
Replace with Solar Water Heating w/storage back up	Each	0	0	0	0	\$ -	0.00%
Replace with Solar Water Heating w/tankless back up	Each	0	0	0	0	\$ -	0.00%
Replace with Tankless Water Heater	Each	0	0	0	0	\$ -	0.00%
Thermostatic Shower Valve	Each	33	870	0.476	259.9	\$1,870.00	1.74%
Thermostatic Tub Spout/Diverter	Each	0	0	0	0	\$ -	0.00%
Water Heater - Repair water leak - NTE \$300	T&M	0	0	0	0	\$ -	0.00%
Water Heater Blanket	Each	0	0	0	0	\$ -	0.00%
Water Heater Pipe Insulation	Each	13	0	0	25.16	\$369.00	0.33%
Enclosure	Total						
Attic Cover Replacement	Each	0	0	0	0	\$ -	0.00%
Attic Insulation, Add R-11	Each	0	0	0	0	\$ -	0.00%
Attic Insulation, Add R-19	Each	5307.5	53.08	0	116.23	\$12,342.75	11.84%
Attic Insulation, Add R-30	Each	1878.5	163.85	0.226	37.9	\$4,038.77	1.40%
Attic Insulation, Add R-38	Each	0	0	0	0	\$ -	0.00%
Attic Insulation, Add R-49	Each	0	0	0	0	\$ -	0.00%
Caulking	Each	0	0	0	0	\$ -	0.00%
Cover Plate Gaskets	Each	0	0	0	0	\$ -	0.00%
Duct Sealing - 120 Minutes	Each	18	1877.88	1.008	47.84	\$6,840.00	5.83%
Duct Sealing - 60 Minutes	Each	0	0	0	0	\$ -	0.00%
Duct Sealing - 90 Minutes	Each	0	0	0	0	\$ -	0.00%
Floor Insulation, Add R-19	Each	0	0	0	0	\$ -	0.00%
Glass Replacement	Each	0	0	0	0	\$ -	0.00%
High Efficiency Windows	Each	0	0	0	0	\$ -	0.00%
High-Performance Cool Roofs	Each	0	0	0	0	\$ -	0.00%
Insulated Exterior Doors	Each	0	0	0	0	\$ -	0.00%

Measures	Units	ESA Program - Pilot Deep <sup>[1]</sup>					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
Appliances	Total						
Energy Star Chest Freezer: 14-18 cf	Each	2	697.77	0	-3.12	\$2,390.00	0.19%
Energy Star Chest Freezer: 20-22 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Chest Freezer: 5-9 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Clothes Washer	Each	2	0	0	20.63	\$2,290.00	0.19%
HP Washer/Dryer Combo Unit	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Dishwashers	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	16	6527.6	0	-47.29	\$22,960.00	1.86%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	1	547.78	0	-1.38	\$1,000.00	0.08%
Energy Star Upright Freezer: 13.5-15 cf	Each	1	0	0	0	\$925.00	0.07%
Energy Star Upright Freezer: 16-18 cf	Each	0	0	0	0	\$ -	0.00%
Energy Star Upright Freezer: 20-22 cf	Each	0	0	0	0	\$ -	0.00%
Cooling Measures	Total						
Energy Star Qualified Ceiling Fans	Each	3	-47.3	0	0.53	\$900.00	0.07%
Whole House Fan	Each	50	12925	6.38	-31.73	\$161,156.46	10.17%
Evaporative cooler installation 3,000 CFM	Each	1	17943.24	0	0	\$1,415.00	0.11%
Evaporative cooler installation 4,000 CFM	Each	2	722.36	0	0	\$3,025.00	0.24%
Evaporative cooler installation 5,000 CFM	Each	2	912.7	0	0	\$3,680.00	0.30%
Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each	0	0	0	0	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	2	483.72	0	0	\$1,700.00	0.14%
Domestic Hot Water	Total						
Faucet Aerator	Each	158	805.66	0.052	486.14	\$1,602.50	0.11%
Low-Flow Showerhead - Handheld	Each	149	3201.1	0.384	831.28	\$6,538.00	0.42%
Low-Flow Showerhead - Regular	Each	6	47.3	0	38.15	\$240.00	0.02%
Energy Star HE Gas Storage Water Heater - 40G	Each	0	0	0	0	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 50G	Each	0	0	0	0	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 40G	Each	1	0	0	30.93	\$2,540.00	0.21%
Replace existing electric W/H with HP Water Heater - 50G	Each	1	0	0	34.17	\$3,163.78	0.26%
Replace existing electric W/H with HP Water Heater - 80G	Each	0	0	0	0	\$ -	0.00%
Replace with Solar Water Heating w/storage back up	Each	0	0	0	0	\$ -	0.00%
Replace with Solar Water Heating w/tankless back up	Each	0	0	0	0	\$ -	0.00%
Replace with Tankless Water Heater	Each	17	0	0	1407.42	\$82,480.00	5.00%
Thermostatic Shower Valve	Each	143	2130	0.186	813.08	\$8,014.00	0.51%
Thermostatic Tub Spout/Diverter	Each	2	28	0	2.6	\$110.00	0.01%
Water Heater - Repair water leak - NTE \$300	T&M	0	0	0	0	\$ -	0.00%
Water Heater Blanket	Each	0	0	0	0	\$ -	0.00%
Water Heater Pipe Insulation	Each	33	0	0	-4.42	\$941.00	0.06%
Enclosure							
Attic Cover Replacement	Each	0	0	0	0	\$ -	0.00%
Attic Insulation, Add R-11	Square	9800	1408.16	0	52.03	\$20,090.00	1.63%
Attic Insulation, Add R-19	Square	28081	4091.15	0	291.27	\$54,855.70	3.73%
Attic Insulation, Add R-30	Square	17116.5	8972.17	0	456.42	\$36,800.47	2.70%
Attic Insulation, Add R-38	Square	12548	7948.59	0	710.28	\$27,021.60	2.19%
Attic Insulation, Add R-49	Square	1320	24.1	0	97.91	\$3,102.00	0.25%
Caulking	Foot	0	0	0	0	\$ -	0.00%
Cover Plate Gaskets	Per Home	0	0	0	0	\$ -	0.00%
Duct Sealing - 120 Minutes	System	69	19733.62	0	236.46	\$25,400.00	1.69%
Duct Sealing - 60 Minutes	System	0	0	0	0	\$ -	0.00%
Duct Sealing - 90 Minutes	System	0	0	0	0	\$ -	0.00%
Floor Insulation, Add R-19	Square	0	0	0	0	\$ -	0.00%
Glass Replacement	Square	0	0	0	0	\$ -	0.00%
High Efficiency Windows	Square	3783.34	22075	0	195.65	\$213,183.72	17.25%
High-Performance Cool Roofs	Square	0	0	0	0	\$ -	0.00%
Insulated Exterior Doors	Per Door	1	3.91	0	7.59	\$650.00	0.05%

Kitchen Exhaust Dampers	Each	0	0	0	0	\$ -	0.00%
Minor Home / Envelop Repairs - NTE \$600	Each	0	0	0	0	\$ -	0.00%
Prescriptive Duct Sealing (No HVAC Replacement)	Each	0	0	0	0	\$ -	0.00%
Radiant Barriers	Each	0	0	0	0	\$ -	0.00%
Room AC/Evaporative Cooler Cover	Each	0	0	0	0	\$ -	0.00%
Wall Insulation, Add R-13	Each	0	0	0	0	\$ -	0.00%
Weather-stripping	Each	576	0	0	0.1	\$3,312.25	3.18%
Window Film (Tint)	Each	0	0	0	0	\$ -	0.00%
HVAC	Total						
Duct Insulation (R-6)	Per Linear Foot	0	0	0	0	\$ -	0.00%
Duct Repair	Each	1	0	0	0	\$31.50	0.03%
Duct Replacement	Per Linear Foot	30	0	0	0	\$315.00	0.30%
Duct Test - Title 24 or to perform duct sealing	Per System	16	0	0	0	\$2,250.00	2.02%
ECM Blower Motor	Each	0	0	0	0	\$ -	0.00%
Efficient Fan Controller	Each	15	2353.92	3.025	0	\$4,125.00	3.69%
HE Wall Furnace 82% AFUE	Each	0	0	0	0	\$ -	0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	16	130.72	0.061	0	\$1,040.00	1.00%
HVAC Tune-up	Each	16	785.05	0.264	-0.06	\$6,920.00	5.85%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	2	920	0.832	-4.08	\$12,400.00	11.90%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	3	1892	1.568	19.48	\$24,805.00	23.80%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each	1	895	0.72	13.45	\$9,850.00	9.45%
Smart Thermostat	Each	3	515.16	0	27	\$705.00	0.68%

Kitchen Exhaust Dampers	Each	0	0	0	0	\$ -	0.00%
Minor Home / Envelop Repairs - NTE \$600	T&M	14	51.77	0	0.75	\$2,680.75	0.22%
Prescriptive Duct Sealing (No HVAC Replacement)	System	0	0	0	0	\$ -	0.00%
Radiant Barriers	Square	0	0	0	0	\$ -	0.00%
Room AC/Evaporative Cooler Cover	Each	0	0	0	0	\$ -	0.00%
Wall Insulation, Add R-13	Square	0	0	0	0	\$ -	0.00%
Weather-stripping	Foot	2388	2091.72	0	709.51	\$13,844.90	1.01%
Window Film (Tint)	Square	0	0	0	0	\$ -	0.00%
HVAC							
Duct Insulation (R-6)	Foot	0	0	0	0	\$ -	0.00%
Duct Repair	Each	0	0	0	0	\$ -	0.00%
Duct Replacement	Foot	65	0	0	0	\$592.50	0.05%
Duct Test - Title 24 or to perform duct sealing	System	102	0	0	0	\$16,010.00	1.06%
ECM Blower Motor	Each	1	0.18	0	0	\$630.00	0.05%
Efficient Fan Controller	Each	31	2021.77	1.893	0	\$8,465.00	0.57%
HE Wall Furnace 82% AFUE	Each	0	0	0	0	\$ -	0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	55	465.79	0.197	26.61	\$3,628.00	0.23%
HVAC Tune-up	Each	16	838.48	0.927	0	\$6,355.00	0.45%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	1	0	0	2.59	\$6,060.00	0.49%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	0	0	0	0	\$ -	0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	3	5.06	0	163.29	\$15,720.00	1.27%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	1	-0.05	0	18.11	\$5,925.00	0.48%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	1	2256.4	0	1.06	\$9,555.00	0.77%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	1	500.8	0	-2.27	\$9,650.00	0.78%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	1	1421.59	0	0	\$5,525.00	0.45%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	7	15075.45	0	188.89	\$47,720.00	2.90%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	18	32813.77	0	0	\$104,740.00	6.58%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	11	24587.35	0	7.49	\$73,810.00	4.47%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	14	43358.35	0	4.61	\$93,340.00	5.39%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each	0	0	0	0	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	13	32748.09	0	54.14	\$109,781.00	7.42%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	6	13915.31	0	24.26	\$52,088.00	2.75%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	6	13397.77	0	182.52	\$57,900.00	4.68%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each	5	15923.52	0	63.6	\$49,250.00	3.98%
Smart Thermostat	Each	23	3949.54	0	189	\$5,390.00	0.36%

Maintenance	Total						
CO/Smoke Alarm Combo	Each	0	0	0	0	\$ -	0.00%
Comprehensive Home Health and Safety Check-up	Per Home	19	0	0	0	\$1,501.00	1.36%
Furnace Clean and Tune	Each	20	0	0	0	\$1,470.00	1.27%
Range Hood	Each	0	0	0	0	\$ -	0.00%
Smoke Alarm	Each	0	0	0	0	\$ -	0.00%
Lighting	Total						
Exterior LED Security Light (photocell and motion sensor)	Each	0	0	0	0	\$ -	0.00%
LED Fixtures - Exterior	Each	0	0	0	0	\$ -	0.00%
LED Fixtures - Interior	Each	0	0	0	0	\$ -	0.00%
LED Lamps - 40w Equivalent	Each	0	0	0	0	\$ -	0.00%
LED Lamps - 60w Equivalent	Each	108	2157.44	0.227	-43.75	\$1,320.00	1.21%
Miscellaneous	Total						
Energy Star Qualified Variable Speed Pool pumps	Each	0	0	0	0	\$ -	0.00%
Home Energy Monitor	Each	1	0	0	0	\$75.00	0.07%
Tier 2 Smart Power Strips	Each	0	0	0	0	\$ -	0.00%
Vacancy Sensors	Each	0	0	0	0	\$ -	0.00%
Permitting Fees	Total						
Permits	Each	5	0	0	0	\$1,222.79	1.17%
Customer Enrollment							
ESA WH Outreach & Assessment	Home	21				\$4,200.00	3.84%
ESA WH In-Home Energy Education (1)	Home	0				\$ -	0.00%
Total Savings/Expenditures			14684.16	9.025	874.94	\$109,432.96	100.00%

Households Treated		Total
- Single Family Households Treated	Home	16
- Mobile Homes Treated	Home	5
Total Number of Households Treated	Home	21

	Year to Date Expenses		
ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total
Administration <sup>[1]</sup>	\$109,249	\$66,057	\$175,306
Direct Implementation (Non-Incentive) <sup>[2]</sup>	\$87,410	\$87,410	\$174,819
Direct Implementation <sup>[3]</sup>	\$36,070	\$29,240	\$65,310
TOTAL Pilot Plus and Pilot Deep COSTS	\$232,729	\$182,706	\$415,435

<<Includes measures costs

	Year to Date Expenses		
ESA Program - Pilot Plus and Pilot Deep	Electric	Gas	Total
Inspections	0	0	0
Marketing and Outreach	\$17,390	\$17,390	\$34,779
General (SCE) Administration	\$49,479	\$6,286	\$55,765
Direct Implementer -- ADMIN	\$87,410	\$87,410	\$174,819
EM&V Studies	\$37,541	\$37,541	\$75,082
Direct Installation -- Materials	\$17,497	\$12,632	\$30,128
Performance Incentive	\$10,261	\$7,590	\$17,850
Home Audit; Test-In Test-Out	\$7,439	\$8,015	\$15,454
Remediation & Mitigation	\$874	\$1,004	\$1,877
WE&T	\$4,840	\$4,840	\$9,680
	\$232,729	\$182,706	\$415,435

Maintenance	Total						
CO/Smoke Alarm Combo	Each	4	0	0	0	\$324.00	0.02%
Comprehensive Home Health and Safety Check-up	Per Home	86	0	0	0	\$7,004.00	0.48%
Furnace Clean and Tune	Each	54	0	0	0	\$4,175.00	0.27%
Range Hood	Each	0	0	0	0	\$ -	0.00%
Smoke Alarm	Each	9	0	0	0	\$463.50	0.02%
Lighting	Total						
Exterior LED Security Light (photocell and motion sensor)	Each	0	0	0	0	\$ -	0.00%
LED Fixtures - Exterior	Each	0	0	0	0	\$ -	0.00%
LED Fixtures - Interior	Each	0	0	0	0	\$ -	0.00%
LED Lamps - 40w Equivalent	Each	0	0	0	0	\$ -	0.00%
LED Lamps - 60w Equivalent	Each	583	20570.76	0	-79.86	\$6,996.00	0.43%
Miscellaneous	Total						
Energy Star Qualified Variable Speed Pool pumps	Each	0	0	0	0	\$ -	0.00%
Home Energy Monitor	Each	0	0	0	0	\$ -	0.00%
Tier 2 Smart Power Strips	Each	0	0	0	0	\$ -	0.00%
Vacancy Sensors	Each	0	0	0	0	\$ -	0.00%
Permitting Fees	Total						
Permits	Each	83	0	0	0	\$23,641.24	1.59%
Customer Enrollment							
ESA WH Outreach & Assessment	Home	94	0	0	0	\$18,440.00	1.27%
ESA WH In-Home Energy Education (1)	Home	0				\$ -	0.00%
Total Savings/Expenditures			337175.04	10.019	7178.89	\$1,447,878.12	100.00%

Households Treated		Total
- Single Family Households Treated	Home	85
- Mobile Homes Treated	Home	9
Total Number of Households Treated	Home	94

(1)- Education charge included in Outreach and Assesement.

<sup>[1]</sup> Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.

<sup>[2]</sup> Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.

<sup>[3]</sup> Direct Implementation includes expenses for measures delivery.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.



Energy Savings Assistance Program PilotsTable 2C-D  
Southern California Gas Company  
December 2025

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)							Measures	Units	Clean Energy Homes New Construction Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation									Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure				Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
Appliances									Appliances							
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water									Domestic Hot Water							
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
Enclosure[1]									Enclosure[1]							
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
HVAC									HVAC							
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
Maintenance									Maintenance							
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%			Home	-	-	-	-	\$ -	0.0%
Lighting									Lighting							
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
Miscellaneous									Miscellaneous							
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%			Each	-	-	-	-	\$ -	0.0%
Customer Enrollment									Customer Enrollment							
ESA Outreach & Assessment	Home	-				\$ -	0.0%		ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%		ESA In-Home Energy Education	Home	-				\$ -	0.0%
						0.0%										
Total Savings/Expenditures			-	-	-	\$ -			Total Savings/Expenditures			-	-	-	\$ -	0.0%
Households Treated		Total							Households Treated		Total					
- Single Family Households Treated	Home								- Single Family Households Treated	Home						
- Mobile Homes Treated	Home								- Mobile Homes Treated	Home						
Total Number of Households Treated	Home								Total Number of Households Treated	Home						

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program CSD Leveraging Table 2E  
Southern California Gas Company  
December 2025

Measures	Plus	Units	ESA Program - CSD Leveraging					
			Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
Appliances								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clother Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
Domestic Hot Water								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home						
Enclosure								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
HVAC								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home						
Maintenance								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
Lighting								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
Miscellaneous								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	-	-	-	-	\$ -	0.0%
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
Pilots								
Customer Enrollment								
Outreach & Assessment		Home	-				\$ -	0.0%
In-Home Education		Home	-				\$ -	0.0%
Total Savings/Expenditures				-	-	-	\$ -	0.0%
Total Households Weatherized [6]								
CSD MF Tenant Units Treated				Total				
				-				

ESA Program - CSD Leveraging		Year to Date Expenses <sup>6</sup>		
		Electric	Gas	Total
Administration				\$ -
Direct Implementation (Non-Incentive)				\$ -
Direct Implementation				\$ -
TOTAL CSD Leveraging COSTS		\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:  
DNV-GL “Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017.” April 26, 2019.  
[2] Microwave savings are from ECONorthWest Studies received in December of 2011.  
[3] Includes Faucet Aerators and Low Flow Showerheads.  
[4] Includes Water Heater Blankets and Water Heater Pipe Insulation.  
[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.  
[6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

Notes:  
Any measures noted as 'NEW' have been added during the course of this program year.  
Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.  
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill  
Savings per Treated Home/Common Area  
Southern California Gas Company  
December 2025

Table 3A, ESA Program Main (SF, MF) [2]	
Annual kWh Savings	N/A
Annual Therm Savings	1,015,359
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	10,107,812
Current kWh Rate	N/A
Current Therm Rate	\$ 1.66
Average 1st Year Bill Savings / Treated households	\$ 40.22
Average Lifecycle Bill Savings / Treated Household	\$ 400.38

Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]	
Annual kWh Savings	N/A
Annual Therm Savings	102,175
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	1,014,996
Current kWh Rate	N/A
Current Therm Rate	1.66
Average 1st Year Bill Savings / Treated Property	\$ 26.19
Average Lifecycle Bill Savings / Treated Property	\$ 260.13
No data available for February	

Table 3C, ESA Program - Multifamily Whole Building [1]	
Annual kWh Savings	N/A
Annual Therm Savings	174,242
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	3,293,220
Current kWh Rate	N/A
Current Therm Rate	\$ 1.66
Average 1st Year Bill Savings / Treated Property	\$ 45
Average Lifecycle Bill Savings / Treated Property	\$ 844
No data available for February	

Table 3D, ESA Program - Pilot Plus	
Annual kWh Savings	14,684
Annual Therm Savings	875
Lifecycle kWh Savings	146,842
Lifecycle Therm Savings	8,749
Current kWh Rate	\$0.21
Current Therm Rate	\$1.38
Average 1st Year Bill Savings / Treated Property	\$202
Average Lifecycle Bill Savings / Treated Property	\$2,019

Table 3E, ESA Program - Pilot Deep	
Annual kWh Savings	337,175
Annual Therm Savings	7,179
Lifecycle kWh Savings	3,371,750
Lifecycle Therm Savings	71,789
Current kWh Rate	\$0.21
Current Therm Rate	\$1.38
Average 1st Year Bill Savings / Treated Property	\$846
Average Lifecycle Bill Savings / Treated Property	\$8,463

Table 3F, ESA Program - Building Electrification - N/A for SoCalGas	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3G, ESA Program - CSD Leveraging	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

Table 3H, Summary - ESA Program (SF, MH), MFWB, PP, PD, BE, CSD	
Annual kWh Savings	351,859
Annual Therm Savings	1,299,830
Lifecycle kWh Savings	3,518,592
Lifecycle Therm Savings	14,496,566
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 1,159
Average Lifecycle Bill Savings / Treated Households	\$ 11,987

[1] NMEC calculations require 12 months prior and post implementation data.  
[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MFWB + Pilot Plus + Pilot Deep + BE + CSD.  
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 4 - Homes/Buildings Treated  
Southern California Gas Company  
December 2025

Table 4A, ESA Program (SF, MH)						
	Eligible Households [3]			Households Treated YTD		
County	Rural [1]	Urban	Total	Rural	Urban	Total
Fresno	27	12,750	12,777	37	894	931
Imperial	20,813	13	20,826	220	5	225
Kern	26,841	25,703	52,544	2,088	488	2,576
Kings	17,724	13	17,737	651	0	651
Los Angeles	7,784	1,051,262	1,059,046	391	16,759	17,150
Orange	25	258,609	258,634	0	1,920	1,920
Riverside	152,353	126,472	278,825	971	6,823	7,794
San Bernardino	778	190,048	190,826	90	5,087	5,177
San Luis Obispo	20,417	10,205	30,622	173	0	173
Santa Barbara	1,787	45,087	46,874	539	292	831
Tulare	51,242	12,728	63,970	2,759	711	3,470
Ventura	3,908	70,985	74,893	159	851	1,010
Total	303,699	1,803,875	2,107,574	8,078	33,830	41,908

Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)						
				Households Treated YTD		
County				Rural	Urban	Total
Fresno				0	1	1
Imperial				5	0	5
Kern				1	0	1
Kings				3	0	3
Los Angeles				0	17	17
Orange				0	8	8
Riverside				3	0	3
San Bernardino				0	4	4
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				2	0	2
Ventura				0	0	0
Total				14	30	44

Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)						
	Eligible Properties [2]			Properties Treated YTD		
-				Rural	Urban	Total
Fresno				0	4	4
Imperial				0	0	0
Kern				105	1	106
Kings				9	0	9
Los Angeles				0	3,460	3,460
Orange				0	878	878
Riverside				451	206	657
San Bernardino				0	1,206	1,206
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				98	0	98
Ventura				0	15	15
Total				0	5,770	5,770

Table 4D, ESA Program - Pilot Plus and Pilot Deep							
	Eligible Households			Households Treated YTD			
	Rural [1]	Urban	Total	Rural	Urban	Total	
Los Angeles	236	24,422	24,658	0	0	0	
Riverside	6,332	5,358	11,690	57	55	112	
San Bernardino	1,548	10,114	11,662	0	3	3	
Total	8,116	39,894	48,010	57	58	115	

No CSD activity

Table 4E, ESA Program - CSD Leveraging						
				Households Treated YTD		
County				Rural	Urban	Total
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
Total				0	0	0

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.  
[2] Do not currently have Eligible Properties for ESA CAM.  
[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary  
Southern California Gas Company  
December 2025

Table 5A, ESA Program (SF,MH)																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm [2]	kWh	kW		Therm	kWh	kW		Therm [2]	kWh	kW
January					-	-	N/A	N/A					-	-	N/A	N/A
February					3,967	77,127	N/A	N/A					3,967	77,127	N/A	N/A
March					3,949	86,730	N/A	N/A					3,949	86,730	N/A	N/A
April					3,697	89,313	N/A	N/A					3,697	89,313	N/A	N/A
May					3,687	95,689	N/A	N/A					3,687	95,689	N/A	N/A
June					3,551	93,138	N/A	N/A					3,551	93,138	N/A	N/A
July					4,334	104,666	N/A	N/A					4,334	104,666	N/A	N/A
August					3,631	94,035	N/A	N/A					3,631	94,035	N/A	N/A
September					3,144	51,289	N/A	N/A					3,144	51,289	N/A	N/A
October					4,406	133,650	N/A	N/A					4,406	133,650	N/A	N/A
November					3,330	89,469	N/A	N/A					3,330	89,469	N/A	N/A
December					4,212	100,253	N/A	N/A					4,212	100,253	N/A	N/A
YTD					41,908	1,015,359	N/A	N/A					41,908	1,015,359	N/A	N/A

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.  
[2] Includes therm savings for all measures.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - Multifamily Whole Building (MF In-Unit)																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A					-	-	N/A	N/A
February							N/A	N/A					-	-	N/A	N/A
March							N/A	N/A					-	-	N/A	N/A
April							N/A	N/A					-	-	N/A	N/A
May					1789	27,906	N/A	N/A					1,789	27,906	N/A	N/A
June					731	11,386	N/A	N/A					731	11,386	N/A	N/A
July					1055	13,882	N/A	N/A					1,055	13,882	N/A	N/A
August					106	1,363	N/A	N/A					106	1,363	N/A	N/A
September					232	4,354	N/A	N/A					232	4,354	N/A	N/A
October					793	10,897	N/A	N/A					793	10,897	N/A	N/A
November					672	9,512	N/A	N/A					672	9,512	N/A	N/A
December					1,055	17,369	N/A	N/A					1,055	17,369	N/A	N/A
YTD	-	-	-	-	6,433	96,670	N/A	N/A	-	-	-	-	6,433	96,670	N/A	N/A

\* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Whole Building																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January					-	-	N/A	N/A					-	-	-	-
February					-	-	N/A	N/A					-	-	-	-
March				-	-	-	N/A	N/A								-
April					4	8,101	N/A	N/A					4	8,101		
May					7	40,490	N/A	N/A					7	40,490		
June					2	20,472	N/A	N/A					2	20,472		
July					5	19,490	N/A	N/A					5	19,490		
August					7	37,817	N/A	N/A					7	37,817		
September					-	-	N/A	N/A					-	-		
October					7	14,134	N/A	N/A					7	14,134		
November					4	20,328	N/A	N/A					4	20,328		
December					8	13,410	N/A	N/A								
YTD	-	-	-	-	44	174,242	N/A	N/A	-	-	-	-	36	160,832	-	-

\* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

MFWB Program to commence July 2023. No installation data to report as of January 2024.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5D, ESA Program - Pilot Plus and Pilot Deep																
Month	Gas & Electric				Gas Only [1]				# of Household Treated by	Electric Only			# of Household Treated by	Total		
	# of Household Treated by	(Annual)			# of Household Treated by	(Annual)				# of Household Treated by	(Annual)					
		Therm	kWh	kW		Therm	kWh	kW			Therm	kWh		kW	Therm	kWh
January	3	413	8,447	0	-	-	N/A	N/A				3	413	8,447	-	
February	3	231	5,565	0	-	-	N/A	N/A				3	231	5,565	-	
March	5	723	24,132	1.88	-	-	N/A	N/A				5	723	24,132	2.00	
April	5	457	5,470	0.57	-	-	N/A	N/A				5	457	5,470	1.00	
May	14	677	24,277	1.09	-	-	N/A	N/A				14	677	24,277	1.00	
June	12	802	38,753	2.01	-	-	N/A	N/A				12	802	38,753	2.00	
July	20	1,858	72,197	4	-	-	N/A	N/A				20	1,858	72,197	4.00	
August	22	1,255	45,707	4.2	-	-	N/A	N/A				22	1,255	45,707	4.00	
September	9	334	33,383	1	-	-	N/A	N/A				9	334	33,383	1.00	
October	7	392	26,642	1	-	-	N/A	N/A				7	392	26,642	1.00	
November	15	912	67,286	3			N/A	N/A				15	912	67,286	3.00	
December							N/A	N/A								
YTD	115	8,054	351,860	19.04	-	-	N/A	N/A	-	-	-	-	115	8,054	351,859	19.00

Notes:

Savings for August were recalculated and revised after report submission.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2C.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

N/A for SoCalGas

Table 5E, ESA Program - Building Electrification																
Month	Gas & Electric				Gas Only [1]				Electric Only				Total			
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2D.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5F, ESA Program - CSD Leveraging																
Month	# of Household Treated by Month	Gas & Electric			# of Household Treated by Month	Gas Only [1]			Electric Only				# of Household Treated by Month	Total		
		(Annual)				(Annual)			(Annual)			(Annual)				
		Therm	kWh	kW		Therm	kWh	kW	Therm	kWh	kW	Therm		kWh	kW	
January					-	-	N/A	N/A					-	-	N/A	N/A
February					-	-	N/A	N/A					-	-	N/A	N/A
March					-	-	N/A	N/A					-	-	N/A	N/A
April					-	-	N/A	N/A					-	-	N/A	N/A
May					-	-	N/A	N/A					-	-	N/A	N/A
June					-	-	N/A	N/A					-	-	N/A	N/A
July					-	-	N/A	N/A					-	-	N/A	N/A
August					-	-	N/A	N/A					-	-	N/A	N/A
September					-	-	N/A	N/A					-	-	N/A	N/A
October					-	-	N/A	N/A					-	-	N/A	N/A
November							N/A	N/A					-	-	N/A	N/A
December							N/A	N/A					-	-	N/A	N/A
YTD	-	-	-	-	-	-	N/A	N/A	-	-	-	-	-	-	N/A	N/A

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**  
**Southern California Gas Company**  
**December 2025**

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 115,167	\$ 115,167	N/A	\$ 1,668,060	\$ 1,668,060	N/A	\$ 2,604,022	\$ 2,604,022	N/A	5%	5%
<b>Total Pilots</b>	<b>N/A</b>	<b>\$ 32,552,726</b>	<b>\$ 32,552,726</b>	<b>N/A</b>	<b>\$ 115,167</b>	<b>\$ 115,167</b>	<b>N/A</b>	<b>\$ 1,668,060</b>	<b>\$ 1,668,060</b>	<b>N/A</b>	<b>\$ 2,604,022</b>	<b>\$ 2,604,022</b>	<b>N/A</b>	<b>0%</b>	<b>0%</b>
<b>Studies</b>															
Needs Assessment (LINA) <sup>[1]</sup>	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation <sup>[2]</sup>	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) <sup>[3]</sup>	N/A		\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ 649	\$ 649	N/A	\$ 13,144	\$ 13,144	N/A	\$ 58,037	\$ 58,037	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ 523	\$ 523	N/A	\$ 34,010	\$ 34,010	N/A	\$ 34,010	\$ 34,010	N/A	0%	0%
<b>Total Studies <sup>[4]</sup></b>	<b>N/A</b>	<b>\$ 1,068,750</b>	<b>\$ 1,068,750</b>	<b>N/A</b>	<b>\$ 1,171</b>	<b>\$ 1,171</b>	<b>N/A</b>	<b>\$ 47,154</b>	<b>\$ 47,154</b>	<b>N/A</b>	<b>\$ 110,892</b>	<b>\$ 110,892</b>	<b>N/A</b>	<b>10%</b>	<b>10%</b>

<sup>[1]</sup> LINA study funded out of prior cycle unspent funds per AL 5558.

<sup>[2]</sup> MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

<sup>[3]</sup> Cycle-to-date amount related to 2020 activity posted in 2021.

<sup>[4]</sup> Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions  
Southern California Gas Company  
December 2025

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	1,039,808	34,864	3%	378,448	9.2%				25.0	25.3	1,280.6
MH	115,957	7,044	6%	567	1242.3%				20.5	20.9	1,098.0
Rent vs. Own											
Own	788,781	31,753	4%						28.3	28.8	1,505.2
Rent	1,319,476	10,157	1%						11.4	11.3	451.7
Vacant											
Previous vs. New Participant											
New participant		12,513		240,213	5.2%				24.2	24.6	1,260.8
Previous Participant		29,397		191,956	15.3%				24.2	24.5	1,245.2
Seniors [3]	869,111	14,302	2%						25.4	25.6	1,356.0
Veterans [4]	135,375	301	0%						26.0	26.2	1,248.2
Hard-to-Reach [5]	781,935	15,931	2%	119,968	13.3%				21.0	21.2	1,084.6
Vulnerable [6]	1,347,171	35,940	3%	389,861	9.2%				24.1	23.9	1,203.9
Location											
DAC [7]	1,306,904	33,815	3%	375,931	9.0%				23.7	23.9	1,205.7
Rural	284,010	8,079	3%	69,934	11.6%				30.8	31.3	1,428.1
Tribal [8]	4,445	34	1%	155	21.9%				14.3	15.9	1,013.2
PSPS Zone	N/A	x	N/A		N/A						
Wildfire Zone [9]	915,416	20,179	2%	204,882	9.8%				26.3	26.7	1,336.9
Climate Zone											
4	11,195	71	1%	509	13.9%				17.6	18.3	1,246.7
5	40,075	916	2%	9,160	10.0%				21.2	23.8	1,839.3
6	190,295	1,474	1%	6,444	22.9%				12.2	12.9	798.5
8	432,412	10,033	2%	103,554	9.7%				14.9	15.4	987.3
9	582,065	6,215	1%	74,266	8.4%				22.4	21.0	1,233.1
10	329,439	10,659	3%	122,207	8.7%				28.3	28.9	1,398.3
13	130,527	7,475	6%	60,553	12.3%				33.9	34.2	1,350.0
14	59,734	2,329	4%	22,074	10.6%				29.5	30.3	1,354.5
15	93,038	1,933	2%	19,131	10.1%				22.7	23.5	1,354.7
16	29,157	805	3%	14,271	5.6%				25.7	26.9	1,356.7
CARB Communities [10]	245,566	8,485	3%	95,934	8.8%				14.2	14.4	922.1
Financial											
CARE	1,458,614	30,370	2%	256,045	11.9%				24.9	25.2	1,281.4
Disconnected [2]		7		54	13.0%				27.8	27.4	1,860.3
Arrearages [11]	691,384	19,215	3%	196,891	9.8%				22.7	23.0	1,167.4
High Usage [12]	628,004	11,964	2%	136,380	8.8%				24.2	24.5	1,306.7
High Energy Burden [13]		3,616							22.9	23.4	1,227.7
SEVI [14]											
<25%	519		0%								
25%-50%											
50%-75%	1,073,624	18,543	2%	201,139	9.2%				27.2	27.5	1,419.4
>75%	423,225	14,161	3%	141,473	10.0%				18.6	18.8	984.0
Affordability Ratio [15]											
<25%	1,397,707	30,843	2%	325,589	9.5%				24.3	24.6	1,265.2
25%-50%	15,030	353	2%	2,076	17.0%				11.5	11.5	663.2
50%-75%	1,268	31	2%	580	5.3%				13.3	10.7	801.7
>75%	83,361	1,478	2%	14,370	10.3%				9.5	9.8	660.2
Health Condition											
Medical Baseline	8,712	1,394	16%	2,863	48.7%				27.5	27.9	1,438.4
Respiratory [16]											
<25%	247,721	1,272	1%	7,622	16.7%				27.0	27.3	1,468.3
25%-50%	393,693	5,929	2%	52,371	11.3%				24.3	24.7	1,318.9
50%-75%	459,431	11,858	3%	135,623	8.7%				23.1	23.3	1,225.2
>75%	396,521	13,646	3%	146,999	9.3%				23.2	23.4	1,175.5
Disabled [4]	622,269	5,798	1%						25.2	25.4	1,395.0

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

Multifamily Whole Building (MFWB)

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
Demographic											
Housing Type											
MF		44	#DIV/0!		0.0%				33.8	33.8	90,344.7
Rent vs. Own											
Own		44	#DIV/0!		0.0%				33.8	33.8	90,344.7
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant		44			0.0%				33.8	33.8	90,344.7
Previous Participant					0.0%						
Seniors [3]		-	#DIV/0!		0.0%						
Veterans [4]		-	#DIV/0!		0.0%						
Hard-to-Reach [5]		33	#DIV/0!		0.0%				31.9	31.9	89,931.5
Vulnerable [6]		20	#DIV/0!		0.0%				32.5	32.5	126,458.4
Location											
DAC [7]		20	#DIV/0!		0.0%				32.5	32.5	126,458.4
Rural			#DIV/0!		0.0%						
Tribal [8]		-	#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]		8	#DIV/0!		0.0%				33.3	33.3	89,747.1
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]		2	#DIV/0!		0.0%				12.6	12.6	77,168.4
Financial											
CARE		2	#DIV/0!		0.0%				5.8	5.8	73,932.7
Disconnected [2]		-			0.0%						
Arrearages [11]		11	#DIV/0!		0.0%				33.0	33.0	77,043.8
High Usage [12]		5	#DIV/0!		0.0%				31.6	31.6	115,733.9
High Energy Burden [13]		-			0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%		8	#DIV/0!		0.0%				34.8	34.8	180,679.2
>75%		11	#DIV/0!		0.0%				31.2	31.2	108,468.2
Affordability Ratio [15]											
<25%		19	#DIV/0!		0.0%				32.7	32.7	138,872.8
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Health Condition											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%		2	#DIV/0!		0.0%				55.0	55.0	74,032.6
25%-50%		4	#DIV/0!		0.0%				15.4	15.4	130,470.4
50%-75%		5	#DIV/0!		0.0%				36.4	36.4	137,917.0
>75%		8	#DIV/0!		0.0%				33.6	33.6	159,881.4
Disabled [4]		-	#DIV/0!		0.0%						

Multifamily Whole Buidling (Individual in-unit treatments)

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
Demographic											
Housing Type											
MF In-Unit		6,433	#DIV/0!		0.0%				13.4	13.4	406.8
Rent vs. Own											
Own		10	#DIV/0!		0.0%				15.2	15.2	479.0
Rent		6,423	#DIV/0!		0.0%				13.4	13.4	406.7
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]		3,844	#DIV/0!		0.0%				12.8	12.8	375.0
Veterans [4]		76	#DIV/0!		0.0%				13.5	13.5	388.6
Hard-to-Reach [5]		4,612	#DIV/0!		0.0%				13.4	13.4	409.2
Vulnerable [6]		4,321	#DIV/0!		0.0%				13.9	13.9	409.6
Location											
DAC [7]		4,143	#DIV/0!		0.0%				14.0	14.0	412.0
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]		2,585	#DIV/0!		0.0%				12.9	12.9	366.9
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]		1,111	#DIV/0!		0.0%				13.1	13.1	363.4
Financial											
CARE		2,277	#DIV/0!		0.0%				24.2	24.2	757.5
Disconnected [2]					0.0%						
Arrearages [11]		1,839	#DIV/0!		0.0%				14.4	14.4	445.0
High Usage [12]		598	#DIV/0!		0.0%				15.9	15.9	473.8
High Energy Burden [13]		66			0.0%				13.2	13.2	385.5
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%		1,982	#DIV/0!		0.0%				12.9	12.9	413.6
>75%		2,374	#DIV/0!		0.0%				14.0	14.0	407.2
Affordability Ratio [15]											
<25%		4,054	#DIV/0!		0.0%				13.4	13.4	410.0
25%-50%		17	#DIV/0!		0.0%				15.4	15.4	391.0
50%-75%			#DIV/0!		0.0%						
>75%		285	#DIV/0!		0.0%				14.2	14.2	412.5
Health Condition											
Medical Baseline		9	#DIV/0!		0.0%				15.7	15.7	365.4
Respiratory [16]											
<25%		314	#DIV/0!		0.0%				12.2	12.2	391.3
25%-50%		1,020	#DIV/0!		0.0%				13.5	13.5	464.1
50%-75%		1,438	#DIV/0!		0.0%				13.6	13.6	411.9
>75%		1,584	#DIV/0!		0.0%				13.6	13.6	377.4
Disabled [4]		883	#DIV/0!		0.0%				12.8	12.8	374.3

No data available for June.

Pilot Plus and Pilot Deep

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
Demographic											
Housing Type											
SF	68689	115	0.17%	57,063	0.20%	3,059	-	0.17	70	-	\$13,546.54
MH	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [2]											
Own	35855	83	0.23%	30,610	0.27%	3,181	-	0.17	69	-	\$13,597.29
Rent	6611	32	0.02%	5,479	0.58%	2,743	-	0.15	74	-	\$13,414.92
N/A	7428	-	0.02%	20,974	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Previous vs. New Participant [4]											
Previous	14083	30	0.21%	7,578	0.25%	2,909	-	0.19	54		\$13,364.88
New Participant	33927	85	0.25%	49,485	0.17%	3,112	-	0.16	76		\$13,610.66
Seniors	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	68689	115	0.17%	57,063	0.20%	3,059	-	0.17	70	-	\$13,546.54
Vulnerable	44172	3	0.01%	35,962	0.01%	7,142	-	0.2	81	-	\$13,643.08
Location											
DAC	27499	32	0.12%	19,518	0.16%	2,430	-	0.18	72	-	\$12,922.85
Rural	8116	57	0.70%	3,614	1.58%	3,371	-	0.17	63	-	\$13,086.08
Tribal	233	1	0.43%	225	0.44%	18,766	-	0	32	-	\$8,638.72
PSPS Zone	10806	113	1.05%	9,320	1.21%	3,088	-	0.17	69	-	\$13,506.95
Climate Zone 06	1672	0	0.00%	1,361	0.00%	-	-	-	-	-	\$-
Climate Zone 08	10797	0	0.00%	10,472	0.00%	-	-	-	-	-	\$-
Climate Zone 09	15445	0	0.00%	13,668	0.00%	-	-	-	-	-	\$-
Climate Zone 10	27672	114	0.41%	26,677	0.43%	2,921	-	0.17	70	-	\$13,589.59
Climate Zone 13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	9953	0	0.00%	2,375	0.00%	-		-	-		\$-
Climate Zone 15	1706	1	0.06%	1,553	0.06%	18,766	-	0	32	-	\$8,638.72
Climate Zone 16	1050	0	0.00%	698	0.00%	-	-	-	-	-	\$-
CARB Communities	7949	3	0.04%	7,639	0.04%	2,496	-	0	41	-	\$15,224.44
Financial											
CARE	68689	115	0.17%	57,063	0.20%	3,059	-	0.17	70	-	\$13,546.54
FERA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disconnected	442	0	0.00%	403	0.00%	-	-	-	-	-	\$-
Arrearages	48016	76	0.16%	39,439	0.19%	3,244	-	0.15	74	-	\$14,246.62
High Usage	68689	115	0.17%	57,063	0.20%	3,059	-	0.17	70	-	\$13,546.54
High Energy Burden (>5)	22556	0	0.00%	20,764	0.00%	-	-	-	-	-	\$-
SEVI											
Low (0-33%)	10229	12	0.12%	8,015	0.15%	3,582	-	0.18	69	-	\$15,547.87
Medium (33.1 to 66.9%)	35425	62	0.18%	27,259	0.23%	3,140	-	0.17	60	-	\$12,816.25
High (> 67%)	23035	41	0.18%	21,726	0.19%	2,783	-	0.16	86	-	\$14,065.13
N/A [4]	151	N/A	0.00%	67	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Affordability Ratio (< 15%	53796	32	0.06%	47,042	0.07%	3,906	-	0.16	64	-	\$13,665.62
Health Condition											
Medical Baseline	1275	2	0.16%	1,007	0.20%	4,333	-	0.12	54	-	\$13,827.18
Respiratory											
Low	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

\* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL)

to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage .

of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the 'Asthmas' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.



**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination**  
**Southern California Gas Company**  
**December 2025**

		Outbound	Collaboration	Inbound		
Partner	Brief Description of Effort	# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				46,794	2,793
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			6,247
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		3 Providers			1,993
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	145	N/A

[1] Outbound referrals being given to the Partner Program by ESA Program.

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshow, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner.

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

**Energy Savings Assistance Program Table - 9 Tribal Outreach**  
**Southern California Gas Company**  
**December 2025**

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	18	Agua Caliente Band of Cahuilla Indians, Barbareño/Ventureño Band of Mission Indians, Cahuilla Band of Indians, Chemehuevi Indian Tribe, Fort Mojave Indian Tribe, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeño Indians, Morongo Band of Mission Indians, Owens Valley Career Development Center - Tule River, Pechanga Band of Indians, Santa Ynez Band of Chumash Indians, Soboba Band of Luiseño Indians, Southern California Tribal Chairmen's Association, The Salinan Tribe of Monterey and San Luis Obispo Counties, Torres Martinez Desert Cahuilla Indians, Tachi Yokut, Tule River
Tribes requested outreach materials or applications	18	Agua Caliente Band of Cahuilla Indians, Barbareño/Ventureño Band of Mission Indians, Cahuilla Band of Indians, Chemehuevi Indian Tribe, Fort Mojave Indian Tribe, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), Los Coyotes Band of Cahuilla and Cupeño Indians, Morongo Band of Mission Indians, Owens Valley Career Development Center - Tule River, Pechanga Band of Indians, Santa Ynez Band of Chumash Indians, Soboba Band of Luiseño Indians, Southern California Tribal Chairmen's Association, The Salinan Tribe of Monterey and San Luis Obispo Counties, Torres Martinez Desert Cahuilla Indians, Tachi Yokut, Tule River
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	4	Barbareño/Ventureño Band of Mission Indians, Juañeno Band of Mission Indians, Kern Valley Indian Community - Nuwa (Kawaiisu), The Salinan Tribe of Monterey and San Luis Obispo Counties
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	3	Owens Valley Career Development Center - Tule River, Soboba Band of Luiseño Indians, Torres Martinez Desert Cahuilla Indians
Housing Authority and TANF offices who participated in Meet and Confer	3	Owens Valley Career Development Center - Tule River, Soboba Band of Luiseño Indians, Torres Martinez Desert Cahuilla Indians

**CARE Program Table 1 - Program Expenses**  
**Southern California Gas Company**  
**December 2025**

	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
<b>CARE Program:</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>	<b>Electric</b>	<b>Gas</b>	<b>Total</b>
Outreach	N/A	\$ 4,604,267	\$ 4,604,267	N/A	\$ 519,665	\$ 519,665	N/A	\$ 3,598,683	\$ 3,598,683	N/A	78%	78%
Processing / Certification Re-certification	N/A	\$ 2,354,471	\$ 2,354,471	N/A	\$ 150,455	\$ 150,455	N/A	\$ 1,378,022	\$ 1,378,022	N/A	59%	59%
Post Enrollment Verification	N/A	\$ 261,652	\$ 261,652	N/A	\$ 13,768	\$ 13,768	N/A	\$ 176,958	\$ 176,958	N/A	68%	68%
IT Programming	N/A	\$ 1,144,150	\$ 1,144,150	N/A	\$ 159,919	\$ 159,919	N/A	\$ 1,033,175	\$ 1,033,175	N/A	90%	90%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ (5,782)	\$ (5,782)	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 88,771	\$ 88,771	N/A	\$ 468,560	\$ 468,560	N/A	107%	107%
Studies	N/A	\$ 62,500	\$ 62,500	N/A	\$ 649	\$ 649	N/A	\$ 31,776	\$ 31,776	N/A	51%	51%
Regulatory Compliance	N/A	\$ 624,391	\$ 624,391	N/A	\$ 24,031	\$ 24,031	N/A	\$ 357,866	\$ 357,866	N/A	57%	57%
General Administration	N/A	\$ 1,200,786	\$ 1,200,786	N/A	\$ 87,507	\$ 87,507	N/A	\$ 1,099,590	\$ 1,099,590	N/A	92%	92%
CPUC Energy Division [2]	N/A	\$ 84,413	\$ 84,413	N/A	\$ 957	\$ 957	N/A	\$ 11,279	\$ 11,279	N/A	13%	13%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>N/A</b>	<b>\$ 10,774,132</b>	<b>\$ 10,774,132</b>	<b>N/A</b>	<b>\$ 1,045,722</b>	<b>\$ 1,045,722</b>	<b>N/A</b>	<b>\$ 8,150,127</b>	<b>\$ 8,150,127</b>	<b>N/A</b>	<b>76%</b>	<b>76%</b>
CARE Rate Discount	N/A	\$ 143,264,981	\$ 143,264,981	N/A	\$ 24,371,205	\$ 24,371,205	N/A	\$ 196,411,109	\$ 196,411,109	N/A	137%	137%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>N/A</b>	<b>\$ 154,039,113</b>	<b>\$ 154,039,113</b>	<b>N/A</b>	<b>\$ 25,416,927</b>	<b>\$ 25,416,927</b>	<b>N/A</b>	<b>\$ 204,561,236</b>	<b>\$ 204,561,236</b>	<b>N/A</b>	<b>133%</b>	<b>133%</b>
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$ 3,494,467	\$ 3,494,467	N/A	\$ 33,697,242	\$ 33,697,242			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 3,494,467	\$ 3,494,467	N/A	\$ 33,697,242	\$ 33,697,242			
Indirect Costs				N/A	\$ 124,533	\$ 124,533	N/A	\$ 1,519,763	\$ 1,519,763			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021.

[2] Includes expenses recorded in error which will be corrected in next month's report.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration  
Southern California Gas Company  
December 2025

2025	New Enrollment										Recertification				Attrition (Drop Offs)						Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only
	Automatic Enrollment				Self-Certification (Income or Categorical)					Total New Enrollment (E+J)	Scheduled	Non- Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)	Gross (K+O)	Net Adjusted (K-T)							
	Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																			
January	4,029	1,337	66	5,432	9,626	1,764	10,670	0	22,060	27,492	4,860	37,477	10,830	53,167	14,646	283	465	10,006	25,400	80,659	2,092	1,758,224	1,589,476	110.62%	5,783,253	1,758,224	N/A	
February	2,515	1,205	49	3,769	9,615	2,329	10,782	0	22,726	26,495	3,757	23,830	7,827	35,414	13,449	430	399	10,509	24,787	61,909	1,708	1,759,932	1,589,476	110.72%	5,776,141	1,759,932	N/A	
March	2,460	1,662	59	4,181	9,976	2,439	11,632	0	24,047	28,228	4,330	27,929	18,186	50,445	10,925	407	364	10,752	22,448	78,673	5,780	1,765,712	1,589,476	111.09%	5,776,192	1,765,712	N/A	
April	3,211	1,371	54	4,636	9,251	1,952	11,638	0	22,841	27,477	4,171	21,339	12,231	37,741	9,728	347	340	10,613	21,028	65,218	6,449	1,772,161	1,587,935	111.60%	5,778,319	1,772,161	N/A	
May	2,361	1,477	40	3,878	6,281	2,283	9,661	1	18,226	22,104	9,405	33,256	10,071	52,732	11,411	331	421	10,705	22,868	74,836	(764)	1,771,397	1,587,935	111.55%	5,779,715	1,771,397	N/A	
June	2,520	1,329	37	3,886	6,001	1,719	8,625	0	16,345	20,231	5,167	36,143	10,610	51,920	13,098	363	438	11,388	25,287	72,151	(5,056)	1,766,341	1,587,935	111.24%	5,778,753	1,766,341	N/A	
July	2,819	1,551	61	4,431	6,038	1,943	9,158	1	17,140	21,571	5,511	30,910	9,939	46,360	15,192	339	391	12,479	28,401	67,931	(6,830)	1,759,511	1,587,269	110.85%	5,776,035	1,759,511	N/A	
August	2,344	1,615	59	4,018	6,224	2,639	9,860	0	18,723	22,741	5,971	38,049	11,464	55,484	14,847	447	374	12,680	28,348	78,225	(5,607)	1,753,904	1,587,269	110.50%	5,774,947	1,753,904	N/A	
September	5,375	1,526	29	6,930	5,952	2,506	9,876	0	18,334	25,264	6,166	54,515	17,155	77,836	14,591	5,588	447	7,329	27,955	103,100	(2,691)	1,751,213	1,587,269	110.33%	5,756,421	1,751,213	N/A	
October	4,373	1,379	45	5,797	5,750	1,159	8,673	0	15,582	21,379	9,009	29,508	17,704	56,221	12,902	516	492	11,177	25,087	77,600	(3,708)	1,747,505	1,586,607	110.14%	5,773,987	1,747,505	N/A	
November	1,841	1,489	63	3,393	5,471	681	8,774	1	14,927	18,320	7,286	24,316	11,906	43,508	14,446	566	572	11,466	27,050	61,828	(8,730)	1,738,775	1,586,607	109.59%	5,773,172	1,738,775	N/A	
December	1,658	1,611	28	3,297	5,951	612	9,118	1	15,682	18,979	8,017	24,316	17,864	50,197	16,217	618	538	10,780	28,154	69,176	(9,175)	1,729,600	1,586,607	109.01%	5,774,501	1,729,600	N/A	
YTD Total	35,506	17,552	590	53,648	86,136	22,026	118,467	4	226,633	280,281	73,650	381,588	155,787	611,025	161,452	10,235	5,241	129,884	306,813	891,306	(26,532)	1,729,600	1,586,607	109%	5,774,501	1,729,600	N/A	

<sup>1</sup> Enrollments via data sharing between the IOUs.  
<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.  
<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 3A - Post-Enrollment Verification Results (Model)**  
**Southern California Gas Company**  
**December 2025**

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,758,224	8,568	0.5%	5,332	755	6,087	71.0%	0.3%
February	1,759,932	6,869	0.4%	4,620	504	5,124	74.6%	0.3%
March	1,765,712	7,677	0.4%	5,193	541	5,734	74.7%	0.3%
April	1,772,161	6,202	0.3%	4,121	370	4,491	72.4%	0.3%
May	1,771,397	7,671	0.4%	5,104	525	5,629	73.4%	0.3%
June	1,766,341	9,267	0.5%	5,874	657	6,531	70.5%	0.4%
July	1,759,511	10,154	0.6%	6,628	751	7,379	72.7%	0.4%
August	1,753,904	8,826	0.5%	5,813	566	6,379	72.3%	0.4%
September	1,751,213	14,836	0.8%	5,430	780	6,210	41.9%	0.4%
October	1,747,505	16,894	1.0%	4	1,042	1,046	6.2%	0.1%
November	1,738,775	8,554	0.5%	1	524	525	6.1%	0.0%
December	1,729,600	11,024	0.6%	2	284	286	2.6%	0.0%
YTD Total	1,738,775	116,542	6.7%	48,122	7,299	55,421	47.6%	3.2%

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.  
\*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794.

<b>CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b> <b>Southern California Gas Company</b> <b>Not Applicable to SoCalGas</b>								
Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
YTD Total	#N/A	0	#N/A	0	0	0	0.0%	#N/A

**CARE Table 4 - Enrollment by County**  
**Southern California Gas Company**  
**December 2025**

County	Estimated Eligible Households			Total Households Enrolled <sup>1</sup>			Enrollment Rate <sup>2</sup>		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,314	11	10,325	12,223	21	12,244	119%	185%	119%
Imperial	0	17,382	17,382	5	15,402	15,407	n/a	89%	89%
Kern	14,540	27,782	42,322	17,593	32,176	49,769	121%	116%	118%
Kings	11	14,050	14,061	7	16,730	16,737	63%	119%	119%
Los Angeles	801,897	2,649	804,546	855,027	2,116	857,143	107%	80%	107%
Orange	185,479	0	185,479	178,518	29	178,547	96%	#DIV/0!	96%
Riverside	95,692	114,044	209,736	105,759	133,970	239,729	111%	117%	114%
San Bernardino	141,347	869	142,216	187,983	681	188,664	133%	78%	133%
San Luis Obispo	8,268	14,508	22,776	3,983	11,459	15,442	48%	79%	68%
Santa Barbara	32,760	797	33,557	30,774	683	31,457	94%	86%	94%
Tulare	10,261	40,666	50,926	13,361	56,092	69,453	130%	138%	136%
Ventura	51,004	2,276	53,281	53,066	1,942	55,008	104%	85%	103%
<b>Total</b>	<b>1,351,573</b>	<b>235,035</b>	<b>1,586,607</b>	<b>1,458,299</b>	<b>271,301</b>	<b>1,729,600</b>	<b>108%</b>	<b>115%</b>	<b>109%</b>

<sup>1</sup> Total Households Enrolled includes submeter tenants.

<sup>2</sup> Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results  
Southern California Gas Company  
December 2025**

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,758,224	23,729	1.35%	14,929	8,504	63%	0.48%
February	1,759,932	14,628	0.83%	8,832	6,133	60%	0.35%
March	1,765,712	29,722	1.68%	17,523	13,565	59%	0.77%
April	1,772,161	35,083	2.0%	26,661	13,002	76%	0.73%
May	1,771,397	23,380	1.3%	15,826	9,213	68%	0.52%
June	1,766,341	22,268	1.3%	13,665	9,396	61%	0.53%
July	1,759,511	21,830	1.2%	14,126	8,560	65%	0.49%
August	1,753,904	30,083	1.7%	20,059	11,307	67%	0.64%
September	1,751,213	35,465	2.0%	23,788	9,679	67%	0.55%
October	1,747,505	35,492	2.0%	22,060	831	62%	0.05%
November	1,738,775	25,464	1.5%	13,273	459	52%	0.03%
December	1,729,600	31,302	1.8%	8,528	255	27%	0.01%
<b>YTD</b>	<b>1,729,600</b>	<b>328,446</b>	<b>19.0%</b>	<b>199,270</b>	<b>90,904</b>	<b>60.7%</b>	<b>5.26%</b>

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 6 - Capitation Contractors<sup>1</sup>**  
**Southern California Gas Company**  
**December 2025**

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children's Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermanidad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OSCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			1	4
Visalia Emergency Aid Council		X				
<b>Total Enrollments</b>					<b>1</b>	<b>4</b>

<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.



**CARE Program Table 7 - Expenditures for Pilots and Studies**  
**Southern California Gas Company**  
**December 2025**

2025	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expensed		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>															
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
<b>Total Pilots</b>	<b>0</b>	<b>\$ 80,000</b>	<b>\$ 80,000</b>	<b>N/A</b>	<b>\$ -</b>	<b>\$ -</b>	<b>N/A</b>	<b>\$ -</b>	<b>\$ -</b>	<b>N/A</b>	<b>\$ 21,778</b>	<b>\$ 21,778</b>	<b>N/A</b>	<b>27%</b>	<b>27%</b>
<b>Studies</b>															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ 649	\$ 649	N/A	\$ 7,741	\$ 7,741	N/A	\$ 81,390	\$ 81,390	N/A	130%	130%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A		\$ -	N/A	\$ 18,950	\$ 18,950	N/A	101%	101%
<b>Total Studies</b>	<b>N/A</b>	<b>\$ 143,750</b>	<b>\$ 143,750</b>	<b>N/A</b>	<b>\$ 649</b>	<b>\$ 649</b>	<b>N/A</b>	<b>\$ 7,741</b>	<b>\$ 7,741</b>	<b>N/A</b>	<b>\$ 100,340</b>	<b>\$ 100,340</b>	<b>N/A</b>	<b>70%</b>	<b>70%</b>

<sup>[1]</sup> Reflects authorized funding per D.21-06-015 dated June 3, 2021.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes  
Southern California Gas Company  
December 2025**

Total CARE Households Enrolled				
Month	CARE Enrollment Rate for Zip Codes that have 10% or more disconnections	CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)	CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)	CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)
January	N/A	101.8%	52.2%	46.8%
February	N/A	101.8%	52.9%	47.0%
March	N/A	102.0%	53.1%	46.7%
April	N/A	102.7%	49.8%	46.4%
May	N/A	102.7%	50.1%	46.4%
June	N/A	102.1%	54.0%	45.9%
July	N/A	101.9%	53.5%	45.5%
August	N/A	99.5%	49.8%	45.2%
September	N/A	99.2%	48.9%	45.1%
October	N/A	98.8%	49.4%	46.3%
November	N/A	98.8%	49.3%	45.8%
December	N/A	97.1%	52.4%	45.6%
	N/A	100.7%	51.3%	46.1%

**Notes:**

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8A**  
**CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code**  
**Southern California Gas Company**  
**December 2025**

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	38.8%
90007	52.4%
92257	52.6%
93265	53.1%
90017	65.0%
92273	70.0%
90058	70.2%
90015	72.3%
90006	75.7%
90057	77.4%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC

**Notes:**

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

No ZIP code has exceeded the 10% disconnection rate.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.