



ALJ/DBB/vj4 01/16/2026

**FILED**

01/16/26

03:13 PM

C2510021

Melissa Hicks,

Complainant,

vs.

Pacific Bell d/b/a AT&T California  
(U1001C),

Defendant.

(ECP)  
Case 25-10-021

### **INFORMATION REGARDING SERVICE**

I have electronically served all persons on the attached official service list who have provided an email address for Case 25-10-021.

Upon confirmation of this document's acceptance for filing, I will cause a copy of the filed document to be served by U.S. mail on all parties listed in the "Party" category of the official service list for whom no email address is provided.

Dated January 16, 2026, at San Francisco, California.

/s/ VERONICA JARBOE

Veronica Jarboe

## **N O T I C E**

Persons should notify the Process Office, Public Utilities Commission, 505 Van Ness Avenue, Room 2000, San Francisco, CA 94102, of any change of address to ensure that they continue to receive documents. You must indicate the proceeding number on the service list on which your name appears.

\* \* \* \* \*

The Commission's policy is to schedule hearings (meetings, workshops, etc.) in locations that are accessible to people with disabilities. To verify that a particular location is accessible, call: Calendar Clerk (415) 703-1203.

If specialized accommodations for the disabled are needed, e.g., sign language interpreters, those making the arrangements must call the Public Advisor at (415) 703-2074 or TDD# (415) 703-2032 five working days in advance of the event.

[Service List]

\*\*\*\*\* PARTIES \*\*\*\*\*

\*\*\*\*\* SERVICE LIST \*\*\*\*\*

Last Updated on 05-DEC-2025 by: AMT

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\*\*\*\*\* INFORMATION ONLY \*\*\*\*\*

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