



ALJ/VUK/smt 2/3/2026

**FILED**

02/03/26

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C2511008

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Luis Enrique Landa Rodriguez,  
Complainant,  
vs.  
Pacific Bell d/b/a AT&T California  
and AT&T Mobility Wireless  
Operation Holdings d/b/a AT&T  
Mobility,  
Defendants.

(ECP)  
Case 25-11-008

**ADMINISTRATIVE LAW JUDGE'S RULING DIRECTING  
SUPPLEMENTAL INFORMATION**

This ruling directs AT&T Mobility Wireless Operation Holdings d/b/a AT&T Mobility (AT&T or Defendant) to provide the following information:

1. A copy of the terms and conditions by which AT&T provided service to Luis Enrique Landa Rodriguez (Complainant).
2. A document that lists, in chronological order, all charges assessed by AT&T to Complainant, and all payments received by AT&T towards Complainant's assessed charges.

For each charge assessed, include the date and a description of the charge, including at minimum whether the charge is associated with Complainant's monthly billing or with Complainant's financing, and whether the charge is for late payment.

For each payment received, include the date of payment receipt.

3. A document identifying the dates during which AT&T did not provide service to the complainant.

Defendant shall file a response containing the above information within ten days of the issue date of this ruling.

**IT IS SO RULED.**

Dated February 3, 2026, at San Francisco, California.

VALERIE U KAO

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Valerie U. Kao  
Administrative Law Judge