



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

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Order Instituting Rulemaking Evaluating the Commission's 2010 Water Action Plan Objective of Achieving Consistency between Class A Water Utilities' Low-Income Rate Assistance Programs, Providing Rate Assistance to All Low-Income Customers of Investor-Owned Water Utilities, and Affordability.

Rulemaking 17-06-024
(Filed June 29, 2017)

**CALIFORNIA-AMERICAN WATER COMPANY'S QUARTERLY REPORT
PURSUANT TO D.24-01-034**

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February 2, 2026

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OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking Evaluating the Commission’s 2010 Water Action Plan Objective of Achieving Consistency between Class A Water Utilities’ Low-Income Rate Assistance Programs, Providing Rate Assistance to All Low-Income Customers of Investor-Owned Water Utilities, and Affordability.

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**CALIFORNIA-AMERICAN WATER COMPANY’S QUARTERLY REPORT
PURSUANT TO D.24-01-034**

Pursuant to California Public Utilities Commission (“CPUC” or “Commission”) Decision (“D.”) 24-01-034, Ordering Paragraph 4, California-American Water Company (“California American Water”) hereby provides its quarterly report attached hereto as Attachment 1 and a “narrative explanation and analysis of the trends of customer debt and disconnection.” This quarterly report covers the fourth quarter of 2025.

I. CUSTOMER DEBT

California American Water has approximately 193,174 water customer connections. In the fourth quarter of 2025, for all customer classes an average of 9,342 customers per month had an unpaid bill that was 79 days or more after invoice date. This is an increase compared to an average of 8,299 in the third quarter of 2025. The overall increase was across all customer categories. The overall average unpaid monthly balance for all customers with an unpaid balance for the fourth quarter of 2025 was \$451 per month, which was higher than the average unpaid balance of \$448 per month for all customers for the third quarter of 2025. The overall

increase was across two customer categories, Non-Residential and Residential Non-CAP, and Residential CAP decreased.

II. DISCONNECTIONS

The average number of disconnections for nonpayment for all customers in the fourth quarter of 2025 was 283 per month, which was lower than the number of disconnections for nonpayment for all customers of 189 per month in the third quarter of 2025. There was an increase across all customer categories.

The overall average number of customers reconnected after a disconnection for nonpayment for all customers in the fourth quarter of 2025 was 195 per month, which was higher than the average number of reconnections after a disconnection of 141 per month for the third quarter of 2025. There was an increase across all customer categories.

Dated: February 2, 2026

By: /s/ Cathy Hongola-Baptista
Cathy Hongola-Baptista, Attorney
California-American Water Company
550 California St., Suite 650
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For: California-American Water Company

ATTACHMENT 1

Question 1: Number of newly enrolled customers to your low-income rate assistance program

CAW Response: California American Water does not separately track newly enrolled customers to the low-income ratepayer assistance program, however through a manual process California American Water has identified newly enrolled customers.

Year	Month	New Enrollees
2025	Dec	409
2025	Nov	362
2025	Oct	264
2025	Sept	45
2025	August	383
2025	July	375
2025	June	577
2025	May	54
2025	Apr	1,269
2025	Mar	64
2025	Feb	184
2025	Jan	76
2024	Dec	58
2024	Nov	985
2024	Oct	619
2024	Sept	557
2024	Aug	423
2024	Jul	429
2024	Jun	380
2024	May	68
2024	Apr	1,244
2024	Mar	28
2024	Feb	473
2024	Jan	40
2023	Dec	129
2023	Nov	80
2023	Oct	69
2023	Sept	21
2023	Aug	1,546
2023	Jul	207
2023	Jun	75
2023	May	427
2023	Apr	30
2023	Mar	95
2023	Feb	68
2023	Jan	53
2022	Dec	189
2022	Nov	48
2022	Oct	42
2022	Sept	51
2022	Aug	130

2022	July	793
2022	Jun	2,347
2022	May	56
2022	Apr	56
2022	Mar	67
2022	Feb	607
2022	Jan	58
2021	Dec	649
2021	Nov	526
2021	Oct	89
2021	Sept	96
2021	Aug	91
2021	Jul	90
2021	Jun	161
2021	May	633
2021	April	862
2021	Mar	93
2021	Feb	58
2021	Jan	218
2020	Dec	276
2020	Nov	758
2020	Oct	3,922
2020	Sept	113
2020	Mid-Sept	33
2020	Aug	160
2020	Mid-Aug	57
2020	Jul	260
2020	Mid-Jul	62
2020	June	376
2020	May	163
2020	April	67
2020	Mar	1202
2020	Feb	356
2020	Jan	62
2019	Dec	116
2019	Nov	24
2019	Oct	362
2019	Sept	61
2019	Aug	91
2019	Jul	186
2019	Jun	124
2019	May	87
2019	Apr	490
2019	Mar	59
2019	Feb	48
2019	Jan	NA

Mid-September represents data as of September 15th.

Mid-August represents data as of August 15th.

Mid-July represents data as of July 14th.

Question 2: Number of overall enrolled customers in your CAP**CAW Response:**

Year	Month	Total CAP Enrollment
2025	Dec	24,940
2025	Nov	24,706
2025	Oct	24,550
2025	Sept	24,580
2025	August	25,151
2025	July	25,160
2025	June	24,972
2025	May	24,722
2025	Apr	24,820
2025	Mar	23,735
2025	Feb	23,810
2025	Jan	23,896
2024	Dec	23,968
2024	Nov	24,030
2024	Oct	23,165
2024	Sept	23,208
2024	Aug	23,061
2024	Jul	23,418
2024	Jun	24,594
2024	May	24,447
2024	Apr	24,818
2024	Mar	23,757
2024	Feb	23,856
2024	Jan	23,388
2023	Dec	23,505
2023	Nov	23,613
2023	Oct	23,721
2023	Sept	23,858
2023	Aug	24,066
2023	Jul	22,694
2023	Jun	22,737
2023	May	22,896
2023	Apr	22,698
2023	Mar	22,792
2023	Feb	22,824
2023	Jan	22,948
2022	Dec	23,142
2022	Nov	23,321
2022	Oct	23,355
2022	Sept	23,623
2022	Aug	23,799
2022	July	23,941
2022	Jun	23,148

2022	May	21,008
2022	Apr	21,113
2022	Mar	21,255
2022	Feb	21,316
2022	Jan	20,909
2021	Dec	21,054
2021	Nov	20,582
2021	Oct	20,231
2021	Sept	20,321
2021	Aug	20,447
2021	July	20,568
2021	Jun	20,791
2021	May	20,868
2021	April	20,416
2021	Mar	19,742
2021	Feb	19,761
2021	Jan	19,873
2020	Dec	19,851
2020	Nov	19,735
2020	Oct	19,822
2020	Sept	15,947
2020	Mid-Sept	16,028
2020	Aug	16,149
2020	Mid-Aug	16,574
2020	Jul	16,629
2020	Mid-Jul	16,536
2020	Jun	16,551
2020	May	16,348
2020	April	16,224
2020	Mar	16,183
2020	Feb	15,625
2020	Jan	14,885
2019	Dec	15,039
2019	Nov	15,094
2019	Oct	15,539
2019	Sept	15,361
2019	Aug	15,475
2019	Jul	15,554
2019	Jun	15,584
2019	May	15,652
2019	Apr	15,720
2019	Mar	15,400
2019	Feb	15,457
2019	Jan	15,545

Mid-September represents data as of September 15th.

Mid-August represents data as of August 15th.

Mid-July represents data as of July 14th.

Question 3: Number of customers with unpaid bills 79 days or more after invoice date

CAW Response:

Unpaid Customer Count (>=79 Days)						
All						
Year	Month	Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	9,271	8,563	1,788	6,775	708
	Jun	9,292	8,691	2,072	6,619	601
	Jul	8,887	8,349	2,225	6,124	538
	Aug	9,018	8,517	2,369	6,148	501
	Sep	8,116	7,580	2,344	5,236	536
	Oct	9,055	8,532	2,459	6,073	523
	Nov	9,099	8,602	2,523	6,079	497
	Dec	9,434	8,921	2,755	6,166	513
2023	Jan	9,773	9,191	2,687	6,504	582
	Feb	9,433	8,812	2,611	6,201	621
	Mar	8,236	7,808	2,468	5,340	428
	Apr	8,471	8,040	2,580	5,460	431
	May	8,711	8,316	2,679	5,637	395
	Jun	7,318	6,996	2,422	4,574	322
	Jul	7,366	7,004	2,225	4,779	362
	Aug	6,566	6,255	1,947	4,308	311
	Sep	6,665	6,319	1,904	4,415	346
	Oct	7,032	6,676	1,934	4,742	356
	Nov	7,140	6,791	1,904	4,887	349
	Dec	7,804	7,422	1,998	5,424	382
2024	Jan	8,333	7,920	1,986	5,934	413
	Feb	8,047	7,658	2,037	5,621	389
	Mar	8,009	7,615	1,958	5,657	394
	Apr	5,648	5,287	1,122	4,165	361
	May	5,419	5,049	1,053	3,996	370
	Jun	5,795	5,441	1,175	4,266	354
	Jul	6,398	6,037	1,146	4,891	361
	Aug	5,862	5,511	1,175	4,336	351
	Sep	7,112	6,678	1,512	5,166	434
	Oct	7,948	7,485	1,693	5,792	463
	Nov	9,338	8,802	2,016	6,786	536
	Dec	9,702	9,178	2,205	6,973	524
2025	Jan	8,641	8,136	2,001	6,135	505
	Feb	8,603	8,089	1,986	6,103	514
	Mar	8,348	7,813	1,915	5,898	535
	Apr	8,100	7,555	2,015	5,540	545
	May	8,264	7,803	2,059	5,744	461

CAW Response:

Monterey Hardship* - Customers Assisted						
All						
Year	Month	Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	1	1	1	0	0
	Jun	2	2	1	1	0
	Jul	2	2	1	1	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	1	1	0	1	0
	Nov	3	3	1	2	0
	Dec	0	0	0	0	0
2023	Jan	5	5	4	1	0
	Feb	3	3	2	1	0
	Mar	15	15	9	6	0
	Apr	1	1	1	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	8	8	5	3	0
	Sep	5	5	2	3	0
	Oct	2	2	1	1	0
	Nov	3	3	2	1	0
	Dec	1	1	0	1	0
2024	Jan	1	1	0	1	0
	Feb	4	4	4	0	0
	Mar	0	0	0	0	0
	Apr	3	3	2	1	0
	May	0	0	0	0	0
	Jun	1	1	1	0	0
	Jul	1	1	1	0	0
	Aug	3	3	1	2	0
	Sep	5	5	2	3	0
	Oct	5	5	5	0	0
	Nov	4	4	3	1	0
	Dec	4	4	4	0	0
2025	Jan	7	7	5	2	0
	Feb	4	4	3	1	0
	Mar	5	5	3	2	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0

	Jun	8,378	7,884	2,145	5,739	494
	Jul	7,636	7,238	1,853	5,385	398
	Aug	8,468	8,016	2,103	5,913	452
	Sep	8,792	8,306	2,132	6,174	486
	Oct	8,610	8,170	2,180	5,990	440
	Nov	9,397	8,846	2,330	6,516	551
	Dec	10,020	9,504	2,534	6,970	516

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	843	826	223	603	17
	Jun	906	877	283	594	29
	Jul	1,177	1,153	351	802	24
	Aug	1,247	1,221	334	887	26
	Sep	1,580	1,554	354	1,200	26
	Oct	1,602	1,576	351	1,225	26
	Nov	1,631	1,605	344	1,261	26
	Dec	1,715	1,693	353	1,340	22
2023	Jan	1,597	1,574	304	1,270	23
	Feb	1,592	1,569	305	1,264	23
	Mar	1,376	1,356	263	1,093	20
	Apr	1,374	1,358	259	1,099	16
	May	1,715	1,693	353	1,340	22
	Jun	1,290	1,281	273	1,008	9
	Jul	1,397	1,389	358	1,031	8
	Aug	1,703	1,695	758	937	8
	Sep	1,753	1,745	801	944	8
	Oct	1,819	1,812	816	996	7
	Nov	1,897	1,890	859	1,031	7
	Dec	1,818	1,812	799	1,013	6
2024	Jan	1,716	1,710	700	1,010	6
	Feb	1,439	1,434	539	895	5
	Mar	1,316	1,311	473	838	5
	Apr	911	905	270	635	6
	May	935	929	255	674	6
	Jun	946	940	265	675	6
	Jul	1,061	1,055	310	745	6
	Aug	1,131	1,126	332	794	5
	Sep	1,186	1,181	364	817	5
	Oct	1,301	1,296	406	890	5
	Nov	1,393	1,388	456	932	5
	Dec	1,405	1,399	463	936	6
2025	Jan	1,616	1,612	523	1,089	4
	Feb	1,773	1,770	585	1,185	3
	Mar	1,687	1,684	567	1,117	3

	Jun	5	5	4	1	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	5	5	3	2	0
	Oct	0	0	0	0	0
	Nov	2	2	0	2	0
	Dec	5	5	2	3	0

Year	Month	Payment Arrangement			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	1	1	1	0
	Jun	2	2	1	1
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2023	Jan	0	0	0	0
	Feb	1	1	1	0
	Mar	1	1	0	1
	Apr	1	1	1	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	1	1	0	1
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2024	Jan	1	1	0	1
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	1	1	1	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2025	Jan	1	1	1	0
	Feb	1	1	0	1
	Mar	0	0	0	0

	Apr	1,702	1,698	613	1,085	4
	May	1,712	1,709	613	1,096	3
	Jun	1,721	1,718	636	1,082	3
	Jul	1,320	1,318	513	805	2
	Aug	1,595	1,589	617	972	6
	Sep	1,687	1,681	635	1,046	6
	Oct	1,777	1,772	681	1,091	5
	Nov	1,862	1,856	722	1,134	6
	Dec	1,953	1,948	763	1,185	5

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	8,428	7,737	1,565	6,172	691
	Jun	8,386	7,814	1,789	6,025	572
	Jul	7,710	7,196	1,874	5,322	514
	Aug	7,771	7,296	2,035	5,261	475
	Sep	6,536	6,026	1,990	4,036	510
	Oct	7,453	6,956	2,108	4,848	497
	Nov	7,468	6,997	2,179	4,818	471
	Dec	7,719	7,228	2,402	4,826	491
2023	Jan	8,176	7,617	2,383	5,234	559
	Feb	7,841	7,243	2,306	4,937	598
	Mar	6,860	6,452	2,205	4,247	408
	Apr	7,097	6,682	2,321	4,361	415
	May	7,360	6,977	2,415	4,562	383
	Jun	6,028	5,715	2,149	3,566	313
	Jul	5,969	5,615	1,867	3,748	354
	Aug	4,863	4,560	1,189	3,371	303
	Sep	4,912	4,574	1,103	3,471	338
	Oct	5,213	4,864	1,118	3,746	349
	Nov	5,243	4,901	1,045	3,856	342
	Dec	5,986	5,610	1,199	4,411	376
2024	Jan	6,617	6,210	1,286	4,924	407
	Feb	6,608	6,224	1,498	4,726	384
	Mar	6,693	6,304	1,485	4,819	389
	Apr	4,737	4,382	852	3,530	355
	May	4,484	4,120	798	3,322	364
	Jun	4,849	4,501	910	3,591	348
	Jul	5,337	4,982	836	4,146	355
	Aug	4,731	4,385	843	3,542	346
	Sep	5,926	5,497	1,148	4,349	429
	Oct	6,647	6,189	1,287	4,902	458
	Nov	7,945	7,414	1,560	5,854	531
	Dec	8,297	7,779	1,742	6,037	518
2025	Jan	7,025	6,524	1,478	5,046	501

	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	2	2	1	1	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	2	2	1	1	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	1	1	0	1	0
	Nov	3	3	1	2	0
	Dec	0	0	0	0	0
2023	Jan	5	5	4	1	0
	Feb	2	2	1	1	0
	Mar	14	14	9	5	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	8	8	5	3	0
	Sep	4	4	2	2	0
	Oct	2	2	1	1	0
	Nov	3	3	2	1	0
	Dec	1	1	0	1	0
2024	Jan	0	0	0	0	0
	Feb	4	4	4	0	0
	Mar	0	0	0	0	0
	Apr	3	3	2	1	0
	May	0	0	0	0	0
	Jun	1	1	1	0	0
	Jul	1	1	1	0	0
	Aug	3	3	1	2	0
	Sep	4	4	1	3	0
	Oct	5	5	5	0	0
	Nov	4	4	3	1	0
	Dec	4	4	4	0	0
2025	Jan	6	6	4	2	0

	Feb	6,830	6,319	1,401	4,918	511
	Mar	6,661	6,129	1,348	4,781	532
	Apr	6,398	5,857	1,402	4,455	541
	May	6,552	6,094	1,446	4,648	458
	Jun	6,657	6,166	1,509	4,657	491
	Jul	6,316	5,920	1,340	4,580	396
	Aug	6,873	6,427	1,486	4,941	446
	Sep	7,105	6,625	1,497	5,128	480
	Oct	6,833	6,398	1,499	4,899	435
	Nov	7,535	6,990	1,608	5,382	545
	Dec	8,067	7,556	1,771	5,785	511

	Feb	3	3	3	3	0	0
	Mar	5	5	5	3	2	0
	Apr	0	0	0	0	0	0
	May	0	0	0	0	0	0
	Jun	3	3	3	3	0	0
	Jul	0	0	0	0	0	0
	Aug	0	0	0	0	0	0
	Sep	5	5	5	3	2	0
	Oct	0	0	0	0	0	0
	Nov	2	2	2	0	2	0
	Dec	4	4	4	2	2	0

*Hardship Benefit payments are in made in the reporting month and therefore not included in the Unpaid Customer tables (left).

Question 4: Dollar amount of unpaid bills 79 days or more after invoice date

CAW Response:

CAW Response:

Unpaid \$'s (>=79 Days)						
All						
Year	Month	Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$5,503,261	\$4,236,308	\$744,306	\$3,492,002	\$1,266,953
	Jun	\$5,560,065	\$4,405,309	\$913,305	\$3,492,004	\$1,154,756
	Jul	\$5,395,339	\$4,194,618	\$989,823	\$3,204,795	\$1,200,721
	Aug	\$5,359,738	\$4,378,840	\$1,080,931	\$3,297,910	\$980,897
	Sep	\$5,152,824	\$4,191,350	\$1,127,558	\$3,063,793	\$961,474
	Oct	\$5,572,037	\$4,536,899	\$1,237,620	\$3,299,279	\$1,035,138
	Nov	\$5,600,768	\$4,592,103	\$1,321,584	\$3,270,519	\$1,008,665
	Dec	\$5,687,880	\$4,724,216	\$1,462,053	\$3,262,164	\$963,664
2023	Jan	\$5,587,177	\$4,769,038	\$1,518,103	\$3,250,935	\$818,139
	Feb	\$5,333,193	\$4,545,958	\$1,536,983	\$3,008,975	\$787,235
	Mar	\$5,035,327	\$4,275,943	\$1,566,102	\$2,709,841	\$759,384
	Apr	\$5,138,545	\$4,370,889	\$1,663,515	\$2,707,375	\$767,656
	May	\$5,091,212	\$4,330,521	\$1,736,895	\$2,593,626	\$760,691
	Jun	\$4,615,971	\$3,975,290	\$1,723,432	\$2,251,858	\$640,681
	Jul	\$4,566,260	\$3,977,364	\$1,703,582	\$2,273,782	\$588,896
	Aug	\$4,158,438	\$3,581,063	\$1,481,334	\$2,099,728	\$577,375
	Sep	\$4,518,685	\$3,489,399	\$1,127,706	\$2,361,693	\$1,029,286
	Oct	\$4,140,225	\$3,521,811	\$1,110,480	\$2,411,331	\$618,414
	Nov	\$4,196,075	\$3,530,157	\$1,065,054	\$2,465,103	\$665,918
	Dec	\$4,128,631	\$3,414,654	\$980,612	\$2,434,042	\$713,977
2024	Jan	\$4,392,031	\$3,619,112	\$976,382	\$2,642,730	\$772,919
	Feb	\$4,435,945	\$3,697,262	\$1,011,525	\$2,685,737	\$738,683
	Mar	\$4,558,883	\$3,822,495	\$1,026,034	\$2,796,461	\$736,388
	Apr	\$2,443,885	\$2,000,803	\$392,877	\$1,607,926	\$443,082
	May	\$2,537,406	\$2,063,163	\$402,832	\$1,660,331	\$474,244
	Jun	\$2,682,798	\$2,194,156	\$447,798	\$1,746,358	\$488,642
	Jul	\$2,767,145	\$2,279,769	\$471,916	\$1,807,852	\$487,376
	Aug	\$2,441,536	\$1,983,282	\$415,969	\$1,567,314	\$458,254
	Sep	\$2,824,198	\$2,329,923	\$520,058	\$1,809,865	\$494,275
	Oct	\$3,282,755	\$2,755,405	\$594,362	\$2,161,043	\$527,350
	Nov	\$4,060,386	\$3,432,063	\$757,625	\$2,674,438	\$628,323
	Dec	\$4,539,263	\$3,884,226	\$908,490	\$2,975,736	\$655,037
2025	Jan	\$4,437,375	\$3,714,881	\$890,378	\$2,824,503	\$722,494
	Feb	\$4,223,345	\$3,447,997	\$782,713	\$2,665,284	\$775,348
	Mar	\$4,150,062	\$3,412,813	\$754,219	\$2,658,594	\$737,249
	Apr	\$3,964,490	\$3,246,586	\$821,904	\$2,424,682	\$717,905
	May	\$3,938,300	\$3,259,561	\$799,043	\$2,460,518	\$678,739
	Jun	\$3,869,329	\$3,172,547	\$823,523	\$2,349,024	\$696,782
	Jul	\$3,651,897	\$3,043,785	\$822,531	\$2,221,254	\$608,111

Monterey Hardship* - Applied Funds						
All						
Year	Month	Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$577.00	\$577.00	\$577.00	\$0.00	\$0.00
	Jun	\$1,114.00	\$1,114.00	\$562.00	\$552.00	\$0.00
	Jul	\$1,043.00	\$1,043.00	\$420.00	\$623.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Nov	\$2,127.00	\$2,127.00	\$127.00	\$2,000.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$4,325.00	\$4,325.00	\$3,325.00	\$1,000.00	\$0.00
	Feb	\$3,000.00	\$3,000.00	\$2,000.00	\$1,000.00	\$0.00
	Mar	\$12,700.00	\$12,700.00	\$7,805.00	\$4,895.00	\$0.00
	Apr	\$866.00	\$866.00	\$866.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$7,059.00	\$7,059.00	\$4,059.00	\$3,000.00	\$0.00
	Sep	\$3,021.00	\$3,021.00	\$1,423.00	\$1,598.00	\$0.00
	Oct	\$1,148.00	\$1,148.00	\$1,000.00	\$148.00	\$0.00
	Nov	\$2,246.00	\$2,246.00	\$1,555.00	\$691.00	\$0.00
	Dec	\$916.00	\$916.00	\$0.00	\$916.00	\$0.00
2024	Jan	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Feb	\$2,814.92	\$2,814.92	\$1,814.92	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$2,214.00	\$2,214.00	\$1,574.00	\$640.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Jul	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Aug	\$2,916.00	\$2,916.00	\$916.00	\$2,000.00	\$0.00
	Sep	\$3,299.00	\$3,299.00	\$1,000.00	\$2,299.00	\$0.00
	Oct	\$3,521.00	\$3,521.00	\$3,521.00	\$0.00	\$0.00
	Nov	\$2,730.00	\$2,730.00	\$2,428.00	\$302.00	\$0.00
	Dec	\$3,739.00	\$3,739.00	\$3,739.00	\$0.00	\$0.00
2025	Jan	\$5,642.00	\$5,642.00	\$4,324.00	\$1,318.00	\$0.00
	Feb	\$2,661.00	\$2,661.00	\$1,661.00	\$1,000.00	\$0.00
	Mar	\$3,525.00	\$3,525.00	\$2,270.00	\$1,255.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$2,946.00	\$2,946.00	\$1,946.00	\$1,000.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

	Aug	\$3,644,104	\$2,970,953	\$816,496	\$2,154,457	\$673,151
	Sep	\$3,834,722	\$3,141,720	\$811,652	\$2,330,069	\$693,002
	Oct	\$3,892,899	\$3,204,356	\$851,453	\$2,352,902	\$688,543
	Nov	\$4,229,281	\$3,421,241	\$895,183	\$2,526,058	\$808,039
	Dec	\$4,522,650	\$3,591,071	\$942,771	\$2,648,300	\$931,579

	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$3,539.00	\$3,539.00	\$2,774.00	\$765.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$262.00	\$262.00	\$0.00	\$262.00	\$0.00
	Dec	\$3,374.00	\$3,374.00	\$530.00	\$2,844.00	\$0.00

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$425,168	\$359,820	\$81,822	\$277,998	\$65,348
	Jun	\$522,203	\$422,550	\$120,313	\$302,237	\$99,654
	Jul	\$684,261	\$604,069	\$174,868	\$429,201	\$80,192
	Aug	\$778,080	\$692,839	\$181,731	\$511,108	\$85,241
	Sep	\$987,349	\$902,432	\$189,355	\$713,077	\$84,917
	Oct	\$1,059,534	\$977,930	\$190,563	\$787,367	\$81,604
	Nov	\$1,104,058	\$1,028,248	\$198,633	\$829,614	\$75,810
	Dec	\$1,093,819	\$1,031,690	\$209,967	\$821,723	\$62,129
2023	Jan	\$1,051,191	\$987,643	\$198,221	\$789,422	\$63,548
	Feb	\$1,014,269	\$956,201	\$198,476	\$757,724	\$58,069
	Mar	\$886,931	\$833,323	\$182,024	\$651,299	\$53,608
	Apr	\$880,066	\$829,169	\$171,717	\$657,453	\$50,896
	May	\$861,367	\$813,617	\$165,517	\$648,100	\$47,750
	Jun	\$791,703	\$754,878	\$164,548	\$590,330	\$36,825
	Jul	\$839,904	\$802,955	\$226,660	\$576,294	\$36,950
	Aug	\$997,418	\$962,395	\$505,339	\$457,056	\$35,023
	Sep	\$1,029,534	\$995,052	\$546,700	\$448,352	\$34,482
	Oct	\$998,500	\$989,684	\$563,128	\$426,556	\$8,816
	Nov	\$1,013,552	\$1,005,187	\$573,599	\$431,587	\$8,365
	Dec	\$966,308	\$957,556	\$532,292	\$425,265	\$8,752
2024	Jan	\$951,360	\$940,087	\$482,142	\$457,944	\$11,274
	Feb	\$769,811	\$761,631	\$337,396	\$424,236	\$8,180
	Mar	\$725,133	\$717,795	\$302,798	\$414,997	\$7,337
	Apr	\$347,295	\$332,191	\$101,793	\$230,398	\$15,104
	May	\$393,273	\$378,672	\$108,054	\$270,618	\$14,601
	Jun	\$399,096	\$385,655	\$118,133	\$267,522	\$13,441
	Jul	\$464,162	\$450,646	\$145,572	\$305,075	\$13,515
	Aug	\$505,463	\$494,020	\$132,887	\$361,132	\$11,443
	Sep	\$550,821	\$539,392	\$159,718	\$379,674	\$11,429
	Oct	\$658,939	\$649,063	\$179,922	\$469,141	\$9,876
	Nov	\$725,095	\$715,793	\$211,606	\$504,187	\$9,302
	Dec	\$738,218	\$733,458	\$220,943	\$512,515	\$4,760
2025	Jan	\$789,296	\$787,775	\$246,243	\$541,532	\$1,520
	Feb	\$829,199	\$826,360	\$267,844	\$558,516	\$2,839
	Mar	\$806,348	\$802,586	\$275,183	\$527,403	\$3,762
	Apr	\$860,988	\$857,651	\$321,301	\$536,350	\$3,337
	May	\$892,044	\$890,478	\$320,423	\$570,055	\$1,566
	Jun	\$870,144	\$868,272	\$326,184	\$542,087	\$1,872

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$577.00	\$577.00	\$577.00	\$0.00	\$0.00
	Jun	\$1,114.00	\$1,114.00	\$562.00	\$552.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Apr	\$866.00	\$866.00	\$866.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$255.00	\$255.00	\$0.00	\$255.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2024	Jan	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,892.00	\$1,892.00	\$892.00	\$1,000.00	\$0.00

	Jul	\$798,698	\$797,068	\$325,679	\$471,390	\$1,630
	Aug	\$789,116	\$754,598	\$333,784	\$420,814	\$34,518
	Sep	\$864,950	\$837,756	\$329,097	\$508,659	\$27,194
	Oct	\$911,877	\$896,354	\$341,093	\$555,261	\$15,523
	Nov	\$956,015	\$920,787	\$363,470	\$557,318	\$35,227
	Dec	\$983,817	\$950,034	\$381,483	\$568,550	\$33,783

	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$844.00	\$844.00	\$0.00	\$844.00	\$0.00

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$5,078,093	\$3,876,488	\$662,484	\$3,214,004	\$1,201,605
	Jun	\$5,037,861	\$3,982,759	\$792,992	\$3,189,767	\$1,055,102
	Jul	\$4,711,077	\$3,590,549	\$814,954	\$2,775,595	\$1,120,528
	Aug	\$4,581,657	\$3,686,001	\$899,200	\$2,786,801	\$895,656
	Sep	\$4,165,476	\$3,288,919	\$938,203	\$2,350,716	\$876,557
	Oct	\$4,512,503	\$3,558,969	\$1,047,057	\$2,511,912	\$953,534
	Nov	\$4,496,710	\$3,563,855	\$1,122,951	\$2,440,904	\$932,855
	Dec	\$1,687	\$1,681	\$635	\$1,046	\$6
2023	Jan	\$4,535,986	\$3,781,395	\$1,319,882	\$2,461,513	\$754,591
	Feb	\$4,318,924	\$3,589,757	\$1,338,507	\$2,251,251	\$729,166
	Mar	\$4,148,396	\$3,442,620	\$1,384,078	\$2,058,542	\$705,776
	Apr	\$4,258,479	\$3,541,720	\$1,491,798	\$2,049,922	\$716,759
	May	\$4,229,845	\$3,516,904	\$1,571,378	\$1,945,526	\$712,940
	Jun	\$3,824,268	\$3,220,412	\$1,558,884	\$1,661,529	\$603,856
	Jul	\$3,726,356	\$3,174,409	\$1,476,922	\$1,697,487	\$551,947
	Aug	\$3,161,020	\$2,618,667	\$975,995	\$1,642,672	\$542,353
	Sep	\$3,489,150	\$2,494,346	\$581,006	\$1,913,340	\$994,804
	Oct	\$3,141,726	\$2,532,127	\$547,352	\$1,984,775	\$609,599
	Nov	\$3,182,523	\$2,524,970	\$491,454	\$2,033,515	\$657,553
	Dec	\$3,162,322	\$2,457,098	\$448,320	\$2,008,778	\$705,225
2024	Jan	\$3,440,670	\$2,679,025	\$494,239	\$2,184,786	\$761,645
	Feb	\$3,666,134	\$2,935,630	\$674,129	\$2,261,501	\$730,504
	Mar	\$3,833,750	\$3,104,699	\$723,236	\$2,381,464	\$729,051
	Apr	\$2,096,590	\$1,668,612	\$291,084	\$1,377,528	\$427,978
	May	\$2,144,133	\$1,684,490	\$294,777	\$1,389,713	\$459,643
	Jun	\$2,283,702	\$1,808,501	\$329,665	\$1,478,836	\$475,201
	Jul	\$2,302,983	\$1,829,122	\$326,345	\$1,502,777	\$473,861
	Aug	\$1,936,073	\$1,489,263	\$283,081	\$1,206,182	\$446,810
	Sep	\$2,273,377	\$1,790,531	\$360,340	\$1,430,191	\$482,846
	Oct	\$2,623,816	\$2,106,342	\$414,440	\$1,691,903	\$517,474
	Nov	\$3,335,291	\$2,716,271	\$546,019	\$2,170,251	\$619,021
	Dec	\$3,801,046	\$3,150,768	\$687,548	\$2,463,221	\$650,277
2025	Jan	\$3,648,079	\$2,927,105	\$644,134	\$2,282,971	\$720,974
	Feb	\$3,394,146	\$2,621,637	\$514,869	\$2,106,768	\$772,509
	Mar	\$3,343,714	\$2,610,227	\$479,036	\$2,131,191	\$733,487
	Apr	\$3,103,503	\$2,388,935	\$500,603	\$1,888,332	\$714,568
	May	\$3,046,256	\$2,369,083	\$478,620	\$1,890,463	\$677,173

Year	Month	Non-Payment Arrangement			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$1,043.00	\$1,043.00	\$420.00	\$623.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00
	Nov	\$2,127.00	\$2,127.00	\$127.00	\$2,000.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$4,325.00	\$4,325.00	\$3,325.00	\$1,000.00
	Feb	\$2,000.00	\$2,000.00	\$1,000.00	\$1,000.00
	Mar	\$11,700.00	\$11,700.00	\$7,805.00	\$3,895.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$7,059.00	\$7,059.00	\$4,059.00	\$3,000.00
	Sep	\$2,766.00	\$2,766.00	\$1,423.00	\$1,343.00
	Oct	\$1,148.00	\$1,148.00	\$1,000.00	\$148.00
	Nov	\$2,246.00	\$2,246.00	\$1,555.00	\$691.00
	Dec	\$916.00	\$916.00	\$0.00	\$916.00
2024	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$2,814.92	\$2,814.92	\$1,814.92	\$1,000.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$2,214.00	\$2,214.00	\$1,574.00	\$640.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Jul	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Aug	\$2,916.00	\$2,916.00	\$916.00	\$2,000.00
	Sep	\$2,991.00	\$2,991.00	\$1,000.00	\$1,991.00
	Oct	\$3,521.00	\$3,521.00	\$3,521.00	\$0.00
	Nov	\$2,730.00	\$2,730.00	\$2,428.00	\$302.00
	Dec	\$3,739.00	\$3,739.00	\$3,739.00	\$0.00
2025	Jan	\$4,642.00	\$4,642.00	\$3,324.00	\$1,318.00
	Feb	\$1,661.00	\$1,661.00	\$1,661.00	\$0.00
	Mar	\$3,525.00	\$3,525.00	\$2,270.00	\$1,255.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00

	Jun	\$2,999,185	\$2,304,275	\$497,339	\$1,806,936	\$694,910
	Jul	\$2,853,198	\$2,246,717	\$496,852	\$1,749,865	\$606,481
	Aug	\$2,854,988	\$2,216,355	\$482,711	\$1,733,643	\$638,633
	Sep	\$2,969,772	\$2,303,964	\$482,555	\$1,821,410	\$665,808
	Oct	\$2,981,022	\$2,308,002	\$510,360	\$1,797,642	\$673,020
	Nov	\$3,273,266	\$2,500,454	\$531,713	\$1,968,740	\$772,812
	Dec	\$3,538,834	\$2,641,038	\$561,288	\$2,079,750	\$897,796

	Jun	\$1,054.00	\$1,054.00	\$1,054.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$3,539.00	\$3,539.00	\$2,774.00	\$765.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$2,530.00	\$2,530.00	\$530.00	\$2,000.00	\$0.00

*Hardship Benefit payments are in made in the reporting month and therefore not included in the Unpaid Customer tables (left).

Question 5: Average dollar amount of unpaid bills 79 days or more after invoice date

CAW Response:

Unpaid Average \$'s (>=79 Days)						
All						
Year	Month	Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$593.60	\$494.72	\$416.28	\$515.42	\$1,789.48
	Jun	\$598.37	\$506.88	\$440.78	\$527.57	\$1,921.39
	Jul	\$607.10	\$502.41	\$444.86	\$523.32	\$2,231.82
	Aug	\$594.34	\$514.13	\$456.28	\$536.42	\$1,957.88
	Sep	\$634.90	\$552.95	\$481.04	\$585.14	\$1,793.79
	Oct	\$615.35	\$531.75	\$503.30	\$543.27	\$1,979.23
	Nov	\$615.54	\$533.84	\$523.81	\$538.00	\$2,029.51
	Dec	\$602.91	\$529.56	\$530.69	\$529.06	\$1,878.49
	Jan	\$571.70	\$518.88	\$564.98	\$499.84	\$1,405.74
	Feb	\$565.38	\$515.88	\$588.66	\$485.24	\$1,267.69
	Mar	\$611.38	\$547.64	\$634.56	\$507.46	\$1,774.26
	Apr	\$606.60	\$543.64	\$644.77	\$495.86	\$1,781.10
2023	May	\$584.46	\$520.75	\$648.34	\$460.11	\$1,925.80
	Jun	\$630.77	\$568.22	\$711.57	\$492.32	\$1,989.69
	Jul	\$619.91	\$567.87	\$765.65	\$475.79	\$1,626.78
	Aug	\$633.33	\$572.51	\$760.83	\$487.40	\$1,856.51
	Sep	\$677.97	\$552.21	\$592.28	\$534.92	\$2,974.81
	Oct	\$588.77	\$527.53	\$574.19	\$508.50	\$1,737.12
	Nov	\$587.69	\$519.83	\$559.38	\$504.42	\$1,908.08
	Dec	\$529.04	\$460.07	\$490.80	\$448.75	\$1,869.05
	Jan	\$527.06	\$456.96	\$491.63	\$445.35	\$1,871.48
	Feb	\$551.25	\$482.80	\$496.58	\$477.80	\$1,898.93
	Mar	\$569.22	\$501.97	\$524.02	\$494.34	\$1,869.01
	Apr	\$432.70	\$378.44	\$350.16	\$386.06	\$1,227.37
2024	May	\$468.24	\$408.63	\$382.56	\$415.50	\$1,281.74
	Jun	\$462.95	\$403.26	\$381.10	\$409.37	\$1,380.35
	Jul	\$432.50	\$377.63	\$411.79	\$369.63	\$1,350.07
	Aug	\$416.50	\$359.88	\$354.02	\$361.47	\$1,305.57
	Sep	\$397.10	\$348.90	\$343.95	\$350.34	\$1,138.88
	Oct	\$413.03	\$368.12	\$351.07	\$373.11	\$1,138.98
	Nov	\$434.82	\$389.92	\$375.81	\$394.11	\$1,172.24
	Dec	\$467.87	\$423.21	\$412.01	\$426.75	\$1,250.07
	Jan	\$513.53	\$456.60	\$444.97	\$460.39	\$1,430.68
	Feb	\$490.92	\$426.26	\$394.12	\$436.72	\$1,508.46
	Mar	\$497.13	\$436.81	\$393.85	\$450.76	\$1,378.04
	Apr	\$489.44	\$429.73	\$407.89	\$437.67	\$1,317.26
2025	May	\$476.56	\$417.73	\$388.07	\$428.36	\$1,472.32
	Jun	\$461.84	\$402.40	\$383.93	\$409.31	\$1,410.49

CAW Response:

Monterey Hardship* - Avg \$'s Applied Funds						
All						
Year	Month	Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$577.00	\$577.00	\$577.00	\$0.00	\$0.00
	Jun	\$557.00	\$557.00	\$562.00	\$552.00	\$0.00
	Jul	\$521.50	\$521.50	\$420.00	\$623.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Nov	\$709.00	\$709.00	\$127.00	\$1,000.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jan	\$865.00	\$865.00	\$831.25	\$1,000.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Mar	\$847.00	\$847.00	\$0.00	\$0.00	\$0.00
	Apr	\$866.00	\$866.00	\$866.00	\$0.00	\$0.00
2023	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$882.38	\$882.38	\$811.80	\$1,000.00	\$0.00
	Sep	\$604.20	\$604.20	\$711.50	\$532.67	\$0.00
	Oct	\$574.00	\$574.00	\$1,000.00	\$148.00	\$0.00
	Nov	\$748.67	\$748.67	\$777.50	\$691.00	\$0.00
	Dec	\$916.00	\$916.00	\$0.00	\$916.00	\$0.00
	Jan	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Feb	\$703.73	\$703.73	\$604.97	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$738.00	\$738.00	\$787.00	\$640.00	\$0.00
2024	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Jul	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Aug	\$972.00	\$972.00	\$916.00	\$1,000.00	\$0.00
	Sep	\$659.80	\$659.80	\$654.00	\$663.67	\$0.00
	Oct	\$704.20	\$704.20	\$704.20	\$0.00	\$0.00
	Nov	\$682.50	\$682.50	\$809.33	\$302.00	\$0.00
	Dec	\$934.75	\$934.75	\$934.75	\$0.00	\$0.00
	Jan	\$806.00	\$806.00	\$864.80	\$659.00	\$0.00
	Feb	\$665.25	\$665.25	\$553.67	\$1,000.00	\$0.00
	Mar	\$705.00	\$705.00	\$756.67	\$627.50	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2025	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$589.20	\$589.20	\$486.50	\$1,000.00	\$0.00

	Jul	\$478.25	\$420.53	\$443.89	\$412.49	\$1,527.92
	Aug	\$430.34	\$370.63	\$388.25	\$364.36	\$1,489.27
	Sep	\$436.16	\$378.25	\$380.70	\$377.40	\$1,425.93
	Oct	\$452.14	\$392.21	\$390.57	\$392.81	\$1,564.87
	Nov	\$450.07	\$386.76	\$384.20	\$387.67	\$1,466.50
	Dec	\$451.36	\$377.85	\$372.05	\$379.96	\$1,805.39

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$504.35	\$435.62	\$366.91	\$461.03	\$3,843.98
	Jun	\$576.38	\$481.81	\$425.13	\$508.82	\$3,436.33
	Jul	\$581.36	\$523.91	\$498.20	\$535.16	\$3,341.34
	Aug	\$623.96	\$567.44	\$544.10	\$576.22	\$3,278.51
	Sep	\$624.90	\$580.72	\$534.90	\$594.23	\$3,266.03
	Oct	\$661.38	\$620.51	\$542.92	\$642.75	\$3,138.62
	Nov	\$676.92	\$640.65	\$577.42	\$657.90	\$2,915.77
	Dec	\$637.80	\$609.39	\$594.81	\$613.23	\$2,824.03
2023	Jan	\$658.23	\$627.47	\$652.04	\$621.59	\$2,762.97
	Feb	\$637.10	\$609.43	\$650.74	\$599.47	\$2,524.73
	Mar	\$644.57	\$614.55	\$692.11	\$595.88	\$2,680.39
	Apr	\$640.51	\$610.58	\$663.00	\$598.23	\$3,181.02
	May	\$637.58	\$607.63	\$626.96	\$602.88	\$3,979.18
	Jun	\$613.72	\$589.29	\$602.74	\$585.64	\$4,091.72
	Jul	\$601.22	\$578.08	\$633.13	\$558.97	\$4,618.69
	Aug	\$585.68	\$567.78	\$666.67	\$487.79	\$4,377.82
	Sep	\$587.30	\$570.23	\$682.52	\$474.95	\$4,310.23
	Oct	\$548.93	\$546.18	\$690.11	\$428.27	\$1,259.38
	Nov	\$534.29	\$531.84	\$667.75	\$418.61	\$1,195.05
	Dec	\$531.52	\$528.45	\$666.20	\$419.81	\$1,458.63
2024	Jan	\$554.41	\$549.76	\$688.77	\$453.41	\$1,878.98
	Feb	\$534.96	\$531.12	\$625.97	\$474.01	\$1,635.99
	Mar	\$551.01	\$547.52	\$640.17	\$495.22	\$1,467.49
	Apr	\$381.22	\$367.06	\$377.01	\$362.83	\$2,517.40
	May	\$420.61	\$407.61	\$423.74	\$401.51	\$2,433.43
	Jun	\$421.88	\$410.27	\$445.79	\$396.33	\$2,240.18
	Jul	\$437.48	\$427.15	\$469.59	\$409.50	\$2,252.53
	Aug	\$446.92	\$438.74	\$400.26	\$454.83	\$2,288.68
	Sep	\$464.44	\$456.72	\$438.79	\$464.72	\$2,285.79
	Oct	\$506.49	\$500.82	\$443.16	\$527.12	\$1,975.23
	Nov	\$520.53	\$515.70	\$464.05	\$540.97	\$1,860.39
	Dec	\$525.42	\$524.27	\$477.20	\$547.56	\$793.31
2025	Jan	\$488.43	\$488.69	\$470.83	\$497.27	\$380.06
	Feb	\$467.68	\$466.87	\$457.85	\$471.32	\$946.20
	Mar	\$477.98	\$476.59	\$485.33	\$472.16	\$1,254.08
	Apr	\$505.87	\$505.09	\$524.15	\$494.33	\$834.13

	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$1,307.17	\$1,307.17	\$924.67	\$382.50	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$131.00	\$131.00	\$0.00	\$131.00	\$0.00
	Dec	\$1,213.00	\$1,213.00	\$265.00	\$948.00	\$0.00

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$577.00	\$577.00	\$577.00	\$0.00	\$0.00
	Jun	\$557.00	\$557.00	\$562.00	\$552.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Apr	\$866.00	\$866.00	\$866.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$255.00	\$255.00	\$0.00	\$255.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2024	Jan	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$308.00	\$308.00	\$308.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

	May	\$521.05	\$521.05	\$522.71	\$520.12	\$522.07
	Jun	\$505.60	\$505.40	\$512.87	\$501.01	\$624.15
	Jul	\$605.07	\$604.76	\$634.85	\$585.58	\$814.97
	Aug	\$494.74	\$474.89	\$540.98	\$432.94	\$5,752.98
	Sep	\$512.71	\$498.37	\$518.26	\$486.29	\$4,532.35
	Oct	\$513.16	\$505.84	\$500.87	\$508.95	\$3,104.59
	Nov	\$513.43	\$496.11	\$503.42	\$491.46	\$5,871.24
	Dec	\$503.75	\$487.70	\$499.98	\$479.79	\$6,756.66

Year	Month	Non-Payment Arrangement				
		Total	Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$602.53	\$501.03	\$423.31	\$520.74	\$1,738.94
	Jun	\$600.75	\$509.70	\$443.26	\$529.42	\$1,844.58
	Jul	\$611.03	\$498.96	\$434.87	\$521.53	\$2,180.02
	Aug	\$589.58	\$505.21	\$441.87	\$529.71	\$1,885.59
	Sep	\$637.31	\$545.79	\$471.46	\$582.44	\$1,718.74
	Oct	\$605.46	\$511.64	\$496.71	\$518.13	\$1,918.58
	Nov	\$602.13	\$509.34	\$515.35	\$506.62	\$1,980.58
	Dec	\$1,687.00	\$1,681.00	\$635.00	\$1,046.00	\$6.00
2023	Jan	\$554.79	\$496.44	\$553.87	\$470.29	\$1,349.89
	Feb	\$550.81	\$495.62	\$580.45	\$456.00	\$1,219.34
	Mar	\$604.72	\$533.57	\$627.70	\$484.70	\$1,729.84
	Apr	\$600.04	\$530.04	\$642.74	\$470.06	\$1,727.13
	May	\$574.71	\$504.07	\$650.67	\$426.46	\$1,861.46
	Jun	\$634.42	\$563.50	\$725.40	\$465.94	\$1,929.25
	Jul	\$624.28	\$565.34	\$791.07	\$452.90	\$1,559.17
	Aug	\$650.01	\$574.27	\$820.85	\$487.30	\$1,789.94
	Sep	\$710.33	\$545.33	\$526.75	\$551.24	\$2,943.21
	Oct	\$602.67	\$520.59	\$489.58	\$529.84	\$1,746.70
	Nov	\$607.00	\$515.19	\$470.29	\$527.36	\$1,922.67
	Dec	\$528.29	\$437.99	\$373.91	\$455.40	\$1,875.60
2024	Jan	\$519.97	\$431.41	\$384.32	\$443.70	\$1,871.36
	Feb	\$554.80	\$471.66	\$450.02	\$478.52	\$1,902.35
	Mar	\$572.80	\$492.50	\$487.03	\$494.18	\$1,874.17
	Apr	\$442.60	\$380.79	\$341.65	\$390.23	\$1,205.57
	May	\$478.17	\$408.86	\$369.39	\$418.34	\$1,262.76
	Jun	\$470.96	\$401.80	\$362.27	\$411.82	\$1,365.52
	Jul	\$431.51	\$367.15	\$390.36	\$362.46	\$1,334.82
	Aug	\$409.23	\$339.63	\$335.80	\$340.54	\$1,291.36
	Sep	\$383.63	\$325.73	\$313.88	\$328.86	\$1,125.52
	Oct	\$394.74	\$340.34	\$322.02	\$345.15	\$1,129.85
	Nov	\$419.80	\$366.37	\$350.01	\$370.73	\$1,165.76
	Dec	\$458.12	\$405.04	\$394.69	\$408.02	\$1,255.36
2025	Jan	\$519.30	\$448.67	\$435.81	\$452.43	\$1,439.07
	Feb	\$496.95	\$414.88	\$367.50	\$428.38	\$1,511.76

	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$946.00	\$946.00	\$892.00	\$1,000.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$844.00	\$844.00	\$0.00	\$844.00	\$0.00

Year	Month	Non-Payment Arrangement				
		Total	Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$521.50	\$521.50	\$420.00	\$623.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Nov	\$709.00	\$709.00	\$127.00	\$1,000.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$865.00	\$865.00	\$831.25	\$1,000.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Mar	\$836.00	\$836.00	\$867.00	\$779.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$882.38	\$882.38	\$811.80	\$1,000.00	\$0.00
	Sep	\$588.67	\$588.67	\$1,423.00	\$671.50	\$0.00
	Oct	\$574.00	\$574.00	\$1,000.00	\$148.00	\$0.00
	Nov	\$748.67	\$748.67	\$777.50	\$691.00	\$0.00
	Dec	\$916.00	\$916.00	\$0.00	\$916.00	\$0.00
2024	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$703.73	\$703.73	\$604.97	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$738.00	\$738.00	\$787.00	\$640.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Jul	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Aug	\$972.00	\$972.00	\$916.00	\$1,000.00	\$0.00
	Sep	\$747.75	\$747.75	\$1,000.00	\$663.67	\$0.00
	Oct	\$704.20	\$704.20	\$704.20	\$0.00	\$0.00
	Nov	\$682.50	\$682.50	\$809.33	\$302.00	\$0.00
	Dec	\$934.75	\$934.75	\$934.75	\$0.00	\$0.00
2025	Jan	\$831.00	\$831.00	\$864.80	\$659.00	\$0.00
	Feb	\$553.67	\$553.67	\$553.67	\$0.00	\$0.00

	Mar	\$501.98	\$425.88	\$355.37	\$445.76	\$1,378.73
	Apr	\$485.07	\$407.88	\$357.06	\$423.87	\$1,320.83
	May	\$464.94	\$388.76	\$331.00	\$406.73	\$1,478.54
	Jun	\$450.53	\$373.71	\$329.58	\$388.00	\$1,415.30
	Jul	\$451.74	\$379.51	\$370.79	\$382.07	\$1,531.52
	Aug	\$415.39	\$344.85	\$324.84	\$350.87	\$1,431.91
	Sep	\$417.98	\$347.77	\$322.35	\$355.19	\$1,387.10
	Oct	\$436.27	\$360.74	\$340.47	\$366.94	\$1,547.17
	Nov	\$434.41	\$357.72	\$330.67	\$365.80	\$1,418.00
	Dec	\$438.68	\$349.53	\$316.93	\$359.51	\$1,756.94

	Mar	\$705.00	\$705.00	\$756.67	\$627.50	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$351.33	\$351.33	\$351.33	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$1,307.17	\$1,307.17	\$924.67	\$382.50	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$131.00	\$131.00	\$0.00	\$131.00	\$0.00
	Dec	\$1,265.00	\$1,265.00	\$265.00	\$1,000.00	\$0.00

*Hardship Benefit payments are in made in the reporting month and therefore not included in the Unpaid Customer tables (left).

Question 6: Median dollar amount of unpaid bills 79 days or more after invoice date

CAW Response:

Unpaid Median \$'s (>=79 Days)						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$112.44	\$106.17	\$99.61	\$107.69	\$208.31
	Jun	\$113.18	\$107.68	\$104.05	\$108.37	\$185.08
	Jul	\$119.79	\$114.37	\$117.46	\$113.59	\$204.01
	Aug	\$115.90	\$112.84	\$122.65	\$110.21	\$184.58
	Sep	\$119.36	\$114.65	\$136.44	\$110.36	\$193.49
	Oct	\$123.80	\$119.05	\$140.66	\$114.21	\$195.16
	Nov	\$113.48	\$108.43	\$129.94	\$104.74	\$203.56
	Dec	\$100.00	\$95.10	\$117.48	\$91.15	\$179.82
2023	Jan	\$105.74	\$102.64	\$150.78	\$95.73	\$148.19
	Feb	\$104.01	\$100.31	\$150.01	\$94.41	\$154.25
	Mar	\$97.79	\$95.36	\$139.36	\$89.08	\$137.71
	Apr	\$98.57	\$96.96	\$148.81	\$89.65	\$125.91
	May	\$104.06	\$101.35	\$156.27	\$95.05	\$154.09
	Jun	\$112.89	\$110.25	\$166.01	\$102.28	\$151.25
	Jul	\$119.28	\$117.17	\$171.12	\$110.78	\$151.56
	Aug	\$120.10	\$118.81	\$132.61	\$115.36	\$151.64
	Sep	\$124.20	\$121.48	\$129.90	\$119.93	\$176.92
	Oct	\$121.32	\$117.96	\$124.01	\$116.68	\$164.58
	Nov	\$114.90	\$111.71	\$116.09	\$110.40	\$177.17
	Dec	\$112.51	\$108.13	\$108.07	\$108.18	\$191.82
2024	Jan	\$111.81	\$105.88	\$106.50	\$105.63	\$201.76
	Feb	\$108.66	\$105.53	\$109.69	\$104.34	\$157.88
	Mar	\$103.82	\$99.61	\$105.10	\$98.32	\$157.63
	Apr	\$93.18	\$89.42	\$84.68	\$90.84	\$136.31
	May	\$91.21	\$87.37	\$80.46	\$88.68	\$168.55
	Jun	\$101.83	\$98.65	\$89.24	\$100.18	\$158.92
	Jul	\$113.09	\$110.60	\$100.05	\$112.71	\$166.76
	Aug	\$128.61	\$125.87	\$113.30	\$129.29	\$179.75
	Sep	\$141.26	\$137.11	\$128.27	\$138.95	\$223.04
	Oct	\$142.50	\$137.56	\$131.21	\$139.44	\$227.92
	Nov	\$148.48	\$144.27	\$141.09	\$145.01	\$212.61
	Dec	\$148.70	\$144.03	\$142.33	\$144.20	\$206.48
2025	Jan	\$132.97	\$127.89	\$131.62	\$126.87	\$230.61
	Feb	\$133.42	\$128.13	\$124.25	\$129.14	\$197.37
	Mar	\$133.62	\$127.80	\$126.05	\$128.32	\$232.70
	Apr	\$123.49	\$118.57	\$122.18	\$117.64	\$218.00
	May	\$112.44	\$107.43	\$110.33	\$106.71	\$261.71

CAW Response:

Monterey Hardship* - Median \$'s Applied Funds						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$577.00	\$577.00	\$577.00	\$0.00	\$0.00
	Jun	\$562.00	\$562.00	\$562.00	\$552.00	\$0.00
	Jul	\$623.00	\$623.00	\$420.00	\$623.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Nov	\$1,000.00	\$1,000.00	\$127.00	\$1,000.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Apr	\$866.00	\$866.00	\$866.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$1,000.00	\$1,000.00	\$675.00	\$1,000.00	\$0.00
	Sep	\$423.00	\$423.00	\$711.50	\$343.00	\$0.00
	Oct	\$574.00	\$574.00	\$1,000.00	\$148.00	\$0.00
	Nov	\$691.00	\$691.00	\$777.50	\$691.00	\$0.00
	Dec	\$916.00	\$916.00	\$0.00	\$916.00	\$0.00
2024	Jan	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Feb	\$606.00	\$606.00	\$602.92	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$640.00	\$640.00	\$787.00	\$640.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Jul	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Aug	\$1,000.00	\$1,000.00	\$916.00	\$1,000.00	\$0.00
	Sep	\$614.00	\$614.00	\$654.00	\$614.00	\$0.00
	Oct	\$849.00	\$849.00	\$849.00	\$0.00	\$0.00
	Nov	\$714.00	\$714.00	\$883.00	\$302.00	\$0.00
	Dec	\$869.50	\$869.50	\$869.50	\$0.00	\$0.00
2025	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$659.00	\$0.00
	Feb	\$772.00	\$772.00	\$544.00	\$1,000.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$1,000.00	\$627.50	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

	Jun	\$135.59	\$131.20	\$128.32	\$131.61	\$250.85
	Jul	\$147.04	\$142.78	\$134.29	\$144.53	\$276.48
	Aug	\$149.63	\$144.05	\$135.04	\$146.36	\$294.33
	Sep	\$158.27	\$154.59	\$141.53	\$155.97	\$276.72
	Oct	\$151.46	\$145.64	\$136.00	\$147.75	\$309.31
	Nov	\$150.08	\$143.94	\$142.78	\$144.35	\$285.85
	Dec	\$140.84	\$134.31	\$137.72	\$133.57	\$293.04

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$374.71	\$369.63	\$315.31	\$378.71	\$1,675.76
	Jun	\$396.57	\$388.32	\$330.48	\$407.86	\$1,297.87
	Jul	\$411.13	\$404.89	\$365.95	\$421.60	\$1,291.11
	Aug	\$439.86	\$435.27	\$389.56	\$449.91	\$979.81
	Sep	\$490.53	\$485.63	\$399.54	\$507.30	\$1,013.43
	Oct	\$492.65	\$488.03	\$377.67	\$514.79	\$1,013.43
	Nov	\$485.86	\$477.63	\$398.24	\$505.75	\$1,213.08
	Dec	\$466.31	\$459.22	\$400.64	\$480.47	\$1,145.63
2023	Jan	\$448.64	\$442.64	\$411.53	\$458.65	\$1,087.41
	Feb	\$433.60	\$432.43	\$392.25	\$440.04	\$956.10
	Mar	\$428.23	\$427.59	\$420.69	\$427.89	\$819.63
	Apr	\$440.38	\$438.83	\$390.36	\$445.58	\$1,150.92
	May	\$432.20	\$429.08	\$404.39	\$436.56	\$1,847.16
	Jun	\$420.96	\$420.22	\$379.51	\$433.93	\$1,176.84
	Jul	\$413.45	\$412.45	\$453.38	\$405.01	\$1,719.16
	Aug	\$422.46	\$420.69	\$503.20	\$376.05	\$1,515.14
	Sep	\$431.56	\$430.18	\$485.63	\$374.37	\$1,669.86
	Oct	\$400.00	\$399.23	\$475.02	\$349.19	\$2,025.93
	Nov	\$394.81	\$392.60	\$469.13	\$341.34	\$2,249.96
	Dec	\$393.03	\$391.24	\$447.84	\$354.93	\$1,855.41
2024	Jan	\$391.10	\$389.77	\$454.35	\$365.67	\$1,871.76
	Feb	\$374.34	\$373.26	\$401.26	\$363.78	\$1,815.83
	Mar	\$375.63	\$374.98	\$397.89	\$360.13	\$1,845.50
	Apr	\$277.99	\$276.71	\$255.46	\$288.25	\$1,657.74
	May	\$305.11	\$304.99	\$296.33	\$308.11	\$1,533.97
	Jun	\$335.88	\$335.50	\$345.22	\$332.39	\$1,936.75
	Jul	\$349.69	\$349.41	\$367.10	\$343.46	\$1,581.13
	Aug	\$363.06	\$361.51	\$347.77	\$373.41	\$1,465.38
	Sep	\$396.24	\$392.92	\$378.98	\$404.60	\$1,341.88
	Oct	\$409.35	\$404.41	\$397.79	\$408.52	\$1,862.73
	Nov	\$390.66	\$388.85	\$360.27	\$400.90	\$1,729.98
	Dec	\$384.64	\$384.27	\$363.77	\$392.62	\$1,391.86
2025	Jan	\$388.38	\$388.38	\$374.40	\$393.08	\$509.37
	Feb	\$396.06	\$396.00	\$395.81	\$396.00	\$494.84
	Mar	\$389.87	\$390.03	\$378.11	\$392.87	\$303.46

	Jun	\$700.00	\$700.00	\$464.50	\$1,000.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$1,382.50	\$1,382.50	\$1,000.00	\$382.50	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$131.00	\$131.00	\$0.00	\$131.00	\$0.00
	Dec	\$1,265.00	\$1,265.00	\$265.00	\$1,000.00	\$0.00

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$577.00	\$577.00	\$577.00	\$0.00	\$0.00
	Jun	\$562.00	\$562.00	\$562.00	\$552.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Apr	\$866.00	\$866.00	\$866.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$255.00	\$255.00	\$0.00	\$255.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2024	Jan	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$308.00	\$308.00	\$308.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

	Apr	\$411.56	\$411.56	\$429.16	\$399.11	\$684.05
	May	\$431.20	\$430.96	\$424.54	\$434.29	\$720.96
	Jun	\$420.12	\$419.37	\$412.44	\$423.12	\$720.96
	Jul	\$418.36	\$418.27	\$409.12	\$420.38	\$707.74
	Aug	\$433.05	\$430.94	\$416.59	\$446.45	\$10,483.85
	Sep	\$407.65	\$406.44	\$391.94	\$423.69	\$5,929.84
	Oct	\$418.80	\$418.29	\$391.81	\$433.95	\$1,651.63
	Nov	\$407.35	\$406.84	\$378.74	\$423.32	\$2,400.22
	Dec	\$400.64	\$400.00	\$387.41	\$411.29	\$2,214.11

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$106.51	\$100.00	\$91.09	\$102.19	\$206.62
	Jun	\$107.21	\$101.76	\$96.00	\$103.59	\$180.10
	Jul	\$112.79	\$106.82	\$107.36	\$106.68	\$199.52
	Aug	\$108.87	\$106.10	\$113.76	\$104.55	\$179.68
	Sep	\$109.23	\$104.62	\$123.31	\$101.77	\$189.42
	Oct	\$113.13	\$108.40	\$128.33	\$104.57	\$191.27
	Nov	\$104.41	\$99.97	\$118.64	\$97.01	\$198.27
	Dec	\$1,687.00	\$1,681.00	\$635.00	\$1,046.00	\$6.00
2023	Jan	\$97.25	\$93.51	\$137.65	\$87.02	\$147.14
	Feb	\$96.31	\$92.54	\$134.70	\$86.02	\$152.97
	Mar	\$91.24	\$88.44	\$126.66	\$81.78	\$136.28
	Apr	\$91.35	\$89.17	\$135.01	\$82.01	\$122.94
	May	\$97.87	\$95.11	\$143.76	\$88.54	\$151.84
	Jun	\$104.20	\$101.80	\$150.61	\$95.89	\$150.13
	Jul	\$109.64	\$107.52	\$144.22	\$101.95	\$150.52
	Aug	\$109.40	\$107.72	\$106.42	\$107.90	\$149.68
	Sep	\$112.63	\$109.43	\$101.27	\$111.54	\$174.91
	Oct	\$108.37	\$105.21	\$98.02	\$107.05	\$164.14
	Nov	\$103.74	\$100.33	\$91.53	\$102.43	\$176.88
	Dec	\$102.38	\$98.73	\$86.65	\$100.56	\$191.22
2024	Jan	\$102.10	\$96.55	\$86.43	\$98.73	\$201.04
	Feb	\$101.00	\$98.15	\$94.55	\$98.81	\$157.88
	Mar	\$97.49	\$93.27	\$91.77	\$93.46	\$156.85
	Apr	\$87.55	\$84.48	\$75.83	\$85.83	\$135.50
	May	\$86.68	\$82.30	\$73.88	\$84.37	\$168.35
	Jun	\$97.41	\$93.58	\$83.60	\$96.21	\$158.92
	Jul	\$106.64	\$103.11	\$89.94	\$106.64	\$166.62
	Aug	\$120.69	\$117.97	\$100.48	\$122.40	\$179.19
	Sep	\$133.70	\$127.19	\$114.54	\$130.57	\$222.24
	Oct	\$133.63	\$127.80	\$114.51	\$130.60	\$226.80
	Nov	\$139.94	\$135.18	\$123.87	\$137.96	\$210.87
	Dec	\$139.82	\$134.28	\$124.42	\$136.40	\$205.73
2025	Jan	\$120.96	\$114.93	\$108.34	\$116.35	\$230.41

	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$946.00	\$946.00	\$892.00	\$1,000.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$844.00	\$844.00	\$0.00	\$844.00	\$0.00

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$623.00	\$623.00	\$420.00	\$623.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$1,000.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00
	Nov	\$1,000.00	\$1,000.00	\$127.00	\$1,000.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Feb	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$1,000.00	\$1,000.00	\$675.00	\$1,000.00	\$0.00
	Sep	\$711.50	\$711.50	\$711.50	\$671.50	\$0.00
	Oct	\$574.00	\$574.00	\$1,000.00	\$148.00	\$0.00
	Nov	\$691.00	\$691.00	\$777.50	\$691.00	\$0.00
	Dec	\$916.00	\$916.00	\$0.00	\$916.00	\$0.00
2024	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$606.00	\$606.00	\$602.92	\$1,000.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$640.00	\$640.00	\$787.00	\$640.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Jul	\$1,000.00	\$1,000.00	\$1,000.00	\$0.00	\$0.00
	Aug	\$1,000.00	\$1,000.00	\$916.00	\$1,000.00	\$0.00
	Sep	\$807.00	\$807.00	\$1,000.00	\$614.00	\$0.00
	Oct	\$849.00	\$849.00	\$849.00	\$0.00	\$0.00
	Nov	\$714.00	\$714.00	\$883.00	\$302.00	\$0.00
	Dec	\$869.50	\$869.50	\$869.50	\$0.00	\$0.00
2025	Jan	\$1,000.00	\$1,000.00	\$1,000.00	\$659.00	\$0.00

	Feb	\$120.00	\$114.64	\$105.10	\$117.41	\$196.88
	Mar	\$119.15	\$113.18	\$103.50	\$116.01	\$232.61
	Apr	\$109.67	\$104.53	\$98.05	\$106.41	\$216.14
	May	\$103.82	\$99.45	\$92.28	\$100.50	\$260.89
	Jun	\$125.10	\$120.13	\$105.13	\$123.01	\$250.44
	Jul	\$137.04	\$132.42	\$116.70	\$136.27	\$276.45
	Aug	\$140.14	\$134.11	\$115.37	\$139.10	\$293.57
	Sep	\$146.57	\$141.58	\$118.03	\$146.67	\$275.19
	Oct	\$139.99	\$133.20	\$114.83	\$138.61	\$308.67
	Nov	\$136.83	\$130.03	\$118.17	\$133.10	\$283.88
	Dec	\$126.95	\$120.22	\$108.49	\$123.34	\$291.08

	Feb	\$544.00	\$544.00	\$544.00	\$544.00	\$0.00	\$0.00
	Mar	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00	\$627.50	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$229.00	\$229.00	\$229.00	\$229.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$1,000.00	\$382.50	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$131.00	\$131.00	\$131.00	\$0.00	\$131.00	\$0.00
	Dec	\$1,265.00	\$1,265.00	\$265.00	\$1,000.00	\$0.00	\$0.00

*Hardship Benefit payments are in made in the reporting month and therefore not included in the Unpaid Customer tables (left).

Question 7: Number of customers disconnected for nonpayment

CAW Response:

Customers Disconnected						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	763	702	149	553	61
	Jun	0	0	0	0	0
	Jul	498	482	273	209	16
	Aug	166	94	3	91	72
	Sep	484	362	14	348	28
	Oct	344	280	13	267	63
	Nov	1691	1685	635	1050	6
	Dec	340	312	19	293	28
2023	Jan	351	256	3	253	32
	Feb	258	249	0	249	9
	Mar	282	249	2	247	33
	Apr	245	223	0	223	22
	May	406	385	1	384	21
	Jun	378	343	9	334	35
	Jul	387	362	7	355	25
	Aug	571	548	198	350	23
	Sep	400	380	139	241	18
	Oct	329	310	36	274	19
	Nov	247	225	75	150	22
	Dec	382	356	109	247	26
2024	Jan	295	266	41	225	29
	Feb	232	211	30	181	20
	Mar	258	226	24	202	31
	Apr	173	151	32	119	21
	May	135	123	21	102	12
	Jun	135	132	40	92	4
	Jul	165	155	24	131	11
	Aug	231	169	18	151	7
	Sep	37	34	0	0	5
	Oct	14	13	0	0	1
	Nov	0	0	0	0	0
	Dec	7	6	0	0	1
2025	Jan	33	20	7	13	13
	Feb	594	579	112	467	14
	Mar	147	143	29	114	3
	Apr	269	260	63	197	9
	May	167	160	46	114	7

CAW Response:

Monterey Hardship - Customers Disconnected						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	1	1	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	1	1	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	2	2	1	1	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	1	1	1	0	0
	Jul	0	0	0	0	0
	Aug	1	1	1	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0

	June	187	181	44	137	6
	July	221	210	54	156	11
	Aug	144	133	43	90	11
	Sep	201	197	41	156	4
	Oct	330	315	73	242	15
	Nov	205	190	45	145	15
	Dec	313	297	60	237	16

	June	0	0	0	0	0
	July	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	400	364	41	323	36
	Jun	0	0	0	0	0
	Jul	25	25	19	6	0
	Aug	4	4	1	3	0
	Sep	18	18	1	17	0
	Oct	10	10	2	8	0
	Nov	4	4	0	4	0
	Dec	16	16	1	15	0
2023	Jan	16	16	1	15	0
	Feb	6	6	0	6	0
	Mar	14	14	0	14	0
	Apr	3	3	0	3	0
	May	7	7	1	6	0
	Jun	16	16	2	14	0
	Jul	11	11	0	11	0
	Aug	21	21	14	7	0
	Sep	15	15	12	3	0
	Oct	5	5	1	4	0
	Nov	16	16	6	10	0
	Dec	10	10	3	7	0
2024	Jan	4	4	1	3	0
	Feb	4	4	2	2	0
	Mar	1	1	1	0	0
	Apr	1	1	0	1	0
	May	2	2	0	2	0
	Jun	3	3	1	2	1
	Jul	8	8	1	7	1
	Aug	11	10	1	9	2
	Sep	0	0	0	0	2
	Oct	3	3	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	0	0
2025	Jan	0	0	0	0	0
	Feb	18	18	7	11	0
	Mar	4	4	1	3	0

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	1	1	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	2	2	1	1	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0

	Apr	7	7	1	6	0
	May	4	4	1	3	0
	June	5	5	2	3	0
	July	2	2	1	1	0
	Aug	3	3	0	3	0
	Sep	3	3	1	2	0
	Oct	4	4	2	2	0
	Nov	1	1	0	1	0
	Dec	12	12	4	8	0

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	363	338	108	230	25
	Jun	0	0	0	0	0
	Jul	473	457	254	203	16
	Aug	162	90	2	88	72
	Sep	466	344	13	331	28
	Oct	334	270	11	259	63
	Nov	1687	1681	635	1046	6
	Dec	324	296	18	278	28
2023	Jan	335	240	2	238	32
	Feb	252	243	0	243	9
	Mar	268	235	2	233	33
	Apr	242	220	0	220	22
	May	399	378	0	378	21
	Jun	362	327	7	320	35
	Jul	376	351	7	344	25
	Aug	550	527	184	343	23
	Sep	385	365	127	238	18
	Oct	324	305	35	270	19
	Nov	231	209	69	140	22
	Dec	372	346	106	240	26
2024	Jan	291	262	40	222	29
	Feb	228	207	28	179	20
	Mar	257	225	23	202	31
	Apr	172	150	32	118	21
	May	133	121	21	100	12
	Jun	132	129	39	90	3
	Jul	157	147	23	124	10
	Aug	231	169	18	151	7
	Sep	37	34	0	0	3
	Oct	11	10	0	0	1
	Nov	0	0	0	0	0
	Dec	6	5	0	0	1
2025	Jan	33	20	7	13	13

	Apr	0	0	0	0	0
	May	0	0	0	0	0
	June	0	0	0	0	0
	July	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	1	1	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	1	1	1	0	0
	Jul	0	0	0	0	0
	Aug	1	1	1	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0

	Feb	576	561	105	456	14
	Mar	143	139	28	111	3
	Apr	262	253	62	191	9
	May	163	156	45	111	7
	June	182	176	42	134	6
	July	219	208	53	155	11
	Aug	141	130	43	87	11
	Sep	198	194	40	154	4
	Oct	326	311	71	240	15
	Nov	204	189	45	144	15
	Dec	301	285	56	229	16

	Feb	0	0	0	0	0	0	0	0
	Mar	0	0	0	0	0	0	0	0
	Apr	0	0	0	0	0	0	0	0
	May	0	0	0	0	0	0	0	0
	June	0	0	0	0	0	0	0	0
	July	0	0	0	0	0	0	0	0
	Aug	0	0	0	0	0	0	0	0
	Sep	0	0	0	0	0	0	0	0
	Oct	0	0	0	0	0	0	0	0
	Nov	0	0	0	0	0	0	0	0
	Dec	1	1	1	0	0	1	0	0

Question 8: Number of customers reconnected after a disconnection for nonpayment (Count and \$'s)

CAW Response:

Customers Disconnected and Reconnected Count					
Year	Month	All			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	0	0	0	0
	Jun	0	0	0	0
	Jul	276	272	160	112
	Aug	77	55	2	53
	Sep	390	362	14	348
	Oct	217	183	8	175
	Nov	10	4	0	4
	Dec	90	84	8	76
2023	Jan	77	69	1	68
	Feb	1688	1682	635	1047
	Mar	195	176	1	175
	Apr	179	168	0	168
	May	275	263	1	262
	Jun	292	273	9	264
	Jul	257	241	5	236
	Aug	381	369	140	229
	Sep	260	247	95	152
	Oct	238	228	31	197
	Nov	176	166	63	103
	Dec	270	254	88	166
2024	Jan	209	192	35	157
	Feb	156	148	22	126
	Mar	183	161	19	142
	Apr	124	109	29	80
	May	93	82	18	64
	Jun	91	88	36	52
	Jul	111	103	21	82
	Aug	170	130	15	115
	Sep	20	19	5	14
	Oct	9	9	1	8
	Nov	0	0	0	0
	Dec	7	6	0	6
2025	Jan	15	12	5	7
	Feb	396	390	98	292
	Mar	97	95	26	69
	Apr	189	182	50	132
	May	119	115	37	78
	June	142	140	41	99
	July	169	161	50	111

Monterey Hardship - Disconnected & Reconnected Count					
Year	Month	All			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2023	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	1	1	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	2	1	1
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2024	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	1	1	1	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2025	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	June	0	0	0	0
	July	0	0	0	0

	Aug	102	100	38	62	2
	Sep	151	149	34	115	2
	Oct	223	216	63	153	7
	Nov	151	146	42	104	5
	Dec	211	206	53	153	13

	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0

Year	Month	Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	15	15	13	2	0
	Aug	3	3	1	2	0
	Sep	18	18	1	17	0
	Oct	3	3	1	2	0
	Nov	0	0	0	0	0
	Dec	5	5	0	5	0
2023	Jan	1	1	0	1	0
	Feb	1	1	0	1	0
	Mar	10	10	0	10	0
	Apr	2	2	0	2	0
	May	7	7	1	6	0
	Jun	15	15	2	13	0
	Jul	10	10	0	10	0
	Aug	16	16	11	5	0
	Sep	9	9	7	2	0
	Oct	3	3	0	3	0
	Nov	11	11	5	6	0
	Dec	6	6	2	4	0
2024	Jan	2	2	0	2	0
	Feb	2	2	0	2	0
	Mar	0	0	0	0	0
	Apr	1	1	0	1	0
	May	2	2	0	2	0
	Jun	3	3	1	2	0
	Jul	6	6	1	5	0
	Aug	7	7	1	6	0
	Sep	0	0	0	0	0
	Oct	2	2	0	2	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0
2025	Jan	0	0	0	0	0
	Feb	15	15	5	10	0
	Mar	2	2	1	1	0
	Apr	4	4	0	4	0
	May	4	4	1	3	0
	June	5	5	2	3	0
	July	1	1	0	1	0

Year	Month	Payment Arrangement			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2023	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2024	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2025	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	June	0	0	0	0
	July	0	0	0	0

	Aug	2	2	0	2	0
	Sep	2	2	0	2	0
	Oct	3	3	2	1	0
	Nov	0	0	0	0	0
	Dec	8	8	2	6	8

Year	Month	Non-Payment Arrangement				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	261	257	147	110	4
	Aug	74	52	1	51	22
	Sep	372	344	13	331	28
	Oct	214	180	7	173	33
	Nov	10	4	0	4	6
	Dec	85	79	8	71	6
2023	Jan	76	68	1	67	8
	Feb	1687	1681	635	1046	6
	Mar	185	166	1	165	19
	Apr	177	166	0	166	11
	May	268	256	0	256	12
	Jun	277	258	7	251	19
	Jul	247	231	5	226	16
	Aug	365	353	129	224	12
	Sep	251	238	88	150	12
	Oct	235	225	31	194	10
	Nov	165	155	58	97	10
	Dec	264	248	86	162	16
2024	Jan	207	190	35	155	17
	Feb	154	146	22	124	7
	Mar	183	161	19	142	22
	Apr	123	108	29	79	15
	May	91	80	18	62	11
	Jun	88	85	35	50	3
	Jul	105	97	20	77	8
	Aug	170	130	15	115	2
	Sep	20	19	5	14	1
	Oct	7	7	1	6	0
	Nov	0	0	0	0	0
	Dec	6	5	0	5	1
2025	Jan	15	12	5	7	3
	Feb	381	375	93	282	6
	Mar	95	93	25	68	2
	Apr	185	178	50	128	7
	May	115	111	36	75	4
	June	137	135	39	96	2
	July	168	160	50	110	8
	Aug	100	98	38	60	2

	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0

Year	Month	Non-Payment Arrangement			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2023	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	1	1	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	2	1	1
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2024	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	1	1	1	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2025	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	June	0	0	0	0
	July	0	0	0	0
	Aug	0	0	0	0

	Sep	149	147	34	113	2
	Oct	220	213	61	152	7
	Nov	151	146	42	104	5
	Dec	203	198	51	147	5

Customers Disconnected and Reconnected Dollars						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$225,067.23	\$223,432.09	\$143,209.17	\$80,222.92	\$1,635.14
	Aug	\$41,254.95	\$15,988.81	\$402.72	\$15,586.09	\$25,266.14
	Sep	\$329,258.99	\$289,830.65	\$8,832.16	\$280,998.49	\$39,428.34
	Oct	\$119,942.11	\$105,973.63	\$5,579.53	\$100,394.10	\$13,968.48
	Nov	\$7,463.48	\$5,522.99	\$0.00	\$5,522.99	\$1,940.49
	Dec	\$72,588.98	\$46,413.82	\$1,645.05	\$44,768.77	\$26,175.16
2023	Jan	\$34,021.16	\$29,067.04	\$167.33	\$28,899.71	\$4,954.12
	Feb	\$23,831.53	\$23,481.09	\$0.00	\$23,481.09	\$350.44
	Mar	\$107,372.14	\$100,468.54	\$5,587.87	\$94,880.67	\$6,903.60
	Apr	\$53,238.45	\$50,333.13	\$0.00	\$50,333.13	\$2,905.32
	May	\$119,814.31	\$116,845.23	\$614.18	\$116,231.05	\$2,969.08
	Jun	\$114,860.48	\$106,632.00	\$3,722.40	\$102,909.60	\$8,228.48
	Jul	\$125,993.97	\$115,529.09	\$973.29	\$114,555.80	\$10,464.88
	Aug	\$197,465.35	\$190,646.37	\$118,533.79	\$72,112.58	\$6,818.98
	Sep	\$167,446.80	\$162,866.21	\$99,489.64	\$63,376.57	\$4,580.59
	Oct	\$95,188.95	\$90,497.41	\$11,762.43	\$78,734.98	\$4,691.54
	Nov	\$67,060.60	\$62,884.11	\$32,709.16	\$30,174.95	\$4,176.49
	Dec	\$140,619.68	\$133,955.35	\$65,976.76	\$67,978.59	\$6,664.33
2024	Jan	\$66,370.21	\$60,332.40	\$6,928.97	\$53,403.43	\$6,037.81
	Feb	\$7,105.00	\$6,625.00	\$1,497.00	\$5,128.00	\$480.00
	Mar	\$49,512.22	\$39,844.16	\$4,480.08	\$35,364.08	\$9,668.06
	Apr	\$24,549.39	\$22,118.13	\$5,114.94	\$17,003.19	\$2,431.26
	May	\$21,894.54	\$18,146.21	\$3,634.79	\$14,511.42	\$3,748.33
	Jun	\$45,678.97	\$44,349.83	\$25,433.09	\$18,916.74	\$1,329.14
	Jul	\$51,089.62	\$46,711.69	\$15,105.55	\$31,606.14	\$4,377.93
	Aug	\$79,761.56	\$79,001.44	\$5,631.16	\$73,370.28	\$760.12
	Sep	\$13,787.67	\$11,652.90	\$3,520.89	\$8,132.01	\$2,134.77
	Oct	\$4,162.37	\$4,162.37	\$464.89	\$3,697.48	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$4,221.61	\$2,652.20	\$0.00	\$2,652.20	\$1,569.41
2025	Jan	\$16,919.04	\$8,040.96	\$3,570.30	\$4,470.66	\$8,878.08
	Feb	\$311,500.99	\$300,060.84	\$73,242.09	\$226,818.75	\$11,440.15
	Mar	\$54,923.48	\$52,656.04	\$18,252.43	\$34,403.61	\$2,267.44
	Apr	\$160,211.46	\$144,839.76	\$23,537.08	\$121,302.68	\$15,371.70
	May	\$55,267.37	\$48,489.54	\$18,821.95	\$29,667.59	\$6,777.83
	June	\$52,533.28	\$50,787.79	\$14,754.34	\$36,033.45	\$1,745.49
	July	\$84,263.77	\$77,256.51	\$19,764.52	\$57,491.99	\$7,007.26

	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0

Monterey Hardship - Disconnected & Reconnected Dollar						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$1,563.75	\$1,563.75	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$4,425.45	\$4,425.45	\$3,176.00	\$1,249.45	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2024	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$8.00	\$8.00	\$6.00	\$2.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$815.57	\$815.57	\$815.57	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	June	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	July	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

	Aug	\$51,654.73	\$48,908.39	\$17,508.41	\$31,399.98	\$2,746.34
	Sep	\$93,406.20	\$91,638.03	\$16,058.13	\$75,579.90	\$1,768.17
	Oct	\$123,449.20	\$117,639.27	\$51,481.43	\$66,157.84	\$5,809.93
	Nov	\$82,288.38	\$75,505.85	\$25,679.79	\$49,826.06	\$6,782.53
	Dec	\$127,188.87	\$107,255.59	\$26,408.49	\$80,847.10	\$19,933.28

	Aug	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$3,596.68	\$3,596.68	\$0.00	\$3,596.68	\$0.00

Year	Month	Payment Arrangement				
		Total Residential	CAP Residential	Non-CAP Residential	Non Residential	
2022	May	\$0.00	\$0.00	\$0.00	\$0.00	
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	
	Jul	\$13,513.78	\$12,823.63	\$690.15	\$0.00	
	Aug	\$1,088.25	\$164.94	\$923.31	\$0.00	
	Sep	\$42,015.32	\$501.49	\$41,513.83	\$0.00	
	Oct	\$4,611.66	\$211.80	\$4,399.86	\$0.00	
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	
	Dec	\$4,328.23	\$0.00	\$4,328.23	\$0.00	
2023	Jan	\$3,431.20	\$0.00	\$3,431.20	\$0.00	
	Feb	\$715.40	\$0.00	\$715.40	\$0.00	
	Mar	\$10,834.77	\$0.00	\$10,834.77	\$0.00	
	Apr	\$1,953.25	\$0.00	\$1,953.25	\$0.00	
	May	\$4,257.37	\$614.18	\$3,643.19	\$0.00	
	June	\$13,309.18	\$2,075.31	\$11,233.87	\$0.00	
	Jul	\$8,691.99	\$0.00	\$8,691.99	\$0.00	
	Aug	\$18,052.05	\$15,283.21	\$2,768.84	\$0.00	
	Sep	\$16,208.37	\$15,653.70	\$554.67	\$0.00	
	Oct	\$2,465.51	\$0.00	\$2,465.51	\$0.00	
	Nov	\$7,468.18	\$5,065.65	\$2,402.53	\$0.00	
	Dec	\$3,203.24	\$1,671.20	\$1,532.04	\$0.00	
2024	Jan	\$1,692.04	\$0.00	\$1,692.04	\$0.00	
	Feb	\$4,849.51	\$0.00	\$4,849.51	\$0.00	
	Mar	\$0.00	\$0.00	\$0.00	\$0.00	
	Apr	\$256.18	\$0.00	\$256.18	\$0.00	
	May	\$746.91	\$0.00	\$746.91	\$0.00	
	Jun	\$2,121.85	\$404.02	\$1,717.83	\$0.00	
	Jul	\$5,735.84	\$404.02	\$5,331.82	\$0.00	
	Aug	\$8,999.57	\$1,135.29	\$7,864.28	\$0.00	
	Sep	\$0.00	\$0.00	\$0.00	\$0.00	
	Oct	\$1,170.59	\$0.00	\$1,170.59	\$0.00	
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	
	Dec	\$687.57	\$0.00	\$687.57	\$0.00	
2025	Jan	\$0.00	\$0.00	\$0.00	\$0.00	
	Feb	\$15,242.21	\$4,483.28	\$10,758.93	\$0.00	
	Mar	\$1,800.85	\$640.74	\$1,160.11	\$0.00	
	Apr	\$54,005.57	\$0.00	\$54,005.57	\$0.00	
	May	\$7,578.81	\$4,416.72	\$3,162.09	\$0.00	
	June	\$4,063.33	\$2,782.68	\$1,280.65	\$0.00	
	July	\$14,353.36	\$0.00	\$14,353.36	\$0.00	
	Aug	\$8,592.46	\$0.00	\$8,592.46	\$0.00	

Year	Month	Payment Arrangement			
		Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2023	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	June	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2024	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	June	\$0.00	\$0.00	\$0.00	\$0.00
	July	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00

	Sep	\$957.39	\$957.39	\$0.00	\$957.39	\$0.00
	Oct	\$1,596.08	\$1,596.08	\$686.24	\$909.84	\$0.00
	Nov	\$617.92	\$0.00	\$0.00	\$0.00	\$617.92
	Dec	\$24,355.60	\$8,717.23	\$305.07	\$8,412.16	\$15,638.37

Year	Month	Non-Payment Arrangement				
		Total	CAP	Non-CAP	Non	
2022	May	\$0.00	\$0.00	\$0.00	\$0.00	
	Jun	\$0.00	\$0.00	\$0.00	\$0.00	
	Jul	\$211,553.45	\$209,918.31	\$130,385.54	\$79,532.77	\$1,635.14
	Aug	\$40,166.70	\$237.78	\$14,662.78	\$14,662.78	\$25,266.14
	Sep	\$287,243.67	\$8,330.67	\$239,484.66	\$239,484.66	\$39,428.34
	Oct	\$115,330.45	\$101,361.97	\$5,367.73	\$95,994.24	\$13,968.48
	Nov	\$7,463.48	\$5,522.99	\$0.00	\$5,522.99	\$1,940.49
	Dec	\$68,260.75	\$42,085.59	\$1,645.05	\$40,440.54	\$26,175.16
2023	Jan	\$30,589.96	\$25,635.84	\$167.33	\$25,468.51	\$4,954.12
	Feb	\$23,116.13	\$22,765.69	\$0.00	\$22,765.69	\$350.44
	Mar	\$96,537.37	\$89,633.77	\$5,587.87	\$84,045.90	\$6,903.60
	Apr	\$51,285.20	\$48,379.88	\$0.00	\$48,379.88	\$2,905.32
	May	\$115,556.94	\$112,587.86	\$0.00	\$112,587.86	\$2,969.08
	Jun	\$101,551.30	\$93,322.82	\$1,647.09	\$91,675.73	\$8,228.48
	Jul	\$117,301.98	\$106,837.10	\$973.29	\$105,863.81	\$10,464.88
	Aug	\$179,413.30	\$172,594.32	\$103,250.58	\$69,343.74	\$6,818.98
	Sep	\$151,238.43	\$146,657.84	\$83,835.94	\$62,821.90	\$4,580.59
	Oct	\$92,723.44	\$88,031.90	\$11,762.43	\$76,269.47	\$4,691.54
	Nov	\$59,592.42	\$55,415.93	\$27,643.51	\$27,772.42	\$4,176.49
	Dec	\$137,416.44	\$130,752.11	\$64,305.56	\$66,446.55	\$6,664.33
2024	Jan	\$64,678.17	\$58,640.36	\$6,928.97	\$51,711.39	\$6,037.81
	Feb	\$43,107.01	\$38,648.83	\$4,381.33	\$34,267.50	\$4,458.18
	Mar	\$49,512.22	\$39,844.16	\$4,480.08	\$35,364.08	\$9,668.06
	Apr	\$24,293.21	\$21,861.95	\$5,114.94	\$16,747.01	\$2,431.26
	May	\$21,147.63	\$17,399.30	\$3,634.79	\$13,764.51	\$3,748.33
	Jun	\$43,557.12	\$42,227.98	\$25,029.07	\$17,198.91	\$1,329.14
	Jul	\$45,353.78	\$40,975.85	\$14,701.53	\$26,274.32	\$4,377.93
	Aug	\$70,761.99	\$70,001.87	\$4,495.87	\$65,506.00	\$760.12
	Sep	\$13,787.67	\$11,652.90	\$3,520.89	\$8,132.01	\$2,134.77
	Oct	\$2,991.78	\$2,991.78	\$464.89	\$2,526.89	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$3,534.04	\$1,964.63	\$0.00	\$1,964.63	\$1,569.41
2025	Jan	\$16,919.04	\$8,040.96	\$3,570.30	\$4,470.66	\$8,878.08
	Feb	\$296,258.78	\$284,818.63	\$68,758.81	\$216,059.82	\$11,440.15
	Mar	\$53,122.63	\$50,855.19	\$17,611.69	\$33,243.50	\$2,267.44
	Apr	\$106,205.89	\$90,834.19	\$23,537.08	\$67,297.11	\$15,371.70
	May	\$55,267.37	\$48,489.54	\$18,821.95	\$29,667.59	\$6,777.83
	June	\$52,533.28	\$50,787.79	\$14,754.34	\$36,033.45	\$1,745.49
	July	\$84,263.77	\$77,256.51	\$19,764.52	\$57,491.99	\$7,007.26
	Aug	\$43,062.27	\$40,315.93	\$17,508.41	\$22,807.52	\$2,746.34
	Sep	\$92,448.81	\$90,680.64	\$16,058.13	\$74,622.51	\$1,768.17

	Sep	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Year	Month	Non-Payment Arrangement			
		Total	CAP	Non-CAP	Non
2022	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
2023	Dec	\$0.00	\$0.00	\$0.00	\$0.00
	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$1,563.75	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$0.00	\$0.00	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$4,425.45	\$3,176.00	\$1,249.45	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2024	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	Jun	\$815.57	\$815.57	\$0.00	\$0.00
	Jul	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00
	Oct	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$0.00	\$0.00	\$0.00	\$0.00
2025	Jan	\$0.00	\$0.00	\$0.00	\$0.00
	Feb	\$0.00	\$0.00	\$0.00	\$0.00
	Mar	\$0.00	\$0.00	\$0.00	\$0.00
	Apr	\$0.00	\$0.00	\$0.00	\$0.00
	May	\$0.00	\$0.00	\$0.00	\$0.00
	June	\$0.00	\$0.00	\$0.00	\$0.00
	July	\$0.00	\$0.00	\$0.00	\$0.00
	Aug	\$0.00	\$0.00	\$0.00	\$0.00
	Sep	\$0.00	\$0.00	\$0.00	\$0.00

	Oct	\$121,853.12	\$116,043.19	\$50,795.19	\$65,248.00	\$5,809.93
	Nov	\$81,670.46	\$75,505.85	\$25,679.79	\$49,826.06	\$6,164.61
	Dec	\$102,833.27	\$98,538.36	\$26,103.42	\$72,434.94	\$4,294.91

	Oct	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Nov	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
	Dec	\$3,596.68	\$3,596.68	\$0.00	\$3,596.68	\$0.00

Question 9: Number of customers reconnected after a disconnection for nonpayment (# of Days)

CAW Response:

Customers Disconnected and Reconnected Count						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	267	263	154	109	4
	Aug	77	55	2	53	22
	Sep	380	353	14	339	27
	Oct	216	183	8	175	33
	Nov	10	4	0	4	6
	Dec	90	84	8	76	6
2023	Jan	77	69	1	68	8
	Feb	1697	1690	635	1055	7
	Mar	195	176	1	175	19
	Apr	179	168	0	168	11
	May	275	263	1	262	12
	Jun	292	273	9	264	19
	Jul	257	241	5	236	16
	Aug	381	369	140	229	12
	Sep	259	247	96	152	12
	Oct	238	228	31	197	10
	Nov	176	166	63	103	10
	Dec	270	254	88	166	16
2024	Jan	209	192	35	157	17
	Feb	155	148	22	126	7
	Mar	7288	6786	1516	5270	502
	Apr	124	109	29	80	15
	May	93	82	18	64	11
	Jun	91	88	36	52	3
	Jul	111	103	21	82	8
	Aug	139	137	16	121	2
	Sep	20	19	0	0	1
	Oct	9	9	0	0	0
	Nov	0	0	0	0	0
	Dec	7	6	0	0	1
2025	Jan	15	12	5	7	3
	Feb	396	390	98	292	6
	Mar	97	95	26	69	2
	Apr	189	182	50	132	7
	May	119	115	37	78	4
	June	142	140	41	99	2
	July	169	161	50	111	8
	Aug	102	100	38	62	2
	Sep	151	149	34	115	2

CAW Response:

Monterey Hardship - Disconnected and Reconnected Count						
Year	Month	All				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	1	1	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	2	2	1	1	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	8	8	6	2	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	1	1	1	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	June	0	0	0	0	0
	July	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0

	Oct	223	216	64	153	7
	Nov	151	146	42	104	5
	Dec	211	206	53	153	5

Year	Month	Payment Arrangement - Within 2 days				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	14	14	12	2	0
	Aug	3	3	1	2	0
	Sep	18	18	1	17	0
	Oct	3	3	1	2	0
	Nov	0	0	0	0	0
	Dec	2	2	0	2	0
2023	Jan	1	1	0	1	0
	Feb	1	1	0	1	0
	Mar	8	8	0	8	0
	Apr	2	2	0	2	0
	May	6	6	1	5	0
	Jun	15	15	2	13	0
	Jul	8	8	0	8	0
	Aug	14	14	11	3	0
	Sep	8	8	7	2	0
	Oct	3	3	0	3	0
	Nov	11	11	5	6	0
	Dec	6	6	2	4	0
2024	Jan	2	2	0	2	0
	Feb	2	2	0	2	0
	Mar	0	0	0	0	0
	Apr	1	1	0	1	0
	May	2	2	0	2	0
	Jun	3	3	1	2	0
	Jul	5	5	1	4	0
	Aug	6	6	1	5	0
	Sep	0	0	0	0	0
	Oct	2	2	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	0	0
2025	Jan	0	0	0	0	0
	Feb	15	15	5	10	0
	Mar	2	2	1	1	0
	Apr	4	4	0	4	0
	May	4	4	1	3	0
	June	5	5	2	3	0
	July	0	0	0	0	0
	Aug	2	2	0	2	0
	Sep	2	2	0	2	0
	Oct	2	2	2	1	0
	Nov	0	0	0	0	0

	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0

Year	Month	Payment Arrangement - Within 2 days				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	June	0	0	0	0	0
	July	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0

	Dec	8	8	2	6	0	0
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Year	Month	Non-Payment Arrangement - Within 2 days					
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential	
2022	May	0	0	0	0	0	
	Jun	0	0	0	0	0	
	Jul	226	222	124	98	4	
	Aug	67	47	1	46	20	
	Sep	351	324	12	312	27	
	Oct	195	166	6	160	29	
	Nov	10	4	0	4	6	
	Dec	65	59	5	54	6	
2023	Jan	59	54	1	53	5	
	Feb	1687	1681	635	1046	6	
	Mar	172	156	0	156	16	
	Apr	167	158	0	158	9	
	May	241	230	0	230	11	
	Jun	261	245	6	239	16	
	Jul	224	210	5	205	14	
	Aug	338	327	119	208	11	
	Sep	232	220	78	142	12	
	Oct	215	206	27	179	9	
	Nov	160	150	57	93	10	
	Dec	238	224	74	150	14	
2024	Jan	191	177	35	142	14	
	Feb	147	140	22	118	7	
	Mar	179	158	19	139	21	
	Apr	118	104	29	75	14	
	May	85	74	18	56	11	
	Jun	79	76	30	46	3	
	Jul	97	89	16	73	8	
	Aug	124	122	13	109	2	
	Sep	20	19	0	0	1	
	Oct	5	5	0	0	0	
	Nov	0	0	0	0	0	
	Dec	6	5	0	0	1	
2025	Jan	15	12	5	7	3	
	Feb	344	338	83	255	6	
	Mar	86	85	22	63	1	
	Apr	171	165	48	117	6	
	May	107	104	34	70	3	
	June	131	129	37	92	2	
	July	157	150	48	102	7	
	Aug	93	91	35	56	2	
	Sep	142	140	31	109	2	
	Oct	202	195	54	141	7	
	Nov	142	138	40	98	4	
	Dec	186	181	48	133	5	

	Dec	0	0	0	0	0	0
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Year	Month	Non-Payment Arrangement - Within 2 days					
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential	
2022	May	0	0	0	0	0	
	Jun	0	0	0	0	0	
	Jul	0	0	0	0	0	
	Aug	0	0	0	0	0	
	Sep	0	0	0	0	0	
	Oct	0	0	0	0	0	
	Nov	0	0	0	0	0	
	Dec	0	0	0	0	0	
2023	Jan	0	0	0	0	0	
	Feb	0	0	0	0	0	
	Mar	1	1	0	0	0	
	Apr	0	0	0	0	0	
	May	0	0	0	0	0	
	Jun	0	0	0	0	0	
	Jul	0	0	0	0	0	
	Aug	1	1	0	1	0	
	Sep	0	0	0	0	0	
	Oct	0	0	0	0	0	
	Nov	0	0	0	0	0	
	Dec	0	0	0	0	0	
2024	Jan	0	0	0	0	0	
	Feb	0	0	0	0	0	
	Mar	0	0	0	0	0	
	Apr	0	0	0	0	0	
	May	0	0	0	0	0	
	Jun	1	1	1	0	0	
	Jul	0	0	0	0	0	
	Aug	0	0	0	0	0	
	Sep	0	0	0	0	0	
	Oct	0	0	0	0	0	
	Nov	0	0	0	0	0	
	Dec	0	0	0	0	0	
2025	Jan	0	0	0	0	0	
	Feb	0	0	0	0	0	
	Mar	0	0	0	0	0	
	Apr	0	0	0	0	0	
	May	0	0	0	0	0	
	June	0	0	0	0	0	
	July	0	0	0	0	0	
	Aug	0	0	0	0	0	
	Sep	0	0	0	0	0	
	Oct	0	0	0	0	0	
	Nov	0	0	0	0	0	
	Dec	0	0	0	0	0	

Year	Month	Payment Arrangement - After 2 days				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	1	1	1	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	3	3	0	3	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	2	2	0	2	0
	Apr	0	0	0	0	0
	May	1	1	0	1	0
	Jun	0	0	0	0	0
	Jul	2	2	0	2	0
	Aug	2	2	0	2	0
	Sep	1	1	1	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	7105	6625	1497	5128	480
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	1	1	0	1	0
	Aug	1	1	0	1	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	June	0	0	0	0	0
	July	1	1	0	1	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	1	1	1	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0

Year	Month	Payment Arrangement - After 2 days			
		Total	Total Residential	CAP Residential	Non-CAP Residential
2022	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2023	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2024	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	8	8	6	2
	Apr	0	0	0	0
	May	0	0	0	0
	Jun	0	0	0	0
	Jul	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0
2025	Jan	0	0	0	0
	Feb	0	0	0	0
	Mar	0	0	0	0
	Apr	0	0	0	0
	May	0	0	0	0
	June	0	0	0	0
	July	0	0	0	0
	Aug	0	0	0	0
	Sep	0	0	0	0
	Oct	0	0	0	0
	Nov	0	0	0	0
	Dec	0	0	0	0

Year	Month	Non-Payment Arrangement - After 2 days				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	26	26	17	9	0
	Aug	7	5	0	5	2
	Sep	11	11	1	10	0
	Oct	18	14	1	13	4
	Nov	0	0	0	0	0
	Dec	20	20	3	17	0
2023	Jan	17	14	0	14	3
	Feb	9	8	0	8	1
	Mar	13	10	1	9	3
	Apr	10	8	0	8	2
	May	27	26	0	26	1
	Jun	16	13	1	12	3
	Jul	23	21	0	21	2
	Aug	27	26	10	16	1
	Sep	18	18	10	8	0
	Oct	20	19	4	15	1
	Nov	5	5	1	4	0
	Dec	26	24	12	12	2
2024	Jan	16	13	0	13	3
	Feb	6	6	0	6	0
	Mar	4	3	0	3	1
	Apr	5	4	0	4	1
	May	6	6	0	6	0
	Jun	9	9	5	4	0
	Jul	8	8	4	4	0
	Aug	8	8	2	6	0
	Sep	0	0	0	0	0
	Oct	2	2	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	37	37	10	27	0
	Mar	9	8	3	5	1
	Apr	14	13	2	11	1
	May	8	7	2	5	1
	June	6	6	2	4	0
	July	11	10	2	8	1
	Aug	7	7	3	4	0
	Sep	7	7	3	4	0
	Oct	18	18	7	11	0
	Nov	0	0	0	0	0
	Dec	17	17	3	14	0

Year	Month	Non-Payment Arrangement - After 2 days				
		Total	Total Residential	CAP Residential	Non-CAP Residential	Non Residential
2022	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2023	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	1	1	1	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2024	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	Jun	0	0	0	0	0
	Jul	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	0	0	0	0	0
2025	Jan	0	0	0	0	0
	Feb	0	0	0	0	0
	Mar	0	0	0	0	0
	Apr	0	0	0	0	0
	May	0	0	0	0	0
	June	0	0	0	0	0
	July	0	0	0	0	0
	Aug	0	0	0	0	0
	Sep	0	0	0	0	0
	Oct	0	0	0	0	0
	Nov	0	0	0	0	0
	Dec	1	1	0	1	0

Question 10: Total billed revenues**CAW Response:**

Year	Month	Billed Revenues
		Total
2025	Dec	\$26,292,291
2025	Nov	\$27,752,427
2025	Oct	\$28,236,657
2025	Sep	\$27,764,773
2025	Aug	\$36,701,061
2025	Jul	\$36,596,789
2025	Jun	\$38,686,289
2025	May	\$32,589,354
2025	Apr	\$28,590,977
2025	Mar	\$29,299,968
2025	Feb	\$25,775,240
2025	Jan	\$26,650,297
2024	Dec	\$49,272,022
2024	Nov	\$24,200,093
2024	Oct	\$28,592,236
2024	Sep	\$30,341,292
2024	Aug	\$31,749,324
2024	Jul	\$33,067,310
2024	Jun	\$28,832,491
2024	May	\$28,466,481
2024	Apr	\$23,504,606
2024	Mar	\$21,455,221
2024	Feb	\$20,480,019
2024	Jan	\$21,036,149
2023	Dec	\$23,068,124
2023	Nov	\$24,361,471
2023	Oct	\$26,317,993
2023	Sep	\$29,312,638
2023	Aug	\$30,756,383
2023	Jul	\$29,457,421
2023	Jun	\$33,258,691
2023	May	\$23,733,163
2023	Apr	\$20,147,521
2023	Mar	\$18,711,075
2023	Feb	\$19,097,106
2023	Jan	\$19,954,461
2022	Dec	\$20,349,645
2022	Nov	\$22,292,105
2022	Oct	\$24,714,721
2022	Sep	\$28,743,523
2022	Aug	\$28,602,344
2022	Jul	\$35,522,565
2022	Jun	\$25,942,312
2022	May	\$24,362,660