



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

FILED

01/20/26

04:59 PM

C2601026

Natalie Lawler and Alexander Myrvold,

Complainants,

vs.

(ECP)

Southern California Edison Company (U338E),

Defendant.

Expedited Complaint
(Rule 4.6)

COMPLAINANTS	DEFENDANT
Natalie Lawler and Alexander Myrvold 5032 N. Burton Ave San Gabriel CA 91776 T1: 562-264-5490 T2: 562-257-6431 E-mail 1: lo.fructose138@passmail.net E-mail 2: naclaw@pm.me	Southern California Edison Company (U338E) Attn: Anna Valdborg, Director & Managing Attorney 2244 Walnut Grove Avenue Rosemead, CA 91770 T-626-302-6008 E-mail 1: Anna.Valdborg@sce.com E-mail 2: case.admin@sce.com E-mail 3: AdviceTariffManager@sce.com

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A)

Natalie Lawler and Alexander Myrvold

COMPLAINANT(S)

VS.

(B)

Southern California Edison

DEFENDANT(S)

(Include Utility "U-Number", if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

☒ YES

☐ NO

Has staff responded to your complaint?

☒ YES

☐ NO

Did you appeal to the Consumer Affairs Manager?

☐ YES

☒ NO

Do you have money on deposit with the Commission?

☐ YES

☒ NO

Amount \$ _____

Is your service now disconnected?

☐ YES

☒ NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Natalie Lawler	5032 N. Burton Ave., San Gabriel, CA 91776	562-264-5490
Alexander Myrvold	5032 N. Burton Ave., San Gabriel, CA 91776	562-257-6431

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Southern California Edison	P.O. Box 6400, Rancho Cucamonga, CA 91729-6400	800-649-7570

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

We did not receive a bill from Southern California Edison (SCE) for one year, from September 2022 to September 2023. During that period, we were a residential customer of Clean Power Alliance (CPA), so my billing charges for power supply/generation were administered through SC Edison.

According to SCE Rule 17, in the event of a billing error such as delayed delivery of a bill, the customer is responsible for only the three months immediately preceding the delivered bill.

By the time we finally did receive a bill in September 2023, it included power generation charges for the entire year (Aug. 2022 – Sept. 2023), as well as \$149.68 from an estimated bill we had received in Sept. 2022, and a \$3.30 late payment charge. The Sept. 2022 bill was never verified based on actual power used. That estimated amount was almost double what we had been using in the preceding months: SCE estimated \$149.68 for 512 kWh, when our previous three months of bills averaged \$92.74 for 296 kWh.

The text of Rule 17 does not make any distinction between "supply/generation" and "delivery" charges. It simply states that a Billing Error is "an error by SCE", such as "a failure to deliver a bill, actual or estimated, in a timely manner", and that SCE "shall issue a refund or credit to the customer for the amount of the overcharge for the period of the Billing Error... not exceeding three months for residential service".

Please see attached form "Additional Explanations and Appendices" for further information.

(G) Scoping Memo Information (Rule 4.2(a))

(1) The proposed category for the Complaint is (check one):

☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

☐ ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? ☒ YES ☐ NO

(3) ☐ Regular Complaint ☒ Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

We are requesting to be reimbursed for the 9 months of CPA supply/generation charges that should have been dismissed by SCE in accordance with Rules 17 and 23.

This includes the \$3.30 late fee for an estimated bill that was never verified and \$149.68 for the unverified estimated charge.

The total comes to \$820.04.

- (5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	
Hearing (Example: 7/1/09)	

Explain here if you propose a schedule different from the above guidelines.

n/a

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

The utility should refund the overbilled amount of \$820.04.

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

lo.fructose138@passmail.net

(J)

Dated San Gabriel, California, this 9th day of January, 2026
(City) (date) (month) (year)

Natalie Lawler Alexander Myrvold
Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	
Address:	
Telephone Number:	
E-mail:	
Signature	

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 01/09/2026, at San Gabriel, California
(date) (City)

Natalie Lawler Alexander Myrvold
(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office

505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Alexander Myrvold

Signature

Natalie Lawler

01/09/2026

Date

Alex Myrvold

Natalie Lawler

Print your name

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

Continued text from Complain Form question (F):

According to SCE Rule 17, in the event of a billing error such as delayed delivery of a bill, the customer is responsible for only the three months immediately preceding the delivered bill. In a communication with SCE (Jan. 2024), a representative stated that Rule 17 only applied to the delivery charges, not the supply/generation charges. Rule 17 does not state this. I'm attaching Rule 17 here as Appendix I.

The reason we were given for Rule 17 not applying to "supply/generation" charges was that those services were provided by a Community Choice Aggregation Service (CCA), not SC Edison. However, an additional rule, Rule 23, further justifies our case that those charges should have been dismissed.

Rule 23.P.1.b (Appendix II) states that SCE performs the billing services for the Community Choice Aggregation Service (CCA). In our case, the CCA is Clean Power Alliance (CPA). Rule 23.P.1.b clarifies that SCE "shall send a consolidated bill, containing both SCE and CCA charges, to the customer."

Reading further, Rule 23.R.1 (Appendix III) states that SCE is responsible for notifying us of unpaid CPA charges: "SCE is responsible for collecting the unpaid balance of all charges, including the CCA charges, from customers during the time the CCA is providing CCA Service, sending notices informing customers of unpaid balances, and taking the appropriate actions to recover the unpaid amounts owed the CCA during its credit related interactions with customers." If CPA's charges are in fact separate from SCE charges, according to this Rule, We should have received notices from SCE of our unpaid CPA charges. We received zero notices of such from SCE during the course of one year.

And finally, Rule 23.P.3.b (Appendix IV) which delineates the "Billing Service Obligations" of SCE in relation to the CCA, states that "SCE shall perform the adjustment of bills for billing error in accordance with Rule 17." If this is the case, then there should be no distinction between the way Edison and CPA charges are handled and we should be reimbursed for the nine months of CPA charges.

All this stems from SCE's failure to communicate our power usage in a timely manner. We tried to resolve this issue through repeated phone calls and emails to Edison and CPA. Representatives at CPA, reached over the phone, simply stated – after repeated questions for further information – that all billing matters and late billing policies were the responsibility of SCE and that we needed to resolve the issue with SCE. On SCE's side, responses were confusing at best. SCE representatives told us to contact CPA, as the charges were technically theirs. It also became clear to us that SCE's own representatives don't understand the rules they were citing. In an email we received from SCE on Jan. 8, 2024, Jerveta Armand wrote "While SCE is responsible for computing or determining the accuracy of the bill, the generation charges are passed onto the consumer in compliance with our CPUC approved rules." However, Rule 23.P.1.b states the exact opposite "SCE is not responsible for computing or determining the accuracy of the CCA charges on the bill."

To avoid having our power cut off throughout this process, we had no choice but to pay the inaccurate year's worth of charges to SCE. Between SCE or CPA, someone is responsible for our billing error, but that error is not our burden to pay. We are requesting to be reimbursed for the specified amount we overpaid due to SCE and CPA's combined inefficiency.

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

Appendix I: SCE Rule 17.D



Southern California Edison
Rosemead, California (U 338-E)

Revised Cal. PUC Sheet No. 60126-E
Cancelling Revised Cal. PUC Sheet No. 47774-E

Rule 17 ADJUSTMENT OF BILLS AND METER TESTS

Sheet 3

(Continued)

D. Adjustment of Bills for Billing Error.

A Billing Error is an error by SCE which results in incorrect billing charges to the customer. Billing Errors may include incorrect meter reads or clerical errors by an SCE representative such as applying the wrong rate, wrong billing factor, or an incorrect calculation. Billing Error shall also include failure to deliver a bill, actual or estimated, in a timely manner in accordance with Rule 9.A.2.

If estimated bills do not result from inaccessible roads, the customer, the customer's agent, other occupant, animal or physical condition of the property preventing access to SCE's facilities on the customer's Premises, other causes within control of the customer, or a natural or man-made disaster such as a fire, earthquake, flood, or severe storms, the issuance of estimated bills shall be considered "Billing Error" for the purpose below, except for customers served under Schedule ESC-OO which provides for estimated meter readings on a bi-monthly basis (i.e) every two months.

Billing Error does not include a Meter Error or Unauthorized Use, nor any error in billing resulting from meter dial over caused by other than SCE; switched or mismarked meters by other than SCE; improper customer wiring; blown fuse in one energized conductor; inaccessible meter; failure of the customer to notify SCE of changes in the customer's equipment or operation; or failure of the customer to take advantage of a rate or condition of service for which the customer is eligible; or failure to issue a bill in accordance with Rule 9.A.2. due to a natural or man-made disaster such as fire, earthquake, flood, or severe storms.

Where SCE overcharges or undercharges a customer as the result of a Billing Error, SCE may render an adjusted bill for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge for the period of the Billing Error, but not exceeding three years in the case of an overcharge for all service accounts, and, in the case of an undercharge, not exceeding three months for residential service to a SCE-metered Single-Family Dwelling or Accommodation as defined in Rule 1, Definitions, not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service.

(T)
|
(T)

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

Appendix II: SCE Rule 23.P.1



Southern California Edison
Rosemead, California (U 338-E)

Revised Cal. PUC Sheet No. 63374-E
Cancelling Revised Cal. PUC Sheet No. 57105-E

Rule 23 COMMUNITY CHOICE AGGREGATION

Sheet 37 (T)

(Continued)

P. BILLING SERVICE OBLIGATIONS

SCE shall perform the billing services for the CCA. SCE shall use SCE's Consolidated Billing process described below.

1. Introduction

This section establishes SCE and CCA obligations for billing information and legal and safety notices.

a. Description

A CCA shall send its customer billing information to SCE. SCE shall in turn send a consolidated bill, containing both SCE and CCA charges, to the customer.

b. SCE Obligations

- (1) SCE shall calculate SCE charges and send the bill either by mail or electronic means to the customer. SCE shall include CCA charges on the bill. SCE is not responsible for computing or determining the accuracy of the CCA charges on the bill.
- (2) SCE bill shall include a summary of the CCA charges and may provide any billing-related details of CCA charges, including the CCA's telephone number. The CCA bill may be printed with the SCE bill, or electronically transmitted exactly as provided by the CCA.
- (3) SCE shall process customer payments and transfer amounts paid toward CCA charges to the CCA when the payments are received pursuant to the provisions set forth in Section R., Late or Partial Payments and Unpaid Bills.

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

Appendix III: SCE Rule 23.R



Southern California Edison
Rosemead, California (U 338-E)

Revised Cal. PUC Sheet No. 70472-E
Cancelling Revised Cal. PUC Sheet No. 63378-E

Rule 23 COMMUNITY CHOICE AGGREGATION

Sheet 41

(Continued)

R. LATE OR PARTIAL PAYMENTS AND UNPAID BILLS

1. SCE is responsible for collecting the unpaid balance of all charges, including the CCA charges, from customers during the time the CCA is providing CCA Service, sending notices informing customers of unpaid balances, and taking the appropriate actions to recover the unpaid amounts owed the CCA during its credit related interactions with customers.
2. Partial payments by customers shall be allocated on a pro rata basis to SCE charges for which delinquency may result in disconnection, and then any balance shall be prorated between the CCA and other SCE charges.
3. Undisputed overdue balances owed SCE shall be considered late and subject to SCE late payment procedures.
4. Commission rules shall apply to unpaid SCE charges by the customer.

Appendix IV: SCE Rule 23.P3.b

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



Southern California Edison
Rosemead, California (U 338-E)

Revised Cal. PUC Sheet No. 63376-E
Cancelling Revised Cal. PUC Sheet No. 57107-E

Rule 23
COMMUNITY CHOICE AGGREGATION

Sheet 39 (T)

(Continued)

P. BILLING SERVICE OBLIGATIONS (Continued)

3. Billing Adjustments for Meter Error and Billing Error

a. Adjustment of Bills for Meter Error

SCE shall perform the adjustment of bills for meter error in accordance with Rule 17.

b. Adjustment of Bills for Billing Error

SCE shall perform the adjustment of bills for billing error in accordance with Rule 17.

Appendix V: SCE Bill received September 2023 (44 pages)

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



For billing and service inquiries
1-800-684-8123
www.sce.com

Your electricity bill

LAWLER, NATALIE / Page 1 of 44

Customer Account
700705646045
Residential Account
5032 N BURTON AVE
SAN GABRIEL, CA 91776-2010

Date bill prepared
09/28/23

Amount due \$1,522.18

PAST DUE

Your account summary

Previous Balance	\$153.81
UUT Dr	-\$4.13
Past due amount	\$149.68
Your new charges	\$1,369.08
Late payment charge	\$3.30
UUT Consolidated Charges	\$0.12
Total amount you owe	\$1,522.18

Your bill includes a past due balance.

To avoid disconnection of your utility service, please pay the past due amount of \$149.68 on or before 10/18/23. If you are not able to pay your bill, call SCE at 1-800-950-2356 to discuss how we can help. You may qualify for bill payment options, including a 12-month payment plan, and financial programs available to assist you such as SCE's CARE and FERA programs, that can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program which is an energy efficiency program for income-qualified residential customers. To pay in person, call 1-800-747-8908 for locations.

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from the California Cap-and-Trade Program, which is designed to cut carbon pollution while helping utility customers during the transition to a low-carbon future. Find out more at cpuc.ca.gov/climatecredit/.

Get a discount on your bill every month

Your income may qualify you for discounted bills through the CARE or FERA program. To enroll or learn more, visit sce.com/careandfera or call 1-800-798-5723.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574)

Tear here

Tear here



Customer account 700705646045
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Past due charges - pay by 10/18/23	\$149.68
New charges - pay by 10/18/23	\$1,372.50
Total amount you owe	\$1,522.18

Amount enclosed

\$

STMT 09282023 P1

LAWLER, NATALIE
5032 N BURTON AVE
SAN GABRIEL CA 91776-2010

P.O. BOX 600
ROSEMEAD, CA 91771-0002

700705646045 0000263 000014968000137250000152218

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 2 of 44

Ways to contact us

Customer service numbers	Relay calls accepted
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Request a large print bill 1-800-655-4555

Multicultural services	
Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356 Debit & credit card * 1-800-254-4123

*Residential customers only

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 09/28/23.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700705646045

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700705646045

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaef or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



For billing and service inquiries
1-800-684-8123
www.sce.com

Your electricity bill

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Late payment charge	\$3.30
UUT Consolidated Charges	\$0.12
Total amount you owe	\$1,522.18

Your bill includes a past due balance.

To avoid disconnection of your utility service, please pay the past due amount of \$149.68 on or before 10/18/23. If you are not able to pay your bill, call SCE at 1-800-950-2356 to discuss how we can help. You may qualify for bill payment options, including a 12-month payment plan, and financial programs available to assist you such as SCE's CARE and FERA programs, that can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program which is an energy efficiency program for income-qualified residential customers. To pay in person, call 1-800-747-8908 for locations.

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from the California Cap-and-Trade Program, which is designed to cut carbon pollution while helping utility customers during the transition to a low-carbon future. Find out more at cpuc.ca.gov/climatecredit/.

Get a discount on your bill every month

Your income may qualify you for discounted bills through the CARE or FERA program. To enroll or learn more, visit sce.com/careandfera or call 1-800-798-5723.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
(14-574) Tear here If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com. Tear here



Customer account 700705646045
Please write this number on the memo line
of your check. Make your check payable to
Southern California Edison.

Past due charges - pay by 10/18/23	\$149.68
New charges - pay by 10/18/23	\$1,372.50
Total amount you owe	\$1,522.18

Amount enclosed \$

STMT 09282023 P1

LAWLER, NATALIE
5032 N BURTON AVE
SAN GABRIEL CA 91776-2010

P.O. BOX 600
ROSEMead, CA 91771-0002

700705646045 0000263 000014968000137250000152218

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 3 of 44

Recibe un descuento en tu factura cada mes

Si cumples los requisitos de ingresos, podrias recibir descuentos en tus facturas gracias a los programas CARE o FERA. Para inscribirte o obtener mas informacion, visita sce.com/carefera o llama al 1-800-798-5723.

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	08/14/23 to 09/12/23	DOMESTIC	\$132.27
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	08/14/23 to 09/12/23	DOMESTIC (SCE)	\$151.66
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	07/14/23 to 08/13/23	DOMESTIC	\$144.35
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	07/14/23 to 08/13/23	DOMESTIC (SCE)	\$168.40
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	06/13/23 to 07/13/23	DOMESTIC	\$116.86
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	06/13/23 to 07/13/23	DOMESTIC (SCE)	\$135.11
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	05/12/23 to 06/12/23	DOMESTIC	\$109.33
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	05/12/23 to 06/12/23	DOMESTIC (SCE)	-\$133.90
Billing adjustment				
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	05/12/23 to 06/12/23	DOMESTIC (SCE)	\$133.90
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	04/13/23 to 05/11/23	DOMESTIC (SCE)	\$116.60
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	04/13/23 to 05/11/23	DOMESTIC (SCE)	-\$116.60
Billing adjustment				
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	04/13/23 to 05/11/23	DOMESTIC	\$94.46
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	03/15/23 to 04/12/23	DOMESTIC (SCE)	\$113.31
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	03/15/23 to 04/12/23	DOMESTIC	\$79.35
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	03/15/23 to 04/12/23	DOMESTIC (SCE)	-\$113.31
Billing adjustment				
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	02/13/23 to 03/14/23	DOMESTIC (SCE)	\$60.58
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	02/13/23 to 03/14/23	DOMESTIC (SCE)	-\$60.58
Billing adjustment				
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	02/13/23 to 03/14/23	DOMESTIC (SCE)	-\$71.00
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	02/13/23 to 03/14/23	DOMESTIC	\$79.40
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	01/13/23 to 02/12/23	DOMESTIC (SCE)	\$131.80
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	01/13/23 to 02/12/23	DOMESTIC (SCE)	-\$131.80
Billing adjustment				
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	01/13/23 to 02/12/23	DOMESTIC	\$79.71
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	12/15/22 to 01/12/23	DOMESTIC (SCE)	\$149.29
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	12/15/22 to 01/12/23	DOMESTIC (SCE)	-\$149.29
Billing adjustment				
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	12/15/22 to 01/12/23	DOMESTIC	\$82.88

(Continued on next page)

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 4 of 44

Summary of your billing detail (continued)

Service account	Service address	Billing period	Your rate	New charges
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	11/15/22 to 12/14/22	DOMESTIC (SCE)	\$155.91
8012445129 Billing adjustment	5032 N BURTON AVE SAN GABRIEL, CA	11/15/22 to 12/14/22	DOMESTIC (SCE)	-\$155.91
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	11/15/22 to 12/14/22	DOMESTIC	\$83.50
8012445129 Billing adjustment	5032 N BURTON AVE SAN GABRIEL, CA	10/14/22 to 11/14/22	DOMESTIC (SCE)	-\$97.77
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	10/14/22 to 11/14/22	DOMESTIC	\$58.39
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	10/14/22 to 11/14/22	DOMESTIC (SCE)	\$97.77
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	09/14/22 to 10/13/22	DOMESTIC	\$0.04
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	09/14/22 to 10/13/22	DOMESTIC (SCE)	-\$59.00
8012445129 Billing adjustment	5032 N BURTON AVE SAN GABRIEL, CA	09/14/22 to 10/13/22	DOMESTIC (SCE)	\$48.15
8012445129	5032 N BURTON AVE SAN GABRIEL, CA	09/14/22 to 10/13/22	DOMESTIC (SCE)	-\$48.15
8012445129 Billing correction	5032 N BURTON AVE SAN GABRIEL, CA	08/15/22 to 09/13/22	DOMESTIC	-\$16.63
				\$1,369.08

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Have you received a past due notice, or are you having difficulty paying your bill?

SCE halted collection activities and service disconnections for nonpayment in March 2020 because of the hardships caused by the COVID-19 pandemic. In October 2022, SCE resumed collection activities for residential customers, including service disconnections for nonpayment. Prior to disconnection, customers will receive a "final notice," which will include their payment due date and the past-due amount required to avoid a service disconnection. For more information on our credit and collection activities, visit [sce.com/collections](https://www.sce.com/collections).

SCE recognizes some of our customers may still be facing challenges paying their bills. SCE offers customers a range of assistance options, including payment arrangements and extensions, one-time bill assistance from the Energy Assistance Fund, and debt forgiveness through the Arrearage Management Plan for qualified residential customers enrolled in the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs. Additional information is available at [sce.com/billhelp](https://www.sce.com/billhelp).

Demand Response Program Incentive

Thank you for participating in the Emergency Load Reduction Program (ELRP)! Your program incentive is reflected beneath the "Demand Response Program Incentive" line item on your bill. You earned \$2/KWh for reducing your energy usage during ELRP events that occurred between May 1st and October 31st. Thank you for your efforts in helping to relieve stress on the grid.

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 5 of 44

Service account 8012445129 **POD-ID**
Service address 5032 N BURTON AVE 101760940002226059
SAN GABRIEL, CA 91776
Rotating outage Group A047

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222010-345430 from 09/14/22 to 10/13/22

Your next billing cycle will end on or about 11/14/22.

Total estimated electricity usage this month in kWh 0

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: N/A

This year: N/A



* No data available

** Irregular billing period

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 09/14/22 to 09/30/22 (17 days Summer Season)
10/01/22 to 10/13/22 (13 days Winter Season)

Delivery charges - Cost to deliver your electricity

Basic charge	30 days x \$0.03100	\$0.93
Bal of minimum charge		\$9.45
CA Climate Credit		-\$59.00
Subtotal of your new charges		-\$48.62
Los Angeles Co UUT	\$10.38 x 4.50000%	\$0.47
Your new charges		-\$48.15

Your Delivery charges include:

- \$10.38 distribution charges

Additional information:

- Service voltage: 240 volts
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 6 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
10176094000226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

Meter 222010-345430 from 10/14/22 to 10/25/22
Meter 222014-439966 from 10/26/22 to 11/14/22

Your next billing cycle will end on or about 12/14/22.

Total electricity you used this month in kWh **475**

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: N/A

This year: 14.84



* No data available
** Irregular billing period

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 10/14/22 to 11/14/22 (32 days)

Delivery charges - Cost to deliver your electricity

Basic charge	32 days x \$0.03100	\$0.99
Energy-Winter		
Tier 1 (100% of baseline)	384 kWh x \$0.16880	\$64.82
Tier 2 (101% to 400%)	91 kWh x \$0.25183	\$22.92

CCA cost responsibility surcharge

PCIA	475 kWh x \$0.00366	\$1.74
CCA wildfire fund charge	475 kWh x \$0.00652	\$3.10
DWR adjustment	475 kWh x -\$0.00208	-\$0.99
CTC	475 kWh x -\$0.00019	-\$0.09

Other charges or credits

Fixed recovery charge	475 kWh x \$0.00117	\$0.56
Generation Municipal Surcharge		\$0.51

Subtotal of your new charges		\$93.56
Los Angeles Co UUT	\$93.56 x 4.50000%	\$4.21

Your new charges **\$97.77**

Your Delivery charges include:

- \$10.97 transmission charges
- \$68.72 distribution charges
- \$0.05 nuclear decommissioning charges
- -\$8.04 conservation incentive adjustment
- \$10.48 public purpose programs charge
- \$5.93 new system generation charge

Your overall energy charges include:

- \$0.85 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 384.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 7 of 44

Your Total Usage: 475 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	384 kWh	91 kWh	0 kWh
	\$0.17/kWh	\$0.25/kWh	\$0.35/kWh
	Your Total Usage 475 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 8 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 11/15/22 to 12/14/22
Total electricity you used this month in kWh

680

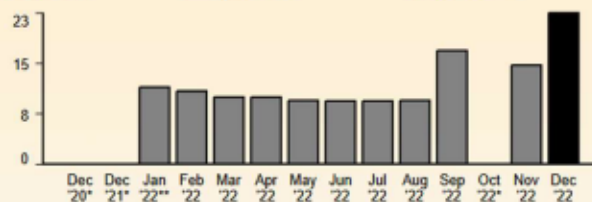
Your next billing cycle will end on or about 01/12/23.

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: N/A

This year: 22.67



* No data available

** Irregular billing period

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 11/15/22 to 12/14/22 (30 days)

Delivery charges - Cost to deliver your electricity

Basic charge	30 days x \$0.03100	\$0.93
Energy-Winter		
Tier 1 (100% of baseline)	360 kWh x \$0.16880	\$60.77
Tier 2 (101% to 400%)	320 kWh x \$0.25183	\$80.59

CCA cost responsibility surcharge

PCIA	680 kWh x \$0.00366	\$2.49
CCA wildfire fund charge	680 kWh x \$0.00652	\$4.43
DWR adjustment	680 kWh x -\$0.00208	-\$1.41
CTC	680 kWh x -\$0.00019	-\$0.13

Other charges or credits

Fixed recovery charge	680 kWh x \$0.00117	\$0.80
Generation Municipal Surcharge		\$0.73

Subtotal of your new charges \$149.20

Los Angeles Co UUT \$6.71

Your new charges \$155.91

Your Delivery charges include:

- \$15.71 transmission charges
- \$98.06 distribution charges
- \$0.07 nuclear decommissioning charges
- \$4.08 conservation incentive adjustment
- \$15.00 public purpose programs charge
- \$8.48 new system generation charge

Your overall energy charges include:

- \$1.35 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 360.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 9 of 44

Your Total Usage: 680 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	360 kWh	320 kWh	0 kWh
	\$0.17/kWh	\$0.25/kWh	\$0.35/kWh
	Your Total Usage 680 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 10 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 12/15/22 to 01/12/23
Total electricity you used this month in kWh

675

Your next billing cycle will end on or about 02/12/23.

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: 11.55

This year: 23.28



* No data available
** Irregular billing period

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)
Billing period: 12/15/22 to 01/12/23 (29 days)

Delivery charges - Cost to deliver your electricity

Basic charge	29 days x \$0.03100
Energy-Winter	
Tier 1 (100% of baseline)	202 kWh x \$0.16880
Tier 2 (101% to 400%)	190 kWh x \$0.25183
Tier 1 (100% of baseline)	146 kWh x \$0.15375
Tier 2 (101% to 400%)	137 kWh x \$0.24290

\$0.90

Your Delivery charges include:

- \$15.49 transmission charges
- \$96.26 distribution charges
- \$0.07 nuclear decommissioning charges
- \$4.86 conservation incentive adjustment
- \$14.53 public purpose programs charge
- \$6.50 new system generation charge

CCA cost responsibility surcharge

PCIA	392 kWh x \$0.00366
PCIA	283 kWh x -\$0.00447
CCA wildfire fund charge	392 kWh x \$0.00652
DWR adjustment	675 kWh x -\$0.00208
CCA wildfire fund charge	283 kWh x \$0.00530
CTC	392 kWh x -\$0.00019
CTC	283 kWh x -\$0.00003

\$1.43

-\$1.27

\$2.56

-\$1.40

\$1.50

-\$0.07

-\$0.01

Your overall energy charges include:

- \$1.31 franchise fees

Other charges or credits

Fixed recovery charge	392 kWh x \$0.00117
Fixed recovery charge	283 kWh x \$0.00090
Generation Municipal Surcharge	

\$0.46

\$0.25

\$0.83

Subtotal of your new charges

\$142.86

(Continued on next page)

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 348.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 11 of 44

Details of your new charges (continued)

Los Angeles Co UUT	\$142.86 x 4.50000%	\$6.43
Your new charges		\$149.29

Your Total Usage: 675 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... Your usage for the billing period falls into Tier 2 . For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	348 kWh	327 kWh	0 kWh
	\$0.16/kWh	\$0.25/kWh	\$0.34/kWh
	Your Total Usage 675 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 12 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 01/13/23 to 02/12/23
Total electricity you used this month in kWh

649

Your next billing cycle will end on or about 03/14/23.

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: 11.00

This year: 20.94



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 01/13/23 to 02/12/23 (31 days)

Delivery charges - Cost to deliver your electricity

Basic charge 31 days x \$0.03100
Energy-Winter
Tier 1 (100% of baseline) 372 kWh x \$0.15375
Tier 2 (101% to 400%) 277 kWh x \$0.24290

\$0.96

\$57.20

\$67.28

CCA cost responsibility surcharge

PCIA 649 kWh x -\$0.00447
CCA wildfire fund charge 649 kWh x \$0.00530
DWR adjustment 649 kWh x -\$0.00208
CTC 649 kWh x -\$0.00003

-\$2.90

\$3.44

-\$1.35

-\$0.02

Other charges or credits

Fixed recovery charge 649 kWh x \$0.00090
Generation Municipal Surcharge

\$0.58

\$0.93

Subtotal of your new charges

\$126.12

Los Angeles Co UUT \$126.12 x 4.50000%

\$5.68

Your new charges

\$131.80

Your Delivery charges include:

- \$14.77 transmission charges
- \$91.16 distribution charges
- \$0.05 nuclear decommissioning charges
- \$1.46 conservation incentive adjustment
- \$13.48 public purpose programs charge
- \$3.68 new system generation charge

Your overall energy charges include:

- \$1.19 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 372.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 13 of 44

Your Total Usage: 649 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	372 kWh	277 kWh	0 kWh
	\$0.15/kWh	\$0.24/kWh	\$0.34/kWh
	Your Total Usage 649 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 14 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 02/13/23 to 03/14/23
Total electricity you used this month in kWh

646

Your next billing cycle will end on or about 04/12/23.

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: 10.10

This year: 21.53



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)
Billing period: 02/13/23 to 03/14/23 (30 days)

Delivery charges - Cost to deliver your electricity

Basic charge 30 days x \$0.03100
Energy-Winter
Tier 1 (100% of baseline) 194 kWh x \$0.15375
Tier 2 (101% to 400%) 154 kWh x \$0.24290
Tier 1 (100% of baseline) 166 kWh x \$0.15228
Tier 2 (101% to 400%) 132 kWh x \$0.24105
CA Climate Credit

\$0.93

\$29.83

\$37.41

\$25.28

\$31.82

-\$71.00

CCA cost responsibility surcharge

PCIA 348 kWh x -\$0.00447
PCIA 298 kWh x -\$0.00456
CCA wildfire fund charge 646 kWh x \$0.00530
DWR adjustment 646 kWh x -\$0.00208
CTC 646 kWh x -\$0.00003

-\$1.56

-\$1.36

\$3.42

-\$1.34

-\$0.02

Other charges or credits

Fixed recovery charge 646 kWh x \$0.00090
Generation Municipal Surcharge

\$0.58

\$0.92

Subtotal of your new charges

\$54.91

Los Angeles Co UUT \$125.91 x 4.50000%

\$5.67

Your new charges

\$60.58

Your Delivery charges include:

- \$14.68 transmission charges
- \$90.27 distribution charges
- \$0.06 nuclear decommissioning charges
- \$2.35 conservation incentive adjustment
- \$13.40 public purpose programs charge
- \$3.66 new system generation charge

Your overall energy charges include:

- \$0.53 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 360.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 15 of 44

Your Total Usage: 646 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	360 kWh	286 kWh	0 kWh
	\$0.15/kWh	\$0.24/kWh	\$0.34/kWh
	Your Total Usage 646 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 16 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 03/15/23 to 04/12/23
Total electricity you used this month in kWh

572

Your next billing cycle will end on or about 05/11/23.

Your daily average electricity usage (kWh)

2 Years ago: 19.34

Last year: 10.07

This year: 19.72



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)
Billing period: 03/15/23 to 04/12/23 (29 days)

Delivery charges - Cost to deliver your electricity

Basic charge 29 days x \$0.03100
Energy-Winter
Tier 1 (100% of baseline) 348 kWh x \$0.15228
Tier 2 (101% to 400%) 224 kWh x \$0.24105

\$0.90

\$52.99

\$54.00

CCA cost responsibility surcharge

PCIA 572 kWh x -\$0.00456
CCA wildfire fund charge 572 kWh x \$0.00530
DWR adjustment 572 kWh x -\$0.00208
CTC 572 kWh x -\$0.00003

-\$2.61

\$3.03

-\$1.19

-\$0.02

Other charges or credits

Fixed recovery charge 572 kWh x \$0.00090
Generation Municipal Surcharge

\$0.51

\$0.82

Subtotal of your new charges

\$108.43

Los Angeles Co UUT \$108.43 x 4.50000%

\$4.88

Your new charges

\$113.31

Your Delivery charges include:

- \$13.01 transmission charges
- \$79.49 distribution charges
- \$0.05 nuclear decommissioning charges
- -\$0.48 conservation incentive adjustment
- \$11.84 public purpose programs charge
- \$3.23 new system generation charge

Your overall energy charges include:

- \$1.02 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 348.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 17 of 44

Your Total Usage: 572 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	348 kWh	224 kWh	0 kWh
	\$0.15/kWh	\$0.24/kWh	\$0.34/kWh
	Your Total Usage 572 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 18 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 04/13/23 to 05/11/23
Total electricity you used this month in kWh

585

Your next billing cycle will end on or about 06/12/23.

Your daily average electricity usage (kWh)

2 Years ago: 18.62

Last year: 9.56

This year: 20.17



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)
Billing period: 04/13/23 to 05/11/23 (29 days)

Delivery charges - Cost to deliver your electricity

Basic charge 29 days x \$0.03100
Energy-Winter
Tier 1 (100% of baseline) 348 kWh x \$0.15228
Tier 2 (101% to 400%) 237 kWh x \$0.24105

\$0.90

\$52.99

\$57.13

CCA cost responsibility surcharge

PCIA 585 kWh x -\$0.00456
CCA wildfire fund charge 585 kWh x \$0.00530
DWR adjustment 585 kWh x -\$0.00208
CTC 585 kWh x -\$0.00003

-\$2.67

\$3.10

-\$1.22

-\$0.02

Other charges or credits

Fixed recovery charge 585 kWh x \$0.00090
Generation Municipal Surcharge

\$0.53

\$0.84

Subtotal of your new charges

\$111.58

Los Angeles Co UUT \$111.58 x 4.50000%

\$5.02

Your new charges

\$116.60

Your Delivery charges include:

- \$13.31 transmission charges
- \$81.28 distribution charges
- \$0.05 nuclear decommissioning charges
- \$0.20 conservation incentive adjustment
- \$12.11 public purpose programs charge
- \$3.31 new system generation charge

Your overall energy charges include:

- \$1.05 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 348.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 19 of 44

Your Total Usage: 585 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	348 kWh	237 kWh	0 kWh
	\$0.15/kWh	\$0.24/kWh	\$0.34/kWh
	Your Total Usage 585 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 20 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 05/12/23 to 06/12/23
Total electricity you used this month in kWh

678

Your next billing cycle will end on or about 07/13/23.

Your daily average electricity usage (kWh)

2 Years ago: 23.97

Last year: 9.53

This year: 21.19



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 05/12/23 to 05/31/23 (20 days Winter Season)

06/01/23 to 06/12/23 (12 days Summer Season)

Delivery charges - Cost to deliver your electricity

Basic charge	32 days x \$0.03100
Energy-Winter	
Tier 1 (100% of baseline)	279 kWh x \$0.15228
Tier 2 (101% to 400%)	145 kWh x \$0.24105
Energy-Summer	
Tier 1 (100% of baseline)	164 kWh x \$0.15597
Tier 2 (101% to 400%)	90 kWh x \$0.24989

CCA cost responsibility surcharge

PCIA	678 kWh x -\$0.00456
CCA wildfire fund charge	678 kWh x \$0.00530
DWR adjustment	424 kWh x -\$0.00208
CTC	678 kWh x -\$0.00003

Other charges or credits

Fixed recovery charge	424 kWh x \$0.00090	\$0.38
Fixed recovery charge	254 kWh x \$0.00260	\$0.66
Generation Municipal Surcharge		\$0.99

Subtotal of your new charges		\$128.13
Los Angeles Co UUT	\$128.13 x 4.50000%	\$5.77
Your new charges		\$133.90

Your Delivery charges include:

- \$15.23 transmission charges
- \$95.01 distribution charges
- \$0.06 nuclear decommissioning charges
- -\$2.62 conservation incentive adjustment
- \$14.09 public purpose programs charge
- \$3.84 new system generation charge

Your overall energy charges include:

- \$1.21 franchise fees

(Continued on next page)

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 21 of 44

Additional information:

- Service voltage: 240 volts
- Your summer baseline allowance: 164.0 kWh
- Your winter baseline allowance: 279.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Your Total Usage: 678 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... Your usage for the billing period falls into Tier 2 . For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	443 kWh	235 kWh	0 kWh
	\$0.15/kWh	\$0.24/kWh	\$0.30/kWh
	Your Total Usage 678 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 22 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 06/13/23 to 07/13/23
Total electricity you used this month in kWh

697

Your next billing cycle will end on or about 08/13/23.

Your daily average electricity usage (kWh)

2 Years ago: 38.73

Last year: 9.50

This year: 22.48



* No data available

Your monthly usage may be higher than usual...

Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 06/13/23 to 07/13/23 (31 days)

Delivery charges - Cost to deliver your electricity

Basic charge 31 days x \$0.03100
Energy-Summer
Tier 1 (100% of baseline) 524 kWh x \$0.15597
Tier 2 (101% to 400%) 173 kWh x \$0.24989

\$0.96

\$81.73

\$43.23

CCA cost responsibility surcharge

PCIA 697 kWh x -\$0.00456
CCA wildfire fund charge 697 kWh x \$0.00530
CTC 697 kWh x -\$0.00003

-\$3.18

\$3.69

-\$0.02

Other charges or credits

Fixed recovery charge 697 kWh x \$0.00260
Generation Municipal Surcharge

\$1.81

\$1.07

Subtotal of your new charges

\$129.29

Los Angeles Co UUT \$129.29 x 4.50000%

\$5.82

Your new charges

\$135.11

Your Delivery charges include:

- \$15.36 transmission charges
- \$99.07 distribution charges
- \$0.07 nuclear decommissioning charges
- -\$8.01 conservation incentive adjustment
- \$14.59 public purpose programs charge
- \$3.94 new system generation charge

Your overall energy charges include:

- \$1.22 franchise fees

Additional information:

- Service voltage: 240 volts
- Your summer baseline allowance: 524.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 23 of 44

Your Total Usage: 697 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	524 kWh	173 kWh	0 kWh
	\$0.16/kWh	\$0.25/kWh	\$0.25/kWh
	Your Total Usage 697 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 24 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

For meter 222014-439966 from 07/14/23 to 08/13/23
Total electricity you used this month in kWh

822

Your next billing cycle will end on or about 09/12/23.

Your daily average electricity usage (kWh)

2 Years ago: 43.97

Last year: 9.58

This year: 26.52



* No data available

Your monthly usage may be higher than usual...

Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 07/14/23 to 08/13/23 (31 days)

Delivery charges - Cost to deliver your electricity

Basic charge 31 days x \$0.03100
Energy-Summer
Tier 1 (100% of baseline) 524 kWh x \$0.15597
Tier 2 (101% to 400%) 298 kWh x \$0.24989

\$0.96

\$81.73

\$74.47

CCA cost responsibility surcharge

PCIA 822 kWh x -\$0.00456
CCA wildfire fund charge 822 kWh x \$0.00530
CTC 822 kWh x -\$0.00003

-\$3.75

\$4.36

-\$0.02

Other charges or credits

Fixed recovery charge 822 kWh x \$0.00260
Generation Municipal Surcharge

\$2.14

\$1.26

Subtotal of your new charges

\$161.15

Los Angeles Co UUT \$161.15 x 4.50000%

\$7.25

Your new charges

\$168.40

Your Delivery charges include:

- \$18.11 transmission charges
- \$116.75 distribution charges
- \$0.08 nuclear decommissioning charges
- -\$0.71 conservation incentive adjustment
- \$17.21 public purpose programs charge
- \$4.65 new system generation charge

Your overall energy charges include:

- \$1.52 franchise fees

Additional information:

- Service voltage: 240 volts
- Your summer baseline allowance: 524.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 25 of 44

Your Total Usage: 822 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... <i>Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</i>	524 kWh	298 kWh	0 kWh
	\$0.16/kWh	\$0.25/kWh	\$0.25/kWh
	Your Total Usage 822 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 26 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
10176094000226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your past and current electricity usage

Meter 222014-439966 from 08/14/23 to 08/28/23
Meter 222014-556007 from 08/29/23 to 09/12/23
Total electricity you used this month in kWh

753

Your next billing cycle will end on or about 10/11/23.

Your daily average electricity usage (kWh)

2 Years ago: 44.75 Last year: 17.07 This year: 25.10



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)
Billing period: 08/14/23 to 09/12/23 (30 days)

Delivery charges - Cost to deliver your electricity

Basic charge	30 days x \$0.03100	\$0.93
Energy-Summer		
Tier 1 (100% of baseline)	507 kWh x \$0.15597	\$79.08
Tier 2 (101% to 400%)	246 kWh x \$0.24989	\$61.47

CCA cost responsibility surcharge

PCIA	753 kWh x -\$0.00456	-\$3.43
CCA wildfire fund charge	753 kWh x \$0.00530	\$3.99
CTC	753 kWh x -\$0.00003	-\$0.02

Other charges or credits

Fixed recovery charge	753 kWh x \$0.00260	\$1.96
Generation Municipal Surcharge		\$1.15

Subtotal of your new charges		\$145.13
Los Angeles Co UUT	\$145.13 x 4.50000%	\$6.53
Your new charges		\$151.66

Your Delivery charges include:

- \$16.58 transmission charges
- \$106.98 distribution charges
- \$0.07 nuclear decommissioning charges
- -\$3.15 conservation incentive adjustment
- \$15.76 public purpose programs charge
- \$4.26 new system generation charge

Your overall energy charges include:

- \$1.37 franchise fees

(Continued on next page)

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 27 of 44

Additional information:

- Service voltage: 240 volts
- Your summer baseline allowance: 507.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2018 Vintage CRS

Your Total Usage: 753 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... Your usage for the billing period falls into Tier 2 . For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	507 kWh	246 kWh	0 kWh
	\$0.16/kWh	\$0.25/kWh	\$0.25/kWh
	Your Total Usage 753 kWh		

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 28 of 44

Service account 8012445129 **POD-ID**
Service address 5032 N BURTON AVE 101760940002226059
SAN GABRIEL, CA 91776
Rotating outage Group A047

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: N/A

This year: N/A



* No data available

** Irregular billing period

Details of your new charges

Your rate: DOMESTIC (SCE)

Delivery charges - Cost to deliver your electricity
CA Climate Credit

-\$59.00

Subtotal of your new charges

-\$59.00

Your new charges

-\$59.00

Additional information:

- Service voltage: 240 volts
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 29 of 44

Service account 8012445129 **POD-ID**
Service address 5032 N BURTON AVE 101760940002226059
SAN GABRIEL, CA 91776
Rotating outage Group A047

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 09/14/22 to 10/13/22 (30 days)

Generation Charges

Clean Power - Total	0.38 kWh @ 0.10804	\$0.04
Clean Power - Total	0 kWh @ 0.10804	\$0.00
Utility Users Tax		\$0.00
Energy Surcharge		\$0.00
Sub-Total of CPA Generation Charges		\$0.04
Your New Charges		\$0.04

Things you should know

CPA to Implement Rate Increase Beginning July 2023

CPA is implementing a rate increase in July 2023 as part of its annual rate setting process. Rates are determined based on the costs of providing clean reliable energy to our customers and are approved by our Board of Directors. CPA offers competitive rates for each of its three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You have the choice to change your rate/energy option at any time and select what is best for you. The rate increase will be reflected in charges for your electricity use beginning July 1, 2023. CPA offers cost-savings programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer care for assistance at 888-585-3788. Customers enrolled in rate reduction programs will continue to receive discounts on their bills.

Save Energy, Earn Money

CPA's Power Response program provides customers financial incentives to save energy. Learn how to participate at CleanPowerAlliance.org/PowerResponse

CPA's Privacy Policy

Clean Power Alliance's privacy policy is available at CleanPowerAlliance.org/privacy-policy.

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 30 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 10/14/22 to 11/14/22 (32 days)

Generation Charges

100% Green Power - Total	475.3499 kWh @ 0.11727	\$55.74
Utility Users Tax		\$2.51
Energy Surcharge		\$0.14
Sub-Total of CPA Generation Charges		\$58.39
Your New Charges		\$58.39

Things you should know

CPA to Implement Rate Increase Beginning July 2023

CPA is implementing a rate increase in July 2023 as part of its annual rate setting process. Rates are determined based on the costs of providing clean reliable energy to our customers and are approved by our Board of Directors. CPA offers competitive rates for each of its three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You have the choice to change your rate/energy option at any time and select what is best for you. The rate increase will be reflected in charges for your electricity use beginning July 1, 2023. CPA offers cost-savings programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer care for assistance at 888-585-3788. Customers enrolled in rate reduction programs will continue to receive discounts on their bills.

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Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



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Service account 8012445129 **POD-ID**
Service address 5032 N BURTON AVE 101760940002226059
SAN GABRIEL, CA 91776
Rotating outage Group A047

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 11/15/22 to 12/14/22 (30 days)

Generation Charges

100% Green Power - Total	679.7295 kWh @ 0.11727	\$79.71
Utility Users Tax		\$3.59
Energy Surcharge		\$0.20
Sub-Total of CPA Generation Charges		\$83.50
Your New Charges		\$83.50

Things you should know

CPA to Implement Rate Increase Beginning July 2023

CPA is implementing a rate increase in July 2023 as part of its annual rate setting process. Rates are determined based on the costs of providing clean reliable energy to our customers and are approved by our Board of Directors. CPA offers competitive rates for each of its three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You have the choice to change your rate/energy option at any time and select what is best for you. The rate increase will be reflected in charges for your electricity use beginning July 1, 2023. CPA offers cost-savings programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer care for assistance at 888-585-3788. Customers enrolled in rate reduction programs will continue to receive discounts on their bills.

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Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 32 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 12/15/22 to 01/12/23 (29 days)

Generation Charges

100% Green Power - Total	674.6993 kWh @ 0.11727	\$79.12
Utility Users Tax		\$3.56
Energy Surcharge		\$0.20
Sub-Total of CPA Generation Charges		\$82.88
Your New Charges		\$82.88

Things you should know

CPA to Implement Rate Increase Beginning July 2023

CPA is implementing a rate increase in July 2023 as part of its annual rate setting process. Rates are determined based on the costs of providing clean reliable energy to our customers and are approved by our Board of Directors. CPA offers competitive rates for each of its three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You have the choice to change your rate/energy option at any time and select what is best for you. The rate increase will be reflected in charges for your electricity use beginning July 1, 2023. CPA offers cost-savings programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer care for assistance at 888-585-3788. Customers enrolled in rate reduction programs will continue to receive discounts on their bills.

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Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 33 of 44

Service account 8012445129 **POD-ID**
Service address 5032 N BURTON AVE 101760940002226059
SAN GABRIEL, CA 91776
Rotating outage Group A047

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 01/13/23 to 02/12/23 (31 days)

Generation Charges

100% Green Power - Total	648.9197 kWh @ 0.11727	\$76.10
Utility Users Tax		\$3.42
Energy Surcharge		\$0.19
Sub-Total of CPA Generation Charges		\$79.71
Your New Charges		\$79.71

Things you should know

CPA to Implement Rate Increase Beginning July 2023

CPA is implementing a rate increase in July 2023 as part of its annual rate setting process. Rates are determined based on the costs of providing clean reliable energy to our customers and are approved by our Board of Directors. CPA offers competitive rates for each of its three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You have the choice to change your rate/energy option at any time and select what is best for you. The rate increase will be reflected in charges for your electricity use beginning July 1, 2023. CPA offers cost-savings programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer care for assistance at 888-585-3788. Customers enrolled in rate reduction programs will continue to receive discounts on their bills.

Save Energy, Earn Money

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Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

LAWLER, NATALIE / Page 34 of 44

Service account 8012445129
Service address 5032 N BURTON AVE
SAN GABRIEL, CA 91776
Rotating outage Group A047

POD-ID
101760940002226059

DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your daily average electricity usage (kWh)

2 Years ago: N/A

Last year: 10.10

This year: 21.53



* No data available

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)

Delivery charges - Cost to deliver your electricity

CA Climate Credit

-\$71.00

Subtotal of your new charges

-\$71.00

Your new charges

-\$71.00

Additional information:

- Service voltage: 240 volts
- 2018 Vintage CRS

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices



LAWLER, NATALIE / Page 35 of 44

Service account 8012445129 **POD-ID**
Service address 5032 N BURTON AVE 101760940002226059
SAN GABRIEL, CA 91776
Rotating outage Group A047

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 02/13/23 to 03/14/23 (30 days)

Generation Charges

100% Green Power - Total	646.3697 kWh @ 0.11727	\$75.80
Utility Users Tax		\$3.41
Energy Surcharge		\$0.19
Sub-Total of CPA Generation Charges		\$79.40
Your New Charges		\$79.40

Things you should know

CPA to Implement Rate Increase Beginning July 2023

CPA is implementing a rate increase in July 2023 as part of its annual rate setting process. Rates are determined based on the costs of providing clean reliable energy to our customers and are approved by our Board of Directors. CPA offers competitive rates for each of its three energy options. Compare rates by using CPA's online bill calculator at CleanPowerAlliance.org/rateoptions. You have the choice to change your rate/energy option at any time and select what is best for you. The rate increase will be reflected in charges for your electricity use beginning July 1, 2023. CPA offers cost-savings programs to our customers. Learn more at CleanPowerAlliance.org/cpabillhelp or contact customer care for assistance at 888-585-3788. Customers enrolled in rate reduction programs will continue to receive discounts on their bills.

Save Energy, Earn Money

CPA's Power Response program provides customers financial incentives to save energy. Learn how to participate at CleanPowerAlliance.org/PowerResponse

CPA's Privacy Policy

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Additional Explanation and Appendices

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101760940002226059

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 03/15/23 to 04/12/23 (29 days)

Generation Charges

100% Green Power - Total	339.01 kWh @ 0.11727	\$39.76
100% Green Power - Total	233.49 kWh @ 0.15421	\$36.01
Utility Users Tax		\$3.41
Energy Surcharge		\$0.17

Sub-Total of CPA Generation Charges	\$79.35
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Your New Charges	\$79.35
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SUPPLY/GENERATION
CLEAN POWER ALLIANCE
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Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 04/13/23 to 05/11/23 (29 days)

Generation Charges

100% Green Power - Total	585.0499 kWh @ 0.15421	\$90.22
Utility Users Tax		\$4.06
Energy Surcharge		\$0.18
Sub-Total of CPA Generation Charges		\$94.46
Your New Charges		\$94.46

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SUPPLY/GENERATION
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Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 05/12/23 to 06/12/23 (32 days)

Generation Charges

100% Green Power - Total	677.21 kWh @ 0.15421	\$104.43
Utility Users Tax		\$4.70
Energy Surcharge		\$0.20
Sub-Total of CPA Generation Charges		\$109.33
Your New Charges		\$109.33

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SAN GABRIEL, CA 91776
Rotating outage Group A047

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 06/13/23 to 07/13/23 (31 days)

Generation Charges

100% Green Power - Total	394.76 kWh @ 0.15421	\$60.88
100% Green Power - Total	302.49 kWh @ 0.16776	\$50.75
Utility Users Tax		\$5.02
Energy Surcharge		\$0.21
Sub-Total of CPA Generation Charges		\$116.86
Your New Charges		\$116.86

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Additional Explanation and Appendices

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101760940002226059

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 07/14/23 to 08/13/23 (31 days)

Generation Charges

100% Green Power - Total	821.9472 kWh @ 0.16776	\$137.89
Utility Users Tax		\$6.21
Energy Surcharge		\$0.25
Sub-Total of CPA Generation Charges		\$144.35
Your New Charges		\$144.35

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SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
Service Account: 8012445129
Billing period: 08/14/23 to 09/12/23 (30 days)

Generation Charges

100% Green Power - Total	753.1635 kWh @ 0.16776	\$126.35
Utility Users Tax		\$5.69
Energy Surcharge		\$0.23
Sub-Total of CPA Generation Charges		\$132.27
Your New Charges		\$132.27

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Additional Explanation and Appendices



Public Safety Power Shutoffs

- It is not a decision we take lightly. It is done to keep you and your community safe.
- We have been able to limit the number of customers impacted by PSPS by using sectionalizing devices to de-energize segments instead of entire circuits.
- It will have to remain available as a tool to mitigate wildfire risk during severe weather and high fire potential index events.

We urge customers to update their contact information and sign up for PSPS alerts at: sce.com/outage. To learn more about Public Safety Power Shutoffs, visit: sce.com/safety/wildfire

UNDERSTANDING EMF

ELECTRIC AND MAGNETIC FIELDS

Questions have been raised about the possible health effects of exposure to 60-hertz (power frequency) electric and magnetic fields (EMF), which are found wherever you have electric power. This article contains information that will help you understand the EMF issue, plus practical tips you can use if you want to reduce your exposure at home and at work.

Campos Eléctricos y Magnéticos (EMF):

Si desea recibir información en español, comuníquese con SCE al 1-800-441-2233

EMF information provided as required by the California Public Utilities Commission (CPUC) EMF policy.

*The term EMF in this publication refers to extremely low frequency (ELF) 60-hertz electric and magnetic fields associated with power delivered by electric utilities. It does not refer to radio frequency (RF) waves associated with wireless communications such as cell phones.

Can EMF Harm Your Health?

Electric and magnetic fields are present wherever electricity flows—around appliances and power lines, in offices, and at schools and homes. Many researchers believe that if there is a risk of adverse health effects from usual residential exposures to EMF, it is probably just at the detection limit of human health studies; nonetheless, the possible risk warrants further investigation. The varying results from epidemiological studies, which looked at estimated EMF exposures and childhood leukemia, are consistent with a weak link. Laboratory studies, including studies investigating a possible mechanism for health effects (mechanistic studies), provide little or no evidence to support this weak link.

The results from many research studies have been evaluated by international, national, and California EMF research programs to determine whether EMF poses any health risk. Given the uncertainty of the issue, the medical and scientific communities have been unable to conclude that usual residential exposures to EMF cause health effects, or to establish any standard or level of residential exposure that is known to be either safe or harmful. These conclusions remain unchanged by recent studies.

World Health Organization Findings

The World Health Organization (WHO) completed a review of the potential health implications of extremely low frequency EMF, which includes power-frequency fields. Their conclusions and recommendations were presented in a June 2007 report known as the *Extremely Low Frequency Fields, Environmental Health Criteria Monograph No. 238*

The WHO report concluded that evidence linking Extremely Low Frequency (ELF) magnetic fields and childhood leukemia "is not strong enough to be considered causal but sufficiently strong to remain a concern." "Virtually all of the laboratory evidence and the mechanistic evidence fail to support" this reported association. For all other diseases, there is inadequate or no evidence of health effects at low exposure levels.

The report emphasized that, given the weakness of the evidence for health effects, the health benefits of exposure reduction are unclear and adopting policies based on arbitrary low exposure limits is not warranted. In light of this situation, WHO made these and other recommendations:

- * National authorities should implement communication programs with all stakeholders to enable informed decision-making, including how individuals can reduce their own exposure.
- * Policy makers and community planners should implement very low-cost measures to reduce exposures when constructing new facilities and designing new equipment, including appliances.
- * Policy makers should establish guidelines for ELF field exposure for both the general public and workers. The best source of guidance for both exposure levels and the principles of scientific review are the international guidelines.
- * Government and industry should promote research to reduce the uncertainty of the scientific evidence on the health effects of ELF field exposure. Several recommended research projects are already under way through the Electric Power Research Institute.

To view the full report visit

www.who.int/publications/i/item/9789241572385

Magnetic Fields at Home			
(Measured in microtesla)			
	1.2" away	12" away	36" away
Microwave Oven	750 to 2,000	40 to 80	3 to 8
Clothes Washer	8 to 400	2 to 30	0.1 to 2
Electric Range	40 to 2,000	4 to 40	0.1 to 1
Compact Fluorescent Bulb	0 to 32.8	0 to 0.1	0
Hair Dryer	40 to 20,000	1 to 70	0.1 to 1
LCD/Plasma TV	1.1 to 73.6	0 to 2.5	0 to 2.2
Source: Adapted from Gagliardi (1981) & WHO Agency Research Study (2011)			
Magnetic Fields Outside			
(Maximum values, up to lower for some California utilities)			
Distribution Lines	1 to 80 milligauss under the line		
Transmission Lines	1 to 300 milligauss at the edge of the right-of-way		

(EMF continued on the reverse side)

Formal Complaint: Natalie Lawler and Alexander Myrvold vs. Southern California Edison

Additional Explanation and Appendices

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EMF (continued from front)

What You Can Do

In a situation of scientific uncertainty and public concern, WHO recommended that utilities explore 'very low-cost' ways to reduce EMF exposure from new or upgraded facilities. SCE and other California public utilities have been pursuing no-cost and low-cost measures to reduce EMF levels from new utility transmission lines and substation projects. You, too, may want to take no-cost and low-cost measures to reduce your EMF exposure at home and at work.

Human studies have not produced a consensus about any health benefits from changing the way people use electric appliances. But, if you feel reducing your EMF exposure would be beneficial, you can increase your distance from electric appliances and/or limit the amount of time you use appliances at home or at work. For instance, you can place your electric clocks away from the head of your bed. Increasing your distance from it and other appliances, such as televisions, computer monitors, and microwave ovens, can reduce your EMF exposure.

You can also reduce your EMF exposure by limiting the time you spend using personal appliances, such as hair dryers, electric razors, heating pads, and electric blankets. You may also want to limit the time you spend using electric cooking appliances.

You can locate the sources of EMF in your work environment and spend break time in lower-field areas.

It is not known whether such actions will have any impact on your health.

Additional Information Is Available

SCE provides free EMF information packages and home/business measurements upon request. For any of these services, please call **1-800-200-4723 (4SCE)** or visit www.sce.com/EMF.

Additional information is also available at these links:

World Health Organization International EMF Project: Visit www.who.int/health-topics/electromagnetic-fields for EMF information, including fact sheets, research completed, and scientific journal articles.

National Institute of Environmental Health Sciences: Visit niehs.nih.gov/health and click on Brochures & Fact Sheets, then select the Electric and Magnetic Fields booklet in English.

California Public Utilities Commission: Visit cpuc.ca.gov/industries-and-topics/electrical-energy/infrastructure/permitting-and-environmental-review/electric-magnetic-fields

2022 Power Content Label



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Get energy-saving tips, safety and outage updates, and much more.

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