



****(Note: The capital letters in parenthesis correspond to the instruction sheet and are not part of the official filing.)***

FILED

02/12/26

10:20 AM

12602006

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Appeal of

(A)* ISS Action, Inc.

from (B) Citation No. T.26-01-018 issued January 21, 2026

In the amount of (C) \$20,000 issued by the California Public

Utilities Commission Consumer Protection and Enforcement

Division

(Leave blank for PUC use)

NOTICE OF APPEAL

(D)ISS Action, Inc. files this Notice of Appeal from the citation issued on (E)January 21, 2026 with a fine amount of (F)\$ 20,000.00.

An extension was granted by CPED (if applicable) to (G)N/A to file this appeal.

The rationale for the appeal is as follows:

(H)ISS Action appeals the \$20,000 penalty as disproportionate to the nature of the

violation. ISS Action operates exclusively under federal contract with U.S. Customs and Border

Protection, not as a consumer-facing carrier. All insurance and safety compliance was maintained

throughout. The permit lapse resulted from deliberate sabotage by a former Program Manager.

ISS Action self-discovered the issue, immediately contacted CPUC, and took corrective action.

ISS Action requests waiver or reduction to \$1,800-\$2,200. See Attachments A and B.

Dated (I)February 12, 2026, at (J)Chula Vista, California.

(K) 
Hannah Schuster, Esq.

In-House Counsel, ISS Action, Inc.

647 Third Avenue

Chula Vista, CA 91910

(910) 585-2576 / hschuster@issaction.com

Attachments

(L) Notice of Appeal

Attachment A

Attachment B

CERTIFICATE OF SERVICE

(Note: The Certificate of Service is attached to the Notice of Appeal only when filing by hard copy. If filing by electronic copy, you must file the Certificate of Service as a separate document. A template for the Certificate of Service as a separate document is also attached to this package.)

I certify that on (M) _____, I have by mail this day served a true copy of the original attached Notice of Appeal on: (N) (Insert Name of Chief Administrative Law Judge _____), Chief Administrative Law Judge, California Public Utilities Commission, 505 Van Ness Avenue, 5th Floor, San Francisco, CA 94102, (Insert email of Chief Judge) _____; ALJ_Div_Appeals_Coordinator@cpuc.ca.gov (electronically); (Insert Name of Director of Consumer Protection and Enforcement Division _____, Director, Consumer Protection and Enforcement Division, 505 Van Ness Avenue, San Francisco, CA 94102, (Insert email of Director of CPED) _____); and (Insert the names, addresses and emails of anyone else required to be served by the Citation Program you are cited under):

Dated (O) _____, at (P) _____, California.

(Q)

Privacy Notice

This message is to inform you that the Docket Office of the California Public Utilities Commission (CPUC) intends to file the above-referenced Notice of Appeal electronically instead of in paper form as it was submitted.

Please note: Whether or not your Notice of Appeal is filed in paper form or electronically, Notices of Appeal filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Notice of Appeal, including but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the rationale of your Notice of Appeal may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced Notice of Appeal.

(R)

Hannah Schuster, Esq.

02/12/2026

Signature (same as person authorized to sign the Notice of Appeal)

Date

Hannah Schuster

Print Name

**See Next Page for
Certificate of Service Form
For Electronic Filings**

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CERTIFICATE OF SERVICE

I certify that on (M)February 12, 2026, I have by
mail this day served a true copy of the original attached Notice of Appeal on
(N)(Insert Name of Chief Administrative Law Michelle Cooke, Chief
Administrative Law Judge, California Public Utilities Commission, 505 Van Ness
Avenue, 5th Floor, San Francisco, CA 94102, (Insert email of Chief Judge);
michelle.cooke@cpuc.ca.gov
ALJ_Div_Appeals_Coordinator@cpuc.ca.gov (electronically); (Insert Name of
Director of Consumer Protection and Enforcement Terra Curtis,
Director, Consumer Protection and Enforcement Division, 505 Van Ness Avenue
San Francisco, CA 94102, (Insert email of Director of CPED)
Terra.Curtis@cpuc.ca.gov);

and (Insert the names, addresses and emails of anyone else required to be served by the Citation Program you are cited under):

Lana Tran-Courney, Program and Project Supervisor, Transportation Enforcement Branch,

Consumer Protection and Enforcement Division, CPUC; Email: Lana.Tran-Courney@cpuc.ca.gov

Dated (O)February 12, 2026 , at (P)New York , California.

(Q)

Hannah Schuster, Esq.



Hannah Schuster

(Note: This Certificate of Service as a separate document is to be used if you are filing the Notice of Appeal electronically. If you are filing the Notice of Appeal by hard copy, you must attach the Certificate of Service to the Notice of Appeal.)