



ALJ/EC2/smt 2/11/2026

FILED

02/11/26

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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

C2512024

(ECP) Victor A. Muniz,

Complainant,

vs.

Charter Fiberlink CA-CCO, LLC (U6878C),
and Spectrum Mobile, LLC (U4522C),

Defendants.

(ECP)
Case 25-12-024

**E-MAIL RULING SUSPENDING ANY AND ALL DISCONNECTION
ACTIVITY PENDING RESOLUTION OF COMPLAINT**

Dated February 11, 2026, at San Francisco, California.

/s/ ELAINE C LAU

Elaine C. Lau
Administrative Law Judge

From: Lau, Elaine <elaine.lau@cpuc.ca.gov>
Sent: Wednesday, February 11, 2026 3:02 PM
To: DL-cpuc-CF@Charter.com; DL-CPUC-SpecMo@charter.com; VMuniz2153@gmail.com; Lau, Elaine <elaine.lau@cpuc.ca.gov>
Cc: Colbert, W. Anthony <W.Anthony.Colbert@cpuc.ca.gov>; LeQuang, Minh <Minh.LeQuang@cpuc.ca.gov>; ALJ Support ID <alj_supportid@cpuc.ca.gov>; ALJ Docket Office <ALJ_Docket_Office@cpuc.ca.gov>; ALJ Process <alj_process@cpuc.ca.gov>
Subject: C.25-12-024, Email Ruling Suspending Any and All Disconnection Activity Pending Resolution of Complaint

Parties in C.25-12-024,

This Email Ruling directs the Defendants in this proceeding, Charter Fiberlink CA-CCO, LLC (Charter), and Spectrum Mobile, LLC (Spectrum), to suspend any and all disconnection activities pending the resolution of this proceeding.

According to Complainant Victor Muniz, Spectrum has notified Complainant that it will disconnect service because the Complainant has not paid any charges related to this claim. The disputed charges and related matters are currently being adjudicated. Until this matter is resolved, Charter and Spectrum are directed to suspend any and all disconnection activity.

IT IS SO RULED.

The Docket Office Shall Formally File this Ruling.

Elaine C. Lau
Administrative Law Judge
California Public Utilities Commission
415.703.5621
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