



BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA

FILED

02/13/26

04:59 PM

C2602011

Isabella Barreiro,

Complainant,

vs.

Case

Southern California Edison Company (U338E),

Defendant.

Complaint
(Rule 4.2)

COMPLAINANT	DEFENDANT
<p>Isabella Barreiro 1100 S. Buena Vista Avenue Corona CA 92882 T: 951-454-6792 E-mail: Isabellachivita@gmail.com</p>	<p>Southern California Edison Company (U338E) Attn: Anna Valdberg, Director & Managing Attorney 2244 Walnut Grove Avenue Rosemead, CA 91770 T-626-302-6008 E-mail 1: Anna.Valdberg@sce.com E-mail 2: case.admin@sce.com E-mail 3: AdviceTariffManager@sce.com</p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Isabella Barreiro
 1100 s buena vista ave
 Corona ca 92882
 9514546792

COMPLAINANT(S)

vs.

(B) Southern California Edison Company
 U.338-E
 PO Box 600 Rosemead ca 91771
 18006848123

DEFENDANT(S)

(Include Utility "U-Number," if known)

(for Commission use only)

(C) Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

YES NO

Has staff responded to your complaint?

YES NO

Despite the response the issue remains unresolved
 Leading me to file this formal complaint.

Did you appeal to the Consumer Affairs Manager?

YES NO
I spoke to several reps but don't recall an affair manager

Do you have money on deposit with the Commission?

YES NO

Amount \$ _____

Is your service now disconnected?

YES NO

COMPLAINT

(D) The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Isabella Barreiro	1100 S, Buena Vista Ave, Corona CA 92882	9514546792

respectfully shows that:

(E) Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Souther california edison	PO Box 600 rosemead ca 91771	18006848123

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

I have been incorrectly charged for a past-due balance from a previous tenant at my address. I moved into my residence on [November, 28 2023], and I have provided documentation (lease agreement, and medical records billed to my previous address) showing I was not responsible for the prior tenant's charges. Despite this, Southern California Edison has continued to apply this balance to my account. My service was disconnected during an active dispute, and I was required to agree to a payment plan under protest to restore service. I request that the Commission review this matter, ensure the prior-tenant balance is permanently removed, and confirm I am only charged for usage during my residency."

(G) Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):

- adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
- ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? YES NO

(3) Regular Complaint Expedited Complaint (Rule 4.6)

(4) The issues to be considered are

(Example: The utility should refund the overbilled amount of \$78.00):

The utility should permanently remove the prior-tenant balance from my account, confirm I am not responsible for that debt, and ensure that I am only charged for electricity used during my tenancy. Additionally, any payment plan or charges agreed to under protest should be voided or refunded.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.
Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): _____

Hearing (Example: 7/1/09): _____

Explain here if you propose a schedule different from the above guidelines.

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

I request an order directing Southern California Edison to permanently remove the prior-tenant balance from my account, ensure I am not held responsible for that debt, void any payment plan entered under duress, and confirm that I am only charged for my own usage

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

Isabellachivita@gmail.com

(J)

Dated Corona, California, this 11 day of February, 2026
(City) (date) (month) (year)

Isabella Barreiro

Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: _____

Address: _____

Telephone Number: _____

E-mail: _____

Signature: _____

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)
Executed on 2/11/26, at Corona, California
(date) (City)

Isabella Barreiro
(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)
Executed on _____, at _____, California
(date) (City)

Signature of Officer Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Isabella Barreiro

2/11/2026

Signature

Date

Isabella barreiro

Print your name

RESIDENTIAL RENTAL AGREEMENT

This Residential Rental Agreement ("Agreement") is entered into on **November 28, 2023**, by and between the Landlord and the Tenant identified below.

Landlord: Rakshani Bob
Tenant: Isabella Barreiro

1. Property

The Landlord agrees to rent to the Tenant the residential property located at **1100 S Buena Vista Ave, Corona, CA 92882** (the "Premises").

2. Term

This is a **month-to-month tenancy** beginning on **November 28, 2023**. Either party may terminate this Agreement by providing at least thirty (30) days written notice, or as otherwise required by California law.

3. Rent

The Tenant agrees to pay rent in the amount of \$ 1500 per month, due on or before the 1 day of each month. Rent shall be paid in a manner agreed upon by both parties.

4. Security Deposit

Tenant shall pay a security deposit in the amount of \$ 1500 prior to move-in. The deposit will be handled in accordance with California law and may be used for damages beyond normal wear and tear.

5. Utilities

The Tenant shall be responsible for payment of the following utilities: **electricity and gas**. All other utilities not listed remain the responsibility of the Landlord unless otherwise agreed in writing.

6. Occupancy

Only the Tenant named in this Agreement is authorized to occupy the Premises unless prior written consent is obtained from the Landlord.

7. Maintenance and Care

The Tenant agrees to keep the Premises in a clean and sanitary condition and to promptly notify the Landlord of any maintenance or repair needs.

8. Use of Premises

The Premises shall be used for residential purposes only. Illegal activities are strictly prohibited.

9. Pets

No pets are permitted on the Premises unless approved in writing by the Landlord.

10. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of California.

Landlord Signature: Rakshani Bob Date: 11/12/2023