

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**



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Application 19-11-003  
(Filed November 4, 2019) 19111003

Application of Pacific Gas and Electric Company  
for Approval of its Energy Savings Assistance and  
California Alternate Rates for Energy Programs  
and Budgets for 2021-2026 Program Years.  
(U39M)

And Related Matters.

Application 19-11-004  
Application 19-11-005  
Application 19-11-006  
Application 19-11-007

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY (U 904 G) ON  
LOW-INCOME ASSISTANCE PROGRAMS FOR FEBRUARY 2026**

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Date: March 20, 2026



**Southern California Gas Company**

**Energy Savings Assistance (ESA) Program**

**And**

**California Alternate Rates for Energy (CARE)**

**Program Monthly Report**

**LOW-INCOME ASSISTANCE PROGRAMS MONTHLY REPORT**  
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## ENERGY SAVINGS ASSISTANCE PROGRAM MONTHLY REPORT

### 1. ESA PROGRAM EXECUTIVE SUMMARY

#### 1.1. ESA Program Overview

##### 1.1.1. Provide a summary of the ESA Program elements as approved in Decision (D.)21-06-015.

On June 3, 2021, D.21-06-015 was issued approving the applications of the four major investor-owned utilities (IOUs) and setting forth the parameters for the administration of the CARE, Family Electric Rate Assistance (FERA) and ESA programs for the 2021-2026 Program Cycle.<sup>1</sup> This report reflects the approved budget and homes treated updates per D.21-06-015.

#### Main ESA Program

<b>Program Summary for 2026 Main ESA Program (SF, MH)</b>			
	<b>2026 Authorized / Planning Assumption</b>	<b>Actual to Date</b>	<b>%</b>
Budget	\$95,388,391	\$5,782,010	6%
Homes Treated	69,837	3,799	5%
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	1,435,220*	71,735	5%
GHG Emissions Reduced (Tons)**	7,345	380	5%

\* Per D.21-06-015, approved annual therms saved goal of 1,435,220 for PYs 2022-2026 are for the *entire* ESA Program portfolio, including Main ESA Program (SF), Multi-Family (MF) in-unit and Multi-Family Whole Building (MFWB), with the singular exception of the Staff Proposal pilot. However, the actual-to-date therm count in this table includes ESA Main only.

\*\* GHG Emissions Reduced calculated using EPA Greenhouse Gas Equivalencies Calculator.

<b>ESA Program Administrative Expenses for 2026</b>		
	<b>February 2026</b>	<b>YTD</b>
Administrative Expenses	\$597,749	\$1,101,516
Total Program Costs	\$4,380,813	\$5,782,010

<sup>1</sup> D.21-06-015, Ordering Paragraph (OP) 3 and Attachment 1.

## **Health, Comfort and Safety Measures**

Health, Comfort and Safety (HCS) measures are an important part of the ESA Program. These measures provide fundamental quality-of-life benefits to low-income customers despite often rendering low, no, or negative energy savings. With the shift in the ESA Program focus to deeper energy savings, SoCalGas contractors found it increasingly prohibitive to install these essential measures. To incentivize contractors to install HCS measures at a higher rate, SoCalGas introduced a proposal at the May 30, 2024, ESA Working Group (WG) meeting to allow an exemption from reporting negative therm savings for certain HCS measures. To help contractors meet their energy savings goals while also encouraging them to install all feasible measures, SoCalGas implemented the following change to its monthly reporting beginning in July 2024:

ESA Program Table 2 has suspended future reporting on negative therm savings measures. No other changes will be made to reporting tables. ESA Program Tables 3 and 5 will continue to report therm savings from all measures.

SoCalGas will also continue to monitor installation of all HCS measures to evaluate the success of this initiative. Actual year-to-date installations and therm savings are shown in a separate section of ESA Program Table 2.

**Multifamily Whole Building (MFWB)**

<b>Program Summary for 2026 ESA Program MFWB (MF In-unit, CAM) SoCalGas</b>			
	<b>2026 Authorized / Planning Assumptions</b>	<b>Actual to Date</b>	<b>%</b>
Budget**	\$21,284,718	\$219,428	1%
Properties Treated*	126	N/A	N/A
Homes Treated*	21,269	N/A	N/A
kWh Saved	N/A	N/A	N/A
kW Demand Reduced	N/A	N/A	N/A
Therms Saved	650,523	N/A	N/A
GHG Emissions Reduced (Tons)	3,244	N/A	N/A

\* Per D.21-006-015, to be tracked and reported as targets, and not set as goals.

\*\* Includes expenses recorded in SoCalGas SAP only.

On July 1, 2023, the ESA Program Southern MFWB program<sup>2</sup> opened for customer enrollment with San Diego Gas & Electric (SDG&E) as the Administrator and Richard Heath & Associates (RHA) as the Implementer.

The PY 2026 EECF system became available to RHA on February 11, 2026. Throughout February, RHA remained focused on invoicing activities related to PY 2025, resulting in minimal PY 2026 invoicing during the reporting month. The majority of PY 2026 invoicing is expected to begin with March activity, which will be reflected in the April 2026 report.

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<sup>2</sup> ESA Program Southern MFWB Program includes SDG&E (lead), SCE and SoCalGas.

**Pilot Plus/Deep**

<b>Program Summary for 2026 Pilot Plus/Deep</b>			
	<b>2026 Authorized / Planning Assumptions*</b>	<b>Actual to Date</b>	<b>%</b>
Budget**	\$6,510,545	269,902	4%
Homes Treated	400	33	8%
kWh Saved	N/A	108,930	N/A
kW Demand Reduced	N/A	13	N/A
Therms Saved	N/A	3534	N/A
GHG Emissions Reduced (Tons)	N/A	N/A	N/A

\* Homes treated, energy savings and GHG emissions reduction targets were not included in D.21-06-015. Actual to Date values will be reported upon completion of home treatments.

\*\* Includes expenses recorded in SoCalGas SAP only.

In D.21-06-015, the Commission approved a pilot-based redesign of the ESA Program based on Energy Division recommendations. The redesigned pilot, known as ESA Pilot Plus/Deep (PP/D) or ESA Whole Home (ESA WH), is a joint effort between SCE and SoCalGas targeting high-usage CARE customers in shared service areas. Maroma Energy Services (Maroma) was selected as the implementer in late 2022 and Illume as the evaluator.

ESA WH was launched in May 2023, initiating enrollment and assessments. Although initial participation was limited, targeted enhancements to marketing materials and expanded email outreach contributed to consistent improvement through 2024 and further in 2025. Installations have increased by over 450% in 2025 compared to 2024. SCE anticipates sustaining this positive trend into 2026 and estimates an increase by 240% in 2026 when compared to 2025.

As of February 28, 2026, 984 customers have enrolled in the ESA Whole Home pilot since its inception, and the average cost per treated home is \$13,940.90. The ESA WHP team developed a forecast based on a comprehensive assessment of the current project pipeline, available field and office resource capacity, planned marketing initiatives, and overall pilot performance trends. The forecast incorporates installation work that has been completed or is currently underway but has not yet been invoiced, representing a substantial portion of the projected year-end total. In addition, anticipated conversion rates from lead to enrollment and from enrollment to installation were applied to account for potential new work. Based on this analysis, the program is projected to treat and complete 484 homes by the end of 2026.

**For a detailed breakdown of ESA Whole Home metrics, see the following tables:**

- **ESA Table 2B – Installations & Expenses**
- **ESA Table 3D – Energy & Bill Savings (Pilot Plus)**
- **ESA Table 3E – Energy & Bill Savings (Pilot Deep)**
- **ESA Table 4D – Homes / Buildings Treated**
- **ESA Table 5D – Customer Summary**

### **Outreach**

One direct mailing campaign targeting 3,267 customers was conducted in February. Marketing efforts were limited in February to reconcile projects in the existing pipeline, which impacted the Q1 2026 marketing campaign.

This year, 2026, marks the final year for the ESA Whole Home Pilot. Marketing and outreach activities will be strategically reduced in alignment with subcontractor capacity to complete projects within the designated timeframe. Lead-to-enrollment trends and overall enrollment rates will guide marketing efforts. If the current trends remain consistent, it is anticipating the final marketing campaign in early August. However, timelines may be adjusted depending on volume and capacity.

**Sample Letter**



Hello {Customer Name},

As a residential customer of both Southern California Edison (SCE) and Southern California Gas Company (SoCalGas), you may be eligible for the Energy Saving Assistance (ESA) Whole Home Program. Whether you rent or own your home, this program offers energy-efficient home upgrades and appliances at no cost. Upgrades made through this program may lower your energy bills and make your home more energy efficient and comfortable.

If you are eligible, upgrades may include:

- New energy-efficient appliances including refrigerator, freezer, dishwasher, and clothes washer
- Heating and A/C system upgrades
- New double pane windows
- LED lighting
- And more!

Let us know you're interested by calling 833-367-5497 or submitting an online interest form at [maromaesa.com](http://maromaesa.com). Use the access code **03020000**.



SCE has contracted with MAROMA Energy Services to implement and manage the ESA Whole Home program on behalf of SCE and SoCalGas.

**How it works**

Once you have confirmed your interest, a MAROMA Energy Services team member will be in touch to review the program and schedule a home visit to begin the process.

During the home visit, a team member will review your eligibility and, if eligible, assess your home to identify potential upgrades that could help you save energy. From there, we will work with you to set up a project plan and schedule work to be performed on your home. The program covers all equipment and installation costs for recommended and installed upgrades.

This program is only available to select income-eligible households in select areas. Funding for the program is limited and available on a first-come, first-served basis.

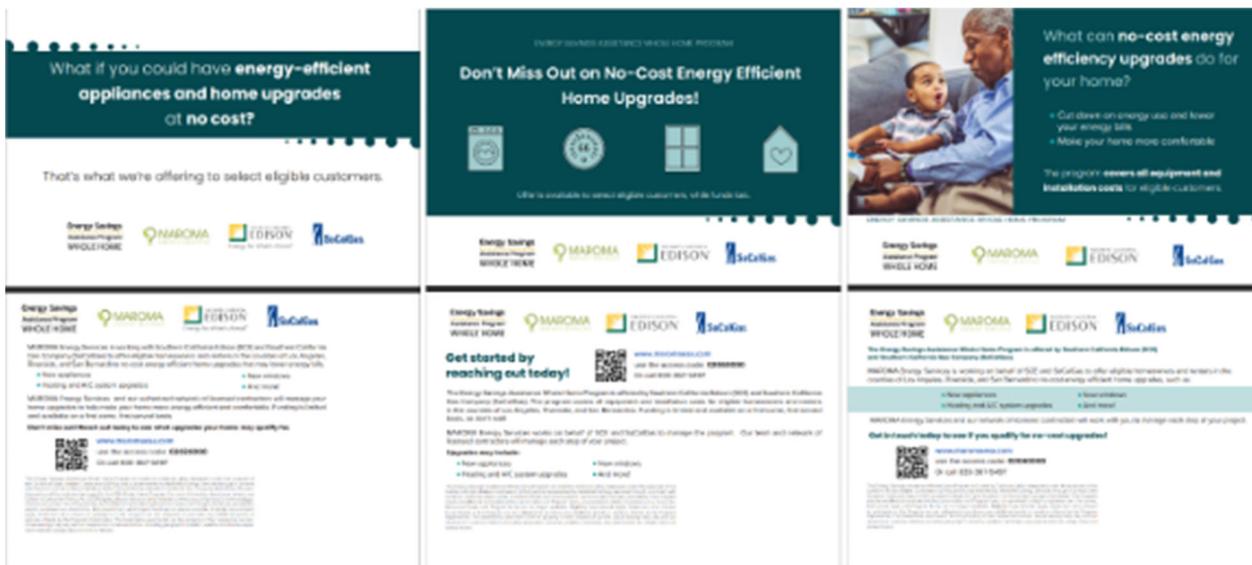
Best regards,

MAROMA Energy Services

Upland, CA  
833-367-5497  
[maromaesa.com](http://maromaesa.com)

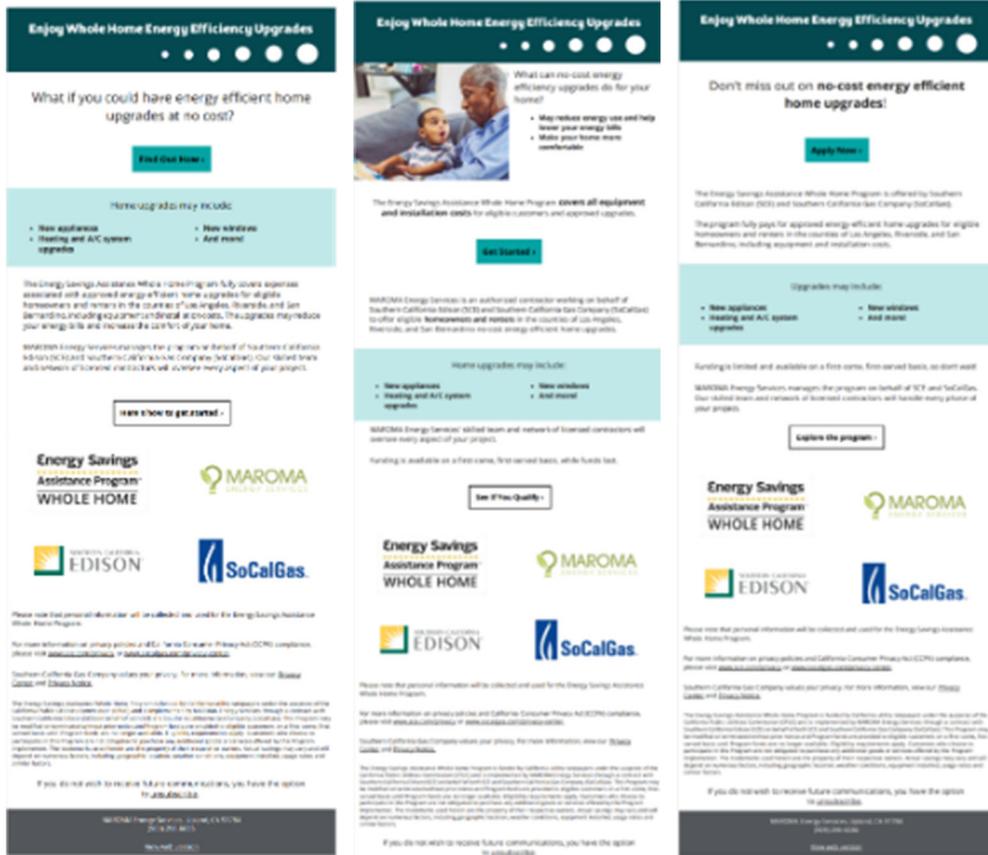
The Energy Savings Assistance Whole Home Program is funded by California utility customers under the auspices of the California Public Utilities Commission (CPUC) and is implemented by MAROMA Energy Services through a contract with Southern California Edison (SCE) on behalf of both SCE and SoCalGas. This Program may be modified or terminated without prior notice and Program funds are provided to eligible customers on a first-come, first-served basis until Program funds are no longer available. Eligibility requirements apply. Customers who choose to participate in the Program are not obligated to purchase any additional goods or services offered by the Program implementer. The trademarks used herein are the property of their respective owners. Actual savings may vary and will depend on numerous factors, including geographic location, weather conditions, equipment installed, usage rates and similar factors.

## Sample Postcards 1-3



As with the direct mail campaign, one email campaign, targeting 2,193 customers was conducted in February. Marketing efforts were limited in February to reconcile existing pipeline projects, impacting Q1 marketing campaigns.

## Samples of Email Campaigns:



This year also marks the final year for the ESA Whole Home Pilot. Marketing and outreach activities will be strategically reduced in alignment with subcontractor capacity to complete projects within the designated timeframe. Lead-to-enrollment trends and overall enrollment rates will guide marketing efforts. If the current trends remain consistent, the final marketing campaign will be in early August. However, timelines may be adjusted depending on volume and capacity.

## Enrollment

Nine contractors are actively managing customer leads. To support their workload and streamline operations, an Energy Auditor has been integrated into the

enrollment process. This adjustment shifts responsibility for conducting energy audits from contractors to a third party, enabling contractors to focus on installation and post-installation activities (this model was implemented in late June of 2024).

Enrollment for ESA Whole Home is ongoing, with 965<sup>3</sup> homes currently in the pipeline.

**ESA Whole Home Progress through February 28, 2025**

Project Status	Number of Homes
In Progress (Lead was contacted and wants to participate, but Enrollment intake has not started)	467
Enrolled (Audit in Progress, Desktop Review, Installation Approved, Post Installation Review)	150
Installed (Project Completed and pending invoice to SCE)	172
Completed (Invoiced to SCE)	17
De-Enrolled (Minimum savings not met, Refused to participate, Exceeds mitigation cap)	85*

\*not included in current pipeline

**Evaluation of the ESA Whole Home Pilot**

The ESA Whole Home (“Pilot Plus/Deep”) Evaluation was initiated in October of 2022. Illume is the evaluation firm contracted to conduct the evaluation and is contracting with Verdant for the impact evaluation.

This research includes both a process evaluation (in general, investigating the drivers of program performance impacts) and an impact evaluation (which

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<sup>3</sup> Enrollment numbers will fluctuate from month to month, as customers may be ineligible following the energy audit or they may choose to be removed from the program.

measures program savings). The bulk of research activities in May 2025 centered on the impact evaluation – particularly a realignment of the impact evaluation scope based on the lower-than-expected enrollment:

- While the Pilot Plus/Deep pilot program has provided energy efficiency upgrades to over 30 customers as of Q1 2026 across Riverside, L.A., and San Bernardino Counties, the original impact evaluation proposal assumed there would be substantially more projects completed at this stage.
- The impact evaluation was forecast for completion by Q3 2025, but lower-than-anticipated installations and data challenges have pushed back the target completion date. While data requests have been processed to support the evaluation, the target forecast is now set for April 2026.
- The research will still characterize installations, develop a matched control group, and use a difference-in-difference regression model to estimate impacts for the 30 customer installations.

The revised plan is a scaled-back version of the original approach, but it will still provide SCE and SoCalGas with an initial assessment of the energy and bill impacts from the extensive retrofits offered by the pilot. The assessment will also create an analysis framework that will be used for the Q3 2026 impact evaluation, facilitating a more efficient analysis that will require less time to implement.

February research highlights are as follows:

Process Evaluation:

The post-installation survey is still being fielded with participants who had measures installed at least six months (shortened from nine months) from January through September 2026. The research team will conduct a final round of customer interviews with customers in enrollment through assessment statuses, given current participation levels and statuses, to gain greater insight into

experiences early in the program in spring 2026. Reporting on results is targeted for early Q3 2026 to finalize reporting by Q4 2026.

Impact Evaluation:

The team reviewed the draft early impact findings for an early February presentation. The focus includes measure level savings as well as overall energy impacts. The final impact results are on target for Q4 2026.

**1.1.2. Program Measure Changes**

**If applicable, discuss any measure changes that may have taken place in the ESA Main Program (SF, MH), MFWB and Pilot Plus/Deep during this reporting month.**

There were no measure changes in February.

**1.2. ESA Program Customer Outreach and Enrollment Update**

**1.2.1. Provide a summary of the ESA Program outreach and enrollment strategies deployed this month.**

As SoCalGas continues to focus on therm savings, ongoing customer communication aims to cultivate essential awareness, recognition, and trust. SoCalGas's goal is to encourage customers' active engagement with and participation in the program. Presently, SoCalGas is strategically directing efforts across its service territory, prioritizing households with sustained high natural gas usage throughout the year, especially those in Disadvantaged Communities (DACs), with income ranging from 200% - 250% of federal poverty levels. SoCalGas, using CARE as a proxy, targets

ZIP codes likely to have both a high eligibility percentage and a low enrollment rate. SoCalGas remains committed to marketing and communication initiatives that enhance program awareness and break down barriers hindering customer participation. SoCalGas anticipates that customers currently enrolled in CARE may be inclined to explore and participate in the ESA Program.

### **1.2.2. Customer Assistance Marketing, Education and Outreach for the CARE and ESA Programs.**

#### Ethnic and Mass Media Campaign

Following the success of its January–March 2025 Customer Assistance Programs (CAP) awareness campaign, SoCalGas relaunched the effort in July 2025. The ongoing campaign aims to drive program enrollment by increasing awareness among eligible customers through a targeted, multilingual media mix. The tagline, “Everybody Needs a Little Help Sometimes,” underscores the support available through the ESA Program, CARE, and the Medical Baseline Allowance.

The campaign used an integrated media strategy that included digital and social display, video, audio, out-of-home (OOH), and digital OOH placements. This allowed for precise audience targeting across all channels. OOH bus shelters and interior bus assets were intentionally placed in locations highly frequented by low-income audiences. Additionally, Spanish-language magazine rack placements were leveraged to reach LatinX/Hispanic customers where they shop, work, and spend time.

- The campaign ran from July 10, 2025, to December 23, 2025, and generated strong results:
  - 78,978,999 total impressions across all channels 51,466,139 impressions across the general market
  - 27,512,860 impressions across the Hispanic/Latino market
- 5,720,929 social media impressions
  - 3,991,408 impressions delivered to the general market
  - 1,729,521 impressions delivered to the Hispanic/Latino market

Building on this strong performance, SoCalGas will relaunch the campaign in 2026. This continued effort aims to raise awareness of available affordability resources and help customers explore the programs they may qualify for. These efforts are expected to further drive growth in CAP program enrollment.

#### E- Newsletter

SoCalGas did not participate in any E-Newsletter campaigns related to low-income programs during the month of February.

#### Energy Savings Assistance Program – Emails

SoCalGas sent 19,958 emails as part of the ESA Program marketing outreach in February. These emails provided a high-level overview of the program, highlighted a range of available measures for which customers may be eligible, and encouraged customers to explore further details on the program webpage or call the dedicated program hotline for additional information.

#### Energy Saving Assistance Program - Direct Mailings

In February, SoCalGas sent approximately 24,593 direct mail letters in English and Spanish. This letter provided a concise overview of the program, listed potential qualifying measures, and encouraged customers to explore further details on the program webpage or contact the dedicated hotline.

#### Energy Savings Assistance Program – Text Messaging

In February, SoCalGas delivered approximately 22,859 text messages. These messages highlighted opportunities for customers to qualify for no-cost home improvements by professional contractors. Customers were encouraged to explore further details through the program’s dedicated vanity URL at [socialgas.com/Improvements](http://socialgas.com/Improvements).

#### Energy Savings Assistance Program - Bill Inserts

SoCalGas did not send any bill inserts during the month of February.

#### Energy Savings Assistance Program - Web Activities

In February, SoCalGas generated 1,530 leads for the ESA Program through various online channels carried out in previous months. These leads are being pursued by SoCalGas ESA Program contractors.

#### Energy Savings Assistance Program – Social Media Activity

In February, SoCalGas’s ESA Program social media strategy addressed customer

concerns linked to ongoing immigration enforcement activity, which has impacted door-to-door outreach and led to canceled contractor appointments. To build trust and encourage participation, SoCalGas's social media messaging emphasized that only certified contractors, authorized by SoCalGas, conduct scheduled visits to install energy-saving improvements. This reassurance has remained a consistent tactic to support program enrollment and ease customer apprehension.

#### Community Outreach and Engagement – ESA Program and CARE

SoCalGas provides customer program information regarding its interactions with the community that facilitates participation in its low-income programs. SoCalGas Regional Public Affairs meets with various community groups – representing the general population and low-income customers on-going throughout the year. CARE and ESA Program information is distributed at the events that SoCalGas or its representatives attend. A summary of outreach activity that occurred during the month of December can be found in Appendix A.

Community Based Organizations (CBOs) and Faith-Based Organizations (FBOs) also constitute a key component of the grassroots tactics. These organizations serve as trusted sources of information on the CARE and ESA Program programs and provide the community with information on enrollment. A partial list of the organizations, their primary focus, and the counties and communities they serve follows.

LA County is a multilingual referral phone number for Los Angeles County. As a result of SoCalGas's close working relationship with 211, callers learn about the ESA Program and CARE when they are put on hold, and representatives are trained to follow up with callers on these programs, even if utility assistance was not the original purpose of the call. The organization provides monthly reporting on the categories of service calls and ZIP codes of the callers. In addition to operating a crisis-information helpline, 211 also attends community events, and through their relationship with SoCalGas, they discuss low-income programs as part of their outreach.

In October 2022, SoCalGas Customer Assistance Programs started a collaboration with Chinatown Service Center (CSC). CSC serves Los Angeles County, and has offices in Los Angeles, Alhambra, San Gabriel, and Monterey Park. Chinatown Service Center focuses on serving the Chinese immigrant community but also serves other community members that need assistance. They provide various kinds of help such as medical, dental, optometry, behavioral health, social services, youth services, and financial help. Chinatown Service Center is assisting the Customer Assistance Programs (CAP) outreach team by distributing CAP collateral to their clients and community members. The mission of Catholic Charities of Orange County is to provide service to people in need, to promote their voice in society, and to call on the Church and all people to do the same. Catholic Charities of Orange County works with charitable services such as CalFresh (Food Stamps) Outreach/Applications Program, Camp Re-Creation For

Adults and Children with Special Needs, Cantlay Food Distribution Center, Catholic Campaign for Human Development, Catholic Charities Auxiliary, Catholic Charities of Orange County, Inc., Immigration and Citizenship Center, L'arche Wavecrest, Natural Family Planning, New Hope Crisis Counseling Hotline, Snap-Ed (Nutrition Education and Obesity-Prevention Program), Society of St. Vincent De Paul and The Orange Catholic Foundation. Catholic Charities of Orange County promotes SoCalGas's Customer Assistance Programs through all these avenues.

Another collaboration in Orange County has been developed with Families Forward. Families Forward is an organization helping families in need achieve and maintain self-sufficiency through housing, food, counseling, education, and other support services. Families Forward holds strong to its commitment to the values of dignity, empowerment, accountability, community spirit, and hope since 1984. A key factor for success is Families Forward's commitment to collaborate with many organizations to end family homelessness in Orange County, including Orange County United Way, the Commission to End Homelessness, First 5 Orange County and many other partner agencies and foundations.

A collaboration was established in 2020 with the Center Auxiliary for Recruitment, Education and Service which is the auxiliary for the Los Angeles County + USC Medical Center. This program is also known as Center Auxiliary for Recruitment, Education, and Services (CARES). Los Angeles County + USC

Medical Center is one of the largest public hospitals in the country, ensuring that treatment is available to every member of the community. CARES is a California nonprofit corporation, providing financial support and volunteer services. Its primary mission is to benefit patients by adding comfort to their hospital stay and providing services which help the patients, and their families access quality healthcare. Through this collaboration, CARES provides SoCalGas CAP information in their senior food distributions, CARES Child and Family Program, Obstetrics department and information where stands are placed throughout the medical center. In addition, SoCalGas will be invited to speak to staff at the medical centers who provide information to patients about the program.

To assist with grassroots outreach, SoCalGas also works with counselors from Worksite Wellness, a Community Based Organization (CBO) in Los Angeles County that provides outreach to low-income, working families. Counselors visit workplaces in south Los Angeles and neighboring communities to deliver wellness seminars and discuss no-cost/low-cost health care services. While informing workers of Medi-Cal eligibility, the counselors also inform the workers of the CARE Program. Worksite Wellness staff offers virtual Health Education presentations in addition to distributing sanitation care packages, vouchers for food boxes, and supplies to low-income families. These presentations have also been made available in person at local parks. Staff also provided enrollment assistance to families that qualify for Customer Assistance Programs based on Medi-Cal, MyHealthLA, or Covered California participation. Enrollments are still

being conducted over the phone, while others are being done in-person as the Worksite Wellness office remains open at 100% capacity.

In Los Angeles County, Via Care Community Health Center's mission is to support and uphold the community's right to health by providing quality, equitable and comprehensive care. Via Care provides quality medical care to children and adults in East Los Angeles. Services include medical care, pediatrics, women's health, behavioral health, dental, and men's health. Via Care provides Customer Assistance Program information in their community events.

In the Southeast region of Los Angeles County, SoCalGas collaborates with Human Services Association (HSA), a private nonprofit agency whose principal mission is to provide families with compassionate and comprehensive care to promote wellness and build strong communities. HSA was founded in Bell Gardens as an outreach effort of the Presbyterian Church USA. Today, HSA serves over 20,000 clients annually on a non-sectarian basis with a range of services that address the unique and shared needs of clients of all ages.

In February 2023, SoCal Gas began a collaboration with NewStart Housing Corporation, an LA County-established Community Housing Development Organization (CHDO). NewStart Housing is driven by a long-term vision to provide quality affordable housing to low-income families and seniors who may otherwise not have many options for adequate shelter. NewStart Housing

Corporation's work is unique in that the tenants who reside in their properties have access to numerous social service programs provided by partnered organizations. These programs include nutrition services, health resources, childcare, advocacy, and transportation services. They currently serve an average of 2,500 customers in Los Angeles and San Bernadino Counties, including the cities of South Gate, Huntington Park, Cudahy, Bell, Bell Gardens, Maywood, Walnut Park, Chino, and Fontana.

A collaboration with St. Barnabas Foundation (SBSS) in Los Angeles County was formed in 2018 to assist with the growing number of older adults in SoCalGas's service territory who lack basic developmental tools. The impacts of COVID-19 have affected most events with the organization. SBSS works with a vulnerable population and provides one-on-one case-management phone calls where they can introduce SoCalGas's Customer Assistance Programs to clients directly as well as provide translations and answer common questions about their gas bill.

In Santa Barbara County, SoCalGas continues to work with Unity Shoppe, a CBO that serves low-income families, children, seniors, and people with disabilities. The storefront facility in downtown Santa Barbara serves approximately 17,000 families per year. Each family meets with a counselor providing an opportunity for one-on-one discussion on SoCalGas's low-income programs. Unity Shoppe provides Customer Assistance Programs to their partner agencies that work in

referrals of low-income clients or agencies representing schools, infant & children's programs, medical assistance programs, and veteran outreach services.

In Bakersfield, SoCalGas Customer Assistance Programs collaborate with Chavez Radio Group. Chavez Radio Group was founded by César Chávez in 1983 to entertain and create a sense of community for Latinos and working families. The ongoing mission of the network is to advance César's legacy by urging people to take action, motivating them to use available resources, and inspiring them to be active in their own communities. Through the Chavez Radio Group, Radio Campesina has more than a million listeners in English and Spanish in rural and urban areas. Radio Campesina shares customer assistance information through their radio stations, community events, and social media platforms. Chavez Radio Group shares Customer Assistance Programs information on their social media platforms.

Also in Ventura County, SoCalGas works with Food Share Ventura County, an organization that provides food for over 75,000 people monthly. Food Share is a member of Feeding America, the nation's largest hunger-relief network of food banks, and the California Association of Food Banks.

In Oxnard, SoCalGas has collaborated with El Concilio, a CBO that is a service center for the rural low-income, limited, or non-English speaking community. El Concilio transitions low-income families by providing services that integrate them

into the community to assist them in becoming self-sufficient, engaged, and greater contributors to the community.

In San Luis Obispo County, a collaboration has been established with Center for Family Strengthening – Promotores Collaborative (CFS - Promotores Collaborative). This organization aims to develop a sustainable, diverse, and comprehensive culture that promotes equal access to community resources and services among all members of the Hispanic community in San Luis Obispo County. The Promotores are provided with the tools needed to work as advocates, change agents, and partners with local agencies for positive change. Through this collaboration, 20 Promotores located in Paso Robles, San Miguel, Shandon, Atascadero, San Luis Obispo, Los Osos, Five Cities and Nipomo have been trained on the SoCalGas CARE program. The Promotores are actively participating in community events and use that platform to inform customers on SoCalGas Customer Assistance Programs.

A collaboration began with The Link Family Resource Center (The Link) in San Luis Obispo County. The Link provides support in accessing food, housing, clothing, health care, and parent education. The Link also assists with navigating the social services system for mental health services, disability benefits, drug and alcohol recovery, adoption and guardianship support, and family reunification. The Link is disseminating CAP information to the community members in San Luis Obispo.

In our Southern Desert region, SoCalGas works with Food in Need of Distribution (FIND) Food Bank. FIND Food Bank is the Desert's regional food bank and is the only regional food bank serving eastern Riverside and southern San Bernardino counties. FIND distributes over 12 million pounds of food assistance annually to an average of 90,000 individuals each month across the service area. FIND operates 22 FIND Mobile Market Distributions and a network of over 66 community-based partners whose programs include food pantries, soup kitchens, after-school and summer care, senior centers, Faith-Based Organizations, and homeless shelters. Through its affiliations with Feeding America and the California Association of Food Banks, FIND represents the Desert Community at regional, state, and national levels to advocate for the most vulnerable populations suffering from food insecurity.

In the Eastern San Fernando Valley, SoCalGas has developed a collaborative effort with El Nido Family Source Centers. El Nido is regarded as a nonprofit leader in Los Angeles – an integral part of the fabric of the communities it serves – providing critical social services in the most disadvantaged and under-resourced neighborhoods of LA County. With more than 90 years of experience and with programs that serve ethnically diverse clients of all ages – from newborns to toddlers to teens and into adulthood – El Nido transforms the lives of tens of thousands of vulnerable individuals across Los Angeles each year. The community they serve receives assistance from El Nido for the citywide Emergency Rental Assistance Subsidy Program and Temporary Rent Subsidy for

tenants in the City of Los Angeles who are unable to pay rent due to circumstances related to the COVID-19 pandemic.

Since 1980, Inner City Law Center (ICLC), a non-profit law firm, has provided free legal services to the vulnerable residents of Los Angeles. ICLC promotes access to decent, safe, and fully habitable housing for the enormous number of homeless and working-poor families and individuals residing in Los Angeles' inner city neighborhoods. It is the only full-time provider of legal services headquartered on Skid Row, fighting for justice for low-income tenants, working poor families, immigrants, people who are living with HIV/AIDS or are disabled, and veterans. Through their collaboration with SoCalGas, information regarding SoCalGas's Customer Assistance Programs is distributed to tenants in the new Rent Escrow Account Program (REAP) units and habitability-potential buildings.

SoCalGas collaborates with ONEgeneration, a non-profit focused on providing intergenerational care and services. Operating throughout the western San Fernando Valley, ONEgeneration serves a variety of constituents and communities. These range from low-income, homebound, and medically frail senior citizens to developmentally disabled or at-risk youth to infants and children up to six (6) years old. They also provide services to diverse, multiethnic communities, with program participants speaking several languages.

In 2021, SoCalGas also began collaborating with the Veterans Legal Institute. Based in Orange County, Veterans Legal Institute facilitates pro bono legal assistance to homeless, at-risk, disabled, and low-income current and former service members. Through their core values of outreach, compassion, leadership, empowerment, and quality advocacy, their organization aims to overcome barriers for veteran self-sufficiency.

In collaboration with SoCalGas, The Vietnamese Community of the Southern Californians (Viet SoCal) works to promote assistance programs to Vietnamese communities in Orange County and across Southern California. Viet SoCal publishes local Vietnamese news online, advocates for Vietnamese residents, and offers community-based programs. Viet SoCal shares customer assistance programs information at weekly English as a Second Language (ESL) and Citizenship and Social Benefits Workshops and at different community events in the Orange County region. Viet SoCal also publishes information about Customer Assistance Programs daily in their newspapers, Nguoi Viet and VietMy.

SoCalGas Customer Assistance Programs continues collaborating with Goodwill Industries of Orange County. Goodwill works to enhance people's dignity and quality of life by strengthening their communities, eliminating their barriers to opportunity, and helping them reach their full potential through learning and the power of work. Local Goodwill organizations are innovative and sustainable social enterprises that create job training programs, employment placement and

other community-based programs by selling donated clothing and household items in more than 3,300 Goodwill stores. Goodwill of Orange County is helping SoCalGas Customer Assistance Programs by displaying CAP information in their stores and resource centers and educating their employees on these programs.

SoCalGas has an ongoing collaboration with Foodbank of Santa Barbara County. Their mission is to end hunger and transform the health of Santa Barbara through good nutrition. The organization works to build food literacy and serves as the primary food resource during an emergency in Santa Barbara County. Through their collaboration with SoCalGas, CAP information is shared at various community events.

SoCalGas began a collaboration with PARS Equality Center in May 2022. Originally founded in 2010 in the San Francisco Bay Area, PARS Equality Center opened a second location in Sherman Oaks to help communities in the San Fernando Valley and surrounding areas. The organization primarily serves the Iranian and Persian-speaking population. PARS' multilingual staff include case managers and attorneys who provide a full range of professional social services and legal representation. Social services provided include English as a Second Language classes, citizenship education classes, job search training programs, and financial assistance programs. PARS Equality Center provides SoCalGas Customer Assistance Programs information at their workshops and clinics held at their Sherman Oaks office.

SoCalGas began a collaboration with South County Outreach in July 2022. South County Outreach is in Irvine, CA, and has been helping the Orange County community since 1989. South County Outreach operates with three major tenets in mind: housing, food, and education. The organization provides homeless prevention and rapid re-housing services by offering rental and utility assistance as well as affordable housing to households who are homeless or at risk of being homeless. Their food program distributes over 700,000 pounds of emergency, non-perishable, and fresh food to over 6,000 residents annually. Additionally, the organization's educational programs help clients develop financial literacy and build professional skills to prevent homelessness and increase job opportunities.

Starting in April 2024, SoCalGas began collaborating with Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO). PPSSLO provides emotional support, practical assistance, and connections to community resources from pregnancy through early childhood. PPSSLO's free services include classes and support groups, and necessary items for pregnancy and early childcare. They are actively involved in community public health initiatives supporting education on healthy pregnancies.

Beginning in August 2024, SoCalGas began a new collaboration with Goodwill Central Coast. The non-profit organization has provided workforce services on the Central Coast for almost 90 years. Goodwill Central Coast's Opportunity Platform empowers individuals to reach their full potential and overcome barriers

to success by providing them with the tools, resources, and guidance needed to achieve self-sufficiency. They follow a structured and empathetic approach that focuses on financial aspirations, job stability, income enhancement, and ultimately becoming debt-free.

#### Tribal Outreach Activity

In late 2022, SoCalGas began working with Perez Pacheco Consulting, a Tribal consultant, to assist with meeting Decision directives for Tribal outreach by coordinating meetings with tribal leadership. Since establishing the collaboration, SoCalGas has begun coordinating and meeting with Federally and Non-Federally Recognized Tribes and Tribal community leaders. There are 19 Federally Recognized Tribes within SoCalGas's service territory, of which only 10 have residential gas service meters. SoCalGas's outreach efforts focus on working with tribal organizations and members to help build awareness of SoCalGas's Customer Assistance Programs (ESA Program, CARE, Medical Baseline, etc.) and build trust amongst the community despite the majority not having access to natural gas services.

SoCalGas engages in ongoing collaborative outreach efforts with Southern California Indian Center (SCIC). SCIC is a non-profit organization focused on serving and promoting self-sufficiency in American Indian, Alaskan Native and Native Hawaiian communities across Los Angeles, Orange, and Riverside Counties. Their constituency consists of the largest concentration of American

Indian/Native Alaskans in the United States, covering over 350 tribal groups. They are particularly dedicated to supporting community efforts in workforce development, youth education, family support, and multimedia training.

Ventura County has a large population of indigenous speakers (residents who speak neither English nor Spanish, but speak various indigenous languages, such as Zapoteco or Mixteco). The Mixteco Indigena Community Organizing Project (MICOP) reports that 20,000 indigenous speakers reside in Ventura County. To reach out to these residents and customers – primarily farmworkers and persons with limited English proficiency – SoCalGas collaborates with MICOP to extend awareness of the CARE Program. MICOP provides ongoing awareness, and SoCalGas schedules periodic sponsored events to provide direct outreach. Since the COVID-19 pandemic, MICOP has leveraged its radio resources and has provided information on customer assistance programs through their radio stations.

In January 2023, SoCalGas began collaborating with Indigenous Women Rising Orange County. The organization was founded in 2017 and serves the Native American population in Orange County. The organization aims to provide a safe space and resources from trusted grassroots community organizations. Indigenous Women Rising Orange County not only provides resources to address different service needs that indigenous women may need but incorporates Native American cultural perspectives and puts together events that promote Native American

identity and wellness. The organization shares information on SoCalGas Customer Assistance Programs at community events which include Powwows, Native family-oriented events, Native American Heritage month celebrations and community education workshops.

In February 2023, SoCalGas Customer Assistance Programs began a collaboration with Fernandeano Tataviam Band of Mission Indians (FTBMI) in San Fernando. The distinct community of the present-day FTBMI originated in the lineages, villages and culture of the pre-Mission period. The FTBMI is an independent nation, exercising its inherent sovereign authority over its tribal citizens and territory. FTBMI is assisting SoCalGas Customer Assistance Programs by providing information in their community events.

Beginning in April 2024, the SoCalGas Customer Assistance Programs initiated a collaboration with the Torres Martinez Desert Cahuilla Indians, located in Imperial and Riverside counties. The Cahuilla people have resided in Martinez Canyon since the early 19<sup>th</sup> century, following the unification of the Torres and Martinez reservations. The vision of the Torres Martinez Desert Cahuilla Indians is to foster educational and economic opportunities, enhance social services and improve overall life quality for its members and staff, thereby contributing to a cohesive community. The tribe aims to extend its outreach to tribal members within its lands and to off-reservation descendants in Los Angeles, Orange, Riverside and San Bernardino counties. In pursuit of this vision, the tribe plans to

collaborate with local indigenous leaders and engage with both the Torres Martinez Desert Cahuilla Indians and the broader indigenous community during events across these regions. Additionally, they will act as a conduit, offering support to SoCalGas Customer Assistance Programs by sharing their program information within the community.

#### Disability Community Outreach

SoCalGas continues to work with organizations in the disability community such as Fiesta Educativa, an organization that focuses on helping Latino families that have family members with special needs. This organization performs disability outreach and community events in Los Angeles, Riverside, San Bernardino, and Orange Counties. The areas covered are Los Angeles, Arcadia, Whittier, Monterey Park, and San Gabriel.

SoCalGas also has an ongoing collaboration with Blindness Support Services Inc. (BSS), an organization that has a specialized history of providing direct program services to individuals who are blind or visually impaired on a one-on-one basis. The organization provides assistance in Riverside and San Bernardino counties and works with individuals who have visual impairments to become more independent and adapt to the challenges they face. The counselors have been trained on the CARE and ESA Programs and have a plan in place to provide outreach and enrollment in SoCalGas's programs. Due to the COVID-19 emergency, BSS has changed its programming to provide one-on-one assistance

through mail and phone calls.

In addition, SoCalGas works with California Resource Services for Independent Living (CRS-IL), a cross-disability, non-residential, disability rights organization. CRS-IL empowers people with any disability to live full and independent lives by committing to building an inclusive community that recognizes the dignity, humanity and worth of all people. Through comprehensive Independent Living and Employment Services provided by well-trained staff, the unified center supports people with disabilities in transforming their lives through their own choices of how they live, work, and participate in their community. CRS-IL serves community members in Downey, Pasadena, Arcadia, Pomona, and San Bernadino. CRS-IL is committed to the founding principles of independent living, self-advocacy, and personal empowerment.

Frank D. Lanterman Regional Center (Lanterman) is one of 21 regional centers in California that serve individuals with, or at risk for developmental disabilities and their families. Lanterman is a private, non-profit, that operates under contract with the State of California through the Departmental of Developmental Services. Lanterman offers lifelong services and support for approximately 11,500 individuals with developmental disabilities. Lanterman Regional Center works together with clients, families, services providers, and communities to provide quality services and support that address an individual's unique strengths and needs. Lanterman's service area includes Hollywood-Wilshire, Central Los

Angeles, Glendale, Burbank, La Cañada-Flintridge, La Crescenta and Pasadena. Lanterman holds training events for the following cultural groups throughout its service area: Korean, Filipino, Armenian and Hispanic. Most of the clients are at or below the national poverty level. Through the SoCalGas collaboration, CAP information is provided to all individuals seeking assistance through the Lanterman Regional Center.

Based in the City of Los Angeles, Disability Community Resource Center (DCRC) collaborates with SoCalGas to further their mission of supporting peer-led programs and services for people with disabilities. The organization is a Center for Independent Living, imparting to its constituent's self-determination, accessible styles of living, and the fullest possible participation in community life. Among its initiatives, DCRC recruits people with disabilities as staff members, assists with coordinating events and activities for local disability communities, and advocates public policy eliminating discrimination or other barriers for people with disabilities.

In May 2023, SoCalGas customer assistance programs started a collaboration with South Central Los Angeles Regional Center (SCLARC). SCLARC is a private, non-profit organization that is a comprehensive resource for evaluation, diagnosis, treatment, advocacy, and support for people diagnosed with developmental disabilities. SCLARC serves the communities of South Los Angeles, Watts, Leimert Park, Florence/Firestone, West Adams, and the cities of

Bell, Bell Gardens, Compton, Cudahy, Downey, Huntington Park, Lynwood, Maywood, Vernon, South Gate, North Carson, Gardena, and Paramount.

SCLARC works to ensure that eligible individuals receive support to enjoy the highest quality of life possible in their community. SCLARC provides customer assistance programs information to their community members through various methods.

In February 2023, SoCalGas Customer Assistance Programs also began a collaboration with Greater Los Angeles on Deafness (GLAD). GLAD's goal is to protect the civil rights and ensure equal access to all of life's opportunities for the deaf, hard of hearing, deafblind, and deaf disabled communities in particular areas of California, including the counties of Los Angeles, Orange, Kern, Ventura, Santa Barbara, San Bernardino, Riverside, and San Luis Obispo. GLAD is assisting SoCalGas Customer Assistance Programs by providing information in American Sign Language in their appointments, website, and YouTube channel. They will also post information in their social media outlets.

SoCalGas Customer Assistance Programs collaborates with the OC Autism Foundation (OCAF). OCAF directly impacts the lives of children and adults who are affected by autism spectrum disorder. OCAF's goal is to educate, empower, & employ individuals affected by Autism and other related disabilities along with their families. Services include testing for early identification and intervention, direct speech therapy services, education and training for parents, caregivers, and

providers, vocational and independent living skills for adults, and advocacy for early intervention, school, medical and community programs and services. The organization promotes awareness of SoCalGas's Customer Assistance Programs through various community events.

A summary of disability outreach activity that took place during the month of July can be found in Appendix A.

#### Outreach by Field Employees

Field service employees continue to distribute CAP brochures to customers when entering customer premises. Throughout the year, the CAP Outreach Team has distributed supplemental deliveries to individual bases as requested. SoCalGas launched an automated system that allows operating bases to request CAP brochures directly from the CAP Outreach Team, which continued through July. This option is in addition to the regular system-wide semi-annual deployment of CAP brochures to operating bases.

#### **1.2.3. Managing Energy Use**

Throughout the ESA Program enrollment and assessment process, program representatives discuss energy use with customers to tailor delivery of energy education to each individual customer. For example, educating the customers on recommended thermostat settings for their specific home allows their homes to remain comfortable, decreases their energy usage, and reduces furnace maintenance. Customers are also provided with guidance on various energy

industry labels such as EnergyGuide and ENERGY STAR which may assist customers in determining the appropriate appliances for their home. These and many other details and tips are offered through verbal discussions and either a physical or an online version of the Energy Education Guide.

#### **1.2.4. Services to Reduce Energy Bill**

Prior to ESA Program enrollment, customers are informed of the potential energy and bill savings that they would benefit from by having their home serviced by an ESA Program contractor. As mentioned above, throughout enrollment, assessment, and energy education, customers are informed of ways to reduce their energy use and energy bills. In addition to discussing the benefits of the ESA Program, customers are also informed of other customer assistance programs including CARE, which provides a 20% discount on their energy bill. Finally, the principal benefit of installing ESA Program measures is to reduce energy consumption and provide bill savings.

#### **1.2.5. Additional Activities**

No additional activities to report.

### **1.3. Leveraging Success Evaluation, Including California Department of Community Services & Development (CSD)**

In 2026, leveraging opportunities with municipalities and water agencies remains a high priority in providing comprehensive energy savings to joint customers, especially for those customers not in a joint IOU service territory. SoCalGas

provides administrative and co-funding opportunities to electric and water providers who might otherwise not offer these energy savings measures.

Water leveraging agreements provide the ability for water agencies to capture water savings through co-funding opportunities to support High-Efficiency (HE) clothes washers and other related water measures. Some water agencies also co-fund low-flow shower heads, faucet aerators, thermostatic shower valves and tub spouts. The participating water agencies include:

- Eastern Municipal Water District
- Fontana Water Company<sup>4</sup>
- Liberty Utilities, formerly Park Water Company<sup>5</sup>
- Los Angeles Department of Water & Power (LADWP)
- Metropolitan Water District (MWD)
- San Gabriel Valley Water Company<sup>6</sup>
- California American Water
- Anaheim Public Utilities
- Moulton Niguel Water District
- Rancho California Water District

To help mitigate the impact of drought in the state, SoCalGas entered into an agreement with Metropolitan Water District of Southern California (MWD) to provide installations of cold-water measures such as premium efficiency toilets (0.8 or 1.0 gallons per flush to replace existing toilets with 1.6 gallons per flush or

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<sup>4</sup> Fontana Water Company serves the following communities: Fontana, Rialto, Rancho Cucamonga, Ontario, and unincorporated areas of San Bernardino County.

<sup>5</sup> Liberty Utilities, formerly Park Water Company, serves the Compton/Willowbrook, Lynwood, and Bellflower/Norwalk water systems.

<sup>6</sup> San Gabriel Valley Water Company serves the following communities: Arcadia, Baldwin Park, El Monte, Industry, Irwindale, La Puente, Montebello, Monterey Park, Pico Rivera, Rosemead, San Gabriel, Santa Fe Springs, South El Monte, West Covina, Whittier and unincorporated portions of Los Angeles County, in the communities of Bassett, Hacienda Heights, Los Nietos and South San Gabriel.

higher), weather-based smart irrigation controllers and smart hose bib controllers through SoCalGas’s ESA Program. These measures are entirely funded by MWD and will be provided to SoCalGas customers in MWD’s territories until December 31, 2029, or budget exhaustion.

Water Agency	Number of Units Served
Metropolitan Water District	26

In addition to the water leveraging opportunities, SoCalGas is working with municipal electric providers through the ESA Program. SoCalGas administers programs for the following municipal electric providers:

- Anaheim Public Utilities
- Riverside Public Utilities

Providers have reported 2026 activity noted below. Some of the electric measures installed include LEDs, Smart Power Strips, Torchiere Lamps, A/C Tune-ups, Refrigerator Assessment, Duct Testing & Sealing and Room A/C Replacement. Qualifying measures vary per electric provider and availability of funding.

Municipal Electric Provider	Participating Customers
Anaheim Public Utilities	110
Riverside Public Utilities	64
<b>Total</b>	<b>174</b>

**1.3.1. Please provide a status of referrals, leveraging and coordination effort with CSD. Expand on activities and success rates across the list of programs from the Coordination Workshop, such as Affordable Broadband and Lifeline, as applicable to ESA Program and CARE. What new steps or programs have been implemented? What were the results in terms of new enrollments? For example, include efforts for DAC-SASH, Affordable Broadband and Lifeline. Also requested to provide info on coordination with the TECH program.**

SoCalGas continues to explore opportunities to collaborate with various

organizations and key stakeholders, including the California Department of Community Services & Development (CSD), to leverage program enrollment. In February, there were no new leveraging activities with CSD.

**1.4. Workforce Education and Training**

**1.4.1. Please summarize efforts to improve and expand ESA Program workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.**

SoCalGas provides two (2) areas of training: Enrollment and Assessment (E&A) and ESA Program Field Operations. In response to COVID-19 restrictions, SoCalGas completed development of an online E&A curriculum in May 2020. Implementation of the curriculum as well as online testing began in June 2020. SoCalGas began presenting field operations training online in September 2020 and continues to address certain challenges due to the technical nature of the subject matter when they arise.

The year-to-date training results are as follows.

<b>SoCalGas Enrollment &amp; Assessment Training</b>				
	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Total</b>
Attended Class	13	15		28
Tested	13	15		28
Passed	8	9		17
Pass Rate	62%	60%		61%

SoCalGas Field Operations Training								
Class	Jan		Feb		Mar		YTD	
	No. of Classes	No. of Students						
Wx / NGAT Initial	0	0	0	0			0	0
HVAC Initial	0	0	0	0			0	0
Wx / NGAT Refresher	1	26	1	5			2	31
HVAC Refresher	0	0	0	0			0	0
<b>Grand Total</b>	<b>1</b>	<b>26</b>	<b>1</b>	<b>5</b>			<b>2</b>	<b>31</b>

SoCalGas continues to look for ways to leverage the Workforce Education & Training Program (WE&T) by supporting disadvantaged communities through targeted training directed to help individuals overcome obstacles to entering the energy workforce. This comprehensive approach enhances safety and reliability by supporting workers being prepared to provide high-quality services. Through these upskilling opportunities, ESA workforce applicants are empowered to grow professionally, contribute to a robust energy future, and pursue long-term career development.

The WE&T program offers a tactical opportunity to support the ESA Program and collaborate successfully with its service providers. By training and supporting the incumbent workforce on decarbonization in building design, operation, and maintenance, these programs help support ESA Program service providers are equipped with the up-to-date knowledge and skills to implement energy-efficient solutions.

The YTD metrics are as follows:

<b>Contractor</b>	<b># of CWR Participants Employed for 12 Months After Receiving Training Q4</b>	<b>% of Total WE&amp;T Training Program Participants That Meet the Definition of Disadvantaged Worker Q4</b>
American Eco	None	None
EASE	None	None
FCI	None	None
JHC	None	None
Maravilla	None	None
MGM	None	None
Proteus	None	None
QCS	None	None
RHA	None	None
Staples	None	None
Synergy (EAGL)	None	None
TELACU	None	None
Winegard	None	None

## **1.5. Studies and Pilots**

### **1.5.1. ESA Program Studies**

#### ESA Main Impact & Process Evaluation

In accordance with D.21-06-015 , the IOUs are conducting a comprehensive impact and process evaluation of the Energy Savings Assistance Main (ESA Main) program. ESA Main is a ratepayer-funded program that provides no-cost home weatherization, energy-efficient appliances, and energy education services to income-qualified customers. The program aims to reduce household energy consumption and bills, improve health, comfort, and safety, and support California’s climate and equity goals by promoting access to services in underserved communities.

The primary objective of the impact evaluation is to develop robust ex post first-year kWh, kW, and therm savings estimates for ESA Main. Savings will be estimated:

- In aggregate
- By fuel type
- By IOU service area and fuel type
- By average participating household
- By measure and/or measure group
- Potentially with measure lifetime and program cycle benefits

Where feasible: by climate zone, housing type (single-family or mobile home), DAC status, new vs. returning participants, and Tribal affiliation or Tribal area residence.

The evaluation will focus on PY 2024, the first full year after the program redesign following D.21-06-015. PY 2024 reflects the shift from treating all willing and feasible homes to prioritizing energy savings. If sufficient data becomes available, PY 2025 results may also be included to assess savings once the revised program design is more fully established.

A complementary process evaluation will address three key research areas:

- Benchmarking Study — Compare ESA Main with similar low-income and market-rate whole-home energy efficiency programs to identify best practices in delivery models, cost-effectiveness, contractor relationships, enrollment strategies, measure offerings, and process efficiencies.
- Leveraging Other Income-Qualified Programs — Identify challenges and opportunities for integrating ESA Main with other income-qualified programs, improving referrals, tracking, and co-enrollment strategies, and providing customers with clear guidance to choose the program(s) best suited to their needs.
- Customer Survey — Assess customer satisfaction, motivations, and barriers to enrollment.

The ESA Main Impact & Process Evaluation launched its kickoff and began scope development in Q2 2025. The study team and Energy Division lead met weekly through Q2 and Q3 2025 to refine the scope of work and develop the Request for Proposals (RFP). As the lead IOU, SoCalGas issued the RFP in October 2025, and solicitation activities continued through the end of the year.

In Q1 2026, the study team will convene to align on scoring and select a third-party evaluator through a competitive process. The final study results are expected to be delivered in Q4 2027.

#### 2025 Low Income Needs Assessment (LINA) Study

The 2025 LINA study provides a clear look at how low-income households use energy and how well the ESA Program is meeting those needs. The study draws on utility data, market information, a large statewide survey, and several multilingual focus groups to better understand both high- and low-usage households.

The findings show that higher-usage homes tend to be larger, more likely owner-occupied, and equipped with more appliances. Many of these households include children, live in hotter or colder climate zones, or are located in higher fire-threat areas. They also show higher rates of Medical Baseline enrollment and use of medical equipment. Lower-usage households, in contrast, often live in smaller rental units, have fewer appliances, and regularly practice conservation—even when it means being less comfortable.

At the same time, both groups share important similarities. Households across the board want lower bills and often feel they are already doing everything they reasonably can to manage their usage. They also share similar income levels and home characteristics, showing that energy burden remains a consistent challenge regardless of usage category.

The assessment identifies several factors that drive consumption: the number of people living in the home, climate-driven heating and cooling needs, appliance saturation (especially clothes dryers), medical requirements, and comfort-related behaviors. These drivers create clear opportunities to refine ESA program offerings.

To address these needs, the final report that was published on October 31, 2025 recommends continuing equipment upgrades already in place, while exploring expansions such as additional pump technologies, retrofits for non-central AC systems, and potential appliance upgrades where older equipment exists. For higher-usage households, the study highlights the value of personalized conservation guidance, better awareness of Medical Baseline benefits, and post-installation follow-ups. For lower-usage households, the emphasis is on safety-focused education and more accessible, in-language conservation messages—especially for Spanish-speaking customers.

### 2028 (LINA Study)

The 2028 LINA is the seventh iteration of the statewide assessment required under Public Utilities Code §382(d), which directs the Commission to periodically evaluate the needs

of low-income electricity and gas customers and determine whether existing programs—including ESA and CARE—adequately address energy burden, hardship, language needs, and other economic challenges.

The study team finalized presentation materials for the first TAC/LIOB LINA Subcommittee public workshop scheduled for March 10, 2026. The workshop is designed to solicit early input from the Low-Income Oversight Board (LIOB), CBOs, and other stakeholders on potential research topics that will inform the development of the 2028 LINA Work Scope.

The study planning process remains on track, with ongoing coordination between ED and the IOUs to promote alignment on schedule expectations, data needs, and next steps as the LINA scoping process progresses.

#### Non-Energy Impacts (NEI) Study

The 2025 ESA Program Non-Energy Impacts (NEI) Study was conducted by the IOUs and the CPUC Energy Division to update California-specific values for comfort, indoor air quality, and noise benefits associated with ESA participation, as directed by D.21-06-015. The study focused on participant-experienced improvements that influence daily well-being, separate from traditional energy savings.

Using a statewide survey of ESA participants and comparison households, supported by thorough pre-testing and conjoint valuation methods, the study assessed how often

improvements occurred and the extent to which they could be attributed to ESA installations. A subset of participants reported benefits, including improved winter and summer comfort, reduced draftiness, better indoor air quality, and lower noise levels—particularly among those receiving major measures.

Participants placed meaningful value on these improvements. While not every household experienced benefits, the average ESA participant received modest but measurable annual non-energy benefits: approximately \$9 related to comfort, and about \$1 each for indoor air quality and noise. The study found no significant ESA-related changes in chronic health symptoms.

Limitations include reliance on self-reported data and a narrow focus on comfort, air quality, and noise rather than comprehensive health and safety outcomes. Still, the results provide a defensible foundation for updated NEI valuation in ESA cost-effectiveness work.

Building on these findings, the IOUs integrated the new comfort and noise values into the NEBs Tool, completing the study in June 2025 and releasing Version 4.0 in July 2025. Version 4.0 will be used for the PY 2028–2033 ESA application, replacing Version 3.1. The Energy Division has reviewed and approved the use of Version 4.0 for the upcoming filing.

### ESA Program/CARE Study Working Group

D.12-06-015 authorized the formation of a statewide Study Working Group for the ESA Program and CARE.<sup>7</sup> Working Group membership is composed of IOU representatives, ED staff and no more than two representatives from each segment of the following interest groups: contractors, CBOs, Cal Advocates, consumer protection/advocates, and other special interest groups. Assigned tasks of the Study Working Group include planning and designing statewide studies and related research for the ESA Program and CARE and providing feedback on study deliverables.

#### **1.5.2. ESA Program Pilots**

##### ESA Program Pilot Plus/Deep

Please refer to Section 1.1.1 above for detailed information regarding ESA Program Pilot Plus/Deep.

#### **1.6. Miscellaneous**

No additional items to report.

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<sup>7</sup> D.21-06-015, OP 176.

**2. CARE PROGRAM EXECUTIVE SUMMARY**

**2.1. CARE Program Overview**

**2.1.1. Please provide CARE Program summary costs.**

<b>CARE Budget Categories</b>	<b>2026 Authorized Budget</b>	<b>Actual Expenses to Date</b>	<b>% of Budget Spent</b>
Outreach	\$4,604,267	\$165,598	4%
Processing, Certification and Verification	\$2,354,471	\$209,233	9%
Information Tech./Programming	\$1,144,150	\$114,502	10%
Pilots	N/A	\$0	N/A
CHANGES	\$437,502	\$42,914	10%
Studies	\$62,500	\$0	0%
Regulatory Compliance	\$624,391	\$68,712	11%
General Administration	\$1,200,786	\$246,259	21%
CPUC Energy Division Staff	\$84,413	\$1,483	2%
Total CARE Administrative Expenses	\$10,774,132	\$873,347	8%
<b>Subsidies and Benefits</b>	\$143,264,981	\$42,152,799	28%
<b>Total Program Costs and Discounts</b>	<b>\$154,039,114</b>	<b>\$43,152,99</b>	<b>28%</b>

**2.1.2. Provide the CARE Program enrollment rate to date.**

<b>CARE Enrollment</b>		
<b>Participants Enrolled</b>	<b>Eligible Participants</b>	<b>Enrollment Rate</b>
1,715,734	1,606,148	106%

**CARE My Account Activity & Enrollments**

CARE Program enrollment has been integrated within My Account and applications are processed in real-time.<sup>8</sup> Once logged into My Account, customers

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<sup>8</sup> D.17-12-009 at 45-46 and OP 2.

receive message center notifications to apply for the CARE Program if eligible, or due for recertification or post-enrollment verification (PEV), depending on the CARE status. SoCalGas has a dedicated CARE web portal leveraging My Account where customers can complete enrollment, recertification and PEV. All web flows are available in English, Spanish, Chinese, Korean, and Vietnamese. CARE customers may also opt-out of the program if they wish to or no longer qualify.

This implementation has increased CARE enrollments, reduced manual processing of applications, and improved customer service by providing real-time status updates and application confirmation. Since its inception, there have been 561,915 successful enrollments, 324,019 recertifications, 47,135 post-enrollment verifications and 45,434 opt-outs. Activity for February is as follows:

<b>CARE My Account Activity</b>			
	<b>Transactions</b>	<b>Approved</b>	<b>% Approved</b>
Self-certification	7,217	6,519	90%
Re-certification	7,831	7,665	98%
PEV	4,265	2,933	69%
Customer opt-out	312	N/A	N/A

**CARE CSR Enrollment Initiative**

Since 2018, CARE phone enrollments can be completed through Customer Service Representatives (CSRs) when customers call the Customer Contact Center (CCC) to turn-on or back-on service, or to make payment arrangements due to D.16-11-022. On September 23, 2023, system enhancements were implemented to allow live CSR CARE enrollments over the phone outside of turn

on services, back on services, and payment arrangements to further improve the customer experience.

During the month of February 2026, live CSRs successfully enrolled 10,216 customers in CARE. An additional 2,014 customers preferred to receive a CARE application in the mail. Through this effort, CARE enrollment from inception via the CCC is at 1,020,018 with an additional 305,230 mailed applications.

There have been no issues reported; however, SoCalGas's CARE department will continue to obtain feedback from the CCC regarding this process. Any issues or concerns reported by the CSRs will be reviewed, and where needed, process changes will be implemented to support an even greater customer experience.

#### CARE Recertifications

To encourage recertification onto the CARE Program, SoCalGas notifies customers by mail, email, and transactional SMS text messages. If the customer does not renew their certification, SoCalGas mails a second request. Customers are given 90 days to respond and complete the request. During the month of February, SoCalGas processed a total of 10,564 on-line renewals.

#### CARE Probability Model Updates

SoCalGas continues to monitor and improve the CARE probability model. The model is part of MLOps and learns from past CARE customer verification outcomes. Several automated processes support its use in operations. The model

was last refreshed in October 2025. This update included new thresholds for PEV and auto-recertification. Model accuracy and coefficient values remained stable. No major performance changes were observed.

Updated thresholds (October 2025):

PEV threshold = 0.5415 (previously 0.5618)

Auto-recertification threshold = 0.8115 (previously 0.7997)

## **2.2. Marketing & Outreach**

### **2.2.1. Discuss utility marketing activities and those undertaken by third parties on the utility's behalf.**

#### CARE Emails & Enrollments

Although SoCalGas temporarily paused email outreach due to achieving program overpenetration in targeted areas, customer engagement remained strong across multiple channels. Notably, 589 new enrollments came from customers not previously on CARE, located in specific ZIP codes. Additionally, 22,582 existing SoCalGas customers who were not enrolled in CARE signed up during this period. Furthermore, 879 customers reapplied online using the webpage link provided in earlier email campaigns distributed throughout the year.

#### CARE Text Messages & Enrollments

SoCalGas has temporarily paused text message outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows for a reassessment of outreach priorities to maintain alignment with program goals and

resource optimization. A total of 761 new enrollments were recorded, which may have been influenced by text messages sent throughout the year.

#### CARE Direct Mail Activity & Enrollments

SoCalGas has temporarily paused Direct Mail outreach efforts due to achieving program overpenetration in the targeted areas. This strategic pause allows for a reassessment of outreach priorities to promote continued alignment with program goals and resource optimization. A total of 663 enrollments were recorded, primarily driven by customers who proactively searched for and visited the CARE homepage. These organic visits may have been influenced by Direct Mailers distributed throughout the year, which helped raise awareness and guide customers to the program.

#### CARE Bill Inserts

SoCalGas did not send a Bill Insert in February. There were 17 enrollments in December from Bill Inserts sent in previous months this year.

#### CARE Social & Mass Media Campaign

Following the success of its January–March 2025 Customer Assistance Programs (CAP) awareness campaign, SoCalGas relaunched the effort in July 2025. The ongoing campaign aims to drive program enrollment by increasing awareness among eligible customers through a targeted, multilingual media mix. The tagline,

“Everybody Needs a Little Help Sometimes,” underscores the support available through the ESA Program, CARE, and the Medical Baseline Allowance.

The campaign used an integrated media strategy that included digital and social display, video, audio, out-of-home (OOH), and digital OOH placements. This allowed for precise audience targeting across all channels. OOH bus shelters and interior bus assets were intentionally placed in locations highly frequented by low-income audiences. Additionally, Spanish-language magazine rack placements were leveraged to reach LatinX/Hispanic customers where they shop, work, and spend time.

The campaign ran from July 10, 2025, to December 23, 2025, and generated strong results:

- 78,978,999 total impressions across all channels
  - 51,466,139 impressions across the general market
  - 27,512,860 impressions across the Hispanic/Latino market
  
- 5,720,929 social media impressions
  - 3,991,408 impressions delivered to the general market
  - 1,729,521 impressions delivered to the Hispanic/Latino market

Building on this strong performance, SoCalGas will relaunch the campaign in 2026. This continued effort aims to raise awareness of available affordability

resources and help customers explore the programs they may qualify for. These efforts are expected to further drive growth in CAP program enrollment.

#### Project Homekey/AB 2672 Activity

Project Homekey initiative provides housing for individuals experiencing or at risk of homelessness, focusing on affordable housing and supportive services.

Assembly Bill 2672 went into effect September 27, 2024, and the CPUC's energy division directed all IOUs to add additional eligibility information to the Expanded CARE Program brochures and applications when updating the effective income guideline changes. Specific to government-owned facilities, Homekey-funded facilities can additionally qualify for the CARE discount. All eligible Homekey-awardee customers can enroll for the CARE Expanded Program. All Expanded CARE communications were updated to include the additional eligibility guidelines.

#### **2.2.2. Discuss utility outreach activities and those undertaken by third parties on the utility's behalf.**

##### CARE Third-Party Enrollments & Outreach

In February, SoCalGas continued its grassroots outreach efforts for the CARE Program through third-party bilingual (English and Spanish) canvassers and trusted CBOs and FBOs. These partners play a vital role in educating customers about CARE enrollment and recertification. There were no reported enrollments in February. Outreach activities remain ongoing, and these organizations continue to serve as key messengers within the communities they support. For a partial list

of participating organizations, their focus areas, and the regions they serve, please refer to Section 1.2.2.

### CARE Data Sharing

To maximize new CARE enrollments and to retain customers already participating in CARE, SoCalGas shares customer enrollment information with other utilities such as SCE, SDG&E and PG&E. During the month of February, 1,163 customers were enrolled in SoCalGas's CARE Program as a result of inter-utility data sharing activities. Additionally, CARE shares data with internal programs such as SoCalGas's ESA Program and the Gas Assistance Fund (GAF). Intra-utility efforts in February generated 1,294 CARE enrollments. Coordinating the CARE Program with other related low-income programs not only results in supporting program participation rates, but it also helps increase Post Enrollment Verification (PEV) activities when customer information is shared with programs such as the Low-Income Home Energy Assistance Program (LIHEAP). Since LIHEAP requires upfront proof of income and is a qualifying Categorically Eligible program, once CARE receives LIHEAP customer data, those customers are considered automatically eligible and their "pre-enrollment verification" is used by SoCalGas to meet CARE's PEV requirements. There were 28 customers enrolled through leveraging during the month of February.

### California Lifeline

On April 14, 2020, SoCalGas received a request from ED to incorporate co-

marketing of the California Lifeline program as part of increased CARE outreach marketing initiatives responding to COVID-19. As directed by the ED, new CARE marketing and outreach materials, wherever feasible and appropriate, promoted discounted phone services and referred SoCalGas customers to California Lifeline at <https://www.californialifeline.com/en>.

In February, SoCalGas continued to display the California Lifeline web link provided by the ED on its CARE webpage. The placement aligns with SoCalGas's CARE outreach and marketing strategy, directing traffic from all media, including social media and print campaigns, to the CARE webpage. This placement optimally positions the California Lifeline information, allowing for broader awareness.

## **2.3. CARE Recertification Complaints**

### **2.3.1. Report the number of customer complaints received (formal or informal, however and wherever received) about their CARE recertification efforts, with the nature of the complaints and resolution.**

There were no recertification complaints in the month of February.

## **2.4. CARE Studies and Pilots**

### **2.4.1. CARE Program Studies**

#### 2025 Community Help and Awareness with Natural Gas and Electricity Services (CHANGES) Evaluation

In 2025, the CHANGES Program underwent an independent evaluation conducted by third-party evaluator Verdant Associates. The evaluation included

comprehensive benchmarking and market profile analyses designed to assess the program's alignment with customer needs and continued effectiveness.

To preserve evaluator independence and mitigate any perception of bias, the IOUs were directed not to participate in subsequent phases of the evaluation, and CPUC Consumer Affairs Branch (CAB) further recommended that all direct engagement with the evaluator be limited to CPUC staff.

The evaluation encompassed two core analytical components. The benchmarking analysis compared CHANGES services with similar programs offered by other jurisdictions and IOUs, identifying opportunities to adopt effective or innovative service approaches. The market profile analysis examined demographic trends, service coverage, and evolving customer needs, and provided recommendations for potential program modifications or funding adjustments to better serve target populations.

Consistent with CPUC findings, the IOUs satisfied the compliance requirements outlined in Ordering Paragraph 22 of D.21-06-015 through meaningful participation in the procurement and scoping phases of the evaluation. The evaluation was completed in December 2025 and posted in the CPUC's Public Documents Area (PDA) on December 22, 2025.

2025 Low Income Needs Assessment (LINA) Study

See Section 1.5.1 above.

Categorical Eligibility Study

See Section 1.5.1 above.

**2.4.2. CARE Program Pilots**

There are currently no CARE pilots.

**2.5. Miscellaneous**

**2.5.1. CARE Program PEV Freezes**

SoCalGas discontinues generating recertification and verification requests to customers directly affected by emergency events as defined in Emergency Proclamation(s). CARE customers directly affected are not subject to eligibility recertification and verification and are not subject to removal from CARE until one year following the issuance of an Emergency Proclamation, unless extended by SoCalGas or the Commission.

<b>CARE Program Post-Enrollment Verification Freezes</b>			
<b>Date of Proclamation</b>	<b>Disaster Name</b>	<b>Affected County/ZIP Codes</b>	<b>Proclamation End Date</b>
July 30, 2024	Boren Fire in SoCalGas's service territory	Kern County	July 30, 2025
September 3, 2024	Accelerated land movement impacts to utility service in the City of Rancho Palos Verdes	Los Angeles County	September 3, 2025

September 7, 2024	Line Fire	San Bernardino County	Due to the multiple states of emergency declared for the related wildfire events, SoCalGas is extending emergency customer protections for customers directly impacted by the Line Fire to September 11, 2025
September 11, 2024	Bridge Fire	Los Angeles, San Bernardino Counties	September 11, 2025
September 11, 2024	Airport Fire	Orange, Riverside Counties	September 11, 2025
November 7, 2024	Mountain Fire	Ventura County	November 7, 2025
January 7, 2025	Los Angeles County Fires and Windstorm Conditions (includes Palisades Fire and windstorm conditions, Eaton, Hurst, Lidia, Sunset, Woodley and Hughes Fires)	Los Angeles, Ventura Counties	January 7, 2026
June 18, 2025	Franklin Fire	Los Angeles County	June 18, 2026
December 23, 2025	2025 Mid-September Storm	Imperial, San Bernardino	December 24, 2026
December 23, 2025	2025 August Monsoon Storms	Imperial	December 24, 2026
December 23, 2025	Gifford Fire	Santa Barbara, San Luis Obispo	December 24, 2026
December 23, 2025	January 2025 Windstorm Event	City Of Rancho Cucamonga	December 24, 2026
December 24, 2025	2025 Late December Storms	Los Angeles, Orange, Riverside, San Bernardino, San Diego, Shasta	December 25, 2026

**2.6. CARE Fixed Income**

<b>CARE Fixed Income Households New Enrollments</b>		
	<b>February 2026</b>	<b>YTD</b>
Verified 1-2 Persons Fixed Income Households	122	31,426

**3. APPENDIX A – CUSTOMER ASSISTANCE PROGRAM OUTREACH EVENTS**

**CBO Outreach Events**

<b>Community Organization</b>	<b>Number of Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
211 Orange County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Catholic Charities of Orange County (CCOC)	10 posts-30,097 reached	9	5,000
Center for Family Strengthening-Promotores Collaborative (CFS-Promotores Collaborative)	5 posts-312 reached	8	224
Chavez Radio Group	16 posts-2,281 reached	0	0
Chinatown Service Center (CSC)	2 posts-3 reached	17	1,37
El Concilio	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
El Nido Family Centers	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Families Forward	4 posts-352 reached	15	3,951
Food in Need of Distribution (FIND) Food Bank	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Food Share Ventura County	2 posts- 1,670 reached	45	3,066
Goodwill Central Coast	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report

<b>Community Organization</b>	<b>Number of Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
Goodwill Industries of Orange County	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Human Services Association (HSA)	16 posts-1,283 reached	2	62
Inner City Law Center	6 posts-241 reached	7	67
Los Angeles County/USC Medical Center Auxiliary (CARES)	2 posts-100 reached	5	787
Newstart Housing	16 posts-2,420 reached	13	918
ONEgeneration	2 posts-4,100 reached	10	198
PARS Equality Center	2 posts-4,100 reached	10	198
Pregnancy and Parenting Support of San Luis Obispo County (PPSSLO)	8 posts-212 reached	162	162
South County Outreach	8 posts-5,173 reached	21	3,201
St. Barnabas Senior Services	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
The Link Family Resource Center (The Link)	10 posts-120 reached	18	1,116
The Vietnamese Community of the Southern Californians (VietSoCal)	12 posts-9,789 reached	75	2,537
Unity Shoppe	2 posts-7,537 reached	27	2,524
Veterans Legal Institute	4 posts-6,500 reached	17	50
Walking Shield	8 posts-2,618 reached	45	45
Worksite Wellness LA	65 posts-5,101 reached	10	958
SoCalGas Outreach Events	0	6	3,000
<b>TOTAL FOR MONTH</b>	<b>200 posts-80,409 reached</b>	<b>526</b>	<b>30,536</b>

**Tribal Outreach Events**

<b>Community Organization</b>	<b>Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
Fernandeño Tataviam Band of Mission Indians (FTBMI)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Indigenous Women Rising	5 posts-312 reached	8	560
The Mixteco Indigena Community Organizing Project (MICOP)	7 posts-7,355 reached	13	1,515
Torres Martinez Desert Cahuilla Indians (TMDCI)	2,000 reached	1	297
<b>TOTAL FOR MONTH</b>	<b>12 posts-9,667 reached</b>	<b>22</b>	<b>2,372</b>

**Disability Events**

<b>Community Organization</b>	<b>Social Media Posts</b>	<b>Number of Events in Month</b>	<b>Total Number of Event Attendees</b>
GLAD	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
Blindness Support Services	0	110	100
Disability Community Resource Center (DCRC)	6 posts- 395 reached	10	107
Fiesta Educativa	2 posts-187 reached	8	434
Frank D. Lanterman Regional Center	2 posts-448 reached	5	100
OC Autism Foundation	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
South Central Los Angeles Regional Center (SCLARC)	8 posts-5,200 reached	11	3,200
California Resource Services for Independent Living (CRS-IL)	Activity not available at time of report	Activity not available at time of report	Activity not available at time of report
<b>TOTAL FOR MONTH</b>	<b>18 posts-6,230 reached</b>	<b>144</b>	<b>3,941</b>

#### 4. **APPENDIX B – ESA PROGRAM AND CARE TABLES**

ESA Program Summary Expenses

ESA Program - Table 1 - Program Expenses ESA Main (SF, MH)

ESA Program - Table 2 - Program Expenses & Energy Savings by Measures Installed  
ESA Main (SF, MH)

ESA Program – Table 2A - Program Expenses & Energy Savings by Measures Installed  
(Multifamily Whole Building)

ESA Program – Table 2B - Program Expenses & Energy Savings by Measures Installed  
(Pilot Plus/Deep)

ESA Program – Table 2C-D - Program Expenses & Energy Savings by Measures  
Installed (Electrification and Clean Energy Pilots)

ESA Program - Table 2E - Program Expenses & Energy Savings by Measures Installed  
(CSD Leveraging)

ESA Program - Table 3A-H – Energy Savings and Average Bill Savings per Treated  
Home/Common Area

ESA Program - Table 4A-E – Homes/Buildings Treated by County

ESA Program - Table 5A-F - Program Customer Summary by Month

ESA Program - Table 6 - Expenditures for Pilots and Studies

ESA Program – Table 7 – Customer Segments/Need State by Demographic, Financial,  
Location and Health Condition

ESA Program – Table 8 – Clean Energy Referral, Leveraging and Coordination

ESA Program – Table 9 – Tribal Outreach

CARE Program - Table 1 - CARE Overall Program Expenses

CARE Program - Table 2 - CARE Enrollment, Recertification, Attrition, and Penetration

CARE Program - Table 3A - CARE Post-Enrollment Verification Results (Model)

CARE Program - Table 3B - CARE Post-Enrollment Verification Results (High Usage)

CARE Program - Table 4 - Enrollment by County

CARE Program - Table 5 - Recertification Results

CARE Program - Table 6 - Capitation Contractors

CARE Program - Table 7 - Expenditures for the Pilot/Studies

CARE Program - Table 8 – CARE and Disadvantaged Communities Enrollment Rate for ZIP Codes

CARE Program - Table 8A – Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP

**Energy Savings Assistance Program Table - Expenses Summary**  
**Southern California Gas Company**  
**February 2026**

ESA Program:	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses <sup>[2]</sup>			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
ESA Main Program (SF, MH) <sup>[3]</sup>	N/A	\$ 95,466,784	\$ 95,466,784	N/A	\$ 4,380,813	\$ 4,380,813	N/A	\$ 5,782,010	\$ 5,782,010	N/A	6%	6%
ESA Multifamily Whole Building <sup>[2]</sup>	N/A	\$ 20,563,740	\$ 20,563,740	N/A	\$ 84,115	\$ 84,115	N/A	\$ 219,428	\$ 219,428	N/A	1%	1%
ESA Pilot Plus and Pilot Deep <sup>[3]</sup>	N/A	\$ 6,510,545	\$ 6,510,545	N/A	\$ 123,767	\$ 123,767	N/A	\$ 269,902	\$ 269,902	N/A	4%	4%
CSD Leveraging	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Building Electrification Retrofit Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Clean Energy Homes New Construction Pilot (SCE)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>ESA Program TOTAL</b>	<b>N/A</b>	<b>\$ 122,541,069</b>	<b>\$ 122,541,069</b>	<b>N/A</b>	<b>\$ 4,588,694</b>	<b>\$ 4,588,694</b>	<b>N/A</b>	<b>\$ 6,271,340</b>	<b>\$ 6,271,340</b>	<b>N/A</b>	<b>5%</b>	<b>5%</b>

<sup>[1]</sup> Reflects authorized funding per D.21-06-015 dated June 3, 2021.

<sup>[2]</sup> SoCalGas has remitted MFWB implementation funding to SDG&E through April 2025, \$5,538,197. Costs illustrate expenses only.

<sup>[3]</sup> Includes expenses recorded in SoCalGas SAP only.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 1 - Main (SF, MH) Expenses  
Southern California Gas Company  
February 2026**

Appliances ESA Program:	Authorized Budget <sup>[1]</sup>			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Energy Efficiency</b>												
Appliances	N/A	\$ -	\$ -	N/A	\$ 26,707	\$ 26,707	N/A	\$ 36,228	\$ 36,228	N/A	0%	0%
Domestic Hot Water	N/A	\$ -	\$ -	N/A	\$ 560,955	\$ 560,955	N/A	\$ 652,031	\$ 652,031	N/A	0%	0%
Enclosure	N/A	\$ -	\$ -	N/A	\$ 925,998	\$ 925,998	N/A	\$ 1,136,773	\$ 1,136,773	N/A	0%	0%
HVAC	N/A	\$ -	\$ -	N/A	\$ 678,588	\$ 678,588	N/A	\$ 798,064	\$ 798,064	N/A	0%	0%
Maintenance	N/A	\$ -	\$ -	N/A	\$ 787,050	\$ 787,050	N/A	\$ 956,818	\$ 956,818	N/A	0%	0%
Lighting	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Miscellaneous	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Customer Enrollment	N/A	\$ -	\$ -	N/A	\$ 600,273	\$ 600,273	N/A	\$ 746,148	\$ 746,148	N/A	0%	0%
In Home Education	N/A	\$ -	\$ -	N/A	\$ 88,997	\$ 88,997	N/A	\$ 112,234	\$ 112,234	N/A	0%	0%
Pilot	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
<b>Energy Efficiency TOTAL</b>	<b>N/A</b>	<b>\$ 82,844,757</b>	<b>\$ 82,844,757</b>	<b>N/A</b>	<b>\$ 3,668,567</b>	<b>\$ 3,668,567</b>	<b>N/A</b>	<b>\$ 4,438,296</b>	<b>\$ 4,438,296</b>	<b>N/A</b>	<b>5%</b>	<b>5%</b>
Training Center	N/A	\$ 827,048	\$ 827,048	N/A	\$ 40,695	\$ 40,695	N/A	\$ 76,001	\$ 76,001	N/A	9%	9%
Workforce Education and Training	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Inspections	N/A	\$ 1,586,833	\$ 1,586,833	N/A	\$ 1,174	\$ 1,174	N/A	\$ 761	\$ 761	N/A	0%	0%
Marketing and Outreach	N/A	\$ 1,462,019	\$ 1,462,019	N/A	\$ 60,692	\$ 60,692	N/A	\$ 148,622	\$ 148,622	N/A	10%	10%
Statewide Marketing and Outreach	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Studies <sup>[2]</sup>	N/A	\$ 75,000	\$ 75,000	N/A	\$ 13,110	\$ 13,110	N/A	\$ 17,575	\$ 17,575	N/A	23%	23%
Regulatory Compliance	N/A	\$ 513,413	\$ 513,413	N/A	\$ 38,656	\$ 38,656	N/A	\$ 68,652	\$ 68,652	N/A	13%	13%
General Administration	N/A	\$ 8,050,562	\$ 8,050,562	N/A	\$ 557,918	\$ 557,918	N/A	\$ 1,029,878	\$ 1,029,878	N/A	13%	13%
CPUC Energy Division	N/A	\$ 107,152	\$ 107,152	N/A	\$ -	\$ -	N/A	\$ 2,225	\$ 2,225	N/A	2%	2%
<b>Administration TOTAL</b>	<b>N/A</b>	<b>\$ 12,622,027</b>	<b>\$ 12,622,027</b>	<b>N/A</b>	<b>\$ 712,246</b>	<b>\$ 712,246</b>	<b>N/A</b>	<b>\$ 1,343,714</b>	<b>\$ 1,343,714</b>	<b>N/A</b>	<b>11%</b>	<b>11%</b>
<b>TOTAL PROGRAM COSTS</b>	<b>N/A</b>	<b>\$ 95,466,784</b>	<b>\$ 95,466,784</b>	<b>N/A</b>	<b>\$ 4,380,813</b>	<b>\$ 4,380,813</b>	<b>N/A</b>	<b>\$ 5,782,010</b>	<b>\$ 5,782,010</b>	<b>N/A</b>	<b>6%</b>	<b>6%</b>
<b>Funded Outside of ESA Program Budget</b>												
Indirect Costs				N/A	\$ 270,349	\$ 270,349	N/A	\$ 504,471	\$ 504,471			
NGAT Costs					\$ 132,079	\$ 132,079		\$ 194,637	\$ 194,637			

<b>ESA Program Administrative Expenses<sup>[3]</sup></b>												
Administrative Costs				N/A	\$ 597,749	\$ 597,749	N/A	\$ 1,101,516	\$ 1,101,516			
Total Program Costs				N/A	\$ 4,380,813	\$ 4,380,813	N/A	\$ 5,782,010	\$ 5,782,010			
% of Administrative Spend												

<sup>[1]</sup> Reflects authorized funding per D.21-06-015 dated June 3, 2021, but does not include authorized budget for Pilot Plus and Deep Pilot program in the amount of \$6,510,545 shown on ESA Summary tab.

<sup>[2]</sup> Authorized budget for MF CAM PV and LINA study is not included here on Table 1, but funded out of MF CAM unspent funds from previous cycle per AL 5744 and AL 5558. However, actual costs along with all other applicable M&E funded studies costs are included here in Table 1 and also listed on Table 6.

<sup>[3]</sup> OP 112 - Pacific Gas and Electric Company, Southern California Edison Company, Southern California Gas Company and San Diego Gas & Electric Company's Energy Savings Assistance (ESA) program administrative expenses are capped at either 10 percent of total program costs, or the Utility's historical five-year average spend on administrative costs as a percentage of total program costs, whichever is greater. The use of the historical five-year average spend will be phased out such that the Utilities must propose to spend no more than 10 percent of total program costs on administrative costs starting in program year 2024. The definition and categorization of administrative cost for the ESA program will be consistent with that of the main energy efficiency program.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Main Table 2 (SF, MH)**

**Southern California Gas Company**

**February 2026**

ESA Program Main (Summary) Total									
Year-To-Date Completed & Expensed Installation									
Measures	Plus	Units	Quantity Installed	kWh [1] (Annual)	kW [1] (Annual)	Therms [1] (Annual)	Expenses (\$)	% of Expenditure	
<b>Appliances</b>									
High Efficiency Clothes Washer	X	Home	34			672	\$ 35,968	0.8%	
Refrigerators	N/A	Each						0.0%	
Freezers	N/A	Each						0.0%	
Clothes Dryer	N/A	Each						0.0%	
Dishwasher	N/A	Each						0.0%	
<b>Domestic Hot Water</b>									
Other Domestic Hot Water [3]		Home	3,309			10,456	\$ 217,850	5.1%	
Water Heater Tank and Pipe Insulation [4]	X	Home	686			4,356	\$ 25,270	0.6%	
Thermostatic Shower Valve		Each	2,300			3,749	\$ 137,950	3.3%	
Tub Diverter/ Tub Spout		Each	286			1,607	\$ 62,904	1.5%	
Water Heater Repair/Replacement	X	Home	50			120	\$ 133,250	3.1%	
Tankless Water Heater	X	Home	16			1,496	\$ 61,600	1.5%	
Combined Showerhead/TSV		Each						0.0%	
Heat Pump Water Heater	N/A	Each						0.0%	
Solar Water Heating	X	Home						0.0%	
<b>Enclosure</b>									
Air Sealing/Envelope [5]	X	Home	2,352			1,026	\$ 426,601	10.1%	
Attic Insulation	X	Home	182			5,350	\$ 466,924	11.0%	
Minor Home Repairs		Home	2,235			-	\$ 257,296	6.1%	
Diagnostic Air Sealing	N/A	Home						0.0%	
Floor Insulation	N/A	Home						0.0%	
<b>HVAC</b>									
Duct Testing and Sealing	N/A	Home	18			200	\$ 11,879	0.3%	
Furnace Repair/Replacement [8]	X	Home						0.0%	
Prescriptive Duct Sealing	X	Home	1,441			16,010	\$ 205,940	4.9%	
Smart Thermostat	X	Home	813			4,330	\$ 215,694	5.1%	
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home						0.0%	
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	21			516	\$ 76,876	1.8%	
Smart Fan Controller	X	Home	791			21,847	\$ 128,320	3.0%	
Room A/C Replacement	N/A	Home						0.0%	
Central A/C Replacement	N/A	Home						0.0%	
Heat Pump Replacement	N/A	Home						0.0%	
Evaporative Cooler	N/A	Home						0.0%	
Energy Efficient Fan Control	N/A	Home						0.0%	
Portable A/C	N/A	Each						0.0%	
Central Heat Pump-FS (propane or gas space)	N/A	Home						0.0%	
Wholehouse Fan	N/A	Home						0.0%	
<b>Maintenance</b>									
Furnace Clean and Tune [8]	X	Home						0.0%	
Central A/C Tune up	N/A	Home						0.0%	
Evaporative Cooling Maintenance	N/A	Home						0.0%	
Range Hood	X	Home						0.0%	
<b>Lighting</b>									
Exterior Hard wired LED fixtures	N/A	Each						0.0%	
LED Reflector Bulbs	N/A	Each						0.0%	
LED A-Lamps	N/A	Each						0.0%	
<b>Miscellaneous</b>									
CO and Smoke Alarm	X	Home	2,574			-	\$ 753,228	17.8%	
Comprehensive Home Health and Safety Check-up	X	Home	2,641			-	\$ 157,560	3.7%	
Pool Pumps	N/A	Home						0.0%	
Smart Strip Tier I	N/A	Home						0.0%	
Smart Strip Tier II	N/A	Each						0.0%	
Air Purifier	N/A	Home						0.0%	
Cold Storage	N/A	Each						0.0%	
<b>Pilots</b>									
<b>Customer Enrollment</b>									
Outreach & Assessment		Home	5,129				\$ 746,049	17.6%	
In-Home Energy Education		Home	5,120				\$ 112,068	2.6%	
<b>Total Savings/Expenditures [6] [9]</b>						71,735	\$ 4,233,227		
Total Households Weatherized [7]			3,799						
<b>Households Treated</b>									
- Single Family Households Treated		Home	3,128						
- Mobile Homes Treated		Home	671						
<b>Total Number of Households Treated</b>			Home	3,799					
<b># Eligible Households to be Treated for PY</b>			Home	69,837					
<b>% of Households Treated</b>			%	5%					
- Master-Meter Households Treated		Home	310						
<b>Year to Date Expenses</b>									
<b>ESA Program - Main</b>			<b>Electric</b>	<b>Gas</b>	<b>Total</b>				
<b>Administration</b>				\$ 1,101,516	\$ 1,101,516				
<b>Direct Implementation (Non-Incentive)</b>				\$ 242,198	\$ 242,198				
<b>Direct Implementation</b>				\$ 4,438,296	\$ 4,438,296	<<Includes measures costs			
<b>TOTAL ESA Main COSTS</b>			\$ -	\$ 5,782,010	\$ 5,782,010				
<b>Health Comfort &amp; Safety (HCS) Measures</b>									
			<b>YTD (actual)</b>						
			<b>Plus</b>	<b>Units</b>	<b>Quantity Installed</b>	<b>Therm Savings</b>			
Furnace Repair/Replacement		X	Home	27	(431)				
Furnace Clean and Tune		X	Home	641	(788)				

[1] As of September 2019, all savings are calculated based on the following source:

DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Microwave savings are from ECONorthWest Studies received in December of 2011.

[3] Includes Faucet Aerators and Low Flow Showerheads.

[4] Includes Water Heater Blankets and Water Heater Pipe Insulation.

[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[6] Total Savings/Expenditures amount does not include credits, expenses, or required adjustments that are reflected in ESA Program Table 1.

[7] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

[8] As approved at the 5/30/24 ESA WG meeting, future reporting for Furnace Repair/Replacement and Furnace Clean and Tune measures is suspended on this table beginning July 2024. Please see HCS Measures table above for month- and year-to-date actuals.

[9] Total therm savings excludes negative savings for Furnace Repair/Replacement and Furnace Clean and Tune measures beginning July 2024.

**Notes:**

Any measures noted as 'NEW' have been added during the course of this program year.

Any measures noted as 'REMOVED', are no longer offered by the program but have been kept for tracking purposes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Energy Savings Assistance Program Multifamily Whole Building (MFCAM, MF In-Unit) Table 2A  
Southern California Gas Company  
February 2026

Table 2A-1 ESA Program - Southern Multifamily Whole Building [1]							
	Units (of Measure such as "each")	Quantity Installed	Year-To-Date Completed & Expensed Installation				
			Number of Units for Cap-kBTUH and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)
<b>ESA MFWB Measures [2][3]</b>							
<b>Appliances</b>							
High Efficiency Cloths Washer	Home	20				420 \$	30,200 100.0%
<b>Domestic Hot Water</b>							
Central Boiler Replace**	Cap-kBTUH						0.0%
Central Domestic Hot Water Boiler - CAM	Cap-kBTUH						0.0%
Demand Control DHW Recirculation Pump - CAM	Each						0.0%
Faucet Aerator	Home						0.0%
Faucet Aerator - CAM	Each						0.0%
Instantaneous Domestic Hot Water Heater - CAM	Cap-kBTUH						0.0%
Low Flow Showerhead	Home						0.0%
New, Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUH						0.0%
New, Non-Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUH						0.0%
Storage Water Heater - CAM	Each						0.0%
Tankless Water Heater - CAM	Each						0.0%
Thermostatic Shower Valve	Home						0.0%
Thermostatic Tub Spout/Diverter	Home						0.0%
TSV and Low Flow Showerhead	Home						0.0%
Water Heater Repair	Home						0.0%
Water Heater Repair/Replacement - HC&S	Home						0.0%
Water Heater Replace**	Cap-kBTUH						0.0%
Water Heater Tank and Pipe Insulation	Lin. Ft.						0.0%
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.						0.0%
<b>Envelope</b>							
Air Sealing/Envelope [6]	Home						0.0%
Attic Insulation	Home						0.0%
Attic Insulation - CAM	Home						0.0%
Repair Ceiling/Floor/Wall (Interior/Exterior)							0.0%
Wall Furnace Replacement - HC&S							0.0%
<b>HVAC</b>							
A/C Tune-up**	Cap-Tons						0.0%
Furnace Replacement**	Cap-kBTUH						0.0%
Heat Pump Split System**	Cap-Tons						0.0%
Programmable Thermostat	Each						0.0%
Furnace Repair/Replacement	Each						0.0%
Furnace Replacement - HC&S	Each						0.0%
Efficient Fan Controller	Each						0.0%
New, Packaged Air Conditioner	Cap-Tons						0.0%
New, Packaged Air Conditioner - CAM	Cap-Tons						0.0%
Smart Thermostats	Each						0.0%
Smart Thermostats - CAM	Each						0.0%
<b>Maintenance</b>							
Combustion Ventilation Air (CVA) Repair	Each						0.0%
<b>Lighting</b>							
Exterior LED Lighting	Fixture						0.0%
Exterior LED Lighting - Pool	Lamp						0.0%
Interior LED Exit Sign	Fixture						0.0%
Interior LED Fixture	Fixture						0.0%
Interior LED Lighting	KiloLumen						0.0%
Interior LED Screw-in	Lamp						0.0%
Interior TLED Type A Lamps	Lamp						0.0%
Interior TLED Type C Lamps	Lamp						0.0%
<b>Miscellaneous</b>							
Tier-2 Smart Power Strip	Each						0.0%
Variable Speed Pool Pump	Each						0.0%
CO and Smoke Alarm	Each						0.0%
Minor Repair	Each						0.0%
<b>Customer Enrollment - In Unit</b>							
ESA Outreach & Assessment	Home						0.0%
ESA In-Home Energy Education	Home						0.0%
Assessment CAM	Home						0.0%
Enrollment Whole Building	Home						0.0%
<b>Other</b>							
Audit	Home						0.0%
Project Completion Fee	Property						0.0%
Taxes	Home						0.0%
Project Completion Fee - CAM	Property						0.0%
<b>Ancillary Services</b>							
Audit	Home						0.0%
Project Completion, Common Area - CAM	Home						0.0%
Project Completion, In Unit	Home						0.0%
Project Completion, Whole Building	Home						0.0%
Taxes	Home						0.0%
QA/Inspection, In Unit	Home						0.0%
Permit Fee	Home						0.0%
Ancillary Services - CAM	Each						0.0%
Shipping	Each						0.0%
Implementer QA/Inspection, In Unit	Each						0.0%
<b>Total</b>						420 \$	30,200 100%

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	
Subtotal of Master-metered Multifamily Properties Treated	
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	
Total Number of buildings w/in Properties Treated	
Multifamily Properties Treated (in-Unit)	Number
Total number of households individually treated (in-unit)	

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total [14]
Administration		\$ -	\$ -
Direct Implementation (Non-Incentive)		\$ -	\$ -
Direct Implementation		\$ -	\$ -
<b>TOTAL MFWB COSTS [14]</b>	\$ -	\$ -	\$ -

<<Includes measures costs

Table 2A-2 ESA Program - SoCalGas Multifamily Whole Building [1]							
	Units (of Measure such as "each")	Quantity Installed	Year-To-Date Completed & Expensed Installation				
			Number of Units for Cap-kBTUH and Cap-Tons	kWh [4] (Annual)	kW [4] (Annual)	Therms [4][12] (Annual)	Expenses [13] (\$)
<b>ESA MFWB Measures [2][3]</b>							
<b>Appliances</b>							
High Efficiency Cloths Washer	Home						#DIV/0!
<b>Domestic Hot Water</b>							
Central Boiler Replace**	Cap-kBTUH						#DIV/0!
Central Domestic Hot Water Boiler - CAM	Cap-kBTUH						#DIV/0!
Demand Control DHW Recirculation Pump - CAM	Each						#DIV/0!
Faucet Aerator	Home						#DIV/0!
Faucet Aerator - CAM	Each						#DIV/0!
Instantaneous Domestic Hot Water Heater - CAM	Cap-kBTUH						#DIV/0!
Low Flow Showerhead	Home						#DIV/0!
New, Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUH						#DIV/0!
New, Non-Condensing Domestic Hot Water Boiler - CAM	Cap-kBTUH						#DIV/0!
Storage Water Heater - CAM	Each						#DIV/0!
Tankless Water Heater - CAM	Each						#DIV/0!
Thermostatic Shower Valve	Home						#DIV/0!
Thermostatic Tub Spout/Diverter	Home						#DIV/0!
TSV and Low Flow Showerhead	Home						#DIV/0!
Water Heater Repair	Home						#DIV/0!
Water Heater Repair/Replacement - HC&S	Home						#DIV/0!
Water Heater Replace**	Cap-kBTUH						#DIV/0!
Water Heater Tank and Pipe Insulation	Lin. Ft.						#DIV/0!
Water Heater Tank and Pipe Insulation - CAM	Lin. Ft.						#DIV/0!
<b>Envelope</b>							
Air Sealing/Envelope [6]	Home						#DIV/0!
Attic Insulation	Home						#DIV/0!
Attic Insulation - CAM	Home						#DIV/0!
Repair Ceiling/Floor/Wall (Interior/Exterior)							#DIV/0!
Wall Furnace Replacement - HC&S							#DIV/0!
Wall Insulation Blow-in	Area-ft2						#DIV/0!
Wall Insulation Blow-in - CAM	Area-ft2						#DIV/0!
<b>HVAC</b>							
A/C Tune-up**	Cap-Tons						#DIV/0!
Efficient Fan Controller	Each						#DIV/0!
Furnace Repair/Replacement	Each						#DIV/0!
Furnace Replacement - HC&S	Each						#DIV/0!
Furnace Replacement**	Cap-kBTUH						#DIV/0!
Heat Pump Split System**	Cap-Tons						#DIV/0!
New, Packaged Air Conditioner	Cap-Tons						#DIV/0!
New, Packaged Air Conditioner - CAM	Cap-Tons						#DIV/0!
Programmable Thermostat	Each						#DIV/0!
Smart Thermostats	Each						#DIV/0!
Smart Thermostats - CAM	Each						#DIV/0!
<b>Maintenance</b>							
Combustion Ventilation Air (CVA) Repair	Each						#DIV/0!
<b>Lighting</b>							
Exterior LED Lighting	Fixture						#DIV/0!
Exterior LED Lighting - Pool	Lamp						#DIV/0!
Interior LED Exit Sign	Fixture						#DIV/0!
Interior LED Fixture	Fixture						#DIV/0!
Interior LED Lighting	KiloLumen						#DIV/0!
Interior LED Screw-in	Lamp						#DIV/0!
Interior TLED Type A Lamps	Lamp						#DIV/0!
Interior TLED Type C Lamps	Lamp						#DIV/0!
<b>Miscellaneous</b>							
Tier-2 Smart Power Strip	Each						#DIV/0!
Variable Speed Pool Pump	Each						#DIV/0!
CO and Smoke Alarm	Each						#DIV/0!
Minor Repair	Each						#DIV/0!
<b>Customer Enrollment - In Unit</b>							
ESA Outreach & Assessment	Home						#DIV/0!
ESA In-Home Energy Education	Home						#DIV/0!
Assessment CAM	Home						#DIV/0!
Enrollment Whole Building	Home						#DIV/0!
<b>Other</b>							
Audit	Home						#DIV/0!
Project Completion Fee	Property						#DIV/0!
Taxes	Home						#DIV/0!
Project Completion Fee - CAM	Property						#DIV/0!
<b>Ancillary Services</b>							
Audit	Home						#DIV/0!
Project Completion, Common Area - CAM	Home						#DIV/0!
Project Completion, In Unit	Home						#DIV/0!
Project Completion, Whole Building	Home						#DIV/0!
Taxes	Home						#DIV/0!
QA/Inspection, In Unit	Home						#DIV/0!
Permit Fee	Home						#DIV/0!
Ancillary Services - CAM	Each						#DIV/0!
Shipping	Each						#DIV/0!
Implementer QA/Inspection, In Unit	Each						#DIV/0!
<b>Total</b>							#DIV/0!

Multifamily Properties Treated (Common Area Measures and Whole Building)	Number
Total Number of Multifamily Properties Treated [10]	
Subtotal of Master-metered Multifamily Properties Treated	N/A
Total Number of Multifamily Tenant Units w/in Properties Treated [11]	
Total Number of buildings w/in Properties Treated	
Multifamily Properties Treated (in-Unit)	Number
Total number of households individually treated (in-unit)	9,778

ESA Program - MFWB	Year to Date Expenses		
	Electric	Gas	Total [14]
Administration	\$ 219,428	\$ -	\$ 219,428
Direct Implementation (Non-Incentive)	\$ -	\$ -	\$ -
Direct Implementation	\$ -	\$ -	\$ -
<b>TOTAL MFWB COSTS [14]</b>	\$ 219,428	\$ -	\$ 219,428

<<Includes measures costs

[1] Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.  
[2] Measures are customized by each IOU, see Table 2B-1, Eligible Measures List. Measures list may change based on available information on both costs and benefits and may vary across climate zones. Each IOU should fill out Table 2B as it pertains to their program. Table 2B-1 Column A should match Table 2B Column A for eligible (not canceled) measures.  
[3] Commissioning costs, as allowable per the Decision, are included in measures total cost unless otherwise noted. Savings estimates are sourced from the PY2015 to 2017 ESA Impact Evaluation; Energy Division instructed the IOUs to use these results for 2019 and 2020 savings estimates.  
[4] All savings are calculated based on the following sources:  
DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017," April 26, 2019.  
[5] Microwave savings are from ECONorthWest Studies received in December of 2011.  
[6] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.  
[7] Refers to optimizing the installation of the measure installed such as retrofitting pipes, etc.  
[8] Audit costs may be covered by other programs or projects may utilize previous audits. Not all participants will have an audit cost associated with their project.  
[9] Per D.17-12-009 at p.213, the CPUC imposes a cap of 10% of ESA Program funds for administrative activities and a ceiling of 20% for direct implementation non-incentive costs.  
[10] Multifamily properties are sites with at least five (5) or more dwelling units. The properties may have multiple buildings.  
[11] Multifamily tenant units are the number of dwelling units located within properties treated. This number does not represent the same number of dwellings treated as captured in table 2A.  
[12] NMEC calculations require 12 months prior and 12 months post implementation data.  
[13] Includes expenditures for projects from 2022; partial payment for projects completed in 2022 may have been included in 2021. Includes expenses recorded in SoCalGas SAP only.  
[14] SoCalGas has remitted MFWB implementation funding to SDG&E through July 2024, \$11,758,563. Costs illustrate expenses only.  
\*\* Represents the unit of measure such as Cap Tons and Cap kBTUH. It is not a count of each measure installed or each home the measure was installed in.

Notes:  
No data available for July.  
Applicable to Deed-Restricted, government and non-profit owned multi-family buildings described in D.16-11-022 where 65% of tenants are income eligible based on CPUC income requirements of at or below 200% of the Federal Poverty Guidelines.  
Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 2B - ESA Whole Home (Pilot Plus and Pilot Deep)**  
**Southern California Gas Company**  
**February 2026**

Measures	Units	ESA Program - Pilot Plus <sup>[1]</sup>					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>	<b>Total</b>						
Energy Star Chest Freezer: 14-18 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Chest Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Chest Freezer: 5-9 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Clothes Washer	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HP Washer/Dryer Combo Unit	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Dishwashers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	2.00	94.80	0.000	-1.32	\$ 2,870.00	22.16%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Upright Freezer: 13.5-15 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Upright Freezer: 16-18 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Upright Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
<b>Cooling Measures</b>	<b>Total</b>						
Energy Star Qualified Ceiling Fans	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Whole House Fan	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Evaporative cooler installation 3,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Evaporative cooler installation 4,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Evaporative cooler installation 5,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
<b>Domestic Hot Water</b>	<b>Total</b>						
Faucet Aerator	Each	7.00	24.08	0.000	19.39	\$ 66.50	0.51%
Low-Flow Showerhead - Handheld	Each	9.00	63.00	0.000	101.70	\$ 387.00	2.99%
Low-Flow Showerhead - Regular	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 50G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 50G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 80G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace with Solar Water Heating w/storage back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace with Solar Water Heating w/tankless back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace with Tankless Water Heater	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Thermostatic Shower Valve	Each	9.00	63.00	0.000	101.70	\$ 495.00	3.82%
Thermostatic Tub Spout/Diverter	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Water Heater - Repair water leak - NTE \$300	T&M	0.00	0.00	0.000	0.00	\$ -	0.00%
Water Heater Blanket	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Water Heater Pipe Insulation	Each	3.00	0.00	0.000	0.00	\$ 87.00	0.67%
<b>Enclosure</b>	<b>Total</b>						
Attic Cover Replacement	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Attic Insulation, Add R-11	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Attic Insulation, Add R-19	Each	1500.00	15.00	0.000	32.85	\$ 3,150.00	24.32%
Attic Insulation, Add R-30	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Attic Insulation, Add R-38	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Attic Insulation, Add R-49	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Caulking	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Cover Plate Gaskets	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Sealing - 120 Minutes	Each	1.00	0.00	0.000	0.00	\$ 380.00	2.93%
Duct Sealing - 60 Minutes	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Sealing - 90 Minutes	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Floor Insulation, Add R-19	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Glass Replacement	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
High Efficiency Windows	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
High-Performance Cool Roofs	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Insulated Exterior Doors	Each	0.00	0.00	0.000	0.00	\$ -	0.00%

Measures	Units	ESA Program - Pilot Deep <sup>[1]</sup>					
		Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh (Annual)	kW (Annual)	Therms (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>	<b>Total</b>						
Energy Star Chest Freezer: 14-18 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Chest Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Chest Freezer: 5-9 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Clothes Washer	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HP Washer/Dryer Combo Unit	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Dishwashers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Refrigerators - Large 20+ cf	Each	6.00	3522.21	0.000	-26.94	\$ 8,610.00	1.90%
Energy Star Qualified Refrigerators - Medium 17 - 19 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Qualified Refrigerators - Small 14-16 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Upright Freezer: 13.5-15 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star Upright Freezer: 16-18 cf	Each	2.00	605.31	0.000	-2.76	\$ 2,760.00	0.61%
Energy Star Upright Freezer: 20-22 cf	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
<b>Cooling Measures</b>	<b>Total</b>						
Energy Star Qualified Ceiling Fans	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Whole House Fan	Each	17.00	3995.00	1.972	-10.37	\$ 50,150.00	11.06%
Evaporative cooler installation 3,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Evaporative cooler installation 4,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Evaporative cooler installation 5,000 CFM	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 10k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 12k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 15k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Room AC with Energy Start Qualified RAC - 6-8k BTU	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
<b>Domestic Hot Water</b>	<b>Total</b>						
Faucet Aerator	Each	76.00	521.50	0.052	203.48	\$ 726.00	0.16%
Low-Flow Showerhead - Handheld	Each	70.00	750.00	0.053	751.45	\$ 3,028.40	0.67%
Low-Flow Showerhead - Regular	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Energy Star HE Gas Storage Water Heater - 50G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 40G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace existing electric W/H with HP Water Heater - 50G	Each	1.00	0.00	0.000	28.12	\$ 3,492.00	0.77%
Replace existing electric W/H with HP Water Heater - 80G	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace with Solar Water Heating w/storage back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace with Solar Water Heating w/tankless back up	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace with Tankless Water Heater	Each	6.00	0.00	0.000	397.87	\$ 31,321.00	6.90%
Thermostatic Shower Valve	Each	70.00	750.00	0.053	751.45	\$ 3,874.00	0.85%
Thermostatic Tub Spout/Diverter	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Water Heater - Repair water leak - NTE \$300	T&M	0.00	0.00	0.000	0.00	\$ -	0.00%
Water Heater Blanket	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Water Heater Pipe Insulation	Each	11.00	0.00	0.000	0.00	\$ 320.50	0.07%
<b>Enclosure</b>	<b>Total</b>						
Attic Cover Replacement	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Attic Insulation, Add R-11	Square	6400.00	336.19	0.000	8.27	\$ 13,390.00	2.95%
Attic Insulation, Add R-19	Square	8500.00	1540.00	0.000	45.35	\$ 18,090.00	3.99%
Attic Insulation, Add R-30	Square	8750.00	3315.77	0.000	495.40	\$ 18,977.50	4.18%
Attic Insulation, Add R-38	Square	2500.00	1261.44	0.000	126.20	\$ 5,500.00	1.21%
Attic Insulation, Add R-49	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
Caulking	Linear	0.00	0.00	0.000	0.00	\$ -	0.00%
Cover Plate Gaskets	Per Home	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Sealing - 120 Minutes	System	20.00	5286.09	0.000	142.36	\$ 7,617.00	1.68%
Duct Sealing - 60 Minutes	System	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Sealing - 90 Minutes	System	0.00	0.00	0.000	0.00	\$ -	0.00%
Floor Insulation, Add R-19	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
Glass Replacement	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
High Efficiency Windows	Square	1276.00	12465.24	0.000	76.90	\$ 72,094.00	15.89%
High-Performance Cool Roofs	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
Insulated Exterior Doors	Per Door	0.00	0.00	0.000	0.00	\$ -	0.00%

Kitchen Exhaust Dampers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Minor Home / Envelop Repairs - NTE \$600	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Prescriptive Duct Sealing (No HVAC Replacement)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Radiant Barriers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Room AC/Evaporative Cooler Cover	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Wall Insulation, Add R-13	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Weather-stripping	Each	102.00	0.00	0.000	0.00	\$ 586.50	4.53%
Window Film (Tint)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
<b>HVAC</b>	<b>Total</b>						
Duct Insulation (R-6)	Per Linear Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Repair	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Replacement	Per Linear Foot	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Test - Title 24 or to perform duct sealing	Per System	3.00	0.00	0.000	0.00	\$ 450.00	3.47%
ECM Blower Motor	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Efficient Fan Controller	Each	2.00	672.00	0.756	0.00	\$ 550.00	4.25%
HE Wall Furnace 82% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	4.00	32.68	0.016	0.00	\$ 260.00	2.01%
HVAC Tune-up	Each	8.00	214.08	0.000	-18.88	\$ 1,640.00	12.66%
AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Smart Thermostat	Each	1.00	171.72	0.000	9.00	\$ 235.00	1.81%

Kitchen Exhaust Dampers	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Minor Home / Envelop Repairs - NTE \$600	T&M	0.00	0.00	0.000	0.00	\$ -	0.00%
Prescriptive Duct Sealing (No HVAC Replacement)	System	0.00	0.00	0.000	0.00	\$ -	0.00%
Radiant Barriers	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
Room AC/Evaporative Cooler Cover	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Wall Insulation, Add R-13	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
Weather-stripping	Linear	908.00	399.58	0.000	330.09	\$ 5,242.25	1.16%
Window Film (Tint)	Square	0.00	0.00	0.000	0.00	\$ -	0.00%
<b>HVAC</b>							
Duct Insulation (R-6)	Linear	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Repair	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Replacement	Linear	0.00	0.00	0.000	0.00	\$ -	0.00%
Duct Test - Title 24 or to perform duct sealing	System	35.00	0.00	0.000	0.00	\$ 5,278.00	1.16%
ECM Blower Motor	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Efficient Fan Controller	Each	24.00	8064.00	9.072	0.00	\$ 6,648.00	1.47%
HE Wall Furnace 82% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
HVAC System - Filter Replacement (No HVAC Replacement)	Each	31.00	253.27	0.124	0.00	\$ 2,027.00	0.45%
HVAC Tune-up	Each	13.00	332.10	0.282	0.00	\$ 2,705.00	0.60%
Mobile Home Split System, 2 TON 16 SEER/60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 2 TON 16 SEER/75 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 3 TON 16 SEER/75 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Mobile Home Split System, 4 TON 16 SEER/72 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 100 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 40 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 60 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace FAU with HE FAU, 80 KBTU 95% AFUE	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package G/E with 16+ SEER/80%+ AFUE - 4 Ton	Each	1.00	869.09	0.000	7.30	\$ 11,590.00	2.55%
Replace Package G/E with 16+ SEER/80%+ AFUE - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Package HP with 16+ SEER/8.5+ HSPF - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 2 1/2 Ton	Each	2.00	4116.83	0.000	0.00	\$ 11,150.00	2.46%
Replace Split AC Only with 16+ SEER - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split AC Only with 16+ SEER - 3 1/2 Ton	Each	3.00	4530.90	0.000	0.00	\$ 14,955.00	3.30%
Replace Split AC Only with 16+ SEER - 3 Ton	Each	8.00	15723.06	0.000	0.00	\$ 46,800.00	10.32%
Replace Split AC Only with 16+ SEER - 4 Ton	Each	3.00	7545.39	0.000	0.00	\$ 18,481.87	4.07%
Replace Split AC Only with 16+ SEER - 5 Ton	Each	6.00	13342.43	0.000	0.97	\$ 43,300.00	9.55%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 4 Ton	Each	5.00	4123.68	0.000	37.30	\$ 15,315.00	3.38%
Replace Split HP System with 16+ SEER/8.8+ HSPF - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 1/2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 2 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 3 1/2 Ton	Each	1.00	1055.76	0.000	2.76	\$ 9,300.00	2.05%
Replace Split System with 16+ SEER/95%+ AFUE - 3 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 4 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Replace Split System with 16+ SEER/95%+ AFUE - 5 Ton	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Smart Thermostat	Each	1.00	171.72	0.000	9.00	\$ 235.00	0.05%

Maintenance	Total						
CO/Smoke Alarm Combo	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Comprehensive Home Health and Safety Check-up	Per Home	4.00	0.00	0.000	0.00	\$ 316.00	2.44%
Furnace Clean and Tune	Each	4.00	0.00	0.000	0.00	\$ 294.00	2.27%
Range Hood	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Smoke Alarm	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Lighting	Total						
Exterior LED Security Light (photocell and motion sensor)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Fixtures - Exterior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Fixtures - Interior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Lamps - 40w Equivalent	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Lamps - 60w Equivalent	Each	32.00	450.60	0.061	-9.14	\$ 384.00	2.97%
Miscellaneous	Total						
Energy Star Qualified Variable Speed Pool pumps	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Home Energy Monitor	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Tier 2 Smart Power Strips	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Vacancy Sensors	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Permitting Fees	Total						
Permits	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Customer Enrollment	Total						
ESA WH Outreach & Assessment	Home	4				\$ 800.00	6.18%
ESA WH In-Home Energy Education (1)	Home	0				\$ -	0.00%
<b>Total Savings/Expenditures</b>			<b>1800.96</b>	<b>0.833</b>	<b>235.30</b>	<b>\$12,951.00</b>	<b>100.00%</b>

Households Treated		Total
- Single Family Households Treated	Home	4
- Mobile Homes Treated	Home	0
<b>Total Number of Households Treated</b>	Home	<b>4</b>

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses		
	Electric	Gas	Total
Administration <sup>[1]</sup>	\$65,485	\$50,570	\$116,055
Direct Implementation (Non-Incentive) <sup>[2]</sup>	\$29,137	\$29,137	\$58,273
Direct Implementation <sup>[3]</sup>	\$127,847	\$62,169	\$190,017
<b>TOTAL Pilot Plus and Pilot Deep COSTS</b>	<b>\$222,469</b>	<b>\$141,876</b>	<b>\$364,345</b>

<<Includes measures costs

ESA Program - Pilot Plus and Pilot Deep	Year to Date Expenses		
	Electric	Gas	Total
Inspections	\$ 7,386.50	\$ 7,386.50	\$ 14,773.00
Marketing and Outreach	\$ 2,125.00	\$ 2,125.00	\$ 4,250.00
General (SCE) Administration	\$ 17,104.55	\$ 2,189.00	\$ 19,293.55
Direct Implementer -- ADMIN	\$ 29,136.50	\$ 29,136.50	\$ 58,273.00
EM&V Studies	\$ 38,869.25	\$ 38,869.25	\$ 77,738.50
Direct Installation -- Materials	\$ 69,268.22	\$ 26,734.18	\$ 96,002.40
Performance Incentive	\$ 54,052.00	\$ 28,989.80	\$ 83,041.80
Home Audit; Test-In Test-Out	\$ 4,230.00	\$ 4,550.00	\$ 8,780.00
Remediation & Mitigation	\$ 297.00	\$ 1,895.50	\$ 2,192.50
WE&T	\$ -	\$ -	\$ -
	<b>\$ 215,082.52</b>	<b>\$ 134,489.23</b>	<b>\$ 364,344.75</b>

<sup>[1]</sup> Administration includes expenses from the following categories: General Administration, Regulatory Compliance, Training, Inspections, Marketing and Outreach, and Evaluation.

<sup>[2]</sup> Direct Implementation (Non-Incentive) includes expenses for Implementer Administration and Marketing.

<sup>[3]</sup> Direct Implementation includes expenses for measures delivery.

NOTE: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Maintenance	Total						
CO/Smoke Alarm Combo	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Comprehensive Home Health and Safety Check-up	Per Home	29.00	0.00	0.000	0.00	\$ 2,303.00	0.51%
Furnace Clean and Tune	Each	33.00	0.00	0.000	0.00	\$ 2,446.50	0.54%
Range Hood	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Smoke Alarm	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Lighting	Total						
Exterior LED Security Light (photocell and motion sensor)	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Fixtures - Exterior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Fixtures - Interior	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Lamps - 40w Equivalent	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
LED Lamps - 60w Equivalent	Each	302.00	12252.63	0.000	-75.73	\$ 3,637.50	0.80%
Miscellaneous	Total						
Energy Star Qualified Variable Speed Pool pumps	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Home Energy Monitor	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Tier 2 Smart Power Strips	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Vacancy Sensors	Each	0.00	0.00	0.000	0.00	\$ -	0.00%
Permitting Fees	Total						
Permits	Each	30.00	0.00	0.000	0.00	\$ 6,442.30	1.42%
Customer Enrollment	Total						
ESA WH Outreach & Assessment	Home	29.00				\$ 5,827.00	1.28%
ESA WH In-Home Energy Education (1)	Home	0				\$ -	0.00%
<b>Total Savings/Expenditures</b>			<b>107,129.22</b>	<b>11.608</b>	<b>3,298.48</b>	<b>\$ 453,633.82</b>	<b>100.00%</b>

Households Treated		Total
- Single Family Households Treated	Home	29
- Mobile Homes Treated	Home	0
<b>Total Number of Households Treated</b>	Home	<b>29</b>

(1)- Education charge included in Outreach and Assessment.

**Energy Savings Assistance Program Pilots Table 2C-D**  
**Southern California Gas Company**  
**February 2026**

NOT APPLICABLE TO SOCALGAS

Measures	Units	Building Electrification Retrofit Pilot (SCE)						Measures	Units	Clean Energy Homes New Construction Pilot (SCE)					
		Year-To-Date Completed & Expensed Installation								Year-To-Date Completed & Expensed Installation					
		Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure			Quantity Installed	kWh[3] (Annual)	kW[3] (Annual)	Therms[3] (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>								<b>Appliances</b>							
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
<b>Domestic Hot Water</b>								<b>Domestic Hot Water</b>							
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
<b>Enclosure[1]</b>								<b>Enclosure[1]</b>							
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
<b>HVAC</b>								<b>HVAC</b>							
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
<b>Maintenance</b>								<b>Maintenance</b>							
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
	Home	-	-	-	-	\$ -	0.0%		Home	-	-	-	-	\$ -	0.0%
<b>Lighting</b>								<b>Lighting</b>							
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
<b>Miscellaneous</b>								<b>Miscellaneous</b>							
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
	Each	-	-	-	-	\$ -	0.0%		Each	-	-	-	-	\$ -	0.0%
<b>Customer Enrollment</b>								<b>Customer Enrollment</b>							
ESA Outreach & Assessment	Home	-				\$ -	0.0%	ESA Outreach & Assessment	Home	-				\$ -	0.0%
ESA In-Home Energy Education	Home	-				\$ -	0.0%	ESA In-Home Energy Education	Home	-				\$ -	0.0%
						0.0%									
<b>Total Savings/Expenditures</b>			-	-	-	\$ -		<b>Total Savings/Expenditures</b>			-	-	-	\$ -	0.0%
<b>Households Treated</b>		<b>Total</b>						<b>Households Treated</b>		<b>Total</b>					
- Single Family Households Treated	Home							- Single Family Households Treated	Home						
- Mobile Homes Treated	Home							- Mobile Homes Treated	Home						
<b>Total Number of Households Treated</b>	Home							<b>Total Number of Households Treated</b>	Home						

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program CSD Leveraging Table 2E**  
**Southern California Gas Company**  
**February 2026**

Measures	Plus	Units	ESA Program - CSD Leveraging					
			Year-To-Date Completed & Expensed Installation					
			Quantity Installed	kWh[1] (Annual)	kW[1] (Annual)	Therms[1] (Annual)	Expenses (\$)	% of Expenditure
<b>Appliances</b>								
High Efficiency Clothes Washer	X	Home	-	-	-	-	\$ -	0.0%
Refrigerators	N/A	Each	-	-	-	-	\$ -	0.0%
Freezers	N/A	Each	-	-	-	-	\$ -	0.0%
Clothes Dryer	N/A	Each	-	-	-	-	\$ -	0.0%
Dishwasher	N/A	Each	-	-	-	-	\$ -	0.0%
<b>Domestic Hot Water</b>								
Other Domestic Hot Water [3]		Home	-	-	-	-	\$ -	0.0%
Water Heater Tank and Pipe Insulation [4]	X	Home	-	-	-	-	\$ -	0.0%
Water Heater Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Tankless Water Heater	X	Home	-	-	-	-	\$ -	0.0%
Thermostatic Shower Valve		Each	-	-	-	-	\$ -	0.0%
Combined Showerhead/TSV		Each	-	-	-	-	\$ -	0.0%
Heat Pump Water Heater	N/A	Each	-	-	-	-	\$ -	0.0%
Tub Diverter/ Tub Spout		Each	-	-	-	-	\$ -	0.0%
Solar Water Heating	X	Home						
<b>Enclosure</b>								
Air Sealing/Envelope [5]	X	Home	-	-	-	-	\$ -	0.0%
Diagnostic Air Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Attic Insulation	X	Home	-	-	-	-	\$ -	0.0%
Floor Insulation	N/A	Home	-	-	-	-	\$ -	0.0%
Minor Home Repairs		Home	-	-	-	-	\$ -	0.0%
<b>HVAC</b>								
Furnace Repair/Replacement	X	Home	-	-	-	-	\$ -	0.0%
Room A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Central A/C Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Heat Pump Replacement	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooler	N/A	Home	-	-	-	-	\$ -	0.0%
Duct Testing and Sealing	N/A	Home	-	-	-	-	\$ -	0.0%
Energy Efficient Fan Control	N/A	Home	-	-	-	-	\$ -	0.0%
Prescriptive Duct Sealing	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - Early Replacement	X	Home	-	-	-	-	\$ -	0.0%
High Efficiency Forced Air Unit (HE FAU) - On Burnout	X	Home	-	-	-	-	\$ -	0.0%
Smart Thermostat	X	Home	-	-	-	-	\$ -	0.0%
Portable A/C	N/A	Each	-	-	-	-	\$ -	0.0%
Central Heat Pump-FS (propane or gas space)	N/A	Home	-	-	-	-	\$ -	0.0%
Wholehouse Fan	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Fan Controller	X	Home						
<b>Maintenance</b>								
Furnace Clean and Tune	X	Home	-	-	-	-	\$ -	0.0%
Central A/C Tune up	N/A	Home	-	-	-	-	\$ -	0.0%
Evaporative Cooling Maintenance	N/A	Home	-	-	-	-	\$ -	0.0%
Range Hood	X	Home	-	-	-	-	\$ -	0.0%
<b>Lighting</b>								
Exterior Hard wired LED fixtures	N/A	Each	-	-	-	-	\$ -	0.0%
LED Reflector Bulbs	N/A	Each	-	-	-	-	\$ -	0.0%
LED A-Lamps	N/A	Each	-	-	-	-	\$ -	0.0%
<b>Miscellaneous</b>								
Pool Pumps	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier I	N/A	Home	-	-	-	-	\$ -	0.0%
Smart Strip Tier II	N/A	Each	-	-	-	-	\$ -	0.0%
Air Purifier	N/A	Home	-	-	-	-	\$ -	0.0%
Cold Storage	N/A	Each	-	-	-	-	\$ -	0.0%
Comprehensive Home Health and Safety Check-up	X	Home	-	-	-	-	\$ -	0.0%
CO and Smoke Alarm	X	Each	-	-	-	-	\$ -	0.0%
<b>Pilots</b>								
<b>Customer Enrollment</b>								
Outreach & Assessment		Home					\$ -	0.0%
In-Home Education		Home					\$ -	0.0%
<b>Total Savings/Expenditures</b>								
							\$ -	0.0%
Total Households Weatherized [6]								
<b>CSD MF Tenant Units Treated</b>			<b>Total</b>					

ESA Program - CSD Leveraging	Year to Date Expenses <sup>6</sup>		
	Electric	Gas	Total
Administration			\$ -
Direct Implementation (Non-Incentive)			\$ -
Direct Implementation			\$ -
<b>TOTAL CSD Leveraging COSTS</b>			
	\$ -	\$ -	\$ -

[1] All savings are calculated based on the following sources:

DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.

[2] Microwave savings are from ECONorthWest Studies received in December of 2011.

[3] Includes Faucet Aerators and Low Flow Showerheads.

[4] Includes Water Heater Blankets and Water Heater Pipe Insulation.

[5] Envelope and Air Sealing Measures may include outlet cover plate gaskets, attic access weatherization, weatherstripping - door, caulking and minor home repairs. Minor home repairs predominantly are door jamb repair / replacement, door repair, and window putty.

[6] Weatherization may consist of attic insulation, attic access weatherization, weatherstripping - door, caulking, & minor home repairs.

Notes:

Any measures noted as 'NEW' have been added during the course of this program year.

Any measure noted as "REMOVED" are no longer offered by the program but have been kept for tracking purposes.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Tables 3A-H - Energy Savings and Average Bill Savings per Treated Home/Common Area  
Southern California Gas Company  
February 2026**

<b>Table 3A, ESA Program Main (SF, MF) [2]</b>	
Annual kWh Savings	N/A
Annual Therm Savings	70,516
Lifecycle kWh Savings	
Lifecycle Therm Savings	574,157
Current kWh Rate	
Current Therm Rate	\$ 1.71
Average 1st Year Bill Savings / Treated households	\$ 31.74
Average Lifecycle Bill Savings / Treated Household	\$ 258.44

<b>Table 3B, ESA Program - Multifamily Whole Building (MF In-Unit) [1]</b>	
Annual kWh Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	
Current Therm Rate	
Average 1st Year Bill Savings / Treated Property	
Average Lifecycle Bill Savings / Treated Property	
No data available for February	

<b>Table 3C, ESA Program - Multifamily Whole Building [1]</b>	
Annual kWh Savings	
Annual Therm Savings	
Lifecycle kWh Savings	
Lifecycle Therm Savings	
Current kWh Rate	
Current Therm Rate	
Average 1st Year Bill Savings / Treated Property	
Average Lifecycle Bill Savings / Treated Property	
No data available for February	

<b>Table 3D, ESA Program - Pilot Plus</b>	
Annual kWh Savings	1,801
Annual Therm Savings	235
Lifecycle kWh Savings	18,010
Lifecycle Therm Savings	2,350
Current kWh Rate	\$0.21
Current Therm Rate	\$1.38
Average 1st Year Bill Savings / Treated Property	\$ 174
Average Lifecycle Bill Savings / Treated Property	\$ 1,742

<b>Table 3E, ESA Program - Pilot Deep</b>	
Annual kWh Savings	107,129
Annual Therm Savings	3,298
Lifecycle kWh Savings	1,071,292
Lifecycle Therm Savings	32,985
Current kWh Rate	\$0.21
Current Therm Rate	\$1.38
Average 1st Year Bill Savings / Treated Property	\$920
Average Lifecycle Bill Savings / Treated Property	\$9,200

<b>Table 3F, ESA Program - Building Electrification - N/A for SoCalGas</b>	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

<b>Table 3G, ESA Program - CSD Leveraging</b>	
Annual kWh Savings	N/A
Annual Therm Savings	-
Lifecycle kWh Savings	N/A
Lifecycle Therm Savings	-
Current kWh Rate	N/A
Current Therm Rate	\$ -
Average 1st Year Bill Savings / Treated Property	\$ -
Average Lifecycle Bill Savings / Treated Property	\$ -

<b>Table 3H, Summary - ESA Program (SF, MH), MFWB, PP, PD, BE, CSD</b>	
Annual kWh Savings	108,930
Annual Therm Savings	74,049
Lifecycle kWh Savings	1,089,302
Lifecycle Therm Savings	609,492
Current kWh Rate	\$ 0.21
Current Therm Rate	\$ 1.59
Average 1st Year Bill Savings / Treated Households	\$ 1,126
Average Lifecycle Bill Savings / Treated Households	\$ 11,200

[1] NMEC calculations require 12 months prior and post implementation data.

[2] Includes them savings for all measures.

Note: Summary is the sum of ESA Main Program + MFWB + Pilot Plus + Pilot Deep + BE + CSD.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 4 - Homes/Buildings Treated  
Southern California Gas Company  
February 2026**

<b>Table 4A, ESA Program (SF, MH)</b>						
<b>County</b>	<b>Eligible Households [3]</b>			<b>Households Treated YTD</b>		
	<b>Rural [1]</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Fresno	27	12,750	12,777	1	44	45
Imperial	20,813	13	20,826	34	0	34
Kern	26,841	25,703	52,544	129	32	161
Kings	17,724	13	17,737	54	0	54
Los Angeles	7,784	1,051,262	1,059,046	46	1,277	1,323
Orange	25	258,609	258,634	0	115	115
Riverside	152,353	126,472	278,825	114	643	757
San Bernardino	778	190,048	190,826	5	653	658
San Luis Obispo	20,417	10,205	30,622	24	0	24
Santa Barbara	1,787	45,087	46,874	57	67	124
Tulare	51,242	12,728	63,970	280	96	376
Ventura	3,908	70,985	74,893	15	113	128
<b>Total</b>	<b>303,699</b>	<b>1,803,875</b>	<b>2,107,574</b>	<b>759</b>	<b>3,040</b>	<b>3,799</b>

<b>Table 4B, ESA Program - Multifamily Whole Building (MF In-Unit)</b>						
<b>County</b>				<b>Households Treated YTD</b>		
				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Fresno				0	1	1
Imperial				5	0	5
Kern				2	0	2
Kings				3	0	3
Los Angeles				0	27	27
Orange				0	10	10
Riverside				3	1	4
San Bernardino				0	5	5
San Luis Obispo				0	0	0
Santa Barbara				0	0	0
Tulare				2	0	2
Ventura				0	0	0
<b>Total</b>				<b>15</b>	<b>44</b>	<b>59</b>

<b>Table 4C, ESA Program - Multifamily Whole Building (MFWB/CAM)</b>						
<b>County</b>	<b>Eligible Properties [2]</b>			<b>Properties Treated YTD</b>		
				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
-						
Fresno						0
Imperial						0
Kern						0
Kings						0
Los Angeles						0
Orange						0
Riverside						0
San Bernardino						0
San Luis Obispo						0
Santa Barbara						0
Tulare						0
Ventura						0
<b>Total</b>				<b>0</b>	<b>0</b>	<b>0</b>

<b>Table 4D, ESA Program - Pilot Plus and Pilot Deep</b>						
<b>County</b>	<b>Eligible Households</b>			<b>Households Treated YTD</b>		
	<b>Rural [1]</b>	<b>Urban</b>	<b>Total</b>	<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Los Angeles	416	35,151	35,567	0	0	0
Riverside	9,680	7,929	17,609	20	13	33
San Bernardino	1,595	13,918	15,513	0	0	0
<b>Total</b>	<b>11,691</b>	<b>56,998</b>	<b>68,689</b>	<b>20</b>	<b>13</b>	<b>33</b>

No CSD activity

<b>Table 4E, ESA Program - CSD Leveraging</b>						
<b>County</b>				<b>Households Treated YTD</b>		
				<b>Rural</b>	<b>Urban</b>	<b>Total</b>
Fresno						
Imperial						
Kern						
Kings						
Los Angeles						
Orange						
Riverside						
San Bernardino						
San Luis Obispo						
Santa Barbara						
Tulare						
Ventura						
<b>Total</b>				<b>0</b>	<b>0</b>	<b>0</b>

[1] For IOU low income-related and Energy Efficiency reporting and analysis, the Goldsmith definition is applied.

[2] Do not currently have Eligible Properties for ESA CAM.

[3] Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 5 - Energy Savings Assistance Program Customer Summary**  
**Southern California Gas Company**  
**February 2026**

Table 5A, ESA Program (SF,MH)																
Month	Gas & Electric					Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm [2]	kWh	kW		Therm	kWh	kW		Therm [2]	kWh	kW
January					706	12,293	N/A	N/A				706	12,293	N/A	N/A	
February					3,093	58,223	N/A	N/A				3,093	58,223	N/A	N/A	
March							N/A	N/A						N/A	N/A	
April							N/A	N/A						N/A	N/A	
May							N/A	N/A						N/A	N/A	
June							N/A	N/A						N/A	N/A	
July							N/A	N/A						N/A	N/A	
August							N/A	N/A						N/A	N/A	
September							N/A	N/A						N/A	N/A	
October							N/A	N/A						N/A	N/A	
November							N/A	N/A						N/A	N/A	
December							N/A	N/A						N/A	N/A	
YTD					3,799	70,516	N/A	N/A				3,799	70,516	N/A	N/A	

[1] As of September 2019, all savings are calculated based on the following source: DNV-GL "Energy Savings Assistance (ESA) Program Impact Evaluation Program Years 2015-2017." April 26, 2019.  
[2] Includes therm savings for all measures.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5B, ESA Program - Multifamily Whole Building (MF In-Unit)																
Month	Gas & Electric					Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A						N/A	N/A	
February							N/A	N/A						N/A	N/A	
March							N/A	N/A						N/A	N/A	
April							N/A	N/A						N/A	N/A	
May							N/A	N/A						N/A	N/A	
June							N/A	N/A						N/A	N/A	
July							N/A	N/A						N/A	N/A	
August							N/A	N/A						N/A	N/A	
September							N/A	N/A						N/A	N/A	
October							N/A	N/A						N/A	N/A	
November							N/A	N/A						N/A	N/A	
December							N/A	N/A						N/A	N/A	
YTD							N/A	N/A						N/A	N/A	

\* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2A.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5C, ESA Program - Multifamily Whole Building																
Month	Gas & Electric					Gas Only [1]			Electric Only			Total				
	# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)			# of Properties Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A								
February							N/A	N/A								
March							N/A	N/A								
April							N/A	N/A								
May							N/A	N/A								
June							N/A	N/A								
July							N/A	N/A								
August							N/A	N/A								
September							N/A	N/A								
October							N/A	N/A								
November							N/A	N/A								
December							N/A	N/A								
YTD							N/A	N/A								

\* Contractor invoices processed and paid in January are related to work performed in 2024 and will be reported in SoCalGas' 2024 Annual Report.

Notes:

MFWB Program to commence July 2023. No installation data to report as of January 2024.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2B.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5D, ESA Program - Pilot Plus and Pilot Deep																
Month	Gas & Electric					Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January	15	1,361	41,568	6			N/A	N/A				15	1,361	41,568	6.00	
February	18	2,173	67,362	7			N/A	N/A				18	2,173	67,362	7.00	
March							N/A	N/A								
April							N/A	N/A								
May							N/A	N/A								
June							N/A	N/A								
July							N/A	N/A								
August							N/A	N/A								
September							N/A	N/A								
October							N/A	N/A								
November							N/A	N/A								
December							N/A	N/A								
YTD	33	3,534	108,930	12,862,5037			N/A	N/A				33	3,534	108,930	13.00	

Notes:

Savings for August were recalculated and revised after report submission.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2C.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

N/A for SoCalGas

Table 5E, ESA Program - Building Electrification																
Month	Gas & Electric					Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January																
February																
March																
April																
May																
June																
July																
August																
September																
October																
November																
December																
YTD																

Notes:

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2D.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

Table 5F, ESA Program - CSD Leveraging																
Month	Gas & Electric					Gas Only [1]			Electric Only			Total				
	# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)			# of Household Treated by Month	(Annual)		
		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW		Therm	kWh	kW
January							N/A	N/A						N/A	N/A	
February							N/A	N/A						N/A	N/A	
March							N/A	N/A						N/A	N/A	
April							N/A	N/A						N/A	N/A	
May							N/A	N/A						N/A	N/A	
June							N/A	N/A						N/A	N/A	
July							N/A	N/A						N/A	N/A	
August							N/A	N/A						N/A	N/A	
September							N/A	N/A						N/A	N/A	
October							N/A	N/A						N/A	N/A	
November							N/A	N/A						N/A	N/A	
December							N/A	N/A						N/A	N/A	
YTD							N/A	N/A						N/A	N/A	

Notes:

No CSD activity.

YTD Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2F.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table 6 - Expenditures for Pilots and Studies**  
**Southern California Gas Company**  
**February 2026**

	Authorized 2021-26 Funding			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>															
ESA Pilot Plus/Deep Program	N/A	\$ 32,552,726	\$ 32,552,726	N/A	\$ 123,767	\$ 123,767	N/A	\$ 269,902	\$ 269,902	N/A	\$ 2,873,924	\$ 2,873,924	N/A	1%	1%
<b>Total Pilots</b>	<b>N/A</b>	<b>\$ 32,552,726</b>	<b>\$ 32,552,726</b>	<b>N/A</b>	<b>\$ 123,767</b>	<b>\$ 123,767</b>	<b>N/A</b>	<b>\$ 269,902</b>	<b>\$ 269,902</b>	<b>N/A</b>	<b>\$ 2,873,924</b>	<b>\$ 2,873,924</b>	<b>N/A</b>	<b>0%</b>	<b>0%</b>
<b>Studies</b>															
Needs Assessment (LINA) <sup>[1]</sup>	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 124,834	\$ 124,834	N/A	200%	200%
Joint IOU - Multifamily CAM Process Evaluation <sup>[2]</sup>	N/A	\$ 75,000	\$ 75,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 67,020	\$ 67,020	N/A	0%	0%
2020 Non Energy Benefits Evaluation (NEB's) <sup>[3]</sup>	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 1,338	\$ 1,338	N/A	0%	0%
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 58,037	\$ 58,037	N/A	0%	0%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,845	\$ 18,845	N/A	0%	0%
Load Impact Evaluation Study	N/A	\$ 375,000	\$ 375,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Equity Criteria and Non Energy Benefits Evaluation (NEB's)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Rapid Feedback Research and Analysis	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Process Evaluation Studies (1-4 Studies)	N/A	\$ 125,000	\$ 125,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Potential Ad Hoc Tasks	N/A	\$ 300,000	\$ 300,000	N/A	\$ 13,110	\$ 13,110	N/A	\$ 17,575	\$ 17,575	N/A	\$ 51,585	\$ 51,585	N/A	0%	0%
<b>Total Studies <sup>[4]</sup></b>	<b>N/A</b>	<b>\$ 1,068,750</b>	<b>\$ 1,068,750</b>	<b>N/A</b>	<b>\$ 13,110</b>	<b>\$ 13,110</b>	<b>N/A</b>	<b>\$ 17,575</b>	<b>\$ 17,575</b>	<b>N/A</b>	<b>\$ 128,467</b>	<b>\$ 128,467</b>	<b>N/A</b>	<b>12%</b>	<b>12%</b>

<sup>[1]</sup> LINA study funded out of prior cycle unspent funds per AL 5558.

<sup>[2]</sup> MF CAM study funded out of MF CAM prior cycle unspent funds per AL 5744.

<sup>[3]</sup> Cycle-to-date amount related to 2020 activity posted in 2021.

<sup>[4]</sup> Total studies amount includes 2021-2026 authorized budget in D.21-06-015 only as well as associated spending.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table - 7 Customer Segments/Needs State by Demographic, Financial, Location, and Health Conditions**  
**Southern California Gas Company**  
**February 2026**

ESA Main (SF, MH)

Customer Segments	# of Households Eligible* [1]	# of Households Treated [17]	Enrollment Rate = (C/B)	# of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
<b>Demographic</b>											
<b>Housing Type</b>											
SF		3,128	#DIV/0!	38,970	8.0%				19.3	19.4	\$ 839.38
MH		671	#DIV/0!	229	293.0%				15.4	15.5	\$ 624.34
<b>Rent vs. Own</b>											
Own		2,826	#DIV/0!						22.0	22.2	\$ 966.37
Rent		973	#DIV/0!						8.7	8.7	\$ 322.26
Vacant			#DIV/0!								
<b>Previous vs. New Participant</b>											
New participant		1,143	#DIV/0!	18,901	6.0%				17.5	17.6	\$ 759.26
Previous Participant		2,656	#DIV/0!	20,298	13.1%				19.1	19.2	\$ 819.53
Seniors [3]		1,331	#DIV/0!						18.8	18.9	\$ 836.33
Veterans [4]		36	#DIV/0!						18.0	17.6	\$ 795.71
Hard-to-Reach [5]		1,381	#DIV/0!	8,662	15.9%				16.2	16.2	\$ 701.98
Vulnerable [6]		3,254	#DIV/0!	35,127	9.3%				18.1	18.1	\$ 776.72
<b>Location</b>											
<b>DAC [7]</b>											
Rural		759	#DIV/0!	9,559	7.9%				25.0	25.4	\$ 987.02
Tribal [8]		1	#DIV/0!	24	4.2%				6.4	6.4	\$ 604.80
PSPS Zone	N/A	N/A	N/A	N/A	N/A						
<b>Wildfire Zone [9]</b>											
Climate Zone		1,920	#DIV/0!	16,907	11.4%				21.0	21.1	\$ 875.63
<b>Climate Zone</b>											
4		14	#DIV/0!	240	5.8%				6.7	6.7	\$ 628.14
5		133	#DIV/0!	745	17.9%				15.4	16.3	\$ 829.48
6		161	#DIV/0!	622	25.9%				12.3	12.4	\$ 639.54
8		758	#DIV/0!	7,215	10.5%				9.3	9.4	\$ 522.95
9		442	#DIV/0!	3,549	12.5%				17.2	15.3	\$ 873.60
10		1,092	#DIV/0!	12,978	8.4%				21.6	22.1	\$ 833.60
13		618	#DIV/0!	8,983	6.9%				30.1	30.4	\$ 1,029.71
14		192	#DIV/0!	1,351	14.2%				17.1	17.4	\$ 954.80
15		246	#DIV/0!	2,540	9.7%				18.0	18.2	\$ 819.12
16		143	#DIV/0!	976	14.7%				14.9	15.2	\$ 758.24
CARB Communities [10]		635	#DIV/0!	8,633	7.4%				9.2	9.3	\$ 498.47
<b>Financial</b>											
<b>CARE</b>											
Disconnected [2]		2,712	#DIV/0!	25,476	10.6%				19.3	19.4	\$ 835.18
Arrearages [11]		1,576	#DIV/0!	17,281	9.1%				17.0	17.1	\$ 750.48
High Usage [12]		1,033	#DIV/0!	11,863	8.7%				18.1	18.1	\$ 853.44
High Energy Burden [13]		292	#DIV/0!						20.0	20.1	\$ 771.53
<b>SEVI [14]</b>											
<25%			#DIV/0!								
25%-50%			#DIV/0!								
50%-75%		1,648	#DIV/0!	16,476	10.0%				19.5	19.4	\$ 867.10
>75%		1,208	#DIV/0!	12,925	9.3%				15.6	15.7	\$ 669.11
<b>Affordability Ratio [15]</b>											
<25%		2,781	#DIV/0!	27,315	10.2%				18.2	18.2	\$ 793.95
25%-50%		14	#DIV/0!	83	16.9%				7.9	7.9	\$ 463.22
50%-75%		1	#DIV/0!	2	50.0%				4.8	4.8	\$ 518.60
>75%		60	#DIV/0!	2,001	3.0%				4.9	4.9	\$ 371.46
<b>Health Condition</b>											
<b>Medical Baseline</b>											
Respiratory [16]		144	#DIV/0!	371	38.8%				23.4	23.5	\$ 864.32
<b>Respiratory [16]</b>											
<25%		104	#DIV/0!	888	11.7%				20.2	19.5	\$ 841.91
25%-50%		553	#DIV/0!	4,230	13.1%				20.7	20.8	\$ 884.08
50%-75%		1,102	#DIV/0!	9,594	11.5%				16.3	16.4	\$ 727.09
>75%		1,097	#DIV/0!	14,689	7.5%				17.6	17.8	\$ 783.55
Disabled [4]		617	#DIV/0!						22.0	22.0	\$ 969.17

Note: The MF In-unit will be tracked with ESA main program until MFWB program launches. Upon MFWB program launch, the data for MF In-Unit and MF CAM will be captured in the MFWB section in the following two tables below.

**Multifamily Whole Building (MFWB)**

Customer Segments	# of Properties Eligible* [1]	# of Properties Treated [17]	Enrollment Rate = (C/B)	# of Properties Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Property (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Property	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Property (Energy Saving Measures Only)	Avg. Cost Per Treated Property
<b>Demographic</b>											
<b>Housing Type</b>											
MF			#DIV/0!		0.0%						
<b>Rent vs. Own</b>											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant			#DIV/0!		0.0%						
<b>Previous vs. New Participant</b>											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
<b>Location</b>											
<b>DAC [7]</b>											
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone	N/A		N/A		N/A						
<b>Wildfire Zone [9]</b>											
Climate Zone			#DIV/0!		0.0%						
<b>Climate Zone</b>											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
<b>Financial</b>											
<b>CARE</b>											
Disconnected [2]			#DIV/0!		0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]			#DIV/0!		0.0%						
<b>SEVI [14]</b>											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
<b>Affordability Ratio [15]</b>											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
<b>Health Condition</b>											
<b>Medical Baseline</b>											
Respiratory [16]			#DIV/0!		0.0%						
<b>Respiratory [16]</b>											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

**Multifamily Whole Building (Individual in-unit treatments)**

Customer Segments	# of Units Eligible* [1]	# of Units Treated [17]	Enrollment Rate = (C/B)	# of Units Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Unit (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Unit	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Unit (Energy Saving Measures Only)	Avg. Cost Per Treated Unit
<b>Demographic</b>											
Housing Type											
MF In-Unit			#DIV/0!		0.0%						
Rent vs. Own											
Own			#DIV/0!		0.0%						
Rent			#DIV/0!		0.0%						
Vacant					0.0%						
Previous vs. New Participant											
New participant					0.0%						
Previous Participant					0.0%						
Seniors [3]			#DIV/0!		0.0%						
Veterans [4]			#DIV/0!		0.0%						
Hard-to-Reach [5]			#DIV/0!		0.0%						
Vulnerable [6]			#DIV/0!		0.0%						
<b>Location</b>											
DAC [7]			#DIV/0!		0.0%						
Rural			#DIV/0!		0.0%						
Tribal [8]			#DIV/0!		0.0%						
PSPS Zone			N/A		N/A						
Wildfire Zone [9]			#DIV/0!		0.0%						
Climate Zone											
4			#DIV/0!		0.0%						
5			#DIV/0!		0.0%						
6			#DIV/0!		0.0%						
8			#DIV/0!		0.0%						
9			#DIV/0!		0.0%						
10			#DIV/0!		0.0%						
13			#DIV/0!		0.0%						
14			#DIV/0!		0.0%						
15			#DIV/0!		0.0%						
16			#DIV/0!		0.0%						
CARB Communities [10]			#DIV/0!		0.0%						
<b>Financial</b>											
CARE			#DIV/0!		0.0%						
Disconnected [2]					0.0%						
Arrearages [11]			#DIV/0!		0.0%						
High Usage [12]			#DIV/0!		0.0%						
High Energy Burden [13]					0.0%						
SEVI [14]											
<25%			#DIV/0!		0.0%						
25%-50%					0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Affordability Ratio [15]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
<b>Health Condition</b>											
Medical Baseline			#DIV/0!		0.0%						
Respiratory [16]											
<25%			#DIV/0!		0.0%						
25%-50%			#DIV/0!		0.0%						
50%-75%			#DIV/0!		0.0%						
>75%			#DIV/0!		0.0%						
Disabled [4]			#DIV/0!		0.0%						

No data available for June.

**Pilot Plus and Pilot Deep**

Customer Segments	of Households Eligible [1]	of Households Treated	Enrollment Rate = (C/B)	of Households Contacted	Rate of Uptake = (C/E)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (kWh) Per Treated Household (Energy Saving Measures Only)	Avg. Peak Demand Energy Savings (kW) Per Treated Household	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving and HCS Measures)	Avg. Energy Savings (Therms) Per Treated Household (Energy Saving Measures Only)	Avg. Cost Per Treated Household
<b>Demographic</b>											
Housing Type											
SF	205,677	0	0.00%	64,288	0.00%	3,301	-	0.38	107	-	\$ 14,138.93
MH	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
MF In-Unit	N/A	N/A	0%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Rent vs. Own [2]											
Own	135,526	28	0.02%	33,785	0.08%	3,478	-	0.41	103	-	\$ 13,842.07
Rent	34,654	5	0.02%	6,170	0.08%	2,183	-	0.19	119	-	\$ 16,151.54
N/A	35,497	-	0.02%	24,333	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Previous vs. New Participant [4]											
Previous	18,142	5	0.03%	15,941	0.25%	3,439	-	0.31	119	-	\$ 17,127.89
New Participant	55,685	28	0.05%	46,087	0.06%	3,253	-	0.39	103	-	\$ 13,667.72
Seniors	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Veterans	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hard-to-Reach	205,677	0	0.00%	64,288	0.00%	3,301	-	0.38	107	-	\$ 14,138.93
Vulnerable	47,314	9	0.02%	41,333	0.02%	2,523	-	0.38	154	-	\$ 15,927.97
<b>Location</b>											
DAC	28,344	14	0.05%	24,859	0.06%	3,013	-	0.35	133	-	\$ 17,053.94
Rural	10,863	20	0.18%	11,188	0.18%	3,330	-	0.45	85	-	\$ 12,156.77
Tribal	319	1	0.31%	225	0.44%	4,609	-	0.92	119	-	\$ 19,246.88
PSPS Zone	9,034	24	0.27%	9,320	0.26%	3,566	-	0.38	87	-	\$ 13,541.00
Climate Zone 06	4,540	0	0.00%	1,363	0.00%	-	-	-	-	-	\$ -
Climate Zone 08	38,925	0	0.00%	10,468	0.00%	-	-	-	-	-	\$ -
Climate Zone 09	49,079	0	0.00%	13,900	0.00%	-	-	-	-	-	\$ -
Climate Zone 10	83,856	33	0.04%	26,616	0.12%	3,301	-	0.38	107	-	\$ 14,138.93
Climate Zone 13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Climate Zone 14	83,856	0	0.00%	9,223	0.00%	-	-	-	-	-	\$ -
Climate Zone 15	4,507	0	0.00%	1,543	0.00%	-	-	-	-	-	\$ -
Climate Zone 16	1,526	0	0.00%	856	0.00%	-	-	-	-	-	\$ -
CARB Communities	7,828	3	0.04%	7,671	0.04%	2,496	-	0	41	-	\$ 15,224.44
<b>Financial</b>											
CARE	205,677	0	0.00%	64,288	0.00%	3,301	-	0.38	107	-	\$ 14,138.93
FERA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Disconnected	7,911	0	0.00%	504	0.00%	-	-	-	-	-	\$ -
Arrearages	146,318	21	0.01%	45,162	0.05%	2,867	-	0.34	103	-	\$ 14,956.45
High Usage	205,677	0	0.00%	64,288	0.00%	3,301	-	0.38	107	-	\$ 14,138.93
High Energy Burden (>5)	27,658	9	0.03%	24,923	0.04%	2,523	-	0.38	154	-	\$ 15,927.97
<b>SEVI</b>											
Low (0-33%)	10,624	8	0.08%	8,978	0.09%	3,538	-	0.49	80	-	\$ 12,451.74
Medium (33.1 to 66.9%)	34,063	14	0.04%	30,393	0.05%	3,476	-	0.40	113	-	\$ 16,429.39
High (> 67%)	26,357	11	0.04%	24,887	0.04%	2,847	-	0.27	114	-	\$ 12,610.04
N/A [4]	134,633	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Affordability Ratio (< 15%)	65,102	19	0.03%	50,955	0.04%	3,567	-	0.49	117	-	\$ 15,726.92
<b>Health Condition</b>											
Medical Baseline	2,937	1	0.03%	1,178	0.08%	3,229	-	0.16	112	-	\$ 21,714.50
Respiratory											
Low	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Medium	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
High	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A
Disabled	N/A	N/A	0.00%	N/A	0.00%	N/A	N/A	N/A	N/A	N/A	N/A

Pilot Plus/Deep is a joint pilot with SoCalGas and SCE.

\* Beginning July 1, 2022, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA Program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200% of FPL) to now establishing the ESA Program's income limits to at or below 250% of FPL.

[1] Eligible household counts by segment provided by Athens. Segments with no data may be calculated internally at a later date.

[2] Due to the COVID customer protections, no customers have been disconnected since March 4, 2020.

[3] Senior defined as age 65 and older as self reported during enrollment.

[4] Self identified on application form.

[5] SoCalGas defines Hard to Reach as a customer who either has a language preference other than English or lives in a mobile home or multifamily dwelling unit.

[6] Vulnerable is defined as Disadvantaged Vulnerable Communities (DVC) which consists of communities in the 25% highest scoring census tracts according to the most current versions of the CalEnviroScreen, as well as all California tribal lands, census tracts that score in the highest 5% of Pollution Burden within CalEnviroScreen, but do not receive an overall CalEnviroScreen score due to unreliable public health and socioeconomic data, and census tracts with median household incomes less than 60% of state median income.

[7] As defined by CalEnviroScreen 4.0.

[8] SoCalGas uses geographic boundary information to identify federally recognized tribal areas in conjunction with an augment to the ESA application to allow for customer to self-identify as a member of a tribal community.

[9] Includes Zones 2 and 3 (Tiers 2 and 3) of the CPUC Fire-Threat Map.

[10] Neighborhoods identified by CARB Air Protection Program that overlap with DAC ZIP codes per CalEnviroScreen.

[11] SoCalGas defines arrearages as overdue balance greater than 30 days past due.

[12] SoCalGas defines high usage as at least 200% of baseline for any month within the previous calendar year.

[13] SoCalGas defines High Energy Burden as customers that have to spend 2% or more of household income on their gas bill.

[14] The Socioeconomic Vulnerability Index (SEVI) metric represents the relative socioeconomic standing of census tracts, referred to as communities, in terms of poverty, unemployment, educational attainment, linguistic isolation, and percentage of income spent on housing. SoCalGas utilizes the SEVI data provided by the CPUC to map its service territory by SEVI scores.

[15] Threshold based on CPUC 2019 Annual Affordability Report, utilizing AR20 data.

[16] SoCalGas utilizes the 'Asthmas' indicator in CalEnviroScreen 4.0 (published by the California Office of Environmental Health Hazard Assessment) as a proxy to identify locations with varying levels of respiratory conditions within its service territory.

[17] Households Treated data is not additive because customers may be represented in multiple categories.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Energy Savings Assistance Program Table - 8 Clean Energy Referral, Leveraging, and Coordination  
Southern California Gas Company  
February 2026**

Partner	Brief Description of Effort	Outbound	Collaboration	Inbound		
		# of Referrals [1]	# of Leveraging Relationships [2]	# of Coordination Efforts [3]	# of Leads [4]	# of Enrollments [5]
CARE	CARE customers who are PEV approved are shared with ESA Program				10,923	50
Water Agencies [6]	SoCalGas provides the ability for water agencies to capture water savings through leveraging and co-funding opportunities		9 Agencies			26
Municipal Electric Providers [7]	SoCalGas provides leveraging and co-funding opportunities to electric and water providers who might otherwise not offer energy savings measures		3 Providers			174
Project Homekey (Properties)	SoCalGas' ESA Program provides energy efficiency services at no cost to Project Homekey sites.					
Whole Home to Core [8]	Number of Homes Enrolled in ESA Core as a result of being referred by ESA Whole Home due to home not being able to meet minimum 5% for ESA Whole Home participation.	N/A	N/A	N/A	152	N/A

[1] Outbound referrals being given to the Partner Program by ESA Program.

[2] Activities that involve the sharing resources to jointly support program delivery or administration. (Example: Sharing of Lead Lists, Cost Splitting, etc.)

[3] Activities related to program communication (marketing), collaboration of events, and alignment of activities (outreach events, tradeshows, etc.) to support program awareness and delivery.

[4] Inbound customer leads or referrals to ESA Program from the Partner Program.

[5] Enrollments that results from the Leads or Referrals supplied by the Partner.

[6] Water Agencies include: Anaheim Public Utilities, Eastern Municipal Water District, Fontana Water Company, Liberty Utilities, Metropolitan Water District, San Gabriel Valley Water Company, California American Water, Moulton Niguel Water District and Rancho California Water District.

[7] Municipal Electric Providers include: Anaheim Public Utilities, Los Angeles Department of Water and Power, and Riverside Public Utilities.

[8] ESA Whole Home (also known a Pilot Plus/Deep) is a joint pilot with SoCalGas and SCE.

**Energy Savings Assistance Program Table - 9 Tribal Outreach  
Southern California Gas Company  
February 2026**

Outreach Status	Quantity (Includes CARE, FERA, and ESA Program)	List of Participating Tribes
Tribes completed ESA Program Meet & Confer	2	Augustine Band of Cahuilla Indians, Tübatulabal of Kern Valley
Tribes requested outreach materials or applications	2	Augustine Band of Cahuilla Indians, Tübatulabal of Kern Valley
Tribes who have not accepted offer to Meet and Confer	0	
Non-Federally Recognized Tribes who participated in Meet & Confer	1	Tübatulabal of Kern Valley
Tribes and Housing Authority sites involved in Focused Project/ESA Program Partnership offer on Tribal Lands	0	
Housing Authority and Tribal Temporary Assistance for Needy Families (TANF) office who received outreach (this includes email, U.S. mail, and/or phone calls)	0	
Housing Authority and TANF offices who participated in Meet and Confer	0	

**CARE Program Table 1 - Program Expenses**  
**Southern California Gas Company**  
**February 2026**

CARE Program:	Authorized Budget [1]			Current Month Expenses			Year to Date Expenses			% of Budget Spent YTD		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Outreach	N/A	\$ 4,604,267	\$ 4,604,267	N/A	\$ 6,152	\$ 6,152	N/A	\$ 165,598	\$ 165,598	N/A	4%	4%
Processing / Certification Re-certification	N/A	\$ 2,354,471	\$ 2,354,471	N/A	\$ 108,802	\$ 108,802	N/A	\$ 209,233	\$ 209,233	N/A	9%	9%
Post Enrollment Verification	N/A	\$ 261,652	\$ 261,652	N/A	\$ 13,358	\$ 13,358	N/A	\$ 24,645	\$ 24,645	N/A	9%	9%
IT Programming	N/A	\$ 1,144,150	\$ 1,144,150	N/A	\$ 106,002	\$ 106,002	N/A	\$ 114,502	\$ 114,502	N/A	10%	10%
Pilots	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	N/A	N/A
CHANGES Program	N/A	\$ 437,502	\$ 437,502	N/A	\$ 21,203	\$ 21,203	N/A	\$ 42,914	\$ 42,914	N/A	10%	10%
Studies	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Regulatory Compliance	N/A	\$ 624,391	\$ 624,391	N/A	\$ 38,722	\$ 38,722	N/A	\$ 68,712	\$ 68,712	N/A	11%	11%
General Administration	N/A	\$ 1,200,786	\$ 1,200,786	N/A	\$ 118,513	\$ 118,513	N/A	\$ 246,259	\$ 246,259	N/A	21%	21%
CPUC Energy Division [2]	N/A	\$ 84,413	\$ 84,413	N/A	\$ -	\$ -	N/A	\$ 1,483	\$ 1,483	N/A	2%	2%
<b>SUBTOTAL MANAGEMENT COSTS</b>	<b>N/A</b>	<b>\$ 10,774,132</b>	<b>\$ 10,774,132</b>	<b>N/A</b>	<b>\$ 412,752</b>	<b>\$ 412,752</b>	<b>N/A</b>	<b>\$ 873,347</b>	<b>\$ 873,347</b>	<b>N/A</b>	<b>8%</b>	<b>8%</b>
CARE Rate Discount	N/A	\$ 143,264,981	\$ 143,264,981	N/A	\$ 18,517,447	\$ 18,517,447	N/A	\$ 42,279,452	\$ 42,279,452	N/A	30%	30%
<b>TOTAL PROGRAM COSTS &amp; CUSTOMER DISCOUNTS</b>	<b>N/A</b>	<b>\$ 154,039,113</b>	<b>\$ 154,039,113</b>	<b>N/A</b>	<b>\$ 18,930,199</b>	<b>\$ 18,930,199</b>	<b>N/A</b>	<b>\$ 43,152,799</b>	<b>\$ 43,152,799</b>	<b>N/A</b>	<b>28%</b>	<b>28%</b>
Other CARE Rate Benefits												
- DWR Bond Charge Exemption												
- CARE Surcharge Exemption				N/A	\$ 3,491,932	\$ 3,491,932	N/A	\$ 7,452,453	\$ 7,452,453			
- kWh Surcharge Exemption												
- Vehicle Grid Integration Exemption												
Total Other CARE Rate Benefits				N/A	\$ 3,491,932	\$ 3,491,932	N/A	\$ 7,452,453	\$ 7,452,453			
Indirect Costs				N/A	\$ 117,171	\$ 117,171	N/A	\$ 229,443	\$ 229,443			

[1] Reflects authorized funding per D.21-06-015 dated June 3, 2021.

[2] Includes expenses recorded in error which will be corrected in next month's report.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 2 - Enrollment, Recertification, Attrition, & Penetration  
Southern California Gas Company  
February 2026**

2026	New Enrollment										Recertification				Attrition (Drop Offs)				Enrollment		Total CARE Participants	Estimated CARE Eligible	Enrollment Rate % (W/X)	Total Residential Accounts	Gas Only	Electric Only			
	Automatic Enrollment				Self-Certification (Income or Categorical)						Total New Enrollment (E+J)	Scheduled	Non-Scheduled (Duplicates)	Automatic	Total Recertification (L+M+N)	No Response	Failed PEV	Failed Recertification	Other	Total Attrition (P+Q+R+S)							Gross (K+O)	Net Adjusted (K-T)	
	Inter-Utility <sup>1</sup>	Intra-Utility <sup>2</sup>	Leveraging <sup>3</sup>	Combined (B+C+D)	Online	Paper	Phone	Capitation	Combined (F+G+H+I)																				
January	2,258	1,316	25	3,599	7,078	606	9,028	3	16,715	20,314	4,860	37,477	10,830	53,167	14,646	283	465	18,786	34,180	73,481	-13,866	1,715,734	1,587,453	108.08%	5,777,250	1,715,734	N/A		
February	1,163	1,294	28	2,485	11,484	850	10,520	0	22,854	25,339	8,060	22,680	16,338	47,078	18,728	610	651	13,767	33,756	72,417	-8,417	1,707,317	1,606,148	106.30%	5,779,514	1,707,317	N/A		
March																													N/A
April																													N/A
May																													N/A
June																													N/A
July																													N/A
August																													N/A
September																													N/A
October																													N/A
November																													N/A
December																													N/A
YTD Total	3,421	2,610	53	6,084	18,562	1,456	19,548	3	39,569	45,653	12,920	60,157	27,168	100,245	33,374	893	1,116	32,553	67,936	145,898	(22,283)	1,707,317	1,606,148	106.30%	5,779,514	1,707,317	N/A		

<sup>1</sup> Enrollments via data sharing between the IOUs.

<sup>2</sup> Enrollments via data sharing between departments and/or programs within the utility.

<sup>3</sup> Enrollments via data sharing with programs outside the IOU that serve low-income customers.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 3A - Post-Enrollment Verification Results (Model)**  
**Southern California Gas Company**  
**February 2026**

Month	Total CARE Households Enrolled	Households Requested to Verify [1]	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled [2]	% De-enrolled through Post Enrollment Verification [3]	% of Total CARE Households De-enrolled
January	1,715,734	11,181	0.7%	2	626	628	5.6%	0.0%
February	1,707,317	11,441	0.7%	3	260	263	2.3%	0.0%
March								
April								
May								
June								
July								
August								
September								
October								
November								
December								
<b>YTD Total</b>	<b>1,707,317</b>	<b>22,622</b>	<b>1.3%</b>	<b>5</b>	<b>886</b>	<b>891</b>	<b>3.9%</b>	<b>0.1%</b>

[1] Includes all participants who were selected for high usage verification process. Closed accounts will not be tracked in Ineligible or De-enrolled data.

[2] Includes customers verified as over income, who requested to be de-enrolled, did not reduce usage, or did not agree to be weatherized.

[3] Verification results are tied to the month initiated and the high usage verification process allows customers 90 days to respond to the verification process. Results may be pending due to the time permitted for a participant to respond.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.  
 \*Monthly data has been updated to include customers who had been extended one year due to customer protections as stated in the COVID Transition Plan AL 5794.

<b>CARE Table 3B Post-Enrollment Verification Results (Electric only High Usage)</b>								
<b>Southern California Gas Company</b>								
<b>Not Applicable to SoCalGas</b>								
Month	Total CARE Households Enrolled	Households Requested to Verify	% of CARE Enrolled Requested to Verify Total	CARE Households De-enrolled (Due to no response)	CARE Households De-enrolled (Verified as Ineligible)	Total Households De-enrolled	% De-enrolled through Post Enrollment Verification	% of Total CARE Households De-enrolled
January							0.0%	
February							0.0%	
March							0.0%	
April							0.0%	
May							0.0%	
June							0.0%	
July							0.0%	
August							0.0%	
September							0.0%	
October							0.0%	
November							0.0%	
December							0.0%	
<b>YTD Total</b>	<b>#N/A</b>	<b>0</b>	<b>#N/A</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>	<b>#N/A</b>

**CARE Table 4 - Enrollment by County  
Southern California Gas Company  
February 2026**

County	Estimated Eligible Households			Total Households Enrolled <sup>1</sup>			Enrollment Rate <sup>2</sup>		
	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
Fresno	10,527	13	10,540	12,360	21	12,381	117%	164%	117%
Imperial	0	17,669	17,669	6	14,733	14,739	n/a	83%	83%
Kern	14,702	27,257	41,958	17,551	32,286	49,837	119%	118%	119%
Kings	10	14,072	14,082	7	16,752	16,759	69%	119%	119%
Los Angeles	811,239	2,933	814,173	840,836	2,140	842,976	104%	73%	104%
Orange	187,957	0	187,957	176,397	29	176,426	94%	#DIV/0!	94%
Riverside	97,201	112,855	210,056	104,783	132,723	237,506	108%	118%	113%
San Bernardino	142,825	979	143,804	186,276	678	186,954	130%	69%	130%
San Luis Obispo	8,679	15,336	24,014	3,877	11,198	15,075	45%	73%	63%
Santa Barbara	33,877	1,057	34,934	30,276	676	30,952	89%	64%	89%
Tulare	10,253	41,568	51,822	13,347	56,202	69,549	130%	135%	134%
Ventura	52,573	2,566	55,139	52,241	1,922	54,163	99%	75%	98%
<b>Total</b>	<b>1,369,843</b>	<b>236,305</b>	<b>1,606,148</b>	<b>1,437,957</b>	<b>269,360</b>	<b>1,707,317</b>	<b>105%</b>	<b>114%</b>	<b>106.3%</b>

<sup>1</sup> Total Households Enrolled includes submeter tenants.

<sup>2</sup> Penetration Rate and Enrollment Rate are the same value.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Table 5 - Recertification Results  
Southern California Gas Company  
February 2026**

Month	Total CARE Households	Households Requested to Recertify [1]	% of Households Total (C/B)	Households Recertified [2]	Households De-enrolled [3]	Recertification Rate % [4] (E/C)	% of Total Households De-enrolled (F/B)
January	1,715,734	48,137	2.81%	25,739	848	53%	0.05%
February	1,707,317	34,034	1.99%	8,902	281	26%	0.02%
March							
April							
May							
June							
July							
August							
September							
October							
November							
December							
<b>YTD</b>	<b>1,707,317</b>	<b>82,171</b>	<b>4.8%</b>	<b>34,641</b>	<b>1,129</b>	<b>42.2%</b>	<b>0.07%</b>

[1] Excludes count of customers recertified through the probability model.

[2] Recertification results are tied to the month initiated and the recertification process allows customers 90 days to respond to the recertification request. Results may be pending due to the time permitted for a participant to respond.

[3] Includes customers who did not respond or who requested to be de-enrolled.

[4] Percentage of customers recertified compared to the total participants requested to recertify in that month.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 6 - Capitation Contractors<sup>1</sup>**  
**Southern California Gas Company**  
**February 2026**

Contractor	Contractor Type (Check one or more if applicable)				Total Enrollments	
	Private	CBO	WMDVBE	LIHEAP	Current Month	Year-to-Date
Community Action Partnership of Orange County		X	X	X		
Sigma Beta Xi Youth and Community Services		X				
PACE – Pacific Asian Consortium in Employment		X	X	X		
Community Pantry of Hemet		X				
Community Action Partnership of San Bernardino		X		X		
LA Works		X				
Children’s Hospital of Orange County		X				
LACDA		X				
YMCA Montebello-Commerce		X				
Sr. Citizens Emergency Fund I.V., Inc.		X				
Coachella Valley Housing Coalition		X				
Southeast Community Development Corp.		X				
Latino Resource Organization		X				
Community Action Partnership - Kern County		X				
Ventura Cty Comm Human		X				
Blessed Sacrament Church		X				
Hermandad Mexicana		X				
CSET		X				
Crest Forest Family and Community Service		X				
CUI – Campesinos Unidos, Inc.		X	X	X		
Veterans in Community Service		X	X	X		
MEND		X				
Catholic Charities of LA – Brownson House		X				
OCCC, Inc. (Orange County Community Center)		X				
APAC Service Center		X			-	3
Visalia Emergency Aid Council		X				
<b>Total Enrollments</b>					<b>-</b>	<b>3</b>

<sup>1</sup> All capitation contractors with current contracts are listed regardless of whether they have signed up customers or submitted invoices this year.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 7 - Expenditures for Pilots and Studies**  
**Southern California Gas Company**  
**February 2026**

2026	Authorized 2021-2026 Budget			Current Month Expenses			Year to Date Expenses			Cycle to Date Expenses			% of Budget Expended		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
<b>Pilots</b>															
CARE Outbound Calling Pilot	N/A	\$ 80,000	\$ 80,000	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 21,778	\$ 21,778	N/A	27%	27%
<b>Total Pilots</b>	<b>0</b>	<b>\$ 80,000</b>	<b>\$ 80,000</b>	<b>N/A</b>	<b>\$ -</b>	<b>\$ -</b>	<b>N/A</b>	<b>\$ -</b>	<b>\$ -</b>	<b>N/A</b>	<b>\$ 21,778</b>	<b>\$ 21,778</b>	<b>N/A</b>	<b>27%</b>	<b>27%</b>
<b>Studies</b>															
Joint IOU - 2022 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - 2025 Low Income Needs Assessment (LINA) Study	N/A	\$ 62,500	\$ 62,500	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 57,025	\$ 57,025	N/A	91%	91%
Joint IOU - 2028 Low Income Needs Assessment (LINA) Study	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	0%	0%
Joint IOU - Statewide CARE-ESA Categorical Study	N/A	\$ 18,750	\$ 18,750	N/A	\$ -	\$ -	N/A	\$ -	\$ -	N/A	\$ 18,950	\$ 18,950	N/A	101%	101%
<b>Total Studies</b>	<b>N/A</b>	<b>\$ 143,750</b>	<b>\$ 143,750</b>	<b>N/A</b>	<b>\$ -</b>	<b>\$ -</b>	<b>N/A</b>	<b>\$ -</b>	<b>\$ -</b>	<b>N/A</b>	<b>\$ 75,975</b>	<b>\$ 75,975</b>	<b>N/A</b>	<b>53%</b>	<b>53%</b>

<sup>[1]</sup> Reflects authorized funding per D.21-06-015 dated June 3, 2021.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8 - CARE and Disadvantage Communities Enrollment Rate for Zip Codes  
Southern California Gas Company  
February 2026**

<b>Total CARE Households Enrolled</b>				
<b>Month</b>	<b>CARE Enrollment Rate for Zip Codes that have 10% or more disconnections</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (Income Less than 100% FPG)</b>	<b>CARE Enrollment Rate for Zip Codes in High Poverty (with 70% or Less CARE Penetration)</b>	<b>CARE Enrollment Rate for DAC (Zip/Census Tract) Codes in High Poverty (with 70% or Less CARE Enrollment Rate)</b>
January	N/A	96.6%	55.0%	45.5%
February	N/A	96.3%	56.2%	45.1%
March	N/A			
April	N/A			
May	N/A			
June	N/A			
July	N/A			
August	N/A			
September	N/A			
October	N/A			
November	N/A			
December	N/A			
	N/A	96.5%	55.6%	45.3%

**Notes:**

Penetration Rate and Enrollment Rate are the same value.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**CARE Program Table 8A**  
**CARE Top 10 Lowest Enrollment Rates in High Disconnection, High Poverty, and DAC Communities by ZIP Code**  
**Southern California Gas Company**  
**February 2026**

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes that have 10% or more Disconnections
ZIP00001	N/A
ZIP00002	N/A
ZIP00003	N/A
ZIP00004	N/A
ZIP00005	N/A
ZIP00006	N/A
ZIP00007	N/A
ZIP00008	N/A
ZIP00009	N/A
ZIP00010	N/A

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in High Poverty (Income Less than 100% FPG)
90021	38.4%
90007	51.8%
92257	52.7%
93265	53.2%
90017	62.3%
90058	65.5%
92273	69.4%
90015	71.6%
90006	73.7%
90057	75.7%

ZIP	Top 10 Lowest CARE Enrollment Rate for ZIP Codes in DAC
90021	38.4%
92518	43.4%
90007	51.8%
90038	61.8%
90012	63.7%
90026	66.2%
92233	67.4%
91502	68.7%
90004	69.9%
90015	71.6%

Notes:

Zip codes with fewer than 100 customers are excluded for privacy reasons.

DACs are defined at the census tract level. Corresponding zip codes are provided for the purpose of this table; however, the entire zip code listed may not be considered a DAC.

No ZIP code has exceeded the 10% disconnection rate.

Note: Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.