

**BEFORE THE PUBLIC UTILITIES
COMMISSION OF THE
STATE OF CALIFORNIA**



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**Application of the North American)
Numbering Plan Administrator, on)
behalf of the California) Application No. _____
Telecommunications Industry, for)
Relief of the 657/714 Numbering Plan)
Area)**

**APPLICATION OF THE
NORTH AMERICAN NUMBERING PLAN
ADMINISTRATOR ON BEHALF OF THE CALIFORNIA
TELECOMMUNICATIONS INDUSTRY FOR RELIEF OF
THE 657/714 NUMBERING PLAN AREA**

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Dated: March 23, 2026

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The North American Numbering Plan Administrator (“NANPA”), as the neutral third-party numbering plan area (“NPA”) (also referred to as “area code”) relief planner for California and on behalf of the California telecommunications industry (“Industry”),¹ hereby notifies the California Public Utilities Commission (“Commission”)² that the 657/714 NPA overlay (“657/714 NPA”) is projected to exhaust its Central Office codes (often referred to as “CO” or “NXX” codes) during the second quarter of 2028. This means that absent NPA relief, the supply of CO codes in the 657/714 NPA is projected to run out during the projected exhaust quarter.

In the case of an existing NPA overlay complex in need of relief, such as the 657/714 NPA, the NPA Code Relief Planning and Notification Guidelines (“NPA Relief Planning Guidelines”) state that “the Initial Planning Document, relief planning meeting, and industry consensus to recommend an overlay is not required. NANPA shall

¹ The Industry is composed of current and prospective telecommunications carriers operating in, or considering operations within, the 657/714 NPA.

² The Federal Communications Commission (“FCC”) delegated authority to the states to review and approve NPA relief plans. *See* 47 C.F.R. §52.19.

draft a relief plan filing requesting approval of the overlay and recommending an implementation schedule including a timeframe for network preparation and customer education, with the new NPA effective at the end of the implementation schedule. There is no need for a permissive dialing period because 10-digit local dialing will already be in place. The draft filing shall include the state’s existing overlay dialing plan.”³ Consistent with these Guidelines, NANPA submits the instant Application.

The Industry recommends the new additional overlay NPA for the existing 657/714 NPA be implemented based upon an 18-month schedule. Adhering to the Industry agreed-upon schedule will allow the new NPA to be implemented six (6) months prior to the projected exhaust of the 657/714 NPA. The Industry respectfully requests that the Commission expeditiously approve the Industry’s plan and issue its final decision to implement the overlay as set forth herein, no later than December 1, 2026.

I. Background

The 213 NPA, created in 1947, originally covered all of southern California. The 714 NPA was created because of a geographic split of the 213 NPA in 1951. The 714 NPA split three times, first in 1982 creating the 619 NPA, then in 1992 creating the 909 NPA, and in 1998 creating the 949 NPA. The 714 NPA needed relief again in 1999 and the Commission approved an overlay as the form of relief. The new 657 NPA was implemented on September 23, 2008.

The 657/714 NPA predominantly covers northern Orange County and a small

³ NPA Code Relief Planning and Notification Guidelines (ATIS-0300061, October 28, 2024) at §5.6.1 (“NPA Relief Planning Guidelines”). The NPA Relief Planning Guidelines can be accessed on the ATIS website located at [https://access.atis.org/higherlogic/ws/public/documents?view=.](https://access.atis.org/higherlogic/ws/public/documents?view=)

portion of Los Angeles and San Bernardino Counties. The 657/714 NPA serves all or portions of communities such as Anaheim, Brea, Buena Park, Costa Mesa, Cypress, Fountain Valley, Fullerton, Garden Grove, Huntington Beach, Orange, Placentia, Santa Ana, Westminster, and Yorba Linda. Mandatory 1+10-digit dialing has been required in the 657/714 NPA since August 2008.

As required by the FCC, NANPA collects CO code assignment, utilization, and forecasted demand data to determine the projected need for numbering resources. NANPA uses this data to project the exhaust date of each area code and publishes the results twice a year. An NPA requires relief when the number of assignable CO codes is insufficient to meet projected demand based on Industry forecasts and historical demand. The February 4, 2026 Delta NRUF as published by NANPA, projects the exhaust of the 657/714 NPA during the second quarter of 2028.⁴

NANPA filed Application No. A.24.05.011 for relief of the 657/714 NPA on May 15, 2024, that was dismissed by the Commission without prejudice on December 18, 2025.

NANPA distributed a notice to the Industry on January 7, 2026,⁵ for a meeting to review this draft application seeking Commission approval for the only relief alternative that meets Industry guidelines for an existing NPA overlay complex, a new all-services distributed overlay NPA. The Industry met on January 21, 2026 and February 19, 2026 and reached consensus to approve the instant Application for an additional all-services

⁴ The February 4, 2026 Delta NRUF (Changes to October 2025 NPA Exhaust Analysis) can be accessed on the NANPA web site at <https://www.nanpa.com/reports/npa-reports>.

⁵ NANPA's January 14, 2026 notice to the Industry is attached as Exhibit A and contains CO code assignment information, thousands-block pooling statistics, and a map of the overlay area.

distributed overlay NPA of the 657/714 NPA.⁶

II. Description of the Implementation and Public Education Plan

The all-services distributed overlay will superimpose a new NPA over the same geographic area covered by the existing 657/714 NPA and is projected to last approximately 13 years. NANPA will assign CO codes from the new overlay NPA once all assignable CO codes from the 657/714 NPA are allocated. All existing customers will retain their current area code in the overlay area and will not have to change their telephone numbers. The new NPA will follow the current dialing plan for the 657/714 NPA:

Dialing Plan for the 657/714 All-Services Distributed Overlay

Type of Call	Call Terminating in	Dialing Plan
Local	Home NPA (HNPA) or Foreign NPA (FNPA)	1 + 10-digits (1 + NPA-NXX-XXXX)*
Toll	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*10-digit dialing permissible at wireless providers' discretion

The Industry reached consensus to implement the new relief NPA in accordance with an **18-month implementation schedule** and the Recommended Public Education Plan that is included in this Application. The implementation timeline incorporates the following required events:

EVENT	TIMEFRAME	RESPONSIBILITY
Commission Order	At least 18 months prior to the need for the new NPA to	ALJ, Commission

⁶ A copy of the January 21, 2026 and February 19, 2026 final meeting minutes is attached as Exhibit B.

EVENT	TIMEFRAME	RESPONSIBILITY
	be placed into service	
Assign a new NPA, ensure a press release is issued to announce the new NPA, schedule and facilitate an implementation meeting, and publish the Planning Letter	75 calendars after final Commission decision	NANPA
Customer Education and Network Preparation Period*	Nine (9) months	Industry
Earliest Activation of CO codes in the new NPA **	At completion of Customer Education and Network Preparation Period Six (6) months prior to exhaust	NANPA

* *There is no requirement for a permissive dialing period because mandatory 1+10-digit local dialing is already in place.*

***CO codes in the new NPA will not be assigned until all available CO codes in the existing 657/714 NPA are allocated.*

Prompt approval of the Industry’s plan by the Commission will provide NANPA with the time needed to assign a new NPA, ensure a press release is issued to announce the new NPA, schedule and facilitate an implementation meeting, and publish the Planning Letter(s)⁷ and also ensures that there is sufficient time for the Industry to prepare for and implement the new NPA to prevent the complete exhaustion of assignable CO codes and the need for possible CO code rationing due to an inadequate number of CO codes necessary to meet forecasted demand. This 18-month time frame also provides the Industry the time it needs to complete all technical and customer education milestones.⁸ The milestones, outlined below, do not include specific dates;

⁷ NPA Relief Planning Guidelines at §5.10.1.

⁸ NPA Relief Planning Guidelines at §7.2.

rather they identify timeframes for the various phases of the entire implementation process.

Once the Commission approves the instant Application, the Industry will select specific dates at an implementation meeting to ensure the dates do not interfere with certain holidays, high traffic calling days, network freeze periods, or other NPA relief implementation activities occurring across the country. Moreover, the Commission's prompt approval of the instant Application and adherence to the proposed implementation timeframe schedule will avoid the denial or delay of service to telecommunications providers' customers due to the unavailability of CO codes. There is no requirement for a permissive dialing period because mandatory 1+10-digit local dialing has been in place in the 657/714 NPA since 2008. Customer education for this additional overlay implementation involves no dialing changes and a single informational notification of the new overlay NPA is all that is needed. Thus, there is no need for paid advertising to educate the public about the new NPA⁹. After approval of a final decision, the Industry will form an implementation committee that should begin meeting approximately 15 months prior to exhaust of the 657/714 NPA¹⁰.

The Industry also respectfully requests that as part of the approval for this overlay plan, that the Commission waive, to the extent that a waiver is necessary, the need to complete the following activities, as they were completed as part of the requirements in Application No. A.24.05.0011 which was dismissed without prejudice on December 18, 2025. Requiring these activities is time-consuming and costly to

⁹ See Attachment 1, Industry Statement for the Record, Additional Overlay to the Existing 657/714 Overlay.

¹⁰ A total of 18 months is needed to accommodate NANPA's administrative processes, and to complete a nine (9)-month implementation schedule at least six (6) months prior to the exhaust of the 657/714 NPA.

Commission staff, NANPA and the Industry and may result in confusion among consumers and other entities that have already been notified of the need for this relief plan.

EVENT	RESPONSIBILITY	DATE COMPLETED
Meeting with Commission staff to discuss next steps in the process	NANPA, Commission staff	4/10/2024
Commission approved customer notice emailed to all service providers	Commission Staff	4/19/2024
Letter sent to Commission executive director notifying them of the need to implement a new area code pursuant to Public Utilities Code §7931(d) and the need for all service providers to notify all affected customers §7931(e)(1)	NANPA	4/19/2024
NNS sent with a letter NANPA sent to the Commission executive director and that the Commission approved customer notices are to be distributed to all affected customers pursuant to Public Utilities Code §7931(e)(1)	NANPA	4/19/2024
NNS sent with the Commission approved customer notice to be distributed to all affected customers pursuant to Public Utilities Code §7931(e)(1)	NANPA	4/19/2024
Sent draft script and slides for webcast	NANPA	4/26/2024
Finalized script and slides	NANPA and Commission Staff	5/6/2024
Record webcast pursuant to Public Utilities Code §7931(d)	NANPA and Commission Staff	5/6/2024
Notification to the Board of Supervisors of the three counties that would be affected by the new area code informing them that the new NPA will need to be implemented, the webcast which will be posted to the Commission website and requesting all constituents be notified pursuant to Public Utilities Code §7931(e)(2)	Commission Staff	6/19/2024
Commission posts webcast to the website	Commission Staff	7/19/2024

Following is the Industry’s Recommended Public Education Plan (“PEP”), which is based upon the Commission’s approved PEP for the 213/323/738 additional overlay but makes a few timing adjustments. The below PEP also eliminates one of the three news releases within the nine (9)-month timeframe because recent experience shows that media interest in the new NPA fades over time.

**Recommended Public Education Program (PEP)
for Additional Overlay to the Existing 657/714 NPA Overlay
18-Month Implementation Plan**

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
1	Effective date of decision approving an additional area code overlay for relief of the existing 657/714 overlay.	N/A	N/A	Date of Decision (“DOD”)
2	Post-Commission meeting news release announcing the 657/714 additional overlay area code relief plan, the overlay area code geographic boundaries, and the new overlay area code for issue within the 657/714 area code region. Post Commission news release to Commission website and social media platforms.	All customers	Commission	DOD
3	NANPA 657/714 additional overlay implementation meeting, and request for industry participation on Public Education Plan (PEP) task force. Determination of Implementation Start Date (ISD).	Commission staff and industry	Shared	6 weeks after DOD
4	Start Implementation	Industry	Industry	Implementation Start Date (“ISD”)

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
5	Additional overlay information distributed internally as a job aid for customer service representatives to answer customer questions. Representatives should not need to refer questions to the Commission.	Customer service representatives	Individual service provider	2 months after ISD
6	First news release announcing the 657/714 additional overlay area code relief plan, the area code overlay geographic boundaries, and the new overlay area code for issue within the 657/714 area code and adjacent area codes, to media and key entities, including chambers of commerce and local governments. Post news release to Commission website and social media platforms.	All customers	Industry and Commission staff	2 months after ISD
7	Provide to Commission Communications Division first email or written confirmation from the California Telecommunications Industry identifying media coverage (including major local broadcast television stations) of the 657/714 additional area code overlay.	Commission staff	Industry	3 months after ISD

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
8	Provide by email targeted letters with the information in the Customer Notification, along with PEP Task Force contact information, to (1) community based organizations and key government agencies, including senior, consumer and other advocacy/activist organizations, chambers of commerce, city councils, and other key government agencies, (2) alarm service provider associations, (3) public safety organizations and PSAPs, (4) telephone directory publishers, and (5) California Relay Services throughout the 657/714 area code overlay region. Request that these organizations distribute the information to their members.	Senior, consumer and other advocacy/activist organizations, chambers of commerce, city councils and other key government agencies, alarm service provider associations, public safety organizations and PSAPs, telephone directory publishers, and California Relay Services	Industry	3 months after ISD
9	657/714 additional overlay update to industry websites.	All customers	Individual service provider	3 months after ISD
10	Second news release reminding the public of the 657/714 additional overlay area code relief plan, the overlay area code geographic boundaries, and the new overlay area code for issue within the 657/714 area code overlay region. Post Commission news release to Commission website and social media platforms.	All customers	Industry and Commission staff	8.5 months after ISD

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
11	Published Directories: Add information on cover to alert customers in 657/714 overlay area about the new overlay area code	All customers	Individual service provider	9 months after ISD
12	Single customer notification runs for two bill cycles: Announce the new additional area code overlay to the existing 657/714 area code overlay, indicate the affected areas, and the new area code effective date.	All customers	Individual	9 months after ISD
13	New NPA/Area Code effective and implementation completed			9 months after ISD
14	Provide to Commission Communications Division second email or written confirmation from the California Telecommunications Industry identifying media coverage (including local broadcast television stations) of the 657/714 additional area code overlay.	Commission staff	Industry	9.5 months after ISD

Following are the technical milestones the Industry typically utilizes in California for implementation of an additional overlay when an existing overlay and mandatory 1+10-digit local dialing is already in place; however, these may be modified by agreement of the Industry members during the actual implementation of the new NPA.

Technical Milestones

Action	Responsibility
1 Obtain industry test code from NANPA and activate the test number	One Service Provider Volunteer

2	Open the test code in carriers' network	All Service Providers
3	Establish NPA Specific type of Trunks	All Service Providers (as needed)
	<u>E911 Work Plan</u>	
4	Confirm new Emergency Service Number (ESN)/Numbering Plan Digit (NPD) has been established for the new NPA	E911 Providers
5	Ensure new NPA is built in the SRDB table	E911 Providers
6	Notify PSAPs, PSALI customers and County Coordinators	E911 Providers
7	Notify Statewide 911 Coordinator	Industry Co-chairs
8	Review and Submit CLEC Trunk Order Requests to local provider if needed	All Service Providers (as needed)
9	Update PSAP equipment to recognize new NPA	PSAP's
10	Trunk Orders Complete	E911 Providers
11	Build E911 Network/Tandem Translations	E911 Providers
12	Verify if all PSAP work has been completed	E911 Providers
13	Activate E911 Network/Tandem Translations	All Service Providers

III. Conclusion

Consumers are not only already familiar with the characteristics of an all-services distributed overlay in the 657/714 NPA area because 1+10-digit local dialing has been required for 16 years now, but consumers are already aware that relief is needed in this NPA thus removing the need for paid advertising because of the required steps already completed in Application No. A.24.05.0011 that was dismissed by the Commission without prejudice on December 18, 2025. The Industry respectfully urges the Commission to issue a decision granting the instant Application approving 1) an additional new all-services distributed overlay NPA, 2) the recommended 18-month implementation schedule, 3) the Recommended PEP for relief of the 657/714 NPA without a hearing, and 4) the waiver request, to the extent that a waiver is necessary, of the need for NANPA and the Industry to complete certain activities set forth herein, as those activities were completed as part of the requirements in Application No.

A.24.05.011. In recent Commission NPA relief proceedings, the Commission agreed to forego in-person meetings and hearings in favor of written comments and reply comments. Once the Commission has granted the instant Application, the Industry will implement an all-services distributed overlay over the 657/714 NPA in accordance with the implementation schedule and PEP set forth above.

As implementation of the new NPA will take a minimum of 18 months, any further delay in approval of the new overlay risks the 657/714 NPA running out of assignable CO codes prior to implementation of the new NPA, possibly causing a monthly rationing situation to become necessary. As such, the Industry respectfully requests that the Commission issue a final decision granting the instant Application no later than December 1, 2026.

Respectfully submitted,

Kimberly Miller

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March 23, 2026

VERIFICATION

I, Florence Weber, hereby state the following under penalty of perjury. I am Vice President of the North American Numbering Plan Administrator and authorized to make this verification on behalf of the North American Numbering Plan Administrator.

I have read the foregoing “Application of the North American Numbering Plan Administrator, on behalf of the California Telecommunications Industry, for relief of the 657/714 Numbering Plan Area (“Application”). To the best of my personal knowledge, except as to the matters which are therein stated on information or belief, based on personal information and communications with and information provided by appropriate NANPA personnel, I believe the facts stated in the Application to be true and correct.

By:



Date: March 23, 2026

Industry Statement for the Record
Additional Overlay to the Existing 657/714 Overlay

The Industry respectfully requests that the Commission approve the industry's Application to implement an additional overlay for relief of the existing 657/714 area code overlay, including its proposed implementation interval and Public Education Plan (PEP), no later than December 1, 2026. The Industry's proposed schedule and PEP allow the Industry to implement relief efficiently, avoid holiday network freeze timeframes, and reduce the risk of running out of numbers before relief is implemented.

The Industry will work together to ensure the additional overlay implementation is successful. No paid advertising is necessary for a successful implementation because:

- The existing 657/714 overlay and its mandatory 1+10-digit dialing has been in place since 2008. There's no need for a permissive dialing period or customer education about 1+10-digit dialing.
- Educating 657/714 customers about the new additional overlay area code is just an informational exercise. Californians are already very familiar with multiple area codes and mandatory 1+10-digit dialing. Mandatory 1+10-digit dialing is the predominant dialing plan in California, required in all but two area codes by the time this additional overlay to the 657/714 overlay is implemented.
- The Industry is quite experienced in educating customers about the introduction of new overlay area codes when mandatory 10-digit or 1+10-digit dialing is already in place. By the time implementation for the additional overlay for the 657/714 overlay will need to start, the Industry will have implemented four such overlays in California, with no paid advertising being used.
 - Further, the Industry has already implemented similar overlays in Arizona, Colorado, Florida, Georgia, Illinois, Louisiana, Maryland, Michigan, Mississippi, Missouri, New York, North Carolina, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin. No paid advertising was used in any of those.
 - In fact, the Industry has implemented 68 overlays across the United States in the last ten years, and only six overlays implemented in California during that timeframe used paid advertising. No more than two news releases were issued in any of those implementations either, except for two recent overlays implemented in California.
- Paid advertising requirements in PEPs create the need for a funding mechanism, and past PEPs demonstrate that the funding mechanism is a burdensome, inefficient and unnecessarily complex process shouldered unfairly by a few industry volunteers.
- For the additional overlay to the existing 657/714 overlay with its simple informational messaging, paid advertising and a funded PEP doesn't make fiscal sense. It would be virtually impossible to implement a funded PEP within the recommended 9-month implementation schedule.

ATTACHMENT 2

COMPLIANCE WITH RULE 2.1(c)

In compliance with Rule 2.1(c) of the Commission’s Rules of Practice and Procedure, the North American Numbering Plan Administrator, in its role as the neutral third-party NPA Relief Planner for California under the North American Numbering Plan and on behalf of the California telecommunications industry (“Industry”), provides the following information:

Proposed Category: The Application should be categorized as a rate setting proceeding according to Rule 7.1(e)(2) which states in part “[w]hen a proceeding does not clearly fit into any of the categories as defined in Rules 1.3(a), (d), and (e), the proceeding will be conducted under the rules applicable to the rate setting category” unless otherwise determined by the Commission.

Need for Hearings: The Application does not raise any material issues of fact. Further, as explained in the Application, a recorded webcast regarding the Industry’s proposed relief plan was made available on the California Public Utilities Commission’s website on July 19, 2024. Accordingly, hearings are not necessary.

Issues to be Considered: Whether the Commission should adopt the Industry’s recommended all-services distributed overlay with a corresponding nine (9)-month implementation schedule, and the Industry’s recommended Public Education Plan (“PEP”) as the preferred form of relief for the 657/714 numbering plan area (“NPA”).

Proposed Schedule: NANPA projects that the 657/714 NPA will exhaust during the second quarter of 2028. As explained in the Application, the Industry recommends a nine (9)-month schedule to implement the all-services overlay. To ensure the Industry

has sufficient time to implement relief before the 657/714 NPA exhausts, the following schedule is proposed:

Application Filed: March 23, 2026

Final Decision Issued: December 1, 2026

EXHIBIT A



January 14, 2026

To: All 657/714 NPA Code Holders, Block Holders and Interested Industry Members (California)

Subject: California 657/714 NPA Relief Planning Meeting for Application Refiling

The North American Numbering Plan Administrator (“NANPA”) filed an application for relief of the 657/714 NPA with the California Public Utilities Commission (“Commission”) on behalf of the California telecommunications industry (“Industry”) on May 15, 2024. The Application requested the Commission issue a decision approving (1) an additional all-services distributed overlay NPA, (2) the recommended implementation schedule, and (3) the recommended Public Education Plan (“PEP”).

On December 8, 2025, the Commission issued a Proposed Decision entitled *Decision Dismissing Application Without Prejudice in Application A.24-05-011, Application of the North American Numbering Plan Administrator, on behalf of the California Telecommunications Industry, for Relief of the 657/714 Numbering Plan Area.*

In accordance with the California Public Utilities Code §311 and Rule 14.3 of the Commission’s Rules of Practice and Procedure, NANPA submitted written comments on the Proposed Decision on December 12, 2025. On December 18, 2025, the Commission ordered the Application be dismissed without prejudice and issued Decision 25-12-030 on December 19, 2025.

Due to the need to refile the Application promptly, NANPA has scheduled a relief planning meeting on January 21, 2026 for the Industry to review and approve the Application for refiling.

Included with this meeting notice is an agenda, the consensus process, pertinent sections of the NPA Code and Relief Planning Guidelines, Central Office (“CO”) code and thousands-block status report, service provider OCNs with CO code and thousands-block assignments, Application, Industry Statement for the Record, and a map of the rate centers in the 657/714 NPA geographic area.

The details of the relief planning meeting are as follows:

Date: Wednesday, January 21, 2026

Time: 11:00 am PT; 12:00 pm MT; 1:00 pm CT; 2:00 pm ET

Join Zoom Meeting

<https://somos.zoom.us/j/86423288526?pwd=2TV4bPLoeLexU323kH4aV86Opb7bGZ.1&from=addon>

Meeting ID: 864 2328 8526

Password: 424408

One tap mobile

8778535257,,86423288526# US Toll-free

8884754499,,86423288526# US Toll-free

Dial by your location
877 853 5257 US Toll-free
888 475 4499 US Toll-free
Meeting ID: 864 2328 8526

If you received this notice from someone else and would like to receive additional information in the future about the 657/714 NPA, you are encouraged to sign up to NANPA's NANP Administration System ("NAS") NANP Notification System ("NNS") by going to www.nanpa.com, then selecting Register and complete the registration process.

If you have any questions, please contact me via phone (571) 363-3824 or email at hwayman@nanpa.com.

Sincerely,

Heidi A. Wayman
Manager, Data Management
NANPA

CC: Lina Khoury, California Public Utilities Commission
Peter Chang, California Public Utilities Commission

California 657/714 NPA
Relief Planning Meeting for Application Refiling
via Web Conference
January 21, 2026 - 11:00 AM (PT)

AGENDA

Welcome, Introductions, & Agenda Review

Review Consensus Process

Relief Planning Summary

Review NPA Status

Review Draft Application

Next Steps in the Relief Planning Process

Open Discussion

Adjourn

7 RESOLUTION PROCESS

7.1 Consensus

Consensus is the method used by the ATIS Forums to reach resolution of Issues, unless specifically otherwise provided for in these Operating Procedures or in **Appendix A**. Consensus is established when substantial agreement has been reached among those participating in the Issue at hand. Substantial agreement means more than a simple majority, but not necessarily unanimous agreement.

Consensus requires that all views and objections be considered, and that a concerted effort be made toward their resolution. Observers shall have the opportunity to express their views and to influence the opinions of Voting Members. However, the opinions of Observers are not considered by the leadership in determining whether consensus has been achieved. Under some circumstances, consensus is achieved when the minority no longer wishes to articulate its objection. In other cases, the opinions of the minority should be recorded with the report of the substantial agreement, or consensus, of the majority.

When there are questions or disputes regarding consensus, leaders or participants should ask an objecting participant(s) to state the rationale for the objection and provide an opportunity for full discussion aimed at achieving full understanding and consideration of the objection.

A participant's silence is perceived as agreement by the Forum and its leadership. If participants do not agree, they should be encouraged to speak up and voice their opinion.

4.2.2

NANPA investigates and resolves, wherever possible, any discrepancies in the information provided.

4.2.3

Any information released by NANPA to the industry will be released only on an aggregated or summary basis (See Section 16.1.2 of the TBCOCAG, ATIS-0300119).

4.3

NANPA continually monitors and projects CO Code exhaust within NPAs in order to anticipate the need and prepare for NPA relief activity.

4.4

NANPA develops plans for NPA relief and initiates implementation efforts, in both normal and Jeopardy situations (See Section 16 of the TBCOCAG, ATIS-0300119). When the need for code relief is identified and relief activity is initiated, NANPA advises all parties affected by NPA relief activities and includes them in the planning effort.

4.5

Currently, NANPA's NPA Relief Planner submits the necessary information to the NPA Administrator who is responsible for the review and Assignment of the new NPA. This is currently an internal NANPA function.

4.6

Where necessary, NANPA presents the industry-Consensus recommended NPA relief plan to appropriate regulatory authority(ies).

4.7

NANPA and the industry jointly identify dialing plan issues within local jurisdictions at the relief planning meeting.

4.8

NANPA provides assistance to users of numbering resources and suggests alternatives, when possible, that will optimize numbering resource utilization.

4.9

NANPA prepares and issues information related to reports for special information requests and scheduled periodic reports that relate to utilization of numbering resources.

5 NPA Relief Planning Process

The NRUF and other available resources are used to identify projected NPA exhaust. NANPA shall prepare relief options for each NPA projected to exhaust within thirty-six months.

Considerations in the NPA Relief Planning Process include:

- a) The relief options shall cover a period of at least 15 years beyond the predicted date of exhaust, and may cover more than one (1) relief activity, if necessary, during the time frame. If the only

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viable relief option is less than 15 years from the predicted date of exhaust, then NANPA shall provide this relief option.

- b) The relief plan may need to be changed over time to reflect changes that take place such as demand for CO Codes or other factors (e.g., local competition, LNP, expansion of Thousands-Block Number Pooling, etc.). The semi-annual NRUF analysis shall be used as one of the tools in updating the options.
- c) Affected Parties are invited to provide input into development of the plan. The appropriate regulatory authority shall be made aware of the plan and approve the plan, if necessary.
- d) The choice of relief methods (e.g., split, overlay, boundary realignment) shall be specified in the plan, along with boundaries if a split or boundary realignment is chosen. The options under consideration should include the choice of relief method, boundary information, the estimated relief period and other assumptions such as projected CO Code Assignment rates, etc. The lives of relief alternatives are based on the projected rate of Assignment of CO Codes as described in Section 5.1, and these alternatives' lives commence at the point in time of projected exhaust of the NPA. See Annex D for a summary of the relief model.
- e) For any relief activity proposed in the plan that requires number changes, it is recommended that customers who undergo number changes shall not be required to change again for a period of 15 years.
- f) The use of Protected CO Codes is an Assignment practice whereby a CO Code Assigned in one NPA is not available for Assignment in an adjacent NPA in order to permit 7-digit dialing across the NPA boundary (where 10-digit local dialing would otherwise be required). The use of Protected CO Codes (NXXs), which permits 7-digit dialing across NPA boundaries, should be eliminated as part of the NPA Code Relief planning process unless the appropriate regulatory authority directs otherwise.²
- g) The use of Protected Routes, which also permits 7-digit dialing across NPA boundaries, shall continue unless otherwise directed by the appropriate regulatory authority.³ Where it is suspected that Protected Routes and 7-digit dialing cross-boundary exists, NANPA shall continue the CO Code Assignment practices that permit the continued protection of these routes until such time as these routes are eliminated by the SP(s) or the appropriate regulatory authority. Any changes in Rate Centers or CO Codes that would increase or decrease Protected Routes shall be reported to NANPA by the SP initiating the change. The notification shall include the tariff, the Rate Centers and CO Codes involved and the direction of the 7-digit local calling. This notification is important since such changes may have CO Code consumption implications on multiple NPAs. It should be understood that continuing this practice can result in a less efficient use of resources and shorten the forecasted lives of the NPA currently under relief planning as well as the adjacent NPAs; i.e., two-way 7-digit dialing across NPAs might involve several Rate Centers and many CO Codes in multiple NPAs. Additionally, the relief planning model used by NANPA cannot take into account the Protected Routes when projecting the lives of new NPA relief alternatives because the model assumptions are based on the premise that all CO Codes available for Assignment can be Assigned to all Rate Centers. A high number of Protected Routes may impact the availability of CO Codes in specific Rate Centers (usually high-demand Rate Centers), which directly impacts the exhaust timeframe of an NPA. As a result, NPA relief planning may start prematurely or may not permit for the standard intervals for relief implementation.

In the long term, the plan shall result in the most effective use possible of all codes serving a given area. Ideally, all of the CO Codes in a given area shall exhaust about the same time in the case of splits. In practice, this may not be possible, but severe imbalances, for example, a difference in NPA lifetimes of more than 10 years, shall be avoided.

² Per letter dated 10-29-97 from NANC Chairman to INC Moderator.

³ In the case of an Numbering Plan Area (NPA) overlay, cross NPA boundary calls originating from the overlay must be dialed on a 10-digit basis.

5.1 Determine the Expected NPA Exhaust Period

Through the use of historical growth data as well as expected changes (e.g., expansion of Thousands-Block Number Pooling) to CO Code demands in the future, NANPA should project to the best of its ability the expected quarter of exhaust of the NPA. Every practical source of data, including the NRUF survey results, should be used as an aid in this projection. Projection results should be reported to the industry as soon as the NRUF or other analysis results are available. Once the earliest likely exhaust date is determined, NANPA should suggest a Mandatory Dialing Date six (6) months prior to the exhaust date if the recommended relief is an overlay. If the recommended relief is a geographic split, the end of the recorded announcement period should be at least six (6) months prior to the earliest likely exhaust date.

- The NPA relief planning process shall begin immediately if NANPA finds it necessary to declare an NPA to be in Jeopardy before relief planning for that NPA has begun. NANPA will distribute the Initial Planning Document (IPD) to the industry within four (4) weeks of the declaration of Jeopardy and will hold an industry NPA Relief Planning meeting no more than eight (8) weeks after the Jeopardy announcement.
- It should be noted that an exhaust date based on a controlled allocation (rationing) is an artificial exhaust projection based on the monthly rationing amount determined by the industry and not reflective of the true need for relief.
- In cases where the NPA is in Jeopardy and CO Codes are rationed, two (2) exhaust dates will be reported: (1) the exhaust date at Jeopardy declaration, and (2) the exhaust date with controlled allocation.

5.2 Identify the Alternative Relief Methods Available

Within the affected NPA, the NANPA should next identify possible NPA relief alternatives and methods from among those identified in Section 6.

5.3 Define the Attributes of Each Alternative or Method

For each of the alternative relief methods identified in 5.2, NANPA should, with assistance from the industry participants, quantify impacts to subscribers, networks and SPs, and industry concerns using Annex B. Specific calculations such as the relative lengths of the relief periods, and local dialing plans using 7-digits or 10-digits should be made at this point. Examples of attributes are shown in Annex E.

5.4 Notify Industry of Pending NPA Exhaust and Results of Initial Relief Planning

The next step in the NPA Relief Planning Process is to incorporate the results of the steps outlined in 5.1 through 5.3 into an IPD for distribution to the Industry in the affected NPA. The IPD should be attached to a notification to Industry members of future meeting schedules to be held for the purpose of discussing the alternative relief methods, with the objective of reaching Consensus on the method to be adopted. The IPD should be provided at least four (4) weeks prior to the first industry meeting to allow individual Industry members to fully analyze the alternatives and identify impacts to their respective subscribers and networks. Industry members also should investigate any technical and operational impacts, such as required switch replacements and support system modifications.

5.5 Conduct Industry Meetings/Conference Calls with the Goal of Reaching Industry Consensus on a Relief Plan

Meetings and/or conference calls should be held with all interested members of the industry within the affected NPA. Although most of these meetings are held via conference call, a face-to-face meeting may be scheduled if necessary. If a face-to-face meeting notice is issued, NANPA will state that an SP requesting a conference bridge must notify the meeting host to make arrangements (e.g., equipment, bridge number, cost of call). In order to keep

the face-to-face meeting manageable, participants on the bridge shall not be accorded special consideration⁴. NANPA shall moderate these meetings or conference calls and be fully prepared to answer questions regarding the alternatives. During the meetings/conference calls, new alternatives may be proposed and shall be considered in these discussions. Inasmuch as the objective of these meetings/conference calls is to reach industry Consensus, subsequent meetings/conference calls shall be held as required until Consensus is reached, or until NANPA determines Consensus cannot be reached.

5.5.1 Modifications to Previous Industry Agreements

This process provides industry participants an opportunity under prescribed circumstances to reopen and possibly modify previous agreements reached by Consensus. To be fair to all parties and cognizant of the time and effort required to reach industry Consensus, the following procedures shall be used to request a reopening of a previous Consensus agreement(s).

- At least two (2) Affected Parties are required to request the reopening and review of a Consensus agreement(s) achieved at a previous industry meeting. This excludes a previously agreed to industry NPA relief plan, regardless of whether or not that plan has been filed. The request by the parties for a reopening/review must be made in writing to the NANPA.
- At least three (3) Affected Parties are required to request the reopening of a previously agreed to industry NPA relief plan that has not been filed with the appropriate regulatory authority. The request by the parties for a reopening/review shall be made in writing to the NANPA.
- NANPA shall request a reopening of previous Consensus agreements after receiving regulatory approval when circumstances could potentially have a significant impact to the implementation plan.
- NANPA shall notify all Affected Parties at least two (2) weeks in advance that a special conference call has been scheduled. Attached to the notice will be the reasons for and description of the proposed changes. Every effort will be made to avoid conflicts with other industry meetings so that all parties may participate.
- At the beginning of the conference call, Affected Parties will consider whether the previous Consensus agreement will be reopened for discussion. If Consensus is reached to reopen the discussion, the call will proceed. Absent such a Consensus, the conference call will be adjourned.
- Only issues related to the scheduled topic will be considered on this special conference call.
- Meeting minutes shall be produced and distributed by NANPA within 14 calendar days of the conference call.

5.6 Notify Appropriate Regulatory Authority

When Consensus is reached within the industry or when NANPA determines additional meetings would not achieve Consensus, NANPA should submit to the appropriate regulatory authority the results of the industry effort, if required. In its submission NANPA should also furnish all relevant background information including any statements for the record submitted in real time by industry participants (unless otherwise agreed), meeting minutes, mailing lists, etc. In the case where Consensus could not be reached, brief position papers could be included.

5.6.1 Relief for An Existing Overlay

Where NPA relief is required for an existing overlay complex, then the IPD, relief planning meeting, and industry Consensus to recommend an overlay is not required. NANPA shall draft a relief plan filing requesting approval of the overlay and recommending an implementation schedule including a timeframe for network preparation and customer education, with the new NPA effective at the end of the implementation schedule. There is no need for a Permissive Dialing Period because 10-digit local dialing is already in place. The draft filing shall include the state's existing overlay dialing plan.

⁴ Caveat: those on the bridge may NOT ask for comments to be repeated or for additional explanations to be given because they cannot see what's happening in the room. The use of a bridge must not slow down the meeting.

NANPA shall notify all Affected Parties at least three (3) weeks in advance of a conference call scheduled to review and approve the draft filing. During the conference call, the timeframes for the implementation schedule will be determined. The recommended relief should be in place six (6) months prior to the forecasted exhaust (see Section 7.2). As usual, meeting minutes shall be produced and distributed by NANPA within 14 calendar days of the conference call.

Within seven (7) weeks of the conference call (unless otherwise agreed by the Affected Parties), NANPA shall submit the filing to the appropriate regulatory agency requesting approval of the overlay, and after regulatory approval has been received, NANPA shall proceed with the implementation process, as reflected in Sections 5.7 – 5.12.

5.6.2 Relief For A Single NPA When An Overlay is the Only Viable Alternative

Where NPA relief is required for a single NPA area, 10-digit local dialing has not been implemented, and NANPA has determined that only an overlay alternative will meet the guidelines, then the IPD, relief planning meeting, and industry Consensus to recommend an overlay is not required.

NANPA shall draft a relief plan filing requesting approval of the overlay and recommending an implementation schedule including network preparation, customer education, and a Permissive Dialing Period.

NANPA shall notify all Affected Parties at least three (3) weeks in advance of a conference call scheduled to review and approve the draft filing. In the notification, NANPA will include data (e.g., an NPA with a high concentration of Assigned CO Codes in one (1) or only a few Rate Centers) supporting the recommendation that the overlay is the only relief method in compliance with the criteria listed in Section 5.0. The three (3) week timeframe notification may be necessary to allow individual industry members to fully analyze the technical, educational, and operational impacts to their respective subscribers and networks in determining the timeframes needed for implementation.

During the conference call, the timeframes for the implementation schedule will be determined to finalize the relief filing. The draft filing will include a recommendation for 10-digit dialing for local⁵ calls (to either the home NPA (HNPA) and to foreign NPA(s) [FNPA]), and 1+10-digit dialing for toll calls (to either HNPA or FNPA), unless the state has an existing overlay dialing plan that is different. The recommended relief (i.e., mandatory dialing and the new NPA's in-service date) should be six (6) months prior to the forecasted exhaust (see Section 5.1). As usual, meeting minutes shall be produced and distributed by NANPA within 14 calendar days of the conference call.

Within seven (7) weeks of the conference call (unless otherwise agreed by the Affected Parties), NANPA shall submit the filing to the appropriate regulatory agency requesting approval of the overlay. After regulatory approval has been received, NANPA shall proceed with the implementation process, as reflected in Sections 5.7 – 5.12.

5.6.3 Relief For A Single NPA When 10-Digit Local Dialing Has Been or Will Be Implemented

Where NPA relief is required for a single NPA area that is scheduled to transition to 10-digit local dialing or has already transitioned to 10-digit local dialing⁶, then the IPD, relief planning meeting, and industry Consensus to recommend an overlay is not required.

NANPA shall draft a relief plan filing requesting approval of the overlay and recommending an implementation schedule including a timeframe for network preparation and customer education, with the new NPA effective at the end of the implementation schedule. There is no need for a Permissive Dialing Period because 10-digit local dialing will already be in place. The draft filing shall include the state's existing overlay dialing plan.

NANPA shall notify all Affected Parties at least three (3) weeks in advance of a conference call scheduled to review and approve the draft filing. During the conference call, the timeframes for the implementation schedule will be determined. The recommended relief should be in place six (6) months prior to the forecasted exhaust (see Section

⁵ As an industry Best Practice, service providers are encouraged to also provide permissive 1+ 10-digit local dialing at their discretion.

⁶ For example, FCC 20-100, ¶53.

7.2). As usual, meeting minutes shall be produced and distributed by NANPA within 14 calendar days of the conference call.

Within seven (7) weeks of the conference call (unless otherwise agreed by the Affected Parties), NANPA shall submit the filing to the appropriate regulatory agency requesting approval of the overlay. After regulatory approval has been received, NANPA shall proceed with the implementation process, as reflected in Sections 5.7 – 5.12.

5.7 Approval by Appropriate Regulatory Authority

When the regulator issues an order (or other written approval) for NPA relief, NANPA shall confirm the approved plan meets the criteria for Assignment as set forth in this document. If the approved plan meets the criteria, NANPA will Assign a new NPA within one (1) week of receipt of the approved plan. If the approved plan does not meet the criteria for Assignment, NANPA will suspend the Assignment pending Federal Communications Commission (FCC) direction.

5.8 Public Statements/Press Releases

Public statements released prior to the first industry NPA relief planning meeting should, to the extent available, contain:

- factual information about the impending exhaust of the NPA
- and that questions concerning the relief effort may be directed to the NANPA

During the relief planning process, public statements are not encouraged. However, some regulators may require input from the public to the planning process. If questions are directed to the NANPA, or if reaction to a press article is warranted, responses should, to the extent possible, be limited to factual information (as opposed to opinion or preference) concerning relief options being considered and to agreements reached by the industry that are in the public record.

Within two (2) weeks of the NPA Assignment NANPA will issue a press release informing the public of this action. NANPA need not issue that press release if the regulatory authority wishes to do so instead. Information that may be incorporated with this notification includes a map indicating NPA boundaries and dialing procedures.

5.9 Industry NPA Relief Implementation Meeting

NANPA will host and facilitate an Industry NPA Relief Implementation meeting via conference call following the final acceptance of a relief plan (NANPA, on its own initiative or using input from SPs, has the option to convene a face-to-face meeting if the chosen plan presents unusual implementation factors.). The meeting shall occur no more than 45 calendar days following the Assignment of a new NPA. The meeting announcement shall include the CO Code(s) which are the same as the Home NPA and eligible for release upon implementation of 10-digit local dialing, when applicable. The agenda for the industry implementation meeting should include relevant dates, implementation milestones, customer education considerations, press releases, provision of test numbers, and when applicable, the CO Code(s) which are the same as the Home NPA and eligible for release upon implementation of 10-digit local dialing, Planning Letter (PL) content and subsequent industry communication regarding implementation issues.

5.10 Planning Letter (PL)

NANPA shall post a PL to its website informing the public and the industry of pending NPA relief implementation no more than three (3) weeks after the initial implementation meeting. If regulatory approval of the implementation plan with interval dates is required, the PL shall be published within 14 calendar days of regulatory approval. If an additional implementation meeting is required, the PL shall be published within three (3) weeks of the additional implementation meeting.

5.13 Routing Number Administrator's (RNA) Responsibilities for NPA Relief

This section identifies required relief planning functions that are related to the RNA's functions as specified in these guidelines. The RNA function is currently under the North American Numbering Plan Administrator (NANPA) contract. These functions are identified because they are currently performed in conjunction with non-dialable pseudo-ANI (p-ANI) Assignment. The objective of these functions is to promote effective and efficient p-ANI utilization and thereby help ensure the adequate supply of p-ANI numbers.

NPA relief planning functions included in this section are as follows:

The RNA tracks p-ANI Assignments within NPAs to ensure effective and efficient utilization of numbering resources.

NANPA shall notify all E9-1-1 Service Providers [Selective Router (SR) and Automatic Location Identification (ALI) Service providers], Mobile Positioning Centers (MPC), VoIP Positioning Centers (VPC), Wireless Service Providers and Public Safety Answering Points (PSAP) with the following information by forwarding the NANPA PL:

- The geography affected by the NPA relief implementation plan
- NPA(s) affected
- The date permissive dialing begins
- The date mandatory dialing begins
- The date the NPA is implemented (if not the date mandatory dialing begins)

The RNA will participate on any NPA relief E9-1-1 task force meetings scheduled and provide updates to the E9-1-1 Service Providers, MPCs, VPCs, Wireless Service Providers and PSAPs when necessary.

When an NPA split is to be implemented, the RNA shall not Assign p-ANI resources in a new NPA until the permissive dialing date.

When an NPA overlay is to be implemented, the RNA shall not Assign p-ANI resources in the new NPA until the new overlay NPA has been implemented.

6 Alternative Relief Methods

All of the currently identified code relief alternatives are described below but depending on the particular NPA and the distribution of Assigned CO Codes within it, some alternatives may not be compliant with the criteria in Section 5.0 above (e.g., in an NPA with a high concentration of Assigned CO Codes in one (1) or only a few Rate Centers, the overlay may be the only possible relief method). Possible impacts of these alternatives are found in Annexes B, E and G.

6.1 NPA Split Method

By this method, the exhausting NPA is split into two (2) or more geographic areas and a new NPA code is assigned to one (1) of the areas formed by the split. This method generally acknowledges jurisdictional or natural boundaries but, for technical reasons and number optimization considerations, the actual boundaries must conform to existing Rate Center boundaries. Number changes are mandatory for customers Assigned Numbers from CO Codes that are moved to the new NPA.

6.2 Boundary Realignment Method

In an NPA boundary realignment, the NPA requiring relief is adjacent to an NPA, within the same state or province, which has spare CO Code capacity. A boundary shift/realignment occurs so that spare codes in the adjacent NPA can be used in the NPA requiring relief. As a result, the geographic area of the exhausting NPA shrinks and the geographic area of the NPA with spare capacity expands. Only the customers in the geographic area between the old and new boundaries are directly affected by this change, and number changes are mandatory for customers Assigned Numbers from CO Codes that are moved to the adjacent NPA. This method applies to multi-NPA states

or provinces only. Boundary realignments must follow Rate Center boundaries. This method is viewed as an interim measure because it tends to provide shorter-term relief than when providing a new NPA code.

6.3 All-Services Distributed Overlay Method⁷

An all-services distributed overlay occurs when more than one (1) NPA code serves the same geographic area. In an NPA overlay, code relief is generally provided by opening a new NPA code covering the same geographic area as the NPA(s) requiring relief. CO Codes from this new NPA are Assigned on a carrier-neutral basis, i.e., first come, first served. With the overlay method, the FCC requires mandatory 10-digit local dialing between and within the old and new NPAs.⁸ Some states require 1 + 10-digit local dialing and some require 10-digit local dialing and allow 1 + 10-digit local dialing at the Service Provider's (SP) discretion.

The all-services distributed overlay method eliminates the need for customer number changes as required under the split and boundary realignment methods. In areas where an overlay is already in place, a subsequent overlay eliminates the need for a Permissive Dialing Period as part of implementation. In areas where mandatory 10-digit local dialing is already in place, an overlay eliminates the need for a Permissive Dialing Period as part of implementation. Other potential implementation strategies have been identified for an all-services overlay, but they tend to provide shorter-term relief and/or may require additional technical work for some SPs. They are listed below:

6.3.1 Concentrated Growth Overlay

A concentrated growth overlay may be considered where the majority of the new TNs are expected to be concentrated in one (1) section of the existing NPA. For example, a fast-growing metropolitan area and a sparsely populated rural area could exist within the same NPA. The overlay NPA would be Assigned initially to the section of the NPA experiencing the fastest growth, and new CO Codes in that section would be Assigned from the new NPA. As the CO Codes allotted to the rural area near exhaust, the overlay boundaries could expand. For this option to be practical there must be a sufficient number of available CO Codes to serve the non-overlay area and these must be designated for use only in the non-overlay area. This implies that NANPA must initiate the NPA relief planning process earlier than required if this option is to be feasible. Further, enforcement of mandatory 10-digit local dialing within the concentrated overlay or allowance of continued 7-digit dialing outside the concentrated overlay may be difficult for some SPs to manage within a single NPA. A concentrated growth overlay may cause customer dialing confusion and additional technical work for some SPs and may require a longer implementation interval.

6.3.2 Boundary Elimination Overlay

With a boundary elimination overlay, the NPA requiring relief is adjacent to an NPA with spare CO Code capacity. The boundary between these two (2) NPAs is eliminated, and available CO Codes from the adjacent NPA are Assigned within the original NPA boundary where relief is required. An appropriate use of boundary elimination might be in a state or province consisting of two (2) NPAs, where one (1) NPA has a considerable amount of relief life left. This solution has the advantage of not immediately requiring a new NPA code, but it also shares a limitation of boundary realignment because it offers shorter-term relief. Further, a boundary elimination overlay may require additional technical work for some SPs and may require a longer implementation interval.

6.3.3 Multiple Overlay

The multiple overlay strategy may be considered where relief is required in two (2) or more NPAs. For example, this solution may be appropriate in a metropolitan area where two (2) or more NPAs cover a small geographic area and where it would be difficult to implement another kind of relief. The new NPA would be Assigned to overlay the multiple existing NPAs serving the entire metropolitan area. As another example, a new NPA could be Assigned for

⁷ The LNPA Working Group Best Practice 30 supports the all-services distributed overlay as the preferred form of area code relief, and was endorsed by the North American Numbering Council (NANC) on September 18, 2013. See <http://www.nanc-chair.org/docs/documents.html>.

⁸ 47 CFR §52.19 (c) (3) (ii).

new growth within an entire state or province where more than one (1) NPA exists. Multiple overlays may require additional technical work for some SPs and may require a longer implementation interval.

6.3.4 Technology-Specific or Service-Specific Overlay

These overlays occur when a new NPA is introduced to serve the same geographic area as one or more existing NPA(s) and numbering resources in the new NPA overlay are Assigned to a specific technology(ies) or service(s). State commissions may not implement a technology-specific or service-specific overlay without express authority from the FCC.⁹ Such overlays are not feasible where LNP and/or Thousands-Block Number Pooling have been implemented. For purposes of relief planning, a technology-specific or service-specific overlay shall not be considered by the NANPA or the industry.

A state commission seeking delegated authority from the FCC to implement a technology-specific or service-specific overlay should discuss why the numbering resource optimization benefits of the proposed overlay would be superior to implementation of an all-services distributed overlay.¹⁰

6.4 Other Relief Methods

A combination of the methods described above may be used. For example, a concentrated growth overlay could be Assigned initially to a section of an NPA experiencing fast growth, and as more relief is required, the section served by two (2) NPAs could expand into a distributed or multiple overlays, as demand requires. Other combination of relief methods may be appropriate. Each NPA requiring relief must be analyzed on the basis of its own unique characteristics with regard to demographics, geography, regulatory climate, technological considerations, projected exhaust, and community needs and requirements.

7 Other Relief Planning Considerations

This section describes miscellaneous considerations that should be included during the NPA relief planning process. It is not possible to identify every potential issue which may arise when planning relief for specific NPAs; each state or province, each metropolitan area and each industry segment will have unique characteristics which could introduce concerns not included here. The following items are examples of issues which, based on past industry experiences, could create impediments to a successful and efficient implementation effort.

7.1 Regulatory Involvement

Regulatory Involvement - Involvement of the appropriate regulatory authority staff during NPA Code Relief planning may expedite the process of addressing public policy concerns throughout the process.

7.2 Timing and Schedules

Issues related to timing and scheduling will vary with the type of relief method to be implemented as well as the level of difficulty of the required changes. In general, the relief implementation should be completed at least six (6) months prior to the projected exhaust of the NPA, but in extraordinary situations, at least three (3) months before the existing NPA would exhaust under the highest growth projections. For overlays, relief is completed when mandatory 10-digit local dialing has been implemented and the new NPA becomes effective.

⁹ 47 CFR §52.19 (c) (4). See also criteria outlined in FCC 01-362 ¶¶67-94.

¹⁰ See FCC 01-362 ¶¶ 81-94.

NPA Complex	Abbreviated Rate Center	Rate Center Full Name	LATA
657/714	ANAHEIM	ANAHEIM	730
657/714	BREA	BREA	730
657/714	BUENA PARK	BUENA PARK	730
657/714	CYPRESS	CYPRESS	730
657/714	FULLERTON	FULLERTON	730
657/714	GARDEN GRV	GARDEN GROVE	730
657/714	HUNTITNBCH	HUNTINGTON BEACH	730
657/714	ORANGE	ORANGE	730
657/714	PLACENTIA	PLACENTIA	730
657/714	SANTA ANA	SANTA ANA	730
657/714	SILVERADO	SILVERADO	730
657/714	WESTMINSTR	WESTMINSTER	730
657/714	YORBALINDA	YORBA LINDA	730

California 657/714 NPA CO Code Holders		
Company	OCN	CO Code Count
33 WIRELESS INC.	6967	4
AIRESPRING, INC.	996H	1
AMERICAN MESSAGING SERVICES, LLC	6906	3
AMERICAN MESSAGING SERVICES, LLC	9748	11
AT&T ENTERPRISES, LLC	516C	5
BANDWIDTH.COM CLEC, LLC - CA	981E	40
BARR TELL USA, LLC	026K	3
CELLCO PARTNERSHIP DBA VERIZON WIRELESS - CA	6006	405
CENTURYLINK COMMUNICATIONS, LLC	508J	3
COMCAST IP PHONE, LLC	318J	9
COMMIO, LLC	939H	3
DISH WIRELESS, LLC	490J	2
DMR COMMUNICATIONS INC. - CA	478A	1
FRACTEL, LLC	965H	40
FRONTIER CALIFORNIA INC.	2319	39
IP HORIZON LLC	515J	4
LEVEL 3 COMMUNICATIONS, LLC - CA	8826	34
LEVEL 3 TELECOM OF CALIFORNIA, LP - CA	7718	11
MCIMETRO ACCESS TRANSMISSION SERVICES LLC	7229	25
MCIMETRO ACCESS TRANSMISSION SERVICES LLC - CA	7240	23
METROPCS NETWORKS, LLC	899D	70
NEW CINGULAR WIRELESS PCS, LLC	6010	119
NORTH COUNTY COMMUNICATION CORPORATION - CA	7894	1
NUSO, LLC	732J	1
ONVOY SPECTRUM, LLC	624H	1
ONVOY, LLC - CA	649C	47
PACIFIC BELL	9740	268
PACIFIC BELL (COMPETITIVE)	7480	2
PAETEC ITEL, LLC	829J	5
PEERLESS NETWORK OF CALIFORNIA, LLC - CA	373F	16
SHELCOMM	0051	3
TELEPORT COMMUNICATIONS AMERICA, LLC - CA	7139	30
TELNYX LLC	073H	3
TIME WARNER CBL INFO SVCS (CA) DBA TIME WARNER CAB	576C	14
T-MOBILE USA, INC.	6529	130
TON80 COMMUNICATIONS, LLC	516J	9
U.S. TELEPACIFIC CORP. DBA TPX COMMUNICATIONS	671J	30

USA MOBILITY WIRELESS, INC.	6630	23
UTILITY TELECOM GROUP, LLC - CA	9262	4
VONAGE AMERICA LLC	197D	1

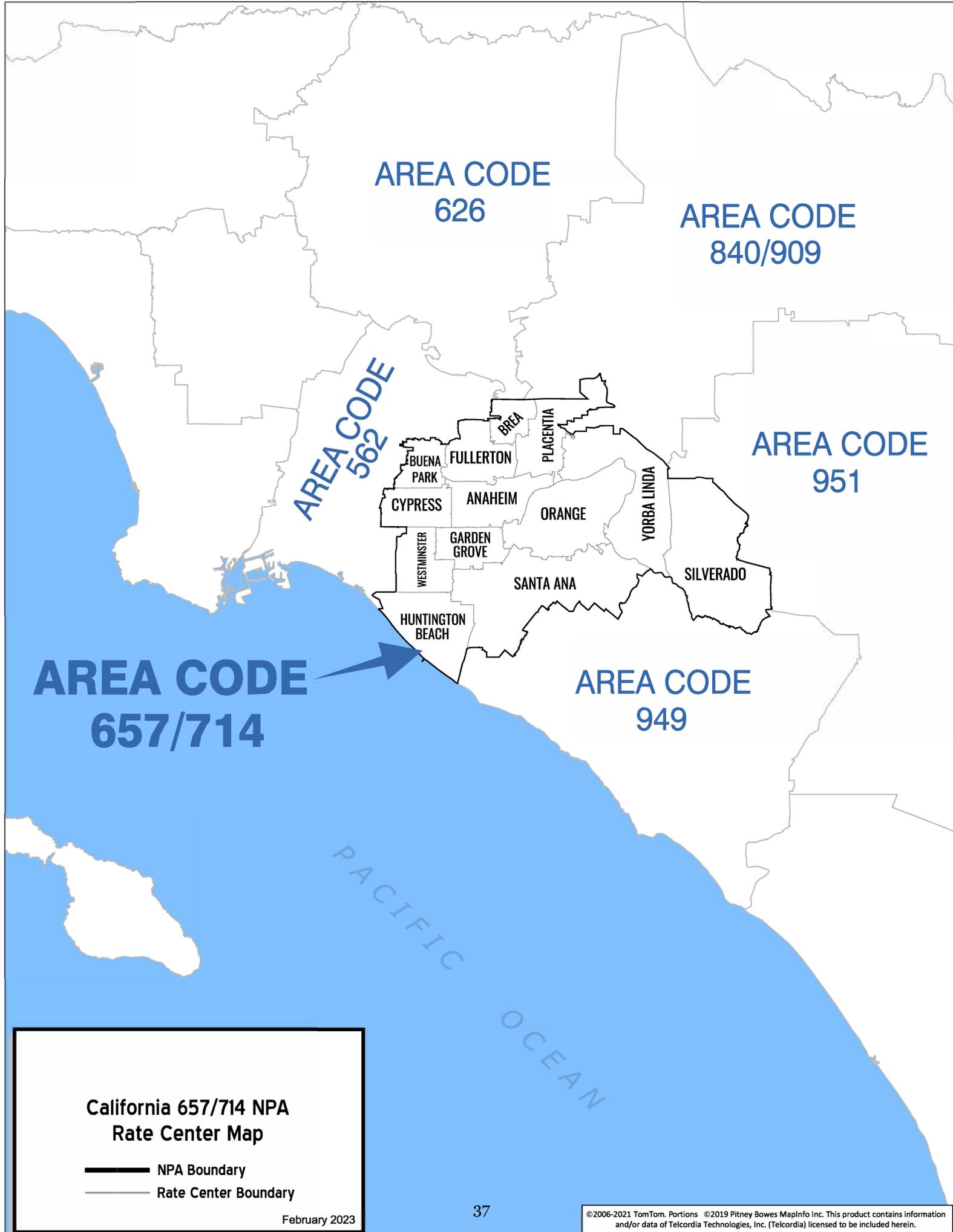
California 657/714 NPA Thousands-block holders with No CO Codes Assigned	
Company	OCN
TERRA NOVA TELECOM INC.	145J
HD CARRIER LLC	321J
PAETEC COMMUNICATIONS, INC. - CA	4733
TWILIO INTERNATIONAL, INC.	506J
VOIP INNOVATIONS, LLC	597F
INTEGRATED PATH COMMUNICATIONS, LLC - CA	707H
CHARTER FIBERLINK CA-CCO, LLC - CA	776C
CURATEL, LLC - CA	993B

Central Office Code/Thousands-Block Summary

(*Data as of January 13, 2026)

	Assigned NXXs	Reserved NXXs	Unavailable NXXs	Available NXXs	Total	
657 NPA	657	0	14	129	800	
714 NPA	786	0	14	0	800	
<hr/>						
CO Codes Assignment History	2021	2022	2023	2024	2025	2026
657 NPA	77	99	55	49	54	0*
714 NPA	0	0	5	3	3	0*
<hr/>						
CO Codes Forecasted for next 12 months	Pool Replenishment and Dedicated Customers	LRNs	Total			
657/714 NPA	3	0	3			
<hr/>						
Thousands-Blocks	Blocks Assigned (Time period: 1/1/2025 - 1/13/2026)		Blocks Available			
657/714 NPA	634		62*			
<hr/>						
Rate Centers	Mandatory	Mandatory Single Service Provider	Optional	Excluded	Total	
657/714 NPA	13	0	0	0	13	
<hr/>						
Exhaust based on October 2025 NRUF and NPA Exhaust Analysis	657/714 NPA - 4Q2027					

Note: Unavailable indicates codes that are unavailable for assignment. These codes include, but are not limited to, test and special use codes (e.g., 958, 959, 555), N11 and other unique codes (e.g., 976, 950) and codes with special dialing arrangements (e.g., 7-digit dialing across NPA boundary).



AREA CODE
626

AREA CODE
840/909

AREA CODE
562

AREA CODE
951

AREA CODE
657/714

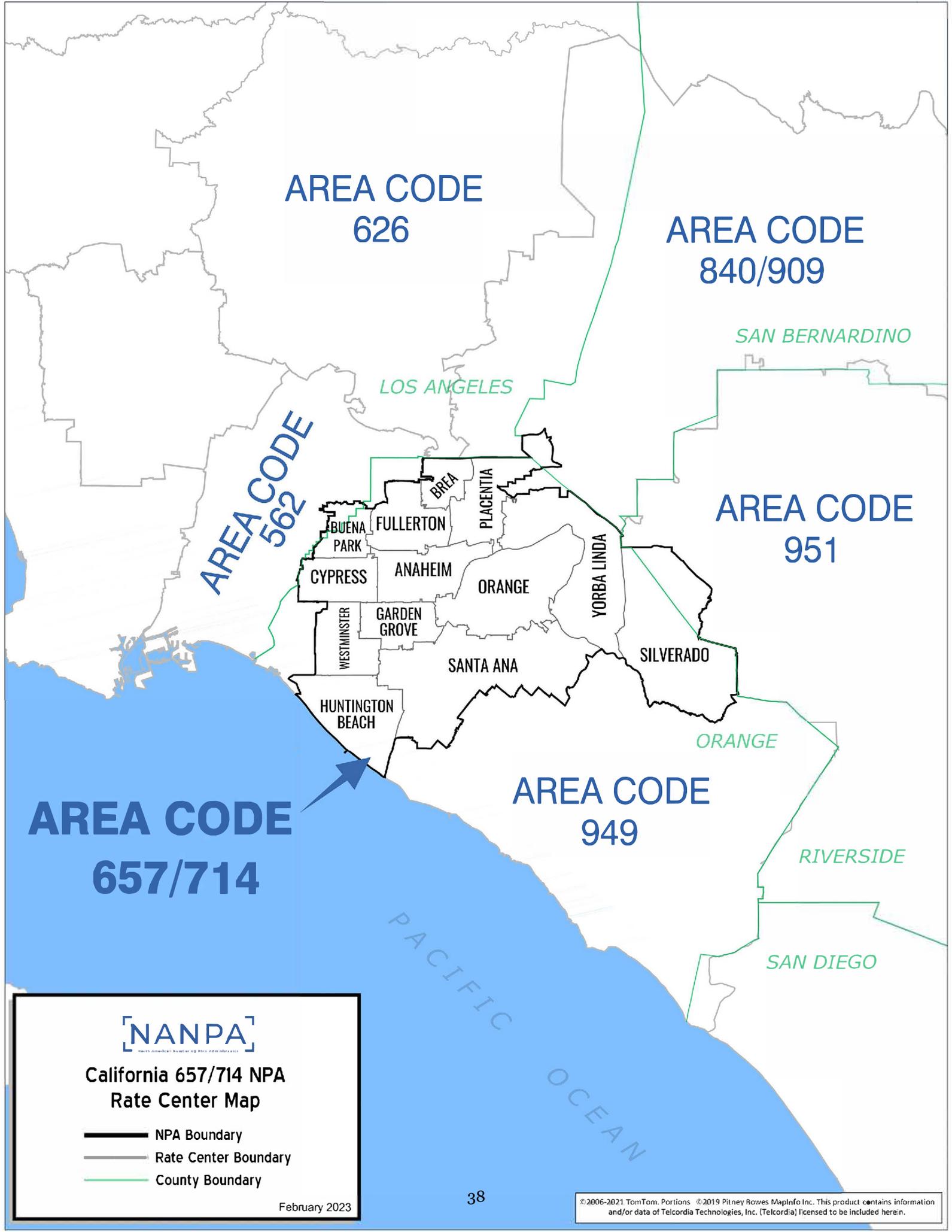
AREA CODE
949

PACIFIC OCEAN

**California 657/714 NPA
Rate Center Map**

- NPA Boundary
- Rate Center Boundary

February 2023



**AREA CODE
626**

**AREA CODE
840/909**

SAN BERNARDINO

LOS ANGELES

**AREA CODE
562**

**AREA CODE
951**

BREA
PLACENTIA
BUENA PARK
FULLERTON
CYPRESS
ANAHEIM
ORANGE
WESTMINSTER
GARDEN GROVE
YORBA LINDA
SANTA ANA
SILVERADO
HUNTINGTON BEACH

**AREA CODE
657/714**

**AREA CODE
949**

ORANGE

RIVERSIDE

SAN DIEGO

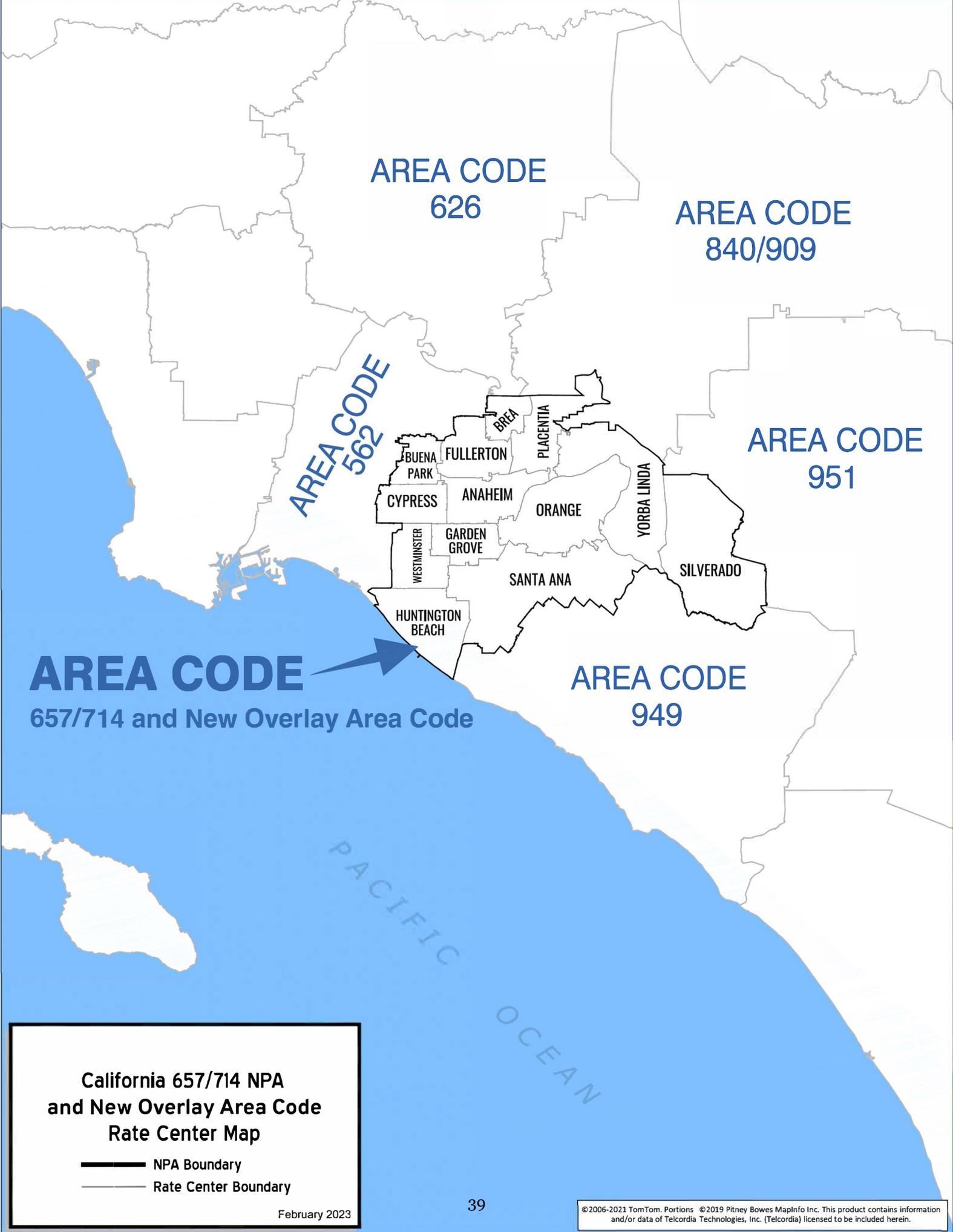
PACIFIC OCEAN



**California 657/714 NPA
Rate Center Map**

- NPA Boundary
- Rate Center Boundary
- County Boundary

February 2023



AREA CODE
626

AREA CODE
840/909

AREA CODE
562

AREA CODE
951

AREA CODE →
657/714 and New Overlay Area Code

AREA CODE
949

PACIFIC OCEAN

**California 657/714 NPA
and New Overlay Area Code
Rate Center Map**

NPA Boundary
 Rate Center Boundary

February 2023

EXHIBIT B



February 19, 2026

To: All 657/714 NPA Code Holders, Block Holders and Interested Industry Members (California)

Subject: Final Minutes of the Updated Application Review Meeting for the 657/714 NPA

Attached are the final minutes from the January 21, 2026, California 657/714 NPA updated Application review meeting. These minutes became final on February 11, 2026.

If you have any questions, you can contact me at hwayman@nanpa.com or call (571) 363-3824.

Sincerely,

Heidi A. Wayman
Manager, Data Management
NANPA

CC: Peter Chang – California Public Utilities Commission
Lina Khoury – California Public Utilities Commission

**CALIFORNIA 657/714 NPA
Relief Planning Meeting for Review of Updated Application
via Web Conference
Final Minutes
January 21, 2026**

WELCOME, INTRODUCTIONS & AGENDA REVIEW

Heidi Wayman, Manager, Data Management, North American Numbering Plan Administrator (“NANPA”), opened the meeting with introductions and a review of the agenda. A list of attendees can be found in Attachment #1.

REVIEW CONSENSUS PROCESS AND NPA RELIEF PLANNING GUIDELINES

Heidi stated the Alliance for Telecommunications Industry Solutions (“ATIS”) approved industry consensus process would be followed. She reviewed the consensus process and explained how consensus is determined. In addition, she stated that the minutes would be comprised of consensus agreements, and that issues not captured by consensus could be expressed in the form of a Statement for the Record, which could be conveyed at any point during the meeting.

RELIEF PLANNING SUMMARY

Heidi reviewed the prior relief planning activities completed for the 657/714 NPA. NANPA facilitated a draft application review meeting on April 9, 2024. During this meeting the California telecommunications industry (“Industry”) reached consensus to recommend approval of an all-services distributed overlay, the recommended Public Education Plan (“PEP”), and an 18 month implementation timeframe. This implementation timeframe includes:

- 75 calendar days for NANPA to complete administrative tasks, including assigning the new NPA, facilitating an implementation meeting and publishing the Planning Letter (“PL”)
- Nine (9) months to complete customer education and technical milestones, and
- Implementation of the new overlay NPA six months prior to exhaust of the 657/714 NPA complex.
- Execution of the PEP

The Application for relief was filed by NANPA with the California Public Utilities Commission (“Commission”) on behalf of the Industry on May 15, 2024, and the Commission opened Proceeding A.24-05-011.

Heidi reviewed the following events completed for Proceeding A.24-05-011.

EVENT	RESPONSIBILITY	DATE COMPLETED
Meeting with Commission staff to discuss next steps in the process	NANPA, Commission staff	4/10/2024
Commission approved customer notice emailed to all service providers	Commission Staff	4/19/2024
Letter sent to Commission executive director notifying them of the need to implement a new area code	NANPA	4/19/2024

pursuant to Public Utilities Code §7931(d) and the need for all service providers to notify all affected customers §7931(e)(1)		
NNS sent with a letter NANPA sent to the Commission executive director and that the Commission approved customer notices are to be distributed to all affected customers pursuant to Public Utilities Code §7931(e)(1)	NANPA	4/19/2024
NNS sent with the Commission approved customer notice to be distributed to all affected customers pursuant to Public Utilities Code §7931(e)(1)	NANPA	4/19/2024
Sent draft script and slides for webcast	NANPA	4/26/2024
Finalized script and slides	NANPA and Commission Staff	5/6/2024
Record webcast pursuant to Public Utilities Code §7931(d)	NANPA and Commission Staff	5/6/2024
Notification to the Board of Supervisors of the three counties that would be affected by the new area code informing them that the new NPA will need to be implemented, the webcast which will be posted to the Commission website and requesting all constituents be notified pursuant to Public Utilities Code §7931(e)(2)	Commission Staff	6/19/2024
Commission posts webcast to the website	Commission Staff	7/19/2024

On December 8, 2025, the Commission issued a Proposed Decision entitled *Decision Dismissing Application Without Prejudice* in Application A.24-05-011, *Application of the North American Numbering Plan Administrator, on behalf of the California Telecommunications Industry, for Relief of the 657/714 Numbering Plan Area*.

In accordance with the California Public Utilities Code §311 and Rule 14.3 of the Commission’s Rules of Practice and Procedure, NANPA submitted written comments on the Proposed Decision on December 12, 2025. On December 18, 2025, the Commission ordered that the Application be dismissed without prejudice and issued Decision 25-12-030 on December 19, 2025.

Due to the dismissal of the Application and the need to refile the Application due to a projected exhaust date of fourth quarter 2027, NANPA updated the information provided in the original Application. No changes were made to any of the consensus agreements made, including the implementation timeframes, the Statement for the Record, or the recommended PEP. However, additional items were included such as a list of events from the initial Application that were completed in accordance with the requirements of the California Public Utilities Code in Section 7931.

Heidi reviewed pertinent sections of the Guidelines (ATIS-0300061).

INDUSTRY GUIDELINES

An overlay is the only option for relief of the 657/714 NPA, per Section 5.6.1 of the NPA Code Relief Planning and Notification Guidelines (“Guidelines”) which state:

Where NPA relief is required for an existing overlay complex, then the Initial Planning Document, relief planning meeting, and industry consensus to recommend an overlay is not required. NANPA shall draft a relief plan filing requesting approval of the overlay and recommending an implementation schedule including a timeframe for network preparation and customer education, with the new NPA effective at the end of the implementation schedule. There is no need for a permissive dialing period because 10-digit local dialing will already be in place. The draft filing shall include the state’s existing overlay dialing plan.

NANPA shall notify all Affected Parties at least three (3) weeks in advance of a conference call scheduled to review and approve the draft filing. During the conference call, the timeframes for the implementation schedule will be determined. The recommended relief should be in place six (6) months prior to the forecasted exhaust (see Section 7.2). As usual, meeting minutes shall be produced and distributed by NANPA within 14 calendar days of the conference call.

Heidi reviewed Guidelines Section 6.3:

An all-services distributed overlay occurs when more than one NPA code serves the same geographic area. In an NPA overlay, code relief is generally provided by opening a new NPA code covering the same geographic area as the NPA(s) requiring relief. NXX codes from this new NPA are assigned on a carrier-neutral basis, i.e., first come, first served. With the overlay method, the FCC requires mandatory 10-digit local dialing between and within the old and new NPAs. Some states require 1 + 10-digit local dialing and some require 10-digit local dialing and allow 1 + 10-digit local dialing at the SP’s discretion.

The all-services distributed overlay method eliminates the need for customer number changes as required under the split and boundary realignment methods. In areas where an overlay is already in place, a subsequent overlay eliminates the need for a permissive dialing period as part of implementation. In areas where mandatory 10-digit local dialing is already in place, an overlay eliminates the need for a permissive dialing period as part of implementation.

Heidi also reviewed Guidelines Section 7.2:

Issues related to timing and scheduling will vary with the type of relief method to be implemented as well as the level of difficulty of the required changes. In general, the relief implementation should be completed at least six (6) months prior to the projected exhaust of the NPA, but in extraordinary situations, at least three (3) months before the existing NPA would exhaust under the highest growth projections. For overlays, relief is completed when mandatory 10-digit local dialing has been implemented and the new NPA becomes effective.

CENTRAL OFFICE (“CO”) CODE AND THOUSANDS-BLOCK STATUS OF THE 657/714 NPA

Heidi provided a read-out of the monthly CO code and thousands-block assignment activity for the California 657/714 NPA. As of January 20, 2026, the 657 NPA has 657 CO codes assigned, 129 CO codes available for assignment and 14 unavailable CO codes. The 714 NPA has 786 CO codes assigned, zero (0) CO codes available for assignment and 14 unavailable CO codes. The CO code assignment history by year is as follows:

2026 = 0
2025 = 57
2024 = 52
2023 = 60
2022 = 99
2021 = 77

There are 13 rate centers in the 657/714 NPA overlay, and all 13 rate centers are mandatory for pooling. From January 1, 2025 through January 20, 2026, there were 634 thousands-blocks assigned. As of January 20, 2026, there are 62 thousands-blocks available. The forecasted need for CO codes for the next twelve months is four (4) CO codes forecasted for pool replenishment and dedicated customers.

The October 2025 Numbering Resource Utilization/Forecast (NRUF) and NPA Exhaust Analysis (“October 2025 NRUF Report”), published by NANPA, indicated that the 657/714 NPA is projected to exhaust during the fourth quarter of 2027. (See Attachment #2)

Heidi also reviewed additional information provided in the meeting notice including:

- Rate Center List
- CO code holders
- Thousands-block holders that have blocks assigned but have not been assigned a CO code.
- Rate Center and County Maps

STATEMENT FOR THE RECORD

The following *Industry Statement for the Record* was provided during the April 9, 2024 Industry relief planning meeting and filed with Application A.24-05-011. The participating members reviewed the Industry Statement for the Record and after making minor revisions reached consensus to include it in these meeting minutes and as Attachment #1 to the Application which will be filed with the Commission.

Industry Statement for the Record

Additional Overlay to the Existing 657/714 Overlay

The Industry respectfully requests that the Commission approve the industry's Application to implement an additional overlay for relief of the existing 657/714 area code overlay, including its proposed implementation interval and Public Education Plan (PEP), no later than June 15, 2026. The Industry's proposed schedule and PEP allow the Industry to implement relief efficiently, avoid holiday network freeze timeframes, and reduce the risk of running out of numbers before relief is implemented.

The Industry will work together to ensure the additional overlay implementation is successful. No paid advertising is necessary for a successful implementation because:

- The existing 657/714 overlay and its mandatory 1+10-digit dialing has been in place since 2008. There's no need for a permissive dialing period or customer education about 1+10-digit dialing.
- Educating 657/714 customers about the new additional overlay area code is just an informational exercise. Californians are already very familiar with multiple area codes and mandatory 1+10-digit dialing. Mandatory 1+10-digit dialing is the predominant dialing plan in California, required in all but two area codes by the time this additional overlay to the 657/714 overlay is implemented.
- The Industry is quite experienced in educating customers about the introduction of new overlay area codes when mandatory 10-digit or 1+10-digit dialing is already in place. By the time implementation for the additional overlay for the 657/714 overlay will need to start, the Industry will have implemented four such overlays in California, with no paid advertising being used.
 - Further, the Industry has already implemented similar overlays in Arizona, Colorado, Florida, Georgia, Illinois, Louisiana, Maryland, Michigan, Mississippi, Missouri, New York, North Carolina, Ohio, Pennsylvania, Tennessee, Texas, Virginia, Washington, and Wisconsin. No paid advertising was used in any of those.
 - In fact, the Industry has implemented 68 overlays across the United States in the last ten years, and only six overlays implemented in California during that timeframe used paid advertising. No more than two news releases were issued in any of those implementations either, except for two recent overlays implemented in California.
- Paid advertising requirements in PEPs create the need for a funding mechanism, and past PEPs demonstrate that the funding mechanism is a burdensome, inefficient and unnecessarily complex process shouldered unfairly by a few industry volunteers.
- For the additional overlay to the existing 657/714 overlay with its simple informational messaging, paid advertising and a funded PEP doesn't make fiscal sense. It would be virtually impossible to implement a funded PEP within the recommended 9-month implementation schedule.

End of Statement

REVIEW DRAFT RELIEF APPLICATION FOR THE 657/714 NPA

Heidi reviewed the draft relief application for the 657/714 NPA distributed on January 14, 2026, which recommends an all-services distributed overlay. A new NPA code would be assigned to the same geographic area occupied by the existing 657/714 NPA. Customers would retain their current telephone numbers. The projected life of the new NPA is approximately 12 years based on current assignment rates. Consensus was reached to approve NANPA's recommended application as edited by the participants during the meeting.

The following dialing plan is the current dialing plan for the 657/714 NPA. Consensus was reached by the participating members to submit the existing dialing plan in the Application.

Current Dialing Plan for the 657/714 All-Services Overlay

Type of Call	Call Terminating in	Dialing Plan
Local	Home NPA (HNPA) or Foreign NPA (FNPA)	1 + 10-digits (1 + NPA-NXX-XXXX)*
Toll	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

*10-digit dialing permissible at wireless providers' discretion

ESTABLISH IMPLEMENTATION SCHEDULE

Consensus was reached by the participating members to recommend to the Commission an 18-month schedule for implementation of the overlay with the new NPA becoming effective six (6)-months prior to the forecasted exhaust date. Since mandatory 1+10-digit dialing is already in place, a permissive dialing period is not needed. The meeting participants also reached consensus to recommend that CO codes will not be assigned in the new overlay NPA until all available codes in the 657 and 714 NPAs have been assigned. The recommended schedule is as follows:

Implementation Schedule for an All-Services Overlay

EVENT	TIMEFRAME	RESPONSIBILITY
Commission Order	At least 18 months prior to the need for the new NPA to be placed into service	ALJ, Commission
Assign a new NPA, ensure a press release is issued to announce the new NPA, schedule and facilitate an implementation meeting, and publish the Planning Letter	75 calendars after final Commission decision	NANPA
Customer Education and Network Preparation Period*	Nine (9) months	Industry
Earliest Activation of CO codes in the new NPA **	At completion of Customer Education and Network Preparation Period Six (6) months prior to exhaust	NANPA

* There is no requirement for a permissive dialing period because mandatory 1+10-digit local dialing is already in place.

**CO codes in the new NPA will not be assigned until all available CO codes in the existing 657/714 NPA are allocated.

CUSTOMER EDUCATION PLAN

The participants reached consensus to include the Industry’s *Recommended Public Education Program (PEP) for Additional Overlay to the Existing 657/714 NPA Overlay 18-Month Implementation Plan* in the Application.

**Recommended Public Education Program (PEP)
for Additional Overlay to the Existing 657/714 NPA Overlay
18-Month Implementation Plan**

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
1	Effective date of decision approving an additional area code overlay for relief of the existing 657/714 overlay.	N/A	N/A	Date of Decision (“DOD”)
2	Post-Commission meeting news release announcing the 657/714 additional overlay area code relief plan, the overlay area code geographic boundaries, and the new overlay area code for issue within the 657/714 area code region. Post Commission news release to Commission website and social media platforms.	All customers	Commission	DOD
3	NANPA 657/714 additional overlay implementation meeting, and request for industry participation on Public Education Plan (PEP) task force. Determination of Implementation Start Date (ISD).	Commission staff and industry	Shared	6 weeks after DOD
4	Start Implementation	Industry	Industry	Implementation Start Date (“ISD”)
5	Additional overlay information distributed internally as a job aid for customer service representatives to answer customer questions. Representatives should not need to refer questions to the Commission.	Customer service representatives	Individual service provider	2 months after ISD

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
6	First news release announcing the 657/714 additional overlay area code relief plan, the area code overlay geographic boundaries, and the new overlay area code for issue within the 657/714 area code and adjacent area codes, to media and key entities, including chambers of commerce and local governments. Post news release to Commission website and social media platforms.	All customers	Industry and Commission staff	2 months after ISD
7	Provide to Commission Communications Division first email or written confirmation from the California Telecommunications Industry identifying media coverage (including major local broadcast television stations) of the 657/714 additional area code overlay.	Commission staff	Industry	3 months after ISD
8	Provide by email targeted letters with the information in the Customer Notification, along with PEP Task Force contact information, to (1) community based organizations and key government agencies, including senior, consumer and other advocacy/activist organizations, chambers of commerce, city councils, and other key government agencies, (2) alarm service provider associations, (3) public safety organizations and PSAPs, (4) telephone directory publishers, and (5) California Relay Services throughout the 657/714 area code overlay region. Request that these organizations distribute the information to their members.	Senior, consumer and other advocacy/activist organizations, chambers of commerce, city councils and other key government agencies, alarm service provider associations, public safety organizations and PSAPs, telephone directory publishers, and California Relay Services	Industry	3 months after ISD

Activity	Description	Audience	Shared or Individual Service Provider Effort	Completion Date
9	657/714 additional overlay update to industry websites.	All customers	Individual service provider	3 months after ISD
10	Second news release reminding the public of the 657/714 additional overlay area code relief plan, the overlay area code geographic boundaries, and the new overlay area code for issue within the 657/714 area code overlay region. Post Commission news release to Commission website and social media platforms.	All customers	Industry and Commission staff	8.5 months after ISD
11	Published Directories: Add information on cover to alert customers in 657/714 overlay area about the new overlay area code	All customers	Individual service provider	9 months after ISD
12	Single customer notification runs for two bill cycles: Announce the new additional area code overlay to the existing 657/714 area code overlay, indicate the affected areas, and the new area code effective date.	All customers	Individual	9 months after ISD
13	New NPA/Area Code effective and implementation completed			9 months after ISD
14	Provide to Commission Communications Division second email or written confirmation from the California Telecommunications Industry identifying media coverage (including local broadcast television stations) of the 657/714 additional area code overlay.	Commission staff	Industry	9.5 months after ISD

Additionally, consensus was reached to include the following technical milestones that will be utilized by the Industry for implementation of the additional overlay when mandatory 1+10-digit dialing is already in effect.

Technical Milestones

Action	Responsibility
1 Obtain industry test code from NANPA and activate the test number	One Service Provider Volunteer
2 Open the test code in carriers' network	All Service Providers
3 Establish NPA Specific type of Trunks	All Service Providers (as needed)
E911 Work Plan	
4 Confirm new Emergency Service Number (ESN)/Numbering Plan Digit (NPD) has been established for the new NPA	E911 Providers
5 Ensure new NPA is built in the SRDB table	E911 Providers
6 Notify PSAPs, PSALI customers and County Coordinators	E911 Providers
7 Notify Statewide 911 Coordinator	Industry Co-chairs
8 Review and Submit CLEC Trunk Order Requests to local provider if needed	All Service Providers (as needed)
9 Update PSAP equipment to recognize new NPA	PSAP's
10 Trunk Orders Complete	E911 Providers
11 Build E911 Network/Tandem Translations	E911 Providers
12 Verify if all PSAP work has been completed	E911 Providers
13 Activate E911 Network/Tandem Translations	All Service Providers

OPEN DISCUSSION

There were no additional items for discussion.

NANPA FILING INDUSTRY EFFORTS WITH COMMISSION

Participants reached consensus that NANPA will file the application for relief of the 657/714 NPA with the Commission informing them of the outcome of this relief planning meeting. Pursuant to the Guidelines, NANPA is to file the Application within seven weeks of the meeting, and no later than March 11, 2026. The Industry will be notified via the NANP Notification System ("NNS") when the Application is filed. It is recommended to keep NAS profiles active to ensure receipt of NNS notifications. In addition, once a Proceeding No. has been assigned, interested Industry members may wish to become parties to the proceeding to receive updates on any status changes.

MEETING MINUTES DISTRIBUTION AND APPROVAL OF THE MINUTES

The meeting minutes will be posted no later than February 4, 2026. The Industry is to provide any suggested edits to Heidi Wayman via email at hwayman@nanpa.com. Any changes to the minutes should be provided within one week of posting, when the minutes will become final.

NANPA Meeting Adjourned

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These minutes became final on February 11, 2026.

**California 657/714 NPA
Relief Planning Meeting for Review of Updated Application
January 21, 2026
Participants**

NAME	COMPANY
George Guerra	AT&T
Patty Berris	AT&T
Lina Khoury	California Public Utilities Commission
Peter Chang	California Public Utilities Commission
Matthew Nolan	Charter Communications
Angela Burbach	Cox Communications
Dan Bowlin	DISH Wireless / Boost Mobile
Margaret Cox	Lumen
Heidi Wayman	NANPA
Cecilia McCabe	NANPA
Linda Hymans	NANPA
Florence Weber	NANPA
Espie Creighton	T-Mobile
Kyeva Keith	T-Mobile
Claudia Trinidad	TPx Communications
Brandon Orozco	Verizon
Dyan Adams	Verizon
Sharon Pistachio	Verizon Wireless
Veronica Kyles	Verizon Wireless
Romel Chand	Volcano Telephone

Central Office Code/Thousands-Block Summary

(*Data as of January 20, 2026)

	Assigned NXXs	Reserved NXXs	Unavailable NXXs	Available NXXs	Total	
657 NPA	657	0	14	129	800	
714 NPA	786	0	14	0	800	
CO Codes Assignment History	2021	2022	2023	2024	2025	2026
657 NPA	77	99	55	49	54	0*
714 NPA	0	0	5	3	3	0*
CO Codes Forecasted for next 12 months	Pool Replenishment and Dedicated Customers	LRNs	Total			
657/714 NPA	4	0	4			
Thousands-Blocks	Blocks Assigned (Time period: 1/1/2025 - 1/20/2026)		Blocks Available			
657/714 NPA	634		62*			
Rate Centers	Mandatory	Mandatory Single Service Provider	Optional	Excluded	Total	
657/714 NPA	13	0	0	0	13	
Exhaust based on October 2025 NRUF and NPA Exhaust Analysis	657/714 NPA - 4Q2027					

Note: Unavailable indicates codes that are unavailable for assignment. These codes include, but are not limited to, test and special use codes (e.g., 958, 959, 555), N11 and other unique codes (e.g., 976, 950) and codes with special dialing arrangements (e.g., 7-digit dialing across NPA boundary).



March 13, 2026

To: All 657/714 NPA Code Holders, Block Holders and Interested Industry Members (California)

Subject: Final Minutes of Revised Application Review Refiling Meeting

Attached are the final minutes from the February 19, 2026, California 657/714 NPA revised Application review meeting. These minutes became final on March 12, 2026.

If you have any questions, you can contact me at hwayman@nanpa.com or call (571) 363-3824.

Sincerely,

Heidi A. Wayman
Manager, Data Management
NANPA

CC: Peter Chang – California Public Utilities Commission
Lina Khoury – California Public Utilities Commission

**CALIFORNIA 657/714 NPA
Relief Planning Meeting for
Reviewing the Revised Application Refiling
via Web Conference
Final Minutes
February 19, 2026**

WELCOME, INTRODUCTIONS & AGENDA REVIEW

Heidi Wayman, Manager, Data Management, North American Numbering Plan Administrator (“NANPA”), opened the meeting with introductions and a review of the agenda. A list of attendees can be found in Attachment #1.

REVIEW CONSENSUS PROCESS AND NPA RELIEF PLANNING GUIDELINES

Heidi stated the Alliance for Telecommunications Industry Solutions (“ATIS”) approved industry consensus process would be followed. She reviewed the consensus process and explained how consensus is determined. In addition, she stated that the minutes would be comprised of consensus agreements, and that issues not captured by consensus could be expressed in the form of a Statement for the Record, which could be conveyed at any point during the meeting.

RELIEF PLANNING SUMMARY

Heidi reviewed the prior relief planning activities completed for the 657/714 NPA. NANPA facilitated a draft application review meeting on April 9, 2024. During this meeting the California telecommunications industry (“Industry”) reached consensus to recommend approval of an all-services distributed overlay, the recommended Public Education Plan (“PEP”), and an 18 month implementation timeframe. This implementation timeframe includes:

- 75 calendar days for NANPA to complete administrative tasks, including assigning the new NPA, facilitating an implementation meeting and publishing the Planning Letter (“PL”);
- Nine (9) months to complete customer education and technical milestones;
- Implementation of the new overlay NPA six months prior to exhaust of the 657/714 NPA complex; and
- Execution of the PEP.

The Application was filed by NANPA with the California Public Utilities Commission (“Commission”) on behalf of the Industry on May 15, 2024. The Commission opened Proceeding A.24-05-011.

On December 8, 2025, the Commission issued a Proposed Decision entitled *Decision Dismissing Application Without Prejudice* in Application A.24-05-011, *Application of the North American Numbering Plan Administrator, on behalf of the California Telecommunications Industry, for Relief of the 657/714 Numbering Plan Area*.

In accordance with the California Public Utilities Code §311 and Rule 14.3 of the Commission’s Rules of Practice and Procedure, NANPA submitted written comments on the Proposed Decision on December 12, 2025. On December 18, 2025, the Commission ordered that the Application be dismissed without prejudice and issued Decision 25-12-030 on December 19, 2025.

As a result of the dismissal and the need to refile the Application, NANPA updated the information contained in the original filing. No changes were made to any of the consensus agreements made, including the implementation timeframes, the Statement for the Record, or the recommended PEP. However, additional information was included, such as a list of events completed in accordance with the requirements of Section 7931 of the California Public Utilities Code.

NANPA facilitated a relief planning meeting to review the Application for refiling on January 21, 2026. Following that relief planning meeting, NANPA evaluated the exhaust of the 657/714 NPA based on data as of February 2, 2026. As a result, NANPA issued a Delta NRUF on February 4, 2026, which reflected a change in the projected exhaust from the fourth quarter of 2027 to the second quarter of 2028 due to a reduction in CO code assignments.

Due to the change in the exhaust projection, NANPA held today's relief planning meeting for the Industry to reach consensus on any modifications necessary to ensure that the most current data is included in the Application filed with the Commission.

CENTRAL OFFICE ("CO") CODE AND THOUSANDS-BLOCK STATUS OF THE 657/714 NPA

Heidi provided a read-out of the monthly CO code and thousands-block assignment activity for the California 657/714 NPA. As of February 18, 2026, the 657 NPA has 657 CO codes assigned, 129 CO codes available for assignment and 14 unavailable CO codes. The 714 NPA has 786 CO codes assigned, zero (0) CO codes available for assignment and 14 unavailable CO codes.

CO code assignments by year are as follows:

- 2026 = 0
- 2025 = 57
- 2024 = 52
- 2023 = 60
- 2022 = 99
- 2021 = 77

There are 13 rate centers in the 657/714 NPA overlay, all of which are mandatory for pooling. From January 1, 2025 through February 18, 2026, there were 636 thousands-blocks assigned. As of February 18, 2026, 61 thousands-blocks are available.

The forecasted need for CO codes over the next twelve months is 23 CO codes forecasted for pool replenishment and dedicated customers.

The February 4, 2026 Delta Numbering Resource Utilization/Forecast (NRUF), published by NANPA, indicated that the 657/714 NPA is projected to exhaust during the second quarter of 2028. (See Attachment #2)

REVIEW REVISED DRAFT RELIEF APPLICATION FOR THE 657/714 NPA

Heidi stated the revised Application was posted via the NANP Notification System ("NNS") on February 5, 2026. She noted a few participants were not in attendance at the January 21, 2026 relief planning meeting and asked whether participants wished to review the Application in its entirety or

focus only on the revisions resulting from the updated exhaust projection. Consensus was reached to review only the necessary changes.

The following revisions were reviewed:

- Page 1: The projected exhaust date was revised from the fourth quarter of 2027 to the second quarter of 2028.
- Page 2: The Industry's request that the Commission issue a final decision on June 15, 2026, was revised to December 1, 2026.
- Page 3: The projected exhaust date was updated to the second quarter of 2028, and the February 19, 2026 meeting date was added.
- Page 4: The projected life of the all-services distributed overlay was revised from 12 years to 13 years based on the current assignment rate.
- Conclusion: The Industry requested the Commission issue a final decision no later than December 1, 2026.

Consensus was reached to approve the revised Application as edited by the participants during the meeting.

STATEMENT FOR THE RECORD

The Industry's *Statement for the Record, Additional Overlay to the Exiting 657/714 Overlay* was reviewed. Consensus was reached to revise the requested date for Commission issuance of a final decision from June 15, 2026 to December 1, 2026, consistent with the Application.

OPEN DISCUSSION

No additional items were raised for discussion.

NANPA FILING INDUSTRY EFFORTS WITH COMMISSION

Participants reached consensus that NANPA will file the Application for relief of the 657/714 NPA with the Commission and inform the Commission of the outcomes of the January 21, 2026 meeting and this meeting. Once the Application is filed, an NNS notification will be distributed. It is recommended that NAS profiles remain active to ensure receipt of NNS notifications. Additionally, once the Application is filed and a proceeding number is assigned, interested Industry members may wish to become parties to the proceeding to receive updates on any status changes.

MEETING MINUTES DISTRIBUTION AND APPROVAL OF THE MINUTES

The meeting minutes will be posted no later than March 5, 2026. The Industry is to provide any suggested edits to Heidi Wayman via email at hwayman@nanpa.com. Suggested revisions must be submitted within one week of posting, after which the minutes will be considered final.

NANPA Meeting Adjourned

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These minutes became final on March 12, 2026.

**California 657/714 NPA
Reviewing the Revised Application Refiling
February 19, 2026
Participants**

NAME	COMPANY
George Guerra	AT&T
Jeanne Bell	Allstream/Zayo
Lina Khoury	California Public Utilities Commission
Matthew Nolan	Charter Communications
Angela Burbach	Cox Communications
Dan Bowlin	DISH Wireless / Boost Mobile
Judy Geise	Frontier Communications
Cecilia McCabe	NANPA
Heidi Wayman	NANPA
Florence Weber	NANPA
Linda Hymans	NANPA
Kyevea Keith	T-Mobile
Allyson Blevins	Sinch Communication
Brandon Orozco	Verizon
Sharon Pistachio	Verizon Wireless

Central Office Code/Thousands-Block Summary

(*Data as of February 18, 2026)

	Assigned NXXs	Reserved NXXs	Unavailable NXXs	Available NXXs	Total	
657 NPA	657	0	14	129	800	
714 NPA	786	0	14	0	800	
CO Codes Assignment History	2021	2022	2023	2024	2025	2026
657 NPA	77	99	55	49	54	0*
714 NPA	0	0	5	3	3	0*
CO Codes Forecasted for next 12 months	Pool Replenishment and Dedicated Customers	LRNs	Total			
657/714 NPA	23	0	23			
Thousands-Blocks	Blocks Assigned (Time period: 1/1/2025 - 2/18/2026)		Blocks Available			
657/714 NPA	636		61*			
Rate Centers	Mandatory	Mandatory Single Service Provider	Optional	Excluded	Total	
657/714 NPA	13	0	0	0	13	
Exhaust: February 4, 2026 Delta NRUF	657/714 NPA - 2Q2028					

Note: Unavailable indicates codes that are unavailable for assignment. These codes include, but are not limited to, test and special use codes (e.g., 958, 959, 555), N11 and other unique codes (e.g., 976, 950) and codes with special dialing arrangements (e.g., 7-digit dialing across NPA boundary).