



ALJ/VUK/vj4 03/25/2026

**FILED**

03/25/26

01:35 PM  
C2511008

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Luis Enrique Landa Rodriguez,

Complainant,

vs.

Pacific Bell d/b/a AT&T California  
and AT&T Mobility Wireless  
Operation Holdings d/b/a AT&T  
Mobility,

Defendants.

(ECP)

Case 25-11-008

**ADMINISTRATIVE LAW JUDGE'S RULING SETTING HEARING**

This ruling sets a hearing for April 10, 2026 commencing at 10:00 a.m.

Pacific Time. The Webex and phone conference information are provided below:

- Webex link:  
<https://cpuc.webex.com/cpuc/j.php?MTID=m62512c4d8817605848387d02d0308b08>
- Meeting number (access code): 2492 120 6176
- Meeting password (if prompted): pNaPd74mjr3
- Join by phone: 1-855-282-6330 (United States Toll Free)  
1-415-655-0002 (United States Toll)

On March 10, 2026, I issued a ruling directing AT&T Mobility Wireless Operation Holdings d/b/a AT&T Mobility (AT&T or Defendant) to provide a document confirming whether AT&T charged Luis Enrique Landa Rodriguez (Complainant) during any timeframe in which AT&T had suspended service to Complainant.

Defendant's March 20, 2026 response, "[s]ee Attachment C...", was less than responsive to my ruling. Therefore, the parties are directed to reconvene for a second hearing on April 10, 2026. A Spanish language interpreter has been requested to enable Complainant to participate in the hearing.

Defendant must be prepared to identify the specific dates/periods (if any) during which Defendant charged Complainant for services not provided, and the amount charged for each such date/period.

Alternatively, Defendant shall file a response providing the above information no later than April 6, 2026.

**IT IS SO RULED.**

Dated March 25, 2026, at San Francisco, California.

/s/ VALERIE U. KAO  
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Valerie U. Kao  
Administrative Law Judge