

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA



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Joseph Northington,

Complainant,

vs.

Pacific Gas and Electric Company (U39E),

Defendant.

(ECP)

Expedited Complaint
(Rule 4.6)

COMPLAINANT	DEFENDANT
Joseph Northington 801 Guerrero Street San Francisco CA 94110 T: 415-948-5234 E-mail: cedar2smell4@gmail.com	Pacific Gas and Electric Company (U39E) Attn: Cliff Gleicher, Managing Counsel 300 Lakeside Drive Oakland CA 94612 T1: 415-971-2678 E-mail 1: Cliff.Gleicher@pge.com E-mail 2: pgetariffs@pge.com

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Joseph Northington

COMPLAINANT(S)

vs.

(B) Pacific Gas and Electricity

DEFENDANT(S)

(Include Utility "U-Number," if known)

(for Commission use only)

(C)
Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

YES NO

Has staff responded to your complaint?

YES NO

Did you appeal to the Consumer Affairs Manager?

YES NO

Do you have money on deposit with the Commission?

YES NO

Amount \$ _____

Is your service now disconnected?

YES NO

COMPLAINT

(D)
The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Joseph Northington	801 Guerrero Street	(415) 948-5234

respectfully shows that:

(E)
Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Pacific Gas and Electricity	BOX 997300	1-800-743-5000

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

Pacific Gas and Electricity claims that when I moved to my current location, I only transferred the gas account instead of the gas and electricity accounts together. I explained that accounts for gas, as well as electricity was transferred, since the electricity was needed for light, appliances, etc., and the gas was needed for cooking, the water heater and heating the apartment. PG&E further claimed that I later phoned them and opened an account for gas, and that this was for an upper unit. I explained to PG&E that the upper unit was 803, and that the tenant had lived there longer than 11 years. I live in 801. PG&E phoned me at work and demanded that I establish a gas account. The next morning the gas service was interrupted. I phoned PG&E to inquire. The issue was investigated and the gas was reestablished. Later, I was billed for three meters. In my informal complaint I sent pictures of my gas and electric meters. I am still being billed for three meters. Though PG&E has come out to inspect the meters several times, I am still being charged for three meters. During this time my PG&E gas bill soared to over \$430.00 dollars monthly. I live in a one-bedroom apartment with two other rooms. I was told by a PG&E representative that the rate reflected the 94110 zip code area I reside in . To date, none of these issues have been resolved.

(G) Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):

- adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
- ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? YES NO

(3) Regular Complaint Expedited Complaint (Rule 4.6)

(4) The issues to be considered are

(Example: The utility should refund the overbilled amount of \$78.00):

PG&E should correct the claim that I only open an electricity account during my relocation to the current apartment.

PG&E should refund the money I continue to pay for a 3rd meter.

PG&E should correct the rate of gas usage and make the necessary refund.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.
Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): 03/02/2026

Hearing (Example: 7/1/09): 08/03/2026

Explain here if you propose a schedule different from the above guidelines.

N/A

(H) Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

Correct the record on the date that gas and electricity service began.
Refund all payments for the 3rd meter.
Refund all payments for unjustified soaring gas costs.

(I) **OPTIONAL:** I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

cedar2smell4@gmail.com

(J) Dated 02/11/2026, California, this 11th day of February, 2026
(City) (date) (month) (year)

Joseph Anthington
Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: N/A

Address: _____

Telephone Number: _____

E-mail: _____

Signature: _____

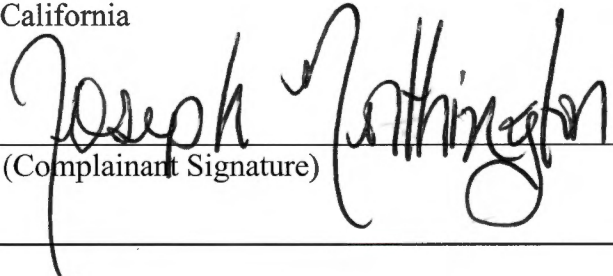
VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 02/11/26, at San Francisco, California
(date) (City)


(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.



Signature

02/11/2026

Date

Joseph Northington

Print your name