

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



FILED

04/17/26

04:02 PM

R2602017

Order Instituting Rulemaking Proceeding to
Consider Service Quality Rules for Wireless
Carriers.

R.26-02-017
(Filed February 26, 2026)

**VERIFICATIONS IN SUPPORT OF COMMENTS AND RESPONSES OF
AT&T MOBILITY LLC (NEW CINGULAR WIRELESS PCS, LLC (U 3060 C);
AT&T MOBILITY WIRELESS OPERATIONS HOLDINGS, INC. (U 3021 C); AND SANTA
BARBARA CELLULAR SYSTEMS, LTD. (U 3015 C))
(COLLECTIVELY “AT&T”)
ON ORDER INSTITUTING RULEMAKING**

Raymond P. Bolaños
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April 17, 2026

Pursuant to Rule 1.11 of the California Public Utilities Commission’s Rules of Practice and Procedure, and an oral Order issued by presiding ALJ Thomas J. Glegola at the Prehearing Conference in the above-captioned matter on April 8, 2026, AT&T respectfully submits the following Verifications in support of its Comments and Responses to *Order Instituting Rulemaking Proceeding to Consider Service Quality Rules for Wireless Carriers* (the “OIR”) in this matter. The nine verifications are appended as Attachment A hereto.

Date: April 17, 2026

Respectfully submitted,

/s/

Raymond P. Bolaños
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Attorney for AT&T

ATTACHMENT A

VERIFICATION OF BRIAN WILLIAMS

I, Brian Williams, declare as follows:

1. I am a Project and Program Management Director in the Customer Advocacy and Services division of AT&T, Services, Inc.
2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.
3. On April 1, 2026, I signed a Declaration with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's Responses to the OIR. The information set forth in that declaration was responsive to **Document Requests 3 and 4 in the OIR, and Information Requests 3 and 4 in the OIR.**
4. The information contained in my April 1 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026, at Mesa, Arizona

/s/
Brian Williams

VERIFICATION OF MICHAEL ZIMMERMAN

I, Michael Zimmerman, declare as follows:

1. I am a Vice President of Finance for Mass Markets, employed by AT&T Mobility Services, LLC.

2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.

3. On March 31, 2026, I signed a Declaration, with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's Responses to the OIR. The information set forth in that Declaration was produced in response to **Information Requests 1, 5, and 6 in the OIR.**

4. The information contained in my March 31 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026 in Dallas, Texas.

/s/

Michael Zimmerman

VERIFICATION OF ANDREW GILLARD

I, Andrew Gillard, declare as follows:

1. I am a Vice President of Finance, Technology, Operations, and Capital Management, employed by AT&T Services, Inc.
2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.
3. On April 1, 2026, I signed a Declaration with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's responses to the OIR. The information set forth in that Declaration was produced in response to **Information Request 1 in the OIR.**
4. The information contained in my April 1 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026, in Dallas, Texas.

/s/

Andy Gillard

VERIFICATION OF STANLEY VIGIL

I, Stanley Vigil, declare as follows:

1. I am a Director of Advanced Analytics in the Customer Advocacy & Service group at AT&T, Services, Inc.
2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.
3. On April 1, 2026, I signed a Declaration with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's responses to the OIR. The information set forth in that Declaration was produced in response to **Information Request 2, page 13 in the OIR.**
4. The information contained in my April 1 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026, at El Segundo, California

_____/s/
Stanley Vigil

VERIFICATION OF MICHELLE LEINGANG

I, Michelle Leingang, declare as follows:

1. I am an Associate Director of Technology II, employed by AT&T Services, Inc. in the AT&T Network Operations department.
2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.
3. On March 31, 2026, I signed a Declaration with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's responses to the OIR. The information set forth in that Declaration was produced in response to **Information Request 7 in the OIR.**
4. The information contained in my March 31 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026 at San Diego, California.

/s/

Michelle Leingang

VERIFICATION OF LANCE HASTINGS

I, Lance Hastings, declare as follows:

1. I am a Director of Network Technology in the Engineering and Operations division of AT&T Mobility Services, LLC.
2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.
3. On March 31, 2026, I signed a Declaration with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's responses to the OIR. The information set forth in that Declaration was produced in response to **Information Request 7 in the OIR.**
4. The information contained in my March 31 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026 at Alpharetta, Georgia

_____/s/
Lance Hastings

VERIFICATION OF PHILIP PRICE

I, Philip Price, declare as follows:

1. I am employed by AT&T Services, Inc. and hold the position of Associate Director - Technology II for Network & Field Operations.
2. Scott Adams is an officer of AT&T Mobility Wireless Operations Holdings, Inc. (U 3021 C) and AT&T Mobility Corporation, which manage New Cingular Wireless PCS, LLC (U 3060 C), d/b/a AT&T Mobility and Santa Barbara Cellular Systems, Ltd. (U 3015 C) (collectively, "AT&T Mobility"). Mr. Adams has designated me to execute this Verification on behalf of those AT&T affiliates.
3. On April 1, 2026, I signed a Declaration with Mr. Adams's authorization, under penalty of perjury, that set out a portion of AT&T's responses to the OIR. The information set forth in that Declaration was produced in response to **Information Request 9 in the OIR.**
4. The information contained in my April 1 Declaration was true and correct and made of my own personal knowledge.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on April 15, 2026 at Sunrise, Florida

_____/s/_____

Philip Price

