



FILED

05/04/26

04:59 PM

C2605008

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Xunqiang Wen

Complainant,

vs.

Pacific Gas and Electric Company (U39E)

Defendant.

Case (C.) _____

Complaint
(Rule 4.2)

COMPLAINANT	DEFENDANT
Xunqiang Wen 1362 38th Avenue San Francisco CA 94122 T: 415-568-1807 E-mail: xunqwen@gamil.com	Pacific Gas and Electric Company (U39E) Attn: Cliff Gleicher, Managing Counsel 300 Lakeside Drive Oakland CA 94612 T1: 415-971-2678 E-mail 1: Cliff.Gleicher@pge.com E-mail 2: pgetariffs@pge.com

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Xunqiang Wen

COMPLAINANT(S)

vs.

(B) Pacific Gas and Electric Company (U39E)

DEFENDANT(S)

(Include Utility "U-Number," if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

YES NO

Has staff responded to your complaint?

YES NO

Did you appeal to the Consumer Affairs Manager?

YES NO

Do you have money on deposit with the Commission?

YES NO

Amount \$ _____

Is your service now disconnected?

YES NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Xunqiang Wen	1362 38th Ave. San Francisco, CA 94122	415-568-1807

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Pacific Gas and Electric Company	300 Lakeside Drive. Oakland, CA 94612	415-971-2678

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

I am the lawful owner of the property located at 329 Cherrywood Avenue, San Leandro, CA 94577. The property was previously occupied by tenants who have since vacated and abandoned the premises. After regaining possession of the property, I contacted PG&E to establish electrical service in my name so that I could secure and restore the property. PG&E informed me that there were outstanding charges associated with prior utility accounts linked to the property and refused to restore service unless those charges were paid. However, I did not open, authorize, or have any involvement with those accounts. The charges were incurred by prior occupants without my knowledge or consent. Despite my requests, PG&E has not provide any detailed billing records, account documentation, or evidence showing that I am responsible for these charges. Instead, PG&E has only stated that service will not be restored unless payment is made. I have not been given sufficient informations to verify the validity, origin or basis of the charges being imposed on me. PG&E has indicated that a substantial outstanding balance must be paid before service can be restored. The amount being requested is approximately \$120,000, witch is associated with prior accounts that I did not open or authorize. Requiring me to pay this amount in order to obtain basic utility service places an extreme and unreasonable financial burden on me, particularly since these charges were incurred by others without my involvement. I provided PG&E with all requested documentation, including: "police report, rental Agreement, rental payments, and tax documentation." These documents demonstrate that I am the property owner and not responsible for the prior accounts.

(G) Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):

- adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
 ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? YES NO

(3) Regular Complaint Expedited Complaint (Rule 4.6)

(4) The issues to be considered are

(Example: The utility should refund the overbilled amount of \$78.00):

As a result of PG&E refusal:
 The property remains without electrical service.
 Unlawful to provide basic utilities services.
 I am unable to occupy the property without electrical service.
 I am unable to complete necessary repairs and renovations.
 I cannot make the property habitable.
 I am unable to rent or sell the property.
 I am experiencing ongoing and significant financial losses.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): 06/04/2026

Hearing (Example: 7/1/09): 06/14/2026

Explain here if you propose a schedule different from the above guidelines.

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

PG&E is effectively conditioning the restoration of electrical service on payment of disputed charges incurred by others, this places me in an unreasonable and unfair position.
I respectfully request that service be restored and that I not be held responsible for charges associated with prior accounts.

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

xunqwen@gmail.com

(J)

Dated San Francisco, California, this 05th day of May, 2026
(City) (date) (month) (year)

Xunqiang Wen
Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: _____

Address: _____

Telephone Number: _____

E-mail: _____

Signature: _____

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)
Executed on 5/4/26, at San Francisco, California
(date) (City)

Xunqiang Wen
(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)
Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Xunqiang Wen

Signature

05/04/2026

Date

Xunqiang Wen

Print your name