FILED
05/14/26
04:59 PM
C2605030

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Elvis Paul Nalvarte and Freddy Nalvarte, **Complainants,** **vs.** Southern California Edison Company (U338E), **Defendant.**	**(ECP)**

Expedited Complaint
(Rule 4.6)

COMPLAINANT	DEFENDANT
Elvis Paul Nalvarte and Freddy Nalvarte 11359 San Ricardo Street Moreno Valley CA 92557 T: 951-581-9697 E-mail: creativemediaproduction@hotmail.com	**Southern California Edison Company (U338E)** **Attn: Anna Valdberg, Director & Managing Attorney** **2244 Walnut Grove Avenue** **Rosemead, CA 917i0** **T-626-302-6008** **E-mail 1: Anna.Valdberg@.sce.com** **E-mail 2: case.admin@sce.com** **E-mail 3: AdviceTariffManager@sce.com**

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Elvis Paul Nalvarte and Freddy Nalvarte,

COMPLAINANT(S)

vs.

(B) Southern California Edison Company (U338E),

DEFENDANT(S)
(Include Utility "U-Number," if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?
☒ YES ☐ NO

Has staff responded to your complaint?
☒ YES ☐ NO

Did you appeal to the Consumer Affairs Manager?
☒ YES ☐ NO

Do you have money on deposit with the Commission?
☐ YES ☒ NO
Amount $_____

Is your service now disconnected?
☐ YES ☒ NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Elvis Paul Nalvarte	11359 San Ricardo Street, Moreno Valley, CA 92557	9515819697
Freddy Nalvarte	11359 San Ricardo Street, Moreno Valley, CA 92557	9515819697

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Southern California Edison	PO BOX 600, Rosemead, CA 91771-0002	8667017868

(F)
Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

From January 2022 through the present, Southern California Edison (SCE) has made sporadic billing errors, service issues, and unauthorized charges on Customer Account #700029654055. The account is in the name of my brother, Freddy Nalvarte, for the property located at 11359 San Ricardo Street, Moreno Valley, CA 92557. I, Elvis Paul Nalvarte, am the primary co-owner of this property and reside there.
Primary evidence of SCE's billing errors and corresponding credits appears on a bill (ViewBill07222025) dated July 22, 2025, which shows billing corrections and adjustments for errors charged from January 2022 through May 2025, totaling $12,692.89, with the final account credit balance of $8,183.22. This bill was originally generated by SCE and downloaded from their website for the account. However, without prior notice, SCE removed the final credit balance from the subsequent bill (ViewBill08072025) dated August 7, 2025. To further substantiate one of the many billing corrections and credits resulting from SCE's errors, I have attached an SCE bill dated (ViewBill12082022) December 8, 2022. That bill shows no "Winter Season - Net Generation," despite the fact that the property's solar panels were generating net generation. This omission and the associated billing correction are also noted on the bill (ViewBill07222025) dated July 22, 2025.
Furthermore, SCE has admitted that the meter located at the property (11359 San Ricardo Street, Moreno Valley, CA 92557) experienced communication failures and errors, and that it completely stopped working on September 7

(G) Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):
☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)
☐ ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? ☒ YES ☐ NO

(3) ☐ Regular Complaint ☒ Expedited Complaint (Rule 4.6)

(4) The issues to be considered are
(Example: The utility should refund the overbilled amount of $78.00):

The utility company: Southern California Edison should refund the billing corrections in the amount of $8,183.22 to Customer Account #700029654055 under Service Account #8001605274 for Service Address:11359 San Ricardo Street, Moreno Valley, CA 92557.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.
Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): 6/22/26
Hearing (Example: 7/1/09): 7/22/26

Explain here if you propose a schedule different from the above guidelines.

(H)
Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

The utility company: Southern California Edison refund the billing corrections in the amount of $8,183.22 to Customer Account #700029654055 under Service Account #8001605274 for Service Address:11359 San Ricardo Street, Moreno Valley, CA 92557.

(I)
OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

creativemediaproduction@hotmail.com

(J)
Dated Moreno Valley (City), California, this 14 (date) day of May (month), 2026 (year)

Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:
Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: Elvis Paul Nalvarte

Address: 11359 San Ricardo Street, Moreno Valley, CA 92557

Telephone Number: 9515819697

E-mail: creativemediaproduction@hotmail.com

Signature: Elvis Paul Nalvarte

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)
Executed on 5/14/26, at Moreno Valley, California
(date) (City)

(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)
Executed on _____, at _____, California
(date) (City)

Signature of Officer Title

(N) NUMBER OF COPIES NEEDED FOR FILING:
If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit http://www.cpuc.ca.gov/PUC/efiling for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Signature

5/14/26

Date

Elvis Paul Nalvarte / Freddy Nalvarte

Print your name

From January 2022 through the present, Southern California Edison (SCE) has made sporadic billing errors, service issues, and unauthorized charges on Customer Account #700029654055. The account is in the name of my brother, Freddy Nalvarte, for the property located at 11359 San Ricardo Street, Moreno Valley, CA 92557. I, Elvis Paul Nalvarte, am the primary co-owner of this property and reside there.

Primary evidence of SCE's billing errors and corresponding credits appears on a bill (ViewBill07222025) dated July 22, 2025, which shows billing corrections and adjustments for errors charged from January 2022 through May 2025, totaling $12,692.89, with the final account credit balance of $8,183.22. This bill was originally generated by SCE and downloaded from their website for the account. However, without prior notice, SCE removed the final credit balance from the subsequent bill (ViewBill08072025) dated August 7, 2025. To further substantiate one of the many billing corrections and credits resulting from SCE's errors, I have attached an SCE bill dated (ViewBill12082022) December 8, 2022. That bill shows no "Winter Season - Net Generation," despite the fact that the property's solar panels were generating net generation. This omission and the associated billing correction are also noted on the bill (ViewBill07222025) dated July 22, 2025.

Furthermore, SCE has admitted that the meter located at the property (11359 San Ricardo Street, Moreno Valley, CA 92557) experienced communication failures and errors, and that it completely stopped working on September 7, 2024. Despite this, SCE did not replace the faulty meter until November 23, 2024. In October 2024, an SCE technician Victor came out to the property to assess the meter, and verbally admitted that the meter had been faulty for longer than previously stated and that, in general, SCE's meters are inaccurate and faulty at times.

This initial complaint arose from the bills and meter readings taken from the property between July 2025 and February 2026, which demonstrate inaccuracies similar to those in prior years (2022, 2023, and 2024). Regardless of SCE's assertion that the meter was operating properly as of April 1, 2026 during these past few months, the billing inaccuracies from both current and prior years prove otherwise. We verify these discrepancies through the SolarEdge app, which monitors the property's solar power net generation on-site. Whereas the SolarEdge app shows net generation, SCE's bills show low to none.

Violation	Legal/Tariff Basis	The Action
Unlawful Credit Reversal	**SCE Tariff Rule 17(D)**	**Removing the $8,183.22 credit on 8/7/25 without notice after issuing a corrected bill on 7/22/25.**
Improper Back-Billing	**SCE Tariff Rule 17(F) / Wellman v. SCE**	**Attempting to negate credits for errors that occurred outside the statutory 3-year (or 3-month) window.**
Negligent Meter Maintenance	**Utility Service Obligation / Rule 17**	**Leaving a meter broken/stopped from 9/7/24 to 11/23/24, forcing estimated bills that conflict with SolarEdge data.**
Discrimination/Unfair Practice	**Public Utilities Code § 453**	**Treating your account arbitrarily (issuing a credit and snatching it back) compared to other residential solar customers.**

SOUTHERN CALIFORNIA EDISON®
An EDISON INTERNATIONAL® Company

Go paperless at **www.sce.com/ebilling.** It's fast, easy and secure.

For billing and service inquiries
1-866-701-7868
www.sce.com

Your electricity bill

Customer Account
700029654055

Date bill prepared
07/22/25

11359 SAN RICARDO ST
MORENO VALLEY, CA 92557-5809

Year-to-date charges through month 11: $3,806.31
Due by month 12

Your account summary

Previous Balance	$4,376.89
Past due amount	$4,376.89
Your new charges	-$12,692.89
Miscellaneous transfer	$9.63
Miscellaneous transfer	$7.85
Miscellaneous transfer	$18.81
Miscellaneous transfer	$33.90
Miscellaneous transfer	$8.51
Miscellaneous transfer	$21.45
Miscellaneous transfer	$12.83
Miscellaneous transfer	$1.48
Miscellaneous transfer	$18.32
Your account has a credit balance.	**-$8,183.22**

Understand Net Energy Metering (NEM) billing

You are billed annually for your energy charges because they can be offset by energy credits over your 12-month billing period. Any charges not offset by credits will become due at the end of your 12-month billing period.

You also receive a monthly bill. It reflects the minimum amount due each month, which supports the cost of maintenance and operation for providing electricity.

You Received a California Climate Credit

California is fighting climate change and so can you! Your bill includes a Climate Credit from the California Cap-and-Trade Program, which is designed to cut carbon pollution while helping utility customers during the transition to a low-carbon future. Find out more at www.cpuc.ca.gov/climatecredit/.

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8001605274	11359 SAN RICARDO ST	05/07/25 to 06/05/25	TOUD-4-9PM	-$31.17
Billing correction	MORENO VALLEY, CA			

(Continued on next page)

If your contact information has changed please complete the form on the reverse side and return the stub below.
If you want to pay in person, call 1-800-747-8908 for locations.

(14-574) Tear here — Tear here

SOUTHERN CALIFORNIA EDISON®
An EDISON INTERNATIONAL® Company

Customer account 700029654055

Amount enclosed $

STMT 07222025 P1

NALVARTE, FREDDY
11359 SAN RICARDO ST
MORENO VALLEY CA 92557-5809

P.O. BOX 600
ROSEMEAD, CA 91771-0002

700029654055 1000411 0000000000000000000000000000

Ways to contact us

Request a large print bill 1-800-655-4555

Customer service numbers *Relay calls accepted*

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ไทย	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on **www.sce.com/bill**	
Mail-in	Check or Money order	
In Person	Authorized payment locations	1-800-747-8908
Phone	*QuickCheck*	*1-800-950-2356*
	Debit & credit card	1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay	

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 07/22/25.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

***If you believe there is an error on your bill** or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at **www.cpuc.ca.gov/complaints/**. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:*

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	*English*	*Spanish*
TTY/VCO/HCO to Voice	*1-800-735-2929*	*1-800-855-3000*
Voice to TTY/VCO/HCO	*1-800-735-2922*	*1-800-855-3000*
Speech-to-Speech Relay	*1-800-854-7784*	*1-800-854-7784*

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: *700029654055*

STREET#	STREET NAME		APARTMENT #
CITY		STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS		

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF $ _____

☐ Every Month ☐ One Month only

Select one box only and sign below for EAF:

_____

Summary of your billing detail (continued)

Service account	Service address	Billing period	Your rate	New charges
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/07/25 to 05/06/25	TOUD-4-9PM	-$26.06
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	03/07/25 to 04/06/25	TOUD-4-9PM	$33.27
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	02/05/25 to 03/06/25	TOUD-4-9PM	-$130.27
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/07/25 to 02/04/25	TOUD-4-9PM	-$130.87
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	12/06/24 to 01/06/25	TOUD-4-9PM	-$186.02
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	11/05/24 to 12/05/24	TOUD-4-9PM	-$212.21
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	10/07/24 to 11/04/24	TOUD-4-9PM	-$283.59
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	09/06/24 to 10/06/24	TOUD-4-9PM	$35.20
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	09/06/24 to 10/06/24		-$573.29
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/07/24 to 09/05/24	TOUD-4-9PM	-$51.32
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/07/24 to 09/05/24		-$575.86
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	07/09/24 to 08/06/24	TOUD-4-9PM	-$61.97
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	07/09/24 to 08/06/24		-$700.27
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	06/06/24 to 07/08/24	TOUD-4-9PM	-$52.04
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	06/06/24 to 07/08/24		-$579.51
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	05/07/24 to 06/05/24		-$167.74
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	05/07/24 to 06/05/24	TOUD-4-9PM	-$17.86
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/08/24 to 05/06/24	TOUD-4-9PM	-$11.18
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/08/24 to 05/06/24		-$83.67
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	03/07/24 to 04/07/24		-$118.74
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	03/07/24 to 04/07/24	TOUD-4-9PM	$71.42
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	02/06/24 to 03/06/24	TOUD-4-9PM	-$186.31
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/06/24 to 02/05/24		-$337.14
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/06/24 to 02/05/24	TOUD-4-9PM	-$31.71
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	12/06/23 to 01/05/24		-$294.83
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	12/06/23 to 01/05/24	TOUD-4-9PM	-$28.96
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	11/03/23 to 12/05/23		-$240.90
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	11/03/23 to 12/05/23	TOUD-4-9PM	-$24.74

(Continued on next page)

Summary of your billing detail (continued)

Service account	Service address	Billing period	Your rate	New charges
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	10/05/23 to 11/02/23		-$315.30
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	10/05/23 to 11/02/23	TOUD-4-9PM	-$30.54
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	09/06/23 to 10/04/23		-$307.13
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	09/06/23 to 10/04/23	TOUD-4-9PM	$40.93
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/07/23 to 09/05/23		-$359.91
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/07/23 to 09/05/23	TOUD-4-9PM	-$34.90
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	07/08/23 to 08/06/23		-$315.38
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	07/08/23 to 08/06/23	TOUD-4-9PM	-$30.84
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	06/06/23 to 07/07/23	TOUD-4-9PM	-$18.32
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	06/06/23 to 07/07/23		-$158.95
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	05/05/23 to 06/05/23		-$123.86
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	05/05/23 to 06/05/23	TOUD-4-9PM	-$27.09
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/06/23 to 05/04/23	TOUD-4-9PM	-$15.83
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/06/23 to 05/04/23		-$29.89
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	03/08/23 to 04/05/23	TOUD-4-9PM	-$24.71
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	03/08/23 to 04/05/23		-$131.89
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	02/07/23 to 03/07/23	TOUD-4-9PM	-$192.69
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	01/07/23 to 02/06/23	TOUD-4-9PM-CARE	$20.55
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/07/23 to 02/06/23	TOUD-4-9PM	-$41.14
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/07/23 to 02/06/23		-$294.41
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	12/08/22 to 01/06/23	TOUD-4-9PM-CARE	$21.74
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	12/08/22 to 01/06/23	TOUD-4-9PM	-$44.75
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	12/08/22 to 01/06/23		-$296.11
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	11/07/22 to 12/07/22	TOUD-4-9PM	-$38.21
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	11/07/22 to 12/07/22		-$241.54
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	11/07/22 to 12/07/22	TOUD-4-9PM-CARE	$18.38
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	10/06/22 to 11/06/22	TOUD-4-9PM	-$56.18
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	10/06/22 to 11/06/22		-$367.20
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	10/06/22 to 11/06/22	TOUD-4-9PM-CARE	$27.11
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	09/07/22 to 10/05/22	TOUD-4-9PM-CARE	-$22.81

(Continued on next page)

Summary of your billing detail (continued)

Service account	Service address	Billing period	Your rate	New charges
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	09/07/22 to 10/05/22		-$508.07
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	09/07/22 to 10/05/22	TOUD-4-9PM	-$15.92
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/17/22 to 09/09/22	TOUD-4-9PM	$177.11
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/17/22 to 09/09/22	TOUD-4-9PM	-$177.11
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/08/22 to 09/06/22	TOUD-4-9PM	-$115.32
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	08/08/22 to 09/06/22		-$802.42
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	08/08/22 to 09/06/22	TOUD-4-9PM-CARE	$55.91
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	07/08/22 to 08/07/22	TOUD-4-9PM	-$112.08
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	07/08/22 to 08/07/22		-$775.74
8001605274	11359 SAN RICARDO ST MORENO VALLEY, CA	07/08/22 to 08/07/22	TOUD-4-9PM-CARE	$54.28
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	06/08/22 to 07/07/22		-$713.29
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	06/08/22 to 07/07/22	TOUD-4-9PM	-$260.17
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	05/09/22 to 06/07/22		-$317.96
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	05/09/22 to 06/07/22	TOUD-4-9PM	-$113.49
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/07/22 to 05/08/22		-$253.53
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	04/07/22 to 05/08/22	TOUD-4-9PM	-$90.30
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	03/09/22 to 04/06/22		-$188.96
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	02/07/22 to 03/08/22	TOUD-4-9PM	-$70.23
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/20/22 to 06/06/23	TOUD-4-9PM	$2,830.70
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/20/22 to 06/06/23	TOUD-4-9PM	-$2,830.70
8001605274 Billing correction	11359 SAN RICARDO ST MORENO VALLEY, CA	01/07/22 to 02/06/22	TOUD-4-9PM	-$76.39
				-$12,692.89

Stay informed about your annual bill

Your new charges **Due monthly**	**Year-to-date charges: $3,806.31** **Settled at end of 12-month billing period (on or about 03/09/23)**
If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.	*You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill.* **You are in billing month 11 of 12.**

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Demand Response Program Incentive

Thank you for participating in the Emergency Load Reduction Program (ELRP)! Your program incentive is reflected beneath the "Demand Response Program Incentive" line item on your bill. You earned $2/KWh for reducing your energy usage during ELRP events that occurred between May 1st and October 31st. Thank you for your efforts in helping to relieve stress on the grid.

Service account	8001605274	**POD-ID**
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627
Rotating outage	Group A054	

Your cost varies by time of day

Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

Your past and current electricity usage

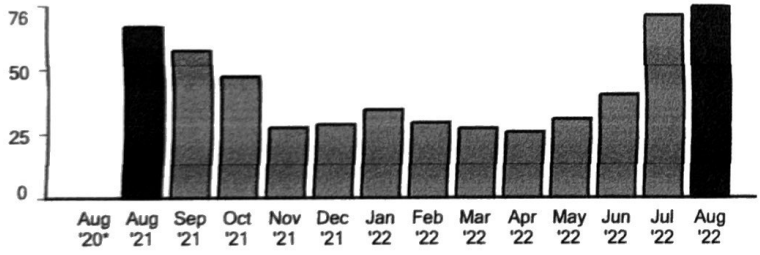
	Electricity (kWh)
Summer Season - Consumption	
On peak	515
Mid Peak	260
Off peak	1,569
Summer Season - Net Generation	
On peak	0
Mid Peak	0
Off peak	0
Total electricity usage this month in kWh	**2,344**

Your next billing cycle for meter 222011-795209 will end on or about 09/06/22.

***Consumption** is the total amount of electricity imported from SCE.*
***Net generation** is the amount of excess electricity exported to the grid by your generating system.*
***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 67.45 This year: 75.61



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 07/08/22 to 08/07/22 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	31 days x $0.03100	$0.96
CARE discount		-$8.50
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	2,344 kWh x $0.01205	$28.25
Subtotal of your new charges		$20.71
Moreno Valley UUT	$571.60 x 5.75000%	$32.87
State tax	2,344 kWh x $0.00030	$0.70
Your new charges		**$54.28**

Your Delivery charges include:
- *$0.96 distribution charges*

Your overall energy charges include:
- *$5.29 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- ***Net Surplus Compensation (NSC)** option: Rollover*

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 07/08/22 to 08/07/22 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	586 kWh x -$0.08798	-$51.56
Energy-Summer		
On peak	515 kWh x $0.28241	$145.44
Mid peak	260 kWh x $0.28241	$73.43
Off peak	1,569 kWh x $0.21240	$333.26
CARE discount		-$224.85
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Summer		
On peak	515 kWh x $0.21192	$109.14
Mid peak	260 kWh x $0.11370	$29.56
Off peak	1,569 kWh x $0.08698	$136.47
Energy Charge Total		**$550.89**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $1,473.74*
- ***Your current month energy charge total: $550.89***
- *Your year-to-date energy charges: $2,024.63*
- *Your year-to-date kWh: 7,490 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account	8001605274	**POD-ID**	
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627	
Rotating outage	Group A054		

Your cost varies by time of day

Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

Your past and current electricity usage

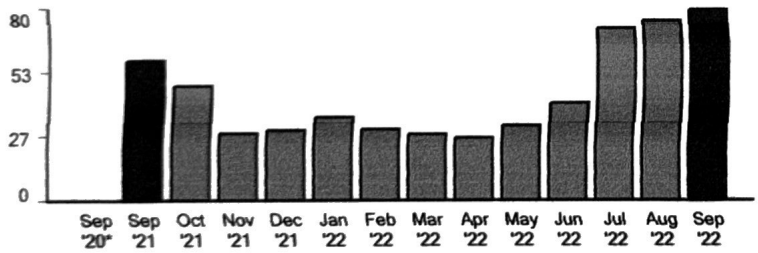
	Electricity (kWh)
Summer Season - Consumption	
On peak	567
Mid Peak	228
Off peak	1,609
Summer Season - Net Generation	
On peak	0
Mid Peak	0
Off peak	0
Total electricity usage this month in kWh	**2,404**

Your next billing cycle for meter 222011-795209 will end on or about 10/05/22.

***Consumption** is the total amount of electricity imported from SCE.*
***Net generation** is the amount of excess electricity exported to the grid by your generating system.*
***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 58.19 This year: 80.13



* No data available

Your monthly usage may be higher than usual... *Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit* **www.sce.com/billhelper.**

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 08/08/22 to 09/06/22 (30 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	30 days x $0.03100	$0.93
CARE discount		-$8.70
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	2,405 kWh x $0.01205	$28.98
Subtotal of your new charges		$21.21
Moreno Valley UUT	$591.04 x 5.75000%	$33.98

Your Delivery charges include:
- *$0.93 distribution charges*

Your overall energy charges include:
- *$5.47 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- *Net Surplus Compensation (NSC) option: Rollover*

(Continued on next page)

Details of your new charges (continued)

State tax	2,404 kWh x $0.00030	$0.72
Your new charges		**$55.91**

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 08/08/22 to 09/06/22 (30 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	567 kWh x -$0.08798	-$49.88
Energy-Summer		
On peak	567 kWh x $0.28241	$160.13
Mid peak	228 kWh x $0.28241	$64.39
Off peak	1,609 kWh x $0.21240	$341.75
CARE discount		-$232.59
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Summer		
On peak	567 kWh x $0.21192	$120.16
Mid peak	228 kWh x $0.11370	$25.92
Off peak	1,609 kWh x $0.08698	$139.95
Energy Charge Total		**$569.83**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $2,024.63*
- *Your current month energy charge total: $569.83*
- *Your year-to-date energy charges: $2,594.46*
- *Your year-to-date kWh: 9,894 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account	8001605274	**POD-ID**	
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627	
Rotating outage	Group A054		

Your cost varies by time of day

Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

	Electricity (kWh)
Summer Season - Consumption	
On peak	312
Mid Peak	100
Off peak	910
Summer Season - Net Generation	
On peak	0
Mid Peak	0
Off peak	0
Winter Season - Consumption	
Mid Peak	77
Off peak	75
Super off peak	95
Winter Season - Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	**1,569**

Your next billing cycle for meter 222011-795209 will end on or about 11/06/22.

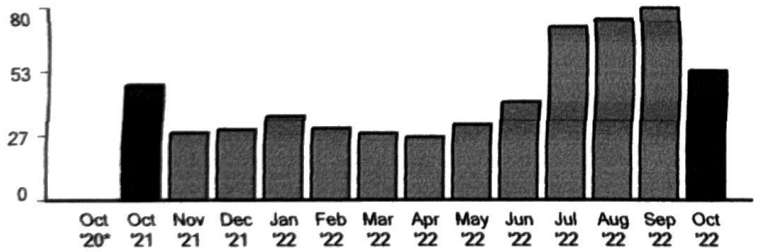
***Consumption** is the total amount of electricity imported from SCE.*

***Net generation** is the amount of excess electricity exported to the grid by your generating system.*

***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 47.90 This year: 54.10



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 09/07/22 to 10/05/22 (29 days Summer/Winter Season)

Delivery charges - *Cost to deliver your electricity*

Basic charge	29 days x $0.03100	$0.90
CARE discount		-$5.80
CA Climate Credit		-$59.00

Your Delivery charges include:
- *$0.90 distribution charges*

Your overall energy charges include:
- *$3.34 franchise fees*

(Continued on next page)

(Continued on next page)

Details of your new charges (continued)

Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	1,322 kWh x $0.01205	$15.93
CTC, NDC, PPPC	247 kWh x $0.01265	$3.12
Subtotal of your new charges		-$44.85
Moreno Valley UUT	$375.13 x 5.75000%	$21.57
State tax	1,569 kWh x $0.00030	$0.47
Your new charges		**-$22.81**

Additional information:

- *Service voltage: 240 volts*
- *Net Surplus Compensation (NSC) option: Rollover*

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 09/07/22 to 10/05/22 (29 days Summer/Winter Season)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	432 kWh x -$0.08798	-$38.01
Baseline credit	82 kWh x -$0.09086	-$7.45
Energy-Summer		
On peak	312 kWh x $0.28241	$88.11
Mid peak	100 kWh x $0.28241	$28.24
Off peak	910 kWh x $0.21240	$193.28
Energy-Winter		
Mid peak	77 kWh x $0.27161	$20.91
Off peak	75 kWh x $0.22812	$17.11
Super off peak	95 kWh x $0.21248	$20.19
CARE discount		-$147.09

Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Summer		
On peak	312 kWh x $0.21192	$66.12
Mid peak	100 kWh x $0.11370	$11.37
Off peak	910 kWh x $0.08698	$79.15
Energy-Winter		
Mid peak	77 kWh x $0.17254	$13.29
Off peak	75 kWh x $0.10217	$7.66
Super off peak	95 kWh x $0.08527	$8.10
Energy Charge Total		**$360.98**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $2,594.46*
- ***Your current month energy charge total: $360.98***
- ***Your year-to-date energy charges: $2,955.44***
- *Your year-to-date kWh: 11,463 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account	8001605274	**POD-ID**	
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627	
Rotating outage	Group A054		

Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

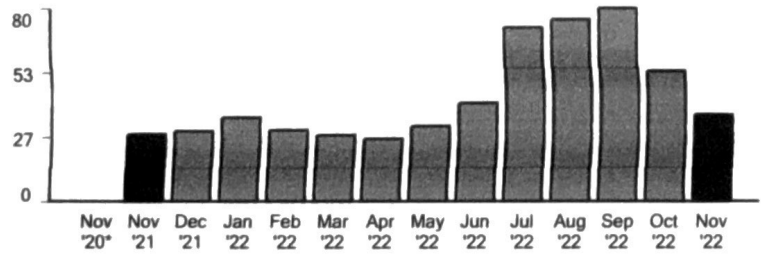
	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	322
Off peak	357
Super off peak	475
Winter Season - Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	**1,154**

Your next billing cycle for meter 222011-795209 will end on or about 12/07/22.

***Consumption** is the total amount of electricity imported from SCE.*
***Net generation** is the amount of excess electricity exported to the grid by your generating system.*
***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 27.79 This year: 36.06



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 10/06/22 to 11/06/22 (32 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	32 days x $0.03100	$0.99
CARE discount		-$4.51
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	1,155 kWh x $0.01265	$14.61
Subtotal of your new charges		$11.09
Moreno Valley UUT	$272.60 x 5.75000%	$15.67
State tax	1,154 kWh x $0.00030	$0.35
Your new charges		**$27.11**

Your Delivery charges include:
- *$0.99 distribution charges*

Your overall energy charges include:
- *$2.52 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- ***Net Surplus Compensation (NSC)** option: Rollover*

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 10/06/22 to 11/06/22 (32 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	387 kWh x -$0.09086	-$35.16
Energy-Winter		
Mid peak	322 kWh x $0.27161	$87.46
Off peak	357 kWh x $0.22812	$81.44
Super off peak	475 kWh x $0.21248	$100.93
CARE discount		-$105.69
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Winter		
Mid peak	322 kWh x $0.17254	$55.56
Off peak	357 kWh x $0.10217	$36.47
Super off peak	475 kWh x $0.08527	$40.50
Energy Charge Total		**$261.51**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $2,955.44*
- ***Your current month energy charge total: $261.51***
- *Your year-to-date energy charges: $3,216.95*
- *Your year-to-date kWh: 12,617 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account	8001605274	**POD-ID**	
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627	
Rotating outage	Group A054		

Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am	12am - 8am
	9pm - 12am	9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

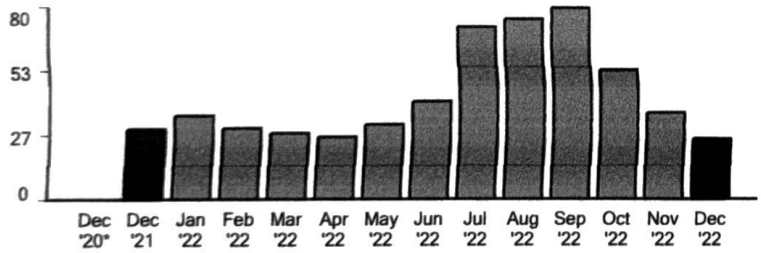
	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	186
Off peak	395
Super off peak	210
Winter Season - Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	**791**

Your next billing cycle for meter 222011-795209 will end on or about 01/06/23.

***Consumption** is the total amount of electricity imported from SCE.*
***Net generation** is the amount of excess electricity exported to the grid by your generating system.*
***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 29.06 This year: 25.52



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 11/07/22 to 12/07/22 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	31 days x $0.03100	$0.96
CARE discount		-$3.17
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	791 kWh x $0.01265	$10.01
Subtotal of your new charges		$7.80
Moreno Valley UUT	$179.83 x 5.75000%	$10.34
State tax	791 kWh x $0.00030	$0.24
Your new charges		**$18.38**

Your Delivery charges include:
- *$0.96 distribution charges*

Your overall energy charges include:
- *$1.67 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- ***Net Surplus Compensation (NSC)** option: Rollover*

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 11/07/22 to 12/07/22 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	375 kWh x -$0.09086	-$34.07
Energy-Winter		
Mid peak	186 kWh x $0.27161	$50.52
Off peak	395 kWh x $0.22812	$90.11
Super off peak	210 kWh x $0.21248	$44.62
CARE discount		-$69.51
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Winter		
Mid peak	186 kWh x $0.17254	$32.09
Off peak	395 kWh x $0.10217	$40.36
Super off peak	210 kWh x $0.08527	$17.91
Energy Charge Total		**$172.03**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $3,216.95*
- ***Your current month energy charge total: $172.03***
- *Your year-to-date energy charges: $3,388.98*
- *Your year-to-date kWh: 13,408 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account	8001605274	**POD-ID**
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627
Rotating outage	Group A054	

Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

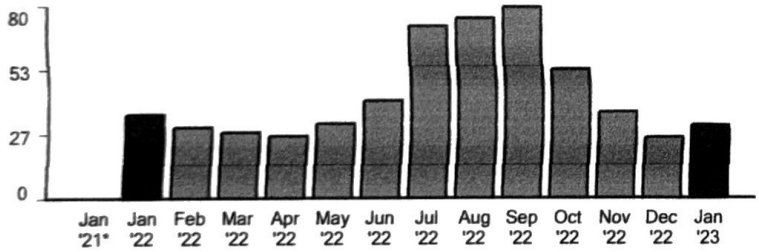
	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	237
Off peak	433
Super off peak	254
Winter Season - Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	**924**

Your next billing cycle for meter 222011-795209 will end on or about 02/06/23.

***Consumption** is the total amount of electricity imported from SCE.*
***Net generation** is the amount of excess electricity exported to the grid by your generating system.*
***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 34.97 This year: 30.80



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 12/08/22 to 01/06/23 (30 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	30 days x $0.03100	$0.93
CARE discount		-$3.63
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	740 kWh x $0.01265	$9.36
CTC, NDC, PPPC	185 kWh x $0.01188	$2.20
Subtotal of your new charges		$8.86
Moreno Valley UUT	$219.17 x 5.75000%	$12.60
State tax	924 kWh x $0.00030	$0.28
Your new charges		**$21.74**

Your Delivery charges include:
- *$0.93 distribution charges*

Your overall energy charges include:
- *$2.03 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- *Net Surplus Compensation (NSC) option: Rollover*

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 12/08/22 to 01/06/23 (30 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	290 kWh x -$0.09086	-$26.35
Baseline credit	73 kWh x -$0.09759	-$7.12
Energy-Winter		
Mid peak	188 kWh x $0.27161	$51.06
Off peak	342 kWh x $0.22812	$78.02
Super off peak	209 kWh x $0.21248	$44.41
Mid peak	49 kWh x $0.26422	$12.95
Off peak	91 kWh x $0.22075	$20.09
Super off peak	45 kWh x $0.20512	$9.23
CARE *discount*		*-$85.80*

Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Winter		
Mid peak	188 kWh x $0.17254	$32.44
Off peak	342 kWh x $0.10217	$34.94
Super off peak	209 kWh x $0.08527	$17.82
Mid peak	49 kWh x $0.21755	$10.66
Off peak	91 kWh x $0.13854	$12.61
Super off peak	45 kWh x $0.11893	$5.35
Energy Charge Total		**$210.31**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $3,388.98*
- *Your current month energy charge total: $210.31*
- *Your year-to-date energy charges: $3,599.29*
- *Your year-to-date kWh: 14,332 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Service account	8001605274	**POD-ID**	
Service address	11359 SAN RICARDO ST MORENO VALLEY, CA 92557	101760940003664627	
Rotating outage	Group A054		

Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

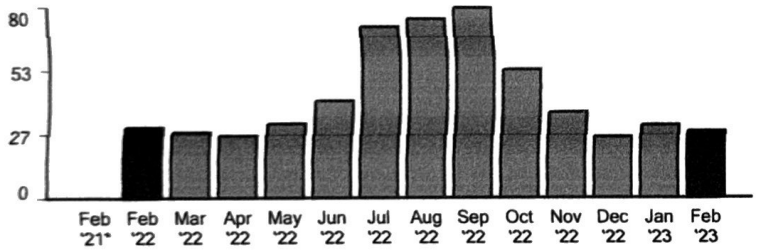
	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	221
Off peak	404
Super off peak	245
Winter Season - Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	**870**

Your next billing cycle for meter 222011-795209 will end on or about 03/07/23.

***Consumption** is the total amount of electricity imported from SCE.*
***Net generation** is the amount of excess electricity exported to the grid by your generating system.*
***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 29.65 This year: 28.06



* No data available

Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 01/07/23 to 02/06/23 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	31 days x $0.03100	$0.96
CARE discount		-$3.37
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	870 kWh x $0.01188	$10.34
Subtotal of your new charges		$7.93
Moreno Valley UUT	$214.95 x 5.75000%	$12.36
State tax	870 kWh x $0.00030	$0.26
Your new charges		**$20.55**

Your Delivery charges include:
- *$0.96 distribution charges*

Your overall energy charges include:
- *$1.99 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- *Net Surplus Compensation (NSC) option: Rollover*

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 01/07/23 to 02/06/23 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	375 kWh x -$0.09759	-$36.60
Energy-Winter		
Mid peak	221 kWh x $0.26422	$58.39
Off peak	404 kWh x $0.22075	$89.18
Super off peak	245 kWh x $0.20512	$50.25
CARE discount		-$87.39
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Winter		
Mid peak	221 kWh x $0.21755	$48.08
Off peak	404 kWh x $0.13854	$55.97
Super off peak	245 kWh x $0.11893	$29.14
Energy Charge Total		**$207.02**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $3,599.29*
- *Your current month energy charge total: $207.02*
- *Your year-to-date energy charges: $3,806.31*
- *Your year-to-date kWh: 15,202 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

July 2025

Customer Connection

Please visit us at www.sce.com

Public Safety Power Shutoffs

- Your safety is our top priority. The changing climate, below average rainfall this year and extended periods of high winds increase the potential for a fire to spread.
- When fire weather conditions are present, we may temporarily shut off power to reduce the risk of a fire caused by utility equipment. This is known as a Public Safety Power Shutoff (PSPS), and it saves lives.
- Losing power for any amount of time is a hardship; while it's frustrating and inconvenient, safety must come first.

Update your contact information or sign up for PSPS alerts in English or other available languages at **www.sce.com/pspsalerts**. Learn more about PSPS and emergency preparedness at **www.sce.com/psps**.

Be Prepared for Outage Emergencies

If your home or business is located in an area designated as a Tier 2 or Tier 3 high fire risk zone, you may want to consider adding a power station or a portable generator to your emergency preparedness plans. These devices may provide backup power for your personal electronics such as a cell phone, computer, or other important household appliances such as refrigerators, lighting, garage door opener and medical devices which helps you to be more prepared for an outage or other emergency. Rebates are available for the purchase of qualifying products.

Watch our backup power educational videos, learn more about available solutions and apply for rebates in the SCE Marketplace at **www.sce.com/rebates**.

To learn more about the process and method the California Public Utilities Commission used to determine High Fire Threat District maps, visit:

www.cpuc.ca.gov/industries-and-topics/wildfires/fire-threat-maps-and-fire-safety-rulemaking

Budget Your Electricity Bill with the Budget Billing Plan (was Level Pay Plan)

Are your electric bills higher in the summer? Do these higher bills stretch your budget? Sign up for SCE's Budget Billing Plan (BBP), which allows you to spread high summer and/or winter bills over an entire year in eleven (11) equal monthly payments (on the 12th month, you will receive a settlement bill showing either a payment due or a credit balance). To lean more go to

Bill Payment > Ways to Save at
www.sce.com/customer-service-center

If you'd like to enroll, please call **1-800-434-2365**. BBP is based on eligibility and some restrictions may apply. Once enrolled, you must pay your bills monthly by the due date to remain eligible for the program.

Get Help If You Use Medical Equipment

If you or someone in your household requires the regular use of electrically-powered medical equipment, including but not limited to power wheelchairs, scooters, respirators, breathing machines or other qualifying medical devices, you may be eligible for our Medica Baseline Allowance program which:

- Provides an additional allotment of 16.5-kilowatt hours (kWh) of electricity per day on your monthly bill which can help offset the cost of operating the medical equipment, and
- Prioritizes your household to get critical alerts and notifications if outages occur, including *Public Safety Power Shutoffs.*

To apply, you will need the signature of a medical professional.* If you apply online, you can enter your medical professional's email address and we will contact them for an electronic signature approval. Please let them know they will receive an email from SCE.

To learn more about eligibility requirements or if you have questions about medical equipment or criteria, visit **www.sce.com/mbl** or cal **1-800-655-4555**. Application forms are available in several languages online and alternative formats (such as large print and braille) upon request.

NOTE: We will evaluate the eligibility of the device on your application if it is not listed on **www.sce.com/mbl**. Medical devices used for therapy but not medically required for sustaining life do not qualify for this program.

** Includes Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) or Nurse Practitioner (NP).*

July 2025

Proposition 65 Warnings

⚠ WARNING: The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. **Diesel Generation**: Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.
2. **Wooden Utility Poles**: SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.
3. **Painted Structures**: SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Support for Customers Affected by a Major Disaster

If you or someone you know has been affected by a disaster for which a state of emergency has been declared, please visit

www.sce.com/disastersupport

for information about consumer protections, programs and services SCE has available.

Safe Portable Generator Hook-Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly to an electrical panel. The safe way is to plug the electrical equipment into a portable generator using a properly sized extension cord approved by Underwriters Laboratories (UL).

If your needs require a generator to be wired directly to you home's electrical system, California state law mandates tha you notify us. We also recommend that you enlist the service of a qualified electrician to perform the task.To lean more go to

Outage Tips > Generator Safety at:

www.sce.com/generator

Connect With Us

Get energy-saving tips, safety and outage updates, and much more.

www.facebook.com/sce

www.twitter.com/sce

www.instagram.com/sce

SOUTHERN CALIFORNIA EDISON®
An EDISON INTERNATIONAL® Company

Go paperless at **www.sce.com/ebilling.** It's fast, easy and secure.

For billing and service inquiries
1-866-701-7868
www.sce.com

Your electricity bill

Customer account
700029654055

Service account
8001605274
11359 SAN RICARDO ST
MORENO VALLEY, CA 92557

Rotating outage
Group A054

POD-ID
101760940003664627

Date bill prepared
08/07/25

Amount due $2,350.59

Year-to-date charges through month 5: $1,423.22
Due by month 12

PAST DUE

Your account summary

Previous Balance	$2,295.51
Past due amount	$2,295.51
Your new charges	$55.08
Total amount you owe	**$2,350.59**

Your bill includes a past due balance.
To avoid disconnection of your utility service, please pay the past due amount of $2,295.51 on or before 08/27/25. If you are not able to pay your bill, call SCE at 1-800-950-2356 to discuss how we can help. You may qualify for bill payment options, including a 12-month payment plan, and financial programs available to assist you such as SCE's CARE and FERA programs, that can help to reduce your bill. We can also connect you with community agencies that can provide additional assistance to you, and you may also qualify for SCE's Energy Savings Assistance (ESA) program which is an energy efficiency program for income-qualified residential customers. To pay in person, call 1-800-747-8908 for locations.

Understand Net Energy Metering (NEM) billing

You are billed annually for your energy charges because they can be offset by energy credits over your 12-month billing period. Any charges not offset by credits will become due at the end of your 12-month billing period.

You also receive a monthly bill. It reflects the minimum amount due each month, which supports the cost of maintenance and operation for providing electricity.

(14-574) Tear here

If you want to pay in person, call 1-800-747-8908 for locations.

Tear here

SOUTHERN CALIFORNIA EDISON®
An EDISON INTERNATIONAL® Company

Customer account 700029654055

Past due charges - pay by 08/27/25	$2,295.51
New charges - pay by 08/27/25	$55.08
Total amount you owe	**$2,350.59**

Amount enclosed $

STMT 08072025 P1

NALVARTE, FREDDY
11359 SAN RICARDO ST
MORENO VALLEY CA 92557-5809

P.O. BOX 600
ROSEMEAD, CA 91771-0002

700029654055 1000416 000229551000005508000235059

Ways to contact us

Request a large print bill 1-800-655-4555

Customer service numbers *Relay calls accepted*

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ไทย	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on **www.sce.com/bill**	
Mail-in	Check or Money order	
In Person	Authorized payment locations	1-800-747-8908
Phone	*QuickCheck*	*1-800-950-2356*
	Debit & credit card	1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay	

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 08/07/25.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

***If you believe there is an error on your bill** or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:*

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	*English*	*Spanish*
TTY/VCO/HCO to Voice	*1-800-735-2929*	*1-800-855-3000*
Voice to TTY/VCO/HCO	*1-800-735-2922*	*1-800-855-3000*
Speech-to-Speech Relay	*1-800-854-7784*	*1-800-854-7784*

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information, complete the form below and return it to SCE

Change of mailing address: *700029654055*

STREET#	STREET NAME		APARTMENT #
CITY		STATE	ZIP CODE
TELEPHONE #		E-MAIL ADDRESS	

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF $ _____

☐ Every Month ☐ One Month only

Select one box only and sign below for EAF:

_____

Stay informed about your annual bill

Your new charges Due monthly	***Year-to-date charges: $1,423.22 Settled at end of 12-month billing period (on or about 03/07/26)***
If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.	*You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill.* ***You are in billing month 5 of 12.***

Your cost varies by time of day

Summer cost periods (Jun 01-Sep 30)

	Weekdays	Weekends & Holidays
On peak	4pm - 9pm	
Mid peak		4pm - 9pm
Off peak	12am - 4pm 9pm - 12am	12am - 4pm 9pm - 12am

Your past and current electricity usage

	Electricity (kWh)
Summer Season - Consumption	
On peak	522
Mid Peak	176
Off peak	1,210
Summer Season - Net Generation	
On peak	0
Mid Peak	0
Off peak	-73
Total electricity usage this month in kWh	**1,835**

Your next billing cycle for meter 222014-731107 will end on or about 09/07/25.

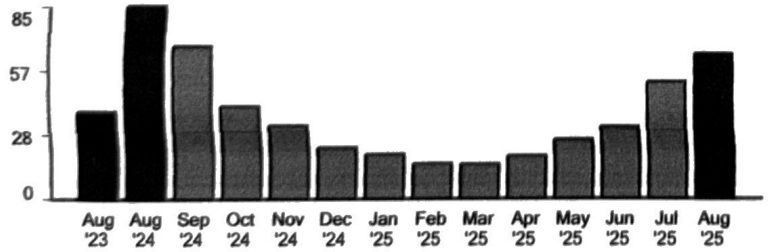
***Consumption** is the total amount of electricity imported from SCE.*

***Net generation** is the amount of excess electricity exported to the grid by your generating system.*

***Total electricity usage** is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: 39.20 Last year: 85.31 This year: 63.28



Details of your new charges

Your rate: TOUD-4-9PM-CARE
Billing period: 07/09/25 to 08/06/25 (29 days)

Delivery charges - *Cost to deliver your electricity*

Basic charge	29 days x $0.03100	$0.90

(Continued on next page)

Details of your new charges (continued)

CARE discount		-$12.87
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	1,894 kWh x $0.02044	$38.71
Subtotal of your new charges		$26.74
Moreno Valley UUT	$483.29 x 5.75000%	$27.79
State tax	1,835 kWh x $0.00030	$0.55
Your new charges		**$55.08**

Your Delivery charges include:
- *$0.90 distribution charges*

Your overall energy charges include:
- *$4.48 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- *Net Surplus Compensation (NSC) option: Rollover*

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Details of your tracked charges

Your rate: TOUD-4-9PM-CARE
Billing period: 07/09/25 to 08/06/25 (29 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	560 kWh x -$0.09250	-$51.80
Energy-Summer		
On peak	522 kWh x $0.30208	$157.69
Mid peak	176 kWh x $0.30208	$53.17
Off peak	1,137 kWh x $0.25238	$286.96
CARE discount		-$219.11
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Summer		
On peak	522 kWh x $0.24025	$125.41
Mid peak	176 kWh x $0.13020	$22.92
Off peak	1,137 kWh x $0.07151	$81.31
Energy Charge Total		**$456.55**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $966.67*
- *Your current month energy charge total: $456.55*
- *Your year-to-date energy charges: $1,423.22*
- *Your year-to-date kWh: 5,819 kWh*

Rate Identification Number - RIN

USCA-SCSC-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

July 2025

Customer Connection

Please visit us at www.sce.com

Public Safety Power Shutoffs

- Your safety is our top priority. The changing climate, below average rainfall this year and extended periods of high winds increase the potential for a fire to spread.
- When fire weather conditions are present, we may temporarily shut off power to reduce the risk of a fire caused by utility equipment. This is known as a Public Safety Power Shutoff (PSPS), and it saves lives.
- Losing power for any amount of time is a hardship; while it's frustrating and inconvenient, safety must come first.

Update your contact information or sign up for PSPS alerts in English or other available languages at **www.sce.com/pspsalerts**. Learn more about PSPS and emergency preparedness at **www.sce.com/psps**.

Be Prepared for Outage Emergencies

If your home or business is located in an area designated as a Tier 2 or Tier 3 high fire risk zone, you may want to consider adding a power station or a portable generator to your emergency preparedness plans. These devices may provide backup power for your personal electronics such as a cell phone, computer, or other important household appliances such as refrigerators, lighting, garage door opener and medical devices which helps you to be more prepared for an outage or other emergency. Rebates are available for the purchase of qualifying products.

Watch our backup power educational videos, learn more about available solutions and apply for rebates in the SCE Marketplace at **www.sce.com/rebates**.

To learn more about the process and method the California Public Utilities Commission used to determine High Fire Threat District maps, visit:

www.cpuc.ca.gov/industries-and-topics/wildfires/fire-threat-maps-and-fire-safety-rulemaking

Budget Your Electricity Bill with the Budget Billing Plan (was Level Pay Plan)

Are your electric bills higher in the summer? Do these higher bills stretch your budget? Sign up for SCE's Budget Billing Plan (BBP), which allows you to spread high summer and/or winter bills over an entire year in eleven (11) equal monthly payments (on the 12th month, you will receive a settlement bill showing either a payment due or a credit balance). To lean more go to

Bill Payment > Ways to Save at
www.sce.com/customer-service-center

If you'd like to enroll, please call **1-800-434-2365**. BBP is based on eligibility and some restrictions may apply. Once enrolled, you must pay your bills monthly by the due date to remain eligible for the program.

Get Help If You Use Medical Equipment

If you or someone in your household requires the regular use of electrically-powered medical equipment, including but not limited to power wheelchairs, scooters, respirators, breathing machines or other qualifying medical devices, you may be eligible for our Medica Baseline Allowance program which:

- Provides an additional allotment of 16.5-kilowatt hours (kWh) of electricity per day on your monthly bill which can help offset the cost of operating the medical equipment, and
- Prioritizes your household to get critical alerts and notifications if outages occur, including Public Safety Power Shutoffs.

To apply, you will need the signature of a medical professional.* If you apply online, you can enter your medical professional's email address and we will contact them for an electronic signature approval. Please let them know they will receive an email from SCE.

To learn more about eligibility requirements or if you have questions about medical equipment or criteria, visit **www.sce.com/mbl** or cal **1-800-655-4555**. Application forms are available in several languages online and alternative formats (such as large print and braille) upon request.

NOTE: We will evaluate the eligibility of the device on your application if it is not listed on **www.sce.com/mbl**. Medical devices used for therapy but not medically required for sustaining life do not qualify for this program.

** Includes Medical Doctor (MD), Doctor of Osteopathy (DO), Physician Assistant (PA) or Nurse Practitioner (NP).*

July 2025

Proposition 65 Warnings

⚠ WARNING: The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. **Diesel Generation**: Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.
2. **Wooden Utility Poles**: SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.
3. **Painted Structures**: SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Support for Customers Affected by a Major Disaster

If you or someone you know has been affected by a disaster for which a state of emergency has been declared, please visit

www.sce.com/disastersupport

for information about consumer protections, programs and services SCE has available.

Safe Portable Generator Hook-Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly to an electrical panel. The safe way is to plug the electrical equipment into a portable generator using a properly sized extension cord approved by Underwriters Laboratories (UL).

If your needs require a generator to be wired directly to you home's electrical system, California state law mandates tha you notify us. We also recommend that you enlist the service of a qualified electrician to perform the task.To learn more go to

Outage Tips > Generator Safety at:

www.sce.com/generator

Connect With Us

Get energy-saving tips, safety and outage updates, and much more.

www.facebook.com/sce

www.twitter.com/sce

www.instagram.com/sce

SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL® Company

For billing and service inquiries
1-866-701-7868
www.sce.com

Your electricity bill

Customer account
700029654055

Service account
8001605274
11359 SAN RICARDO ST
MORENO VALLEY, CA 92557

Rotating outage
Group A054

POD-ID
10176094000366462 7

Date bill prepared
12/08/22

Amount due $38.21
Due by 12/28/22

Year-to-date charges through month 9: $4,168.71
Due by month 12

Your account summary

Previous Balance	$56.18
Payment Received 11/15/22	-$56.18
Balance forward	$0.00
Your new charges	$38.21
Total amount you owe by 12/28/22	**$38.21**

Understand Net Energy Metering (NEM) billing

You are billed annually for your energy charges because they can be offset by energy credits over your 12-month billing period. Any charges not offset by credits will become due at the end of your 12-month billing period.

You also receive a monthly bill. It reflects the minimum amount due each month, which supports the cost of maintenance and operation for providing electricity.

Get a discount on your bill every month

Your income may qualify you for discounted bills through the CARE or FERA program. To enroll or learn more, visit sce.com/careandfera or call 1-800-798-5723.

Recibe un descuento en tu factura cada mes

Si cumples los requisitos de ingresos, podrias recibir descuentos en tus facturas gracias a los programas CARE o FERA. Para inscribirte o obtener mas infomacion, visita sce.com/carefera o llama al 1-800-798-5723.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here Tear here

SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL® Company

Customer account 700029654055
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Amount due by 12/28/22 **$38.21**

Amount enclosed $

STMT 12082022 P1

NALVARTE, FREDDY
11359 SAN RICARDO ST
MORENO VALLEY CA 92557-5809

P.O. BOX 600
ROSEMEAD, CA 91771-0002

700029654055 0000597 00000000000000382100000382 1

Ways to contact us

Request a large print bill 1-800-655-4555

Customer service numbers *Relay calls accepted*

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on **www.sce.com/bill**	
Mail-in	Check or Money order	
In Person	Authorized payment locations	1-800-747-8908
Phone	QuickCheck	1-800-950-2356
	Debit & credit card *	1-800-254-4123
	*Residential customers only	

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 12/08/22.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill *or have a question about your service, please call* ***Southern California Edison (SCE)*** *customer support at* ***1-800-655-4555****. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:*

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	*English*	*Spanish*
TTY/VCO/HCO to Voice	*1-800-735-2929*	*1-800-855-3000*
Voice to TTY/VCO/HCO	*1-800-735-2922*	*1-800-855-3000*
Speech-to-Speech Relay	*1-800-854-7784*	*1-800-854-7784*

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700029654055

STREET#	STREET NAME		APARTMENT #
CITY		STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS		

Direct Payment (Automatic Debit) Enrollment: 700029654055

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF $ _____

☐ Every Month ☐ One Month only

Select one box only and sign below for EAF:

_____

Stay informed about your annual bill

Your new charges ***Due monthly***	***Year-to-date charges: $4,168.71*** ***Settled at end of 12-month billing period (on or about 03/09/23)***
If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.	*You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill.* ***You are in billing month 9 of 12.***

Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

Your past and current electricity usage

	Electricity (kWh)
Winter Season - Consumption	
Mid Peak	186
Off peak	395
Super off peak	210
Winter Season – Net Generation	
Mid Peak	0
Off peak	0
Super off peak	0
Total electricity usage this month in kWh	**791**

Your next billing cycle for meter 222011-795209 will end on or about 01/06/23.

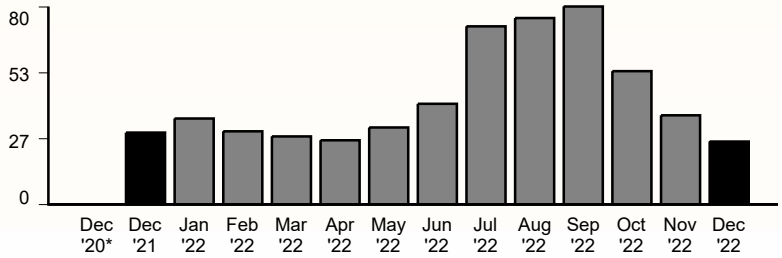
Consumption *is the total amount of electricity imported from SCE.*

Net generation *is the amount of excess electricity exported to the grid by your generating system.*

Total electricity usage *is your system's total net generation minus your total consumption.*

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 29.06 This year: 25.52



* No data available

Details of your new charges

Your rate: TOUD-4-9PM
Billing period: 11/07/22 to 12/07/22 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Basic charge	31 days x $0.03100	$0.96
Nonbypassable charges (NBCs)		
CTC, NDC, PPPC	791 kWh x $0.02196	$17.37
Fixed recovery charge	791 kWh x $0.00117	$0.93
Wildfire fund charge	791 kWh x $0.00652	$5.16
DWR adjustment	791 kWh x -$0.00208	-$1.65
Subtotal of your new charges		$22.77
Moreno Valley UUT	$264.31 x 5.75000%	$15.20
State tax	791 kWh x $0.00030	$0.24
Your new charges		**$38.21**

Your Delivery charges include:
- *$0.96 distribution charges*

Your overall energy charges include:
- *$2.45 franchise fees*

Additional information:
- *Service voltage: 240 volts*
- *Net Surplus Compensation option: Rollover*

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

DWR Adjustment

This is a refund from the California Department of Water Resources (DWR) relating to the purchase of power during the 2000-2001 energy crisis. The adjustment line item will only appear on bills of customers who previously paid the DWR Bond Charge.

Have you received a past due notice, or are you having difficulty paying your bill?

SCE halted collection activities and service disconnections for nonpayment in March 2020 because of the hardships caused by the COVID-19 pandemic. Beginning in October 2022, SCE will resume collection activities for residential customers, including service disconnections for nonpayment. Prior to disconnection, customers will receive a "final notice," which will include their payment due date and the past-due amount required to avoid a service disconnection. For more information on our credit and collection activities, visit sce.com/collections.

SCE recognizes some of our customers may still be facing challenges paying their bills. SCE offers customers a range of assistance options, including payment arrangements and extensions, one-time bill assistance from the Energy Assistance Fund, and debt forgiveness through the Arrearage Management Plan for qualified residential customers enrolled in the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs. Additional information is available at sce.com/billhelp.

Details of your tracked charges

Your rate: TOUD-4-9PM
Billing period: 11/07/22 to 12/07/22 (31 days)

Delivery charges - *Cost to deliver your electricity*		
Baseline credit	375 kWh x -$0.09086	-$34.07
Energy-Winter		
Mid peak	186 kWh x $0.27161	$50.52
Off peak	395 kWh x $0.22812	$90.11
Super off peak	210 kWh x $0.21248	$44.62
Generation charges - *Cost to generate your electricity*		
SCE		
Energy-Winter		
Mid peak	186 kWh x $0.17254	$32.09
Off peak	395 kWh x $0.10217	$40.36
Super off peak	210 kWh x $0.08527	$17.91
Energy Charge Total		**$241.54**

Additional information regarding your Net Consumption/Generation:

- *Your year-to-date energy charges total as of previous month: $3,927.17*
- *Your current month energy charge total: $241.54*
- *Your year-to-date energy charges: $4,168.71*
- *Your year-to-date kWh: 13,408 kWh*

SOUTHERN CALIFORNIA EDISON'S (SCE) ELECTRIC RATE OPTIONS D

Para solicitar una copia en español de esta notificación, por favor escriba a:

Southern California Edison
P.O. Box 800, G.O. 1, Quad 4A
Rosemead, CA 91770
á la atención de Communicaciones Corporativas,
o visita **www.sce.com/avisos.**

Below are brief descriptions of various rate options for Southern California Edison's (SCE) residential customers.

SCE provides these descriptions to help customers understand what rate options are available to help manage monthly electric bills. Your current rate is listed on your electric bill. Your bill separates the costs of generation and costs related to the delivery of electricity. The charges for generation include costs related to the operation of SCE's electric generating plants, plus the cost of purchasing power from other sources. The California Department of Water Resources (DWR) obtained electricity on behalf of SCE. SCE has repaid the cost of the associated contracts and is now returning the cash reserves held to support the contracts through the DWR Energy Credit. The credit will end once the reserves are fully repaid to customers. Eligibility requirements, terms and conditions apply and may vary for each rate schedule.

Please refer to SCE's Tariff Books for a complete list of terms and conditions of service at **www.sce.com/rateoptions** or call us at **1-800-655-4555** to see if you qualify for one of the energy and money-saving rates below.

RATE SCHEDULES

Domestic (D) : This rate schedule serves domestic customers and is applicable to those who are individually metered by SCE and who live in single-family accommodations or individually metered single-family dwellings in a Multifamily Accommodation (e.g., houses, townhouses, condominiums, apartments, rental units, manufactured houses or mobile homes) . Schedule D has a lower energy rate for all electricity used up to the Baseline* amount. Energy used up to this point is considered Tier 1 usage. Electricity used above Baseline (Tiers 2 and 3) is priced higher. Schedule D also has a daily Basic Charge and Minimum Charge that are independent of the energy charges and cover a portion of costs for services such as meter reading and customer billing. Beginning January 1, 2017, any usage that exceeds 400% of your baseline allocation will be charged at the High Usage Charge rate.

**** Baseline***
"Baseline" refers to a specific amount of energy allocated to residential customers for the essential portion of energy use for such things as lighting, cooking, heating and refrigeration. The baseline allocation, or Tier 1 usage, is charged at a lower rate than energy used in excess of that amount. As usage increases beyond the Tier 1 allocation, the price for energy in each subsequent tier is charged at a higher rate. This rate structure is meant to incentivize energy conservation. California's regulated energy utilities are mandated to allocate a Baseline quantity to each residential customer, based on that customer's geographic area, the season (winter or summer) , and whether the customer has a single source of energy (i.e., if the customer's home is "all electric") or a combination of gas and electric ("basic" service) . Customers can check the "Details of your new charges" section of their bills to see which tier their usage falls into each month. An additional Heat Pump Water Heater (HPWH) baseline quantity may apply to customers attesting to having a HPWH and served under either Schedule TOU-D-4-9 or TOU-D-5-8.

***Medical Baseline** is an additional allowance of kilowatt hours (kWh) charged at the Baseline rate, and is available to customers or their household members who require the regular use of electrical life support or essential medical equipment, or have a qualifying illness. The standard Medical Baseline allocation is 16.5 kWh per day, in addition to the daily Baseline allocation residential customers receive.*

Schedule D customers may be eligible for other rate options that could further lower their electric bills, such as:

Domestic Summer Discount Plan (D-SDP) : This plan is applicable to domestic service customers residing in individually metered, single-family accommodations with central air conditioning, in which a portion of the customer's electrical air conditioning load is subject to disconnection, as initiated by an SDP Event Trigger, from SCE's service by SCE through a direct load control device, with or without optional customer-controlled override capabilities. This plan is not applicable to customers receiving a Medical Baseline Allocation for air conditioning. To participate in this plan, customers must have an appropriate SCE-direct load control device installed, programmed, and activated.

Domestic - California Alternate Rates for Energy (D-CARE) : This program provides a discount for income-qualified customers of at least 30 percent . Household income must be at or less than the CARE income guidelines, defined as 200 percent of the Federal Poverty Guidelines. Qualifying income guidelines are shown on the CARE application. This rate may also be applicable with other residential rate schedules.

Domestic - Family Electric Rate Assistance (D-FERA) : This program offers an 18 percent discount to income-qualified households. There must be a minimum of three or more persons residing in a household and the total household income must be at or less than 250 percent of the Federal Poverty Guidelines. Qualifying income guidelines are shown on the FERA application. FERA is not available to CARE customers. This rate may also be applicable with other residential rate schedules.

Edison SmartConnect Opt-Out - ESC-OO : This rate is available to residential customers who do not wish to have a wireless, communicating meter, known as Edison SmartConnect ® meter, installed at their Premises (hereafter, "Opt-Out Customers") . Under this schedule, Opt-Out Customers shall receive service using the meter or meter form that had been installed at the customer's Premises prior to the installation of an Edison SmartConnect meter (i.e. analog or non-analog, non-smart digital meter) . There is a one-time initial fee and a reoccurring monthly fee to opt-out which applies for three years from the time the customer elects to opt-out.

Critical Peak Pricing (CPP) : The CPP rate offers a discount during the summer months for bundled service customers (those whose electric power, transmission, distribution, billing, metering and related services are provided by SCE) . The customer must have an interval meter or an Edison SmartConnect® program-ready meter. When electricity demand and prices climb, SCE will activate CPP "events" (weekdays from 4:00 p.m. - 9:00 p.m., excluding holidays) during which energy charges increase significantly. However, if customers reduce or reschedule usage to lower demand times of day during these events, CPP may help lower electric bills. Participants receive bill protection up to the first 12 months. Customers who receive Medical Baseline allocation (s) or customers served under the Smart Energy Program option are not eligible for service under this rate. (continued)

(Rates - continued from the prior page)

Customers who use most of their electricity during "off-peak" hours could benefit from a Time-of-Use (TOU) rate schedule.

Time-of-Use Domestic (TOU-D) : TOU-D is applicable to customers eligible for service under Schedule D, Schedule D-CARE, and Schedule D-FERA. Schedule TOU-D has 10 rate options : Option 4-9 PM, Option 4-9 PM-CPP, Option 5-8 PM, Option 5-8 PM-CPP, Option PRIME, Option PRIME- CPP, and Discontinued TOU Period Option A, Option A-CPP, Option B and Option B-CPP. Option 4-9 PM and Option PRIME have an on-peak time period of 4 :00 pm. to 9 :00 p.m. and Option 5-8 PM has an on-peak period of 5 :00 pm. to 8 :00 p.m. Option PRIME is a new Option intended for higher usage customers that have load-modifying electric technologies, including those who have electric vehicles (EVs) , behind-the-meter (BTM) energy storage systems and/or electric heat pumps. Customers who have EV load that is separately metered are now eligible for service under this Schedule and will receive a meter credit for the separately metered EV load . Option A and Option B are only available to customers meeting the Discontinued TOU Period eligibility criteria, and existing customers receiving service on Option A and Option B as of March 1, 2019. Option A is for lower-usage customers, while Option B is for higher-usage customers. Option A contains fixed charges similar to Schedule D but has a baseline credit and higher energy charges. Option B has no baseline credit, a fixed charge, and lower energy charges. Lower rates may be achieved with Schedule TOU-D Options A and B if the customer reduces usage between the on-peak period of 2 :00 p.m. and 8 :00 p.m. weekdays, except holidays.

Time-of-Use Tiered Domestic (TOU-D-T) : As of March 1, 2019, this Schedule is closed to new Customers. Schedule TOU-D-T is a seasonal time-of-use rate with a level pricing structure (Level 1 is up to 130% of Baseline, and Level 2 is more than 130% of Baseline) . TOU-D-T is applicable to customers eligible for service under Schedule D, D-CARE, and D-FERA. Lower rates may be achieved with TOU-D-T if the customer reduces usage between the on-peak period of 12 :00 p.m. and 6 :00 p.m. weekdays, except holidays.

Smart Energy Program (SEP) : This is an optional program offering annual bill credits to eligible customers who have technology installed at the home authorized by SCE for direct participation in energy events. Presently, Wi-Fi enabled smart thermostats controlling a working central air conditioning system supported by an SCE approved third party entity are the only technology available for participation in the Smart Energy Program. This program is only available to residential customers with an Edison SmartConnect® meter. Smart Energy Program is not applicable to customers enrolled in any other Demand Response program, such as Summer Discount Plan, or customers receiving a Medical Baseline allocation. Smart Energy Program events can be called for up to 4 hours per day between 11 :00 a.m. and 8 :00 p.m. on non-holiday weekdays.

Bundled Service Customer Interval Meter Ownership (BSC-IMO) : This option is available to bundled service customers (BSC) who replace an existing meter or install retrofit metering facilities in accordance with Schedule CC-DSF (see below) . Meter reading services and billing services under this schedule are provided solely by SCE. A BSC is a customer who is not served under Direct Access.

Cost Responsibility Surcharge (DA-CRS, CCA-CRS, CGDL-CRS) : Cost Responsibility Surcharges (CRS) are applicable to Customer Generation Departing Load (CGDL) , Direct Access (DA) Service customers, Community Aggregation (CA) customers, and Community Choice Aggregation (CCA) customers.

Community Choice Aggregation Service (CCA Service) : Cities, counties, a Joint Power Authority, and certain other public agencies whose governing boards have elected to act as Community Choice Aggregators can purchase and sell electricity on behalf of utility customers within their service area (s) . Under CCA Service, a Community Choice Aggregator is solely responsible for procuring and providing for the electric power needs (including ancillary services) of its customers, ensuring resource adequacy and renewable portfolio requirements for these customers, and scheduling and settling with the California Independent System Operator (CAISO) . Community Choice Aggregators are required to meet certain requirements with the California Public Utilities Commission in addition to meeting financial and technical requirements with SCE. CCA customers are subject to additional charges as explained in Schedules CCA-CRS and CCA-SF.

Multifamily Affordable Solar Housing Virtual Net Metering (MASH-VNM and MASH-VNM-ST) : This rate is applicable to qualified customers whose service account (s) is located at an income-qualified residential complex on the same premises upon which one or more eligible generators are installed, and where the owner or operator of the complex contracts with SCE to have all of the eligible energy produced from the generator supplied to SCE for the purpose of providing allocated credits [in kilowatt-hours (kWh)] to the residential complex's common area and/or tenant service accounts to offset energy usage. The owner or operator is also eligible for up-front incentives, subject to funding availability. Service under Schedule MASH-VNM was closed to new customers on July 1, 2017. Beginning July 1, 2017, MASH-VNM-ST (MASH-VNM Successor Tariff) is available to customers and the same program details apply as MASH-VNM with some differences. The generating facility still must be sized to offset a portion or all of the customer's own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

Net Energy Metering (NEM, NEM-ST and FC-NEM) : These optional rates serve customers who install eligible renewable generating facilities on their premises for the purpose of generating electricity to offset part or all of their own electrical requirements. A customer must produce electricity with a generating facility using any of the renewable sources listed in Section 25741 of the Public Resources Code* or fuel cells as defined in PU Code Section 2827.10. The generating facility must be sized to offset a portion or all of the customer's own electrical requirements, up to a maximum generating capacity of 1 MW or less per premises. Customers must execute a NEM Interconnection Agreement prior to receiving service under one of these rate schedules. To be eligible for service under Schedule FC-NEM, the customer must commence operation of the generating facility prior to January 1, 2022 or the date SCE reaches its FC-NEM program cap. Service under Schedule NEM was closed to new customers on July 1, 2017. Beginning July 1, 2017, NEM-ST (NEM Successor Tariff) is available to customers and the same program details apply as NEM with some differences. The generating facility still must be sized to offset a portion or all of the customer's own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

Due to space limitations, your specific rate or one you may be eligible for may not appear. Please visit **SCE.com/inserts-onserts** (under November 2022) or contact us if you'd like a complete listing of all available rates. Please email **Tariffs.Manager@sce.com** for a copy to be sent via U.S. Mail.

2:36

mySolarEdge
Version 3.0.1 (2)

- Site Details
- Inverter Communication
- Settings
- SolarEdge Support
- About
- Logout

78 °F

minute ago

ime

MWh

Billing

nfo

2:36

66

Paul Nalvarte

ID	542750
Name	Paul Nalvarte
Address	11359 SAN RICARDO ST, MORENO VALLEY, California, United States
Installed	9/19/2017
Peak Power	5.7 kWp
Cellular Plan Expiration	3/27/2028

Dashboard

Layout

Info

2:37

Paul Nalvarte

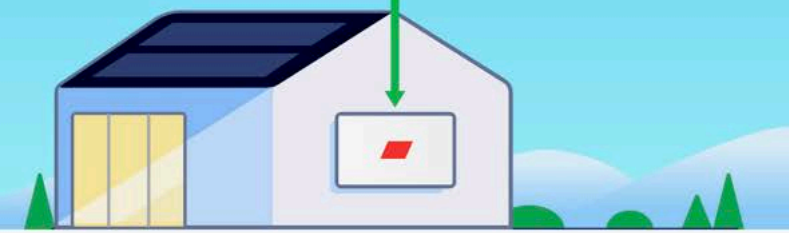
Production Today

23.2 kWh

78 °F

3.86 kW

Solar Power Now



Energy Produced

Updated now

This Month	This Year	Lifetime
394 kWh	3.55 MWh	48 MWh

Day | Week | Month | Year | Billing

2026

Dashboard | Layout | Info

2:38

Paul Nalvarte

Energy Produced

Updated 1 minute ago

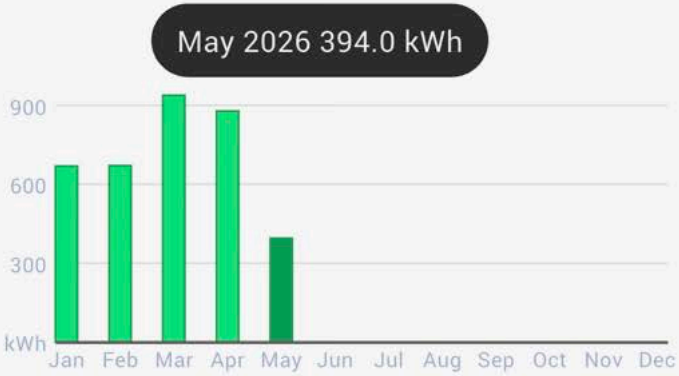
This Month	This Year	Lifetime
394 kWh	3.55 MWh	48 MWh

Day | Week | Month | Year | Billing

2026

Production

3.55 MWh



Production

Comparative Production

Dashboard | Layout | Info

2:38

Paul Nalvarte

Energy Produced

Updated 1 minute ago

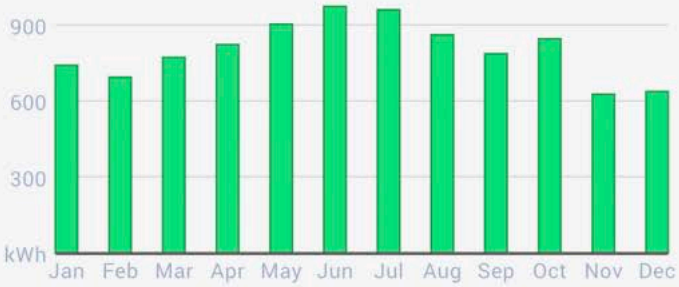
This Month	This Year	Lifetime
394 kWh	3.55 MWh	48 MWh

Day | Week | Month | Year | Billing

2025

Production

9.61 MWh



Production

Comparative Production

Dashboard | Layout | Info

2:38

Paul Nalvarte

Energy Produced

Updated 1 minute ago

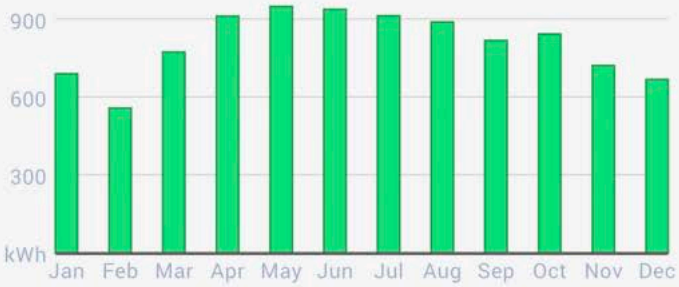
This Month	This Year	Lifetime
394 kWh	3.55 MWh	48 MWh

Day | Week | Month | Year | Billing

2024

Production

9.66 MWh



Production

Comparative Production

Dashboard | Layout | Info

☐ CORRECTED (if checked)

RECIPIENT'S/LENDER'S name, street address, city or town, state or province, country, ZIP or foreign postal code, and telephone no.

CARRINGTON MORTGAGE SERVICES, LLC
500 NORTH STATE COLLEGE BOULEVARD
SUITES 1030, 1300 AND 1400
ORANGE, CA 92868
1-800-561-4567

RECIPIENT'S/LENDER'S TIN

20-8745846

PAYER'S/BORROWER'S name, street address (including apt. no.) city or town, state or province, country, and ZIP or foreign postal code

0169866 SP 9434 -C12-P00000-I

ELVIS PAUL NALVARTE
FREDDY NALVARTE
11359 SAN RICARDO ST
MORENO VALLEY CA 92557

9 Number of properties securing the mortgage

10 Other

TAXES PAID 2025: $5,294.05

Account number (see instructions)

4000859105

PAYER'S/BORROWER'S TIN

XXX-XX-0139

***Caution:** The amount shown may not be fully deductible by you. Limits based on the loan amount and the cost and value of the secured property may apply. Also, you may only deduct interest to the extent it was incurred by you, actually paid by you, and not reimbursed by another person.

OMB No. 1545-1380

Substitute

Form **1098**

(Rev. April 2025)

For calendar year 2025

Mortgage Interest Statement

1 Mortgage interest received from payer(s)/borrower(s)*

$ 8,923.78

2 Outstanding mortgage principal

$ 351,866.51

3 Mortgage origination date

02/22/2021

4 Refund of overpaid interest

$ 0.00

5 Mortgage insurance premiums

$ 2,896.02

6 Points paid on purchase of principal residence

$ 0.00

7 ☒ If address of property securing mortgage is the same as PAYER'S/BORROWER'S address, the box is checked, or the address or description is entered in box 8.

8 Address or description of property securing mortgage

11 Mortgage acquisition date

Copy B

For Payer/ Borrower

The information in boxes 1 through 9 and 11 is important tax information and is being furnished to the IRS. If you are required to file a return, a negligence penalty or other sanction may be imposed on you if the IRS determines that an underpayment of tax results because you overstated a deduction for this mortgage interest or for these points, reported in boxes 1 and 6; or because you didn't report the refund of interest (box 4); or because you claimed a nondeductible item.

Form **1098** (Rev. 4-2025) (Keep for your records)

Instructions for Payer/Borrower

A person (including a financial institution, a governmental unit, and a cooperative housing corporation) who is engaged in a trade or business and, in the course of such trade or business, received from you at least $600 of mortgage interest (including certain points) on any one mortgage in the calendar year must furnish this statement to you.

If you received this statement as the payer of record on a mortgage on which there are other borrowers, furnish each of the other borrowers with information about the proper distribution of amounts reported on this form. Each borrower is entitled to deduct only the amount each borrower paid and points paid by the seller that represent each borrower's share of the amount allowable as a deduction. Each borrower may have to include in income a share of any amount reported in box 4.

If your mortgage payments were subsidized by a government agency, you may not be able to deduct the amount of the subsidy. See the instructions for Schedule A, C, or E (Form 1040) for how to report the mortgage interest. Also, for more information, see Pub. 936 and Pub. 535.

Payer's/Borrower's taxpayer identification number (TIN). For your protection, this form may show only the last four digits of your TIN (SSN, ITIN, ATIN, or EIN). However, the issuer has reported your complete TIN to the IRS.

Account number. May show an account or other unique number the lender has assigned to distinguish your account.

Box 1. Shows the mortgage interest received by the recipient/lender during the year. This amount includes interest on any obligation secured by real property, including a mortgage, home equity loan, or line of credit. This amount does not include points, government subsidy payments, or seller payments on a "buydown" mortgage. Such amounts are deductible by you only in certain circumstances.

CAUTION *If you prepaid interest in the calendar year that accrued in full by January 15 of the subsequent year, this prepaid interest may be included in box 1. However, you cannot deduct the prepaid amount in the calendar year paid even though it may be included in box 1.*

If you hold a mortgage credit certificate and can claim the mortgage interest credit, see Form 8396. If the interest was paid on a mortgage, home equity loan, or line of credit secured by a qualified residence, you can only deduct the interest paid on acquisition indebtedness, and you may be subject to a deduction limitation.

Box 2. Shows the outstanding principal on the mortgage as of January 1 of the calendar year. If the mortgage originated in the calendar year, shows the mortgage principal as of the date of origination. If the recipient/lender acquired the loan in the calendar year, shows the mortgage principal as of the date of acquisition.

Box 3. Shows the date of the mortgage origination.

Box 4. Do not deduct this amount. It is a refund (or credit) for overpayment(s) of interest you made in a prior year or years. If you itemized deductions in the year(s) you paid the interest, you may have to include part or all of the box 4 amount on the "Other income" line of your calendar year Schedule 1 (Form 1040). No adjustment to your prior year(s) tax return(s) is necessary. For more information, see Pub. 936 and *Itemized Deduction Recoveries* in Pub. 525.

Box 5. If an amount is reported in this box, it may qualify to be treated as deductible mortgage interest. See the calendar year Schedule A (Form 1040) instructions and Pub. 936.

Box 6. Not all points are reportable to you. Box 6 shows points you or the seller paid this year for the purchase of your principal residence that are required to be reported to you. Generally, these points are fully deductible in the year paid, but you must subtract seller-paid points from the basis of your residence. Other points not reported in box 6 may also be deductible. See Pub. 936 to figure the amount you can deduct.

Box 7. If the address of the property securing the mortgage is the same as the payer's/borrower's, either the box has been checked, or box 8 has been completed.

Box 8. Shows the address or description of the property securing the mortgage.

Box 9. If more than one property secures the loan, shows the number of properties securing the mortgage. If only one property secures the loan, this box may be blank.

Box 10. The interest recipient may use this box to give you other information, such as real estate taxes or insurance paid from escrow.

Box 11. If the recipient/lender acquired the mortgage in the calendar year, shows the date of acquisition.

Future developments. For the latest information about developments related to Form 1098 and its instructions, such as legislation enacted after they were published, go to *www.irs.gov/Form1098*.

Free File Program. Go to *www.irs.gov/FreeFile* to see if you qualify for no-cost online federal tax preparation, e-filing, and direct deposit or payment options.

Carrington mortgage services, llc
NMLS ID #2600
500 N State College Blvd
Ste 1030, 1300 and 1400
Orange, CA 92868

Your Escrow Statement

Property Address: 11359 SAN RICARDO ST
MORENO VALLEY, CA 92557

Statement Date: 04/24/26
Loan number: 4000859105

Questions?

1-800-561-4567
www.CarringtonMortgage.com

7100-7800-02-b1-0026610-0001-0074919

Important information inside!

0026610 SP 7800 -C02-P00000-I

ELVIS PAUL NALVARTE
FREDDY NALVARTE
11359 SAN RICARDO ST
MORENO VALLEY CA 92557

Thank you for being the best part of our Carrington family.

You are receiving this statement because we have completed your escrow analysis review.

Your escrow account is an account that we manage on your behalf to pay for your insurance and taxes. For more information and resources regarding escrow, login to your Carrington Account and select “Escrow Summary” under “Customer Request” on the left menu.

YOUR NEW PAYMENT: EFFECTIVE 06/01/26

	CURRENT PAYMENT	NEW PAYMENT	CHANGE
Principal & interest	$1,499.16	$1,499.16	-
Escrow payment	$783.34	$834.05	$50.71
Shortage payment	$4.33	$71.32	$66.99
Total	**$2,286.83**	**$2,404.53**	**$117.70**

ANALYSIS SUMMARY

You have a shortage of:

$855.90

$855.90 / 12 = $71.32

Your escrow account has a shortage due to an increase in your taxes and or insurance. The shortage amount will be spread over the next 12 months and added to your monthly payment as shown above.

Your escrow payment over the next 12 months:

We estimate your total taxes and/or insurance payments to be $10,008.64 for the next 12 months. Here is how we calculated your new monthy escrow payment:

Home insurance	$1,576.00
FHA mtg ins	$2,792.88
County tax	$5,639.76
Total escrow	$10,008.64

Total escrow	$10,008.64
Divided by 12 months	12
New monthly escrow payment	$834.05

Any changes to your taxes and insurance are determined by your taxing authorities and insurance providers, not Carrington Mortgage Services, LLC.

PROJECTED ESCROW ACTIVITY 06/26 – 05/27

DATE	PAYMENT TO ESCROW	ESTIMATED DISBURSEMENT	DESCRIPTION	PROJECTED ESCROW BALANCE	REQUIRED ESCROW BALANCE
			BEGINNING BALANCE:	**$948.07**	**$1,803.97**
06/26	$834.05	**$232.74**	**FHA mtg ins**	$1,549.38	$2,405.28
07/26	$834.05	**$232.74**	**FHA mtg ins**	$2,150.69	$3,006.59
08/26	$834.05	**$232.74**	**FHA mtg ins**	$2,752.00	$3,607.90
09/26	$834.05	**$232.74**	**FHA mtg ins**	$3,353.31	$4,209.21
10/26	$834.05	**$1,576.00**	**Home insurance**	$2,378.62	$3,234.52
	-	**$232.74**	**FHA mtg ins**	-	-
11/26	$834.05	**$232.74**	**FHA mtg ins**	$2,979.93	$3,835.83
12/26	$834.05	**$232.74**	**FHA mtg ins**	$761.36	$1,617.26
	-	**$2,819.88**	**County tax**	-	-
01/27	$834.05	**$232.74**	**FHA mtg ins**	$1,362.67	$2,218.57
02/27	$834.05	**$232.74**	**FHA mtg ins**	$1,963.98	$2,819.88
03/27	$834.05	**$232.74**	**FHA mtg ins**	$2,565.29	$3,421.19
04/27	$834.05	**$232.74**	**FHA mtg ins**	$346.72	$1,202.62
	-	**$2,819.88**	**County tax**	-	-
05/27	$834.05	**$232.74**	**FHA mtg ins**	$948.03	$1,803.93

Lowest Projected Balance (04/27)
$346.72

Lowest Projected Balance = the lowest projected point over your 12 month analysis period. This number represents the running balance in your escrow account estimated by your monthly payments to escrow minus any tax and insurance disbursements made on your behalf.

–

Minimum Amount Required
$1,202.62

Minimum Amount Required = two months of escrow payments, excluding mortgage insurance, to account for any tax and insurance increases. This amount is regulated by the Real Estate Settlement Procedures Act (RESPA), your mortgage contract, or state law.

=

Escrow Shortage Amount
$855.90

Escrow Shortage Amount = the difference between your lowest projected balance and the minimum amount required determines if there is a shortage or surplus in your escrow account

Carrington mortgage services, llc
NMLS ID #2600

Statement Date: 04/24/26
Loan number: 4000859105

7100-7800-02-b1-0026610-0002-0074920

ESCROW ACCOUNT HISTORY 11/25 – 05/26

PAYMENTS TO ESCROW			PAYMENTS FROM ESCROW				ESCROW BALANCE	
Date	**Projected**	**Actual**	**Projected**	**Description**	**Actual**	**Description**	**Projected**	**Actual**
						BEGINNING BALANCE:	**$2,773.58**	**$2,721.58**
11/25	$783.34 *	$787.67	**$239.65**	**FHA mtg ins**	**$239.65**	**FHA mtg ins**	$3,317.27	$3,269.60
12/25	$783.34 *	$803.96	**$239.65 ***	**FHA mtg ins**	**$2,819.88**	**County tax**	$1,386.79	$1,014.03
			$2,474.17	**County tax**	**$239.65**	**FHA mtg ins**		
01/26	$783.34 *	-	**$239.65**	**FHA mtg ins**	**$239.65**	**FHA mtg ins**	$1,930.48	$774.38
02/26	$783.34 *	$1,575.34	**$239.65**	**FHA mtg ins**	**$239.65**	**FHA mtg ins**	$2,474.17	$2,110.07
03/26	$783.34 *	$787.67	**$239.65 ***	**FHA mtg ins**	**$239.65**	**FHA mtg ins**	$3,017.86	-$161.79
					$2,819.88	**County tax**		
04/26	$783.34	-	**$239.65 ***	**FHA mtg ins**	**$232.74**	**FHA mtg ins**	$1,087.38	-$394.53
			$2,474.17	**County tax**	**-**			
05/26	$783.34	-	**$239.65**	**FHA mtg ins**	**-**		$1,631.07	-$394.53
			$239.65	**FHA mtg ins**	**-**			
Total	**$5,483.38**	**$3,954.64**	**$6,865.54**		**$7,070.75**			

An asterisk (*) marks any difference from what was projected in either the amount or date.

Anticipated escrow payments up to escrow analysis effective date:

04/26	$787.67
05/26	$787.67

Anticipated escrow disbursements up to escrow analysis effective date:

05/26	$232.74	FHA mtg ins

For more information and resources regarding escrow, login to your Carrington Account and select **"Escrow Summary"** under **"Customer Request"** on the left menu.

You can also check out our **www.CarringtonMortgage.com/learningcenter** and search "Escrow" for additional resources.

If you prefer to speak with someone, please contact our customer service team at 1-800-561-4567.

7100-7800-02-b1-0026610-0002-0074920

ADDITIONAL INFORMATION

VERBAL INQUIRIES & COMPLAINTS

For verbal inquiries and complaints about your mortgage loan, please contact the CUSTOMER SERVICE DEPARTMENT for Carrington Mortgage Services, LLC, by calling 1-800-561-4567. The CUSTOMER SERVICE DEPARTMENT for Carrington Mortgage Services, LLC is toll free and you may call from 8:00 a.m. to 9:00 p.m. Eastern Time, Monday through Friday. You may also visit our website at www.CarringtonMortgage.com.

IMPORTANT BANKRUPTCY NOTICE

If you have been discharged from personal liability on the mortgage because of bankruptcy proceedings and have not reaffirmed the mortgage, or if you are the subject of a pending bankruptcy proceeding, this letter is not an attempt to collect a debt from you but merely provides informational notice regarding the status of the loan. If you are represented by an attorney with respect to your mortgage, please forward this document to your attorney.

CREDIT REPORTING AND DIRECT DISPUTES

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report. As required by law, you are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations. If you have concerns regarding the accuracy of any information contained in a consumer report pertaining to this account, you may send a direct dispute to Carrington Mortgage Services, LLC by fax to 1-800-486-5134 or in writing to Carrington Mortgage Services, LLC, and Attention:Customer Service, P.O. Box 5001, Westfield, IN 46074. Please include your loan number on all pages of the correspondence.

MINI MIRANDA

This communication is from a debt collector and it is for the purpose of collecting a debt and any information obtained will be used for that purpose. This notice is required by the provisions of the Fair Debt Collection Practices Act and does not imply that we are attempting to collect money from anyone who has discharged the debt under the bankruptcy laws of the United States.

HUD COUNSELOR INFORMATION

If you would like counseling or assistance, you may obtain a list of HUD-approved homeownership counselors or counseling organizations in your area by calling the HUD nationwide toll-free telephone number at 1-800-569-4287 or toll-free TDD 1-800-877-8339, or by going to https://www.hud.gov/contactus#gethelp. You can also contact the CFPB at 1-855-411-2372, or by going to www.consumerfinance.gov/find-a-housing-counselor.

EQUAL CREDIT OPPORTUNITY ACT NOTICE

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, or age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has, in good faith, exercised any right under the Consumer Credit Protection Act. The Federal Agency that administers Carrington Mortgage Services, LLC's compliance with this law is the Federal Trade Commission. Equal Credit Opportunity. Washington, DC 20580.

SCRA DISCLOSURE-
MILITARY PERSONNEL/SERVICEMEMBERS

If you or your spouse is a member of the military, please contact us immediately. The federal Servicemembers Civil Relief Act and comparable state laws afford significant protections and benefits to eligible military service personnel, including protections from foreclosure as well as interest rate relief. For additional information and to determine eligibility please contact our Military Assistance Team toll free at 1-888-267-5474.

NOTICES OF ERROR AND INFORMATION REQUESTS, QUALIFIED WRITTEN REQUESTS (QWR)

Written complaints and inquiries classified as Notices of Error and Information Requests or QWRs must be submitted to Carrington Mortgage Services, LLC by fax to 1-800-486-5134, or in writing to Carrington Mortgage Services, LLC, and Attention: Customer Service, P.O. Box 5001, Westfield, IN 46074. Please include your loan number on all pages of the correspondence. You have the right to request documents we relied upon in reaching our determination. You may request such documents or receive further assistance by contacting the Customer Service Department for Carrington Mortgage Services, LLC toll free at 1-800-561-4567, Monday through Friday, 8:00 a.m. to 9:00 p.m. Eastern Time. You may also visit our website at www.CarringtonMortgage.com.

CALIFORNIA:

Carrington Mortgage Services, LLC is licensed by the Department of Financial Protection and Innovation under the California Residential Mortgage Lending Act, File No. 413 0904.

Carrington mortgage services, llc
NMLS ID #2600

Your Options:

Property Address: 11359 SAN RICARDO ST
MORENO VALLEY, CA 92557
Loan number: 4000859105

7100-7800-02-b1-0026610-0003-0074921

Understanding Your Options

Option 1

Do Nothing: The shortage will be spread over the next 12 months.

Principal & interest:	$1,499.16
Escrow payment:	$834.05
Shortage payment:	$71.32
New Payment:	**$2,404.53**

If you elect to do nothing, we will spread the shortage amount over 12 months. The amount of $71.32 will be added to your monthly mortgage payment effective 06/01/2026.
If you are currently enrolled in our AutoPay, we will adjust your payments for you. If you make payments automatically through your bank's BillPay service, you will need to adjust your payment amount.

Option 2

Pay the escrow shortage in full using the attached shortage coupon.

Principal & interest:	$1,499.16
Escrow payment:	$834.05
New Payment:	**$2,333.21**

If you elect option 2, you can make a shortage payment through your Carrington account under "Payments", through our mobile app, or by mailing payment with the attached coupon.

Questions? 1-800-561-4567 • www.CarringtonMortgage.com

Carrington mortgage services, llc
NMLS ID #2600

Escrow Shortage Payment

for loan number: 4000859105

You can make a shortage payment through your Carrington account under "Payments", through our mobile app, or by mailing payment with this coupon.

Escrow Shortage: $855.90
Due Date: 6/1/2026

$.

Please make check payable to Carrington Mortgage Services, LLC

CARRINGTON MORTGAGE SERVICES LLC
PO BOX 660586
DALLAS, TX 75266-0586