



**FILED**

05/26/26

04:59 PM

C2605027

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

Wilson Quan

Complainant,

vs.

Pacific Gas and Electric Company (U39E)

Defendant.

Case (C.) \_\_\_\_\_

Expedited Complaint  
(Rule 4.6)

COMPLAINANT	DEFENDANT
Wilson Quan 1688 Via Lobos San Lorenzo, CA 94580 T: 510-278-5705 E-mail: DOCQUAN5@YAHOO.COM	Pacific Gas and Electric Company (U39E) Attn: Cliff Gleicher, Managing Counsel 300 Lakeside Drive Oakland, CA 94612 T1: 415-971-2678 E-mail 1: Cliff.Gleicher@pge.com E-mail 2: pgetariffs@pge.com

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

**(A)** Wilson Quan

COMPLAINANT(S)

vs.

**(B)** Pacific Gas & Electric Company

DEFENDANT(S)

(Include Utility "U-Number," if known)

(for Commission use only)

**(C)**  
Have you tried to resolve this matter informally with  
the Commission's Consumer Affairs staff?

YES       NO

Has staff responded to your complaint?

YES       NO

Did you appeal to the Consumer Affairs Manager?

YES       NO

Do you have money on deposit with the  
Commission?

YES       NO

Amount \$ \_\_\_\_\_

Is your service now disconnected?

YES       NO

**COMPLAINT**

**(D)**  
The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Wilson Quan	1688 Via Lobos, San Lorenzo, CA 94580	(510) 278-5705

respectfully shows that:

**(E)**  
Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Pacific Gas & Electric Company	P.O. Box 997320, Sacramento, CA 95899	(866) 743-0335

**(F)**  
Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

I am complaining about the delivery charge for gas. PG&E is using two formulas to calculate the dollar amount. I am attaching the third letter, which is the last letter, that I sent to Consumer Affairs Branch. This letter will explain in detail the complaint. I am also attaching some PG&E bills so you can see.

**(G) Scoping Memo Information (Rule 4.2[a])**

(1) The proposed category for the Complaint is (check one):  
 adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)  
 ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)?  YES  NO

(3)  Regular Complaint  Expedited Complaint (Rule 4.6)

(4) The issues to be considered are  
(Example: The utility should refund the overbilled amount of \$78.00):

I am not asking for a refund.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): Okbetter in San Francisco

Hearing (Example: 7/1/09): Ok better in San Francisc

Explain here if you propose a schedule different from the above guidelines.

None

(H) Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

I want PG&E to use one formula to calculate the delivery charge - the 1X plus formula.

(I) OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

DocQuan5@yahoo.com

(J) Dated San Lorenzo, California, this 16 day of April, 2026  
(City) (date) (month) (year)

  
Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

**REPRESENTATIVE'S INFORMATION:**

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: No Representative

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

E-mail: \_\_\_\_\_


Signature: \_\_\_\_\_

VERIFICATION  
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)  
Executed on 4/16/26, at San Lorenzo, California  
(date) (City)

  
\_\_\_\_\_  
(Complainant Signature)

VERIFICATION  
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)  
Executed on \_\_\_\_\_, at \_\_\_\_\_, California  
(date) (City)

\_\_\_\_\_  
Signature of Officer Title

**(N) NUMBER OF COPIES NEEDED FOR FILING:**  
If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

**(O) Mail paper copies to:** California Public Utilities Commission  
Attn: Docket Office  
505 Van Ness Avenue, Room 2001  
San Francisco, CA 94102

## PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

**Please Note:** Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.



\_\_\_\_\_  
Signature

\_\_\_\_\_  
April 16, 2026

Date

\_\_\_\_\_  
Wilson Quan

Print your name

March 23, 2026

Consumer Affairs Branch

505 Van Ness, Rm. 2003

San Francisco, CA 94102

re: Informal Appeal

Our Informal Complain #718952

To Whom It May Concern:

I am not complaining about how much I am paying for gas in the winter or the summer. I am complaining about the charges for delivery. I do ~~not~~ understand that the more gas I use — the delivery charge will be more because they are delivering more gas. Here's what I don't understand when I use a small amount of gas the percentage of delivery charge is 3x plus higher than the gas I use. When I use a lot more gas that month the percentage of delivery charge is one time plus higher than the amount of gas I use. Look like P.G. & E. is using two different formula to calculate the delivery charges. When they should be using the same formula for both. I pulled out three bills — one bill used one time plus formula, two bills used 3x plus formula — so you can see what I am saying. The reason I sent many bills from the years 2020 to 2026 so you can see that it happened all the time — not just one time.

My first letter and informations were written Feb. 15, 2026 — mailed out Feb. 19 — delivered Feb. 20, 2026 at 11:51am.

The second letter and informations were written Feb. 26, 2026 — mailed on March 2nd — delivered on March 3, 2026 at 10:34am. I sent the 2nd letter and infos so you can see the whole picture better — with both package of information

now you can calculate the dollar amount to compare the dollar amount of P.G.+E. CAP did not calculate the dollar amount for delivery charges from my bills that I sent which is my evidence and you did not ask P.G.+E. how they calculate their delivery charges without doing this — how can CAP say that I am wrong and P.G.+E. is right? When looking at the bills that I sent it is obvious that P.G.+E. is using two formulas to calculate the delivery charges.

One formula when I am using a small amount of gas that month and the other formula are used when I am using a lot of gas in the winter.

Look like CAP did not even looked at my evidence which is my P.G.+E. bills that I sent — otherwise they would have seen this. I need to know how P.G.+E. calculate the delivery charges on my bills. Another thing I am not complaining about are delivery charges when they are using the one time plus formula. The ONLY thing I am complaining about is when they use the 3x plus formula to calculate the delivery charges on the smaller gas usage. P.G.+E. think that they can get away for charging me more on delivery when my gas usage is small.

Just so you know that the reason we are using a lot less gas now is because a new central heater was installed that is more energy effectation.

Thank you,



Wilson Quan

510 278-5705



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0  
Statement Date: 03/18/2026  
Due Date: 04/08/2026

## Service For:

WILSON QUAN  
1688 VIA LOBOS  
SAN LORENZO, CA 94580

## Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6  
Phone: 1-866-743-0335  
Monday-Friday 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

Net Energy Metering (NEM2)

## Your Account Summary

Amount Due on Previous Statement	\$180.19
Payment(s) Received Since Last Statement	-180.19
Previous Unpaid Balance	\$0.00
Current PG&E Electric Monthly Charges	\$17.03
Ava Community Energy Electric Generation Charges	0.00
Current PG&E Gas Delivery Charges	94.92
VISTA ENERGY MARKETING LP Gas Procurement Charges	31.27

**Total Amount Due by 04/08/2026 \$143.22**

## Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (12/2026). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$225.93
Total Electric Minimum Delivery Charges	-33.05
Estimated Taxes	15.25
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$208.13</b>

*\* Gas delivery charge on this bill is calculated with the 3x plus formula*

## Important Messages

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit [www.pge.com/care](http://www.pge.com/care).  
Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite [www.pge.com/espanol/care](http://www.pge.com/espanol/care).

Continued on page 11

#3119 3/23/26 \$143.22



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0  
Statement Date: 03/18/2026  
Due Date: 04/08/2026

## Details of PG&E Gas Delivery Charges

02/09/2026 to 03/11/2026 (31 billing days)

Service For: 1688 VIA LOBOS  
Service Agreement ID: 1860464010  
Rate Schedule: G1 XB Residential Service

02/09/2026 to 02/28/2026 Your Tier Usage 

1	2
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Tier 1 Allowance	29.60 Therms (20 days x 1.48 Therms/day)	
Tier 1 Usage	27.096770 Therms @ \$2.41665	\$65.48
Gas Procurement Credit <sup>1</sup>		-11.17
Franchise Fee Surcharge		0.05
Gas PPP Surcharge (\$0.12103 /Therm)		3.28
Alameda County Utility Users' Tax (6.500%)		3.53

03/01/2026 to 03/11/2026 Your Tier Usage 

1	2
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Tier 1 Allowance	16.28 Therms (11 days x 1.48 Therms/day)	
Tier 1 Usage	14.903230 Therms @ \$2.32462	\$34.64
Gas Procurement Credit <sup>1</sup>		-4.66
Franchise Fee Surcharge		0.02
Gas PPP Surcharge (\$0.12103 /Therm)		1.80
Alameda County Utility Users' Tax (6.500%)		1.95

**Total PG&E Gas Delivery Charges \$94.92**

<sup>1</sup> Credits you for the PG&E Gas Usage charge that otherwise would have been included in this rate

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
2.22	1.77	1.35

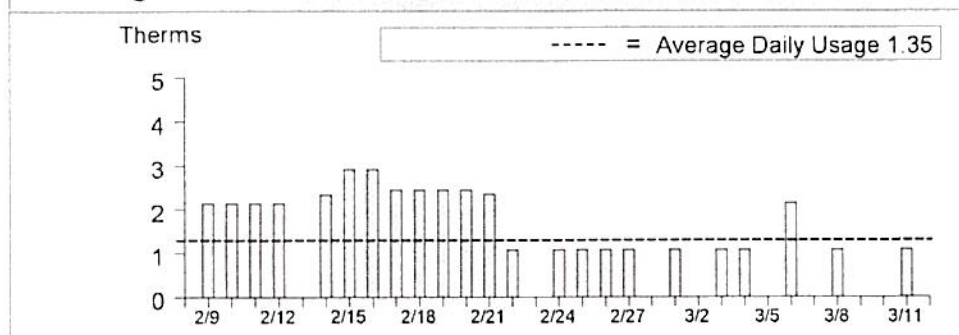
### Service Information

Meter #	752750G
Current Meter Reading	6,373
Prior Meter Reading	6,334
Difference	39
Multiplier	1.069828
Total Usage	42.000000 Therms
Baseline Territory	X
Serial	P

### Gas Procurement Costs (\$/Therm)

02/09/2026 - 02/28/2026	\$0.41205
03/01/2026 - 03/11/2026	\$0.31276

### Gas Usage This Period: 42.000000 Therms, 31 billing days



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# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0  
Statement Date: 03/18/2026  
Due Date: 04/08/2026

## Details of VISTA ENERGY MARKETING LP Gas Procurement Charges

02/08/2026 to 03/11/2026 (32 billing days)

Service For: 1688 VIA LOBOS

Service Agreement ID: 1860080606 ESP Customer Number: 604893

02/08/2026 to 03/11/2026

Rate Schedule: ESP1234

GAS USAGE CHARGE	42.000000 Therms @ \$0.69905	\$29.36
	NET 29.36	
UTILITY USERS TAX		1.91

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**Total VISTA ENERGY MARKETING LP Gas Procurement Charges** **\$31.27**

For questions regarding charges on this page, please contact:

VISTA ENERGY MARKETING LP  
4306 YOAKUM BLVD STE 600  
HOUSTON TX 77006  
1-888-508-4782



### Additional Messages

If you believe there is an error or have a question in your Gas Service Provider's gas procurement charges, please call your Gas Service Provider at the number listed on your bill. If you are not satisfied with their response, please contact the CPUC's Consumer Affairs Branch at 1-800-649-7570. If you have limitations hearing or speaking, a specially-trained Communications Assistant can relay telephone conversations for all of your calls. Dial 711 to reach the California Relay Service.

To avoid being returned to PG&E bundled service by VISTA ENERGY MARKETING LP while you wait for the outcome of your complaint, specifically regarding the accuracy of your bill, mail a check or money order payable to "California Public Utilities Commission" for the disputed amount, along with a description of the dispute to: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. VISTA ENERGY MARKETING LP cannot turn off your service for nonpayment while your complaint is under review. However, you must continue to pay your current charges to avoid disconnection of your service. The CPUC will not accept the payment for the disputed amount if the complaint to CAB is not directly related to the accuracy of your bill and your payment will be returned.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0  
Statement Date: 02/17/2026  
Due Date: 03/10/2026

#3113 2/21/26

## Service For:

WILSON QUAN  
1688 VIA LOBOS  
SAN LORENZO, CA 94580

## Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6  
Phone: 1-866-743-0335  
Monday-Friday 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

Net Energy Metering (NEM2)

## Your Account Summary

Amount Due on Previous Statement	\$271.78
Payment(s) Received Since Last Statement	-271.78
Previous Unpaid Balance	\$0.00
Current PG&E Electric Monthly Charges	\$13.74
Ava Community Energy Electric Generation Charges	0.00
Current PG&E Gas Delivery Charges	125.51
VISTA ENERGY MARKETING LP Gas Procurement Charges	40.94

**Total Amount Due by 03/10/2026 \$180.19**

## Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (12/2026). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$141.68
Total Electric Minimum Delivery Charges	-24.99
Estimated Taxes	9.62
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$126.31</b>

\*Gas delivery charge on this bill is calculated with the 3X plus formula

## Important Messages

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call 1-800-PGE-5000 or apply online at [www.pge.com/fera](http://www.pge.com/fera).

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al 1-800-PGE-5000 o puede aplicar a través de nuestra página web [www.pge.com/fera](http://www.pge.com/fera).

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## Details of PG&E Gas Delivery Charges

01/09/2026 to 02/08/2026 (31 billing days)

Service For: 1688 VIA LOBOS  
 Service Agreement ID: 1860464010  
 Rate Schedule: G1 XB Residential Service

01/09/2026 to 01/31/2026 Your Tier Usage 

1	2
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Tier 1 Allowance	46.00 Therms (23 days x 2.00 Therms/day)	
Tier 1 Usage	40.806450 Therms @ \$2.64310	\$107.86
Gas Procurement Credit <sup>1</sup>		-26.05
Franchise Fee Surcharge		0.14
Gas PPP Surcharge (\$0.12103 /Therm)		4.93
Alameda County Utility Users' Tax (6.500%)		5.32

02/01/2026 to 02/08/2026 Your Tier Usage 

1	2
---	---

Tier 1 Allowance	11.84 Therms (8 days x 1.48 Therms/day)	
Tier 1 Usage	11.840000 Therms @ \$2.41665	\$28.61
Tier 2 Usage	2.353550 Therms @ \$2.91799	6.87
Gas Procurement Credit <sup>1</sup>		-5.85
Franchise Fee Surcharge		0.03
Gas PPP Surcharge (\$0.12103 /Therm)		1.72
Alameda County Utility Users' Tax (6.500%)		1.93

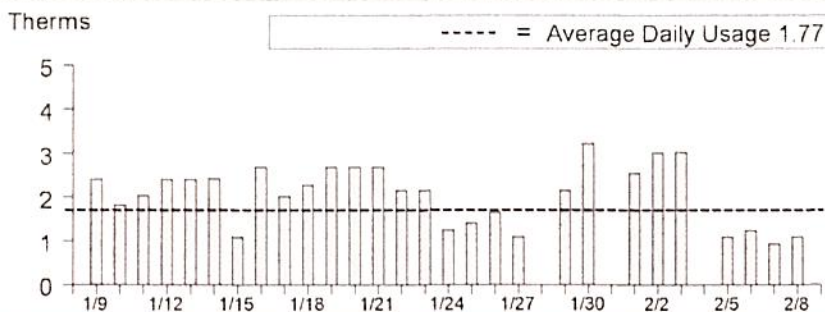
**Total PG&E Gas Delivery Charges \$125.51**

<sup>1</sup> Credits you for the PG&E Gas Usage charge that otherwise would have been included in this rate

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
2.70	2.67	1.77

### Gas Usage This Period: 55.000000 Therms, 31 billing days



### Service Information

Meter #	752750G
Current Meter Reading	6,334
Prior Meter Reading	6,283
Difference	51
Multiplier	1.074250
Total Usage	55.000000 Therms
Baseline Territory	X
Serial	P

### Gas Procurement Costs (\$/Therm)

01/09/2026 - 01/31/2026	\$0.63850
02/01/2026 - 02/08/2026	\$0.41205



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0

Statement Date: 02/17/2026

Due Date: 03/10/2026

## Details of VISTA ENERGY MARKETING LP Gas Procurement Charges

01/08/2026 to 02/08/2026 (32 billing days)

Service For: 1688 VIA LOBOS

Service Agreement ID: 1860080606 ESP Customer Number: 604893

01/08/2026 to 02/08/2026

Rate Schedule: ESP1234

GAS USAGE CHARGE 55.000000 Therms @ \$0.69891 \$38.44

NET 38.44

UTILITY USERS TAX 2.50

**Total VISTA ENERGY MARKETING LP Gas Procurement Charges \$40.94**

For questions regarding charges on this page, please contact:

VISTA ENERGY MARKETING LP  
4306 YOAKUM BLVD STE 600  
HOUSTON TX 77006  
1-888-508-4782

### Additional Messages

If you believe there is an error or have a question in your Gas Service Provider's gas procurement charges, please call your Gas Service Provider at the number listed on your bill. If you are not satisfied with their response, please contact the CPUC's Consumer Affairs Branch at 1-800-649-7570. If you have limitations hearing or speaking, a specially-trained Communications Assistant can relay telephone conversations for all of your calls. Dial 711 to reach the California Relay Service.

To avoid being returned to PG&E bundled service by VISTA ENERGY MARKETING LP while you wait for the outcome of your complaint, specifically regarding the accuracy of your bill, mail a check or money order payable to "California Public Utilities Commission" for the disputed amount, along with a description of the dispute to: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. VISTA ENERGY MARKETING LP cannot turn off your service for nonpayment while your complaint is under review. However, you must continue to pay your current charges to avoid disconnection of your service. The CPUC will not accept the payment for the disputed amount if the complaint to CAB is not directly related to the accuracy of your bill and your payment will be returned.

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# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0  
Statement Date: 02/15/2024  
Due Date: 03/07/2024

## Service For:

WILSON QUAN  
1688 VIA LOBOS  
SAN LORENZO, CA 94580

## Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6  
Phone: 1-866-743-0335  
Monday-Friday 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

Net Energy Metering (NEM2)

## Your Account Summary

Amount Due on Previous Statement	\$218.45
Payment(s) Received Since Last Statement	-218.45
Previous Unpaid Balance	\$0.00
Current PG&E Electric Monthly Charges	\$12.01
Ava Community Energy Electric Generation Charges	0.00
Current PG&E Gas Delivery Charges	145.52
VISTA ENERGY MARKETING LP Gas Procurement Charges	135.86

**Total Amount Due by 03/07/2024 \$293.39**

## Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (12/2024). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$123.22
Total Electric Minimum Delivery Charges	-22.94
Estimated Taxes	8.65
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$108.93</b>

*\* Gas delivery charge on this bill is calculated with the 1x plus formula*

## Important Messages

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call 1-800-PGE-5000 or apply online at [www.pge.com/fera](http://www.pge.com/fera).

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al 1-800-PGE-5000 o puede aplicar a través de nuestra página web [www.pge.com/fera](http://www.pge.com/fera).

Handwritten: 4/26/24 0100



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0

Statement Date: 02/15/2024

Due Date: 03/07/2024

## Details of PG&E Gas Delivery Charges

01/10/2024 - 02/08/2024 (30 billing days)

Service For: 1688 VIA LOBOS

Service Agreement ID: 1860464010

Rate Schedule: G1 XB Residential Service

### Service Information

Meter #	752750G
Current Meter Reading	5,534
Prior Meter Reading	5,467
Difference	67
Multiplier	1.069929
Total Usage	72.000000 Therms
Baseline Territory	X
Serial	P

01/10/2024 – 01/31/2024

Your Tier Usage

1	2
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Tier 1 Allowance	44.00 Therms (22 days x 2.00 Therms/day)	
Tier 1 Usage	44.000000 Therms @ \$2.43888	\$107.31
Tier 2 Usage	8.800000 Therms @ \$2.86665	25.23
Gas Procurement Credit <sup>1</sup>		-39.86
Franchise Fee Surcharge		0.17
Gas PPP Surcharge (\$0.11051 /Therm)		5.84
Alameda County Utility Users' Tax (6.500%)		6.02

### Gas Procurement Costs (\$/Therm)

01/10/2024 - 01/31/2024	\$0.75508
02/01/2024 - 02/08/2024	\$0.67363

02/01/2024 – 02/08/2024

Your Tier Usage

1	2
---	---

Tier 1 Allowance	11.84 Therms (8 days x 1.48 Therms/day)	
Tier 1 Usage	11.840000 Therms @ \$2.39475	\$28.35
Tier 2 Usage	7.360000 Therms @ \$2.83177	20.84
Gas Procurement Credit <sup>1</sup>		-12.94
Franchise Fee Surcharge		0.07
Gas PPP Surcharge (\$0.11051 /Therm)		2.13
Alameda County Utility Users' Tax (6.500%)		2.36

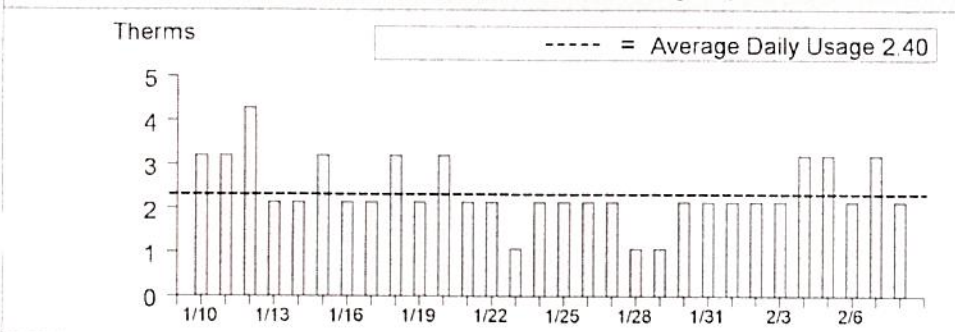
**Total PG&E Gas Delivery Charges \$145.52**

<sup>1</sup> Credits you for the PG&E Gas Usage charge that otherwise would have been included in this rate

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
4.17	2.42	2.40

### Gas Usage This Period: 72.000000 Therms, 30 billing days



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# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1860464682-0

Statement Date: 02/15/2024

Due Date: 03/07/2024

## Details of VISTA ENERGY MARKETING LP Gas Procurement Charges

01/09/2024 - 02/08/2024 (31 billing days)

Service For: 1688 VIA LOBOS

Service Agreement ID: 1860080606 ESP Customer Number: 604893

01/09/2024 – 02/08/2024

Rate Schedule: ESP1234

Custom Savings Gas Charge	112.500000 Therms @ \$1.24480	\$140.04
Credit for Unused Gas		-12.47
	NET 127.57	
UTILITY USERS TAX		8.29

**Total VISTA ENERGY MARKETING LP Gas Procurement Charges** **\$135.86**

For questions regarding charges on this page, please contact:

VISTA ENERGY MARKETING LP  
4306 YOAKUM BLVD STE 600  
HOUSTON TX 77006  
1-888-508-4782

### Additional Messages

If you believe there is an error or have a question in your Gas Service Provider's gas procurement charges, please call your Gas Service Provider at the number listed on your bill. If you are not satisfied with their response, please contact the CPUC's Consumer Affairs Branch at 1-800-649-7570. If you have limitations hearing or speaking, a specially-trained Communications Assistant can relay telephone conversations for all of your calls. Dial 711 to reach the California Relay Service.

To avoid being returned to PG&E bundled service by VISTA ENERGY MARKETING LP while you wait for the outcome of your complaint, specifically regarding the accuracy of your bill, mail a check or money order payable to "California Public Utilities Commission" for the disputed amount, along with a description of the dispute to: California Public Utilities Commission, Consumer Affairs Branch, 505 Va Ness Avenue, Room 2003, San Francisco CA 94102. VISTA ENERGY MARKETING LP cannot turn off your service for nonpayment while your complaint is under review. However, you must continue to pay your current charges to avoid disconnection of your service. The CPUC will not accept the payment for the disputed amount if the complaint to CAB is not directly related to the accuracy of your bill and your payment will be returned.