



FILED

06/23/26

04:59 PM

C2606022

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Rosalinda Lopez

Complainant,

(ECP)

vs.

Case (C.) _____

Southern California Edison Company (U338E)

Defendant.

**Expedited Complaint
(Rule 4.6)**

COMPLAINANT	DEFENDANT
<p>Rosalinda Lopez 68 Rolling Ridge Drive Pomona Ca 91766 T: 714-728-5073 E-mail: rosiel0911@gmail.com</p>	<p>Southern California Edison Company (U338E) Attn: Anna Valdborg, Director & Managing Attorney 2244 Walnut Grove Avenue Rosemead, Ca 91770 T-626-302-6008 E-mail 1: Anna.Valdborg@sce.com E-mail 2: case.admin@sce.com E-mail 3: AdviceTarriffManager@sce.com</p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Rosalinda Lopez
Customer Account # 700776603390

COMPLAINANT(S)
vs.

(B) Souther California Edison
U 338-E

DEFENDANT(S)
(Include Utility "U-Number", if known)

(for Commission use only)

(C) Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?
 YES NO

Did you appeal to the Consumer Affairs Manager?
 YES NO

Has staff responded to your complaint?
 YES NO

Do you have money on deposit with the Commission?
 YES NO
Amount \$ _____

CASE# 727693

Is your service now disconnected? DISCONNECTED
 YES NO 05/01/2026

COMPLAINT

(D) The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Rosalinda Lopez	68 Rolling Ridge Lr Pomona Ca 91766	714-728-5073

respectfully shows that:

(E) Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Southern California Edison	P.O.BOX 600 Rosemead Ca 91771-0002	1-800-655-4555

(F) Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

SEE ATTACHED ADDITIONAL (F) STATEMENT AND DOCUMENTATION

F) STATEMENT

EXHIBIT A: SCE UTILITY BILL

EXHIBIT B: HEAP DENIAL LETTER

EXHIBIT C: CEDAR SINAI TRANSPLANT DISABILITY LETTERS

EXHIBIT D: SOCIAL SECURITY DISABILITY INCOME LETTER

EXHIBIT E: SUB-TENANT VERIFICATION CREDIT CARD BILL

(G) Scoping Memo Information (Rule 4.2(a))

(1) The proposed category for the Complaint is (check one):

adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? YES NO

(3) Regular Complaint Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

SEE ATTACHED ADDITIONAL (G 4) STATEMENT

Notice Regarding Exhibits C, D, and E:

The specific documents for Exhibit C (Cedars-Sinai Medical/Transplant Records), Exhibit D (Social Security Administration Benefit Verification Letter), and Exhibit E (Sub-tenant Financial/Capital One Documentation) have been temporarily withheld from this public e-filing packet to protect Personally Identifiable Information (PII) and Protected Health Information (PHI), pursuant to CPUC privacy guidelines. These original, unredacted proofs remain in the Complainant's possession and will be presented directly to the Presiding Officer/Administrative Law Judge at the time of the hearing.

ATTACHMENT TO CPUC FORMAL COMPLAINT – SECTION F STATEMENT OF FACTS

Complainant: Rosalinda Lopez

Defendant: Southern California Edison (SCE)

Current Account Number: 700776693390

1. Failure to Disclose, Lack of Notice, and Violation of Due Process When I established my current, active account for my Pomona residence, Southern California Edison (SCE) processed my identity and approved a clean, active service line. At no point during the application or establishment of service did SCE disclose any outstanding prior liabilities, backbilling flags, or collections tracking associated with my name. I was allowed to maintain my new account in perfect standing for months without any notice. By actively hiding this alleged liability at the time I applied for service, SCE deprived me of my right to due process and disclosure before entering into an essential utility agreement.

2. Evidence of Sub-Tenant Status and Full Payment of Utilities Months after my current Pomona account was active, SCE retroactively transferred a third-party debt of \$4,279.47 associated with 4901 Lincolnshire Ave., Buena Park, CA. I am not the Customer of Record for that address, nor did I ever sign a service contract or provide my Social Security Number to open an account there. I was strictly an occupant and a sub-tenant, which is verified by my attached 2022 Capital One financial statement (**Exhibit A**).

Critically, my agreement was for a flat rent amount that explicitly included all utilities, including electricity. I fulfilled my financial obligations by paying my housing and utility costs directly to the primary tenant. I never agreed to separate utility billing, nor did I establish a direct line of credit or contract with SCE at that location. SCE's attempt to hold me liable under Rule 3.D constitutes an illegal attempt to double-bill a sub-tenant for electricity that was already fully paid for through rent. Because the primary tenant collected utility funds and defaulted on their separate contract with SCE, the liability rests solely with that individual's estate, not with an innocent sub-tenant.

3. Abuse of Authorized Representative / Translator Status My only verbal or written contact with SCE regarding the previous Buena Park location was acting strictly as a voluntary bilingual translator for a non-English speaking primary tenant. Assisting a neighbor with a severe language barrier is a protected act of community translation service. SCE is weaponizing the identity information I provided to help a neighbor, using my role as a translator to claim I assumed financial liability under an overly broad and abusive interpretation of Rule 3.D.

4. Disconnection Under Extreme Medical Duress and Financial Impossibility On May 1, 2026, SCE sent technicians to disconnect my electricity at approximately 8:00 PM—well after standard business hours. My husband, Christopher Ledvan Vega, is a highly vulnerable liver transplant recipient (transplanted 9/20/2024) who is immunocompromised and currently

undergoing active medical evaluation for a kidney transplant at the Cedars-Sinai Comprehensive Transplant Center (**Exhibit B**).

Cutting off essential electrical power after-hours to a home with an active transplant patient created an immediate, life-threatening emergency. To save my husband's life and get the power restored, I was forced under extreme duress to sign an unsustainable \$1,356.14 per month installment plan.

This contract is financially impossible and unconscionable. I am disabled and my sole income is Social Security Disability (SSDI) totaling **\$1,589.00 per month**. My husband is entirely unable to work due to his high-risk medical state and has zero income. SCE's coerced payment plan demands **88% of my total monthly household income**, leaving my family with just \$189.00 to survive, pay rent, buy food, and purchase vital anti-rejection medications. A contract forced under a life-or-death medical emergency that causes severe financial destitution is legally voidable.

An official Medical Baseline Allowance application, signed by my husband's Doctor, has also been formally submitted to SCE and is currently pending their 45-day administrative processing window.

5. Exhaustion of Remedies and State Assistance Ineligibility due to Inflated Debt Following Southern California Edison's direction to seek state utility assistance, I applied for the Low-Income Home Energy Assistance Program (LIHEAP). However, LIHEAP administrators formally notified me that due to low state funding levels and program guidelines, emergency crisis assistance is strictly capped at a maximum of \$1,500.00. Because SCE has saddled my current account with an inflated, transferred third-party balance of \$4,279.47, my account is legally barred from receiving state crisis grants. SCE has created a predatory trap: they have demanded an unpayable debt, forced an unsustainable payment plan under medical duress, and manufactured a balance so high that it disqualifies my low-income, critical care household from receiving emergency state aid.

6. Requested Relief: I respectfully request that the Administrative Law Judge order SCE to permanently remove the \$4,279.47 third-party balance from my active account, cancel the coerced installment agreement, and place a permanent injunction protecting my Pomona home from utility disconnections regarding this specific dispute.

Section G (Scoping Memo information Rule 4.2a)

4:

- **Whether Southern California Edison (SCE) improperly transferred a third-party debt of \$4,279.47** under Rule 3.D to a sub-tenant who already paid all utilities through a flat rent.
- **Whether SCE violated due process** by failing to disclose this alleged prior liability when establishing a clean, new account for my Pomona residence.
- **Whether a \$1,356.14/month payment plan is unconscionable and voidable**, as it was signed under extreme medical duress during an after-hours disconnection and demands **88%** of a disabled household's fixed \$1,589.00 monthly SSDI income.
- **Relief Requested:** Order SCE to permanently remove the \$4,279.47 charge from my Pomona account, cancel the coerced installment plan, and place a permanent hold protecting my home from disconnection.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.
Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	
Hearing (Example: 7/1/09)	

Explain here if you propose a schedule different from the above guidelines.

[Empty box for explaining a different schedule]

(H)
Wherefore, complainant(s) request(s) an order. State clearly the exact relief desired. (Attach additional pages if necessary)

SEE ATTACHED ADDITIONAL (H) STATEMENT

(I)
OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

[Empty box for e-mail address]

(J)
Dated POMONA, California, this 21 day of MAY, 2026
(City) (date) (month) (year)


Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

Section H

- Order Southern California Edison (SCE) to permanently remove the \$4,279.47 transferred third-party balance from my Pomona account.
- Order the immediate cancellation and voiding of the coerced \$1,356.14 per month installment agreement signed under duress.
- Grant a permanent injunction protecting my current Pomona home from utility disconnection regarding this specific third-party billing dispute.

* **Requested Relief:** I respectfully request that the Administrative Law Judge order SCE to permanently remove the \$4,279.47 third-party balance from my active account, cancel the coerced installment agreement, and place a permanent injunction protecting my Pomona home from utility disconnections regarding this specific dispute.

(K)
REPRESENTATIVE'S INFORMATION:
Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	
Address:	
Telephone Number:	
E-mail:	
Signature	

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)

Executed on 05-21-2026, at POMONA, California
(date) (City)


(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)

Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) **NUMBER OF COPIES NEEDED FOR FILING:**

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office

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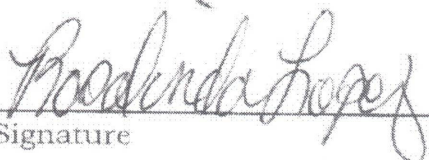
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.



Signature

05-21-2026

Date

ROSALINDA LOPEZ

Print your name