



FILED

06/15/26

04:59 PM

C2606026

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Jack Lagier,

Complainant,

vs.

Pacific Gas and Electric Company (U 39 E),

Defendant.

Case (C.) _____

COMPLAINT

COMPLAINANT	DEFENDANT
Jack Lagier 26075 Dougherty Pl Carmel, CA 93923 (831) 325-8060 jacklagier@yahoo.com	Pacific Gas and Electric Company (U 39 E) 300 Lakeside Dr Oakland, CA 94612 (800) 743-5000 Attn: Cliff Gleicher, Managing Counsel Telephone: (415) 971-2678 email addresses: Cliff.Gleicher@pge.com and pgetariffs@pge.com

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A) Jack Lagler

COMPLAINANT(S)
vs.

(B) Pacific Gas and Electric Company

DEFENDANT(S)
(Include Utility "U-Number," if known)

(for Commission use only)

(C) Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?
 YES NO

Did you appeal to the Consumer Affairs Manager?
 YES NO

Has staff responded to your complaint?
 YES NO

Do you have money on deposit with the Commission?
 YES NO
 Amount \$ _____

Is your service now disconnected?
 YES NO

COMPLAINT

(D) The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Jack Lagler	26075 Dougherty Pl, Carmel, 93923	(831) 325-8060

respectfully shows that:

(E) Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Pacific Gas and Electric Company	300 Lakeside Drive, Oakland, CA 94612	(800) 743-5000

(F)

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

See additional pages.

(G) Scoping Memo Information (Rule 4.2[a])

(1) The proposed category for the Complaint is (check one):

adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

ratesetting (check this box if your complaint challenges the reasonableness of rates pursuant to Rule 4.1(b))

(2) Are hearings needed (are there facts in dispute)? **YES** **NO**

(3) **Regular Complaint** **Expedited Complaint (Rule 4.6)**

(4) The issues to be considered are

(Example: The utility should refund the overbilled amount of \$78.00):

See additional pages.

(5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09): 7/10/26

Hearing (Example: 7/1/09): 7/31/26

Explain here if you propose a schedule different from the above guidelines.

(H)

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

See additional pages.

(I)

OPTIONAL: I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

jacklagier@yahoo.com

(J)

Dated Carmel, California, this 6 day of June, 2026
(City) (date) (month) (year)



Signature of each complainant

(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)

(K)

REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative: _____

Address: _____

Telephone Number: _____

E-mail: _____

Signature: _____

VERIFICATION
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(L)
Executed on 6/6/26, at Carmel, California
(date) (City)

Jack Longo
(Complainant Signature)

VERIFICATION
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

(M)
Executed on _____, at _____, California
(date) (City)

Signature of Officer

Title

(N) NUMBER OF COPIES NEEDED FOR FILING:

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one (1) defendant, then you must submit a total of eight (8) copies.

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

(O) Mail paper copies to: California Public Utilities Commission
Attn: Docket Office
505 Van Ness Avenue, Room 2001
San Francisco, CA 94102

PRIVACY NOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission (“CPUC”) intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a **public record** and may be posted on the CPUC’s website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available online for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Signature  _____

6/6/26 _____
Date

Jack Laqier _____
Print your name

Attachment to Section (F) – Details of Complaint

I. BACKGROUND AND CHRONOLOGY OF EVENTS

This complaint arises from Pacific Gas and Electric Company's (PG&E) failure to perform standard engineering due diligence, resulting in the unlawful cancellation of an executed extension agreement, a failure to abide by a prior CPUC informal resolution, and an inflexible refusal to apply the "most economic method" under Public Utilities Code § 783, which forces the Applicant to needlessly replace existing, PG&E-approved private conduit.

- **August 17, 2023:** I filed an application with PG&E for an electrical service upgrade.
- **June 3, 2024:** PG&E processed my required Engineering Advance Fee deposit of \$2,500.00 for project engineering and design.
- **December 15, 2024:** Pursuant to Electric Rule 16, Section A.9, PG&E issued a formal Distribution and Service Extension Agreement (Form 62-0982) for \$404.97 (Version 1). I accepted this contract and fulfilled all requirements under Form 62-0982, Section 25, rendering the agreement binding.
- **December 17, 2024:** PG&E provided the project design¹. While the design included the 2-inch conduit, it only provided for 200-amp service, despite my explicit request for 225-amp service (which is a permitted capacity under PG&E's Greenbook standards).
- **December 19, 2024:** Because the engineering design work was deemed complete, PG&E refunded the \$2,095.03 unused portion of my Engineering Advance Fee. Unbeknownst to me at the time, PG&E concluded this paid engineering phase without performing any physical site verification, nor did

¹ Exhibit A | Construction Sketch | 12/10/24

they apparently consult their own internal historical records to verify the site's existing infrastructure.

- **January 22, 2025:** When my assigned PG&E Project Manager, Mike Valencia, did not process my request for 225-amp service, I escalated the issue to PG&E Regional Sr. Manager Jeremy Howard. Mr. Howard incorrectly informed me via email that PG&E *"don't do 225A panels."*
- **February 12, 2025:** Driven by this inaccurate guidance and PG&E's continued refusal to process my 225-amp request, I had filed an informal CPUC complaint (File No. 669722), and PG&E Customer Relations Manager Maria Rodriguez officially acknowledged my complaint regarding my request to upgrade to 225-amp service, and my related concern over whether the 225-amp capacity would require an upsized conduit.
- **March 25, 2025:** CPUC File No. 669722 was resolved favorably². PG&E's Engineering Supervisor officially *"confirmed 225-amp service is available"* and formally committed to CAB that my *"Existing 2" conduit can be used,*" provided I either relocate the existing new electric panel or move the gas meter to create proper clearance between the two.
- **May 20, 2025:** Project engineering proceeded based on the CPUC resolution, and PG&E's Associate Distribution Engineer, David Jennings, a licensed California Professional Engineer³, issued the finalized construction sketch⁴ officially incorporating the 225-amp service and the approved reuse of my existing 2-inch conduit.
- **June 6, 2025:** I received a revised contract (Version 2) for \$1,126.36, generated due to the repricing of the new 225-amp design. Because I had properly communicated my requirement for 225-amp service prior to the start

² Exhibit B | CPUC Consumer Affairs Branch | March 25th, 2025

³ DCA | License Number: 67774 | Issuance Date: Jan 21, 2005 | Expiration Date: June 30, 2027

⁴ Exhibit C | Construction Sketch | May 20th, 2025

of engineering—a detail my PG&E Project Manager failed to pass on to the engineering department—PG&E Service Planning agreed to honor the original Version 1 contract pricing of \$404.97.

- **August – September 2025:** Relying on the CPUC resolution, PG&E's approved design, and their commitment to honor the V1 contract, I proceeded to relocate the new electric panel, along with adjacent solar and battery-related equipment, to establish the required clearances. I also completed the necessary private conduit work, incurring \$14,711.21 in out-of-pocket costs. PG&E field inspectors physically inspected the site, documented the pre-construction meeting confirming the approved 2-inch conduit reuse, and officially cleared the site for construction on August 29⁵ and Sept. 5⁶, 2025.
- **November 21, 2025:** PG&E's contractor, MGE, was completing a coinciding upgrade project (PM 35449813) in the neighborhood. While physically verifying and marking utilities, MGE discovered that my street-crossing service lateral was direct-bury, and the conduit on my property ends at the edge of my lot.
- **December 1, 2025:** PG&E Service Planning Supervisor Glen Robertson notified me by voicemail of the site discrepancy, stating the discovery would *"drive a redesign"* and *"definitely drive up the cost."*
- **December 16, 2025:** PG&E voided my executed Rule 16.A.9 Extension Agreement and issued a new contract (Version 3) for \$17,192.73. In addition to requiring I pay for the street crossing, the revised design mandated that I abandon my existing 2-inch private property conduit and replace it with a new 3-inch conduit, which would cost an estimated additional \$9,500 out-of-pocket⁷. Had PG&E properly verified the site during the paid engineering phase, they would have presented these costs upfront, affording me the

⁵ Exhibit D | Kyle Floersch, PG&E | Electric Underground Inspection Log (F07)

⁶ Exhibit E | Christopher Miller, PG&E | Electric Underground Inspection Log (F07)

⁷ Exhibit F | Pedro Guerrero | Guerrero Underground Utilities | December 18th, 2025

opportunity to make an informed decision to either absorb the cost or abandon the project. Instead, PG&E issued a contract based on a design that was physically impossible to build without installing new conduit across the street. I am now stranded with \$14,711.21 in sunk costs because of my reliance on PG&E's engineered design, and PG&E's cancellation of our already-executed agreement leaves me no other choice but to seek formal relief from the Commission.

- **January 6, 2026:** In an effort to mitigate these newly imposed costs and apply the "most economic method" as required by Public Utilities Code § 783, I proposed a standard engineering solution: installing an enclosure box at the property line on the east side of the street. Because the existing service laterals for my property and the neighboring property at 26065 Dougherty Place cross the street together in the same trench, this single enclosure box could effectively transition PG&E's newly required 3-inch street conduit to the existing 2-inch private conduits serving both of our homes. Although PG&E Project Manager Jerry Wen attempted to advocate for this solution on my behalf, he informed me via email that PG&E Engineering and utility management refused the request, forcing the unnecessary \$9,500 conduit replacement.
- **April 15, 2026:** I received the initial CAB closing letter for my informal complaint (File No. 714275). In this response, PG&E claimed the increased project costs from the Version 3 contract were necessary due to "unforeseen conditions" discovered during construction.
- **May 15, 2026:** Following my submission of new evidence, CAB issued a final closure letter for File No. 714275. In this subsequent response, PG&E officially justified the contract cancellation by invoking Form 62-0982, Section 19, again claiming the direct-bury cables were an "unforeseen

condition" that permitted a change order and additional applicant charges⁸. However, PG&E failed to provide evidence demonstrating how this condition was legally "unforeseen," given their regulatory mandate to maintain accurate records of their underground systems and their failure to perform physical site verification in the franchise area during the funded engineering phase.

II. VIOLATIONS OF LAW AND TARIFF

1. Invalid Use of "Unforeseen Conditions" (PUC § 451 & GO 128)

PG&E invoked Form 62-0982, Section 19 to void my original executed Rule 16.A.9 Extension Agreement, claiming the direct-bury status of the franchise area street-crossing was "unforeseen." However, PG&E originally installed these lines. Under CPUC General Order 128, Rule 17.7, PG&E is legally mandated to maintain accurate records of its underground systems. Furthermore, General Order 128, Rule 17.1 requires that utility design be done in accordance with "*accepted good practice.*"

Accepted industry engineering standards for subsurface utilities (such as ASCE 38-22) dictate that if historical records are missing, incomplete, or unclear, the engineer has a professional duty to review internal documents or direct standard physical verification of the site conditions (e.g., issuing a work order for potholing) before finalizing a design. PG&E held a \$2,500 Engineering Advance Fee specifically to fund this project design, yet PG&E's licensed Associate Distribution Engineer, David Jennings, chose to finalize the construction sketch and refund the balance without reviewing the necessary internal documents or directing operations to conduct physical site verification. Under PUC § 451, PG&E bears the burden of proof to demonstrate its actions and charges are just and reasonable. A condition cannot be deemed legally "unforeseen" when it stems directly from a utility's failure to maintain its mandated records, combined with a licensed engineer's negligent

⁸ Exhibit G | CPUC Consumer Affairs Branch

failure to follow accepted good practices by directing site verification prior to issuing a contract.

2. Failure to Apply the "Most Economic Method" (PUC § 783)

PG&E's Version 3 redesign not only demands an unjust \$17,192.73 to pay for the street crossing, but it also mandates that I abandon my existing 2-inch conduit on my private property and replace it with new 3-inch conduit. According to a formal estimate from Guerrero Underground Utilities, this forced replacement of my private 2-inch conduit will cost me an additional \$9,500 out-of-pocket.

To avoid incurring this unaffordable, unnecessary \$9,500 expense and needlessly abandoning my PG&E-approved infrastructure, I proposed a standard engineering solution: installing an enclosure box at the property line to safely transition PG&E's newly required 3-inch street conduit to my existing 2-inch private conduit. The existing service laterals for my property and the neighboring property at 26065 Dougherty Place physically cross the street together in the same trench⁹. Because of this layout, an enclosure box on the east side of the street is an entirely practical and highly economic method to connect PG&E's new street infrastructure to the existing private conduits serving both of our service panels.

Although my Project Manager attempted to advocate for this design, PG&E Engineering and utility management rigidly refused the solution based on a strict internal interpretation of utility policy. On January 6, 2026, I was informed via email that PG&E *"can't force this issue"* and *"can't use this type of scenario to keep 'upgrading' neighborhoods"*.

However, on April 29, 2026, I provided CAB and PG&E with physical as-built documentation (Completion Pack PM 35528882 from 25747 Carmel Knolls Dr.)¹⁰ detailing an emergency repair. This document proves that PG&E actively permits and maintains this *exact* property-line enclosure box configuration to connect legacy

⁹ Exhibit H | Jack Lagier | "Actual Layout of Electric Lines" | April 29th, 2026

¹⁰ Appendix I | Redline Ad Hoc Map | MGE Underground | March 1st 2024

service laterals for two neighboring properties on the east side of the street. By forcing me to abandon my previously approved 2-inch conduit and incur an unaffordable out-of-pocket expense; while allowing my neighbors to use the most economic method via an existing enclosure box, **PG&E is applying its engineering standards unequally**. Because failing to apply rules and construction practices uniformly to similarly situated customers constitutes an inconsistent and discriminatory practice by the utility, PG&E's refusal to use this identical, proven design for my property is a direct violation of PUC § 783.

3. Unjust and Unreasonable Practices (PUC § 451) and Detrimental Reliance

Under Public Utilities Code § 451, all rules, practices, and charges of a public utility must be just and reasonable. To resolve my informal complaint (CPUC File No. 669722) and proceed with the service upgrade, PG&E explicitly mandated that I either relocate my electric panel or move my gas meter to establish mandatory safety clearances. Relying on the written confirmation of this resolution from CAB, which also officially approved the reuse of my 2-inch conduit, along with the subsequent May 20, 2025 construction sketch, I detrimentally relied on PG&E's design and proceeded to relocate my electrical equipment. I incurred \$14,711.21 in out-of-pocket construction costs to prepare the site exactly to PG&E's specifications, after which PG&E field inspectors officially cleared the site for construction. It is fundamentally unjust and unreasonable for PG&E to unilaterally cancel the executed agreement and require an additional \$17,192.73 based on a site condition they negligently failed to verify before issuing the contract, dictating the clearance requirements, approving the design, and clearing the site for construction.

Attachment to Section (G)(4) – Issues to be Considered

1. Did PG&E violate Public Utilities Code § 451 and CPUC General Order 128 (Rule 17.7 and Rule 17.1) by improperly invoking Form 62-0982, Section 19 to claim an "unforeseen condition" to void an executed Electric Rule 16.A.9 Distribution and Service Extension Agreement, when PG&E originally installed the infrastructure, possessed the as-built documentation, and collected a \$2,500 Engineering Advance Fee yet its licensed engineer failed to review internal documents or direct standard physical site verification (such as issuing a work order for potholing per ASCE 38-22) before issuing the contract?
2. Did PG&E violate Public Utilities Code § 783 (mandating the "most economic method") by refusing to allow a standard property-line enclosure box on the east side of the street to transition PG&E's 3-inch street conduit to the existing 2-inch private conduits serving Applicant and the neighboring property (26065 Dougherty Pl.), forcing \$9,500 in unnecessary out-of-pocket costs, despite permitting and maintaining this exact enclosure box configuration for neighboring properties (e.g., PM 35528882)?
3. Is it just and reasonable under Public Utilities Code § 451 for PG&E to unilaterally void an executed Extension Agreement and demand an additional \$17,192.73 after PG&E's engineers approved the design, PG&E's field inspectors cleared the site for construction, and the Applicant incurred \$14,711.21 in out-of-pocket costs in detrimental reliance on those approvals?

Attachment to Section (H) – Exact Relief Desired

I respectfully request that the Commission issue an Order directing the following relief:

1. A determination that PG&E's cancellation of the original Electric Rule 16.A.9 Extension Agreement via Form 62-0982, Section 19 was invalid because the site conditions were legally foreseeable had PG&E consulted its own mandated records or utilized the \$2,500 Engineering Advance Fee to direct site verification in accordance with accepted engineering practices.
2. An Order directing PG&E to comply with the "most economic method" under PUC § 783 by installing a standard enclosure box at the property line on the east side of the street to safely transition to the existing 2-inch conduits serving Applicant and 26065 Dougherty Pl., consistent with established neighborhood precedent, relieving the Applicant of the unjustified \$9,500 conduit replacement expense.
3. An Order voiding the revised \$17,192.73 contract (Version 3) and mandating that PG&E honor the original, binding Electric Rule 16.A.9 Extension Agreement for the agreed-upon project cost of \$404.97.

Exhibit A

LEGEND

INSTALL	DESCRIPTION
(xx' / xx' / xx')	(CONDUIT IN FRANCHISE / CONDUIT IN PVT PROPERTY / CABLE W/TAIL LENGTHS)
	350A TPX UG SECONDARY IN NEW 4" CONDUIT
	4/0A TPX IN APPLICANT INSTALLED 3" CONDUIT
	4/0A TPX IN PG&E INSTALLED 3" CONDUIT
	#3 ENCLOSURE 24"x36"x26" DEPTH (M040942)
	METER
EXISTING	DESCRIPTION
	TRANSFORMER
	1 PH UG SECONDARY (SIZED AS SHOWN)
	UG SVC (SIZED AS SHOWN)
	#2 ENCLOSURE (17"x30"x26")
	#3 ENCLOSURE (24"x36"x26")
	METER
REMOVE	DESCRIPTION
	ABANDON UG SECONDARY (SIZED AS SHOWN)
	UG SVC (SIZED AS SHOWN)
	#2 ENCLOSURE
	METER

APPLICANT NOTES:

- APPLICANT TO TRENCH, BACKFILL, & INSTALL ALL CONDUIT & SUBSTRUCTURES ON PRIVATE PROPERTY
- PG&E TO TRENCH, BACKFILL, & INSTALL ALL CONDUIT & SUBSTRUCTURES IN FRANCHISE
- PG&E TO INSTALL SERVICE, METER AND TIE-IN
- ELECTRIC TRENCH ONLY

SECONDARY POINT OF CONTACT
 IF ADE, SUPERVISOR, AND PRIMARY ESTIMATOR ARE UNAVAILABLE, CONTACT JOSEPH HERRINGSHAW @ (925)818-7675 BETWEEN 7AM & 3PM WEEKDAYS FOR IMMEDIATE SUPPORT

CONSTRUCTION NOTES :

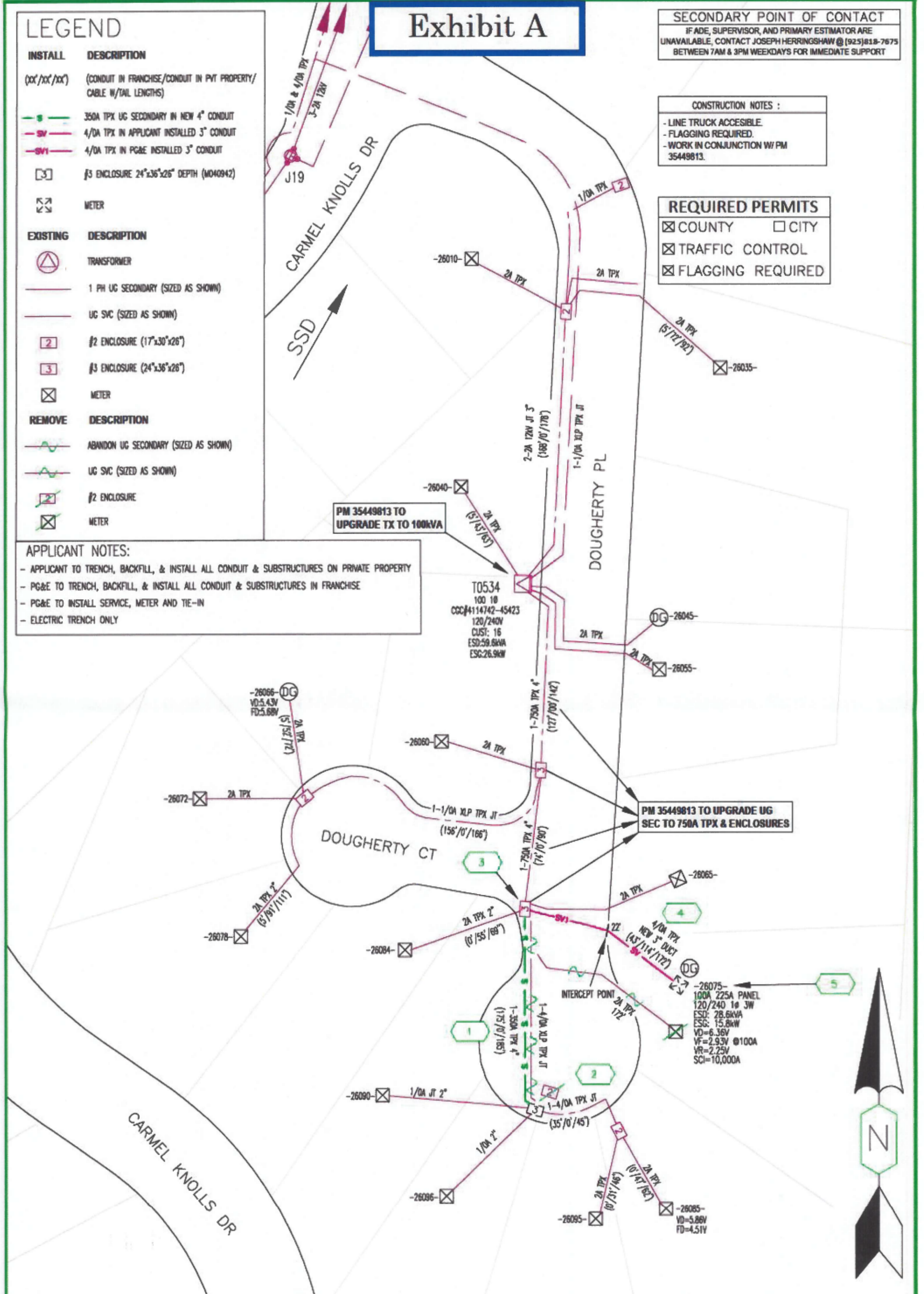
- LINE TRUCK ACCESSIBLE.
- FLAGGING REQUIRED.
- WORK IN CONJUNCTION W/ PM 35449813.

REQUIRED PERMITS

COUNTY CITY

TRAFFIC CONTROL

FLAGGING REQUIRED



PM 35449813 TO UPGRADE TX TO 100kVA

PM 35449813 TO UPGRADE UG SEC TO 750A TPX & ENCLOSURES

PRIMARY VOLTAGE: 12 kV	VOLTAGE AREA: 1
LATITUDE: 36.544937	LONGITUDE: -121.904269
SOURCE SIDE DEVICE: FUSE 1403	
SUB & CIRCUIT: HATTON 1102	
DSGN SAG: URBAN	RAPTOR ZONE: YES
LOADING AREA: LIGHT	ARRESTER DIST: 3
CORROSION AREA: SEVERE	INSULATION DIST: AA
EXEMPT EQUIP. INST.: N/A	FIRE AREA: SRA-TIER 2

CONSTRUCTION SKETCH
 UPGRADE UG SEC, ENCLOSURE, SVC & METER
 26075 DOUGHERTY PL. CARMEL, CA

811 Know what's below. Call before you dig.

NO ENVIRONMENTAL ISSUES

GAS CONFLICT: YES

NEAR LOC: ALL

EST: BRANDON ARELLANES (909)256-9325	
ADE: DAVID JENNINGS (559)999-1926	
SUPV: KIMBERLY PAYNE (661)619-4871	
REP: MIKE VALENICA (408)315-4098	
PLNR: N/A	
NOTIF: 126854102	JPA#: N/A
SCALE: 1:50	DATE: 12/10/2025
PM: 35585875	SHEET: 1 OF 1 REV. 1

PUBLIC UTILITIES COMMISSION
505 VAN NESS AVE
SAN FRANCISCO, CA 94102

Exhibit B



March 25, 2025

Jack Lagier
26075 Dougherty Pl
Carmel CA 93923

Subject: Commission File No: 669722 for Complaint with Pacific Gas & Electric Company

Dear Jack Lagier:

The Consumer Affairs Branch (CAB) of the California Public Utilities Commission has reviewed your complaint against **Pacific Gas & Electric Company**. Following this review **Pacific Gas & Electric Company** has informed CAB that they have contacted you and addressed your concerns.

The CPUC has requested Pacific Gas & Electric investigate why your application to upgrade the amps on your service panel from 220-amp to 225-amp was rejected. Pacific Gas & Electric Customer Relations consulted with the Engineering Supervisor within the Service Planning department, who confirmed 225-amp service is available. However, this change from the original approved design will require a redesign. They advised you have the following options: A panel upgrade in the existing location, which requires gas meter relocation to meet clearance. Existing 2" conduit can be used. The second option is a panel upgrade and relocation, meaning the panel can be upgraded, however the current 2" conduit can be extended following the Greenbook standards regarding "bends". On February 28, 2025, Customer Relations spoke with you relaying the options regarding a 225-amp panel upgrade.

As a result of this favorable information, CAB is closing your complaint in our files. However, if you believe your complaint has not been addressed properly, please contact CAB, and reference your assigned file number **669722** and a Consumer Affairs Representative will assist you further. We appreciate the opportunity to assist you.

Sincerely,

Written Operations Unit
Consumer Affairs Branch
1-800-649-7570
www.cpuc.ca.gov

Exhibit C

LEGEND

INSTALL	DESCRIPTION
(xx'xx'xx')	(CONDUIT IN FRANCHISE/CONDUIT IN PVT PROPERTY/ CABLE W/TAIL LENGTHS)
	350A TPX UG SECONDARY IN NEW 4" CONDUIT
	4/0A TPX IN APPLICANT INSTALLED 3" CONDUIT
	4/0A TPX IN PG&E INSTALLED 3" CONDUIT
	#3 ENCLOSURE 24"x36"x26" DEPTH (M040942)
	METER
EXISTING	DESCRIPTION
	TRANSFORMER
	1 PH UG SECONDARY (SIZED AS SHOWN)
	UG SVC (SIZED AS SHOWN)
	#2 ENCLOSURE (17"x30"x26")
	#3 ENCLOSURE (24"x36"x26")
	METER
REMOVE	DESCRIPTION
	ABANDON UG SECONDARY (SIZED AS SHOWN)
	UG SVC (SIZED AS SHOWN)
	#2 ENCLOSURE
	METER

APPLICANT NOTES:

- APPLICANT TO TRENCH, BACKFILL, & INSTALL ALL CONDUIT & SUBSTRUCTURES ON PRIVATE PROPERTY
- PG&E TO TRENCH, BACKFILL, & INSTALL ALL CONDUIT & SUBSTRUCTURES IN FRANCHISE
- PG&E TO INSTALL SERVICE, METER AND TIE-IN
- ELECTRIC TRENCH ONLY

SECONDARY POINT OF CONTACT
 IF ADE, SUPERVISOR, AND PRIMARY ESTIMATOR ARE UNAVAILABLE, CONTACT JOSEPH HERRINGSHAW @ (925)818-7675 BETWEEN 7AM & 3PM WEEKDAYS FOR IMMEDIATE SUPPORT

CONSTRUCTION NOTES :

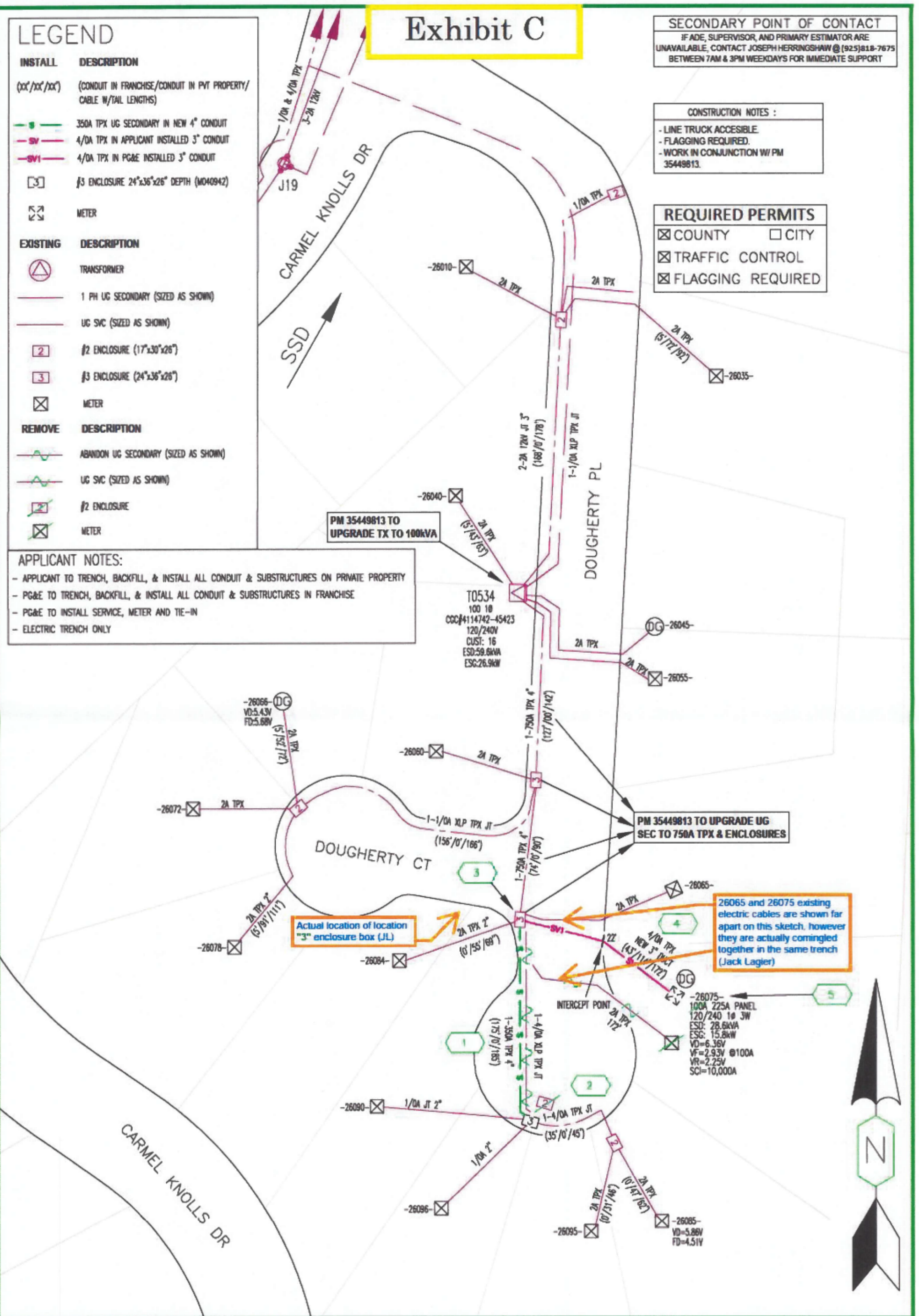
- LINE TRUCK ACCESSIBLE.
- FLAGGING REQUIRED.
- WORK IN CONJUNCTION W/ PM 35449813.

REQUIRED PERMITS

COUNTY CITY

TRAFFIC CONTROL

FLAGGING REQUIRED



PM 35449813 TO UPGRADE TX TO 100kVA

PM 35449813 TO UPGRADE UG SEC TO 750A TPX & ENCLOSURES

Actual location of location "3" enclosure box (JL)

26065 and 26075 existing electric cables are shown far apart on this sketch, however they are actually comingled together in the same trench (Jack Lagler)

PRIMARY VOLTAGE: 12 kV	VOLTAGE AREA: 1
LATITUDE: 36.544937	LONGITUDE: -121.904269
SOURCE SIDE DEVICE: FUSE 1403	
SUB & CIRCUIT: HATTON 1102	
DSGN SAG: URBAN	RAPTOR ZONE: YES
LOADING AREA: LIGHT	ARRESTER DIST: 3
CORROSION AREA: SEVERE	INSULATION DIST: AA
EXEMPT EQUIP. INST.: N/A	FIRE AREA: SRA-TIER 2

CONSTRUCTION SKETCH

UPGRADE UG SEC, ENCLOSURE, SVC & METER
 26075 DOUGHERTY PL. CARMEL, CA

311 Know what's below. Call before you dig.

NO ENVIRONMENTAL ISSUES

GAS CONFLICT: YES

NEAR LOC: ALL

EST: BRANDON ARELLANES (909)256-9325	
ADE: DAVID JENNINGS (559)999-1926	
SUPV: KIMBERLY PAYNE (661)619-4871	
REP: MIKE VALENICA (408)315-4098	
PLNR: N/A	
NOTIF: 126854102	JPA#: N/A
SCALE: 1:50	DATE: 12/10/2025
PM: 35585875	SHEET: 1 OF 1 REV. 1



Reference Number: 20250829-18413039916	Form Name: Electric Underground Inspection Log (F07)
Submitter Name: Kyle Floersch kjfi@pge.com	Date Sent on Device: Aug 29, 2025 11:20:05 AM PDT
Location:	

HEADER INFORMATION

Project Information

Form TD-4462M-F07, Rev. 3
Publication Date: 12/20/2023
Effective Date: 12/31/2023

Please Select 'Other' if the PM # is not in the list

PM #	35585875
Address	26075 Dougherty pl
City	Carmel
Job Owner Name	Mike Valencia
Job Owner LAN ID	Mave
Contractor Company	Other
Other Contractor Company	Lorenzo
Foreman Name	Lorenzo
Inspection Date	Aug 29, 2025
At Risk Facility?	No

Construction Information

Pre-Construction Meeting Completed	Yes
PG&E Engineering Drawings Approved	Yes
Applicant Design	Yes
Joint Trench	No
Contractor Dug Trench	Yes
Contractor-Installed Facilities	Yes

HEADER INFORMATION CONT

Exhibit D

Select Applicable Sections

Conduit

Was the job owner in attendance?

Yes - In Person

TRENCH AND CONDUIT QUESTIONS

Depth

Pass

Depth Photo



Sand Bed/Shade

Pass

Sand Bed/Shade Photo



Backfill (electric warning tape, if applicable)

Pass

Backfill Photo

Exhibit D



Backfill Comments

Approved tape onsite.

Compaction Test Report

N/A

Conduit Couplings/Glue

Pass

Conduit Couplings/Glue Photo



Wet Utility Clearance

N/A

Dry Utility Clearance

Pass

Dry Utility Clearance Photo

Exhibit D



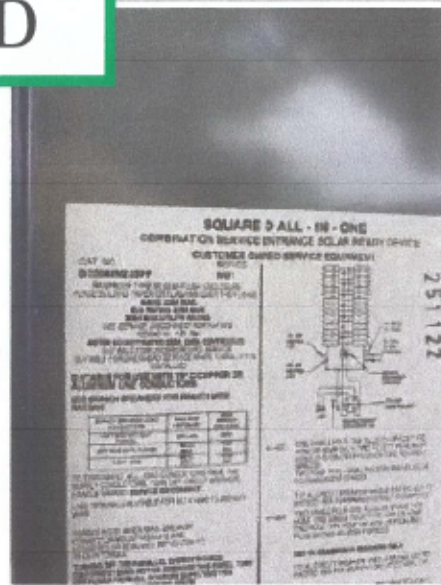
Shoring required	N/A
EMS Marker Ball	N/A
End Bells	N/A
Pull Tape	N/A
Mandrel	N/A

PANEL QUESTIONS

Switch Gear Inspected (size)	Pass
-------------------------------------	------

Switch Gear Inspected (size) P

Exhibit D



Meter Height (66-inch preferred)

Pass

Meter Height (66-inch preferred) Photo



Conduit (no bends)

Pass

Exhibit D

Conduit (no bends) Photo



Conduit (no bends) Comments
Sealable (all screws and bolts)

Straight conduit behind wall.
Pass

Sealable (all screws and bolts) Photo

New service panel in previous location of battery backup panel and automatic transfer switch. (JL)



Cable Bushing Protector

Pass

Cable Bushing Protector Photo

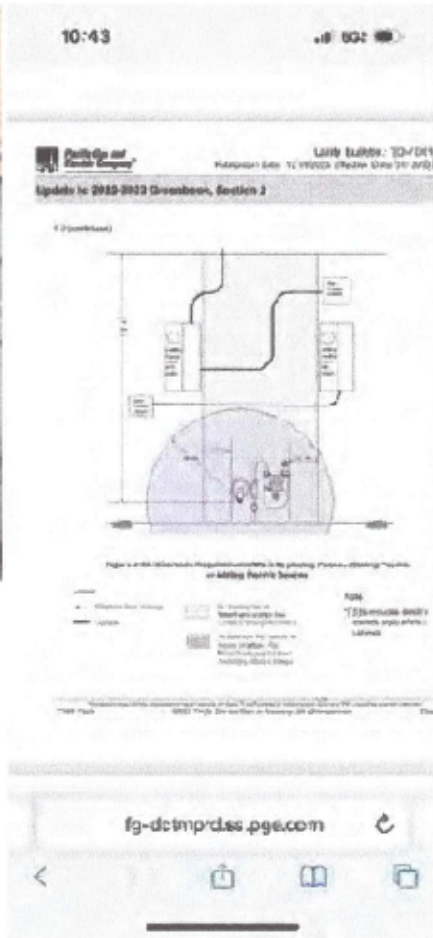
Exhibit D



Gas Line Clearance

Pass

Gas Line Clearance Photo



Working Space

Pass

Indoor Panel Requirements

N/A

Exhibit D

Panel Board Construction

Barrier Posts

N/A

NOTES/INSPECTION DETAILS

Inspection Comments

Trench / conduit inspection.

Applicant to intercept existing 2" and run new to panel.
 This was discussed and confirmed to be scope of work at pre-con.
 See attached pre- con log.

Trench meets depth throughout.
 Sand bed present.

SCH 40 throughout.
 Approved fitting used.
 Approved glue used.
 2" per drawing.
 Coupling below foundation in wall.

Approved meter installed.
 Cable bushing in place.
 Meter height right @ 49"

J-15.1 standard followed. Over 36" from reg vent to closest point of panel. Spoke with lead and confirmed this was acceptable to follow.

Advised applicant clear to sand shade / apply caution tape / backfill to grade.
 Keep a few feet open at intercept point.
 Couplings / spare pipe / glue on-site for intercept - verified.

***Once backfilled to grade - set up mandrel inspection. Mandrel to be pulled from intercept point to panel.
 Applicant to furnish approved 2" steel flexible mandrel / #2500 mule tape.
 Civil as-builts to be generated at this final inspection as well.***

PG&E pre-assessment verified.

Clear for Construction

No

Exhibit D

If any item is marked, "Fail," Service cannot be established. If all items are marked "Pass," service will be established. If any item is marked, "Fail," Service cannot be established. If all items are marked "Pass," service will be established.

all for re-inspection. Electric approved, as built plans received, and final inspection is passed. A 48 hour (2 working days) notice required for all inspections.

Inspector Name

Kyle Floersch

Inspector LAN ID

KJFI

Inspection Drawing

25-Applicant is instructed on the guarantee and warranty obligations for materials, equipment, workmanship, and trenching as defined in GT&C.

831-430-6348 Nathan

Existing 2" conduit to be utilized to location 5. Intercept conduit near existing panel and reburial to new panel with 2" conduit. Spoke with ADE David Jennings(D3JZ) and confirmed intercept. Applicant to possess applicant installer pre qualification card prior to performing work.

ELECTRIC PRE CON MEETING

DISCUSSED

As of April 1st 2025 all applicant installers who will install PG&E facilities must have PG&E Pre-qualification "Safety, Quality, and conduct assessment" (SQCA) in Onboard Learning Management System by Industrial Training



Time Arrived

Aug 29, 2025 10:30:00 AM PDT

Time Departed

Aug 29, 2025 11:18:00 AM PDT

Inspection Hours

0

Fail Counter

0

EMAIL NOTIFICATIONS

Email Notifications

Local Headquarters

Salinas

Email

centralcoastinspecti@pge.com

Job Owner Email

mave@pge.com

Exhibit D

Email 1

Email 2

Email 3

Email 4

Email 5

pany@gmail.com

ram.construction10@yahoo.com

jacklagier@yahoo.com

wsh7@pge.com



**Pacific Gas
Electric Company**

Exhibit E

**Clear for Construction Yes
Count of Fails - 0**

Reference Number: 20250905-18413613698	Form Name: Electric Underground Inspection Log (F07)
Submitter Name: Christopher Miller cgmm@pge.com	Date Sent on Device: Sep 5, 2025 10:47:55 AM PDT
Location:	

HEADER INFORMATION

Project Information

Form TD-4462M-F07, Rev. 3
Publication Date: 12/20/2023
Effective Date: 12/31/2023

Please Select 'Other' if the PM # is not in the list

PM #	35585875
Address	26075 Dougherty pl
City	Carmel
Job Owner Name	Mike Valencia
Job Owner LAN ID	Mave
Contractor Company	Other
Other Contractor Company	Ns electric
Foreman Name	Lorenzo
Inspection Date	Sep 5, 2025
At Risk Facility?	No

Construction Information

Pre-Construction Meeting Completed	Yes
PG&E Engineering Drawings Approved	Yes
Applicant Design	Yes
Joint Trench	No
Contractor Dug Trench	Yes
Contractor-Installed Facilities	No

HEADER INFORMATION CONT

Exhibit E

Select Applicable Sections

Conduit
Installation/Construction/Final Walk Through

Was the job owner in attendance?

Yes - In Person

TRENCH AND CONDUIT QUESTIONS

Conduit Couplings/Glue Photo



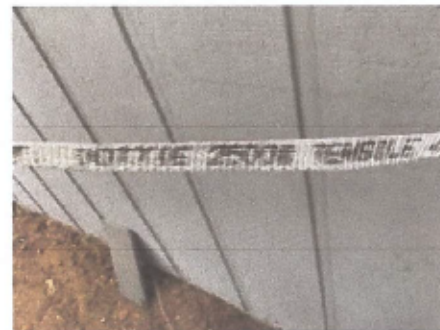
Conduit Couplings/Glue Comments

Dust caps installed at both sides of sv conduit.

Pull Tape

Pass

Pull Tape Photo



Pull Tape Comments

2500 lb mule tape installed.

Mandrel

Pass

Mandrel Photo

Exhibit E



Mandrel Comments

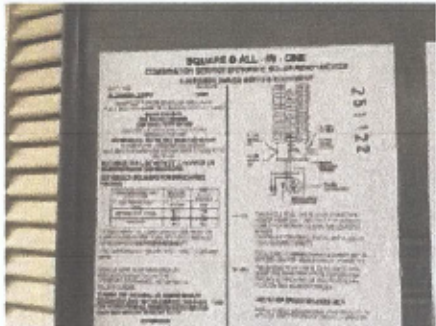
Sv conduit mandreled to intercept point

CLEAR FOR CONSTRUCTION/FINAL WALK THROUGH

PG&E Approved Manufacturer

Pass

PG&E Approved Manufacturer Photo



PG&E Approved Manufacturer Comments

Square d 225a 120/240v single phase panel with 225a two pole main breaker.

As-Built Documents Received per TD-2050S (Final as-built documents must be received before any portion of the project is energized.)

Yes

Date As-Built Documents Received

Sep 5, 2025

Clear For Construction

Yes

NOTES/INSPECTION DETAILS

Inspection Comments

Mandreled 15' of sv conduit to intercept point. As builds recieved. Panel previously inspected. This project is clear for construction. Applicant needs to be here day of construction to finish intercept. Be onsite with material for changeover.

Clear for Construction

Yes

Exhibit E

If any item is marked, "Fail," the Service cannot be established received, and final inspection is passed. A 48 hour (2 working days) notice required for all inspections.

l for re-inspection. Electric approved, as built plans

Inspector Name
Inspector LAN ID
Inspection Drawing

Chris Miller
Cgmm



Time Arrived
Time Departed
Inspection Hours
Fail Counter

Sep 5, 2025 6:00:00 AM PDT
Sep 5, 2025 9:00:00 AM PDT
0
0

EMAIL NOTIFICATIONS

Email Notifications

Local Headquarters
Email
Job Owner Email
Email 2
Email 3
Email 4

Salinas
centralcoastinspecti@pge.com
mave@pge.com
nselectriccompany@gmail.com
ram.construction10@yahoo.com
jacklagier@yahoo.com

Exhibit F



Guerrero Underground Utilities
General A: License #1095628
Cell Phone 831 261-6317
P.O. BOX 3383
Salinas, CA

To: Home Owner (Jack Lagier) 26075 Dougherty Pl
Carmel, CA

Proposal

- Proposal to trench approximately 42 linear feet inside private property, Include 3" Electrical Pipe, haul away any extra dirt, bring PG&E Sand and backfill trench all the way to top.
- This Proposal does not include PG&E wire or installation of pannel.

Labor and Materials: \$9,500

Note1: There is a deposit priority to start work.

Note 2: If there is rain, work will stop and continue when there is clean weather.

PUBLIC UTILITIES COMMISSION
505 VAN NESS AVE
SAN FRANCISCO, CA 94102

Exhibit G



April 15, 2026

Jack Lagier
26075 Dougherty Pl.
Carmel, CA 93923

Subject: Commission File No: 714275 for Complaint with Pacific Gas & Electric Company

Dear Mr. Lagier:

The Consumer Affairs Branch (CAB) of the California Public Utilities Commission has completed its review of your complaint against **Pacific Gas & Electric Company**. As part of the review, CAB considered the information that you provided, the information that **Pacific Gas & Electric Company** provided to us about your account and applicable codes, orders and tariffs.

You escalated the failure of Pacific Gas & Electric (PG&E) to honor the resolution of CPUC File 669722. In March 2025, PG&E Engineering confirmed that 225-amp service was available and that their existing 2-inch conduit could be used. Based on this, they accepted a contract for \$404.97. However, PG&E has now issued a new contract (V3) for \$17,192.73, claiming that the street-side (franchise) area is direct-bury and requires new trenching.

You have requested 1. Rule that the 43-foot street-side trenching is a Rule 15 Distribution Reinforcement and therefore a utility expense. 2. Direct PG&E to implement the "Enclosure Solution" at the property line to allow the reuse of your existing 2-inch conduit, as confirmed in the March 25, 2025, CAB letter. 3. Correct the 72-foot mathematical over-calculation of your private service lateral. 4. Expedite construction, as this application was made in September 2023 and your solar system has been disconnected since August 2025 due to PG&E's delays. 5. Recognize your vested rights under Decision 76394/Advice Letter 355-E, which covers the entire 85-foot run under the mandatory 100-foot free allowance.

PG&E Customer Relations received a CPUC complaint on January 22, 2026, and had already been in contact with you. You were acknowledged on February 27, 2026, and a final response outlining PG&E's position was sent on April 14, 2026.

You raised concerns about installation standards from the 1970s, classification of your service line as a distribution line, responsibility for upgrade costs, eligibility for a 100-ft allowance, and requests for as-built drawings and historical tariffs.

PG&E determined that the original facilities were installed in compliance with standards at the time and that a joint trench service line does not qualify as a distribution line under Electric Rule 15. Under Electric Rule 16, the customer (Applicant) is responsible for costs associated with service upgrades.

PG&E also confirmed that prior cost responsibilities do not apply to current work, the 100-ft allowance is no longer valid, and internal records like as-built drawings cannot be released. Historical tariff documents were provided. PG&E concluded that increased project costs are due to unforeseen conditions discovered during construction and are appropriately your responsibility. No billing adjustment is warranted.

PUBLIC UTILITIES COMMISSION
505 VAN NESS AVE
SAN FRANCISCO, CA 94102

Exhibit G



If you disagree with this result, you may either provide new evidence or appeal. Detailed instructions for sending new evidence or an appeal are attached. You must file within 15 days of this letter and include supporting documentation. Please provide any information you believe contradicts the utility's representations.

Sincerely,

Written Operations Unit
Consumer Affairs Branch
1-800-649-7570
www.cpuc.ca.gov

Exhibit H

