

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**



FILED

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R1706024

Order Instituting Rulemaking evaluating the Commission's 2010 Water Action Plan Objective of Achieving Consistency between the Class A Water Utilities' Low-Income Rate Assistance Programs, Providing Rate Assistance to All Low-Income Customers of Investor-Owned Water Utilities, and Affordability.

Rulemaking No. 17-06-024

**SUBURBAN WATER SYSTEMS (U-339-W)
Q2 2026 REPORT**

Suburban Water Systems (SWS) submits its Report for the second quarter of 2026 in compliance with California Public Utilities Commission (Commission) Decision (D.) 24-01-034 ordering paragraph 4 which requires Suburban to file on February 1, May 1, August 1, and November 1 of each year reports in the docket of Rulemaking 17-06-024 of the data in Appendix G to the decision, including narrative explanation and analysis of the trends of customer debt and disconnection and submit an Excel version of the quantitative data to the Commission's Water Division.

Suburban Water Systems has approximately 78,000 customers. At the end of Q1 2026, 7,329 customers were 79 days or more in arrears on their accounts. By the of Q2 2026, that number had increased slightly to 7,367 customers. Overall debt 79 days or more in arrears decreased from \$295,312 at the end of Q1 2026 to \$336,637 at the end of Q2 2026. The average debt per customer for customers 79 days or more in arrears increased from \$40.29 in Q1 2026 to \$45.70 per customer in Q2 2026.

The total number of disconnections for all customers in Q1 2026 was 406. In Q2 2026, the total number of disconnections for all customers decreased to 330.

Respectfully submitted,

/s/Kiki Carlson

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August 4, 2026

Suburban Water Systems
R.17-06-024 Guidelines issued 01.26.24
For Month Ending April 30, 2026

	Single Family CAP	Single Family Non- Cap	Balance of Company*	Total Suburban
1. Number of newly enrolled customers to your CAP	181			181
2. Number of overall enrolled customers in your CAP.	11,150			11,150
3. Number of customers with unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Number of customers formally engaged in any special payment arrangement; and	6	20	-	26
b. Number of customers not engaged in any special payment arrangement to manage their debt.	1,272	5,983	478	7,733
4. Dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 1,998	\$ 15,064	\$ -	\$ 17,062
b. Debt not in any special payment arrangement.	\$ 64,511	\$ 205,353	\$ 52,881	\$ 322,745
5. Average dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 333	\$ 753	\$ -	\$ 656
b. Debt not in any special payment arrangement.	\$ 51	\$ 34	\$ 107	\$ 42
6. Median dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 348	\$ 349	\$ -	\$ 698
b. Debt not in any special payment arrangement.	\$ 40	\$ 25	\$ 40	\$ 105
7. Number of customers disconnected for nonpayment, further disaggregated by:				
a. Customers engaged in any special payment arrangement;	-	-	-	-
b. Customers not engaged in any special payment arrangements;	48	202	7	257
8. Number of customers reconnected after a disconnection for nonpayment, further disaggregated by:				
a. Customers engaged in any special payment arrangement;	-	-	-	-
b. Customers not engaged in any special payment arrangements;	44	192	7	243
c. Dollars engaged in any special payment arrangement; and	\$ -	\$ -	\$ -	\$ -
d. Dollars not engaged in any special payment arrangements.	\$ 5,471	\$ 25,747	\$ 936	\$ 32,155
9. Number of customers reconnected after a disconnection for nonpayment, further disaggregated by:				
a. Reconnected within 2 days of disconnection; and	37	181	6	224
b. Reconnected after 2 days of disconnection.	11	21	1	33
10. Total billed water service revenues to be reported no less than quarterly.**				\$ 30,176,924

Note: The data presented herein is unaudited and is for informational purposes only.

* Customer categories included in "Balance of Company" includes Business, Industrial, and Public Authority

** Suburban's revenue for quarter ending June 30, 2026

Suburban Water Systems
R.17-06-024 Guidelines issued 01.26.24
For Month Ending May 31, 2026

	Single Family CAP	Single Family Non- Cap	Balance of Company*	Total Suburban
1. Number of newly enrolled customers to your CAP	16			16
2. Number of overall enrolled customers in your CAP.	11,016			11,016
3. Number of customers with unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Number of customers formally engaged in any special payment arrangement; and	8	19	-	27
b. Number of customers not engaged in any special payment arrangement to manage their debt.	1,234	6,126	479	7,839
4. Dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 2,353	\$ 15,578	\$ -	\$ 17,932
b. Debt not in any special payment arrangement.	\$ 68,751	\$ 210,949	\$ 64,423	\$ 344,123
5. Average dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 294	\$ 820	\$ -	\$ 664
b. Debt not in any special payment arrangement.	\$ 56	\$ 34	\$ 134	\$ 44
6. Median dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 361	\$ 484	\$ -	\$ 846
b. Debt not in any special payment arrangement.	\$ 47	\$ 25	\$ 42	\$ 113
7. Number of customers disconnected for nonpayment, further disaggregated by:				
a. Customers engaged in any special payment arrangement;	-	-	-	-
b. Customers not engaged in any special payment arrangements;	56	278	7	341
8. Number of customers reconnected after a disconnection for nonpayment, further disaggregated by:				
a. Customers engaged in any special payment arrangement;	-	-	-	-
b. Customers not engaged in any special payment arrangements;	55	261	7	323
c. Dollars engaged in any special payment arrangement; and	\$ -	\$ -	\$ -	\$ -
d. Dollars not engaged in any special payment arrangements.	\$ 7,196	\$ 34,900	\$ 1,724	\$ 43,821
9. Number of customers reconnected after a disconnection for nonpayment, further disaggregated by:				
a. Reconnected within 2 days of disconnection; and	50	237	5	292
b. Reconnected after 2 days of disconnection.	6	41	2	49
10. Total billed water service revenues to be reported no less than quarterly.**				\$ 30,176,924

Note: The data presented herein is unaudited and is for informational purposes only.

* Customer categories included in "Balance of Company" includes Business, Industrial, and Public Authority

** Suburban's revenue for quarter ending June 30, 2026

Suburban Water Systems
R.17-06-024 Guidelines issued 01.26.24
For Month Ending Jun 30, 2026

	Single Family CAP	Single Family Non- Cap	Balance of Company*	Total Suburban
1. Number of newly enrolled customers to your CAP	36			36
2. Number of overall enrolled customers in your CAP.	10,442			10,442
3. Number of customers with unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Number of customers formally engaged in any special payment arrangement; and	8	13	-	21
b. Number of customers not engaged in any special payment arrangement to manage their debt.	1,163	5,716	467	7,346
4. Dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 1,999	\$ 11,213	\$ -	\$ 13,212
b. Debt not in any special payment arrangement.	\$ 64,083	\$ 190,643	\$ 68,699	\$ 323,425
5. Average dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 250	\$ 863	\$ -	\$ 629
b. Debt not in any special payment arrangement.	\$ 55	\$ 33	\$ 147	\$ 44
6. Median dollar amount of unpaid bills 79 days or more after invoice date, disaggregated by:				
a. Debt in any special payment arrangement; and	\$ 248	\$ 584	\$ -	\$ 832
b. Debt not in any special payment arrangement.	\$ 38	\$ 18	\$ 36	\$ 93
7. Number of customers disconnected for nonpayment, further disaggregated by:				
a. Customers engaged in any special payment arrangement;	-	-	-	-
b. Customers not engaged in any special payment arrangements;	47	274	9	330
8. Number of customers reconnected after a disconnection for nonpayment, further disaggregated by:				
a. Customers engaged in any special payment arrangement;	-	-	-	-
b. Customers not engaged in any special payment arrangements;	45	259	9	313
c. Dollars engaged in any special payment arrangement; and	\$ -	\$ -	\$ -	\$ -
d. Dollars not engaged in any special payment arrangements.	\$ 7,147	\$ 34,433	\$ 5,879	\$ 47,460
9. Number of customers reconnected after a disconnection for nonpayment, further disaggregated by:				
a. Reconnected within 2 days of disconnection; and	43	233	6	282
b. Reconnected after 2 days of disconnection.	4	41	3	48
10. Total billed water service revenues to be reported no less than quarterly.**				\$ 30,176,924

Note: The data presented herein is unaudited and is for informational purposes only.

* Customer categories included in "Balance of Company" includes Business, Industrial, and Public Authority

** Suburban's revenue for quarter ending June 30, 2026