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BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of Great Oaks Water Company (U-162-W) for an Order establishing its authorized cost of capital for the period from July 1, 2027 through June 30, 2030.

Application 26-05-001

**ADMINISTRATIVE LAW JUDGE'S RULING
NOTICING PUBLIC PARTICIPATION HEARINGS**

This ruling sets four remote public participation hearings (PPHs) in Great Oaks Water Company (Great Oaks) Cost of Capital (COC Application), Application (A.) 26-05-001 and directs Great Oaks to provide customer notice of the four PPHs. The first and second PPHs will be held on October 5, 2026 at 2 p.m. and 6 p.m. and will be held in-person. The third and fourth PPHs will be held on October 14, 2026 at 2 p.m. and 6 p.m. using live streaming and telephonic services.

Details regarding how to participate in these remote PPHs are described below. Written public comments may also be provided at any time during the proceeding using the "Add Public Comment" button on the "Public Comment" tab of the Docket Card for A.25-01-001.

1. Remote Public Participation Hearings

The first and second PPHs will be held on October 5, 2026 at 2 p.m. and 6 p.m. at the Santa Teresa Branch Library, Community Room, 290 International Cir, San Jose, CA 95119.

The third and fourth PPHs will be held on October 14, 2026, at 2 p.m. and 6 p.m. and can be viewed via the internet, or listened to via phone, with the information below. If you wish to make a public comment, please participate by dialing:

- Toll-Free: 1-800-857-1917
Public Access: 1673482#
- The link below will provide the public access to the internet broadcast of on the day of the hearing:
www.adminmonitor.com/ca/cpuc/
- Participants may observe the third and fourth PPHs via the webcast information provided above. To provide public comment, participants should use the toll-free telephone number and participant code noted above. When it is time for public comment, the Administrative Law Judge will make an announcement through the telephone line for those who wish to speak. Participants who wish to speak must then press “star one” to alert the operator, who will then queue the speakers one-at-a-time and announce each speaker’s name at the allotted time.

2. Customer Notice

Great Oaks shall prepare a bill-insert notice for its service territories informing its customers of the PPHs and provide a draft of the notice to the Commission’s Public Advisor’s Office. The draft notice shall inform Great Oaks’ customers about the upcoming PPHs, including the purpose of the PPHs, a summary of the relief that Great Oaks is requesting in this Application, as well as the date, time, and location and how to participate in the streaming and telephonic services for the remote PPHs. The Public Advisor’s Office may alter or require changes to the bill-insert notice.

After the Public Advisor’s Office approves the language in the bill-insert notice, Great Oaks shall mail the notice to all its customers. To the extent that

any customers are billed electronically via the Internet, notice to those customers may be given electronically. Where customer email addresses are available, Great Oaks shall also provide the notice through direct email communication. If a billing cycle does not allow for the timely notice (Rule 13.1 (b)) of the bill insert to some customers, a direct mailer may be used.

3. Public Notice

Pursuant to Rule 13.1(c) of the California Public Utilities Commission's Rules of Practice and Procedure, Great Oaks shall also cause the approved notice to be published in one or more newspapers of general circulation in Great Oaks' general service area not less than five days before the first PPHs. At a minimum, the approved notice shall be posted in one or more newspapers of general circulation in its service area. Great Oaks shall also prominently post a notice of the PPHs on its website and in all of their offices where customers come into contact with a Great Oaks' customer service representative.

Great Oaks shall provide the Public Advisor's Office, not later than five days prior to the first PPH, a letter verifying that it has complied with the customer notice requirements in this ruling. The compliance letter shall state the date(s) notices were sent to customers, the method used, and the approximate number of customers notified. One copy of the actual notice shall be attached. The compliance letter shall also provide the dates and locations of publication and posting.

4. Other Directives

Great Oaks shall prepare for their PPHs: the name, title, and telephone number of at least one senior customer service representative who can be reached by customers during the hearing for individual service or billing issues and one representative prepared to respond to specific questions about the

material in its Application. Great Oaks shall provide this information to the Public Advisor's Office no later than seven days before their respective public participation hearing. This information may be posted for the public during the hearing.

Great Oaks and Cal Advocates may provide a brief opening during the PPHs. The brief openings will be limited to 3 minutes.

IT IS SO RULED that:

1. The schedule for the public participation hearings is set forth above.
2. Great Oaks Water Company shall provide customer notice via bill insert or the Internet not less than five days before the date of the first scheduled public participation hearing. Where customer email addresses are available, the Great Oaks Water Company shall also provide the notice through direct e-mail communication.
3. In the service area where the public participation hearing (PPH) will be held, Great Oaks Water Company shall publish a notice of the PPH in one or more local newspapers of general circulation not less than five days before the first PPH.
4. Great Oaks Water Company shall prominently post a notice of the public participation hearings on their website and in all their offices where customers come into contact with a customer service representative.
5. Great Oaks Water Company shall provide the Public Advisor's Office, not later than five days prior to the public participation hearing, a letter verifying that it has complied with the customer notice requirement.

6. Great Oaks Water Company shall have at least one customer service representative available at each of the respective public participation hearings to answer any billing or service questions that individual customers may have.

Dated August 5, 2026, at San Francisco, California.

/s/ MINH LEQUANG

Minh LeQuang
Administrative Law Judge